Amadeus Quick Reference Guide

March 2009

AMADEUS

Your technology partner

The information in this Guide includes functional
updates up to 10 March 2009.

Contents

Introduction

Welcome to the 2009 version of the Amadeus Quick Reference Guide. This edition replaces all previous editions.

Scope and Purpose of This Guide

The Amadeus Quick Reference guide is intended for travel and airline office agents who use the distribution system. It provides a comprehensive list of the entries and options available through the cryptic interface to the system.

Some entries described in this guide are not available to all agents, or all markets, or all airlines.

- Entries not supported in all markets are indicated as market-specific.

- Entries not supported by all airlines are indicated as airline-specific.

This version of the guide does not include entries that are for airline agent use only.

Using This Guide

This guide is divided into the main functional areas. These are listed in the table of contents at the front of the document. There is also a detailed index at the back of the document to help you quickly find information.

Spaces used in the entries shown in this guide are for illustration purposes only.

Finding Help in Amadeus

For Amadeus Online Help on any subject that you find in the Quick Reference Guide, enter HE followed by the relevant transaction code, always shown in bold. You can also enter HELP for other ways to find information.

Amadeus Information Pages

Category list	**GO**
Online Help subject list	**GO**/HEL
Car page list	**GO**/HEL/CAR
Main topic list	**GG** AIS
Index	**GG** A
Airlines in Amadeus	**GG** PCA
Airlines in Amadeus: access levels	**GG** PCALACC
Airlines in Amadeus: function levels	**GG** PCALFUN
Amadeus functions supported by a specific airline	**GG** PCA LH
Airlines supporting Electronic Ticketing	**GG** PCALETT
Airlines "on request"	**GG** PCA, GPREQ
Airlines recently removed from availability displays	**GG** PCA, GPCNL
Airlines with rate desk pricing	**GG** PCA, GPRDP
List of airlines having their own Information Pages	**GG** AIR AIS
Information provided by a specific airline	**GG** AIR LH
Airline's city information	**GG** AIR LH JNB
Air alliances index	**GG** ALLIANCE
Display a page in your language	**GG** AIRAFBAGS;FR
Amadeus training schedule	**GG** TRAINING
Information about Amadeus Car Reservation	**GG** CAR
Information about a specific car company	**GG** CAR ZE
Information about car company's facilities at airport	**GG** CARZI LHR
Information about Amadeus Hotel Reservation	**GG** HTL
Information about a specific hotel chain	**GG** HTL SI
Information about Amadeus Rail Reservation	**GG** RAIL
Information about Amadeus Ferry Reservation	**GG** FERRY
Product announcements in Amadeus	**GG** NEWS
Weather forecast for a specific city	**GG** WEA NCE
Information about a specific airport	**GG** APT NCE
Information about a specific country	**GG** COU IE
Information from a specific Amadeus NMC	**GG** AMA GB
Information about Amadeus input and output codes	**GG** CODE

Office Briefing Pages

Display your office briefing page	**GD**
Display another office's briefing page	**GD**/NCE1A0900
Edit your office briefing page	**GMD**

Displaying the Amadeus Information Pages Update Summary Panel

Updated today and yesterday	**GN**
Updated during the last xx days (up to 59 days)	**GN**xx
Updated during a specific date range	**GN** 15AUG-30AUG

Printing, Scrolling, and Searching in Information Pages and Online Help

Print an Amadeus Information Pages page	**GL**
Print a line	**GL**5
Print a range of lines	**GL**7-19
Print the first 10 lines	**GL**/10
Search for text on an Amadeus Information Pages page	**GSL**/fares/
Move to a page within the same subject, by keyword	**GP** COR
Redisplay the last Amadeus Information Pages screen	**MPGG**
Move to a line within the page	**MS**22
Move down, move up, move top, move bottom	M or MD, MU, MT, MB
Return and move down	**MDGG**
Return and move up	**MUGG**
Return and move to the bottom of the page	**MBGG**
Return and move to the top of the page	**MTGG**
Display current page in another language	**GP**;SP

Updating Amadeus Information Pages

These entries are dependent on security.

Edit an Amadeus Information Pages page	**GMP**
Edit a language version of a page	**GMP**;FR
Modify keywords for a page	**GMI**
Create a page	**GAI**
Delete a page	**GDI**
Delete a language version of a page	**GDI**;FR
Insert a number of blank lines in a screen	**I**08
Delete a number of blank lines in a screen	**D**12
Copy and add lines within a page	**GCC** 1-3.106
Copy and replace lines within a page	**GCO** 1-3.106
Move and add lines within a page	**GMM** 1-3.106
Move and replace lines within a page	**GMO** 1-3.106
Copy and add lines from one page to another	**GCO** 1-3.106 SUB/PGE 12
Copy and replace lines from one page to another	**GCO**/CAT/SUB/PGE 1-3.CAT/ SUB/PGE 12
Display first occurrence of a text string in a page	**GSL**/TRAINING MANUAL/
Display all lines in a page that contain a text string	**GAL**/CAR VOUCHER/
Display instant marketing messages	**GG** AIM
Globally find and replace text	**G@C**/OLDTEXT/NEWTEXT/**
Explanation of how to edit Amadeus Information Pages	**HE** AIS EDIT

Amadeus Online Help Pages

Main subject index	**HE**
Help on help	**HE** HE
Help on a specific transaction	**HE** NM
Help on a specific topic	**HE** PNR NAME
Step-by-step instructions for common tasks	**HE** STEPS
Help on the last transaction entered	**HE**/
List of updates to online help	**HE** UPDATES
Move to the table of contents for the current subject	**GP** IND
Redisplay the last help screen	**MP** HE

Signing In and Signing Out

Basic sign-in entry to the first available work area	**JI** 2345XY/GS
Sign in to work area A	**JI** A2345XY/GS
Sign in to multiple work areas	**JI** A/B/C/D2345XY/GS
Sign in to all work areas	**JI***2345XY/GS
Sign in to another work area	**JX**B
Redisplay the sign-in message	**JB**
Display the status of work areas	**JD**
Move to a specific work area	**JM**B
Move to a work area by agent sign	**JM**XY
Suspend a work area temporarily	**JS**
Sign out of the current active work area	**JO**
Sign out of multiple work areas, with the same agent	**JO**B/C/D
Sign out of all work areas	**JO***
Remote sign-out (with password)	**JUR** 1234XY/AMADEUS1
Remote sign-out of shared agent sign (with password)	**JUR** 1234XY/AMADEUS1/T-0908C4CD
Remote office jump	**JUM**/0-AMS1A2100/T-09ABC123/1234AB/SU
Remote office sign-in	**JUI**/0-NCE1A0900
Remote office sign-out	**JUO**
Recall last entry	**RE**
Recall entry before last	**RE**2

AGENT PREFERENCES

Depending on the security settings for your office, you may be able to set and change some system attributes such as your preferred insurance provider, whether you want to see distances in miles or kilometers, and in which language you want to see information. See Preferences Attributes on page 223 for a list of attributes and the possible values.

Display agent preferences	**JGD**
Update agent preferences	**JGU**/LNG-SP/RAI-2V
Reset preferences to office defaults	**JGR**/ALL

PRACTICE TRAINING

Practice Training is a reproduction of the distribution system. All Amadeus cryptic transactions can be used in this environment.

Sign in to Practice Training	**JJ** 2345XY / GS
Sign out of Practice Training	**J0**

When signed in to Practice Training in the Amadeus Selling Platform, do not make bookings in market-specific applications such as Tour and Rail providers, as these applications are not part of the Practice Training environment.

Calculating, Encoding, And Decoding

CALCULATING

Add	**DF** 50 ; 40	Divide	**DF** 40 / 20
Subtract	**DF** 20 - 10	Multiply	**DF** 20 * 30
Divide, then divide again	**DF**40/4/2	Add then multiply	**DF**(8;3)*4
Decimal to hexadecimal	**DK**DH103	Tax base and totals	**DF**386P10

ENCODING AND DECODING

Find code for a location	**DAN** CHICAGO	Decode a nationality code	**DC** NOR
Code from part of name	**DAN** CIN*	Decode a country	**DC** GB
Show associated locations	**DAN** PARIS/S	Decode the EMU	**DC** EMU
Encode a country, find a nationality code	**DC** FRANCE	Decode a state	**DNS** USFL
Encode a state	**DNS** FLORIDA	Decode an airline code	**DNA** LF
Encode an airline	**DNA** DELTA	Decode an airline number	**DNA** 057
Encode an aircraft	**DNE** AIRBUS	List the boarding points for a city	**DB** LON
Encode a hotel	**DNH** RAMADA	Decode an aircraft type	**DNE** M54
Encode a car company	**DNC** AVIS	Decode a hotel chain	**DNH** RA
Encode a hotel rate	**DNN** AMERI	Decode a car company	**DNC** ZI
Encode tour or rail provider	**DNP** AMTRAK	Decode a hotel rate	**DNN** AMX
Decode car equipment	**CE** PHN	Decode tour or rail provider	**DNP** 2V
List connect points	**DX**CCDANC	List the states or provinces for a country	**DNS** US **DNS** CA
Find location for a code	**DAC** CHI	Specify one connect point	**DXS**ACANC/LAX
All associated locations	**DAC** CHI/ALL	List of provider's special car equipment	**CE**/CO-ZI

CONVERTING

Converting Between Metric And Imperial

Miles to kilometers	**DK**MK50	Kilometers to miles	**DK**KM80
Celsius to Fahrenheit	**DK**CF32	Fahrenheit to Celsius	**DK**FC90
Pounds to kilograms	**DK**PK 20	Kilograms to pounds	**DK**KP 9

Converting Currency

See Currency Conversion on page 131.

DATES, DAYS, AND TIMES

Display current system day/date/time	**DD**
Day for a specific date	**DD**19JUL05
Date a number of days earlier	**DD**15MAR/-35
Date a number of days later	**DD**12APR/21
Dates earlier and later	**DD**15MAR/-23/14
Days between dates	**DD**3MAR/15APR
Days between dates in different years	**DD**3MAR08/12FEB09
Current time in a city	**DD**PAR
Compare times in different cities	**DD**PAR1800/NYC
Elapsed journey time	**DD**FRA2125/SYD0535+2
Elapsed journey time allowing for US time zones	**DD**P0640/E2229

CHECK DIGIT

(OP)ATB Tickets

(OP)ATB tickets:	
all coupons except flight coupons	**DG** 057 2190154701/7
specific flight coupons	**DG** 3 057 2190154701/7
all unused flight coupons	**DG** 1 057 2190154701/7
(OP)TAT tickets: all coupons except flight coupons	**DG** 1234567890/7
specific flight coupons	**DG** 1 1234567890/7

Amadeus Interface Record

WORKING WITH THE APPLICATIONS QUEUE

Display status of the applications queue	**BB**
Start transmission	**BA**START
Stop transmission	**BS**STOP
Display a list of Amadeus Interface Records	**BD**
Display a list of Amadeus Interface Records starting with sequence number	**BD**0819927023
Display a list of Amadeus Interface Records created on a specific date (transmitted and untransmitted)	**BD**07AUG
Display a list of Amadeus Interface Records created on a specific date (transmitted only)	**BL**07AUG
Display a counter of Amadeus Interface Records on the applications queue (untransmitted only)	**BC**
Display incomplete Amadeus Interface Records	**BD**TK
Display an Amadeus Interface Record from a list	**BI**1234567890
Display number of PNR record locators on queue	**BCP**

TRANSMITTING AMADEUS INTERFACE RECORDS

Transmit Amadeus Interface Records by date	**BA**07AUG
Transmit Amadeus Interface Records by IATA number	**BA**00498936
Transmit Amadeus Interface Records by office ID	**BA**PARAX2100
Retransmit Amadeus Interface Records by date	**BR**07AUG
Retransmit Amadeus Interface Records by sequence number	**BR**100000014
Retransmit a range of Amadeus Interface Records by sequence numbers	**BR**100000014-100000019
Retransmit Amadeus Interface Record to a shadow or mirror destination	**BR**/L12

VOIDING AND RESTORING

Void an Amadeus Interface Record by sequence number	**BV**1234567890
Restore a manually voided Amadeus Interface Record	**BO**1234567890

MANUALLY CREATING AN AMADEUS INTERFACE RECORD

Create an accounting Amadeus Interface Record manually	**TTP**/BTK
Create an IMR manually	**BT**
Create an IMR for specific passengers and Amadeus Interface Record segments	**BT**/P2/S3-4
Create an IMR for specific auxiliary segments	**BT**/A5-6/S0
Create an IMR for MCO elements	**BT**/L3-5
Create an IMR and send to a shadow location	**BT**/H5

SHADOW AND MIRROR DESTINATIONS

Generate an Amadeus Interface Record to a shadow destination on demand	**TTP**/H1
Generate a mirror Amadeus Interface Record/IMR with the FK element	**FK**MIAUS2M01/LAXUS2CTS /LONUF2100
Retransmit an Amadeus Interface Record to the primary and shadow destinations	**BR**1302165310/H1
Retransmit an Amadeus Interface Record to the shadow destination only	**BR**1302165310/I1
Retransmit an Amadeus Interface Record to the primary and mirror destinations	**BR**1302165310/M1
Retransmit an Amadeus Interface Record to the mirror destination	**BR**1302165310/R1
Retransmit an Amadeus Interface Record to the shadow or mirror destinations (from the PNR)	**BR**/L12

Timatic

Amadeus Online Help on Timatic	**HE**TI
Timatic Help on Timatic	**TI**HELP
Index for rules, terms and definitions	**TI**RULES
Index for news items	**TI**NEWS
Mask for visa information	**TI**FV or **TI**/VISA
Mask for health information	**TI**FH or **TI**/HEALTH
Mask for visa and health information	**TI**FA or **TI**/ALL
Visa information referencing the PNR	**TI**RV/NAUS/S4-6
Health information referencing the PNR	**TI**RH/S4-6
Health and Visa information referencing the PNR	**TI**RA/NAMIA/S4-6
Display country names and country codes	**TI**RCC
Display the city list for a specific country	**TI**RCC/IT
Display country group codes and country group names	**TI**RGL
Display member countries from group codes (example European Economic Area)	**TI**RGL/EEA

Australian Visas (ETAS)

Application	**TI**ETAR
Inquiry	**TI**ETAQ
History Inquiry	**TI**ETAH
Check-in Inquiry	**TI**ETAC
Display ETAS help	**TI**ETAS

Printing a Timatic Response

First page	**WRAP**581A06BF/TIRA/NAUS/EMLON/DEDEL
Next page	**WRAP**581A06BF/TIPN

Scrolling in Timatic

Next screen	**MD**	Last page	**MB**
Previous screen	**MU**	Top of the page	**MT**

Timatic Database Full Text

You can search for information using the Timatic full text database. You specify the country and section you are interested in (mandatory), and you can also specify a subsection (optional).

Entry Format

TIDFT/	3-letter city or airport code *or* 2-letter country code /Section (see below) /Subsection (optional, see below)

Sections

Sections		Subsections that can be used with each section (described below)
CS	Customs	IM PE EX BC NO
CY	Currency	IM EX NO
GE	Geographical	
HE	Health	
PA	Passport	WA PT VA RE CR ML AI MI NO
PV	Passport and visa	WA PT VA RE CR ML AI MI NO
SR	Stateless persons and refugees	
TX	Airport tax	
VI	Visa	WA VS TW SE CR ML IS AI MI CO

Subsections (optional)

WA	Warning		SE	Merchant Seaman
PT	Passport Exemptions		IS	Issue
VA	Validity		CO	Compulsory Currency Exchange
RE	Admission or Transit Restrictions		RP	Re-entry Permit
AI	Additional Information		EP	Exit Permit
MI	Minors		IM	Imports
NO	Notes		PE	Pets
VS	Visa Exemptions (except TWOV)		EX	Exports
TW	Transit without visa (TWOV)		BC	Baggage Clearance

Example Entries

Customs policy on pets in USA	**TIDFT**/NYC/CS/PE
French geography	**TIDFT**/FR/GE
Passport validity for UK	**TIDFT**/ABZ/PA/VA
Currency export restrictions from Russian Federation	**TIDFT**/LED/CY/EX

Amadeus Air

AVAILABILITY AND SCHEDULES

Availability Display Codes

Neutral Availability	**AN**
Availability by arrival time	**AA**
Availability by departure time	**AD**
Availability by elapsed time	**AE**

Schedule Display Codes

Neutral Schedule	**SN**
Schedule by arrival time	**SA**
Schedule by departure time	**SD**
Schedule by elapsed time	**SE**

Unless otherwise specified, these codes can be used with any of the entries and options listed for Availability and Schedules. Since the AN code has been used in all the examples, simply replace it with AA, AD, AE, SN, SA, SD, or SE to request the corresponding display.

Also note that all basic entries below can be used in combination with any of the display options.

Basic Entries: One-Way Routing

One-way routing, specified date, city pair, time	**AN**11JULHOULAX1430
Local time if today is 11JUL, or 0000 in the future	**AN**11JULHOULAX
Current day departure, specified time	**AN**MIAATL1130
Current day departure, local time	**AN**MIAATL
Departure city is the same as the office profile	**AN**11JULNYC1130
Current location and current day departure, local time	**AN**ATL
Seven-day search	**AN**/11JULMADNYC1430
Day of the week	**AN**TU/MIAATL
Carrier-preferred display	**AN**CO11JULMADNYC1430
Alliance display: Star Alliance (*A)	**AN***A15APRAMSBKK
One World Alliance (*O)	**AN***O15JANLONNYC
Sky Team Alliance (*S)	**AN***S15SEPPARMEX
Back to Amadeus display	**AN**1A11JULMADCPH1430

Basic Entries: Round Trip

Round-trip routing, specified dates and times	**AN**11JULMADCPH8A*23AUG2P
Round trip, returning on the same day	**AN**11JULMADCPH*
Departure on current day, local time	**AN**MADSCL*11JUL1200
Carrier-preferred display	**AN**C011JULHOULAS*15JUL2P
Seven-day search	**AN**/11JULMADBKK*29JUL7A

Basic Entries: Dual City Pair

Dual city pair display, specified dates	**AN**9JULFRAMAD*23JULBCNDUS
Second pair a number of days later	**AN**11JULMADCPH*+4STOBCN
Same day availability	**AN**9JULMADFRA*DUSBCN
Carrier-preferred display	**AN**TG50CTBKKJKT*90CTHKGSIN
Open-jaw availability	**AN**120CTFRAMAD*BCN
Search previous and next days	**AN**15JULSINBKK/S+2
Seven-day search	**AN**/8FEBANCNOU*//3MARPPTANC

Display Options

Airline preference (maximum six)	**AN**11JULMADCPH13/ASK,IB
Airline preference for at least one segment	**AN**11JULDUBMEX/AEI,YY
Availability for a specific flight number	**AN**11JULATHROM/AAZ717
Include non-participating airlines (schedules only)	**SN**30SEPLHRJFK/AYY
Operating flights only	**AN**15JANLONSYD/A+BA
Exclude specific airlines (up to three)	**AN**11JULMADCPH/A-SK,IB
All airlines in an alliance: Star Alliance (*A) One World Alliance (*O) Sky Team Alliance (*S)	**AN**15JANLONNYC/A*A
Number of seats (maximum nine)	**AN**11JULSINFRA/B3
Specified cabin type (maximum two)	**AN**11JULSINSYD/KF,C **AN**11JULSINSYD/KY **AN**11JULSINSYD/KW **AN**11JULSINSYD/KM
Specified classes (maximum three)	**AN**11JULLHRBOM/CF
Specified classes on at least one segment	**AN**15SEPJFKAMS/CF,Y,+
Specified classes on all segments	**AN**15SEPJFKAMS/CF-Y
Group classes	**AN**12JUNLONSIN/ABA/RGRP
Frequent flyer redemption classes	**AN**01NOVLONMAN/ABA/RRED

Time window	**AN**12JUNLHRFRA1000/W2,3
Connecting city, minimum connecting time	**AN**11JULMADTYO14/XBKK
Connecting city, specified connecting time	**AN**11JULMADTYO15/XBKK150
Connecting cities (up to two)	**AN**11JULLONTYO14/XBKKHKG
Connecting cities, specified connecting time	**AN**11JULLONTYO14/XBKK150HKG120
Exclude a connecting city (up to two)	**AN**11JULLONTYO14/X-BKK
Non-stop flights only	**AN**11JULLAXNYC/FN
Direct flights only	**AN**11JULLAXNYC/FD
Connections only	**AN**29APRLAXNYC/FC
Online connections only	**AN**29APRBRENYC/O
Specific connections (maximum three)	**AN**15JULPARSYD/XLON,FRA,BKK
Specific connections, all connect points (maximum five)	**AN**15JULPARSYD/XLONBKKSIN
Flights with meals only	**AN**29APRNCEMRS/FM
Charter flights only	**AN**29APRYOWFLL/DC
Scheduled flights only	**AN**29APRYOWFLL/DS
Both scheduled and charter flights	**AN**29APRYOWFLL/DM
Combination of flight options	**AN**11JULLAXNYC/FN,D,M
Time in 12-hour clock format	**AN**29APRJKTPER/T12
Time in 24-hour clock format	**AN**29APRJKTPER/T24
European Union zone neutral display	**AN**29APRSYDTYO/ZEU
United States zone neutral display	**AN**29APRSYDTYO/ZUS
Expand horizontal display (79 characters)	**AN**29APROSLCPH/H-ON
Reduce horizontal display (64 characters)	**AN**29APRATHCDG/H-OFF
Expand vertical display (12 flights)	**AN**29APRCDGLIS/V-ON
Reduce vertical display (six flights)	**AN**29APRCDGLIS/V-OFF
Availability with discount (product availability)	**AN**28APRMPLCAS/RCH

Scrolling Entries: One-Way Display

Move to the previous screen	**MU**	Move to the next screen	**M** or **MD**
Move to the original screen	**MO**	Redisplay a cleared screen	**MP**
Move to the previous day	**MY**	Move to the next day	**MN**

Scrolling Entries: Round Trip and Dual City Pair

Move down, first city pair	**MD**F	Move down, second city pair	**MD**S
Move up, first city pair	**MU**F	Move up, second city pair	**MU**S
Previous day, first city pair	**MY**F	Previous day, second city pair	**MY**S
Next day, first city pair	**MN**F	Next day, second city pair	**MN**S

Return to Neutral Display or Seven-Day Search

Last screen displayed	**MP**AN	Original screen displayed	**MO**AN
Previous screen	**MU**AN	Next screen	**MD**AN

Change Entries

To change from an availability display	**AC**	To change from a schedule display	**SC**

All the change entry examples below use the AC code: simply replace AC with SC to request the corresponding display.

Change Entries: One-Way Routing

Airline preference (maximum, three)	**AC**/ALH,IB
City pair	**AC**BCNFRA
City of origin	**AC**BCN
City of destination	**AC**//FRA
Continuation from current destination	**AC**/NLAX
Number of seats	**AC**/B4
Class of service (maximum, three)	**AC**/CF
Cancel, show all classes	**AC**/C
Flights with meals	**AC**/FM
Connecting city, minimum connect time	**AC**/XLON90
Connecting cities, minimum connect time	**AC**/XBCN20LON90
Departure time	**AC**1845
Departure date	**AC**18MAY
Departure five days earlier	**AC**-5
Departure three days later	**AC**3
Change to carrier-preferred display	**AC**AF/
Change to Alliance display: Star Alliance (*A) One World Alliance (*O) Sky Team Alliance (*S)	**AC***A/
Change to Amadeus display	**AC**1A/

Return to last Direct Access display	**1**YY/
Direct Access for a specified airline by referencing display line	**AC**L2
Direct Access by referencing display line and connecting flight line	**AC**L2/3-4
Direct Access to a specified airline and class by display line	**AC**L2Y
Direct Access for airline/class by display and connecting flight lines	**AC**L2/3Y
Return routing, date and time specified	**AC**R24JUL2130
Return routing on the day of arrival after 1800 hours	**AC**R
Return routing on the day of arrival, time specified	**AC**R1345
Return seven-day search from the day of arrival	**AC**/R
Change to a fare display (common fares)	**AC**FQ
Change to a fare display for the airline on line one	**AC**FQ1
Change to a fare display, specific airline	**AC**FQ/ALH
Change to a fare display, specific class of service	**AC**FQ/CY
Change to a fare display for specific airline and class of service	**AC**FQ/ALH/CF

Change Entries: Round Trip and Dual City Pair

Departure times, both city pairs	**AC**0800*1700
Date of travel, both city pairs	**AC**15NOV*20DEC
Class of service, both city pairs	**AC**/CC*/CF
Cancel, show all classes, both city pairs	**AC**/C*/C
Departure date three days earlier, first city pair	**AC**-3*
Board point, first city pair	**AC**CPH*
Connection point and connecting time, first city pair	**AC**/XBRU50*
Display return flights, first city pair	**AC**R19NOV0800*
Change to single city pair display, using first city pair	**AC**F
Departure date three days later, second city pair	**AC***3
Destination city, second city pair	**AC***//FRA
Origin and destination cities, for second city pair	**AC***MRSPAR
Change to single city pair display using second city pair	**AC**S

Change Display Type to:

Availability by: arrival time, departure time, elapsed time, neutral order	**AC**AA, **AC**AD **AC**AE, **AC**AN
Schedule by: arrival time, departure time elapsed time, neutral order	**AC**SA, **AC**SD **AC**SE, **AC**SN
Timetable by: arrival time, departure time, elapsed time, neutral order	**AC**TA, **AC**TD **AC**TE, **AC**TN

TIMETABLE

Timetable Display Codes

Neutral Timetable	**TN**	By departure time	**TD**
By arrival time	**TA**	By elapsed time	**TE**

These codes can be used with any of the entries and options listed here. In the examples below, simply replace TN with TA, TD, or TE to request the corresponding display.

Basic Entries

One-way routing, specified date, city pair, time	**TN**11JULCPTCAI0830
Departures from 0000 for a date in the future	**TN**11JULCPTCAI
Current day, specified time	**TN**CPTCAI0830
Departure city is the same as the office profile	**TN**11JULRIO0830
Current day, local time	**TN**MIARIO
Departure city is the same as the office profile, current day	**TN**RIO
Carrier-preferred display	**TN**AF11JULCDGFRA
Alliance display: Star Alliance (*A) One World Alliance (*O) Sky Team Alliance (*S)	**TN***A15APRAMSBKK
Back to Amadeus display	**TN**1A15APRAMSBKK0900

Display Options

Flights operating on a specific day of the week	**TN**29AUGHOUMEX1430/WE
Airline preference (maximum three)	**TN**29AUGFRAROM/ALH,AZ
Include airlines not participating in Amadeus	**TN**11JULLTNNCE/AYY

Scrolling Entries

Move to the previous screen	**MU**	Move to the next screen	**MD**
Move to the original screen	**MO**	Redisplay a cleared screen	**MP**
Move to the next week	**MN**	Move to the previous week	**MY**
Last neutral display viewed	**MPTN**	Previous neutral display	**MUTN**
Original neutral display	**MOTN**	Next neutral display	**MDTN**

Change Entries

City pair	**TCMUCNCE**
Only origin city	**TCMUC**
Only destination city	**TC//FRA**
Departure time	**TC1845**
Date period for a specific date	**TC15JUN**
Return routing for same city pair, specify date, time, day	**TCR16JUL1430/MO**
Return routing for same city pair and period as arrival, specified time	**TCR1430**
Return routing: same city pair and period, arrival after 1800 (6 pm)	**TCR**
Day of operation	**TC/TU**
Change to carrier-preferred display	**TCAF/**
Change to Alliance display: Star Alliance (*A) One World Alliance (*O) Sky Team Alliance (*S)	**TC*A/**
Change to Amadeus display	**TC1A/**
Timetable by: arrival time, departure time, elapsed time, neutral order	**TCTA, TCTD** **TCTE, TCTN**
Availability by: arrival time, departure time, elapsed time, neutral order	**TCAA, TCAD** **TCAE, TCAN**
Schedule by: arrival time, departure time elapsed time, neutral order	**TCSA, TCSD** **TCSE, TCSN**

DIRECT ACCESS

These entries are for availability displays in Direct Access. Except for 1XXSCAD (change to availability from schedule display), they also apply to schedule displays in Direct Access; simply replace 1XXAD with 1XXSD, for example. In all cases, replace XX with the two-letter airline code.

To find out if an airline supports Direct Access, enter GGPCA followed by the airline code. Some Direct Access entries are not supported by all airlines. To view online help for a Direct Access airline, enter HEDIRXX, where XX is the airline code.

Availability

Basic entry, current day	**1**XX**AD**MIALIM
Current day, time specified	**1**XX**AD**MIALIM0900
Date specified	**1**XX**AD**8FEBMEXRIO
Date and time specified	**1**XX**AD**8FEBMEXRIO0900
Number of seats (maximum nine)	**1**XX**AD**8FEBMEXRIO/B3
Class of service	**1**XX**AD**8FEBPENSIN/CY
Class of service and number of seats	**1**XX**AD**8FEBPENSIN/CY/B3
Specific flight	**1**XX**AD**24JULDFWFRA/AXX2510
Specific flight and class of service	**1**XX**AD**26JUNMELSYD/AXX100/CF
Specific flight request for other airline	**1**XX**AD**XX2345Y8FEBWAWATH
Connect point, today	**1**XX**AD**ATLDUS/XFRA
Departure date and minimum connect time	**1**XX**AD**8FEBMIAHAM/XFRA90
Departure date and time, connect point	**1**XX**AD**3FEBHOUMUC0700/XFRA
Date, time, connect point and class	**1**XX**AD**1FEBMELMNL0700/XSIN/CY
Date, time, connect point and time, class	**1**XX**AD**8FEBBJSHKG0700/XSHA90/CY

Change Entries

Change to schedule display	**1**XX**AC**SD
Change to availability display	**1**XX**SC**AD
Change to fare display	**1**XX**AC**FQD
Departure date	**1**XX**AC**24FEB
Departure date and time	**1**XX**AC**24FEB1400
Departure a number of days later	**1**XX**AC**5
Departure a number of days earlier	**1**XX**AC**-3
Departure time	**1**XX**AC**1400
Class of service	**1**XX**AC**/CM
Connect point	**1**XX**AC**/XHKG
Connect point and minimum connect time	**1**XX**AC**/XHKG120

City of origin	**1**XX**AC**DEN
Destination city	**1**XX**AC**//SYD
Origin and destination cities	**1**XX**AC**DENSYD
Return flights, same date and time	**1**XX**ACR**
Return flights, time specified	**1**XX**ACR**1400
Return flights, connection point	**1**XX**ACR**/XATL
Return flights, change of class	**1**XX**ACR**/CY
Return flights, date specified	1XX**ACR**28FEB
Return flights, date and time specified	1XX**ACR**28FEB1400

Scrolling Entries

Move down	**1**XX**MD**	Move up	**1**XX**MU**	Last dir access flights display	**1**YY/
Next day	**1**XX**MN**	Previous day	**1**XX**MY**		

Fare Display

Basic entry, all fares	**1**XX**FQD**HNLLAX
Date specified	**1**XX**FQD**HNLLAX8FEB
Airline specified	**1**XX**FQD**HNLLAX/AC0
Fare type specified	**1**XX**FQD**0SAMNL8FEB/EXCN
One-way fares	**1**XX**FQD**0SAMNL8FEB/O
Round-trip fares	**1**XX**FQD**0SAMNL8FEB/R
Currency	**1**XX**FQD**ATLSIN8FEB/EUR
Fares in NUCs	**1**XX**FQD**ATLSIN8FEB/NUC
Airline and global direction specified	**1**XX**FQD**ATLSIN8FEB/XX/AT
All fare options combined	**1**XX**FQD**ATLSIN8FEB/XX/NUC/EXCN/R/AT

Flight Information

Basic entry, current day	**1**XX**D**02345
Date specified	**1**XX**D**02345/8FEB
By departure or arrival city	**1**XX**D**02345SF0
By departure and arrival city	**1**XX**D**02345NYCSF0
Airline code, date specified	**1**XX**D**0XX2345/8FEB
Airline code, arrival or destination city	**1**XX**D**0XX2345/8FEBSF0

Seat Maps

In all cases, replace XX with the appropriate two-letter airline code.

| Specific class | **1**XX**SM**231/Y/8FEBDUBATL |
| Class and number of passengers | **1**XX**SM**231/Y/8FEBDUBATL/B4 |

PNR Retrieval

In all cases, replace XX with the appropriate two-letter airline code.

Using the airline's record locator	**1**XX**RT**RQB623
Using name	**1**XX**RT**100-MILLER
Using date and name	**1**XX**RT**100/15JUL-MILLER
Using origin, name and date	**1**XX**RT**100/15JULATL-MILLER
Using origin and destination, name and date	**1**XX**RT**830A/15JULATLDCA-MILLER
Other airline	**1**XX**RT**AF801/15JULMIAJFK-MILLER
Waitlist display	**1**XX**RT**WL801/15JULMIAJFK-MILLER
Time specified	**1**XX**RT**830A/15JULATLDCA-MILLER
Display advance seat request	**1**XX/*B
Display history	**1**XX**RH**
From name list	**1**XX**RT**10
Display waitlist segments	**1**XX**RT**W

FLIGHT INFORMATION

Search and Display

From an availability or schedule display (line two)	**DO**2
From an availability display, third flight from line one	**DO**1,3
From a Direct Access display	**DO**21
From a PNR element	**DO**3
By airline flight number, current day (short entry)	**DO**AF2418
By airline flight number (long entry)	**DO**AF2418/28NOV/NCECDG
By airline flight number, 12-hour clock format	**DO**AY831/16JUN/T12
By arrival time	**DO**AF1430/A/12DECMADCDG
By departure time	**DO**AF1430/D/12DECMADCDG
Flight information history, if available	**DH**RG916/10SEP

MCT

Minimum connection time for a specific airport	**DM**FRA
Minimum connection time for a specific airport, specific date	**DM**FRA/15DEC
Multiple airport city	**DM**LON
Multiple airport city, specific date	**DM**LON/15DEC
Inter-airport connections	**DM**LGW-LHR
Specific inbound airline	**DM**BA/LHR
Online	**DM**CO/IAH/CO
Interline	**DM**CO/IAH/DL
Interline and inter-airport	**DM**AF/CDG-ORY/LH
Display a mask for two specific flights	**DM**S
From PNR flight segments	**DM**2/4
From availability, dual city pair	**DM**2*12
Specified arrival terminal	**DM**CDG2A
Specified departure terminal	**DM**CDG-2B
Specified arrival and departure terminals	**DM**CDG2A-2B
Specified airlines and terminals	**DM**AF/CDG2A-2B/SQ
Specified airlines, airports, and terminals	**DM**AF/CDG2A-ORYW/AF
Specified terminals at different airports	**DM**ORYW-CDG2B
Check MCT and segment continuity in a PNR	**DM**I
For a specific segment only	**DM**I9
For a range of segments	**DM**I7/9

Display Connect Points

Display neutral connect points for today's date	
travel agency	**DRT**PARSF0
airline office	**DRT**1APARSF0
Display neutral connect points for specific date	
travel agency	**DRT**19JULPARSF0
airline office	**DRT**1A19JULPARSF0
Specific airline, all legs	**DRT**PARSF0/AAF
Specific airline, any leg	**DRT**PARSF0/AAF,YY
Several airlines	**DRT**PARSF0/AAF,DL
Specific alliance	**DRT**PARSF0/A*S
Excluding specific airline	**DRT**PARSF0/A-AF
Specific alliance excluding specific airline	**DRT**PARSF0/A*S/A-AF

Specific connect point	**DRT**PARSFO/XNYC
Any connect point	**DRT**PARSFO/XNYC,LAX,CHI
All connect points	**DRT**PARSFO/XLONNYCLAX
Excluding connect points	**DRT**PARSFO/X-LON,NYC,LAX
Excluding connection (through all connect points)	**DRT**PARSFO/X-LONNYCLAX
Including number of connect points	**DRT**PARSFO/N3
Including up to number of connect points	**DRT**PARSFO/N3+
Carrier-preferred connect points	**DRT**BA19JULPARSFO
Alliance-preferred connect points	**DRT***A19JULPARSFO

NEGOTIATED SPACE

This functionality is only available to you if your office has the security agreements in place to use negotiated space for specific airlines.

Requesting Negotiated Space Availability

Negotiated Space display	**AT**30JUNFRALAX
Amadeus Availability including Negotiated Space	**AN**30JUNFRALAX
Negotiated Space by event name	**AV**18MAYJAPANCULTURETRIP
Negotiated Space information from availability	**LOTI**3

Displaying Negotiated Space

Display current Negotiated Space handling table	**LOFD**IB
Change to Function 1 display method for a specific airline, at office level	**LOFS**AF/O/1
Change Negotiated Space display method for specific airline, at agent sign level	**LOFS**IB/S/1
Display Negotiated Space handling defaults	**LOPD**AF
Display Negotiated Space handling exceptions, for a specific office	**LOPD**IB/LOCNMIAIF2100
Display Negotiated Space handling exceptions, for a specific agent	**LOPD**AF/LOCNMIAIF2100 /SINE0001AA
Display Negotiated Space blocks for a specific flight, all dates	**LOTD**IB/FLTNIB450
Display Negotiated Space blocks for a specific flight when the display is too long	**LOTD**IB/FLTNIB450/ITEM37
Display Negotiated Space blocks for a specific flight and date	**LOTD**IB/FLTNIB450/DATE30JUN

Display Negotiated Space blocks for a specific flight and effective date	**LOTD**IB/FLTNIB450/EFFD30JUL
Display suspended Negotiated Space blocks, specific flight	**LOTD**CC/FLTNCC1234-SUSP
Display suspended Negotiated Space blocks, specific date	**LOTD**CC/DATE12AUG-SUSP
Display suspended Negotiated Space blocks, specific flight and date	**LOTD**CC/FLTNCC1234 /DATE12AUG-SUSP
Display inactive Negotiated Space blocks	**LOTD**6X/FLTN6X710 /DATE30AUG08-INAC
View bookings made against a specific Negotiated Space block	**LOTB**1
Display the history of a specific Negotiated Space	**LOTH**1
Display the full history of a specific Negotiated Space	**LOTH**1-ALL
Display flights on which your company owns space	**LOTL**AF/MAY-CC2
Display general Negotiated Space statistics, specific date	**LORE**LH/DATE01DEC08
Display general Negotiated Space statistics, date range	**LORE**LH/DATE01DEC08-31DEC08
Display general Negotiated Space statistics, several dates (up to 6)	**LORE**LH/DATE02MAY08,15MAY08
Display Negotiated Space creation statistics	**LORN**IB
Display Negotiated Space sales statistics	**LORS**LH

Creating Negotiated Space

These entries are not available to all users.

Display a list of Negotiated Space update entries	**LOT**
Create Negotiated Space, single date	**LOTA**IB
Create Negotiated Space, multiple dates	**LOTM**AF
Change Negotiated Space: number of seats sales start date sales end date seat reduction date percentage amount of reduction multiple parameters	**LOTC**1/ALOT30 **LOTC**1/COMM120 **LOTC**1/EXPY100 **LOTC**1/REDU10 **LOTC**1/AMNT50 **LOTC**1/ALOT30/COMM10/EXPY30
Update number of seats only	**LOTS**1/ALOT30

Change Negotiated Space:	
Tour reference	**LOTU**1 / TREF0868969677800
Authorization code	**LOTU**1 / AUTH362538
Airline reference	**LOTU**1 / ALIDJ7G2G
Tour name	**LOTU**2 / TOURBIGAPPLETOURS__
Delete Negotiated Space	**LOTX**1
Suspend Negotiated Space, single date	**LOTQ**CC / FLTNCC1234 / DATE18MAY-ON
Suspend Negotiated Space, date range	**LOTQ**CC / FLTNCC1234 / EFFD01DEC08 / DISC01JAN09 / DAYS67 / -ON
Reinstate a suspended Negotiated Space block, single date	**LOTQ**CC / FLTNCC1234 / DATE18MAY-OFF
Reinstate a suspended Negotiated Space block, date range	**LOTQ**CC / FLTNCC1234 / EFFD01DEC08 / DISC01JAN09 / DAYS67 / -OFF

PNR

PNR NAME ELEMENT

Create Name Element

Add a name element	**NM**1SMITH/JOHN MR
Multiple passengers with the same surname	**NM**3LEE/SAM MR/JOAN MRS/TOM MR
Multiple passengers with different surnames	**NM**2SCHWARZ/MANFRED MR/SABINE MISS1BLACK/ANDREW MR
Passenger with ATPCO passenger type code	**NM**1JONES/TOM(YTH)
Multiple passengers with passenger types	**NM**2COX/BOB MR/GUS(YTH)
One passenger with infant	**NM**1LEAVEY/KIM(INF/MICHAEL/18MAY08)
One passenger with infant, different surname	**NM**1BROWN/SIOBHAN(INFTROY/HANNAH/10SEP08)
One passenger with infant, no name	**NM**1BROWN/SIOBHAN(INF//10SEP08)
Add an infant with seat	**NM**1WATSON/JANE(INS)
Add a child passenger	**NM**1SIMPSON/MAGGIE(CHD/01JAN06)
Passenger with an ID code	**NM**1CASEY/BILL(ID123456)
Child with an ID code	**NM**1GERBER/TERRY(CHD)(ID234567)
Passenger with ID code and with infant	**NM**1ERICSON/ANITA(ID3214)(INF/HANS/08)
ID code for date of birth	**NM**1SMITH/JOHN MR(IDDOB15JAN1960)
ID code for stretcher passenger	**NM**1SMITH/JOHN MR(IDSTCR)
Extra seat for comfort	**NM**2ADAMS/ARTHUR MR(IDEXST)/EXST
Extra seat for cabin baggage - airline requires only one ticket	**NM**2ADAMS/ARTHUR MR(IDCBBG)/CBBG
Cabin baggage - airline requires two tickets	**NM**2ADAMS/ARTHUR MR/CBBG
One bookable staff passenger	**NM**1SMITH/JOHN MR(BKB)
One standby staff passenger	**NM**1SMITH/JOHN MR(SBY)

Modify Name Element

Update a family name and a given name	**NU**1/1SMITH/JOHN MR
Correct a given name only	**NU**1/JAMES
Update multiple family names, given names and passenger type	**NU**1-3/5/4COX/DAN/ROSA/JIM/BETTY (CHD/03JUL06)
Update a family name for a passenger with cabin baggage	**NU**1-2/2SMITH/ARTHUR MR(IDCBBG)/CBBG
Change a family name and a given name	1/1SMITH/JOHN MR
Change a given name only	1/JAMES
Change or add an ID code	3/(ID123456)
Change or add a passenger-type and ID code	3/(CHD/03JUL06)
Delete an ID code or passenger type	3/

PNR FLIGHT SEGMENTS

Segment Sell - From Availability

Sell one seat on line 2 in C class	**SS**1C2
Sell two seats on line 1, in C class for first flight, remaining flights in B class	**SS**2CB1
Sell seats from dual availability display, same class	**SS**1Y2*11
Sell seats from dual availability display, different class	**SS**1Y3*C12
Selected passengers	**SS**3L2/P1,4-6
Unaccompanied minors	**SS**3L2/UM5,6,9
Stretcher	**SS**2C3/ST
Interline passenger with a reservation	**SS**2C3/ID
Waitlist	**SS**1D3/PE
Reconfirm segment booked in Amadeus	3/RR

Segment Sell - Long Entry

Sell one seat	**SS**EI154C12JULDUBLHR1
When flight number contains numbers and a letter	**SS**AF950A/M12DECCDGBRU3
Departure date is today	**SS**BA352C/LHRNCE1
Selected passengers	**SS**AF2402C10JULNCEORY3/P1,4-5
Unaccompanied minors	**SS**BA343L10JULNCELHRUM2/5,6
Stretcher	**SS**BA343L10JULNCELHRST2
Interline passenger with a reservation	**SS**AF2402C10JULNCEORYID1
Waitlist	**SS**AZ321D1FEBCPHEWRPE1
Reconfirm segment booked outside Amadeus	**SS**DL071C12JUNCPHJFKRR1
Cancel a segment booked outside Amadeus	**SS**AC111C19DECYULYVRIX1
Sell to non-participating airline	**SS**XX57A/J16JUNLHRJBNNN2 /05001500

Ghost, Service and Passive Segments

Create passive segment	**SS**1G2/PK/ABC123
Create service segment	**SS**1G2/HK/ABC123
Create ghost segment	**SS**1G2/GK/ABC123
Change ghost to passive or service segment	4/PK
Change segment status and modify flight times	2/PK13001500
Create passive segment from dual city pair display	**SS**1L5/PK/ABCDE*12/PK/ABCDE
Add airline record locator to passive segment	3/*ABC123
Change airline record locator	3/*DEF456
Delete airline record locator	3/*

Information Segment

Create flight segment for information	**SI**KL171C28JUNAMSCPHHK2/08501120
Arrival unknown	**SI**ARNK
Arrival unknown, with date and passenger association	**SI**ARNK16MAY/P2

Open Segment

Create open segment specifying only airline, class, departure and arrival cities, for one passenger	**SO**BAC25NOVLHRJFK/P2
Two airline codes	**SO**SKBA/C20SEPSTOLHR

Display Flight and Itinerary Details

Display flight details for the whole PNR	**RTSVC**
Display flight details for a single flight segment	**RTSVC**4
Display itinerary details (air, access rail and express rail segments) in the PNR, tabular format	**RTSVI**
Display itinerary details for one segment, tabular format	**RTSVI**6
Display planned flight information for a segment (airline-specific)	**DO**4

AUXILIARY SEGMENTS

Create air-taxi segment	**AU**IBNN1SCQVGO21JUL/TEXT
Car auxiliary segment (airline-specific)	**CU** LH NN1 FRA 12SEP-14SEP ECAR/TEXT/P1
Car booked outside of Amadeus	**CU** 1A HK1 BWN 14AUG-18AUG ECAR/CF-210/P1
Hotel auxiliary segment	**HU** RG NN1 REC 12SEP-14SEP/TEXT
Hotel auxiliary segment for long connections	**HU** AF NN1 PAR 10JUL-11JUL/SI-STPC TEXT
Hotel booked outside of Amadeus	**HU** 1A HK1 MOW 14AUG-18AUG/ROOM BOOKED AT PLAZA HOTEL
Tour auxiliary segment	**TU** RG NN1 REC 12SEP-14SEP/TEXT
Memo auxiliary segment	**RU** 1A HK1 BWN 12SEP/FREEFLOW TEXT
Customized auxiliary segment	**RU** 1A HK1 MAD 12SEP*LIMOUSINE/NEED LIMO WITH FRENCH SPEAKING DRIVER
Auxiliary form of payment	**RIU** CHECK/P2
Cancel auxiliary segment	**XE**4
Delete auxiliary segment	**DL**4

PNR CONTACT ELEMENT

Add business phone number	**AP** FRA 6969876543-B
Add home phone number, associated to one passenger	**AP** DUB 76666-H/P3
Add agency phone number, associated to multiple passengers	**AP** PAR 81229823-A/P1,3-5
Modify contact information	3/DALLAS 2233456-B
Modify passenger association	7/P2
Add agency information from the office profile	**AP**
Agency number	**APA**-LON(0208)8778787
Business number	**APB**-FRA69686869
Home number	**APH**-FRA69686869
E-mail address	**APE**-MBAUER@YKT.COM
Fax number	**APF**-GB1715869652
Information number	**API**-FRA69686869
Mobile number	**APM**-FRA69686869
Exclude AP from teletype to airline when office profile indicator APO is set to Y	**APX**-NCE0492940005-B
Include AP in teletype to airline when office profile indicator APO is set to N	**APS**-NCE0492940005-B

PNR TICKETING ARRANGEMENT

See Ticketing Arrangement on page 151.

PNR RECEIVED FROM

Add a received-from element	**RF** MRS HENDERSON
Change the queuing office to another office	**RF** JOHN SMITH/MUC1A0702
Change the queuing office to current office	**RF** JOHN SMITH/Q
Specify the agent sign/queue category	**RF** JOHN SMITH/-0001AB
Specify the queuing office and agent sign	**RF** JOHN SMITH/CPHSK0002-0001AB

PNR SERVICE ELEMENTS

OSI

Create an OSI element	**OS** QF VIP COMPANY CEO/P2
Create an OSI for specified passengers	**OS** KL TEXT/P1,3-6
Change the message text	6/LH TEXT
Add or change the passenger association	6/P1-3
Change the text and the passenger association	3/AF TEXT/P4
Delete passenger association	6/P
Send ticket number in OSI	**OS** 2S TKNO 579-12345678901 /P1
OSI for adult collecting unaccompanied minor on arrival	**OS** DL ARR CTCH JOE SMITH SFO 415 555 1234

SSR

Create an SSR for all segments, all passengers	**SR** LSML
Create an SSR for explosion at EOT or manual explosion	**SR*** LSML
Explode SSRs manually before the end of the transaction	**EX**
Create SSR for a specified airline, all passengers	**SR** VGMLLH
Specified airline, selected passengers	**SR** VGMLIB/P1-3
Specified segments, all passengers	**SR** VGML/S10-11
Specified segments and passengers	**SR** VGML/S10-11/P1-4
Create more than one SSR per passenger	**SR** BIKENN2/P1
Create SSR for a group PNR	**SR** GRPFYY-VEGETARIAN MEAL
Create an SSR for an unaccompanied minor	**SR** UMNR - UM05
Create an SSR for an infant	**SR** INFT-JONES/TOM 02FEB06/P2 **SR** INFTLH-JONES/TOM 02FEB06/P2 **SR** INFT- OCCUPYING SEAT/P2
Create an SSR for cabin baggage	**SR** CBBG-CELLO/P1
Create an SSR for an extra seat	**SR** EXST-PERSONAL COMFORT/P1
Create an SSR with freeflow text	**SR** OTHS-FREEFLOW TEXT/P2
Modifying freeflow text	11/-PASSENGER TRAVELING ALONE

Create an SSR for emergency contact name and number	**SR** PCTC USHK/EDWARD LEWIS/US8000325234.FREEFLOW TEXT
Create an SSR for APIS passport information	**SR** DOCS BA HK1-P-GBR-012345678-GBR-30JUN73-M-14APR09-JOHNSON- SIMON-PAUL-H/P1/S3
Create an SSR for APIS visa/secondary travel document	**SR** DOCO BA HK1-MANCHESTER GBR-V-17317323-LONDON GBR-18JUN04-USA/P1/S3
Create an SSR for APIS address information	**SR** DOCA BA HK1-D-USA-301 PARK AVENUE-NEW YORK-NY-10022/P1/S3
Create an SSR to secure payment for a ticketless booking	**SR** EPAY X3 NN1-CC/AX371449635311004/EXP08 05-JODIE PARKER
Create an SSR for a cruise passenger	**SR** CRUZ DLHK /FREEFLOW TEXT/S1/P2
Create an SSR for form of ID (FOID) for one passenger	**SR** FOID BA HK1-DL12345678/P1
Create an SSR for form of ID for all passengers	**SR** FOID IB -DL12345678
Create an SSR FOID for multiple passengers	**SR**FOID IB HK3-DL12345678/P1-2,4
Create an SSR FOID using a credit card stored in the FP element	**SR**FOID LH HK2-CC-L3
Create an SSR FOID using an FF number stored in the FP element	**SR**FOID AF HK1-FF-L7/P1
Create an SSR for weapons, firearms or ammunition carried as checked baggage	**SR** WEAP NN1 - AIR RIFLE/P1/S3
Create a manual SSR to accrue mileage for a frequent flyer	**SR** FQTV KL-KL FREEFLOW TEXT/P1
Create a manual SSR to redeem miles for a frequent flyer	**SR** FQTR BA NN1-BA1234563/FREEFLOW TEXT/P2
Create an SSR to obtain a class upgrade	**SR** FQTU LH-LH FREEFLOW TEXT/P1
Create an SSR to be recognized as a frequent traveler on one airline, while accruing miles on another	**SR** FQTS BA-BA FREEFLOW TEXT/P3

PNR REMARKS

Confidential Remarks

Add remark for all passengers	**RC** REMARK TEXT
Single passenger and segment	**RC** REMARK TEXT/P1/S4
Multiple passengers	**RC** REMARK TEXT/P2,4
For other offices to read	**RC** MUC1A0702,MUC1A0703/REMARK TEXT
For other offices to read, giving write access to one of the offices	**RC** PARAF0100-W/PARAF0200/REMARK TEXT
For other offices, giving write access to all offices	**RC** PARAF0100-W/PARAF0200-W/REMARK TEXT
Extend access to any office that has an Amadeus Extended Ownership agreement with a designated office	**RCF**-PARAF0100,F-PARAF0200/REMARK TEXT
All Air France AF0 offices in Paris	**RC** PARAF0*** REMARK TEXT
All Lufthansa LH0100 offices worldwide	**RC** ***LH0100 REMARK TEXT
All Lufthansa LH0 offices	**RC** ***LH0*** REMARK TEXT

Corporate Remarks

Add corporate remark for all passengers	**RX** REMARK TEXT
Single passenger	**RX** REMARK TEXT/P1

General Remarks

Add general remard for all passengers	**RM** REMARK TEXT
Single passenger	**RM** REMARK TEXT/P1
Range of passengers	**RM** REMARK TEXT/P1-5
Multiple segments	**RM** REMARK TEXT/S4,6
Create remark in a category	**RM**X/TEXT
Multiple categories remark	**RM**C,H/TEXT
Remark for quality control	**RQ** REMARK TEXT
Remark for Amadeus Interface Record (A.I.R.)	**RM*** REMARK TEXT/P1
Remark for A.I.R. with account number	**RM***ACC12345/S3/P1
Modify the remark text (where 5 is the element number)	5/NEW REMARK TEXT

PNR QUEUE OPTION

Create option to queue PNR to own office, today	**OP**/TEXT
Queue PNR to own office on a specified date	**OP**12AUG/TEXT
Queue PNR to own office on several dates	**OP**7JUL,8JUL,14JUL/TEXT
Queue PNR to a specific office on a specified date	**OP** MADIB2176/8JUL/TEXT
Queue PNR to a specified office and queue, on a specified date	**OP** CPHSK4711/7JUL/20C2/TEXT
Queue PNR to a specified office on several dates	**OP** STOSK1914/7JUL,8JUL/TEXT
Queue PNR to multiple offices on several dates	**OP** CPHSK0914/3JUL/TEXT;OPSTOSK0914/9JUL/TEXT
Queue PNR for specified passengers	**OP**OSLSK1914/12JUL/TEXT/P1-4
Create a confidential option to automatically cancel all itinerary elements for your airline	**OPX**-31JUL/CANCEL IF DEPOSIT NOT RECEIVED
Create a confidential option, and allow additional office to view it	**OPX**-20MAR/CANCEL IF NOT PAID,PARAF0123
Create a confidential option to automatically queue the PNR to a specified office	**OPQ**-MAN7X0123/12FEB/3C1/CHECK DEPOSIT RECEIVED
Create a confidential option to auto queue the PNR, and allow additional office to view it	**OPQ**-MAN7X0123/12FEB/3C1/CHECK DEPOSIT RECEIVED,LONQF0123
Modify a queuing date (where 8 is the element number)	8/12JUL
Modify the receiving office ID	8/CPHSK1914
Modify the queue and category	8/20C2

MAILING AND BILLING ADDRESSES

Mailing Address

Add mailing address for all passengers	**AM** NAME, ADDRESS,CITY
Associate mailing address to one passenger	**AM** NAME, ADDRESS,CITY/P3
To multiple passengers	**AM** NAME, ADDRESS,CITY/P1,2
To a range of passengers	**AM** NAME, ADDRESS,CITY/P2-4
Specify home mailing address	**AM**/H NAME, ADDRESS,CITY
Delivery mailing address	**AM**/D NAME, ADDRESS,CITY
Miscellaneous mailing address	**AM**/M NAME, ADDRESS,CITY
Modify an address text	6/NAME, ADDRESS,CITY
Create mailing address in structured format	**AM** //CY-COMPANY/NA-NAME/A1-LINE 1 /ZP-ZIP CODE/CI-CITY/CO-COUNTRY/P1
Specify delivery address in structured format	**AM**/D//NA-MRS SMITH/A1-4 LONG STREET /ZP-NW1/CI-LONDON
Modify or add option in structured format	4/CI-NEW CITY/CO-NEW COUNTRY

Billing Address

Add billing address for all passengers	**AB** NAME, ADDRESS, CITY
Associate billing address to one passenger	**AB** NAME, ADDRESS,CITY/P2
To multiple passengers	**AB** NAME, ADDRESS,CITY/P3,6
To a range of passengers	**AB** NAME, ADDRESS,CITY/P4-6
Modify the text	6/NAME,ADDRESS,CITY
Create billing address in structured format	**AB** //CY-COMPANY/NA-NAME/A1-LINE 1 /ZP-ZIP CODE/CI-CITY/CO-COUNTRY/P1
Modify or add option in structured format	4/CI-NEW CITY/CO-NEW COUNTRY

FREQUENT FLYER

Display frequent flyer agreements for all airlines	**VFFD**
Display frequent flyer agreements for a specific airline	**VFFD** IB
Display a frequent flyer name from the airline's database	**FFD** LH-192010101020813
Create a name element and an SSR element for mileage accrual	**FFA** AF-MIA0002A
Create a name and SSR element for all airlines having a frequent flyer agreement	**FFA** AF-12345678,AF,CO,DL
Segment associate an SSR FQTV	5/S3-4
Expand a passenger's name	**FFA** AF-MIA0002A/IERRE MR
Create a frequent flyer SSR element only	**FFN** BW-123456789/P1
Create a frequent flyer SSR to redeem accrued miles	**FFR** IB-331234(HK)-CARDHOLDER JENKINS.A MR/P2
Upgrade a passenger by redeeming miles	**FFU** IB-331234(HK)-JENKINS.A MR/S5/P2
Manually create an SSR element for a frequent flyer: see *SSR* on page 38.	

SEAT REQUESTS AND MAPS

Advance Seating Request

Request seat with area preference (window / bulkhead), for specific passenger	**ST**/WB/P3
Request seat for specific passenger and segment	**ST**/12C/P2/S5
Cancel individual seating elements	**XE**10
Cancel all seating elements	**SX**
Cancel all seating elements for specific segments	**SX**/S2,3
Delete seating elements	**DL**8-11
Modify the advice code for segment 5	5/HK
Request seat within specific range	**ST**/12ABCD/S5 or **ST**/12A-D/S5 or **ST**/12A/12B/12C/12D/S5
Request specific seat, for passenger and segment	**ST**/RQST/18B/P2/S5
Seat wish, all passengers, on all or first five segments	**ST**/NSSA

Seat Map

Display seatmap for a single segment itinerary	**SM**
For a specified segment	**SM** 4
For flight, class, current date	**SM** LH330/Y/FRAJFK
For flight, class, date	**SM** IB123/C/14AUGMADCDG
For flight, all classes, date	**SM** SK862//28SEPSTOLHR
Vertical seat map for flight, class, date	**SM** BA123/C/14AUGMADCDG/V
Horizontal seat map for flight, class, date	**SM** BA123/C/14AUGMADCDG/H
For an availability or schedule flight line, all classes	**SM**/1
For an availability or schedule flight line, specified class	**SM**/1/Y
For the second flight in flight line 4, specified class	**SM**/4/2/Y
Display seatmap, hide legend	**SM** RG75/Y/15AUGGIGLHR/NL
Display seatmap, show legend	**SM** RG75/Y/15AUGGIGLHR/L

PNR FK ELEMENT

Add an FK element to define one destination office for Amadeus Interface Records	**FK** MIAUS2M01
Add an FK element to define multiple destination offices for Amadeus Interface Records	**FK** MIAUS2M01/LAXUS2CT5

PNR KEYWORDS ELEMENT

Create an SK element	**SK** PARK QF HK2-SYD.CAR WASH/P1

PNR ACCOUNTING ELEMENT

See Accounting Information Element on page 190.

MISCELLANEOUS CHARGES AND DOCUMENTS

MCO - Miscellaneous Fees

Create an automated MCO element - with all mandatory data	`IMCME/IBPAR27FEB/EUR38/P1`
Associate MCO element to a specific passenger type	`IMCM A/LHFRA22JUN/EUR20/INF/P1`
Add an MCO element	`IMCM/IB27FEB/P1`
Add an MCO element, specifying the city where the service is provided, and currency and total cost of the service	`IMCM/AFPAR27FEB/EUR250/P1`
Add an MCO element with a reason for issuance code (codes can be market and airline specific)	`IMCMC/AFPAR27FEB/EUR250/P1`
Add an MCO element, overwriting the description of type of service	`IMCMC/IBMAD27FEB/EUR250/*DEPOSIT/P1`
Add an MCO element with accounting text	`IMCMG/AFPAR27FEB/EUR250/**-ACCOUNTING TEXT/P1`
Add an MCO element, overwriting the description of the type of service, and adding accounting text	`IMCMC/IBMAD27FEB/EUR250/*DEPOSIT/**-ACCOUNTING TEXT/P1`
Modify the type of service description	`12/*NEW SERVICE DESCRIPTION`
Modify the accounting text	`12/**-NEW ACCOUNTING TEXT`
Delete an MCO element and the associated TSM	`XE12`
Display list of 'reason for issuance' codes when an MCO is present in the PNR	`TMI/I?`

Excess Baggage Charge

Create an automated XSB element	`IMCXP/LHFRA27FEB/EUR380/P1`
Associate XSB element to a specific passenger type	`IMCXP/LHFRA22JUN/EUR200/INF/P1`
Create automated XSB and overwrite type of service description	`IMCXG/AFPAR14DEC/EUR200 /*GOLF EQPT/P1`
Create automated XSB with accounting text	`IMCXC/CONYC27FEB/EUR50/**-ACCOUNTING TEXT/P1`
Create automated XSB with pricing routing	`IMCXB/AYHEL27FEB/PR-HELSYD/P1`
Create automated XSB with excess weight or bulk information	`IMCXB/AYHEL27FEB/KG-25/P1`

Create automated XSB with pricing airline	**IMCXB**/AYHEL27FEB/PA-AY/P1
Create automated XSB with global indicator	**IMCXB**/AYHEL27FEB/GI-FE/P1
Add XSB element - minimum entry to create a TSM	**IMCX**/27FEB/P1
Modify the type of service description	12/*NEW TEXT
Modify the accounting text	12/**-NEW TEXT
Delete the XSB element	**XE**8

MULTIPLE PNR ELEMENT ENTRY

Enter multiple PNR elements	**NM** 1KELLY/JOE MR;**AP** LON 0712723422; **TK** OK;**RF** PASSENGER; **SS** EI374C23FEBSNNLHR1;**ER**
Enter multiple PNR elements with several family names	**NM** 2STRONG/MR/MRS 2SMITH/MR/MRS 1WHITE/MR; **AP** NCE 92993351;**TK** TL16MAY;**RF** PSGR
Enter multiple PNR elements with several family names (repeating the transaction code)	**NM** 2STING/MR/MRS;**NM** 2JONES/MR/MRS; **NM** 1WHITE/MR;**AP** NCE 93224413;**TK** TL16MAY;**RF** PSGR

ENDING A PNR TRANSACTION

End the transaction	**ET**
End the transaction and redisplay the PNR	**ER**
File the PNR after splitting a party	**EF**
End the transaction and change advice codes	**ETK**
End the transaction, change advice codes and redisplay	**ERK**
Place the PNR on a queue, category, and date range	**QE**8C1D3
Keep the PNR on the queue and exit queue mode	**QES**
Remove PNR from the queue, exit queue mode, redisplay PNR	**QFR**
Remove the PNR from the queue and exit queue mode	**QF**

IGNORING A PNR ENTRY

Ignore	**IG**
Ignore and redisplay	**IR**

RETRIEVING A PNR

Retrieving a PNR

Retrieve by record locator	**RT** Q6RBB3
By name	**RT**/HANUSSEN/J
By partial name	**RT**/HANU
By name or partial name, active segments only	**RT**/HANUSSEN*A
By date, name	**RT**/12AUG-SMITH
By record locator and name	**RT**-Q6RBB3-JOHNSON
By record locator, name, and ticket number	**RT**-A1XB4Q-JOHNSON-057-1234567890
By flight, departure date, name	**RT** KL153/12AUG-JOHNSON
By flight, date, name and city pair	**RT** KL153/12AUGAMSMAN-BAKER
By flight departure time	**RTD**-BA1530/01JULLHRJFK-WALL
From an availability display line	**RT**/4-SMITH/A MR
From a branch office, or another office when security allows	**RT**/LONCT2A99-SMITH
From another office, using wildcards	**RT**/LONAX2***-PETERS/WILLIAM
From an office with the same corporate ID	**RT**/***AX2***-PETERS/WILLIAM
Using a ticket number contained in an FA or an SSR element of the PNR	**RT** TKT/016-1234567890
Prime PNRs on a specific flight (not on a commercial duplicate of the flight)	**RT** BA1485/9MAY-MCINTOSH*P
Operating PNRs on a specific flight (only commercial duplicates of the flight)	**RT** BA1485/9MAY-MCINTOSH*C
By customer or product number stored in an FD element of the PNR	**RTM**/AF-123456789
By frequent flyer number or bonus number	**RTM**/KL-386427991
By MCO element and name	**RT**/MCO-JOHNSON
By XSB element and name *Amadeus Central Ticketing users only*	**RT**/XSB-JOHNSON
By a car pick-up date, for the current date	**RTCCR**-JOHNSON
By a car pick-up date	**RTCCR**/12MAR-JOHNSON

By a hotel (or car, tour, cruise, insurance) segment, for the current date	**RTHHL**-JOHNSON
By a hotel segment, for the specified date	**RTHHL**/12MAR-JOHNSON
By hotel chain in/out dates	**RTHTL** HI/01APR-04APR-LEAVY
By hotel property and rate codes	**LH**/HLLON211/24FEB/PRO-WKD-SRS
By account number entered as an RM*ACC element	**RTY**/AN1234
By a customer profile record locator	**RTU**/QW23RE
From a displayed customer profile	**RTU**
Retrieve a PNR from an e-ticket record	**RT***E
By insurance provider and partial name	**RT**/INSAXA-J
By insurance confirmation number and name	**RT**/INS/1234321-JOHNSON
By third-party record locator (in another system)	**RTOA**/1G-APRNSZ
By marketing airline record locator	**RTOA**/NW-NNN222
Retrieve group PNR and display all names	**RTW**-Q6RBB3
Retrieve from a PNR list	**RT** 2
Redisplay the PNR list	**RT** 0
Display all queues PNR is placed on	**RTQ**

Retrieving PNR-related Data

Display other (airline) record locator	**RL**
Resend record locator to third party	**RLS**
Display the customer profile record locator	**RLP**
Display the AXR for the current PNR	**RTAXR**

Displaying a Partial PNR

Display PNR elements for one passenger only	**RT**/P1
Display PNR air segments only	**RTA**
Display air segments only, showing married segment indicators	**RTAM**
Invoice and itinerary remarks only	**RTB**
Car segments only	**RTC**
Extended ownership agreements only	**RTE**
Fare elements only	**RTF**
General facts only (SR, OS, SK)	**RTG**
Hotel segments only	**RTH**

Itinerary only	**RTI**
Phone, address and credit card check elements only (AB, AM, AQ, AP)	**RTJ**
Ticketing elements only	**RTK**
MCO and XSB elements only	**RTM**
Names only	**RTN**
Names only (as originally entered in the PNR)	**RTNR**
Option elements only (including OP, OPQ, OPX)	**RTO**
Segments and segment owner only	**RTOS**
Passenger info only (all except name, itinerary and option)	**RTP**
General, confidential and corporate remarks only	**RTR**
Remarks per category	**RTRH**,RX
Remarks including specific text	**RTR**/TEXT
Corporate remarks only	**RTRRX**
Keyword elements only	**RTS**
Tour segments only	**RTT**
Active ticket numbers only (FA and FH)	**RTTN**
Active and historical ticket numbers only	**RTTN/H**
Individual names in a group PNR with full PNR data	**RTW**
Auxiliary segments only (air taxi, car, hotel, tour, memo)	**RTX**
Amadeus Interface Record remark with account number	**RTY**/AN1234
Rail segments	**RTZ**
Display multiple options	**RTN**,A,G
Insurance element details	**ID**

CHANGING AND REBOOKING ELEMENTS

Changing Elements

Change the remark text	5/NEW REMARK TEXT
Change the passenger association, one element	5/P2,3
Change the text and the passenger association	5/NEW REMARK TEXT/P2,3
Change the passenger association, several elements	5,10-14/P1
Cancel the passenger association	4/P
Cancel the segment association	4/S
Change the time limit in the TK element	8/10JUL
Change the number of seats in an air segment	4/2

Segment Statuses

Reconfirm air segment	**5/RR**
Change an individual segment status to holding confirmed	**2/HK**
Change the segment status to notify acceptance of waitlisting	**2/HL**
End the transaction, change the segments with KL and KK status to HK and move the segments with NO, UN, and UC status to history	**ETK**
End the transaction, redisplay the PNR, change the segments with KL and KK status to HK and move the segments with NO, UN, and UC status to history	**ERK**
Cancel segment containing negative response advice code	**DL/2**

Rearranging Segments or Elements

Rearrange itiinerary or auxiliary segments in a specified order	**RS** 2,5-8
Rearrange non-itinerary elements	**RS** 5,9,6-8
Insert a new PNR element at a specific location	**RS** 5,SR VGML/P2
Rearrange a customer profile element	**RS** 7,9,11-14

Rebooking Segments

Rebook one segment, change the class	**SB** Y 6
Rebook all segments, change the class	**SB** F
Rebook one segment, change the date	**SB** 12APR 7
Rebook all segments, change the date	**SB** 15AUG
All segments, change the date and the class	**SB** Y 16SEP
One segment, change the flight number	**SB** BA194*3
Multiple segments, change the flight number	**SB** BA193*3/BA194*4
One segment, change the class and date	**SB** M 28NOV7
Multiple segments, change the class and date	**SB** F 9/03DEC10
One segment, change the class and flight number	**SB** AA101*C4
Multiple segments, change the class and flight number	**SB** AA100*6/C4
One segment, change the date and flight number	**SB** AA101*21APR4
Multiple segments, change the date and flight number	**SB** AA100*6/30OCT5
One segment, change class, date, and flight number	**SB** AA101*Y21APR4
Multiple segments, change class, date, and flight number	**SB** AA100*6/C4/30OCT5
Change flight number from Availability	**SB** 4*5
Change flight number and class from Availability	**SB** 4*C5
Change flight number from dual city Availability	**SB** 1*2/11*3

CANCELING AND DELETING ELEMENTS

Canceling Elements

Cancel a single element	**XE** 4
Cancel multiple elements of the same type	**XE** 5,7-11
Cancel sub-element of an MCO element	**XE** 4.1
Cancel whole itinerary	**XI**
Cancel seating elements for a single segment	**SX**/S3
Cancel all seating elements	**SX**
Cancel the itinerary for all PNRs linked by the AXR	**ERX** or **ETX**

Deleting Elements

Delete a single element	**DL**4
Delete multiple elements	**DL**4,5,7-11

COPYING A PNR

Copy the PNR	**RRN**
Copy the PNR and change the number of passengers	**RRN**/6
Copy the PNR and move the date to seven days later	**RRN**/DP7
Copy the PNR and move the date to three days before	**RRN**/DM3
Copy the PNR and change the class to Y	**RRN**/CY
Copy the PNR for a range of passengers only	**RRN**/P2-5
Copy the PNR for specified passengers only	**RRN**/P2,4,6
Copy the PNR, excluding a passenger	**RRN**/PX3
Copy the PNR with specific segments only	**RRN**/S2,4
Copy the PNR with a range of segments only	**RRN**/S3-5
Copy the PNR, excluding segments	**RRN**/SX6
Copy the PNR, changing the date for a specific segment	**RRN**/S4D3JUN
Copy the PNR, changing the date range for a specific car or hotel segment	**RRN**/S6D1AUG-4AUG
Copy the PNR, changing the class for a specific segment	**RRN**/S4CV
Copy the PNR, changing the hotel or car option for a specific segment	**RRN**/S7,DP-CASH
Copy the PNR for specified passengers only, changing the dates for specified segments, excluding other segments	**RRN**/P1,2/S4D1NOV/ S7D18NOV/SX5,6
Copy the PNR and create an AXR record	**RRA**

Copy the PNR for six passengers, and create an AXR record	**RRA**/6
Copy the itinerary elements only	**RRI**
changing the number of passengers	**RRI**/5
moving the date forward	**RRI**/DP13
moving the date backward	**RRI**/DM7
changing the class	**RRI**/CL
specific segments	**RRI**/S3,5
changing the date for a specific segment	**RRI**/S4D13SEP
changing the class for a specific segment	**RRI**/S5CY
changing the hotel or car option for a specific segment	**RRI**/S7,DP-CASH
Copy the passenger data only	**RRP**
Copy the passenger data only, for specific passengers	**RRP**/P2,4
Enter the airline record locator for copied passive segment	3/*ABC123

SPLITTING A PNR

Split one name from a non-group PNR	**SP** 7
Split multiple names	**SP** 3,4,5-7
Split unassigned names from a group PNR	**SP** 0.10
Split unassigned names and individual name elements	**SP** 0.15,2-4,6
Split group PNR containing partially confirmed space	**SP** 0.2,1,2,3.2,4.2
Split a PNR and retain auxiliary segments in the parent PNR	**SP** 2,10.0
Split a PNR and transfer some auxiliary services to the associate PNR	**SP** 2,3,4-6,12.5
Split a PNR and retain elements with no action/status code in the parent PNR	**SP** 2,3,4-6,10.0
Split a PNR and move elements with no action/status code to the associate PNR	**SP** 2,3,4-6,10.1
End the transaction and file the associate PNR	**EF**
Retrieve an AXR for the displayed PNR or group PNR	**RTAXR**
Retrieve an AXR by passenger or group name	**RTAXR**/DEMPSEY/A
Retrieve an AXR by record locator	**RTAXR** ER32AA
Retrieve a PNR from an AXR	**RT**1

PRINTING A PNR

Print the entire displayed PNR on the default printer	**WRA**/RT
Print a PNR by record locator	**WRA**/RT1C2D3A
Print the entire PNR on a specific LNIATA printer	**WRA** P67547306/RT1C2D3A
Print entire PNR queue-to-queue to a national system print mnemonic	**WRA** N547306/RT
Print the entire PNR at another Amadeus office	**WRA** OMADRW2743/RT1C2D3A
Print the entire PNR on a TTY printer, by record locator	**WRA** TMADRRAF/RT1C2D3A
Print the entire PNR history	**WRA**/RH
Print a queue message	**WRA**/QU
Print a purged PNR (PDR)	**WRA**/RPP
Print the first screen of the displayed PNR	**WRS**/RT
Print the first screen of a PNR, by record locator	**WRS**/RT1C2D3A
Print the first screen of a PNR on a specific LNIATA printer, by record locator	**WRS** P67547306/RT1C2D3A
Print the first screen of a PNR at another Amadeus office	**WRS** OMADRW2743/RT1C2D3A
Print first screen of a PNR, queue-to-queue to a national system print mnemonic	**WRS** N547306/RT
Print the first screen of a PNR on a TTY printer, by record locator	**WRS** TMADRRAF/RT1C2D3A

Printing a Purged PNR

Purged PNRs are also known as Past Date Records (PDRs)

Print a PDR to the printer cross-referenced to your office ID	**RPPP**
Print a PDR to the printer cross-referenced to your terminal *Prints first 999 lines of the face of the PDR if only one PDR retrieved, otherwise prints the list of PDRs*	**WRA**/RPP
Print the PDR history to the printer cross-referenced to your terminal	**WRA**/RPP/RH
Print the TST information to the printer cross-referenced to your terminal	**WRA**/RPP/TST
Print the TSM information to the printer cross-referenced to your terminal	**WRA**/RPP/TSM
Print the PTA data to the printer cross-referenced to your terminal	**WRA**/RPP/PTA

LISTING PNRS

Search by Flight

Search for PNRs by flight, for current date	**LM**/AF023
List PNRs for a specific date	**LM**/AF023/23DEC
List PNRs for a specific boarding point	**LM**/AF023/23DEC/PAR
List PNRs for a specific city pair	**LM**/AF023/23DEC/PARLON
List PNRs for multi-dated flights	**LM**/QF123/28MAR/PARSYD*ALL
Display the PNR list	**LM**/AF023/23DEC/PARLON-D
Send the PNR list to a printer	**LM**/AF023/23DEC/PARLON-P
Place the PNR list on a specific queue	**LM**/AF023/23DEC/PARLON-Q25C0
Retrieve a PNR from a search by flight list	**LM**4
Redisplay the last list	**LM**0
List PNRs, using a search option code (S)	**LM**/S/SQ026/12SEP
List PNRs, using a combination of options	**LM**/SKT/AF023
List PNRs containing all specified elements only	**LMC**/SKT/TG933/20AUG
List PNRs not containing specified elements	**LMN**/R/SQ026/12SEP

Search by Flight - Options

With the AXR indicator	**LM**/A/AF023
With your office ID as owner in the RP element	**LM**/B/AF023
With a specific office ID as owner in the RP element	**LM**/B(LONBB2201)/AF023
With owner offices based in a specific location	**LM**/B(LON)/AF023
With owner offices featuring a specific company code and corporate qualifier	**LM**/B(AF0)/AF023
With owner offices featuring a specific queuing address	**LM**/B(HDQ1P)/AF023
With passengers in a specific class of service (Y)	**LM**/C(Y)/AF023
With passengers in specific classes	**LM**/C(Y-M-K)/AF023
With passengers in a specific cabin (F) *This entry is airline specific.*	**LM**/C(*F)/AF023
With a phone field	**LM**/D/AF023
With a phone field, with a specific city code	**LM**/D(PAR,LON)/AF023
With outbound connections departing up to 12 hours after flight arrival time	**LM**/E/AF023
With outbound connections to a specific flight	**LM**/E(RT765)/AF023
With fare elements	**LM**/F/AF023

With discount fare element (for CH discount code)	**LM**/F(DCH)/AF023
With form of payment element (for MM form of payment)	**LM**/F(PMM)/AF023
With group bookings	**LM**/G/AF023
Group bookings including individual names	**LM**/G(N)/AF023
Group bookings, group name only	**LM**/G(C)/AF023
For passengers with prepaid tickets	**LM**/H/AF023
With inbound connections arriving up to 12 hours before flight departure time	**LM**/I/AF023
With inbound connection from a specific flight	**LM**/I(RT765)/AF023
With name elements flagged with specific ID (X)	**LM**/J(X)/AF023
With confirmed segments (HK/KK/RR/TK status)	**LM**/K/AF023
With an SK (keyword) element *This entry is airline specific*	**LM**/*K(SHOL)/BA023/15JUN
With the last X numbers of PNRs created or updated for the flight (10 by default). *This option cannot be combined with any other.*	**LM**/L(X)/AF023
For passengers with any seat information	**LM**/M/AF023
For passengers with specific seat information	**LM**/M(NSST)/AF023
With surnames starting with a specific letter	**LM**/N(P)/AF023
For passengers with a specific surname	**LM**/N(PETERS)/AF023
For passengers with OSI elements	**LM**/O/AF023
For passengers with a specific OSI element	**LM**/O(VIP)/AF023
For airline staff *This entry is airline specific.*	**LM**/O(STF)/AF023
With auxiliary segments (hotel, car, tour)	**LM**/P/AF023
With option elements	**LM**/Q/AF023
Reconfirmed segments (RR status)	**LM**/R/AF023
For passengers with SSR elements (except seats)	**LM**/S/AF023
For passengers with a specific SSR (except seat)	**LM**/S(VGML)/AF023
For passengers with any wheelchair SSR	**LM**/S(WC**)/AF023
For passengers with any meal SSR	**LM**/S(**ML)/AF023
With ticketed passengers (status OK)	**LM**/T/AF023
With pending segments (TN/HN)	**LM**/U/AF023
With no ticketing data (PNRs without FA, FB, FH)	**LM**/V/AF023
With no specific ticketing data	**LM**/V(FA)/AF023
With waitlisted segments (LL/HL/TL)	**LM**/W/AF023

With inactive segments (UN/NO/XL/XX/UC)	**LM**/X/AF023
With any cancelled itinerary segment	**LM**/*X/AF023/10JUN
With unticketed passengers (TL, DO, AT, AM, XL)	**LM**/Y(TL)/AF023
With space available passengers	**LM**/Z/AF023

Search by Office

Basic entry, by airline	**LMB**-A(AF)
Basic entry with a specified office	**LMB**-NCE1A0900-A(AF)
Basic entry for all AF0 offices in Paris	**LMB**-PARAF0***A(AF)
Basic entry with multiple options	**LMB**-A(AF)B(CPH)
Basic entry with output to a default queue	**LMB**-A(AF)B(CPH)/Q
Basic entry with output to a specific queue	**LMB**-A(AF)B(CPH)/Q1C1
Display the search status table	**LMB**/PS
Display the resulting name list (from the table)	**LMB**/D3
Print a name list to the default printer	**LMB**/D3/P
Place the listed PNRs on a specific queue	**LMB**/D3/Q29C3
Purge a slot from the table	**LMB**/X3
Purge all slots from the table	**LMB**/XALL
Search the statistics table	**LMB**/TTL
Search the statistics table for a specified office	**LMB**/NCE1A0900/TTL
Return to the name list from a PNR	**LMR**

Search by Office - Options

All PNRs with an air itinerary	ALL
By airline code	A(IB,AF,LH)
By boarding point	B(ZRH)
Class of service	C(Y,K,*N)
By travel date (dates and ranges)	D(15MAY,1JAN-11FEB)
By flight number	F(AF123,987)
By group PNRs	G(NAME)
By ID in a name field	I(INF,ID12323)
By creation date	K(15MAY,1JAN-11FEB)
By auxiliary segments	N(HHLHI.12JUNLON)
By off point	O(DUB)
By city pair (non-stop or direct)	P(MIAHOU)
By passenger account number	R(4567,ZYX987)

By sign of creating agent	`S(1244AA)`
With ticketing data	`T(FA1MAY-3MAY)`
By auxiliary segment status code	`U(*N,HK)`
Without ticketing data (without FA, FB, FH)	`V(FA,FB)`
By air segment status code	`W(*K,HL)`
By city pair (non-stop, direct, and connections)	`X(GIGMIL)`
Unticketed PNRs (no TK items)	`Y(TL24MAY)`
By frequent flyer number	`Z(IB-1234)`

List PNRs by Office

List all PNRs owned by your office	**LPO**/ALL
List PNRs in your own office using options	**LPO**/A(AF,BA)B(CPH)
List PNRs owned by another office	**LPO**/NCE1A0999/A(AF,BA)
List PNRs owned by other offices, using wildcards	**LPO**/PARAF041*/A(AF,BA)B(CPH)
Display by auxiliary segment	**LPO**/N(CCREP.1SEPLHR)
List PNRs and print list to default printer	**LPO**/B(CDG)D(1JAN)-P
List PNRs and print list to specific printer	**LPO**/B(CDG)D(1JAN)-PSA0216
List PNRs and queue list to default queue (Q0C1)	**LPO**/B(CDG)D(1JAN)-Q **LPO**/NCE1A0900/B(CDG)D(1JAN)-Q
List PNRs and queue list to specific queue and category	**LPO**/B(CDG)D(1JAN)-Q29C2
List PNRs and queue list to default queue of searched office	**LPO**/NCE1A0900/B(CDG)D(1JAN)-Q0
List PNRs and queue list to specific queue of searched office	**LPO**/NCE1A0900/B(CDG)D(1JAN)-Q029C2
Display the passenger list status table	**LPS**/PS
Display the search results	**LPS**/D3
Display the search results and filter by name	**LPS**/D3/TAN/B

Retrieve a PNR from the passenger list	**LPS**23
Redisplay the passenger list from the top	**LPS**0
Redisplay the passenger list from the last PNR	**LPSL**
Print the list from the status table	**LPS**/D3-P
Print the list, filtered by name	**LPS**/D3/T-P
Delete specific search request from the status table	**LPS**/3-5,7
Delete all seach requests from the table	**LPX**/ALL

List PNRs by Office - Options

By airline code	A(IB,AF,LH)
By board point	B(ZRH)
By board point within a country	*B(US)
By class of service	C(Y,K,*N)
By travel date or date range	D(1JAN,5JAN-10JAN)
By flight number	F(AF123,789)
For group PNRs	G(GROUPNAME)
By ID in a mandatory name field	I(INF,ID123456)
By creation date or date range	K(15MAY)
For PNRs modified after a given date, or within a specified date range	L(2NOV)
By auxiliary segment	N(HHLHI.12JUNLON)
By off point	O(DUB)
By off point within a country	*O(GB)
By city pair, for non stop or direct flight	P(MIAHOU)
By OP element containing a date	Q(1JAN,5JAN-10JAN)
By auxiliary segment status code	U(*N,HK)
By passenger account number	R(4567,ZYX987)
By creating agent sign	S(1234AA)
For ticketed PNRs with ticketing data (TKOK)	T(FA)
For PNRs without ticketing data (FA, FHA, FHE, SSR TKNA, TKNE, TKNM)	V(FA)

By air segment status code	W(*K,HL)
By city pair for non-stop, direct or connecting flights	X(GIGMIL)
For unticketed PNRs (without TKOK element)	Y(TL24MAY)
By frequent flyer number	Z(IB-123456)

RECALLING A PURGED PNR

Purged PNRs are also known as Past Date Records (PDRs)

Recalling Off-line, Basic Option (Complimentary)

Recall in deferred mode (basic option) by:	
flight date segment	**RPD**/AF7708/16JUL08
hotel segment	**RPD**/HHLHI/12DEC08-JONES
car segment	**RPD**/CCRZE/12DEC08-JONES/PETER*T
cruise segment	**RPD**/CRUCCL/26DEC08/BLAX/OACA-ROLF/PAUL*T
tour segment	**RPD**/TTOTSFUN/26DEC08/BMIA-ROLF/PAUL*T
rail segment	**RPD**/TRN2V/26DEC08/BWAS/OCHI-ROLF/PAUL*T
surface segment	**RPD**/SURSK/26DEC08/BBMA-ROLF/PAUL*T
air taxi segment	**RPD**/ATXIB/26DEC08/BSCQ/OVGO-ROLF/PAUL*T
insurance segment	**RPD**/INSGFAFR/1SEP08-SMITH/PETER*T
MCO, SVC or XSB segment	**RPD**/MCOBA/12DEC08/BROM-JONES/PETER*T
PNR record locator	**RPD**/RLC-A1B2C3/03JUL08*T
PTA record	**RPD**/PTA-0060077000072*T

Recalling Off-line, Premium Option (Chargeable)

Recall in deferred mode (premium option) by:	
airline code and date range	**RPD** LH/02JUL08
office ID and date	**RPD**-AMSAF0100/06JUL08
frequent flyer number	**RPD**/FFN-AF233418776
customer profile record locator	**RPD**/CUS-C2BGC3
memo segment	**RPD**/MIS/12DEC08

Recalling Interactively (Premium Option, Chargeable)

Recall interactively (online mode, premium option) by:	
flight segment	**RPP**/AF7708/16DEC08
hotel segment	**RPP**/HHLHI/16DEC08
car segment	**RPP**/CCRZE/16DEC08
cruise segment	**RPP**/CRUCCL/16DEC08
tour segment	**RPP**/TTOTSFUN/16DEC08
rail segment	**RPP**/TRN2V/16DEC08
surface segment	**RPP**/SURSK/16DEC08
air taxi segment	**RPP**/ATXIB/16DEC08
insurance segment	**RPP**/INSGFAFR/16DEC08
MCO/SVC/XSB segment	**RPP**/MCOBA/16DEC08
PNR record locator	**RPP**/RLC-A1B2C3/16DEC08*T
PTA record	**RPP**/PTA-0060077000072*T
ticket number	**RPP**/TKT-0060077000072*T
frequent flyer number and flight date	**RPP**/FFN-KL233418776/04NOV08
customer profile record locator	**RPP**/CUS-C2BGC3/LH183/16DEC08
travel insurance confirmation number	**RPP**/INS-AXAFR/351876351*T

Displaying a Purged PNR

Display from the office request list:
    requests submitted interactively
    requests submitted in deferred mode
	RLD
	RLD/R
	RLD/D

Display only requests with online status	**RLD**/O
Display only processed requests	**RLD**/S
Display only pending requests	**RLD**/G
Display only cancelled requests	**RLD**/C
Display only in process requests	**RLD**/I
Display only requests that have been redisplayed to terminal	**RLD**/RT
Display only requests that have been requeued	**RLD**/RQ
Display only requests that have been reprinted	**RLD**/RP
Display a PDR or a PDR list from the office request list	**RLD** T3
Retrieve a PDR from a PDR list	**RLD** 4
Queue line 4 of the request list	**RLD** Q4

\Print line 1 of the request list	**RLD** P1
Cancel pending request from the request list	**RLX**/5
Clear requests from the request list	**RLC**/15-20
Partially display a PDR (active TST data only)	**RPP**/TST
Display a single item from a partially displayed PDR	**RPP**/TST1
Queue a PDR from a terminal	**RPPQ**

Print a PDR to the printer cross-referenced:
    to your office ID
    to your terminal
	
	RPPP
	WRA/RPP

Print a partial PDR (active TSM data) to the printer cross-referenced to your terminal	**WRA**/RPP/TSM
Print a PDR from a queue	**WRA**/QU

Recalling PNRs Purged Before April 2004

By flight number, date, name, and record locator	**REP**/AF9876/23SEP03-MILLER*QVHA16
By flight, date and name	**REP**/AF9876/23SEP03-MILLER
By car segment	**REP**/CARZE/12NOV03-JARVIS
By MCO number	**REP**/12345678901234
Display the PDR list	**REPD**
Place the PDR back on queue	**REPQ** 3
View individual PDR, using record locator	**REPDP***AZ2WTH
Requeue an individual PDR	**REPDQ***AZ2WTH
Print a PDR	**WRA**/REPDP*AZ2WTH

CLAIMING A PNR

Claim a PNR by record locator	**RO** C0123ABC
Claim a PNR by flight number, date and name	**RO** AA15/2APRORDORY-BROWN
Retrieve another system's PNR from a similar name list	**RO** 3
Return to the similar name list	**RO** 0
Claim responsibility for the PNR and end the transaction	**ET**
Claim responsibility for the PNR and redisplay	**ER**
Reset the 'PNR Pending Claim' tag	**R***

PNR SECURITY

Create an individual PNR security element for a single office, with read and write access	**ES**/GPARWL2123-B
Create a security element with read only access	**ES**/GPARWL2123-R
Create a security element with no access	**ES**/GPARWL2123-N
Create a security element for two offices, one with read access, and one with read and write access	**ES**/GPARWL2123-R, PARWL2124-B
Create a security element for an IATA number (read access)	**ES**/I12341234-R
Create a security element for a pseudo office (both read and write access)	**ES**/P7654321-B
Create a security element for all WL2 offices in Paris (read access)	**ES**/GPARWL2***-R
Create a security element for all WL2 offices (no access)	**ES**/G***WL2***-N
Modify a security element	**ES**/G***1A0***-B
Delete a security element	**ESX**
Display security agreements for the current PNR	**ESD**
Display security agreements for global core office IDs	**ESD**
Display security agreements for IATA numbers	**ESD**/I
Display security agreements for pseudo offices	**ESD**/P
Display security elements for the current PNR	**RTE**
Retrieve security element history for the current PNR	**RHE**

TRANSFERING OWNERSHIP (RESPONSIBILITY)

Transfer ownership of PNR and its AXR-linked PNRs to a specified office	**RP**/MUCLH0429
Transfer ownership of current PNR without its AXR-linked PNRs	**RPS**/MUCLH0429
Transfer ownership of a PNR and change the ticketing office	**RP**/MUCLH0429/TK
Transfer ownership of a PNR and change the queuing office	**RP**/MUCLH0429/Q
Transfer ownership of a PNR and change the option element ID	**RP**/MUCLH0429/OP
Transfer ownership of a PNR and change both ticketing and queuing office	**RP**/MUCLH0429/TKOP
Transfer ownership of a PNR and change TK, Q and OP	**RP**/MUCLH0429/ALL

PNR HISTORY

Display entire PNR history without queue history	**RH**
Entire PNR history with queue history	**RH**/ALL
Long PNR history, starting at line 49	**RH**049
Display partial PNR history, for air segments only	**RH** A
Display partial PNR history, for multiple options	**RH** A,C,J
Invoice and itinerary remarks	**RH** B
Car segments	**RH** C
Extended ownership agreements	**RH** E
Fare elements	**RH** F
Historical fare record	**RH** FR
General facts (SR, SK, OS)	**RH** G
Hotel segments	**RH** H
Itinerary segments	**RH** I
Phone, address and credit card check elements (AB, AM, AQ, AP)	**RH** J
Ticketing elements	**RH** K
MCO and XSB elements	**RH** M
Name elements	**RH** N
Option elements	**RH** O
Passenger information (except name, itinerary and option)	**RH** P
Queue history	**RH** Q
General, confidential and corporate remark elements	**RH** R
Category C remarks	**RH** RC
Segment 3 history	**RH** S3
Tour segments	**RH** T
Auxiliary segments (air taxi, car, hotel, tour, memo)	**RH** X
Accounting remarks (RM*, AI, FZ)	**RH** Y
Rail segments	**RH** Z
Airline record locator history	**RL** H

GROUP PNRS

Group Name

Enter a group name	**NG** 25 RIVIERA TOURS
Modify a group name before end of transaction	0/NEW GROUP NAME
Display individual names	**RTN**
Retrieve PNR and display individual names	**RTW**-AF061/12AUG-HAPPYVALLEYTOURS
Display names as they were orignially entered in the PNR	**RTNR**
Create temporary (unnamed) elements	**NP** 6
Create multiple temporary (unnamed) elements	**NP** 5,7,9
Cancel all temporary (unnamed) elements	**NP** 0
Remove a name and maintain group space	4G
Remove individual names and maintain group size	2-3/5G
Cancel unassigned names and reduce group space	**XE** 0.5
Cancel individual names and reduce group space	**XE** 2-4
Transmit group PNR with all individual names to all carriers	**NT**
Transmit individual names in a group PNR to specified airlines	**NT** SR,AZ
Transmit individual names in a group PNR to a specific address	**NT** BRUKPSN
Transmit individual names in a group PNR to specific airlines and addresses	**NT** AF,SN,MADKRIB
Increase the space booked for a group by 7 passengers *Airline-specific*	**INP** 7

Group Segment Sell

Sell from availability	**SS** 12 D 1/SG
Direct sell	**SS** BA343 L 11JUN NCELHR SG20
Waitlist from availability	**SS** 12 D 3/PG
Waitlist direct sell	**SS** SK911 D 1FEB CPHEWR PG12
Group sell for 9 or fewer passengers, from availability *Market-specific*	**SS** 12 D 1/GI

Group sell for 9 or fewer passengers, direct sell *Market-specific*	**SS** UA1061 Q 23FEB ORDMSY GI7
Group waitlist for 9 or fewer passengers, from availability *Market-specific*	**SS** 12 D 3/GW
Group waitlist for 9 or fewer passengers, direct sell *Market-specific*	**SS** UA1061 Q 23FEB ORDMSY GW7

Group Seat Request

Group request for non-smoking seats	**STG**
Group request for smoking seats on certain segments only	**STG**/S/S3
Group request, multiple seat range less than total number	**STG**/R20/27ABCDE/ 34A-35K/S4
Request a number of non-smoking and smoking seats, less than total number in group	**STG**/10N5S/S3

Group Fare

Add a group fare	**SR** GRPF YY-GV10

Miscellaneous for Groups

Retrieve a PNR by record locator	**RT** A12BD3
Retrieve a PNR by record locator, and display individual names	**RTW**-A12BD3
Retrieve a PNR by flight, date and group name, and display individual names	**RTW**-AF061/12AUG-ARMOR TOURS
Retrieve a PNR from an AXR	**RT** 1 **RT** ABC123 **RT**/GROUP NAME
Create an SSR to advise the airline of the complete party size *This is created automatically in the case of non-homogeneous PNRs*	**SR** GRPS AF TCP 11

NON-COMMERCIAL PNRS

Non-commercial PNRs are used only by agents of airlines whose inventory is hosted in Amadeus Altéa Inventory.

Create a non-commercial PNR	**NZ** 2 STRETCHER/JONESMR
Book a segment - long entry	**SS** AX123 C 6JUL DUBROM NZ2
Book a segment from an availability display	**SS** 2 C 1/NZ
Request a seat for a segment	**STZ**/15A/S1
Request a seat for a leg of a journey	**STZ**/DUBCDG/15A/S1
End transaction	**ET**
Reduce number in party	**XE** 0.2
Change the name	**0**/NEW NAME
Split the PNR	**SP** 0.2

Amadeus Customer Profiles

ENTERING AND EXITING PROFILE MODE

Access profile mode	**PM**
Temporarily exit profile mode	**PM**P
Exit profile mode	**PM**E

ENDING TRANSACTION OR IGNORING A PROFILE

You must be in profile mode to make these entries.

End transaction and file the profile	**PE**
End transaction, file, and redisplay the profile	**PE**R
End transaction, file, and exit profile mode	**PE**E
Ignore the updates and file the profile	**PI**
Ignore the updates and redisplay the profile	**PI**R
Ignore the updates and exit profile mode	**PI**E

MANAGEMENT PROFILES

You must be in profile mode to make these entries.

Display the management profile	**PDO**
Display the management profile, different office ID	**PDO**/NCE1A0900
Modify the transfer indicator	6/*S
Display management profile history	**PHO**
Display management profile history, different office ID	**PHO**/NCE1A0900
Display history directly from the management profile	**PH**
End transaction and file the management profile	**PE**
End transaction and redisplay the management profile	**PE**R
Ignore and file the management profile	**PI**
Ignore and redisplay the management profile	**PI**R

CREATING A PROFILE

You must be in profile mode to make these entries.

Create a traveler profile	**NM**1LEWIS/ARTHUR MR
Associate a traveler to a company	**PCN**/BMW CORP
Create an agency profile	**PYN**/AMERICAN EXPRESS
Create a company profile	**PCN**/XYZ CORP
Transfer all associated traveler profiles from one company profile to another	**PA**/TRITON DEV/TRITON GROUP

PNR TRANSFERABLE ELEMENTS

Phone number - business	**AP** MUC 569 296-B
Phone number - home	**AP** MUC 490 190-H
Fax number	**AP** MUC 569 311-F
Fax number, changing the default transfer indicator	**AP** MUC 569 311-F*S
Fax number with corporate activity indicator	**AP** MUC 539 311-F*TA-C
Ticketing element	**TK** OK
Remark - general	**RM** DLVR TO TVL DEPT
Remark - confidential	**RC** HOME PHONE UNLISTED
Remark - accounting	**RM***ACC 18968
Remark - accounting, specific airlines	**RM***ACC 18968 *AL-AF,LH
Remark - quality control	**RQ** XYZ CORP
OSI - generic	**OS** YY VIP XYZ CORP
OSI - specific airline	**OS** LH VIP XYZ CORP
SSR	**SR** VGML
SSR explosion	**SR*** VGML
Fare discount	**FD** ZZ01JAN80
Fare endorsements or restrictions	**FE** RESTRICTIONS APPLY
A.I.R. destination	**FK** PARAX2134
Fare commission	**FM** 8.00
Fare original issue	**FO** IATA 123456
Form of payment	**FP** CHECK/-PERSONAL
Miscellaneous information	**FS** PAID BY UNIVERSITY
Tour number	**FT** IT8LH1TOUR99
Validating carrier	**FV** LH
Fare price override	**FY** BULK

Miscellaneous remarks (with no TST)	**FZ** TKT PAID BY IBM
Structured address format	**AM** //CY-COMPANY/NA-NAME /A1-LINE 1/ZP-ZIP CODE /CI-CITY/CO-COUNTRY
Address: mailing billing delivery home	**AM** STRUCTURED ADDRESS **AB** STRUCTURED ADDRESS **AM** /D STRUCTURED ADDRESS **AM** /H STRUCTURED ADDRESS
Advance seat request	**ST**/N/A
Frequent flyer number	**FFN**AF-1990901462
Itinerary remarks: transfer from the office profile freeflow text	**RIM**/M1,3-5 **RIR** NO VISA REQUIRED
Account number Cost center IATA company number	**AI**ANDEC00129 **AI**CCDV123 **AI**IC038FR
Extended ownership security	**ES**PARWL21**-B
Queue option	**OP**NCE1A0900 /ISSUE TICKET

PNR Transferable Elements - Itinerary Section

Standard flight segment (undated)	**SS**RG8810M/GRUMIA1
Open segment	**SO**YWYJFKSEA
Informational segment (undated)	**SI**PA345Y

PNR Transferable Elements - Follow-up and Priority Section

Follow-up entry	**PFO**/VERIFY EXPIRY DATE VISA CARD/04FEB12
Display a follow-up list	**PLF**
Display from a follow-up list	**PD**2
Go back to the list	**PD**L
Create a priority field	**PPR**/CHK SEATING PREFERENCE

PNR Transferable Elements - General Information Section

Create an index field	**PIN**/ARC001
Create country information	**PCO**/DE
Country of birth	**PCB**/DE
Country of citizenship	**PCZ**/CH,FR
Language spoken	**PLS**/ES,EN
Date of birth	**PBD**/01JUL49

PNR Transferable Elements - Documents Section

Passport information	**PAS**/CO-DE/NR-DP341782/IS-12AUG2005/EX-12AUG2015
Visa information	**PIV**/CO-IN/NR-RZ589383773/IS-01JUL2009 /EX-01DEC2009
Driving license information	**PCE**/CO-FR/NR-GTR28374765/IS-15JAN1987
Identity card information	**PID**/CO-ES/NR-Y575647464/IS-01JAN2004 /EX-31DEC2014

TRAVEL MANAGEMENT SECTION

Airport defaults	**PAD**/HA-NCE/AA-ORY
Document delivery	**PDD**/DM-XM/TF-2 DAYS BEFORE DEPARTURE
Pre-paid ticket authorization	**PTA**/Y
Policy override authorization	**POA**/Y
Visa issuance authorization	**PIA**/N
Phone reservation authorization	**PHA**/Y
Travel request requirement	**PRR**/N
Trip approval requirement	**PAR**/Y
ETKT airlines requirement	**PET**/Y
Service level agreement	**PSL**/1
Department contact name	**PCD**/SALES
Agent contact name	**PCA**/ISABELLE LOGEAIS
Number of travelers allowed (company profile only)	**PNT**/10

TRAVEL POLICIES

Travel Policies - Trip and Traveler Categories

You must be in profile mode to make these entries.

Create a trip category (company profile only)	**PTP**/TRN/TRAINING
Create a traveler category (company profile only)	**PTV**/DIR/DIRECTOR
Store the traveler category in an associated traveler profile	**PTV**/DIR

Travel Policies - Air

Preferred airlines	**PPA**/A-CO,BA,AF
Preferred airline with priority	**PPA**/A-CO/P-1
Preferred airlines with privilege indicator (company or agency profile only)	**PPA**/A-CO,BA,AF/PI-L
Preferred airline and transport class	**PPA**/A-CO/K-Y
Preferred airline and booking class	**PPA**/A-CO/C-B
For a specific origin or destination	**PPA**/A-CO,BA/OR-LON/DN-US
For a specific trip category	**PPA**/A-CO,BA/K-Y/TP-TRN
For a specific traveler category	**PPA**/A-CO,BA/K-F/TV-DIR
Transport class preference	**PPK**/K-C
Transport class for domestic flights	**PPK**/DOM-Y
Transport class according to elapsed time	**PPK**/EFT-8/LT-KY/GT-KC
Preferred airports	**PPT**/LHR,ORY
Excluded airlines	**PXA**/A-TW,AA
Excluded city pairs	**PXA**/OR-PAR/DN-BRU
Excluded transport class	**PXK**/F
Embargoed transit points	**PXT**/JFK,CU
Add availability information line	**PPI**/S-A/DN-TYO/AI-PAX PREFERS NON-STOP FLIGHTS

Travel Policies - Car

You must be in profile mode to make these entries.

Preferred car companies	**PPC**/CO-ZI,ZE,EP,AL,ZT
Preferred car company with priority	**PPC**/CO-ZE/P-1
Preferred car companies with privilege indicator (company or agency profile only)	**PPC**/CO-ZI,ZE,EP,AL,ZT/PI-L
For a specific destination	**PPC**/CO-ZD/DN-NAMER

Preferred vehicle type	**PPC**/CO-ZE,ZI/VT-ICAR
For a specific trip category	**PPC**/CO-ZE,ZI,AL/TP-TRN
For a specific traveler category	**PPC**/CO-ZE,ZI,AL/TV-DIR
Smoking car preferred	**PSC**/Y
Non-smoking car preferred	**PSC**/N
Excluded car companies	**PXC**/CO-AL,SX
Billing number	**PCI**/CO-ZI/BN-C12EF343
Rate code	**PCI**/CO-ZI/RC-S
Corporate discount number (company profile only)	**PCI**/CO-ZI/CD-123456MG
Customer number (traveler profile only)	**PCI**/CO-ZI/ID-12345678
Frequent traveler airline code	**PCI**/CO-ZI/FT-BA
Guarantee form of payment	**PCI**/G-VOUCHER
Supplementary information	**PCI**/SI-FORD ONLY
Special request	**PCI**/SQ-TEL
Promotional code	**PCI**/PC-H2963QA
Add availability information line	**PPI**/S-C /AI- PAX PREFERS BMW

Travel Policies - Hotel

You must be in profile mode to make these entries.

Preferred hotel chains	**PPH**/CO-MC,IC,HI
Preferred hotel chain with priority	**PPH**/CO-HI/P-1
Preferred hotel chains with privilege indicator (company or agency profile only)	**PPH**/CO-MC,IC,HI/PI-L
For a specific destination	**PPH**/CO-HE,HI,IC/DN-NAMER
For a specific hotel name	**PPH**/CO-RT/HN-MERCURE
For a specific city name	**PPH**/CO-HE,HI,IC/CT-SAN JOSE
For a specific city area	**PPH**/CO-HE,HI,IC/DN-PAR/AR-S
Preferred room type	**PPH**/CO-HE,HI/RT-A*Q
Preferred bed type	**PPH**/CO-HE,HI/BT-Q-K
Preferred rate limit	**PPH**/CO-HE,HI/QU-200
Preferred facilities	**PPH**/CO-HE,HI/FF-FAX-SWI
For a specific trip category	**PPH**/CO-HE,HI/TP-TRN
For a specific traveler category	**PPH**/CO-HE,HI/TV-MGR
Non-smoking room preferred	**PSH**/N
Smoking room preferred	**PSH**/Y

Excluded hotel chains	**PXH**/CO-SW,MC
Deposit advice	**PHI**/CO-HE/DP-CHECK
Billing number (company profile only)	**PHI**/CO-HE/BN-847676
Special rate code	**PHI**/SR-COR
Customer number (traveler profile only)	**PHI**/CO-HE/ID-123456MG
Frequent traveler airline code	**PHI**/CO-HE/FT-BA
Guarantee form of payment	**PHI**/G-CHECK
Supplementary information	**PHI**/SI-2ND FLOOR
Enter availability information line	**PPI**/S-H /AI-PAX PREFERS HOTEL WITH SHUTTLE

Travel Policies - Fares

You must be in profile mode to make these entries.

Fare preference	**PPF**/R-ID90N2/FC-EUR **PPF**/NEGO-Y/C-127/XP-NAP,NPE
Fare availability information	**PPI**/S-F/AI-SUPER COMMISSION WITH AF UNTIL 2SEP09 **PPI**/DN-HOU/S-F/AI-SUPER COMMISSION WITH CO UNTIL 07APR

HOTEL BIASING ENTRIES

You must be in profile mode to make these entries.

Add city/airport codes to the city/airport list	**PLB**/CY-LON,PAR,AMS,LAX
Display the city/airport list Starting from a specific letter	**PLB** **PLB**/M
Display the hotel biasing list for a city/airport From the city/airport list	**PHB**/LON **PHB**/3
Add a property from the hotel biasing list display	**PHB**/CO-HI/ID-601
Add a property from the profile display or city/airport list display	**PHB**/CY-LON/CO-HI/ID-601
Add a property with trip purpose, traveler category, and priority number	**PHB**/CO-HI/ID-601/TP-BIZ/TV-DIR/P-3

PRESTORED ENTRIES

Store an entry	**PPS**/CSZI.VT-ECMN/RC-BR
Store an entry, corporate activity	**PPS**/CSZI.VI-ECMN/RC-BR*TA-C
Transfer an entry to the system	**PO**6

CREATING AND UPDATING PROFILES

Creating a Profile from a Profile

Traveler profile from the displayed traveler profile	**PCP***T/-WATSON/AL
Traveler profile from the displayed traveler profile, for a branch office	**PCP***T/NCE1A0900/-WATSON/AL
Traveler profile associated to a company from the displayed traveler profile associated to a company	**PCP***T/BMW CORP-WATSON/AL
Agency profile for another office from your agency profile	**PCP***Y/NCE1A0900/BMW GLOBAL
Create an agency profile from the agency profile of another office	**PCP***Y/AMADEUS TRAVEL
Company profile from the displayed company profile	**PCP***C/BMW GLOBAL
Company profile from the displayed company profile, for a branch office	**PCP***C/NCE1A0900/BMW GLOBAL

Updating a Profile from a Profile

Traveler profile from the displayed profile	**PUP***T/-WATSON/AL MR
Traveler profile from the displayed profile, for a branch office	**PUP***T/NCE1A0900/-WATSON/AL
Traveler profile associated to a company from the displayed traveler profile associated to a company	**PUP***T/BMW CORP-WATSON/AL
Agency profile for another office from your agency profile	**PUP***Y/NCE1A0900/BMW GLOBAL
Agency profile from the agency profile of another office	**PUP***Y/AMADEUS TRAVEL
Company profile from the displayed profile	**PUP***C/BMW GLOBAL
Company profile from the displayed profile, for a branch office	**PUP***C/NCE1A0900/BMW GLOBAL

Creating a Profile from a PNR

Profile for passenger 1	**PC**/-1
Profile for passenger 1, transferring some PNR elements only	**PC**/-1,4,9-12
Profile for passenger 1, excluding some PNR elements	**PC**/-1,X5,7-10
Company profile	**PC**/XYZ CORP
Company profile, transferring some PNR elements only	**PC**/XYZ CORP,4,9-12
Company profile, excluding some PNR elements	**PC**/XYZ CORP,X5,7-10

Profile associated to a company for passenger one	**PC**/XYZ CORP-1
Profile associated to a company, from a similar name list	**PC**3
Profile associated to a company, transferring some PNR elements only	**PC**/XYZ CORP-1,4,9-12
Profile associated to a company, excluding some PNR elements	**PC**/XYZ CORP-1,X5,7-10

Updating a Profile from a PNR

Traveler profile for passenger name element 1	**PU**/-1
Traveler profile for passenger 1, for a branch office	**PU**/NCE1A0900/-1
Company profile	**PU**/BMW CORP
Company profile, for a branch office	**PU**/NCE1A0900/BMW CORP
Traveler profile associated to a company	**PU**/BMW CORP-1
Traveler profile associated to a company, for a branch office	**PU**/NCE1A0900/BMW CORP-1
Associated traveler profile from a similar name list	**PU**3
Traveler profile, transferring PNR elements 4, and 9 to 12	**PU**/-1,4,9-12
Company profile, transferring PNR elements 4, and 9 to 12	**PU**/BMW CORP,4,9-12
Traveler profile associated to a company, PNR elements 4, and 9 to 12	**PU**/BMW CORP-1,4,9-12
Traveler profile, all PNR elements except 5, and 7 to 10	**PU**/-1,X5,7-10
Company profile, all PNR elements except 5, and 7 to 10	**PU**/BMW CORP,X5,7-10
Traveler profile associated to a company, all PNR elements except 5, and 7 to 10	**PU**/BMW CORP-1,X5,7-10

PROFILE NOTES

Access profile notes	**PN**
Display by qualifiers	**PD**,NOT/H
Exit profile notes	**PNE**
Redisplay current screen	**PND**
Insert a single line	I
Insert five lines	I5
Delete a single line	D
Delete four lines	D4
Delete a block of lines	DD

Move a single line	`M`
Move three lines	`M3`
Move a block of lines	`MM`
Copy a single line	`C`
Copy six lines	`C6`
Copy a block of lines	`CC`
Duplicate a single line	`"`
Duplicate a block of lines	`""`

DISPLAYING A PROFILE

Traveler profile	**PDN**`/-BRAUN`
Traveler profile, exact match only	**PDN**`/-BRAUN/`
Traveler profile, different office ID	**PDN**`/PARAF0100/-LACROIX`
Agency profile	**PDY**
Agency profile, different office	**PDY**`/PARAF0100`
Company profile	**PDN**`/BMW`
Company profile, exact match only	**PDN**`/BMW/`
Company profile, different office ID	**PDN**`/PARAF0100/BMW`
Organizational profile, by search key	**PDZK**`/HAV2`
Organizational profile, from displayed company or agency profile	**PDZ**
Organizational profile, from a list of profiles	**PDZ3**
Organizational profile, by record locator	**PDZR**`/F8K72X`
Organizational profile, by member company	**PDZC**`//IBM`
Organizational profile, by member agency	**PDZY**`//HAVAS`
Traveler profile associated to the displayed company profile	**PDT**`/-LARSON`
Merge traveler profile associated to the displayed company profile	**PDM**`/-LARSON`
Redisplay (after merged profile): company profile	**PDC**
traveler profile	**PDT**
merged profile	**PDM**
Display by: index number	**PDI**`/BMW003`
specific office	**PDI**`/PARAF0100/AC0345`
corporate code	**PDI**`/AX3/AC0345`
Display by record locator: traveler profile	**PDRT**`/D4ZNJD`
company profile	**PDRC**`/XYZ789`

Display by: frequent flyer number	**PDF**/LH-J5690248
specific office	**PDF**/PARAF0100/LH-J5690248
corporate code	**PDF**/AX3/LH-J5690248
Traveler associated with a company	**PDN**/BMW-GRAF
Traveler associated with a company, exact match only	**PDN**/BMW-GRAF/
Traveler associated with a company, different office ID	**PDN**/MUCDF2390/BMW-GRAF
Similar traveler list	**PDN**/-GR
Similar company list	**PDN**/AMA
Display from a similar list	**PD**2
Redisplay a similar list	**PDL**
Display from a similar list, specific data section	**PD**2,AIR
Display a traveler profile from a PNR passenger number	**PD**/2
Display a company profile within a corporation	**PDA**/TELECOM
by city	**PDA**/PAR/TELECOM
by corporate code	**PDA**/AX2/TELECOM
by country and corporate code	**PDA**/FR/AX2/TELECOM
by city and corporate code	**PDA**/PAR/AX2/TELECOM
by more than one corporate code	**PDA**/AX2.HS2/TELECOM
Display a traveler profile within a corporation	**PDA**/-FOSTER
by city	**PDA**/PAR/-FOSTER
by corporate code	**PDA**/AX2/-FOSTER
by country and corporate code	**PDA**/FR/AX2/-FOSTER
by city and corporate code	**PDA**/PAR/AX2/-FOSTER
by more than one corporate code	**PDA**/AX2.HS2/-FOSTER
associated to a company within a corporation	**PDA**/TELECOM-FOSTER

Displaying Profile Data Sections

Traveler profile: specific data section	**PDN**/-LEWIS,PNR
multiple data sections	**PDN**/-LEWIS,AIR,HOT,CAR
automatic transfer elements only	**PDN**/-LEWIS,PNR/A
selectable transfer elements only	**PDN**/-LEWIS,PNR/S
by index number, specific data section	**PDI**/AC0345,DOC
by index number, multiple data sections	**PDI**/AC0345,DOC,PNR,NOT
by record locator, specific data section	**PDR**/DEX5TY,GEN
by record locator, multiple data sections	**PDR**/DEX5TY,GEN,PNR

Company profile: specific data section	**PDN**/BMW,PNR
multiple data sections	**PDN**/BMW,GEN,PNR
Specific data section from: similar name list	**PD**3,FOL
displayed profile	**PD**,TEX
Redisplay: company profile	**PDC**
traveler profile	**PDT**

Displaying a Merged Profile

From a merged profile, display a traveler profile only	**PDT**
From a merged profile, display a company profile only	**PDC**
From a booking merged profile, display company level 1 profile	**PDC**1
From a booking merged profile, display agency level 2 profile	**PDA**2
Redisplay a merged profile	**PDM**
Merged profile by traveler name	**PDM**N/-SMITH/LEE
Merged profile, different office ID	**PDM**N/PARAF0100/-SMITH/LEE
Merged profile, specified company name	**PDM**N/XYZ CORP-SMITH/LEE
Request a specific data section	**PDM**N/-SMITH,GEN
Merged profile by index	**PDM**I/WBFL15
Merged profile by index number, specific office	**PDM**I/PARAF0100/WBFL15
Merged profile by index number, corporate code	**PDM**I/AX3/WBFL15
Merged profile by record locator	**PDM**R/D3XKD1
Merged profile by frequent flyer number	**PDM**F/LH-905642
Merged profile by frequent flyer number, specific office	**PDM**F/PARAF0100/LH-905642
Merged profile by frequent flyer number, corporate code	**PDM**F/AX3/LH-905642
Guest merged profile, specified guest company name and traveler name	**PDG**N/GUESTCO-SMITH
Guest merged profile, specified traveler name only	**PDG**N/-SMITH

Booking Merged Display

For a company	**PDBN**/ABC TOURS
For a traveler	**PDBN**/-SMITH
For a profile in another office	**PDBN**/NCE1A0943/ABC TOURS
From a similar name list	**PDB1**
Search for a company created at a particular office location (country or city code), and display a booking merged display	**PDBA**/PAR/ABC TOURS
Search for a traveler associated to a company, and display a booking merged display	**PDBA**/ABC TOURS/SMITH
Display a booking merged display when the agency profile is part of an organization profile	**PDBY**/NCE1A0943
Display a booking merged display for a traveler whose frequent flyer number is specified in the entry	**PDBF**/AF-3251623
Display a booking merged display for a traveler or company whose index is specified in the entry	**PDBI**/1234
Display a booking merged display by record locator for a traveler profile	**PDBR**/T-94LT69
Display a booking merged display by record locator for a company profile	**PDBR**/C-PM75M9
Display a booking merged display by record locator for an agency profile	**PDBR**/A-3W2P9E
Display the traveler part of the booking merged display (non-merged display)	**PDT**
Display the company part of the booking merged display (non-merged display)	**PDC**
Display the company level 2 part of the booking merged display (non-merged display)	**PDC2**
Display the agency part of the booking merged display (non-merged display)	**PDA**
Display the agency level 2 part of the booking merged display (non-merged display)	**PDA2**
Display the traveler and company parts of the booking merged display (company merged display)	**PDM**
Return to the original booking merged display	**PDB**

MODIFYING A PROFILE

Cancel an individual element	**XE**4
Cancel multiple individual elements	**XE**3,6,9
Cancel a range of elements	**XE**4-8
Change an element	6/
Change a follow-up date	9//01JUN10
Change a transfer indicator	2/*A

CREATING A PNR FROM A PROFILE

Create a PNR from a profile and transfer all mandatory and automatic PNR elements	**PT**
Only elements 1, 2, and 5	**PT**1,2,5
All mandatory and automatic elements except 2 and 4	**PT**X2,4
All mandatory, automatic, and selectable elements	**PT***
All mandatory, automatic elements, and selectable elements 6 and 7	**PT***6,7
All elements except 2, and 4 to 6	**PT***X2,4-6
Frequent flyer element for an associated airline only	**PT**6AA0
All elements and the frequent flyer element for an associated airline	**PT***6AA0
All frequent flyer numbers to the current PNR	**PF**
Transfer element 4 and append a date and office ID	**PT**4*15NOV/NCE1A0900*
Transfer elements 3 and 4 and append a segment/passenger association to element 3 and a date to element 4	**PT**3/S2/P1-3//4*15NOV*
Transfer flight segments 2 and 3, appending dates, and element 5	**PT**2*28JAN*//3*29JAN*//5

TRANSFERRING FROM A PROFILE TO A PNR

All automatic PNR elements	**PT0**
Element 2 and associate to all passengers in the PNR	**PT0**2
Elements 2 and 7	**PT0**2//7
Elements 2 though 4	**PT0**2-4
Element 4, appending a date and an office ID	**PT0**4*15NOV/NCE1A0900*
Associate elements to passenger 1	**PT0**2-3/P1
Associate elements to passengers 2 and 4	**PT0**2-3/P2,4
Associate different elements to different passengers	**PT0**5/P1//7/P2
All automatic and selectable elements	**PT0***

BLIND TRANSFER TO A PNR

For all of these entries, you can specify "all elements" by adding an asterisk (*) to the end of the entry. For example:

> *Create a PNR from a company name: PBN/BMW*
>
> *Create a PNR from a company name, all elements: PBN/BMW**

From a company name	**PBN**/BMW
From a company name, exact name match	**PBN**/BMW/
From a company name, all PNR elements	**PBN**/BMW*
From a company name, specific PNR elements	**PBN**/BMW,2,4-6/P1
From a company name, different office ID	**PBN**/MUC1A0700/BMW
From an associated traveler name	**PBN**/BMW-SMITH/ J
From an associated traveler name, different office ID	**PBN**/MUC1A0900/BMW-COX/ J
From a traveler profile	**PBN**/-JONES/M MR
From a traveler profile, exact name match	**PBN**/-JONES/M MR/
From a traveler profile, all PNR elements	**PBN**/-JONES/M MR*
From a traveler profile, specific PNR elements	**PBN**/-JONES/M MR,2,4-6/P1
From a traveler profile, different office ID	**PBN**/MUC1A0700/-SMITH/ J
From an index reference	**PBI**/ABC123
From an index reference, all PNR elements	**PBI**/ABC123*
From an index reference, different office ID	**PBI**/MUC1A0900/ABC123
From an index reference, corporate identifier	**PBI**/LH0/ABC123
From a company record locator	**PBR**C/FGD6TY
From a traveler record locator	**PBR**T/FGD6TY
From a traveler record locator, all PNR elements	**PBR**T/FGD6TY*

Merge by: traveler name	**PBM**N/-BRADLEY/M MR
index reference	**PBM**I/ABC123
record locator	**PBM**R/QTY6TR
frequent flyer number	**PBM**F/LH-6983737
From a frequent flyer number	**PBF**/LH-6983737
From a frequent flyer number, different office	**PBF**/MUC1A0900/LH-6983737
From a frequent flyer number, corporate identifier	**PBF**/LH0/LH-6983737
From a profile list	**PB3**
From a profile list, specific PNR elements	**PB3**,2-4
From a booking merged display by profile name	**PBZN**/IBM
From a booking merged display by profile name and corporate ID	**PBZA**/HS2,L12/IBM
From a booking merged display by agency name	**PBZY**/ABC TRAVEL
From a booking merged display by frequent flyer number	**PBZF**/LH-6780340
From a booking merged display by index reference	**PBZI**/ABC123
From a booking merged display by record locator	**PBZR**/HGY7JU
From a booking merged display by credit card number	**PBZC**/-CCDC30125647382919
From a booking merged display via a profile list or a profile display	**PBZ**/3

PROFILE LIST GENERATION

Company profiles	**PLC**
Company profiles for another office	**PLC**/NCE1A0900
Traveler profiles	**PLT**
Traveler profiles for another office	**PLT**/NCE1A0900
Travelers associated to a company profile	**PLT**//BMW
Travelers associated to a company profile, exact name match	**PLT**//BMW/
Travelers associated to a company profile for another office	**PLT**/NCE1A0900/BMW
Follow-up list	**PLF**
Follow-up list for another office	**PLF**/NCE1A0900
Deactivated profile list	**PLX**
List of organization profiles	**PLZ**
Display organization profile from a list	**PDZ**3

GLOBAL SEARCH

Search for all profiles	**PGA**///AP;92;0492
Search for all company profiles	**PGC**///AP;92;0492
Search for all traveler profiles	**PGT**///AP;92;0492
Search for all traveler profiles associated to a specified company	**PGN**//BMW CORP/FP;CASH;CHECK
Add global search keyword to a profile	**PGL**/TENNIS
Search for all profiles containing a specified keyword	**PGA**//TENNIS/RM;TENNIS;TENNIS
Display global status search list	**PLG**
Display a profile from the list	**PD**4
Redisplay the selected profile list	**PDL**
Move a profile in a list from "For Update" to "Not for Update"	**PGS**2
Move a profile in a list from "Not for Update" to "For Update"	**PGU**2
Approve a list from a selected profiles' list	**PGE**

Approve:
    individual lists
    a range of lists
    combination
	PGE4,6,9
	PGE4-8
	PGE2,4-7

Delete a request from the list individual requests a range of requests a combination	**PGX**4 **PGX**4,6,9 **PGX**4-8 **PGX**2,4-7

PROFILE HISTORY

From a retrieved profile	**PH**
For a traveler profile from a merged display	**PHT**
For a company profile from a merged display	**PHC**
From a profile list	**PH**2
Redisplay a profile	**PD**

DEACTIVATING AND REACTIVATING A PROFILE

You must be in profile mode to make these entries.

Deactivating a Profile

Deactivate a profile when it is displayed on the screen	**PX**
Blind deactivate an agency profile	**PXY**
Blind deactivate a company profile	**PX**N/XYZ CORP
Blind deactivate a company profile, exact match only	**PX**N/XYZ CORP/
Blind deactivate a traveler profile	**PX**N/-LEWIS
Blind deactivate a traveler profile associated to a company	**PX**N/XYZ CORP-LEWIS
Blind deactivate a profile by index reference	**PX**I/ABC123
Blind deactivate a traveler profile by record locator	**PX**RT/AH6TYF
Blind deactivate a company profile by record locator	**PX**RC/AH6TYF
Blind deactivate a profile by frequent flyer number	**PX**F/LH-639487
Blind deactivate a profile from a similar name list	**PX**2

Reactivating a Profile

Display the deactivated profile list	**PLX**
Display a profile from the deactivated profile list	**PD**3
Reactivate a displayed profile	**PR**
Reactivate a profile directly from the list	**PR**6

PRINTING A PROFILE

Displayed profile	**WRA**/PD
Traveler profile	**WRA**/PDN/-LEWIS
Company profile	**WRA**/PDN/BMW CORP
Traveler profile associated to a company	**WRA**/PDN/BMW-LEWIS
Profile by: index reference	**WRA**/PDI/ABC123
record locator	**WRA**/PBR/GH6TYU
frequent flyer number	**WRA**/PDF/LH-453839
Profile from a similar name list	**WRA**/PD2
Traveler profile from a merged display	**WRA**/PDT
Company profile from a merged display	**WRA**/PDC
Traveler profile history	**WRA**/PHN/-LEWIS
Company profile history	**WRA**/PHN/BMW CORP
Traveler profile associated to a company history	**WRA**/PHN/BMW CORP-LEWIS

Profile history by: index reference	**WRA**/PHI/ABC123
record locator	**WRA**/PHR/CT5FGW
frequent flyer number	**WRA**/PHF/ABC123
Merged profile by traveler name	**WRA**/PDMN/-LEWIS
Merged profile by company name	**WRA**/PDMN/BMW CORP
Merged traveler profile associated to a company	**WRA**/PDMN/BMW CORP-LEWIS
Merged profile by: traveler index	**WRA**/PDMI/ABC123
record locator	**WRA**/PDMR/GH7TYU
frequent flyer number	**WRA**/PDMF/LH-475091
List of: company profiles	**WRA**/PLC
traveler profiles	**WRA**/PLT
traveler profiles associated to a company	**WRA**/PLT//BMW
Follow-up list	**WRA**/PLF
Deactivated profile list	**WRA**/PLX
Global search status list	**WRA**/PLG

AMADEUS TRAVEL PREFERENCES MANAGER

Policy and Preference Display

Display applicable policies and preferences	**PPD**

Air Requests

Availability	AN12MARCHILON/**TC**
For a specific trip purpose	AN12MARCHILON/**TC-BIZ**
Schedule	SN12MARCHILON/**TC**
Change from neutral availability	AC/**TC**

Air options (such as /A, /X, /C, ...) are not allowed with the /TC option.

Car Requests

Availability:	
Multi-company	`CALHR12MAR-4/ARR-2000-0800/`**`TC`**
Single-company	`CAxxLHR12MAR-4/ARR-2000-0800/`**`TC`**
From multi-company display	`CA2/`**`TC`**
From a location list	`CAS3/`**`TC`**
Reference to a flight segment	`CAS3/`**`TC`** or `CAxxS3/`**`TC`**

Change from neutral availability	`CA/TC`

Sell:	
From an availability display	`CS1/`**`TC`**
From a car terms display	`CS1/`**`TC`**
From a location list	`CSAB12MAR-4/VT-ECMN/`**`TC`**
Reference to a flight segment	`CSxxS3/VT-ECMN/`**`TC`**
Direct sell	`CSxxLON12MAR-4/ARR-0900/VT-ECMN/`**`TC`**

The following car options are not allowed with the /TC option: CD, CO, FT, ID, RC, VT, VTA, BN, DP, G, SI, SQ.

Hotel Requests

Availability:	
Multiple-property	`HALON12MAR-4/`**`TC`**
Single-property	`HAxxLON6012MAR-4/`**`TC`**
From a hotel list	`HAAB12MAR-4/`**`TC`**
From an availability multi-property display	`HA2/`**`TC`**
From an HF, HR, or HP display	`HA/`**`TC`**
Reference to a flight segment	`HAS3/`**`TC`**

Change from neutral availability	`HA/`**`TC`**

Sell:	
From an HA multi-property display	`HS11A/`**`TC`**
From an availability single-property display	`HS1A/`**`TC`**
Two rooms	`HS11A/NR-2/`**`TC`**
Direct sell	`HSHLLON60112MAR-4/`**`TC`**

The following hotel options are not allowed with the /TC option: AR, BT, CT, CO, FC, HN, ID, QU, RT, FF, SR, BN, DP, G, FT, ID, SI.

Amadeus Cars

INFORMATION ABOUT CAR COMPANIES

List of car companies	**GG**CAR
Company-specific information	**GG**CARXX
Company-specific information for specific city	**GG**CARXXMAD **GG**CARXXMAD.250
Car dimensions for ferry, where X is the first letter of the car maker's name.	**G**PX

CAR AVAILABILITY

Multiple companies by airport	**CA**ZRH15MAR/ARR-1000-1200
Car company specified	**CA**XXZRH15MAR/ARR-9A-6P
Reference from location list	**CA**AB30SEP/ARR-9A-6P
Pick-up and drop-off: drop-off as a date	**CA**FRA26JUN-2JUL/ARR-9A-6P
Drop-off as a number of rental days	**CA**FRA26JUN-17/ARR-9A-6P
Flight segment reference	**CA**S2
Segment reference, specific company	**CA**XXS2
Drop-off as a date	**CA**S2-15MAR/RT-1800
Drop-off as a number of rental days	**CA**S2-5/RT-1800
Promotional code	**CA**HA.../PC-HOLIDAY
Default rental of one day (/RT- needed if there is no follow-on segment, or a different RT is desired)	**CA**S2/RT-1800

Options

See also Extra Options for Modifying CA Display on page 89.

Drop-off location (if different from pick-up location):	
IATA airport code	`/DO-MUC`
Amadeus location code	`/DO-PARC05`
Line reference to current car location list	`/DO-AB`
Car company location code (only for locations not stored in Amadeus). *The asterisk is mandatory.*	`/DO-NCE325*`
Foreign currency (/FC-) using:	
Country code	`/FC-US`
Currency code	`/FC-USD`
Mileage:	
Show only rates with unlimited mileage	`/MI-U`
Show only rates with mileage charges	`/MI-M`
Rate category and plan (/RC-)	`/RC-ID-`
Frequent traveler number	`/FT-AF12345678`
Drop-off date	`/DD-3AUG`
Pick-up and drop-off dates	`/DT-31JUL-3`
Drop-off information	`/DO-PAR02`
Fully inclusive rate	`/FIR-Y`
Location	`/LO-PARC01`
Non-airport drop-off location	`/PUP-061235*`
Vehicle type (/VT- and /VTA-):	
Specific class of vehicle	`/VT-S`
Specific type of vehicle	`/VT-IDMN or /VT-**A*`
Specific class and vehicle type, all companies	`/VTA-C-IDMN`
You can specify up to five vehicle types and/or classes, separated by dashes.	
All vehicle types	`/VTA-E-C-LCMN`
Corporate ID and booking source:	
Specify the customer's corporate ID number	`/CD-ZI789221S`
	`/CO-xx`
Specify the customer's ID number	`/ID-123245421HG`
Specify the booking source	`/BS-12345678`

CD, CO, FT, ID, LO, RC, VT entries cannot be used in conjunction with Travel Choice.

Extra Options for Modifying CA Display

To modify an existing CA display, enter CA/ then the option and option data. For example, to change the display currency to US dollars, enter: CA/FC-USD. The following options are also available for modifying existing displays:

Single to multi-company (YY for 'all companies')	**CA**/CO-YY
Multiple to single company using:	
Line reference	**CA**3
Company codes (up to five codes, separated by dashes)	**CA**/CO-XX
Rental period and location:	
Drop-off as a date	**CA**/DT-11JUN-16JUN
Drop-off as a number of days	**CA**/DT-11JUN-5
Drop-off date	**CA**/DD-16JUL
Pick-up location	**CA**/LO-GVA

Direct Access

In the following examples XX is the car company code (ZD Budget, and ZI Avis only). For help, see each car company's AIS pages (GG CAR xx).

Direct entry	1XXCAXXFRA2JUN-4/ARR-1045/RT-1100/DO-FRA*1600/ VT-ECMN/RC-BEST
Referencing a flight segment	1XXCAXXS2-7/DO-FRA*1600/VT-ECMN/RC-EG

Scrolling

You can move to a CA display from another display type, and scroll through the CA display - enter the scroll command followed by CA. Example: MDCA

Display cleared screen	**MP**	Move top, Move bottom	**MT, MB**
Move down, Move up	**MD, MU**	Move next day, Move yesterday	**MN, MY**
Move to previous Car Availability display	**MPCA**	Move to previous Multi-company display	**MPCM**
Move to previous Car Location List display	**MPCL**		

CAR CODES

Access Level Codes

Amadeus Complete Access Plus	+
Amadeus Complete Access	/
Amadeus Standard Access	[space]

Availability Status Codes

Available to sell	A	On request	R

Distance

M = miles, and K = kilometers

No free miles or kilometers	000M	000K
Number of free miles or kilometers	500M	500K
Number of free miles or kilometers exceeds 999	999M	999K
Unlimited free miles or kilometers	UNL	

Car Type Codes (ACRISS Standard Codes)

The codes consist of four letters (for example ECMN) where: E = vehicle class, C = car type, M = manual/automatic, and N = air conditioning yes/no. For specifying car types, you use the /VT-(vehicle type) option.

Vehicle class	C	compact	I	intermediate	P	premium
	D	compact elite	J	intermediate elite	R	standard elite
	E	economy	L	luxury	S	standard
	F	full size	M	mini	U	premium elite
	G	full size elite	N	mini elite	W	luxury elite
	H	economy elite	O	oversize	X	special
Car type	B	2-door car	K	truck	S	sports car
	C	car (2- or 4-door)	L	limousine	V	van (6 or more passengers)
	D	4-door car	M	monospace	W	wagon
	E	coupe	N	roadster	X	special
	F	4-wheel drive	P	pick-up	Y	2 wheel vehicle
	G	crossover	Q	pick-up extended cab	Z	special offer car
	H	motor home	R	recreational		
	J	all terrain	T	convertible / cabriolet		
Transmission	A	automatic	B	automatic 4WD	D	automatic AWD
	M	manual	N	manual 4WD	C	manual AWD
Air-conditioning	R	unspecified with	E	electric with	M	multi fuel / power with
	N	unspecified without	C	electric without	F	multi fuel / power without

	D	diesel with	L	LPG / compressed gas with	V	petrol with
	Q	diesel without	S	LPG / compressed gas without	Z	petrol without
	H	hybrid with	A	hydrogen with	U	ethanol with
	I	hybrid without	B	hydrogen without	X	ethanol without
Passenger Van	IV	6+ seats	RV	elite 8+ seats	PV	15+ seats
	JV	elite 6+ seats	FV	10+ seats	LV	elite 15+ seats
	SV	8+ seats	GV	elite 10+	WV	elite luxury no seat requirement
SUV	EF	2-4 seats	JF	elite 5+ seats	PF	7+ seats
	HF	elite 2-4 seats	SF	5-6 seats	UF	elite 7+ seats
	CF	4-5 seats	RF	elite 5-6 seats	LF	luxury no seat requirements
	DF	elite 4-5 seats	FF	6+ seats	WF	elite luxury no seat requirement
	IF	5+ seats	GF	elite 6+ seats	PG	7+ seats
Crossover	EG	2-4 seats	JG	elite 5+ seats	UG	elite 7+ seats
	HG	elite 2-4 seats	SG	5-6 seats	LG	luxury no seat requirement
	CG	4-5 seats	RG	elite 5-6 seats	WG	elite luxury no seat requirement
	DG	elite 4-5 seats	FG	6+ seats		
	IG	5+ seats	GG	elite 6+ seats		

For information about the car makes and models corresponding to vehicle type, enter CPOXXXYZ/VEH, where XX is the car company code and XYZ is the airport/city code. You will also find information about insurance coverage and tax.

Rate Categories and Plans

When specifying a rate category and plan using the /RC- option, you must enter the rate category, followed by the requested rate plan and a dash at the end. For example: /RC-BW-

If you do not add the dash at the end, Amadeus assumes that you are giving a car company's rate code. For information on the rate codes for a specific car company, enter: GG CAR XX RATE (where XX is the car company code). This information is not available for all car companies.

You can request a rate category without a rate plan (example /RC-B-), but not a rate plan only.

By default, Amadeus shows Standard rates only. Use the RC/BEST entry to show the best available rate.

Categories		Plans	
Association member	A	Daily one to four days' rental period	D
Business	B	Monthly rate 30 days or more	M
Consortium/group	U	Weekend rate one to four days, where drop-off is by 12.00 Monday	E
Convention	V	Weekly rental period five or more days	W
Corporate (customer ID needed)	C		
Travel industry	I		
Inclusive rate (includes coverage)	L		
Credentials required special ID	R		
Government affiliated customer	G		
Package rate with other travel products	K		
Standard rate	S		

Displaying Car Codes

The following transactions are used to display car codes and groups.

Display all vehicle codes	**CG**
Display only category (1st digit)	**CG**/1 **CG**/CAT
Display only type (2nd digit)	**CG**/2 **CG**/TYP
Display only SUV coding	**CG**/2-F **CG**/TYP-F
Display only passenger van coding	**CG**/2-V **CG**/TYP-V
Display only crossover coding	**CG**/2-G **CG**/TYP-G
Display only transmission drive (3rd digit)	**CG**/3 **CG**/TRA
Display only fuel/AC (4th digit)	**CG**/4 **CG**/AIR
Display all pseudo codes	**CG**/PS **CG**/PSEUDO
Check and decode vehicle code	**CG**-ECMN
Check and decode pseudo code	**CG**-AVAN

CAR LOCATION LIST

Basic Entries

By city or airport code	**CL**FRA
Specific company (where XX is the company code)	**CL**XXFRA
Specific area only	**CL**FRA-C
Single company by country	**CL**XXGB-C
Single company by country that has states	**CL**XXUSFL-C
Requests by country for multiple companies for a specific area	**CL**BRU/CO-ZE-ZI
By access type	**CL**PAR/CO-S

Area Identifiers

You can limit a car location display to a specific area of a city, by adding a dash followed by one of the following area identifiers:

Airport	A	North of city	N	Resort location	R
Airport terminal	T	East of city	E	Railway station	X
Off-terminal	0	West of city	W	Port or ferry	P
City centre	C	South of city	S	Hotel	H

Direct Access Displays

| Specific city (where XX is car company code: ZD, and ZI Avis only) | 1XX**CL**XXLHR |

Scrolling

Display a cleared screen	**MP**	Move bottom	**MB**
Move down	**MD**	Move top	**MT**
Move up	**MU**	Move to previous CL display	**MPCL**

You can move to a CL display from another display type, and scroll the CL display. Enter the scroll command followed by CL. Example: MDCL

CAR LOCATION POLICY

Amadeus Car Reservation allows you to obtain location policy information regarding location details, tax, policy, surcharge and vehicle type, without having to refer to a car rate availability display. To do this use the transaction code CPO.

Show all car policy information for company XX at Nice	**CPO**XXNCE
Show car location policy for a non-airport location	**CPO**XXLON61
Show tax and surcharge for company XX at Heathrow	**CPO**XXLHR/TAX/SUR
Show insurance coverage fee for company XX in Miami	**CPO**XXMIA/COV
Show insurance coverage fee, tax and vehicle information for company XX in Miami	**CPO**XXMIA/C/T/V
Show the price of insurance cover with company XX at Paris Charles de Gaulle airport for an economy 2-door manual car with air conditioning. *You cannot use * in the VT- option.*	**CPO**EPCDG/COV/VT-EBMR
Show only insurance cover for the following classes of insurance cover: - Third Party Insurance - Collision Damage Waiver - Personal Accidents and Effects Cover	**CPO**/COV-TPI-CDW-PAEC

Policy Indicators

Coverage	C	Vehicle	V
Tax	T	Surcharge	S

CAR SELL

Direct sell entry	**CS**XXLIN8MAY-10MAY/ARR-0900/VT-ECMN/RC-BEST
Reference to a car availability display	**CS**1
Reference to a car terms display	**CS**1
Reference to a car rate features display (CA+ only)	**CS**1
Reference to a location list	**CS**AB13OCT-2/VT-ECMN /RC-BEST/ARR-9A-6P
Reference to a flight segment (XX is the car company code)	**CS**XXS3/VT-ECAR/RC-S-
Reference to multiple flight segments */ARR- is not needed because Amadeus knows the arrival time from the flight details.*	**CS**XXS3/VT-ECMN /RC-S-;S4;S5
Override Complete Access sell with standard access booking, reference to Complete Access display	11A**CS**1
Upgrade Standard Access booking to Complete Access *The link must be re-established, and you must make the entry before end of transaction.*	**CN**4

Car Sell Options

You can re-enter the last value you entered for an option by replacing the data by a dash (-). For example, to re-enter the last special information you added using the /SI- option, enter: /SI--

Agency account information	/**-FREEFLOW TEXT
Booking agent	/BA-ABC TRAVEL
Billing number, to replace agency billing address with: IATA/TID number; or company profile record locator; or car company reference number	/BN-1234567
Billing reference (1-24 characters)	/BR-FREEFLOW TEXT
Booking source: agency control number, IATA or TID number, if another office is to be identified as the booking source (five to eight characters)	/BS-12345678

Corporate ID	`/CD-332211`
Collection	`/COL-35 AVE DE PARIS, NICE/CD-123456`
Delivery	`/DEL-18 BAY STREET, DUBLIN/CD-9657812`
Not all car companies support the /DEL- and /COL- options. *The /CD- is mandatory with both /DEL- and /COL-.* *It is also possible to update /DEL- and /COL- in an existing car segment.*	
Estimated distance the car will be driven (1-6 digits)	`/DI-1500`
Frequent traveler number (1-28 characters)	`/FT-1234567891234`
Guarantee (1-42 characters)	`/G-CHECK-EUR500`
Customer ID or profile number, if the client has one with the rental company (1-20 characters)	`/ID-1234ABCD`
Inclusive tour code (1-20 characters)	`/IT-IT1AY3MOD`
Passenger association *Mandatory if the PNR contains more than one passenger name.* *You must enter this option after any other options in the entry.*	`/P2`
Rate code, rate category /plan	`/RC-RW-`
Rate Override Overrides the rate shown in the availability screen.	`/RO-GBP75.00`
Supplementary information (freeflow, 3-25 characters)	`/SI-PREFERS A RED CAR`
Special equipment request	`/SQ-SKR-SKV`
Voucher value	`/VV-EUR51.25`
Tracking Used to enter data needed by car company for validating the sell entry (freeflow, 1-25 characters)	`/TK-AUTH-000123456`

Options for Direct Sell and Segment Reference Sell Only

The car sell options below are not available for sell entries referencing an availability display, as the display already supplies the relevant data.

Return time	`/RT-1800`
Pick-up location not stored in Amadeus *In this example, NCE325 is the car company's own location code, and * is a mandatory asterisk indicating a non-Amadeus location*	`/PUP-NCE325*`
Vehicle type	`/VT-LCAR`

Options for Passive Segments Only

Confirmation number	CF-1333344
Rate quote	/RQ-77EUR

Car merge:
    Retrieve booking
    Merge
	
	1XXRT/CF-1333344
	1XXCM

Retrieve Direct Access Booking

Retrieve (where XX is company code: AL, ZD, or ZI only)	1XXRT/CF-E324567

Cancel and Delete Segment

Cancel segment	**XE**4	Delete inactive segment	**DL**4

Equipment Codes

Use the /SQ- option to specify equipment codes (1-3, separated by dashes). For a full list of equipment codes in Amadeus, enter CEA. To see which options a company supports, enter CE/CO-xx (where xx is company code).

Anti-lock braking	ABS	Front-wheel drive	FRT	Mobile phone	PHN
Air conditioning	AIR	Hatchback	HCH	Power windows	PWS
Anti-theft device	ATD	Left-hand drive	HCL	Radio	RAD
Bicycle rack	BYC	Right-hand drive	HCR	Rear seat belt	RSB
Car alarm	CAL	Integrated child seat	ICS	Seat belt extensions	SBE
Camcorder	CAM	Laser disc player	LDP	Six-passenger car	SIX
CB radio	CBR	Left foot accelerator	LFA	Ski rack	SKR
Cruise control	CCL	Lead-free fuel	LFF	Ski-equipped vehicle	SKV
Computerized driving direct	CDD	Luggage rack	LUG	Snow chains	SNO
Central locking	CLS	Non-smoker car	NSK	Winter tires	STR
Baby seat	CSB	Navigational system plus phone	NVP	Sun roof	SUR
Infant seat	CSI	Navigational system	NVS	Cassette player	TAP

Child seat	CST	Passenger side airbag	PAB	Telephone	TEL
Driver side airbag	DAB	Power steering	PAS	Trailer	TRH
Diesel	DSL	No. of passengers	PAX	Tilt steering wheel	TSW
FM radio	FMR	Power door locks	PDL	Television	TVI

Modify/Delete Option Data

To modify any option data, enter the segment number with the option and the new data. For example, to change the corporate ID number for segment 3 to 332211, enter: 3/CD-332211. To delete option data, enter the segment number, then the option but no data. For example: 3/CD-

Note: *To change the pickup location you cannot use /PUP. You must cancel the segment and rebook.*

For Supplementary Information, you have three Modify options:

Overwrite old supplementary information	`4/SI-PREFERS A RED CAR`
Add additional information (prefix text with an asterisk)	`4/SI-*WANTS SUNROOF`
Override the booked rate with your own rate	`2/RO-USD45.00`

Some Modify options cancel the old segment and book a new one.

Resell Car Segment Using Segment Number

For a list of rate codes specific to a car company, enter: GG CAR XX (where XX is the company code). This is not available for all companies.

Rental details:	
Pick-up and drop-off dates	`4/DT-12JUN-16JUN`
Drop-off date	`4/DD-16JUN`
Location of rental	`4/LO-LGW`
Return time	`4/RT-1700`
Vehicle type	`4/VT-LCAR`
Rate:	
Category/plan	`4/RC-ID-`
Best rate	`4/RC-BEST`
Rate code specific to a car company	`4/RC-3W`

CAR TERMS

Basic Entries

Reference display line	**CT**3
Reference PNR segment (standard access booking only)	**CT**S3

Specific Categories of Information

1-3 category codes identified by its key or key letter separated by dashes. For example: CT2/TAX/SUR/VEH or CT2/T/S/V

Surcharge information	**CT**3/SUR	Deposit information	**CT**3/DEP
Tax information	**CT**3/TAX	Rate code information	**CT**3/RCD
Coverage Information	**CT**3/COV	Location information	**CT**3/LOC
Vehicle type	**CT**3/VEH	Pick-up information	**CT**3/PUP
Advance payment	**CT**3/ADP	Policy information	**CT**3/POL
Advance booking	**CT**3/ADV	One way information	**CT**3/ONW
Guarantee information	**CT**3/GUA	Remarks	**CT**3/RMK
Rate Information	**CT**3/RAT		

Scrolling

Display a cleared screen	**MP**	Move bottom	**MB**
Move down	**MD**	Move top	**MT**
Move up	**MU**		

You can move to a CT display from another display type, and scroll the CT display - enter the scroll command followed by CT. Example: MDCT

CAR RATE FEATURES

This display is an enhanced Car Terms display that is available only for Complete Access Plus companies, and for rates that have been returned from the car company when rate availability has been requested.

Basic Entries

From a rate availability display	**CR**2
Reference PNR segment *This is only possible if the PNR segment referenced is a previously booked car segment that has been created from a Complete Access Plus availability display.*	**CR**S3 **CR**5/S/T/COV

Specific Categories of Information

Surcharge information	**CR**2/SUR or S	Deposit information	**CR**2/DEP or D
Tax information	**CR**2/TAX or T	Rate code information	**CR**2/RCD or E
Coverage Information	**CR**2/COV or C	Location information	**CR**2/LOC or L
Vehicle type	**CR**2/VEH or V	Pick-up information	**CR**2/PUP or U
Advance payment	**CR**2/ADP or P	Policy information	**CR**2/POL or Y
Advance booking	**CR**2/ADV or B	One way information	**CR**2/ONW or O
Guarantee information	**CR**2/GUA or G	Remarks	**CR**2/RMK or K
Rate Information	**CR**2/RAT or R	Coupon information	**CR**2/CPN or N
Special equipment	**CR**2/SEQ or Q	Delivery and collection	**CR**2/DCI or I

Scrolling

Display a cleared screen	**MP**	Move bottom	**MB**
Move down	**MD**	Move top	**MT**
Move up	**MU**		

You can move to a CR display from another display type, and scroll through the CR display. Enter the scroll command followed by CR. Example: MDCR

CAR VOUCHER

Mandatory Options

The following options are mandatory:

For non-IATA booking	**CVD**/S3/VV-BN
If not VV-FC (Voucher Value Full Credit)	**CVD**/S3/VV-FP

Display Voucher

Voucher for segment number 3	**CVD**/S3
Segment three, passenger one	**CVD**/S3/P1
Accounting information	**CVD**/S3/**-ACCOUNT DETAILS
Guarantee / form of payment	**CVD**/S3/G-CHECK

Billing number:
    A (six-character company profile record locator)
    A (eight-digit IATA or TID number)
    C (1-25 character car company reference)
The 'A' and 'C' prefix is mandatory to show whether the number is an Amadeus reference (A) or a car company reference (C).
	CVD/S3/BN-ABB22C3
	CVD/S3/BN-A12345678
	CVD/S3/BN-C12EF343GH23

Billing reference (freeflow 1-25 characters)	**CVD**/S3/BR-AB1234
Form of payment: 　　Credit card 　　Check (or cheque) with value optional 　　Cash with value optional	**CVD**/FP-CCAX37144965311004 **CVD**/FP-CHECK **CVD**/FP-CHEQUE-EUR66.46 **CVD**/FP-CASH **CVD**/FP-CASH-EUR66.46
Specify voucher value: 　　Specified amount 　　Full credit 　　Nil value 　　Group days apply (special rate)	**CVD**/S3/VV-EUR51.25 **CVD**/S3/VV-FC **CVD**/S3/VV-NV **CVD**/S3/VV-GDA

Print Voucher

The entries to print a voucher are identical to those for displaying a voucher, except that you change CVD (Car Voucher Display) to CVP (Car Voucher Print). For printing vouchers, you have these additional options:

Send print request to printer ID 2	**CVP**2/S3
Reprint voucher for passenger two	**CVP**/S3/P2
Billing reference (freeflow 1-25 characters)	**CVP**/S3/BR-AB1234
Form of payment: 　　Credit card 　　Check (or cheque) with value optional 　　Cash with value optional	**CVP**/FP-CCAX37144965311004 **CVP**/FP-CHECK **CVP**/FP-CHEQUE-EUR66.46 **CVP**/FP-CASH **CVP**/FP-CASH-EUR66.46
Specify voucher value: 　　Specified amount 　　Full credit 　　Nil value 　　Group days apply (special rate)	**CVP**/S3/VV-EUR51.25 **CVP**/S3/VV-FC **CVP**/S3/VV-NV **CVP**/S3/VV-GDA

E-vouchers

You can choose to issue an electronic voucher (e-voucher) when a passenger does not require a paper document. This option is only available in certain markets and for certain car providers.

Issue an e-voucher for a segment	**CVD**/S3/ET
Reissue an e-voucher for a segment	**CVD**/S3/ET/P1
Billing number options for issuing e-voucher	**CVD**/S3/ET/BN-A12345678
Specify voucher value	**CVD**/S3/ET/VV-FC

Car Billing Number Display

The car billing number display allows you to display all numbers associated to your agency's booking source for a specific car rental company.

Retrieve billing numbers for a specific car company	**CBN**ZD
To get more details of the account, add the record locator or the IATA number.	**CBN**ZDC23323343

CAR AUXILIARY SEGMENT

Request an airline participating in the PNR to book a car	**CU** LH NN1 FRA 14AUG-18AUG ECAR/PROVIDE BB SEAT/P1
Create auxiliary car segment for a confirmed booking	**CU** 1A HK1 BWN 14AUG-18AUG ECAR/CF-210/P1

CAR EASY SHOPPER

Leisure multi-availability display:
    direct entry
    from flight segment
    from single-display
	CAMUC28JUN-2JUL/ARR-1200-1800/L
	CAS2/L
	CA/C0-YY/L or **CA**/C0-C1-C2/L

Leisure single-availability display
    direct entry
    from flight segment
    from multi-display
    from car location list
	CAHAMUC28JUN-4/ARR-1200-1800/L
	CAHAS2/L
	CA1/L
	CAAB28JUN/ARR-1200/L

Sell leisure from availability display	**CS**1/P3
Modify booking	5/SI-NON SMOKING VEHICLE...
Remove option	5/SI-
Cancel leisure booking	XE5
View cancellation fee	RTSVCC5/CFX
View car rate features	**CR**1 RTSVCC1

Amadeus Hotels

INFORMATION ABOUT HOTEL CHAINS

List of hotel chains	GGHTLALL
Chain-specific information	GGHTLXX
Chain-specific contact information	GGHTLCTCX

XX represents sub-chain or master-chain codes. This means you can now search for hotels in a specific group. Do not use master-chain codes for single-property displays. For more information about master-chain codes refer to the Amadeus Online Help by entering: HE HOT

HOTEL CODES

Amadeus Predefined Rate Codes

To decode rate codes, you can use the DNN entry. For information, see: HE DNN

To display and store your preferred rate codes, use the JGD/P and JGU/HSR entries. Enter: HE JGD or HE JGU

Convention	CON	Package	PKG	Travel Industry	TVL
Corporate	COR	Promotional	PRO	Tour	TUR
Family	FAM	Standard RAC	RAC	Weekend	WKD
Government	GOV	Senior Citizen	SRS		
Military	MIL	Stopover	STP		

Rate Code Inclusion and Restriction Indicators

These codes appear on single-property Hotel Availability displays only.

Rate change during stay	*
P.M. hold time (Values 1-9 allowed)	6
Guarantee required	G
Deposit required	D

Access Level Codes

These codes appear on Hotel Availability displays between the hotel chain code and the hotel name.

Dynamic Access	!	Complete Access Plus	+
Complete Access	/	Standard Access	[space]

Availability Status Codes

Available to sell	A	Closed for sale (HA)	C
On request	R	Closed for sale (HI)	. (Period)
Closed to arrival	X		

Room Type Codes

Room with bath	A,B,C,D	Non-smoking room	N
Room with shower only	E,F,G,H	Executive floors	P
Room without facilities	I,J,K	Suites	S,T,U

Number of Beds Codes

Number of beds	1,2,3,4,5,6,7,8,9
Number of beds may vary in room	* (asterisk)

Bed Type Codes

Double	D	Pull-out	P	Single	S	Water bed	W
King	K	Queen	Q	Twin	T		

Hotel Facilities Codes

You can use these codes to search for hotels with the facilities you want, using the /FF- option followed by 1-3 codes, separated by dashes.

Accessible baths	ABA	Currency exchange	EXC	Adapted telephones	PHB
Accessible wash basins	ABN	Executive floor	EXE	Phone-dir dial	PHO
Adapted bathrooms	ABR	Fax facilities in room	FAX	Pillow alarms available	PIL
Accessible bathing controls	ABS	Fire detectors	FID	Adapted room doors	RDO
Room entry from exterior	AEX	Fire extinguishers	FIE	Restaurants	RES
Staff first aider	AID	Fire safety	FIR	Room service	ROO
Room entry from interior	AIN	Gift shop	GIF	Restricted room access	RRA
Air conditioning	AIR	Golf	GOL	Bedroom wheel chair access	RWC

Accessible light switch	ALI	Guarded car park	GPK	Safe deposit box	SAF
Audio-visual equipment	AVD	Group rates available	GRP	Sauna	SAU
Accessible elevators	AVE	Hair dryer	HAD	Sightseeing	SIG
Accessible toilets	AWC	Hairdresser	HAI	Ski in/out	SKI
Baby-sitting	BAB	Disabled facilities	HAN	Smoke detectors	SMO
Bar	BAR	Health club	HEA	Special needs menus	SNM
Beach near hotel	BEA	Hearing induction loops	HER	Snow skiing	SNO
Braille/large print menu	BME	Hotspots	HOT	Solarium	SOL
Braille/large print literature	BLI	Handrails in bathrooms	HRB	Spa	SPA
Beauty parlor	BTY	Ice machines	ICE	Sprinklers	SPR
Business centre	BUS	Internet - free high speed	IHF	Video surveillance	SUR
Car rental	CAR	Internet - high speed	IHS	Swimming pool	SWI
Casino	CAS	Jacuzzi	JAC	Teleconferencing	TEC
Children welcome	CHD	Laundry service	LAU	Television	TEL
Children not allowed	CHN	Lounge	LOU	Tennis	TEN
Coffee shop	COF	Massage	MAS	TV subtitles closed captions	TVS
Convention centre	CON	Meeting rooms	MEE	Valet parking	VAL
Disco	DIS	Minibar	MIN	Water sports	WAT
Service dogs allowed	DOG	Movie channels	MOV	Wheelchair access	WCE
Disabled parking	DPA	Non-smoking rooms	NON	Wireless connect in room	WCR
Disability trained staff	DTS	No pornographic tv/films	NPO	Wide entrance	WEN
Disabled emergency plan	EDI	Parking	PAR	Wide corridors	WID

Elevator	ELE	PC hookup in room	PCH	Women's guest rooms	WOM
Emergency cords/buttons	EME	Pets accepted	PET	Wide restaurant entrance	WRS
Emergency lighting	EML	Pharmacy	PHA		

HOTEL LOCATION LIST

For a list of options, see Hotel Display Options.

Multi-company by city or airport code	**HL**ZRH
Multi-company by area code	**HL**ZRH-A
Include hotels in all associated cities and airports	**HL**ZRH-ALL
Single-company display by city	**HL**SXOSL
From availability, inventory, rate, or features display	**HL**
From an existing segment (air, car or hotel)	**HL**S2
By company and country	**HL**BWCH
Display hotel list by territory, province or state code	**HL**HIUSNY
From Points of Reference list	**HL**L4

Scrolling

Move previous	**MP**	Move up	**MU**
Move down	**MD**	Move top	**MT**

You can move to an HL display from another display type, and scroll the HL display - enter the scroll command followed by HL. Example: MDHL

Area Identifiers

1-3 identifiers per entry, separated by dashes. Example: HAPAR-N-E

North of city centre	N	Airport	A
East of city centre	E	Downtown (City centre)	D
West of city centre	W	Resort	R
South of city centre	S		

Transportation Identifiers

Up to 2 identifiers per entry, separated by dashes. Example: HAPAR-F-L

Boat	B	Coach	C
Express train	E	Free transport	F
Helicopter	H	Limousine	L
Plane	P	Rental car	R
Taxi	T	Underground	U
Walking distance	W		

HOTEL AVAILABILITY

For all hotels in the specified city (MAD) for today, one-night stay.	`HAMAD`
For all hotels in the specified city and date range.	`HAMAD10SEP-15SEP`
For all hotels within a specific hotel chain (SI) for the specified city (MAD) and date range.	`HASIMAD10SEP-15SEP`
For a specific hotel (TIE) within a specified hotel chain (UI) for the specified city (ZRH) and date range.	`HAUIZRHTIE25MAY-30MAY`
For all hotels within a specific hotel chain (BW) within the specified city (ATH) for today, one night stay.	`HABWATH`
For a specific hotel (AMB) within a specified hotel chain (UI) in the specified city (ZRH) for today, one night stay.	`HAUIZRHAMB`
Refer to an existing flight, car, or hotel segment	`HAS5`
Refer to segment, specific hotel chain	`HAXXS5`
Display availability for the hotel on the specified line of the HL display (AB) for the given date range.	`HAAB25MAY-27MAY` `HAAB25MAY-2`
For a single-property display from an HF, HR, or HP display	`HA`

Scrolling

Redisplay the last cleared screen	`MP`
Move down, Move up	`MD`, `MU`
Single-property display for property on line n of multi-property display	`HAn`
Return to the last multi-property display	`MPHM`
Return to the last cleared screen and move up / move top	`MUHA`, `MTHA`
Return to the last single-property display	`MPHA`

HOTEL RATE CHANGE

For a list of options, see Hotel Display Options on page 115.

For specified chain (MC) and property (LONDTG) for today, one night stay.	**HR**MCLONDTG
For specified chain (MC) and property (LONDTG) with date range.	**HR**MCLONDTG25MAY-30MAY
From a specific line number (n) on a multi-property HA display.	**HR**2
From single-property HA display (complete/standard access)	**HR**
Display rates using the 11A prefix on a single-property HA display (CA and CA+).	11A**HR**
From a specific line number (AB) on an HL display for a specific date range.	**HR**AB25MAY-30MAY
From an HF display for a specified date range.	**HR**/DT-25MAY-30MAY
For an existing PNR hotel segment	**HR**S5

Scrolling

Move previous	**MP**	Move up	**MU**
Move down	**MD**	Move top	**MT**

You can move to an HR display from another display type, and scroll the HR display - enter the scroll command followed by HR. Example: MDHR

HOTEL FEATURES

Display features for a specific line number (2) on a multi-property HA display	**HF**2
Display features from an HI, HR, or single-property HA display	**HF**
Display features for a specific hotel chain (BW) and hotel identifier (BCN054).	**HF**BWBCN054
Display features for a specific line number (AB) on an HL display	**HF**AB
Display features for a specified hotel PNR segment (S5)	**HF**S5
Display features for specified category codes or keywords (max. 3 codes/keywords). Use HF to revert to all categories	**HF**2-L-DEP-F **HF**

Codes / Keywords

Location	L - LOC	Min/Max stay	S - STA	Frequent stay	Q - FRE
Category	A - CAT	Facilities	F - FAC	Transportation	T - TRA
Extra charges	E - EXT	Room	R - ROO	Safety features	Y - SFY
Policy	P - POL	Dining facilities	N - DIN	Other	O - OTH
Guarantee	G - GNT	Meeting facilities	M - MEE	-	-
Deposit	D - DEP	Commission	C - COM	-	-

Scrolling

Move previous	**MP**	Move up	**MU**
Move down	**MD**	Move top	**MT**

You can move to an HF display from another display type, and scroll the HF display - enter the scroll command followed by HF. Example: MDHF

HOTEL PRICING & FEATURES

Available with Complete Access Plus Only.

Entries

For a list of options, see Hotel Display Options on page 115.

List prices and features from a single or multiple property HA display. For Amadeus access levels /CO-P and /CO-C	**HP**2
List prices and features from a single or multiple property HA display for the specified categories only. For Amadeus access levels /CO-P and /CO-C	**HP**2-L-DEP-P
Revert from specified categories to all categories	**HP**
From a Complete Access Plus hotel segment	**HP**S2

Categories

Booking requirements	-B or -BOO	Other / miscellaneous	-O or -OTH
Cancellation policies	-C or -CXL	Rate information	-R or -RAT
Room and rate description	-D or -DES	All known taxes and estimated total amount	-T or -TTX
Rate inclusions/extras	-I or -INC	-	-

HOTEL TERMS

List terms for the hotel on the specified line number (1A) of the Hotel Rate Change (HR) display.	**HT**1A
List terms for the hotel on the specified line number (1) of the Hotel Inventory (HI) display.	**HT**1
List terms for hotel specified in the Hotel PNR segment (S3)	**HT**S3
List terms for the selected categories only, for the hotel on the specified line number of the Hotel Rate Change (HR) or Hotel Inventory (HI) display. Max. 3 categories allowed.	**HT**1A-D-I-S **HT**1-C-S-I

Categories

Description	-D	Cancellation policy	-C	Sell rules	-S
Rate inclusions/extras	-I	Booking requirements	-B		

HOTEL INVENTORY

The hotel inventory (HI) display gives a 40-day snapshot of room availability by rate at a single hotel - for hotels using standard access and hotel complete access only.

One-night stay, for today, specified property	**HI**SRCPHRIC
From a multi-property availability display	**HI**2
From a single-property availability display	**HI**
From a hotel list display	**HI**AB25MAY-30MAY
By PNR hotel segment	**HI**S5

Scrolling

Redisplay the last cleared screen	**MP**
Return to the last cleared screen	**MPHI**
Return to the last cleared screen and move down	**MDHI**
Return to the last cleared screen and move up	**MUHI**
Return to the last cleared screen and move top	**MTHI**

HOTEL SELL

From a hotel pricing and features display	**HS**1
From an inventory display (Standard and complete access only)	**HS**2
From a single property availability display only	**HS**3
From a rate-change display (All access levels)	**HS**1A
Direct entry sell	**HS**HIFRA19815MAR-20MAY
From an (HL) location list display - this is like a direct entry, but you can replace the property code with the property line reference (e.g. AB).	**HS**AB5JAN-10JAN/RT-A1D/SR-XXX
Sell a single-occupancy room, at any rate other than the default public rate. (Long Sell)	**HS**XXPAR1235JAN-10JAN/RT-A1D/SR-XXX
Complete Access and Complete Access Plus override using the 11A prefix.	11A**HS**HIFRA19815MAR-5/NR-2/RT-2A1D /SR-WKD
Voucher print from displayed PNR	**HVP**/S3
Combined hotel voucher and invoice and itinerary print	**HVP**/S2/**IBP** or **HVP**/S2/**IEP**

Hotel Sell Options

For information about the sell options supported by specific hotel chains, enter HEHTLXX, where XX is the code of the hotel chain.

Internal agency accounting information	`/**-TEXT`
Amount override for negotiated rate	`/AO-EUR131.40`
From a single-property display: Include flight details from PNR segment in hotel information Manual entry of flight details in hotel information	**HS**1/ARR-S2 **HS**1/ARR-AF7715-NCE- LON-3-0930
From a single-property display Exclude flight details hotel information Remove flight details from an existing hotel segment	**HS**1/ARR- 6/ARR-
Booking code (Complete Access Plus or Dynamic Access only)	`/BC-1234567890`
Booking via	`/BGV-PHONE MR SMITH`
Booking source IATA number (for passive segments)	`/BS-12345678`
Corporate discount	`/CD-543210`
Confirmation number	`/CF-012345`
Infant bed, cot, or cradle (Enter zero for no charge)	`/CR-EUR10.00-1` `/CR-EUR0.-1`
Deposit advice to hotel when using an advanced deposit	`/DP-ADVDEP`

Deposit advice to hotel when using a credit card	`/DP-`
	`CCAX371449635311004EXP`
	`0512`

Change check-in date	`/DD-7NOV`
Change check-out date	`/DT-1NOV-6,` or `/DT-1NOV-7NOV`
Extra person rate: - For currencies with a decimal point - For currencies with no decimal place.	`/EX-EUR12.78-1` `/EX-JPY2800-1`
Frequent traveler	`/FT-11A22B33C`

Guarantee of payment
- From a booking source:
- From booking source taken from agency AAA:
- From a company (name and address):
- From a corporate acount:
-From a normal credit card:
	`/G-BS12345678`
	`/G-BS`
	`/G-CO IBM 1 NEW ST`
	`/G-CD123456`
	`/G-CCDC30125647382919`
	`EXP1012`

Holding information	`/HLD-6PM`
Customer ID for hotel chain (max. 20 characters)	`/ID-336677`

Number of rooms (Standard Access only)	`/NR-3`
Associate specified passenger for hotel sell on a PNR	`/P3`
Rollaway bed: for an adult	`/RA-USD20.00-1`
Rollaway bed: for a child	`/RC-USD10.00-1`
Rate quote	`/RQ-EUR255`
Room rate override	`/RRO-USD50.00`
Room occupancy and room type	`/RT-2A1D`
Room occupancy and room type, more than one room	`/RT-2A1D-3`
Room override	`/RO-S1K`
Saving amount - new entry	**HS**1A`/SAV-USD50.00` **HS**1A`/SAV-20 PCT`
Saving amount - updating an existing entry	`2/SAV-EUR304.89` `3/SAV-30 PCT`
Supplementary information (Free flow text - max 120 characters)	`/SI-ROOM WITH SEA VIEW`
Special Rate other than RAC (long sell entry only)	`/SR-XXX`
American plan - rate per person for three meals a day where (n) is the number of people that need the plan.	`/AP-USD80-n` `/AP-JPY7500-n`
Modified American plan - rate per person for two meals a day where (n) is the number of people that need the plan.	`/MA-USD60-n` `/MA-JPY3500-n`
Family American plan - rate per person for three meals a day where (n) is the number of people in the family	`/FA-USD75.00-n` `/FA-JPY4500-n`
Family Modified American plan - rate per person for two meals a day. where (n) is the number of people in the family	`/FM-USD50.00-n` `/FM-JPY4500-n`
Manually added voucher options: Billing number	`/BN-`

Manually added voucher options: Voucher values:
    Full credit
    As per agreement
    Specific amount
    Confirmation
	`/VV-`
	`/VV-FC`
	`/VV-APA`
	`/VV-GBP100.00`
	`/VV-CONFIRMATION`

Modify/Delete Option Data by Segment Number

To modify option data, give the segment number, then the option and the new data.

Modify deposit for segment 3 from check to cash	`3/DP-CHECK`
Overwrite existing supplementary information	`3/SI-ROOM WITH SEA VIEW`
Add text to an existing supplementary information	`3/SI-*AND NON SMOKING`

To delete segment data enter the segment number and one or more of the option identifiers without any updated text. Multiple option identifiers are allowed.

Delete option data for specified segment and the given identifiers (ID- and G-). *You cannot delete data for the following identifiers:* */AO-, /RG-, /BS-, /RO-, /CF-, /RQ-, /DD-, /RT-, /DT-, /SR-, /NR-.*	`5/ID-/G-`

Resell Segment by Segment Number

Modify check-in date for one night stay	`2/DT-9MAY`
Modify check-in and check-out days	`2/DT-1MAY-15MAY`
Modify check-in date and number of nights	`2/DT-1MAY-15`
Modify check-out date	`2/DD-15JUN`
Modify check-out as number of nights	`2/DD-9`
Modify the room type and/or rate ID	`2/RT-A1T/SR-PRO`
Room occupancy, room type, and/or rate ID	`2/RT-2A1D/SR-WKD`
Special rate to standard rate *You cannot use /SR- to change a rate to RAC; you must use /RT- to re-specify the room type*	`2/RT-A1T`
Modify passenger association for the specified segment (Standard Access only)	`5/P2`

Add Passive Segment (Booking Made Outside Amadeus)

To add the passive segment, make a Standard Access sell entry which includes the /CF- option with the confirmation number. If you do not enter the /CF information, a new booking will be generated

Remember to use the 11a prefix for Complete Access, and Complete Access Plus chains, and also /SR- identifier for special rate codes..

Room type and rate quote from Amadeus HR display	`11A`**`HS`**`XXPAR123 10SEP-5/CF-345670ABC/RT-2B2T/RQ-EUR76.22`
Room type and rate quote from Amadeus HA display	**`HS`**`2A/CF-345670ABC/RQ-EUR76.22`
Room type, special rate and rate quote from Amadeus HR display	`11A`**`HS`**`XXHMT969 15JUN-3/CF-06151963/RT-2ROH/SR-PRO/RQ-USD96.0`

Reference sell from the hotel rate from Amadeus HR display.	`11AHS1B/CF-345670ABC/RQ-EUR76.22`
Reference sell from the hotel rate (HR) display, adding a special rate code.	`11AHS1B/CF-345670ABC/RQ-EUR76.22/SR-ABC`
Room type and rate override from Amadeus	`HSUIROM34510SEP-15SEP/CF-345670 ABC/RT-2B2T/AO-EUR78.00`
Room override and rate quote, not booked in Amadeus	`HSUIROM34510SEP-15SEP/CF-345670 ABC/RQ-EUR78.00/RO-S1K`
Room override and rate override, not booked in Amadeus	`11AHSXXPAR123 10SEP-5/CF-345670/RO-S1K/AO-EUR76.22`
Room override and rate quote, not booked in Amadeus	`11AHSXXPAR123 10SEP-5/CF-345670ABC /RO-1B1T/RQ-EUR76.22`
Auxiliary PNR segment, HK status, hotel booked outside Amadeus	`HU1AHK1 SFO 1SEP-3SEP/SAVOY HOTEL/CF-123456`

HOTEL DISPLAY OPTIONS

For online help for Hotel options, and information on which option is available with which type of hotel display, see: HE HOTEL OPTIONS

Search Options

Address (1 to 10 characters)	`HALPL/AD-PENNY LANE`

Area:
    list hotels for specified areas of a city
    list specific areas of a city for a specified hotel chain
    to change area of initial search (e.g. HAXXMIA-S-E)
    include all associated cities/airports in search
    include all associated cities/airport in specific areas
    reset to default of target city only, all areas
Combine -ALL with other search options to avoid long lists
	`HLPAR-S-W, HLPAR/AR-S-W`
	`HAXXMIA-S-E`
	`HA/AR-S-W`
	`HLPAR-ALL`
	`HLPAR/AR-ALL-R`
	`HLPAR/AR-* or HA/AR-*`

Points of Reference (POR):
    list hotels near POR for the specified city
    list hotels near POR in the specified state or country
    show hotel availability near a POR
    list hotels within specified distance from the POR
    list all PORs for the specified city and POR category
    list all categories for PORs
For full information refer to HE POR and HE DRP
	`HLPAR/RP-ATT-CATHEDRALE`
	`HL*GB/RP-SPO-QUEENS CLUB`
	`HALON/RP-SHO-HARRODS`
	`HLNCE/DI-8K`
	`DRP*/LON-SHO`
	`DRP-CAT`

Category - List hotels in the specified category.
(L-Luxury; F-First class; S-Standard; T-Tourist)
Reset to all categories
	`HL/HC-L`
	
	`HL/HC-*`

Postal/zip code:
    search for hotels with the specified code
    with specific characters anywhere in the post code
    starting with specific characters
    reset to any postal/zip code
    remove postal code restriction and retain display
	HAPAR/ZP-75011
	HAPAR/ZP-75
	HAPAR/ZP-75*
	HAPAR/ZP-*
	HA/ZP-*

Properties in a non-IATA city
    for geocoded and non-geocoded countries
    from multi-availability displays only:
    combine the /CT and /AD options to provide more
    specific results:
	HLNCE/CT-VENCE
	HL*US/CT-SAN MATEO
	
	HA*FR/CT-PARIS/AD-ELYSEE

Transportation type (HL/HA/HR displays only) *See Transportation Identifiers on page 107.*	**HA**PAR/TR-F-L
Specific chains - list hotels for specified hotel chains Reset to all chains (YY is the *all chains* indicator)	**HL**/CO-XX-ZZ **HL**/CO-YY

Company access level- list hotels by access level:
    Amadeus Dynamic and Hotel Complete Access Plus
    Amadeus Dynamic, Hotel Complete and Hotel
    Complete Access Plus
    Standard Access only
    Amadeus Dynamic Access only
    Display hotel list by city and access level
    Display hotel availability by city and access level
	/CO-P
	
	/CO-C
	/CO-S
	/CO-D
	HLPAR/CO-P
	HAPAR/CO-C

Company code (C1 to C60) list hotel availability for a city and company code	**HA**PAR/CO-C29

Facilities (max. 3 facility codes)
    restrict display to hotels with the specified facilities
    remove facilities search restriction
See Hotel Facilities Codes on page 104.
	HAPAR/FF-SWI-JAC-CAS
	HL/FF-*

F.E.M.A
    list hotels that meet the FEMA fire regulations.
    reset to both F.E.M.A. and non-F.E.M.A. properties
	HANYC/SF-Y
	HA/SF-*

Hotel name - for HL/HA/HR displays only
   full name of hotel
   minimum of three letters
   chain code, city and hotel name
   list hotels in specified city beginning with target letter
	HASFO/HN-HILTON
	HAFRA/HN-STA
	HAXXPAR/HN-CONCORDE
	HAPAR/HN-*C

Phone number:
   list hotels with this string of digits
   list hotels starting with specific digits
   reset to any phone number
	HAPAR/PH-4412443240
	HAPAR/PH-0142*
	HA/PH-*

Modify Options

For online help for Hotel options, and information on which option works with which display type, see: HE HOT OPT

Availability status override - HA displays only:
   list available rooms only within the specified city
   list available rooms only (from single property display)
   list available and on-request rooms only within target city
   list all rooms within target city (include closed for sale, closed to arrival)
Note: The /ST option does not apply to hotels using Hotel Complete Access Plus.
	HAPAR/ST-A
	HA3/ST-A
	HAPAR/ST-*
	HAPAR/ST-ALL

Bed type - (HA /HR/HI displays - SA/CA only).
   list hotel availability for the specified city and bed type
   list hotel availability by line # and bed type (HA display)
Note: /BT applies to Hotel Standard, Hotel Complete Access chains only)
See also Room Type Codes on page 104.
	HAPAR/BT-K
	HA2/BT-K

Check-in and check-out (as separate entries)
   check-in on specified date
   check out on specified date
	HA/DT-1AUG
	HA/DD-2AUG

Change check-in change check-in to next day (MN) or previous day (MY)	MN, MY

Check -in and check out simultaneously:
   check-in and check-out on specified dates
   check-in on specified date and check-out after the number of days specified
	HA/DT-31JUL-2AUG
	HA/DT-31JUL-2

Change check-out: (e.g. for HAPAR30JUL-2AUG)	**HA**/DD-9AUG

Currency conversion (HA/HR/HP displays only):
    using 2 or 3-letter ISO country code
    using an asterisk (*) to display local currency
Note: The @ symbol preceding the currency code indicates that the currency displayed has been converted. and is not the loaded currency.
	HR2/FC-JP, **HA**/FC-JPY
	HR2/FC-*

Segment location override: list availability for an alternative location to that specified in the referenced hotel PNR segment	**HA**S5/LO-AMS

Occupancy level and room type (HA and HR displays only):
    double occupancy
    revert to default of single occupancy
    specific room type
    occupancy level and room type
Note: Refer to HE HOTEL OPTIONS, GPOP2 for room occupancy greater than two.
	HA/RT-2, **HA**2/RT-2
	HA/RT-1
	HA/RT-A1K
	HA/RT-2A1K

Rate limit/range (plus/minus 10%. (HA and HR displays only)
    Rates less than 110 Euro
    Rates higher than 90 US dollars
    Rates between 90 and 165 Euro
    Rates between 72 and 132 GB pounds
 	
    Rate xxx less than 165 US dollars
	HAPAR/QU-100
	HAMIA/QU-H100
	HAPAR/QU-100-150
	HALON/QU-80-120/FC-GBP
	HAPAR/SR-XXX/FC-USD/QU-150

Special rates (HA/HR/HI displays only):
    single rate code
    more than one rate code, excluding RAC
    more than one rate code, including RAC
	HAPAR/SR-GOV-XXX
	HAFRA4JUL/SR-HPL
	/SR-AMX-COR-IBM
	/SR-TQ3-RAC

When special rates are not available Store eight preferred rate codes in your agent security profile	**JGU**/HSR-GOV-COR-TQ3

Supplementary Sell Options

For Hotel Availability, Rate Change, and Inventory displays only.

Booking source IATA number	/BS-12345678
Customer ID for hotel chain	/ID-336677
Deposit requirements	/DP-ADVDEP
Guarantee of payment	/G-CCDC30125647382919EXP1012
Supplementary information	/SI-ROOM WITH SEA VIEW

BIASED DISPLAYS

Entries

To add a property to the preference table	**HZ***/BI-XXNCEAPT-1A05
To delete a property from the preference table	**HZ***/BI-XXNCEAPT-1A00
To view the preference table by city	**HZ***/BI-NCE
To view the preference table by property	**HZ***/BI-XXNCEAPT
To view biased displays	**HL**NCE **HA**NCE

Amadeus Rail

For general information about Amadeus Rail Providers, enter **GGRAIL**.

Find Amadeus code for a provider	**DNA**SNCF
Find provider name for an Amadeus code	**DNP**2V **DNA**9B
Set preferred rail provider	**JGU**/RAI-2V
Reset rail provider to default	**JGR**/RAI

If you set your preferred provider, your subsequent rail entries can take the format R/(Entry). If you do not set a preference, or if you want to use a different rail provider, you must use the format R/-2V/(Entry).

AVAILABILITY AND SCHEDULE DISPLAY

Availability by departure time	**R/AD** 20JULWASNYP5P
Neutral availability	**R/AN** 20JULWASNYP5P
Change to return display	**R/AC**R25JUL5P
Class of service	**R/AD** 20JULWASNYP5P/CP
Display fares from an availability display	**R/AC**FQ

Scrolling

A semi-colon (;), hash (#), or question mark (?) at the bottom right-hand corner of a display means there is more information which you must scroll down to see.

Scroll down	**R/MD**	Scroll up	**R/MU**
		Move to previous availability display	**R/MPAD**

SEGMENT SELL FROM AVAILABILITY

Sell seat (short sell)	**SS**1F21
Sell seat (long sell)	**SS**9B4026Y23JULG0TST0NN2/02400655/P1
Sell open segment	**SO**9B4026Y23JULG0TST0/P1
Sell accommodation	**SS**1DS21/P1-2

Sell multiple segments in different classes	**SS**4YE4Y22
Multiple segments, different number of passengers	**SS**1DS2Y22
Sell multiple segments with one or more class codes	**SS**4DS1YE1YF22

FARES

Display fare	**R**/FQDWASCHI14APR
Display fare rules by line number	**R**/FQN2
Display fare rules by fare basis code	**R**//FQ*DRC1
Display accommodation charge	**R**//FQ*AC
Display by trip dates, totaled for passenger types	**R**//FQ*24MAY/29MAYCHIWAS/2F2H
Shortcut from fare display to availability	**R**/FCAD

Fare Display Codes

| OW | One way | ZN | Zonal |
| RT | Round Trip | MR | Multi-ride |

Fare Basis

1st character	Indicates coach class to book
2nd character	Indicates fare type
3rd character	Indicates combinable with other fare basis containing same 3rd character
4th character	Variable

Passenger Type Codes

F	Adult	E	Senior Citizen (62+)	M	Military Adult
H	Child	W	Disabled Adult	M C	Military Child (2-15)
U	Unaccompanied Child	V	Disabled Child	Q	Travel Agent - AD75 coupon required to ticket

PRICING OPTIONS

If your PNR contains all adult passengers, the system will automatically price at the lowest applicable fare for the inventory class you sell.

Passenger type discount	**OS**2V TP 2F 2H
Fare basis specified	**OS**2VTP2F2H-DZ01
Rate desk pricing	**OS**2V TP-RDPR
AAA discount pricing	**OS**2V AAA321-45607892
View pricing	**FXX**/SP2V

TICKETING

Automated ticketing, when PNR contains air segments, so that provider is informed	**TTP**/SP2V
Automated ticketing (as above) but to issue one ticket per passenger	**TTP**/SP2V/P1-3
Manual ticketing	**FH** (preprinted ticket number)

ADDITIONAL ENTRIES

Claim Amadeus PNR	**R**/RK1AZNUHKV
List of special services you can request (phone only)	**R**//G/TVL/SSR
Train status information by train number and date	**R**//TS30/24MAY
On-board service info by train number and date	**R**//*SVC30/24MAY

AMADEUS ACCESRAIL (9B)

Amadeus AccesRail does not use Rail Mode. It uses the standard Amadeus Air transactions, as the examples below illustrate. For full information enter HE ACCESRAIL in the distribution system.

BritRail services are now sold using the AccesRail code.

Availability and Schedule Display

AccesRail and Air services	**AN**2JULGOTSTO
Only AccesRail segments	**AN**15NOVXEVORB/A9B
Up to a maximum of three providers	**AN**2JULGOTSTO/A9B,SK,BU
Access 3-month display of AccesRail fares from November 1	**FQD**ARNORB/A9B/DNOV

Service Information

For service 9B2071 for the current day	**DO**9B2071

Miscellaneous

British Rail Passes (See HE BRITRAILPASS)	**AN**10AUGXZRXZP/A9B
Access fare notes	**FQN**1

AMADEUS RAIL AIRPORT EXPRESS (9G)

Display neutral availability of Amadeus Rail Export Express services from Helsinki to Stockholm on October 22	**R**/AN22OCTHELXEV
Display availability of airport express services	**AN**25MARCDGQQP
Book airport express services	**SS**1CF3
Book using a long sell entry	**SS**9G0087F25MARLHRQQP1
Specify email address as services remark	**SSR** OTHS-DSMITH AT AMADEUS.COM
Resend a pdf to a valid email address	**SSR** OTHS-RESEND/P2

Rail Coach Map

Display availability or schedule display	**SMC**/1
Display class of service	**SMC**/1/Y
Display smoking preference	**SMC**/1//SM
Display class and smoking	**SMC**/1/Y/SM
Display PNR	**SMC**4
Display PNR class of service	**SMC**4/Y
Display PNR smoking preference	**SMC**4//NS
Display PNR class and smoking	**SMC**4/Y/SM
Display direct entry	**SMC**-9F9061/25APRXPGQQW
Display direct entry class of service	**SMC**-9F9061/25APRXPGQQW/Y
Display direct entry smoking preference	**SMC**-9F9061/25APRXPGQQW//NS
Display direct entry class and smoking	**SMC**-9F9061/25APRXPGQQW/Y/SM

Rail Seat Map

Display from Availability or Schedule Display

Display specific coach	**SMT**/1/2
Display class of service	**SMT**/1-Y
Display coach map	**SMT**-9F/2
Display PNR	**SMT**5

Display from Direct Entry

Display specific coach	**SMT**-9F9061/25APRXPGQQW/2
Display class of service	**SMT**-9F9061/25APRXPGQQW-Y

Rail Seat Request

Seat request with no preference	**STT**

Seat Request with Preferences

Request zone preference	**STT**/N/S6, 9
Request area preference	**STT**/W
Request two area preference	**STT**/WF
Request zone and area preferences	**STT**/SF
Request seat configuration	**STT**/-T2
Request two seat configurations	**STT**/-T2,FP
Request zone and seat configurations	**STT**/N/-E1
Request zone, area and seat configurations	**STT**/NWF/-T2, FP

Specific Seat Requests

Request one seat/one passenger	**STT**/C023S017
Request several seats	**STT**/C023S017, C023S019/S5
Request range of seats	**STT**/C023S017-021
Request seats in different coaches	**STT**/C023S017, C024S017
Request 'NEAR TO' seats	**STT**/-NTC023S017/
Include seat reservation in ITRs	**RIZ** XPGQQW COACH C023 SEAT S014-S015 TYPE DUO
Cancel seat reservation	**XE**5
Delete seat reservation	**DL**5

Amadeus Insurance

The Amadeus Insurance product is available in certain markets only.

DISPLAYING INFORMATION

Display a list of insurance providers	`IL`
Display a list of products for your preferred provider	`II`
Display a list of products for a specific provider	`II`AAI
Display a list of products from a list of providers	`II`2
Display features for your preferred product	`IF`
Display features for a specific provider and product	`IF`AAI/ACC
Display features from a list of providers	`IF`3

PNR ELEMENT

Preference Settings

Set your preferred provider	`JGU`/IPV-AAI
Set your preferred product	`JGU`/IPD-ACC

Informative Pricing for a PNR

Informative pricing for your preferred product	`IS`/10FEB-15FEB/FQ
Informative pricing from a list of products	`IS`1/10FEB-15FEB/FQ
Informative pricing for a specific product	`IS`AAI/ACC/10FEB-15FEB/FQ
Informative pricing for a specific product with extension	`IS`AAI/MUL+FM/10FEB-15FEB/FQ
Confirm the booking after informative pricing	7/HK

Selling Insurance for a PNR

Sell your preferred product	`IS`/10FEB-15FEB
Sell from a list of products	`IS`2/10FEB-15FEB
Sell a specific product	`IS`AAI/ACC/10FEB-15FEB
Sell a specific product with extension	`IS`AAI/MUL+FM/10FEB-15FEB

Long sell from a PNR	**IS**AAI/ACC/12JUL-19JUL/TV-EUR300/TT-FLT/NM-SMITH/JOHN MR
Sell an Annual Travel Policy	**IS**AIG/TC+ANN/20MAR-Y/TV-1600
Sell an Annual Travel Policy by duration	**IS**AIG/TC+ANN/19JUN-364/TV-1600
Sell Annual Travel Policy by period	**IS**AIG/TC+ANN/19JUN-18JUN09/TV-1600
Sell in Euros	**IS**/10FEB-15FEB/FC-EUR
Sell for a specific passenger	**IS**/10FEB-15FEB/P1
Sell for specific segments	**IS**/10FEB-15FEB/S3-4
Add an option	3/BD-19JUN1970
Modify an option after informative pricing	3/TV-1600/HK
Cancel an insurance element	**XE**3

Insurance Sell Options

Passenger ID: for a specific passenger	
passport	/PI-PP/987654321/P1
driving license	/PI-DL/564327896/P1
national identity	/PI-NI/547230147/P1
locally defined number	/PI-ID/124785963/P1
Credit card	/CC-AX371449635311004
Supplementary information	/SI-FREEFLOW TEXT
Supplementary information for passenger 1	/SI-FREEFLOW TEXT/P1
Date of birth	/BD-19JUN1970/P1
Trip value	/TV-250
Trip value for passenger 1	/TV-499/P1
Subscriber address	/AM-//A1-19 SUN STREET/ZP-6000/CI-NICE/CO-FRANCE
Phone number	/AP-00112233445566
Emergency phone number	/AE-0123456789
Email address	/APE-MY.EMAIL@ADDRESS.COM
Tour operator code	/TO-VCOM
Trip type	/TT-CRU
Geographic zone	/ZN-FR,DE
Coverage amount	/CV-2500
Personal coverage	/CP-4620
Medical coverage	/CM-2369
Extra reference	/XR-11223344
Nanny name	/NN-NANNY NAME

Beneficiary name	`/NB-BENEFICIARY NAME`
Beneficiary name for passenger 1	`/NB-BENEFICIARY NAME/P1`
Commission percentage	`/FM-20`
Fare discount	`/FD-F`
Fare discount for passenger 1	`/FD-F/P1`
Substitute name	`/NS-SUBSTITUTE NAME`
Tariff code	`/TF-TARIF1`
Extra amount	`/XP-123`
Rate code	`/RC-333`
Voucher number	`/VN-1234567`

CERTIFICATES AND VOUCHERS

Printing Certificates and Vouchers

Most markets issue Amadeus Insurance certificates. However, the following entries also generate vouchers, depending on your market.

Print a certificate	**IVP**
Print a certificate for specific insurance elements	**IVP**`/S4,6-8`
Print a duplicate certificate	**IVP**`/COPY`
Print a certificate in a specified language	**IVP**`/LPSP`
Print to a specific printer (certificate only)	**IVP**`-SA1234` **IVP**`-2`
Print to a specific printer (voucher only)	**IVP**`12345678`
Print to a satellite printer (voucher only)	**IVP**`/ST12345678`
Print a certificate with the agent ID	**IVP**`/A1234`

Displaying Certificates

The following entries are only valid for markets that issue certificates.

Display certificate	**IVD**
Display a certificate for a specific element	**IVD**`/S2`
Display a certificate in a specific language	**IVD**`/LPSP`

Amadeus Fares and Pricing

CURRENCY CONVERSION

Convert a specific amount of a currency, using the default currency of your terminal	**FQC**100EUR
Convert a specific amount, using a country code	**FQC**100SEK/*GB
Convert a specific amount, using a city code	**FQC**100SEK/*LON
Convert a specific amount, using a currency code	**FQC**120GBP/EUR
Convert, using a designated BSR of 1.35	**FQC**250GBP/EUR1.35
Convert, using today's BBR	**FQC**120GBP/EUR/B
Convert, using today's ICH rate	**FQC**120GBP/EUR/C
Convert at today's BSR, BBR, and ICH rates	**FQC**120GBP/EUR/A
Convert from a designated currency to a NUC	**FQC**1000EUR/NUC
Convert from a NUC to a designated currency	**FQC**37.87NUC/EUR
Convert currencies up to 12 months in the past	**FQC**GBP/NOK/15FEB09 **FQC**100GBP/*NO/15SEP08 **FQC**100GBP/*OSL/15SEP08

LIST OF BANKERS RATES

Display a list of BSRs for a currency	**FQB**NOK **FQB***NO **FQB***OSL
Display a list of BSRs for a past date	**FQB**NOK/15SEP08
Display a list of BBRs for a currency	**FQB**NOK/B

IATA RATES OF EXCHANGE

For the currency of your terminal	**FQA**
For a specific currency	**FQA**USD
For the euro	**FQA**EUR
For a city	**FQA***NYC
For a country	**FQA***US **FQA**UNITED STATES
For a specific currency and a past date	**FQA**USD/24JAN09

CALCULATING MILEAGE

Calculate mileage between cities	**FQM**ZRHLONFRASYD
Specific date	**FQM**ZRHLONFRA/10FEB09
Global routing, via the eastern hemisphere	**FQM**ZRHLONFRA/VEHSYD
Surface travel between two adjacent cities	**FQM**LONDUS--CGNZRH
Exclude city pair (display purposes only)	**FQM**LONNYC **MSPCHI
Display surcharge levels	**FQM***LONLAX
Display surcharge band for a mileage amount	**FQM***/9126
Display surcharge band for a currency amount	**FQM***JPY25000
Display surcharge band for a mileage and currency amount	**FQM***/9126*JPY25000
Display surcharge band for a city pair, currency, and global routing	**FQM***HKG/VEHLON*HKD2700
Display the TPM and MPM for all existing global routes between a city pair	**FQO**FRASYD
With a specific date	**FQO**FRASYD/24JUN
Calculate mileage from a PNR	**FRM**/S4-6
Calculate mileage from a fare display	**FRM**1

CHARGES

Excess Baggage Charges

Today's charges for 10.5 kilos for a city pair	**FQX**ZRHSIN/10.5
Today's charges for a specific airline	**FQX**ZRHSIN/10.5/SK
Charges for a specific date and airline	**FQX**ZRHSIN/26MAR/10.5/SK

Passenger Facility Charges

Display PFC information for specified airports	**FQZ**PFC ATL/EWR/DEN/MIA
Display a collection method for specified airlines	**FQZ**COL AA/DL
Display carrier-absorbed PFCs for an airport	**FQZ**CAP MIA

FARE DISPLAY

Origin city different from CRT location, today	FQDFRAMNL
Origin city and CRT location same, today	FQDMNL

Options

Specific airline only	FQDFRAMNL/A-LH
Specific airline and common fares	FQDFRAMNL/ALH
Multiple airlines (maximum of three)	FQDFRAMNL/ALH,PR,KL
Common fares only	FQDFRAMNL/AYY
3-month display, starting in April	FQDFRAMNL/DAPR
Specific date	FQDFRAMNL/D11APR
Exact outbound travel date	FQDFRAMNL/A-LH/D26NOV*
Range of travel start dates	FQDFRAMNL/D21JUL**14AUG
From a specific date to seven days ahead	FQDFRAMNL/D21JAN**7D
From a specific date to three months ahead	FQDBCNMNL/AIB/D21JAN**3M
Exact outbound and inbound travel date	FQDPARLON/AAF/D2NOV*15DEC
Exact outbound and inbound travel date, with today's date as the outbound travel date	FQDPARLON/AAF/D*15DEC
Fares from today's date to a specific date	FQDFRAMNL/D**3MAR
Past month	FQDFRAMNL/DFEB09
Specific past date	FQDFRAMNL/ALH/D23JAN09
Different travel and ticketing dates	FQDPARFRA/D5JUN08/AAF/R,06APR08
Different travel and ticketing dates with date range	FQDHELNBO/D15AUG08**/R,10MAY08
Booking code	FQDFRAMNL/CY
Front cabin position (First)	FQDFRAMNL/KF
Front cabin position (Business)	FQDFRAMNL/KC
Rear cabin position (Economy)	FQDFRAMNL/KY
Rear cabin (Economy, Premium Class)	FQDFRAMNL/KW
Rear cabin (Economy, excluding Premium Class)	FQDFRAMNL/KM
Shopper display - lowest to highest for all Amadeus Participating Airlines	FQDFRAMNL/S
Fares shown in lowest to highest order for a specific airline	FQDFRAMNL/ALH/IX
One-way fares	FQDFRAMNL/IO

Round-trip fares	**FQD**FRAMNL/IR
Fares in NUC	**FQD**FRAMNL/R,NUC
Half round trip fares in NUC	**FQD**FRAMNL/IH
Fares filed in a foreign currency	**FQD**MEXACA/AAM/R,FS-MXN
Asean Extension fares filed in a foreign currency	**FQD**BKKHKG/R,-EXT,FS-AUD
All date restrictions	**FQD**FRAMNL/IDD
Add tax (if not included by default)	**FQD**FRAMNL/R,AT
Withhold tax (if included by default)	**FQD**FRAMNL/R,WT
Fare request types, APEX, PEX, and MILITARY (maximum 3 codes)	**FQD**FRAMNL/ALH/R,-APX-PEX-MIL
Expanded parameters, fares with no penalty	**FQD**NYCLON/ABA/R,*NPE
Expanded parameters, fares with a percentage penalty	**FQD**NYCPAR/AAF/R,*PE25P
Expanded parameters, fares with an amount penalty	**FQD**NYCPAR/AAF/R,*PE100A
Global routing via the trans-Siberian route	**FQD**FRAMNL/ALH/VTS
Round-the-World (RTW)/Circle Trip (CT) fares	**FQD**LONLON/AQF/VRW **FQD**SYDSYD/AQF/VCT
Unifares	**FQD**NYCMAD/R,U
Unifares for a corporate contract	**FQD**NYCMAD/R,U364477
Unifares by corporate name	**FQD**NYCMAD/R,UU*IBM
Unifares for a specific airline	**FQD**NYCSFO/AUS/R,U
Category 35 fares for a specific airline (you must be a selling updater to make this entry)	**FQD**LONVIE/AKL/R,RU-H135
Negotiated Fares for a corporate contract	**FQD**NYCMAD/R,C364477

Follow-up Entries for Fare Display

Fares in NUCs from a local currency display	**FQD**N
Fares in a local currency from a NUC display	**FQD**L
Fares in NUCs or local currency from a euro display	**FQD**L
Fares in euros from a NUC or local currency display	**FQD**E
Display a fare in another currency	**FRC**7/GBP
Request fares in the opposite direction	**FQD**R
Change the fare display, new option is airline	**FQD**C/AAF
Tax breakdown for the fare on line 3	**FQK**3

Booking code information for the fare on line 3	**FQS**3
Short cut from a fare display to availability	**FC**AN
Short cut from a fare display to schedule	**FC**SN
Short cut from a fare display to a schedule, with precise flight information	**FC**SN15FEB1000/AAF/CY

FARE NOTES

Basic entry to display a rule for the fare on line 3	**FQN**3
Select from multiple fare components	**FQN**1-1
Display a category for multiple fare components	**FQN**1*SO
Display a specific category, by code	**FQN**3*AP
Display a specific category, by keyword	**FQN**3*ADVANCE
Display a category one part at a time	**FQN**3*SR/P1
Display several categories	**FQN**3*AP,SU,PE
Display paragraph 2 in the rule for the fare on line 2	**FQN**2*2 or FQN2//2
Display several paragraphs	**FQN**2*2,4,6 or FQN2//1,4-6
Display a range of paragraphs	**FQN**2*4-6
Display by a fare rule number (only for fares filed through SITA)	**FQN**V235
Rule number, for a specific date (only for fares filed through SITA)	**FQN**V235/01SEP
Rule number, in a different language (only for fares filed through SITA)	**FQN**/ES/V235
Display the penalty category for the fare on line 2	**FQN**2*PE or FQN2//AP
Display all date-related categories	**FQN**1*DT or FQN1-1*DT
List applicable paragraphs or categories	**FQN**10*LIST or **FQN**A200*LI or **FQN**A200//LI
Display past date fare note (from past date fare display)	**FQD**LONNYC/01SEP08 **FQN**5
Tax information for a country	**FQN**TAX/US
Tax information for a particular tax code	**FQN**TAX/XA
Tax information for a tax code in a particular country	**FQN**TAX/AU/QR

Passenger Service Charges for a country	**FQN**PSC/DK
Mileage Exceptions index	**FQN**MILE
Display the method for collecting YQ tax for the carrier	**FQN**SUR/YQBA
Display the method for collecting YR tax for the carrier	**FQN**SUR/YRAF
Display the fare notes for the fare on line 2 in a different language (RESO100 format only)	**FQN**/FR/2
Display the notes for a specific rule number in a different language	**FQN**/ES/A200
Print a fare note	**WRA**/F

INFORMATIONAL NOTES

Informational notes from an airline-specific display	**FQN**LH/0448
YY informational notes	**FQN**YY/0995
Display by rule number	**FQN**A200

ROUTING INFORMATION

Display routing information only for the fare on line 1	**FQN**1*RG
Display routing information with other notes	**FQN**1*RT
Display fare routing for the fare on line 2	**FQR**2
Display fare routing for multiple fare components	**FQR**2-1
Display specific fare routing version from a list	**FQR**2/1

INFORMATIVE PRICING

Display a list of fares	**FQP**LONSINLON
Display a list of fares and the mask	**FQP**LONSINLON/P
Display a mask	**FQP**LONSINLON/S
Display the booking code for the fare on line 3	**FQS**3
View the ticket image for the fare on line 3	**FQQ**3

Options for Informative Pricing

Dates do not need to have leading zeros. For example **/D07JUL** *and* **/D7JUL** *are both correct.*

Different airlines, each segment	**FQP**LON/ABASINJKT/ASQBKK
Same airline for all segments	**FQP**NCE/AAFMIAPARNCE **FQP**NCEMIAPARNCE/OAF
Travel dates	**FQP**LON/D04SEPSIN/D18OCTLON
Past travel and validation date (maximum 6 months for US/Canada and 12 months for the rest of the world)	**FQP**MUC/D01APRPARMAD /R,07JUN08
Fare break point at the next city	**FQP**LON/BPARHEL
Inhibit fare break point at the next city	**FQP**LON/NPARHEL
Turnaround point at the next city	**FQP**LONKHI/TMNLLON
Global routing via the eastern hemisphere	**FQP**LON/VEHSINLON
Global routing Round-the-World (RTW)	**FQP**LON/ABA/VRWCHIHNLSYDBKKLON
Lowest fare without displaying a list of fares	**FQP**MIALON/L
Passenger discount	**FQP**MADPARMAD/RCH
Cumulative discounts	**FQP**FRANYC/RMIL-INF
Multiple discounts (maximum 6 codes)	**FQP**MADPAR/RCH*ZZ*IN
Passenger type code	**FQP**LAX/AYXNYC/RMIL
Price passenger type code only	**FQP**NYC/ACOLAX/RMIL,*PTC
Calculate total of fares on lines 9, 7, and 11	**FQU**9//7//11
Calculate total fares for 3 passengers on line 9, 1 passenger on line 7, and 2 passengers on line 11	**FQU**9/X3//7//11/X2
Booking codes	**FQP**LON/CFSIN/CYLON
Return as a mirror of outbound segments	**FQP**LONSIN/M
Expanded parameters, fares with no maximum stay	**FQP**PARSYDPAR/R,*NMX
Expanded parameters, multiple restrictions	**FQP**NYC/AAAMIABOS/R,*NPE-NAP
Point-of-sale override	**FQP**MADPARMAD/R,LON
Ticketing city override	**FQP**MADPARMAD/R,.FRA
Point-of-sale and ticketing city override	**FQP**MADPARMAD/R,LON.FRA
Currency of sale override	**FQP**LONSIN/R,FC-USD
Currency of fare selection override	**FQP**BOMDEL/OS2/R,DEL,FS-INR
IATA rules source override	**FQP**PARABJPAR/R,IATA
Price in a foreign currency	**FQP**LONSIN/R,FC-USD
Stopover after CPH only	**FQP**MADGVACPH-FRAZRHMAD

Surface sector	**FQP**REKLON--FRAREF
Stopover and surface sector	**FQP**LONFRA---MUCDUSLON
Transfer at all points before the hyphen (FRA and MUC)	**FQP**LONFRAMUCGVA-
Equipment type	**FQP**NCE/AYO/ES58MCM
Tax exemption, all taxes	**FQP**MADPARMAD/R,ET
Add taxes	**FQP**BOG/ACOMIA-EWR-BOG/R,AC-US
Withhold taxes	**FQP**PAR/AAFFRA-LON-PAR/R,WC-DE
Withhold surcharges	**FQP**NYC/AAA RIO /R,WQ
Withhold all taxes	**FQP**LONNCELON /R,WT
Unifares	**FQP**NCE/ABALHRNCE/R,U
Unifares for a corporate contract	**FQP**NCE/ABALHRNCE/R,U364477
Negotiated fares for a corporate contract	**FQP**NCE/ABALHRNCE/R,C364477

ITINERARY PRICING

Price a new or retrieved PNR, create a TST	**FXP**
Retrieve and price a PNR, create a TST	**RT**AANNAA,FXP
Price a PNR without creating a TST	**FXX**
Select the fare on line 3 for all passengers, create a TST	**FXT**3
Select the fare on line 4 for passenger 1	**FXT**4/P1
Select the fare on line 4 for passengers 2 and 3	**FXT**4/P2,3
Select different fares for selected passengers	**FXT**1/P1,3//5/P2
View the ticket image for the fare on line 3	**FQQ**3
View the fare calculation for the fare on line 3	**FQH**3

Options for Itinerary Pricing

Force pricing by fare basis (without pricing override)	**FXX**/A-JRT
Force pricing by fare basis (with pricing override)	**FXX**/L-JRT
Force pricing by fare basis (with pricing override) for Round-the-World (RTW) fare, whole itinerary	**FXP**/S2RW/L-YRTWSKY1
Force pricing by fare basis (with pricing override) for Round-the-World (RTW) fare, selected segments	**FXP**/S2RW/S3,7-9/L-YRTWSKY1

Fare break point at destination city of segment 4	**FXP**/B4
More than one break point	**FXP**/B4/B6
Prohibit break point at destination city of segment 4	**FXP**/N4
Turnaround point at destination city of segment 3	**FXP**/BT-3
Global routing via the polar route, segment 5	**FXP**/S5P0
Global routing Round-the-World (RTW), whole itinerary	**FXP**/S2RW
Global routing Round-the-World (RTW), selected segments	**FXP**/S2,RW,3-7,10
Open segments after segment 5 in the PNR	**FXP**/S5SKCHELOSL,LHCOSLFRA
Open segments as99999 a reverse of outbound segments	**FXP**/OPEN
Price passenger 1	**FXP**/P1
Price passengers 1, 2, and 5	**FXP**/P1,2,5
Price passengers 1 through 3	**FXP**/P1-3
Price only infants	**FXP**/INF
Price only non-infants	**FXP**/PAX
Same discount for all passengers	**FXP**/RDG
Multiple discounts	**FXP**/RCH*ZZ*CD
Passenger discount for passenger 1	**FXP**/P1/RDG
Cumulative discounts for passenger 3	**FXP**/P3/R DL-IN
Passenger discount for passengers 1 and 3	**FXP**/P1,3/RDG
Different discounts for specified passengers	**FXP**/P1/RCH//P2/RZZ//P3/RCD
Passenger type codes (maximum 6 codes)	**FXP**/RMIL*CD*CH
Price passenger type code, military only	**FXP**/RMIL,*PTC
Expanded parameters, fares with no restrictions	**FXP**/R,*NR
Expanded parameters, multiple restrictions	**FXP**/R,*NPE-NAP
Expanded parameters, penalty with percentage	**FXP**/R,*PE25P
Expanded parameters, penalty with amount	**FXP**/R,*PE100A
Point-of-sale override	**FXP**/R,LON
Ticketing city override	**FXP**/R,.FRA
Point-of-sale and ticketing city override	**FXP**/R,LON.FRA
Currency of sale override	**FXP**/R,FC-USD

Currency of fare selection override	**FXP**/R,DEL,FS-INR
IATA rules source override	**FXP**/R,IATA
Pricing in a foreign currency	**FXP**/R,FC-USD
Price segment 4	**FXP**/S4
Price segments 4 and 5	**FXP**/S4,5
Price segments 4 to 6	**FXP**/S4-6
Transfer override at destination city of segment 4	**FXP**/S4X
Validating carrier	**FXP**/R,VC-CO
Tax exemption, all taxes	**FXP**/R,ET
Tax exemption, all FR taxes	**FXP**/R,ET-FR
Tax exemption, SE type of FR tax	**FXP**/R,ET-FRSE
Add taxes (max. 4)	**FXP**/R,AC-US-GB
Withhold taxes (max. 4)	**FXP**/R,WC-DE-FR
Tax information for a country	**FQN**TAX/US
Unifares	**FXP**/R,U
Unifares for a corporate contract	**FXP**/R,U123001
Unifares for up to 6 corporate codes or names	**FXP**/R, U*000001-000002-*IBM
Negotiated fares	**FXP**/R,NEGO
Negotiated fares for a corporate contract	**FXP**/R,C123001
Exclude ticketing fee	**FXP**/NF
Zap off, percentage	**FXP**/ZO-10P
Zap off, amount	**FXP**/ZO-50A
Zap off, amount from several segments	**FXP**/ZO-50A.4,6
Zap add, percentage	**FXP**/R,U*ZAPADD/ZO-10P
Zap add, amount	**FXP**/R,U*ZAPADD/ZO-50A
Zap add, target corporate private fares	**FXP**/R,U039540-*ZAPADD/ZO-80P
Zap add, add a ticket designator	**FXP**/R,U*ZAPPADD/XO-25A*25ADD
Zap add, for an infant	**FXP**/RIN,U*ZAPADD/ZO-50P
Zap add, for a child	**FXP**/RCH,U*ZAPADD/ZO-10P
Combined options	**FXP**/S4X,5TS/OPEN/P1,2/RMIL,LON.MUC //P3/RMBT//P4/RZZ

AMADEUS BEST PRICER

Automatically rebook a new or retrieved PNR at the lowest fare, creating a TST	**FXB**
Automatically rebook a new or retrieved PNR at the lowest fare, without creating a TST	**FXR**
Display available lower fares without rebooking	**FXA**
Retrieve and price a PNR	**RT**1E9998 , FXA
Select a fare and rebook segments, creating a TST	**FXU**2
Select a fare and rebook segments, without creating a TST	**FXZ**2
Display the lowest possible applicable fare and find out if there is seat availability (no rebooking)	**FXL**
View the ticket image for the fare on line 2	**FQQ**2

Options for Amadeus Best Pricer

Display a list of lower available fares for the current itinerary	**FXA**/LI
Display the lowest fare plus other lower fares possible for the current itinerary (but not necessarily available)	**FXA**/L0
Display only the lowest available fare for the current itinerary	**FXA**/LA
Specify the cabin class	**FXA**/KC
Search for any economy class fare	**FXA**/K , Y
Search for fares in economy/coach sub-cabin class only	**FXA**/KW
Search for fares in First and if none are available extend the search to business class cabin	**FXA**/KF , C
Search for fares in economy/coach sub-cabin class. If none are available extend the search to all other cabin classes	**FXA**/KW , +
Search for fares in economy/coach sub-cabin class. If none are available extend the search to all other economy class codes	**FXA**/KW , M
Search for fares in any economy class cabin	**FXA**/KWM
Fare break point at the destination city of segment 4	**FXB**/B4
More than one fare break point	**FXB**/B4/B6
Prohibit break point at destination city of segment 4	**FXP**/N4
Turnaround point at the destination city of segment 4	**FXB**/BT - 4
Global routing via the polar route, segment 5	**FXB**/S5P0

Global routing Round-the-World (RTW), whole itinerary	**FXA**/S2RW
Global routing Round-the-World (RTW), selected segments	**FXA**/S2,RW,3-7,10
Passenger discount for all passengers	**FXA**/RZZ
Passenger type code	**FXA**/RMIL
Price passenger type code, military only	**FXA**/RMIL,*PTC
Expanded parameters, fares with no penalty	**FXB**/R,*NPE
Expanded parameters, multiple restrictions	**FXB**/R,XP-NPE
Expanded parameters, penalty with percentage	**FXB**/R,*PE25P
Expanded parameters, penalty with amount	**FXB**/R,*PE100A
Ticketing city override	**FXB**/R,.FRA
Point-of-sale and ticketing city override	**FXB**/R,LON.FRA
Currency of sale override	**FXB**/R,FC-USD
Currency of fare selection override	**FXB**/R,DEL,FS-INR
IATA rules source override	**FXB**/R,IATA
Price segment 4	**FXB**/S4
Price segments 4 and 6	**FXB**/S4,6
Price segments 3 through 5	**FXB**/S3-5
Stopover override at destination city of segment 4	**FXB**/S4X
Transfer override at destination city of segment 4	**FXB**/S4S
Tax exemption, all taxes	**FXB**/R,ET
Exclude ticketing fee	**FXB**/NF
Validating carrier	**FXB**/R,VC-AA

AMADEUS VALUE PRICER

Basic entry (PNR)	**FXC**
One adult passenger, current location, current day departure, local time (no PNR)	**FXC**PAR
One-way routing, specified number of passengers and date (no PNR)	**FXC**2JFK/D10MAYMAD
Round-trip routing, specified number of passengers and dates (no PNR)	**FXC**4MIA/D15MAYLAX/D20MAYMIA
Surface sector (no PNR)	**FXC**4NCE/D2DECMIA--NYC/D8DECNCE
Select a recommendation	**FXS**2

Display flight details	**DO**2,5
Book a recommendation	**FXZ**2
Book the selected recommendation	**FXZ**
Book a recommendation, and store a TST	**FXU**1
Book the selected recommendation, and store a TST	**FXU**
Display fare notes (in Value Pricer, **FQ** entries can only be used after **FXZ** or **FXU**)	**FQN**3
Display a ticket image	**FQQ**2
Display a booking code	**FQS**1
Move to the recommendation display	**MP**FXC
Move to the previously selected recommendation	**MP**FXS

Options for Amadeus Value Pricer

For each option, the first entry applies to searching for low fares without a PNR, and the second entry applies to searching with a PNR, unless specified otherwise.

Include specific airlines (max. 3)	**FXC**NCE/D10DEC/AAF,BA,COMIA **FXC**//AAF,BA, CO
Specific airline and specific airline combined with other airlines for connections	**FXC**JFK/D23FEB/ATW,YYMIA **FXC**//ATW,YY
Exclude specific airlines (max. 3)	**FXC**NCE/D10DEC/A-AF,BA,COMIA **FXC**//A-AF
First cabin	**FXC**MIA/D15JANPAR//KF **FXC**//KF
Business cabin	**FXC**DEN/D5FEBLON//KC **FXC**//KC
Economy cabin	**FXC**YMQ/D23SEPAMS//KY **FXC**//KY
Specified cabin for at least one segment	**FXC**NCE/D23JULNYC//KF,+ **FXC**//KF,+
Include a connecting point (max. 2) (no PNR)	**FXC**NCE/D21MAR/XPAR,JFKMIA
Exclude a connecting point (max. 2) (no PNR)	**FXC**NCE/D21MAR/X-PAR,JFKMIA
Use a city code as a connecting point (PNR)	**FXC**//X
Use an airport code as a connecting point	**FXC**//XA
Use origin and destination airport codes	**FXC**//O
Non-stop flights only	**FXC**LON/D28APR/FNMIA **FXC**//FN
Direct flights only	**FXC**NYC/D21JUN/FDCHI **FXC**//FD

Connecting flights only	**FXC**LON/D1MARNYC/D16MARMIA//FC **FXC**//FC
Arrival time	**FXC**NCE/D10DEC/TA1000MIA **FXC**/S2/TA2100
Departure time	**FXC**SYD/D25JUN/TD1300BKK **FXC**/S3/TD1100/S4TD1600
Time window	**FXC**NCE/D12AUG/TD1000/W2MIA **FXC**/S2/TD1400/W3
One passenger type code	**FXC**NYC/D11APRLON/RYTH (or //RYTH) **FXC**/RCH (or //RCH)
Multiple passenger type codes	**FXC**3NYC/D2MARLON/PAX/3/RYTH/INF/1 **FXC**/P1-2,4/PAX/RYTH//P3/RC05
Withhold Q surcharges	**FXC**NYC/D2JULSFO/R,WQ **FXC**/R,WQ
Taxes, withhold all	**FXC**NYC/D2JULSFO/R,WT **FXC**/R,WT
Taxes, withhold specific	**FXC**NCE/D6AUGPAR/R,WT-FRSE **FXC**/R,WT-FRSE
Taxes, add	**FXC**NCE/D6AUGPAR/R,AT-FRSE18A **FXC**/R,AT-FRSE18A
Taxes, exempt all	**FXC**SAN/D2JULCHI/R,ET **FXC**/R,ET
Taxes, exempt specific	**FXC**PAR/D4MARMRS/R,ET-FRSE **FXC**/R,ET-FRSE
Ticketing date	**FXC**DFW/D14SEPSAN/R,20AUG06 **FXC**/R,20AUG08
Selling city override	**FXC**DEN/D12OCTSFO/R,LON **FXC**/R,LON
Ticketing city override	**FXC**ATL/D8NOVNYC/R,.MIA **FXC**/R,.MIA
Price only the PTC requested	**FXC**PAR/AAFLON/RYTH,*PTC **FXC**/RYTH,*PTC
Exclude fares with penalty information	**FXC**DEN/D3SEPSAN/R,*NPE **FXC**/R,*NPE
Include fares with penalty information	**FXC**DEN/D3SEPSAN/R,*PE **FXC**/R,*PE
Include refundable fares	**FXC**LAX/D6JULATL/R,*RF **FXC**/R,*RF

Include non-refundable fares	**FXC**LAX/D6JULATL/R,*NRF **FXC**/R,*NRF
Exclude fares with advance purchase information	**FXC**HOU/D14JUNCHI/R,*NAP **FXC**/R,*NAP
Exclude fares with restrictions	**FXC**DTT/D30CTNYC/R,*NR **FXC**/R,*NR
Specify corporate codes or corporate names (six maximum)	**FXC**/VIE/D10DEC LON/D20DECVIE //R,U000001-000002-*IBM
Price to beat	**FXC**NYC/D22APRBOS/PB140 **FXC**/PB140
Convert fares to another currency	**FXC**PAR/D30CTNYC/R,FC-USD **FXC**/R,FC-USD
Select fares filed in another currency	**FXC**LIM/D30CTMIA/R,FS-EUR **FXC**/R,FS-EUR
Earlier date (PNR)	**FXC**/D-3
Later date (PNR)	**FXC**/D3
Segment selection (PNR)	**FXC**/S2,3/AAF/S4/ACO

TICKET TYPE OPTION

The following ticket type options can be used in any pricing entry.

Request an e-ticket only	**FQP**LONSYDLON/ET
Request a paper ticket only	**FQP**NYCPEKLON/PT
Request both an e-ticket and a paper ticket	**FQP**CDGKULCDG/EP

ENCODING/DECODING CORPORATE CONTRACTS

Decode a contract number	**FQE**000001
Encode a company name	**FQE**AMADEUS
Display a list of corporate contracts available for today	**FRD**
Display the details of a contract from the list	**FRD**/N1

HISTORICAL FARE RECORDS

Only available for certain markets.

Create a historical fare record after pricing	**FR**
Fare record and freeflow text	**FR**/COMMENT UP TO 60 CHARS
Freeflow text only	**FR**/-COMMENT UP TO 60 CHARS
Retrieve historical fare records	**RH** FR
Retrieve an item number	**RH** FR/3
Retrieve by an agent sign	**RH** FR/001AA
Retrieve by a date	**RH** FR/12JUN
Print a fare record	**WRA**/RH FR

FARE DISCOUNT ELEMENT

For other fare elements, see Fare Elements on page 152.

Agent discount code	**FD** AD50/P1
FD element with a PTC	**FD** MIL/P1
Create an FD element	**FD** ZZ/P2
FD element with date of birth	**FD** IN02MAR07/P3

FARE CODES

Expanded Parameters

These options apply only to fares that use automated rules. This is currently the Americas, trans-Atlantic, trans-Pacific, Pacific, and Asia.

No penalty information (example)	NPE (**FQD**NYCLON/ABA/R,*NPE)
No day or time information	NDA
No maximum stay information	NMX
No minimum stay information	NMN
No advance purchase information	NAP
Penalty information	PE
No restriction	NR
No minimum and no maximum fare	NMM
Non-refundable fares	NRF
Refundable fares	RF

Fare Request Type Codes

The examples shown here are the most commonly used ones. For further examples and a complete list, please refer to HE FARE REQ.

APEX (example)	APX (**FQD**LONPAR/R,-APX)
Companion, normal, and excursion	CNX
Excursion, adult and child, APEX, and PEX	EXC
Normal child, dependent child	CH
Group	GRP
Individual inclusive tour for adult	IT
Frequent traveler	FT
Inclusive tour fare	GIT
Infant	IN
US military and government fares	MIL
Normal and excursion for adult	NLX
Normal and special fares	NSP
PEX fares	PEX
PEX and APEX fares	PXA
Special fares	SPL
Companion	YC
Senior citizen	YS
Youth	ZZ
Student and youth	ZS
Student and youth standby	SYB
Youth standby	YB
Family plan	YP

AMADEUS TICKET CHANGER

Pricing

This functionality is market-specific.

Informative Pricing if only one passenger	**FXF**
Informative Pricing for Amadeus Best Pricer if only one passenger	**FXE**
Informative Pricing if more than one passenger. *Not supported for Amadeus Best Pricer*	**FXF**/P1
Confirmed Pricing if only one passenger. *The PNR must contain at least the passenger name and new itinerary.*	**FXQ**

Confirmed Pricing for Amadeus Best Pricer if only one passenger	**FX0**
Confirmed Pricing if more than one passenger. *Not supported for Amadeus Best Pricer*	**FXQ**/P1
Check whether a fare rule qualifies for Amadeus Ticket Changer *Replace xx with the line number in an FQD display of the fare rule you want to display.*	**FQN**xx*VR

Pricing Options

Unless otherwise specified, the following options are valid for all Amadeus Ticket Changer entries: FXF, FXQ FXE, FXO

Ticket number	**FXQ**/T6
Ticket number - Amadeus Best Pricer	**FXO**/T6
Passenger selection - adult	**FXF**/PAX/P1
Passenger selection - infant	**FXF**/INF/P1
Passenger selection - Amadeus Best Pricer	(See **HE** FXE)
Segment selection	**FXQ**/S1,3
Unifares	**FXF**/R,U
Unifares and public fares	**FXE**/R,UP
Unifares, corporate fares and public fares	**FXE**/R,U*IBM,P
Unifares, corporate unifares and public fares	**FXF**/R,UU123456,P
Passenger-type and discount codes	**FXQ**/RYTH
Point-of-sale override	**FXO**/R,LON
Ticketing city override	**FXF**/R,.FRA
Point-of-sale and ticketing city override	**FXQ**/R,PAR.FRA

Amadeus Best Pricer only:
    Cabin Class
    Preferred cabin class
    Alternative preferred cabin class
	FXE/KYC
	FXE/KYC,+
	FXE/KY,C,F

Involuntary Reissue

This functionality is available to airline agents only.

Involuntary reissue of e-ticket (all remaining open coupons)	**FXI**
Segment selection	**FXI**/S3
Multiple segment selection	**FXI**/S3-4
Reissue by FA/FH element line number	**FXI**/T8

Reissue by FA/FH element, selected coupons only	**FXI** / T8F1 - 2
Reissue by FA/FH element, selected coupons and segments	**FXI** / T8F1 - 3 / S2 - 4
Reissue with e-ticket number	**FXI** / TKT074 - 1234567890
Reissue with e-ticket number, selected coupons only	**FXI** / TKT074 - 1234567890F1 - 2
Reissue with e-ticket number, selected coupons and segments	**FXI** / TKT074 - 1234567890F1 - 2 / S2 - 3
Reissue with e-ticket number, all remaining coupons, passenger associated	**FXI** / TKT074 - 1234567890 / P1
Reissue with e-ticket number, selected coupons and segments, passenger associated	**FXI** / TKT074 - 1234567890F1 - 2 / S2 - 3 / P3

Amadeus Ticketing

PNR ELEMENTS

Ticketing Arrangement

Tickets have been issued, no queue placement	**TK**OK
Ticketing time limit, your office ID	**TK**TL15SEP
Ticketing time limit, specific hour	**TK**TL30JUN/1800
Ticketing time limit, different office ID	**TK**TL15SEP/PARAF0245
Ticketing time limit, non-Amadeus office	**TK**TL/1800/ROMAZ
Tickets with a domestic itinerary	**TK**DO17SEP/HELSK0200
Tickets with an international itinerary	**TK**IN16JUL/PARAF0245
Tickets to be mailed	**TK**MA12JUL/PARAF0245
Tickets to be revalidated	**TK**BTR13SEP/PARAF0435
Tickets to be issued at an airport ticket office	**TK**AT14SEP/LONAF0100
Tickets to be issued at a satellite office	**TK**ST19FEB
Tickets to be issued using a self-service ticketing device	**TK**SS
TK element with freeflow text	**TK**TL13APR/NCEAF0100 /-FREEFLOW TEXT
Cancel the itinerary if not ticketed by a specified date, no queue placement	**TK**XL06NOV/PARAF0345
Passenger- and segment-associated	**TK**OK/P1/S3-4
Passenger-associated	**TK**TL15SEP/P2
Alternative queue placement, queue 8 category 20	**TK**TL15JUL/C20
Alternative queue placement, queue 3 category 0	**TK**TL15JUL/Q3
Alternative queue placement, queue 3 category 5	**TK**TL15JUL/Q3C5
Print functions for burst document printing, ticket only	**TK**TL/TTP
Print functions for burst document printing, ticket and invoice	**TK**TL/TTP/INV
Modify a ticketing element (line number 9)	9/12JUN/MADIB0789
Cancel a ticketing element	**XE**8

Fare Elements

Commission, percentage	**FM**9
Commission percentage with decimals	**FM**7.50
Commission, fixed amount	**FM**50.00A
Commission subject to VAT, percentage amount	**FM**9V **FM**50.00AV
New and old commission	**FM**8/XO/9
New commission, old commission, and cancellation penalty commission (US only)	**FM**334.25A/XO/287.36A/XP/50.00A
Net remit commission (market-specific)	**FM**9N
Commission, manual capping	**FM**9/C50.00
Manual capping, old commission and penalty commission (US only)	**FM**5/C50.00/XO/49.25A/XP /25.00A
Commission, Dynamic Discount Fares (DDF)	**FM***D*8.00
Commission for a specific MCO element (line number 4)	**FM**9/L4 or 4/FM9
Modify a commission element (line number 13)	13/20
Cancel a commission element	**XE**13
Modify a commission element for an MCO (element number 3, sub-element number 1)	3.1/10
Cancel a commission element for an MCO	**XE**3.1
Endorsement/restriction: for a specific MCO element	**FE**NON REFUNDABLE **FE**NON REFUNDABLE/L4

Miscellaneous ticketing information:
    with TST split
    without TST split
	FSTKT PAID BY AMADEUS
	FSTKT PAID BY AMADEUS/P1
	FZTKT PAID BY AMADEUS/P1

Manually entered:
    ticket numbers
    automated ticket numbers
    electronic ticket numbers
	FHM057-1234567890-91//FREEFLOW TEXT
	FHA057-1234567890-91//FREEFLOW TEXT
	FHE057-1234567890-91//FREEFLOW TEXT

Manually send the ticket number to an airline that does not support automatic ticket numbers *These examples are airline-specific.*	**OS** H3 TKNO 458-1234567890 **SR** OTHS EQ-TKNO 269-1234567890 **SR** OTHS EQ-TKNO 269-1234567890-92

Original document and document in exchange are the same:	
without coupon numbers	**F0**125-2499001304LON12SEP08/91496715
including coupon numbers	**F0**125-2499001304C23LON12SEP08 /91496715
conjunction ticket including coupon numbers	**F0**125-2499001304C23-05C12LON12SEP08 /91496715
With one original issue and one document in exchange, incl. check digit and the value of document amount in exchange, segment and passenger association	**F0**006-34077770002FRA01JUL08/ 23205980/006-37088880003MIA02AUG08 /23205980/USD500.00/S3,4/P1,2
With one original issue and two different documents in exchange, incl. coupon numbers	**F0**001-3702678596C34MIL01JUL08/ 98576453/001-3702645454C12/001-3702557766C34
Original issue element, including the base fare, tax value, and penalty amount of the document taken in exchange (US only)	**F0**001-1234567890MIA13JAN08* B100.00/X20.00/C35.00
Create the original issue element automatically (e-tickets only)	**F0***
by FA element line number	**F0***/L6
Tour code number	**FT**IT5LH1TOUR08
Validating airline	**FV**AF

AMADEUS INFORMATION PAGES

Introduction to IATA validating airline selection rules	**GG**BSP
General GSA information	**GG**GSA
List of airlines for which Amadeus checks the interline ticketing agreement	**GG**ITA
Interline ticketing agreements for a specific airline (XX to be replaced by the two-character airline code)	**GG**AIR XX INTERLINE
Airline-specific information pages (XX to be replaced by the two-character airline code)	**GG**AIRXX
Information on airline-specific e-ticketing policies (XX to be replaced by the two-character airline code)	**HE**ETTXX

SETTLEMENT/REPORTING PLAN, INTERLINE AGREEMENT, GSA, AND ELECTRONIC TICKETING CARRIER TABLES

Display settlement/reporting plan table	**TG**BD
Display settlement/reporting plan table for a specific country	**TG**BD-FR
Display settlement/reporting plan status for a specific airline	**TG**BD-FR/LH
Display GSA table for a specific country	**TG**GSD-FR
Display interline agreement table	**TG**AD
Display interline agreement table for a specific airline	**TG**AD-IB
Display interline agreements between two airlines	**TG**AD-LH/SQ
Display interline agreement exceptions between two airlines	**TG**AD-JU/NW*
Display electronic ticket carrier table	**TG**ETD
Display electronic ticket carrier table for a specific country (XX to be replaced by the two-character country code)	**TG**ETD-XX

CREDIT CARD CHECK

Get an approval code for a PNR before TTP	**DE**FP
Get an approval code for a PNR before TTM	**DE**FM
Get an approval code for a PNR before TTP/ TTM	**DE**FP/M
Get an approval code without a PNR	**DE**CCAX371449635311004/0611/GBP400.00/AF
Get an approval code with extended payment	**DE**CCAX371449635311004/E/0611/GBP400.00/AF
Get an approval code for a non-air product	**DE**CCAX371449635311004/0611/GBP400.00/ZZ

The following entries are only applicable to credit cards issued in the US and Canada

Get an approval code and verify the address	**DE**CCCA5499830000000015/0711/USD1200.00/BA*89 25TH AVENUE NY-85282
Create an AQ element referring to the AB element in a PNR	**AQ***
Create an AQ element manually	**AQ**89 25TH AVENUE NEW YORK - 85282/P1
Verify FP and AQ elements	**TTV**
Verify specific FP and AQ element	**TTV**/E7

FORM OF PAYMENT

These entries are IATA standard forms of payment; for detailed information on airline- or market-specific forms of payment see the help page HE FP in the distribution system.

Cash	**FP**CASH
Check	**FP**CHECK
Including currency and amount	**FP**CHECK/GBP450.00
Credit card	**FP**CCCA5499830000000015/1211
Credit card including amount and manual approval code	**FP**CCCA5499830000000015/1211 /USD250.00/N123
Two forms of payment	**FP**CASH+CCCA5499830000000015/1211 /EUR550.00
Old form of payment	**FP**O/CASH
Two old forms of payment	**FP**O/CASH+CC
Old form of payment, miscellaneous	**FP**O/MS
One old (cash) and one new (cash)	**FP**O/CASH+/CASH
Two old and two new	**FP**O/CASH+CC+/CHECK+CCAX37144963131 1004/0511/JPY365240
Form of payment for specific MCO element	**FP**CASH/L4 or 4/FPCASH

TEMPORARY TICKETING

Access temporary ticketing mode	**TY**
Issue ticket and exit temporary ticketing mode	**TTP**/IG
Open segment with status code	**SO**IBC13JANBCNMAD/SA
Segment sell, long sell, with full flight details	**SS**SQ872F15DECSINTPEHK1/08351305
Segment sell, short sell, with status code	**SS**1C1/HK
Exit temporary mode	**IG**

ISSUING TICKETS

Issue a ticket for all TSTs stored in a PNR	**TTP**
Issue a ticket and redisplay the PNR	**TTP**/RT
Pre-issue validation	**TTP**/TKT
Issue tickets for all passengers except infants	**TTP**/PAX
Issue tickets for infant passengers	**TTP**/INF
Issue a ticket for selected passengers	**TTP**/P1,2

Issue a ticket for selected segments	**TTP**/S1,4-6
Issue a ticket for a specific passenger type (infant associated with passenger 2)	**TTP**/INF/P2
Issue selected TSTs	**TTP**/T1,3
Issue a ticket and specify validating airline	**TTP**/VAF
Issue a ticket including a mirror-image open return	**TTP**/OPEN
Issue a ticket for selected segments and a mirror-image open return	**TTP**/S2,3/OPEN
Issue the entire itinerary, including a specified open segment after segment 3	**TTP**/S3TGYBKKHKT
Issue a ticket for segments 2 and 3 with two open segments	**TTP**/S2,3,AFYMIAMAD, IBYMADBCN
Reprice the TST and issue a ticket	**TTP**/R
Reprice the TST including a discount code and issue a ticket	**TTP**/RCH
Issue a ticket and withhold all taxes	**TTP**/R,WT
Issue a ticket and withhold all surcharges	**TTP**/R,WQ
Override the past date TST and issue a ticket	**TTP**/O
Issue a ticket and override the ticketing date	**TTP**/OD19JAN09
Issue a ticket and override the booking date	**TTP**/R,DO-OBD
Issue a ticket and override the electronic ticket-only fare condition (not allowed in BSP markets)	**TTP**/OPT
Issue a ticket and override the paper ticket-only fare condition	**TTP**/OET
Issue a ticket and override the validating carrier	**TTP**/V*TG
Remove the PNR change flag and issue a ticket	**TTP**/F
Add an agent code and issue a ticket	**TTP**/A23D
Override the time preference and issue a ticket	**TTP**/TO12 or TTP/TO24
Issue a ticket and an invoice	**TTP**/**INV**
Issue a ticket and an itinerary	**TTP**/**IBP**
Update the form of payment and issue the ticket	**TTP**/FPCASH
Override the net fare amount in the remittance area and issue the ticket (not available in all markets)	**TTP**/NF500.00/T2
Issue a ticket from a specified stock range reference (Amadeus Central Ticketing)	**TTP**/XA1
Issue tickets from queue 8 with a specific category identifier	**TTP**/TL
Send a ticket to a remote ticketing location (Amadeus Central Ticketing)	**TTP**/STMILIG2100
Send a ticket to a remote ticketing location by specifying the DPR name (Amadeus Central Ticketing, US only)	**TTP**/STBMW11

Issue exchanged ticket (US only)	**TTP**/EXCH
Issue (OP)TAT ticket and boarding pass	**TTP**/BP
Send an Amadeus Interface Record to the back office (no ticket is issued)	**TTP**/BTK
Reprint all accounting coupons for a ticket and MCO by FB sequence number	**TTR**/SN0000015698
Reprint all accounting coupons for a ticket only	**TTR**/T/SN0000015698
Reprint all accounting coupons for an MCO/Amadeus Virtual MCO only	**TTR**/M/SN0000015698
Reprint all accounting coupons from a PNR by specifying the FB element line number for a ticket, or the MCO/Amadeus Virtual MCO element number for an MCO/Amadeus Virtual MCO	**TTR**/L6

ISSUING MISCELLANEOUS DOCUMENTS

The following entries are only applicable to certain users in certain markets.

Issue all MCO elements for all passengers	**TTM**
Issue all MCO elements for a specific passenger	**TTM**/P1
Issue a specific MCO element for all passengers	**TTM**/L4
Issue all MCO elements for a specific passenger type (INF = Infants, PAX = Adults)	**TTM**/INF **TTM**/PAX
Issue all MCO elements for all passengers and redisplay the PNR	**TTM**/RT
Issue all MCO elements for all passengers on a specific printer	**TTM**/XED1
Issue all MCO elements for all passengers and include the credit card charge form	**TTM**/C-F
Issue all MCO elements for all passengers and include the self-sale indicator	**TTM**/SST
Issue all MCO elements for all passengers with supplementary name lists	**TTM**/TMN
Send an Amadeus Interface Record for a specific MCO element to the Back Office System	**TTM**/BTK/L5
Issue tickets and MCOs for all passengers	**TTP**/**TTM**
Issue tickets and MCOs for all passengers on a specific printer	**TTP**/**TTM**/XED1
Issue tickets for a specific segment and a specific MCO element for all passengers	**TTP**/**TTM**/L6/S4

Issue tickets and all MCO elements, including credit card coupons, for all passengers	**TTP**/**TTM**/**C**-**F**
Issue tickets, MCOs, and invoice for all passengers	**TTP**/**TTM**/**INV**
Issue a specific MCO element and invoice for a specific passenger	**TTM**/**INV**/L6/P1

ISSUING AN AMADEUS VIRTUAL MCO

The following entries are only applicable to certain Amadeus Central Ticketing markets.

Issue all Amadeus Virtual MCO elements for all passengers	**TTM**
Issue all Amadeus Virtual MCO elements for a specific passenger	**TTM**/P1
Issue a specific Amadeus Virtual MCO element	**TTM**/L4
Issue all Amadeus Virtual MCO elements for a specific passenger type (INF = Infants, PAX = Adults)	**TTM**/INF **TTM**/PAX
Issue all Amadeus Virtual MCO elements for all passengers and redisplay the PNR	**TTM**/RT
Issue all Amadeus Virtual MCO elements on a specific printer (123456 = Printer Identification)	**TTM**123456
Issue all Amadeus Virtual MCO elements for all passengers with supplementary name lists	**TTM**/TMN
Issue all Amadeus Virtual MCO elements for all passengers and issue all documents including the audit coupon	**TTM**/C-U
Issue all Amadeus Virtual MCO elements for all passengers and send all passenger receipts to the email address stored in the non-passenger-associated APE element of the PNR	**TTM**/EMLA
Issue all Amadeus Virtual MCO elements for a specific passenger and send the passenger receipt to all email addresses stored in the APE elements of the PNR that are associated with this passenger	**TTM**/EMLA/P1
Issue all Amadeus Virtual MCO elements for all passengers and send the passenger receipts to all the email addresses included in the nickname (of the email address)	**TTM**/EMLN-NICKNAME
Issue all Amadeus Virtual MCO elements for all passengers and send the passenger receipts to the specified email address	**TTM**/EML-SIMPSON@AMADEUS.COM
Issue tickets and issue Amadeus Virtual MCOs for all passengers	**TTP**/**TTM**

Issue tickets and issue Amadeus Virtual MCOs for a specific passenger	**TTP/TTM**/P1
Issue tickets and issue a specific Amadeus Virtual MCO element for all passengers	**TTP/TTM**/L4
Issue tickets and issue a specific Amadeus Virtual MCO element for all passengers and send all passenger receipts to the email address stored in the non-passenger-associated APE element of the PNR	**TTP/TTM**/L4/EMLA

ADVANCE BOARDING PASSES

The following entries are only applicable to Amadeus Central Ticketing users in the US, issuing (OP)ATB tickets.

Issue an ATB ticket and a boarding pass	**TTP**
Issue an ATB ticket and a boarding pass for selected passengers and segments	**TTP**/P1-2/S3-4
Issue an ATB ticket only	**TTP**/TKA
Issue a specific ATB coupon	**TTP**/C-U
Issue an ATB boarding pass only	**BPA**
Issue an ATB boarding pass only for selected passengers and segments	**BPA**/P1-2/S2,4-6
Issue a duplicate ATB boarding pass only	**BPDA**
Issue an ATB boarding pass only for an infant	**BPA**/INF
Issue an ATB boarding pass only at a satellite site	**BPA**/STIBM4

The following entries are only applicable in markets issuing (OP)TAT tickets and having a separate boarding-pass printer.

Issue a boarding pass	**BP**
Infant	**BP**I
Duplicate a boarding pass	**BP**D
Select passengers	**BP**/P1,3-5
Specific segments	**BP**/S5,7
Alternate printer	**BP**AB1234
On specific queue, category and date range	**BP**/Q3C1D2
Issue a ticket and a boarding pass at the same time	**TTP**/BP
Check the status	**NI**B PAA0013
Restart the printer	**NI**B PAA0013 START
Stop the printer	**NI**B PAA0013 STOP

TRANSITIONAL STORED TICKET (TST)

Creating a Manual TST

Create a TST Shell	**TTC**
Create TST shells for all passengers except infants	**TTC**/PAX
Create a TST shell for all infant passengers	**TTC**/INF
Create a TST shell for selected passengers only	**TTC**/P1 **TTC**/P1,3-4
Create an individual TST shell for each passenger	**TTC**/D
Create an individual TST shell for each adult passenger	**TTC**/D/PAX
Create a TST shell for selected segments	**TTC**/S2 **TTC**/S2,5
Create a TST shell with a mirror-image open return	**TTC**/OPEN
Create an individual TST shell for selected segments and a mirror-image open return	**TTC**/D/S3-4/OPEN
Create a TST shell with a specified open segment	**TTC**/S3,AFYCDGMAD

Adding and Splitting a TST

Add passenger 2 to the only existing TST	**TTA**/P2
Add an infant passenger to the specified TST	**TTA**/P3/INF/T2
Split passenger 2 from the only existing TST	**TTS**/P2
Split passenger 3 and 5 from the specified TST	**TTS**/P3,5/T3

Displaying the TST

Display a TST list	**TQT**
Display a TST in panel mode	**TQT**P
Display a TST in cryptic mode	**TQT**C
Display a TST by number	**TQT**/T1
Display a TST for a specific passenger	**TQT**/P1
Display a TST for a specific passenger and passenger type	**TQT**/PAX/P1
Display a TST for selected segments	**TQT**/S3-5
Display a commission from the Amadeus commission table	**TQT**/FM
Display commission information from the Amadeus commission table for a specific amount	**TQT**/FM9

Confidential TST

Make all TSTs confidential	**TTD**
Make a specific TST confidential	**TTD**/T1
Remove the confidential flag from all TSTs	**TTD**/X
Remove the confidential flag from a specific TST	**TTD**/X/T1

Inserting a Fare Calculation in the TST

You can also use the TTK entry to insert a fare calculation in the TST.

Add a fare calculation to a TST	**TTI**/CNCE AF PAR292.00EUR292.00END
Create an outline for a fare calculation	**TTI**/CBUILD
Delete the fare calculation from a TST	**TTI**/C
Automatic calculation, the same fare in each fare break point	**TTI**/L1-3/Z200.00
Automatic calculation, a different fare in each fare break point	**TTI**/L1/Z1150.00/L2-3/Z50.00
Automatic calculation, with the currency	**TTI**/L1/Z150.00/L2-3/Z50.00USD
Automatic calculation, with the ROE	**TTI**/L1/Z150.00/L2-3/Z50.00ROE1.527220
Automatic calculation, with a free stopover	**TTI**/L1/ZS0/L2-3/Z50.00
Automatic calculation, with a stopover surcharge	**TTI**/L1/ZS10.00/L2-3/Z50.00
Automatic calculation, with a Q surcharge	**TTI**/CMUC LH LON Q10.00 720.22NUC730.22END ROE0.802525
Automatic calculation, with a transfer	**TTI**/L1,2X,3/Z250.00
Automatic calculation, with passenger facility surcharges (PFC)	**TTI**/L1,2/ZS0/L3/Z150.00/ZXF JFK3ATL3
Adding PFCs, old and new	**TTI**/ZXF JFK3ATL3 PD XF LAX3ABQ2
Adding data to the end of an existing fare calculation line (US only)	**TTI**/C+XFMIA4.50JFK3

Inserting Other Information in the TST

You can also use the TTK entry to insert information in the TST.

Selecting a specific TST from a PNR	**TTI**/T1/DNYCNYC
Select specific TSTs from a PNR	**TTI**/T3-4/DNYCNYC
Delete TST data	**TTI**/D
Origin and destination	**TTI**/DMIALON
International sales indicator	**TTI**/SSITI

Ticket type indicator	**TTI**/T-P
Stopover indicator	**TTI**/L3-5
Connection indicator	**TTI**/L2X
Fare basis, all segments	**TTI**/BYPX3M
Ticket designator	**TTI**/BYPX3MCD10
Not valid before and after, all segments	**TTI**/V5AUG15SEP
Not valid after, all segments	**TTI**/VXX20NOV
Not valid before, all segments	**TTI**/V20NOV
Baggage allowance	**TTI**/A30K
Base fare field	**TTI**/FUSD600.00
No base fare	**TTI**/UNOFARE
Charter	**TTI**/FCHARTER
Equivalent currency	**TTI**/FCAD700.00/EUSD600.00
Tax field	**TTI**/FUSD400.00/XUSD6.00US
No tax	**TTI**/FSEK6000/XEXEMPTSE
Passenger facility charges (PFC)	**TTI**/ZXFMIA4.50ATL3
Refundable tax field	**TTI**/QUSD22.00US
Refundable PFC	**TTI**/HEWR3
Bankers rate 1	**TTI**/K13.3968
Bankers rate 2	**TTI**/K2EUR6.93624
Total fare field	**TTI**/FEUR500.00/XEUR7.50FR/ TEUR507.50
Payment restriction	**TTI**/NNONREF APEX
Net fare field *(This entry is market-specific)*	**TTI**/NF-EUR875.00
First issue base fare, no taxes	**TTI**/FUSD498.75
First issue base fare, taxes, total	**TTI**/FGBP400.00/XGBP4.70DE/ TGBP404.70
First issue base fare, equivalent fare, and taxes (the system automatically calculates the total)	**TTI**/FEUR1550.00/EUSD1813.00/ XUSD5.50DE/XUSD7.50FR
Reissue base fare, old tax, no additional collection (ADC) *(The reissue procedure is different in the US)*	**TTI**/RSEK14910/OSEK166YA/TEUR0
Reissue base fare, old tax, new tax, additional collection *(The reissue procedure is different in the US)*	**TTI**/RGBP400.00/OGBP3.10NL/ XGBP4.00DE/TGBP244.00
Add/change base fare only	**TTK**/FEUR500.00
Add/change no base fare	**TTK**/UNOFARE

Delete base fare, equivalent fare, taxes and total fare	**TTK**/F
Add/change equivalent fare only	**TTK**/EUSD850.00
Delete equivalent fare only	**TTK**/E
Add new tax only	**TTK**/XEUR3.92FRSE
Add old tax only	**TTK**/0EUR2.50DESE
Add tax exempt only	**TTK**/XEXEMPTDE
Update tax exempt only	**TTK**/X2-XEXEMPTDE
Delete all new taxes	**TTK**/X
Delete all old taxes	**TTK**/0
Delete specific tax only	**TTK**/X2
Change tax identifier from new to old for a specific tax	**TTK**/X3-0
Change tax identifier from old to new for a specific tax	**TTK**/X4-X
Change tax code, amount and identifier	**TTK**/X3-0USD12.51USAP
Add/change total amount only	**TTK**/TUSD1270.50
Update fare field and non-fare field elements in one entry	**TTK**/FEUR650.00/BY/A30K

Updating the TST Itinerary

Replace TST segments with specified PNR segments	**TTU**/T1/S2,3

Displaying the TST History

For all TSTs	**TTH**
For a specific TST	**TTH**/T2
History A for a specific TST	**TTH**/T2A

Removing the PNR Change Flag from the TST

Remove the flag from the only existing TST	**TTF**
From a specified TST	**TTF**/T1
From all TSTs	**TTF**/ALL
Remove the flag and issue a ticket	**TTP**/F

Deleting a TST

Delete the only existing TST	**TTE**
Delete a TST by a TST number	**TTE**/T1
Delete selected TSTs by TST number	**TTE**/T1,3
Delete all TSTs	**TTE**/ALL
Delete all infant TSTs	**TTE**/INF
Delete TSTs for all passengers except infants	**TTE**/PAX
Delete a TST for selected passengers	**TTE**/P1,3,4
Delete TST 1 and passenger 1 from TST 2	**TTE**/T1/T2/P1

TRANSITIONAL STORED MISCELLANEOUS DOCUMENTS (TSM)

The following entries are only applicable to users in certain markets.

Displaying the TSM

Display a TSM	**TQM**
Display in panel mode Display in cryptic mode	**TQT**P **TQT**C

Display a specific TSM:
    by MCO/Amadeus Virtual MCO element line number
    by TSM index number
    by passenger association
    by passenger type (INF = Infants, PAX = Adults)
	TQM/L6
	TQM/M2
	TQM/P1
	TQM/INF
	TQM/PAX

Inserting Information in the MCO TSM

Present to	**TMI**/DIBERIA
Present at	**TMI**/AMADRID
Airline code	**TMI**/VIB
List of reason-for-issuance codes	**TMI**/I?
Reason for issuance	**TMI**/IL
Type of service	**TMI**/GHOTEL ACCOMODATION
Additional information/remarks	**TMI**/HIBERIA PLUS MEMBER
Issued in connection with	**TMI**/B0751234567890
Bankers rate 1	**TMI**/K16.5669
Bankers rate 2	**TMI**/K25.7888

Transitional currency	**TMI**/UEUR
International indicator	**TMI**/YI
Add a supplementary name	**TMI**/Q-ORTEGA LUIS MR **TMI**/QP2
Add supplementary names	**TMI**/QP2-4
Change a supplementary name	**TMI**/Q2-PUIG CANDELA MRS **TMI**/Q2-P3
Change supplementary names	**TMI**/Q6-9P7-10
Delete a supplementary name	**TMI**/Q3
Delete supplementary names	**TMI**/Q2-4
Delete all supplementary names	**TMI**/Q
Base fare amount	**TMI**/F50.00
Base fare amount, reissue	**TMI**/REUR150.00/WEUR150.00
Base fare amount with equivalent amount	**TMI**/FCAD70.00/EUSD60.00
Base fare amount with tax	**TMI**/FUSD40.00/XUSD6.00US
Base fare amount with equivalent currencies, reissue, no ADC	**TMI**/RNOK3500/EGBPEUR/WEUR0
Base fare amount, reissue, with old and new taxes	**TMI**/REUR1094.00/EGBP/OEUR2.40DE/XGBP3.92FR/WGBP83.92
Net fare amount (market-specific)	**TMI**/NF-EUR1580.00
Total amount	**TMI**/FUSD60.00/WUSD60.00
Total amount with tax	**TMI**/FGBP52.00/XGBP8.20GB/WGBP60.20
Total amount with equivalent amount and tax	**TMI**/FNOK6175/EEUR797.00/XEUR16.52NO/WEUR813.52
Total amount with tax, reissue, no ADC	**TMI**/RHKD600/OHKD20HK/WHKD0
Total amount with tax, reissue, ADC	**TMI**/REUR550.00/EGBP/OEUR3.50FR/XGBP4.45DE/WGBP54.45
Total amount with tax and other charges	**TMI**/FEUR650.00/XEUR5.50DE/CEUR50.00/WEUR705.50
Total amount with tax, other charges and service charge	**TMI**/FEUR877.00/XEUR2.71DQ/CEUR60.00/SEUR25.00/WEUR964.71
Delete all fare field elements	**TMI**/F
Update multiple TSM fields	**TMI**/DHILTON/APARIS/GHOTEL ACCOMODATION

Update a TSM field for a specific MCO:
    by MCO element line number
    by passenger number
    by MCO TSM number
	
	TMI/L3/ALOS ANGELES
	TMI/P2/AMIAMI
	TMI/M2/ADALLAS

Delete a TSM field	**TMI**/A
Delete a TSM field for a specific MCO by MCO element line number	**TMI**/L3/A
Delete multiple TSM fields	**TMI**/H/V/B
Delete multiple TSM fields by MCO TSM number	**TMI**/M2/V/H
Delete multiple TSM fields by passenger number	**TMI**/P2/V/H

Displaying the TSM History

Display the TSM history	**TMH**
Display the history of a specific TSM	**TMH**/M2
Display the history by MCO element line number	**TMH**/L3

AMADEUS BYPASS TICKETING (ATS)

All Amadeus Bypass Ticketing entries must be made in upper-case letters, with the exception of scrolling entries, which must be made using lower-case letters.

Entering and Exiting Bypass Mode

Enter Amadeus bypass mode	1AF//
Exit Amadeus bypass mode	1//
Single bypass entry	1AF//ATV02

Stock Control

Replace number 12345678 with your agency IATA number.

Display (OP)TAT stock	**A96I**12345678
Display (OP)ATB2 stock	**A99I**12345678
Display a list of non-issued (OP)TAT tickets	**A96L**12345678
Display a list of non-issued (OP)ATB2 tickets	**A99L**12345678
Create initial (OP)TAT stock	**A96C**12345678
Create initial (OP)ATB2 stock	**A99C**12345678
Modify (OP)TAT stock	**A96M**12345678
Modify (OP)ATB2 stock	**A99M**12345678
Add new (OP)TAT stock (delete continuing)	**A96Z**12345678
Add new (OP)ATB2 stock (delete continuing)	**A99Z**12345678

Managing the Ticket Images

The countries to which the entry applies are listed within brackets.

Display a list of non-issued ticket images (CZ/SK)	**ADO**
Cancel a ticket image from the ADO list (CZ/SK)	**ADA**
Display a list of non-issued ticket images (PT, BE/LU)	**ATFW**
Cancel a ticket image from the ATFW list (PT, BE/LU)	`Type an X in the CMD column`
Change the print order of the ticket images in the ATFW list (PT, BE/LU)	`Type a P in the CMD column`
List issued ticket images not yet included in a cash report (BE/LU, PT, AU, NL, NZ)	**ATFI**
List issued ticket images included in a cash report (BE/LU, PT, AU, NL, NZ)	**ATFH**
Display extended ticket data from an ATF display (BE/LU, PT, AU, NL, NZ)	`Type a D in the CMD column`

ATF Search Options

Date of first ticketed air segment (does not apply to ATFW)	**ATFH**/D 20JAN08
Passenger name	**ATFI**/P SMITH
Record locator	**ATFI**/L ETJ8XN
Date of the original issue (does not apply to ATFW)	**ATFH**/I 10FEB08
Validating airline	**ATFH**/C AF
Ticket number, last eight digits (does not apply to ATFW)	**ATFH**/T 12345675
Ticket delivery office (remote ticketing only, does not apply to ATFW)	**ATFI**/O 12345675
Satellite ticket printing office	**ATFI**/S 12345678 F
Cancel an already issued ticket (UK, IT, CZ/SK)	**ADA** 3028009876 4 UK 12345678/001
Cancel an already issued ticket (BE/LU, PT, AU, NL, NZ, HK)	`Type an X in the CMD column of the ATFH or the ATFI display`

Print Recovery Entries

These entries apply to the following markets only: AU, HK, NL, NZ, CH

Issue a test ticket	**ATV01**
Display list of ticket images on the print recovery queue	**ATV02**
Cancel the first ticket image on the print recovery queue	**ATV04**
Cancel all ticket images on the print recovery queue	**ATV04**/ALL
Restart the print recovery queue including the last two digits of the next ticket to be printed	**ATV05**//12
Redirect all ticket images to another printer	**ATV06**/23456/76543

Cancelling Unusable Tickets

Cancel one unusable ticket	**A81**1234567890
Cancel five unusable tickets	**A81**1234567890/005

Creating and Displaying Cash Reports

Create a cash report	**ADBA**
Display the cash report summary	**ADBL**
Display the cash report summary, starting at a specific date (January 20 2009)	**ADBL** 200109

Scrolling Entries

These entries must be made using lower-case letters.

Move up	**a**
Move down	**b**
Exit a cash report	**z**

Amadeus Central Ticketing

Printer List

Display printers associated to your terminal and office	**TTQ**LIST

Document Bank

For a list of all existing stock type identifiers, enter HE DOC in the distribution system.

Register ticket stock	**TSM**/E1/1212123001C5-1000 **TSM**/E1/1212123001C5-1212124000
Register invoice stock	**TSM**/IN1/0000000001-2000000000 **TSM**/IN1/1212123001-1212124000
Register stock and assign an attribute	**TSM**/E1/1212123001C5-500/P-EB7026 **TSM**/E1/1212123001C5-1212123500/ P-EB7026
Assign an attribute	**TSM**/E1/A-50
Register stock and assign multiple attributes	**TSM**/E1/1212123001C5-500/A-50 /B-1/P-EB7026/S-0001AA **TSM**/E1/1212123001C5-1212123500 /A-50/B-1/P-EB7026/S-3143RM
Assign multiple attributes	**TSM**/E1/A-50/B-1/S-0001AA
Display the document bank	**TSD**
Display the document bank of a remote location	**TSD**/STNCE1A0900
Display a stock reference	**TSD**/E1
Display all stock for a specific stock type	**TSD**/E
Register unallocated stock	**TSM**/E/1212120401C2-200 **TSM**/E/1212120401C2-1212120600
Allocate stock from unallocated stock	**TSM**/E1/1
Allocate new stock, delete previous allocated stock	**TSM**/E1/1212122001C1-1000/X **TSM**/E1/1212122001C1-1212123000/X
Allocate new stock, void previous allocated stock	**TSM**/E1/1212122001C1-1000/V **TSM**/E1/1212122001C1-1212123000/V

Allocate new stock, update attributes, void previous stock	**TSM**/E1/1212122001C1-500/P-AB4321/A-50/B-2/V **TSM**/E1/1212122001C1-1212122500/P-AB4321/A-50/B-2/V
Allocate stock from unallocated stock, unallocate previous stock	**TSM**/E1/2/U
Adjust allocated stock backwards	**TSN**/E1/423
Adjust next number to print, delete unused documents	**TSN**/E1/203/X
Adjust next number to print, void unused documents	**TSN**/E1/203/V
Remove a stock reference of allocated stock	**TSX**/E1/X
Remove an unallocated stock range	**TSX**/E/2
Remove a stock reference, unallocate the stock range	**TSX**/E1/U
Remove a stock reference, void the stock range	**TSX**/E1/V
Delete all stock ranges for a stock type (no stock currently allocated)	**TSX**/E/ALL
Delete all allocated and unallocated stock ranges for a stock type	**TSX**/E/ALL/X

Sales Reports

Summary sales period report	**TJS**
Item sales period report (BSP) Weekly ARC report (ARC)	**TJI** **TJI**
Daily report	**TJD**
Query report	**TJQ**
Cross-reference report	**TJX**
Consolidated sales report list *This entry is market-specific.*	**TJL**
Transaction report, from the query report	**TJT**/I-3218
Transaction report from the query report, for another office	**TJT**/I-2247/SOF-BKKLT2105
Transaction report, by ticket number	**TJT**/TK-4510000035

History report *(specific Amadeus Central Ticketing users only)*	**TJH**
Cash report *(specific Amadeus Central Ticketing airline agents only)*	**TJC**
Form of payment report *(specific Amadeus Central Ticketing airline agents only)*	**TJF**

Sales Report Options

All agents in another office	**TJD**/SOF-NYCUS2100
All offices sharing the same IATA (agency) number	**TJI**/SAN
Specific agent sign in your office	**TJQ**/SAS-0801CM
All agents in your office	**TJS**/SOF
Specific agent sign in a remote office	**TJI**/SAS-0801CM/P-NYCUS2100
Alternative currency	**TJD**/C-USD
Report for a specific date	**TJD**/D-13DEC
Display a closed sales report by period (TJI and TJS only)	**TJI**/H-2
Display a closed sales report by report number (TJI and TJS only)	**TJI**/HNU-596
Report for all agents in your office for a specific date (TJI in the US only)	**TJI**/SOF/D-27OCT
Report for all documents issued using an incentive ticketing method (TJQ only)	**TJQ**/N
Report for all documents issued on specific pre-printed airline stock	**TJD**/T-LH
The following options apply for TJQ and TJN only.	
Report for a specific date range	**TJQ**/D-12MAY15MAY
Document or sequence number	**TJQ**/F-1234567890
Group of transaction types	**TJQ**/QTX-SALE
Transaction type	**TJQ**/QTC-TKTB
Transaction type and date	**TJQ**/QTC-TKTB/D-15MAY
Domestic (DOM) or international (INT) sales indicator	**TJQ**/QSI-DOM
Form of payment	**TJQ**/QFP-CC
Credit card company	**TJQ**/QCC-CA
Validating airline, neutral stock (TJN, TJQ and TJI only)	**TJQ**/QVP-BA
Report of voided documents, for the current sales period	**TJQ**/V
Report of voided documents, for a specific date range	**TJQ**/V-15DEC30DEC
Report of voided documents, for a specific date	**TJQ**/V-19FEB19FEB

Report in reverse order	**TJQ**/R
Report for a specific client code	**TJQ**/QCL-128530
Cross-reference report, invoice numbers and their associated ticket numbers	**TJX**/XIT
Cross-reference report, ticket numbers and their associated stock control numbers	**TJX**/XTS
Cross-reference report, stock control numbers and their associated ticket numbers	**TJX**/XST
Cross-reference report, find the stock control number for a specific ticket	**TJX**/XTS-1234567890
Cross-reference report, find the ticket number for a specific stock control number	**TJX**/XST-1234567890
Cross-reference report, find the invoice number for a specific ticket number	**TJX**/XTI-1234567890
Cross-reference report, find the ticket number for a specific invoice number	**TJX**/XIT-1234567890
Cross-reference report in reverse order	**TJX**/R

Closing a Sales Report

Close a sales report	**TRCS**

Printing Sales Reports

Print a displayed sales report	**TJP**
Print a sales report (query report) without displaying it	**WRA**/**TJQ**

Print Queue

Display print queue A1	**PQD**/A1
Display the print queue for a remote office	**PQD**/A1/STMIALT0105
Open print queue	**PQO**/A1
Close print queue	**PQC**/A1
Rearrange the print queue, move item 7 to position 2	**PQR**/A1/7/2
Delete items 2 to 7 from print queue F2	**PQX**/F2/2-7
Delete all items from print queue A2	**PQX**/A2/ALL
Transfer all items from print queue A2 to A1	**PQT**/A2/A1
Print a specific item on the print queue next	**PQN**/A2/6

You can also use the PQO, PQC, PQR, PQN, PQT and PQX entries for remote offices.

Printer Status

As a host office you can use all TZ entries for a satellite office by adding the /ST option to the end of your entry.

Display the ticket delivery mechanism	**TZ**D
Stop the ticket delivery mechanism	**TZ**STOP
Start the ticket delivery mechanism	**TZ**START
Purge the existing item from the ticket delivery mechanism	**TZ**PURGE
Nothing printed For a specific printer address, nothing printed Last physically printed stock control number For a specific printer address, last physically printed stock control number	**TZ**PURGE/XREF-NONE **TZ**PURGE/SA2520/XREF-NONE **TZ**PURGE/XREF-1234567890 **TZ**PURGE/SA2520/XREF-1234567890
Reprint the existing item in the ticket delivery mechanism	**TZ**REPRINT
Nothing printed For a specific printer address, nothing printed Last physically printed stock control number For a specific printer address, last physically printed stock control number	**TZ**REPRINT/XREF-NONE **TZ**REPRINT/SA2520/XREF-NONE **TZ**REPRINT/XREF-1234567890 **TZ**REPRINT/SA2520/XREF-1234567890
Recover the item from the ticket delivery mechanism	**TZ**RECOVER/4
Recover the item from the ticket delivery mechanism for a specific printer address	**TZ**RECOVER/SA2520/4
Display the ticket delivery mechanism for a satellite office	**TZD**/STTY0JL2200

Registering Documents Manually

Register a manual ticket sale from a PNR for a specific FH and send an AIR to back office and override back office interface	**TRMD**/TKTM **TRMD**/TKTM/L8 **TRMD**/TKTM/ZA **TRMD**/TKTM/ZX
Register an MCO/Amadeus Virtual MCO from a PNR	**TRMD**/MCOM
Register an MCO/Amadeus Virtual MCO from a PNR, for a specific FH	**TRMD**/MCOM/L8
Register a manual ticket sale at a satellite office (US only)	**TRMD**/TKTM/STNYCE42345
Register a full refund from the PNR	**TRMD**/RFND
Register a full refund from the PNR for a specific FH	**TRMD**/RFND/L8
Register a full refund from the PNR (US only)	**TRMD**/RENM
Register a full refund from the PNR for a specific FH (US only)	**TRMD**/RENM/L8

Cancel a sale from a PNR	**TRDC**
Cancel a sale from a PNR for a specific FH	**TRDC**/L8
Cancel an item from the query report	**TRDC**/3
Cancel multiple items from the query report	**TRDC**/1,3,6 **TRDC**/1-3 **TRDC**/1,3-6
Cancel a sale by document number	**TRDC**/TK-1234567890
Reinstate a canceled sale from the PNR (market-specific)	**TRDR**
Reinstate a canceled sale for a specific FH (market-specific)	**TRDR**/L8
Reinstate a canceled sale from the query report (market-specific)	**TRDR**/4
Reinstate multiple canceled sales from the query report (market-specific)	**TRDR**/1,3,6 **TRDR**/1-3 **TRDR**/1,3-6
Reinstate a canceled sale by document number (market-specific)	**TRDR**/TK-1234567890

Registering Documents with the Proforma Method

For more information on how to fill in a proforma mask, enter HEPROFORMAMASK in the distribution system.

Display a list of proforma documents available to your office	**TVL**
Display a proforma mask by proforma code	**TV**/MCOD
Display a proforma mask by proforma number	**TV**/7

Sale Type Codes

Canceled sale (canceled same day as issue)	CANX
Canceled sale with reversal (canceled after day of issue)	CANR
System voids, electronic ticket rejection	CANN
Canceled proforma document	CANP
Manual MCO sale	MCOM
Automated MCO sale/Amadeus Virtual MCO sale	MD50
Manual PTA document	PTAM
Automated ticket sale (OP)TAT	TKTA
Automated ticket sale (OP)ATB	TKTB
Manual ticket sale (OP)TAT	TKTM
Electronic ticket sale	TKTT
Tour order document	TORM
Travel Agent Service Fees	TASF

Refund Type Codes

Manual refund (US only)	RENM
Manual and automated refund	RFND
Canceled Refund (manual and automated)	RFNX

Adjustment Type Codes

Agency credit memo	ACMA
Travel agents automated deduction (US only)	TAAD
Agency debit memo	ADMA
Commission recall statement	RCMS

Inventory Type Codes

Canceled non-issued (OP)TAT ticket	CANX
Canceled sale with reversal (canceled after the document has been reported to the BSP/ARC)	CANR
Canceled system generated logical ticket number (ATB)	CANN
Printed stock control number (in the case of refunded or exchanged flight coupons of an electronic ticket)	PSCN
Canceled non-issued (OP)ATB stock control coupon	VSCN
Regenerated stock control number (in the case of reprinted ATB audit, agent or passenger coupons)	RSCN
Boarding pass	BPAS

AMADEUS AUTOMATED REFUNDS

Processing a Full Refund

By document number	**TRF**125-1234567890/FULL
From a PNR	**TRF**/L6/FULL
From the query report	**TRF**/I-121/FULL
With a cancellation penalty	
amount	**TRF**125-1234567890/FULL/CP100.00A
percentage	**TRF**125-1234567890/FULL/CP10
commission	**TRF**125-1234567890/FULL/CP50/CM8

Initiating a Partial Refund and Displaying the Refund Record

By document number	**TRF**125-1234567890
From a PNR	**TRF**/L6
From the query report	**TRF**/I-121

Initiating a Tax-only Refund

By document number	**TRF**125-1234567890/TAX
From a PNR	**TRF**/L6/TAX
From the query report	**TRF**/I-121/TAX

General Refund Entries

Redisplay the refund record	**TRF**
Display the refundable tax record	**TRFT**
Process and print or reprint a refund	**TRFP**
on a specific printer	**TRFP**JA2580
for a specific stock range reference	**TRFP**/XE1
Ignore a refund record	**TRFIG**
Display a processed refund record from a multiple document numbers list	**TRF**/I-2
Cancel a refund with the **TRDC** entry	
from a PNR	**TRDC**
from a PNR by line number	**TRDC**/L3
from the query report	**TRDC**/3
multiple items from the query report	**TRDC**/1,3,6
a range of items from the query report	**TRDC**/1-3
multiple items and a range from the query report	**TRDC**/1,3-4
by document number	**TRDC**/TK-1234567890

Updating the Refund Record for a Partial Refund

Refund number	**TRFU**/**R**12512345678903
Passenger name	**TRFU**/**NM**WATSON KEVIN MR
Date of issue	**TRFU**/**I**25JAN09
Add document numbers	**TRFU**/**DA**2
Delete document numbers	**TRFU**/**DX**2
Check digit	**TRFU**/**D**1**DG**2
Add TKT/DOC coupons (not updateable for e-tickets)	**TRFU**/**D**1**C**34/**D**2**C**12
Delete TKT/DOC coupons (not updateable for e-tickets)	**TRFU**/**DX**1**C**34/**DX**2**C**12
Document type	**TRFU**/**TKT**Y
Itinerary	**TRFU**/**S**D
Fare paid	**TRFU**/**F**1000.00
Fare used	**TRFU**/**U**500.00
Commission	
percentage	**TRFU**/**FM**9
percentage on a net fare	**TRFU**/**FM**9N
amount	**TRFU**/**FM**100.00A

Cancellation penalty	
percentage	**TRFU/CP**50
amount	**TRFU/CP**50.00A
Cancellation penalty commission	
percentage	**TRFU/CM**9
amount	**TRFU/CM**100.00A
Miscellaneous fee	**TRFU/MF**25.00
Add specific tax	**TRFU/TA**10.00GB
US Flight Segment Tax	**TRFU/TA**10.00ZPMIA2
Passenger Facility Charge	**TRFU/TA**10.00XFJFK4.5
Update existing tax	**TRFU/TU**4-10.00
Delete specific tax	**TRFU/TX**9
range of taxes	**TRFU/TX**1-12
Tour code	**TRFU/TC**IT8LH2TOUR11
Net fare (market-specific)	**TRFU/NF**1000.00
Form of payment (up to three)	
cash (1)	**TRFU/1**CASH
credit card (2)	**TRFU/2**CCVI4000012345678901/1211
Form of payment amount for FOP number 1	**TRFU/FPA1**1000.00
Original issue	**TRFU/F**01251234567890LHR17JAN0923205980
Remarks	**TRFU/RM**FREEFLOW TEXT
Airline authority (airline code for refund authorization)	**TRFU/AA**10C504Q59QBXE9
Equivalent currency refund	**TRFU/CUR**USD1.45
Indicate a currency code	**TRFU/CUR**GBP

AMADEUS REMOTE TICKETING

Note: Remote ticketing (STP, STDO, SEL and EUSTP) for air travel is no longer allowed in BSP markets.

Sending a Document Print Request to a Remote Site

Ticket print using the Amadeus Office ID (not in the US)	**TTP**/STMILIG2100
Ticket print using the distribution profile record ID	**TTP**/STIBM5
MCO print	**TTM**/STMILIG2100 **TTM**/STIBM5
Invoice print	**INV**/IBM5
Itinerary print	**IBP**/IBM5
Duplicate invoice	**IBP**/D/IBM5
Duplicate itinerary	**IEP**/D/IBM5
Ticket, invoice and duplicate invoice	**TTP**/IBP/D/IBM5
Boarding pass	**BPA**/IBM5
Ticket and invoice	**TTP**/**INV**/IBM5
Ticket, MCO and invoice	**TTP**/**TTM**/**INV**/IBM5

Creating the Document Bank for a Remote Site

Register ticket stock numbers for a remote site	**TSM**/E1/1234567890C5-1234568300/STNYCUS2101
Register invoice stock numbers for a remote site	**TSM**/IN1/1234567890-1234569000/STNYCUS2101
Register ticket stock numbers with attributes for a remote site	**TSM**/E1/1234567890C5-12345678300/P-EB7026/B-2/STNYCUS2101

The Distribution Profile Record (DPR)

Create a DPR with split-coupon distribution	**DSCA**/IBM5/NYCUS2101S-E1-CR /NYCUS2102H-E3-UIF
Create a DPR with all coupons to the same location	**DSCA**/IBM5/NYCUS2101S-E1-*
Create a DPR with (OP)ATB ticket, invoice, no specific printer, no split coupons	**DSCA**/IBM5/NYCUS2101B-TKT-E1-* /NYCUS2101B-INV
Create a DPR with (OP)ATB ticket, invoice, no specific printer, split coupons	**DSCA**/IBM5/NYCUS2103S-TKT-E1- CR/NYCUS2101H-TKT-E1-UIF /NYCUS2102H-INV
Display all DPRs for your office	**DSCD**
Display a specific DPR	**DSCD**/IBM5
Delete a specific DPR	**DSCX**/IBM5
Delete all DPRs for your office	**DSCX**

Sales Reports at Remote Sites

The entries below give sales reports for all agents.

Sales report for host and all satellite and TDO offices	**TJS**/SOF
Sales report for host and all satellite and TDO offices, specific date	**TJI**/SOF/D-21OCT
Sales report for all satellite offices	**TJD**/SOF/P
Sales report for all TDO offices (not for TJS)	**TJQ**/SOF/O
Sales report for specific satellite office	**TJX**/SOF/P-BKKLT2105
Sales report for specific branch or remote office	**TJN**/SOF-BKKLT2105
Transaction report (from the query report) for specific branch or remote office	**TJT**/I-224/SOF-BKKLT2105
Consolidated report list for specific branch or remote office (market-specific)	**TJL**/SOF-BKKLT2105

Amadeus Electronic Ticketing

Issuing Electronic Tickets

Override the system default and issue a paper ticket (airline agents and US market only)	**TTP**/PT
Override the system default and issue an electronic ticket	**TTP**/ET
Issue an electronic ticket for a specific TST	**TTP**/T2/ET
Issue an electronic ticket for specific segments	**TTP**/S3-4/ET
Override the TST fare condition to issue a paper ticket (airline agents and US market only)	**TTP**/0PT
Override the TST fare condition to issue an e-ticket	**TTP**/0ET
Revalidate an electronic ticket (short entry) *This entry is airline-specific.*	**TTP**/ETRV
Revalidate an electronic ticket (long entry)	**TTP**/ETRV/L10/S3-4/E3-4
Issue a paper ticket from an active ET record	**TWP**
Issue a paper ticket from an active ET record, using a specific stock range (airline agents and US market only)	**TWP**/XE1

Displaying ET Records

From a retrieved PNR	**TWD**
By PNR line number	**TWD**/L4
By phone number, date, and name	**TWD**/VAA/0RG999888777/20AUG-BUCKMAN/ROBERT
By frequent traveler number and date	**TWD**/VAA/FTI12345678/20AUG
By form of payment, date, and name	**TWD**/VAA/F0PCCAX37144963311004/20AUG-BUCKMAN/ROBERT
By ticket number	**TWD**/TKT 005-1234567890
By flight number, trip, and name information	**TWD**/VAA/FLT477/20AUGMIALAX-BUCKMAN/ROBERT
From a list of ET records	**TWD**/3
Redisplay an ET record	**TWD**RT
Redisplay the list of ET records	**TWD**RL

By FOID (validating airline must be an Amadeus Electronic Ticket Server user)	**TWD**/VLA/FOID-FF12345678
Display an old ET record from a new ET record	**TWD**/O*
Display the tax details panel	**TWD**/TAX
Display the history of the active ET record	**TWH**

Original Issue

| Display the FO line automatically | **FO***L6 |

Amending ET Record Status

The following entries are airline specific.

| Amend an ET record status from the ET record display | **TWX**/REVERT |
| Amend an ET record status from the sales report | **TWX**/REVERT/I-035 |

Airline Office Functions

Force back airport control from the airline's DCS in preparation for servicing an ET	**TWA**/FCS/E1-2/S-O/Z-CHECK AVAILABILITY OF COUPONS
Force the status of an e-ticket coupon (Amadeus ETS-hosted carriers)	**TWA**/FCS/E1-2/S-O/Z-FREEFLOW TEXT
Update the status of coupon 2 to exchanged (E)	**TWA**/FCS/E2/S-E/Z-SYSTEM ERROR
Update the status of coupon 1 to flown (F) (replace YY by the two-character airline code)	**TWA**/FCS/E1/S-F/CCYY/FN01 /DF01JAN09/CSY/RTSYDHKG/Z-PAX UPLIFTED PRIOR TO TKT
Update the status of coupon 2 to refunded (R)	**TWA**/FCS/E2/SR/Z-SYSTEM ERROR
Update the status of coupon 1 to suspended (S)	**TWA**/FCS/E1/S-S/Z-PENDING INVESTIGATION
Update coupon 1 status to open (O) (entry valid only when the current status is suspended.)	**TWA**/FCS/E1/S-O/Z-PAX CLEARED TO TRAVEL
Get airport control for a single coupon	**TWA**/GAC/E2
Get airport control for multiple coupons	**TWA**/GAC/E1-2
Get airport control for a single coupon with involuntary indicator	**TWA**/GAC/E3/IVI

Control Desk Functions

Force an update to the status of an e-ticket coupon (see also Airline Office functions)	**TWC**/FCS/E2-4,6/S-0/Z-FREEFLOW TEXT
Force coupon transmission	**TWC**/TWC/FCT/E2/Z-FREEFLOW TEXT
Lock all e-tickets for a specific flight	**TWC**/ELL/VBA/BA352/19JUN/LHR/NCE
Unlock all e-tickets for a specific flight	**TWC**/ELU/VBA/BA354/20JUL/NCE/LHR
Lock the currently displayed e-ticket	**TWC**/ELL
Unlock the currently displayed e-ticket	**TWC**/ELU

Lock an agency
    by Amadeus office ID
    by IATA number
	
	TWC/AGL/VBA/NCEAX2106
	TWC/AGL/VBA/23205980

Unlock an agency
    by Amadeus office ID
    by IATA number
	
	TWC/AGU/VBA/NCEAX2106
	TWC/AGU/VBA/23205980

Add an office to the Amadeus Electronic Ticketing Server	**TWC**/ACD/VBA/NCEAX2106
Remove an office from the Electronic Ticketing Server	**TWC**/RCD/VBA/98765432
Add an e-ticket boarding point	**TWC**/ABP/VBA/MDI/BLHR/DII
Remove an e-ticket boarding point	**TWC**/RBP/VBA/MDI/BLHR/DII
Display a boarding point	**TWC**/DBP/VBA/MDI/BLHR/DII
Add an e-ticket routing	**TWC**/ART/VBA/MDI/BLHR/ONCE/S-19JUN09/E-24DEC09
Remove an e-ticket routing (with immediate effect)	**TWC**/RRT/VBA/MDI/BLHR/ONCE

Voiding Electronic Tickets

Void an e-ticket with the TWX entry	**TWX**
Void an e-ticket in the sales report, after system timeout	**TWX** / N
Void an e-ticket, a reissued/exchanged e-ticket, or cancel an e-ticket refund with the **TRDC** entry	
from a PNR	**TRDC**
from a PNR by line number	**TRDC** / L3
from the query report	**TRDC** / 3
multiple items from the query report	**TRDC** / 1 , 3 , 6
a range of items from the query report	**TRDC** / 1 - 3
multiple items and a range from the query report	**TRDC** / 1 , 3 - 4
by document number	**TRDC** / TK - 1234567890

Refunding Electronic Tickets Manually

For more information on how to refund e-tickets automatically, see Amadeus Automated Refunds.

Manually refund an e-ticket (full refund)	**TWR**EF / FULL
Manually refund an e-ticket (partial refund)	**TWR**EF
Reprint an ET-REA (market-specific)	**TWR** / REA

Amadeus Ticketless Access

These entries are for travel agencies that have been authorized by a low-cost airline in Amadeus Ticketless Access to sell its flights using the Amadeus distribution system.

Request an Amadeus availability display	**AN**30NOVBOSATL
Change to a Ticketless Access airline display	**AC**W2/B2
Request an Amadeus schedule display	**SN**30NOVBOSATL
Change to a Ticketless Access airline display	**SC**W2/B2
Request a Ticketless Access airline availability display	**AW**FL30NOVBOSATL/B2
Display the fare note	**FL**C3/Y
Sell seats	**SS**2Y3
Enter passenger names	**NM**2SMITH/JOHN MR/JANE MRS
Add a chargeable SSR	**SR**SPDB U2 / P1
Price the itinerary	**FXP**

Enter the mandatory PNR elements for Amadeus Ticketless Access
    Form of payment
    Phone contact
    E-mail address
    Structured address
 	
    Ticket arrangement
    Received from
	
	FPCCVI4000123456789010/0812
	APNYC69686869-H
	APE-JSMITH@MAIL.COM
	AB//NA-MR JACK JONES/A1-12 LONG STREET/ZP-BS7890/CI-NEWTOWN/CO-UNITED STATES/P1
	TKOK
	RFPSGR

End transaction and redisplay the PNR	**ER**
Retrieve the PNR: From Queue 1 Cat 7 By Amadeus record locator	 **QS**1C7 **RT**2OUWH6
Verify booking status	**RTLC**
Display the airline's record locator	**RL**

Amadeus Invoice

To register for this product, contact your local NMC.

Printing Invoices

Display an individual basic invoice	**INVD**
Display an individual extended invoice	**INED**
Display a single basic invoice for all passengers	**INVDJ**
Display a single extended invoice for all passengers	**INEDJ**
Print an individual basic invoice for each passenger	**INV**
Print an individual extended invoice for each passenger	**INE**
Print a single basic invoice for all passengers	**INVJ**
Print a single extended invoice for all passengers	**INEJ**
Print selected passengers	**INV**/P1, 3-5
Print a single invoice for all passengers in TST 3	**INV**J/T3
Print invoice for specific segments and passengers	**INV**/S2, 4/P1-3
Print non-air segments only	**INV**/A*
Print air segments only	**INV**/S*
Print TSTs	**INV**/T1-2
Print an invoice in a specific language	**INV**/LP FR
Print a copy	**INV**/COPY 1234567890
Overwrite a credit card number with 'CREDIT CARD'	**INV**/CREDIT
Redisplay the PNR after printing	**INV**/RT
Enter a manual invoice number	**INV**/MI 1234567890
Override a time preference	**INV**/TO12
Print an invoice with hotel terms	**INE**/HT
Print an invoice for all adults and children	**INV**/PAX
Print an invoice for infants only	**INV**/INF

Print an invoice for an adult passenger only	**INV**/PAX/P1
Alternate date	**INV**/OD23MAR05
Print an invoice for MCO element on line 4	**INV**/L4
Print an invoice for all MCO elements	**INV**/L*
Print passengers	**INV**/P1
Print passenger, segment and MCO	**INV**/P1/S2/L3
Print TST	**INV**/T1/L3
Print all air segments and MCO elements	**INV**/S*/L*
Print all auxiliary segments and MCO elements	**INV**/A*/L*
Inhibit Amadeus Interface Record transmission	**INV**/ZX
Override the Amadeus Interface Record transmission setting, when your office is set to No	**INV**/ZA
Print an invoice with fare price override	**INV**/FYBULK/EBULK/XBULK/TBULK
Print an invoice with fare price override, specified amount	**INV**/FY100.00/X10.00/T110.00
Print an invoice, and ignore FY element	**INV**/NFY
Print an invoice with no fare	**INV**/NO FARE
Print an invoice with no fare, overriding base fare and tax	**INV**/NOFARE*YUSD1500.00*XF17.00
Print an invoice without VAT	**INV**/VAT
Override default VAT (not the US)	**INV**/VAT 18.25
Override GST (CA only)	**INV**/GST
Duplicate an invoice on a specific printer	**INV**/D SA1234
Print an invoice specifying the printer address	**INV**-SA1234
Print an invoice in a remote location	**INV**-NYCUS2101
Duplicate an invoice in a remote location	**INV**/D NYCUS2101
Print an invoice on a specific printer and duplicate the invoice in a remote location	**INV**-SA1234/D NYCUS2101
Print an invoice together with the tickets	**TTP**/**INV**
Print an invoice together with the tickets, and duplicate the invoice on a specific printer	**TTP**/**INV**/D SA1234
Stop the invoice print queue (Amadeus Central Ticketing users only)	**NI** INV SA0136 STOP
Start the invoice print queue (Amadeus Central Ticketing users only)	**NI** INV SA0136 START
Send an invoice to the Amadeus Fax queue	**INV**-FAX

Fax an invoice with the country code and the fax number	**INV**-FAX-FR492947200
Fax an invoice with an APF element in the PNR	**INV**-FAXA
Fax an invoice with a nickname	**INV**-FAXN-JOHN
Send an invoice to the Amadeus Email queue	**INV**-EML
Email an invoice to a specified address	**INV**-EML-MRYAN@AOL.COM
Email an invoice with an APE element in the PNR	**INV**-EMLA
Email an invoice with a nickname	**INV**-EMLN-MARY
Combine ticket print with the invoice fax option	**TTP**/INV-FAX-FR492947200
Combine ticket print with the invoice email option	**TTP**/INV-EMLN-MARY
Email an invoice combined with TKT print	**TTP**/INV-EML-MRYAN@YKT.COM
Add adjustment amount	**RIA** USD230.00-F FREEFLOW/P3
Add service fee	**RIS** EUR25.00-FREEFLOW TEXT
Add refund	**RIS** EUR-25.00-FREEFLOW TEXT
Override total (plus)	**RIT** EUR340.00
Override total (minus)	**RIT** EUR-340.00
Add auxiliary form of payment	**RIU** CHECK/P3
Add invoice remark	**RIF** FREEFLOW TEXT
Add combined invoice and itinerary remark	**RII** FREEFLOW TEXT
Add agency billing information	**RIB**/P1
Add due date information	**RID**/P2
Add due date and agency billing	**RIC**/M15-17
Add invoice remark	**RIP**/M1,3-5,1/S3-4/P1
Add combined invoice and itinerary remarks	**RIO**/M1,3-5,1/S3-4/P2
Add print and select remarks	**INV**/M1-3

Accounting Information Element

Enter an account number	**AI**ANDEC00129
Enter a cost center	**AI**CCDV123
Enter a cost center with segment association	**AI**CCDV123/S4
Enter an account number with passenger association	**AI**ANDEC00129/P2
Enter a client reference	**AI**CRDECD12459745
Enter an IATA company number	**AI**ICDEC038FR
Print GST details	**AI**GDSMITH*ABN98765432101*
Enter a Combination	**AI**ANDEC001029/CCDV123/ICDEC038FR

Displaying Issued Invoice Numbers

See Document Bank on page 169.

Billing and Mailing Addresses

See Billing Address on page 42.

Amadeus Itinerary

Display one basic itinerary for all passengers	**IBD**
Display one extended itinerary for all passengers	**IED**
Print a separate basic itinerary for each passenger	**IBP**
Print a separate extended itinerary for each passenger	**IEP**
Print basic itinerary for all passengers in same PNR	**IBP**J
Print extended itinerary for all passengers in same PNR	**IEP**J
Print selected passengers	**IEP**/P1-2
Print selected segments	**IEP**/S3-4
Include hotel reservation terms	**IEP**/HT
Specify language	**IEP**/LP FR
Set time display mode	**IEP**/TO 12 or **IEP**/TO 24
Indicate a printer	**IEP**-SA1234
Print itinerary in remote site	**IEP**-NYCUS2101
Print duplicate itinerary	**IEP**/D SA1234
Print duplicate itinerary in remote site	**IEP**/D NYCUS2100
Indicate printer, and duplicate in remote site	**IEP**-SA1234/D NYCUS2100
Print ticket and itinerary	**TTP**/**IEP**
Print ticket, itinerary, and duplicate itinerary	**TTP**/**IEP**/D SA1234
Fax a queue	**IEP**-FAX
Fax a country code and number	**IEP**-FAX-FR49296846
Fax an itinerary with APF element in PNR	**IEP**-FAXA
Fax a nickname	**IEP**-FAXN-JOHN
Fax an itinerary combined with a ticket print	**TTP**/**IEP**-FAX-FR49296846
Email a queue	**IEP**-EML
Email an address	**IEP**-EML-MBAUER@YKT.COM
Email an itinerary with an APE element in a PNR	**IEP**-EMLA
Email a nickname	**IEP**-EMLN-MARY
Email an itinerary combined with a ticket print	**TTP**/**IEP**-EML-MBAUER@YKT.COM

Print an itinerary for specific segments and passengers	**IBP**/S2,4/P1-3
Print an itinerary in a specific language	**IBP**/LP FR
Include customized remark number 1	**IBP**/M 1
Time preference	**IBP**/TO 12
Print an itinerary with hotel terms	**IEP**/HT
Print an itinerary specifying the printer address	**IBP**-SA1234
Print an itinerary specifying the printer number	**IBP**-3
Print an itinerary in a remote location	**IBP**-NYCUS2101
Print a duplicate itinerary at a specified printer address	**IBP**/D SA1234
Print a duplicate itinerary in a remote location	**IBP**/D NYCUS2100
Print an itinerary together with tickets	**TTP**/**IBP**
Print an itinerary together with tickets, and duplicate the itinerary on a specific printer	**TTP**/IBP/D SA1234
Send an itinerary to the Amadeus Fax queue	**IBP**-FAX
Fax an itinerary with the country code and the fax number	**IBP**-FAX-FR492947200
Fax an itinerary with an APF element in the PNR	**IBP**-FAXA
Fax an itinerary with a nickname	**IBP**-FAXN-JOHN
Send an itinerary to the Amadeus Email queue	**IBP**-EML
E-mail an itinerary to a specified address	**IBP**-EML-MRYAN@AOL.COM
E-mail an itinerary with an APE element in the PNR	**IBP**-EMLA
E-mail an itinerary with a nickname	**IBP**-EMLN-MARY
Combine ticket print with the itinerary fax option	**TTP**/**IBP**-FAX-FR492947200
Combine ticket print with the itinerary e-mail option	**TTP**/**IBP**-EMLN-MARY
Amadeus Central Ticketing users only: Stop the itinerary print queue Start the itinerary print queue	**NI** ITN SA0136 STOP **NI** ITN SA0136 START

Wallet Itinerary

Display a wallet itinerary	`IWD`
Select passengers	`IWD`/P2
Select segments	`IWD`/S2,4-6/P1
Select alternate language	`IWD`/LP GE
Print the ticket and the wallet itinerary	`TTP`/`IWP`
Print wallet itinerary only	`IWP`
Select multiple passengers	`IWP`/P1, 3-5
Select multiple segments	`IWP`/S3, 6-8
Alternate language	`IWP`/LP GE
Indicate a printer	`IWP`-SA1234 -or- IWP-33
Select an alternate printer	`IWP`-CNX01
Print to a remote office	`IWP`-NYCUS2101
Print a distribution profile	`IWP`-ST12AB
Duplicate a wallet itinerary	`IWP`/D SA1234 -or- IWP/D 3
Duplicate in a remote office	`IWP`/D NYCUS2101
Print a wallet itinerary at a local printer and duplicate at a remote office	`IWP`-SA1234/D NYCUS2101

ATB MINI-ITINERARIES

Print an ATB mini-itinerary	`IMP`
Print an ATB mini-itinerary and ticket	`TTP`/`IMP`
Print an ATB mini-itinerary for specific passengers	`IMP`/P1-3,5
Print an ATB mini-itinerary for specific TSTs	`IMP`/T3-4
Print an ATB mini-itinerary for specific segments	`IMP`/S3,6-8
Print an ATB mini-itinerary for an alternate date (US only)	`IMP`/OD22MAR05
Print an ATB mini-itinerary in a specific language	`IMP`/LP FR

REMARKS

Remarks Entered in the PNR

Combined invoice and itinerary remark	`RII` FREEFLOW TEXT/P1/S3
Add an itinerary remark	`RIR` FREEFLOW TEXT/P1/S3
Combine an invoice and itinerary remark	`RII` FREEFLOW TEXT
Add an office profile itinerary remark	`RIM`/M2,5
Combine an office profile invoice and itinerary remark	`RIO`/M2,5
Print and select remarks	`IEP`/M1-3
Invoice remark	`RIF` FREEFLOW TEXT/P1/S3
ATB mini-itinerary remark	`RIZ` FREEFLOW TEXT/P1
Filler strip remark	`RIZ` FREEFLOW TEXT/P1
E-ticket itinerary receipt (ITR) remark	`RIZ` FREEFLOW TEXT/P1
Positive invoice adjustment remark for air segments	`RIA` USD230.00-F FREEFLOW TEXT
Negative invoice adjustment remark for non-air segments (miscellaneous)	`RIA` USD-20.00-M FREEFLOW TEXT
Positive adjustment remark for non-air segments (hotel)	`RIA` USD200.00-H
Positive adjustment remark for non-air segments (car)	`RIA` USD200.00-C
Adjustment remark for a passenger	`RIA` USD20.00-M FREEFLOW TEXT/P3
Service fee	`RIS` USD25.00-FREEFLOW TEXT
Refund	`RIS` USD-25.00-FREEFLOW TEXT
Positive override of invoice total amount	`RIT` USD340.00
Negative override of invoice total amount	`RIT` USD-340.00
Form of payment for auxiliary segments	`RIU` CHECK/P3
Add or change message lines	`6`/M1-3,5
Delete message lines	`6`/M
Change a freeflow remark on line number 6	`6`/NO VISA REQUIRED

Remarks from the Office Profile

Include all combined invoice and itinerary remarks	`RIO`
Include specific combined invoice and itinerary remarks	`RIO`/M1,3-5,1/S3-4/P2
Include all itinerary remarks	`RIM`
Include specific itinerary remarks	`RIM`/M1,3-5,1/S4-5/P4
Include all invoice remarks	`RIP`
Include specific invoice remarks	`RIP`/M1,3-5,1/S3-4/P1
Include an agency billing information remark	`RIB`/P1
Include a due date information remark	`RID`/P2
Include billing and due date information remarks, and all invoice remarks	`RIC`
Include billing and due date information remarks, and specific invoice remarks	`RIC`/M15-17
Add or change message lines	`6`/M1-3,5
Delete message lines	`6`/M

OFFICE PROFILE

Display your own office profile	`PV`
Display the office profile for another office	`PV`/NYCUS2100
Display the office profile by IATA number	`PV`/12345678
Display the office profile by AMID number	`PV`/069189
Display the invoice and itinerary messages section	`PV`/M
Update the due date invoice message, line 2	`PVU`/D02-FREEFLOW TEXT
Update the billing address invoice message, line 1	`PVU`/BI1-FREEFLOW TEXT
Update the automatic invoice/itinerary message, line 1	`PVU`/V01-FREEFLOW TEXT
Update the customized invoice/itinerary message, line 3	`PVU`/C03-FREEFLOW TEXT
Display the general section	`PV`/G
Update the freeflow text, line 1	`PVU`/F01-FREEFLOW TEXT
Delete an office profile remark line	`PVU`/F01-

E-TICKET ITINERARY RECEIPTS (ITRS)

This functionality is market/airline specific and is therefore not available to all agents.

Print an individual ITR for each passenger	`ITR`
Print an ITR for specific passengers	`ITR`/P1,3-5
Print an ITR specifying FB element (line number 10)	`ITR`/L10
Print an ITR for an E-ticket number	`ITR`/TKT 005-1234567890
Print an ITR in a specific language	`ITR`/LP FR
Print an ITR specifying the printer address	`ITR`-SA1234
Print an ITR in a remote location	`ITR`-NYCUS2101
Print an ITR together with the tickets	`TTP`/`ITR`
Combine TTP and ITR print options	`TTP`/`ITR`-SA1234/LPFR/P4
Fax an ITR with the country code and the fax number	`ITR`-FAX-FR492947200
Fax an ITR with an APF element in PNR	`ITR`-FAXA
Fax an ITR with a nickname	`ITR`-FAXN-JOHN
E-mail an ITR to a specified address	`ITR`-EML-MRYAN@AOL.COM
E-mail an ITR with an APE element in the PNR	`ITR`-EMLA
E-mail an ITR with a nickname	`ITR`-EMLN-MARY
Combine ticket print with the TKT fax option	`TTP`/`ITR`-FAX-FR492947200
Combine ticket print with the ITR e-mail option	`TTP`/`ITR`-EML-MBAUER@YKT.COM
Display ITR	`ITRD`
Combine ticket and invoice print with the ITR e-mail option	`TTP`/`INV`/`ITR`-EMLA
Print a copy of a previously issued ITR	`ITR`/COPY
Print a copy of a previously issued ITR with a specified ticket number	`ITR`/COPY/TKT 005-1234567890

Amadeus Fax

To register for this product, contact your local NMC.

Sending a Document by Fax

See Amadeus Invoice on page 187.

See Amadeus Itinerary on page 191.

See E-Ticket Itinerary Receipts (ITRS)   on page 196.

Creating and Sending Faxes

(ENTER) indicates that you must press Enter to move to the next line.

Send a freeflow text fax message	**WMP** (ENTER) FAX FR492947200; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Create a fax message, append an invoice or itinerary, and send	**WMP** (ENTER) FAX FR492947200; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND/APPEND-1
Send a freeflow text fax message using a nickname	**WMP** (ENTER) FAXN JOHN; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Send a message to multiple numbers	**WMP** (ENTER) FAX FR492947200, (ENTER) TLXN JACK, (ENTER) FAX UK1711234567; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Request a delivery notification	**WMP** (ENTER) FAX FR492947200; (ENTER) /NTF (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Include alternate numbers	**WMP** (ENTER) FAX UK1711234567 (ENTER) /ALT (ENTER) FAX UK1711234566; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND

Send to an individual	`WMP (ENTER)`
	`FAX FR492947200; (ENTER)`
	`/ATTN MR GREENE (ENTER)`
	`FREEFLOW TEXT (ENTER)`
	`LLLL/SEND`

Fax Amadeus display	`WM/FWD/FAX FR492947200/AN08JANPARNCE`
Store Amadeus display in Amadeus Fax queue	`WM/GET/AN08JANPARNCE`
Display a pending message	`WM/MSG-P`
Resume the creation of a stored message	`WM/RESUME`
Cancel a stored message	`WM/CANCEL`
Send a stored message	`WM/SEND`
Save a stored message in the Amadeus Fax queue	`WM/SAVE`
Load a saved message from the Amadeus Fax queue	`WM/LOAD-2`
Retrieve a saved message from the Amadeus Fax queue	`WM/FIND/2`
Delete a saved message from the Amadeus Fax queue	`WM/DELETE/2`

Creating and Managing Nicknames

The entries below are used to manage the agent nickname list. To manage the office nickname list, replace NIC with NICO.

Define a nickname	`WM/ADD/NIC/FAX/JOHN/FR492947200`
Define a nickname at office level	`WM/ADD/NICO/FAX/MKT/FR492947171`
Display a nickname list	`WM/DIS/NIC`
Display a nickname list for an office	`WM/DIS/NICO`
Delete a nickname	`WM/DEL/NIC/FAX/JOHN`

Define a nickname with several numbers	`WM/ADD/NIC/FAX/MARKETING/`
	`FAX FR493637588, (ENTER)`
	`FAX FR493637589, (ENTER)`
	`FAX FR493637590, (ENTER)`

Update an element within an office nickname	`WM/CHA/NICO/FAX/MKT/4/FAX` `FR492947171`
Add an element to a nickname	`WM/ADD/NIC/FAX/JACK/` `FAX FR492947172`
Update an element within a nickname	`WM/CHA/NIC/FAX/JACK/4/` `FAX FR492947172`

Add an element to an office nickname	`WM`/ADD/NICO/FAX/MKT/FR492947171
Delete an element from a nickname	`WM`/DEL/NIC/FAX/JACK/ FAX FR492947172
Delete an element from an office nickname	`WM`/DEL/NICO/FAX/MKT/FR492947171
Delete a nickname from an office list	`WM`/DEL/NICO/FAX/MKT

Managing the Amadeus Fax Queue

Display an agent queue index	`WM`/MSG
Display an agent queue index for a different agent	`WM`/MSG/12345A12
Display an office queue index	`WM`/MSG/O
Display an agent message	`WM`/MSG-2
Display an office message	`WM`/MSG-2/O
Display the next agent message from a queue	`WMN`
Display the next office message from a queue	`WMNO`
Redisplay the last agent message from a queue	`WML`
Redisplay the last office message from a queue	`WMLO`
Delete an agent message	`WM`/DEL/MSG-2
Delete an office message	`WM`/DEL/MSG-2/O
Delete a range of agent messages	`WM`/DEL/MSG-01-15
Delete a range of office messages	`WM`/DEL/MSG-01-15/O
Delete all agent messages	`WM`/DEL/MSG-ALL
Delete all office messages	`WM`/DEL/MSG-ALL/O
Display the message count	`WM`/ELN
Register a terminal ID	`WM`/
Display another office station code	`WM`/MUC1A0701
Store an Amadeus display in the inbound message queue	`WM`/GET/GLOBAL CORE ENTRY
View an agent outbound message queue (LOG)	`WM`/LOG
View an agent pending message in the LOG	`WM`/PND-1
View an agent message from a specific LOG	`WM`/LOG-1/MSG-1
Print an agent message	`WM`/PRT/MSG-4
Print an office message	`WM`/PRT/MSG-4/O

Set the sorting order of the agent queue index	**WM**/ORD/TOP **WM**/ORD/BOT
Set the sorting order of the office queue index	**WM**/ORDO/TOP **WM**/ORDO/BOT
Display statistics at the agent sign or terminal level	**WM**/HST
Display statistics at the office level	**WM**/HST/O

Fax Header Options

The entries below are used to manage agent message headers. To manage office message headers, replace HDR with HDRO (this does not apply to the /ON and /OFF options).

Create a message header including freeflow text	**WM**/ADD/HDR/FAX/GREETING/THANK YOU FOR CHOOSING HAPPY HOLIDAYS TRAVEL
Create an office message header	**WM**/ADD/HDRO/MSG TYPE/HEADER NAME/HEADER TEXT
Include a logo in the header	**WM**/ADD/HDR/FAX/WELCOME LETTER//LOGO LOGO NAME
Display a list of headers	**WM**/DIS/HDR
Delete a header	**WM**/DEL/HDR/FAX/GREETING
Delete an office header	**WM**/DEL/HDRO/FAX/HEADER NAME
Activate a header	**WM**/HDR/ACT/FAX/GREETING
Deactivate a header	**WM**/HDR/INA/FAX/GREETING
Activate an office header	**WM**/HDRO/ACT/FAX/HEADER NAME
Deactivate an office header	**WM**/HDRO/INA/FAX/HEADER NAME
Turn the header function on	**WM**/HDR/ON
Turn the header function off	**WM**/HDR/OFF

Amadeus Email

Sending a Document by Email

See Amadeus Invoice on page 187.

See Amadeus Itinerary on page 191.

See E-Ticket Itinerary Receipts (ITRS)   on page 196.

Creating and Sending Emails

If your terminal does not support the @ symbol, enter the letters 'AT' instead. For example: MRYAN AT AOL.COM. For terminals that do not support the _ (underscore) symbol, enter the letter 'U' instead. For example: JOHN U SMITH@AMADEUS.NET.

A space before and after the 'AT' and the 'U' is mandatory. (ENTER) indicates that you must press Enter to move to the next line.

Send an e-mail message with freeflow text	**WMP** (ENTER) EML MRYAN@AOL.COM; (ENTER) FREEFLOW TEXT (ENTER) ON MANY LINES (ENTER) LLLL/SEND
Send an e-mail message to multiple e-mail addresses	**WMP** (ENTER) EML MRYAN@AOL.COM; (ENTER) EML JSMITH@MAIL.COM; (ENTER) EML FPETERS@AOL.COM; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Send an e-mail message with freeflow text specifying the title	**WMP** (ENTER) EML MRYAN@AOL.COM; (ENTER) /TITLE YOUR TITLE HERE (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Replace default email title	**WMP** (ENTER) EML AMADEUS@AMADEUS.NET# (ENTER) /TITLE HAVE A NICE TRIP (ENTER) (FREEFLOW TEXT) (ENTER) LLLL/SEND
Create an e-mail message, append an invoice or itinerary, and send	**WMP** (ENTER) EML MRYAN@AOL.COM; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND/APPEND-1

Send an e-mail message with freeflow text using a nickname	`WMP` (ENTER) `EMLN MARY;` (ENTER) `FREEFLOW TEXT` (ENTER) `LLLL/SEND`
Send e-mail messages between Amadeus Email users	`WMP` (ENTER) `AMD 00009268` (ENTER) `TEXT DESTINED FOR` (ENTER) `AMADEUS E-MAIL USER` (ENTER) `NO 00009268` (ENTER) `FREEFLOW TEXT` (ENTER) `LLLL/SEND`
Send an e-mail message and save a copy in the Amadeus Email queue	`WMP` (ENTER) `EML MRYAN@AOL.COM;` (ENTER) `FREEFLOW TEXT` (ENTER) `LLLL/SEND/CPY`
Create an e-mail message and store temporarily	`WMP` (ENTER) `EML MRYAN@AOL.COM;` (ENTER) `FREEFLOW TEXT` (ENTER) `LLLL`
Register a terminal ID	`WM/`
Display the pending message	`WM/MSG-P`
Resume the creation of a stored message	`WM/RESUME`
Cancel a stored message	`WM/CANCEL`
Send a stored message	`WM/SEND`
Save a stored message in the Amadeus Email queue	`WM/SAVE`
Load a saved message from the Amadeus Email queue	`WM/LOAD-2`
Retrieve a saved message from the Amadeus Email queue	`WM/FIND/2`
Delete a saved message from the Amadeus Email queue	`WM/DELETE/2`
Send an e-mail with an Amadeus display	`WM/FWD/EML TOM@AOL.COM` `/AN08JANPARNCE`
Save an Amadeus display in the Amadeus Email queue	`WM/GET/AN08JANPARNCE`

Creating and Managing Nicknames

These entries are used to manage the agent nickname list. To manage the office nickname list, replace NIC with NICO.

Define a nickname	`WM/ADD/NIC/EML/MARY/MRYAN@AOL.COM`
Define a nickname at office level	`WM/ADD/NICO/EML/MKT/MRYAN@AOL.COM`

Define nickname with several addresses	`WM/ADD/NIC/EML/MARKETING/`
	`EML MRYAN@AOL.COM, (ENTER)`
	`EML JSMITH@MAIL.COM, (ENTER)`
	`EML FPETERS@AOL.COM, (ENTER)`

Display a nickname list	`WM/DIS/NIC`
Display a nickname list for an office	`WM/DIS/NICO`
Delete a nickname	`WM/DEL/NIC/EML/MARY`
Add an element to a nickname	`WM/ADD/NIC/EML/JACK/` `AMADEUS@AMADEUS.COM`
Add an element to an office nickname	`WM/ADD/NICO/EML/MKT/` `AMADEUS1@AMADEUS.NET`
Update an element within a nickname	`WM/CHA/NIC/EML/JACK/4/` `EML AMADEUS@AMADEUS.COM`
Update an element within an office nickname	`WM/CHA/NICO/EML/MKT/4/` `EML AMADEUS1@AMADEUS.NET`
Delete an element from a nickname	`WM/DEL/NIC/EML/JACK/1`
Delete an element from an office nickname	`WM/DEL/NICO/EML/MKT/2`
Delete a nickname from an office list	`WM/DEL/NICO/EML/MKT`

Managing the Amadeus Email Queue

Display an agent queue index	`WM/MSG`
Display an agent queue index for a different agent	`WM/MSG/12345A12`
Display an office queue index	`WM/MSG/O`
Display an agent message	`WM/MSG-2`
Display an office message	`WM/MSG-2/O`
Display the next agent message from a queue	`WMN`
Display the next office message from a queue	`WMNO`
Redisplay the last agent message from a queue	`WML`

Redisplay the last office message from a queue	`WMLO`
Delete an agent message	`WM/DEL/MSG-2`
Delete an office message	`WM/DEL/MSG-2/O`
Delete a range of agent messages	`WM/DEL/MSG-01-15`
Delete a range of office messages	`WM/DEL/MSG-01-15/O`
Delete all agent messages	`WM/DEL/MSG-ALL`
Delete all office messages	`WM/DEL/MSG-ALL/O`
Display the office station code	`WM/ELN`
Display another office station code	`WM/MUC1A0701`
View an agent outbound message queue (LOG)	`WM/LOG`
View an agent pending message in the LOG	`WM/PND-1`
View an agent message from a specific LOG	`WM/LOG-1/MSG-1`
Print an agent message	`WM/PRT/MSG-4`
Print an office message	`WM/PRT/MSG-4/O`
Set the sorting order of the agent queue index	`WM/ORD/TOP` `WM/ORD/BOT`
Set the sorting order of the office queue index	`WM/ORDO/TOP` `WM/ORDO/BOT`
Display statistics at the agent sign or terminal level	`WM/HST`
Display statistics at the office level	`WM/HST/O`
Store an Amadeus display in the inbound message queue	`WM/GET/GLOBAL CORE ENTRY`

E-mail Header Options

These entries are used to manage agent message headers. To manage office message headers, replace HDR with HDRO (this does not apply to the /ON and /OFF options).

Create a message header including freeflow text	`WM/ADD/HDR/EML/GREETING/THANK YOU FOR` `CHOOSING HAPPY HOLIDAYS TRAVEL`
Create a message header for an office	`WM/ADD/HDRO/EML/GREETING/THANK YOU FOR` `CHOOSING HAPPY HOLIDAYS TRAVEL`
Create a message header including an e-mail title	`WM/ADD/HDR/EML/MYTITLE/ (ENTER)` `/TITLE YOUR TRAVEL PLAN`

Create a message header including both freeflow text and an e-mail title	`WM/ADD/HDR/EML/GRTNG02/` `/TITLE YOUR TRAVEL PLAN (ENTER)` `THANK YOU FOR CHOOSING HAPPY HOLIDAYS TRAVEL`
Display a list of headers	`WM/DIS/HDR`
Display a list of office headers	`WM/DIS/HDRO`
Delete an agent header	`WM/DEL/HDR/EML/HEADER NAME`
Delete an office header	`WM/DEL/HDRO/EML/HEADER NAME`
Activate a header	`WM/HDR/ACT/EML/HEADER NAME`
Activate an office header	`WM/HDRO/ACT/EML/HEADER NAME`
Deactivate a header	`WM/HDR/INA/EML/HEADER NAME`
Deactivate an office header	`WM/HDRO/INA/EML/HEADER NAME`
Turn the header function on	`WM/HDR/ON`
Turn the header function off	`WM/HDR/OFF`

Using a Reply-To Address

These entries are used to manage the agent reply-to address. To manage the office reply-to address, replace RPY with RPYO.

Create a reply-to address	`WM/ADD/RPY/AGENTNAME@AMADEUS.COM`
Create an office reply-to address	`WM/ADD/RPYO/AMADEUS1@AMADEUS.COM`
Display the current reply-to address	`WM/DIS/RPY`
Display an office reply-to address	`WM/DIS/RPYO`
Delete a reply-to address	`WM/DEL/RPY`
Delete an office reply-to address	`WM/DEL/RPYO`

Amadeus Queues

Working Queues

Start Queues (default category)	**QS**87
Start a queue, specified by nickname	**QS**.TKT
Start a queue, specified by corporate nickname	**QS**.WL2/MAILTKT
Start a specified queue category	**QS**87C1
Start a specified queue category and date range	**QS**87C1D1
Start a specified queue category and date range, for a branch office	**QS**/MUCLH1023 /87C1D1
Start a specified queue category and display the specified elements for all PNRs in this queue and category	**QS**8C3.RTN,I,K
Start a queue, specified by nickname, and display the specified elements for all PNRs in this queue	**QS**.TKT.RTN,A,K
Change the PNR elements displayed in the previous **QS** entry	**RT**.N,I
Display all PNR elements after using a previous **QS** entry to display specific elements	**RT**.
Start a specified queue category and display the specified history elements for all PNRs in this queue and category	**QS**8C3.RHN,I,K
Change the PNR history elements displayed in the previous **QS** entry	**RH**.N,I
Display all PNR history elements after using a previous **QS** entry to display specific history elements	**RH**.
Delete the current item and display the next one	**QN**
Delete the current item and exit Queues (only for message queues)	**QNF**
Ignore PNR	**IG**
Ignore a PNR or message, leaving it at the bottom of the queue, and exit Queues	**QI**
Ignore changes to the PNR or message, exit Queues, and redisplay the PNR outside the Queues application	**QI**R
Redisplay the PNR if the screen is cleared	**RT**
Redisplay the message if the screen is cleared	**QU**
Send the PNR or message to the bottom of the queue and display the next one	**QD**
Delay the PNR to a time	**QD**1300
Delay the PNR to a time, with a remark	**QD**1300/UTC

Delay the PNR to a date	**QD**20DEC
Delay the PNR to a date, with a remark	**QD**20DEC/UTC
Delay the PNR to a date and time	**QD**20DEC/1300
Delay the PNR to a date and time, with a remark	**QD**20DEC/1300/LMCB
Send the PNR or message to the bottom of the queue and exit Queues	**QD**F
Delay the PNR to a time and exit Queues	**QD**F1400
Delay the PNR to a date, and exit Queues	**QD**F13NOV
Delay the PNR to a date and time, and exit Queues	**QD**F13NOV/1400
End transaction on the PNR, remove from the queue, and exit Queues	**QF**
End transaction on the PNR, remove from the queue, exit Queues, and redisplay the PNR	**QFR**
End transaction on the PNR and displays the next PNR	**ET**
Browse a specified queue	**QSB**1
Browse a queue specified by its nickname	**QSB**.JANE
Browse a specified queue in another office	**QSB**/NCE1A0950/1
Browse a specified queue and category	**QSB**97C25
Browse a queue, specified by its nickname, and the specified category	**QSB**.JANE.C1
Browse a specified queue, category, and date range	**QSB**97C25D1

Adding Queues

Add a special queue	**QA**/NCE1A0900/6C1
Add a queue and a number of categories	**QA**91C1
Add a queue, category, and date range	**QA**91C1D05MAY-12MAY-19MAY
Change an existing date range	**QA**D7D10NOV-16NOV-20NOV
Add a single queue category	**QA**C87C2-2
Add multiple queue categories	**QA**C87C1-3
Delete a category name of a special queue	**QA**N3C1
Add or change a category name to a dual queue	**QA**R2C2AGENT
Delete a category name of a dual queue	**QA**R2C2
Change a dual queue to a special queue	**QA**M7C1

Change a special queue to a dual queue	**QA**M7C1D23MAR-30MAR-07APR
Add a queue name	**QAQ**87VOUCHER
Delete a queue name	**QAQ**87
Add a category name to a special queue	**QA**N3C1PURGED

Activating Queue Sortation

These entries must be entered in the order that they are listed.

Activate a queue category	**JGU**/QCT-21
Add the sign-associated category	**QA**C6C21-21
Name the category (optional)	**QA**R6C21NAME
Name the category (special queue)	**QA**N6C21NAME

Queue Nicknames

Add a nickname	**QLA**JANE/30C1
Add a nickname, different office	**QLA**HDQ/FRAWL2100/5
Add a nickname, corporate list	**QLA**/BA1/NLFARE/LONBA1111/31C1
Delete a nickname	**QLX**JANE
Delete a nickname, different office	**QLX**/BA1/NLFARE
Display a nickname list	**QLD**
Display specific nicknames only	**QLD**TKT
Display a corporate nickname list	**QLD**/BA1

Displaying Queue Counts

Display the count for the default category of the specified queue	**QC**87
Display the count for a specified queue and category	**QC**87C1
Display the queue count, queue specified by its nickname	**QC**.TODAY
Display the queue count, queue specified by its corporate nickname	**QC**.BA1/GBFARE
Display the count for a specified category and branch office	**QC**/MUCLH1023/87C1
Display the count for the sign-associated category	**QCC**
Display the count for the sign-associated category - activity only	**QCA**
Display the count for a specified category - activity only	**QCA**C1

Display the count for all categories with active messages or PNRs	**QC**1CA
Display the count for all existing categories	**QC**1CE
Display the count for all categories with workable items	**QC**1CW
Display the count total (with activity category and date range detail)	**QT**
Display the count total for a branch office	**QT**/MUCLH1023
Display the count total (summary)	**QT**Q
Display the count total (summary) for a branch office	**QT**Q/HOU1A2901
Reset the count	**QCR**
Reset category 1 of queue 8 in current office for date range 1	**QCR**8C1D1
Reset category 1 of queue 8 in current office for date range 1 and recalculate the queue counts	**QCR**8C1D1-R
Reset all categories for queue 8 in current office for all date ranges and recalculate the queue counts	**QCR**8-R
Recalculate queue counts for the queue planner	**QCR**-U
Reset all queues in the specified office	**QCR**/LYSAF0105

Deleting Queues

To use the following entries, you must be signed in with an SU duty code. Also note that only empty queues and categories can be deleted, and that you cannot delete categories 0 or 97, even if they are empty.

Delete queue two	**QK**2
Delete queue categories one through four	**QK**C87C1-4
Delete queue category four only	**QK**C87C4-4
Delete queue two from a branch office ID	**QK**/MUCLH1023/2

Monitoring Queues - Adding and Canceling

QOA is the transaction code to add the queue monitor function. To cancel it, use the same entries but change QOA to QOX.

Monitor a specific queue	**QO**A2
Monitor all categories for queue 97	**QO**A97CA
Monitor all categories and date ranges for queue 97	**QO**A97CADA
Monitor a specific category of queue 97	**QO**A97C1
Monitor a specific queue category and date range	**QO**A97C3D2
Monitor a specific queue category and date range for a specific office ID	**QO**A / NCE1A0900 / 97C3D2
Monitor a specific queue category and date range for a different office ID	**QO**A / PARAX2101 / 8CAD2
Monitor a specific queue category and date range for a specific terminal address	**QO**A97C3D2 / 09020815

Monitoring Queues - Displaying

Display all monitored queues	**QO**DALL
Display a specific monitored queue	**QO**D8C1D1

Cancel Queue Monitor

Cancel queue monitor for a specific queue	**QO**X2
Cancel queue monitor for a specific queue all categories	**QO**X97CA
Cancel queue monitor for a specific queue all categories and date ranges	**QO**X97CADA
Cancel queue monitor for a specific queue, category and date range	**QO**X97C3D2
Cancel queue monitor for a specific queue, category and date range for a specific terminal address	**QO**X97C3D2 / 09020815

Placing PNRs and Messages on Queues

The QER, QMR, and QBR entries can be used to retain PNRs or messages on queue and to transfer them. Also note that messages can only be placed on message queues and PNRs can only be placed on PNR queues. Office IDs can be added to all entries. (ENTER) indicates that you must press Enter to move to the next line.

Place a PNR or message on a queue, category zero	**QE**87
Place a PNR or message on a queue specified by its nickname	**QE**.JANE
Place a PNR or message on a queue specified by its corporate nickname	**QE**.BA1/GBTOD
Place a PNR or message on a queue in a specified category	**QE**87C2
Place a PNR or message on a queue, specified by its nickname, and in a specified category	**QE**.URGENT.C3
Place a PNR or message on a queue, category, and date range	**QE**87C2D1
Place a PNR or message on a queue, category, and date range for a specified office	**QE**/MUCLH1023/87C2D1
Place a PNR or message on a queue, category, specific date and time	**QE**87C2/15MAR-1100
Place a PNR or message on a queue and category by record locator	**QE**87C2-GTF6YT
Place a PNR or message on a queue and category, and retain on screen	**QE**8-RT
Place a message on the message queue	**QE**97 (ENTER) TEST MESSAGE//
Place a message on a queue, by its nickname	**QE**.JANE (ENTER) TEST MESSAGE//
Place a message on a queue for a different office	**QE**/MIA1A0980/97(ENTER) TEST MESSAGE//
Place a PNR or message on a queue, and retain on the current queue	**QER**8
Place a PNR or message on a queue and category and retain it on the current queue	**QER**8C1
Place a PNR or message on a queue, category, and date range, and retain it on the current queue	**QER**8C1D2
Place a PNR or message on a queue, category, and date range, for a different office, and retain it on a current queue	**QER**/FRALH0900/8C122
Place a PNR or a message on a queue specified by its nickname and retain on the current queue	**QER**.JANE

End transaction on a PNR and retain it on the same queue	**QE**S
Place a PNR in the default category of two or more queues (maximum ten)	**QM**87/2
Place a PNR in the specified category of two or more queues (maximum ten)	**QM**87C1/2C1
Place a PNR in the specified categories and date ranges of two or more queues (maximum ten)	**QM**87C1D1/2C1D1
Place a PNR in the specified categories and date ranges of one queue in your own office and one queue in one or more other offices	**QM**87C1D1/MAD1A9999/19C1D2/MAD2A9999/5C3D2
Place PNR on one queue in your own office, and on two queues in another office (maximum five queues in another office)	**QM**7/NCE1A0999/1/22
Place a PNR on other queues but also retain it on the current queue	**QMR**87C1D1/MAD1A9999/19C1D2/MAD2A9999/5C3D2
Place a message on a queue in two other offices	`RM MESSAGE (enter)` **QM**/MIA1A0980/97/NCE1A0980/97
Place a PNR to your messenger viewer	**QME**
Place a PNR to your messenger viewer and append a space control topic	**QME**/C
Place a PNR to queue to another agent in your office	**QME**/NCE6X0980-6434GY
Place a PNR to queue to another agent to more than one office	**QME**/NCE6X0980-6434GY/NCE6X0856-3409HJ
Place a PNR to queue according to the flight number for a specific date	**QME**/6X105/15DEC
Queuing a text message to another office	**QME**/NCE6X0980-6434GY/FREEFLOW TEXT//
Transfer a specified number of PNRs or messages from one queue, category and date range to another	**QB**87C1D2-1C1D1-25
Transfer a specified number of PNRs or messages from a queue in your own office to a queue in another office	**QB**1C1D2-/PERQF0110/1C1D2
Transfer a specified number of PNRs to another queue and retain them on the current queue	**QB**R2C2D1-7C2D2
Deactivate the automatic clearance of queue 8 to queue 12	**QVU**/Q12/OFF
Reactivate the automatic clearance of queue 8 to queue 12	**QVU**/Q12/ON
Display automatic clearance status	**QVU**/Q12/DISP

Broadcasting Messages

Send a broadcast message to all branch offices	**BM**/SK0
Send a broadcast message to all branch offices in a specific city	**BM**STO,CPH/SK0
Send a broadcast message to a specific branch	**BM**STO/SK0/034

Displaying a List of Queues Containing the Current PNR

Display a list of all queues containing the current PNR	**RTQ**

Removing the Current PNR From One or More Queues

*Use the following commands after using **RTQ** to display the list of queues containing the current PNR.*

Remove the current PNR from the queue on line 3	**QXP**3
Remove the current PNR from all queues	**QXP**/ALL
Remove a PNR using its record locator from a specific queue	**QX**/ZIACLQ/15CD
Remove a PNR using its record locator from all queues in a specific office	**QX**/ZIACLS/ALL

Displaying a List of PNRs Using Queue View

Display a list of PNRs on queue 15, category 0, date range 1, with a ticketing date of March 10, sorted by the date of departure of the first segment.	**QV**/15C0D1-TK(10MAR)/S-(DD)
Display a list of PNRs on queue 15, category 0, date range 1, for the dates indicated, sorted by the date of departure of the first segment.	**QV**/15C0D1-TK(10MAR-20MAR,25MAR,12APR)/S-(DD)
Display a list of PNRs on queue 1 in your office	**QV**/1
Display next set of PNRs	**QV**MD
Display a list of PNRs on queue 1 in the office FRALH0980	**QV**/FRALH0980/1
List the PNRs on queue 1 in your office, from line number 250 to line number 500	**QV**/1/R(250-500)
Display the PNRs in category 1 of the nicknamed queue in the current office.	**QV**.JANE.C1
Display the PNRs in category 1 of the nicknamed queue in the nicknamed corporation.	**QV**.CORPID/JANE.C1

Retrieving and Removing PNRs Using Queue View

Use the following entries after you have displayed a list of PNRs using Queue View.

Retrieve the item on line 3 of a Queue View list	**QV**3
Retrieve the item on line 3 and also remove it from the queue	**QVD**3
Refresh the list view showing the list after the PNR or message has been removed	**QV**0
Remove the PNR on line 1	**QVX**1
Remove the PNR on both lines 1 and 2	**QVX**1,2
Remove the PNRs on lines 1 through 4	**QVX**1-4
Remove the items on the specified lines (maximum number of elements is five)	**QVX**1-10,15-20,25,30
Remove all PNRs from the currently displayed queue	**QVX**ALL

Retrieving and Moving PNRs and Messages Using Queue View

Use the following entries after you have displayed a list of PNRs using Queue View.

Move the PNR on line 3 to queue 1, category 1, date range 1	**QVM**3/1C1D1
Move the PNRs on lines 3 and 6 to queue 1, category 1, date range 1	**QVM**3,6/1C1D1
Move the PNRs on the specified lines to queue 1, category 1, date range 1, (maximum number of elements is five)	**QVM**3,6,15-20,25,35-40/1C1D1
Move the PNRs on line 3 and lines 6 through 8 to queue 1, category 1, date range 1 in specified office	**QVM**3,6-8/NCE1A0950/1C1D1
Move the PNRs on lines 5 through 15 to the queue in your nicknamed office	**QVM**5-15.BOB
Move the PNRs on lines 5 through 15 to category 1 of the nicknamed queue in the nicknamed corporation	**QVM**5-15.CORPID/BOB.C1

Printing Queues

To print and remove from queue, use QP. To print and retain on queue, change QP to QPR in the following entries. To print with history, use QH (to print and remove) or QHR (to print and retain).

Print all PNRs or messages on a queue, category zero	**QP**87
Print all PNRs or messages on a queue and category	**QP**87C1
Print all PNRs or messages on a queue, category, date range	**QP**87C1D1
Print a specified number of PNRs or messages on a queue, category, and date range	**QP**87C1D1/24
Print a specified number of PNRs or messages on a queue, category, and date range, to a printer address	**QP**87C1D1/24-NCE333

Print a specified number of PNRs or messages on a queue, category, and date range, to a branch office	**QP**87C1D1/24-NCEAF0900
Start the automatic queue print, to the default office printer	**QP**30C1D2 START
Stop the automatic queue print, to the default office printer	**QP**30C1D2 STOP
Start the automatic queue print, to a specified printer	**QP**30C1D2-NCE33 START
Stop the automatic queue print, to a specified printer	**QP**30C1D2-NCE33 STOP
Display alternate print queue status	**QP**D

Removing All PNRs or Messages from Queues

You can add an office identification to these entries.

Remove from a specified queue, category zero	**QR**87
Remove from specific queues, category zero	**QR**28/29/87
Remove from a specified queue and category	**QR**87C1
Remove from a specified queue, category, and date range	**QR**87C1D1
Remove from a specified queue, all categories	**QR**87CA
Remove from a specified queue, category, date range, in a branch office	**QR**/MUCLH1023/87C1D1

Summary Planner - for Ticketing, Delay, and Option Queues

Queue count for time-delayed PNRs	**QC**T
Time-delayed PNRs, specified date	**QC**T/25JUN
Time-delayed PNRs, specific office identification	**QC**T/NCEAF0100
Time-delayed PNRs, specific office identification and date	**QC**T/NCEAF0100/25JUN
Queue count: 　for date-delayed PNRs 　for half-month summary 　for half-month summary, specific queue 　for half-month summary, specific office	**QC**D **QC**M **QC**M/12 **QC**M/NCEAF0100
Number of PNRs on queue by record locator 　specified date 　including the current date	**QV**R **QV**R/25JUN **QV**R/ALL

Ticketing Planner - for Ticketing Queues

Queue count for time-delayed PNRs	**QCT**T
Queue count for time-delayed PNRs, specified date	**QCT**T / 25JUN
Queue count for date-delayed PNRs	**QCD**T
Queue count half-month PNR totals	**QCM**T
Queue count half-month PNR totals, specific queue	**QCM**T / 12
PNR record locators	**QVR**T
PNR record locators, specified date	**QVR**T / 25JUN
Specific PNR record locator	**QVR**T / AGHY5T
All record locators, including the current date	**QVR**T / ALL
Copy PNRs and messages from the ticketing queue to a specific queue and category	**QWM**T / 25JUN / 8C1
Copy all future PNRs from the ticketing queue	**QWM**T / ALL
Copy PNRs for a specific date, for a specific queue and category, and remove from ticketing planner	**QWD**T / 25JUN / 8C1
Copy all future PNRs and remove from ticketing planner	**QWD**T / ALL

Delay Planner - for Delay Queues

Queue count for time-delayed PNRs	**QCT**D
Queue count for time-delayed PNRs, specified date	**QCT**D / 25JUN
Queue count for date-delayed PNRs	**QCD**D
Queue count half-month PNR totals	**QCM**D
Queue count half-month PNR totals, specific queue	**QCM**D / 12
PNR record locators	**QVR**D
PNR record locators, specified date	**QVR**D / 25JUN
Specific PNR record locator	**QVR**D / AGHY5T
All record locators including the current date	**QVR**D / ALL
Copy PNRs and messages from the delay queue to a specific queue and category	**QWM**D / 25JUN / 5C1
Copy all future PNRs from the delay queue	**QWM**D / ALL
Copy PNRs for a specific date, for a specific queue and category, and remove from delay planner	**QWD**D / 25JUN / 8C1
Copy all future PNRs and remove from delay planner	**QWD**D / ALL

Option Planner - for Option Queues

Queue count for time-delayed PNRs	**QCT**0
Queue count for time-delayed PNRs, specified date	**QCT**0/25JUN
Queue count for date-delayed PNRs	**QCD**0
Queue count half-month PNR totals	**QCM**0
Queue count half-month PNR totals, specific queue	**QCM**0/12
PNR record locators	**QVR**0
PNR record locators, specified date	**QVR**0/25JUN
Specific PNR record locator	**QVR**0/AGHY5T
All record locators, including the current date	**QVR**0/ALL
Copy PNRs and messages from the option queue to a specific queue and category	**QWM**0/25JUN/8C1
Copy all future PNRs from the option queue	**QWM**0/ALL
Copy PNRs for a specific date, for a specific queue and category, and remove from option planner	**QWD**0/25JUN/8C1
Copy all future PNRs and remove from option planner	**QWD**0/ALL

Amadeus Security

LOCAL SECURITY

Agent Entries

These entries will usually be performed by agents themselves. However, the local security administrator may restrict their usage. See the list of preferences in Preferences Attributes on page 223.

Display your preferences	**JGD**
Update your preferences	**JGU**/LNG-FR/QCT-22
Reset a preference to the office defaults	**JGR**/LNG

Local Security Administrator Entries

The local security administrator may perform the entries below, in addition to the agent entries.

Display your own profile	**JGD**
Display an agent profile in your own office	**JGD**1234AB
Display an agent profile in another office	**JGD**1234AB.NCE1A0TRN
Display the sign bank for your own office	**JCD**
Display the security attributes of the sign bank for your own office	**JCD**/S
Display the rights and duties of the sign bank for your own office	**JCD**/R
Display the preferences of the sign bank for your own office	**JCD**/P
Display the sign bank for another office	**JCD**NCE1A0TRN
Display the security attributes of the sign bank for another office	**JCD**NCE1A0TRN/S

Create an agent sign and profile:
      for your own office
      for another office
	JGA1234AB/DUTA-SU/QCT-21
	JGA1234AB.NCE1A0TRN/DUTA-SU/QCT-21

Copy an agent sign and profile for your own office to create three new signs	**JGC**1234AB-9876ZY/1357AC/2468BD
Copy an agent sign and profile, from an agent in your own office to agents in another office	**JGC**1234AB-9876ZY/1357AC/2468BD.NCE1A0TRN
Update an agent profile for your own office	**JGU**1234AB/PTI-Y/LNG-FR
Update an agent profile for another office	**JGU**1234AB.NCE1A0TRN/PTI-Y/LNG-FR

Reset an agent profile in your own office:	
one attribute	**JGR**1234AB/LNG
all attributes	**JGR**1234AB/ALL
Reset all agent profiles in your own office:	
one attribute	**JGR**ALL/LNG
all attributes	**JGR**ALL/ALL
Reset an agent profile in another office:	
one attribute	**JGR**1234AB.NCE1A0TRN/LNG
all attributes	**JGR**1234AB.NCE1A0TRN/ALL
Reset all agent profiles in another office:	
one attribute	**JGR**ALL.NCE1A0TRN/LNG
all attributes	**JGR**ALL.NCE1A0TRN/ALL
Delete an agent sign in your own office	**JGX**9876ZY
Delete an agent sign in another office	**JGX**9876ZY.NCE1A0TRN
Display sign history for your own sign	**JGH**
Sign history:	
for a sign in another office	**JGH**1234AB.NCE1A0TRN
for a specific section	**JGH**1234AB.NCE1A0TRN/R
before a specific date	**JGH**1234AB.NCE1A0TRN-01JAN04
for a specific section before a specific date	**JGH**1234AB.NCE1A0TRN/R-01JAN04
Display the office defaults for your own office	**JTD**
Display the office defaults for another office	**JTD**NCE1A0TRN
Update the office defaults:	
for your own office	**JTU**/RMO-Y/R/LNG-SP/B
for another office	**JTU**NCE1A0TRN/RMO-Y/R/LNG-SP/B
Reset the office defaults for your own office:	
certain attributes	**JTR**/RMO/LNG
all attributes	**JTR**/ALL
Reset office defaults for another office:	
certain attributes	**JTR**NCE1A0TRN/RMO/LNG
all attributes	**JTR**NCE1A0TRN/ALL

Local Security Attributes

The local security attributes are divided into four sections: Security Profile, Rights and Duties, Preferences, and Currency Preferences.

Security Profile Attributes

Attribute	Identifier	Possible Values
Security level	LEV	ASA, 2HD, 1HD, or NONE
Lower password change limit	LOW	1-255 or NONE
Upper password change limit	UPP	1-255 or NONE
Allowed password attempts	PAT	1-255 or NONE
Password required	PWR	Y (Yes) or N (No)
Multiple signs allowed	MUL	Y (Yes) or N (No)
Automatic time-out period (minutes)	ATO	1-1440, followed by comma (,) followed by SUS (Suspended) or OUT (Signed Out)
Automatic deletion period (days)	ADP	1-255
Remote sign-out	RSO	Y (Yes) or N (No)
Prohibited primary action code	PAC	A (Add) O (Override) or X (Remove) followed by dash (-) followed by one or more letters, separated by commas (,), e.g. PACA-X,S
Day and time restriction start times and end times (with day of week)	RE1 RE2 RE3	(Start time),(end time):(days of week, 1=Monday, 2=Tuesday, and so on). For example: **JGU**/RE1/0815,1845:23456 **JGU**/RE2-0845A,0630P:234567
User identification	UID	1-10 characters (for Customer Profiles)
Profile staff number	PSN	Last 6 characters of UID attribute
User name	USN	5-10 characters
User phone contact	UPC	1-15 characters
User department/company	UDC	1-15 characters
Bypass password in RMO jump	BPJ	Y (Yes) or N (No)
Preferences acceptance testing	PFU	Y (Yes) or N (No)
Agent lock	LOC	Y (Yes) or N (No)
Password lock	PLC	Y (Yes) or N (No)
Password	PWD	Five to eight characters
Unique initials	UNI	Y (Yes) or N (No) (office level only)

Rights and Duties Attributes

Attribute	Identifier	Possible Values
Duty code	DUT	A (add), O (override), or X (remove), followed by dash (-) followed by two-letter duty codes (AS, GS, PD, TR, RC, SU , PR or CE), separated by commas (,) For example: DUTA-SU,GS
Local security administrator	LSA	Y (Yes) or N (No)
Password officer	POF	Y (Yes) or N (No)
Remote office	RMO	Y (Yes) or N (No)
Practice training instructor	PTI	Y (Yes) or N (No)
Customer profile reassociation	CPA	Y (Yes) or N (No)
Customer profile modification	CPM	Y (Yes) or N (No)
Customer profile renaming	CPN	Y (Yes) or N (No)
Customer profile deletion	CPX	Y (Yes) or N (No)
Profile responsibility change	PRC	Y (Yes) or N (No)
Profile security matrix name	PST	One-to ten-character matrix name
Keep security matrix	KSM	Y (Yes) or N (No)
Profile management retrieval	PMR	Y (Yes) or N (No)
Extended ownership security	EOS	Y (Yes) or N (No)
Force PNR creation from CP	PNC	Y (Yes) or N (No)
Negotiated space maintenance	NEG	Y (Yes) or N (No)
Ticketing in remote office	RMT	Y (Yes) or N (No)
Broadcast messages	BMG	Y (Yes) or N (No)
Ticket stock maintenance	TSM	Y (Yes) or N (No)
Office profile maintenance	PVM	Y (Yes) or N (No)
Overwrite affiliation number	OAN	Y (Yes) or N (No)
Tour operator level access	TLA	Y (Yes) or N (No)
Call centre country	CCY	2-letter country code, or ANY
Remote office jump	RMJ	Y (Yes) or N (No)
Force booking rule	FBR	All agent sign duty codes (for example RC, SU, or GS) or NONE.
Force group rule	FGR	All agent sign duty codes (for example RC, SU, or GS) or NONE.
Inhibit traveler profile creation	ITC	Y (Yes) or N (No)

Attribute	Identifier	Possible Values
Seating override (protected seats)	NOP	Y (Yes) or N (No)
Seating override (unsuitable seats)	NOS	Y (Yes) or N (No)
Confirmed seat number	NOA	Y (Yes) or N (No)
Manual PNR view	MVI	S (Standard) or M (Manual View)
Departure control data in PNR	DCS	Y (Yes) or N (No)
Sign-in messages	SIM	Y (Yes) or N (No)
Past date records	PDR	Y (Yes) or N (No)
Credit card display	CCD	Y (Yes) or N (No)
Group PNR name cancel	GCA	Y (Yes) or N (No)
Group PNR name change	GNA	Y (Yes) or N (No)

Preferences Attributes

The Preferences in this section may be displayed, updated, and reset by the agent.

Attribute	Identifier	Possible Values
Language preference	LNG	CA (Catalan) CZ Czech DA (Danish) DU (Dutch) EN (English) FR (French) FI (Finnish) GE (German) HU (Hungarian) IT (Italian) NO (Norwegian) PL (Polish) PO (Portuguese) RO (Romanian) SP (Spanish) SW (Swedish)
Rail preference	RAI	Two- or three-letter rail code
Ferry preference	FRR	Two- or three-letter ferry code
Queue sortation category	QCT	Number from 20 to upper queue limit
Time preference	TCM	12 (12-hour) or 24 (24-hour)
Distance unit	DIS	K (Kilometers) or M (Miles)

Attribute	Identifier	Possible Values
Preferred TST mode	TST	P (Panel) or C (Cryptic)
Hotel alternate cities	AAR	Y (Yes) or N (No)
Hotel distance search	ADI	Number, K (kilometers) or M (miles), comma, R (random display) or S (sorted display). Example: 12K,R
DAN display non-IATA locations	DNI	Y (Yes) or N (No)
HTL all availability statuses	HST	Y (Yes) or N (No)
Hotel special rates	HSR	None, or hotel rate codes
Exclude flight details from Hotel segment	EFI	Y (Yes) or N (No)
Ticketing default	TKD	E (Electronic) or P (Paper)
Assistance-insurance provider	IPV	None, or three-letter company code
Assistance-insurance product	IPD	None, or three-letter product code
Assistance-insurance currency	CIS	Three-letter currency code or * (default office currency)
Tour operator preference	TUR	None, or two- to three-letter tour operator codes
Header for hardcopy printouts	IHW	Y (Yes) or N (No)
Profile display order	PDO	P (by PNR element types), A (by travel activities), or T (by transfer indicator)
Profile merge display	PMG	C (with company only), A (with all associated profiles), G (with guest company) or N (no merged display)
Profile activity list	PAL	Y (Yes) or N (No)
Hotel travel choice display	CSH	E (Enriched neutral display) or P (Preferential display)
Merge hotel biasing profiles in Travel Choice	MBP	Y (Yes) or N (No)
Car travel choice display	CSC	E (Enriched neutral display) or P (Preferential display)
Air travel choice display	CSA	E (Enriched neutral display), P (Preferential display), or T (Twin display)
FXC travel choice display	CSF	E (Enriched neutral display) or P (Preferential display)
Rail travel choice display	CSR	E (Enriched neutral display) or P (Preferential display)
Cruise line preference	CRU	3-character cruise line code

Attribute	Identifier	Possible Values
Cruise currency	CRC	3-letter currency code
Default stock reference	DSR	Stock reference code
Time window for availability	TWA	Minus sign (-), number of hours before time in your entry, slash (/), plus sign (+), number of hours after time in your entry. Example: -1/+2.

IDENTIFIERS

Terminal Address

*The terminal address appears at the top-left of the work area status display, after a **JD** entry.*

The terminal address 09B00866 is broken down as follows:			
09	B0	08	66
Network Id	Line number	Interchange address	Terminal address

Office ID

The Office ID appears in the top-centre of the work area status display. It is used in many security entries.

The office ID NCEAF0100 is broken down as follows:			
NCE	AF	0	100
City or Airport code	Corporate code	Corporate qualifier code:	Office number
		0 Airline using Amadeus Altéa Reservation and Amadeus offices	
		1 Participating airline	
		2, 3 Travel agency	
		4 Hotel provider	
		5 Car provider	
		6 Tour provider	
		7 Surface provider	
		8 Other provider	
		9 Wholesaler	

Amadeus Service Fee Manager

AGENT ENTRIES

List price schemes available to your office	**TFL**
List price schemes available to your office by price scheme name	**TFL**/NM-ABC
List price schemes available to your office by geographical zone	**TFL**/ZN
Define price scheme reference (all passengers in a PNR)	**TFP**/1234
Define price scheme reference (specific passengers)	**TFP**/1234/P1-2

Pricing Integrated with Amadeus Service Fee Manager

If your office profile is configured, the system automatically includes the ticketing fee in the pricing displays for Amadeus Itinerary Pricing, Amadeus Best Pricer, and Amadeus Value Pricer. To include the ticketing fee in the Amadeus Informative Pricing display you must include the price scheme option in your entry.

Choose a price scheme (other than office default price scheme) for Amadeus Value Pricer	**FXC**LHR/D01MARSYD/D01APRLHR/PS-1234
Informative pricing (default price scheme)	**FQP**LHRSYD/PS
Informative pricing (specific price scheme)	**FQP**LHRSYD/PS-1234
Price without ticketing fee	**FXP**/NF

Manually Update Contextual Fee Parameters

Update booking channel	**TFU**/BC-C/T1/P1
Update delivery type	**TFU**/DT-MSGR

Activate the Ticketing Fee

Activate ticketing fee	**TFU**/T1/P1
Change ticket type	**TFU**/TT-ET/T1/P1
Change validating carrier	**TFU**/VC-BA/T1/P1
Change fare amount type	**TFU**/AT-B/T1/P1
Enter form of payment	**TFU**/FP-CC/T1/P1
Enter credit card type	**TFU**/CT-D/T1/P1
Enter credit card provider	**TFU**/CP-VI/T1/P1
Change several parameters	**TFU**/TT-ET/VC-BA/CT-D/CP-VI/T1/P1
Deactivate ticketing fee	**TFU**/T0/P1

Manually Update Ticket Counters

Ticket issue counter	**TFC**/TKIS+1/P1
Ticket reissue counter	**TFC**/TKRI+1/P1
Ticket refund counter	**TFC**/TKRF+1/P1
Ticket cancel and void counter	**TFC**/TKVX+1/P1
MCO issue counter	**TFC**/MOIS+1/P1

Manage Transitional Stored Fees (TSFs)

Display informative TSF (selected passengers)	**TFIA**/P1-3
Display informative TSF (all passengers in PNR)	**TFIA**
Display informative TSF (all passengers in a group PNR)	**TFI**
Display informative TSF (single passenger and future date)	**TFI**/P1/D-12SEP09
Display fee parameters for informative TSF	**TFDA**/P1
Validate TSF (one passenger)	**TFV**/P1
Validate TSF (all passengers in PNR)	**TFVA**
Adjust amount	**TFA**/5.00/*FREEFLOW TEXT/F1
List validated and deactivated TSFs	**TFFL**
Display the sum of all validated TSFs (all passengers)	**TFFA**
Display the sum of all validated TSFs (selected passengers)	**TFFA**/P1-3
Display a validated or deactivated TSF	**TFF**/F5
Display fee parameters for a validated TSF	**TFDA**/F5
Deactivate a validated TSF	**TFX**/F5
Create service fee element in the PNR *(US only)*	**TFE**/F5/P1

PRICE SCHEME ADMINISTRATOR ENTRIES

List price schemes by validity status (in production)	**TFL**/BD<=01APR09/ED>=01APR09
List price schemes by validity status (inactive)	**TFL**/BD>01APR09
List price schemes by validity status (archived)	**TFL**/ED<01APR07
Display price scheme algorithms	**TFS**/PS-1234

Display Fee Codes

Display fee codes	**TFMF**/BF
Display booking process fee	**TFMF**/BF/TY-BKG
Display ticketing fee	**TFMF**/BF/TY-TKF
Display contextual fee	**TFMF**/BF/TY-CTF
Display total fee	**TFMF**/BF/TY-TOT

Display Input Codes

Display input codes	**TFMF**/IN
Display booking process fee	**TFMF**/IN/TY-BKG
Display ticketing fee	**TFMF**/IN/TY-TKF
Display contextual fee	**TFMF**/IN/TY-CTF

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