Best Practices - Migration to SharePoint Online



Welcome Everyone!

Thank you for joining us!

Best Practices for Making your Migration to SharePoint Online a Success!



PLEASE
Be Sure To
Silence Your
Cell Phone



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- Principal Consultant @ Netwoven
- 28+ years of overall development experience including 16 years as a Microsoft Software Design Engineer and Technology Solutions Professional.
- MCTS MCP
- Cloud Solutions (Office365, Nintex Workflow, DocuSign...)
 development, deployment, and migrations.

Who is Netwoven? 2015 Cloud Computing Excellence Award Winner





- Netwoven is a solution consulting firm serving large & mid-size enterprises
- We were founded in 2001 by former Microsoft executives
- Top domain experts from multiple industries and technology firms like
 Microsoft, Accenture, Oracle & Intel
- U.S. headquartered company with global development center



Netwoven Services



New Deployments / Migrations to Office365

- Dynamics CRM solutions
- Social and Search based solutions
- Expert Staffing Assistance
- Nintex Authorize Reseller
- Enterprise Content Management
- Web, Intranet & Collaboration Sites
- Big Data Management & Visualization
- Integrated Digital Marketing
- Platform Managed Services



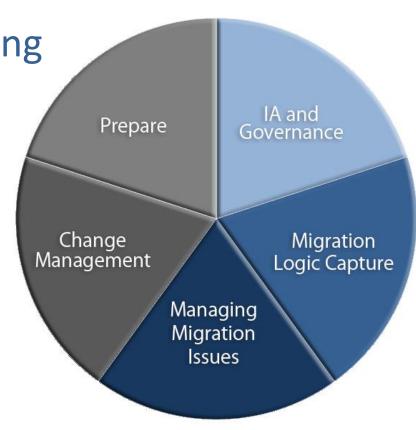
Topics for Today....



Defining the vision and scope

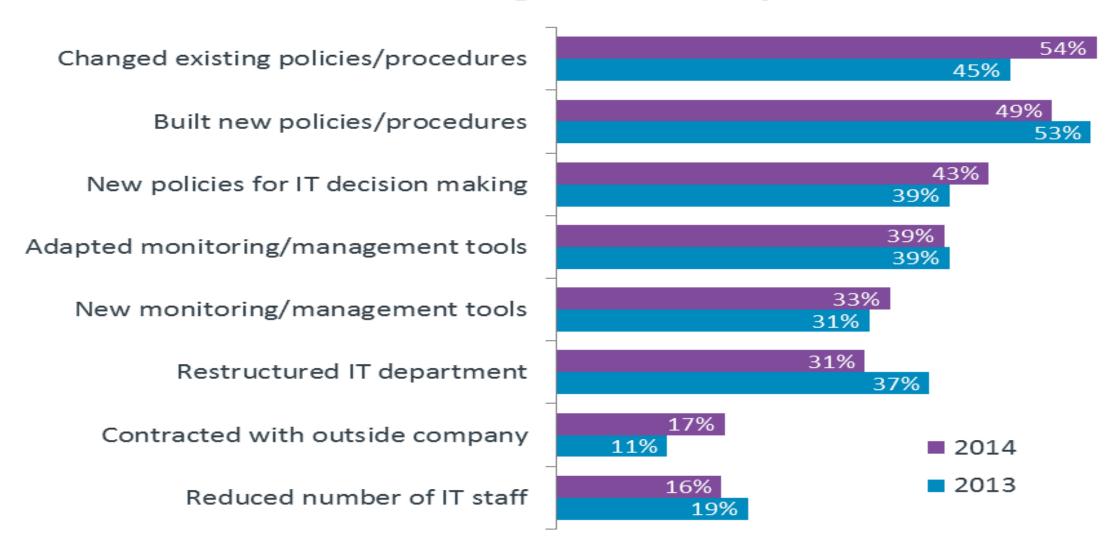
Information Architecture and Planning

- Pre-Migration Analysis
- Migration Setup
- Iterative Migration Process
- Post Migration wrap-up
- Governance





Internal Changes Driven by Cloud

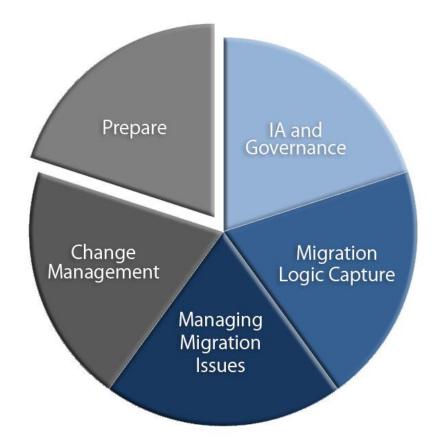




"65% of the large organizations believe that SharePoint will be one of their top five mission critical business applications in 2 years time."

Enterprise Strategy Group



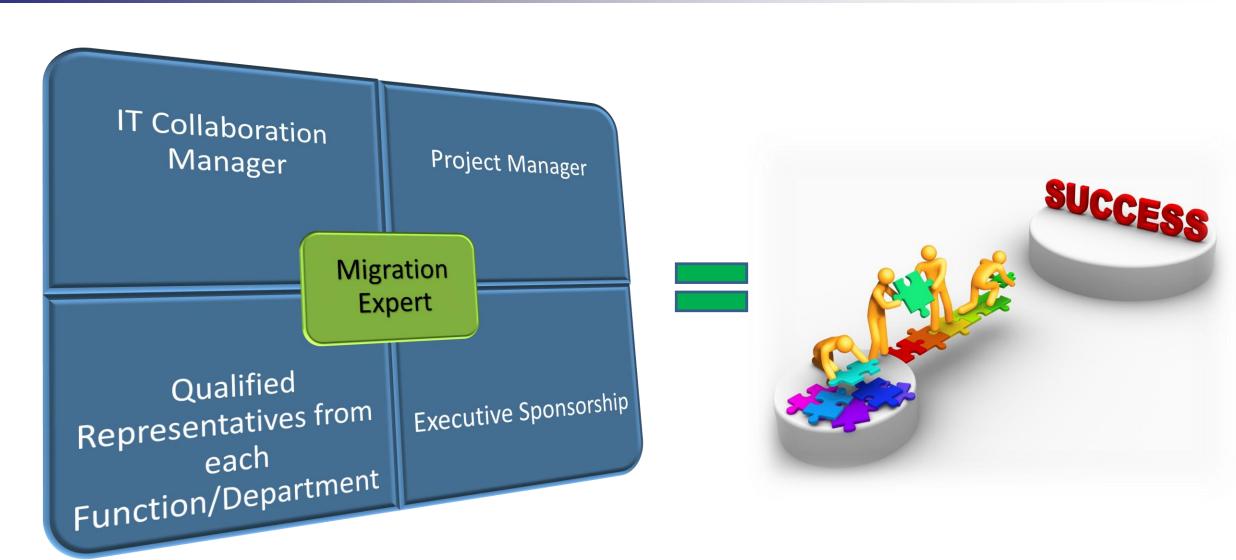


ARE YOU PROPERLY PREPARED FOR YOUR



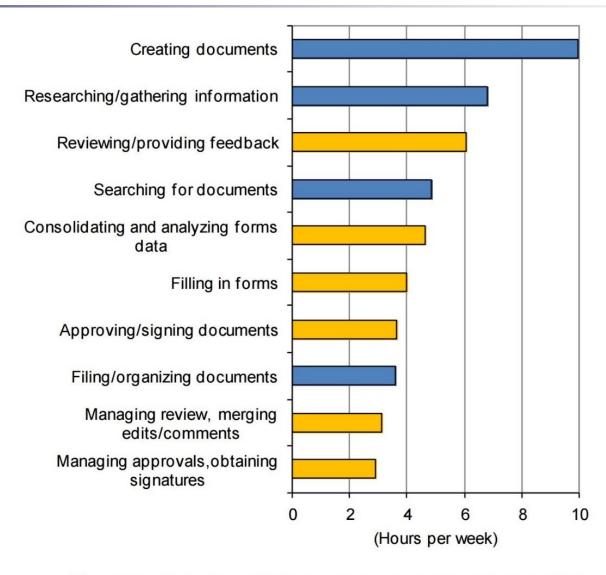
Assemble a Working Group





Educating the Group





- Activities related to creating/managing documents (personal productivity)
- Activities related to review/approval of documents (collaboration)

Educating the Group



Run a Workshop to answer the following questions:

- Collaboration Strategy and Common Issues?
- What is SharePoint/O365?
- What is Information Architecture?
- How do Permissions, Inheritance and Groups work?
- What types of Site Templates and what does my Organization need in them?
- What can and should we do with Creative Design and Branding?
- What is Governance and why should I care?

Pre-Migration Analysis



- Reports
 - Content, Versions and Distribution
 - Permissions and Inheritance
 - Migration Known Issues (File Size, Unsupported File Types, etc.)
 - Identify where extra attention is needed: Workflows, Custom Features, InfoPath Forms, etc.
- User, Group and Template Mapping
- Purchase a Migration Tool!
- Baseline your Migration Throughput and Tune
- POC your Migration and identify Post Migration Configurations required
- Dial in the configuration options available with the Migration Tool

Data Cleansing



- Disposition or skip migrating unnecessary content
- Clean Up Permissions or don't migrate them

Embrace the opportunity that has presented itself and don't forklift extra

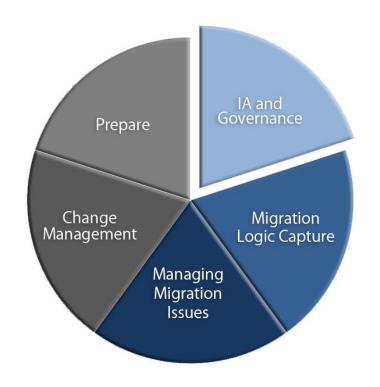
baggage into your shiny new 3CS Platform

3CS

- Content
- Collaboration
- Communication
- Social







INFORMATION ARCHITECTURE

Why Would I Design When I Can Just Build?



- Information Architecture and Design is not intended to be done by the masses
- Make it easy to determine where to put content as well as how to find it
- One design doesn't fit all, however a common, extensible foundation works as a starting point for nearly everyone
- What content management, content storage systems, or technologies currently exist within the organization?
- Does your organization have a complex or even massive file-share environment in place?
- Is there an existing intranet with documents or static content that will need to be analyzed and considered? If so, who owns or updates this content?
- What does your organization consider to be a record?

Site Collections and Site Architecture

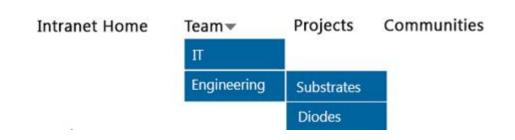




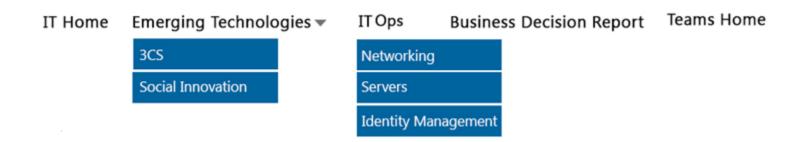
Cohesive Navigation



Top Level Global Navigation



Structural Team Site Collection Global Navigation



Classification Taxonomy



Examples

Consider whether you have any organization-wide tagging requirements first

Security Classification

Expiration Date

 Move into more specific cases as you define your templates

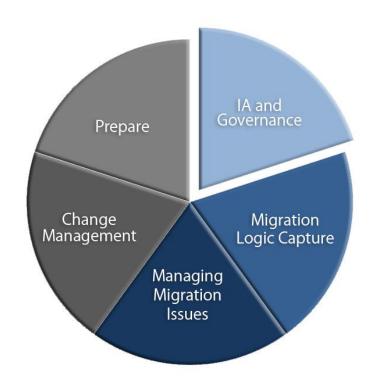
Project Phase Gate

Business Requirements

Document

 Don't worry if this is not part of your initial rollout... Many times it comes later with structured Document Management or ECM for your Intranet Portal





SITE PROVISIONING, BRANDING, TEMPLATES AND GOVERNANCE

Site Provisioning



- Build a Custom Site Provisioning Application
 - Leverage the "Provisioning Sites and Site Collections" Project http://dev.office.com/
- Automate the governance rules for Site Creation to reduce ongoing overhead and remove potential for mistakes
- Consider the ability to introduce a Workflow into your Site Provisioning Process
- Stick to the OOTB Master Pages and use JS Injection

Web Templates



- If you decide against taking the Custom Site Provisioning App approach, at the very least:
 - Keep living sites that you create your Web Templates from in a central location
 - Strictly enforce the policy for managing, updating and deploying your Web
 Templates across your content site collections
 - Employ JS in your Master Pages to enforce where your site owners can create sites of each template type

• Consult with an expert to avoid the many pitfalls with using Web Templates... There are a lot of them!

Branding



- Centralize your branding components for ease of management (CSS, JS, Images and other Assets, etc.)
- Strongly advocate keeping it simple and leveraging the Theming Framework for Collaboration Branding
- Be cognizant that you don't break Minimal Download Strategy (MDS)
 with your branding and JS



Whether by Automation or Manual Process, Make sure you clearly define & enforce your Governance Policies!





MIGRATION LOGIC CAPTURE AND ANALYSIS

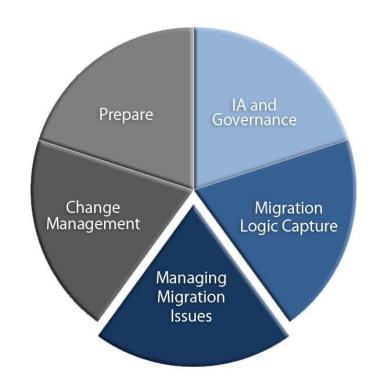
Why Should I Organize the Mapping Logic Capture?



- Why can't I just let my site owners do this on their own accord?
- Team sites... representatives from each to reflect the desired organization hierarchy into the site structure
- Central validation from someone that "Get's it"
- Save money on Migration Tooling Licenses
- Automate the migration and testing from the structured logic captured







PROACTIVELY TACKLING MIGRATION ERRORS AND OMISSIONS

Proactive Migration Error Handling



 Migration tools don't always capture all of their own errors and omissions when run at a large scale

Don't put yourself in an endless support situation, automate the testing of

the migrated content



- Provision Testing Servers to run your Automated Tests
- Test: Lists, Libraries, Configurations, Views, Versions, Authorship Data, Navigation, Web Parts





BROKEN LINKS

Fixing Links versus URL Redirection



Fixing Links

- Permanently Fixes the Problem
- Requires Specialized Tooling
- Can be time consuming and expensive to implement
- Need to ensure it covers all file types you need
- Can be difficult to manage updating absolute hyperlinks on Wiki and other Page Content during migration

URL Redirection

- Requires ongoing support of another solution
- Overhead of ongoing management is fairly low
- Cost to implement is comparatively low
- Supports redirecting of all links in all types of content





ESTIMATING AND MANAGING YOUR MIGRATION TIMELINE

Migration Process and Focus



Focus

- Minimize your Blackout Window
- Catch as many issues as possible with automation
- Continually reinforce your unified communications

Process

- 1. Pre-Migration Analysis
- 2. Migration Logic Capture
- 3. Full Migration, Automated Testing and QA/UAT
- 4. Delta / Incremental Migration,
 Automated Testing and QA/UAT
- 5. URL Redirection and Go-Live

Estimating and Managing your Timeline



- This project likely affects the whole organization... Getting the timeline right is very important
- Size of Content required to be moved after cleanup / Avg. Throughput
 Rate = Time for Full Migration
- Break the Migration into Logical Steps or Chunks
- Plan on overlapping QA/UAT for one Step with Migration of the next





MANAGING THE CHANGE

Communications Plan



- Unified Communications
- Regular Email Messaging from Communications
- Insert prominent Announcements and Notifications in system to be retired
- Create a Site with all project publicly shared information (Timeline, Status, Open Issues, Updates, etc.)
- Create a Help Center / Community where people can ask questions and find answers
- Collaboration Strategy

Adoption and Training



- Questions your users need to know the answer to:
 - What is our Organization's Collaboration Strategy?
 - Where can I look for Help and How to Content?
 - Who can I talk to if I need help with how to best leverage SharePoint?
 - Are there new features of SharePoint that I should consider leveraging to enable better collaboration with my colleagues?

Allow your team to leverage the platform to its fullest!

Call to Action



Jump start your Migration strategy with our expert advice!



- Information Architecture Workshop
- Migration Strategy Review
- Migration POC

Expert Advice



Strategy



Review









Thank you for your time and participation! Questions: AlexV@Netwoven.com

Connect with us!











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