

MPaaS

Managed

Platform

as a Service



With any Platform as a Service (PaaS) you free your developers from having to install in-house hardware and software to develop or run a new application – because the PaaS-provider simply hosts both hardware and software on their own infrastructure.

When deciding for a provider, many companies go for hyperscalers to gain advantages. But with hyperscalers' PaaS-solutions, resilience and vendor lock-in can be a concern and the solution can impact application performance, availability and flexibility.

“By our customers' experience, 95% of the time, promises of hyperscalers remain unrealized!”

K. Samaschke, CEO

And companies creating a streamlined and individual PaaS-solution to their liking, are challenged with:

Overwhelming Complexity

Lack of Experts

High Costs

Overwhelming Complexity **X**

Lack of Experts **X**

High Costs **X**



Managed Platform as a Service

The complete fully-managed package for your company



Cloud platform made easy

- » Set-up of working & managed PaaS stacks
- » Established processes and governance
- » Frequently rolled out updates



Highly trained experts, 24/7 reachable

- » IT-team always available
- » Expert knowledge up to date
- » Professionals experienced in diverse projects



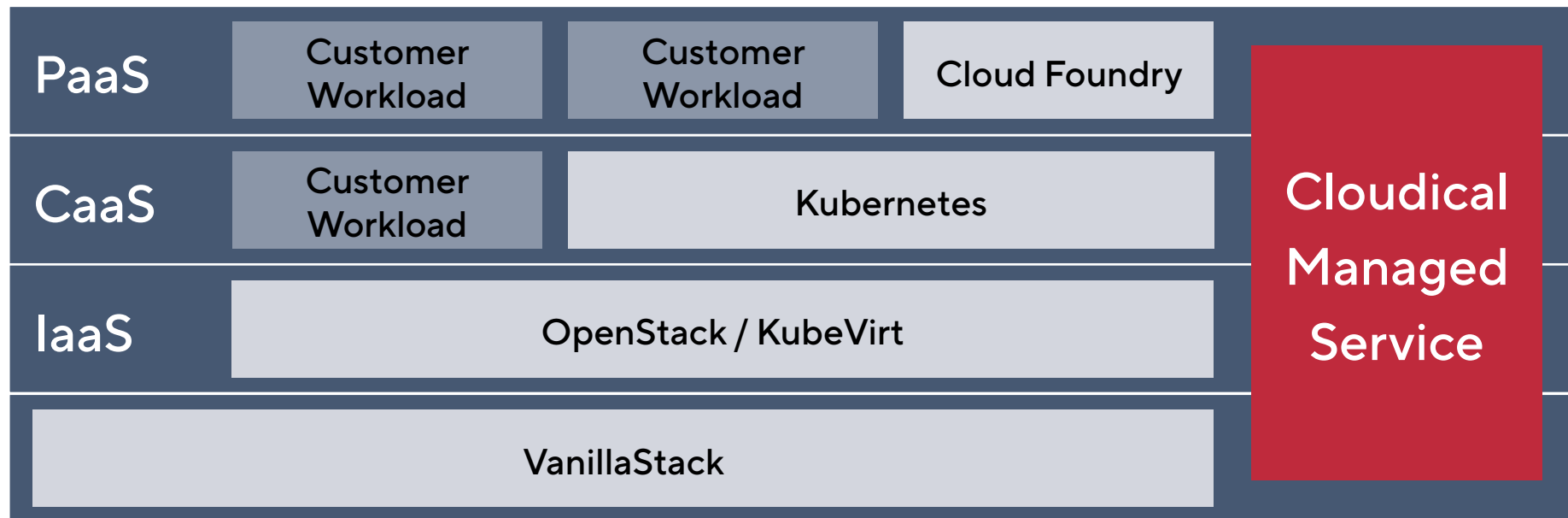
Money saved

- » Individual solution for your company
- » Transparent cost development due to cloud strategy



Managed PaaS, or Managed Platform as a Service, is a platform that Cloudical sets up, rolls out and operates for you in any cloud environment. You have the application and can focus on managing it.

If you have the application but don't want to manage it: Let us manage it for you! We would love to support you with our complete carefree package Managed SaaS – [read more about it in our brochure](#).



Choose between two options:

A) Bring your own infrastructure

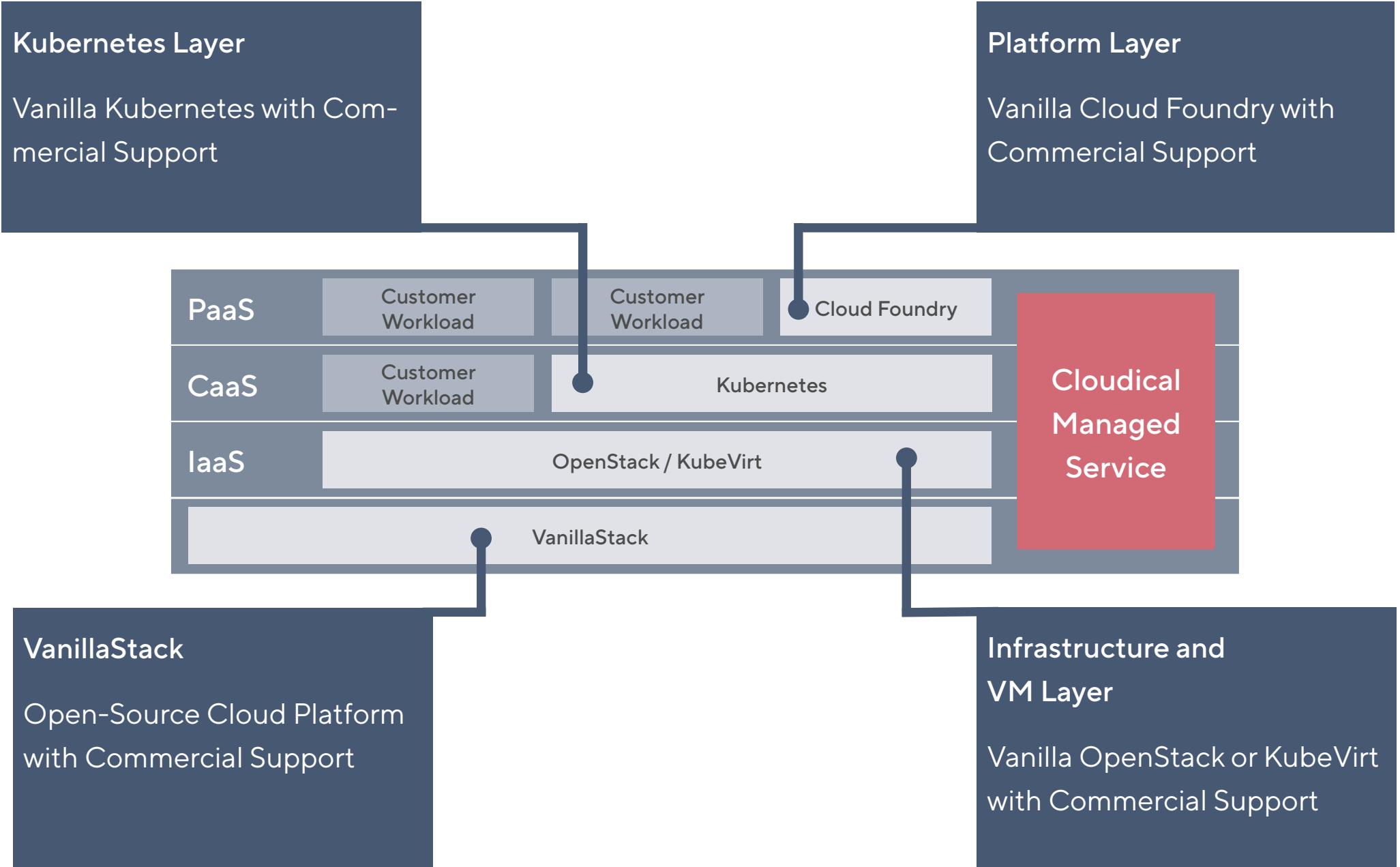
B) We deliver infrastructure

Our partners, leading technology and solution companies, help us deliver the best technical solutions tailored exactly to your company's needs.



Google Cloud

Layers of Managed PaaS



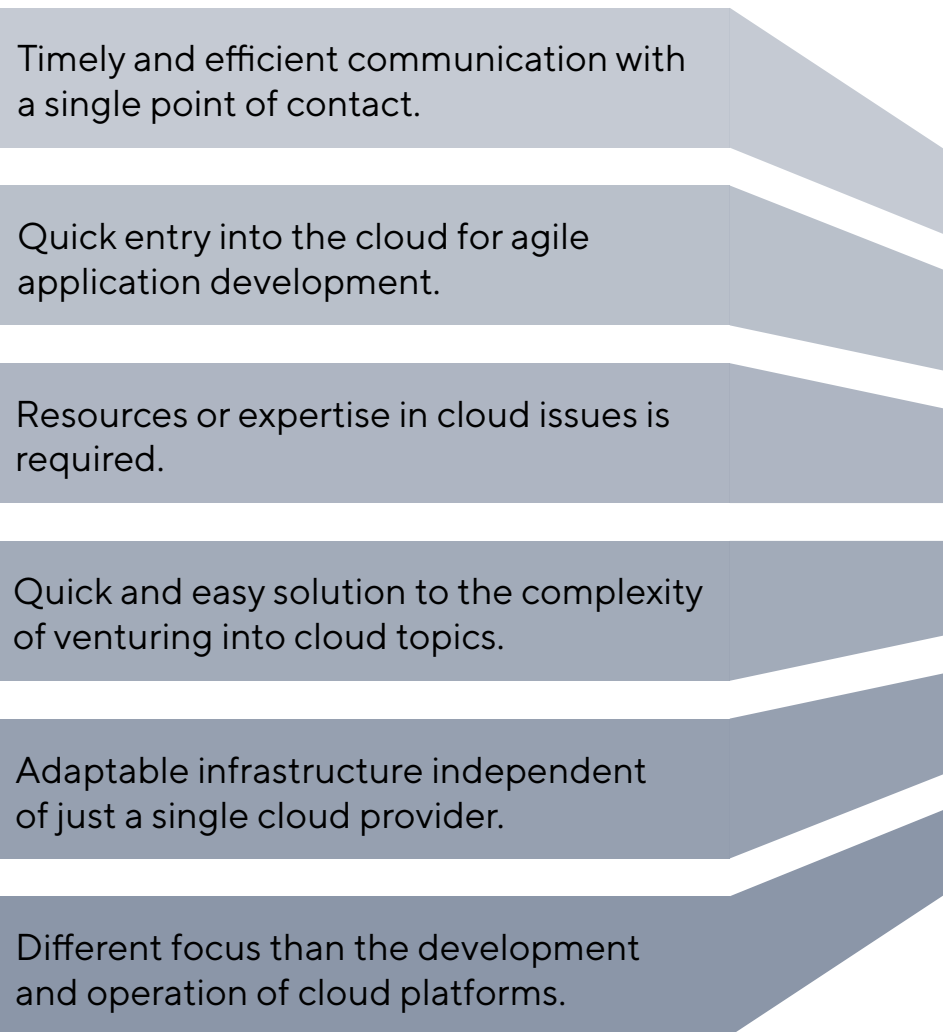
Setup, Operation and Management of Every Layer

- ✓ 2nd Day Operation
Patching, Upgrade, Scaling
- ✓ Live Observability
Monitoring, Logging, Alerting, Tracing
- ✓ Security Audit and Backup Functions
- ✓ Advanced Support Choices
8/5, 10/5 or 24/7
Integrated 1st, 2nd or 3rd Level Support
- ✓ Incident Management
Access to Ticketing Tool with Professional Support
- ✓ Key Performance Indicator
Number of Incidents, Resolution Time (within SLA), Response Time

Functions, Features and Details

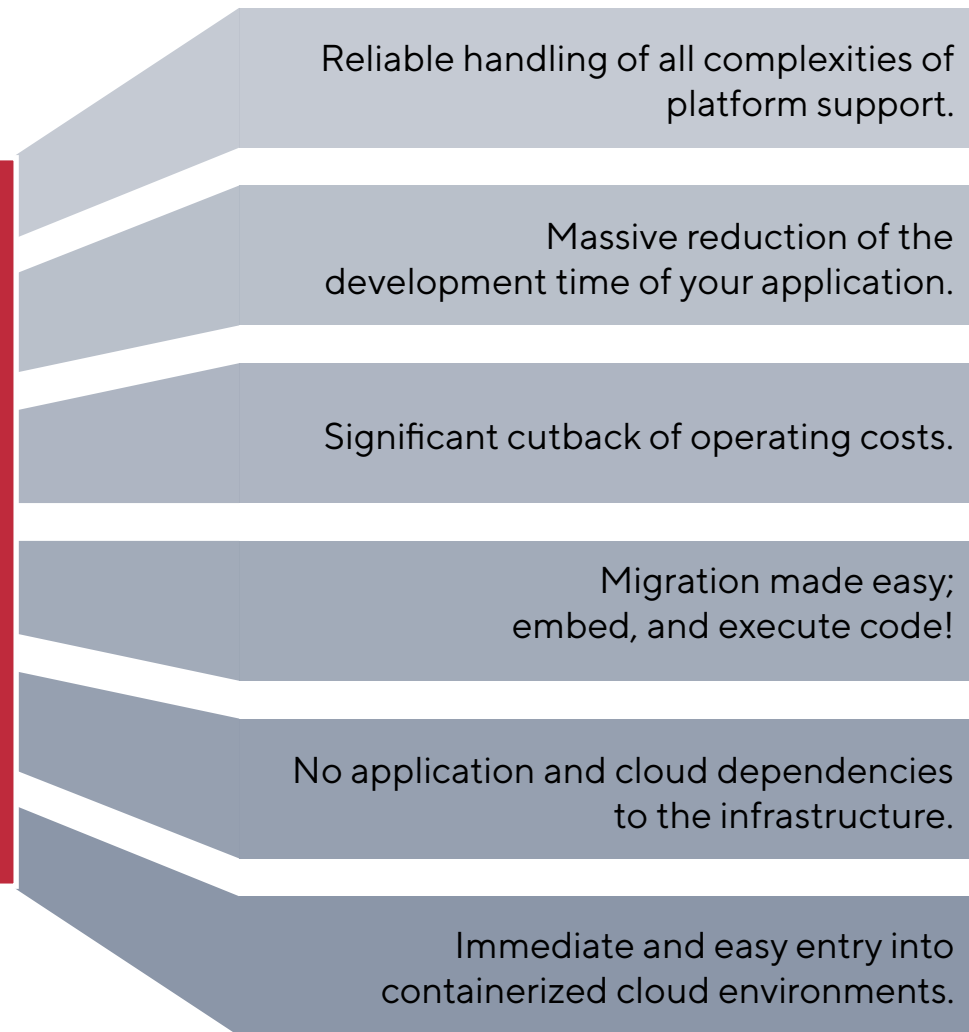
- ✓ Completely Automated Setup
- ✓ Resource Management Done by Cloudical
- ✓ Single Point of Contact via Cloudical Service Desk
- ✓ Enterprise Web - UI
- ✓ Compatible with Major CI / CD Tools
- ✓ GitLab and Jenkins as Pipeline Foundations
- ✓ Handling all Issues IaaS, Software Subscriptions and Cloud Foundry

Needs

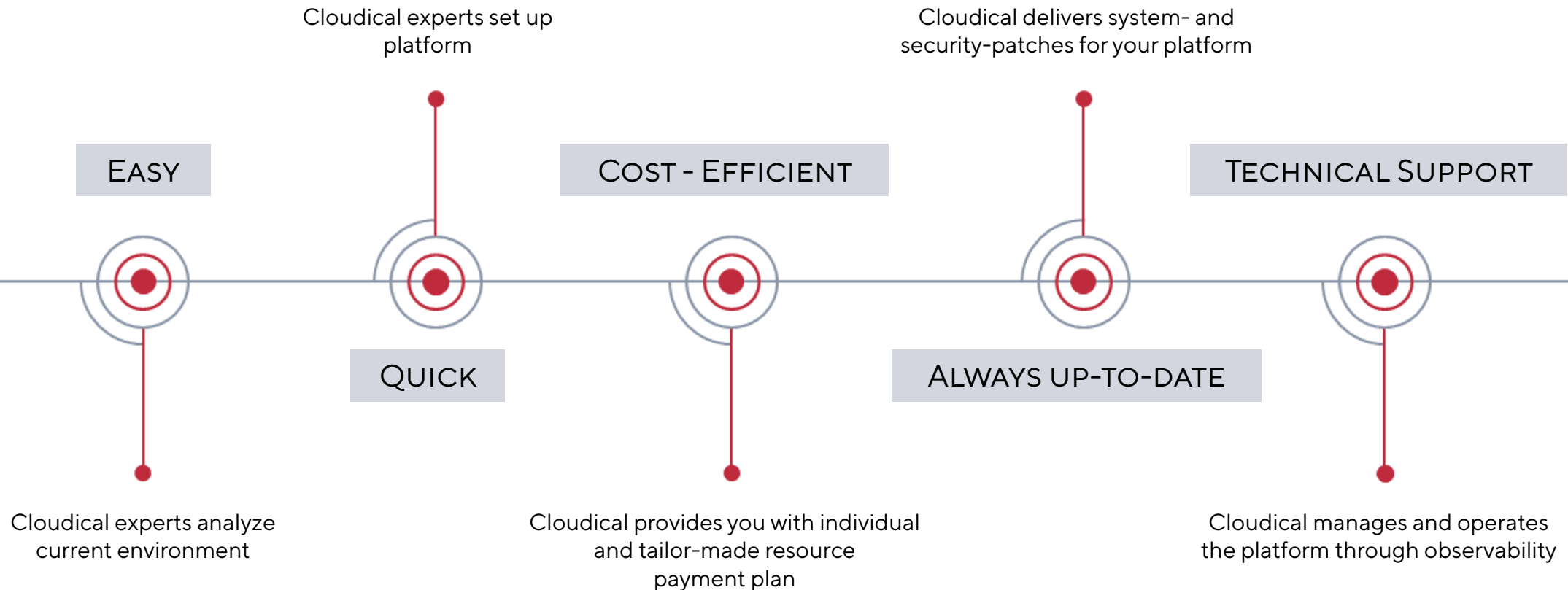


Managed PaaS

Solutions



Life with Managed PaaS 1 month



From analyzing your current environment to managing the platform:
The whole lifecycle of Managed PaaS takes about 1 month (6 times shorter than average).

Managed PaaS and Managed SaaS work on VanillaStack.

VanillaStack is the open-source cloud-platform with commercial support.

	VanillaStack	Managed PaaS	Managed SaaS
VanillaStack Subscription included	✓	✓	✓
Flatrate Support for VanillaStack *	✓	✓	✓
Installation of VanillaStack	X	✓	✓
Update-Management	X	✓	✓
SLAs with up to 24/7 Support	✓	✓	✓
SLAs with up to 24/7 Operations	X	✓	✓
Operations of VanillaStack	X	✓	✓
Operations of your Software	X	X	✓

* Flatrate support is an option with a VanillaStack subscription



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A close-up of a person's hand typing on a white computer keyboard. The hand is positioned on the left side of the frame, with fingers pressing down on the keys.

Focus on developing your application.
Don't worry about infrastructure
management.
Let **Managed PaaS** do the work for you.

A bright yellow wristwatch with a matching yellow strap and a yellow face with black numerals and hands. It is positioned on the right side of the frame.A white, ergonomic computer mouse is positioned at the top center of the frame.