Mini User Guide

fetch

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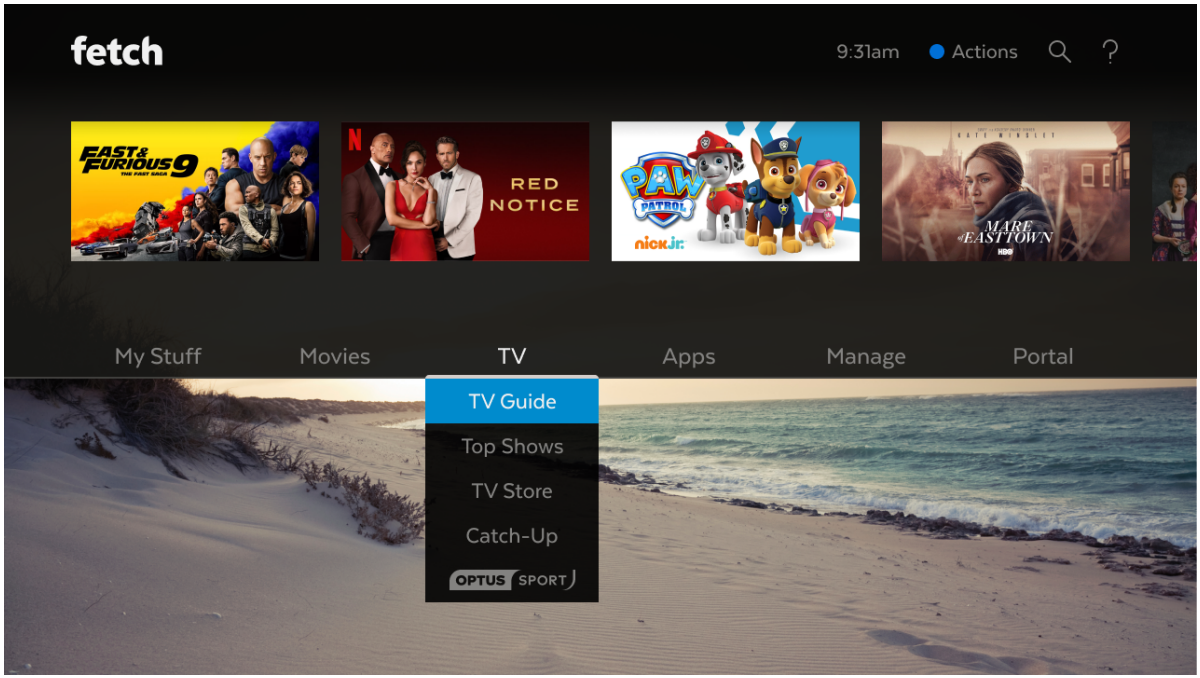
Welcome to Fetch

Welcome to Fetch, your one-stop non-stop world of entertainment. This user guide shows you tips and tricks to help you get the most out of your service, so you can enjoy all your entertainment in one place.

Home screen

Everything you do on Fetch starts from this Main Menu screen.

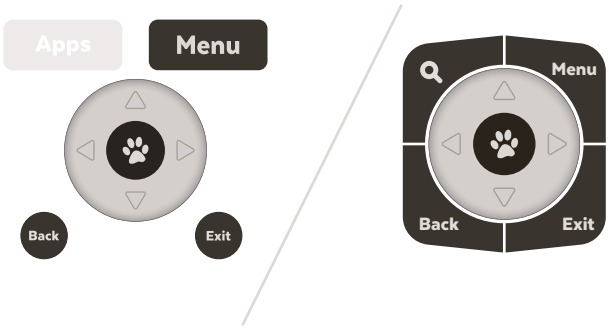
Press **Menu** or Menu on your Fetch remote control to bring up the main menu.



1 Handy Tips

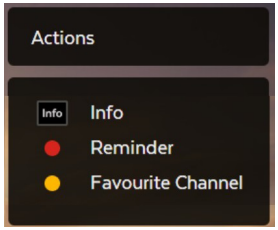
Here are a few handy tips to get you started.

Most used buttons



Actions

Actions are available on most screens. They tell you how to use the buttons on your remote to access key features.



- To access actions press .
- To see program info press Info.
- To set a reminder press .

Tips

Menu or Menu Brings up the main menu from any screen.

Use to navigate anywhere on Fetch.

Press to select.

Press to show on screen actions.

Go back to previous screen by pressing Back or Back.

- **Other ways to control your Fetch box**
  You can also navigate Fetch from your mobile phone or tablet if you've installed the Fetch Mobi App (Page 34) or through your voice if you have a Fetch Voice Remote (Page 6) paired with your Fetch Mini.
- **Universal Remote**
  You can set up your remote to control your TV via the Universal Remote Set Up (Page 39).
- **Using your PIN**
  Various functions, including anything that requires a purchase, prompts you to enter a PIN. (You may want to keep this a secret from your children).

How To videos

You can watch videos about key features to get the most from your service at Menu > Apps > All > How To's.

On screen Help

You can get explanations for features and symbols by selecting ? from the top right hand side of your screen.

Search

You can easily search for things to watch by keyword from the program name, synopsis, or cast and crew. Search covers Free-to-Air and subscription channels, Catch-Up TV, TV Store, Movie Store, Movie Box, recordings, and streaming apps like Prime Video, Netflix, YouTube, Stan and Paramount+. Search currently doesn't cover the Optus Sport, Eros Now, YuppTV, Acorn TV, iwonder, Vimeo or Kidoodle.TV apps. To search these you will need to do this within the individual apps.

1 Use ◂▸ to select 🔍 and press 🐾.

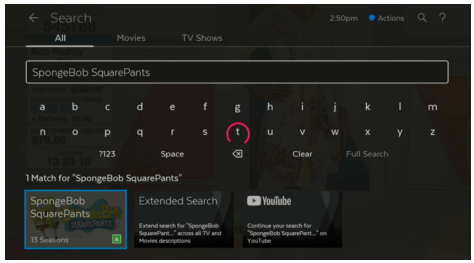
2 Use the on screen keypad to type.

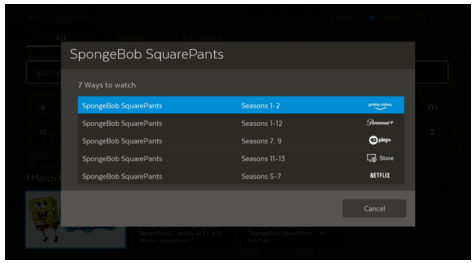
3 Search starts automatically when you type one or more letter/number.

4 Select Full Search from on screen keypad to see all matching results.

5 If you don't see the results you want, scroll to the end of the search screen and try an Extended Search to include the program synopsis.

6 When you choose a search result, we'll let you know all ways to watch, so you can pick what's best for you.





Voice Search and Voice Control

You can easily search and control Fetch using a Fetch voice remote (Page 39). You will need to pair the voice remote to your Fetch Mini using Bluetooth before this will work.

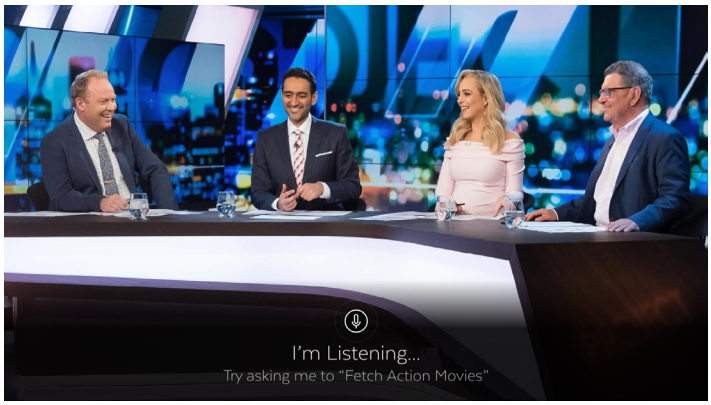
1 On your remote, hold down the voice button .

2 If you haven't paired the remote yet, you'll see a pairing prompt. Once paired, repeat step 1.

3 When you see the on screen prompt "I'm Listening" keep holding the voice button and speak into the remote.

4 You can ask Fetch to do something, like "Fetch popular movies" or "Play BBC First". To launch a program, channel or app you can just say the name, like "Bluey", "Discovery Turbo" or "Netflix".

5 If there are multiple results, Fetch will open them in a Search.



Tips

- If your spoken phrase wasn't recognised, try again and speak clearly.
- If you press without holding down the button this will launch the Search (Page 5).

Note

The included remote varies depending on where you got your Fetch Mini. The Voice Remote is available for purchase at fetch.com.au/voice.

Here's a list of some of the things you can say:

	Voice Command	What it does
Change channels:	"Fetch BBC First" or just "BBC First" "Play Discovery Turbo" "Seven HD"	Launches BBC First channel Launches Discovery Turbo channel Launches 7HD channel
Control playback:	"Pause" "Play" "Rewind eight times" "Fast forward"	Pause playback Resume playback Rewind playback eight times Fast forward playback
Search for content:	"Fetch Masterchef" or just "Masterchef" "Search YouTube for funny videos" "Harry Potter and the Order of the Phoenix" "Search for The Expanse on Prime Video" "Search for The West Wing"	Launches a Search on Fetch for this title Launches a Search of YouTube Launches a Search on Fetch for this title Launches the title on Prime Video Launches a Search and shows all ways to watch this title
Launch an app:	"Fetch Netflix" or just "Netflix" "Open Prime" "Go to SBS on Demand	Launches Netflix Launches Prime Video Launches SBS on Demand
Navigate Fetch:	"Fetch recordings" or just "Recordings" "Fetch Kids Movies" "Go to Movie Store" "Movie Box" "Open Settings"	Opens Menu > My Stuff > Recordings Opens Menu > Movies > Genre > Kids Opens Menu > Movies > Movie Store Opens Menu > Movies > Movie Box Opens Menu > Manage > Settings

Note

While you can launch apps through voice commands, you can't control or search using voice commands within apps. You can only search for Netflix Exclusive Content through text entry, voice search isn't supported for this content.

For more voice commands hold and say "Voice Help".

2 Watching Live TV

To watch Free-to-Air or Subscription TV channels, press Menu or Menu then go to TV > TV Guide to select the channel you want to watch.

If you have been in any other area of the Fetch service you can go back to watching TV by pressing Exit or Exit.

Tips

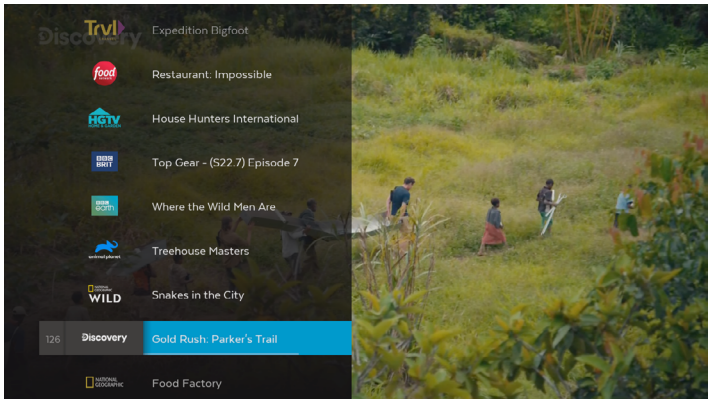
TV Guide

Channel Switch

Use these up and down buttons to move between channels.

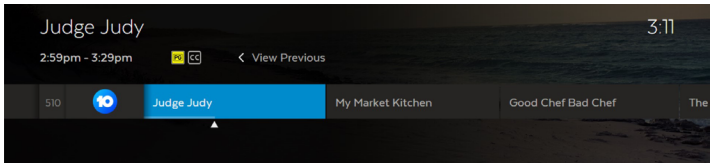
Watch Live TV – Channel List

While watching Live TV use ◁ ▷ to see at a glance what's playing on other channels. Press ◁ ▷ to go forward or back. If you find something you like press ● to launch the channel.



Watch Live TV – Information Bar

While watching Live TV the Information Bar appears anytime you change channel or when you press Info on your remote.



You can go forward in the Info Bar to see what's coming up or back to catch up on shows you've missed.

Press Info twice to see more detail on the highlighted show or to access options like add a reminder.
The Info Bar will disappear after about 5 seconds, or you can press Info again to remove it immediately.

Tips

Closed Captions

When you see this symbol CC on a program from the Information Bar, it means there are Closed Captions available.
To turn on Closed Captions while watching a TV channel, press Text on your remote. Repeat to turn off Closed Captions again. On some remotes you may need to press 123... first and then press Text Info.

Note, at present, due to a technical limitation, if you record a channel with Closed Captions, the captions will not display when you play back the recording on your Fetch Mini. The Fetch Mighty is unaffected.

Tips

Watch from Start

If you're late to a show and see

Watch from Start

it means you can press the green button to replay the show from the beginning.

Pause, Play and Rewind Live TV

Pause a program you're watching now

You can pause a TV program you're watching and resume within the next 15 minutes. If you change channels you won't be able to resume the paused channel. If you leave the channel paused, it will automatically exit Pause Live TV and go back to playing live after 15 minutes.

1 Press .

2 Press again to resume watching.

3 To exit Pause Live TV press .

Rewind live TV

You can rewind live TV back to the point where you started watching the channel.

1 Press for 2x speed, press it again to go faster.

2 Press to start watching again.

Fast forward paused live TV

When you have paused or rewound live TV you can fast forward it until you catch up to the live stream.

1 Press for 2x speed, press it again to go faster.

2 Press to start watching again.

3 Using the TV Guide

The TV Guide is the easiest place to find what you want to watch right now, or add a reminder for later. You can move forwards and backwards through the TV Guide, to go back and find shows that already aired. Set up Favourites to easily see what's on the channels you watch most.

See what's on and coming up

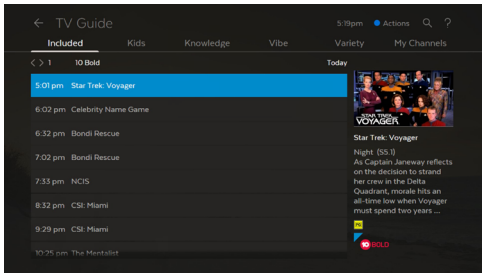
1 Press TV Guide or EPG on the remote or select TV Guide from TV on the main menu.

2 Press ⏩ or ⏪ to skip forward and back a day in the TV Guide.

3 Press ◀ ▲ ▶ ▼ to find channels and programs in the TV Guide.

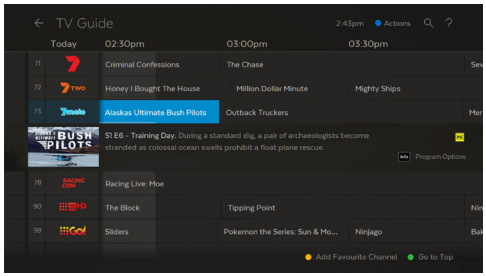
Switch between list and grid view

Go to Menu > Manage > Settings > User Preferences > TV Guide and choose a TV Guide Viewing option.



TV Guide List View

View one channel at a time



TV Guide Grid View

View all channels and programs at a time

Tips

- Movies on TV are flagged with the movie icon .
- Programs with ▶ are ready to watch anytime, like virtual playlist channels and shows that aired and are available to re-watch.
- Press Info on your remote for program info. To change your TV Guide preferences, see Page 35.

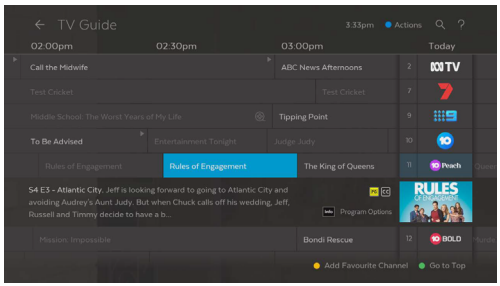
TV Guide – Reverse EPG

You can go back a day in the TV Guide and watch programs you missed.

1 In the TV Guide or Live TV Info Bar press ◀ to browse backwards into the reverse EPG. Programs available to re-watch have a play icon ▶.

2 Press 🐾 to watch or press **Info** for program options.

3 If there are more ways to watch the show, such as Catch-Up TV, we'll let you know.



Set Reminders

You can set a reminder to alert you when your favourite programs are about to start.

1 In the TV Guide or Live TV Info Bar, highlight the program you want a reminder for and press ● or press 🐾 to set a reminder through the Options menu.

2 A 🕒 will appear beside programs with a reminder. Repeat the above step to cancel a reminder.

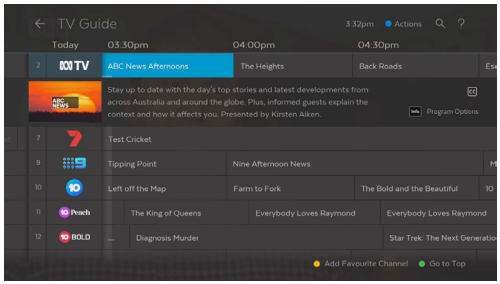
Favourites

Favourites let you set up your TV Guide to group your favourite channels at the top of the guide. So you can quickly see what's playing on the channels you watch most.

There are two ways to add channels to Favourites.

1 You can go to Menu > Manage > Settings > Channels > Manage Channels and then select Favourite for each channel you want on your list. To remove a channel, simply uncheck the box.

2 Or, you can add them individually from the Info Bar or TV Guide by pressing .
- To remove a channel from Favourites from the Info Bar or TV Guide simply press .
- To find your Favourites, press to go to the top of the TV Guide.
- In the Live TV Channel List (Page 8) Favourites are grouped at the bottom and have a yellow highlight next to the channel number.



Hide channels

You can hide channels that you don't want to appear in your TV Guide. Go to Menu > Manage > Settings > Channels > Manage Channels and check the channels you want to hide.

4 Share Recordings and more with Multiroom

If your service includes Multiroom and you have a paired Fetch Mighty or Gen 2 box, you can record Free-to-Air TV and any other channels that you are subscribed to, directly from your Fetch Mini. You can record individual episodes of a show, or set a Series Recording to automatically record every episode of a show.

3 ways to set a recording

There are 3 ways to set a recording using your remote control.

1 **From the Info Bar**
When you are watching a show and decide you want to record it press Info to display the Info Bar. Then simply press ● once to set a recording and twice to set a Series Recording.

2 **From the TV Guide**
Go to Menu > TV > TV Guide to see all your channels and set recordings using the simple steps shown below.

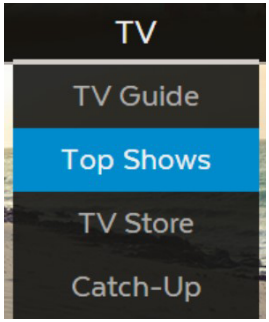
1. Use ◂ ▴ ▸ ▾ to find the channel and program you want to record.
2. To record press ●. To set a Series Recording (if available for that show) press ● twice. To cancel press ■.
3. Press 🐾 to display recording options.
4. To set a Team Recording (if available for a match) select Set Team Recording and press 🐾. Select your team then Save & Close.

Tips

You can watch shows on virtual playlist channels like the Free-to-Air Catch-Up TV channels (Page 16) or the Oxygen subscription TV channel anytime. So, you won't see recording options on these channels.

3 **Using Top Shows**

Top Shows is where we make it easy for you to find new and popular shows so you can set a Series Recording to record every episode or set a Team Recording to record all your favourite team's games. Go to Menu > TV.



1 Select Top Shows from the menu and press .

2 Use to explore shows and press to view the show info and options.

3 Find the show you want to record, highlight Series Recording and press .

4 Select Teams to find a sporting event and team you want to record and press .

5 Change the options if you wish, then select Save & Close and press .

For more on Recording TV, download the Mighty User Guide from fetch.com.au/guides

Managing your Recordings

You can share recordings between up to three Fetch boxes in your home with Multiroom, and watch content recorded on your other boxes from your Fetch Mini. You can also manage recordings from your Mini.

Finding your recordings

- Go to Menu > My Stuff > Recordings to find and watch recordings on all connected boxes in your home.
- To watch a recording, select the folder and press . Then select the episode you want to watch and press .
- To manage a recording, select the recording and press to navigate the options.

Recording Icons

You will see different icons next to recordings in your recordings list. Here's what they mean.

- Currently recording on a paired box
- Recorded
- Series Recording
- Watched
- Protected
- Groups recordings from same series

For more information on Managing your Recordings, download the Mighty User Guide.

Notes

- You can pair your Fetch Mini to one additional Multiroom box at a time to set and manage recordings on that box.
- Recordings on another Multiroom box (not currently paired to your Fetch Mini) will have a Multiroom icon .
- To switch between Multiroom boxes go to Manage > Settings > Multiroom > Options.

Share Free-to-Air TV to your Fetch Mini

You can share Free-to-Air channels to your Fetch Mini from a paired Fetch Mighty or Gen 2 box. So you don't have to connect your Mini to your TV antenna. (Your paired Fetch Mighty still needs a TV antenna connection to receive and share digital Free-to-Air TV).

You can't share Free-to-Air channels from one Fetch Mighty or Gen 2 box to another.

How does Multiroom work?

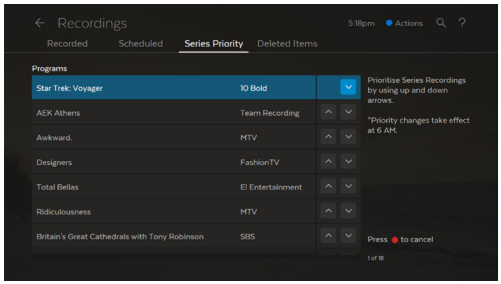
All your Fetch boxes need to be on the same account with your Fetch Service Provider, powered on and connected to your local network. You can then share subscription channels, rentals and purchases.

To see recordings on your Fetch Mini, enable Multiroom at Menu > Manage > Settings > Multiroom > Options (Page 35). This is also where you can choose another box to pair to your Fetch Mini (if you have an extra Mighty or Gen 2 box). You can pair one of these boxes at a time to set or manage recordings on them.

If you've no antenna connected to your Fetch Mini, you can share Free-to-Air channels from a paired Mighty or Gen 2 box.

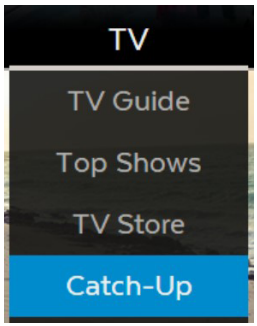
The Gen 2 Fetch box, Fetch Mighty, and Fetch Mini all support Multiroom sharing.

For more info on Multiroom, download the Multiroom User Guide from fetch.com.au/guides



5 Watching Catch-Up TV on TV

If you have missed something on TV you can watch it on Catch-Up instead. Catch-Up TV is available for both Free-to-Air and a selection of Subscription TV channels.



Menu > TV > Catch-Up

1 Select Catch-Up from TV on the main menu and press .

2 Select the Catch-Up service you want to access.

3 Use the to explore. Press to view episodes and to play.

4 To watch a show later, you can add it to My Stuff > Catch-Up by pressing .

Notes

- Streaming Catch-Up TV may count towards your broadband usage.
- You may need to sign in to watch a Free-to-Air Catch-Up TV service. If so, follow the on screen prompts.

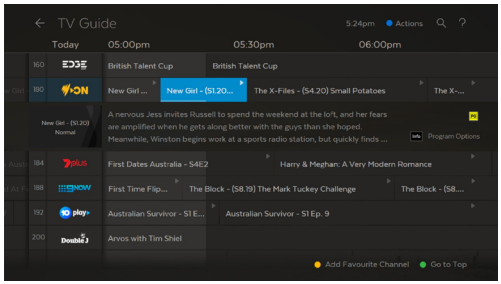
More ways of watching Catch-Up TV

You can browse or watch a selection of Free-to-Air Catch-Up TV services as virtual playlist channels, including SBS On Demand, 7plus, 9Now, 10 play and ABC iview. You can pause, fast forward and rewind or use the Info Bar to jump to the next or previous shows.

1 To watch, go to the channel number, or select TV Guide from TV on the main menu and press .

2 Use to navigate down to the Catch-Up TV channels in the guide at channel 180 onwards.

3 Select any show or episode to watch.

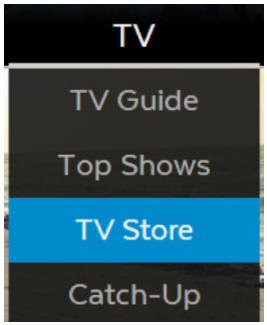


Tips

You can find any shows you watch on these channels at Menu > My Stuff > Catch-Up.

6 Watching shows from the TV Store

In the TV Store you can buy individual episodes or full seasons of some of the most popular TV shows. TV shows can't be rented. When you buy a TV episode or season you are buying the right to watch it as often as you like on your current Fetch subscription with your current Fetch Service Provider.



Menu > TV > TV Store

1 Select TV Store from TV on the main menu and press .

2 Select a TV show. The show names and number of seasons and episodes available are shown.

3 Use to navigate and to make a selection.

4 The latest season of the TV show opens by default but you can see all seasons available and select an older season from the TV show details.

Buy TV Episodes or Seasons

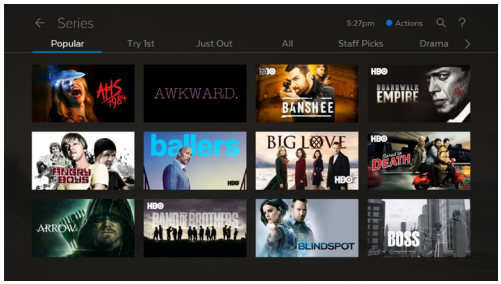
1 Use ◂▴▸▾ to select show from TV Store and press ● .

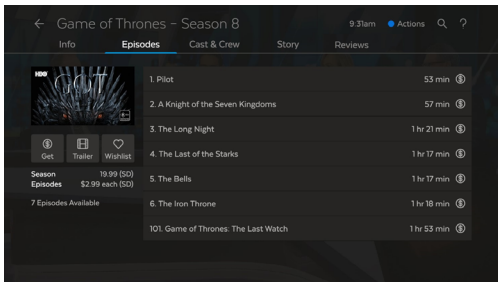
2 From the Season details screen, you can select to watch the full screen trailer (if available), buy the season or add the show to your Wishlist in Menu > My Stuff > TV Shows.

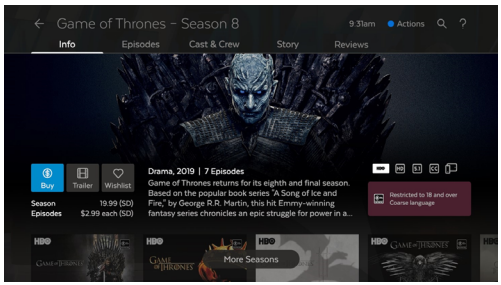
3 To buy an episode rather than the whole season, use ◂▴▸▾ to highlight Episodes and press ● . Choose the episode you'd like to purchase.

4 To buy an episode or season, you'll be asked to enter your Parental PIN and press ● . You can choose to buy the SD or HD format if available. Once you confirm the purchase the amount will come off your credit card for Fetch retail customers or will be added to your next month's bill from your Fetch Service Provider.

5 If your purchase is successful the first available episode will be ready to play.







Cost to buy TV episodes and seasons

TV episodes cost $3.49 for HD and $2.99 for SD. The price will vary on occasion when specific sales might be on.

Season prices will vary depending on how many episodes are in the season, but you do save money buying the whole season rather than the individual episodes.

Episode purchases don't count towards a Season purchase, so if you think you want to watch the whole season it's better to buy it all at once.

Note

You may watch the first episode of some shows free of charge. Look for the

icon on the show or go to TV > TV Store > Try 1st.

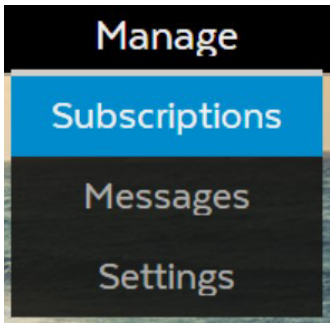
7 Adding more Channels

Bite-sized channel packs can be added on a month-to-month basis. You can add one or multiple packs, with 5 to choose from:

- **Kids Pack (7 channels)**
- **Vibe Pack (10 channels)**
- **Variety Pack (10 channels)**
- **Knowledge Pack (18 channels)**
- **Ultimate Pack (45+ channels, including all of the channels from the above packs)**

*Channels and content subject to change.

How to add a pack



Menu > Manage > Subscriptions

1 Select Manage from the main menu and then choose Subscriptions.

2 Use ◂ ▸ to see available packs. Press ● to select pack. Explore channels in pack using ▲ ◂ ▸ ▼.

3 Press ● to subscribe to a pack. Repeat to unsubscribe. Subscriptions on channel packs are for a minimum of 1 month.

The minimum contract term on each pack is 1 month, and you can add or remove them at any time with no ongoing costs.

Note

You need a current subscription to a channel pack to watch recordings made on a channel too.

Channel Packs

What's the Entertainment Pack?

The Entertainment Pack is an old add-on channel pack no longer available. If you are subscribed to this pack, you can stay on this if you wish, but if you remove it, you can't add it again.

What's in the Ultimate Pack?

Upgrade to the Ultimate Pack for all the Entertainment channels and more. The Ultimate Pack includes all four Skinny Packs: Vibe, Variety, Knowledge, and Kids.

If you prefer, you can also add just one or two Skinny Packs rather than the Ultimate Pack. If you try to add all Skinny Packs, we'll prompt you to get the Ultimate Pack as this is more cost-effective.

If you have the Entertainment Pack, you'd need to remove it before you can upgrade to the new Ultimate or Skinny Packs.

For more info on available channels, go to: fetch.com.au/packages

Can I downgrade from the Ultimate Pack?

To downgrade from the Ultimate Pack to one or more Skinny Packs, you'd need to remove the Ultimate Pack first. You can then add just the Skinny Packs you want.

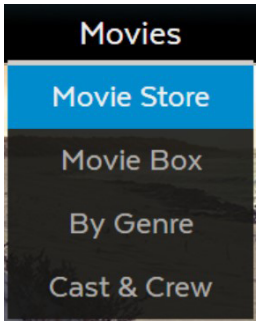
8 Watching Movies

There are 3 places you can watch movies on your Fetch service:

The Movie Store

The Movie Store offers over 9000 movies to buy or rent, ready to watch whenever you want. The cost of movies you rent or buy will be added to your Fetch Service Provider account. When you buy or rent a movie you will be prompted to enter your PIN number.

Go to Menu > Movies > Movie Store.



Menu > Movies > Movie Store

Renting and buying movies

When you rent a movie from the Movie Store you have 7 days to start watching, and 48 hours to watch from when you first press play. You can watch the movie as often as you want during this time.

When you buy a movie you are buying the right to watch it as often as you like on your current Fetch subscription with your current Fetch Service Provider.

Tips

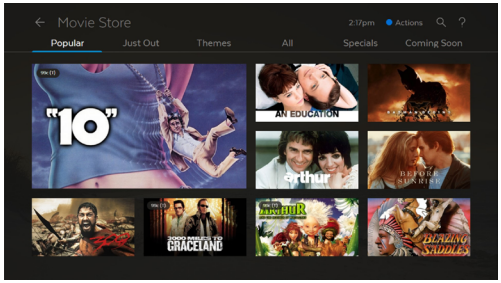
- On screen Rotten Tomatoes Ratings can help you decide which movies or TV shows to watch.
- You can watch up to 2 items you rented or bought at a time – on a mobile, tablet or Fetch Box. However, you just can't watch the same rented or bought item (movie or TV episode) on more than one device at a time.

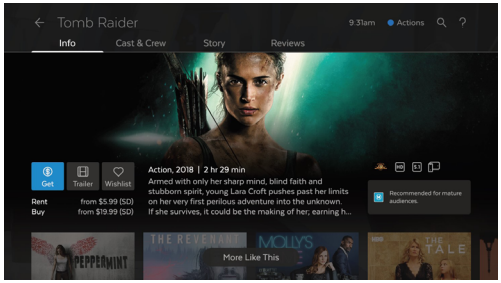
1 To buy or rent a movie use ◂ ▸ to select movie and press .

2 From the movie details screen, you can select to watch the full screen trailer (if available), rent or buy the movie or add the movie to your Wishlist.

3 To get a movie you will be prompted to enter your Parental PIN and press . You can choose to rent or buy the SD or HD format if available.

4 If your purchase is successful a will replace the $ on the title image and the movie will be ready to play.





Finding your movies

To find movies you have rented or bought go to Menu > My Stuff > Movies > My Movies.

To find your Wishlist go to Menu > My Stuff > Movies > Wishlist.

Movie Box

Movie Box brings you 30 movies at any time at no extra cost with a new movie added each day. It's not included in all subscriptions so you may need to upgrade your subscription to access it.

1 From the main menu, go to Movies > Movie Box and press to view the movies or go to channel 100.

2 You can use the All, Just Out, Top Rated, and Last Chance tabs to help you find movies.

3 Once you've chosen a movie select Play to start watching.

Movies on TV

There are loads of movies available on Free-to-Air TV that you can record to watch at any time. The Movies on TV feature makes it easy to find upcoming movies and set reminders.

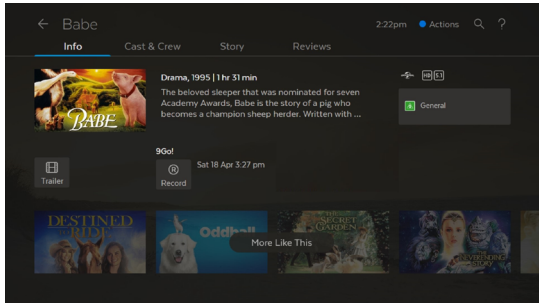
Go to Menu > TV > Top Shows > Movies on TV.

1 Select the Movies on TV tab and press to see movies coming up on TV.

2 Use the to explore movies and press to view the movie info and options.

3 To set a reminder highlight and press .

With so many movies to choose from it can be tricky to decide what to watch. There are lots of ways you can browse movies:



- **Tabs (Popular, Just Out, Staff Picks)**
- **By Genre**
- **Cast & Crew**
- **Search**

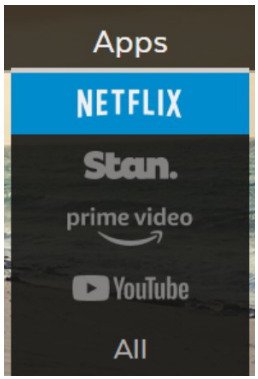
More Like This
View more shows or movies in the genre.

Cast & Crew
See the actors and director, if known, and view more shows or movies for them

9 Watching Netflix, YouTube and other apps on TV

Fetch makes it easy for you to access YouTube, Plex, Vevo, and your subscriptions to Netflix, Stan, Prime Video, Disney+, Hayu, Paramount+, BritBox, iwonder, Acorn TV, YuppTV and Eros Now on your TV. If you do not have a Netflix, Disney+, Hayu or iwonder subscription you can sign up via the apps on your Fetch box using your remote. You can sign up to Paramount+ via the app on your box if this option is available on your service.

To get a Prime Video, Stan, BritBox, Acorn TV, YuppTV or Eros Now subscription you'll need to go to their website to set up your account, then you can watch on Fetch using your new account details and your Fetch remote.



Menu > Apps

1 Select Apps from the main menu or press Apps .

2 Use ◂ ▴ ▸ ▾ to select the application you want to access, then press .

3 Follow on screen prompts to use application.

NETFLIX

- Watch countless TV shows, movies, and original series. No commercials, no long-term contracts, for one low monthly price.
- Enjoying Netflix on Fetch is easy. If you're already a member, just sign in with your username and password. Not a member? Sign up via the app on your Fetch box using your remote. Your Netflix subscription will be added to your Fetch Service Provider bill or account. Netflix streaming membership required. More information at netflix.com.au.

- Disney+ is the streaming home for entertainment from Disney, Pixar, Marvel, Star Wars, National Geographic, and general entertainment brand Star, which offers the latest from 20th Century Studios, Disney Television Studios, FX, Searchlight Pictures, and more.
- If you already have a Disney+ subscription, log in with your Fetch remote. If you would like to move your existing Disney+ subscription (not billed through Fetch) to your Fetch Service Provider bill or account, follow the same steps below and make sure to enter your existing Disney+ Email and Password. After subscribing through Fetch, direct Disney+ subscriptions will be paused automatically. If your subscription is through a third party platform provider, such as Apple or Google, you will need to manage your subscription directly with those providers.
- Not a member yet? Launch Disney+ on Fetch then select Subscribe and follow the prompts. You'll need to enter your Parental PIN to confirm your subscription. Once subscribed, you will need to activate your Disney+ subscription to start using Disney+ on Fetch. To activate, you can use a mobile device to scan the QR code shown on your box, then enter an Email and Password for Disney+ in your web browser. Alternatively, you can visit fetchtv.com.au/disneyplus, follow the prompts and hit the 'Activate Now' button to activate your Disney+ subscription. Your Disney+ subscription will be added to your Fetch Service Provider bill or account.

- Watch exclusive Amazon Originals as well as popular movies and TV shows.
- Enjoying Prime Video on Fetch is easy. If you're already a member, follow the prompts to sign in with your Amazon account and register your device.
- Not a member? Visit Menu > Apps > Prime Video, select "Register on the Amazon website" and follow the prompts. Then visit PrimeVideo.com/mytv on your web browser to create an Amazon account and register your device. To try one month free, sign up at PrimeVideo.com/watchonfetchtv.
- Amazon account and Prime Video streaming membership required.

- Enjoy thousands of hours of entertainment, with first-run exclusives, award-winning TV shows, blockbuster movies and more.
- If you're already a member, just sign in with your Stan username and password.
- Not a member? Try one month free and sign up at stan.com.au/fetch.
- To watch Stan Sport you'll need to add the Stan Sport subscription to your Stan account at stan.com.au. In the app, choose Sport > Start Watching and follow the prompts to subscribe.

- Download the YouTube User Guide from fetch.com.au for details on how to use the YouTube App.

- Watch originals, exclusive shows and blockbuster movies.
- If you're already a member, just log in with your username and password.
- Not a member? Try 7 days free and subscribe via the app on your Fetch box using your remote, if this option is available on your service.
- Paramount+ subscription required. More information at paramountplus.com.

Hayu

- Watch your favourite reality shows with thousands of episodes and box sets.
- If you already have a Hayu subscription, sign in with your Fetch remote. Jot down the pairing code shown on screen then go to hayu.com/pair in your web browser to enter the code.
- Not a subscriber? Open Hayu on Fetch and select "Try for Free (T&Cs Apply)" to sign up with your Fetch remote. You'll need to enter your Parental PIN to confirm your subscription. Your Hayu subscription will be added to your Fetch Service Provider bill or account.

britbox

CREATED BY BBC & itv

- Watch the best of British shows including drama, comedy, documentary, lifestyle and more.
- If you're already a member, sign in with your BritBox username and password. Not a member? Try 7 days free and sign up at britbox.com/connect/fetch. Once signed up open BritBox on Fetch and enter the code.

ACORN TV

- Watch world-class crime, thrillers and dramas.
- If you already have an Acorn TV subscription, log in with your Fetch remote.
- Not a subscriber? Sign up by choosing 'Start free trial', then use the QR code displayed or go to au.acorn.tv/fetch.

iwonder

- Watch award-winning documentary films, TV series and shorts from various genres.
- Open the iwonder app on Fetch to get a pairing code. If you're already a member, go to iwonder.com/fetchtv to enter the code.
- Not a member yet? Try 14 days free and sign up at iwonder.com/fetchtv. Once signed up, enter the code shown on screen. Then follow the prompts on Fetch to choose a plan and start your free trial. You'll need to enter your Parental PIN to confirm your subscription. Your iwonder subscription will be added to your Fetch Service Provider bill or account.

- One of the world's largest internet-based TV and On-demand service providers for South Asian content, offering over 161+ Hindi channels, 5000+ Movies and 100+ TV shows in 11 languages.
- If you already have a YuppTV subscription, log in with your Fetch remote.
- Not a subscriber? Sign up at yupptv.com/fetchtv. Once signed up, open YuppTV on Fetch to log in.

- Enjoy Bollywood's biggest movie collection. 1000s of Indian hits, exclusive series and originals.
- If you're already a member, select "Login with Eros Now" to get a pairing code. Then visit erosnow.com/activate to enter the code shown on screen.
- Not a member? Sign up at erosnow.com. Once signed up, open Eros Now on Fetch to log in.

Other Apps

Here are some more apps you can access on Fetch:

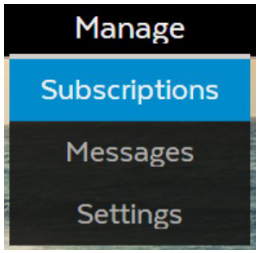
- Vevo
- Plex
- Vimeo
- Kidoodle.TV
- Aquarium screensaver
- Fireplace screensaver
- The Weather Network

For more info about apps on Fetch see fetch.com.au/features/streaming-apps.

10 Watching live PPV events on TV

From time to time you can pay to watch live sports and entertainment events on TV. With Pay Per View (PPV) content, you'll make a one-off payment which lets you watch a purchased event on your Fetch box, mobile or tablet when it airs live on TV. You can't record a PPV event you have purchased. Replays of purchased PPV Events are available at Menu > TV > Catch-Up several hours after the conclusion of the PPV Event.

How to add a PPV event



Menu > Manage > Subscriptions

1 Select Manage from the main menu and then choose Subscriptions.

2 Use ◂ ▸ ▴ ▾ to see what's available and press ● to select an event.

3 Press ● to purchase the event. You'll need to enter your PIN to confirm the one-off payment.

Please keep in mind, you can't unsubscribe or cancel once you confirm the purchase of a PPV event - so you can't be refunded if you later decide you no longer want to watch the event.

To watch PPV

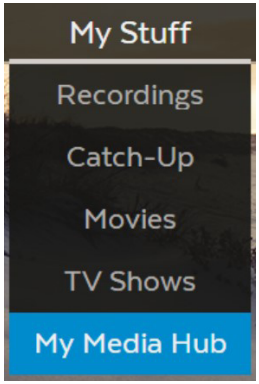
1 Go to TV > TV Guide

2 Use ◂ ▸ ▴ ▾ to find channel 970 for the PPV event and press ● .

3 Choose Watch and press ● . If you haven't yet purchased the event, we'll prompt you to purchase it now.

11 Using My Media Hub

You can play video, music and image files from your computer, phone or tablet on your TV using your Fetch box.



The easiest way is to plug a USB into the side of your Fetch box.

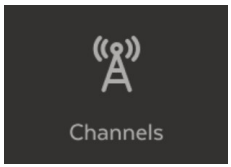
If you have a home media server you can also access files wirelessly straight from your computer on your TV using your Fetch box.

For more information, download the My Media Hub User guides for USB and Media Servers from fetch.com.au/guides

Menu > My Stuff > My Media Hub

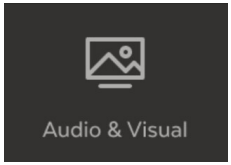
12 Settings including Parental Controls

There are lots of things you can do in the Settings area at Menu > Manage > Settings. Here we outline the most commonly used ones.



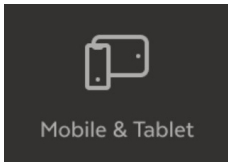
Set up for channels

Access the Free-to-Air (FTA) frequency scan that identifies and tunes all visible channels. You can also add your favourite channels to your Favourites list or hide selected channels.



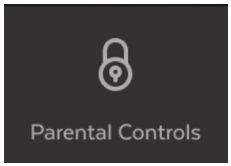
Optimise your sound and display

Select Audio & Visual > Video to optimise your TV screen display. To refine your video settings if needed, choose Advanced. In Audio you can turn on Surround Sound 5.1 if using a surround sound system. Select Bluetooth to pair headsets, speakers, or phones. For more information see Page 36.



Mobile & Tablet

Find your Activation Code (also called Fetch ID) which you need to sign in to the Fetch Mobi App. Then you can control your Fetch Mini like a remote control from your mobile device. See the Mobile App Guide at fetch.com.au/guides for more information.



Channel Locking

1 Use ◂ ▴ ▸ ▾ to highlight the channel you wish to lock.

2 Press which will prompt ✓ next to the locked channel.

3 Repeat for all channels you wish to lock.

4 To remove locking from previously locked channels repeat the above steps.

Set Parental Lock

You can set the program ratings levels that can be viewed. Use the ◂ ▸ to select the desired rating level and press . Never Lock means you won't need your PIN to watch. Always Lock means you'll always need your PIN to watch content at the set level. Time Lock lets you lock content between set times - such as MA+ programs between 6am and 9pm, when children may be watching.

App Locking

In the Apps settings you can Lock individual apps so you always need your PIN to launch them. Or you can choose Allow to launch an app without a PIN.

Change your Parental PIN

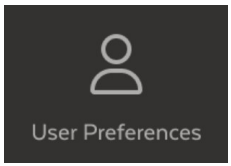
1 Select PIN Change from User Preferences and press .

2 Enter and confirm your new four digit PIN and press . A pop up screen will let you know that the PIN was updated successfully.

Tips

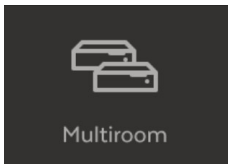
The same PIN is used across all Fetch boxes on your account and also phones and tablets on which you're using the Fetch Mobi App.

User Preferences



In the User Preferences, you can change your PIN, your viewing options, and find the Activation Code / Fetch ID for your Fetch Mini. Use ◂ ▸ to select an option and press .

Share content between your boxes



In the Multiroom settings you can turn on Multiroom so you can watch recordings on other Fetch boxes in your home from your Fetch Mini (Page 14). If you've got more than one Fetch Mighty or Gen 2 box, you'll also be able to pair to one of them here, so that you can set and manage recordings on that box from your Mini.

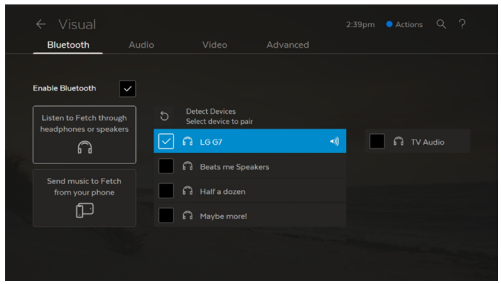
13 Pair a Bluetooth Device

You can pair your own device such as headphones, speakers, or phones via Bluetooth to your Fetch Mini. So you can listen to Fetch without disturbing anyone else in the room via headphones, or play music from your phone on your Fetch Mini and TV.

To pair headphones or phone using Bluetooth

Power on your headphones, speakers, or phone and make sure the device is ready to pair. For phones, remember to turn on Bluetooth in the device settings.

Go to Menu > Manage > Settings > Audio & Visual > Bluetooth.



1 If not selected, tick Enable Bluetooth. Bluetooth will be on automatically if using a Bluetooth Remote to control your box (page 40).

2 To pair a Bluetooth headset, choose Listen to fetch through headphones or speakers.

3 To pair your mobile device, choose Send music to Fetch from your phone.

4 Select to scan for your device then choose the device name on the screen to pair.

Note

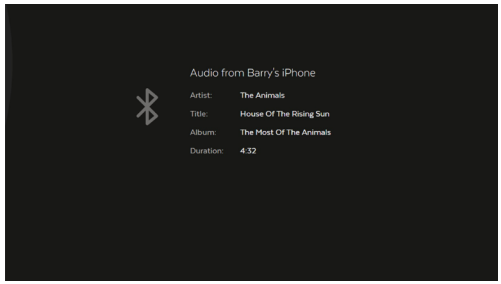
- Bluetooth pairing is only supported on the Fetch Mighty and Fetch Mini. It's not supported on Gen 2 boxes.
- You can't currently pair an Apple iPad to the Fetch box via Bluetooth.

Listen to Fetch through headphones or speakers

When listening to Fetch through Bluetooth headphones you can control the volume and pause or play from the device. When watching TV with others in the room you can listen to Fetch through both the headphones and TV. Select TV Audio in the Bluetooth settings. You can then change the volume on your headphones without affecting the box.

Send music to Fetch from your phone

When you pair your phone to your Fetch Mini via Bluetooth, you can pick songs from your music library or an app to play on your TV. Any audio you play from your phone – such as Snapchat, Instagram, YouTube, and Spotify – will play on your paired Fetch Mini and TV.



Tips and help for Bluetooth

If you are having trouble using Bluetooth on Fetch to listen through headphones, speakers, or smartphones, here are some things to try:

1. If you can't pair headphones or speakers to your Fetch box, check your Bluetooth device is in "pairing mode". On headphones this is typically shown by a flashing light.
2. Check if your Bluetooth headphones are paired to another device. If so, disconnect them from the other device then try to pair to your Fetch box again.
3. Make sure you're in range of your Fetch box and there's no interference from nearby devices like wireless speakers or cordless phones.
4. Make sure your Bluetooth device is fully charged, or try changing the batteries in the device. Try turning Bluetooth off and on or restarting your device to see if this helps.
5. Check for firmware updates on your Bluetooth device.
6. Check that you can pair your Bluetooth device to another device. If you can't, then you may need to seek help from your Bluetooth device manufacturer or documentation.
7. If you replace faulty Bluetooth headphones or speakers you were using with Fetch, you should 'forget' the device. Go to Manage > Settings > Audio & Visual > Bluetooth and press . This will stop the box from trying to pair to an old device.
8. If you can, turn off Bluetooth on your Fetch box when you're not using it. (So your device doesn't pair to your Fetch box whenever you're in range). Go to Manage > Settings > Audio & Visual > Bluetooth and untick Enable Bluetooth. If you've paired the Fetch Voice Remote via Bluetooth (Page 40) you can't turn off Bluetooth as the remote needs a Bluetooth connection for voice control.

15 The Remote Control

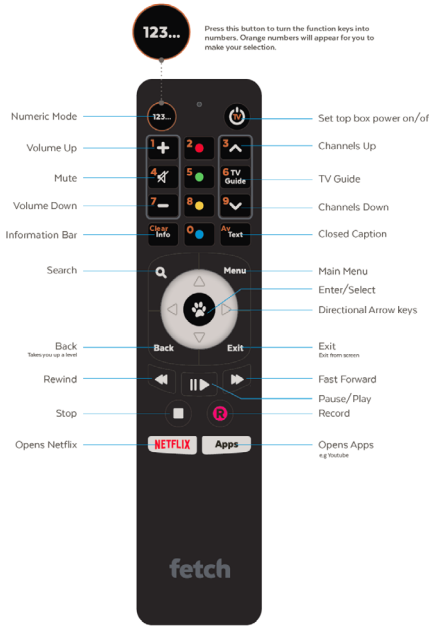
The remote control brings Fetch to life. It has all the functions you need for quick and easy viewing.

Tips

To set up universal remote see “Fetch Remote 3” user guide.

Once universal remote is set up, to set Fetch remote to control the volume on your TV, press and VOL+ simultaneously and wait for LED to blink once.

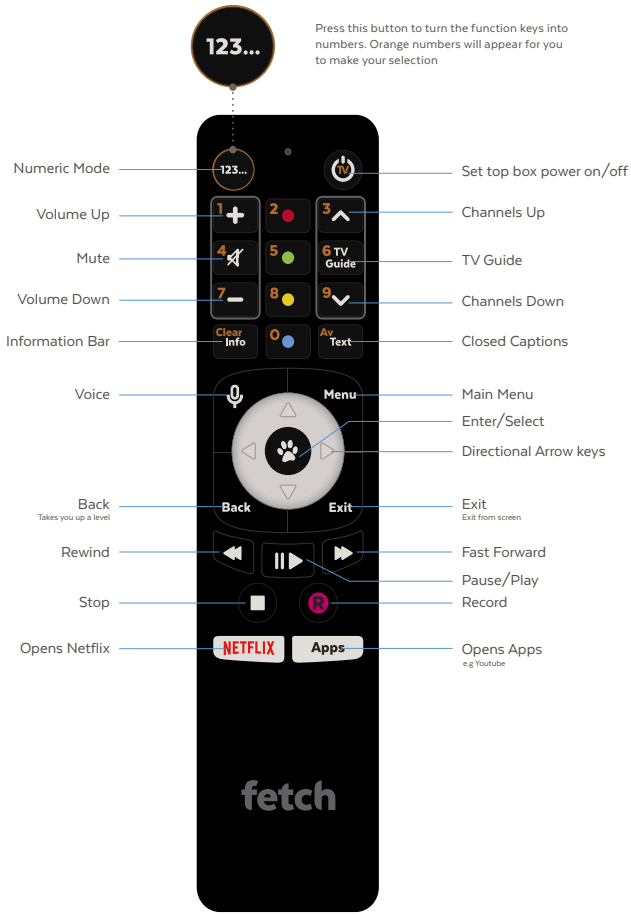
To set Fetch remote to control the volume on your Fetch Box, press and VOL- simultaneously and wait for LED to blink twice.



Tips

To set up this universal remote see “Fetch Remote 4” user guide.

Your remote may look different to the image but the functionality remains the same.



Tips

To set up this universal remote, see “Fetch Remote 5” user guide.

Pair the remote to enable voice control and voice search.

To pair, hold down and point the remote at your Fetch Mini. For voice control, hold down and speak into the microphone at the top of the remote (Page 6).

It may take a few button presses to re-connect to your Fetch Mini.

Once universal remote is set up, to set Fetch remote to control the volume on your TV, go to Manage > Settings > Remote Control and choose Set to TV. To set Fetch remote to control the volume on your Fetch Box, choose Set to Fetch Box.

Note

The included remote varies depending on where you got your Fetch Mini. The Voice Remote is available for purchase at fetch.com.au/voice.

Set up for Universal Remote

You can use this remote control to operate your TV as well as your Fetch Mini.

Fetch will try to set up your remote for you when you first set up your box but if that didn't work follow the steps below.

1 Press 123... and hold for 3 seconds until remote LED flashes twice. Your TV will now show a table of brands.

2 Press and hold the matching number on the remote control for your brand of TV.

3 As soon as TV turns off, stop pressing the remote. LED will blink twice. Your TV is now set up!

Remote 5

1 Go to Manage > Settings > Remote Control and choose Universal Setup.
If your remote isn't paired yet, choose Pair Remote and wait for the TV to confirm the remote is paired.
Repeat step 1.
Follow on screen to see what to do next.

2 If needed your TV will show a table of brands to choose from.

3 Your TV will ask you to test the volume buttons operate your TV volume too. Follow on screen by pressing the corresponding button on your remote.
If this works, confirm by pressing . Fetch may ask you to test other buttons too such as the Vol-, AV/Source, and TV Power, depending on your TV.

You'll see a confirmation on screen when your TV is set up.

Using a different Fetch remote?

If your Fetch remote control has different buttons to the one shown above or if your TV brand is not listed on screen when you follow the steps above, you will need to refer to the Universal Remote Set Up Guide on fetch.com.au or go to Menu > Manage > Settings > Remote Control.

fetch

www.fetch.com.au

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Version: October 2022