



# **MERCHANT MARINER CREDENTIALING**

**Captain Anthony Lloyd  
Commanding Officer  
USCG National Maritime Center**

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U.S. Department of  
Homeland Security  
**United States  
Coast Guard**





# National Maritime Center's Mission

to provide professional credentials to mariners who are compliant with current regulations, in the most effective and efficient manner possible.





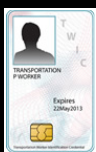
# National Maritime Center's Vision

Our vision is creating a world-class credentialing program leading to a safe, secure, and environmentally sound Transportation System manned by fully competent mariners. Our staff of highly competent professionals will work to accomplish this vision by leveraging leading edge technology and strengthened by stakeholder partnerships.





# MMC - Application to Issuance



If applicable, mariner obtains TWIC from TSA.

Mariner submits application for Merchant Mariner Credential to REC.

Application content verified by REC, forwarded to NMC for processing.

Application reviewed:  
• Security  
• Medical  
• Professional Qualifications

Mariners are contacted via an awaiting information letter if additional clarification required.

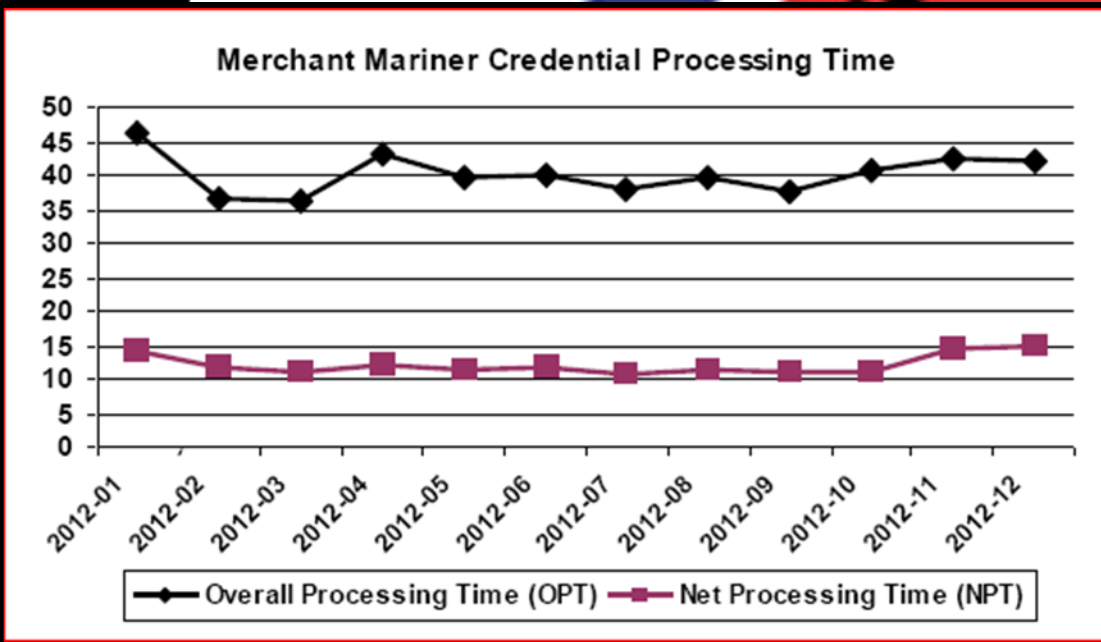
Mariner credential submitted for printing.

Credential mailed to mariner.





# 2 Performance



OPT:  
40 Days

OPT (Less ATT)  
23 Days

NPT:  
11.35 Days

**\*\* 97% of credentials are produced within 30 days NPT. \*\***







# STCW Regulatory Project Overview

## MC is:

Implementing STCW Policy

Contributing to STCW policy review

Developing system software updates

Developed resource requirements for implementation

Developed new or revised procedures, work instructions, & checklists.

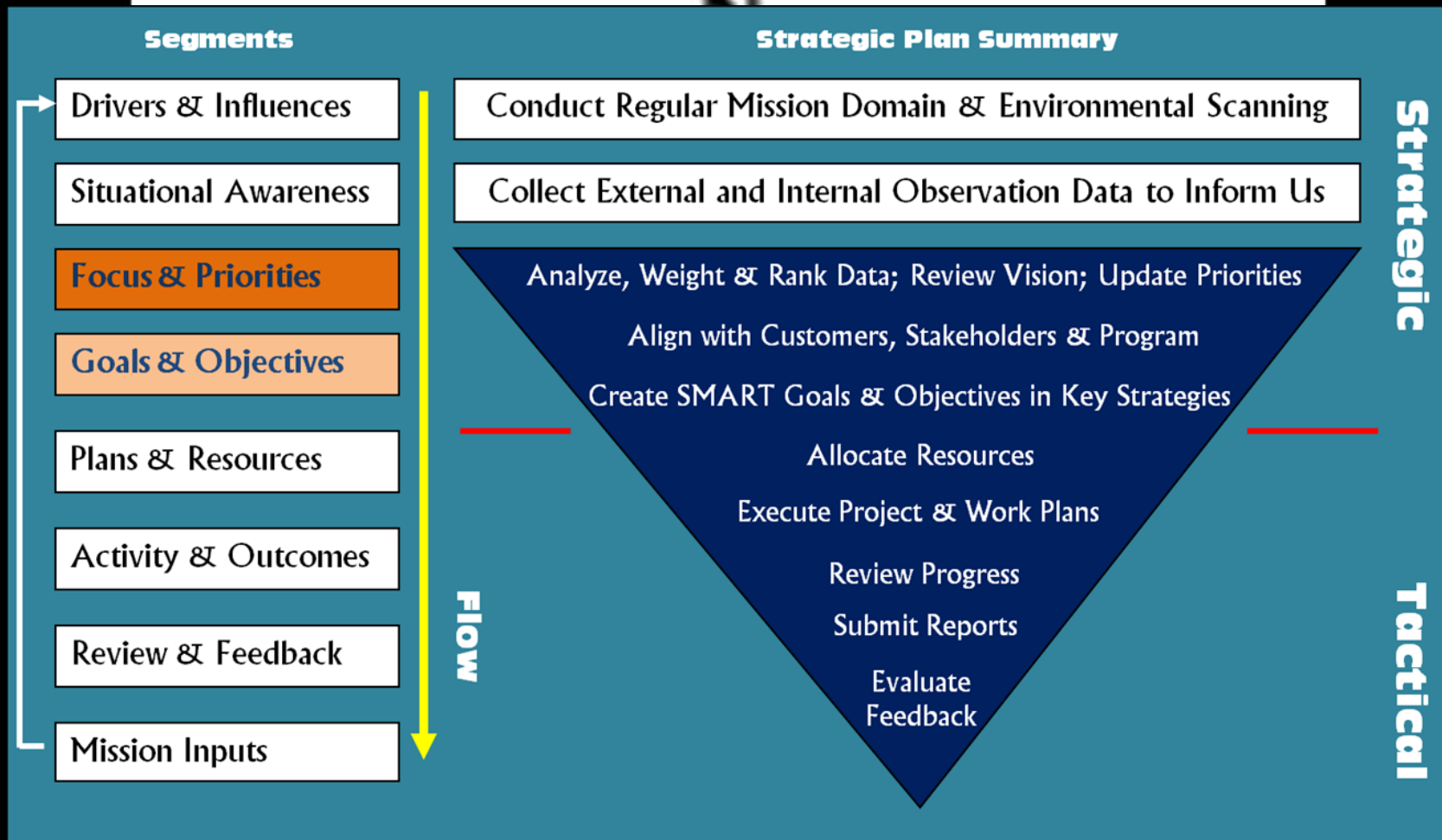
Developed new training for evaluators.

Published SNPRM, public comments, and related materials, as well as

Final Rule (when available) may be viewed online at:

<http://www.regulations.gov>, docket number USCG-2004-17914.







# Certification

NMC is currently ISO compliant

NMC intends to obtain ISO certification within 3 years

What does that mean?

Build upon Alexander Hamilton award strengths

Institutionalize management commitment

Expand ISO compliance to full range of NMC operations







# C Website



## National Maritime Center

One Mission...One Team...One Voice



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- Home
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### IMPORTANT INFORMATION

Complete applications for mariner credentials **must** be submitted through a Regional Exam Center and are accepted **electronically**, by mail, fax, or in person with an appointment.



Application Status



Download App

Submit Your Application through your local Regional Exam Center

[Click Here](#)

Tuesday, March 5, 2013 8:36 AM

- Credentialing Process
- Regulations & Codes
- Security Evaluations
- Professional Qualifications
- Charter Boat Captain
- Assessments (Exams)
- Appeal Process
- Record Requests

### FORMS

- [CG-719B \(Application\)](#)
- [CG-719K \(Physical\)](#)
- [CG-719KE \(Entry Level\)](#)
- [CG-719P \(Drug Testing\)](#)
- [CG-719S \(Sea Service\)](#)

-- More --

### SEARCH

- [Approved Courses](#)
- [Approved Schools](#)
- [Designated Examiners](#)
- [Qualified Assessors](#)
- [Quality Standards Systems](#)

-- More --

### ANNOUNCEMENTS

- [All](#)
- [Medical](#)
- [MMC](#)
- [Policy Changes](#)
- [STCW](#)

-- More --

Performance & Analysis

FAQ  
Frequently Asked Questions





# Course Approval Request: Application to Issue



**Domestic and International Regulations dictate requirements for mariner endorsements.**

Code of Federal Regulations (CFR's).  
And STCW Convention Requirements

**Education Providers design courseware, submit to NMC for approval.**

Curriculum Design including lectures, exams, study guides, assessments, instructions, schedules

**NMC ensures compliance**

Instructor Qualifications, Site Requirements, Assessment Criteria, Grading Procedures

**Mariners receive required training, assessment, evaluation and apply knowledge on the vessels**

Fully Qualified Mariners have the knowledge and ability to perform, ensuring a Safe Marine Transportation System





# us on Course Providers

verage experience gained from improvements to core pro  
ng Homeport for submission  
el course outline examples

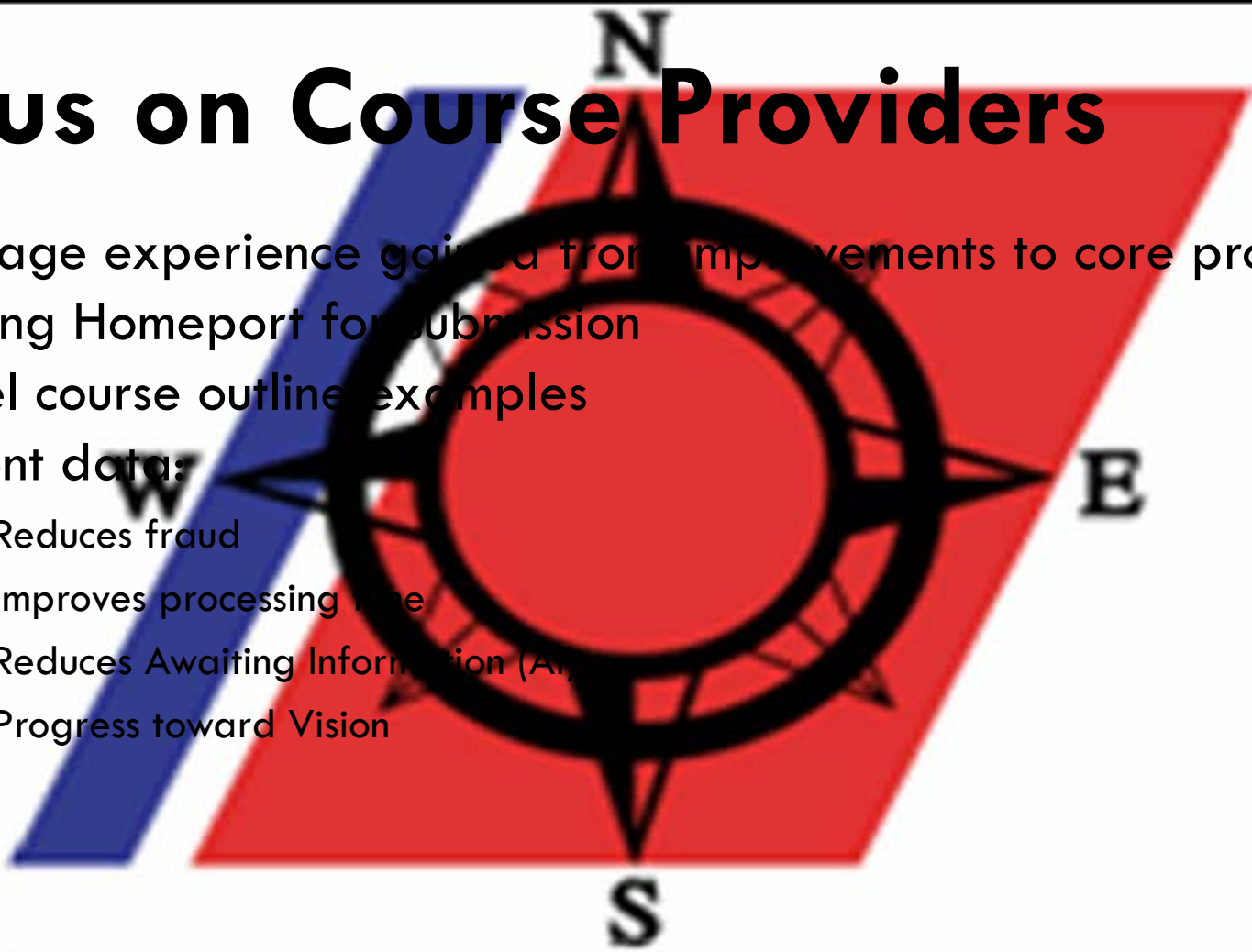
ent data:

Reduces fraud

Improves processing time

Reduces Awaiting Information (AI)

Progress toward Vision





# Average day at the NMC

Communications:

Received: 320

Safety & Suitability: 188

Awaiting Info: 7

Approved to test: 33

Denied: 4

Credentials Produced: 226

Website Hits: 3636

Phone Calls: 895

NMC E-mails: 320

Auto-generated E-mails

School and DE Approvals

- Course Audits: 3

- Exams Given: 52







# QUESTIONS

**Captain Anthony Lloyd**  
**Commanding Officer**  
**USCG National Maritime Center**

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