



WINNER OF GOVERNOR'S AWARD FOR VOLUNTEER SERVICE

2013-2014 Board of Directors

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Assistance League of the Triangle Area learned in the spring that we had been awarded the Governor's Award for Volunteer Service in the "group" category. Clearly, being nominated by an individual from the school system who has been involved with our Operation School Bell® program, and then being endorsed by administrators of both the Women's Center of Wake County and the Pediatric Emergency Center at Wake Med reflected our broad reach in serving our community to help us achieve this honor. On October 15, 2012, we had been recognized by the Wake County Board of Commissioners for our outstanding efforts as the Wake County Volunteer of the Year. We then moved on as its candidate competing against others from across the state for the Governor's Service Award. In his presentation, Governor McCrory remarked, "Since 1979 this prestigious award has been bestowed upon citizens who exhibit the tradition of volunteerism that is at the heart of community service in our state. Recognizing the needs of others and working to improve those circumstances strengthens us all, and your dedication sets an impressive standard for volunteer service."



ADVISORY COUNCIL WELCOMES TWO NEW MEMBERS

Our Advisory Council provides guidance to our organization and awareness of opportunities, needs and resources in the community. Our board meets with them at least twice per year for advice on our path for growth and service. Working with these community leaders helps us further our mission of improving lives in the Triangle Area, and their support is invaluable to us.

We are thrilled to announce our newest Advisory Council members:

Tia Coppus is a Business Services Sales Officer with the Bank of North Carolina. Tia has been in the financial industry since 2006 in various roles. Tia provides enthusiasm and a fresh look at the retail portion of the organization. She is eager to learn more about our philanthropic programs. Tia joined the Advisory Council in May 2013.

Michelle Mozingo is the McKinney-Vento District Liaison for Wake County Public School System (WCPSS). She holds a Masters in Social Work, and first practiced as a School Social Worker. She learned about the Operation School Bell program and approached us for assistance. She now manages the McKinney-Vento program that protects the education of homeless children. Michelle became an Advisory Council member in November 2013.

Inside This Issue

President's Message.....	2
Children's Book Drive	2
A - Z Thrift Shop	3
Operation School Bell	4
Women In Need	5
Scholarship Winners	5
Kid's Place at WakeMed	6
Resource Development.....	6
Financial Summary	7

President's Message



Assistance League® of the Triangle Area has had a tremendous year. Certainly the highlight is our new A-Z Thrift Shop location, which has proven to be a perfect move. Our Grand Opening was on Saturday, March 23rd with a continuous flow of customers throughout the day.

We have had fantastic donations from friends, families, yard sales, local businesses, and neighbors. These new and gently used items fill our Thrift Shop and enable us to continue and expand our philanthropic programs. We are fortunate that Remax Preferred Associates and Linda Craft Realty give us use of their trucks when we have large pieces of furniture that need to be picked-up from people in our communities.

We have added two new members to our Advisory Council this year. They along with our other three Advisory Council members will bring fresh ideas to our philanthropic programs and fund raising. We had our Fall Advisory Council meeting on October 22nd at the Bank of North Carolina.

National Assistance League® asked that all chapters join them in participating in Make A Difference Day, a national day of community service. This was our

chapter's second time to participate, and we collected books for children and donated them across the various organizations that we work with through our philanthropic programs.

The National Assistance League conference was held in Chicago on September 19-22, 2013. The Triangle Area chapter was represented by ten members: Judy Thompson, Joyce Poole, Anna Merrett, Becky Aldrich, Karen Perry, Ellen Czinege, Johann Hole, Barbara Townson, Gail Park, and Shelley Stirling. We learned a great deal from the keynote speeches and sessions; however, we also heard interesting facts and information from our conversations with Assistance League members of other chapters at lunches and in elevators.

All of our members are volunteers with no paid staff. Our group of women is extraordinary and does many remarkable things in Wake, Durham, and Orange Counties to further our vision of "Caring and Commitment in Action in Our Community".

Judy Thompson
Chapter President



MAKE A DIFFERENCE DAY – CHILDREN'S BOOK DRIVE

For the second year, Assistance League of the Triangle Area participated in the national *Make A Difference Day* and ran a successful Children's Book Drive through the month of October culminating October 26 with an event at the A-Z Thrift Shop in Raleigh. We collected a wide-ranging selection of over **1,500** new and gently used books from businesses, neighbors, friends to be distributed through our various philanthropic programs. The majority of the books will go to the elementary schools through Operation School Bell in Wake, Durham and Orange Counties. Two other philanthropic programs, Kid's Place at WakeMed and Interact will also benefit from this drive. Once again we partnered with McDonald's/Gaffney Gunter II, who provided volunteers to help count books, add book marks and labels that day.

Also, McDonald's supplied gift cards for participants shopping and food for the hard working team.

This national community awareness event reinforces the caring and commitment that Assistance League member volunteers put into action daily in the 120 communities we serve nationwide. To help us celebrate this special event we asked representatives from receiving schools and programs to join us to celebrate our success.

Pat Morrison, Public Relations



Pictured here among our members are Eveling, Chris and Kareema from McDonalds, and Teresa Van Acker-Wake County Public Schools, Anna Ward-Kid's Place at WakeMed and Melissa Chiti-Durham County Public Schools.



A-Z THRIFT SHOP



Our new shop at 1621 N. Market on the day of our Grand Opening.

The new year brought a new location for the A-Z Thrift Shop. After several months and countless volunteer hours to renovate the new larger space, the shop re-opened in March 2013 about half a block up from its old location. This new space provides almost 50% more floor space, better visibility from the street, a better loading dock area, and greatly improved parking for our customers.



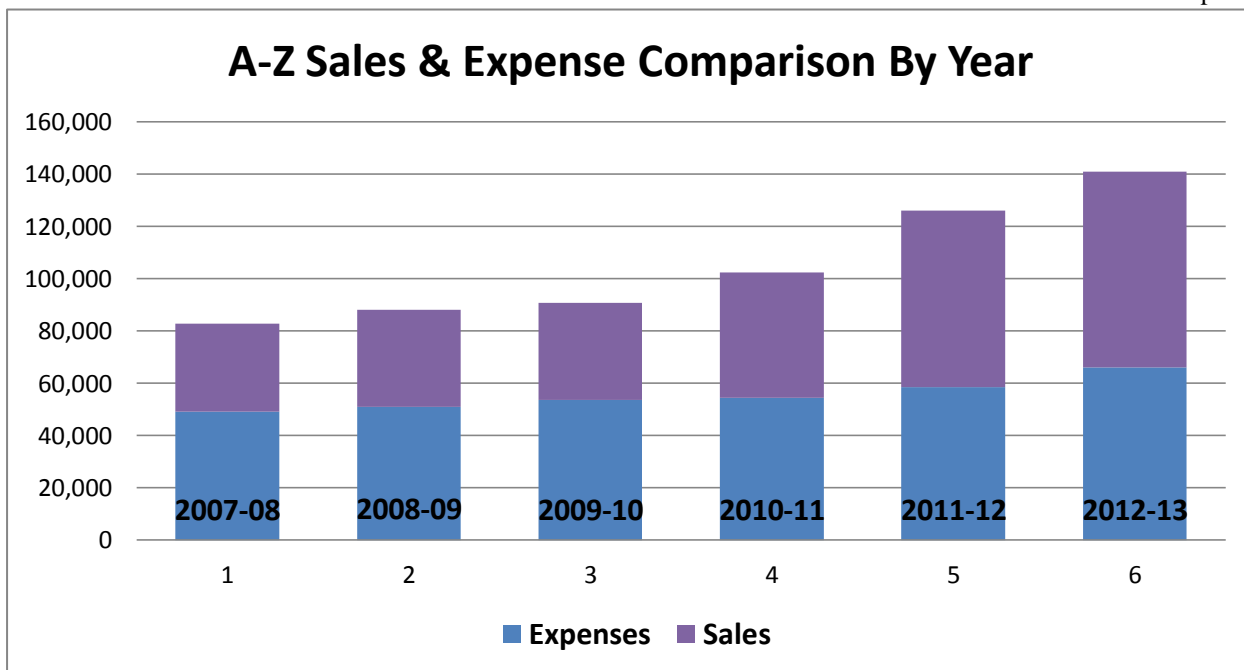
Our old space at 1689 N. Market.

A celebration was held for the many members and volunteers who helped renovate the new space, along with a Grand Opening Day for the customers. Continued support from our “regulars” as well as many new customers has meant dramatically increased revenue. As the Thrift Shop is our primary source of funding, this will allow us to continue to expand our programs.

Our annual Baubles and Bags event took place in October this year. We were very happy to surpass last year’s total with \$3,061.11 for this one day event. Our customers always enjoy browsing through the displays of lovely jewelry and purses.

The A-Z Thrift Shop is located at 1621 North Market Drive in Raleigh. Stop by to do some shopping and consider donating your gently used furniture, household items, accessories, toys and books by calling 919-875-8901 for directions or to schedule furniture pick up service. All donations are tax deductible, and the shop is staffed entirely by our members volunteering their time. The hours of operation are Wednesday - Friday 10 am - 5pm and Saturday 10 am - 4 pm.

Joyce Poole
Shop Manager



We Our Philanthropic Programs!

Assistance League of the Triangle Area has five philanthropic programs that focus on making a difference in the lives of children and women in need.

Operation School Bell® is our hallmark program. All chapters participate in this program in some fashion. Our goal is to help elementary children in need in Wake, Durham and Orange counties. We provide new clothing, shoes, school supplies and toiletries.

Women in Need (WIN) is our program to help and assist women in crisis. We work with The Women's Center of Wake County to help women improve their lives by providing needed resources. We also provide Assault Survival Kits® to Interact for women who have been abused and/or sexually assaulted.



We provide teddy bears, books and toys for the children who come into **Kid's Place** at WakeMed Children's Emergency Department.

Our **Scholarship** program focuses on providing scholarships to college students in financial need throughout the Triangle Area.

Distribution of surplus thrift shop donations through **Community Sharing** is designed to distribute gently used items, that are not saleable or are in excess at the Thrift Shop, with other nonprofit organizations in the Triangle Area. This program increases exposure in the community, encourages collaboration with other nonprofits and helps to meet some of the unmet needs in our community.

OPERATION SCHOOL BELL

This past year was an exciting one for Operation School Bell. We were able to serve 1429 children at 17 schools. We expanded our service by adding more year round schools later in the calendar and by providing gently used clothing through school clothes closets. The schools we worked with this year were: Central Elementary in Orange County; Bethesda, Burton, Eastway, Glenn, and CC Spaulding Elementary in Durham County, and Brentwood, Poe, Walnut Creek, Reedy Creek, Lead Mine, Carver, Green, Hodge Road, Barwell, Washington, and Morrisville Elementary in Wake County.

Our Year's Activities:

- Provided 643 students with new clothing, shoes, backpack, school & health supplies
- Provided 42 students with new clothing and shoes
- Shopped In-store with 264 students for an average cost of \$70 per student. Backpacks, school & health supplies were provided separately.
- Provided 30 students with new clothing and school supplies
- Provided 2 students with new jeans

- Provided 238 students with 2 pieces of gently used clothing through clothes closets
- Provided 50 students with hygiene kits
- Provided 160 students with school supplies



The bottom line is this comment we received from one of the school counselors.

"The students love the new purchases made by the Operation School Bell program. The parents, students and staff are very appreciative. When students feel good about the way they look it boosts their self esteem and they tend to work harder in school to learn."

*Jean Ehmke, Penne Sheppard and
Barbara Townson*

Co-Chairmen, Operation School Bell

Mission Statement:

"Assistance League of the Triangle Area is a volunteer organization dedicated to improving the lives of women, children and families in our community."

PROGRAMS THAT MAKE US WIN

Exciting things continue to happen with our Women In Need (WIN) program. Last year, our chapter provided support for 2029 recipients. We anticipate the number of women receiving assistance to increase with the addition of a new partnership.

This year marks a new collaborative effort under the umbrella of the Women’s Center of Wake County supporting mentally challenged women and their families who live in the Oak Hollow Community. Providing lunches, gift cards as an incentive program, vouchers for shopping at A-Z, purchasing a mattress set, bedding and furniture are ways we are assisting. Special needs items are purchased and delivered as requested.

The WIN program continues to provide emergency overnight housing, laundry vouchers, gas cards and bus tickets as well as special need items for the clients at The Women’s Center of Wake County, which is a day shelter for women in crisis or homeless.

This is our second year partnering with InterAct, which is a private, nonprofit agency that provides safety, support and awareness to victims and survivors of domestic violence and sexual assault. Our chapter purchased, assembled and delivered Assault Survivor Kits® to the Solace Center at InterAct. The Solace Center was created to improve overall services for sexual assault survivors - evidence collection, crisis intervention and collaboration and serves as a resource to hospitals throughout Wake County. The kits include sweat suits, panties, socks, and flip-flops along with bags of toiletries.

Working in partnership with Interact and The Women’s Center of Wake County allows for our mission and vision to be realized. The WIN program provides opportunities for members to support and engage directly with community organizations supporting women in transition.

Gail Park

Chairman, Women In Need

SCHOLARSHIPS



In May 2013, our scholarship committee proudly presented **\$17,000** in scholarship funds to eleven very deserving individuals.

We are delighted to be able to support these hard-working scholars in achieving their dreams.

Our 2014 applications and guidelines are available for download at www.altriangle.org under the philanthropic programs tab. We offer scholarships to single working mothers, women entering health care

fields and high school seniors. Anyone who has been awarded an AL scholarship in the past can reapply as a returning scholar. The scholarships are needs based. Applicants should read the guidelines carefully to make sure they qualify for the scholarships.

2013 Recipients

HIGH SCHOOL CATEGORY (7)

Andrew Waddell	Broughton High School
Samantha Mazza	Cardinal Gibbons High School
Brittany Jeatter	C.E. Jordan High School
Aryn Knotos	Holly Springs High School
Alex Medlin	Millbrook High School
Jeymi Ramirez-Nataren	Wakefield High School
Jacob Jacobs	Wake Forest-Rolesville HS

SINGLE WORKING MOTHER CATEGORY (1)

Daine Thorne	Shaw University
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RETURNING SCHOLARS CATEGORY (2)

Erin LePage	University of N. Carolina
Angela Higgins	Appalachian State Univ.

HEALTH CARE CATEGORY (1)

Deidra S. Lowery	Meredith College
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I KID'S PLACE AT WAKE MED

In 1997 Kid's Place at the Pediatric Emergency Department at WakeMed was created by chapter members as a true oasis for children being treated in the Children's E.R. An integral part of this program was to provide a reading and educational center for the small patients' families.

We continued our partnership with Wake Med last year by giving the Children's Emergency Department over 300 books in the fall from our Make A Difference Day book drive. We also made three separate deliveries throughout the year of appropriate toys requested by the Emergency Department staff for the children. Finally, we delivered an additional 1000 brown Kirby teddy bears to comfort the children through their stays. We continue to stock the treasure chest with small toys and to supply subscriptions to children's magazines.



RESOURCE DEVELOPMENT

Thank You!

With the incredible generosity and support from various businesses, foundations and individuals, Assistance League of the Triangle Area is able to extend the reach of our Philanthropic Programs. We applaud the following for their assistance in our last fiscal year ending 5/31/13, who help us make an even greater difference in our community.

Grants and Donors:

Bank of NC
Captrust
Carolina Hurricanes Kids N
Community Foundation
Daughters of the British Empire
Enloe Key Club
Gipson Family Foundation
Pest Pro
The Container Store
Wake County Community Fnd.
Wake Electric Care Foundation

In-Kind Contributors:

NVIDIA Corporation & Employees
Dr. Robert A. Bailey
Drs. Julia Zervos & Amy Earwood
Drs. Dustin Durden & Katina
Pittman
RE/MAX Preferred Associates
RE/MAX ONE Linda Craft and
Team
United Parcel Service
Susan M. Myers

Community Partners:

Tom/Marla Bednar-Triangle Gold
Dawn of Health Chiropractic
Clayton Dorn & Team – UPS
Gresham Lake Self Storage
Don Johnson/KellerWilliamsTeam
DNA Group
Jim Morrison/DeLime Website
McDonald's
Sean Riley/Riley Lewis
Tom Farin/Pegasus Lighting

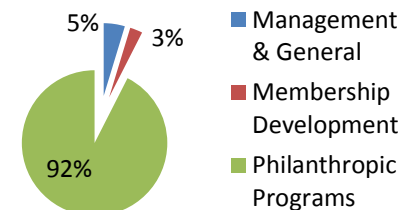
100 % of these donations remain in the Triangle Area. If you or your organization would like to join these lists of contributors, please visit www.altriangle.org or provide us your address and we will send you an invitation to participate in our "Open Your Heart" campaign.

Established in Los Angeles in the 1890s, Assistance League® was the first nonprofit, nonpolitical, nonsectarian organization in the West to recognize the potential of volunteers in helping those less fortunate to a better, more meaningful life. In 1935, the national organization of Assistance League was organized with the vision of a nationwide effort to carry the principles of Assistance League to other cities. Assistance League of the Triangle Area was founded in 1997 and chartered in 1999. Annually, Assistance League returns over \$37.7 million to local communities, assisting 1.4 million people. This is made possible by 26,000 member volunteers in 120 chapters who contribute 2.86 million service hours. Operation School Bell, our signature national program, served 337,000 children last year. Since 1958, more than 3 million children have been assisted.

FINANCIAL SUMMARY

Statement of Financial Position	May 31, 2013	May 31, 2012
ASSETS		
Cash & Cash Equivalents	\$ 149,345	\$ 144,368
Prepaid Expenses	17,290	12,519
Inventories	36,154	20,861
Property & Equipment	22,470	2,380
TOTAL ASSETS	\$ 225,259	\$ 180,128
LIABILITIES & NET ASSETS		
Liabilities	\$ 5,177	\$ 4,015
NET Assets	220,082	176,113
TOTAL LIABILITIES & NET ASSETS	\$ 225,259	\$ 180,128
Statement of Activities		
SUPPORT & REVENUES		
Net Thrift Shop Revenue	\$ 89,515	\$ 70,453
Special Events Revenue	0	890
Contributions & Grants	61,236	63,698
Membership	4,491	3,730
Interest income	1,297	250
Noncash Contributions	20,563	19,418
Other	129	358
TOTAL SUPPORT & REVENUES	\$ 238,473	\$ 213,340
EXPENSES		
Program Services		
Operation School Bell	\$ 73,781	\$ 73,787
Kids Place at WakeMed	8,467	6,068
Women In Need	10,166	7,912
Scholarships	17,654	17,475
Community Sharing	<u>13,206</u>	<u>12,560</u>
Total Program Service Expenses	\$ 123,274	\$ 117,802
Support Services		
Special Events/Fundraising Costs	\$ 0	\$ 137
Management & General	6,257	4,985
Membership Development	<u>3,721</u>	<u>3,641</u>
Total Support Services Expenses	\$ 9,978	\$ 8,763
TOTAL EXPENSES	\$ 133,252	\$ 126,565
INCREASE IN NET ASSETS	\$ 43,969	\$ 32,232
NET ASSETS—BEGINNING OF YEAR	\$ 176,113	\$ 143,881
NET ASSETS—END OF YEAR	\$ 220,082	\$ 176,113

2013 Distribution of Expenses



*Thrift Shop revenue is NET.
There are no paid employees.*

*It is our policy to retain a reserve equal
to one year's operating expenses.*

Complete Financial Statements
for year-ended May 31, 2013
available upon request

Barbara Townson
Treasurer



A **100%** volunteer organization
92% of expenses were for
Philanthropic Programs

ASSISTANCE LEAGUE®

of the Triangle Area

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Poole, Barbara Townson, Judy Thompson

Mission Statement

Assistance League of the Triangle Area is a volunteer organization dedicated to improving the lives of women, children, and families in our community.

Vision

Caring and commitment in action
in our community.

Values

Commitment with accountability.