

# MEDICAL ASSISTANT

# Technical Diploma Program Code: 31-509-1 Total Credits: 32-33

Mid-State's Medical Assistant program prepares graduates to work confidently in medical offices and clinics, assisting in the reception, examination, and treatment of patients. You'll learn valuable clinical and clerical skills as well as how to sterilize equipment and perform lab procedures, EKGs, and injections. The program's combination of classroom instruction and clinical practicum at a variety of area medical offices and clinics provides comprehensive, cognitive (knowledge), psychomotor (skills), and affective (behavior) preparation. Successful graduates are eligible to write one of two voluntary national certification exams for medical assistants.

Estimated tuition and fees: mstc.edu/programcosts

## ACADEMIC ADVISOR

To schedule an appointment with an academic advisor, call 715.422.5300. Academic advisors will travel to other campuses as necessary to accommodate student needs. For more information about advising, visit **mstc.edu/advising**.

## CHECKLIST:

This section will be completed when meeting with your academic advisor.

- □ FAFSA (www.fafsa.gov)
- Financial Aid Form(s) Form(s):
- □ Follow-Up Appointment:

Where:

When:\_\_\_\_\_

With:

- Official Transcripts
  Mid-State Technical College
  Student Services Assistant
  1001 Centerpoint Drive
  Stevens Point, WI 54481
- Criminal Background Statement of Understanding and Release of Information Form

□ Other:\_\_

mstc.edu 888.575.6782 TTY: 711

> ADAMS CAMPUS 401 North Main Adams, WI 53910



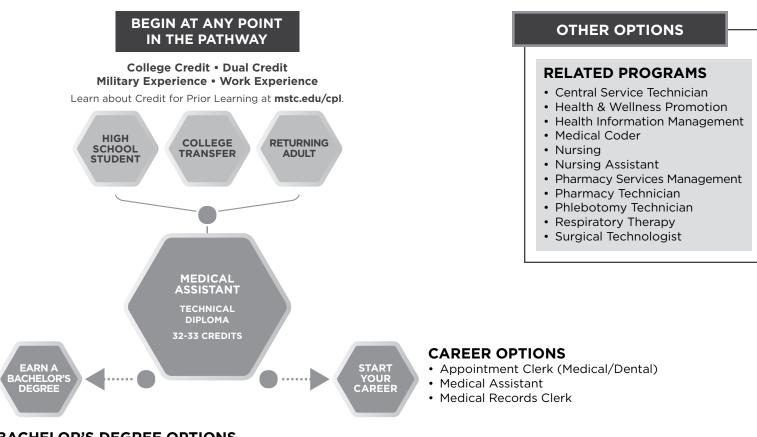
MARSHFIELD CAMPUS 2600 West 5th Street Marshfield, WI 54449



**STEVENS POINT CAMPUS** 1001 Centerpoint Drive Stevens Point, WI 54481 WISCONSIN RAPIDS CAMPUS 500 32nd Street North Wisconsin Rapids, WI 54494

Mid-State does not discriminate on the basis of race, color, national origin, sex, disability, or age in its program, activity, or employment. The following person has been designated to handle inquiries regarding the nondiscrimination policies: Vice President - Human Resources; 500 32nd Street North, Wisconsin Rapids, WI 54494; 715.422.5325 • AAEO@mstc.edu. 3/2022

# CAREER PATHWAY



## **BACHELOR'S DEGREE OPTIONS**

For more information and additional opportunities, visit mstc.edu/transfer.

#### **PROGRAM OUTCOMES**

Employers will expect you, as a Medical Assistant graduate, to be able to:

- Perform medical office administrative functions.
- Provide patient care in accordance with regulations, policies, laws, and patient rights.
- Perform medical laboratory procedures.
- Demonstrate professionalism in a health care setting.
- Demonstrate safety and emergency practices in a health care setting.

#### **TECHNICAL SKILLS ATTAINMENT**

The Wisconsin Technical College System (WTCS) has implemented a requirement that all technical colleges measure program outcomes attained by students. This requirement is called Technical Skills Attainment (TSA). The main objective of TSA is to ensure graduates have the technical skills needed by employers. Students who successfully complete Medical Assistant Clinical Procedures 2 and Medical Assistant Laboratory Procedures 2 will meet the TSA requirements.

This program prepares competent entry-level medical assistants in the cognitive (knowledge), psychomotor (skills), and affective (behavior) learning domains. This program is accredited by the Commission on Accreditation of Allied Health Programs (www.caahep.org) upon the recommendation of the Medical Assisting Education Review Board (MAERB).

#### Commission on Accreditation of Allied Health Education Programs

9355 113th St. N, #7709, Seminole, FL 33775 Phone: 727.210.2350 • www.caahep.org

#### ADDITIONAL ENTRY CRITERIA

To apply to the Medical Assistant program, please submit the following documents to Mid-State Admissions:

• Criminal Background Statement of Understanding and Release of Information form.

#### Mid-State Technical College • Admissions 500 32nd Street North, Wisconsin Rapids, WI 54494

# **TECHNICAL STANDARDS**

A list of specific physical, emotional, and mental tasks needed to function as a medical assistant is available at **mstc.edu/programs/medical-assistant**. Contact the Disability Services coordinator in the Student Services & Information Center to receive assistance.

# CLINICAL-RELATED REQUIREMENTS

Prior to placement at a clinical site, students need to pay for a criminal background check and provide documentation of required health work to a private vendor.

Students are responsible for ensuring all requirements remain current during program enrollment.

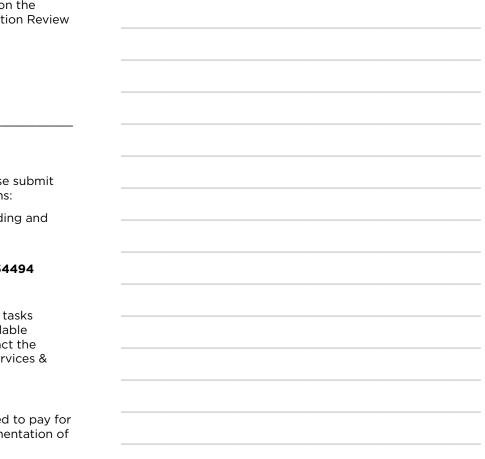
Clinical sites have the right to refuse a student's placement based on inadequate health records, pending charges, or conviction records. Students with a criminal history may not be able to complete clinical courses. Mid-State will make two attempts to place a student in an appropriate clinical experience. If Mid-State is unable to place the student after two attempts, the student will be withdrawn from the clinical course and will not be able to advance in the program.

# PROGRAM PROGRESSION AND COMPLETION

In order to maintain a passing status and progress in the program, students must:

- Repeat courses not completed with a grade of "C" or better prior to progressing in core courses or other courses with co- or prerequisites.
- Receive a grade of "C" or better in all courses required for graduation.

Please note that the ability to repeat courses is dependent upon availability in courses. Students may be required to apply for program re-entry in order to repeat courses within the program's instructional area.



NOTES:

## STUDENT HANDBOOK

Visit **mstc.edu/studenthandbook** to view Mid-State's student handbook, which contains information about admissions, enrollment, appeals processes, services for people with disabilities, financial aid, graduation, privacy, Mid-State's Student Code of Conduct, and technology.

## **GRADUATION REQUIREMENT**

The GPS for Student Success course is required for all Mid-State program students and is recommended to be completed before obtaining 12 credits. (Not counted in the total credit value for this program.) Some students are exempt from this requirement. Please see your program advisor for more information.

#### GPS for Student Success 🗹

**10890102 .....1 credit** Integrate necessary skills for student success by developing an academic plan, identifying interpersonal attributes for success, adopting efficient and effective learning strategies, and utilizing Mid-State resources, policies, and processes. This course must be completed prior to obtaining 12 credits and is a graduation requirement.

#### ADDITIONAL COURSES AS NEEDED

The following courses may be recommended or required if the student does not achieve minimum Accuplacer scores.

# Intro to College Reading

**10838104 .....2 credits** Provides learners with the opportunities to develop and expand reading skills, including comprehension and vocabulary skills. Learners apply reading skills to academic tasks and read to acquire information from a variety of sources.

## Intro to College Writing

**10831103** .....**3 credits** Introduces basic principles of composition, including organization, development, unity, and coherence in paragraphs and multi-paragraph documents. The purpose of this course is to prepare students for successful entry into required program courses. This course is tuition bearing and under certain circumstances may qualify for financial aid. This course cannot be used to satisfy program completion requirements at Mid-State.

Prerequisite: Accuplacer Sentence Skills score of 60 or equivalent. Proficiency in word processing skills recommended.

# Pre-Algebra

**10834109** .....**3 credits** Provides an introduction to algebra. Includes operations on real numbers, solving linear equations, percent and proportion, and an introduction to polynomials and statistics. Prepares students for elementary algebra and subsequent algebra-related courses.

Prerequisite: Accuplacer Math score of 65, Accuplacer Algebra score of 30, ABE Math Prep V 76854785 and ABE Math Prep VI 76854786 with a grade of "S." (Note: ABE Math Prep V and VI courses cannot be used to satisfy program completion requirements at Mid-State.)

# SAMPLE FULL-TIME CURRICULUM OPTION

<b>Term</b> 10501101 10501104 10501107 31509301 31509302	18-19 cred Medical Terminology Culture of Healthcare Digital Literacy for Healthcare Medical Assistant Administrative Procedures Human Body in Health & Disease -or-	3 2 2 2 3	
	General Anatomy & Physiology 🖻 Medical Assistant Laboratory Procedures 1 Medical Assistant Clinical Procedures 1	4 2 4	
<b>Term</b> 10501108 10501109 31509305 31509306 31509307 31509310	<b>14 cred</b> Pharmacology for Allied Health Medical Law, Ethics, and Professionalism Medical Assistant Laboratory Procedures 2 Medical Assistant Clinical Procedures 2 Medical Office Insurance and Finance Medical Assistant Practicum	its 2 2 2 3 2 3 3	
Total credits 32-33			

This course has options available to receive credit for prior learning (CPL) or work experience. Visit the website at mstc.edu/cpl or contact your advisor for details.

Please Note:

- This curriculum sequence is only for student planning. Actual student schedules will vary depending on course availability.
- Program completion time may vary based on student scheduling and course availability. For details, go to **mstc.edu/schedule**.

# SAMPLE PART-TIME CURRICULUM OPTION

<b>Term</b> 10501101 31509302	Medical Terminology <b>B</b> Human Body in Health & Disease <b>-or-</b> General Anatomy & Physiology <b>B</b>	<b>6-7 credits</b> 3 3
Term	General Anatomy & Physiology 🖻	4 6 credits
10501104	Culture of Healthcare	2
10501107	Digital Literacy for Healthcare 🗹	2
10501108	Pharmacology for Allied Health 🖻	2
Term		10 credits
10501109	Medical Law, Ethics, and Professio	nalism 2
31509301	Medical Assistant Administrative P	
31509303	Medical Assistant Laboratory Proc	
31509304	Medical Assistant Clinical Procedu	res 1 4
Term		10 credits
31509305	Medical Assistant Laboratory Proc	edures 2 2
31509306	Medical Assistant Clinical Procedu	
		–
31509310	Medical Assistant Practicum	3
Total credits 32-33		

# **Culture of Healthcare**

**10501104**.....**2 credits** An introduction to the culture of healthcare for students interested in working in various healthcare settings. Learners examine professionalism, interpersonal and written communication skills, problem-solving skills and patient privacy and confidentiality issues as they relate to healthcare.

# Digital Literacy for Healthcare 🗹

**10501107 .....2 credits** The focus of this course is the use of technology in healthcare. Learners use common business software applications, including word processing, presentation, spreadsheet, and databases. Communication methods using technology are addressed. Learners gain experience with using the electronic health record (EHR). Healthcare EHR security issues, social media use, and digital healthcare resources are examined.

# General Anatomy & Physiology 🖻

**10806177......4 credits** Examines basic concepts of human anatomy and physiology as they relate to health sciences. Using a body systems approach, the course emphasizes the interrelationships between structure and function at the gross and microscopic levels of organization of the entire human body. It is intended to prepare health care professionals who need to apply basic concepts of whole body anatomy and physiology to informed decision making and professional communication with colleagues and patients. *Prerequisite: High School GPA of 3.0 or Accuplacer Reading Skills of 236 or ACT of 15, or General Chemistry 10806134 with a grade of "C" or better, or General Biology 10806114 with a grade of "C" or better, or Human Body in Health & Disease 10509102 with a "C" or better.* 

Students are encouraged to bring transcripts for further evaluation if they do not meet these requirements.

# Human Body in Health & Disease

**31509302**.....**3 credits** Focuses on diseases that are frequently first diagnosed and treated in the medical office setting. Students learn to recognize the causes, signs, and symptoms of diseases of the major body systems as well as the diagnostic procedures, usual treatment, prognosis and prevention of common diseases.

# Medical Assistant Administrative Procedures

**31509301**.....**2 credits** Introduces medical assistant students to office management, business administration, and the electronic medical record (EMR) in the medical office. Students learn to schedule appointments, perform filing, record keeping, telephone and reception duties, communicate effectively with patients and other medical office staff, and keep an inventory of supplies.

Prerequisite: Admission to Medical Assistant program 315091

## **Medical Assistant Clinical Procedures 1**

**31509304......4 credits** Introduces medical assistant students to clinical procedures performed in the medical office setting. Students perform basic examining room skills, including screening, vital signs, patient history, minor surgery, and patient preparation for routine and specialty exams in the ambulatory setting. Learner explores communication principles and psychology theories related to patient care.

Prerequisite: Admission into Medical Assistant program 315091; Corequisite: Medical Assistant Laboratory Procedures 1 31509303

# Medical Assistant Clinical Procedures 2

**31509306**.....**3 credits** Prepares medical assistant students to perform patient care skills in the medical office setting. Students perform clinical procedures including administering medications, assisting with minor surgery, performing an electrocardiogram, assisting with respiratory testing, educating patients/ community, and maintaining clinical equipment in an ambulatory setting. Students learn preventive care and principles of nutrition.

Prerequisites: Medical Assistant Clinical Procedures 1 31509304, Medical Assistant Laboratory Procedures 1 31509303, Medical Terminology 10501101, and Human Body in Health and Disease 10509102; Corequisite: Medical Assistant Laboratory Procedures 2 31509305

#### Medical Assistant Laboratory Procedures 1 31509303......2 credits

Introduces medical assistant students to laboratory procedures commonly performed by medical assistants in a medical office setting. Students perform Clinical Laboratory Improvement Amendment (CLIA) waived routine laboratory procedures commonly performed in the ambulatory care setting. Students follow laboratory safety requirements and federal regulations while performing specimen collection and processing, microbiology and urinalysis testing. *Prerequisite: Admission to Medical Assistant program 315091; Corequisite: Medical Assistant Clinical Procedures 1 31509304* 

# Medical Assistant Laboratory Procedures 2

**31509305**.....**2 credits** Prepares students to perform phlebotomy and Clinical Laboratory Improvement Amendment (CLIA) waived hematology, chemistry, immunology and laboratory procedures commonly performed by medical assistants in the ambulatory care setting.

Prerequisite: Medical Assistant Laboratory Procedures 1 31509303; Corequisite: Medical Assistant Clinical Procedures 2 31509306

# **COURSE DESCRIPTIONS**

# **Medical Assistant Practicum**

**31509310......3 credits** Requires medical assistant students to integrate and apply knowledge and skills from all previous medical assistant courses in actual ambulatory health care settings. Learners perform medical assistant administrative, clinical, and laboratory duties under the supervision of trained mentors to effectively transition to the role of a medical assistant. This is a supervised, unpaid, clinical experience. AAMA required Practicum - 160 minimum hours (AAMA minimum) up to 216 hours.

Prerequisites: Medical Assistant Laboratory Procedures 2 31509305 and Medical Assistant Clinical Procedures 2 31509306

#### Medical Law, Ethics, and Professionalism

**10501109**.....**2 credits** Prepares students to display professionalism and perform within ethical boundaries in the healthcare setting. Students maintain confidentiality, examine legal aspects of the medical record, perform risk management procedures, and examine legal and bioethical issues.

# Medical Office Insurance and Finance

**31509307**.....**2 credits** Introduces medical assistant students to health insurance and finance in the medical office. Students perform bookkeeping procedures, apply managed care guidelines, and complete insurance claim forms. Students also use medical coding and managed care terminology to perform insurance-related duties.

Prerequisite: Admission to Medical Assistant program 315091; Corequisite: Medical Assistant Clinical Procedures 2 31509306.

# Medical Terminology 🗹

**10501101......3 credits** Focuses on the component parts of medical terms: prefixes, suffixes, and word roots. Students practice formation, analysis, and reconstruction of terms. Emphasizes spelling, definition, and pronunciation. Introduces operative, diagnostic, therapeutic, and symptomatic terminology of all body systems as well as systemic and surgical terminology.

# Pharmacology for Allied Health 🖻

**10501108**.....**2 credits** Introduces students to medication classification, basic pharmacology principles, and supplements. Students apply basic pharmacodynamics to identify common medications and calculate dosages in preparation for medication administration.