

# MIR

McDonough District Hospital  
Employee Newsletter

# Making Rounds

April 16, 2019 • [www.MDH.org](http://www.MDH.org)



## National Hospital Week

This year during National Hospital Week, we celebrate the hope and healing MDH staff provide while supporting the health and well-being of our community. Your daily dedication to excellent service is immeasurable.



**CELEBRATING**  
**HOPE AND HEALING**

MDH Core Values

Honesty and Integrity • Respect • Exceptional Service • Commitment to Excellence • Teamwork

## MDH Hotline

Do you have a compliance concern you need to share confidentially? Remember the MDH Hotline is available at (309) 836-1630.

## Next Deadline

The next *Making Rounds* deadline is NOON on **Tuesday, May 14**. Please submit your information, articles, Thank You notes, recipes, achievements, etc., to Public Relations.

To view the April 2019 MDH Board Report, go to the Intranet and click on Departments → Administration

## A+ Achievement

On March 28, the McDonough County United Way held their annual awards luncheon. Two representatives, Tobie Richey (Human Resources) and Meagan Wohlfeil (Volunteer Services & Board Member of the McDonough County United Way) from McDonough District Hospital attended the luncheon and accepted the award on behalf of MDH for being a platinum member.



Pictured (L-R): Ashley Riggins, United Way Board President and Tobie Richey, MDH Benefits Coordinator.

## Job Opportunities



<u>POSITIONS</u>	<u>DEPARTMENT</u>	<u>SHIFT</u>	<u>STATUS</u>
Clerk	Plant Engineering	Registry	Variable
Office Assistant	MDH Medical Group	Days	Full-time
Office Assistant	MDH Orthopedics and Sports Medicine	Days	Full-time
Office Assistant	MDH Urology	Days	Full-time
Account Rep	Patient Financial Services	Days	Full-time
Registration CL-NONPHLEB	Registration	Variable	24 hrs/wk
Unit Secretary	Acute Care	Variable	24 hrs/wk
Leader	Health Information Mgmt.	Days	Full-time
VP	Human Resources	Days	Full-time
VP	MDH Medical Group	Days	Full-time
Clinic LPN	MDH Medical Group	Days	Full-time
RN	Intensive Care Unit	7p-7:30a	Full-time
RN	Acute Care	7p-7:30a	Full-time
RN	Emergency Department	7p-7:30a	Full-time
RN	Home Health	Days	24 hrs/wk
RN	Operating Room	7a-3:30p	Full-time
CNA	Acute Care	7p-7:30a	Full-time
Medical Assistant	MDH Medical Group	Days	Full-time
Medical Assistant	MDH Obstetrics and Gynecology	Days	Full-time
Ambulatory Informatics Supervisor	Information Systems	Days	Full-time
Athletic Trainer	MDH Sports Medicine and Rehabilitation Services	Variable	Full-time
Gynecologist	MDH Obstetrics and Gynecology		Full-time
Histologist	Laboratory	5a-1:30p	Registry
Occupational Therapist	MDH Sports Medicine and Rehabilitation Services	Days	Full-time
Pediatrician	MDH Pediatrics	Days	Full-time
Physical Therapist	MDH Sports Medicine and Rehabilitation Services	Days	Full-time
Polysomnographic Tech	Cardiopulmonary	7p-6:30a	Registry
PT Assistant	MDH Sports Medicine and Rehabilitation Services	7:30a-4p	Full-time
Registered Vascular/ Cardiac Sonographer	Cardiopulmonary	Days	Full-time
Respiratory Therapist	Cardiopulmonary	7p-6:30a	Full-time

Full list also available online at [www.MDH.org](http://www.MDH.org)

As of April 11, 2019

## New Faces at MDH

### MDH Welcomes New Employees



**Ben Anderson**

Ben is an Agency RN in Emergency Services. He is from Lowpoint and is married to Deidra.

Together they have one child, Jamie. Ben enjoys hunting and fishing.



**Chelsea Bedwell**

Chelsea is a RN in Surgery. She is from Macomb and is married to Curtis. They have two children, Paisley and

Hudson. Chelsea enjoys farming, livestock, and hunting.



**Bob Dorothy**

Bob is a Tech in Nuclear Medicine. He is from Keokuk, Iowa, and is married to Lyn. Bob enjoys camping and golf.



**Sarah Frakes**

Sarah is a CNA in Senior Behavioral Health. She is from Industry and has a daughter, Aubrey. Sarah enjoys outdoor activities

with her daughter.



**Julie Goddard**

Julie is a Social Worker in Senior Behavioral Health. She is from Rushville and has one daughter, Ragon. Julie enjoys being

outside, watching and playing sports, and spending time with her daughter.



**Dr. David Huddleston**

Dr. Huddleston is a pathologist for Laboratory Services.



**Brooke Landau**

Brooke is an Agency RN in Emergency Services. She is from Elmwood and enjoys traveling.



**Anthony Laredo**

Anthony is an Agency RN in Emergency Services. He is from Peoria and is married to Jackie. They have three

children: Mayan, Christian, and Mariah. Anthony enjoys running and motorcycling.



**Kenny Mattson**

Kenny is an Agency RN in Emergency Services.



**Heather Munro**

Heather is a Secretary in Pathology. She is from Framingham, Massachusetts, and is married to Jeff. She

has two children: Abe and Jackson. Heather enjoys thrift shopping, long walks, hiking, and kayaking.



**Sherry Nelson**

Sherry is the Interim Leader of Quality and Innovation. She is from Oakland, Iowa, and enjoys horseback

riding, quilting, and reading.



**Hannah Pendell**

Hannah is a RN in Urology. She is from Macomb and enjoys traveling, reading, and working out.



**Michelle Stokes**

Michelle is a Clinic LPN for MDH Medical Group. She is from Monmouth and is

married to Jeremy. They have four children: Jared, Hannah, Rylie, and Ian. Michelle enjoys running her children around.



**Austin Torrence**

Austin is a Patient Care Tech in Emergency Services and is from La Harpe.

### MDH Welcomes a New Intern



**Tiffany Sigrist**

Tiffany is an Intern in Sports Medicine and Rehabilitation Services. She is from Canton and is married to Chris.

They have two children: Marleigh and Parker. Tiffany enjoys running, gardening, and riding horses.

### MDH Says Goodbye

**Janna Cline**, Leader, Fiscal Services, 3/26/19

**Denise Mills**, Clinic Supervisor, MDH Medical Group, 3/25/19

**Sara Parker**, CMA, MDH Medical Group, 4/5/19

**Tamara Smith**, Physician, MDH Obstetrics and Gynecology, 3/31/19

### Moving Around

**Christina Brown** is a Practice Manager for MDH Medical Group. She was previously a Recruiter in Human Resources.

**Patti Kessel** was a Care Coordinator in ACO. She is now a Practice Manager for MDH Medical Group.

# Donors Take a Sneak-Peek at Women's Center

On March 21, major donors walked through the new Dolores Kator Switzer Women's Center. Doug Haley and Jason Graham from O'Shea Builders provided a detailed tour of the new space. Estimated date of opening is planned for August 2019.



## DKSWC Naming

- Sharie Harden, Brenda Powell Allen and Mary Thompson reserved the Harden, Powell Allen and Thompson Private Suite in the Obstetrics Unit
- Carissa Bedwell-Bryant, Daryl Bedwell and Curtis Bedwell reserved a bassinets in loving memory of Crystal A. Bedwell
- Charlene Callison and Larry Balsamo reserved three bassinets in honor of Charlene G. Callison, Larry T. Balsamo and Angelica Callison Balsamo Sohlberg
- Kyle Magee reserved robes and gowns in memory of his grandmother Barbara Scholz Magee





## A “Peek” at PROS! Employee Giving Club

**PROS Meeting Minutes:** March 20, 2019, 12:00 p.m. – Auxiliary Workroom

**Present:** Gary Anspach, Christina Brown, Crystal Carson, Glynnis Coplan, Jill Cook, Linda Cremer, Mel Dorethy, Connie Duffy, Lynn Durso, Dick Ford, Kyle Magee, Brittany Moore, Connie Purdy, Michael Thompson, and Jason Williamson

**Committee Changes:** Linda welcomed new member Christina Brown.

**Review & Approve Minutes & Financial Report:** Motion to approve December meeting minutes by Mel and seconded by Gary – Approved. The financial report was presented by Linda. She reviewed the current expenses – with a current PROS fund balance of \$34,508.32 (as of 3/18/19). Motion to approve the financial report by Glynnis and seconded by Connie D. – Approved.

### Review & Updates:

**Big Game Party-** 400 meals were served. Brittany reviewed suggestions for next year with committee.

**First Aid Kits-** Order has arrived and will be given out at the April 16, Progressive Ag Safety Day.

**Teddy Bears-** Brittany reported there are 1,052 teddy bears in stock.

**Umbrellas for Schools:** Brittany shared the need for nine umbrellas to give area schools for their crosswalk/bus volunteers. Motion to donate the umbrellas by Glynnis and seconded by Christina.

**Foundation Office Store:** Linda reported \$408.25 worth of merchandise has been purchased in the PROS store YTD.

**Stickers:** Linda led discussion regarding PROS possibly purchasing stickers for departments to give children. Brittany will price MDH logo stickers and report back to committee.

**Summer Block Party:** Subcommittee met following regular PROS meeting. A date was set for June 12.

**Fitness Room:** Brittany reported the treadmill speed button has been fixed.

**Spring Treat:** Options were shared and committee voted on favorite idea for April.

**Adjournment:** 12:42 p.m. - Motion to adjourn by Christina and seconded by Kyle – Approved.



### Umbrellas for Schools

The MDH Employee Giving Club, PROS, donated umbrellas to crosswalk and bus duty staff at area schools - just in time for those April showers!

Thank you PROS for supporting our local community.

# Grateful Patient Program

**Jerid Landon**, CNA, was recognized for her clinical skill, expert care, and thoughtfulness. As her Grateful Patient Kathy Veroni shared, “When I needed something, Jerid was quickly there and she helped me make the transition from hospital care, to preparing to go home.”

Pictured (L-R): Connie Elting, RN, Acute Care Leader; Healing Hand Recipient Jerid Landon, CNA; Kathy Veroni, Grateful Patient; and Wanda Foster, RN, Vice President of Nursing/CNO



**Dr. Scott E. Urch** was recognized for his care while guiding patient Kathy Veroni through two total knee replacements.

As Veroni said in her own words, “Dr. Urch is a caring, gifted surgeon who enabled me to keep an active lifestyle. He explained everything thoroughly and our post-surgery appointments put my mind at rest that I would heal.”

Pictured (L-R): Office Assistant Nicole Campbell; Licensed Practical Nurse Beverly McFadden; Dr. Scott E. Urch; Grateful Patient Kathy Veroni; Athletic Trainers Marc Kessler and Bruce Schellhammer; and Radiologic Technologist Missy Vardaman.



**Jen Wagoner**, MPT, CVR, has received her third Healing Hand award in a month, bringing her total to five since the program began.

Wagoner was most recently recognized for her expertise in Vestibular (inner ear) Rehabilitation and her exceptional and encouraging attitude.

Pictured (L-R): Phyllis McLouth, Sports Medicine and Rehabilitation Services Leader and Jen Wagoner, MPT, CVR



Congratulations to **The MDH Hospice** team for receiving a Healing Hand award.

Hospice staff were recognized by an appreciative family for providing superior care and kindness. The family shared, “Each and every staff member we worked with did an excellent job.”

Pictured (L-R): Hospice staff members Angela Gibbs, MSW; Dr. George Roodhouse, Medical Director; Shelli Akers, RN; Anna Klenk, RN; Kristie Nelson, RN; Tracy Fuqua, RN; LaDawna Royer, NP-C; Lisa Hood, RN



To learn more about the Grateful Patient Program at MDH, please contact the Foundation office at (309) 836-1757.

## Recognition for Outstanding Customer Service

For the month of March, the Service Excellence department at McDonough District Hospital would like to recognize and say thank you to **employees and physicians** for their outstanding customer service to patients.

The Press Ganey, Deyta (Hospice) and Patient Satisfaction surveys call attention to employees who demonstrate excellent customer service, according to Vice President of Quality and Innovation Maggie Dubil. Individuals recognized receive a customer service *Thank You Certificate* for their outstanding hard work.

### Recognition for outstanding customer service goes to the following professionals:

Emergency Services: **Jennifer Withers**, NP

Home Health: **Darlene Row**, RN; **Megan Carter**, RN; **Sarah Skiles**, RN

Intensive Care Unit: **Aaron Jones**, RN

MDH Ear, Nose and Throat: **Dr. Sparks**

MDH Family Clinic: **Dr. Patel**; **Dr. Wehner**

MDH Internal Medicine: **Dr. Jalil**; **Sherry Lotz**, CMA

MDH Obstetrics and Gynecology: **Brandy Hammond**, CMA

MDH Pediatrics: **Julie Bartlow**, CPNP-PC, NNP-BC

MDH Psychiatry: **Dr. Sarwar**; **John Sanchez**, RN

Obstetrics: **June Sapp**, RN

Radiology: **Lisa Pennington**, X-Ray Technician; **Kristena Kessler**, X-Ray Technician

Surgical Services: **Dr. Trost**; **Dr. White**; **Debbie Bainter**, RN; **Kim Williams**, RN; **Steve Rogers**, RN

**Congratulations** to those recognized in this article and thank you for your ongoing commitment to providing an exceptional patient experience!

## ...Benefit Break...

Take a minute to learn more about your benefits and other HR issues.

### College Savings Plan

Start saving for your children or grandchildren's education, or even expenses for your own education, conveniently through payroll deduction. MDH currently offers the BrightDirections program to employees. There are tax advantages to enrolling in a college savings plan.

To learn more about the savings fund, please schedule an appointment with an AIG representative by contacting Human Resources at extension 13492.

For more general information about different options for saving for college, please refer to the following websites:

[www.savingforcollege.com](http://www.savingforcollege.com)

[www.collegesavings.org](http://www.collegesavings.org)

*If you have questions concerning this topic or any suggestions for future Benefit Breaks, please contact Human Resources at extension 13492.*



## APPLE Winner March 2019



*Debbie Orton*

Please join in congratulating **Debbie Orton**, Office Assistant in MDH Medical Group, on being named the recipient of the MDH APPLE Award for March 2019. APPLE stands for “Achieving outstanding Performance in Patient care, Leadership, Loyalty and Enthusiasm for MDH”.

Debbie began working at MDH as a Secretary in the Orthopedic Clinic on February 8, 2012. She also worked as a secretary in the Psychiatry Clinic starting in November 2016. On September 16, 2018, Debbie began working in her current role as Float Office Assistant in the MDH Medical Group.

Debbie communicates with customers in a professional manner. She is very compassionate and friendly when working with internal and external customers. Debbie is always very welcoming. She has worked in a variety of office settings and is very skilled in her work. She is intuitive and identifies opportunities for improvement- always keeping the customer at the forefront of her thinking.

Debbie adapts easily and demonstrates an eagerness to learn new things. Debbie can change her course on short notice without hesitation. Peers have full trust in her work. She has excellent attention to detail and works efficiently. She provides a strong base as a strong trainer for new employees. Debbie approaches work every day with a positive attitude. Her reliability is never doubted, and her work is stellar.

Her nominator explains that Debbie is a “rock star”. She is versatile and can work in any MDH clinic. She never hesitates to go where she is needed, even on short notice. Debbie is loyal and vigilant to exceed others’ expectations. She demonstrates a desire to see MDH grow and improve. Debbie never loses sight of the mission to serve others. Her willingness to go above and beyond has “saved” the day several times. The workplace is different when she’s here, and her presence makes an impact.

Debbie is married to Jim. She has three children: Travis, Candace, and Kayla. Debbie also has six grandchildren, and enjoys quilting and sewing.



## Six Flags

One-day tickets are available for the St. Louis Six Flags Park. Season passes can be used at any Six Flags location after an initial trip to St. Louis. Tickets are purchased conveniently through a one-time only payroll deduction.

**2019 Employee Ticket Prices are:**

**One-Day Ticket - \$45.99**

**Individual Season Pass - \$61.99**



Please contact Human Resources if you have questions or would like to purchase Six Flags tickets.



## May Calendar of Events



### Chronic Pain Management Group

Mondays | 1-2 p.m.  
Health Services Building 1 Auditorium  
Pre-registration and screening required. 8-week group.  
Contact Behavioral Health Services at (309) 836-1582.

### Anger Management

Tuesdays | 3-4:30 p.m.  
Health Services Building 1 Auditorium  
Pre-registration required.  
Contact Behavioral Health Services at (309) 836-1582.

### Childbirth & Infant Care: 4-Week "L.A.T.E." Class

Thursdays, May 2, 9, 16, 23 | 6:30-8:45 p.m.  
Auditorium B  
Class will meet one night a week for four weeks.  
Pre-registration required. Call OB at (309) 836-1570.

### Divorcing Parents Education Program

Friday, May 3 | 1-5 p.m.  
Health Services Building 1 Auditorium  
Fee: \$60 payable at session, pre-registration required.  
Contact Behavioral Health Services (309) 836-1582.

### Childbirth and Infant Care: Sibling Class

Saturday, May 4 | 10-11 a.m.  
MDH Auxiliary Workroom  
Pre-registration required.  
Contact Obstetrics at (309) 836-1570.

### Breast Cancer Support Group

Monday, May 6 | 5:30 p.m.  
Auditoriums A & B  
Support group committed to helping women deal with the emotional, social, psychological, and physical aspects of breast cancer. For more information contact Outreach Services at (309) 836-1584.

### Forget-Me-Not Support Group

Monday, May 6 | 6-7 p.m.  
Health Services Building 2 Multipurpose Room  
Free. Support group for anyone affected by loss during pregnancy or the loss of an infant. For more information call Public Relations (309) 836-1557.

### Suicide Support Group

Monday, May 6 | 7-8 p.m.  
Health Services Building 1 Auditorium  
Contact Behavioral Health Services at (309) 836-1582.

### Community First Aid

Tuesday, May 7 | 6 p.m.  
Auditorium A  
Fee: \$40. Pre-registration required.  
Contact Outreach Services at (309) 836-1584.

### Community CPR Class

Tuesday, May 14 | 6 p.m.  
Auditoriums A & B, Auxiliary workroom & conference room  
Fee: \$40. Pre-registration required.  
Contact Outreach Services at (309) 836-1584.

### Bereavement Support Group - New Horizons

Monday, May 20 | 3-4 p.m.  
Private Dining Room  
For more information, call Hospice at (309) 836-1543.

### Childbirth and Infant Care: Breastfeeding

Thursday, May 30 | 6:30-8:30 p.m.  
Auditorium B  
Pre-registration required. Call OB at (309) 836-1570.



## Mother's Day Sale



Excludes fresh flowers, candy, greeting cards, magazines, newspapers, used books, MDH items and stamps.

## May Meetings Calendar

### Tuesday, May 7

- Credentials & Bylaws, 7 a.m., PDR
- Department of Emergency Medicine, 12 p.m., PDR

### Wednesday, May 8

OB-Gyn Department, 12 p.m., Auditorium B

### Thursday, May 9

Department of Medicine, 12 p.m., Auditoriums A & B

### Friday, May 10

Exec Committee, 12 p.m., PDR

### Thursday, May 16

Finance Committee, 7 a.m., TFBR  
Tumor Board, 12 p.m., Auditoriums A & B

### Friday, May 17

Medical Staff, 12 p.m., Auditoriums A & B

### Monday, May 20

- Ethics Committee, 12 p.m., Auditoriums A & B
- Board of Directors, 5:30 p.m., TFBR

### Tuesday, May 21

- Department Leaders, 2 p.m., Auditoriums A & B
- MDH Medical Group All Providers, 4:30 p.m., Auditoriums A & B
- Medical Group Operations Council, 5:30 p.m., TFBR

### Wednesday, May 22

Quality Council, 2:30 p.m., TFBR

### Friday, May 31

Medical Staff Quality Improvement, 12 p.m., TFBR

## Caught You Caring



Congratulations to all of the Caught You Caring recipients in March!

Below are the winners of the \$25 Gift Certificates!

*Chris Cunningham - EMS Coordinator (not pictured)*

*Mel Dorethy - Cashier's Office*

*Randal Eyler - Cardiopulmonary*

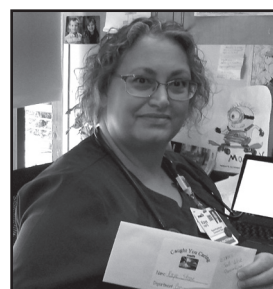
*Kaye Stone - Convenient Care*



*Mel Dorethy*



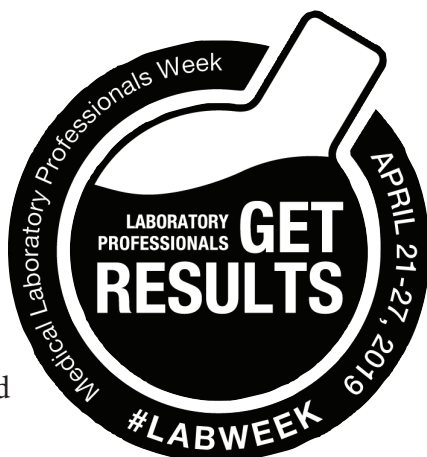
*Randal Eyler*



*Kaye Stone*

## Thank You

National Medical Laboratory Professionals Week, April 21-27, we say Thank You to all the Lab Pros for your hard work and dedication to achieving timely and precise results!



## Cerner Education Webpage

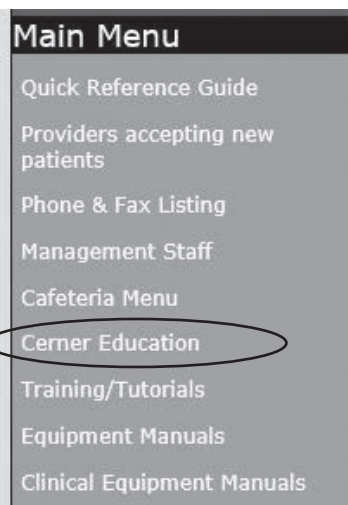
Information Systems is happy to announce the Cerner Education Webpage. This site provides easy access to all staff via the Intranet Homepage. Simply go to the MDH homepage and select **Cerner Education** from the Main Menu.

This website is designed with the MDH staff in mind. We want everyone to have easy access to Cerner training, guides, and videos.

To locate information quickly, use the search bar located in the top left corner of the screen. Simply add a keyword to search and find specific guides.

To review content specific to your role, review information in the categories sections. The page also features Cerner change and event information within the calendar widget located on the homepage.

Please direct any questions or suggestions to Information Systems 13262.



# Gift Gallery

## National Nurses Week!

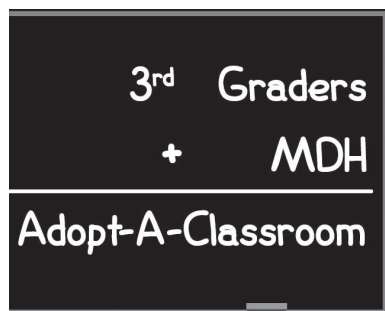
May 6-12



## Easter Sale

### April 18 & 19

Pick an egg and receive  
**10%, 15% or 20% off final purchase!**



*Each month during the school year McDonough District Hospital participates in the Adopt-A-Classroom program. This year MDH has adopted Mrs. Linda Poore's 3<sup>rd</sup> grade students at Lincoln School. A representative from MDH visits the classroom to educate students about various departments at the hospital.*

### Sports Medicine and Rehabilitation Services

In February, **Alicia Ladd**, Exercise Physiologist, presented to our Adopt-A-Classroom class. She gave students a presentation about heart health, demonstrated how to use different tools to measure vitals, and did an exercise activity. Each student also had their oxygen read. Students received an MDH basketball or football for their great participation. Thank you for hosting Adopt-A-Classroom, Cardiac Rehab!



# National Hospital Week Festivities

May 12-18, 2019



**May  
13**

## Monday

Enjoy ice cream in the Side Dining Room. The 2nd and 3rd shift employees will be given a similar treat during their shift.

**May  
14**

## Tuesday

Be a hero and donate your blood to help those in need during our Employee Blood Drive. The blood drive will be in Auditoriums A & B. Call Human Resources to schedule an appointment.

**May  
15**

## Wednesday

Wondrous Wednesday will be breakfast muffins and juice in the Side Dining Room. Snacks will be delivered to 3rd shift employees.

**May  
16**

## Thursday

Enjoy a festive picnic on the back patio behind the cafeteria (weather permitting). More details to come. A similar dinner will be served in the cafeteria to evening shift employees from 5-6 p.m. and delivered to the departments for 3rd shift.

**May  
17**

## Friday

Fun Friday will be filled with random drawings for gift certificates. Each employee will have a chance to win one of several gift certificates. Employees will automatically be included in the drawing. Fun estimation games will also be available during the week in the cafeteria and winners announced on Friday.