

2018
JANUARY

TEAM MEMBERS' NETWORK

CHIPS & CHATTER

*Happy
New Year!*



The Bicycle Hotel & Casino Employee Scholarship Program 2018

For over 10 years, The Bicycle Hotel & Casino Scholarship Program has assisted many of our employees' children in pursuing higher education through vocational school, college and university. It is once again, available to our team members and officially opened on January 1, 2018.

Make sure to pass this information to your team so their children do not miss out on this great benefit.

WHO IS ELIGIBLE:

Sons and daughters of team members who are high school seniors or graduates and will be continuing their education in the fall can apply for a scholarship sponsored by The Bicycle Hotel & Casino.

WHAT IS THE PROCESS:

The entire process is handled by Scholarship of America, a national non-profit educational support and student aid service organization. Awards are granted without regards to race, color, creed, religion, gender, disability or national origin.

Scholarship Program is funded 100%.

HOW TO APPLY:

Complete an application and submit to Scholarship of America on or before March 2, 2018. Team members may pick up an application and guidelines for this program in the Human Resources office during regular business hours or request that one is emailed or mailed out to you. You can email us at humanresources@thebike.com.

DEADLINE TO APPLY:

The application postmark deadline is **March 2, 2018**. If you have questions regarding this program, please contact Human Resources at Ext. 7281 or 7201



NEW PROGRAM STARTS ON MARCH 1, 2018

We are thrilled to announce that the next Weight Watchers program is scheduled to begin again on **March 1st**. During our first program the group dropped over 200 lbs together!

12-WEEK SERIES*

JOIN IN	MEMBER PAYS (prorated \$13/week)
week 1 & 2	\$156
week 3	\$130
week 4	\$117
week 5	\$104
week 6	\$91
week 7	\$78
week 8	\$65
week 9	\$52
week 10	\$39
week 11	\$26
week 12	\$13

17-WEEK SERIES*

JOIN IN	MEMBER PAYS (prorated \$10.94/week)
week 1 & 2	\$186.00
week 3	\$164.10
week 4	\$153.16
week 5	\$142.22
week 6	\$131.28
week 7	\$120.34
week 8	\$109.40
week 9	\$98.46
week 10	\$87.52
week 11	\$76.58
week 12	\$65.64
week 13	\$54.70
week 14	\$43.76
week 15	\$32.82
week 16	\$21.88
week 17	\$10.94

* Based on 15 or more than 20 participants in the program.

If you are an employee of The Bicycle Hotel & Casino, the casino pays 60% of your cost.

Non-employees are welcome to join at the full rate.

Meetings are held every Thursday at 12:30 pm in the Regal Room.

While you don't need to attend each week, it is always encouraged as it keeps motivation up and you can see and share your progress! Light lunch is served and prizes for all attendees are raffled each week!

For more information, contact **Cristina Stephens at Ext.7201 or Jennifer Bevington at Ext.7218.**

We hope to see you on the upcoming program!



2017 CHILDREN C





CHRISTMAS PARTY





UNIFORM DEPARTMENT

The uniform department is committed helping team members maintain our brand and level of professionalism. They work hard to maintain high standards of quality and efficiency so that our team members are dressed to be successful in their respective positions.



JOANNA QUINTEROS

I have worked at The Bike for ten years. I worked with the PBX/Marketing team for several years until I had the opportunity to become a Supervisor of the Uniform Department. Now, I supervise a great team that has welcomed me in and showed me what I need to know to improve the department. Working at The Bike has introduced me to some very strong and empowering women role models. Those women have been quite an influence and always amaze me when I see them juggling a career along with a family or just a busy personal life. I look up to them very much and hope to become one of them one day. Throughout these years, I have gone from an irresponsible 21-year-old to a working mother of two. My daughters are 5 and 2 years old. As a family, we love taking our three pit bulls out for walks and trying to help break the stereotype of the breed.



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I joined The Bicycle Hotel & Casino in 2009 and had been working in the Uniform Department ever since. I enjoy working with my co-workers since they are a fun group to work with. I like to spend my free-time with family.



REINA FLORES



I have been working in the Uniform Department at The Bicycle Hotel & Casino since 2012. My duties are to assist our team members providing them with uniforms, shoes, and lockers. I am also responsible for issuing our Kitchen staff with other uniform equipment such as towels, aprons, and grill pads. During my free time, I enjoy spending it with my children and walking on the beach. I like to go to concerts, my favorite type of music is rock, but also enjoy listening to Bruno Mars.

MINERVA PRECIADO



I joined the Uniform Department at The Bike family in 2010. I assist my co-workers with any uniform related issue, but you can sometimes find me in the office or the Laundry Room helping the kitchen staff. I am very thankful for the opportunity that The Bicycle Hotel & Casino has given me. On my free time, I like to go swimming, running, and any outdoor activity. I enjoy spending time with my family; I have three boys, Gerald (9), Gerwyn (6) and Gerick (4) who keep me busy. I also like to watch all kinds of sports. My favorite teams are the L.A. Lakers, Green Bay Packers, and the Angels.

RONALDO BARBOSA



I have worked at The Bicycle Hotel & Casino since 2014. I started in the Housekeeping Department and transferred to the Uniform Department in 2017. During my free time, I enjoy spending time with my friends and family. I like to watch comedy and action movies, as well as, take long walks on the beach. I love to dance Meringue, Bachata, Cumbias, and other regional Mexican music like Quebraditas.

MIGUEL JUAREZ



2017 TEAM MEMBE





R HOLIDAY PARTY



EMPLOYEE BENEFITS 2018

Benefits

New benefit elections became effective January 1, 2018.

If you have not received your medical card and/or have questions on the benefits you elected please contact:

**HR Benefits Team
at Ext.7358 or Ext.7287**

BIRTHDAYS IN JANUARY 2018

Reggie Dumarucut, Yu-Ying Juang, Phala Kieng, Sheng Kim, Frank Vonarx, Sarkis Kedjejian, Elizabeth Valdovinos, Jiahao Wu, Andrea Howell, Joseph Lau, Robert Rico, Dan Dan Su, Magic Trang, Gilberto Bañuelos, Randy Chung, Jose Lopez, Yun Zhao, Xin Bei, Ya Hong Hang, Teodoro Pacheco, John Tian, David Barajas, Kevin Dominguez, Yung Ho, Antonio Jimenez, Angkana Phongmai, Zan Yu, Eugene Chao, Jorge Chavez, Terry Liu, Shirley Tan, Guillermo Aguayo, Alberto Castillo, Jesus Guijarro, Erica Hernandez, Sonia Lopez, Michael Martinez, Susana Martinez, Madelina Moroica, Martha Ramirez, Elizabeth Alvarez, Paul Vincent Birog, Jian Cai, Emily Chang, Chi Chong, Richard De La Barcena, Kam Hsieh, Benny Bejar, Maria Gonzalez, Xiao Jiang Li, Daniel Villa, Xiao Yan, Dan Cao, Frederick Jaurigue, Rodrigo Ramirez, Rudolph Ramirez Jr, Stuart Yasutake, Shu Yan, Sandra Corona, Zheng Deng, Liqing Li, Benjamin Shuler, Sylvia Dueñas, Cindy Ho, Xiao-Hong Qiu, Stephanie Rubio, Vivian Yee, Leonora Alfonso, Vanessa Gamboa, Eleuterio Lucero, Kristine Chu, Ramon Soto, Enrique Murillo Jr., Kevin Noguera, Gilbert Cisneros, Michael Solis, Wei Wu, Chun Ping Xiao, Alex Margallo, Richard Renteria, Fun Tok, Bei Bei Tong, Vivian Vu, Cynthia Fuentes, Vicky Ngo, Jaime Torres, Sun Yoon, Abel Baez Jr., Estella Espinoza, Kelvin Lee, Nadine Ballesteros, Ruth Benitez, Sang Lim, and Gabriel Verduzco Thome.

Don't forget to wish your peers a happy birthday! If you prefer not to share this information, please inform us by calling Ext. 7201. We'll be happy to let you celebrate privately.

COMMENDATIONS

CAGE VARIANCES UNDER \$10 FOR DECEMBER 2017:

Noemi Huerta, Nazareth Sanchez, Larry Haskins, Karla Sandoval Diaz, Estella Espinosa, Saul Hermosillo, Nancy Luna, Annette Stevens, Sabrina Rodriguez, Javier Figueroa Prado, Maricel Dicioco, and Letdara Inthisith.

- *Congratulations!*

ZERO VARIANCES: Thomas Abraham, Raksmei Ro, Nallely Encinas, and Michelle Deloney

- *Outstanding Job!*

Thank You for all your help!

Management appreciates everyone who goes above and beyond their expectations in making sure our guests' needs are always met. Keep up the good work and be as proud of yourself for your accomplishment as we are of you. Thank you all for your continued support and "Team Member Spirit." You really know how to help make The Bicycle Hotel & Casino - **A GREAT PLACE TO WORK AND PLAY!**

CELEBRATED SERVICE ANNIVERSARIES IN DECEMBER 2017

THIRTY YEARS

Alvaro Vargas (Casino Services)
Steven Lam (Casino)
Cuc T. Nguyen (Casino)

FIFTEEN YEARS

Mohamed Kanu (Casino)

TEN YEARS

Roland F. Kandalajt (Food & Beverage)
Minchao Li (Food & Beverage)
Sovan-Komar Loeung (Casino)
Irma Molina (Cage)
Michael Tam (Casino)

FIVE YEARS

Dylan Olivares (Security)
Guillermo Zuniga (Marketing/Casino)
Sandra G. Torres (Casino Services)

Thank you for your teamwork and years of service at The Bike!

EMPLOYEE APPRECIATION DAY

In appreciation of our hard working team members, your meal is on us this day!

when: **February 1, 2018**

time: **11am - 2am**

place: **Team Café**

COMPLIANCE

- ★ Wear your Badge face out and above the waist at all times!
- ★ No gambling on sports or other activities is permitted on site.
- ★ Do not add stickers, other pictures, or lanyards to your badge!
- ★ Report activities that could be violations of gaming laws to compliance@thebike.com

IMPORTANT NUMBERS

DENTAL - Humana

1-800-233-4013

DENTAL - Golden West

1-866-926-8078

Employee Assistance Program

1-800-543-5485

CHIROPRACTIC - Landmark

1-800-638-4557

EYEMED

1-866-299-1358

Select & Save

1-877-357-2009

Prudential 401(k)

1-877-778-2100

Optional Coverage

1-714-881-1243

Voluntary Life

1-800-421-0344 Ext. 2

Whole Life

1-866-679-3054

Wellness Coaching

1-888-493-5522

Critical Illness

1-800-635-5597 Ext.2

MEDICAL - Health Net

1-800-522-0088 English

1-800-331-1777 Spanish

1-877-891-9050 Cantonese

1-877-339-8596 Korean

1-877-339-8621 Vietnamese

1-877-891-9051 Tagalog



GET HELP!

1-800-97-STOP-IT
24/7 TOLL-FREE: (1-800-977-8674)

Our company is concerned about unlawful workplace behavior, discrimination, theft, safety violations, retaliation, fraud, & sexual harassment in the workplace because we will not tolerate this type of conduct.

If you believe you have been a victim or are a witness to:

- Sexual Harassment
- Safety Violations
- Unlawful Workplace Behavior
- Discrimination
- Retaliation
- Theft
- Fraud

YOUR COMPANY IDENTIFICATION CODE
990029

EMPLOYMENT & TRANSFER/ADVANCEMENT OPPORTUNITIES

FOOD & BEVERAGE

- Barback - (FT/PT/VS)
- Bartender - (FT/PT/VS)
- Baristas - (FT/PT/VS)
- Busperson - (FT/PT/VS)
- Casino Food Server - (FT/PT/VS)
- Cooks - (FT/PT/VS)
- Dishwasher (Utility Worker/Heavy Cleaner) - (FT/PT/VS)
- Service Station Utility - (FT/VS)

MAINTENANCE & FACILITIES

- Housekeeping / Janitorial - (FT/VS)
- Floor Care-Carpet Cleaner - (FT/VS)
- Engineer Helper - (FT/VS)

ASIAN GAMES

- Player Development Representative - (FT/VS)

CAGE OPERATIONS

- Cage Cashier - (FT/VS)
- Assistant Cage Supervisor - (FT/VS)
- Countroom Cashier - (FT/VS)

SECURITY & VALET

- Security Officer - (FT/VS)
- Valet Parking Attendant - (FT/PT/VS)

SURVEILLANCE

- Surveillance Monitor - (FT/VS)

*FT: Full-Time PT: Part Time Temp: Temporary
DS: Day Shift VS: Variable Shifts*



EMPLOYEE PORTAL

thebike.com/employees

Visit The Bicycle Hotel and Casino Employee Portal to check out the latest news on what's going on at The Bike! You can also view our mission statement, company vision, and brand promise and other information, helpful for you to Be the Bike!

CHIPS & CHATTER IS PUBLISHED
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FOR ALL TEAM MEMBERS

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DESIGN & LAYOUT

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“Love is the only force capable of transforming an enemy into friend.”

- **Martin Luther King** -