



**NYSAC**  
NEW YORK STATE  
ASSOCIATION OF COUNTIES



**ON-DEMAND**

**TRAINING**

# NYSAC ON-DEMAND TRAINING PROGRAM

Webinar – August 20



# Jeanette Stanziano

Director of Education  
& Training



**NYSAC**<sup>®</sup>  
NEW YORK STATE  
ASSOCIATION OF COUNTIES



# The New Normal



# Why Subscribe to NYSAC On-Demand Training?



VALUE. COST SAVINGS TO  
COUNTIES TO SUBSCRIBE VS. A LA  
CARTE TRAINING PURCHASING.



TARGET YOUR TRAINING NEEDS  
WITH FULL ACCESS TO AN  
EXTENSIVE PROGRAM OF  
TRAININGS IN ONE CONVENIENT  
PORTAL.



EFFICIENT TIME SAVING ACCESS.  
TRAIN YOUR STAFF ONLINE ON  
YOUR TIME TABLE.



## NYSAC On-Demand Training

### Why Invest in Next Level Learning?

**Reduce costly risk** by making sure that your workforce is in compliance with NYS laws.

**Train your full workforce** without travel expenses and registration fees.

Receive **training by an expert in the field** of Sexual Harassment and Ethics without paying for individual sessions.

**Access an expansive training library** of topics developed specifically for county employees.

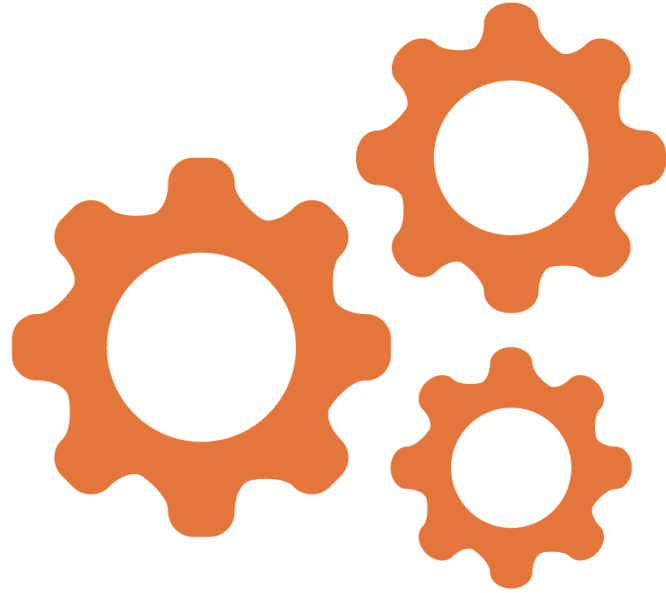
Coordinate trainings to meet the schedule of your workforce **on your time table**.

**Meet your training goals** without breaking the bank.

Provide **access to education** and training for all levels of county government.



- Free Registration for NYSAC's County Government Institute Certification Program (CGI).



HOW DOES  
IT WORK?



- Register by contacting NYSAC staff member Jackie Dederick at [jdederick@nysac.org](mailto:jdederick@nysac.org)
- We will ask you to designate a key point person for your county.
- That point person will send NYSAC a complete email list of your staff.
- When your county wants to request a training, you simply choose your training and tell us which staffers should be sent log in credentials to complete the program.
- If the program is performed online, you will get a certificate of completion emailed to you following your program.
- You may also have your county point person request reports at any time to track the progress of your staff training and completion status at any time.

**IT'S THAT EASY!**



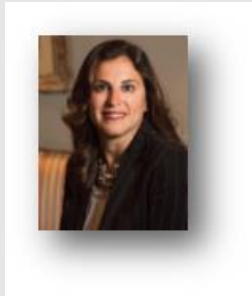


## Training Topics Offered:

- Sexual Harassment Compliance
- Race/Age/Religious Discrimination
- COVID 19
- Ethics
- Safety/OSHA/All Safety Topic
- Human Resources/PESH
- IT/Cyber Security
- Leadership
- Lobby Law Compliance
- General Government



Training Professional:





Training Professional:



**Karlee S. Bolaños, Esq.**  
**Harris Beach, PLLC**

Karlee is a leading attorney in the area of sexual, racial, disability and other harassment and discrimination matters. Karlee has handled some of the most complex employment investigations in New York State and has worked to lead counties and other municipalities through complex harassment and discrimination cases.

# Sexual Harassment Prevention /Race/Religious/Age Discrimination



## **Part 1 - Sexual Harassment Law**

I- Understand the key principles of sexual harassment and discrimination law; learn about the complex areas of sexual harassment law and the areas that create the most liability for a county

II- Focus on the new New York State Sexual Harassment Prevention Law – Learn all of the requirements under the new law, including the policy and annual employee training requirements; this training course leaves you with step by step guidance on how to

## **Part 2 - Workplace Investigation**

## **Part 3 - Disability and Religious Discrimination and Accommodations**

## **Part 4 - Race, National Origin, Age Discrimination and Harassment Training**

# Ethics Compliance



## Training Professionals:



**Marty Mack, Esq.**  
Mack & Walsh, PLLC



**Christopher Walsh, Esq.**  
Mack & Walsh, PLLC

In a report on Ethics Oversight in New York, the State Comptroller recommended that local government and school officials provide ethics training to all officers and employees regarding local ethics codes and New York General Municipal Law Article 18, as well as other aspects of the ethical requirements of officers and employees.

In 1964, the New York State Legislature enacted Article 18 of the General Municipal law establishing minimal standards relating to prohibited conflicts of interest and prohibited conduct by local government and school district officers and employees, as well as certain disclosure requirements. Article 18 also requires local governments and school districts to adopt a code of ethics, which must, at a minimum, include certain enumerated standards of conduct.

A good first step is for local governments is to train its officers and employees on the fundamentals of existing ethics law and to review their existing local ethics codes.



# Safety/Public Safety



Training Professional:



## General Workplace Safety

- Accident Investigation Techniques for Managers
- Battery Charging Safety for Employees
- Compressed Air Safety for Employees
- Compressed Gas Cylinder Safety for Employees
- Electric Shock Prevention Tips for Employees
- Electrical Safety for Non-Electrician Employees
- Emergency Response Tips for Employees
- First Aid Response for Employees
- Good Housekeeping Tips for Employees

- Heat-Related Illness Prevention for Employees
- • Ladder Safety for Employees
- • NFPA 70E 2018 Training for Employees
- • Office Injury Prevention for Employees
- • Safety Awareness for New Employees
- • Safety Decision-Making for Employees
- • Safety Essentials for New Employees
- • Safety Leadership Skills for Managers
- • Safety Orientation for Employees
- • Safety Responsibility for Employees
- • Slip, Trip & Fall Prevention for Employees
- • Top 10 Causes of Workplace Injuries
- • Utility Knife Safety for Employees
- • Walking & Working Surface Safety for Employees
- • Warehouse Safety for Employees
- • Winter Walking Safety for Employees



## **Personal Protective Equipment (PPE)**

- Eye Injury Prevention Tips for Employees
- Hearing Loss Prevention Tips for Employees
- Personal Protective Equipment (PPE) Overview for Employees
- Personal Protective Equipment (PPE) Refresher for Employees
- Personal Protective Equipment (PPE) Refresher for Managers
- Personal Protective Equipment (PPE) Tips for Employees
- Respiratory Protection Tips for Employees
- Respiratory Protection Training for Employees

## **Powered Industrial Trucks & Aerial Lifts**

- Aerial Lift Operation Safety for Employees
- Aerial Work Platform Safety for Employees
- Ensuring Safety Around Forklifts
- Forklift Operation Tips for Employees
- Forklift Operator Certification Series: Operator Training & Pre-Operational Inspection



### Forklift Operator Certification Series: Stability

- Forklift Operator Certification Series: Loading & Operation
- Forklift Operator Certification Series: Classification, Refueling & Recharging
- Scissor Lift Operation Safety for Employees

### **Restaurant & Food Safety**

- Injury Prevention Tips for Restaurant Employees
- Safe Food Handling for Employees
- Safe Work Practices for Hospitality Employees

### **Transportation Safety**

- Defensive Driving Tips for Transportation Employees
- Distracted Driving Prevention for Transportation Employees
- DOT Training: Hazmat Safety Training
- DOT Training: Hazmat Security Awareness
- DOT Training: Hazmat Transportation Security Risk Prevention
- DOT Training: How to Handle & Transport Hazmat Safely
- Hang Up & Drive
- Safe Driving Tips for Transportation Employees
- Texting & Driving Prevention for Transportation Employees
- Winter Driving Tips for Transportation Employees



## **Ergonomics**

Back Injury Prevention Tips for Employees  
Ergonomics Basics for Employees  
Industrial Ergonomics for Employees  
Material Handling Safety for Employees  
Office Ergonomics for Employees  
PowerLift Lifting Techniques for Employees

## **Fire Safety**

Fire Extinguisher Tips for Employees  
Fire Prevention & Response Tips for Employees  
Fire Prevention Tips for Hot - Work Employees  
Fire Safety & Evacuation Training for Employees

## **Hazard Communication & GHS**

GHS Labels Refresher for Employees  
GHS Labels Refresher for Managers  
GHS Overview Refresher for Employees

GHS Overview Refresher for Managers  
GHS SDS Refresher for Employees  
GHS SDS Refresher for Managers  
Hazard Communication & GHS  
Demonstrations for Employees  
Hazard Communication & GHS Training for  
Employees

## **Healthcare Safety**

Back Safety for Health Care Employees





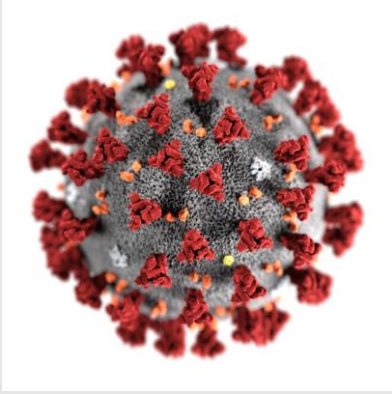
## Construction Safety

- Caught-In or Between Hazard Safety for Construction Employees
- Cold Stress Prevention for Construction Employees
- Crane Signal Person Basic Training for Construction Employees
- Crystalline Silica Safety for Construction Employees
- Dealing with Drug & Alcohol Abuse for Construction Managers
- Electrocution Hazards in Construction Environments: Part 1
- Electrocution Hazards in Construction Environments: Part 2
- Equipment Theft Prevention Tips for Construction Managers
- First Aid Tips for Construction Employees
- Hand-Held Cut-Off Saw Safety for Construction Employees
- Heat Stress Prevention for Construction Employees
- Job Site Vandalism & Tool Theft Prevention for Construction Managers
- Overhead Crane Safety for Construction Employees
- Personal Fall Arrest Systems Training for Construction Employees
- Pipelayer Tractor Inspection & Operation Techniques for Construction Employees
- Rigging & Lifting Tips for Construction Employees



- Road Construction & Paving Safety for Construction Employees
- Safe Work Practices for Construction Employees
- Small Hydraulic Crane Safety for Construction Employees
- Structural Steel Rigging & Lifting Tips for Construction Employees
- Supported Scaffolding Safety for Construction Employees
- Suspended Scaffolding Safety for Construction Employees
- Walking & Working Surface Safety for Construction Employees





# COVID 19

Training Professional:



- Coronavirus Preparedness for Managers and Employees [30 minutes]
  - This course informs managers and employees of simple steps they can take to stay healthy and prevent the spread of Coronavirus (COVID-19). This course features closed captioning.
- Crisis Management and Emergency Response Planning [50 minutes]
  - This course teaches managers how to safeguard their employees and the reputation of their organization with advance planning and swift, effective actions during a crisis or emergency situation. This course features closed captioning.
- Handling Stress [15 minutes]
  - In this training course, managers and employees learn effective techniques to manage stress, allowing them to be more productive and improve their overall sense of well-being. This course features closed captioning.
- Managing Remote Teams [10 minutes]
  - This course explains how to build relationships between team members working remotely. This course features closed captioning.
- Working Remotely [7 minutes]
  - This course provides strategies for being effective as a remote employee. This course features closed captioning.

# Human Resources



Training Professional:



## Employee Success

- Communication Skills Training for Employees
- Customer Service Values for Employees
- How to Achieve Peak Performance
- Sleep Management Techniques for Employees
- Social Media Responsibility for Employees
- Stress Management Techniques for Employees

## Hiring and Termination

- How to Hire the Best Employees
- Step-by-Step Guide to Hiring
- Successful Termination Techniques for Managers
- Labor & Privacy Law Compliance
- HIPAA Breach Response for Managers
- HIPAA Compliance for Managers
- HIPAA Essentials for Employees
- HIPAA Privacy & Security Rule Overviews for Managers

## Drugs & Alcohol

- Dealing with Drug & Alcohol Abuse for Employees
- Dealing with Drug & Alcohol Abuse for Managers
- Managing the Drug-Free Workplace

## Workplace Harassment & Violence - New York

- Workplace Violence Warning Sign Awareness for Employees
- Workplace Violence Warning Sign Awareness for Managers
- Active Shooter Attack Response for Employees
- Active Shooter Attack Survival Training for Employees
- Anti-Bullying Training for Employees

## Labor & Privacy Law Compliance

- HIPAA Breach Response for Managers
- HIPAA Compliance for Managers
- HIPAA Essentials for Employees
- HIPAA Privacy & Security Rule Overviews for Managers







Training Professional:



# OSHA/PESH



## Chemical & Environmental Safety

- Asbestos Awareness Basics for Employees
- Hazardous Spill Cleanup Training for Employees
- Hazardous Waste Operations Training: Chemical Protective Clothing
- Hazardous Waste Operations Training: Donning, Doffing & Decontamination
- Hazardous Waste Operations Training: Identifying Hazardous Materials
- Hazardous Waste Operations Training: Medical Surveillance Programs
- Hazardous Waste Operations Training: On-Site Safety Considerations
- Hazardous Waste Operations Training: Orientation
- Hazardous Waste Operations Training: Respiratory Protection
- Hazardous Waste Operations Training: Site Safety & Health Plan
- Hydrogen Sulfide Training for Employees
- RCRA Training for Hazardous Waste Generator Employees
- Stormwater Pollution Awareness for Employees

## **OSHA Compliance**

Bloodborne Pathogen Awareness for Employees  
Bloodborne Pathogen Safety for Custodians  
Confined Space Entry Tips for Employees  
How to Avoid OSHA's Top 10 Violations  
Lockout/Tagout Refresher for Employees  
Lockout/Tagout Refresher for Managers  
Lockout/Tagout Steps for Employees  
Lockout/Tagout Tips for Employees  
Machine Guarding & Operation Safety for Employees  
Machine Guarding & Safety Device Tips for Employees





# Information Technology/ Cyber Security

Training Professional:



## Cybersecurity for Employees: An Overview

- Avoiding Phishing and Other Social Engineering
- Best Practices for Email
- Physical and Electronic Information Security
- Responding to a Cyberattack
- Safe Internet Use
- Social Media Risks
- Strong and Safe Passwords





Training Professional:



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# Leadership

- Parliamentary Procedures
- How to Run a Meeting Following Roberts Rules
- Communicating With the Media
- Crisis Management Toolbox
- Customer Service Listening Skills for Managers
- Employee Communication for Managers
- Employment Laws Managers Need to Know
- Leadership Training for Managers
- Legal Survival Skills for Managers
- Management and Leadership Skills for Managers
- Performance Review Tips for Managers
- Positive Discipline Tips for Managers
- Workplace Conflict Response Techniques for Managers





# General Government

## Training Professional:



**Theresa Russo**  
**Shenker Russo &**  
**Clark LLP**

Theresa has served as a lobby law compliance officer for more than a decade, providing guidance to the firm and its clients on a wide spectrum of issues and acting as in-house lobby law counsel to many companies in New York State.

- Local Lobby Law Compliance
- Public Officials Working with the Media
- Developing a County Budget
- Understanding the Interplay Between State and County Government
- Foundations of County Government
- Public Sector Labor Management







CGI Contact:  
Jackie Dederick  
jdederick@nysac.org

## Certificate Programs



*If your county purchases a subscription to the NYSAC On-Demand program, NYSAC will waive the \$55 registration fee for any of your county members that would like to join the County Government Institute Certification Program. All trainings in the On-Demand program are credit eligible for CGI.*

*Subscribing is as  
Simple as 1 . 2 . 3 !*

# NYSAC On-Demand Training

## How to Subscribe



### STEP 1

Register Your County Online at  
[nysacondemandtraining.org](http://nysacondemandtraining.org)



### STEP 2

Go to the **SUBSCRIBE** tab.



### STEP 3

Fill Out Our Online  
Subscription Form for Your  
County and Pay Your  
\$5000 Subscription Fee by  
Invoice or Credit Card.

Have Questions?  
Contact Jackie  
Dederick at  
[jdederick@nysac.org](mailto:jdederick@nysac.org)

# FAQs

Frequently Asked Questions



- Please explain how the certificates work?
- Can the subscription be on a rolling calendar basis?
- How do we communicate with NYSAC to administer the program to our county?
- How can we track our employees and if they are completing the designated programs?
- Is there a limit to how many program we can employ in one month?
- Would it be possible to request a training that does not exist on the list of classes?
- Does the On Demand Program offer any of the CORE CGI courses needed for certification?
- Can our county pay for the subscription in two monthly payments if needed?
- How many staff members can be designate as the main contact for working with NYSAC?
- How do we schedule and in-person training for our staff?
- Who are the contacts for the On Demand Program on the NYSAC staff?



Q



A

Contact Jackie Dederick at [jdederick@nysac.org](mailto:jdederick@nysac.org) for further information.



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# THANK YOU FOR JOINING US TODAY!

Visit [www.nysac.org](http://www.nysac.org)

to keep up on all of the training programs  
that NYSAC has to offer.