Northeastern University – Silicon Valley Campus Guide



Fall 2018 New Student Orientation, photographed by Kindrid Parker

Northeastern University Mission

Founded in 1898, Northeastern is a global, experiential, research university built on a tradition of engagement with the world, creating a distinctive approach to education and research. The university offers a comprehensive range of undergraduate and graduate programs leading to degrees through the doctorate in nine colleges and schools, and select advanced degrees at graduate campuses in Charlotte, North Carolina, Seattle, Silicon Valley, and Toronto.

Silicon Valley Campus Mission

Northeastern University – Silicon Valley is based on a distinctive new model for higher education: educational hubs embedded directly in select companies across the Bay Area that offer sector-specific degree programs and research collaborations to benefit the entire region.

These hubs will be located within partnering companies, such as IDT, and be open to learners and professionals across the region—a powerful way to boost workforce talent and promote innovation in high-growth sectors of regional economies.

Dear Student,

Welcome to Northeastern University's Silicon Valley Graduate Campus. Our mission is to provide you with the learning and experience you need to move ahead in your career and bring new value to your workplace and our community. The Silicon Valley Campus Guide is a toolbox of sorts, that answers many of the questions you may have and point you to resources and services that are often needed. Our topmost priority is to offer you a quality educational experience and great service. Do not hesitate to contact me or anyone on our team to help in any way.

Dawn Girardelli Associate Dean Northeastern University – Silicon Valley

Northeastern University is granted approval to operate under the terms of California Education Code (CEC) section 94890(a)(1) per CEC section 94890(b). The Bureau for Private Postsecondary Education (BPPE) determines Northeastern to be in compliance with the requirements of Title 5, California Code of Regulations (CCR) section 7139. Any questions a student may have that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, www.bppe.ca.gov, toll-free telephone number (888) 370-7589 or by fax (916) 263-1897. A student or any member of the public may file a complaint about this institution with the Bureau for Private Postsecondary Education by calling (888) 370-7589 toll-free or by completing a complaint form, which can be obtained on the bureau's internet website www.bppe.ca.gov.

Purpose and Scope of the Silicon Valley Campus Guide

The Silicon Valley Campus Guide contains resources for student affairs and academic services on the Silicon Valley Campus, as well as other locally relevant information, as authorized by the Regional Dean and CEO. For information about academic policies, services, and procedures, as well as general policies and services of Northeastern University, please refer to the Code of Student Conduct, College of Professional Studies Student Reference Guide, Bouvé College of Health Sciences Graduate Policies and Regulations, Faculty Handbook, or related procedural guides, as appropriate. The Silicon Valley Campus Guide contains information current as of the date of its release. However, such information is not intended to be, and should not be regarded as to be contractual, and is subject to change at the discretion of the University. (January 2019)



Equal Opportunity Policy

Northeastern University is committed to providing equal opportunity to its students and employees, and to eliminating discrimination when it occurs. In furtherance of this commitment Northeastern University strictly prohibits discrimination or harassment on the basis of race, color, religion, religious creed, genetics, sex, gender identity, sexual orientation, age, national origin, ancestry, veteran or disability status. All forms of discrimination or harassment within the University community are unacceptable and will be sanctioned appropriately. Further, University policy and applicable law prohibit retaliation against those who, in good faith, bring or cooperate in complaints of discrimination or harassment. The University's nondiscrimination policies and related grievance procedures are available online at http://www.northeastern.edu/oidi/compliance/ and in the Office of Institutional Diversity and Inclusion which is located in 125 Richards Hall. Inquiries regarding the University's nondiscrimination policies may be directed to:

Office of Institutional Diversity and Inclusion 360 Huntington Avenue, 125 Richards Hall

Phone: (617) 373-2133 Fax: (617) 373-4146

Boston, MA 02115

John Armendariz, Vice Provost for Diversity and Inclusion, Email: <u>j.armendariz@neu.edu</u> Mary Ann Phillips, EEO Manager/Title IX Coordinator, Email: <u>m.phillips@neu.edu</u>

Students or employees may also contact the following agencies directly with their concerns:

- The Regional Director, Office for Civil Rights, United States Department of Education, 5 Post Office Square, 8th Floor, Boston, MA 02109;
- Massachusetts Commission Against Discrimination (MCAD), One Ashburton Place, 6th floor, Boston, Massachusetts 02108;
- Equal Employment Opportunity Commission, John F. Kennedy Federal Building 475 Government Center, Boston, MA 02203.

Joseph E. Aoun President February 2015

Contents

Staff and Academic Support	3
Student Services Staff	3
Academic Advising Staff	4
Silicon Valley Campus Information	5
Campus Hours of Operation	5
Access to the Silicon Valley Campus	5
Student, Faculty and Staff Access Procedure	6
Campus Guests Procedure	6
Campus Map	7
Campus Resources: IT, Equipment, Facilities, Library	8
Wireless Internet	8
Loaner Laptops	8
Circulation Loan Policies	8
Husky Cards	9
Printing, Copying and Scanning	9
Room and Space Reservations	10
Lost & Found Items	10
Library Resources	11
Campus Parking	12
Public Transportation	13
Important Northeastern University Resources	14
Emergency Information & Procedures	15
Important Local Emergency Numbers	15
On-Campus Safety Guidelines	15
Floor or Building Evacuation	16
Medical Emergencies and Natural Disasters	17
Nearby Medical & Behavioral Health Facilities and Comprehensive Community Resources	18
Medical Facilities	18
Behavioral Health Facilities	18

$Nor the astern\ University-Silicon\ Valley\ |\ Campus\ Guide$

Comprehensive Community Resources	18
Neighborhood Information	19
Local Resources & Vendors	19
Transportation	19
Local Restaurants	20
Student Discounts	
Final Thoughts	

Staff and Academic Support

Northeastern University – Silicon Valley students have access to in-person services and resources on the Silicon Valley campus. Faculty members, as well as administrative staff, are available to work with students as needed. This is intended to provide assistance that complements the university's wide-range of student support available via phone, internet, and teleconference, enhancing the student experience with a personal touch.

Link to the Silicon Valey campus webpage: www.northeastern.edu/siliconvalley

Student Services Staff

Dawn Girardelli Associate Dean	d.girardelli@northeastern.edu	408.707.3698
Alanta Hider Assistant Director, Student Recruitment & Enrollment	a.hider@northeastern.edu	408.609.8311
Angelina Jimenez Campus Administrator	a.jimenez@northeastern.edu	408.707.3697
Lily Ma Administrative Coordinator	lil.ma@northeastern.edu	408.707.3697

College and Program Acronyms

CCIS - Khoury College of Computer and Information Science

- MSCS / CS Master of Science in Computer Science / Computer Science
- MSCS Align / CS Align Master of Science in Computer Science Align / Computer Science Align

COE – College of Engineering

MSIS / IS – Master of Science in Information Systems / Information Systems

CPS – College of Professional Studies

• MPSA / ALY – Master of Professional Studies in Analytics / Analytics

COS – College of Science

- MSBIOT / BIOT Master of Science in Biotechnology / Biotechnology
- MSBINF / BINF Master of Science in Bioinformatics / Bioinformatics

Academic Advising Staff

Lisa Rogers	
Assistant Director, Graduate Advising	

& Student Services <u>l.rogers@northeastern.edu</u> 408.221.9277

Academic Advisor for MSCS and MSCS Align

Megan Sykes

Graduate Academic Advisor h.lyons@northeastern.edu 206.467.5480

Academic Advisor for MSIS

Jeryl Concepcion

Career & Academic Coach
j.concepcion@northeastern.edu 206.254.7504

Academic Advisor for

MPSA

Jared Auclair

Director,
Biotechnology and Bioinformatics j.auclair@northeastern.edu

Academic Advisor for MSBIOT and MSBINF 617.373.7578

Silicon Valley Campus Information

Campus Hours of Operation

6024 Silver Creek Valley Road, San Jose

```
Visitors | Monday – Friday: 9:00 a.m. – 5:00 p.m.

Students | Monday – Friday: 8:30 a.m. – 11:00 p.m.

Saturday: 8:30 a.m. – 10:00 p.m.

Sunday: 9:00 a.m. – 2:00 p.m.
```

Campus Closing & Change of Hours Notifications

Information about any campus closing, change of hours, or other emergency information will be posted on the Silicon Valley "Contact Us" webpage in addition to social media platforms. Students will also be notified via email.

www.northeastern.edu/siliconvalley/contact-us www.facebook.com/NortheasternUniversitySiliconValley https://www.facebook.com/groups/NEUSV/

We are a smoke-free and drug-free campus. Smoking or e-smoking (vaping) are strictly prohibited at Northeastern University – Silicon Valley.

Access to the Silicon Valley Campus

Northeastern University – Silicon Valley shares space with Integrated Device Technology (IDT) at 6024 Silver Creek Valley Road, San Jose, CA 95138. All Northeastern University – Silicon Valley classes are held at this location and address.

The main parking lot is located between Piercy Road and Fontanoso Way. Coming from the common 101-South highway, the parking lot is just beyond the Piercy Road light. Signs for both Northeastern University — Silicon Valley and IDT are visible entrance markers at the main parking lot. Visitors may park in any spaces within the areas marked "Visitors Only" area. Badge holders (i.e. students, faculty and staff) must park at the conjoining parking lot to the right of the visitor's parking lot. There is a clear sign that provides the walking directions from the main parking lot to the campus.

Campus is marked with a plaque with the logo of Northeastern University – Silicon Valley. The entrance into the campus is a set of double doors marked by San Jose campus signage. The doors are typically locked for badge access. A doorbell is present to the right side of the doors, which will alert the receptionist to open the door. Students, faculty and staff must use their assigned badges to access the door. In situations where the door is left unanswered after ringing the doorbell, visitors can enter the IDT lobby and notify the

receptionist of the purpose of their visit. The receptionist will buzz all Northeastern students and visitors into campus through the IDT's main entrance.

There is 24/7 campus security, with video monitoring and on-ground patrolling. The San Jose campus is compliant with Northeastern standards for security after undergoing a comprehensive on-ground evaluation by the Northeastern University Police Department (NUPD). The San Jose Police Department (SJPD) will observe and report any disturbances or occurrences within a mile radius of the San Jose and IDT campus. Any reports involving Northeastern students or visitors will be delivered to the main NUPD Detective contact.

Student, Faculty and Staff Access Procedure

Students, faculty, and staff members are equipped with unique access badges. Use the access badge to gain entrance into the campus. Application forms for an access badge will be provided to students prior to their program start date and to faculty and staff members prior to their arrival. All access badges are monitored by the IDT security team.

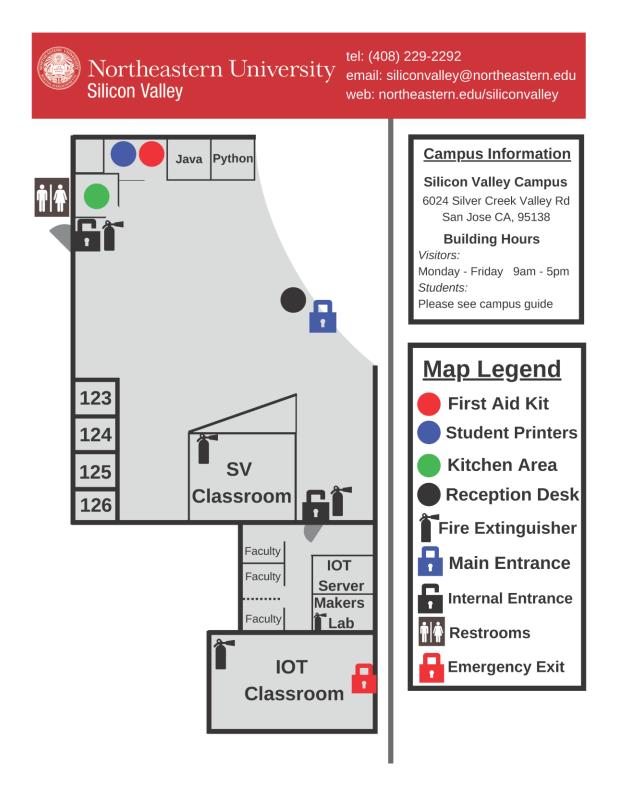
Please contact the front desk <u>immediately</u> if you cannot locate your access badge. In the case that the Silicon Valley campus staff is not available and you need to reach the IDT security team, please call 408.284.8200 and identify yourself as Northeastern student.

Campus Guests Procedure

Guests of students, faculty, and staff members must sign in at the front desk.

- 1. You must accompany your guest(s) at all times.
- 2. If you exit the campus, your guest(s) must exit the campus with you. Your guest(s) should never be on campus without you present.
- 3. You are held accountable for your guest(s) while they are on campus, including within the vicinity of the IDT buildings. That means, your guest(s) must also adhere to campus policies like maintaining visual upkeep.

Campus Map



Campus Resources: IT, Equipment, Facilities, Library

Wireless Internet

The Silicon Valley Campus offers wireless internet access to students, faculty, as well as guests.

- Free, fast and secure NUwave wireless internet is offered to all students of the university located on campus.
- While NUwave-Guest is available for connection as well, it offers no data encryption and is not the safest option for use.
- Students should connect to NUwave whenever they wish to access the internet wirelessly. Students must use their myNortheastern credentials to connect to NUwave.
- If you have any questions, please call the NU Help Desk at (617)-373-HELP.
- For more information, refer to the IT Services webpage: www.northeastern.edu/its/services/networks/nunet/

Loaner Laptops

The Silicon Valley campus has laptops available for loan to currently enrolled students. All students must check with the front desk to reserve the equipment.

- All technology for check-out is at the front desk, and must be checked out from and returned to this location.
- The standard NUnet image on laptops provides access to the Microsoft Office suite of products.
- All machines can connect to the NUwave and NUwave-guest wireless networks.
 Authentication is required for NUwave. Students must use their myNortheastern credentials to connect to NUwave.

Circulation Loan Policies

- Loaner equipment circulates to currently enrolled Northeastern University students, faculty, and staff.
- Husky Cards must be presented for checkout.
- Loaner equipment can be utilized on the campus.
- Loaner equipment can be checked out for a maximum of 5 hours. Students can extend their check out if the item is available.
- Students can check out equipment for a longer term in case of emergency situations. Contact Lily Ma at <u>lil.ma@northeastern.edu</u> for further details on long-term equipment check-out.

Circulation Replacement Costs

- Students are responsible for replacing missing or damaged parts or the entire cost if lost or stolen while in your possession.
- Each item required to use the laptop will be priced separately.
- User assumes all liability for the device and will be charged current retail price for a replacement should damage occur.
- An additional \$20 processing fee will be added to all replacement costs.

Husky Cards

- Students are required to carry their Husky Cards on campus as valid student identification. Husky Cards can also be used for printing and checking out equipment. For more information, visit www.northeastern.edu/huskycard
- How to get a Husky Card at the Silicon Valley campus (if you were unable to obtain one at orientation):
 - Please send an email to HuskyCard@neu.edu
 - In your email, provide them with the following information:
 - 1. First and last name
 - 2. NU ID number
 - 3. Silicon Valley Campus (Alternatively, your mailing address, which should match your mailing address on your myNortheastern account)
 - Once they receive your email, they will send you the following directions:
 - 1. Log on to myNortheastern.
 - 2. On the Self-Service tab, click on Husky Card Preferences under Husky Card Center.
 - 3. Select Submit ID Photo from the menu on the left.

 *Please see the photo guidelines here before you submit a picture.
 - 4. Upload your photo following the proper photo guidelines.
- The first Husky Card is issued to the student free of charge. Replacement cost for Husky Card is \$25.

Printing, Copying and Scanning

- Printing is available on campus and requires a Husky Card for access.
- Students are annually provided a limited amount of free printing. At the start of the academic year, students receive a \$120 printing credit on their Husky Cards. The annual credit does not roll over from year to year.
- The cost for printing is \$0.10 per page for Black & White and \$0.30 per page for Color. The cost of printing is automatically deducted from the student's printing credits.

- Available printers on campus (located in corner behind kitchenette area):
 - o 1 Black/White printers and 1 Color printer
 - o 1 multi-function printer device is available for black/white printing, copying and scanning to email.
- You can check your free print allowance by logging into myNortheastern and using the "Husky Card Account Balances" and "Husky Card Account Transactions" applications.
- Students are required to install the student printer software on their personal computers in order to print.

How to Remotely Print to Northeastern Printers

- 1. Download the **Virtual Print Client** software from "Software Downloads" on your myNortheastern account. Install or update the Virtual Print Client software on your personal computers using the below instructional videos.
 - For Mac: www.youtube.com/embed/607FNh2NM7U
 - For PC: www.youtube.com/embed/Qn5OXPBaW7U
- 2. When you are ready to print, please follow the below directions:
 - Select either "BW_Letter_8.5x11" or "Color_8.5x11" from the list of available printers, depending on your preference.
 - After choosing your settings, a pop-up dialogue will ask you for your myNortheastern username from your Husky email address (without the @husky.neu.edu part) and a name for your print job (the name of the print job will appear on the card swipe screen when you go to the printer).

NOTE: You must be a local administrator on your computer to install software.

Room and Space Reservations

Students can reserve the two small conference rooms (Java and Python) for study and meetings. **To reserve, please contact the front desk.** If the rooms have reservations, a schedule will be posted up outside each room. The SV classroom and IoT classroom are open for reservations for occupancy more than 10 individuals and reservation requests must be made at least a week in advance.

Lost & Found Items

Please report any item found to the front desk. Lost & found items will be on hold at the front desk for 1 week. If no one claims the item after one week, the item will be donated or disposed. The Silicon Valley campus is not liable for any lost items.

Library Resources

- Northeastern University Library
 - o Northeastern University Online Library: www.library.northeastern.edu
 - o Gateway for Silicon Valley students: http://library.northeastern.edu/gateways/silicon-valley-students
- Local Resources
 - o San Jose Public Library (SJPL): www.sjpl.org
 - o Santa Clara County Library District (SCCL): www.sccl.org

Campus Parking

- The Silicon Valley campus shares a parking lot with industry partner, Integrated Device Technology (IDT). The main parking lot located on 6024 Silver Creek Valley Rd (between Piercy Rd and Fontanoso Way) is free and open to Northeastern visitors, students, faculty, and staff.
- Students, faculty and staff members with access badges must not park in the "Visitors Only" spaces. Designated parking for access badge holders are located to the right of the main parking entrance.





Public Transportation

The Santa Clara Valley Transportation Authority (VTA) provides bus and light rail services locally, while the Altamont Corridor Express (ACE), Amtrak, Bay Area Rapid Transit (BART), and Caltrain offer transportation throughout the greater Bay Area region and Northern California.

- Santa Clara Valley Transportation Authority (VTA): www.vta.org
- Altamont Corridor Express (ACE): www.acerail.com
- Amtrak: www.amtrak.com
- Bay Area Rapid Transit (BART): www.bart.gov
- Caltrain: <u>www.caltrain.com</u>

Be sure to get your Clipper Card for all-in-one Bay Area transit!

Important Northeastern University Resources

Academic Calendar

Past, current and future calendars: registrar.northeastern.edu/group/calendar

Graduate Student Financial Services

 $\label{lem:graduate} Graduate\ financial\ aid:\ \underline{studentfinance.northeastern.edu/applying-for-aid/graduate}$

Billing and payments: studentfinance.northeastern.edu/billing-payments

To find your financial aid counselor, use the Counselor Lookup Tool: studentfinance.northeastern.edu/contact-us/counselor-lookup

If you have any general questions about your financial aid or student billing account, contact the respective office during operating hours: Mon-Thur 8:30 a.m. – 7:00 p.m. EST (5:30 a.m. – 4:00 p.m. PST); Fri 8:30am - 5:00pm EST (5:30 a.m. – 2:00 p.m. PST).

• Financial Aid: sfs@northeastern.edu | 617.373.3190

• Billing and Payments: <u>studentaccounts@northeastern.edu</u> | 617.373.2270

Information Technology Services (ITS)

ITS website: <u>its.northeastern.edu</u>

ITS Quick Start Guide for Students: its.northeastern.edu/get-started/students

International Student Services

Office of Global Services website: international.northeastern.edu/ogs

If you have any questions about any international student-related questions, please first contact Giscard Dimanche (Int'l Student Advisor) at g.dimanche@northeastern.edu.

Official Bookstore

Official Bookstore website: <u>www.northeastern.bncollege.com</u>

Disability Resource Center

Disability Resource Center website: www.northeastern.edu/drc

Office of Student Conduct and Conflict Resolution (OSCCR)

OSCCR website: www.northeastern.edu/osccr

Office of Gender Equity and Compliance

Title IX website: www.northeastern.edu/titleix

Title IX Resources for Silicon Valley campus: ...resources/silicon-valley-campus-resources

Emergency Information & Procedures

Important Local Emergency Numbers

Non-Emergencies and General Public Safety: Please dial 3-1-1 or 408.277.8900

On-campus Security Concerns and IDT Front Desk: Please dial 408.284.8200

Police, Fire, and Medical Emergencies: Please dial 9-1-1* or 408.277.3911 *This number is intended for life-threatening emergencies. Calling this number for any other purpose may be considered a crime.

On-Campus Safety Guidelines

In event of emergencies, it is important that Northeastern staff members and IDT building security officers can easily identify you and assist you to safety.

Please make sure to follow these guidelines at all times!

- 1. Always have your campus access badge on you and visible. Use our school's lanyard to have it ready! If you lose your badge, please do not panic. Simply report it the front desk immediately so your badge can be deactivated.
- 2. Always have your Husky Card with you. It serves as your official student identification.





3. If you notice anything or anyone suspicious on our campus, please report it to the front desk or a Northeastern staff and faculty member immediately.

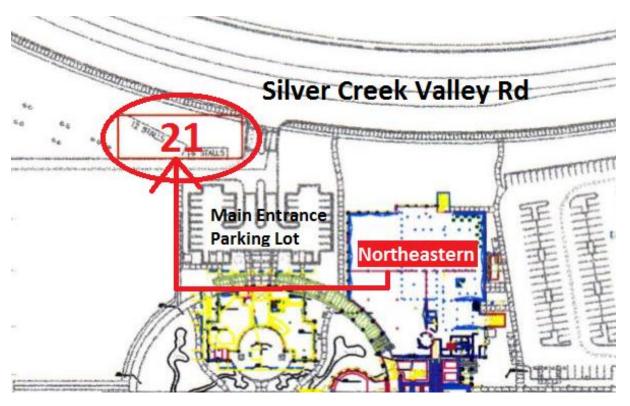
However, if you are unable to reach the front desk or staff/faculty for some reason, please dial 408.284.8200 for the IDT Front Desk. Identify yourself as a Northeastern student and state your security concern.



Floor or Building Evacuation

- **4.** The fire alarm horns/strobe lights and/or an announcement on the overhead paging system will alert all individuals in affected areas to evacuate the facility.
- 5. Stay calm. Take your personal belongings closest to you.
- **6.** Proceed quickly to exit building via the main entrance doors.
- 7. Please assemble at Evacuation Point #21 indicated in the map below (visual: grassy field area across from main entrance parking lot).
- **8.** Remain in evacuation assembly point until you are given further instructions by campus staff, IDT security and/or emergency personnel.

NOTE: Extinguishers are located throughout the campus. Identify locations of extinguishers in advance.



Medical Emergencies and Natural Disasters

- 1. In the event of a medical emergency (for yourself or a colleague in distress):
 - Call 9-1-1 and provide the following information.
 - o Type of emergency (bleeding, short of breath, unconscious, etc.)
 - o Location
 - o Your phone number if they need to call you back
 - o Stay on the line until they hang up
 - Alert a staff member immediately.
 - Do not move the victim.
 - First-Aid cabinet as well as automated external defibrillator (AED) are installed in the back of the campus near the printers.
- 2. In the event of an earthquake:
 - Move away from the building perimeter and exterior glass.
 - Take cover and hold in inner core areas of your floor.
 - Under no circumstances should you leave the building until directed by a staff member.
- 3. In the event of severe weather:
 - For campus closures due to a severe weather condition, students are alerted via the NU ALERT system.

NOTE: Please ensure your mobile phone is registered with Northeastern University to receive emergency text messages. Students can change or update their contact information by logging into their myNortheastern account.

For more information on emergency preparedness, visit the City of San Jose's Office of Emergency Services webpage: www.sanjoseca.gov/emergencyservices

Nearby Medical & Behavioral Health Facilities and Comprehensive Community Resources

Medical Facilities

Good Samaritan Hospital

2425 Samaritan Dr, San Jose, CA 95124 goodsamsanjose.com | 408.559.2011

Regional Medical Center of San Jose

225 North Jackson Ave, San Jose, CA 95116 regionalmedicalsanjose.com | 408.259.5000

Santa Clara Valley Medical Center

751 South Bascom Ave, San Jose, CA 95128 scvmc.org | 408.885.5000

Behavioral Health Facilities

Good Samaritan Hospital: Behavioral Health

2425 Samaritan Dr, San Jose, CA 95124 goodsamsanjose.com | 408.559.2000

NAMI Santa Clara County

1150 South Bascom Ave, Suite 24, San Jose, CA 95128 namisantaclara.org | 408.453.0400 (option 1)

San Jose Behavioral Health Hospital

455 Silicon Valley Blvd, San Jose, CA 95138 sanjosebh.com | 877.801.5455

Comprehensive Community Resources

YWCA Silicon Valley

Linda Haskell Empowerment Center, 375 South Third Street, San Jose CA 95112 wwca-sv.org | 24-hour Sexual Assault & Domestic Violence Support Line: 800.572.2782

Next Door Solutions to Domestic Violence

234 E. Gish Road, Suite 200, San Jose, CA 95112 <u>nextdoor.org</u> | 408.501.7550 | 24-hour Domestic Violence Support Line: 408.279.2962

Neighborhood Information

Silicon Valley Campus

6024 Silver Creek Valley Rd, San Jose, CA 95138

Located in the Edenvale neighborhood of South San Jose.

Front Desk contact info: 408.229.2292 | siliconvalley@northeastern.edu

Local Resources & Vendors

• Visit San Jose: www.sanjose.org/activities | www.sanjose.org/events

• Visit Silicon Valley: www.visitcalifornia.com/destination/spotlight-silicon-valley

• Discover San Jose: www.sanjose.com

Transportation

Within the Silicon Valley, our campus is located in the city of San Jose. San Jose is easily accessible from several major freeways, including Highway 101 (US 101), Interstate 280 (I-280), Interstate 680 (I-680), and Interstate 880 (I-880).

The Mineta San Jose International Airport (airport code: SJC) is the primary airport in the Silicon Valley and the closest to our campus, with both domestic and international flights. Located approximately 13 miles from Northeastern University—Silicon Valley, various public transportation systems, taxis, and ride share serve the airport. Visit SJC Ground Transportation website for more information.

The largest airport in the Bay Area region is the <u>San Francisco International</u> <u>Airport</u> (airport code: SFO), serving more international flights than SJC. Located approximately 50 miles from our campus, we recommend the following steps to travel from SFO to San Jose.

- 1. Take the BART from the SFO BART Station to the Millbrae BART Station, which is located within the Millbrae Transit Center.
- 2. From the Millbrae Transit Center, take the Caltrain to the San Jose Diridon station, which is located in the heart of San Jose.
- 3. To arrive closest to the Silicon Valley campus, continue to take the Caltrain to the Blossom Hill station.*
 - *Please note that the Blossom Hill station is only available for weekday commute-hour service between the San Jose Diridon station and the Gilroy station. Review the departime times for northbound and southbound trips here.
- 4. Request a rideshare (e.g. Lyft, Uber, etc.) for the remaining six miles to campus.

Local Restaurants

The Silicon Valley campus has a café on site open for breakfast and lunch. Additionally, there a few nearby restaurants a walk away and a bustling plaza of restaurants and shops a quick 5-minute drive away.

A Walk Away

5978 Silver Creek Valley Rd

- Niji Sushi and Ramen | www.nijisushiramen.com
- Julio's Fresh Mex | www.juliosfreshmex.com
- Genuine Heros | www.genuineheros.com

A Drive Away

Monterey Plaza | 5508 Monterey Hwy

- Quick Food: McDonald's, Taco Bell, Little Ceasars Pizza, Subway, Jade China Restaurant, Cheese Steak Shop
- Casual Restaurants: Holder's Country Inn, Barrio Fiesta Restaurant
- Supermarket: FoodMaxx
- Necessities: Dollar Tree, The UPS Store

Coffee/Tea/Snacks

- Katea | 5700 Village Oaks
- Sonny's Café | 5643 Cottle Rd
- Starbucks | 5805 Silver Creek Valley Pl (9 min walk) and 5670 Cottle Rd

Quick Food

- Chipotle Mexican Grill | 5670 Cottle Rd
- Erik's DeliCafe | 5705 Cottle Rd
- Five Guys | 5660 Cottle Rd
- Panda Express | 5720 Cottle Rd
- Panera Bread | 5720 Cottle Rd
- Petite Baguette | 5685 Cottle Rd
- Pizza Hut | 5689 Cottle Rd
- Poki Bowl | 5700 Village Oaks Dr
- The Don's Deli | 5700 Village Oaks Dr
- Vitality Bowls | 5660 Cottle Rd
- Wingstop | 5730 Cottle Rd

Casual Restaurants

- Applebee's Neighborhood Grill & Bar | 5690 Cottle Rd
- Bill's Café | 5631 Cottle Rd
- Castillo's Mexican Restaurant | 5639 Cottle Rd

- China Delight | 5813 Cottle Rd
- Emperor of India | 5825 Cottle Rd
- MOD Pizza | 5670 Cottle Rd
- Senro Sushi | 5730 Cottle Rd

Necessities

- Target | 5630 Cottle Rd
- Safeway | 5760 Cottle Rd
- FedEx | 5730 Cottle Rd
- Bank of America | 5710 Cottle Rd
- Chase Bank | 5640 Cottle Rd
- Wells Fargo Bank | 130 Blossom Hill Rd

NOTE: Please check local listings for hours of operation.

Student Discounts

Your Husky Card (student ID) can save you money!

Many retailers, food and other establishments offer student discounts when you show your student ID, including places listed below. Remember, it never hurt to ask your favorite places if they might offer a student discount!

Technology

There are some great deals in the technology sector for students. Make sure to check out their websites or visit company stores for more information.

- Apple Store for Education provides special education pricing on their products as well as software.
- Amazon offers free six months of Two-Day shipping and half-off subscription to Prime. Prime includes free access to streaming movies and TV shows and allows free borrowing of Kindle books. (Prime is usually around \$80 a year.)
- Microsoft has a 10% discount on the Surface, software and accessories, and large discounts on PCs.

Entertainment

- Bank of America cardholders offer one free general admission ticket on the first full weekend of every month for the San Jose Museum of Art and The Tech Museum of Innovation.
- Opera San Jose has discount student tickets at \$10 (normally \$55-\$175). View their instructions first before purchasing: www.operasj.org/buy-tickets/student-tickets.
- ComedySportz San Jose has discount student tickets at \$12 (normally \$15).
- AMC Theatres offers discounted student tickets every Thursday.
- Cinemark Theaters offer discounted student tickets. Must show a valid Student ID at the box office. Discount days and times vary at each location so contact the theatre box office for more information.

Final Thoughts

It is the goal of Northeastern University – Silicon Valley to serve our students well through positive and productive interactions, providing you with meaningful academic and professional support.

We welcome your input, feedback, and suggestions for how we can provide an outstanding educational experience for all students. A few times throughout the year, the Campus will send a brief 3-5 question survey through your student email. Your input is extremely valuable and helps the Campus ensure we continue to grow our resources and services to best fit your needs.

In addition, please always feel free to provide feedback to any member of our student services staff. We look forward to collaborative, creative relationships with each of you.

