

MICHAEL R. BANVILLE, LCSW, MSW, MS, CAGS

C: (617) 852-1397 • mrb6963@hotmail.com • Braintree, MA

HEALTH CARE, STATE GOVERNMENT AND NON-PROFIT ASSOCIATION EXECUTIVE

Unique blend of inspiring leader, compassionate skilled clinician and mission-driven administrator. Leadership acumen and strategic relationships in elder, health care and human service organizations serving older adults and families and those living with dementia, brain injury and life-limiting illness.

- Strategic alliance builder across many industries
 - Collaborative, personable management style
 - Quality/Process improver and regulatory expert
 - Fiscally conservative but can take calculated risks
 - Innovation-minded business developer
 - Analytical, strategic thinker and planner
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PROFESSIONAL EXPERIENCE

Cranberry Hospice and Palliative Care at Beth Israel Deaconess Hospital, Plymouth, MA

Director, Special Programs

2018 – Present

Leads operations, staffing (6 FTE), reporting and expansion of \$500K *Fragile Footprints* Pediatric Palliative Care program, serving 80+ medically fragile children (under age 19), their parents and siblings. Provides staff supervision and support about end-of-life and bereavement issues. Identifies program needs and implements change to increase compliance with DPH standards. Provides input and technical assistance, along with industry trade association about DPH's revisions of program standards. Leads nurse consultation/training about assisted living industry regulations. Consults with assisted living providers and families about palliative and hospice care.

Massachusetts Assisted Living Association (Mass-ALA), Waltham, MA

Vice President and Chief Operating Officer

2008 – 2016

Director, Quality Improvement

2003 – 2008

Served as Acting President (December 2014-August 2015) during search for new association president. Led all operations, strategic business development and innovation supporting the then 225+ assisted living residences' administrators and 150+ industry partners (home care and hospice providers, legal, real estate developers, etc.) Charged with increasing access to and usage of association's products and services to improve health care quality and regulatory compliance while also increasing non-dues member revenues to support association's mission.

- Prepared and monitored \$1.4 million budget. Grew non-dues revenue by 5% each year through new sponsorship and training initiatives (2008-2016). Created 25th anniversary sponsorship offerings (2015), adding \$20K income.
- Supervised all staff (3.5 FTEs). Onboarded new President. Developed plan for 2016 staff expansion (+1 FTE).
- Designed and implemented strategic legislative reform, regulatory compliance and quality improvement initiatives with President and CEO, Board of Directors, committees, legal counsel, lobbyists, researchers and public relations.
- Directed 10 regional provider councils and 3 committees to organize around policy issues and identify practices.
- Researched, developed and led new "Boot Camp" Trainings for new industry executives, nurses and managers.

Massachusetts Executive Office of Elder Affairs, Boston, MA

Coordinator of Massachusetts Family Caregiving Programs (Program Coordinator III) 2001-2003

Led start-up of \$5 million federal and state-funded Title III E Massachusetts Family Caregiver Support Program, in collaboration with and overseeing the activities of six regional coordinators and 50+ staff from then 30 Area Agencies on Aging (AAA) and Aging Service Access Points (ASAPs). Monitored all program activity. Reported to federal grantor (US Administration on Aging). Developed marketing materials. Counseled family caregivers.

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Massachusetts Rehabilitation Commission-Statewide Head Injury Program, Boston, MA
Training and Special Projects Coordinator (Program Coordinator II) 1997 – 2001

Wrote and managed competitive bidding processes to restructure seven head injury centers and certify program's consulting neuropsychologists and case managers. Awarded Commonwealth Citation for Excellence (2000).

The Jesuit Urban Center, Boston, MA
Worship and Music Coordinator/Pastoral Associate 1995 – 1997

New England Rehabilitation Hospital-Brain Injury Day Program, Quincy, MA
Case Manager and Life Skills Trainer 1993 – 1995

EDUCATION

University of Massachusetts at Boston, Boston, MA 2019 – Present
Associate (Adjunct) Instructor, Master of Science – Aging Services Management

- Developed and teaching new elective course: "Technology and Aging: Theory, Strategy and Practice"

Salem State University, Salem, MA 2018
Master of Social Work (Concentration: Older Adults and End-of-Life Care)

- Clinical Internships: (I) Seasons Hospice, Milton, MA. (II) South Shore Elder Services, Braintree, MA
- Phi Alpha, Tau Phi Chapter of National Social Work Honor Society (GPA 4)
- Salem State University School of Social Work Social Policy Paper Award Winner, Fall 2017

Simmons University, Boston, MA 2010
Certificate of Advanced Graduate Studies - Health Care Administration

- Finance and operations management, marketing, organizational strategy and leadership development

University of Massachusetts at Boston, Boston, MA 2001
Master of Science - Human Services (Program Administration Track)

- Graduate Convocation Keynote Speaker

University of Notre Dame, South Bend, IN 1989 – 1992
Seminary Program (included coursework toward *Master of Divinity* degree)

Rhode Island College, Providence, RI 1985
Bachelor of Arts (cum laude) - Liberal Arts (Major: Psychology)

LICENSURE, BOARD MEMBERSHIP and PROFESSIONAL AFFILIATIONS

Massachusetts Licensed Certified Social Worker (Lic. #224232) 2018

Hospice and Palliative Care Federation of Massachusetts, Norwood, MA 2001 – 2017

- Board of Directors – At large member 2007 – 2017
- Chair, Membership and Business Development Committee 2011 – 2017

Pathways to Wellness, Boston, MA, Board of Directors (At-large member) 2012 – 2013

LGBT Aging Project, Boston and Braintree, MA – Volunteer 2001 – Present

Ellen L. Birchander
13 Bayberry Lane
Derry, NH 03038
(603) 560-6653

**WORK
EXPERIENCE:**

- 2003-present **Graduate Program Director 2015-present,
Co- Director, Management in Aging Services, Master of Gerontology
University of Massachusetts, Boston, MA**
- Designed and developed a new Masters program in Gerontology focusing on management of Aging Services. Perform program administration and management tasks, teaching and student advising.
- 2001-2003: **Assistant Secretary for Program Management
Executive Office of Elder Affairs, Boston, MA**
- Directed and managed 150 million dollars of programs and services to elders in the Commonwealth of Massachusetts. Responsible for development, implementation and oversight of new and existing, federally and state funded programs as well as grant funded pilots.
- 1994-2001: **Director of Special Projects and Program Development
Executive Office of Elder Affairs, Boston, MA**
- Directed and managed program development activities and special projects to enhance the service delivery system in the Massachusetts aging network. Assisted in the development of regulations, standards and Program Instructions that impact the administration and operations of the Commonwealth's programs and services to elders. Served as liaison for Elder Affairs to a variety of agencies, task forces and commissions. Represented Elder Affairs and the Commonwealth at various events.
- 1993-1994: **Special Projects Manager
University of Massachusetts Gerontology Institute, Boston, MA**
- Developed and directed policy and program research projects and applied for funding. Developed and obtained federal funding for a state-wide AmeriCorps volunteer training and supervision program.
- 1984-1987: **Program Development Manager
Executive Office of Elder Affairs, Boston, MA**
- Developed and implemented the Commonwealth's Respite Care Program for elders. Worked with an interdisciplinary team to develop programs and services to meet the needs of elders.
- 1978-1982: **Social Worker
Greater Lynn Senior Services, Lynn, MA**
- Performed a variety of case management and social work functions in both home and community based settings.

**TEACHING
EXPERIENCE:**

- 2003-present: **University of Massachusetts, Boston, MA**
Provide instruction in the Gerontology Department in the Master of Gerontology Program, Management of Aging Services Track, in the following areas: Introduction to Aging Policy, Health and Physical Changes in Aging, Social Aspects of Aging, Psychology of Aging and Service Delivery Issues in Aging.
- 1994-present: **Simmons College, Boston, MA**
Provide instruction for the Department of Psychology in the following areas: Introductory Psychology, Research Methods, Developmental, Adolescence, Aging, Social Research,
- 1991-1994: **Tufts University, Medford, MA**
Provided instruction for Tufts University Summer School in Social Psychology. Assisted professors and/or taught labs in the following areas: Social Psychology, Introduction to Psychology, Introduction to Statistics, Understanding Human Sexual Behavior, Developmental Research and Research Methods.
- 1986-present: **North Shore Community College, Danvers, MA**
Provide instruction for the liberal studies department in the following areas: General Psychology, Social Psychology, Personality, Developmental, Life Span Development, Family Issues, Psychology of Aging, Adjustment, and Psychology of Disability.

EDUCATION:

- Tufts University Department of Psychology, MS, 1998
Boston College Graduate School of Social Work, MSW, 1985
Simmons College, BA, 1980

SAMPLE PRESENTATIONS:

- 2019: CHNNA 15- Learning Community Symposia
Addressing Social Isolation in Older People
- 2015: Memory Café
“Services and Supports for Caregivers”
- 2008: Hospice of the Good Shepard
“Meeting the Needs of Frail Elders”
- 2005: New England Information and Referral Conference
“Outcomes and Measurements for Information and Referral Services
- Massachusetts Municipal Association Annual conference and Trade Show
“Making Your Community Boomer Ready”

- 2004: Old Colony Elderly Services
“Psycho-social aspects of Aging”
- 2002: Annual Human Rights Conference
“Family Caregiver Supports”
- Harvard Medical School
“Nature and Organization of State Aging Services”
- 2000: South Shore Elder Services
“Promoting Assistive Equipment”
- 1998: National Association of Social Workers and the Massachusetts Human Services Coalition
Legislative Clearinghouse
“Elder Issues Workshop”

SAMPLE WORKSHOPS:

- 2009: Baypath Elder Services
Provided workshops for case managers to enhance their job performance.
“Health and Physical Changes in Aging”
- 2007: Manage On My Own, Institute for Independent Living. Bethesda, Maryland
Provided a series of training workshops for aging professionals on issues of aging.
“Health and Aging”
“Building Relationships with Older People”
“Importance of Planning”
“Managing Communications with Different Stakeholders”
- 2005: North Shore Housing Authority Director’s Association
Provided a series of six training workshops to housing managers, developers and professionals in the field of aging.
“Preparing for an Aging Community”
- Elder Services of the Merrimack Valley
Provided training workshops to case managers and other elder professionals.
“Baby Boomers, Demographic changes in Massachusetts”
- 1998: Massachusetts Aging Services Access Points
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“Performance Measurement Training”
- 1997: Massachusetts Aging Services Access Points
[Where’s the sentence describing what this is about?]
“Quality Improvement Training: The Quality Framework”

CONSULTING:

- 2017 **Mass Home Care Association/ Executive Office of Elder Affairs**
Community Living Coach Pilot
Assisted with pilot development, implementation and assessment
- 2016 **Boston Health Care Ventures**
Assessed programs and services available in Beijing and Shang Hai to assess viability of developing trainings in aging services
- 2007: **Silver Nation, Bethesda, MD**
Developed CEU workshops for physicians on issues related to aging.
- SeniorChecked, LLC., Bethesda, MD**
Developed on-line training programs for direct service workers on issues related to aging.
- 1987-2001 **Elder Advantage, Newton, MA**
Provided counseling and informational services to individuals and corporations on issues related to elder care.
- LifePlans, Inc., Waltham, MA**
Assisted in the design and development of a national telephone-based assessment, information and referral system.

MEMBERSHIPS:

- 2015- present **AGHE**
- 2011-present **American Society on Aging**
- 2003-Present **Gerontological society of America**
- 2003-present: **Massachusetts Gerontology Association**
 Gerontological Society of America
- 2001- 2005: **Balancing Long-term Care Systems Fellow**
(University of Minnesota and Robert Wood Johnson Foundation)

PUBLICATIONS:

Pamela Nadash, Edward A. Miller, Frank Porell, Ellen Birchander, Lillian Glickman, Jeff Burr. (2013)
Expanding Access to Gerontological Education via Distance Learning: The Management of
Aging Services Program at UMass Boston. Gerontology & Geriatrics Education.

Caro, F., Glickman, L., Birchander, (2003). "Preparing Communities for an Aging Population". Commonwealth of Massachusetts, Executive Office of Elder Affairs.

Glickman, L.L., Birchander, E. L. & Greenberg, J. N. (1989). Helping Companies Solve Elder Care Problems. *Compensation and Benefits Management*, Vol 5(3) 197-201.

"Eliminating Barriers to Mental Health Treatment: A Guide for Massachusetts Elders, Families and Caregivers", 3rd Ed. (2008) Boston: Massachusetts Association for Older Americans. (Contributor)



▪ SUMMARY ▪

♦ **Project Director** who incorporates *collective impact approaches, journey mapping, participatory methods, and design thinking* into *product / program development, user experience evaluation, and triple bottom line planning*

♦ **University Instructor** [both *F2F* and *online*] with experience teaching *health-, research-, aging-, policy-, and design-related* courses

♦ **Researcher and Analyst** with 20+ years of experience in *qualitative [NVivo] and quantitative [SPSS] data collection, synthesis, and translational applications*

♦ **Editor and Writer** for *academic and consumer* publications [both *electronic* and *print*]

♦ **Specialist** in *uni-/multi-/inter-/transprofessional collaborations, cross-sector analyses, and environmental*
▫ *social* ▫ *ethics* ▫ *economic*
▫ *health impact evaluations*

♦ **Designer** [*product, graphic, fashion, costume, architectural, interior, and urban design*]

♦ **Philanthropic Advisor** who focuses on complex *transdisciplinary, multi-sector* initiatives [e.g., *STE[A]M, InterGEN Life, The Arts+Well-Being Project, Ready4College/Ready4Life, Healthy Aging Tech, and Design4Health*]

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GERONTOLOGY EXPERIENCE

1993 - present | The VESTA Project

Founder and Executive Director

♦ *An age-friendly, evidence-based, transdisciplinary collaboratory including:*

▪ VESTA Studio ▪

- Develop the design protocols, conduct needs assessments, and plan the renovation of homes for people diagnosed with probable Alzheimer's disease (and their families) enabling them to age-in-place [N > 6,000 residences]
- Produced senior theatre based on the play, *The Reminiscence Box*, and on qualitative findings from the *StoryBoard/Community Narrative Gerontology* projects in Colorado, Illinois, and New York
- Collaborated with *DRMK/Sullivan+Partners* on global intergenerational health-focused design charrettes

▪ VESTA Corps ▪

- Supervise age-friendly community audits (framed by asset- and need-based approaches) utilizing GIS and other geospatial technology, photovoice, storytelling, focus groups, and computer-based survey methods and data
- Develop both theory of change (TOC)-based training programs [for VESTA Corps and target community members] - and - outcomes/performance indicators for age-friendly community development and monitoring

▪ VESTA Impact Design ▪

- Recruit and lead the interprofessional intervention teams (including nurses, architects, interior designers, geriatricians and pediatricians, occupational / physical / art therapists, engineers, construction workers, and craftspeople)
- Conduct related qualitative and quantitative gerontological outcomes research (including pre-/ post-occupancy and pre-/post-use evaluations; social, health, economic, environmental, and cultural impact studies)
- Curated intergenerational arts exhibitions and/or conducted related research at the *Smithsonian Museum*, (2015-2016), the *National Building Museum*, Washington, DC (2014); the *Museum of Natural History, Center for Creative Aging*, and the *Children, Youth & Environments Center for Research and Design*, Boulder, CO (2011); and the *Art Institute of Chicago* (2007-2008)
- Raised over \$20 million in program funds based on impact data (1993-2010)

▪ VESTA Consulting ▪

- Managed transdisciplinary cross-sector fellowship programs (e.g., *Arts+Health Fellowship Program; Mahoney Environmental Gerontology & Lifespan Design Doctoral Fellowship; Intergenerational Contact Zone Fund*)
- Presented seminars, workshops, and lectures (grand rounds) on the topics of *Child-Friendly Cities, Environmental Gerontology, and Transitional Care Design* at medical schools and for the *American Institute of Architects*

▪ VESTA Lab ▪

- Design evidence-based therapeutic products, clothing, and sensory gardens using frameworks drawn from neuroscience and occupational therapy
- Conducted research with the *Foundation of Thanatology at Columbia University* into *Biophilic Environments, Music Thanatology, and End-of-Life and Palliative Care Design* best practices at *The Connecticut Hospice* (2000), *Calvary Hospital*, Bronx (1999), *Lutheran Medical Center*, Colorado (1998), and the *Jewish Home and Hospital*, New York (1996)

▪ VESTA Caregiving Network ▪

- Established a nationwide multi-platform caregiver support network with the **VESTA Project Caregivers** and local Alzheimer's disease organizations
- Studied medical ethics in the *Medical Humanities Program* at *Loyola University Stritch School of Medicine* (2000) and *Yale School of Medicine* (2002) and developed a bioethics curriculum for family caregivers
- Co-produced therapeutic multi-disciplinary arts projects with families and health professionals with **VESTA Life**

ARTS & DESIGN EXPERIENCE

1986 – 1993 | Compton De Rose Wagner & Associates/MTRx Development

Managing Partner 1991-1993 | Partner 1988-1991 | Associate (for Compton & Associates) 1986-1988

- ♦ *an international, interdisciplinary design, research, and development firm*
 - Designed small-scale sustainable demonstration projects on all seven continents in collaboration with multi- and interdisciplinary teams of artists and scientists and government support organizations
 - Developed corporate philanthropic strategy and invested funds in accordance with socially-responsible guidelines
 - Served on the board of the *Urban Design Forum* and chaired the cross-sector invitational charrette series at the Rocky Mountain Arsenal (1987-1988)
 - Appointed as an Assistant Dean for the *College of Design & Planning* at the *University of Colorado* (1986-1988)

1985 – 1986 | National Endowment for the Arts

Special Advisor to the Chairman 1985-1986 | Arts Management Fellow 1985

- ♦ *an agency of the federal government that provides support and funding for projects exhibiting artistic excellence*
 - Advised the Chairman on urban design issues/policies as well as intergovernmental practices
 - Conducted strategic planning research for the NEA's *Office of Management Systems* using established *National Science Foundation* models and served as the NEA liaison to the NSF
 - Developed computer-based project management systems for the Design division

1981 – 1986 | Janus Arts+Design Traineeship

♦ *a five-year award supporting advanced training in the arts and design industries*

Served as:

- Consulting Editor and Photostylist for *Colorado Homes & Lifestyles* (1986)
- Project Manager and Arts Festival Producer for the *Denver Commission on Cultural Affairs* (1984 & 1985)
- Architectural Design Intern at *Skidmore, Owings & Merrill* (1981-1985) and *Beyer Blinder Belle* (1984)
- Curatorial Researcher at the *Metropolitan Museum of Art* and the *Denver Art Museum* (1983)
- *Economic Impact of the Arts* Project Manager for the *University of Colorado Center for Public-Private Sector Cooperation* and the *Colorado Council on the Arts* (1983)
- Exhibit Designer for the *Denver Children's Museum* and the *University Hospital Child Life Division* (1982)
- Assistant to the Designer for Perry Ellis and Patricia Zipprodt (1981-1983)

EDUCATION

1985 – 2015 | Society of Pinnacle Scholars | US and UK

Pinnacle Society Public Service Scholarship (PSPSS Sponsor: Frank Hodsoll)

- completed graduate programs in *Law & Social Psychology*; *Social Ethics & Higher Education*; *Environmental & Organizational Psychology*; *Social Planning & Health Policy*; *Theology & the History of Science*; *International Studies & Arts Administration*; and a professional program in *Architecture & Design Analysis*

2010 – 2013 | University of Colorado | Boulder and Denver

Moynihan Fellowship in Intergenerational Social Policy

- completed PhD coursework and exams in *Design and Planning*; served on the steering committee for the *University of Colorado Institute for Ethical and Civic Engagement*; resident intergenerational designer for the *Children, Youth & Environments Center for Research & Design*; healthy aging advisor to *DRCOG* and the *Office of the Governor*; consultant to the *Society for Creative Aging* and the *Boulder Valley School District* arts division

1994 – 1999 | Columbia University | New York

Powell Doctoral Fellowship in Social Policy | Planning | Administration [P2A]

- completed PhD coursework, exams, and dissertation in *Sociomedical Studies*, *Leadership*, and *Social Work*

1979 – 1992 | University of Colorado | Denver

National Academy of Interdisciplinary Arts & Sciences Scholarship

- completed a post-professional MArchUD in *Environmental Design* and *Placemaking*
- completed an MPA in *Health Care Management*, *Arts Administration*, *Labor Policy*, and *Social Planning*

Boulding Systems Theory Scholarship

- completed a BA in *Sociology*, *Biology*, and *Psychology*

1976 – 1978 | Fashion Institute of Technology and Parsons School of Design | New York

Feldman Presidential Scholarship

- completed an AAS in *Buying*, *Merchandising*, and *Marketing* with additional coursework in *Interior*, *Fashion*, *Textile*, and *Graphic/ Communications Design*

GERONTOLOGY, DESIGN & POLICY-RELATED TEACHING EXPERIENCE

2018 – present | McDaniel College | School of Graduate and Professional Studies

Lecturer - Online (8-week master's courses)

- GRN 505 *Public Policy and Aging*; GRN 566 *Environmental Gerontology*; PUA 540 *Program Evaluation in Public Administration*; PUA 566 *Leadership in Public Organizations 1 & 2*

2015 – present | Concordia University Chicago | College of Graduate and Innovative Programs

Lecturer - Online (8-week doctoral and master's courses)

- GERO 6000 *Perspectives in Gerontology*; GERO 6980 *Practicum in Gerontology*; GERO 7000 *Gerontological Theory*; GERO 7505 *Psychological Aspects of Aging*

2013 – present | University of Massachusetts Boston | McCormack Graduate School of Policy

Lecturer - Online (13-week master's courses)

- GERON 638 *Environmental Gerontology: The Micro-Macro Continuum*

2010 – 2013 | University of Colorado | College of Design and Planning/School of Public Health

Co-Lecturer – On Campus (16-week undergraduate and master's courses)

- CBHS 6670 *Healthy Communities and Evidence-Based Intergenerational Design*; ENVD 2001 *Social Factors and Human Behavior in Design and Planning*; ENVD 2003 *Ecology and Design*; ENVD 3004 *History and Theory of Landscape Design*; ENVD 3114 *History and Theory of Environmental Design*; ENVD 3214 *History and Theory of Architecture*

2008 – 2013 | DePaul University | Graduate School of Public Service

Lecturer – On Campus and Online (10-week master's courses)

- MPS 501 *Cross-Sector Analysis*; MPS 570 *Quantitative and Qualitative Research Methods*; MPS 580 *Advanced Statistics*; MPS 586 *Research Methods I, Introduction to Applied Research and Statistics*; MPS 587 *Research Methods II, Advanced Applied Research and Statistics*; MPS 590 *Assessment and Evaluation Methods*; MPS 593 *Integrative Seminar and Experiential Learning – Capstone*; MPS 600 *Social Entrepreneurship in Public Service*

Also taught with **Cornell University**, the **University of Oxford**, the **University of Chicago**, **Columbia University**, **New York University**, the **University of Denver**, and **Parsons School of Design**

CERTIFICATIONS

Integral Human Development | Cambridge and Georgetown Universities | 2016
Intergenerational Human Rights | University of Oxford | 2011
Adolescent Development | University of Chicago | 2006
Early Childhood Education | Yale University | 2001
Social Gerontology | Columbia University | 1996

INSTRUMENTS

(designed and tested by Mary Frances De Rose)

- ♦ Transdisciplinary Design for Human Flourishing Index | TDdHFI | *under development*
- ♦ Human Flourishing Impact Scale | HFIS | ©2019
- ♦ Index of Transdisciplinary Collaboration 1.0 – | ITC | ©2018
- ♦ Anticipatory Design Observation Tool for Patients with Dementia | ADOT-PDem 1.0- | ©2017
- ♦ All-Age-Friendly Healthy Community Index | AAFHCI 1.0- | ©2017
- ♦ Integral Human Development Measure | IHD 1.0 | ©2016
- ♦ Contribution Analysis and Affirmative Screening Inventory | CAASI 1.0 | ©2015
- ♦ Systems Ethics Audit | SEA 1.0 | ©2014
- ♦ Cross-Sector Facilitation Tool | X-S FacTool | ©2013
- ♦ Place Attachment Narrative Gerontology Tool | PANG Tool | ©2012
- ♦ Communities-for-All Integration Tool | C4A I-Tool | ©2011
- ♦ Community Child/Youth-Friendliness Inventory | CCYFI | ©2010
- ♦ Community Age-Friendliness Inventory | CAFI | ©2009
- ♦ Unconscious Bias and Ageism Scale | UBAS | ©2008
- ♦ Senior Age Discrimination in Housing Telephone Audit Tool | SADH-TAT 3.1 | ©2004
- ♦ Family Caregiver Strengths Assessment | FCSA 2.0 | ©2003
- ♦ Optimal Environments for Patients with Dementia Measure | OE4PDM 2.1 | ©2002
- ♦ Home Environment/Resident Fit Score | HERF 3.0 | ©2000

EDITORIAL EXPERIENCE

- *Just Cause* [formerly the *Journal of Human Rights & Social Justice*], Contributing Editor (2007-2016)
- *Journal of the Center for Children, Youth & Environments*, Consultant (2010-2013)
- *Elle Décor*, Consulting Editor to Charles Bricker (1999-2003)
- *The Meanings of Age*, Coleman Research Scholar with Dail Neugarten (1994-1995)
- *Urban Design & Preservation Quarterly, A Journal of the APA*, Managing Editor (1986-1987)

SERVICE

- **Perisphere Philanthropy** [incl. *clients from film, television, theater, music, literary, sports, and the design industries jointly funding social-sector projects in collaboration with non-profit, private, public, and academic institutions*], Partner (2006-present)
- **Friends in Solidarity with South Sudan**, Development Advisor (2017-2018)
- **So Others Might Eat (S.O.M.E.)** and the **McKenna Center**, Dining Room and Kitchen Volunteer (2013-2017)
- **Fortis Fellowships** ▪ VIRTUE. REWARDED. [formerly, *The Columbiana Endowment*], Trustee (1996-2016)

AWARDS

(Mary Frances De Rose - sole recipient)

Alcott Fellowship in Environmental Gerontology (\$840,000)

- awarded for teaching doctoral and graduate courses, applied research, and professional practice focused on developing “*innovative evidence-based health, design, and social interventions*” in service to older adults; students include physicians, nurses, therapists, designers, lawyers, and aging services professionals (2013-2020)

Wexler Award for Ethics in Executive Service (\$165,000)

- awarded for building cross-sector partnerships among philanthropists, public officials, private entities, and academic institutions (2015)

R.W. and G.R. Sullivan Award (\$24,500)

- awarded for a study of the *National Initiative for Arts & Health in the Military* (2014)

Stein Cross-Sector Fellowship (\$620,000)

- served as a management and performance analyst of nine *White House* collective impact and performance-based initiatives (2011-2015 • with additional funding 2016-2017 as a Visiting Fellow)

Alcuin Urban Education Residency (\$241,200)

- served as a health and humanities high school teacher; an instructor of *Urban Planning for Kids*; the chair of the *Student Law & Society Club*; a resource development administrator; a quantitative (value-added) research specialist; and a policy analyst for the *U.S. Department of Education*, the *Chicago Public Schools*, and the *Cristo Rey Network* with a focus on college-readiness for first-generation high school graduates (2006-2010)

Masterson Medal for Lifetime Achievement in Human Rights & Social Justice (\$50,000)

- awarded for international *Age Discrimination in Rental Housing* research and development of the *Doctor of Social Justice* Post-Professional Program (2005)

Vanguard Award for Place-Based Philanthropy (\$151,440)

- awarded for a 5-year intergenerational housing, health, arts, job-readiness, and community education program in West Harlem / Hamilton Heights (1998-2003)

Boulding Scholarship in Systems Theory (\$10,100)

- awarded for an “*international study of cross-disciplinary principles in the sciences and humanities*” (1990)

Fulbright Travel Grant and the Davis Film Fellowship (\$24,000)

- awarded for a residency on the set of the film, *Mindwalk*, and for a related study of methods for facilitating interdisciplinary dialogue and social justice (1989)

Temple Hoyne Buell Post-Graduate Fellowship (\$30,000)

- awarded for a study of placemaking and therapeutic wayfinding via public art in suburban community design (1988) and for an evaluation of the impact of creative arts therapy on pediatric patients at the University of Colorado Health Sciences Center (1987)

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Robert P. Dwyer, Ph.D.
49 Fleetwood Drive, Wells Maine 04090
Phone: (508) 596-9467 (cell)
rpdwyer@yahoo.com

EXPERIENCE:

Central Massachusetts Agency on Aging 1996-present

--Executive Director/CEO, Central Massachusetts Agency on Aging, 360 West Boylston Street, West Boylston, Massachusetts (2000-2019):

Chief Executive Officer for area agency on aging which covers 61 communities in Central Massachusetts; responsible for all Agency functions; leadership and direction to full staff; direct supervision of 4 senior staff members; ultimate responsibility for all hiring and personnel decisions; administer \$2.5 million in Older Americans Act grants/contracts to nearly 30 programs in 15 agencies; primary agency liaison to Commonwealth of Massachusetts and local community; develop new sources of revenue; supervise grant writing; develop innovative directions for dissemination of information over world-wide web; direct staff in marketing and public relations; develop advocacy role for agency; primary link to elected and appointed officials at Federal and State levels; represent agency and make presentations on policy and planning at local, regional and state events; reports to and works with Board of Directors.

--Director of Planning and Community Development, Central Massachusetts Agency on Aging, 360 West Boylston Street, West Boylston, Massachusetts (1996-2000)

Develop and administer area plan; provide staff support to Agency Advisory Council and its committees; report as needed to Board of Directors and its committees; develop process for planning and allocations; oversee grant funding to appropriate agencies; develop and coordinate services for elders through interface with various elder care organizations; provide technical assistance to service providers; work with other management staff to develop organizational goals; interface with state and federal agencies; hire and/or supervise Director of Research and Program Evaluation and Director of Information and Referral (and two I&R Staff); initiate programs for outreach to minority elders; assist with grant writing; prepare and submit "Area Plan" to Commonwealth of Massachusetts Executive Office of Elder Affairs; oversee budget for 2 departments; analyze and report on federal and state policy and regulations. Reports to Executive Director.

Instructor, Assumption College, Worcester, MA (2016-2018)

Teach "Aging Policy)

Instructor (adjunct), University of Massachusetts/Boston (2010 to Present)

Teach online Master's level course in "Social Aspects of Aging," "Marketing of Aging Services."

Instructor, Holy Cross College, Worcester, Massachusetts (2000-2009):

Teach course in "Ethics in an Aging Society" for CISS

Taught 3 credit courses in "Aging and Policy," and aging services Internship Seminar through CISS

Director of Social Services, Marketing, and Community Relations, Beaumont Adult Day Health Center, 18 Granite Street, Whitinsville, Massachusetts (1994-1996):

Provide social services and case management to elder participants in Center; create social work documentation and notes per laws of Commonwealth; anticipate needs and elder issues; provide advocacy and counseling; interface with appropriate agencies and persons; network with HMO's and other state and private insurance providers; develop and execute comprehensive marketing plan for expanding day health center; initiate outreach to agencies and organizations for referrals; develop associations for providing continuum of care for clients; develop mission statement; create brochure and additional literature for community outreach and advertising; advise and assist Program Director on personnel issues.

Director, Adult Day Health Center at Blaire House, 20 Claflin Street, Milford, Massachusetts (1993-1994):

Responsible for daily administration and management of Day Center; oversee budget/expenditures; responsible for marketing and community relations; recruit new participants; hire and supervise Day Center Staff.

Graduate Assistant, Office of the Associate Dean, School of Education, Boston College, Chestnut Hill, Massachusetts (1990-1992):

Report directly to the Associate Dean; assist in policy and problems research; evaluate and report on academic progress of graduate students; counsel students on both Master's and Doctoral level; analyze statistical information; assist in faculty search process; interface as needed with other departments of the University, including Office of the Registrar, Graduate Admissions, Business Office.

Associate Pastor, Diocese of Worcester, MA (1983-1993)

Holy Name Central Catholic High School, Worcester, Massachusetts:

Taught religion courses to Seniors and Juniors.

EDUCATION:

Doctor of Philosophy (December, 1992) Boston College; Passed Comprehensives "With Distinction" (November 1990). Dissertation topic: Decision Making in Higher Education/Strategic Planning

Master of Divinity (December, 1981) Christ the King Seminary and Graduate School of Theology, East Aurora, New York.

Bachelor of Arts (May, 1976) Assumption College, Worcester, Massachusetts; Major: Political Science. Included year of philosophical study at Saint Hyacinth College and Seminary (1975-1976).

LICENSE: LICENSED SOCIAL WORK ASSOCIATE - State of Massachusetts (License #4022934 / Serial #582820). (*currently inactive*)

SPECIAL APPOINTMENTS AND MEMBERSHIPS:

- Elder Abuse Prevention and Education Roundtable
- Worcester County Sherriff Reserve Deputy Association
- Ocean Pines Estates Construction Committee
- Delegate, 2005 White House Conference on Aging (by Cong. Richard Neal)
- Family Services of Central Massachusetts Board of Directors (past)
- Member, Solomon's Temple Lodge, AF&AM, Uxbridge, MA
- Milford Council on Aging (past)
- Milford Conservation Commission (past)
- Mass Home Care Executive Committee-Treasurer for FY 2005-6; Secretary 2008-2010
- Greater Milford Geriatric Providers Council
- Milford Senior Center Building Committee (past)
- Member, Human Services Workgroup, Patrick-Murray Transition Team
- Presenter, ElderCare 2018, ElderCare 2019
- Keynote, Montachusett Home Care Annual Meeting, 2018

Knowledge of Microsoft Office, Office 365, Blackboard Learn, Blackboard Collaborate. Social media

References listed upon request.

LILLIAN L. GLICKMAN
336 Boylston Street
Unit 102
Newton, MA 02159
(617) 244-3651

EDUCATION

- 1976–1980 Ph.D. degree, Brandeis University, The Florence Heller School for Advanced Studies in Social Welfare. Specialization in the area of politics and economics of aging.
- 1968–1971 MSW degree, Brandeis University, The Florence Heller School
- 1962–1966 A.B. degree, Harvard College

EXPERIENCE

- June 2003 – Present **Co-Director of the Management of Aging Services Program
University of Massachusetts Boston**
Responsible for developing and implementing this graduate program to train students in aging and applied business management practices.
- 1998 – January 2003
January 1998 – May 1998 **Secretary
Acting Secretary
Mass. Executive Office of Elder Affairs**
Responsible for management of all activities and programs of this cabinet level agency which administers a wide range of community based elder services and financial resources. Oversee a budget of over \$200 million and 67 staff.
- October 1993 –
January 1998 **Assistant Secretary for Program Management
Mass. Executive Office of Elder Affairs**
Responsible for development and management of home and community-based programs with a budget of over \$135 million. Programs administered include a Home Care Program to assist frail elders as well as protective services, nutrition, housing services, and a Council on Aging grant program.
- October 1991 –
September 1993 **Senior Policy Analyst & Visiting Assistant Professor
Gerontology Institute
University of Massachusetts at Boston**
Developed analytical and evaluative reports on policy issues impacting elders including health care and employment and retraining. Taught courses on research and aging policy in the University's doctoral and undergraduate programs.
- December 1988 –
September 1991 **Partner
Elder Advantage**
Provided counseling and informational services to individuals and corporations on issues related to elder care.

August 1987 –
November 1988

Consultant
LifePlans, Inc.

Consulted on the design and development of a national telephone-based assessment, information and referral system. Also provided consultation on the development of service standards for long-term care insurance and assessment criteria for life care communities.

January 1983 –
July 1987

Assistant Secretary of Programs
Mass. Executive Office of Elder Affairs

Responsible for development, management and evaluation of home and community-based programs funded by the State Office of Elder Affairs. Programs administered include a Home Care Program to assist frail elders as well as programs for abused elders, for nursing home residents and to assist well elders in remaining healthy and active.

September 1982 –
May 1983

Director/Long-Term Care Channeling Project
Mass. Executive Office of Elder Affairs

Responsible for state programmatic and fiscal operations for a national demonstration project to evaluate community-based approaches to long-term care for frail elders.

July 1981 –
August 1982

Director/Elder Abuse Project
Mass. Executive Office of Elder Affairs

Responsible for coordination of the operations of a model project to develop effective interventions for the provision of services to elder abuse victims and to research abuse incidence.

January 1980 –
June 1981

Partner
LNS Associates, Inc., Newton, MA

Provided research and evaluation consultation in the areas of social and health services.

April 1975 –
December 1979

Evaluation and Training Consultant

Provided consultation on evaluation and training to various state agencies and educational institutions. Projects included: evaluation of a demonstration project on Permanent Planning in Foster Care for the Mass. Department of Public Welfare; and consultation with four community colleges on implementation of special program for elders in their respective communities.

February 1973 –
April 1975

Principal Investigator
Mass. Association of Older Americans
National Institute of Education Study

Directed a nationwide research study of community college programs for elders. Co-authored the publication, Community Colleges Respond to Elders: A Source-book for Program Development. Also developed and implemented a national conference on this issue.

- April 1972 –
November 1972
- Executive Director**
Governor's Commission on Citizen Participation
Directed a study of the State's voluntary action programs and the resulting recommendations for their coordination and improvement.
- July 1970 –
December 1971
- Coordinator and Program Director**
Governor's Special Planning Commission on Elderly Affairs and the 1971 White House Conference on Aging
In charge of all program planning and operations for this 70-member Commission. Delegate to the 1971 White House Conference on Aging.
- September 1967 –
September 1968
- Researcher**
Arthur D. Little, Inc., Cambridge, MA
Researched and compiled reports on economic development.

PUBLICATIONS

- Caro, F., Glickman, L., Ingegneri, D., Porell, F., Stern, A. (1997). The impact of the closing of three Massachusetts public chronic disease hospitals: A multidimensional perspective. *Journal of Community Health*, 22(3), 155-174.
- Glickman, L., Stocker, K., & Caro, F. (1997). Self direction in home care for older people: A consumer's perspective. *Home Health Care Services Quarterly*. 16(1/2), 41-54.
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- Glickman, L., Bruce, E., Caro, F., & Avorn, J. (1994). Physicians' knowledge of drug costs for the elderly. *Journal of the American Geriatrics Society*. 42(6), 992-996.
- Glickman, L., & Caro, F. (1993). Assessment of closing of public chronic disease hospitals: Patient survey. Boston: Gerontology Institute, University of Massachusetts, Boston.
- Caro, F., & Glickman, L. (1992). Independent assessment of the Massachusetts 2176 waiver project. Boston: Gerontology Institute, University of Massachusetts, Boston.
- Glickman, L., Bruce, E., Caro, F., & Avorn, J. (1992). Physicians' role in the cost of prescription drugs. Boston: Gerontology Institute, University of Massachusetts, Boston.
- Glickman, L. & Caro, F. (1992). Improving the recruitment and retention of older volunteers. College Park, Maryland: National Eldercare Institute on Employment and Volunteerism, University of Maryland Center on Aging.
- Glickman, L., Birchander, E., & Greenberg, J. (1989). Helping companies solve eldercare problems. *Compensation and Benefits Management*. 5(3), 197-201.

PAMELA NADASH

Department of Gerontology, University of Massachusetts Boston
100 Morrissey Boulevard, Boston, MA 02125
Tel (w): 617-287-7342 Email: Pamela.Nadash@umb.edu

Education:

COLUMBIA UNIVERSITY, New York, New York 1998 - 2008
PhD, Joseph L. Mailman School of Public Health (Concentration in political science). Dissertation compared two models of managed long-term care using quantitative methods.

OXFORD UNIVERSITY, Somerville College, Oxford, England 1986 - 1988
BPhil (A two-year master's degree in political theory. Requires an "A" in each part of the course.)

BRYN MAWR COLLEGE, Bryn Mawr, PA 19010 1982- 1986
BA, Philosophy

Employment:

ASSOCIATE PROFESSOR, Gerontology Sept. '14 – Present
McCormack Graduate School of Policy and Global Studies, UMass Boston

ASSISTANT PROFESSOR, Gerontology Sept. '08 – Aug '14
McCormack Graduate School of Policy and Global Studies, UMass Boston

SENIOR RESEARCH ASSOCIATE, Truven Analytics (Formerly Medstat) May '04 – Aug. '08
150 CambridgePark Drive, Cambridge, MA 02140

- Assessed the feasibility of a demonstration project testing consumer direction within the Medicare home health benefit as part of a team. Authored evidence reports on demonstration design options. Authored literature review on best practices in consumer direction.
- Authored research papers and briefs for the "Promising Practices" series on home and community-based services commissioned by the Centers for Medicare and Medicaid Services.

RESEARCH ASSOCIATE, Center for Home Care Policy and Research, VNSNY Aug. '00 – Dec. '03
107 East 70th Street, New York, NY 10021

- Researcher on managed LTC, using quantitative and qualitative techniques. Authored a policy brief on the New York State model; authored paper comparing a Medicaid-only model of managed LTC with PACE; and conducted ad hoc analyses of VNS CHOICE, VNSNY's managed LTC program on behalf of program managers.
- Associate Project Director for Information Brokering for Long-Term Care, an RWJF project supporting LTC policymakers' use of research-based information.
- Responsible for Center communications and dissemination strategy.

DIRECTOR, National Institute on Consumer-Directed Long-Term Services Dec. '95 – Aug. '98
National Council on the Aging, 409 3rd St., SW, Washington, DC 20024

Directed the National Institute on Consumer-Directed Long-Term Services, established by the federal government and RWJF to support choice and control in home and community-based long-term services. Managed staff and budgets for NCOA's consumer direction projects; provided technical assistance to and participated in the management team of the Cash and Counseling Demonstration and Evaluation.

SENIOR RESEARCH ASSOCIATE, Fox Health Policy Consultants Oct. '94 - Dec. '95
1747 Pennsylvania Avenue, NW, Suite 1200, Washington, DC 20006

Studied the delivery of health and health-related services to children with special health needs in four states enrolling their Medicaid population in managed care, interviewing a range of stakeholders. Contributed to other Fox projects.

RESEARCH FELLOW, Family Finances and Information Policy Groups Aug. '92 - Apr. '94
Policy Studies Institute, 100 Park Village East, London NW1 3SR

Britain's leading independent public policy research institute.

- Principal investigator analyzing local government programs supporting severely disabled people living in the community, published as Cashing in on Independence, Zarb and Nadash, and designed to inform a review of existing legislation on the legality of paying cash to clients rather than providing them with services in kind.
- Part of the Project Team for the National Disability Information Project (a \$4.5 million project funded by the UK Department of Health). Sole responsibility for managing and evaluating four local projects and for a program of events aiming to improve quality and effectiveness of national disability information efforts.

SENIOR RESEARCHER, Financial and Economic Research Group Apr. '89 - Aug. '92
Consumers' Association, 2 Marylebone Road, London NW1 4DF

The British version of Consumers' Union. Publishers of *Which?* magazine (circ. approx. 800,000)

- Wrote articles for *Which?* magazine and other Consumers' Association publications.
- Designed, managed, and carried out research projects forming the basis of articles in *Which?* and of Consumers' Association policy. Topics included health insurance, disability insurance, managed care, and other financial products including pensions.
- Represented Consumers' Association policies to the financial services industry, press and public through conferences and meetings, interviews with national and local radio and print journalists, and public speaking.
- Developed policy options and wrote position papers on regulating financial services.

Teaching Experience:

PROFESSOR, (tenured) PhD and Management of Aging Services Masters program, UMass Boston
Capstone Course, MAS Program, Geron 692
Issues in Aging Policy, MAS and PhD Programs, Geron 623
Policy Analysis Techniques, PhD Program, Geron 760
Advanced Policy Analysis, PhD Program, Geron 761
The History and Political Economy of Social Policy toward the Aging, PhD Program, Geron 721
Seminar in Long Term Care, PhD Program, Geron 771

ADJUNCT FACULTY, Brooklyn College January – May '01
Health Aspects of Maturity HN46, an undergraduate course

GRADUATE RESEARCH ASSISTANT, Columbia University Sept. '99 – Dec. '00
Coordinator and Research Assistant, Aging and Public Health Program

TEACHING ASSISTANTSHIP, Columbia University Sept. '98 – May '99
Qualitative Research Methods and Introduction to Sociomedical Sciences

Peer-Reviewed Publications:

Nadash, P., Miller, E.A., Hefele, J.G., Simpson, E.* , Shellito, N.* , Cohen, M. (2019). Collaboration between supported housing and emergency medical services: a partnership with potential. *Seniors Housing & Care Journal*, 27(1):85-91.

Miller, E.A., **Nadash, P.,** Simpson, E.* , Shellito, N.* , Cohen, M. (2019). Resident perspectives on the Right Care, Right Place, Right Time Supportive Housing Project. *Seniors Housing & Care Journal*, 27(1): 30-49.

Nadash, P. (2019). LTSS and federalism: Common themes across nations. *Public Policy and Aging Report*. 29(2): 77–81.

Livingstone, I.* Hefele, J.G., **Nadash, P.,** Barch D., Leland, N. (2019). Physical and occupational therapy staffing in nursing homes and an examination of their relationship with quality. *Journal of the American Medical Directors Association*. 20(4):462-469.

Nadash, P., Hefele, J.G., Miller, E.A., Barooah, A.* , Wang, J.* (2019) A national-level analysis of the relationship between nursing home satisfaction and quality. *Research on Aging*. 41(3), 215–240.

Nadash, P., Silverstein, N., Porrell, F. (2019) Dementia Care Coordination: A Unique Health Plan-Non-Profit Partnership. *Dementia*. 18(4):1273-1285

Miller, E.A., **Nadash, P.,** Gusmano, M., Simpson, E.* , Ronneberg, C.* (2018). The State of Aging Policy and Politics in the Trump Era. *Journal of Aging & Social Policy*. 30(3-4):193-208.

Jones, D., Gusmano, M., **Nadash, P.,** Miller, E.A. (2018). Undermining the ACA through the executive branch and federalism: What the Trump administration’s approach to health reform means for older Americans. *Journal of Aging and Social Policy*. 30(3): 282-299.

Nadash, P., Miller, E.A., Jones, D., Gusmano, M., Rosenbaum, S. (2018). A series of unfortunate events: Implications of Republican efforts to repeal and replace the Affordable Care Act for older adults. *Journal of Aging and Social Policy*. 30(3): 259-281.

Nadash, P., Doty, P., von Schwanenflugel, M., (2018). The German Long-Term Care Insurance Program: Evolution and Developments. *The Gerontologist*. 58(3): 588–597.

Nadash, P., Cuellar, A. (2017). The emerging market for supplemental long term care insurance in Germany in the context of the 2013 Pflege-Bahr reform. *Health Policy*. 121(6): 588-593.

Thompson, F, **Nadash, P.,** Gusmano, M., Miller, EA. (2016). Federal-State Issues in Participant-Directed Managed LTSS. *Public Policy and Aging Report*. 26(4): 123-128.

Degenholtz, H., Park, M., Kang, Y. **Nadash, P.** (2016). Variations among Medicare beneficiaries living in different settings: Demographics, health status, and service use. *Research on Aging*. 38(5): 602-616.

Nadash, P., E.A. Miller. (2015). Four pillars of aging policy in the United States. *Polish Social Gerontology Journal*. 2(10): 53-70.

Doty, P., **Nadash, P.,** Racco, N. (2015). Long Term Care Financing: Lessons from France. *Milbank Quarterly*. 93(2): 359–391.

- Naylor, M.D., Kurtzman, E.T., Miller, E.A., **Nadash, P.**, Fitzgerald, P. (2015). An assessment of state-led reform of long term service and supports. *Journal of Health Policy, Politics, and Law*. 40(3): 531-574.
- Miller, E.A., **Nadash, P.**, Goldstein, R. (2015). The role of the media in agenda setting: The case of long-term care rebalancing. *Home Health Care Services Quarterly*. 34(1): 30-45.
- Miller, E.A., **Nadash, P.** (2014). The Affordable Care Act and long-term care: marginal advancement on the status quo. *Home Health Care Services Quarterly*. 33(4): 194-210.
- Nadash, P.**, Day, R. (2014). Consumer choice in health insurance exchanges: Can we make it work? *Journal of Health Policy, Politics, and Law*. 39(1): 211-237.
- Nadash, P.**, Miller, E., Porell, F., Birchander, E., Glickman, L., Burr, J. (2014). Expanding access to gerontological education via distance learning: The Management of Aging Services Program at UMass Boston. *Gerontology & Geriatrics Education*. 35(2): 115-33.
- Corson, T.*, **Nadash, P.** (2013). Providing LTC for sex offenders: Liabilities and responsibilities. *Journal of the American Medical Directors Association*. 14(11): 787-90.
- Nadash, P.** (2013). Comparing PACE with a Medicaid-only managed long-term care plan: Health outcomes over time. *World Medical & Health Policy*. 5(3): 201-216.
- Miller, E.A., Doherty, J., **Nadash, P.** (2013). Pay-for-performance in five states: Lessons for the nursing home sector. *Public Administration Review*. 73(S1): S153-S163.
- Nadash, P.**, Shih, Y.C.* (2013). Introducing social insurance for long-term care in Taiwan: Key issues. *International Journal of Social Welfare*. 22(1): 69-79.
- Day, R., **Nadash, P.** (2012). New state insurance exchanges should follow the example of Massachusetts by simplifying choices among health plans. *Health Affairs*. 31(5): 982-989.
- Nadash, P.**, Doty, P., Mahoney, K., von Schwanenflugel, M. (2012). European long term care programs: Lessons for CLASS? *Health Services Research*. 47(1): 309-328.
- Miller, E.A. & **Nadash, P.** (2011). Prioritizing health reform for senior citizens: Lessons from Bermuda's FutureCare Program. *Journal of Aging and Social Policy*, 23(1).
- Nadash, P.** (2004). Two models of managed long-term care: Comparing PACE with a Medicaid-only plan. *The Gerontologist*. 44(5): 644-654.
- Clark, A. and **Nadash, P.** (2004). The effectiveness of a nurse-led transitional care model for congestive heart failure patients. *Home Healthcare Nurse*. 22(3): 160-162.
- Neder, S., **Nadash, P.** (2003). Individualized education can improve foot care for patients with diabetes. *Home Healthcare Nurse*. 21(12): 837-40.
- Nadash, P.** and Feldman, P.H. (2003). The effectiveness of a "restorative" model of care for home care patients. *Home Healthcare Nurse*. 21(6): 421-423.
- Feldman, P., **Nadash, P.** and Gursen, M. (2001). Improving communication between researchers and policy makers in long-term care: Or, Researchers Are From Mars; Policy Makers Are From Venus, *The Gerontologist*, 41 (3): 312-321.

Nadash, P. (1997). It's not just watering plants: Consumer direction in home and community-based service settings. *The Journal of the Southwest Society on Aging*. 13(2): 19-26.

Work in Progress:

Nadash, P. The Evolution of Long-Term Care Programs: Comment on "Financing Long-Term Care: Lessons from Japan". Invited paper for the International Journal of Health Policy and Management. *Submitted*.

Hefele, J.G., **Nadash, P.**, Lim, E.* Perspectives and practices: nursing home administrators' views on resident and family satisfaction surveys in Massachusetts. *Submitted*.

Cohen, M.A., Tavares, J., Miller, E.A., **Nadash, P.** Analysis of Aggregate Medicare Fee-for-Service Data in R3 Intervention and Comparison Sites. *In draft*.

Barooah, A.*, **Nadash, P.** Admission and Care of Individuals with Mental Illness in Massachusetts Nursing Homes: A Pilot Study. *In draft*.

Nadash, P. Hefele, J.G., Miller, E.A., Barooah, A.*, Wang, J.* The association between nursing home satisfaction and quality: A multi-measure analysis. *In process*.

Nadash, P., Miller, E.A. Catastrophic public insurance for LTSS: Lessons from Australia and England. *In draft*.

Other publications and reports:

Nadash, P., Cohen, M., Hefele, J., Miller, E.A. (July, 2019). *A Pre-Post-Intervention Analysis of the Impact of R3 on Ambulance Service Utilization*. Boston, MA: LeadingAge LTSS Center@UMass Boston.

Cohen, M., Tavares, J., Miller, E.A. **Nadash, P.** (June, 2019). *Analysis of Aggregate Medicare Fee-for-Service Data in R3 Intervention and Comparison Sites*. Boston, MA: LeadingAge LTSS Center@UMass Boston.

Miller, E.A., **Nadash, P.**, Gusmano, M.K. (2018). *Aging Policy and Politics in the Trump Era: Implications for Older Americans*. Philadelphia, PA: CRC Press.

Nadash, P. (May, 2018). *Consumer Satisfaction Ratings of Nursing Homes – What's Their Role?* Policy Brief. Washington, DC: National Consumer Voice for Quality LTC.

Nadash, P., Miller, E.A. (2017, September 14). Options for Dually Eligible Medicare-Medicaid Beneficiaries in Massachusetts. Memo for the Massachusetts Senate Taskforce on Long-Term Care.

Hefele, J. H, **Nadash, P.**, Miller, E.A. (2017). Public Reports of Nursing Home Quality. *In The Global Encyclopedia of Public Administration and Public Policy*. New York: Springer.

Hefele, J. H, Miller, E.A., **Nadash, P.** (2017). The Emerging Use of User-Generated Ratings to Supplement Healthcare Quality Reports. *In The Global Encyclopedia of Public Administration and Public Policy*. New York: Springer.

Nadash, P. Miller, E.A., (2016). Medicare. *In The SAGE Encyclopedia of Lifespan Human Development*, ed. Marc H. Bornstein. Thousand Oaks, CA: Sage.

Hefele, J., Miller, E.A., **Nadash, P.** (2016). Medicaid. In *The SAGE Encyclopedia of Lifespan Human Development*, ed. Marc H. Bornstein. Thousand Oaks, CA: Sage.

Nadash, P., Silverstein, N., Porrell, F. (2016) The Tufts Health Plan and Alzheimer's Association Dementia Care Coordination Project: Process Evaluation Report.

Nadash, P., Fernandez, J.L. (2014) Reforming the funding of long-term care systems: recent developments across OECD countries, In Fernandez and Gori (eds.) Long-term care reforms in OECD countries: successes and failures. The Policy Press, Bristol.

Day, R., **Nadash, P.**, Hrycko, A. (August 13, 2014). The Evolution of A Two-Tier Health Insurance Exchange System. *Health Affairs Blog*. Available at <http://healthaffairs.org/blog/2014/08/13/the-evolution-of-a-two-tier-health-insurance-exchange-system/>

Nadash, P. (2014). Long-term Care, Globalization, and Justice. Book review. *World Medical & Health Policy*. 6(1): 105–106.

Nadash, P. (2013) Commentary: A Care Transitions Intervention Can Increase Post-Discharge Primary Care Visits in a Largely African-American, Low-Income Population. *The Evidence-based Nursing Journal*. Published Online First: 2 September 2013.

Nadash, P., Miller, E.A. (2014). "Aging and Healthcare Policy." In T. Oliver, (Ed.) *The Guide to U.S. Health and Health Care Policy*. New York: DWJ Books.

Nadash, P., Miller, E.A. (2012). "The ACA's Health and Long-Term Care Reforms: Slow Steps Forward." In E.A. Miller (Ed.) *Advancing Long-Term Care Policy in the United States through the Affordable Care Act*. Abingdon, England: Taylor & Francis.

Nadash, P., Cassidy, T. (Nov. 5, 2009). *Public Option Would Have Good Tools for Rooting Out Fraud*. Op-ed, Newsday. Available at: <http://www.newsday.com/opinion/oped/opinion-public-option-would-have-good-tools-for-rooting-out-fraud-1.1569800>

Crisp, S., **Nadash, P.**, Galantowicz, S. (2008). *Financial Management Services (FMS) and Participant Direction: Overview and Lessons Learned*. Cambridge, MA: Thomson Medstat.

Feldman, P.H., **Nadash, P.**, Gursen, M.D. (2008). "Long-term Care." In A.R. Kovner & J.R. Knickman (Eds.), *Jonas and Kovner's Health Care Delivery in the United States (9th ed.)*. New York, NY: Springer Publishing Company.

Eiken, S., **Nadash, P.**, and Burwell, B. (2006). *Profile of Pennsylvania's Long-Term Support System: A Model for Assessing a State Long-Term Care Systems*. Cambridge, MA: Thomson Medstat. Available at: www.cms.hhs.gov and www.hcbs.org.

Nadash, P. (2005). *Best Practices in Consumer Direction*. Cambridge, MA: The Medstat Group. Commissioned by CMS and The Assistant Secretary for Planning and Evaluation. Available at: <http://aspe.hhs.gov/daltcp/reports/CMS-CMBestPractices.pdf>

Nadash, P. & Ahrens, J. (2005). *Managed Care and Long-Term Care: A Potential Solution?* Policy Brief (Center for Home Care Policy and Research). Winter;(20):1-6.

Nadash, P., Ahrens J. (2005). Long-term care: an overview. Policy Brief. (Center for Home Care Policy and Research). Fall; (22):1-9.

Nadash, P., Ahrens J. (2005). Strategies to support Home and Community-Based Services. Policy Brief. (Center for Home Care Policy and Research). Spring; (26):1-6.

Feldman, P.H., **Nadash, P.**, Gursen, M.D. (2004). "Long-term Care." In A.R. Kovner & S. Jonas (Eds.), *Jonas and Kovner's Health Care Delivery in the United States (8th ed.)*. New York, NY: Springer Publishing Company.

Nadash, P., & Ahrens, J. (2004). *Bringing managed care home to the long-term care population*. Policy Brief (Center for Home Care Policy and Research). Fall;(18):1-6.

Ahrens, J. and **Nadash, P.** (2003). Informal caregivers: Who are they and how do they differ? *Caring*. 22(3): 46-47.

McDonald, M., and **Nadash, P.** (2003). Effective health care: Integrating research into practice. *Caring*. 22(7): 52-55.

Nadash, P. (2003). Helping patients avoid repeat hospital admissions. *Caring*. 22 (5): 52-54.

Nadash, P. (2003). Adult day centers: everything you wanted to know but were afraid to ask! *Caring*. 22 (8): 6-8.

Nadash, P. (2002). *New York State's Medicaid-only Managed Long-Term Care Program*. Policy Brief (Center for Home Care Policy and Research). Winter;(8):1-6.

Feldman, P.H., **Nadash, P.**, Gursen, M.D. (2002). "Long-term Care." In A.R. Kovner & S. Jonas (Eds.), *Jonas and Kovner's Health Care Delivery in the United States (7th ed.)*. New York, NY: Springer Publishing Company.

Feldman, P., **Nadash, P.** and Gursen, M. (2001). *Improving Communication Between Researchers and Policy Makers in Long-Term Care: Or, Researchers Are From Mars; Policy Makers Are From Venus*. Policy Brief. (Center for Home Care Policy and Research). Fall;(5):1-6.

Nadash, P. Rosenberg, L. and Yatsco, T. (1999). *Survey of State Administrators: Consumer-Directed Home and Community-Based Services*. Washington, DC: National Council on the Aging.

Nadash, P. (1998). Independent Choices. *American Rehabilitation*. Washington, DC: U.S. Department of Education.

Nadash, P. (1998). Delegation: Creating a balance among home care, the disability community, regulators, and payors. *Caring*. 17 (7):20-1, 23, 25.

National Institute on Consumer-Directed Long-Term Services. (1998). *Cash and Counseling Technical Analysis: State Program Administrators' Knowledge, Attitudes, and Practices Relating to Consumer Direction*. Washington, DC: The National Council on the Aging.

National Institute on Consumer-Directed Long-Term Services. (1998). *Cash and Counseling Technical Analysis: Payment Levels*. Washington, DC: The National Council on the Aging.

National Institute on Consumer-Directed Long-Term Services. (1997). *Cash and Counseling Technical Analysis: The Counseling Component*. Washington, DC: The National Council on the Aging.

Nadash, P. "Disabled no More." (1997). *Innovations in Aging*. Washington, DC: National Council on the Aging, No 3.

Nadash, P. and Flanagan, S. (1996). *The Massachusetts Medicaid Personal Care Attendant (PCA) Program: Implications for Cash and Counseling*. Washington, DC: The National Council on the Aging.

Cameron, K. and **Nadash, P.** (1996). Managed care, past and present. *Perspective on Aging*, 25(3): 24-26.

Wagner, D., **Nadash, P.** and Sabatino, C. (1996). *Autonomy or Abandonment: Changing Perspectives on Delegation*. Washington, DC: The National Council on the Aging.

National Institute on Consumer-Directed Long-Term Services. (1996). *Principles of Consumer-Directed Home and Community-Based Services*. Washington, DC: The National Council on the Aging.

Author of numerous articles for the National Institute on Consumer-Directed Long-Term Services newsletter, *Consumer Choice News*, including:

Consumer Direction Linked To Higher Productivity. Summer 1997.

Assisted Living - A Consumer-Directed Residential Alternative? Summer 1997.

Personal Assistance Services on the Job. Spring 1997.

Symposium Debates Delegation Issues. Winter 1997.

Self-Determination: Consumer Direction for People with Cognitive Impairments. Winter 1997.

Medicaid Option Permits Flexible Services. Fall 1996.

National Campaign for Long-Term Services. Fall 1996.

Court Rules Against Forced Placement in Nursing Homes. Summer 1996.

Consumers Serving Consumers: New York's Concepts of Independence. Summer 1996.

Fox, H., **Nadash, P.** (1995). *A Preliminary Assessment of Medicaid Demonstration Waivers and their Impact on Children with Special Needs*. Washington DC: Fox Health Policy Consultants.

Zarb, G. **Nadash, P.** (1994). *Cashing in on Independence*. London: Policy Studies Institute.

Nadash, P. (1994). *Evaluation of PLANET*. London: Policy Studies Institute.

Simpkins, Rebecca, and Nadash. (1993). *Disability Information Federations: Features and Issues*. London: Policy Studies Institute.

Numerous articles for Consumers' Association publications, including

Managed Care and You. Which? Way to Health. Fall 1992.

Private Medical Insurance. Which? June 1992.

Tax Changes. Which? May 1992.

Income When You're Ill. Which? April 1992.

A Question of Tax and Your Home. Which? February 1991.

House Buildings Insurance. Which? October 1991.

Your Rights and Tax. Which? July 1991.

Private Medical Insurance. Which? June 1991.

How to Check a Pension Statement. Which? April 1991.

Problems with House Insurance. Which? October 1990

Deals on Wheels. Which? May 1990

Private Medical Insurance. Which? April 1990.

A "Green" Credit Card. Which? March 1990.

Powers of Attorney. February 1990.

Credit Where It's Due? Which? July 1989.

Unit Trust Charges. Which? September 1989.

Funding Activity:

- \$39,450 (Cohen, M. PI; E. Tell, E.; Nadash, P. (co-investigators)). Long Term Care Partners
- ▶ Received to assess market reactions to a proposed caregiver support web module aimed at federal government employees.
 - ▶ Time period – January 2019 – June 2019
- \$138,000 (Grabowski, D. PI; Averbach, A., Cohen, M., Frank, R., Huskamp, H., Lin, W-C., Miller, E.A., Nadash, P., Song, Z. (co-investigators)). Commonwealth Care Alliance and The Commonwealth Fund
- ▶ Received for the project “Evaluating Innovative Delivery System Models for Disadvantaged Populations: Economic and Clinical Impact of the Commonwealth Care Alliance Model”
 - ▶ Time period – 12 months
- \$5,678 (Pamela Nadash and Jennifer Hefele, co-PIs). Gerontology Institute
- ▶ Received for a pilot study, “Nursing Homes’ Use of Satisfaction Surveys: What are They Doing and Why?”
 - ▶ Funds for period July 1, 2017-January 31, 2018.
- \$218,426 (M. Cohen, PI; P. Nadash, E.A. Miller, co-investigators). Hebrew Senior Life.
- ▶ Received to evaluate “Right Care, Right Place, Right Time: Effectively Integrating Senior Care and Housing (R3)”.
 - ▶ Funds for period June 1, 2017-December 31, 2018.
- \$119,616 (P. Nadash, PI; E.A. Miller, J. Hefele, K. Boerner, co-investigators). Donaghue Foundation
- ▶ Received for a project entitled “Nursing Home Satisfaction Measures: What Is Their Relationship to Quality?”
 - ▶ Funds for period January 1, 2016-December 31, 2017.
- \$50,000 (N. Silverstein, PI; P. Nadash, F. Porell, co-investigators). Alzheimer’s Association MA/NH Chapter
- ▶ Received for a process evaluation of the Alzheimer’s Association Dementia Care Coordination project.
 - ▶ Funds for period June 1, 2014 through May 31, 2015.
- \$12,000 (E.A. Miller, PI; P. Nadash, co-PI). University of Massachusetts Boston
- ▶ Received a Joseph P. Healey Research Grant for a project entitled “The Portrayal of the Nursing Home Sector in 49 U.S. Newspapers, 1999-2009.”
 - ▶ Funds for the period July 1, 2014 through June 30, 2015.

Presentations:

- 2019 AcademyHealth Annual Research Meeting, Washington, DC, June 2-5
- Reducing Unnecessary Trips to Emergency Departments: The Role of Emergency Medical Services in Collaboration with Supported Housing. (Paper)
 - Perspectives and Practices: Nursing Home Administrators’ Views on Resident and Family Satisfaction Surveys in Massachusetts. (Poster)
 - The Resident Perspective on Housing with Services: The Right Care, Right Place, Right Time Project. (Poster)
- Ageing, Social Care and Social Justice meeting, Dublin, Ireland. April 12
- Financing Long-Term Care: An International Perspective (Invited Speaker)
- 2018 Gerontological Society of America, Boston, MA, November 14-18
- Housing With Services: The Right Care, Right Place, Right Time Program (Paper)
 - Housing Services, Homelessness, Transportation, and Well-being (Session Chair)
 - Consumer Perspectives on Nursing Homes: Current Practices, Future Directions (Symposium Organizer)
 - What Predicts Consumer and Resident Satisfaction in Nursing Homes? (Paper)

- The GOP's Transformation of American Health Care: The Stakes for Older Americans (Paper)
- American Political Science Association Annual Meeting, Boston, MA, August 30-September 2
- Absent Federal Action, States Tackle the Conundrum of Financing Long-Term Services and Supports for an Aging Population (Paper)
 - Aging Policy and Politics in the Trump Era (Discussant)
- International Conference on Evidence-Based LTC, Vienna, Austria, September 10-12
- The Role of Global Long-Term Care Scholarship in the Journal of Aging & Social Policy. (Paper)
 - A National-Level Analysis of the Relationship between Nursing Home Satisfaction and Quality in the US (Paper)
 - Quality of Long-Term Care (Session Chair)
- 2017 The 21st World Congress of Gerontology and Geriatrics, San Francisco, CA, July 23-27
- How Are Social Insurance Models of Financing LTSS Faring? Adaptations in Germany, Japan, and the Netherlands. (Paper)
 - Nursing Home Satisfaction Measures: What Is Their Relationship to Quality (Poster)
- LeadingAge Massachusetts Annual Meeting, Boxborough, MA, May 11
- Nursing Home Satisfaction Measures: What Is Their Relationship to Quality (Paper)
- National Consumer Voice for Quality Long-Term Care, Arlington, Virginia, November 4
- Nursing Home Satisfaction Measures: What Is Their Relationship to Quality? (Pre-Conference Seminar)
- 2016 Gerontological Society of America, New Orleans, LA, November 16-20
- Absent Federal Action, States Tackle the Conundrum of Financing Long-Term Services and Supports for an Aging Population (Paper)
 - Catastrophic Public Insurance for LTSS: Lessons from Australia and England (Paper)
 - The German Public Long Term Care Insurance Program: Evolution and Reform (Paper)
- International Conference on Evidence-Based LTC, London, England, September 4-7
- Adopting Catastrophic Public Insurance for LTSS: Will the United States Follow Australia and England? (Paper)
 - The German Market for Private Long-Term Care Insurance: The Impact of Public Subsidies for Purchase (Paper)
- 2015 Gerontological Society of America, Orlando, FL, November 19-22, 2014
- The Alzheimer's Association Dementia Care Coordination Project: A Process Evaluation (Paper)
 - The Expanding Private Long Term Care Insurance Market in Germany (Paper)
 - Insufficient Preparation for Long-Term Services in Retirement: Towards a More Robust Market for Private Long-term Care Insurance (Paper)
- 2014 AARP Policy Symposium: International Lessons for the United States on Financing Long-Term Services and Supports Washington, DC, January 23, 2015
- The Private Long Term Care Insurance Market in France: Implications for the US (Invited Speaker)
- Gerontological Society of America, Washington, DC, November 5-9, 2014
- The Impact of the 2014 Fair Labor Standards Act (FLSA) Regulations on Participant-Directed Programs (Paper)
- International Conference on Evidence-Based LTC, London, England, September 1-3:
- LTC Financing (Session organizer)
 - LTC Financing Trends Across the OECD (Paper)
 - Developments in the US Private LTC Insurance Market (Paper)
 - Changing Patterns of LTC Service Delivery (Paper)

- AcademyHealth Annual Research Meeting, San Diego, June 7-10
- Can Consumer Choice in Health Insurance Exchanges Work? (Invited Speaker)
- 2013 Gerontological Society of America, New Orleans, November 20-24:
- Why France's Long Term Care Insurance Market Works (Paper)
 - Use and Cost of Health Care Services for Medicare Beneficiaries in Different Types of Housing (Paper)
- 2012 Gerontological Society of America, San Diego, November 14-28:
- Empowering the Consumer in the Management and Delivery of Long Term Care Services (session chair)
 - Choice-Based Policies and Aging (Paper)
- International Conference on Evidence-Based LTC, London, England, September 5-8:
- How Significant Are the LTC Provision of the U.S. Health Care Reform Legislation? An Overview.
 - LTC Funding (Session Chair)
- The Intercompany Long Term Care Insurance Conference, March 17-19:
- Lessons from Europe -- the Role of Private Long Term Care Insurance (invited speaker)
- 2011 Gerontological Society of America, Boston, November 18-22:
- Lessons for CLASS? What Existing Public Programs Can Teach Us (Symposium organizer)
 - Cash Benefits for LTSS in Europe -- Issues and Options (Symposium Paper)
 - International Issues in Long Term Care Policy (Session Chair)
 - Cash for Care in Europe? Implications for CLASS (Poster)
- 2010 International Conference on Evidence-Based LTC, London, England, September 8-11:
- Cash for care programs: Meeting their goals? (Session Organizer and Chair)
 - Policy Roundtable on Implementing Cash for Care Programs: What Works and What Doesn't Work? (Session Organizer)
 - Plenary session – CLASS Act Overview (Chair)
- AcademyHealth meeting, Boston, June 28:
- Long Term Care Insurance Comes to Taiwan (Poster)
 - Comparing PACE with a Medicaid-only Managed Long-Term Care Plan: Health Outcomes (Poster)
- APPAM meeting, Boston, November 6:
- Long Term Care Insurance Comes to Taiwan (Paper)

Institutional Service Activities:

DEPARTMENTAL:

Gerontology Speaker Series, Organizer (2018-2019)
 GeroNews Faculty Advisor (2017-present)
 Tenure Review, Beth Dugan, (2015); Kathrin Boerner (2017)
 Job Search Committee Co-chair (2014-2015)
 SPO Co-Advisor 2010 – 2015
 Committees: Admissions (2012-Present), Personnel (2010-2012, 2014-Present – Chair in 2016),
 Curriculum (2009-2010), Student Issues (2008-2009).

COLLEGE:

Member, College Personnel Committee (2017-Present)
 MGS Strategic Planning Committee, Organizational Structure Co-Chair (2017)
 Tenure Review, Michael Ahn (2016)

Chair, MGS Academic Affairs Committee 2009 – 2015

UNIVERSITY:

Hearing Panel Member, Termination Case (2018)
Academic Technology Committee (2011-2015)
Graduate Studies Committee (2015-Present)

Professional Service Activities:

GERONTOLOGICAL SOCIETY OF AMERICA:

Appointed Fellow, 2013
Member: 1996 – 2005, 2008-present
Social Research, Policy, and Practice Section (SRPP) Program Committee (2011 Conference)
Abstract Reviewer, SRPP Section (2011- present)
SRPP Representative to the Finance Committee (2011-2014)
Member, SRPP Executive Committee, (2011-2015)
SRPP Representative on Open Access Publishing (2014-2016)

REVIEWING (partial list):

American Journal of Public Health
The Gerontologist
Health Affairs
Health Economics, Policy and Law
Journal of Aging and Social Policy
Journal of Applied Gerontology
Journal of Health Policy, Politics, and Law
The Milbank Quarterly
Research on Aging

JOURNALS:

Editorial Board -- Research on Aging
Book Review Editor -- Journal of Aging and Social Policy
Co-Editor – Journal of Aging and Social Policy Special Issue (2018) -- Trump and the GOP
Agenda

Guest Lecture:

5/17/2018 – “Nursing Home Satisfaction Measures – What is Their Relationship to Quality?” Webinar
with the National Consumer Voice for LTC Quality
6/13/2016 -- Aged Care in the US – an Overview. Presentation to Australian Fact-Gathering Team, Sage
2015– 2018 “Financing and Policy: How Money Drives Service Delivery” Health Management for Older
Adults, Invited lecture, Harvard University
3/28/2011 “What is Gerontology?” Human Service Introductory Course, Northeastern University
3/6/2012 “Comparative Social Policy Research: Studying European Long Term Care Programs” Public
Policy PhD Lecture Series, The McCormack School of Policy & Global Studies
2012 – present “Doing Comparative Research” Invited lecture, PPOL-G 704 Research Methods II

Student Advising:

Second year paper committee – Emma Quach, Anjali Chhabra, Hayley Gravette, Chan Mae Lee, Andrea Lindemer, Yao-Chi Shih, Kristina Turk, Ning Xie, Ian Livingstone, Deepak Kafle, Adrita Barooah, Leeann McMorrow, Natalie Shellito

Qualifying exam committee – Adrita Barooah (chair), Abigail Butt, Elizabeth Chen, Caitlin Coyle, Frances Devine, Hayley Gleason, Connie Inacio, Andrea Lindemer, Maryann Nguyen, Ping, Saehwang Han, Molly Evans (chair), Natalie Pithekoff (chair), Jane Tavares, Joyce Wang, Ning Xie, Mai See Yang,

Public Policy Capstone advisor: Meredith Rodman

Dissertation committee – Jerrilyn Quinn (committee), Andrea Daddato (co-chair), Frances Devine (chair), Natalie Pithekoff (chair), Molly Evans (chair), Ceara Somerville (committee).

Completed Dissertations -- Lisa Beauregard (committee), Ian Livingstone (committee)

Independent Study Supervisor: Adrita Barooah, Joyce Wang

Professional Development:

UMass Mid-Career Faculty Research Seminar 2018-2019 – Mid-career professional support

UMass Boston Grant Writing Workshop 2011 – participated in a 5-week grant-writing workshop for untenured faculty.

RAND/Hartford Initiative to Build Interdisciplinary Geriatric Health Care Researchers (June, 2009) – participated in a 3-day development session for junior researchers

CIT Teaching Workshop 2012 –UMass Boston Faculty Development Seminar for Spring 2012, focusing on teaching skills

Daniel James O'Leary III
5 Whitwell Street
Melrose, Massachusetts 02176
(781) 662-0079 [home] (781) 324-7705 [office]
(617) 838-7824 [cell]

PROFESSIONAL OBJECTIVE:

To direct and facilitate the development of a comprehensive, integrated social and health care system that responds to individual needs in an accessible, effective and efficient manner.

PROFESSIONAL EXPERIENCE:

1998 - Present **MYSTIC VALLEY ELDER SERVICES, INC.**

300 Commercial Street, #19
Malden, Massachusetts 02148
[Area Agency on Aging, Home Care/Nutrition Program]
Chief Executive Officer

Responsibilities include: management of a \$80+M annual budget with a staff of over 330, development of board, advisory council and volunteer recruitment and training programs, fund-raising, public relations, legislative advocacy initiatives, and short and long range community and corporate planning.

1992 - 1997 **ALZHEIMER'S DISEASE AND RELATED DISORDERS ASSOCIATION OF EASTERN MASSACHUSETTS, INC.**

One Kendall Square, Building 200
Cambridge, Massachusetts 02139
Executive Director

Chief executive officer of a \$1M plus, not-for-profit, voluntary health organization providing patient and family support services, promoting public/professional awareness and education, and advocating for improved public policy, research appropriations and programs. Responsible for: strategic and operational planning, program planning and implementation, board development, personnel administration, fund-raising, financial management and budgeting, office systems, legislative advocacy, and public relations and marketing. The Eastern Massachusetts Alzheimer's Association is one of the largest chapters of the National Alzheimer's Association.

1980 - 1992 **MYSTIC VALLEY ELDER SERVICES, INC.**

Malden, MA 02148
Executive Director (7/83 to 6/92)
Assistant Director (3/80 to 7/83)

Page 2, Daniel J. O'Leary III

1988 - 1990 MASSACHUSETTS HOME CARE ASSOCIATION

24 Third Avenue

Burlington, Massachusetts 01803

President (6/88 to 6/90 and 6/15 to 6/18)

Chief elected officer of a statewide association of 30 not-for-profit or governmental organizations administering over \$400M in federal, state and local funds for the provision of community based services to older people. The President's role included: articulating/directing association policy, legislative advocacy, negotiating with governmental agencies concerning systems' design and contracting issues, and directing association staff.

1977 - 1980 WEST SUBURBAN ELDER SERVICES, INC.

124 Watertown Street

Watertown, Massachusetts 02172

Planner/Grants Program Manager

1975 - 1977 SOUTHWEST BOSTON SENIOR SERVICES, INC.

23 Florence Street

Roslindale, Massachusetts 02131

Transportation Coordinator

EDUCATION:

1975 University of Florida - **Master of Arts Degree**
Major - Latin American Studies (Political Science)

1973 University of New Hampshire - **Bachelor of Arts Degree**
Major - International Relations (Political Science)

SELECTED PROFESSIONAL AFFILIATIONS:

*Former Member of the National Alzheimer's Association's Program and Public Policy Committees.

*Contributing author, MA Continuing Legal Education, Inc., "Estate Planning for the Aging or Incapacitated Client," 1994/98 Rev. Edition

*Board member of the Massachusetts Money Management Program.

*Former President and Executive Committee member of the Massachusetts Gerontology Association.

*Past President of the Board of Trustees of the Northeast Massachusetts Health Planning Council, Inc.

*Appointed to two Governors Commissions on Aging

References will be forwarded upon request.

Lori A. Richardson

92 Fitzgerald Road
Charlton MA 01507
(508)574-6369

jlrichardson94@msn.com

Summary:

Nearly twenty years of effective leadership and management experience supporting the elderly and the disabled population. Strong working knowledge of state, federal, insurance programs and grants as they relate to delivery of services, regulations and funding. Extensive understanding of Affordable Care Act and Accountable Care Organizations and the impact on the aging services industry. Background in strategic planning, involving short and long term objectives and achievements combined with board engagement.

Educational Profile:

Anna Maria College, Paxton, MA
Certificate of Advanced Graduate Studies, G.P.A. 4.0

Nichols College, Dudley, MA
Master of Business Administration, G.P.A. 3.9

University of Massachusetts Dartmouth, North Dartmouth, MA
Bachelor of Science – Management, Summa Cum Laude

Professional Experience:

Montachusett Home Care Corporation, Leominster, MA

2007-present

As Chief Financial Officer responsible for the financial and technology aspects of a non-profit agency of over \$20 million in revenue and over 40 unique programs with differing regulations, procedures and funding, serving the aging and disabled population in 26 communities in North Central Massachusetts.

Strong collaborative relationship with Executive Director, members of the Board of Directors, members of the management team, supervisors, direct care staff, fiscal, clerical and support staff of the agency.

Strong professional relationship with various Executive Directors and professional staff at other peer agencies.

Proven working experience and effective communication with members of the Executive Office of Elder Affairs, Mass Home Care, funding and vendor agencies, legislators, grantors and consumers.

Responsible for accuracy and timely filing of all agency federal and state returns and financial reporting along with internal management reports for the management team, Finance Committee and the Board of Directors.

Extensive working knowledge of federal, state, insurance company and grants as they relate to programs, regulations and funding.

Prepared and presented annual budgets with a surplus realized each fiscal year. Assertive approach in increasing wages and / or providing bonuses to staff within the constraints of balanced budgets.

Managed ten consecutive years of third party audits under two different audit firms. Consistently received the best opinion possible for the audits under Generally Accepted Accounting Principles (GAAP) with full compliance in all government fiscal regulatory areas.

Identified over \$800,000 in funds that was classified for EOE use only. Sought and received approval from the Executive Office of Elder Affairs and the Operational Service Division of the Commonwealth of Massachusetts to reclass the full amount to agency use only.

Oversee the request for proposal process and related implementations for audit firms, computer servers, phone systems, security cameras, web page and related technology and office equipment.

Improved efficiencies within the agency by automating payroll and time off accruals, banking, cost tracking and general ledger activity along with establishing programmatic productivity studies and measurements.

Took over the management of the Information Technology department and ensured computer protection was brought up to compliance and procedures were updated. Solicited third party IT audit and ensured recommendations were implemented.

As trustee, of the 403 B plan, consolidated two plans, reducing fees and administrative costs while increasing employee selections and education within the plan. Transitioned from straight employer contribution to a hybrid match which increased employee participation by 18%.

Negotiated health plan, disability and general insurance renewals resulting in adjustments well below industry trend without negative changes to the design of the plans.

Identified that the agency was not compliant with HIPAA policies and procedures. Became agency's private policy officer. Update policies and procedures, ensuring that the agency is compliant in all areas going forward.

Responsible for fiscal components for agency sponsored HUD 202 housing in Ayer, MA. Successful HUD audits, cost certification and annual filings.

Working knowledge of Northbrook Senior Limited Partnership and Northbrook Senior Manager, for profit entities that were formed to complete development of previous HUD 202 project owned by nonprofit company Northbrook Village II in Berlin, MA. On-going work with consultants, lawyers, audit firms, investment firm, bankers and management company.

Current Teaching Experience:

University of Massachusetts, Boston, MA

2007-present

As an adjunct faculty member teach on-line graduate courses for the McCormack Graduate School of Studies. Courses: Organization & Financing in Aging Services and Organizational Change & Leadership in Aging Services.

Previous Teaching Experience:

Worcester State University, Worcester, MA

1998-2016

As an adjunct faculty member taught continuing education courses for the Business and Economics Department. Courses: Accounting I & II, Operational Management, Federal Taxation, Marketing and Strategic Planning.

Anna Maria College, Paxton, MA

1998-2007

As an adjunct faculty member taught undergraduate graduate courses for the Business Department. Courses: Accounting I & II, Marketing, Microeconomics, Macroeconomics, Leadership and Strategy. *Received the RFK Award – voted by student body for an administrator, faculty or staff member who supports the growth and development of the student body.*

Community Service Profile:

St. Joseph's Church, Charlton, MA

2013-present

Finance Committee

Catalyst in the development and approval process for a solar farm for the parish resulting in additional annual rent revenue of \$28,000 and annual electricity savings of \$18,000.

Venture Community Services, Sturbridge, MA

2000-2015

President, Board of Directors

Participated and lead the Board of Directors with management team in strategic planning that resulted in revised mission statement, core values along with short and long term objectives. Goals achieved were the purchase of a new administrative building, increasing residential homes from 23 to 44, implementation of medical model homes, establishing two new day habilitation programs, establishing autism resources center and support services along with expanding transportation services. The strategic plan included applying for and receiving highest level of CARF accreditation along with changing the agency's name from Rehabilitative Resources, Inc.

NINA MELNICK SILVERSTEIN, PhD
Office (617) 287-7317, Fax (617) 287-7080;
nina.silverstein@umb.edu

EDUCATION:

- 1980 Ph.D. Florence Heller Graduate School for Advanced Studies in Social Welfare, Brandeis University, Administration on Aging Training Grantee, 1975.
Dissertation: Informing the Elderly about Public Services: The Relationship Between Sources of Knowledge and Service Utilization.
- 1974 B.S., University of Illinois, Urbana. Edmund James Scholar. Major: Psychology.
- 1973 Junior Year Study Abroad, Hebrew University, Jerusalem, Israel.

RESEARCH AND PROFESSIONAL EXPERIENCE:

- July 2019 Faculty, Renmin University International Summer School, Beijing, China. Taught graduate gerontology seminar on *Aging & Transportation*.
- Jan. 2016-
Present Professor of Gerontology, University of Massachusetts Boston, McCormack Graduate School of Policy & Global Studies, Boston, MA.
- Sept. 2006-
Dec. 2015 Professor of Gerontology and Undergraduate Program Director, Gerontology University of Massachusetts Boston, College of Public and Community Service, Boston, MA.
- Sept. 2004-
July 2005 Gerontology Research Fellow, Department of Transportation, National Highway Traffic & Safety Administration, & Consultant to the Alzheimer's Association Public Policy Division, Washington, DC (sabbatical from University of Massachusetts Boston).
- Sept. 1996-
Aug. 2006 Associate Professor, Gerontology, and Undergraduate Program Director, Gerontology University of Massachusetts Boston, College of Public and Community Service, Boston, MA.
- Feb. 1994-
Aug. 1996 Gerontology Faculty, Elder Action Research Course, Gerontology Undergraduate & Certificate Programs, University of Massachusetts Boston Gerontology Institute and Center, College of Public and Community Service, Boston, MA.
- Sept. 1984-
May 1995 Adjunct Associate Professor of Social Work, Research Sequence, Simmons College, Graduate School of Social Work, Boston, MA.
- Sept. 1990-
Present Senior Research Associate and Fellow, Gerontology Institute, University of Massachusetts Boston, Boston, MA.
- April 1989-
Sept. 1990 Community Fellow, University of Massachusetts Boston, Gerontology Institute and Center. Responsible for research project on developing inpatient respite care for persons with Alzheimer's disease.
- Sept. 1985-
June 1986 Adjunct Assistant Professor of Social Work, Boston University, Boston, MA. Taught introductory research class.

- July 1981-
June 1982 Research Associate, Boston College Graduate School of Social Work. Responsible for designing a standardized intake form for the Rhode Island Department of Elder Affairs subgrantee agencies.
- Jan. 1980-
July 1981 Partner, LNS Associates, Newton, MA. Consultant to the Massachusetts Department of Elder Affairs on the development of a statewide implementation plan for the delivery of protective services to the elderly, also evaluated and revised the Uniform Client Needs Assessment instrument that was implemented statewide 11/80.
- July 1979-
June 1981 Research Consultant, Office of Social Services, Massachusetts Department of Public Welfare. Responsible for evaluation of an 18-month demonstration project on permanent planning in foster care for children.
- Aug. 1978-
Oct. 1979 Research Consultant, Office of Research and Evaluation, Massachusetts Department of Public Welfare. Responsible for Title XX and in-service training evaluations; also conducted a statewide staff survey.

BOOKS:

Kerschner, H., & Silverstein, N.M. (2018). Introduction to Senior Transportation. Taylor & Francis: NY

Silverstein, N.M., & Maslow, K. (Co-Editors) (2006). Improving Hospital Care for Persons with Dementia. Springer Publishing Company: NY

Silverstein, N.M., Flaherty, G. & Tobin, T.S. (2002). Dementia and Wandering Behavior: Concern for the Lost Elder. Springer Publishing Company: NY (*2002 American Journal of Nursing Book of the Year Awardee*). Re-released in 2006.

WORKBOOKS:

Zeisel, J., Silverstein, N.M., & Hyde, J. (1998). SCU Self-Assessment Workbook. Supported through the National Institute on Aging (AG12343). Hearthstone Alzheimer's Care, Lexington, MA.

Silverstein, N.M. O'Brien, J. & Salmons, T. (1997). Community Assessment Workbook for Dementia Services. Alzheimer's Association: Chicago, IL.

BOOK CHAPTERS:

Silverstein, N. (2017). Yaşlanma ve Ulaşım. In İ. Tufan & M. Durak (Eds.), *Gerontoloji: Kapsam, Disiplinlerarası İş Birliği, Ekonomi ve Politika* (Vol. 1, pp. 269-287). Ankara: NOBEL Akademik Yayıncılık. Available (in Turkish) at: <https://www.nobelyayin.com/detay.asp?u=14454>

Silverstein, N.M. (2017). Activity 9.4 Site Visits as a Requirement for an Introductory Gerontology Course: Social and Demographic Implications. of Aging. Chapter 9. Positive Interactions with Older Adults. In *A Hands-On Approach to Teaching About Aging* (Editors: Baker, H., Kruger, T., & Karasik, R.). Springer Publications: 300-304

Silverstein, N.M., Dickerson, A., & Schold Davis, E. (2016). Community Mobility and Dementia: The Role for Health Care Professionals in *Dementia Care: An Evidence-Based Approach*, Boltz, M., & Galvin, J., Editors. Springer Publications: 123-148.

Womack, J.L., & Silverstein, N.M. (2012). The Big Picture: Comprehensive Mobility Options. In Maguire, M.J., & Schold Davis, E. (Eds). Driving and Community Mobility, Occupational Therapy Strategies Across the Lifespan. Bethesda: American Occupational Therapy Association Press: 19-48.

Silverstein, N.M. (2011). Expert's Corner. In Chapter 10: Transportation in Niles-Yokum, K., & Wagner, D.L., The Aging Networks. New York, NY: Springer Publishing Company: 159-160.

Silverstein, N.M., & Peters-Beumer, L. (2007). Community Mobility and Dementia. In Cox, C. (Ed.) Handbook for Social Work Practice and Dementia New York, NY: Springer Publishing Company

Van Ranst, E., Silverstein, N.M., & Gottlieb, A.S. Developing a video to increase elders' awareness of safety features for driving. (2005). In R. Bushko (Ed): Future of Intelligent and Extelligent Health Environment, IOS Press, Amsterdam.

Silverstein, N.M. (2005). Aging While Under Correctional Care. In Stevens, D., Community Corrections in the 21st Century. Prentice Hall.

Silverstein, N.M., & Vehvilainen, L. (2000). Grandparents raising grandchildren in Massachusetts: Implications for schools. To Grandmother's House We Go and Stay: The Issues, Needs, and Policies Affecting Grandparents Raising Grandchildren. Cox, C. (Ed.). New York, NY: Springer publications: 268-282.

Silverstein, N.M., & Hyde, J. (1997). The importance of a consumer perspective in home adaptation of Alzheimer's households. In STAYING PUT: Adapting the Places Instead of the People. Lanspery, S. and Hyde, J. (Eds.). Amityville, NY: Baywood Publishing Company: 91-111.

WEB PUBLICATIONS:

Silverstein, N.M., & Gugliucci, M. (March 1, 2019). A Starting Point for Looking at Age-Friendliness on My Campus: AGHE can Help. Webinar. The Gerontological Society of America funded by the Retirement Research Foundation. <https://www.geron.org/programs-services/gsa-webinars>

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Slewion, S., & Silverstein, N.M. Enhancing Older People's Participation in the Electoral Process in Liberia. 44th Annual Meeting and Educational Leadership Conference of the Association for Gerontology and Higher Education. Atlanta, GA (March 1-4, 2018).

Wang, S., Kim, B., Pitheckoff, N., Silverstein, N., & Dugan, B. An inventory of resources and care models supporting dementia-friendly communities in Massachusetts. Paper to be presented at the 2017 Chinese Congress on Gerontology and Health Industry (CCGI). Suzhou, Jiangsu, China. (September 15-17, 2017)

Montepare, J., Farah, K., Porter, M., O'Kelly, C., & Silverstein, N.M. Being an Age-Friendly Institution of Higher Education: Perspectives from Global Partners. The 21st IAGG World Congress of Gerontology and Geriatrics, taking place in San Francisco, CA (July 23-27, 2017).

Dugan, E., Porell, F., Silverstein, N.M., Lee, C.M., Lee, H.J., & Kim, B. Creating data reports to support age-friendly efforts in the New England Region of the US. The 21st IAGG World Congress of Gerontology and Geriatrics, taking place in San Francisco, CA (July 23-27, 2017).

Dugan, E., Porell, F., Silverstein, N.M., Lee, C.M., Lee, H.J., Kim, B., & Kittle, K. The Rhode Island Healthy Aging Data Report. The Gerontological Society of America's 69th Annual Scientific Meeting, taking place in New Orleans, LA (November 16-20, 2016).

Pitheckoff, N. & Silverstein, N.M. Toward Healthy Aging Communities: Key Stakeholders' Perceptions of Indicators and Challenges. The Gerontological Society of America's 69th Annual Scientific Meeting, taking place in New Orleans, LA (November 16-20, 2016).

Kerschner, H., & Silverstein, N.M. National Volunteer Transportation Center. National Volunteer Caregiving Network/Shepherd's Center of America 2016 Conference, taking place in Kansas City, MO (October 25-27, 2016).

Damron-Rodriguez, J., Frank, J.C., Kruger, T.M., Harris, S.G., Sterns, H.L.,Maiden, R.J., Silverstein, N.M. AGHE Leadership in Gerontological Competency-Based Education and Evaluation (CBE). Association for Gerontology in Higher Education 42nd Annual Meeting & Educational Leadership Conference taking place in Long Beach, CA (Mar. 3-6, 2016).

Silverstein, N.M., Fitzgerald, K., Holdsworth, J. Howe, J., Mendez, J.,Orun, O., & Schenk, D., Building Cross Cultural Perspectives in Gerontology and Geriatrics Education. Association for Gerontology in Higher Education 41st Annual Meeting & Educational Leadership Conference taking place in Nashville, TN (Feb. 26-Mar. 1, 2015).

Kerschner, H., & Silverstein, N.M. Team Teaching Online: Our Experience with Applied Learning in Transportation and Aging. Association for Gerontology in Higher Education 41st Annual Meeting & Educational Leadership Conference taking place in Nashville, TN (Feb. 26-Mar. 1, 2015).

Silverstein, N.M., & Turk, K. Addressing the Supportive Transportation Challenges of Community-Residing Older Adults.The Gerontological Society of America's 67th Annual Scientific Meeting, taking place in Washington, DC from November 5-9, 2014.

Dugan, E., Porell, F., Silverstein, N.M., & Palombo, R. Findings from the Massachusetts Healthy Aging Data Report The Gerontological Society of America's 67th Annual Scientific Meeting, taking place in Washington, DC from November 5-9, 2014.

Krueger, T., Bradley, D., Kopera-Frye, K., & Silverstein, N.M. Connecting the Present and Future: A Content Analysis of Introductory Gerontology Course Syllabi. The Gerontological Society of America's 67th Annual Scientific Meeting, taking place in Washington, DC from November 5-9, 2014.

Silverstein, N.M. Promoting Healthy Aging in Your Community: The Massachusetts Model. The 6th International Social & Applied Gerontology Symposium, Antalya, Turkey. Oct. 15-17, 2014.

Kruger, T. M. Kopera-Frye, K., Silverstein, N., Bradley, D., Developing an Introduction to Gerontology Course: Tips from the Field, Taking Educational Quality to New Heights, Association for Gerontology in Higher Education, Denver, Colorado.(Feb/Mar, 2014)

Silverstein, N., Kim, B., Gottlieb, A., Toward a National Policy on Senior Transportation and Mobility, Gerontological Society of America 66th Annual Scientific Mtg, GSA, New Orleans, LA, (November 23, 2013).

Howe, J., Niles-Yokum, K., Kinney, J., Perkinson, M., Silverstein, N. Oral Presentation, AGHEs Role in Promoting Faculty Development through the Publication of Scholarly Articles, Gerontological Society of America 66th Annual Scientific Mtg, GSA, New Orleans, LA, (November 21, 2013).

Dugan, E., Porell, F., Silverstein, N., Palombo, R., Lee, C., Turk, K. Poster, Healthy Aging in Massachusetts: Reporting Indicators, Identifying Resources and activating Allies, Gerontological Society of America 66th Annual Scientific Mtg, GSA, New Orleans, LA, (November 20, 2013).

Wheatley, C.J., Silverstein, N.M. Minimizing Risk, Maximizing Safety for Drivers with Alzheimer's Disease. 37th Annual ADED Conference, August 19, 2013, Columbus, OH

Silverstein, N.M., Kim, B. Transportation Options and Alzheimer's Disease: Getting Around after Driving Cessation. Alzheimer's Association International Conference, July 17, 2013, Boston, MA

Silverstein, N.M. Collaborating in the Development of Gerontology Education in Turkey. Association for Gerontology in Higher Education Annual Meeting, February 28-March 3, 2013. St. Petersburg, FL.

Howe, J., Niles-Yokum, K., Perkins, M., Kinney, J. & Silverstein, N.M., The Inside Scoop: Publishing in Gerontology and Geriatrics. Association for Gerontology in Higher Education Annual Meeting, February 28-March 3, 2013 St. Petersburg, FL.

Kerschner, H., Carlin-Rogers, F., Schold Davis, E., Silverstein, N.M. Helping People with Dementia Access Transportation Services. 2012 Aging in America American Society on Aging Conference, March 29, 2012, Washington, DC

Howe, J., Niles-Yokum, K., Perkinson, M., Silverstein, N.M. The Inside Scoop: Publishing in Gerontology and Geriatrics. Association for Gerontology in Higher Education Annual Meeting, February 23-26, 2012, Arlington, VA

Rowles, G., Kinney, J., Perkinson, M., Silverstein, N.M. Grant Writing Clinic Association for Gerontology in Higher Education Annual Meeting, February 23-26, 2012, Arlington, VA

Silverstein, N.M., Somers, S, Lowenstein, A., Doran, I., Tufan, I, Guttman, G. Toward Eradicating Older Persons' Poverty: A Human Rights' Perspective from the International Network for the Prevention of Elder Abuse (INPEA). 64th Annual Scientific Meeting of the Gerontological Society of America, Nov. 18-22, 2011, Boston, MA

Gottlieb, A.S., Silverstein, N.M. Chronic Disease Self-Management Workshops (CDSMP): Relevance for Persons with Dementia. 64th Annual Scientific Meeting of the Gerontological Society of America, Nov. 18-22, 2011, Boston, MA

Vaughan, J., Decelis-Nichols, Y., Lender, N., Patridge, Sanusi, P., E., Silverstein, N.M. Understanding Termination from Home and Community-Based Care: Decision-Making, Risk Scenarios,

and Funding Issues. 64th Annual Scientific Meeting of the Gerontological Society of America, Nov. 18-22, 2011, Boston, MA

Wong, C., Silverstein, N.M., Norman, A. Massachusetts Home Care Programs and Reasons for Discharge into Nursing Homes. 64th Annual Scientific Meeting of the Gerontological Society of America, Nov. 18-22, 2011, Boston, MA

Nguyen, M., Duryee, C., Gauvain, M., Mackinnon, G., Perry, W., Williams, J., Silverstein, N.M. Supplemental Transportation Programs for Seniors: Safe and Helpful Options. 64th Annual Scientific Meeting of the Gerontological Society of America, Nov. 18-22, 2011, Boston, MA

Silverstein, N.M., Gottlieb, A.S., Eby, D.W., Molnar, L.J., Kwan, N., Materdey, T., Adler, G., Van Ranst, E. Do Memory-Impaired Drivers and Their Family Members Agree on Driving Ability and Behaviors? 90th Annual Meeting of the Transportation Research Board, January 23-27, 2011, Washington, DC

Silverstein, N.M., (symposium coordinator). Supportive Transportation for Persons with Dementia: From Driving Cessation to Enhanced Community Mobility Options 90th Annual Meeting of the Transportation Research Board, January 23-27, 2011, Washington, DC

Silverstein, N.M., Supportive Aspects of Supplemental Transportation Programs. 90th Annual Meeting of the Transportation Research Board, January 23-27, 2011, Washington, DC

Silverstein, N.M., Gottlieb, A., Eby, D.W., Molnar, L.J., Kwan, N., Materdey, T., Van Ranst, E. Cognitively Impaired Drivers and their Family Members: Perceptions of Driving Ability and Behaviors. 63rd Annual Scientific Meeting of the Gerontological Society of America, November 19-23, New Orleans, LA.

Silverstein, N.M. Licensing & Renewal Practices Related to Impaired Drivers: What States Should Consider. Aging in America, NCOA-ASA Conference, March 15-19, 2010, Chicago, IL.

Silverstein, N.M., & Barton, K. Medical Review of Impaired Drivers and Fitness to Drive: A Survey of Stakeholders. 89th Annual Meeting of the Transportation Research Board, January 10-14, 2010, Washington, DC.

Trilling, D., Silverstein, N.M., & Eberhard, J. Extending the driving of older women: Summary of 2009 TRB Workshop Findings. 89th Annual Meeting of the Transportation Research Board, January 10-14, 2010, Washington, DC.

Silverstein, N.M., Barton, K., Chan, K., Lloyd, K., Belony, M., and Gromack, D. Assessing Stakeholder Opinions on Medical Review of Impaired Drivers and Fitness to Drive. 62nd Annual Scientific Meeting of the Gerontological Society of America Annual Meeting, Atlanta, GA, Nov. 18-22, 2009.

Silverstein, N.M., & Gottlieb, A.G. Using Objective Driving Data in Competence Assessment of Drivers with Early Stage Dementia . 62nd Annual Scientific Meeting of the Gerontological Society of America Annual Meeting, Atlanta, GA, Nov. 18-22, 2009.

Vine, J., Freund, K., Odenheimer, G., Fortinsky, R., & Silverstein, N.M. Mapping the Older Driver Evaluation Process: A Pilot Study of Transportation Options and Communication. 62nd Annual

Scientific Meeting of the Gerontological Society of America Annual Meeting, Atlanta, GA, Nov. 18-22, 2009.

Silverstein, N.M. (presenter), and Sherman, R. Taking Control of Alzheimer's Disease: Evaluating Training for Early Stage Persons and Care Partners . 62nd Annual Scientific Meeting of the Gerontological Society of America Annual Meeting, Atlanta, GA, Nov. 18-22, 2009.

Silverstein, N.M. (presenter), David W. Eby, Lisa J. Molnar, David J. LeBlanc, (University of Michigan) Geri Adler (University of Houston). Monitoring Drivers With Dementia: An Instrumented Vehicle Study. International Conference of Alzheimer's Disease (ICAD), July 14, 2009, Vienna, Austria

Silverstein, N.M., Sherman, R., Depina, W., Dorsey, S., Garuffi, R., Lembo, L., Nicrosz, J., Perry, W., Rinaldi, P. Robles, A., Ryan, T., Tarbi, N. Title: Taking Control of Alzheimer's Disease: A Training Evaluation. Alzheimer's Association: A Map through the Maze: Annual Conference for Dementia Care Professionals, Marlborough, MA, May 13, 2009

Silverstein, N.M. (symposium coordinator), Eby, D., Molnar, L.J., LeBlanc, D., and Adler, G. Using Naturalistic Driving to Monitor Fitness to Drive in Early Stage Dementia: Charting New Territory 61st Annual Scientific Meeting of the Gerontological Society of America Annual Meeting, National Harbor, MD, Nov. 23, 2008

Silverstein, N.M., Wong, C., Chan, K., Tudisca, K., and Sullivan, C. Living with Alzheimer's Disease: A Study of Adult Day Health Services in Massachusetts. 61st Annual Scientific Meeting of the Gerontological Society of America Annual Meeting, National Harbor, MD, Nov. 24, 2008

Silverstein, N.M., Kerschner, H., and Rousseau, M. On the Road to Dementia-Friendly Transportation. 16th Annual Alzheimer's Association Dementia Care Conference. Garden Grove, CA. (August 24-27, 2008).

Silverstein, N.M., & Griffin, J. Aging in Place : Livable Communities Present a Viable Option. (Poster). 2008 NCOA-ASA Aging in America Conference. Washington, DC. (March 27-30, 2008).

Silverstein, N.M., Freund, K., & Kerschner, H. Approaches to Community Mobility Solutions. (Moderated Debate). 2008 NCOA-ASA Aging in America Conference. Washington, DC. (March 27-30, 2008).

Peters-Beumer, L, Chevrefils, D., Dexter, J., Silverstein, N.M. Successful Models in Advocacy : Techniques You Can Use in Transportation II. (Symposium). 2008 NCOA-ASA Aging in America Conference. Washington, DC. (March 27-30, 2008).

Silverstein, N.M. Teaching Transportation & Aging. (Resource Exchange). 34th Annual Meeting and Educational Leadership Conference of the Association for Gerontology in Higher Education. February 21-24, 2008, Baltimore, MD.

Silverstein, N.M. Soderstrom, C., Hardin, J., Freund, B., Cohen, L., Stav, W. (Symposium). When Life Exceeds Driving Expectancy: Implications for Gerontology and Geriatrics Education. 34th Annual Meeting and Educational Leadership Conference of the Association for Gerontology in Higher Education. February 21-24, 2008, Baltimore, MD.

Silverstein, N.M., & Carlin-Rogers, F. Twentieth Anniversary of Special Report 218: Role of Social Services in Enhancing Safe Mobility of Older Drivers. 87th Annual Meeting of the Transportation

Research Board (TRB) - January 13-17, 2008, Washington, DC.

Eby, D., LeBlanc, D., Molnar, L., Silverstein, N.M., & Adler, G. Fitness-to-Drive in Early-Stage Dementia: Two Instrumented Vehicle Studies. 87th Annual Meeting of the Transportation Research Board (TRB) - January 13-17, 2008, Washington, DC.

Silverstein, N.M., & Wong, C. Getting around without driving: Exploring Community Mobility Options. 60th Annual Meeting of the Gerontological Society of America, (Nov. 16-19, 2007, San Francisco, CA) Poster.

Silverstein, N.M., Johns, E., & Griffin, J. Assessing Livability in 7 Massachusetts Communities: What every town planner should consider. 60th Annual Meeting of the Gerontological Society of America, (Nov. 16-19, 2007, San Francisco, CA) Poster.

Eby, D., LeBlanc, D., Molnar, L., Silverstein, N.M., & Adler, G. Fitness to Drive in Early Stage Dementia. 60th Annual Meeting of the Gerontological Society of America, (Nov. 16-19, 2007, San Francisco, CA) Symposium.

Carlin-Rogers, F., Ceridwyn, N., Finn, J., Fitzgerald, K., & Silverstein, N.M., Wagner, E. Older Driver Re-Education, Refitting, Responding. 2007 Joint Conference of the American Society on Aging and the National Council on Aging, (March 6-10, 2007, Chicago, IL). Workshop.

Silverstein, N.M., & Fitzgerald, K. DriveWell: A Train-the-Trainer Model to Promote Safety Among Older Drivers. 33rd Association for Gerontology in Higher Education Annual Conference, (March 1-4, 2007, Portland, OR). Poster.

Silverstein, N.M., & Johns, E. Assessing Elder Livability in Three Massachusetts Communities: A Student Action-Research Project. 33rd Association for Gerontology in Higher Education Annual Conference, (March 1-4, 2007, Portland, OR) Poster.

Silverstein, N.M., Fitzgerald, K. Older Driver Re-Education, Re-Fitting, Responding. 2007 Joint Conference of the American Society on Aging and the National Council on the Aging (March 6-10, 2007, Chicago, IL) Paper.

Silverstein, N.M., Johns, E., Duryee, C., Healey, M., Hughes, M.G., Killeen, E., Lubin, S., Vanasse, L. Livable Communities: Taking Steps From Vision to Reality. 2007 Joint Conference of the American Society on Aging and the National Council on the Aging (March 6-10, 2007, Chicago, IL) Paper.

Silverstein, N.M., Johns, E., Healey, M.A., Killeen, E., Lubin, S., & Vanasse, L. Assessing Livable Communities in Massachusetts. Massachusetts Association of Councils on Aging and Senior Center Directors (MCOA) Annual Meeting. Falmouth, MA (October, 2006)

Silverstein, N.M., & Wagner, E. Transportation Policy For An Aging Society: Before And After The White House Conference on Aging. 58th Annual meeting of the Gerontological Society of America. Orlando, FL (November, 2005). Symposium coordinator/moderator.

Baker, L., Silverstein, N.M., & Peters-Beumer, L. Easter Seals' Transportation Solutions for Caregivers: A Program Evaluation. 58th Annual meeting of the Gerontological Society of America. Orlando, FL (November, 2005). Poster.

Silverstein, N.M., & Peters-Beumer, L. Community Mobility and Supportive Transportation: Special Considerations for Dementia and Other Functional Impairments among Older Drivers. 85th Annual Meeting of the Transportation Research Board. Washington, DC (January, 2006). Coordinator of Full-Day Human Factors Pre-Conference Workshop.

Silverstein, N.M., & Wagner, E. The Role of Health & Social Service Providers in Ensuring Older Driver Safety. 57th Annual Scientific Meeting of the Gerontological Society of America, Washington, DC. (November, 2004). (coordinated symposium and served as discussant)

Van Ranst, E., Silverstein, N.M., & Gottlieb, A. Expert Opinion on the Choice of Low Tech Vehicle Features to Increase Older Driver Safety. 57th Annual Scientific Meeting of the Gerontological Society of America, Washington, DC. (November, 2004). Poster.

Silverstein, N.M., Gottlieb, A., & Van Ranst, E. Use of a Video Intervention To Increase Elders' Awareness of Low-Cost Vehicle Modifications to Enhance Driving Safety and Comfort. 84th Annual Meeting of the Transportation Research Board (TRB), Washington, DC. (January 9-13, 2005) Paper.

Silverstein, N.M., Gottlieb, A., & Van Ranst, E. *Keep Moving Longer: Features for Safe Driving*. 31st Annual Meeting and Educational Leadership Conference of the Association for Gerontology in Higher Education, Oklahoma City, OK (February 24-27, 2005). Media presentation.

Silverstein, N.M. Career Options in Older Driver Safety and Mobility. 31st Annual Meeting and Educational Leadership Conference of the Association for Gerontology in Higher Education, Oklahoma City, OK (February 24-27, 2005). Pre-Conference Intensive.

Silverstein, N.M. Talking About Dementia And Driving: Issues And Resources. 31st Annual Meeting and Educational Leadership Conference of the Association for Gerontology in Higher Education, Oklahoma City, OK (February 24-27, 2005). Paper.

Silverstein, N.M. Dementia and Driving: The Road from Driver to Passenger. 2005 Joint Conference of the American Society on Aging and the National Council on the Aging, Philadelphia, PA (March 10-15, 2005) Symposium Coordinator/Moderator.

Silverstein, N.M., Gottlieb, A., & Van Ranst, E. Knowledge and Use of Low Tech Features for Safe Driving: A Video Intervention For Older Drivers. 2005 Joint Conference of the American Society on Aging and the National Council on the Aging, Philadelphia, PA (March 10-15, 2005) Paper.

Silverstein, N.M. Community Mobility and Dementia: Driving Assessment, Monitoring, and Cessation Counseling. Alzheimer's Association Dementia Care Conference, Chicago, IL (July 2005) Symposium (coordinated/moderated/presented).

Maslow, K., & Silverstein, N.M. Strategies for Improving Dementia Care in the Emergency Department. Alzheimer's Association Dementia Care Conference, Chicago, IL (July 2005) Symposium (co-coordinator/discussant).

Silverstein, N.M., & Murtha, J. Measuring The Impact of a Gerontology Certificate Program At 21: An Alumni Survey. Association of Gerontology in Higher Education Annual Meeting,

Feb., 2004 (Richmond, VA).

Parrott, T., Silverstein, N.M., Spencer, M., Yee-Melichar, D., Takayanagi, P., Webb, R., Grabinski, J. Part-time and adjunct faculty in Gerontology: Challenges and Solutions. Association of Gerontology in Higher Education Annual Meeting, Feb., 2004 (Richmond, VA).

Silverstein, N.M., & Gottlieb. A.G. GrandFamilies House at Year Four: Growing Pains & Challenges. American Society on Aging Annual Meeting, San Francisco, CA (April, 2004).

Silverstein, N.M., Williams, J., Connors, H., & Jawad, M. Boston Seniors Count: Follow-Up Study of Citywide Door-to-Door Outreach Effort. American Society on Aging Annual Meeting, San Francisco, CA (April, 2004).

Maslow, K., & Silverstein, N.M. How Can We Improve the Hospital Experience and Hospital Outcomes for People with Alzheimer's Disease and other Dementias? American Society on Aging Annual Meeting, San Francisco, CA (April, 2004).

Silverstein, N.M., Connors, H., & Jawad, M. Boston Seniors Count: Telephone Follow-Up of City's Door-to-Door Outreach to Boston's Elders. Poster presentation at upcoming meeting of the Gerontological Society of America. San Diego, CA (Nov., 2003).

Silverstein, N.M. Improving Hospital Care for Persons with Dementia. Boston Alzheimer's Symposium. Boston, MA (Oct. 2003).

Silverstein, N.M. Improving Hospital Care for Persons with Dementia. (July 2003). Symposium Coordinator and presenter. Alzheimer's Education Conference. Chicago, IL.

Silverstein, N.M., Murtha, J., Sullivan, D., Jawad, M. & Gnospelius, S. (March, 2003). "What Gerontology Certificate Alumni Do: 21 Years of Advocacy, Volunteering, Employment, Education, and Caregiving." Presentation at the 2003 NCOA-ASA Joint Conference, Chicago, IL.

Silverstein, N.M., & Murtha, J. (November, 2002). A Framework for Examining Problem Areas and Interventions for People with Dementia. Presentation at the 55th Annual Meeting of the Gerontological Society of America, Boston, MA.

Murtha, J., Silverstein, N.M., & Sullivan, D. (November, 2002). Gerontology and the Older Learner: The Manning Certificate Program After 21 Years. Presentation at the 55th Annual Meeting of the Gerontological Society of America, Boston, MA.

Wu, B., Silverstein, N.M., Axelrod, D.T., Zhu, X., & Song, P. (November, 2002). Cross-Cultural Comparison of the Oldest Old in Shanghai and Boston: Their Lifestyles, and Contributions. Presentation at the 55th Annual Meeting of the Gerontological Society of America, Boston, MA.

Silverstein, N.M., & Flaherty, G., (October, 2002). "Dementia and Wandering Behavior: Why Families and Professionals Should Be Concerned." Presented at the 18th International Conference of Alzheimer's Disease, Barcelona, Spain.

Silverstein, N.M., Flaherty, G., & Rickher, A. (April, 2002). "Dementia and Wandering Behavior." Annual meeting of the American Society on Aging, Denver, CO.

Silverstein, N.M., Moorhead, J., & Murtha, J. (February, 2002). "Action-Research in Gerontology: Faculty, Student, and Community Partner Perspectives." Annual meeting of the Association of Gerontology in Higher Education, Pittsburgh, PA.

Silverstein, N.M., & Murtha, J. (November, 2001). "Police, Physician, and Public Age 50+ Knowledge of Safe Driving Issues and Experiences with the Older Driver." Presented the Gerontological Society of America, Chicago, IL.

Silverstein, N.M., Adams, M., Ahearn, P., Gavin, P., Griffin, M., Hanlon, A., Horne, E., Kirchheimer, B., MacDonald, M., Ryan, A., & Vanderscoff, K. (October, 2001). "A Look at Transportation Policy for an Aging Society." Massachusetts Councils on Aging Annual Conference, Falmouth, MA.

Silverstein, N.M., Murtha, J., Bruner-Canhoto, O'Connor, M., & Kapust, L. (March 2001). "The Driving Decision: Attitudes about the Criteria that should be Considered...and by Whom?" Presented at The First National Conference of the American Society on Aging and the National Council on the Aging, New Orleans, LA.

Silverstein, N.M., Gottlieb, A., & Bruner-Canhoto, L. (November 2000). "Life at GrandFamilies House: The First Six Months." Presented at the Gerontological Society of America, Washington, D.C.

Bruner-Canhoto, L., & Silverstein, N.M. (November 2000). "How Dementia-Friendly are Acute Care Hospital Stays in Massachusetts?" poster presented at the Gerontological Society of America, Washington, D.C.

Silverstein, N.M., Murtha, J., Bruner-Canhoto, O'Connor, M., & Kapust, L. (November 2000). "The Driving Decision: When to Stop and Who Should Decide?" poster presented at the Gerontological Society of America, Washington, D.C.

Mulcare, D.J., Michelson, S., Walgreen, S., Silverstein, N.M., & Spencer, M. (April 2000). "The Two-Way Video Classroom: A Means of Sharing Resources Between Programs." Paper presented at the Massachusetts Information Technology Conference, Boxborough, MA.

Michelson, S., Silverstein, N.M., Choi, L., Walgreen, S., & Mulcare, D. (April 2000). "Gerontology Issues: A Video-Based Distance Learning Course." Poster presented at the Massachusetts Information Technology Conference, Boxborough, MA.

Silverstein, N.M., Bruner-Canhoto, L., Goldberg, K., Greenan, K., Hogan, P., Kabba, U., Lojek, M., MacDonald, M., MacNeil, J., Pohotsky, D., Toomey, J., & Weistrop, J. (May 2000). "How Dementia-Friendly are Acute Care Hospital Stays in Massachusetts." Poster presented at the Massachusetts Alzheimer's Association Annual Multidisciplinary Professionals' Conference, Marlboro, MA.

Silverstein, N.M., Invited panelist with Zarit, S. & Radebough, T. (July 2000). Session on "Finding the Answers to Real Questions: A Dialogue Between the Researcher and Practitioner." Poster presented at the World Alzheimer's Congress 2000, Washington, D.C.

Mulcare, D.J., Michelson, S., Walgreen, S., Silverstein, N.M., & Spencer, M. (April 2000). "The Two-Way Video Classroom: A Means of Sharing Resources Between Programs." Massachusetts Information Technology Conference, Boxborough, MA.

Michelson, S., Silverstein, N.M., Choi, L., Walgreen, S., & Mulcare, D. (April 2000). "Gerontology Issues: A Video-Based Distance Learning Course." Poster presented at the Massachusetts Information Technology Conference, Boxborough, MA.

Silverstein, N.M., Choi, L., & Bulot, J. (March 2000). "Older Learners and Higher Education: Their Motivations, Expectations and Concerns." Lecture presented at the 46th Annual Meeting of the American Society on Aging, San Diego, CA.

Silverstein, N.M., Bulot, J., & Choi, L. (February 2000). "Higher Education and Older Learners: The Learning Experience & The Learning Environment." Presentation at the 26th Annual Meeting of the Association of Gerontology in Higher Education, Myrtle Beach, SC.

Silverstein, N.M., & Wu, B. (November 1999). "Research on Chinese Elders in China & The United States." Symposium Coordinator and Discussant, 52nd Annual Scientific Meeting of the Gerontological Society of America, San Francisco, CA.

Silverstein, N.M., & Moorhead, J. (November 1999). "Women Veterans Knowledge & Use of VA Benefits & Long Term Care Services." Paper presented at the 52nd Annual Scientific Meeting of the Gerontological Society of America, San Francisco, CA.

Silverstein, N.M., Zeisel, J. & Hyde, J. (July 1999). "Therapeutic Design for Dementia: At Home, in Assisted Living, and in Long Term Care." Workshop presented at the American Society on Aging Summer Series, Boston, MA

Silverstein, N.M., Moorhead, J., Gemborys, N., McGary, D., & Robinson, P. (March 1999). "Aging Women Veterans in Massachusetts: Knowledge, Use and Attitudes Toward Veterans Services." Paper presented at the 45th Annual Meeting of the American Society on Aging, Orlando, FL.

Mulcare, D., Silverstein, N.M., Walgreen, S., & Spencer, M. (February 1999). "The Two-Way Video Classroom: Early Reviews." Paper presented at the 25th Annual Meeting of the Association of Gerontology in Higher Education, St. Louis, MO.

Vehvilainen, L., & Silverstein, N.M. (March 1998). "A Study of Grandparents Raising Grandchildren in Massachusetts: A Collaborative Action-Research Project." Paper presented at the 44th Annual Meeting of the American Society on Aging, San Francisco, CA.

Vehvilainen, L., Silverstein, N.M., & MacInnis, M. (March 1998). "An Action-Research Study of Grandparents Raising Grandchildren: A Partnership Between Researchers and Adult Students." Poster presented at the 44th Annual Meeting of the American Society on Aging, San Francisco, CA.

Clark, P.G., Silverstein, N.M. & Fey-Yensan, N., (February 1998). "Service Learning: An Emerging Force Shaping Gerontology for the Future." Panel participant at the 24th Meeting of the Association of Gerontology in Higher Education, Winston-Salem, NC.

Axelrod, D.T., Silverstein, N.M. & Wu., B. (March 1997). "The Nuts and Bolts of Conducting Telephone Surveys of Those 85+." Lecture presented at the 43rd Annual meeting of the American Society of Aging, Nashville, T.N.

Silverstein, N.M., Vehvilainen, L., MacInnis, M., & Spencer, M., (November 1997). "Beyond the Bake Sale: Grandparents Raising School-Age Grandchildren." Paper presented at the 50th Annual Scientific Meeting of the Gerontological Society of America, Cincinnati, OH.

Silverstein, N.M.,(November 1997). "Design Criteria: Exploratory Studies." Paper presented at the 50th Annual Scientific Meeting of the Gerontological Society of America, Cincinnati, OH.

Wu, B., & Silverstein, N.M. (November 1997). "Participation of Chinese Immigrants in Senior Centers: A Vehicle for Culturalization." Paper presented at the 50th Annual Scientific Meeting of the Gerontological Society of America, Cincinnati, OH.

Silverstein, N.M., & Wu, B. (October 1997). "A Snapshot in the lives of the 85+: Their Lifestyles, Contributions, and Concerns." Paper presented by co-author Bei Wu at the International Conference on Aging into the 21st Century, Shanghai, PR China.

Silverstein, N.M., Axelrod, D.T. & Wu, B. (March 1997). "Applying the Action-Research Model to Community Studies of the Oldest-Old." Paper presented at the 43rd Annual Meeting of the American Society on Aging, Nashville, TN.

Silverstein, N.M., Bass, S.A., & Schmarsow, E. (February 1997). "Multi-Perspectives on Action-Research: From Design to Dissemination." Workshop led at the 23rd Annual Meeting of the Association of Gerontology in Higher Education, Boston, MA.

Silverstein, N.M., & Steiner, R. (March 1996). "An Opportunity to Reduce Poverty among the Elderly: The Effectiveness of SSI Training for Home Care Case Managers, I&R Workers, and SHINE Volunteers." Paper presented at the 42nd Annual Meeting of the American Society of Aging, Anaheim, CA.

Silverstein, N.M., Flaherty, G., & Salmons, T. (March 1996). "He Comes Back Eventually: Wandering Behavior in Community-Residing Alzheimer's Patients Registered in SAFE RETURN." Paper presented at the 42nd Annual Meeting of the American Society of Aging, Anaheim, CA.

Silverstein, N.M., & Salmons, T. (November 1996). "The Dog Knows the Way Home: A Profile of Wandering." paper presented at the 49th Annual Scientific Meeting of the Gerontological Society of America, Washington, D.C.

Axelrod, D.T., Silverstein, N.M., Wu, B. & Salmons, T. (November 1996). "Beyond Frail and Dependent: A Study of Community Dwelling Elders 85+ in Eight Suburban Towns." Poster presented at the 49th Annual Scientific Meeting of the Gerontological Society of America, Washington, D.C.

Hartstein, A., & Silverstein, N.M. (November 1996) "Program Evaluation that Works: From Evaluation to Long Range Planning." Paper presented at the Massachusetts Councils on Aging Annual Conference, Worcester, MA.

Silverstein, N.M., & Rosenberg, A. (March 1995). "Accessing SSI: Identifying and Overcoming

Barriers.” Paper presented at the 40th Annual Meeting of the American Society on Aging, Atlanta, GA.

Silverstein, N.M., & Flaherty, G., (March 1994). “Professionals’ Utilization of a Telephone Helpline for Alzheimer’s Disease: What Do I Do Now?” Paper presented at the 40th Annual Meeting of the American Society on Aging, San Francisco, CA.

Silverstein, N.M., & Bernstein, S. (November 1994). “The Young-Old: Knowledge, Attitudes and Needs.” Paper presented at the 47th Annual Scientific Meeting of the Gerontological Society of America, Atlanta, GA.

Axelrod, D.T., Silverstein, N.M., Hartstein, A., & Silva, P. (November 1994). “An Innovative Model for Assessing Service Needs of the 85+.” Poster presented at the 47th Annual Scientific Meeting of the Gerontological Society of America, Atlanta, GA.

Silverstein, N.M., Kennedy, K., & McCormick, D. (March 1993). “A Telephone Helpline for Alzheimer’s Disease: Information, Referral, and Support.” Paper presented at the 39th Annual Meeting of the American Society on Aging, Chicago, IL.

Silverstein, N.M., Hyde, J., & Ohta, R. (March 1993). “Home Adaptation for Alzheimer’s Households: Factors Related to Implementation and Outcomes of Recommendations.” Paper presented at the 39th Annual Meeting of the American Society on Aging, Chicago, IL.

Silverstein, N.M., & Hyde, J. (November 1991). “Home Adaptation Recommendations: Barriers to Implementation for Family Caregivers.” Paper presented at the 44th Annual Scientific Meeting of the Gerontological Society of America, San Francisco, CA.

Silverstein, N.M., Hanfling, M., Meriam, P., & Whitney, E. (November 1991). “When Caregivers Need a Break: An Evaluation of an Acute Hospital-Based Respite Program.” Paper presented at the 44th Annual Scientific Meeting of the Gerontological Society of America, San Francisco, CA.

Silverstein, N.M., Cornell, L., Fagan, A., & Ure, L. (November 1989). “House Calls: The Geriatric Nurse Practitioner Response to the Homebound Elderly.” Paper presented at the 42nd Annual Scientific Meeting of the Gerontological Society of America, Minneapolis, MN.

Gonyea, J., Silverstein, N.M., & Hyde, J. (November 1987). “Alzheimer’s Disease Community Partnerships: An Interim Evaluation.” Paper presented at the 40th Annual Scientific Meeting of the Gerontological Society of America, Washington, D.C.

Silverstein, N.M., Michelson, S., & LoCastro, S. (November 1985). “Adult Children and Aging Parents: How Knowledgeable are the Elderly’s Key Informal Supports?” Paper presented at the 38th Annual Scientific Meeting of the Gerontological Society of America, New Orleans, LA.

Silverstein, N.M. (November 1980). “Informing the Elderly about Public Services: the Relationship Between Sources of Knowledge and Service Utilization.” Paper presented at the 33rd Annual Scientific meeting of the Gerontological Society of America, San Diego, CA.

NON-REFEREED PAPERS PRESENTED:

Silverstein, N.M. Hospitalization When Someone Has Dementia. Worcester Area Geriatric Social Workers (WAGS). Shrewsbury, MA (September 13, 2019).

Silverstein, N.M. Transportation and Dementia. Invited presenter. Peking University Institute for Mental Health. Beijing, China (July 10, 2019).

Silverstein, N.M. Getting Where We Want to Go, When We Want to Go There: A Big Part of Healthy Aging. Invited speaker. Institute for Health, Health Care Policy, and Aging Research Seminar, Rutgers University, New Brunswick, NJ (April 4, 2019).

Silverstein, N.M. Getting Around—Transportation Alternatives for Aging. Jenks Center Symposium. Winchester, MA (October 11, 2018).

Silverstein, N.M. Age Friendly Universities: An Important & Sometimes Overlooked Stakeholder in the Age Friendly Community Movement. Massachusetts for All Ages: Building Community Across Generations. Massachusetts Gerontology Association Conference. Boston, MA (November 28, 2017)

Kerschner, H, & Silverstein, N.M. The Volunteer Driver Program Option. Shepherd's Centers of America & the National Volunteer Caregiving Network. Kansas City, MO (October 27, 2016).

Silverstein, N.M., O'Connor, M., Kapust, L., Fichtenbaum, R. Staying Connected After Driving. *Power + Purpose* lecture, Alzheimer's Association MA/NH Chapter, Watertown, MA (January 7, 2016).

Silverstein, N.M., Driving Longer for Some, Increased Transportation Options for Others: Is Missouri Ready and Willing? Keynote address to Missouri Coalition for Roadway Safety (Sept. 29-Oct. 1, 2014 St. Louis, MO).

Silverstein, N. Keynote/Plenary Address, Reflections on Mentoring: Connecting and Reconnecting Across Life's Path, Taking Educational Quality to New Heights, Association for Gerontology in Higher Education, Denver, Colorado, (March 2, 2014).

Silverstein, N. Keynote/Plenary Address, Keeping Older Adults Mobile: A Role for Social Work Intervention in Optimizing Community Mobility, Worcester Area Geriatric Social Workers Fall Forum, Worcester Area Geriatric Social Workers, Worcester, MA, (October 24, 2013).

Silverstein, N. Keep Moving Longer: Transportation and Aging, Moving Together 2013, Mass DOT conference, Boston, MA, (October 23, 2013).

Dugan, E. Palombo, R., Silverstein, N., The Tufts Healthy Aging Project and Your Community, Senior Centers 2013: Where Do We Grow From Here?, Massachusetts Councils on Aging/Senior Center Directors Annual Conference, Sturbridge, MA, (October 2, 2013).

Silverstein, N.M. Keeping Older Drivers Mobile: When to Relearn, Reassure, Rehab, Recommend, and Refer. 37th Annual ADED Conference, August 18, 2013, Columbus, OH. Invited Keynote.

Silverstein, N.M. Alzheimer's and the Pathway from Driver to Passenger. Alzheimer's Association International Conference, July 17, 2013, Boston, MA. Invited Plenary.

Silverstein, N.M., and Eby, D.W. Using Instrumented Vehicles to Monitor Drivers with Dementia: Findings from a Multi-year Study. Driver Rehabilitation Refresher Course. Veterans Health Administration Employee Education System & Rehabilitation Services. St. Louis, MO, June 16, 2011. Invited lecture.

Silverstein, N.M. Educating Tomorrow's Gerontologists: National Trends and Local Opportunities. University of Missouri--St. Louis. St. Louis, MO, June 14, 2011. Invited plenary lecture.

Silverstein, N.M. Avenues to Independence: Fresh Ideas Forum. A Community Collaboration on Senior Transportation. Power in Aging Collaborative. Hyannis, Cape Cod, MA, February 14, 2011. Invited Panelist.

Silverstein, N.M. Dementia, Driving, and Community Mobility: Framing the Discussion. Akdeniz University, Antalya, Turkey, November 1 and 3, 2010. Invited lectures.

Silverstein, N.M. Dementia, Driving, and Community Mobility: Framing the Discussion. Berkshire Area Health Education Center (AHEC), Lenox, MA, June 10, 2010.

Silverstein, N.M. The Pathway from Driver to Passenger: Strategies & Interventions for Enhancing Community Mobility. Dorothea Willgoose Lecture, Needham Council on Aging, Needham, MA, November 13, 2009

Silverstein, N.M. Impact of Dementia on Senior Transportation. Senior Transportation Institute, Easter Seals/National Center for Senior Transportation, Washington, DC. June 16, 2009

Gottlieb, A., and Silverstein, N.M. Fitness to Drive in Early Stage Dementia: Preliminary Findings. University of Michigan Transportation Research Institute, Ann Arbor, MI, May 21, 2009

Silverstein, N.M. The Outcome is Mobility: The impact of dementia on driving & community mobility. Invited speaker. 2009 American Occupational Therapy Association (AOTA) Annual Conference & Expo. Houston, TX, April 23-26, 2009

Silverstein, N.M. Older Driver Research. 2009 Lifesavers National Conference on Highway Safety Priorities, Nashville, TN, March 30, 2009.

Silverstein, N.M. "Driving and Dementia." Webinar presentation hosted by the national Alzheimer's Association, March 25, 2009.

Silverstein, N.M. "Pathway from Driver to Passenger: Strategies and Interventions for Enhancing Community Mobility." Invited. Smart Growth—Smart Energy Conference 2008, Boston Convention Center, Boston, MA, Dec. 12, 2008.

Silverstein, N.M. "Dementia, Driving and Community Mobility." Invited. Medical Grand Rounds, Cleveland Clinic, Cleveland, OH, Nov. 6, 2008

Silverstein, N.M. "Improving Hospital Care for Persons with Dementia." Invited. Dept. of Geriatric Nursing, Cleveland Clinic, Cleveland, OH, Nov. 6, 2008

Silverstein, N.M. "Dementia, Driving, and Community Mobility: Framing the Discussion." Foley Lecturer keynote, Alzheimer's Association, Cleveland Chapter, Cleveland, Ohio, Nov. 6, 2008

Silverstein, N.M. "Making Communities Livable." Keynote, 5th Anniversary Celebration of the Marshfield Council on Aging/Senior Center, Marshfield, MA (Nov. 15, 2008).

Silverstein, N.M., "Dementia, Driving, and Community Mobility: Framing the Discussion." Invited plenary session. GRECC Driving & Dementia Conference, Minneapolis, MN (September 9, 2008).

Silverstein, N.M., Odenheimer, G., & Schold Davis, E. "Am I Safe to Drive? The Physician and Occupational Therapist Roles in Support for the Decision Process." Invited plenary session. 16th Annual Alzheimer's Association Dementia Care Conference. Garden Grove, CA. (August 24-27, 2008).

Silverstein, N.M. "Alzheimer's Disease and Fitness to Drive." Invited background paper and presentation. North American License Policy Workshop, AAA Foundation for Traffic Safety, Washington, DC. (Dec. 5-7, 2007).

Silverstein, N.M. "Shifting Gears: From Driver to Passenger." Eastern Mass OWL. University of Massachusetts Boston, (November 8, 2007).

Silverstein, N.M. "Older Drivers and Community Mobility." Summer Transportation Institute for middle school and high school students. University of Massachusetts Boston. Tomas Materdey, Director. (July 16, 2007).

Silverstein, N.M. Invited presenter. "Bringing the Student to the Curriculum and the Curriculum to the Student: A Competency-Based Approach to Infusing Gerontology." Responsible Education in the 21st Century: Preparing Students for Life in an Aging Society, a Katherine Ratliff Memorial Conference on Ethics, Values and Human Responsibility. University of Indianapolis. (May 17-18, 2007, Indianapolis, IN).

Silverstein, N.M. "The Pathway from Driver to Passenger: Strategies and Interventions for Enhancing Community Mobility." Invited Keynote presenter. Minnesota Gerontological Society Annual Meeting (April 27, 2007, Brooklyn Center, MN)

Silverstein, N.M. "DriveWell: A Train-the-Trainer Curriculum." Invited trainer through the American Society on Aging and National Highway Traffic Safety Administration. AAA Northern New England. (April 13, 2007, Portland, ME)

Silverstein, N.M. "DriveWell: A Train-the-Trainer Curriculum." Invited lecture. Boston University Sargent College Department of Occupational Therapy and Rehabilitation Counseling Programs in Occupational Therapy (March 21, 2007, Boston, MA)

Silverstein, N.M. "Overview of Dementia and Driving." Invited lecture. Seminar for healthcare and law enforcement professionals sponsored by the University of California, Irvine Center for Trauma and Injury Prevention Research, (February 16, 2007, Orange, CA).

Silverstein, N.M. "Alzheimer's Disease: Special Issues for Individuals and Families in Meeting Challenges in Everyday Life." Alzheimer's Awareness Month Special Lecture. University of Massachusetts Boston (November 15, 2006)

Silverstein, N.M. “No Longer in the Driver’s Seat: Current Need and Future Vision for Community Mobility Options.” Invited lecture. Senior Safe Mobility Summit. The Older Californian Traffic Safety Task Force, (October 26, 2006, Newport Beach, CA)

Silverstein, N.M. “Dementia, Wandering, and Getting Lost: Challenges and Strategies for the Community, Acute Care, and LTC Settings” Invited lecture. Nursing for Improving Care for Health System Elders (NICHE) Seminar, Chilton Memorial Hospital, (October 18, 2006, Pompton Plains, NJ)

Silverstein, N.M. “Transportation Options for People with Dementia.” Invited presenter. Administration on Aging Alzheimer’s Disease Demonstration Grants to States Teleconference. (July 26, 2006).

Silverstein, N.M. “Elderly Behind the Wheel: Emerging Issues in Driver Safety.” Women in Government 8th Annual Eastern Regional Conference. Invited presenter sponsored by the Alzheimer’s Association (July 22, 2006, Woodstock, VT).

Silverstein, N.M. “It is not just about the keys” Dementia, Driving, and Supportive Mobility Options. Alzheimer’s Disease Center Research Seminar Series. Boston University Alzheimer’s Disease Clinical and Research Program. Invited presenter. (May 17, 2006).

Silverstein, N.M. Overview of Issues Associated with Dementia, Driving, and Community Mobility Options. International Conference on Aging, Disability and Independence (February 1-5, 2006, St. Petersburg, FL.). Invited presenter, pre-conference workshop on community mobility and dementia.

Silverstein, N.M. It Is Not Just About Giving Up The Keys: Reframing Research And Policy Issues About Dementia And Driving. Monash University Accident Research Centre (MUARC), Melbourne, Australia (December 15, 2005).

Silverstein, N.M. It Is Not Just About The Keys: Reframing Research and Policy Issues About Dementia and Driving. Gerontology Institute and Department, McCormack Graduate School of Policy Studies, University of Massachusetts Boston, Colloquium Series—Fall 2005 (September 26, 2005).

Silverstein, N.M. It Is Not Just About The Keys: Reframing Research and Policy Issues Concerning Dementia and Driving. Alzheimer’s Disease Initiative annual meeting, Orlando, Fl (June 16-18, 2005). Keynote address.

Silverstein, N.M. Action-Research: Faculty, Student, and Community Perspectives. University of Maryland Baltimore County, (May 4, 2005. Baltimore, MD). Presentation on Action-Research methodology

Silverstein, N.M. State Licensing Requirements and Reporting Laws. Alzheimer’s Public Policy Forum (May 2, Washington, DC). Coordinated/moderated workshop

Silverstein, N.M. Dementia and Driving. Johns Hopkins University, Dept. of Mental Health, (April 21, 2005, Baltimore, MD). Presentation to graduate student seminar.

Silverstein, N.M., & Flaherty, G. Dementia and Wandering Behavior: Why Families and Professionals Should Be Concerned. Alzheimer’s Societé of Canada, (April 7-9, 2005, Regina, Saskatchewan). Plenary presentation.

Silverstein, N.M., & Flaherty, G. Dementia and Wandering: Strategies for Community, Hospital, and Long Term Care Setting. Alzheimer's Society of Canada, (April 7-9, 2005, Regina, Saskatchewan). Workshop.

Silverstein, N.M. Dementia and Wandering Behavior: Why Families and Professionals Should Be Concerned. Grand Rounds, April 5, University of Alberta TelHealth System, Edmonton, Alberta, Canada.

Silverstein, N.M. Promoting Safety and Comfort in the Patient Who Wanders. Nursing for Improvement of Care for Health System Elders (NICHE) Clinical Practice Conference, (February 2-3, 2005, New York City). Paper.

Silverstein, N.M. Maryland Transportation Research Consortium (December 9, 2004, Baltimore, MD) Invited to present on Vehicle Modification Study—also showed the DVD developed for the research.

Silverstein, N.M., Van Ranst, E., & Gottlieb, A. (May, 2004). Keep Moving Longer: Features for Safe Driving. Faculty presentation series. College of Public & Community Service, University of Massachusetts Boston.

Silverstein, N.M. (April, 2004). Promoting Safe Mobility Among Older Drivers. Keynote address. Safe Driving Forum.sponsored by HESSCO Elder Services, Orchard Cove, Canton, MA.

Silverstein, N.M. Improving Hospital Care for Persons with Dementia. Alzheimer's Education Conference. Alzheimer's Association, Massachusetts Chapter, Western MA. Springfield, MA (Nov. 2003).

Silverstein, N.M., Gnospelius, S., Butler, A., & Tylus, S. (June, 2003). "What Gerontology Alumni Do: 21 Years of Advocating, Volunteering, Employment, Education, & Caregiving." UMass Boston Gerontology Alumni Association Annual Spring Luncheon.

Silverstein, N.M. (Jan, 2003). Dementia and Wandering: Why Families and Professionals Should be Concerned. Presentation for the Boston Alzheimer's Partnership, Boston Alzheimer's Center, Jamaica Plain, MA.

Silverstein, N.M., & Sullivan, D. (Dec. 2002). What Gerontology Alumni Do: 21 Years of Advocacy, Volunteering, Employment, Education, and Caregiving. Presentation for the "Alumni College Event" of the College of Public & Community Service, University of Massachusetts Boston.

Silverstein, N.M., Flaherty, G., & Tobin, T.S. (June, 2002). "Dementia and Wandering Behavior: Why Families and Professionals Should Be Concerned." 2001-2002 Series on Alzheimer's Disease. Boston Alzheimer's Center, Jamaica Plain, MA. *Series aired on cable T.V. in Massachusetts and in selected cities nationwide.*

Silverstein, N.M., & Flaherty, G. (May, 2002). "Dementia and Wandering Behavior: A Deadly Mix." Gerontology Speaker Series. University of Massachusetts Boston, Boston, MA.

Silverstein, N.M. (January, 2002). "What Councils on Aging Directors are Saying About Transportation and Aging." Invited lecture for the 81st Annual Meeting of the Transportation Research Board, Washington, DC.

Silverstein, N.M. (September 2001). "Facing the Challenge of Dementia and Wandering Behavior in Long Term Care Settings." workshop presented at Briarwood Health Care, Needham, MA.

Silverstein, N.M. (January 2001). "Responding to the Needs of Community-Residing Elders." Long range planning committee of the Shepherd's Center of Cambridge-Somerville, Cambridge, MA.

Silverstein, N.M. (September 2000). Moderator, Town Conference, "It Takes A Town." Served as moderator for a panel of State legislators and town officials who focused on the topic of servicing elders in Needham, MA. Sponsored by the Wellness Collaborative, Needham, MA.

Silverstein, N.M., Bruner-Canhoto, L., Goldberg, K., Greenan, K., Hogan, P., Kabba, U., Lojek, M., MacDonald, M., MacNeil, J., Pohotsky, D., Toomey, J., & Weistrop, J. (May 2000). "How Dementia-Friendly are Acute Care Hospital Stays in Massachusetts." Poster presentation at the Massachusetts Alzheimer's Association Annual Multidisciplinary Professionals' Conference, Marlboro, MA.

Silverstein, N.M., & Choi, L. (April 2000). "Demographics of Kinship Care in Massachusetts." Invited lecture for the Kinship Summit sponsored by the Massachusetts Society for the Prevention of Cruelty to Children, Boston, MA.

Silverstein, N.M., & Moorhead, J. (February 2000). "Raising Awareness About Aging Women Veterans in Massachusetts." Invited lecture to the Commonwealth of Massachusetts Women Veterans' Network, Boston, MA.

Silverstein, N.M. (February 2000). Invited participant. National Alzheimer's Association Metro Chapters Planning Meeting. San Francisco, CA.

Silverstein, N.M. (December 1999). "Living with Alzheimer's Disease or a Related Disorder." Opening remarks. Sixteenth Annual Family Conference. Alzheimer's Association, Massachusetts Chapter, Boston, MA.

Silverstein, N.M. (November 1999). "Grandparents Raising Grandchildren." Invited Symposium Discussant, 52nd Annual Scientific Meeting of the Gerontological Society of America, San Francisco, CA.

Silverstein, N.M. (September 1999). "Aging Women Veterans: Knowledge & Use of VA Benefits & Services." Invited Plenary Session Lecture, National Women Veterans Coordinators Conference, Chicago, IL.

Silverstein, N.M. (June 1998). "Design Criteria in Alzheimer's Special Care Units." Invited lecture, Shanghai Second Medical University, Shanghai, PR China.

Silverstein, N.M. (March 1998). "Grandparents Raising Grandchildren in Massachusetts: Implications for Schools." Paper presented to the Needham School Committee, Needham, MA.

Silverstein, N.M., & Salmons, T. (June 1997). "Community Assessment Tools for Program Directors." Workshop led at the Alzheimer's Association of Eastern Massachusetts Interdisciplinary Conference for Professionals, Marlborough, MA.

Silverstein, N.M., Axelrod, D., & Silva, P. (May 1994). "85+ Outreach Study." Planning study

conducted for and presented to the Board of the Needham Council on Aging, Needham, MA.

TESTIMONY/SELECTED MEDIA:

- March 20, 2017 Interviewed on the topic of transportation for the development of the Dementia Innovation Readiness Index by representatives of the Alzheimer's Disease International and Global Coalition on Aging that released the Index on April 25, 2017
<http://www.globalcoalitiononaging.com/data/uploads/documents/gcoa-adi-dementia-index.pdf>
- June 4, 2009 Interviewed on the topic of older drivers by Latoya Edwards, reporter for New England Cable News.
- June 2, 2009 Interviewed by WBZ Reporter, Jonathan Elias in response to an older driver incident.
- September 22, 2005 Interviewed for Commonwealth Journal on WUMB Radio-91.9FM on the topic of safe mobility and older drivers. Boston, MA.
- May 22, 2003 Expert panelist. "Government and Families: Working Together to Strengthen the Safety Net." Legislative Caucus on Older Citizens' Concerns & Alzheimer's Association, Massachusetts Chapter Legislative Education Day (LEAD) at Massachusetts State House.
- March 21, 2003 Interviewed for Older Americans Report (Volume 27 No. 12, p.91). Social marketing strategy might allay seniors' fears of giving up driving.
- July 15, 2001 Letter to the Editor, response to article on "GrandFamilies' House." Boston Sunday Globe Magazine. Boston, MA. page 3.
- Sept. 7, 2000 Interviewed by Wellesley Public Access Cable T.V. in a moderated panel format on Alzheimer's disease.
- April 21, 2000 Interviewed for NBC Nightly News on "Alzheimer's disease and Wandering Behavior."
- March, 2000 Interviewed by CBS Health Watch on "Home Adaptations for Alzheimer's Disease." Interview appears on website: www.cbshealthwatch.com under keyword: Alzheimer's.
- March 17, 1999 Interviewed by Needham Cable T.V. on the "Future of Needham's Elderly" as part of a townwide facilities study that was presented to Town Meeting in May 1999.
- March 31, 1999 Prepared written testimony for the Massachusetts State Legislature in support of S. 573, "An Act Relative to Assisting Relatives Who Care for Non-Custodial Children."
- March, 1997 Interviewed for Boston Public Access "Answer Channel" on the topic of kinship care.

GRANT AWARDS:

- 2016- Co-Investigator, Grant, Enhancing the Participation of Older Adults in the Electoral Process in
2018 Liberia, Office of Global Programs, UMass Boston, Awarded October 31, 2016, \$4,500.00,
- 2017- Co-Investigator, Tufts Healthy Aging multi-year research project on creating Community profiles
2019 Present of Healthy Aging in Massachusetts and in New Hampshire (Beth Dugan, PI). Tufts Health Foundation sponsored.
- 2015- Co-Investigator, Tufts Healthy Aging multi-year research project on creating Community profiles
2017 Present of Healthy Aging in Rhode Island (Beth Dugan, PI). Tufts Health Foundation sponsored.
- 2014- Principal Investigator, Dementia Care Coordination project. Subcontract through the Alzheimer's
2015 Association from Tufts Health Plan.
- 2013- Co-Investigator, Tufts Healthy Aging multi-year research project on creating Community profiles
2015 of Healthy Aging in Massachusetts (Beth Dugan, PI). Tufts Health Foundation sponsored.
- 2012 Silverstein, N.M. (PI). *Strengthening Inclusive Transportation Partnerships to Promote Community Living*. Easter Seals. Washington, DC.
- 2011 Silverstein, N.M. (PI), & Gottlieb, A.G. (Co-PI). *Three State Evaluation of Lift Up Your Voice Elder Advocacy Training*. Community Catalyst. Boston, MA.
- 2010 Silverstein, N.M. (Consultant), & Gottlieb, A.G. *Chronic Disease Self Management Programs and Relevance to Persons with Dementia*. Alzheimer's Association Public Policy Office, Washington, DC.
- 2010 Silverstein, N.M. (Consultant). *Florida Dementia Friendly Transportation Research Project*. Carlin Rogers Consulting LLC for the Florida Department of Elder Affairs, Tallahassee, FL.
- 2009 Silverstein, N.M. (Consultant). National Center for Senior Transportation. Washington, DC. Advise on Student Scholar Initiative and increasing University involvement in transportation and aging.
- 2008-2010 Silverstein, N.M. (Consultant). *Assessment of Driving Safety in Aging, MCI and Dementia*. Stern, R.A. (PI). Alzheimer's Association Investigator Initiated Research Program.
- 2008-2009 Silverstein, N.M. (Consultant). *ITN Lite Project : Software as a Service for Volunteer and Community Transport*. ITN America, Portland, ME.
- 2008 Silverstein, N.M. (Consultant). *Transportation Alternatives and Individuals with Dementia*. Carlin Rogers Consulting LLC for the Florida Department of Elder Affairs, Tallahassee, FL.
- 2008-2009 Materdey, T., Silverstein, N.M., and Adler, G. *Does Monitoring Naturalistic Driving through Vehicle Instrumentation Make a Difference in Decision-Making for Fitness to Drive in Early Stage Dementia? An Intervention Study*. UMass Transportation Center Initiative. University of Massachusetts Transportation Center, Amherst, MA. Dr. Silverstein is a co-investigator.

- 2006-09 Eby, D., Silverstein, N.M., Adler, G., Molnar, L., & LeBlanc, D. *Fitness to Drive in Early Stage Dementia: An Instrumented Vehicle Study*. Project grant awarded to the University of Michigan Transportation Research Institute under the 2006 Investigator-Initiated Research Grant Program of the Alzheimer's Association for the grant period of 9/2006-8/2009. Dr. Silverstein is a co-investigator.
- 2004-05 Silverstein, N.M. (Gerontology Research Fellow). *Dementia and Driving*. Cooperative Agreement with UMass Boston from the Department of Transportation, National Highway Traffic Safety Administration (NHTSA/DOT).
- 2005 Silverstein, N.M. (Consultant) Strategic planning study. Beverly Foundation, Pasadena, California.
- 2004 Silverstein, N.M. (Evaluation Consultant). *Driving and Dementia* and also continued work on *Acute Care and Dementia*, National Alzheimer's Association.
- 2003 Silverstein, N.M. (PI) and Elizabeth Van Ranst (co-PI). *Promoting Safe Mobility among Elders by Increasing Awareness of Vehicle Modifications*. Charles H. Farnsworth Trust of the Medical Foundation, State Street Bank.
- 2003 Silverstein, N.M. (PI). *Seniors' Count Follow-up Study*. Boston Commission on Affairs of the Elderly. Grant to the Gerontology Institute for action-research project.
- 2002 Silverstein, N.M. (Evaluation Consultant). Continuation grant. *Improving Hospital Care for People with Dementia*. An acute care initiative sponsored by the National Alzheimer's Association. Consultation to the national Alzheimer's Association related to the grant activities.
- 2001 Silverstein, N.M. (P.I.). Three-site Educational Interactive Video Conference on Alzheimer's disease. Public Service Endowment Grant. University of Massachusetts Boston. This sum was matched by the *TADS* committee of the UMass President's Office in order to have sufficient resources to conduct an interactive video conference for Council on Aging directors on January 10, 2003.
- 2000 Silverstein, N.M. (Evaluation Consultant). *Improving Hospital Care for People with Dementia*. An acute care initiative sponsored by the National Alzheimer's Association. Responsible for designing RFL and RFP and assisting in the selection of a hospital site for a grant award in year one of the initiative.
- 2000 Silverstein, N.M. (P.I.), & Gottlieb, A. (Co-P.I.). Gerontology Institute, University of Massachusetts Boston. "Stony Brook Housing Assessment." Grant from private-non-profit housing board, Sharon, MA.
- 1999 Silverstein, N.M. (P.I.-UMass Boston), & Mulcare, D. (P.I.-UMass, Dartmouth). Professional development grant in Instructional Technology for Academic Development sponsored by the President's office, the campuses and the Informational Technology "Social and Economic Implications of Aging, An Interactive, Video-Based Distance Education Course."
- 1999 Silverstein, N.M. (P.I.), & Gottlieb, A. (Co-P.I.) Gerontology Institute, University of

Massachusetts Boston. Received a grant from Boston Aging Concerns Young and Old United Inc. "The Grandfamilies House Demonstration: Supportive Housing for Grandparents Raising Grandchildren."

- 1998 Silverstein, N.M. (P.I.-UMass Boston), & Mulcare, D. (P.I.-UMass Dartmouth). Two Professional Development Grants in Instructional Technology for Academic Development sponsored by the President's Office, the campuses and the Information Technology Council. "Introduction to Gerontology and the Two-Way Video Classroom" and "Training of UMass Faculty in the Use of the Two-Way Video Classroom Pedagogy and Technology."
- 1995 Silverstein, N.M. (P.I.). "Community Assessment for Dementia Services." Contracted to write a workbook for the National Alzheimer's Association, Chicago, IL.
- 1995 Zeisel, J. (PI), Hyde, J. (Co-PI), & Silverstein, N.M., (Research Consultant). "Design Criteria for Alzheimer Special Care Units (Phase II)." NIA/SBIR three-year grant to Hearthstone Alzheimer's Care, Lexington, MA.
- 1993 Bruce, E. (P.I.), & Silverstein, N.M. (Project Director). "Linking Eligible Elders to SSI: A Follow-Up Study of Families USA ACCESS: SSI Project." a grant partially funded through the Boston Foundation, Action research project, University of Massachusetts Boston Gerontology Institute and Center, Boston, MA.
- 1990 Hyde, J. (P.I.), & Silverstein, N.M. (Co-P.I.). "Barriers to Home Adaptation for Alzheimer's Families," Grant funded through the Medical Foundation of the Farnsworth Trust. University of Massachusetts Gerontology Institute and Center, Boston, MA.
- 1989 Gonyea, J. (P.I.), & Silverstein, N.M. (Co-P.I.). "The Role of Alzheimer's Disease Support Groups in Families Utilization of Community Services." Grant funded through the Medical Foundation of the Farnsworth Trust. Boston University School of Social Work, Boston, MA.
- 1985 Hyde, J. (P.I.), Silverstein, N.M. (Project Director), & Gonyea, J. (Evaluation consultant). "Partnerships for Community-Based Respite Care," an evaluation conducted for the Alzheimer's Association of Eastern Massachusetts of their three-year research and demonstration project funded through the Administration on Aging, Boston University, Boston, MA.

HONORS:

- 2019 Appointed to Advisory Board for the GSA publication, *What's Hot: Age-Friendly Universities*. Project is supported by AARP.
- 2018 Re-appointed to the Safe Mobility for Older Adults Committee (ANB60) of the Transportation Research Board of the National Academies, Washington, DC.
- 2014 Elected President, Association for Gerontology in Higher Education. Term is effective from President-Elect through President and then Past-President, March 2015-November 2019.
- 2014 Appointed to Board of Advisors, National Volunteer Transportation Center. Community Transportation Association of America, Washington, DC

- 2013 Hiram J. Friedsam Mentorship Award. Association for Gerontology in Higher Education. presented February, 2014, Denver, CO
- 2011 Appointed Visiting Scholar, AARP Office of Academic Affairs, Washington, DC
- 2010 Elected Chair-Elect, Social Research Planning and Practice Section (SRPP) of the Gerontological Society of America (GSA), Washington, DC. (3-year term).
- 2010 Winner of the 2009 David A. Peterson Award for the best article in Volume 29 of *Gerontology & Geriatrics Education* for the article titled, *Students Explore Livable Communities*. Awarded at the 2010 Annual Meeting and Educational Leadership Conference of the Association for Gerontology in Higher Education (AGHE), March, 2010, Reno, NV
- 2010 Appointed to the Safe Mobility for Older Adults Committee (ANB60) of the Transportation Research Board of the National Academies, Washington, DC.
- 2009 Elected to the Heller Alumni Association Board, Brandeis University Effective Date: July 1, 2009.
- 2008 Silverstein, N.M. (Guest Coordinator). Special issue on older drivers. *Gerontology & Geriatrics Education*. 29 (4).
- 2008 Juror, Fairfax Intergenerational Design Competition, Fairfax Renaissance Development Corporation, December 5, 2008, Cleveland, Ohio.
- 2008 Joseph Foley Lecturer, Alzheimer's Association, Cleveland Chapter, November 6, 2008
- 2008 Visiting Professor Pro Tempore, Dept. of Geriatric Medicine, Cleveland Clinic Educational Foundation, Nov. 5-7, 2008.
- 2008 Louis Lowy Award, Annual Meeting of the Massachusetts Gerontology Association, April 15, 2008
- 2007 Person of the Year, Alzheimer's Association, Massachusetts Chapter, Annual Meeting, November 15, 2007
- 2007 Elected Member-At-Large to the Executive Committee of the Association for Gerontology in Higher Education.
- 2007 Bourestom Keynote Lecture, Minnesota Gerontological Society, Brooklyn Center, Minnesota (April 27, 2007)
- 2006 Program Chair, Annual Meeting of the Association for Gerontology in Higher Education, Indianapolis, IN.
- 2004- Gerontology Research Fellow, National Highway Traffic Safety Administration, U.S.
2005 Department of Transportation, Washington, DC.
- 2002 American Journal of Nursing chose Dementia and Wandering Behavior: Concern for the Lost Elder

as a “Book of the Year” awardee.

- 2001 Volunteer appreciation honoree, Needham Council on Aging, Needham, MA.
- 2000 Faculty appreciation honoree, University of Massachusetts Boston
- 1999 Co-Chair, Brandeis University Heller Graduate School for Advanced Studies of Social Welfare 40th anniversary alumni event. Waltham, MA.
- 1999 Fellow, elected by the Social Research Planning and Practice Section of the Gerontological Society of America.
- 1996 "Master Teacher Certificate for Contributions to Gerontological Education." Presented at the Association for Gerontology in Higher Education (AGHE) annual meeting, Philadelphia, PA.
- 1990 "Allocations Service Award for Community Service" Presented by the United Way of Massachusetts Bay.

REVIEW ACTIVITIES:

Journal article reviewer:

Journal of Aging and Social Policy (on Editorial Board since 2016)
Journal of the American Medical Directors' Association
Gerontology and Geriatrics Education (on Editorial Board since 2000)
The Gerontologist (on Editorial Board since 2014)
Journal of Gerontology: Social Sciences
Journal of Applied Gerontology
Accident Analysis & Prevention
American Nurse Today
Journal of Transport & Health (on Editorial Board since 2013)
Research on Aging (on Editorial Board since 2016)
Preventive Medicine
Traffic Injury Prevention
Israel Journal of Psychiatry
BioMed Central Geriatrics

Guest reviewer, Journal of Mental Health and Aging 6 (4). Special Issue on the mental health of grandparent caregivers. (Winter, 2000).

Educational Module Reviewer— Reviewed 3 modules related to dementia for University of South Carolina Geriatric Education Center (2005).

Grant Reviewer—Alzheimer's Association Medical and Scientific Grant awards program (since 1998). Alzheimer's and Related Disease Research Award Fund (ARDRAF), Commonwealth of Virginia (2007). Michigan Center for Advancing Safe Transportation throughout the Lifespan (M-CASTL). Research Excellence Program. (2008). Beverly Foundation Star Awards for Excellence in Senior Transportation (2008-2010), National Center for Senior Transportation (NCST) Student Scholar Initiative (2009, 2010)

Abstract reviewer for professional meetings: Gerontological Society of America, Association for Gerontology in Higher Education, and the Transportation Research Board.

ADVISORY COMMITTEES

- 2016- 2017 Massachusetts Alzheimer's and Related Dementias Acute Care Advisory Committee, Dept. of Public Health, Boston, MA, USA, State. (April 13, 2016 – Fall 2017). Participate in legislative-appointed committee charged with creating a strategy to address dementia capable care in the Commonwealth.
- 2015-present Massachusetts Strategic Highway Safety Plan Committee(s). Emphasis areas: Older Driver Safety and Impaired Driving
- 2014-2016 National Volunteer Transportation Center, Community Transportation Association of America. Star Awards Review Committee and Center Advisor. Washington, DC.
- 2010-2014 Beverly Foundation Star Awards for Senior Transportation Programs Review Committee
- Aug. 2009 Rides Change Lives: The Future of Senior Transportation (Expert Forum) National Center on Senior Transportation (invited) City: Washington, DC
- Feb. 2009 Taxonomy of Older Driver Behaviors and Crash Risk. Expert panel. National Highway Traffic Safety Administration, USDOT, Baltimore, MD.
- Apr. 2008 Strategic Planning for Older Driver Safety. Invited by the National Highway Traffic Safety Administration, Office of Behavioral Safety Research, USDOT. Bethesda, MD.
- Jan. 2008 Transportation Research Board Safe Mobility Committee, Subcommittee on Medical Advisory Boards and Medical Review of Drivers. Also appointed to task force advising SHRP2.
- Dec. 2007 North American License Policy Workshop, AAA Foundation for Traffic Safety, Washington, DC.
- Jan. 2007 Alzheimer's Association Foundations of Dementia Care curriculum. Expert member. Workgroup on Wandering Behavior in Long Term Care Facilities.
- Jan. 2007 Expert Panel meeting-Jan. 25, 2007, Beverly Foundations Transportation Transitions, Washington, DC.
- Oct. 2006 Expert Panel meeting--Oct. 5-6, 2006, University of Michigan Transportation Research Institute (UMTRI), Ann Arbor, MI Topic was operationalizing measureable behaviors related to driving impairments in early stage dementia.
- Sept. 2006 Expert Panel meeting—Sept. 21-22, 2006, U.S. Department of Transportation, Washington, DC on “How to Hold the Line of Older Driver Fatalities 2005-2025”
- June 2005-2013 Senior Advisor, Beverly Foundation, Pasadena, CA. Current project as member of Expert Group working on “Older Adult Transitions to Transportation Options”

- July 2005 Research Group, ITNAmerica, the Independent Transportation Network, Portland, ME
- Oct. 2005 Invited Participant: Independent Transportation Network of America Summit (Oct. 20-21, Freeport, Maine).
- Sept. 2005 Expert Panel meeting—Sept. 8-9, 2005, University of Michigan Transportation Research Institute (UMTRI)
Expert meeting for UMTRI project funded by NHTSA to develop and test a self-screening instrument for older drivers based on health concerns or symptoms that directly affect critical driving tasks.
- January-March 2002 Advisory member. Strategic Planning Committee. West Suburban Elder Services, Watertown, MA. WSES is an Aging Service Access Point (ASAP).
- 2001 Advisory council member, VIP project, an advocacy project for vulnerable and isolated elders. Boston University School of Medicine, Department of Veterans Affairs Medical Center, Bedford, MA.
- Winter/Spring 2000 Volunteer Consultant: Increased Housing Opportunities Committee (committee appointed by the Needham Board of Selectmen). Assisted this group in conducting a survey on housing preferences and concerns among Needham’s elders in Winter/Spring 2000. Funding was provided to a UMB doctoral student for data entry and analysis.
- June 2000 Acute Care Demonstration Advisory Committee. National Alzheimer’s Association. Chicago, Il.
- Dec. 2000-Feb. 2001 National Steering Committee for 2nd Grandparent Raising Grandchildren Satellite Conference on Financial and Legal Issues Impacting Grandparents who are Raising their Grandchildren. Conference was held on February 27, 2001. University of Massachusetts Boston participated as a site.
- Sept. 1999-June 2000 Expert Panel member, “Quality of Care and Well-Being for Individuals with Early Stage Dementia.” The Picker Institute, Boston, MA.
- Sept. 1999 Massachusetts Kinship Coalition. Planning Committee member, “Kinship Summit.” A full day conference directed toward legislators and state health and human service agencies to address the challenges of kinship care in Massachusetts. Summit was held April 11, 2000. Coalition is working on legislation to study and to support kinship caregivers in Massachusetts.
- Spring 1999-June 2000 Advisory Board member, “Caregiver Assessment Regarding End-of-Life Dementia.” National Alzheimer’s Association funded grant (Volicer, L. & Hurley, A., PI’s), E. N. Rogers Memorial Veteran’s Hospital, Bedford, MA.
- Dec. 1998-1999 Advisory Board member, “Alpha Software Assessment Tool for Assisted Living.” NIA Dec. SBIR funded study. (Hyde, P.I.) Hearthstone Alzheimer’s Care, Lexington, MA.
- July, 1998- Advisory Board member, Boston Museum of Science travelling exhibit on the “Secrets of

April 2000 Aging” that began a five-city tour in April, 2000.

Jan. 1998- Advisory Board member, “Grandparents Raising Grandchildren Satellite Video
Feb. 1999 Conference for Professionals” University of Massachusetts Boston joined 283 sites across
the nation for a conference held on January 12, 1999.

PROFESSIONAL MEMBERSHIPS:

Transportation Research Board of the National Academies. Joint Subcommittee on Medical Advisory Boards and Licensing Review. Member, Safe Mobility for Older Adults Committee (ANB60)

The Gerontological Society of America. Chair-Elect, Chair, Past-Chair, Social Research Planning and Practice Section (SRPP); Fellow since 1999. Representative, Joint GSA/AGHE Committee on Research, Education, and Practice (2000). Fellowship Committee for the Social Research Planning and Practice section (2007-2009). Annual meeting program abstract reviewer; Reviewer and Editorial Board Member, *The Gerontologist*.

The Association for Gerontology in Higher Education (AGHE). Membership is institutional through UMB. Member, AGHE Faculty Development Committee since 1999. Elected “Member at Large” to Executive Committee (2007) Annual meeting program abstract reviewer. Program Chair for 2006 Annual Meeting–Indianapolis. Executive Committee Member (2004-2006). Site Selection Chair, 2004-2005. Elected President-Elect, President, Past-President (term-2015-2019)

The American Society on Aging. (former member)Co-Chair, Transportation Track, Annual Meeting, 2004. Annual meeting Program Committee member since 2004. Co-Chair, American Society on Aging Summer Series in New England, 1998, 1999, 2000.

The Massachusetts Gerontological Association

Alzheimer’s Association, Massachusetts/New Hampshire Chapter. Appointed to Advisory Council July 2001. Board Member 1994-2000. Vice Chairperson, 1997-1999. Chairperson of Administration Committee 1997-1999. Chairperson of the Board, 1999-2000.

Sigma Phi Omega, National Honor Society in Gerontology, Co-Faculty Advisor (1999-2017), Gamma Upsilon Chapter, University of Massachusetts Boston.

CIVIC MEMBERSHIP:

Needham Democratic Town Committee, Delegate to the State Democratic Convention 1997, 1999, 2000, 2001, 2002

Town Meeting Member, Precinct A, Needham, MA

Jan. 1992- Board Member, Needham Council on Aging, Needham, MA. Chairperson of Long
June 2004 Range Planning since 1996. Needham was the 21st site in the nation and the first in
Massachusetts to undergo the national standards for senior center accreditation and was
approved for senior center accreditation in 1999 and re-accredited in 2004.

Sept. 2006- Reappointed to Council on Aging Board, Needham, MA
June 2010

