

NIKE RESPONSIBILITY

NIKE: SUSTAINABILITY – PAST, PRESENT AND FUTURE

12 April 2014

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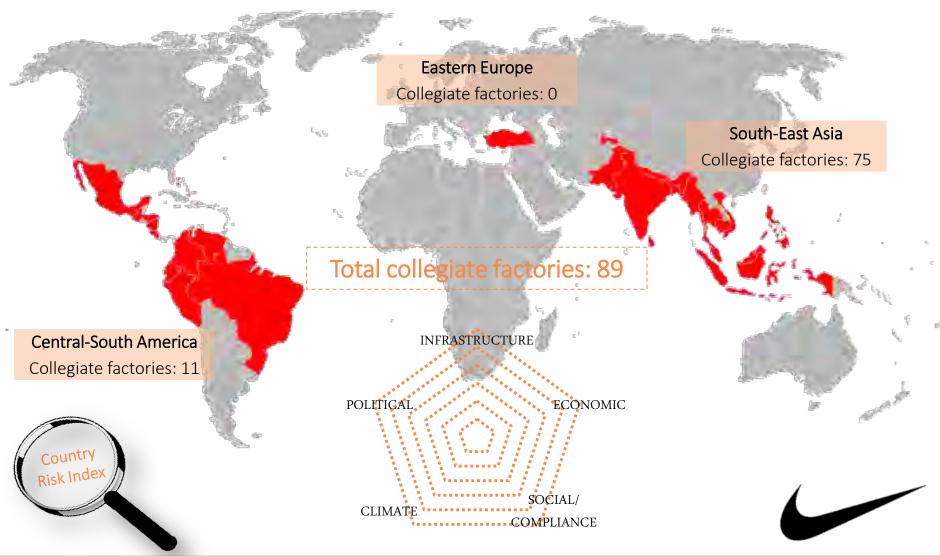


01	Introduction	
02	Country Analysis	ISSUE 1
03	NIKE.U	
04	Marketing Strategy	ISSUE 2 + ISSUE 3
05	Financials	
06	Action Plan	
07	Conclusion	IMPLEMENTATION



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Viertnam



11.3% (\$1,550/capita) 0% tariff on US exports (2015) 116/177 (high) High 8th largest garment exporter \$610/container, 21 days \$268/month 48 hours/week 49.18m, 21% industrial



31.5% (\$840/capita) Regular tariffs apply 156/177 (high) High 4th largest exporter \$1,075/container, 27 days \$170/month 60 hours/week 77m, 32% industrial

VIETNAM



Pros		Cons	
Low wages (Minimum wage \$0.5/hour, living wages \$268/month)	***	High corruption (116/177)	*
No import tariff to US from 2015	***	Poor export infrastructure (<20 ports)	××
8 th largest exporter of clothing	**	Unskilled labor with quality 🗙	*
Good supply of labor (49.18m labor force)	***	Economic uncertainties	ĸ
Good labor law	***		

Enormous potentials make Vietnam a good substitute in South-East Asia

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Poverty Level (Average GNI per capita)	21.4% (\$11,630/capita)	51.3% (\$9,640/capita)
Export Laws	Bad export law Difficult government	Free trade and no tax
Corruption Ranking	72/177 (average)	106/177 (high)
Availability of Resources	High	High
Infrastructure	Large apparel industry	16 th garment exporter
Cost and Time to Export	\$2,215/container, 13 days	\$1,450/container, 11 days
Living Wage	\$435/month	\$331/month
Working Limits	48 hours/week	48 hours/week
Labor Statistics	106.3m, 13.3% industrial	50.64m, 23.4% industrial

54% (\$3,120/capita)

Regular tariffs apply

123/177 (high)

Medium

Developing stage

\$1,435/container, 8 days

\$413/month

48 hours/week

4.35m, 14% industrial

MEXICO

Pros		Cons	
Low wages (Minimum wage \$0.6/hour, living wages \$331/month)	***	High corruption (106/177)	* *
Have laws (discrimination, safety and right to strike)	***	Higher cost than China	×
16 th largest exporter of clothing	**	Unable to lay off employees	××
Good supply of labor (52.8m labor force)	***	Limited amount of raw materials	××
No tariffs to U.S. (NAFTA)	***		
Have unions, collective bargaining agreements	***		

Economic, legal and technological advantages encourage Mexican investment

TURkeY



Pros		Cons	
Low wages (Minimum wage \$3.05/hour, living wages \$370/month)	**	Political unrest	***
Low corruption (53/177)	**	Long distance to U.S.	* *
7 th largest exporter of clothing	***	Presence of export taxes	* *
Good supply of labor (52.8mil labor force)	***		
Protection from discrimination, child labor	***		
Adequate supply of domestic materials	***		

All-rounded performance guarantees Turkish presence in development plans

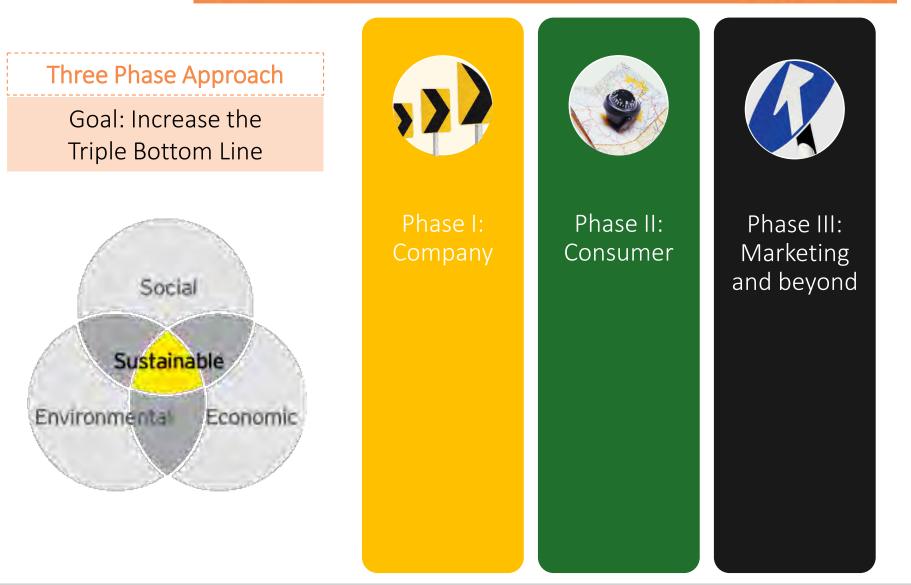
ISSUE 1 🕜 ISSUE 2 + Issue 3 🖌 IMPLEMENTATION







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Phase I: Company VERIFICATION PROCESS

RELIANCE ON INDEX GRADING

Execution based on sustainability indexes

INCREASE MANAGER TRAINING

Better environment, enhanced efficiency Maintain Sustainable Labor Practices

THOUROUGH SOUCRING TRACK

Apply to all raw materials and production Introduce and utilize RFID technology

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Phase I: Company



Raw Material Wholesalers

Material Sustainability Index Vetting

FROM SEED TO SHIRT

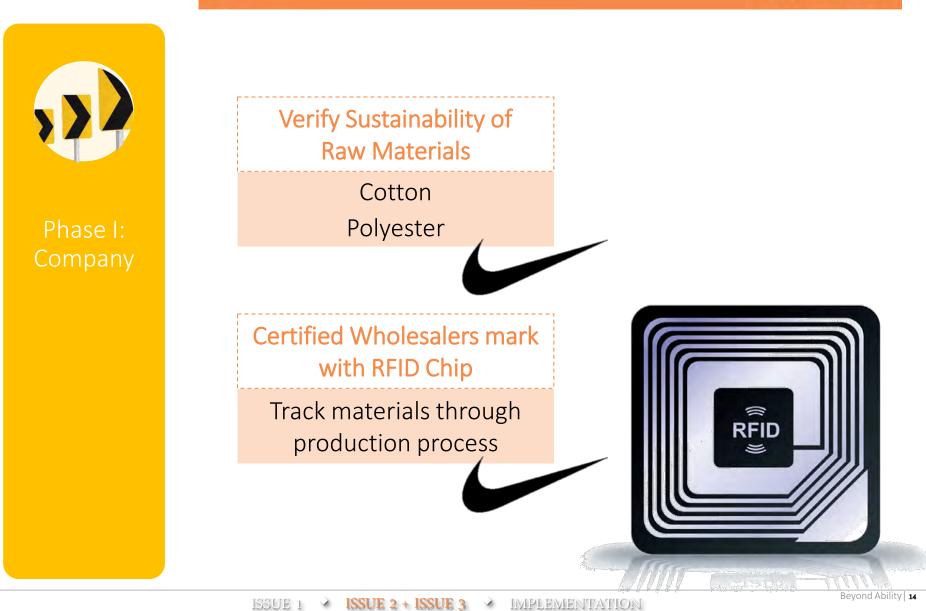
Textile Factories

Manufacturing Index Vetting Material Sustainability Index



Apparel Manufacturers

Considered Index Vetting



NIKE RESPONSIBILITY



Phase I: Company



Raw Material Wholesalers

Material Sustainability Index Vetting

FROM SEED TO SHIRT

Textile Factories

Manufacturing Index Vetting Material Sustainability Index



Apparel Manufacturers

Considered Index Vetting



Phase II: Consumer

Mark apparel with QR Code at production facilities

Allow customer to know where products come from: <u>Which Factory Produced it</u> <u>Index Scores of Factory</u> Materials Sustainability Index Manufacturing Index Apparel Sustainability Index Sourcing and Manufacturing Index



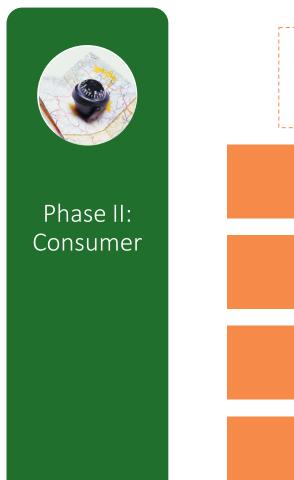
Company and Customer Initiative Goals

Phase II: Consumer Demonstrate Nike's dedication to sustainability

Allow customers to trace production from seed to shirt

Allow Nike to keep electronic verification of sustainability practices





Collegiate Licensed Apparel Market

\$4.6b market

U.S. is main market

Brand loyalty is low

All products very similar



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Phase II:

Consumer

Risk	Rating	Mitigation
Competitor Imitation		 Biggest competitor is privately held and has limited resources, cannot match 1% scholarship Consider dropping if demand does not grow
RFID chips cannot be permanently disabled		• Only use RFID tags on batches of units
Competitors utilizing QR information		 Extra training for managers at manufacturing facilities Integrate with existing NikeID platform requiring personal information
Feasibility of getting 16 million pounds of cotton per year		Source raw materials from wholesalers who have been certified and guarantee raw materials are sustainably farmed and produced
		Impact

Probability



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Phase III: Marketing and beyond



New Campaign Theme to Increase Awareness

- 1. Tie individuals with corporate social responsibility
- 2. Visualize Nike CSR effort for awareness
- 3. Establish a new symbol representing improved labor

practices and sustainable materials use



Phase III: Marketing and beyond Key Question

How can Nike be a globally recognized ethical brand?

Hypothesis

It's not Nike hasn't done enough; It just failed to convey the message

Approach

Enhance customer engagement towards Nike as a brand Highlight specific issues towards labor situation and CSR practice of Nike

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Phase III: Marketing and beyond



INTERACTIVE MARKETING

Integrated marketing communication

Nike.U QR Code App with information on Nike's production

ADVERTISING

Billboards, magazines and commercials Ads featuring individual empowerment

CF IIP

THE POWER OF

NIKE: CUT TIES WITH SLAVE COTTON COMPANIES GIRLS ARE THE MOST POWERFUL FORCE FOR CHANGE ON THE PLANET WELCOME TO THE GIRL EFFECT EXPLORE DISCOVER.

DON'T DO SLAVERY.

EVENT MARKETING

Co-organize events with minority groups (women, child) Sponsorship for charity and college event beside scholarship



Phase III: Marketing and beyond

Overall Effect on Collegiate-Licensed Products

Customer Engagement

QR Code and App connect customers and products

College and charity events act as efficient channel

Scholarship incentivizes school to allow promotion

Minority groups are good audience and powerful opinion leaders

> College students take part in various activities

More aware of Nike as a whole

Nike more connected with social responsibility



Association with Relevant Issues

Active lobbying to increase media exposure

QR Code provides full account of production

Emotional advertisement to highlight differences

NIKE.U logo directly and naturally linked to labor and sustainability issues

> College students are sensitive to news

College is a good cut-in point with effective marketing

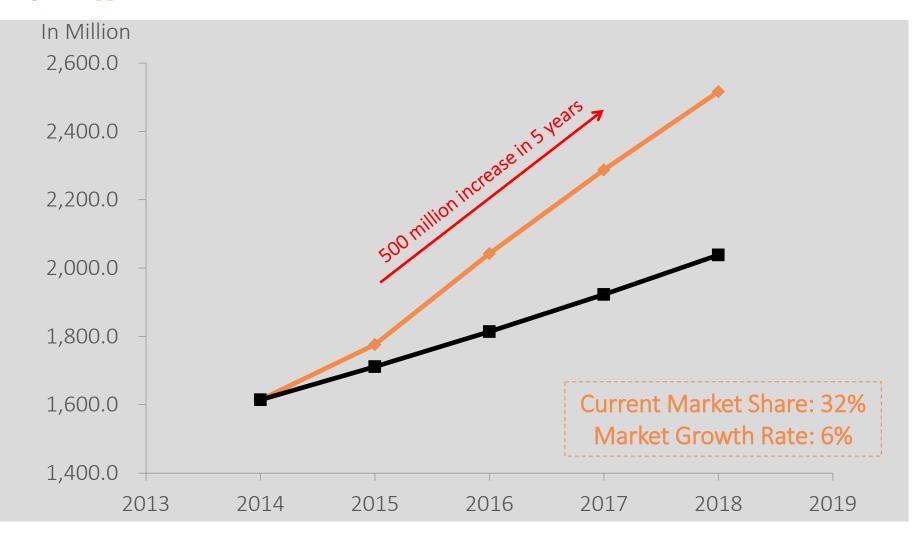


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FINANCIALS

NIKE RESPONSIBILITY

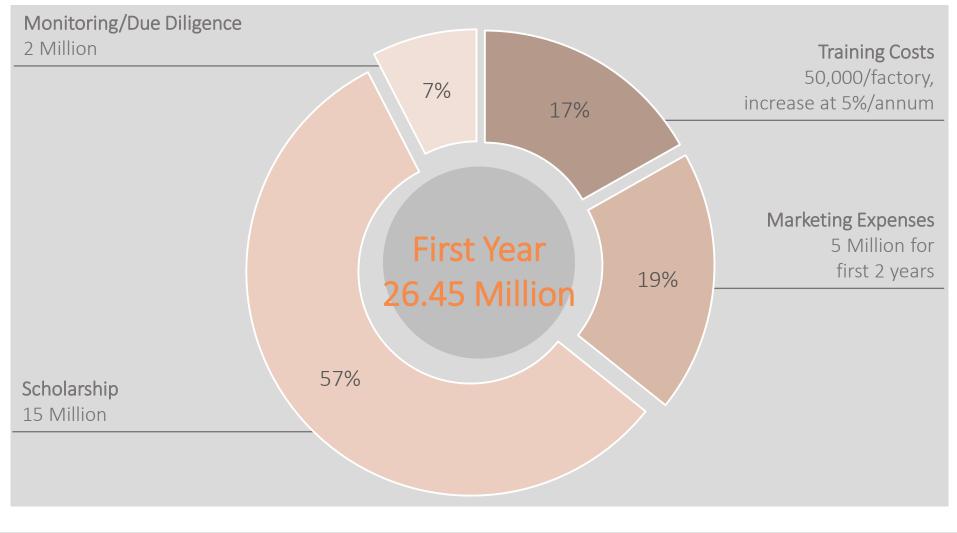
Collegiate Apparel Sales Growth



ISSUE 1 💉 ISSUE 2 + ISSUE 3 💉 Implementation

FINANCIALS

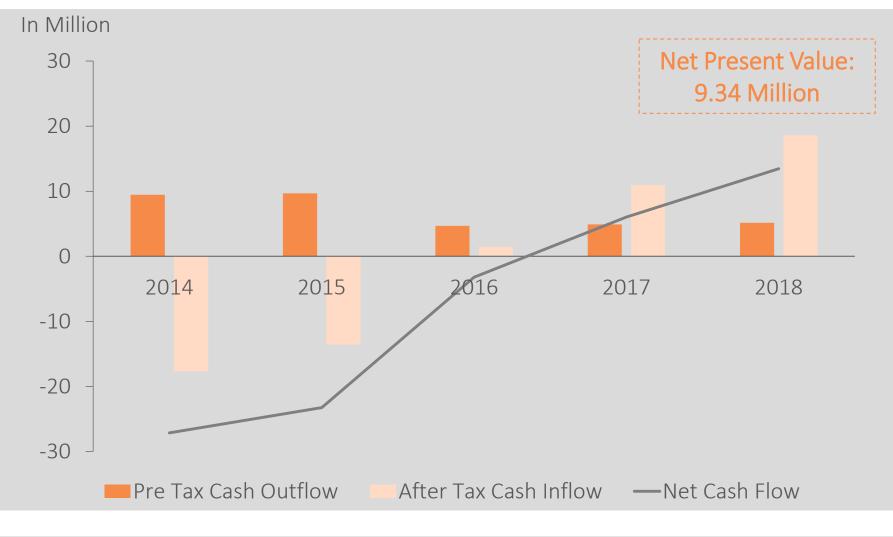
Annual cost breakdown



FINANCIALS

NIKE RESPONSIBILITY

Collegiate Apparel Sales Growth





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ACTION PLAN

IMPLEMENTATION SCHEDULE

	2014 3Q	2014 4Q	2015 1Q	2015 2Q	2015 3Q	2015 4Q	2016 1H	2016 2H	2017 1H	2017 2H
New Facility Search										
Transit Into New Facilities										
Management Training										
Customer Relations Marketing Push										
Collegiate RFID and QR Codes										
Nike Brand Wide RFID and QR Codes										
Review KPI Metrics										
Evaluation of New Tracking System										



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Just do it.

Thank you.

APPENDIX

Financial Projections

<u>Growth Rate Projection</u> <u>Financial Projection With Nike.U</u> <u>Financial Projection Without Nike.U</u>

Collegiate Production Statistics

Problems with China

Increase of Chinese Wage

Country Comparison Labor Standards and Laws **CSR** Issues

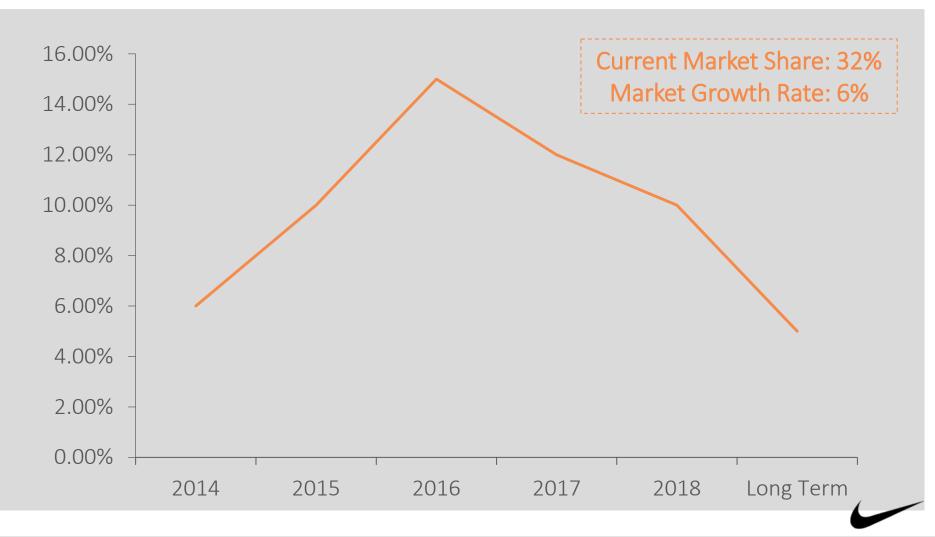
<u>6 Key Reasons for Embracing CSR</u>

10 Companies with Best CSR Practices

APPENDIX

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GROWTH rate projection



Beyond Ability 35

APPENDIX

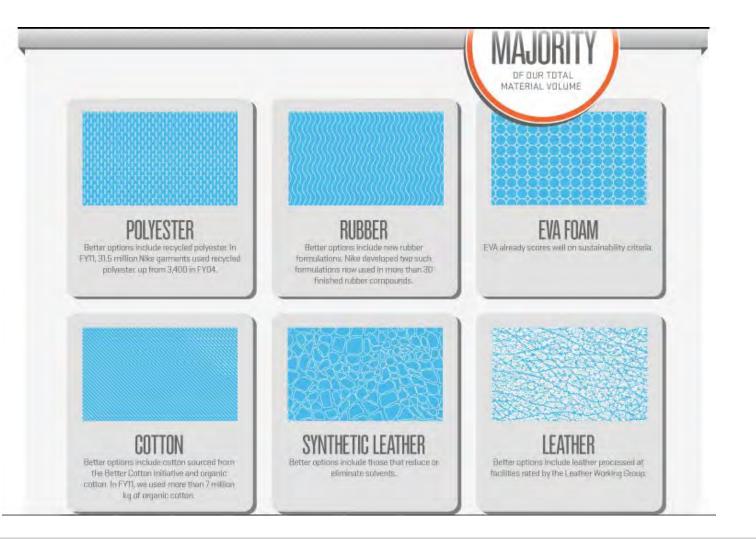
Financial projection with nike.u

	2013	2014	2015	2016	2017	2018
Revenues	1,523.0	1,614.4	1,775.8	2,042.2	2,287.3	2,516.0
Cost of Sales	859.0	928.3	1,021.1	1,174.3	1,315.2	1,446.7
Gross Profit	663.0	686.1	754.7	867.9	72.1	1,069.3
Gross Margin %	43.6%	42.5%	42.5%	42.5%	42.5%	42.5%
SG&A Expense	468.1	496.2	545.8	627.7	703.0	773.3
Income Before Tax	194.9	189.9	208.9	240.3	269.1	296.0
After Tax Cash Flow	126.70	123.45	135.80	156.17	174.91	192.40

Financial projection without nike.u

	2013	2014	2015	2016	2017	2018
Revenues	1,523.0	1,614.4	1,711.2	1,813.9	1,922.8	2,038.1
Cost of Sales	859.0	910.5	965.1	1,023.0	1,084.4	1,149.5
Gross Profit	663.0	703.9	746.1	790.9	838.3	888.6
Gross Margin %	43.6%	43.6%	43.6%	43.6%	43.6%	43.6%
SG&A Expense	468.1	496.2	526.0	557.5	591.0	626.4
Income Before Tax	194.9	207.7	220.1	233.4	247.4	262.2
After Tax Cash Flow	126.70	135.00	143.10	151.68	160.78	170.43

Production material



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Clothing exporters by country

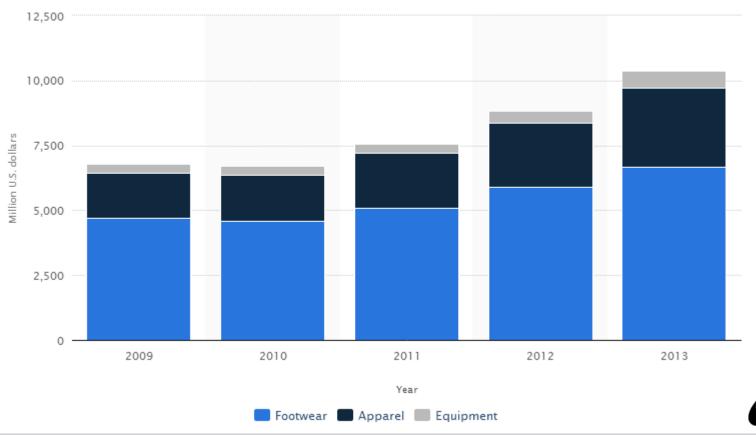
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op clotning ex	porters (\$bn, at current prices)	Drag slider to see change over time	C	
Object			1980	20
China				153.774 (1
Hong Kong	24,505 (2)			
ltaly	23.25 (3)			
Bangladesh	19.939 (4)			
Germany	19.646 (5)			
India	14.365 (6)			
Turkey	13.948 (7)			
Vietnam	13.154 (8)			
France	11,011 (9)			
Spain	9.246 (10)			
Belgium-Lux	9.212 (11)			
United Kingdom	6.555 (14)			
United States	5.223 (15)			
Mexico	4.638 (16)			
Thailand	4.561 (18)			
Portugal	3.368 (27)			
South Korea	1.84 (32)		Click	k on bars for more data
Taiwan	0.994 (47)			



Nike revenue breakdown

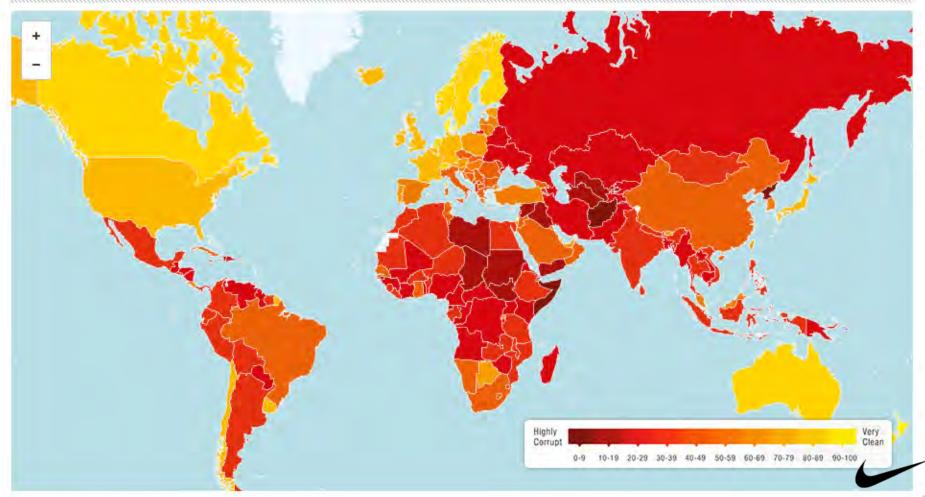
Nike's North American revenue from 2009 to 2013, by segment (in million U.S. dollars)





CORRUPTION PERCEPTIONS INDEX 2013





Beyond Ability 41

Nike collegiate apparel figures (America)



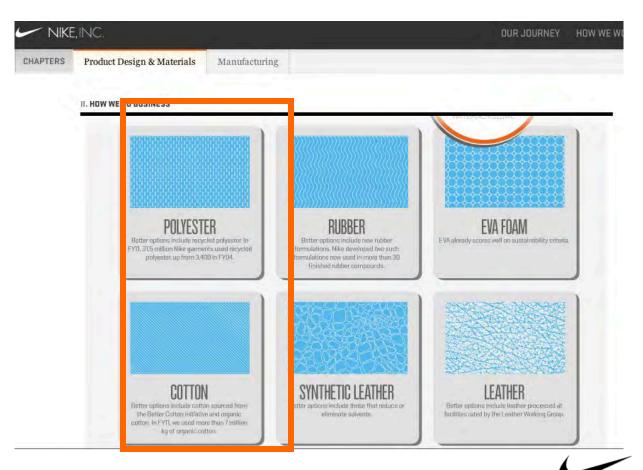
NIKE RESPONSIBILITY

Nike collegiate apparel figures (Asia)



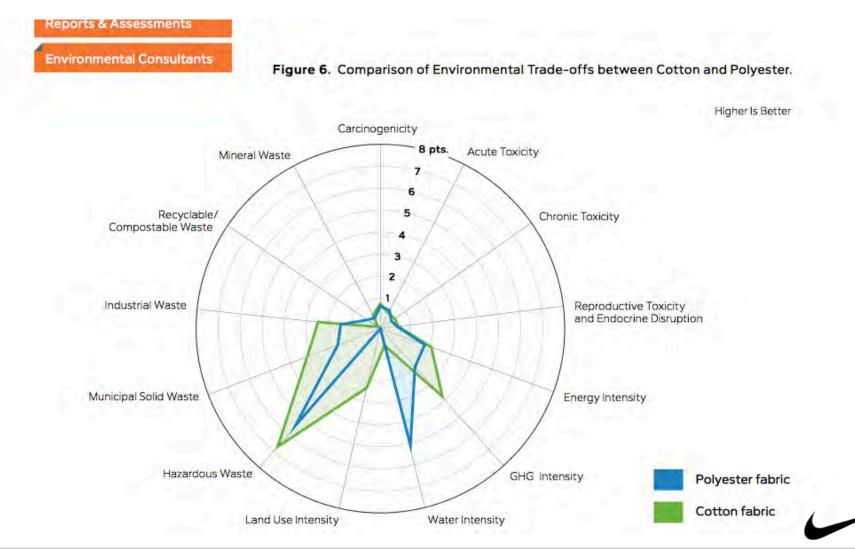
Sustainable materials

Materials
 Sustainability Index



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Polyester vs cotton



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Msi scoring framework

Table 2. Nike Materials Sustainability Index Scoring Structure & Environmental Impact Weighting

		BASE MATERIAL SCORE	•	MATERIAL ENVIRONMENTAL ATTRIBUTES		+	SUPPLIER PRACTICES			-	NIKE MSI SCORE		
				Green Chemistry	Recycled Content	Organic Content		RSL	Water Quality & Conservation	Energy and Carbon	Sustainability Certifications & Programs		Balanced Weighting
<u>A</u> ch	nemistry	9	•	7		2.5	+	5			1.5	-	25
	nergy and Greenhouse as (GHG) Intensity	n	+		6	2.5	٠			4	1.5	=	25
	ater and Land Use tensity	13	•				۰		10		2	-	25
Ph	nysical Waste	17	•		6		÷				2	-	25
то	DTAL	50	N	7	12	5	11	5	10	4	7	11	100

NIKE RESPONSIBILITY

Use of Environmentally Preferred Materials in Nike Apparel

TARGET	PERFORMANCE	PROGRESS
Apparel Increase use of EPMs to 20 percent by FY15.	Making progress. Preparing a new Materials Analysis Tool to be completed and tested in FY10. Tool will be released with version two of our Considered Design Index.	On track





Fair Labor Association (FLA)

- •Increasing labor standards around the world
- Code of Conduct: 9 aspects
- Today several big companies are on board





Labor standards, fla

- Employment Relationship
- Nondiscrimination
- Harassment and Abuse
- Forced Labor
- Child Labor
- Freedom of Association and Collective Bargaining
- Health, Safety and Environment
- Hours of Work
- Compensation





Turkish labor law

- Protection from discrimination and Harassment
- Minimum wage/compensation
- Working hours regulation
- Health and Safety Obligation
- Age restrictions

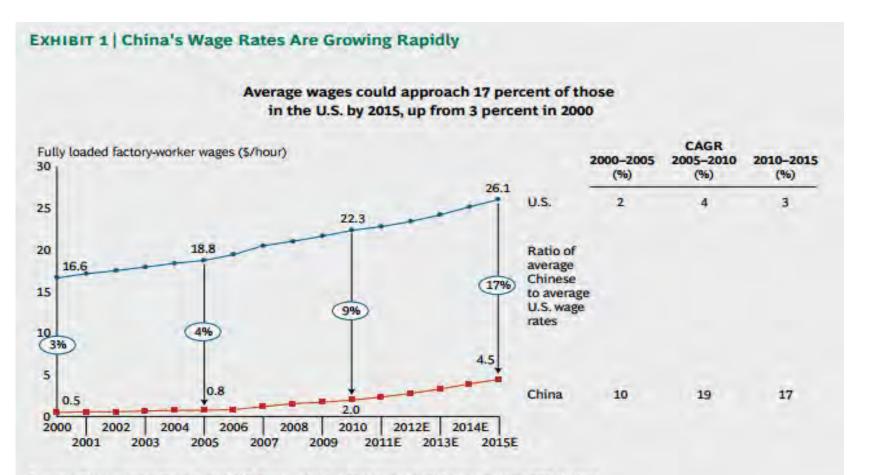
Vietnamese labor law

- Minimum wage/compensation
- Collective bargaining
- Minimum wages/compensation
- Working hours/break hours
- Occupational safety and health
- Labor inspections

Mexican labor law

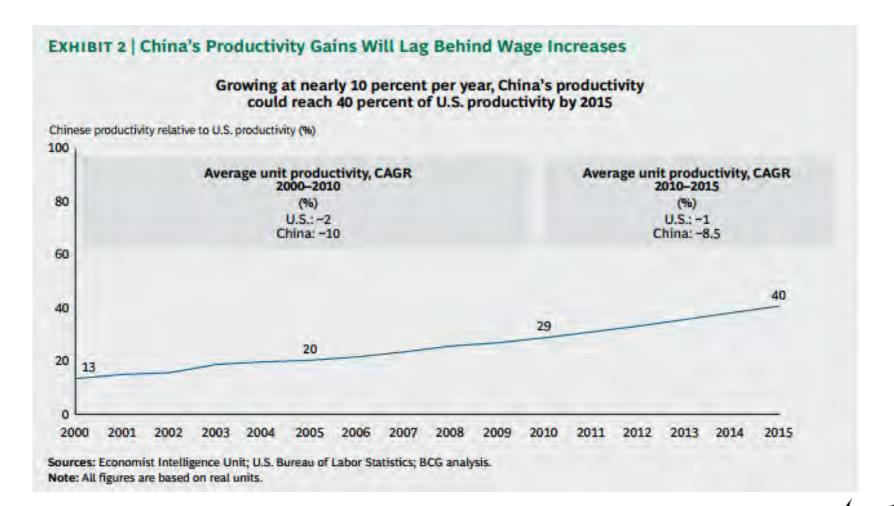
- Laws against discrimination and harassment
- Protecting women
- Labor Unions and right to strike
- Occupational health and safety regulations
- Collective bargaining agreements





Sources: Economist Intelligence Unit; U.S. Bureau of Labor Statistics; selected company data; BCG analysis.



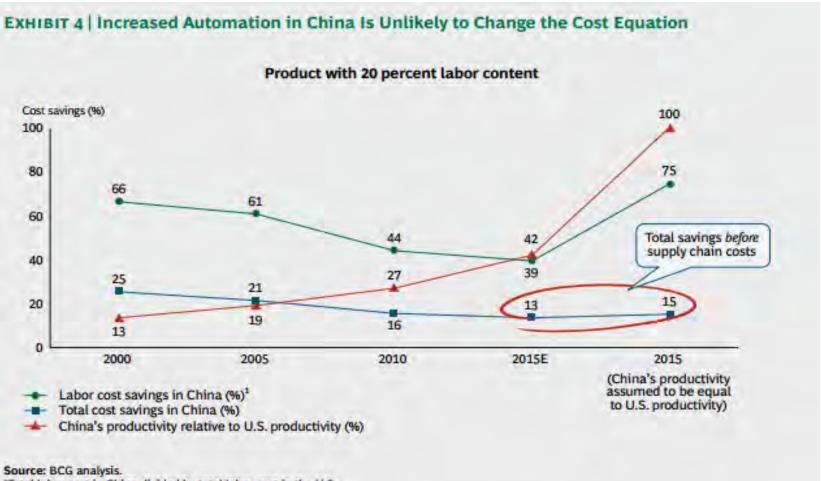


Imagine a company		the following es of location		2000	2015E
 U.Sbased auto parts supplier Most customers are U.S. OEMs that manufacture in the U.S. 	U.S.,	Flexible unions/ workforce	Wage rate (\$/hour)	15.81	24.81
	selected southern states	 Minimal wage growth 	Productivity (%)	100	100
		High worker productivity	Labor cost/part (\$)	2.11	3.31
 Parts require eight minutes of labor, on average, in the U.S. Labor represents one-quarter of the total cost of the part 	China, Yangtze River Delta	Scarce labor Rapidly rising wages Low productivity	Wage rate (\$/hour)	0.72	6.31
			Productivity (%) ¹	13	42
		relative to the U.S.	Labor cost/part (\$)	0.74	2.00
			Labor cost savings (%)	65	39
			Total cost savings before transportation, duties, and other costs (%)	16	10

Sources: Economist Intelligence Unit; U.S. Bureau of Labor Statistics; BCG analysis.

⁴Average productivity difference between the U.S. and China's Yangtze River Delta. Productivity in the Yangtze River Delta region is assumed to grow at a CAGR of ~7 percent over a 2009 baseline, slightly slower than overall Chinese manufacturing productivity (~8.5%) as other regions adopt more advanced manufacturing practices.

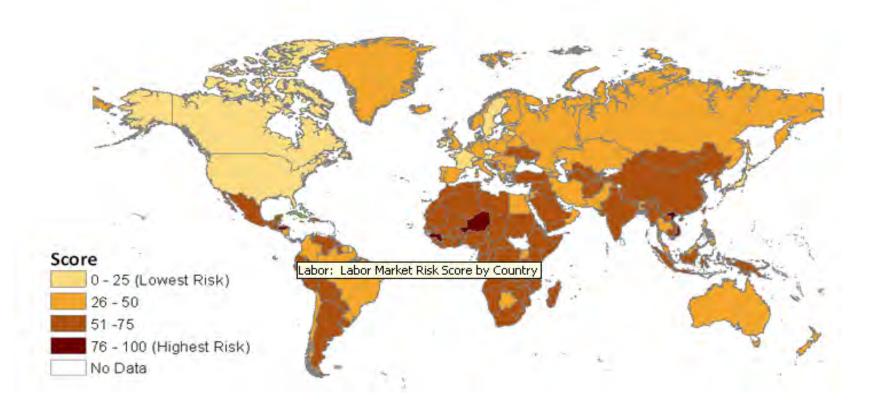




²Total labor cost in China divided by total labor cost in the U.S.



Labor Market Risk Score by Country



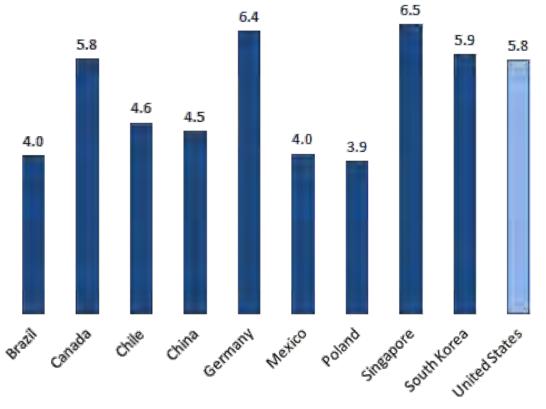
Cost to export

	Documents to export (number)	Time to export (days)	Cost to export (US\$ per container)
United States	4	6	\$1,090
East Asia & Pacific	6	21	\$923
Eastern Europe & Central Asia	7	26	\$2,134
Latin America & Caribbean	6	17	\$1,268
Middle East & North Africa	6	19	\$1,083
OECD High Income Countries	4	10	\$1,028
South Asia	8	32	\$1,603
Sub-Saharan Africa	8	31	\$1,990

Source: Economics and Statistics Administration analysis using data from the World Bank, Doing Business project.

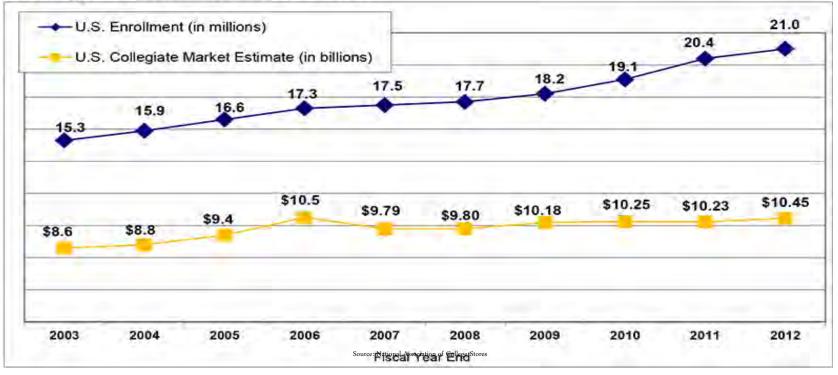


Global Competitiveness Index Infrastructure Score, 2012-2013 (1 to 7, with 7 being most desirable)



Source: Economics and Statistics Administration analysis using data from the World Economic Forum, Global Competitiveness Report 2012-2013.

U.S. College Store Sales and Enrollment Trends



Mexico – FAIR COMPENSATION AND WORKER SAFETY

- The *Issues:* In 2009 some of the more than 400 workers at a factory for Electronic Arts, Inc. were not using earplugs and eye protection in work areas where they were mandatory. In addition, deductions from pay for workers' savings plans exceeded the legal 30 percent limit.
- *Solutions*: They modified their payroll software to detect and prevent deductions greater than 30 percent. This was confirmed by th FLA through Worker interviews and a review of documentation. Additional verification confirmed that a training course for workers on proper protective equipment was implemented by the medical department.

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APPENDIX

vietnam - protection of foreign workers

- Issues: During a 2009 factory visit, FLA assessors found that foreign staff at a factory
 producing apparel for adidas Group and Nike, Inc. lacked required legal work permits. In
 addition, some printing department workers, who neither asked to leave nor signed a
 withdrawal notice, were compelled to leave the union without their consent. dues. Further,
 proper personal protective equipment was not provided for workers in certain departments,
 and the noise meter for measuring noise levels was not set correctly (instruction manual
 was in English only).
- Solutions: Following the assessment, four foreign employees received work permits from the Department of Labor - Invalids and Social Affairs, from the local province. The factory established policies and procedures to guide foreign workers in obtaining work permits. In addition, the factory created a transparent procedure for employees to join or withdraw from the trade union. Further, the factory conducted training for workers, including a specific training for printing workers, on freedom of association. Finally, a new policy was created regarding personal protective equipment. The noise meter has been set correctly and its instructions have been translated into Vietnamese.

6 key reasons for embracing csr

- 1. Innovation
- 2. Cost savings
- 3. Brand differentiation
- 4. Long-term thinking
- 5. Customer engagement
- 6. Employee engagement



10 companies with best csr practices

- Microsoft
- Disney
- Google
- BMW
- Daimler
- Sony
- Intel
- Volkswagen
- Apple
- Nestlé

