

# **Patient Identification and Financial Responsibility Acknowledgement**

Client Name (Last, first, midd	le):			<del></del>
Date of Birth:	(Check One)	Male	Female	
Race (check one)Americ	can IndianAlaska Na	tiveAsian	African	American
Native	HawaiianCaucasiar	۱		
Ethnicity (check one)His	spanic or Latino Not	Hispanic or Lati	noDecl	ine
Language(s):				
Address:				<del></del>
Street Ac	dress Apt # (if applicable)	City	State	Zip
Phone: Pa	rent/Legal Guardian (if ap	plicable)		
Pharmacy Name:	Ph	armacy Phone:		
Pharmacy Address:				
Street Address	City	State	Zip	
In case of a medical emergency or	any other emergency, please lis	st two emergency o	contacts below:	
Name:		Phone:		
Relationship				
Name:		Phone:		
Relationship				
If patient is under the age of eighte are present in our system, please a			o whom the chi	ld may be released: (If n
Name Relationship	Nar	ne Relatio	onship	
Name Relationship	Nar	ne Relatio	onship	
If patient is over the age of eightee If yes, please provide our office wit				
I certify that this information is tru- Signature Patient/Parent/Guar				



Primary Care Physician (if Different) – Name, Address & Phone Number				
Do you have any religious or cultural beliefs	s that may affect your healthcare?	yesNo ifye	s, please describ	e:
Methods of learning new material that I like be	st are:			
Verbal InstructionWritten Instru	uctionVisual (Pictures, videos etc.)	Hand ou	uts	
Level of Education Completed:				
$\phantom{aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaa$	9 <sup>th</sup> Grade12 <sup>th</sup> Grade	_1-4 Years of Colle	ge> 4 ye	ars of College
	Primary Insurance Information:			]
Primary Insurance Co. Name	Identification Number	Group I	Number	
Address of Primary Insurance	City	State	Zip Code	-
Policyholder Name (if Different from Patient)	Phone Number of Policyholder	Relationshi	p to Patient	-
Policyholder's Social Security No.	Policyholder's Date of Birth	Relationshi	p to Patient	-
Policyholder's Employer	Home Phone	Cell F	Phone	-
Is there a secondary insurance company?	YesNo if yes, please provide additional	I information to sta	aff.	1
Financial Responsibility Acknowledgment – Ple	ase initial each paragraph.			
service unless other definite financial arrangeme costs in the event of default of payment of my costs in the event of		gree to pay all reasons insurance payment	onable attorney fe s be made directly	ees and collection y to DMG.
to ensure services are covered and/or what my of am ultimately responsible for payment of all ser- balances are due prior to services being rendere	vices rendered. I understand that any co-pay	s, deductibles, or a	any other paymen	ts of outstanding
I understand that health insurance is a codisputes of benefit coverage I understand that I	ntract between me and the insurance companeed to contact my insurance company.	any and/or my emp	oloyer, not DMG. I	f there are any
I have read and fully understand the above	ve financial responsibility and insurance author	orization		
Signature of Patient/Parent/Legal Guardian	Date			
Print name of Patient/Parent/Legal Guardian				



# Consent for Purpose of Information, Payment and Healthcare Operations

I consent to the use and disclosure of	IVIG TOR
Print Patient Name	
the purpose of diagnosing, providing treatment, obtaining payment for health care bills or to conduct health care operations of the DMG c	linic. I
understand that the diagnosis or treatment by the DMG clinic providers may be conditioned upon the consent as evidenced by the authori	zing
signature and initials on this document.	
By initialing and signing this consent form I am agreeing that this DMG clinic can request and use my prescription medication history	y from
other healthcare providers and/or third party pharmacy benefit payers for treatment purposes.	
I understand that all information gathered in the course of my treatment is confidential. However, confidential information may be	
disclosed without my consent in accordance with state and federal law. Examples of such disclosures include medical emergency cases; sit	tuations
of an emergency involving a serious an imminent threat to a person or the public; the reporting of child or adult abuse or neglect, court or	dered
disclosures. I understand that my treatment information may be discussed by other members of my clinical team, and other professionals	at DMG
clinics.	
I understand I have the right to request a restriction as to how protected health information is used or disclosed to carry out treatm	nent.
payment or healthcare operations of the DMG clinical practice and that the DMG clinical practice is not required to agree to the restriction	
However if the DMG clinic agrees to the restriction that I request, the restriction is binding on the DMG clinic. I have the right to revoke the	
consent, in writing at any time, except to the extent that the DMG clinic has taken action in reliance on this consent.	13
consent, in writing at any time, except to the extent that the bird clinic has taken action in reliance on this consent.	
My "Protected Health Information" means health information, including demographic information, collected from me and created of the control of the con	or
received by the DMG provider, another heath care provider, a health plan, my employer or a health care clearinghouse. This protected heath	
information relates to past, present or future physical or mental health or condition and identifying information, or there is a reasonable by	
believe the information may personally identify the patient named above.	4515 10
believe the information may personally identify the patient named above.	
I understand I have a right to review the DMG clinic Notice of Privacy Practices prior to signing this document. DMG clinic Notice of	Privacy
Practices has been provided to me. The Notice of Privacy Practices describes the types of uses and disclosures of protected health information	ition tha
will occur in treated, payment of bills, or in the performance of healthcare operations of the DMG clinic. This noticeof Privacy Practices als	Ю
describes client rights and DMG Clinic duties with respect to protected health information.	
The DMG Clinic reserves the right to change the Privacy practices that are described in the Notice of Privacy Practices I may obtain a	revised
Notice of Privacy Practices by calling the office and requesting a revised copy be sent in the mail or asking for one at the time of my next	
appointment.	
Signature of Patient/Parent/Legal Guardian  Date	

Printed Name of Patient/Parent/Legal Guardian



# **Patient Record of Disclosures**

In general the HIPAA privacy rule gives individuals he right to request a restriction onuses and disclosures of their protected health information (PHI). The individual is also provided the right to request confidential communications, or that a communication of PHI is made by alternative means, such as sending correspondence to the individual's office instead of the individual's home.

I wish to be contac	cted in the following manner (check all that applies)	:
Home/Mobile Tele	ephone:	
	OK to leave message with detailed info	
	Leavemessage with call-back number only	
	Decline personal phone messages	
Work Telephone:	Work Fax:	
	O.K. to fax to this number	
	O.K. to leave message with detailed info	
	Leave message with call back number only	
	Decline work phone messages	
Written Communi	cations:	
Email:		
	O.K. to send detailed email to this address	
	O.K. to mail to my work/office address	
	O.K. to mail to my home address	
Patient Represent	ative to whom information may be given:	
Name:	Relationship:	_ DOB:
Name:	Relationship:	_ DOB:
Patient/Parent/Gu	ardian Signature:	
		Printed Name



# CRS Family/Patient Information SheetSocial work is available for CRS patients and families. The information in this worksheet will help us to better serve your family. Please complete in pen

Name of the person filling out this form	:	Signature	2:	
Relationship to the patient:	to the patient:		Today's date:	
What is the patient's medical condition	or illness? _			
Medical provider information (The patie	ent's primary	<i>r</i> care provider).		
Name	Address		Phone Number	
Who Lives at home with the patient?	Family/G	iuardian/Decision Making		
Name		Relationship to Patient		Age
				1.85
Is there a parent who does not live in the	ne house?	Yes	No	
If yes, what is their name?			NO	
Does your child have visits with this par	ent?	Yes	No	
Will this parent ever bring the patient to appointments at CRS?YesNo				
Will anyone who is not the parent or leg		= :		***
Name of person who makes medical/legal decisions for the patient?				
Safety and Support				
Are you afraid of anyone who lives in (or out of) your home?YesNo				
Do you want to speak with a Social Worker today?YesNo				
Does your child have a behavior problem of yes, what is your concern?				
CRS Staff Witness:		Date:		



How do you get to your appointments at CRS? Please circle all that apply.

Personal Car AHCCCS Taxi Bus/Light Rail Friends/Family Dial a Ride

# **Community Resources**

Does your family or the child receive any of the following? Please circle all that apply.

Services	Yes	No	Have Applied	
AzEIP (Arizona Early Intervention Program) PT OT ST Developmental Specialist				
DDD (Division of Developmental Disabilities) PT OT St Respite Habilitation				
WIC (Women, Infants and Children Food Program)				
Food Stamps/SNAP				
Cash Assistance / TANF (Temporary Assistance for Needy Families)				
SSI (Supplemental Security Income)				
Other:				
Comments:				
Education	I		1	
Is your child in school yet?YesNo				
Name of School			Grade	
Does your child have an IEP? (Individualized Education Plan) or 504 plan?	Yes _	No		
Circle all of the services the child receives at school:				
Regular Classes Special Education ResourcesHomeschool/Online school/Homebound instruction				
Physical Therapy (PT) Occupational Therapy (OT) Speech Therapy (ST)				
CRS has several social workers. You may reach them by calling the CRS call center as on-call for the day.	nd asking j	for the soc	ial worker who is	



# General Consent for Treatment Please initial each paragraph

	chnical employees assign	acility. I hereby authorize medical ed to my care. I authorize my trea and treatment.	•
	-	ty to discuss alternative plans of tr answered to my satisfaction any o	-
HIV (human immunodeficiency vir	rus), hepatitis B virus or h tions and the reporting o	my blood or body fluid in a way when epatitis C virus, I consent to the tefmy test results to the health care	sting of my blood
this system is maintained in accor	dance with HIPAA and ot estand that my healthcare	electronic medical record system. her patient privacy and health info providers will have access to my h	rmation
I understand that District Natransmission of prescriptions to lo	•	electronic prescribing mechanism to order pharmacies.	for electronic
I consent to the release of physician or provider.	my prescription history fr	om any pharmacy or drug monitor	ing agency to my
By signing this document, I agree	that photocopies of this of	document are as legally binding as	the original.
I have read and understand and a	gree to the above terms.		
Patient or Guardian signature	Printed Name	Relationship to Patient	Date
PRIVACY AND DISCLOSURE OF M	EDICAL INFORMATION		
,		how we may use and disclose you have received a copy of our use an	•
Patient or Guardian signature	Printed Name	Relationship to Patient	 Date



## AUTHORIZATION TO CONSENT FOR MEDICAL TREATMENT OF A MINOR

l,	Mother/Fat	her of		
Printed Name of <u>Parent/Legal Guardian</u> Child's Name				
Am the Parent or leg	al guardian of the above named CRS patie	nt. For a variety of reasons, th	nere may be occasions when I	
•	sonally accompany child named above to	• •		
	norized to discuss care and treatment need			
	performance of only routine procedures su			
<del>-</del>	ild's diagnosis and treatment so that care i			
•	dequate history as required by the physicia			
rescrieduled. i flave i	read and understand and agree to the terr	iis above	(Initials)	
Do hereby authorize and	appoint (please print):			
Name:	Relationship:	Contact Numb	er:	
Name:	Relationship:	Contact Numb	er:	
Name:	Relationship:	Contact Numb	er:	
AUTOMATIC ONE-YEAR D	DURATION. This authorization will automate	tically expire after one (1) yea	r from date of execution unless	
a different end date or ev		, , , , , , , , , , , , , , , , , , , ,		
End date	or Event Name			
COPY RECEIVED. I acknow	vledge receipt of a signed copy of this autl	norization	(Initials)	
Any questions or concerr	ns regarding this authorization may be dire	ected to me at:		
(Please select preferre	d method of contact)			
Home Phone: ( )_				
Work Phone: ( )_				
Cell Phone: ( )_				
Parent/legal Guardian Signatu	ure:	Date:		
	· · · <u></u>			
CDC Chaff Mithers		Deter		
CRS Staff Witness:		Date:		



## **Notary Public**

This form may be taken fro	m the CRS clinic.		
This document <u>MUST</u> be notarized if not signed in the presence of a CRS staff member.			
Notary	Date		



# THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

This Notice of Privacy Practices describes how the DMG Clinic may use and disclose your medical information to carry out treatment, payment or health care operation and for other purposes that are permitted or required by law. This notice also describes your rights concerning your medical information.

### 1. HOW WILL WE USE AND DISCLOSE YOUR MEDICAL INFORMATION?

Your medical information may be used and disclosed by your provider, our office staff and others outside of our office involved in your care and treatment for the purpose of providing health care services to you. Your medical information may also be used and disclosed to pay your health care bills and to support the operation of your <u>provider's</u> practice.

Following are examples of the types of uses and disclosures of your medical information that your provider's office is permitted to make. These examples are not meant to be exhaustive, but to describe the types of uses and disclosures that may be made by our office.

<u>Treatment</u>: We may use or disclose our medical information to provide, coordinate, or manage your health care and any related services. This includes the coordination or management of your health care with another provider. We may also disclose medical information to other physicians or providers who may be treating you. For example, your medical information may be provided to a physician to whom you have been referred to ensure that the physician has the necessary information to diagnose or treat you. In addition, we may disclose your medical information from time to time to another physician or health care provider (e.g. a specialist or laboratory) who, at the request of your provider, becomes involved in your care by providing assistance with your health care diagnosis or treatment.

**Payment:** We may use or disclose your medical information in order toobtain payment for your health care service providedby us or by another provider. This may include certain activities that your health insurance plan may undertake before it approves or pays for the health care services we recommend for you, such as: making a determination of eligibility or coverage for insurance benefits, reviewing services provided to you for medical necessity, and undertaking utilization review activities. For example, obtaining approval for a hospital stay may require that your relevant medical information be disclosed to the health plan to obtain approval for the hospital admission.

<u>Health Care Operations</u>: We may use or disclose your medical information to improve the quality of care provided to patients or to support the business activities of the office. Your medical information may be used to conduct quality improvement activities, to obtain audit, accounting or legal services, or to conduct business management and planning. We will share your medical information with third party "Business Associates" that perform various activities (for example, billing or transcription services) and for our office. Whenever an arrangement between our office and a business associate involves the use or disclosure of your medical information, will have a written contract that contains terms that will protect the privacy of your medical information.

<u>Family Members, Friends and Others Involved in Your Care</u>: We may disclose your medical information to a family member or friends who are involved in your medical care, or to someone who helps to pay for your care. We may use or disclose your medical information to notify or assist in notifying a family member, personal representative or any other person that is responsible for your information to notify or assist in notifying a family member, personal representative or any other person that is responsible for your care, of your location, general condition or death. We may use or disclose your medical information to an authorized public or private entity to assist in disaster relief efforts and to coordinate uses and disclosures to family or other individuals involved in your health care.

**Required by the Law**: We may use or disclose your medical information to the extent that the use or disclosure is required by law. The use or disclosure will be made in compliance with the law and will be limited to the relevant requirements of the law. You will be notified, if required by law, of any such uses or disclosures.



<u>Public Health</u>: We may disclose your medical information for public health activities and purposes to a public health authority that is permitted by law to collect or receive the information. For example, a disclosure may be made for the purpose of preventing or controlling disease, injury or disability.

<u>Communicable Diseases</u>: We may disclose your medical information, if authorized by law, to a person who may have been exposed to a communicable disease or may otherwise be at risk of contracting or spreading the disease or condition.

<u>Health Oversight</u>: We may disclose medical information to a health oversight agency for activities authorized by law, such as audits, investigations and inspections. Oversight agencies seeking this information include government agencies that oversee the health care system, government benefit programs, other government regulatory programs and civil rights laws.

Abuse or Neglect: We may disclose your medical information to a public health authority that is authorized by law to receive reports of child abuse or neglect. In addition, we may disclose your medical information if we believe that you have been a victim of abused neglect or domestic violence to the governmental entity or agency authorized to receive such information. In this case, the disclosure will be made consistent with the requirements of applicable federal and state laws.

<u>Food and Drug Administration</u>: We may disclose your medical information to a person or company required by the Food and Drug Administration for the purpose of quality, safety, or effectiveness of FDA regulated products or activities including, to report adverse events, product defects or problems, biologic product deviations, to track products; to enable product recalls; to make repairs or replacements, or to conduct post marketing surveillance as required.

<u>Legal Proceedings</u>: We may disclose medical information in the course of any judicial or administrative proceeding, in response to an order of a court or administrative tribunal (to the extent such disclosure is expressly authorized), or in certain conditions in response to a subpoena, discovery request or other lawful process.

<u>Law Enforcement</u>: We may also disclose medical information, so long as applicable legal requirements are met, for law enforcement purposes, These law enforcement purposes include (1) Legal processes and otherwise required by law, (2) limited information requests for identification and location purposes, (3) pertaining to victims of a crime, (4) suspicion that death has occurred as a result of criminal conduct, (5) in the event that a crime occurs on the premises of our practice, and (6) medical emergency (not on our practice's premises) and it is likely that a crime has occurred.

Coroners, Funeral Directors, and Organ Donation: We may disclose medical information to a coroner or medical examiner for identification purposes, determining cause of death or for the coroner or medical examiner to perform other duties authorized by law. We may also disclose medical information to a funeral director, as authorized by law, in order to permit the funeral director to carry out their duties. We may disclose such information in reasonable anticipation of death. Medical information may be used and disclosed for cadaveric organ, eye or tissue donation purposes.

**Research**: We may disclose your medical information to researchers when their research has been approved by an institutional review board that has reviewed the research proposal and established protocols to ensure the privacy of your medical information.

<u>Criminal Activity</u>: Consistent with applicable federal and state laws, we may disclose your medical information, if we believe that the use or disclosure is necessary to prevent or lessen a serious and imminent threat to the health or safety of a person or the public. We may also disclose medical information if it is necessary for law enforcement authorities to identify or apprehend an individual.

Military Activity and National Security: When the appropriate conditions apply, we may use or disclose medical information of individuals who are Armed Forces personnel (1) for activities deemed necessary by appropriate military command authorities; (2) for the purpose of a determination by the Department of Veterans Affairs of our eligibility for benefits, or (3) to foreign military authority if you are a member of that foreign military services. We may also disclose your medical information to authorized federal officials for conducting national security and intelligence activities, including for the provision of protective services to the President or others legally authorized.



<u>Worker's Compensation</u>: We may disclose your medical information as authorized to comply with workers' compensation laws and other similar legally-established programs.

<u>Inmates</u>: We may use or disclose your medical information if you are an inmate of a correctional facility and your physician created or received your medical information in the course of providing care to you.

#### 2. OTHER USES AND DISCLOSURES

We will ask for your written authorization if we plan to use or disclose your medical information for reasons not covered in this notice. You have the right to revoke the authorization at any time. If you revoke your authorization, we will no longer use or disclose your medical information for the reasons covered by your written authorization. Please understand that we are unable to take back any disclosures already made with your authorization.

#### 3. YOUR RIGHTS

- i. Right to this Notice: Your may request a paper copy of this Notice of Privacy Practices from us at any time.
- **ii.** Right to request your medical information: You may request access to the medical information about you that we have in our records. You may obtain your medical record that contains medical and billing records and any other records that your physician and the practice use for making decisions about you. As permitted by federal or state law, we may charge you a reasonable copy fee for a copy of your records.
- iii. Right to request an amendment to your medicalinformation: You may request an amendment of your medical information that you believe is incorrect or incomplete. In certain cases, we may deny your request for an amendment. If we deny your request for amendment, you have the right to file a statement of disagreement with us and we may prepare a rebuttal to your statement and will provide you with a copy of any such rebuttal.
- iv. Right to request a restriction of your medical information: You may request a restriction or limitation on the medical information we use or disclose about you for treatment, payment or health care operations. You may also request a limit on the medical information we disclose about you to someone who is involved in your care or the payment for your care. We are not required to agree to a restriction that you may request. If we do agree to the requested restriction, we may not use or disclose your medical information in violation of the restriction unless it is needed to provide emergency treatment.
  - You may request that a health care item or service not be disclosed to your health plan for payment purposes or health care operations. We are required to honor your request if the item or service is paid out of pocket and in full. This restriction does not apply to the use or disclosure of your medical information related to your treatment.
- v. Right to request confidential communications from us by alternative means or at an alternative location. You may request that we communicate with you in a way that is more confidential. We may also condition this accommodation by asking you for information as to how payment will be handled or specification of an alternative address or other method of contact. We will not request an explanation from you as to the basis for the request.

In order to exercise any of your rights described above, contact the office manager for the necessary forms.

## 4. CHANGES TO THIS NOTICE

We Reserve the right to amend the terms of this Notice. If this Notice is amended, the amended terms will apply to all medical information that we maintain at that time. You may request a copy of the revised version by calling the office and requesting that a copy be sent to you in the mail or asking for one at the time of your next appointment.

### 5. QUESTIONS OR CONCERNS

If you have any questions about our privacy practices or any of the information contained in this Notice of Privacy Practices, or wish to register a complaint related to our privacy practices, please send your written complaint to the Privacy Officer at:

District Medical Group Office of Corporate Compliance 2929 E. Thomas Rd. Phoenix, AZ 85016



You may also file a written complaint with Secretary of the US Department of Health and Human Services (HHS) at:

Office for Civil Rights
US Department of Health and Human Services
90 7<sup>th</sup> Street, suite 4-100
San Francisco, AZ 941-03
Attn: OCR Regional Manage

We will not make you waive your right to file a complaint with HHS as a condition of receiving care from us, or penalize you for filing a complaint with HHS.

This notice was published and becomes effective on 01/01/2013.

### **PATIENT RIGHTS**

- 1. Not to be discriminated against based on race, national origin, religion, gender, sexual orientation, age, disability, marital status or diagnoses;
- 2. To receive treatment that supports and respects the patient's individuality, choices, strengths, and abilities;
- 3. To not be subjected to: Abuse, Neglect, Exploitation, Manipulation, Sexual Abuse, Sexual Assault, Restraint or Seclusion;
- 4. To not be retaliated against for submitting a complaint to the Arizona Department of Health or any other regulatory agency;
- 5. To not have private property misappropriated (taken or stolen) by any employee, volunteer or student at the outpatient treatment center;
- 6. To review, upon written request, the patient's own medical record according to Arizona Revised Statutes 12-229, 12-2294, and 12-2294.01;
- 7. To receive a referral to another health care institution if the outpatient treatment center is unable to provide physical health services or behavioral health services for the patient;
- 8. To participate or have the patient's representative participate in the development of, or decisions concerning treatment;
- 9. To participate or refuse to participate in research or experimental treatment;
- 10. To receive assistance from a family member, representative, or other individual in understanding, protecting, or exercising the patient's rights;
- 11. Except in an emergency the patient has the right to consent to or to refuse treatment and may withdraw consent before the treatment is started;
- 12. Except in an emergency the patient will be informed of alternatives to a proposed psychotropic medication or surgical procedure and is informed of associated risks and possible complications of a proposed psychotropic medication or surgical procedure;
- 13. To receive privacy in treatment and care for personal needs;
- 14. The patient will be informed on the outpatient treatment center's policy on advanced directives and the clinic's complaint and grievance process;
- 15. The patient has the right to consent or to refuse having a photograph taken, except when the patient is admitted for administrative identification procedures;



- 16. To be treated with consideration, respect, and dignity;
- 17. To send complaints or claims to members of clinical staff, or to outside entities or other individuals without limitation or retaliation;
- 18. To make fair, timely, and impartial complaints. To receive, upon discharge or transfer, recommendations for treatment; and
- 19. Except as otherwise permitted by law, the patient has the right to provide written consent for the release of information regarding the patient's medical or financial records.