

### SAS® Global Forum 2014

March 23-26 Washington, DC Potential of One Power



### **TYING IT ALL TOGETHER**

A story of Size Optimization

at DSW.



#SASGF14

## Agenda

- The Financial Evolution of DSW
- The DSW Story: Who We Are
- SAS Size Optimization
- Overview



# The Financial Evolution of

#### **HISTORIC GROWTH**

### **Evolution of DSW**

|             | Origination          | Transformation     | Infrastructure  | Execution            |
|-------------|----------------------|--------------------|-----------------|----------------------|
| Years       | 1991 – 1997          | 1998 – 2004        | 2005 – 2008     | 2009 – present       |
| Stores      | 39                   | 172                | 298             | 393                  |
| Sales       | \$135M               | \$961M             | \$1.5B          | \$2.0B               |
| Op Income % | N/A                  | 1 – 6%             | 3 - 8%          | 11%                  |
| Key Events  | First store July '91 | Build Merch Team   | Build Mgmt Team | Full Time CEO (2009) |
|             | 80% Close-out        | →20% Opportunistic | IPO (2005)      | Strategic Focus      |
|             |                      |                    | dsw.com (2008)  | Merger with RVI      |





DSWINC.

### NUMBER OF DSW

**REVENUES (\$M)** 

NET INCOME (\$M)

STORES

POISED FOR GROWTH

#### 394 DSW stores in 42 states as of Dec. 31, 2013 Plan to open 35 stores in 2014



**DSWINC**.

## **THE DSW STORY**





#### OUR VISION IS TO BE AMERICA'S FAVORITE PLACE FOR SHOES





### The DSW Formula

**Breathtaking Assortment** 

Irresistible Value

Simple Convenience



### **Breathtaking Assortment**





### **Strong Vendor Relationships**



#### **Irresistible Value**



An exceptionally great value. Look for them throughout the store and at dsw.com.



### Simple Convenience

**Accessible Stores** 

Easy to Shop

Assisted Self Select Model

shoephoria!

DSWINC.



## **DSW's Omnichannel Vision**

DSW.



**Excite –** Cultivate the **treasure hunt**, inject excitement, urgency & fun into the shopping experience

Delight – Provide the best value

**Inform –** Become THE **Shoe Authority** on shoes, providing robust product and trend information

Inspire – Build and fuel the Shoe Lover Community

**Relate –** Provide a **personalized experience** to each Shoe Lover at every point along the customer journey

# **Omni Overview**

### **OMNI: WE ACT AS ONE**

#### Make it Make the experience Present **EASIER TO SHOP MORE PRODUCT RELEVANT Explode our Assortment** Upgrade our Commerce **Empower our Customer Expose Store Only Product** Buy Online, Pickup in Store Platform Expand Drop Ship **Endless Aisle** Personalization Mobile Application • Site Search • SEO Associate Tools Social Community Build a **FOUNDATION** for the future Blended Organization • Data/Analytics Change Management

### **TYING IT ALL TOGETHER**

A story of

Size Optimization

at **DSW** 



## MY NEXT JOB WAS GOING TO BE...

# You don't have my size!!!









DSW Corporate Headquarters Columbus, Ohio















## **Close-Out Concept**

Close-OutPush Entire Stock to StoresTake "All" DealsBreadth of AssortmentBreadth of AssortmentVendor DecidesNo Size CapacitySmaller Buys

# **Store Individualization**

## **Breadth of Assortment**







## **Fashion Retailer**

Demand Planning **Specific Sizes** 

Identified Assortment

#### **Breadth of Assortment** Vendor Partnership Calculated Quantity Initial Delivery & Flow **Current Season**

Product

## **Precision Assortments**

# You don't have my size!!!











Carton Content By Size

### **Precise Size Detail**

Each Size Registered Individually



# You don't have my size!!!









# **Store Inventory**

#### Low Volume Store



#### **High Volume Store**





#### Store Capacity: 25,000 Pairs of Shoes





#### Store Capacity: 25,000 Pairs of Shoes







### **Need generated in Allocation**



# Improved Store Inventory

#### Low Volume Store



#### **High Volume Store**



# You don't have my size!!!









## Systemic Item Plan



### Distribution Center Pack (Musical) Distribution



Item Distribution



#### Shoe View High-Speed Sortation in the Distribution Center





# SAS – The right fit for DSW

- Easy to install
- Speed to benefit
- Improves data through imputation
- Integrates with existing solutions





Branik

- Increased sales
- Better inventory utilization
- Increased gross margins
- Satisfied customers

### **SAS Size Optimization Timeline**

|                            | 2012                                | -           |
|----------------------------|-------------------------------------|-------------|
| March                      | April                               | May         |
| Allocation – Prepack Pilot |                                     |             |
| MAP Dev<br>MAP Training/E  | elopment<br>Bus Process Development |             |
|                            | User Acceptance Testing             |             |
|                            | Allocation – URI Pilot              |             |
|                            |                                     | Training    |
|                            |                                     |             |
|                            | SAS Imp                             | lementation |

## **Benefits of Size Optimization**

SAS imputes sales when inventory position by size is not optimal...generating better size curves.

SAS profiles are used to purchase merchandise <u>and</u> to allocate to stores...creating consistency between buying and allocation.

# **Benefits of Size Optimization**

Buying to size curves for intended stores...not a total chain sales curve.

In-stock positions by size by store will improve resulting in higher sell-through at regular price...driving incremental margin and increased customer satisfaction.



- Size profiles result in % contribution values by size for a specific size set (size range)
- Size profiles are created at the user defined product level
- Size profiles are created for store clusters based on statistically similar size selling patterns

#### Example profile for a Women's category with a size set of 6.0 thru 11.0

|                      |     |            |                     | Store Groups |           |          |          |          |          |    |           |   |           |   |           |    |           |       |          |          |          |          |            |          |               |
|----------------------|-----|------------|---------------------|--------------|-----------|----------|----------|----------|----------|----|-----------|---|-----------|---|-----------|----|-----------|-------|----------|----------|----------|----------|------------|----------|---------------|
| Profile Distribution |     |            |                     |              |           |          |          |          |          |    |           |   |           |   |           |    |           |       |          |          |          |          |            |          |               |
|                      |     |            |                     |              |           |          |          |          |          |    |           |   |           |   |           |    |           |       |          |          |          |          |            |          |               |
|                      |     |            |                     |              |           |          |          |          |          |    |           |   |           |   |           |    |           |       |          |          |          |          |            |          |               |
| Size 🔺               |     | Overall st | ore group<br>(100%) | sc           | €1 (100%) | so:      | 2 (100%) | SG       | 3 (100%) | so | 34 (100%) | S | G5 (100%) | s | G6 (100%) | s  | G7 (100%) | SGS   | 8 (100%) | so       | 9 (100%) | S        | G10 (100%) | SG       | <br>11 (100%) |
| 06.0^M 🗖             | S   | 8          | 5.82                | 8            | 6.87      | 8        | 3.71     | 8        | 8.09     | 8  | 4.87      | 8 | 3.53      | 8 | 5.92      | 8  | 6.48      | 4     | 4.56     | 8        | 6.03     | 8        | 5.14       | 8        | 5.15          |
| 06.5^M               | i i | G          | 7.16                | A            | 8.12      | A        | 5.76     | ß        | 8.80     | A  | 5.96      | 8 | 5.71      | A | 7.40      | 8  | 7.34      | G     | 5.97     | <u>A</u> | 7.52     | <u>A</u> | 6.85       | <u>A</u> | 6.74          |
| 07.0^M               | -   | A          | 11.08               | A            | 11.40     | A        | 10.38    | ß        | 12.71    | 8  | 10.69     | 8 | 8.88      | 8 | 10.14     | 8  | 11.13     | ß     | 10.39    | ß        | 12.14    | Ĥ        | 10.28      | ß        | 10.46         |
| 07.5^M               | 2   | A          | 13.10               | 8            | 13.29     | e        | 13.29    | A        | 14.52    | 8  | 12.67     | 8 | 10.33     | 8 | 12.45     | 8  | 12.48     | ĝ     | 11.90    | A        | 13.57    | Ĥ        | 12.21      | A        | 15.91         |
| 08.0^M               | e   | <u>A</u>   | 15.18               | A            | 14.35     | A        | 16.67    | A        | 15.12    | A  | 14.89     | 8 | 14.59     | Ĥ | 14.       | -  |           | _     |          | -        | 50       | Ĥ        | 15.49      | G        | 14.91         |
| 08.5^M               |     | G          | 14.17               | Ĥ            | 14.14     | A        | 15.16    | ß        | 13.53    | A  | 13.97     | 8 | 15.39     | 8 | 14.       |    | Contrib   | outio | n Valu   | Jes      | 38       | Ĥ        | 15.75      | Ĝ        | 13.60         |
| 09.0^M               | S   | A          | 12.96               | 8            | 11.49     | A        | 14.60    | Ĥ        | 11.03    | A  | 12.58     | e | 13.76     | 8 | 15.52     | -3 | 13.30     | -#    | 13.13    | 4        | 12.31    | Ĥ        | 12.75      | ß        | 12.29         |
| 09.5^M               | •   | A          | 8.34                | <u>A</u>     | 7.34      | <u>A</u> | 8.63     | <u>A</u> | 6.89     | A  | 8.87      | 8 | 10.41     | 8 | 8.35      | 8  | 8.88      | ß     | 8.69     | <u>A</u> | 8.10     | <u>A</u> | 9.37       | <u>A</u> | 8.30          |
| 10.0^M               |     | G          | 8.66                | A            | 8.26      | A        | 8.50     | A        | 6.99     | A  | 9.50      | A | 11.69     | A | 8.82      | 8  | 8.70      | Ĝ     | 11.18    | Ĝ        | 8.12     | Ĥ        | 8.61       | ß        | 9.52          |
| 11.0^M 🚽             | τ   | ß          | 3.53                | 9            | 4.74      | Ĝ        | 3.30     | A        | 2.32     | A  | 6.00      | A | 5.71      | A | 2.34      | Ĥ  | 4.08      | ß     | 3.24     | Ĝ        | 2.73     | A        | 3.55       | ß        | 3.12          |

# **Profiling Timeline**

DSW updates profiles on a rolling quarterly basis using 6 months of data













## **Company Average Size Profile**



## **Size Profile Variations**



## **Size Profile Variations**





### **SAS Allocation Process**



# You have my size!!!







#### The Beginning

- Stand alone Allocation
- An Excel spreadsheet (or two)
- The acknowledgement "We Can Do Better"

#### The Transition

- Develop a plan
- Develop the process
- Foundation first
- Change management

#### Today

- Fully integrated process
- Supported by systems
- Improved efficiencies
- Impact on financial metrics

### Summary

| The Beginning/The Transition  | Today   |
|---|---|
| <ul> <li>Excel based programs</li> <li>Lacking system integration</li> <li>Limited functionality</li> </ul>                               | <ul> <li>Inventory projections that support the sales plan</li> <li>The ability to plan inventory bottoms up which provides more accurate receipt projections</li> <li>The ability to plan the entire regular price life cycle of an item</li> </ul>              |
| <ul> <li>Non-standardized approach</li> <li>Minimally defined end to end process</li> <li>Lacking consistency across positions</li> </ul> | <ul> <li>Integrated process defined</li> <li>System support based on business process</li> <li>Consistent definition of roles and<br/>responsibilities</li> <li>Standardized training on the process and<br/>application for Planning &amp; Allocation</li> </ul> |
| <ul><li>No Size capability</li><li>No forecasting capability</li></ul>  | <ul><li>Fully integrated systems</li><li>Improved financial performance</li></ul>   |

