

NextGen Healthcare-ICD-10 Readiness

Michigan Primary Care Association ICD-10 Boot Camp

Wednesday, July 8, 2015

Presenters: Lori Albano and Rachael McCrum, DC

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Introduction

About Lori Albano:

- Manager of EDI Development and Support at NextGen Healthcare with over 20 years experience in the healthcare industry
- Past 15 years involved with a multi-specialty central billing office (CBO) and in that position oversaw 200+ physicians, accounts receivables, claims reporting, claims follow-up, and contract negotiations
- Heavily involved in ICD-10 training and implementation
- Works with NextGen Healthcare clients to complete the ICD-10 setup along with their applications; assists with claims testing, develops end-to-end testing plans, and coordinates clearinghouse testing



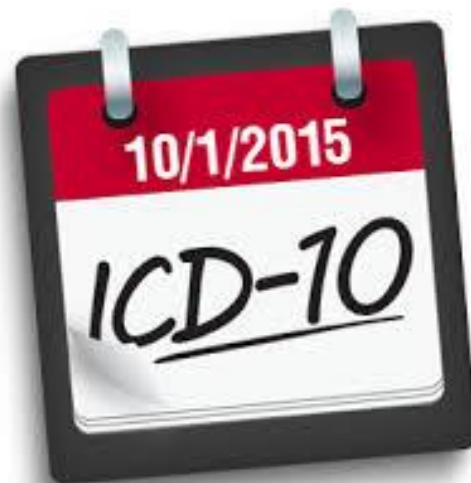
Introduction

About Rachael McCrum, DC:

- Senior NextGen EHR Implementation Specialist with over eight years of NextGen experience.

Today's Agenda

- High Level Overview-Workflow changes
- Information, Education & Support:
NextGen Healthcare ICD-10 Resources
- Implementation & Training Packages



Hope is not a plan!

- Many providers have still not implemented their ICD-10 transition plan!
- Are you one of them?



I. High Level Overview-Workflow Changes



III. Information, Education, and Support



Information, Education & Support

Available Resources offered by NextGen Healthcare to help with your ICD-10 transition include:

- ICD-9/10 Comparison Utility Tool
- 3M ICD-10 Education Modules
- Webinars and Forums
- ICD-10 on the Knowledge Exchange
- Product Readiness
- ICD-10 Implementation Checklist

What is the ICD-9/10 Comparison Utility?

ICD-9/ICD-10 Comparison Utility is a powerful educational and testing tool used to familiarize the mapping of ICD-10 codes to the ICD-9 codes most commonly used on a day-to-day basis. It will also allow for the analysis of the 837 claim file, providing a snapshot of current billing with ICD-9, and the impact of changing to ICD-10 codes.

Diagnosis analysis based on billable data:

- Utilize actual claim data to train providers and billing staff
- Test with payers and clearinghouses
- Save 837 claim files as ICD-10, speeding up testing time and interface validation ahead of main release

Basic functionality:

- ICD Code Lookup, ability to generate an 837 claim file automatically and manually, 835 remittance analysis, reporting, etc.

About the ICD-9/10 Comparison Utility

NextGen Healthcare ICD-9/ICD-10 Comparison Utility automatically or manually modifies the 837 claim file containing the ICD-9 codes and generates an 837 claim file containing ICD-10 codes independent of the EHR or Practice Management system.

- This will allow a method by which financial impact of ICD-10 can be analyzed in a controlled “sandbox” environment for testing and code education
- Available for purchase on the [NextGen Store](#)
- Available FREE to NextGen clients [here](#)

Note: For security purposes, you must be a current NextGen Healthcare client and registered with the Client Portal (Client Support Center CSC) to access the ICD-9/ICD-10 Comparison Utility

3M ICD-10 Education Modules

3M™ ICD-10 Education Program

- Provides a context-based approach focused on clinical issues most relevant to ICD-10
- Review of ICD-10-CM coding guidelines, the ICD-10-PCS reference manual, and other ICD-10 educational materials to identify areas where increased clinical knowledge is needed
- Specialty-specific physician modules, allowing physicians to focus on the ICD-10 issues most relevant to your practice
- Leverages 3M's 30 years of clinical coding experience and knowledge
- Offers subscription service for continued access to initiate and reinforce proficiency
- Delivers training on demand via the Web
- Available for purchase on the [NextGen Store](#)

ICD-10 Client Webinar Series

ICD-10 Road Map Webinar Series

#7: Topic: “Your Final Steps for ICD-10 Success”

Date: July 30, 2015; 4:00 PM ET

Description: The countdown to ICD-10 is on. We are two short months away from one of the biggest transitions in our industry. Are you prepared? Join us for this can't miss webinar to get the latest details on what you need to know now to ensure your ICD-10 success.

Registration: <https://knowledge.nextgen.com/pe/action/km/viewelement?id=10340468>

#8: Topic: “Are You Where You Want to be with ICD-10? The Client Experience”

Date: August 27, 2015 4:00 PM ET

Description: Listen to the shared experiences from NextGen healthcare clients. In this webinar you will also learn how much progress in the ICD-10 transition you should have made up until this point.

Registration: Check back on [Knowledge Exchange/Register for Upcoming Webinars](#)

And more webinars are being scheduled through October. Be sure to check your inbox and future issues of *What's Next* for topic descriptions and registration information. To register for upcoming ICD-10 webinars on the Knowledge Exchange, visit the ICD-10 page [here](#).

Webinars and Forums

Complimentary Webinar Series: Get on track for ICD-10!

- Free, client-only webinar series, "Get on track for ICD-10"•
- We'll address key elements to help you prepare and implement your ICD-10 transition

ICD-10 Forum Webinar

Date: Every Wednesday / **Time:** 3:00 PM Eastern Daylight Time (New York, GMT-04:00)

Call-in toll-free number: 1-855-818-9814 (US)

Event password: claims123

Conference Code: 406 756 7373

Register on the Knowledge Exchange:

<https://knowledge.nextgen.com/pe/view.jsp?id=10328620&force=true>

Prerequisites to Webinar

- Knowledge of EDI terminology (837, 835, ICD, CPT, etc)
- Knowledge of current Billing Process within the NextGen PM Application

Purpose? Provide industry updates, training/testing opportunities, FAQ

Demo of the ICD-9 / ICD-10 Comparison Utility

Monthly ICD-9/ICD-10 Comparison Utility Demo

Date/Time: Scheduled the 4th Tuesday of each month at 2:00 PM – No Registration Required

- 7/28/2015, 8/25/2015, 9/22/2015, 10/27/2015

Time: 2:00 PM-No Registration Required

Meeting Number: 571 183 552

Meeting Password: claims123

Call-in toll-free number: 1-855-818-9814 (US)

Conference Code: 478 764 0085

Link:

<https://nextgen.webex.com/nextgen/j.php?MTID=mcdb0fefe1546fa2418a31830fc683fbd>

Purpose of Webinar

- Complete Demo of ICD-9/ICD-10 Comparison Utility
- Discuss Claim Testing options with Comparison Utility
- Discuss Training opportunities with Comparison Utility

PM: ICD-10 File Maintenance Set up Bi-Weekly Forum

PM ICD-10 File Maintenance Set-up

Date: 2nd & 4th Thursday each month/ **Time:** 2:00 pm, Eastern Standard Time

Meeting Number: 574 470 602

Meeting Password: claims123

Call-in toll-free number: 1-855-818-9814 (US)

Call-in number: 1-518-444-0758

Conference Code: 220 438 3326

To Join the Demo Session:

<https://nextgen.webex.com/nextgen/j.php?MTID=m7a84ba1b0cab81c534bd78a4f0b6893>

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Purpose:

- Provide step by step ICD-10 set-up in File Maintenance
- Review PM Billing Workflow
- Produce test claim file to submit to Payers(s)/Clearinghouse(s)

Friendly Friday

Date: Every Friday - Beginning in June (June 5, 2015)

Time: 12-2 pm Eastern Topic: 5.8/8.3 Questions

Time: 3-5 pm Eastern Topic: ICD-10 EHR/KBM Setup, Configuration and Workflow

Register in the Knowledge Exchange

<https://knowledge.nextgen.com/pe/action/km/viewelement?id=10171381>

Submit Questions in Advance by opening a support ticket using the Subject: Friendly Friday Training

Note: KE is in the process of being updated to reflect this recent change.

Health Reform Simplified Webinar Series

The NextGen Healthcare Government & Industry Affairs team and other industry experts discuss the complex issues surrounding health and payment reform, helping you to get to the real meaning and impact of these changes for healthcare organizations like yours.

- Join us each month, panelists tackle a hot topic, in addition to a regular updates on the latest from CMS, Meaningful Use, ICD-10 and healthcare-related activity in Washington, D.C.
- [Register on the Knowledge Exchange today!](#)

II. ICD-10 Services Catalog



ICD-10 Services Catalog

What?

Our New ICD-10 Services Catalog & questionnaire allows you to create a customized ICD-10 Final preparation package that is specifically designed to:

- Fit your practices needs & workflow
- NextGen software versions you currently use, and
- Readiness (and willingness) level of your staff & physicians to transition to ICD-10.

How?

Review the Catalog first, then answer the questionnaire. It's that simple.

To begin, go to the ICD-10 Industry Links and Resources page on NextGen Healthcare Knowledge Exchange and look for, [NextGen Healthcare ICD-10 Services Catalog](#), listed under the Education & Training Services Tab.

ICD-10 Services Catalog

Additional useful information includes:

- After you fill out the questionnaire, our ICD-10 experts will evaluate your answers and produce your custom ICD-10 final preparation resource package.
- The more accurate you are, the more tailored and effective your custom ICD-10 final preparation package will be.
- You will be contacted by a NextGen Healthcare Representative within 48 hours to walk you through the findings.
- You decide how you want to proceed from there.
- Check out the [ICD-10 Services Catalog now to get started!](#)

Tips & Tricks



Get on track and stay on track

Get started now...you really can't wait

- This is a team approach...all members of your practice need to know this!

Create a monthly plan

- Set goals and accomplish them
- Re-evaluate action

Get educated

- ICD-10 Nomenclature (What codes to use?)
- Documentation (Supporting the coding)

Do gap analysis

- Current state versus ICD-10 state, with financial impact analysis

Get started on your upgrades

- Ensure you are on track for upgrades required to meet this initiative



Remain up-to-date on ICD-10

- Visit the CMS [ICD-10 website](#) for the latest news and resources to help you prepare for the **October 1, 2015** compliance date.
- Sign up for [CMS ICD-10 Industry Email Updates](#)
- No matter where you are in your transition, there are ICD-10 resources available to you.
- Check the [provider resources](#) page on the CMS website frequently for news and information to help you prepare
- **NextGen Healthcare ICD-10 Resources:**
 - Questions about ICD-10: Contact AskICD10@nextgen.com
 - [Information about ICD-10](#) on the Knowledge Exchange
 - Questions about the ICD-9/ICD-10 Comparison Utility: Contact icdcompareutility@nextgen.com

Next Steps

- ✓ Get started on your EHR/PM v. 5.8 and KBM v. 8.3 upgrade today!
 - ✓ NextGen Ambulatory version 5.8 UD1 (5.8.1.28) or higher and KBM v. 8.3.8 or higher are preferred. NextGen Ambulatory version 5.8 UD1 and KBM v. 8.3.8 are the current versions in General Release
- ✓ Take advantage of the numerous NextGen Healthcare ICD-10 Resources to get you on track
- ✓ If you need help along the way, email our ICD-10 experts at: ASKICD10@nextgen.com

Q&A

Thank You!

