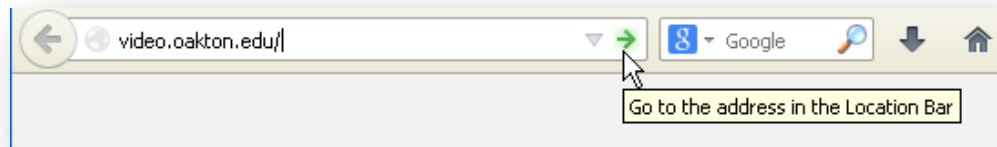# Oakton Vision Online Video Server
User Guide and Troubleshooting

Oakton Vision is a web-based video server that delivers the College's media collection to the classroom, office, or off-campus.

Launching Oakton Vision
1. Open Firefox (a recent version of Firefox is the preferred web browser)
2. Type **video.oakton.edu** (no 'www') in the Firefox location bar.

3. Press enter on the keyboard or click the 'Go' arrow in the location bar

4. The Oakton Vision login screen will appear
5. Enter your normal Oakton network login ID and password
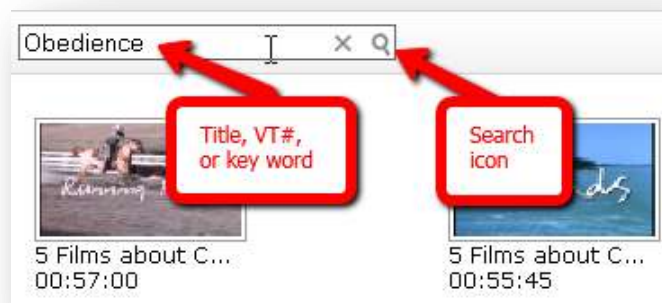6. Click the Sign In button

7. The Oakton Vision opening screen will appear in your browser

Searching for Videos

To find your video
1. type the title, VT#, or key words in the Search field
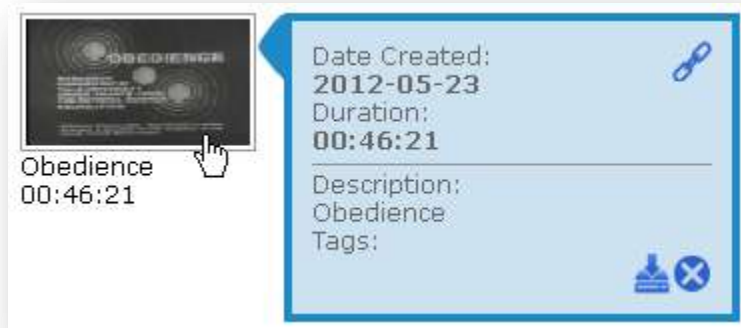
2. Click the Search icon

You may also browse the
collection by clicking the page
tools to the right of the search
field.

Playing a Video
When you've located your
video you may mouse
over the thumbnail to view
a popup with more
information

To start the video, click
the thumbnail (or title, if in
list view) ONCE.

The words "Loading" then "Launching"
should appear in the upper right of the
browser window. The launch time will vary
depending on several factors including
length of the video and connection speed.

On campus, the InStream video player will
launch in a new window and begin playing the video.
Off Campus, you may first encounter a series of prompts.
If prompted to run a Java browser plugin, click Allow.
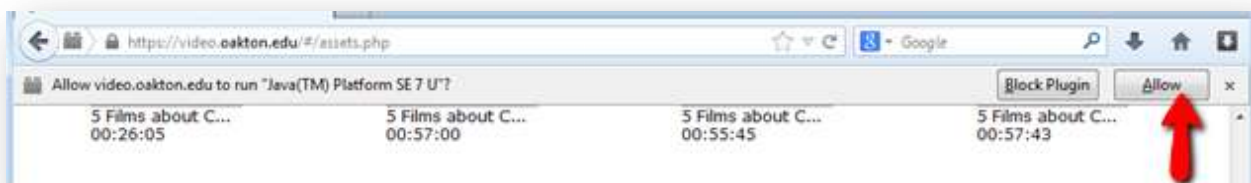
If prompted to allow video.oakton to run the
Java platform, choose either "Allow Now"
or "Allow and Remember" if you don't want
future prompts.
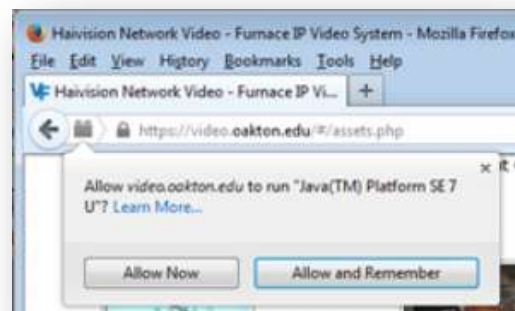
If prompted to allow the Video Furnace application to run, click Run. *You may check the Do Not Run Again box to skip this next time.*

If you receive a Windows Security Alert,
1. Check the box for the appropriate type network (Home or Public)
2. Click Allow Access
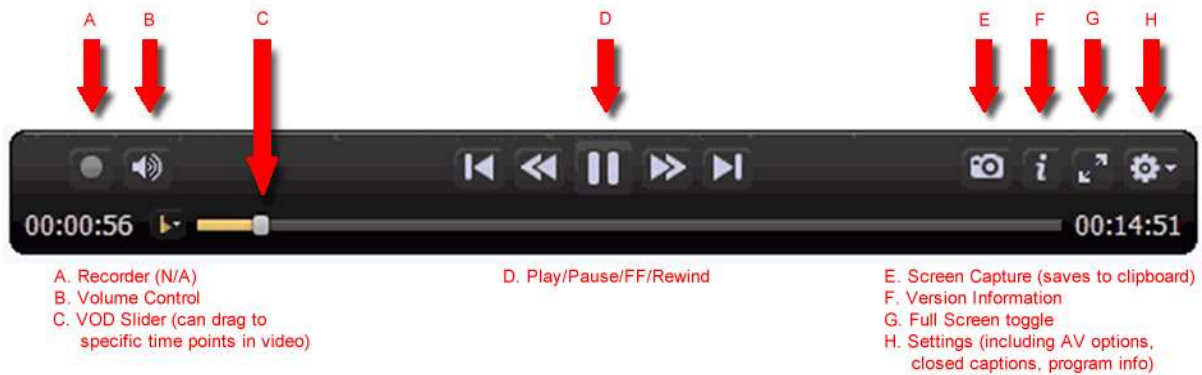

The player should appear in its own window and the video should begin running.

Video controls appear at the bottom of the player window.

If the player does not launch, see the >Troubleshooting< section at the end of this document.

Controlling the Video Playback

A. Recorder (N/A)
B. Volume Control
C. VOD Slider (can drag to specific time points in video)

D. Play/Pause/FF/Rewind

E. Screen Capture (saves to clipboard)
F. Version Information
G. Full Screen toggle
H. Settings (including AV options, closed captions, program info)

Linking to Videos

You may link directly to specific videos from web pages, emails, or online courses.

To get the link for embedding:
1. Search for the desired video (see page 1)
2. Hover the mouse over the video's thumbnail
3. Click the share link icon in the upper right of the popup
4. Press CTRL+C to copy the URL and use this address to paste into other documents.


Troubleshooting

If your Oakton Vision video fails to launch off-campus, the problem may lie with your computer's settings, particularly Java and Windows' firewall. For on-campus problems call the IT Help Desk. For off-campus problems, try the following steps in this order. If one doesn't work, move to the next option. *If your version of Java is missing options described here, or Java is not present at all, jump to section C to reinstall Java.*

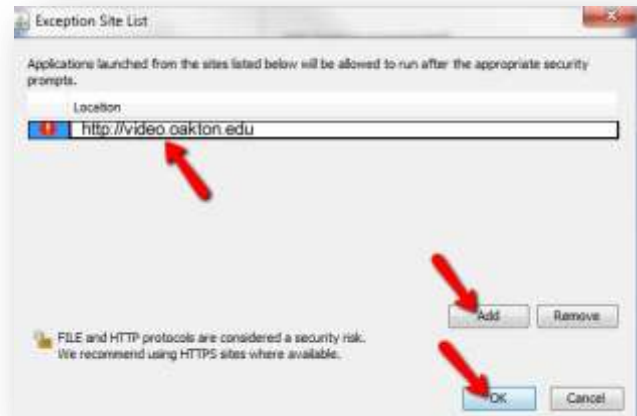### A. Add Oakton Vision's URL to the exception list in Java

1. Go to Windows Start > Control Panel > Java
2. On the Java Control Panel, click the Security tab.
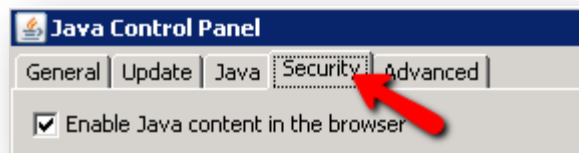
3. On the lower half or the Java window click Edit Site List
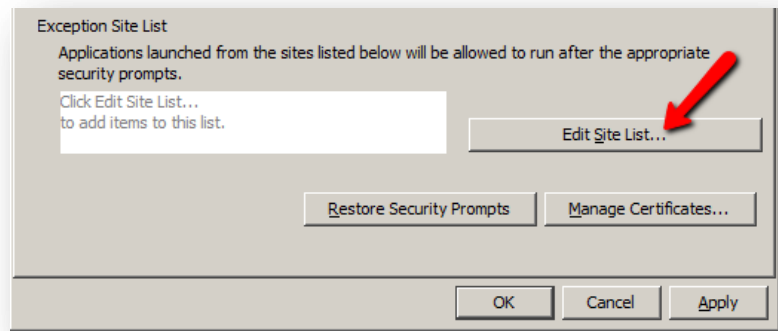
4. On the Exception Site List window, click in the Location field and type http://video.oakton.edu
(*Click Add if you need an empty field to type in*)
5. Click OK
6. Once back on the Security tab window, click OK to close Java


B. Change Java Security Settings
1. Go to Windows Start > Control Panel > Java
2. On the Java Control Panel, click the Security tab
3. Drag the slider control to Medium (*this is actually the lowest setting*)
4. Click OK
5. Close Control Panel
6. Restart Oakton Vision
7. Attempt to launch video

If your Java Security **does not have a slider control as pictured,**
it likely has to do with conflicts between the latest version of Java and earlier versions.
It's recommended you uninstall any and all old Java versions then install the latest version: http://www.java.com/en/download/help/jcp_securityslider.xml
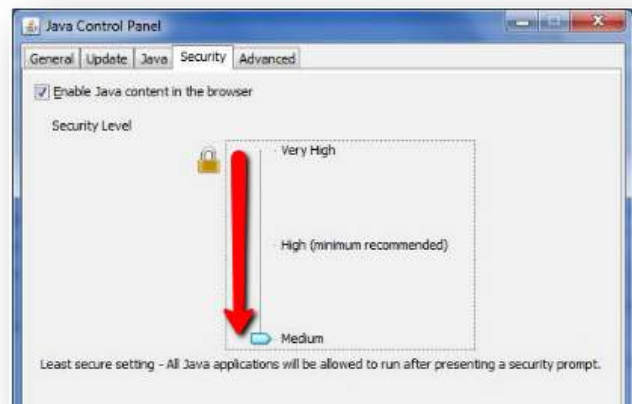
C. Uninstall, then Reinstall Java

Uninstall Java - Windows 7 and Vista:

1. Click Start button
2. Click Control Panel
3. (In category view) Click Programs > Uninstall Programs
4. Locate Java on the list of programs; click it to select it.
5. Click Uninstall

Uninstall Java - Windows XP:

1. Click Start
2. Click Control Panel
3. (in category view) Click the Add/Remove Programs control panel icon
4. Locate any Java programs on the list. Click to select
5. Click Change/Remove

Install New Java:

1. Launch browser
2. Go to http://www.java.com/en/download/help/download_options.xml
3. Select your operating system
4. Click the link for (preferred) Instructions to download and install Java for Windows online
5. Follow the instructions there for installing
6. Restart your computer.
7. **After installing, follow sections A then B as necessary to adjust the Java security settings**.

Audio Echo

If you hear more than one soundtrack playing with your video, it is generally due to the user having *double*-clicked the video's thumbnail. This launches additional instances of the video player.

Close the extra player windows or close all windows and start over, being sure to only *single*-click the desired thumbnail.

Oakton Vision User and Troubleshooting Guide.docx