New York City Continuum of Care Virtual Grantee Meeting

All About the 2022 Annual Evaluation!

Housekeeping

Keep your audio muted unless speaking

Please introduce yourself in the chat box!
(name, background, pronouns)

Submit questions in chat box or utilize "raise your hand" feature

Utilize the chat box to share ideas & resources

Please consider turning on your camera

Recording today's presentation

Agenda

NYC CoC Announcements

NOFO Recap

2022 Annual Evaluation

Office Hours

Q & A

Presenters

Martha Kenton
Executive Director, Federal Homeless Policy & Reporting
NYC Department of Social Services (DSS)

Melissa Stevenson
HMIs Director, Federal Homeless Policy & Reporting
NYC Department of Social Services (DSS)
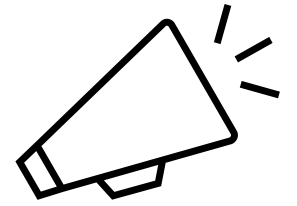- Data Management Workgroup co-chair

Charlie Winkler
Deputy Director, Federal Homeless Policy & Reporting
NYC Department of Social Services (DSS)
- Performance Management Committee co-chair
- Evaluation Workgroup co-chair
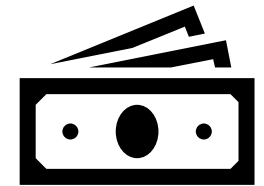
NYC CoC Announcements

- Youth Homelessness Demonstration Program

- Upcoming Annual Steering Committee election *(fall)*

- Federal Homeless Policy staff changes

NYC CoC Announcements

2021 NOFO Recap

Notice of Funding Opportunity

2021 NOFO Overview

New HUD Priorities in FY21 NOFO

- New funding opportunity for healthcare-dedicated housing projects

- New PSH or RRH projects that use subsidies obtained from non-CoC resources

- Increased coordination with Public Housing Authorities (PHAs)

- Increased emphasis on identifying and addressing racial disparities

- Increased emphasis on engagement of people with lived experience

- Determining impact of COVID-19

- Coordination with ESG-CV resources and their use to address homelessness

- Sheltered data will be used to assess changes in homelessness (since most CoCs did not conduct an unsheltered account)

2021 NOFO Overview

Renewed HUD Commitments:

- Housing First
- LGBTQ+ / Fair Housing
- DV Bonus

CoC Policy Decisions for FY21 NOFO

- No new TH-RRH projects
- Demonstrating to HUD that the CoC is addressing lower project performance and reducing under-spending

2021 NOFO Overview

- **Due Date: November 16, 2021**

- Name change: NOFA → ***NOFO***
  - *Notice of Funding Opportunity*

- Questions regarding the FY 2021 CoC Program Competition process must be submitted to CoCNOFO@hud.gov.
  - Please 'cc FHPR staff (renewal projects see slide 16)

- Questions related to *e-snaps* functionality must be submitted to e-snaps@hud.gov.
  - Please 'cc FHPR staff (renewal projects see slide 16)

- Please visit [our NYC CoC website](#) for more information!

FY21 NOFO

New Projects

New Project Timeline – Key Dates	
10/1/21	All projects notified by email if they will be <u>conditionally</u> accepted for the 2021 application. Selected projects notified to enter project into e-snaps.
10/5, 10/7, 10/12	E-snaps training for conditionally accepted projects.
10/15/21	New Project application submitted in e-snaps
11/1/21	Notice to all projects officially included in the application.
11/9/21	Final e-snaps submission due.
11/12/21	Posted on the website for public comments.
11/15/21	Submit final application to HUD.

FHP Unit will share resources & provide technical assistance throughout the NOFO process

Do <u>not</u> miss your NOFO deadlines!

<u>FHPR Staff Contacts</u>

- Charlie Winkler (winklerc@dss.nyc.gov)

- Adam Schreiber (schreiberadam@dss.nyc.gov)

- Emma Cathell (cathellemm@dss.nyc.gov)
  - DV providers only

2021 NOFO

Renewal Projects

Renewal Timeline – Key Dates	
10/4/21	2nd round review of e-snaps apps due *(if needed)*
10/15/21	3rd round review of e-snaps apps due
11/1/21	Notice to all projects officially included in the application.
11/5/21	Final renewal e-snaps submission due
11/15/21	Submit final application to HUD.

FHP Unit will share resources & provide technical assistance throughout the NOFO process

*Do **not** miss your NOFO deadlines!*

FHPR Liaisons

- Merih Anil (**anilm@dss.nyc.gov**):
  - ○ Anchor House – Jericho Project
- Cadija Tibbs (**tibbsca@dss.nyc.gov**):
  - ○ Jewish Board – Project Hospitality
- Charlie Winkler (**winklerc@dss.nyc.gov**):
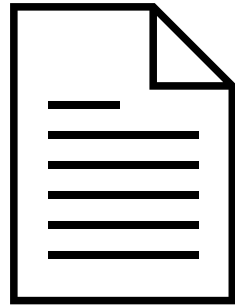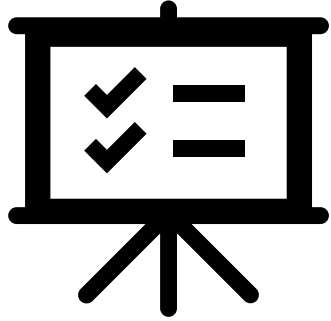 - ○ Project Renewal – Women In Need; NYC HPD; NYC HRA; NYC DHS; NYC Mayor's Office ENDGBV

*Liaisons determined alphabetically by agency/organization name

2022 Annual Project Performance Evaluation

- 2022 Annual Evaluation Overview
- HMIS Tool
- Local Priorities Survey
- Evaluation Policy & Procedures

2022
Annual
Evaluation
Overview

2022 Annual Evaluation

Purpose

- Gauge project progress on meeting HUD and NYC goals to combat homelessness

- Opportunity to determine areas of project performance improvement

- NOFO Planning and Priority Listing

- SC planning for calendar year
  - Strategic Goals
  - Committee goals:

- CAPS Committee
- Income Access Committee
- Performance Management
- Persons with Lived Experience Committee
- Youth Action Board
- DV Committee
- Youth Committee
- Veterans Committee
- Governance Committee

2022 Annual Evaluation

Audience & Instruments

- **All** renewal projects

  - *Projects in their 1st year of operation are exempt*

  - *Additional (2nd year) exemptions on a case-by-case basis*

- HMIS Tool

- CoC Local Priorities Survey

- Materials
  - Evaluation Policies & Procedures (NEW)
  - Instructions
  - FAQs
  - Office Hours

2022 Annual Evaluation

Timeline

- October – December, 2021
  - Evaluation Policies & Procedures
  - HMIS Data Adjustment
  - HMIS Tool Testing
  - CoC Local Priority Survey Preparation
  - FAQs
  - "Weekly Office Hours" sessions

- January, 2022
  - HMIS Tool Score
  - CoC Local Priority Survey Score

- February, 2022
  - Appeals

- March, 2022
  - Final Draw-downs

- 1st Week of April, 2022: Final Results

2022 Annual Evaluation

Policy & Procedures

- **Evaluation Process Overview**
  - Timeline & Process
  - Appeals Process and Ad Hoc Appeals Committee
- **General Policies**
  - Consolidations
  - Contract Terms
  - Exemptions
- **HMIS Tool Metrics**
  - Policies and Rationale behind all HMIS Tool metrics
- **Local Priorities Survey**
  - Policies and Rationale behind all questions
- **HUD and CoC Policies**
  - Fair Housing Act, VAWA, Gender Identity/LGBTQI, ESSA
  - HUD Housing Quality standards
  - NYC CoC Written Standards

2022 Annual Evaluation

General Highlighted Changes for 2022

"Benchmark"

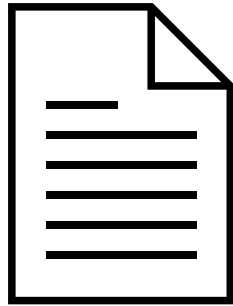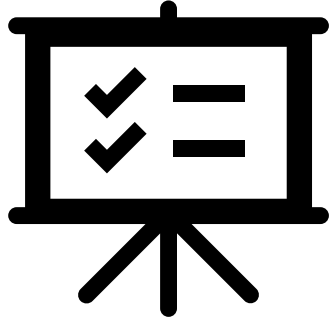COVID policies

"Carve-outs" / exceptions

Project-specific requests

(by December 3rd)

Strict adherence to deadlines

HMIS Tool

2022 Annual Evaluation

HMIS Tool Highlighted Changes for 2022

Question 3: Literal Homelessness

Question 4: Average Length of Stay

Question 5: Increase in Total Income

Question 7: Non-Cash Benefits

Question 9d and 9e: RRH only

Question 10a: Data Quality – PII

Question 10b,c,d: Data Quality - UDE

2022 Annual Evaluation

HMIS Tool

Question 3: Serving Literally Homeless Persons: % of persons are LH at entry during FFY

- **Now based on newly admitted HoH during the FFY, instead of all entrants dating back to January 2012**

- **Consistent with how Q.2: CH is measured.**

2022 Annual Evaluation

HMIS Tool

Question 4: Average Length of Stay of participants during FFY

- **For RRH projects partial credit will now be awarded the way it is for PSH and TH projects**

- **Projects operating for less than 2 years will be affected and should notify FHPR by Dec. 10th so that full-point consideration can be considered, in order to avoid appeal**

2022 Annual Evaluation

HMIS Tool

Question 5: Increase in Total Income (Earned & Other): % of Adults that increased Earned and Other Income at latest status or exit

Total points remain 18. (1) return to evaluating based on Earned Income and Other Income (prior to 2021),but updated - Earned will be 40% instead of 20% and Other will be 75% instead of 54%; (2) Credit given for Maintain income. These questions will now be as follows: Q.5: Maintained, Gained, or Increased EARNED Income - 40% benchmark - 6 points (with partial points given for projects scoring below 40% - just as has been previously done); Q.6: Maintained, Gained, or Increased OTHER Income - 75% benchmark - 12 points (with partial points given for projects scoring below 75%)

2022 Annual Evaluation

HMIS Tool

Question 7: Non-Cash Benefits: % of persons with 1 or more sources of non-cash benefits at latest status or exit

- **10-point question instead of 9-point question**

2022 Annual Evaluation

HMIS Tool

Question 9d: RRH Projects Only – Length of Time to move in to PH

Question 9d: RRH Projects Only – # Placements Made Using a Voucher

- **Both questions removed from HMIS Tool and placed on Local Priorities Survey**
- **Both questions scored this year**

2022 Annual Evaluation

HMIS Tool

Question 10a: Data Quality – <10% error rate on Personally Identifiable Information

Race category removed from the Evaluation: many projects have Hispanic clients that do not identify as White, African American, or Asian. HUD is aware of this but has not changed the metric. Providers will still be required to answer the Race category in HMIS and keep the data error rate below 10% when submitting their APR, but it need not be annually evaluated by NYC CoC.
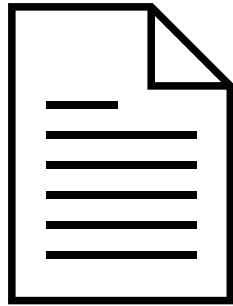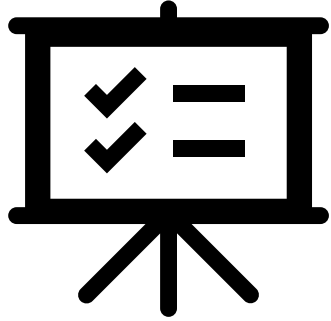
2022 Annual Evaluation

HMIS Tool

Question 10b,c,d: Data Quality – <10% error rate on Universal Data Elements, Income and Housing Data Quality, Chronic Homelessness

Question 11: On-time Monthly HMIS Data Uploads

- **RRH projects now scored**

Question 12: Attendance at mandatory HMIS Training in October

- **3-point deduction for non-attendance**

HMIS Housing Utilization & Bed Unit Inventory and Training: Reminders

HMIS Reminders:

## Housing Utilization & Bed Inventory, and, Upcoming Mandatory Trainings

Housing Utilization (in the Evaluation tool & Housing Utilization Report) now uses HMIS Bed Inventory data instead of Project Units

- This was covered in the HMIS Bed Inventory trainings held this spring
- A link to a recording of the training is in the August CoC Newsletter
- Detailed instructions on updating bed inventory in HMIS can be found in the April, May, and June newsletters
- A refresher on this topic will be covered in the HMIS trainings next week

Mandatory HMIS Trainings Next Week

Please RSVP

- Includes the FY 2022 Data Standards updates for AWARDS and non-AWARDS users
- FY 2022 Data Standards active as of TODAY
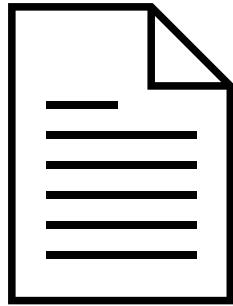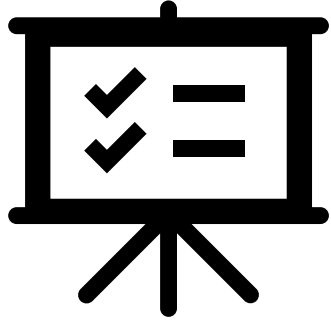
NYC CoC Local Priorities Survey

2022 Annual Evaluation

Local Priorities Survey Highlighted Changes for 2022

- Clearer introduction including summary of point structure

- Elimination of requested information that DSS must verify anyway

- 20-21 points, up from 19-20 points

- Only "monitored" project submit all documentation

- All projects being evaluated on a contract the ends in 2021

- Projects with October, November, and December contract-end dates will have 3 full months to spend-down

2022 Annual Evaluation

Local Priorities Survey Highlighted Changes for 2022

Clearer questions:

-COVID-19

-SOAR

-Supportive Services

-PWLE

Attestation

SOAR

1. Does your project enroll clients eligible for SSI or SSD during the evaluation period?
　　□ Yes
　　□ No

1a.　If YES, did you use the SOAR approach? [1 point]
　　□ Yes
　　□ No

1b.　If NO to 1a., projects may still be awarded 1 point if any of the following statements below are true. Please make a selection:

- All housed clients receive SSI or SSD
- At least one client refused
- Prior application submitted, if needed will use SOAR to reapply
- Partner organization applied for SSI/SSD on behalf of client

2022 Annual Evaluation

Local Priorities Survey

Supportive Services

2. Which of the following additional supportive services for benefits/entitlements and/or back to work support have you used to assist your clients? Please check all that apply (1 checkmarks = 1 point; 2 checkmarks = 2 points. Two points maximum regardless of # of selections). [up to 2 points]

□ SNAP Benefits   □ Back to work supported
□ Public Assistance   employment
□ Assistance in finding volunteer opportunities
□ Medicaid/Medicare Insurance   □ Job training assistance
□ Internship opportunities   □ Housing placement
                         support

□ PROS and/or clubhouse program enrollment
   enrollment
□ SUD and/or MH treatment program
□ None of the Above

2022 Annual Evaluation

Local Priorities Survey

<u>Persons with lived experience (PWLE)</u>

1. Board awareness of the NYC CoC and an understanding of the importance of the role and experience of persons with lived experience in order to inform organizational and program decisions, is a national and local priority for organizations receiving HUD McKinney-Vento funding.

Documentation is required for this section.

☐ Our agency has a person with lived experience on their Board of Directors or another Policy-Making Body/Consumer Advisory Board/Committee. **[2 points]**

Upload minutes and signature sheet of Board of Directors Meeting or other Policy Making Body/Consumer Advisory Board/Committee Meeting See "Evaluation Policies and Procedures" for examples of acceptable entities.

2022 Annual Evaluation

Local Priorities Survey

Persons with lived experience (PWLE)

□ Our agency conducts persons with lived experience Satisfaction Surveys. **[1 point]**

Upload persons with lived experience Satisfaction Survey. Only a single document is needed. It need not be completed by a client. The CoC is looking for evidence that the mechanism exists.

□ Our program holds Community Meetings. **[1 point]**

Upload at least three (3) Community Meeting Minutes for this contract year, that include the date of the session and whether it was held in-person or virtually. This requirement applies for in-person or virtual meetings.

□ Our program provides various activities and initiatives for persons with lived experience. **[1 point]**

Upload description/document from one activity or initiative (such as a group or event) The CoC is leaving "activity" and "Initiative" open-ended and not defining it at this time, and it can be in-person or virtual. Examples include but are not limited to birthday parties, holiday dinners, gift cards to eateries, picnics in the park, sessions promoting mask wearing, social distancing, vaccination

2022 Annual Evaluation

Scoring

- **HMIS Tool**
  - PSH – 83 maximum points
  - TH – 78 maximum points
  - RRH – 76 maximum points
  - TH-RRH - TBD

- **NYC CoC Local Priorities Survey**
  - All projects: 20-21 points

- **Total Points**
  - PSH – 103-104 points
  - TH – 98-99 points
  - RRH – 96-97
  - TH-RRH – TBD

- **All projects adjusted to the same denominator**

2022 Annual Evaluation

Timeline

October 2021

Review of CoC Evaluation Policies & Procedures

October and November 2021

HMIS Tool Testing

CoC Local Priority Survey Preparation

October to December 2021

HMIS Data Adjustment

Weekly Office Hours

Every Friday from October 8 – December 17

3-4pm (929) 221-0010 x6183

2022 Annual Evaluation

Timeline (cont'd)

January 2022

HMIS Tool Score

CoC Local Priority Survey Score

February 2022

Appeals

March 2022

Final Draw-downs

April 2022

Final Results

Q & A

NYC CoC Contacts

NYC DSS - FHPR Unit

Martha Kenton – Executive Director - Email: **kentonm@dss.nyc.gov**

Charlie Winkler – Deputy Director - Email: **winklerc@dss.nyc.gov**

Melissa Stevenson – HMIS Director - Email: **stevensonme@dss.nyc.gov**

CoC-funded projects, don't forget to contact your HUD CPD Representative!

Steering Committee Co-Chairs

Kristen Mitchell
Email: **mitchellkr@dss.nyc.gov**

Alyson Zikmund
Email: **ZikmundA@hpd.nyc.gov**

Jha'asryel-Akquil Bishop ('Bishop')
Email: **bishop@jhaasryel.com**

For all general inquiries contact us at nycccoc@dss.nyc.gov

Be Sure to Subscribe!

NYC CoC Mailing List
- http://www.nychomeless.com/

HUD Exchange Mailing List
- Homeless Assistance Programs : Choose Continuum of Care Program

Thank you!

We appreciate your participation and feedback