## Minutes of Essex LPC Private Committee Meeting Held on

## Wednesday 16<sup>th</sup> May 2018 Army Reserve Centre, Springfield Lyons, Colchester Road Chelmsford, CM2 5TA

Present: Bina Patel (BP) Simon Moul (SM)

Rajiv Sharma (RS) Hamish Borno (HB)
Mikey Donnachie (MD) Matthew Nimmo (MN)
Penny Skellern (PS) Tunde Sokoya (TS)
Poonman Jagdev (PJ) Amarjit Nandhra (AN)

In Attendance: Ash Pandya (AP) Karen Samuel-Smith (KSS)

Angela Culleton (AC) Ashok Pattani (APat)

Apologies: Sanjay Patel (SP)

Item No	Details	Action
	A minute silence took place to mark the Committee's respect to Elaine Dove-Dixon, Office Manager who sadly died on Monday 7 <sup>th</sup> May 2018.	
	Introduction of New Committee Members	
	Everyone gave their own reasons for wanting to represent the LPC as a Committee Member, similar comments were echoed including;	
	The passion shown for community pharmacy; wanting to grasp the opportunities to utilise services and to encourage Contractors to do so; highlight exactly what community pharmacists can do and can offer; experience and knowledge to be shared, and ultimately help shape Essex to survive and thrive.	
	Elections	
	<b>Election of Chairperson</b> – AP explained the role of the LPC Chair, including; the time commitment and their active involvement with the LPC Strategy.	
	Bina Patel (BP) and Simon Moul (SM) expressed an interest in the role of Chair. MD seconded SM. PS seconded BP.	
	Members voted. AP concluded that there are 11 LPC members (one absent at this meeting) outcome of the votes were 4 votes for SM and 6 for BP. BP was elected Chair to the Committee. SM would be Vice Chair – MD and TS seconded.	
	<b>Election of Finance Manager</b> – APat currently undertaking this role, he felt that it would be advantageous to have another person shadow his activities with the view for them taking on the role in the near future. AP has spoken to NS who is still interested in the role. RS expressed an interest too.	
	The role of the Finance Manager is to control the purse of the	

	Committee, work within the budgets, to work within safety margin of	
	the PSNC. To ensure all payments are made, communicate to auditors and accountants, salary and pension payments.	
	BP asked for this to be discussed at the next GSOC meeting and for them to make a decision on a practical way forward. It was agreed SM would be a member of GSOC.	
	<b>Declaration of Interest</b> – circulated within the meeting, all to be completed and returned to AC by end of day.	ALL
1.0	Contract Applications	
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	Contract Change update, including Closures and Change of hours	
	No recent applications. Next panel meeting is on 24 <sup>th</sup> May.	
	Oral hearing recently took place – relocation no significant change and 2 unforeseen benefit all reviewed at once. HB declared interested.	
	If anyone is interested to attend future Oral hearings, let KSS know.	
	Consolidation onto the site at 16 Kings Parade, Stanford-le-Hope, SS17 0HP of Allcures PLC already at that site and Allcures PLC currently at 23 High Street, Stanford-le-Hope, SS17 0HD, Regulations 26a	
	KSS explained Regulations 26a allows for a merger or consolidation. Correspondences are via PCC and not PCSE. Draft letter had previously been circulated to members, it was agreed KSS to send to PCC immediately to ensure the deadline date of 18 <sup>th</sup> May 2018 was met.	KSS
2.0	Minutes and Actions	
	Matters arising from last meeting	
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	Boots Contracts for Stop Smoking Service/Sexual Health Service still not resolved	AP/SP
	PharmOutcomes login not yet shared this will access the PSNC LPC Self Evaluation.  AP was referred to Occupation Health several months ago, by	AP
	means of a duty of care, ensuring he was able to carry out his role as Chief Executive. Paperwork completed but yet to be concluded. Andrew Hathaway from NHS Digital to discuss the multiple EPS	GSOC/AP
	proposal with KSS, APat will also attend to add a contractor point of view. May need to invite Andrew to attend a future LPC Meeting. System 1 to amend the messaging details – information regarding the timescale for patience. Essex LMC had not been contacted,	KSS/APat
	therefore KSS will follow up with Cathy Peddar Future activities reports to be sent out to all Members VOCARE – shortlisted for the bid, patient rep asked more questions	KSS AP/KSS
	than any other attendees. Decision to be made on 8 <sup>th</sup> June Recording interventions – still be done	AP AP

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To correct TS name, 2 <sup>nd</sup> para of the Minutes	AC
There being no further issues, the minutes were deemed a true and accurate record of the meeting.	
Minutes of the meeting from 21st March 2018 to be uploaded on the website.	AC
Responsibility of a Committee Member	
Several new members attended the PSNC Members Day and found it extremely useful, albeit a lot of information to be retained.	
Areas of responsibilities for Committee Members, attending Forum Meetings within their areas. Actively contributing the Committee meetings, by means of submitting Action Papers prior to the meeting, addressing issues raised by other Community Pharmacists.	
Send list of Contractors to each Member for their allocated area.	AC
LPC Working	
It was agreed that for future meetings Ashok Pattani in his role as Finance Manager would be invited to attend the finance only session.	
A general invitation would be offered to Bharat Patel for his PSNC role to future LPC meetings.	Office
It was agreed that each member should have an allocated area of responsibility, as follows;	
Media and PR – SM Rx and supply issues – TS Horizon scanning e.g. GDPR and FMD – PS CPAF – RS and MD SP was not at the meeting, and therefore was not allocated a workstream topic.	
BP encouraged new committee members to express their interest in their preferred workstream and therefore would partner the responsibility.	New Committee Members
It is expected that members would make regular contact to Contractors in their areas and feedback issues to the Committee as well as putting a report to the Committee, (including no developments)	
HB has documentation from a few years ago of workstream activities, he would forward to the Office.	НВ
LPC Governance	
PSNC LPC Self Evaluation Governance. HB enquired about the current position. Waiting for AP to give login details	AP/HB
IT Infrastructure	

Rob Pring and Russell Howarth joined to Committee to outline the proposals for Essex LPC Office IT infrastructure. They represent ZenZero, current IT providers for Essex LPC. The proposal is to update and take into account the GDPR for the Office. Part 1 – to remove the need for the aging on premise server infrastructure empowering users to work anywhere at any time from any device. Part 2 – refresh aging workstation infrastructure that has performance issues. Part 3 – introduce new security and compliance solutions to help protect the Essex LPC business and personal data. ZenCompliance - online accessible software and enables Essex LPC to look at potential risks, data held, third party etc. Essex LPC need to review and audit all the potential data held first and then may need to contact Risk Involved (Partners to Zenzero). SM asked who would be funding the upgrade to the IT system. would it be Essex LPC or HLPartnership? As the risk factors appears to be with HLPartnership. GSOC to decide where the funding will come from. **GSOC** APat stated that the data holding is more sensitive with HLPartnership than Essex LPC. APat also referred to the £1000 subsidised amount which was agreed a few years ago, but HLPartnership has not paid anything to Essex LPC. HLP Board needs to review the finance arrangements and put in place as soon as possible. It was highlighted that HLP has paid £18,000 to Reed **HLP Board** for the services of an office Temp. AΡ AP to contact other IT companies to get comparisons on pricing. HB said that clearer boundaries are needed for LPC and HLPartnership. **Finance Manager Update** APat briefly went through the LPC Members expense claims process, and reminded CCA representatives to ensure bank details are included for both head office and personal account. members to submit claims within 28 days. APat shared expenses paid for 2017 and 2018 LPC Meetings and Forum meetings, and how more restrictions are being placed on Pharma Companies. Essex LPC have hosted a few "value for money events", which Contractors have found essential, these however have not been sponsored. HLP and Essex LPC relationship for finances has not been resolved | HLP Board and needs to be done as soon as possible. **GSOC** 

SM proposed to keep the same structure - 3 members plus finance manager. AP would like to be invited to future meetings unless

	staffing and salaries are to be discussed.	
	PS to remain on GSOC, and it was agreed RS, SM to join, APat (Finance Manager)	
	SM gain approval to have GSOC meeting and to resolve outstanding issues.	GSOC
	Annual Pay Review for Essex LPC Office Staff	
	Will be discussed at GSOC meeting	GSOC
	September Contractors Conference	
	The Essex LPC Conference has been booked for Wednesday 19 <sup>th</sup> September. Simon Dukes, Gordon Hockey and Leyla Hannbeck to be invited.	АР
3.0	National Undates and Issues	
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	PSNC update – nothing received.	
4.0	Local Updates and Issues	
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	PS said the last Mid Essex Forum Meeting was really good, practical element to the session on pulmonary rehab.	
	PS said that some really good practices are already taking place in the County and there is a need for information sharing, rather than "reinventing the wheel".	
	NE Essex COPD bid for this going in and likely to have £15,000 given in readiness for the winter pressures.	
	BP representative – SEARS and STP group, hold on this.	
	MyCare records – share data between organisations, patience records including blood results. AP has meeting in near future within West area.	
	Work currently underway taking place at Princess Alexander Hospital with a Dermatologist Dr. Verdoilini monitoring patients on methotextrate and cyclosporin through community pharmacies. These patients only require monitoring following regular blood tests and unnecessarily block up outpatient appointments.	
	General Data Protection Regulations (GDPR) Compliance	
	A lot of work has already started on GDPR, templates and processes are developing. Pharmacies have similar issues, but KSS has concerns about the data held in the LPC Office and more specifically the data HLPartnership holds (including patient identifiable information). To make sure we are compliant and the impact on 3 <sup>rd</sup> parties are also satisfied, may require external help. GSOC meeting on Tuesday 22 <sup>nd</sup> May, KSS to get costings prior to that, and they will give recommendations.	KSS/GSOC

Electronic Medicines Optimisation Pathway (EMOP)	
Southend gone live on 9 <sup>th</sup> May. As at 11 <sup>th</sup> May eight referrals had gone through. Successful event took place at the beginning of May for Contractors in South Essex, very good attendance and keenness. The idea is that the patient says who their regular pharmacy will be, hospital will hold that and then the details gets sent through on discharge.	
AP said that even though there were over 75 attendees, no representation from multiples. AP will be contacting multiple Area Managers to encourage engagement. If multiples do not want to be involved they will need to opt out.	АР
MN did say that issues like this would go through their Commissioned Services Team at Lloyds Headquarters	
Quality Payment Scheme (QPS)	
QPS has been updated, with a few alterations. KSS producing Newsletter soon and will include.	KSS
Sign Up to Safety	
Committee agreed to sign up, will get quality mark that can be used on headed papers etc.	KSS
Hypertension Bid NPA	
Hypertension training session has taken place for 10 pharmacies that will be involved with this pilot, but as yet has not gone live. TS said the training was useful and hopefully the outcomes will be really beneficial. Testing, diagnosing, 24 hour APBM. Now only over 40's. PharmOutcomes not being used, but the NPA have an alternative electronic Portal.	
Ann Other Business	
Any Other Business	
SM asked whether there was any update on the ARU Ingregrated funding Jane Newman from Essex LPN was involved in. KSS confirmed she had received details via the Gateway and would share with the Committee and to also include into the next newsletter.	KSS
Pharmacies will be issued laminated QR code so that patients will use their personal mobiles to receive condoms as a development of the C-Card scheme.	
Due to low numbers of Chlamydia kits reaching the laboratory it was decided at a recent Sexual Health meeting with Provide that in future only pharmacies that have a toilet accessible by patients will be provided with Chlamydia kits to distribute. This way clients will use toilets for samples and the kits can be sent off straight away, otherwise the client will have to use on-line and get kit sent to them at home.	
AP asked whether there is any objection to Medical student coming into pharmacies in their final years – Committee members would	

more than encourage it.	
There being no further business to discuss, the meeting was closed at 4pm	

**Next Meeting:** Wednesday 18<sup>th</sup> July 2018

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at the Army Reserve Centre, Springfield, Chelmsford.

I certify that these minutes are a true and accurate record of the Essex Local Pharmaceutical Committee meeting held on Wednesday 21<sup>st</sup> March 2018.

Signed: Bina Patel

Position: Chair

DATE RAISED	ACTION DETAILS	ACTION BY
16.5.18	Declaration of Interest – All Members to return to AC by end of day.	ALL
16.5.18	<b>Contract Changes -</b> KSS to send consolidation response to PCC immediately to ensure the deadline date of 18 <sup>th</sup> May 2018 was met.	KSS
	Matters arising from previous last meetings	
22.11.17 24.1.18 24.1.18 16.5.18	Boots Contracts for Stop Smoking Service/Sexual Health Service still not resolved PharmOutcomes login not yet shared this will access the PSNC LPC Self Evaluation Governance.  AP referral to Occupation Health. Paperwork completed but yet to be concluded.  Meet with Andrew Hathaway from NHS Digital to discuss the multiple EPS proposal with KSS, APat to attend. May	AP/SP AP GSOC/AP
21.3.18	need to invite Andrew to attend a future LPC Meeting.  System 1 to amend the messaging details – information regarding the timescale for patience. Essex LMC had not been contacted, therefore KSS will follow up with Cathy Peddar  Calendar commitments to be sent out to all Members prior to meetings taking place	KSS/APat KSS AP/KSS
16.5.18 16.5.18	Recording interventions – still be done To correct TS name, 2 <sup>nd</sup> para of the Minutes	AP AC
16.5.18	Responsibility of a Committee Member - Send list of Contractors to each Member for their allocated area.	AC
16.5.18	<b>LPC Working –</b> Invite Askok Pattani (Finance Manager) to finance only session. A general invitation would be offered to Bharat Patel for his PSNC role to future LPC meetings.	Office
	It is expected that members would make regular contact to Contractors in their areas and feedback issues to the Committee as well as putting a report to the Committee, (including no developments)	New Committee Members
	HB has documentation from a few years ago of workstream activities, he would forward to the Office.	НВ
16.5.18	IT Infrastructure - AP to contact other IT companies to get comparisons on pricing.	AP/GSOC
16.5.18	Finance - HLP and Essex LPC relationship for finances to be resolved as soon as possible.	HLP Board/ GSOC
16.5.18	Annual Pay Review for Essex LPC Office Staff - Will be discussed at next GSOC meeting	GSOC
16.5.18	September Contractors Conference - booked for Wednesday 19 <sup>th</sup> September. Simon Dukes, Gordon Hockey and	

	Leyla Hannbeck to be invited.	AP
16.5.18	<b>General Data Protection Regulations (GDPR) Compliance -</b> Consideration for an external organisation to assist with GDPR at Essex LPC and HLPartnership. GSOC meeting on Tuesday 22 <sup>nd</sup> May, KSS to get costings prior to that, and they will give recommendations.	KSS/GSOC
16.5.18	Electronic Medicines Optimisation Pathway (EMOP) - AP will be contacting multiple Area Managers to encourage engagement. If multiples do not want to be involved they will need to opt out.	AP
16.5.18	Quality Payment Scheme (QPS) - QPS has been updated, with a few alterations. KSS producing Newsletter soon and will include.	KSS
16.5.18	Sign Up to Safety - Committee agreed to sign up, will get quality mark that can be used on headed papers etc.	KSS
16.5.18	Hypertension Bid NPA – AP to share the SLA with HB	AP
16.5.18	AOB – KSS to share Gateway e-mail to Committee members re: update on the ARU Integrated funding Jane Newman from Essex LPN was involved in, and to also include into the next newsletter.	KSS