

# MARK ALLEN POISEL, Ed.D.

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## EDUCATION:

### THE FLORIDA STATE UNIVERSITY

1998 Ed.D. - Higher Education  
1996 Ed.S. - Higher Education

### INDIANA STATE UNIVERSITY

1991 M.S. - College Student Personnel Work  
1988 B.S. - Accounting - Cum Laude

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## EMPLOYMENT HISTORY:

### University of Arkansas at Little Rock (UALR), Little Rock, AR (08/2017- 08/2019)

Vice Chancellor for Student Affairs and Professor of Higher Education

### Augusta University (AU) (formerly Georgia Regents University), Augusta, GA (08/2013 -08/2017)

Vice President for Enrollment and Student Affairs, AU, (2015 - 2017)  
Vice President for Student Affairs, GRU (2013-2015)

### Pace University (Pace), New York, NY (01/2011-08/2013)

Associate Provost for Student Success

### University of Central Florida (UCF), Orlando, FL (07/1999-01/2011)

Associate Vice President, Student Development and Enrollment Services, SDES (2008-2011)  
Associate Vice President, Academic Development and Retention, SDES (2005-2008; Interim 2004-2005)  
Assistant Vice President, First year Transitions, SDES (2002-2004)  
Acting Director, Academic Support and Advising Programs (2000-2001)  
Director of Transfer Services, SDES (1999-2004)  
Adjunct Instructor, Leadership Education (2001-2004; 2006-2010); Study Aboard (summers 2008; 2009)

### Florida Division of Community Colleges/Tallahassee Community College, Tallahassee, FL (07/1997-07/1999)

Specialist for Student Services

### Florida House of Representatives, Tallahassee, FL (07/1996-06/1997)

Legislative Analyst/Intern

### The Florida State University (FSU), Tallahassee, FL (08/1994-06/1996)

Research Associate, Collins Center for Public Policy (1995-1996)  
Graduate Assistant, Alumni and Development, College of Education (1994-1995)

### Indiana State University (ISU), Terre Haute, IN (08/1989-08/1994)

Assistant Director, Undergraduate Student Services, School of Business (1991-1994)  
Adjunct Instructor, Leadership Education (1990; 1992)  
Residence Hall Director (1990-1991)  
Graduate Residence Hall Director (1989-1990)

### Ernst and Young, Indianapolis, IN (08/1988-07/1989)

Staff Accountant

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## **SUMMARY OF SELECTED ADMINISTRATIVE DUTIES:**

### **Vice Chancellor for Student Affairs, UA Little Rock**

- Responsible for university wide student affairs and enrollment programs to include Campus Living, Campus Dining, Campus Bookstore, Student Health Services, Counseling, Student Disability Resources, Wellness, Recreation, Student Center, Student Experience, Orientation, Fraternity/Sorority Life, Chancellor's Leadership Corp, TRIO Talent Search and Outreach, Student Success Initiatives, Multicultural Center, Student Judicial and Advocacy, Student Government Association, Recruitment and Admissions, Financial Aid and Scholarships, Military Student Success, International Student Services, and Study Aboard.
- Maintain budgetary oversight for nearly twenty million dollars annually, including the auxiliary budgets for Housing, Wellness, Student Activities, and Health Services as well as several foundation accounts.
- Partner with financial aid staff, development officers and foundations' executives to enhance the university scholarship process, improve donor relations, and increase general scholarship funds.
- Responsible for developing five year financial and operational plans for Student Affairs auxiliary services.
- Develop and implement a strategic plan for enrollment, student facilities, services, success, and engagement.
- Serve on the Chancellor's leadership team and university cabinet.

### **Vice President for Enrollment and Student Affairs, AU**

- Responsible for university wide strategic recruitment plan, academic admissions, student financial assistance, military and veteran services, enrollment service center, in addition to the responsibilities of the Vice President for Student Affairs.
- Maintain budgetary oversight for nearly fourteen million dollars annually, including the auxiliary budgets for Admissions, Housing, Wellness, Student Activities, and Health Services as well as several foundation accounts.
- Partner with financial aid staff, development officers and foundations' executives to enhance the university scholarship process, improve donor relations, and increase general scholarship funds.
- Collaborate with the University System office and a private developer to design, build, and manage two new residential complexes for over 700 students.
- Responsible for developing five year financial and operational plans for Student Affairs auxiliary services.

### **Vice President for Student Affairs, GRU**

- Responsible for university wide student affairs programs on multiple campuses to include Housing, Student Health Services, Counseling, Testing and Disability Services, Wellness, Recreation, Student Centers, Student Life and Engagement, Orientation, Fraternity/Sorority Life, Performing Arts Theater, Leadership, Student Judicial and Advocacy, and Student Government Association.
- Maintain budgetary oversight for nearly ten million dollars annually, including the auxiliary budgets for Housing, Wellness, Student Activities, and Health Services as well as several foundation accounts.
- Collaborate with Alumni Relations to develop, enhance, and maintain parent programming and resources.
- Build university student traditions in collaboration with Alumni Development.
- Serve on the Provost's leadership team and the President's cabinet.
- Develop and implement a five year strategic plan for student facilities, services, success, and engagement.
- Chair the university mandatory student fees committee.

### **Associate Provost for Student Success, Pace**

- Planned and facilitated university wide retention initiatives, program development, academic support services, first- year experience, common reading program, articulation agreements, annual commencement ceremonies, Fulbright and prestigious fellowship program, and a new undergraduate research initiative.
- Maintained budgetary oversight for over seven million dollars annually, including salaries and benefits.
- Supervised 26 staff members on two campuses the Centers for Academic Excellence-including First-Year Programs, UNV 101, Challenge to Achieve at Pace (CAP), Tutoring Center, and Advising Center for Exploring Majors; Office of Student Success; and Retention Analysis and Assessment.

- Supervised the offices of International Student Services, Study Abroad, Travel Courses, and Global Pathways.
- Provided leadership for five faculty/staff in the Pforzheimer Honors College and Summer Scholars Program.
- Represented the Provost on domestic and international alumni relations and development efforts.

#### **Associate Vice President, Student Development and Enrollment Services, UCF**

- Provided leadership, direction, and indirect supervision for over 300 staff members in the offices of the Registrar, Veterans' Services, Career Services, Counseling Center, Health Services, Alcohol and Other Drug Programming, Academic Services for Student-Athletes, Housing, Transfer and Transition Services, and Regional Campuses Student Services.
- Maintained budgetary oversight for nearly forty-five million dollars annually, including the auxiliary budgets for Housing, Career Services, Registrar's Office, Counseling, and Health Services.
- Maintained an enrollment prediction model that assisted in facilitating a course planning and reservation system to secure adequate and appropriate courses from the colleges for new students each term, especially in the area of required general education. Facilitated the university course and room scheduling process.
- Led university efforts to develop an electronic tracking program to monitor students' academic progression.
- Coordinated the design and construction of a new building for Career Services and Experiential Learning as well as a new space for a Veterans' Academic Resource Center in conjunction with fundraising efforts.
- Facilitated the planning for the construction of new on-campus housing and a classroom/ROTC building.
- Partnered closely with the UCF and Rosen Foundations on joint student housing projects.
- Collaborated with other UCF departments (Academic Affairs, Undergraduate Studies, colleges, Regional Campuses, Alumni and Development) to maintain and enhance student services for all campuses.
- Served on the senior leadership team for the Division of Student Development and Enrollment Services and acted on behalf of the vice president in her absence.

#### **Associate Vice President, Academic Development and Retention, UCF**

- Provided leadership, direction, and indirect supervision for the academic success areas of Academic Services for Student Athletes, Career Services, Student Disability Services, Counseling Center, Registrar's Office, Orientation Services (including the student success course), and Student Success Center, which includes First Year Advising and Exploration, Multicultural Academic Support Services, Sophomore and Second Year Center, Student Academic Resource Center, University Testing Center, and Transfer and Transition Services.
- Maintained budgetary oversight for nearly eight million dollars annually, including the auxiliary budgets for the Registrar's Office, Career Services, Orientation Services, and Counseling.
- Implemented an enrollment prediction model that facilitated a course planning system to identify and secure adequate courses for new students each term, especially in the area of required general education.
- Provided leadership to the university community in understanding, developing, integrating student retention and enrollment concepts into successful outcomes.
- Coordinated the efforts to design and renovate facilities for the Student Success Center and Counseling Center.
- Acted on behalf of the Vice President of Student Development and Enrollment Services in her absence.

#### **Assistant Vice President for First Year Transitions, UCF**

- Served as the University Articulation Officer/Director of Transfer Services while leading the unit of First Year Transitions which combined the programs in Orientation Services, First Year Advising and Exploration and Transfer Services to support new freshmen and transfer students in order to enhance retention, improve learning outcomes, and further academic success.
- Coordinated the advising programs for freshmen and transfer students in collaboration with Academic Services for Student Athletes, Multicultural Academic Support Services, and college advising offices. Directed the collaborative efforts of advising and career offices to administer the comprehensive Academic Exploration Program for undeclared students as well as all students who change their majors.
- Provided leadership for budget management, course planning for new students, university academic advising council, and student success course.

### **Director of Transfer Services, UCF**

- Directed efforts related to the transfer student population of the university (outreach, advising, advocacy, orientation) which made up half of the university students including 6,000 new transfer students each year.
- Provided articulation of academic programs, with both entire curriculum and single course focus; e.g., articulation agreements, dual enrollment agreements, faculty to faculty workshops, student advising workshops, and community college counselor workshops.
- Served as ombudsperson for transfer students and the point of contact for communication with transfer students, community college advisors, and faculty regarding institutional and state policies.
- Coordinated the advising services at new transfer student orientation including the Transfer Student Success presentation, undeclared academic advising, and registration process.
- Coordinated the production of appropriate publications (transfer student guides and transfer advising manuals) for students, advisors, faculty, and staff (hardcopy, web based, E-mail, and CD ROM).

### **Specialist for Student Services, Florida Division of Community Colleges/TCC**

- Coordinated system wide efforts for the Florida Division of Community Colleges to assist institutions with the implementation of policies related to new legislation, state board rules, residency, state financial aid programs, and a statewide advising system through a state grant administered by Tallahassee Community College.
- Conducted program reviews in the areas of financial aid, community service/service learning, student services/information technology, and vocational associate degree programs.

### **Assistant Director of Undergraduate Student Services, ISU**

- Provided advisement for 500 business majors. Assisted students with registration, drop/add, and withdrawal.
- Evaluated transcripts and assigned transfer credit. Approved changes of majors and admissions into the School of Business. Maintained student records, processed senior checkouts, and finalized graduation audits.
- Served as acting director from July 1993 to January 1994. Participated in recruitment, orientation presentations, policy making decisions, university committees, and supervision of staff.

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### **SELECTED ADMINISTRATIVE ACHIEVEMENTS:**

#### University of Arkansas at Little Rock

- Successfully reorganized and merged the division of student affairs and the division of enrollment management
- Facilitated the implementation of a university wide memorial service
- Facilitated the implementation a campus day of service program

#### Augusta University (Georgia Regents University)

- Facilitated the implementation the GRU (AU) CARES program
- Successfully reorganized and merged the division of student affairs and the division of enrollment management
- Created new Dean of Student Life, AVP for Student Services, and AVP for Enrollment Services positions
- Implemented strategic enrollment planning and increased total enrollment by 2% after four years of decline
- Built Jaguar Park which included two new residence halls, an intramural field, a renovated student center/dining facility, a renovated wellness center, and student parking
- Increased new student enrollment for three fall terms

#### Pace University

- Created and implemented the first university wide strategic retention plan
- Implemented a university undergraduate research initiative and showcase
- Negotiated 8 new study abroad exchange agreements
- Developed and implemented a Global Pathways program for conditionally admitted international students
- Collaborated with Dean for Students to create an academic based living learning community on leadership
- Partnered with the Dean for Students to create an Urban Male Initiative (UMI) for the city campus

## University of Central Florida

- Created the Office of Transfer Services and the Sophomore and Second Year Center
- Designed and created the Student Success Center space to include First Year Advising and Exploration, Student Academic Resource Center, Multicultural Academic Support Services, Orientation Services, Sophomore and Second Year Center, Transfer Services, and University Testing Center
- Acquired a three year, \$335,000 FIPSE grant as Co-PI for a Veterans' Center of Excellence
- Assisted in increasing the first year retention rate from 78% in 2001 to 87% in 2009
- Implemented multiple term (fall, spring, and summer) registration
- Implemented a course planning initiative to ensure the availability of general education courses for students
- Collaborated with Academic Affairs to plan and create a degree mapping system for students
- Created and implemented a policy related to undeclared students
- Reconstituted the university's academic advising council
- Partnered with HACU to host a student leadership symposium for local high school students
- Oversaw the planning and construction of Career Services and Experiential Learning building, Veterans' Academic Resource Center, a classroom building, and renovation of the Counseling Center

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## **TEACHING EXPERIENCE:**

### **Graduate Faculty - School of Education, University of Arkansas at Little Rock (2017 to 2019)**

Course taught: On-line graduate level course on leadership theories; assist the faculty in the department of higher education with recruitment, comprehensive examinations, etc. for the master's and doctoral level programs.

### **Curriculum Developer and lecturer – National Institute for the Study of Transfer Students (2019)**

Course developed: Assisted the lead faculty member in the development of the course content and curriculum for an on-line graduate course on transfer student communities. Provided lectures and materials, monitored discussion questions, and provided feedback on student performance.

### **Instructor - National Resource Center for the First-Year Experience, University of South Carolina (2012, 2019)**

Courses taught: On-line, graduate level, continuing education courses aimed at full-time professionals working to develop transfer programs at community colleges and four-year institutions.

### **Adjunct Instructor - Leadership, Pace University (2013)**

Course taught: Leadership development for aspiring freshmen student leaders using traditional and social change models of leadership.

### **Adjunct Instructor/Associate Graduate Faculty - LEAD Scholars and Leadership Minor, University of Central Florida (2001-2010)**

Courses taught: Foundations of Leadership for freshmen and sophomores in a special program (LEAD Scholars) aimed at developing campus and community leaders (2001 to 2009); foundation course for the leadership minor (2009 to 2010); 2 doctoral dissertation committees and approved to teach graduate courses.

### **Adjunct Instructor – Study Aboard, University of Central Florida (2008-2009)**

Courses facilitated: Two week study abroad experience in Spain including contracted language instruction, cultural experiences, site visits, and a weekend excursion to Morocco. Led in 2009 and co-led in 2008.

### **Adjunct Instructor - Leadership, Indiana State University (1990; 1992)**

Course taught: Leadership for aspiring student leaders.

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## HIGHER EDUCATION SERVICE:

### NATIONAL:

Student Affairs Professionals in Higher Education (NASPA) - Student Services Reviewer - *17 to present*  
Enrollment Management Knowledge Community (NASPA) – Co-chair - *17 to 19*  
Region III – Mid-Managers Institute Faculty member (NASPA) – Summer 17  
Southern Association of Colleges and Schools (SACSCOC) - Student Services Evaluator – *09-10*  
John N. Gardner Institute for Excellence in Undergraduate Education – Consultant in the adaptation and development of the Foundational Dimensions Transfer Focus for four-year institutions – *09-10*  
University of Hawaii - Outside reviewer for student affairs faculty tenure – *07*  
Madison Area Technical College – Consultant in strategic planning on transfer students – *15*

### STATE:

#### Georgia

University System of Georgia, Regents Advisory Committee on Student Affairs, Vice-Chair/Chair, *14-16*

#### New York

New York State Transfer and Articulation Association Summit Facilitator – *12*

#### Florida

FACTS Standing Committee of the Florida Articulation Coordinating Committee – *08-10*  
Statewide Policies and Guidance Committee of the Florida Articulation Coordinating Committee – *04-07*  
Florida Center for Academic Advising and Support Services – Committee -*98-04*; Board of Directors – *04-08*  
Council of State University Articulation Officers – *99 - 04*  
Florida Association of Collegiate Registrars and Admission Officers (FACRAO) – *97-99*  
Florida Association of Student Financial Aid Administrators (FASFAA) – *97-99*  
State of Florida Residency Committee – *97-99*

### UNIVERSITY:

#### University of Arkansas at Little Rock

Chancellor's Cabinet, *17 to 19*  
Student Enrollment Committees (Recruitment and Retention), *17 to 19*  
UA System Workday Implementation Oversight Committee, *17 to 19*  
UA Little Rock Football and Marching Band Study Working Group, *18 to 19*

#### Augusta University (Georgia Regents University)

President's Cabinet, *13 -17*  
Provost's Council, *13 -17*  
Provost's Operation Management Team, *13 -17*  
Mandatory Student Fee Committee, Chair, *13 -17*  
University Administrative Systems (IT) Committee, Chair, *16 -17*

#### Pace University

University Management Council, *11-13*  
Provost Core Leadership Team, *11-13*  
Hispanic and Latino/a Task Force, *11-13*  
Student Veteran Task Force, *11-13*  
Urban Male Initiative Committee, *12-13*

#### University of Central Florida

Academic Calendar Committee, Chair *04-11*  
Course Planning Committee (General Education) *01-11*; Co-Chair *08-11*

Degree Program Tracking Task Force, 07-11; Chair 08-11  
International Affairs Committee, Sub-committee Chair 07-11  
Enrollment Planning Committee 04-11  
*DirectConnect* and College Access Steering Committees 06-11  
University Policies and Procedures Committee 05-11  
Undergraduate Studies Executive Council 04-11  
Classroom Building II Planning and Construction Committee 10-11  
Grad On Track Implementation Committee 04-08  
AASCU Hispanic Success Study Site Team, Co-chair 08  
Multiple Term Registration Committee, Chair 05-07  
Academic Focus Group (PeopleSoft Implementation) 01-05  
Faculty Development Committee (PeopleSoft training) 01-04  
Academic Advising Council - 00-04; Secretary/Chair 01-03

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## **PUBLICATIONS:**

- Poisel, M.A., & Joseph, S. (Eds.). (2018). *Building transfer student pathways for college and career success*. Columbia, SC: University of South Carolina, National Resource Center for The First-Year Experience & Students in Transition and the National Institute for the Study of Transfer Students.
- Poisel, M.A., Neufeldt, E., Ward-Roof, J., Sheeks, G., & Lewis, G. (2017). The power of partnership: student affairs and enrollment management. *Leadership Exchange*, 15(2), 14-17.
- Poisel, M.A. (2016). Supporting student veterans: The next wave. In S.J. Handel & E. Strempele (Eds.). *Transition and transformation: Fostering transfer student success*. Dahlonega, GA: University of North Georgia, National Institute for the Study of Transfer Students.
- Poisel, M.A., & Joseph, S. (Eds.). (2011). *Transfer students in higher education: Building foundations for policies, programs, and services that foster student success* (Monograph 54). Columbia, SC: University of South Carolina, National Resource Center for The First-Year Experience and Students in Transition.
- Poisel, M.A. (2010). The transfer center: building a home for transfer students. *E-Source for College Transitions*, 8(1).
- Poisel, M.A., & Stinard, C.A. (2005). Networks for transfer success. *Journal of Applied Research in the Community College*, 12(2), 137-144.
- Poisel, M.A. (1998). *An evaluation of performance-based budgeting in the Florida community college system*. Unpublished doctoral dissertation, The Florida State University, Tallahassee.

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## **HONORS AND AWARDS:**

**Outstanding Alumni Award 2014** – Bayh College of Education, Indiana State University  
**NASPA-ANZSSA International Exchange Program participant (2013, 2017)** – one of 3 professionals selected to represent NASPA at the Australia/New Zealand conference for student affairs professionals  
**German Academic Exchange Service (DAAD) Fellowship – Germany Today-** One of 18 people from the USA and Canada selected to study German higher education, research projects, and international partnerships  
**Dr. Terry Hickey Academic Advising Advocate Award** – University of Central Florida  
**Semifinalist – Outstanding First-Year Student Advocate Award** – National Resource Center for the First-Year Experience and Students in Transition  
**Administrative Faculty Leadership Award** – University of Central Florida

**Appreciation Award** - Florida Association of Student Financial Aid Administrators - (This special honor had only been awarded six times in twenty-five years)  
**Certificate of Merit** - NACADA Outstanding Advising Program Award, Advisor Enhancement Program  
**Certificate of Merit** - NACADA Outstanding Electronic Publication Award, Advising Council Web Site  
**Letters of Commendation** - UCF Provost and Vice President of Academic Affairs  
**Outstanding Faculty/Staff Member Award** – Indiana State University  
**Outstanding Alumni Advisor** - Pi Kappa Alpha Fraternity, Indiana State University

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## **INVITED PLENARY ADDRESSES:**

**“Social Mobility.”** Panelist. SACSA Conference on November 5, 2018

**“Beyond the Articulation Agreement: Enhancing Transfer Initiatives.”** Georgia Transfer Articulation Cooperative Services Conference on April 26, 2018.

**“Implementing Change on Campus.”** Annual Conference on the First Year Experience on February 23, 2016.

**“Supporting Student Veterans: The Next Wave.”** National Institute for the Study of Transfer Students Annual Conference on February 6, 2015.

**“Meeting the Demands for Employable Graduates and Educated Citizens: Irreconcilable Differences?”** Panelist. National Conference on Students in Transition on October 19, 2014.

**“Curriculum Alignment and Integrated Advising.”** University of Central Florida Regional Campuses Curriculum Alignment Conference: Purposeful Pathways on November 1, 2013.

**“Today’s Transfer Students: Building a Foundation of Success.”** Appalachian State University Transfer Symposium: A Campus Conversation about Transfer Student Success on September 13, 2013.

**“Today’s College Students: Core Values for Building Transfer Student Success.”** AACRAO Transfer Conference on July 16, 2013.

**“The Benefits of Study Abroad: A Student Perspective.”** Regent’s College International Partners Conference on January 9, 2013.

**“Today’s Transfer Students: Building a Foundation of Success.”** East Carolina University Transfer Student Success Conference on September 19, 2012.

**“Today’s Transfer Students: Building a Foundation of Success.”** New York State Transfer and Articulation Association Conference on May 22, 2012.

**“Celebrating a Decade of Transfer.”** with Dr. Scott Evenbeck. Annual Conference of the National Institute on the Study of Transfer Students on January 25, 2012.

**“Internationalization in US Higher Education.”** Regent’s College Partners and Affiliates Conference on January 11, 2012.

**“Living, Learning, and Co-Curricular Partnerships.”** Indiana State University Residential Living Learning Summit on September 16, 2011.

**“Transfer Student Trends in Higher Education.”** East Tennessee State University Transfer Articulation Coalition Conference on April 1, 2011.



**“Making Two- & Four-Year Institutional Partnerships Work for Transfer Students.”** Virginia Association for Developmental Education Southwestern Regional Conference on September 26, 2008.

**“Transfer Student Success through Two- and Four-Year Institutional Partnerships.”** National Symposium on Student Retention on October 1, 2008.

**“Valuing our Transfer Students: Making a Difference in the Lives of Today’s Students.”** National Conference on Students in Transition on November 10, 2008.

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## **INVITED CONFERENCE WORKSHOPS:**

**“Building Pathways for Transfer Student Success.”** Presenter. Half day workshop. National Conference on Students in Transition, 2017.

**“Leading and Communicating Effectively: The Ever-Changing Tide of Transfer.”** Presenter. Annual Conference of the National Institute for the Study of Transfer Students, 2016, 2017, and 2018.

**“Fun, Persistence, and GRIT: Successful Honors Students.”** Presenter. Valencia College Honors Retreat, 2016.

**“Designing Support Services for Enhancing Student Veteran Success.”** Co-Presenter. National Conference on Students in Transition, 2014.

**“Retaining Adult, Transfer, and Veteran Students.”** – Institute faculty, preconference presenter, and co-facilitator/presenter. Three day workshop. Academic Impressions, 2014.

**“Institute for the Success of Student Veterans.”** Faculty member and presenter. Three day workshop. National Resource Center for the First-Year Experience and Students in Transition, 2014.

**“New Transfer Professionals: Navigating, Negotiating, and Networking.”** Co-Presenter. Annual Conference of the National Institute for the Study of Transfer Students, 2013, 2014, and 2015.

**“Creating Transfer Student Pathways.”** Co-presenter. National Conference on Students in Transition, 2012 and 2013.

**“Parents as Partners in First-Year Student Success.”** Co-presenter. Annual Conference on the First-Year Experience, 2013 and 2014.

**“New York State Transfer Summit.”** Site Facilitator. National Institute for the Study of Transfer Students and the New York State Transfer & Articulation Association, 2012.

**“Creating a Transfer Culture on Campus.”** Presenter. Annual Conference of the National Institute on the Study of Transfer Students, 2012.

**“Transfer Student Success.”** Co-presenter. National Conference on Students in Transition, 2011.

**“Institute on Transfer Student Success.”** Lead faculty and presenter. Three day workshop. National Resource Center for the First-Year Experience and Students in Transition, 2011.

**“Building a Successful Veteran Resource Center.”** Presenter. Annual Conference on the First-Year Experience, 2011.

**“Assessing Student Learning Outcomes in Student and Academic Support Programs.”** Co-presenter. Southern Association of Colleges and Schools Annual Meeting, 2010.

**“Designing a Transfer Center to Create Successful Student Pathways.”** Presenter. National Conference on Students in Transition, 2010.

**“Assessing Student Learning Outside the Classroom.”** Co-presenter. Southern Association of Colleges and Schools Annual Meeting, 2009.

**“S.O.S. – Student Outcomes Success.”** Co-presenter. Southern Association of Colleges and Schools Annual Meeting, 2008.

**“From Orientation to Assimilation ... Fostering Transfer Student Success.”** Co-presenter. National Conference on Students in Transition, 2008.

**“Building Partnerships that Transform: Community Colleges and Four-Year Institutions' Alliances that Foster Student Success.”** Presenter. National Symposium on Student Retention, 2008.

**“Assessment and the Co-Curricular Community.”** Co-presenter. Southern Association of Colleges and Schools Annual Meeting, 2007.

**“Assessment Toolkit: Measuring What Matters in Student Development and Enrollment Services.”** Co-presenter. ACPA/NASPA Joint meeting, 2007.

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#### **SELECTED CONFERENCE PRESENTATIONS:**

**“Enrollment 101: Helping Students to be Successful at Every Point in the Student Life Cycle.”** Student Affairs Professionals in Higher Education (NASPA) Conference, 2019.

**“Executive Leadership and Transfer Receptivity: Transfer Culture and the Student Experience.”** Student Affairs Professionals in Higher Education (NASPA) Conference, 2019.

**“Celebrating our Partnerships: Student Affairs and Enrollment Management.”** Student Affairs Professionals in Higher Education (NASPA) Conference, 2018.

**“Developing Transfer Centers.”** Annual Conference of the National Institute for the Study of Transfer Students, 2018, (Organizer and Moderator).

**“Big Partnerships: Student Affairs and Enrollment Management.”** Student Affairs Professionals in Higher Education (NASPA) Conference and the Southern Association of College Student Affairs Conference, 2017.

**“Enhancing Student Learning with the Newspaper.”** Annual Conference of the National Collegiate Honors Council, 2014.

**“Pre-Nursing Students: Guiding their Successful Progression.”** AACON of Georgia Faculty Development Workshop, 2014.

**“Parents as Partners in First-Year Student Success.”** Annual Conference on the First-Year Experience, 2012.

**“Designing Student Pathways to Encourage Transfer Student Success.”** Arkansas Student Success Symposium, 2012.

**“Academic Themed Housing: One Institution’s Approach to Enhancing Learning at Home.”** Annual Conference on the First-Year Experience, 2012.

**“Challenges and Issues Facing First-Year International Students.”** Annual Conference on the First-Year Experience, 2011.

**“Returning Student Veterans: A Faculty Fellows Research Question.”** National Association of Student Personnel Administrators Conference, 2011.

**“Building the Foundation for Fostering Transfer Student Success.”** National Conference on Students in Transition, 2010.

**“Campus-Community Key Leadership Summit.”** Connecticut Healthy Campus Initiative, 2010.

**“Transfer Student Success: Building Partnerships Across Departments and Institutions.”** Web conference, Innovative Educators, 2009.

**“Assessment, Outcomes, and Student Services Leadership.”** Southern Association of Colleges and Schools Annual Meeting, 2009.

**“Surviving Transitions: Transfer Success Strategies.”** National Conference on Students in Transition, 2009.

**“Increasing Access to the Baccalaureate: A Large Institution’s Approach for Readmitting Veterans and Adult Dropouts.”** National Association of Student Personnel Administrators Conference, 2009.

**“Assessment and Strategic Leadership.”** Southern Association of Colleges and Schools Annual Meeting, 2008.

Additional presentations made prior to 2008 are also available.

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### **PROFESSIONAL MEMBERSHIPS (current and former):**

Student Affairs Administrators in Higher Education (NASPA) – current  
Southern Association of Student Personnel Administrators (SACSA) – current  
American Association of Collegiate Registrars and Admissions Officers (AACRAO) - current  
National Association of College Admissions Counselors (NACAC) – previous  
American College Personnel Association (ACPA) - previous  
Association of International Education Administrators (AIEA) - previous  
National Academic Advisors Association (NACADA) – previous  
National Association of Foreign Student Administrators (NAFSA) – previous  
National Association of Student Financial Aid Administrators (NASFAA) – previous

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### **EDUCATION BOARDS:**

FSU Hardee Center for Leadership and Ethics in Higher Education - Advisory Board Member– *17 to present*  
National Institute for the Study of Transfer Students – Advisory Board Member– *09 to present*  
*New York Times* – Educational Advisory Board Member–*11-13*  
National Resource Center for the First-Year Experience and Students in Transition – Board Member – *09-12*

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### **COMMUNITY BOARDS:**

American Heart Association, CRSA Regional Heartwalk Executive Leadership Team, *13-17*  
Health Center Credit Union (HCCU), Board of Directors, *13-17*