



Multi-Site Content Manager (iMCM)

iMCM V33 Upgrade Installation



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iMCM V33 Upgrade Installation

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iMCM V33 Upgrade Installation

Note: *This document is intended for existing iMCM version 22 users. If you have never installed iMCM on this machine, proceed to “Installing iMCM Version V33” on page 7.*

Topics

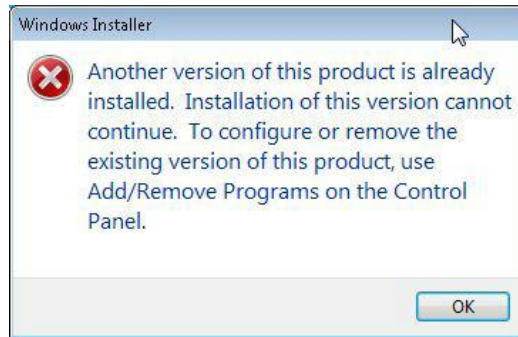
- “Introduction” on page 2
- “Backing Up Your Configuration” on page 2
- “Uninstalling Version 22” on page 4
- “Installing iMCM Version V33” on page 7
- “Updating the iProMOH Firmware” on page 14

Introduction

There is no upgrade tool to migrate directly from iMCM version 22 to iMCM version 33. In order to upgrade to iMCM Version 33:

1. Back up your configuration.
2. Uninstall the iMCM version 22.
3. Install the iMCM version 33.

If you start installing the iMCM version 33 without uninstalling version 22, the following error window will appear.



Backing Up Your Configuration

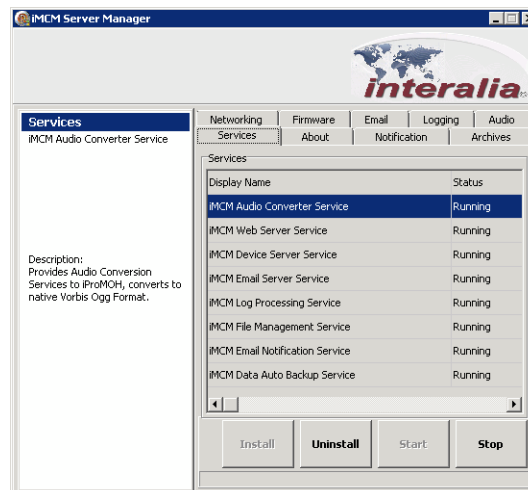
Before uninstalling the iMCM, make a backup of your configuration and keep it in a safe place.

To make a backup:



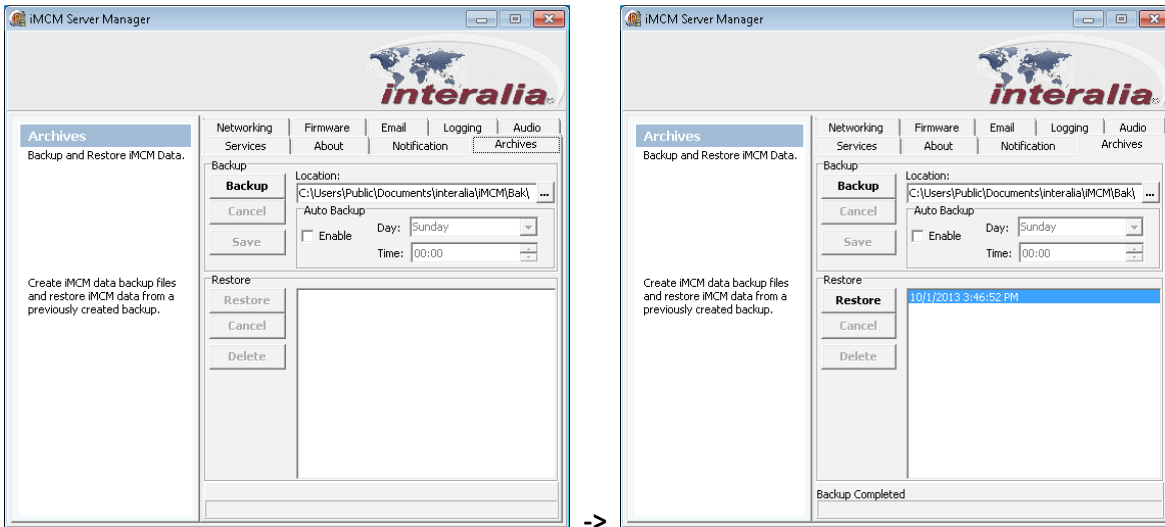
1. Double click the **iMCM Settings** icon on the Desktop.

This launches the iMCM Server Manager.



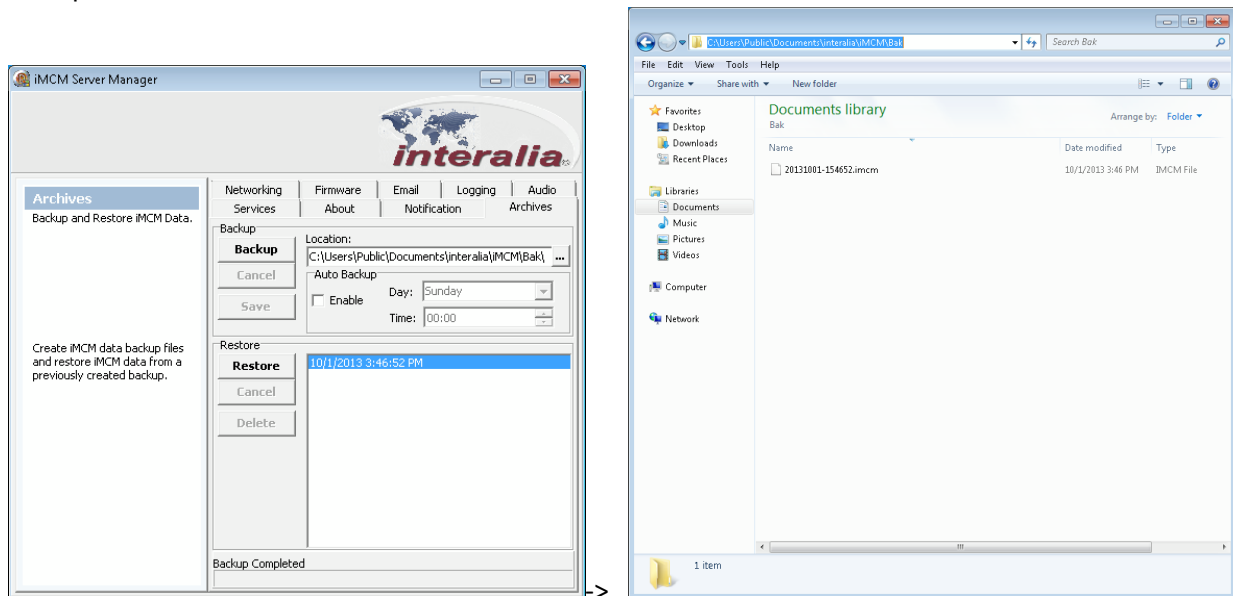
iMCM V33 Upgrade Installation

2. Select the **Archives** tab on the iMCM Server Manager.
3. Click **Backup**.



The date and time of the backup will be shown in the **Restore** field. This indicates that the backup file has been created successfully.

4. The backup file is located in `C:\Users\Public\Documents\Interalia\iMCM\Bak`.

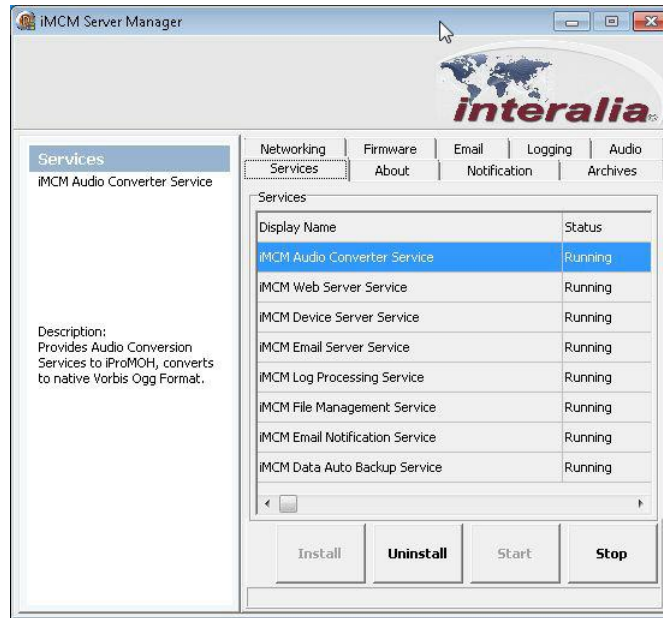


Copy that file and keep it in a safe place.

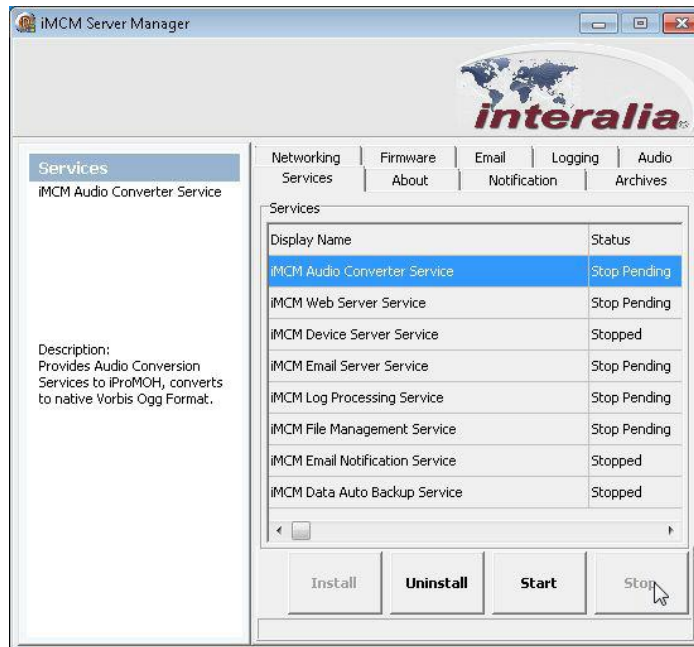
Uninstalling Version 22

To uninstall version 22:

1. In the iMCM Server Manager, select the **Services** tab.

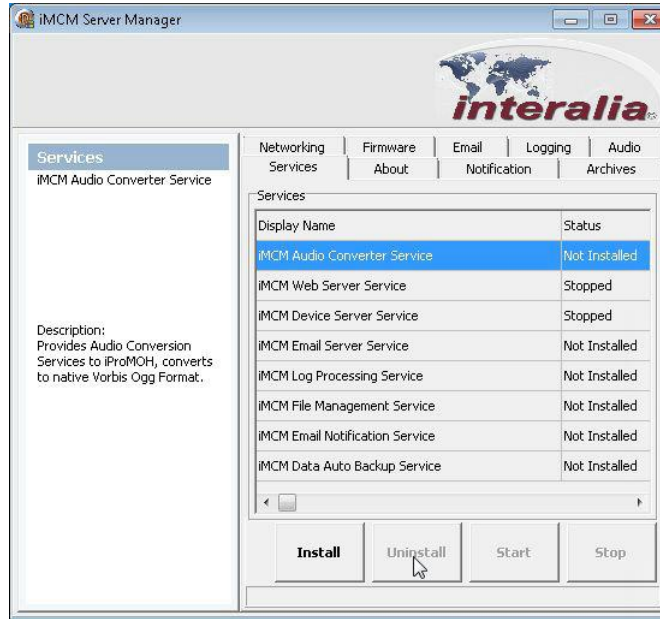


2. Stop each service by selecting it and clicking **Stop**.

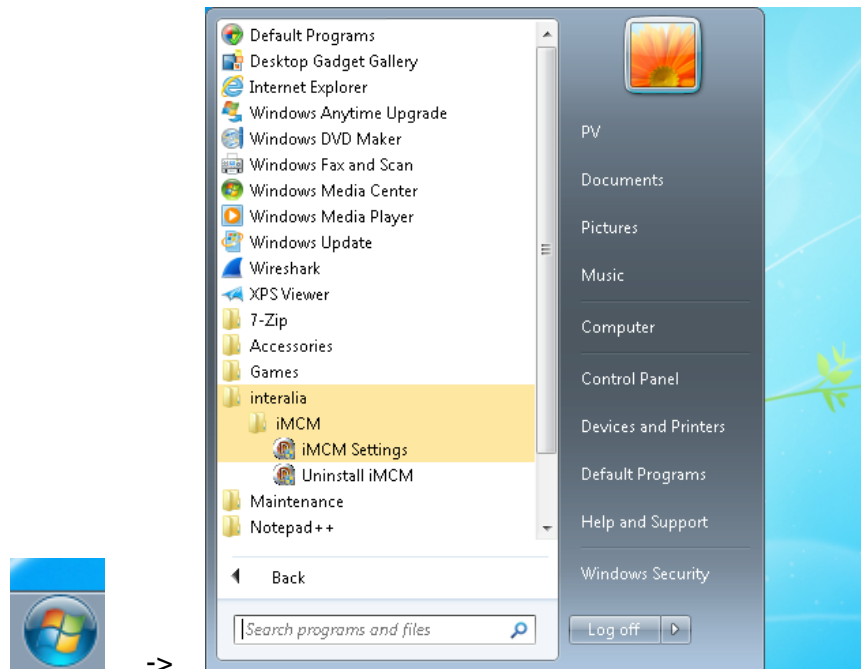


iMCM V33 Upgrade Installation

- Uninstall each service by selecting it and clicking **Uninstall**.

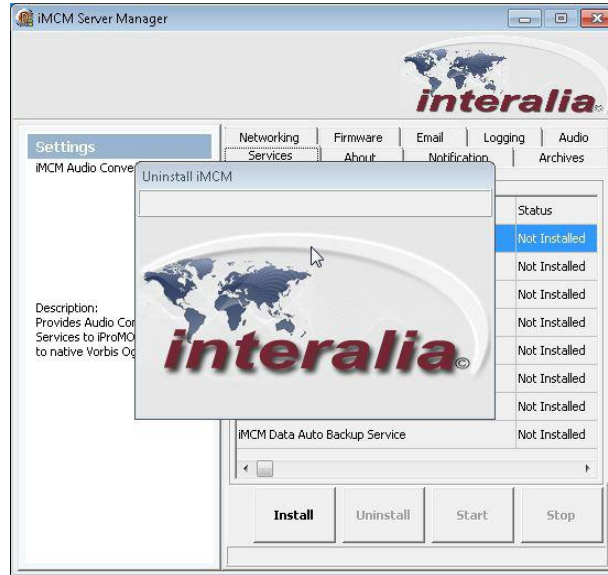


- Close the iMCM Server Manager.
- Choose **Start** menu > **All Programs** > **Interalia** > **iMCM** > **Uninstall iMCM**.

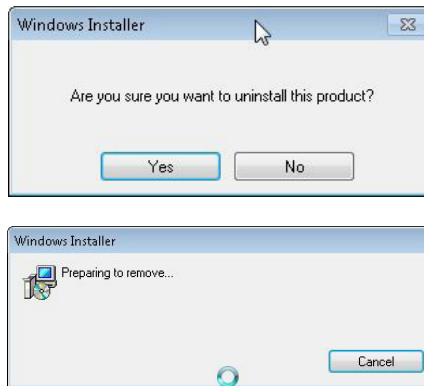


iMCM V33 Upgrade Installation

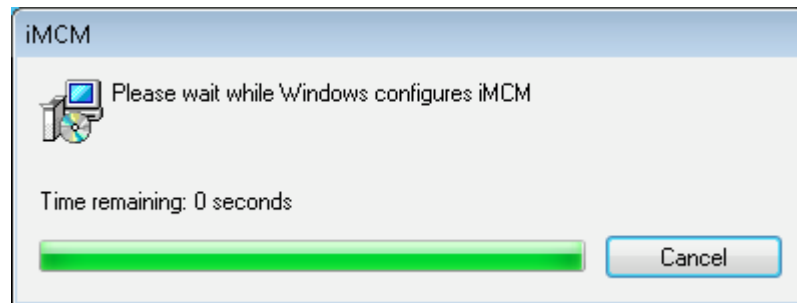
As the uninstall process progresses you will see the following screens.



When the uninstall confirmation window appears, click **Yes**.



6. The uninstall progress window will now open.



When the uninstall process is complete, you are now ready to install version 33.

iMCM V33 Upgrade Installation

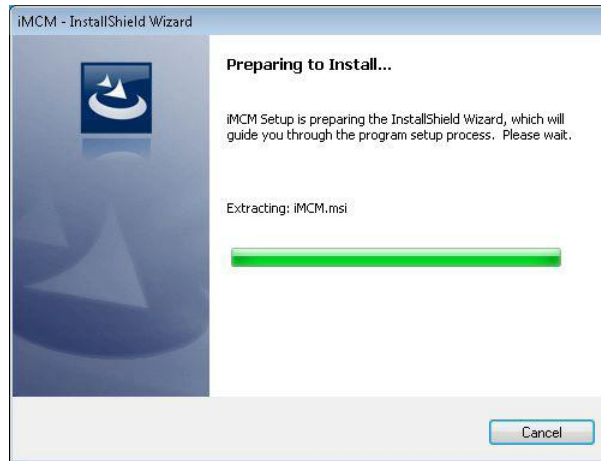
Installing iMCM Version V33

To install version 33:

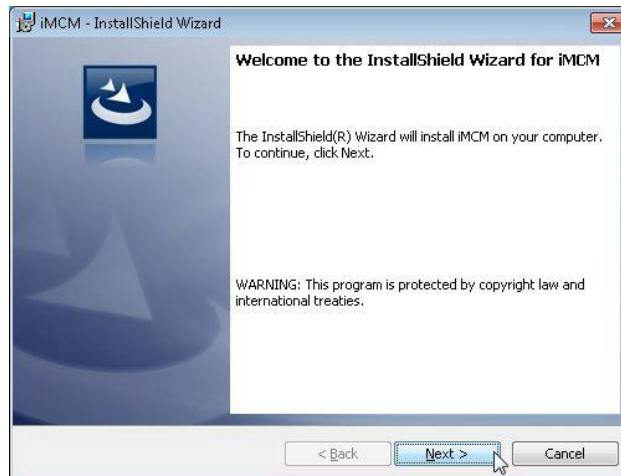
1. Double click the iMCM V4.0.33 Setup file.



2. The Install Shield Wizard screen will open.

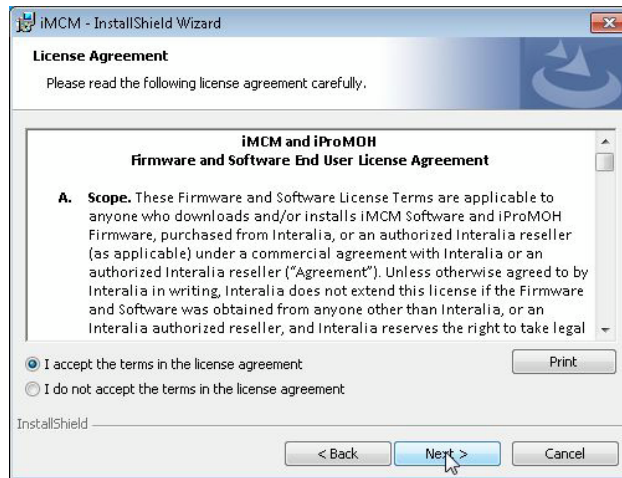


Click **Next**.

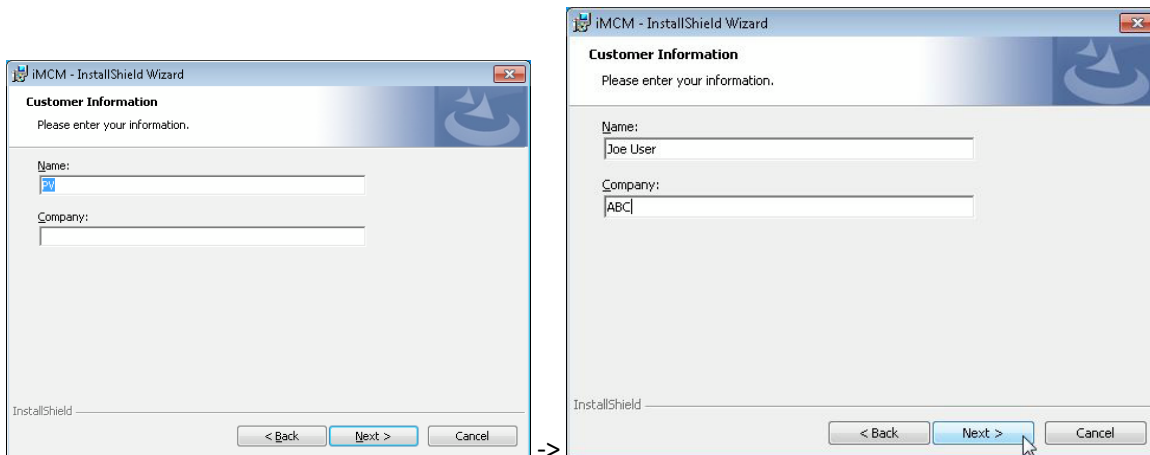


iMCM V33 Upgrade Installation

- The iMCM Firmware and Software End User License Agreement screen will open. Read the agreement, select “I accept the terms in the license agreement”, and click **Next**.



- The Customer Information window will open up. Enter the **Name** and **Company**. (By default, the **Name** field is the person logged into the workstation.)



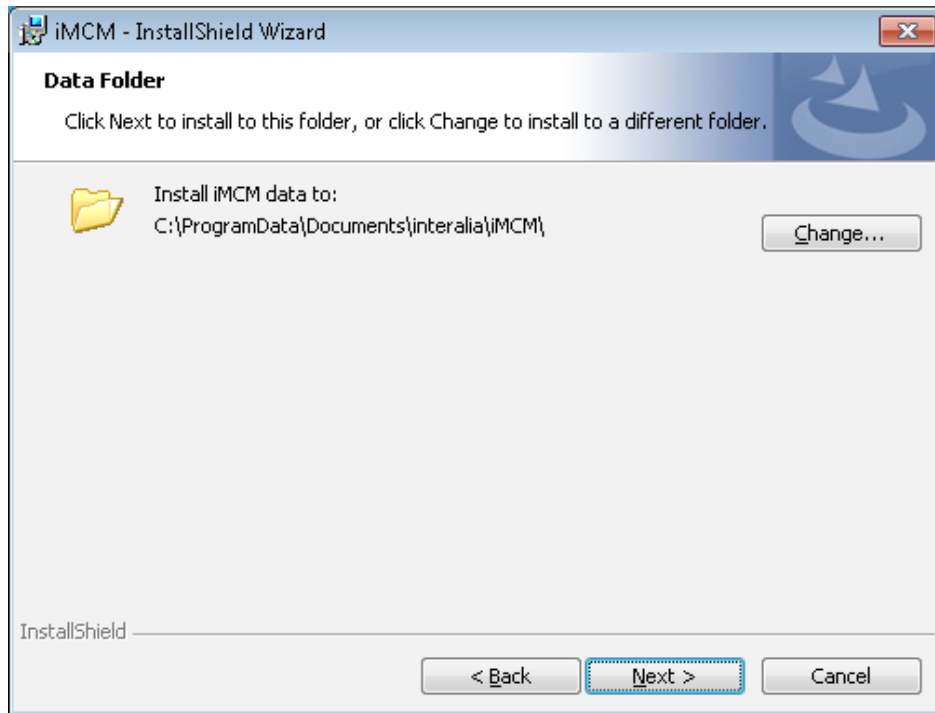
- By default, installation files will be stored in `C:\Program Files (x86)\interalia\iMCM\`. This is the same location as Version 22. There is no need to change the default directory. We recommend you install files in the default location.



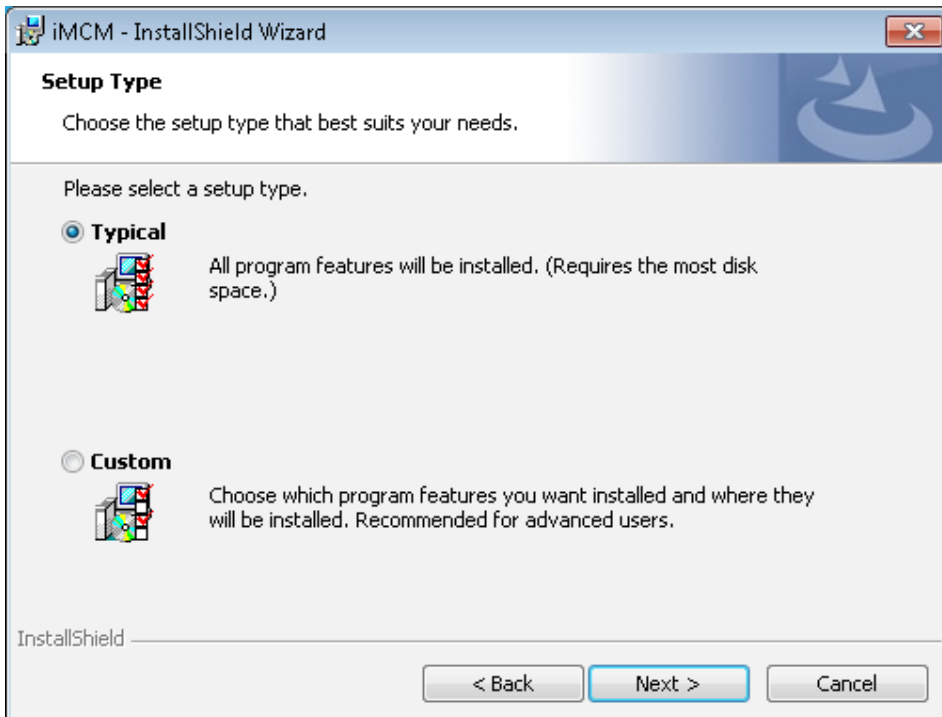
iMCM V33 Upgrade Installation

- By default, the data files will be stored in C:\ProgramData\Documents\Interalia\iMCM, but you can choose a different location by clicking **Change**.

Previous versions did not have this functionality. The following screen captures show the default location.



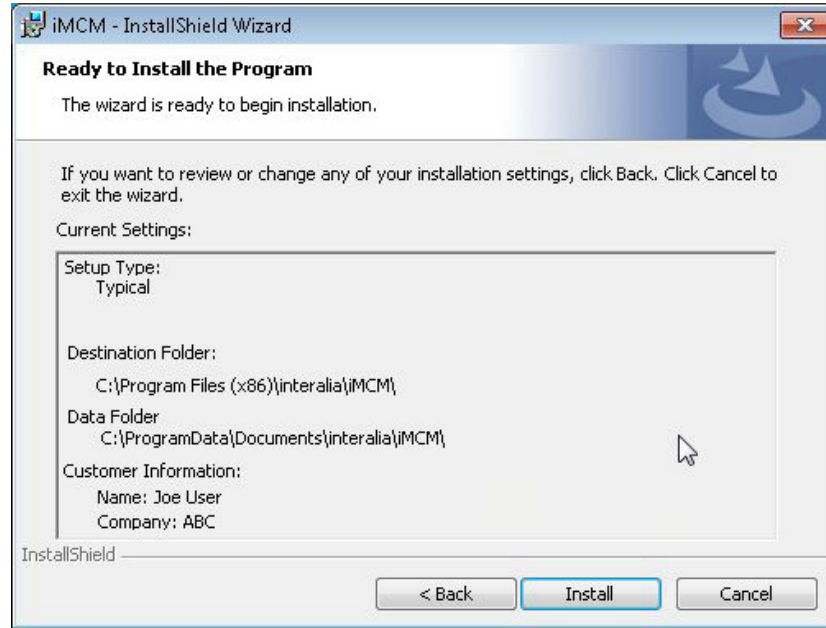
- Select a Setup Type, either **Typical** or **Custom**. The custom installation includes a "1 Setup Example" folder.



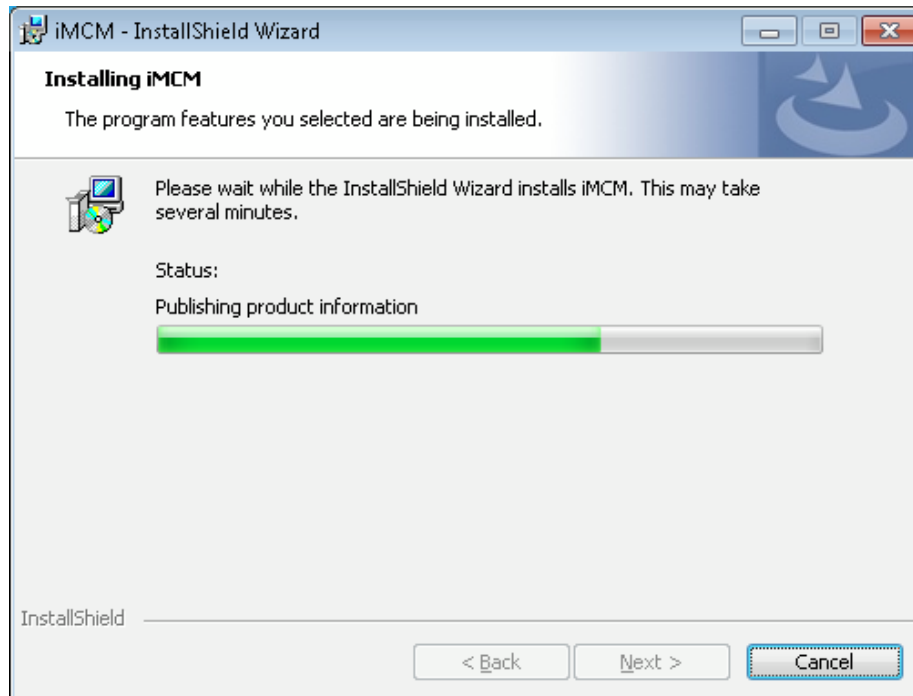
Click **Next**.

iMCM V33 Upgrade Installation

8. Click **Install**.

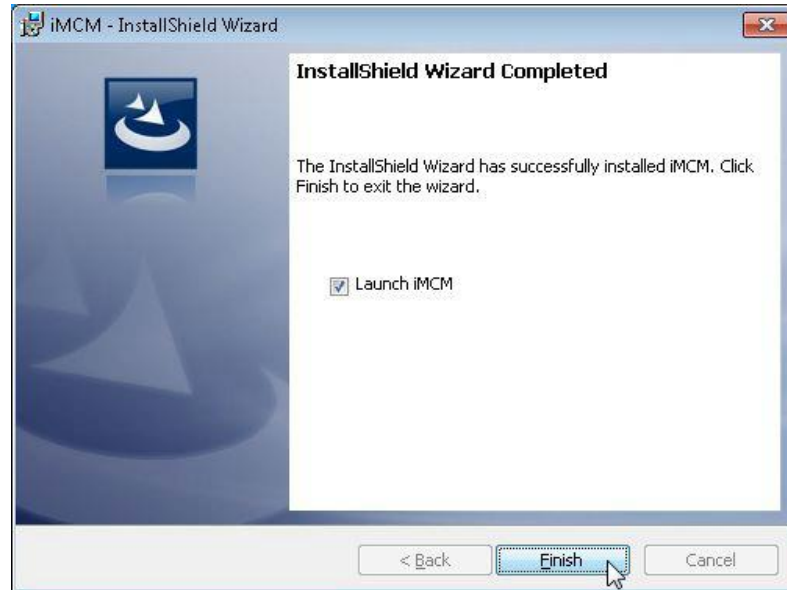


Version 33 will start installing.

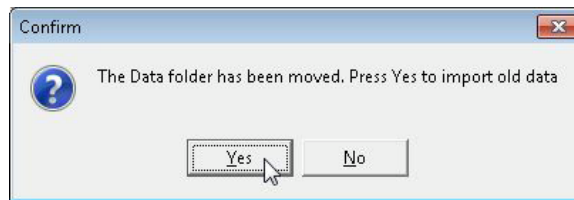


iMCM V33 Upgrade Installation

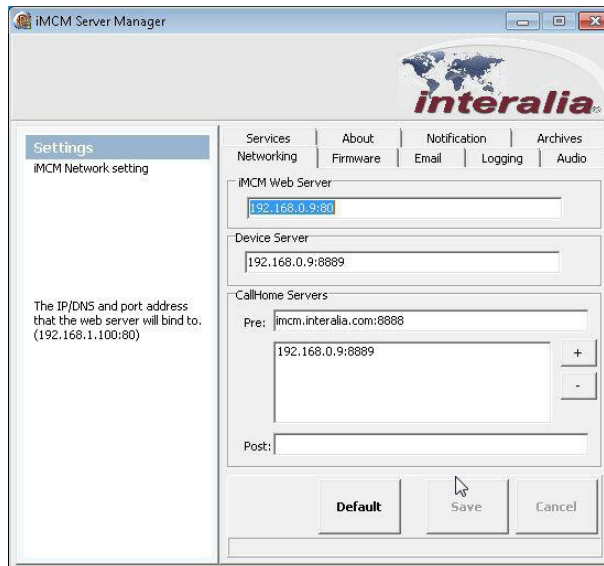
9. When the installation is complete, click **Finish** to launch iMCM.



If the following message appears, click **Yes**.



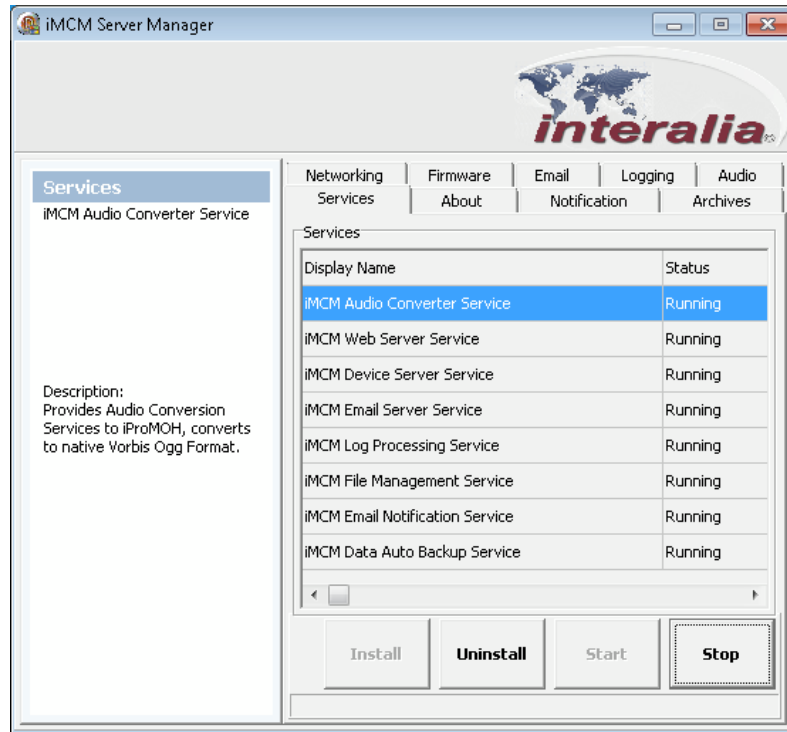
The iMCM Server Manager Application will now open.



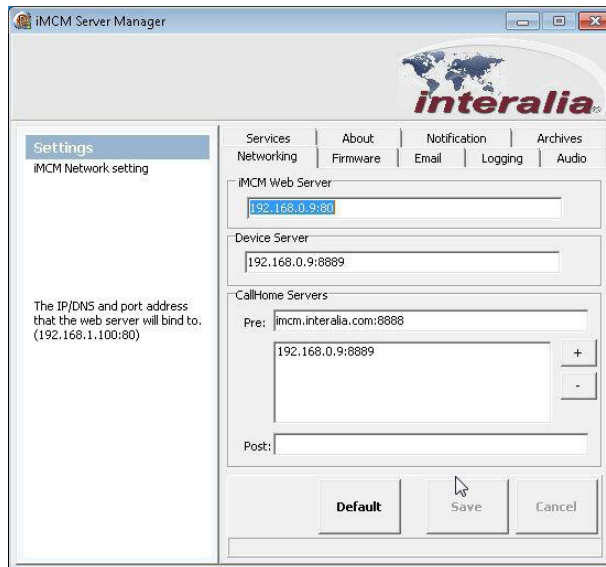
iMCM V33 Upgrade Installation

10. Select the **Services** tab. Select each service and click **Install**.

The services will start automatically and change to a Running status as soon as they are installed.



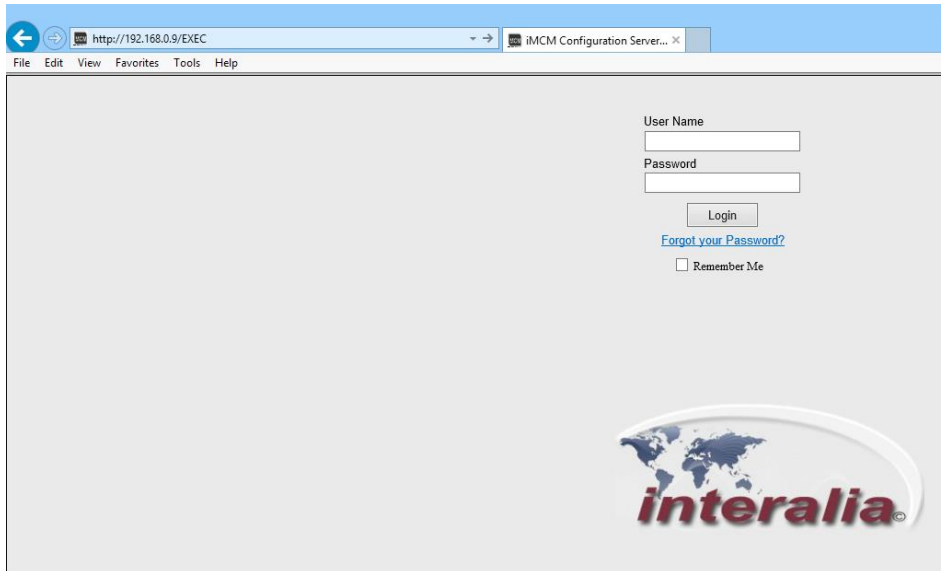
11. Log on to iMCM Web Server by entering iMCM Web Server's IP address in a web browser. (You can find out Web Server's IP address from the **Networking** tab.)



iMCM V33 Upgrade Installation

12. Use these credentials:

- User Name: admin
- Password: admin

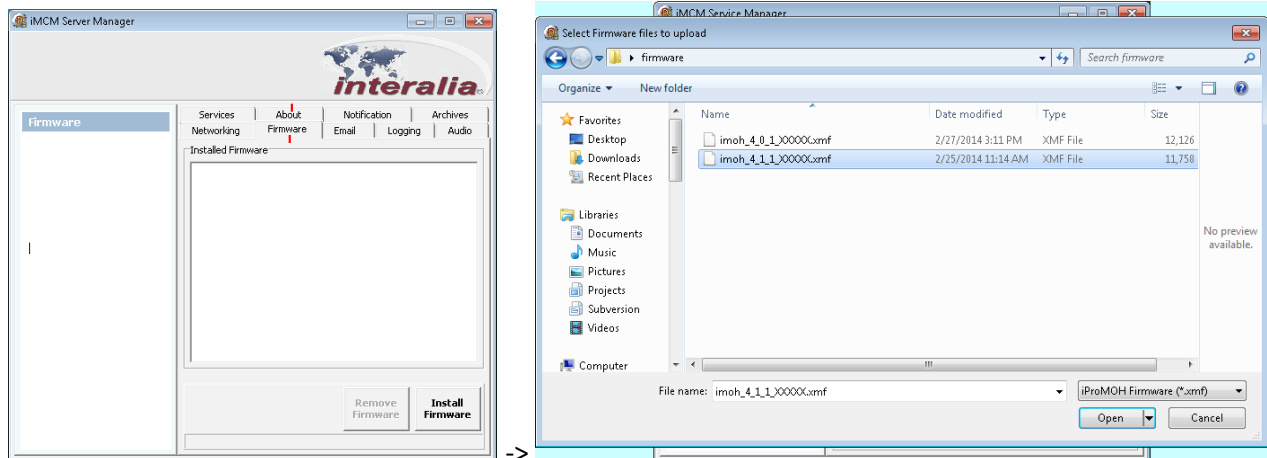


Now the iMCM upgrade is completed. But you still need to **update your iProMOH firmware as well**. See the next section.

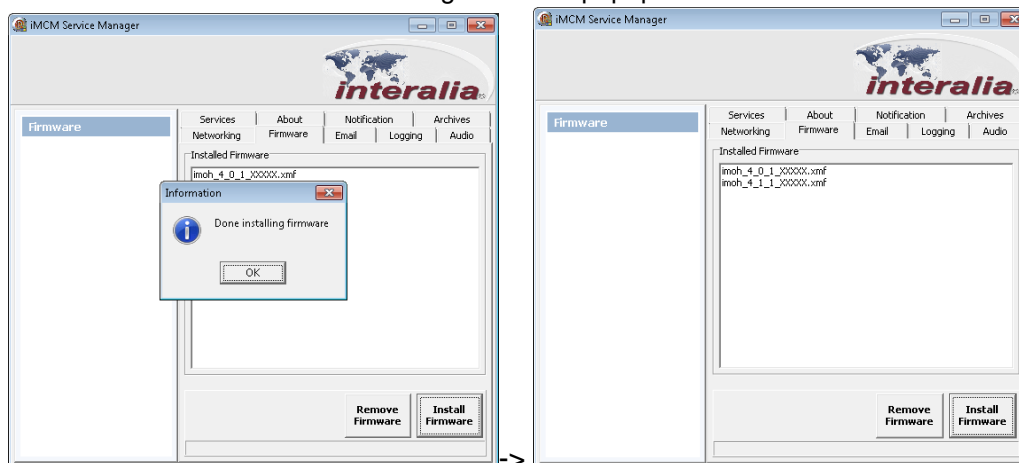
Updating the iProMOH Firmware

Note *The iMCM V33 requires that the iProMOH units have firmware 4.1.1.xxxxx for 64 MB units and 4.0.1.xxxxx for 32 MB units, as the existing firmware versions 4.1.0.8502 for 64 MB units and 4.0.0.8502 for 32 MB units do not work with iMCM V33. Once upgraded, you cannot downgrade to the previous version. If you have any difficulties please contact support@interalia.com*

1. Obtain the current version of iProMOH firmware and save it to a folder for later use.
2. Install the firmware:
 - a. Open the iMCM Server Manager.
 - b. Select the **Firmware** tab.
 - c. Click **Install Firmware**.
 - d. Navigate to the folder containing the new firmware.
 - e. Select the firmware version and click **Open**.



3. Click the **OK** button in the “Done installing firmware” popup window.

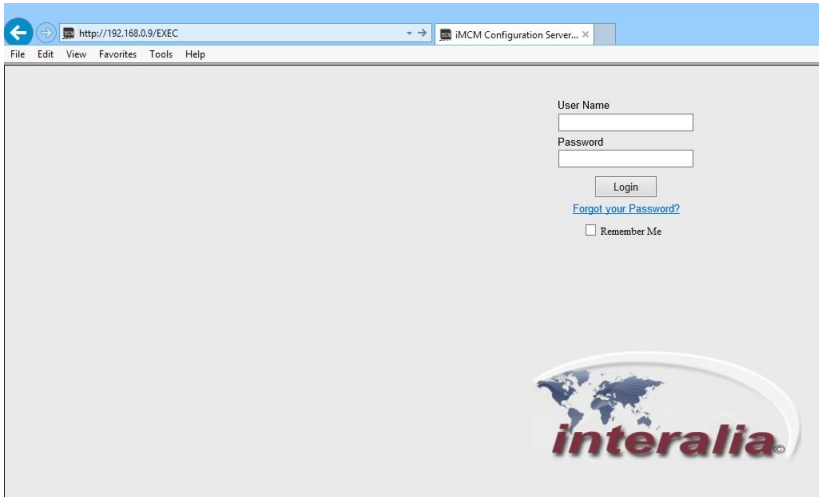


You will be able to see the installed firmware in the **Installed Firmware** list.

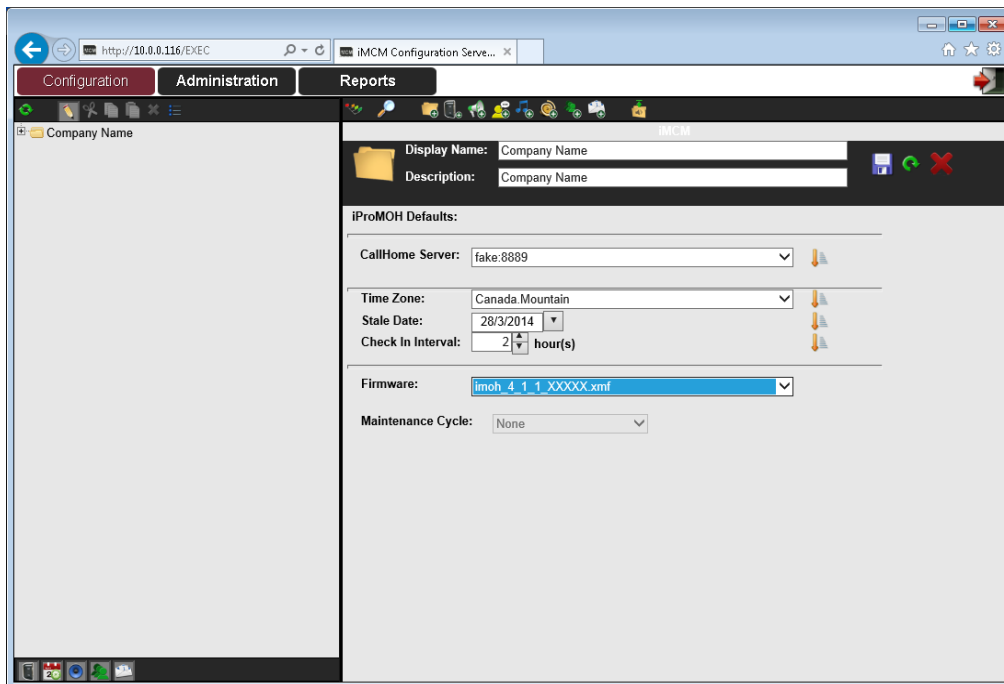
Note *Please repeat the steps from 1 to 3 to install 32 MB Firmware imoh_4_0_1_XXXXX.xmf.*

iMCM V33 Upgrade Installation

4. Open Internet Explorer and log into the iMCM Configuration Server (the iMCM Web Server).



5. In the tree view, double click the Folder icon.



6. In the right window pane, click on the **Firmware** drop down arrow and select the firmware.

Note The above screenshot is for 64 MB Firmware. If you want to upgrade your 32 MB iProMOH firmware then you have to select `imoh_4_0_1_XXXX.xml` firmware from Firmware drop down list.

7. Click the **Save** icon to accept your changes.

The next time the iProMOH calls home, it will be updated to the latest firmware (in this case 4.1.1.xxxxx)

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