Housing Relocation Assistance



OFF BASE • ON BASE



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DEPARTMENT OF THE AIR FORCE



HEADQUARTERS, 55TH WING (ACC) OFFUTT AIR FORCE BASE NEBRASKA

20 June 2014

MEMORANDUM FOR ALL INCOMING PERSONNEL

FROM: 55 CES/CEH

3116 Lockbourne Drive Bellevue NE 68123

SUBJECT: Housing Information

- 1. On behalf of the employees of the Housing Management Office (HMO), I would like to extend to you and your family our sincere welcome to Offutt AFB. We are confident that you will find your assignment here both challenging and rewarding.
- 2. Privatized Housing: Offutt Military Family Housing was privatized on 15 September 2005. America First Communities (AFC), a partnership consisting of local real estate managers, designers, and builders, were the developers that revitalize our military family housing communities. The rent for Privatized Housing for accompanied personnel is based on the Basic Allowance for Housing (BAH) at the "with dependent rate." If you are military married to military, the rent will be the BAH rate of the ranking military member at the "with dependent" rate. A one year lease between Rising View (community name) and resident is required, and rent must be paid by allotment. All referrals to Privatized Housing must be made through the HMO. All eligible military members assigned to the local area are required to process through the HMO upon arrival and prior to signing a lease for Privatized Housing. Assignments to PH are made only to personnel who have arrived PCS at the installation and have initiated base in-processing procedures. You must provide a copy of your in-processing checklist at the time of your "PH Briefing" and before you are committed to PH. To learn more about housing privatization, please visit Rising View's web site at: http://www.risingview.com.
- 3. In addition to Privatized Housing Referral Briefings, the HMO provides rental briefings to include information on the local residential landlord and tenant laws. Here you will find pictures and information plus obtain an e-mail link to the customer who is listing the property. The HMO cannot guarantee the availability of all the homes listed as these listings are subject to change on a daily basis.
- 4. The housing office and Rising View Leasing office are co-located at 3116 Lockbourne Drive, in the Capehart Housing area. Customer service hours are Monday through Thursday, 0700 to 1645, and Friday, 0730 to 1615. In addition, Rising View's duty hours are 0730-1700 Monday through Friday and 0900-1300 on Saturday. Rising View personnel can be reached by calling 402-991-9840 or DSN 272-6713. If you desire any additional information please do not hesitate to contact us at (402) 294-6242 or DSN 271-6242. Our commercial FAX number is (402) 294-9763 or DSN 271-9763.

RANDILYNN HILL Housing Program Manager

The Sun Never Sets on the Fightin' Fifty-Fifth

GENERAL HOUSING INFORMATION

All military personnel, including unaccompanied and single personnel are required to process through the Housing Management Office (HMO) prior to entering into a rental lease agreement. The office will provide you information of any restricted housing areas, if applicable.

The cost of hotels and motels can range from \$350 to \$500 per week. As few apartment managers consent to pets, should you have a pet, your options may be limited. As such, if your assignment occurs during the summer months, and you have a pet, we would assess your temporary housing opportunities as critical. If you find a temporary rental unit that accepts pets, you may expect to pay a non-refundable pet fee in an amount equal to one-fourth of one month's rent. Most families have to board their pets at a kennel or, more ideally, with friends in the local area.

Eligible military personnel, E1 through E9 and 01 through 06 can submit advance applications for Privatized Housing (PH) at your current base of assignment by visiting your housing office, and filling out an "Application for Assignment to Housing," as well as providing two copies of your Permanent Change of Station (PCS) orders to accompany the application. In the remarks section of the housing application you will forward please give your permission to release information contained on your application for Privatized Housing to the Rising View Communities Staff for processing your request (i.e. "I give Offutt Housing Management Office permission to release information off of my application to members of the Rising View Communities Staff, for Rising View Privatized Housing" You may also complete an application on line at www.housing.af.mil. If you do not provide an advance Application for Assignment to Housing, you may apply as a "walk-in when you arrive at the Offutt AFB Housing Management Office".

PRIVATIZED HOUSING INFORMATION

All housing units were conveyed to America First Communities (AFC) on 15 September 2005 as part of the Military Housing Privatization Initiative (MHPI). Rising View Communities, operates, maintains, and will manage them until 2055, and has revitalized the housing communities. Privatization has brought improvements and improved the quality of life for military families stationed at Offutt.

Although privatized, we will continue to support your housing needs. Military members are required to visit the HMO before making housing arrangements. The information provided below includes an overview of privatized housing and a brief description of the application process. If you have any questions, please call DSN 271-6242, Commercial (402) 294-6242 or FAX DSN 271-9763, Commercial (402) 294-9763

PRIVATIZED HOUSING OVERVIEW

Privatization has brought significant improvements within the housing community. Including the renovation of 484 homes, construction of 914 homes, walking trails, full and half basketball courts, sand volleyball courts, soccer fields, picnic pavilions, 61 new playgrounds, and "The Pointe at Rising View" a 5600 gross square feet facility with a 150 max person capacity available to housing residents, for meetings, weddings, birthday parties, etc.

You will be required to sign a one-year lease, at the end of the first year you go month to month and you will not be required to sign a month to month lease. Your Basic Allowance for Housing (BAH) is based upon your current rank and dependent status, and your rent will be equal to your BAH, you do not pay for utilities.

Rent for military members married to a military member, without dependents, will be based on the "with dependent" rate for the senior ranking member (the junior ranking member will still collect BAH and keep the difference).

(2014 BAH rates):

- Without dependent BAH rate for E5 Married to E4 is \$897.00 plus \$783.00 which equals a combined total BAH of \$1,680.00
- Rent for E5, with dependent rate, is \$1,194.00
 - --\$1,680.00 minus \$1194.00, rental rate, the difference the junior ranking military member gets to keep is \$486.00,

AVAILABLE RELOCATION ASSISTANCE

Our objective is to provide eligible personnel with personalized service to assist in locating suitable housing within the commuting distance of Offutt AFB. We provide the services listed below Monday through Thursday, 7:00 AM through 4:30 PM and Friday, 7:30 AM through 4:00 PM. No appointment is required.

- Referral to Privatized Housing
- Tenant/Landlord briefings
- General Housing Information
- Rental/Sales Listings
- Application for Assignment to Housing

Referral to Privatized Housing:

All referrals to Privatized Housing must be made through the Housing Management Office (HMO). All eligible military members assigned to the local area are required to process through the HMO upon arrival and prior to signing a lease within the local community housing or before signing a lease with Rising View Communities Privatized Housing.

Computerized Sales Property Listings

This computerized listing of sale properties within the communities surrounding Offutt AFB and is tailored to meet your individual needs. The information may be retrieved by price range, number of bedrooms, and location of the homes

55th CES/CEAC Housing Management Office 3116 Lockbourne Drive, Ste 100 Bellevue NE 68123

Commercial Phone: (402) 294-6242 - **DSN:** 271-6242 **FAX DSN:** 271-9763 - **FAX Commercial:** (402) 294-9763

Government Lodging Accommodations Report to Offutt Inn Guest Reception Building 432, 906 SAC Blvd, Offutt AFB

DSN: 271-3671

Commercial: (402) 291-9000 or 294-3671

On base temporary lodging is managed by the 55th Force Support Squadron (55 FSS). Temporary Lodging Facilities (TLFs) are available for incoming military personnel. Historically, March through October, there are a large number of families waiting for TLF.

Reservations should be made as far in advance as possible. Reservations made 90-120 days in advance should be, in most cases, sufficient. You can make reservations prior to receiving PCS orders. Reservations must be re-confirmed three days prior to your arrival and will be canceled at 1800 on the date requested unless late arrival approval is granted in advance. Late arrival may be guaranteed with a VISA, MasterCard, or Government Travel card (on file) and will only be charged for the first night's stay.

Temporary Lodging Facility

Beale Circle TLF Units

3 Bedroom 2 ½ Baths 2 car garage All units have full kitchens Max. 6 per room No Pets/No Smoking

(*10 pet friendly rooms available for PCS families based on availability - \$10.00 pet fee per night. Must have pet immunization record available upon check-in)

Visiting Officer and Enlisted Rooms

O'Malley Inn
Building 436
79 Rooms
No pets/No smoking

Offutt Inn Building 479 39 Rooms

No pets/No smoking

Malmstrom Inn Building 432 27 Rooms No pets/No smoking

Quarters 13 8 DV Suites No Pets/No Smoking 2 GO Suites

All customers must report to Offutt Inn Guest Reception located on the first floor of the Malmstrom Bldg (Bldg 432) across from the USSTRATCOM HQ, on the installation.

Pets are not allowed on the premises of lodging facilities except where permitted.

HOTELS/MOTELS

It is strongly recommended that you view the accommodations before placing a deposit. Once you pay for your room, you are obligated. Feel free to inquire about special discounts (Gov't Rates/Active Duty) prior to making reservations. The following lists are <u>not</u> all inclusive and are subject to changes.

BELLEVUE (NEAR OFFUTT)

MAP COORD*	NAME/ ADDRESS	KITCHENETTE FACILITIES	PETS ALLOWED	PHONE #
260	Roadway Inn 1110 Fort Crook Rd S Bellevue NE 68005 http://www.roadewayinn.co	Yes (select rooms) Military discount (nightly/moom/Bellevue)	Yes/Fee (Sz Limit) onthly rate only)	(402) 291-0804
260	Imperial Motel 1209 N Fort Crook Rd Bellevue, NE 68005	Kitchenette (select rooms Daily/Weekly Rate) No	(402) 733-4889
260	Royal Inn 105 S Fort Crook Rd Bellevue NE 68005	Refrigerator Microwave Daily/Weekly Rate Military discount	No	(402) 291-4990
260	Super 7 Inn 303 S Fort Crook Rd Bellevue NE 68005	Refrigerator (select room Microwave Daily/Weekly Rate	s) No	(402) 291-1518
260	Best Western White House Inn 305 Fort Crook Rd N Bellevue NE 68005 http://bestwesternnebraska.	Refrigerator Microwave Free Hot Breakfast Fitness Facility com/hotels/best-western-w	Yes/Fee	(402) 293-1600

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^{*} See Metro Area Map, page 27

HOTELS/MOTELS NEAR OFFUTT

BELLEVUE (WEST AREA)

MAP COORD*	NAME/ ADDRESS	KITCHENETTE FACILITIES	PETS ALLOWED	PHONE #
261	Holiday Inn Express 10804 S 15 th St Bellevue NE 68123 www.hiexpress.com	Mini Refrigerator Microwave Complimentary Deluxe E Free Wireless Internet Indoor Heated Pool/Fitne		(402) 502-4500
261	Microtel-Inns- Suites 3008 Samson Way Bellevue NE 68123	Mini Refrigerator Microwave Continental Breakfast Free Wireless Internet	Yes/Fee	(402) 292-0191 (888-771-7171

http://www.microtelinn.com/hotels/nebraska/bellevue/microtel-inn-and-suites-bellevue/hotel-overview

261	Comfort Inn & Suites	Refrigerator	No	(402) 292-1155
	2105 Pratt Ave	Microwave		(800)-218-9602
	Bellevue, NE 68123	Hot Breakfast		

Indoor Pool

http://www.comfortinn.com/hotel-bellevue-nebraska-NE141#listpos1

PAPILLION

263	Liberty Lodge	Full size kitchen	Yes/Fee	(402) 339-0555
	1409 Gold Coast Rd	Daily/Weekly	Dogs only	
	Papillion NE 68046	Monthly and Military Ra	tes	

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^{*} See Metro Area Map, page 27

HOTELS/MOTELS IN OMAHA

MAP COORD	NAME/ * ADDRESS	KITCHENETTE FACILITIES	PETS ALLOWED	PHONE #
240	Hotel Deco XV 1504 Harney St Omaha NE 68102 www.hoteldecoomaha.com	Refrigerator Military Rates Free Wireless Internet Free Indoor Valet Park	Yes/Sz Limit Dogs only/\$50 deposit ing	(402) 991-4981 (866) 475-3326
241	Baymont Inns & Suites 3301 S 72 nd ST Omaha, NE 68124 www.baymontinns.com	Micro/Fridge Continental Breakfas Free Wireless Internet	Yes	(402) 391-8129 (800) 272-6232
241	Comfort Inn and Suites 7007 Grover St Omaha NE 68106 www.comfortinn.com	Micro/Fridge Continental Breakfas Free Wireless Internet	Yes/Fee t Sz Limit	(402) 934-4900 (877) 424-6423
241	Ramada Plaza Hotel and Convention 3321 S 72 St Omaha NE 68124 www.ramadaplazaomaha.com	Micro/Fridge (in suites only) CoCo Key Water Res Room & Water Resort	No sort combined rate available	(402) 393-3950 (877) 863-4780
241	Hawthorne Suites by Wyndham Omaha 7010 Hascall St Omaha NE 68106 www.hawthorn.com	Complete Kitchen Living Rm, Sep Bdrn Complimentary Breal Free Wireless Interne	kfast	(402) 397-7500
241	Residence Inn By Marriott 6990 Dodge St Omaha NE 68132 www.marriott.com	Full Kitchen Living Rm, Sep Bdrn Hotel has smoke free Complimentary Buffe	policy	(402) 553-8898
241	Super 8 Motel 7111 Spring St I-80 & 72 nd St Exit 449 Omaha NE 68106 www.super8.com	No Free Continental Brea Free Wireless Interne		(402) 390-0700 (800) 454-3213

^{*} See Metro Area Map, page 27

HOTELS/MOTELS IN OMAHA (cont.)

MAP COORD	NAME/ * <u>ADDRESS</u>	KITCHENETTE <u>FACILITIES</u>	PETS ALLOWED	PHONE #
242	Doubletree Guest Suites 7270 Cedar Omaha NE 68124 www.doubletree.com	Micro/Fridge/Wet ba Living Rm, Sep Bdrn Indoor Pool/Whirlpo Free Wireless Interne	n ol Spa	(402) 397-5141 (800) 222-8733
242	Howard Johnson Inn Oma 3650 S 72nd St I-80 Exit 449 Omaha NE 68124 www.hojo.com	(In select rooms) Free Continental Bre Free Wireless Interne		(402) 397-3700 (800) 446-4656
242	Omaha Marriott Hotel 10220 Regency Circle Omaha NE 68114 www.omahamarriott.com	Microwave Smoke Free Policy Free Wireless Internet Concierge Lounge	No	(402) 399-9000 (800) 236-2427
		HOTELS/MOTELS (MILLARD A	-	
266	9305 S 145 th ST (I-80 & Hwy 50)	Refrigerator Microwave Continental Breakfast Lounge	Yes/Fee	(402) 895-2555
266	9595 S 145 th ST Omaha, NE 68138	Micro/Fridge (In select rooms) Free Deluxe Continental Free Wireless Internet	Yes/Fee Breakfast	(402) 896-6300 (800) 424-6423
266	Country Side Suites 9477 S 142 nd ST Omaha, NE 68138 www.countrysidesuites.com	Refrigerator Microwave Complementary Breakfast Pree Wireless Internet	Yes/Fee st	(402) 884-2644
266	9505 S 142 nd ST Omaha, NE 68138	Micro/Fridge (In select rooms) Deluxe Continental Brea Indoor Pool and Lounge Da		(402) 896-9500 (800) 424-6423

^{*} See Metro Area Map, page 27

HOTELS/MOTELS IN IOWA

MAP	NAME/	KITCHENETTE	PETS	
COORD*	<u>ADDRESS</u>	FACILITIES	ALLOWED	PHONE NUMBER
285	Quality Inn & Suites 3537 W Broadway Council Bluffs IA 51501 www.qualityinn.com	Microwave (suites) Refrigerator Free Breakfast Free Weekday Newspape Free Wireless Internet Indoor Pool	Yes	(712) 328-3171 (877) 424-6423
285	Western Inn Motor Lodg 1842 Madison Avenue (I-80 Madison Exit 5) Council Bluffs IA 51501 www.westerninncb.com	geNo Hot Continental Breakfas Free Wireless Internet Heated Pool 24 hr Juice & Coffee Bar	No st	(712) 322-4499 (800) 322-1842

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^{*} See Metro Area Map, page 27

TEMPORARY APARTMENT RENTALS

The following lists are <u>not</u> all-inclusive and are subject to change.

MAP COORD*	NAME/ ADDRESS	AVAILABLE BELLEVUE	TELEPHONE #
260	Bellevue Gardens Apts. 2911 Washington Bellevue NE 68005	6 Month Lease 1 & 2 Bdrm, Unfurn No pets	(402) 291-7611 (866) 807-9105
260	Britain Towne Apartments 2105 Childs Rd Bellevue NE 68005	6 Mo Lease Studio, 1, 2, 3 Bdrm, Unfurn Cats Only	(402) 734-3100 (866) 431-7025
260	Chateau Apartments 401 Chateau Dr Bellevue NE 68005	3, 6,9,12, Month Lease Eff, 1, 2, & 3 Bdrm, Unfurn Call for pet deposit/fees (Breed I	(402) 291-5047 (866) 438-7557 Restriction)
260	Fontenelle Hills Apts 200 Martin Drive West Bellevue NE 68005	Short Term Lease 1 & 2 Bdrm, Unfurn Call for pet deposit/fees (Breed F Military Discount	(402) 291-6040 (866) 539-7187 Restriction)
260	Gateway Park Apartments 309 Fort Crook Road Bellevue NE 68005	Short Term Lease 1 & 2 Bdrm, Unfurn Pets-breed restriction-please call	(402) 614-9861 (866) 450-7754

* See Metro Area Map, page 27

TEMPORARY APARTMENT RENTALS cont.

LAVISTA

MAP COORD*	NAME/ ADDRESS	<u>AVAILABLE</u>	TELEPHONE #
264	Corp Qtrs/Division of Richdale Group 10040 Regency Cir Omaha NE 68114 (Properties at various Locations) www.richdale.com	Month to Month Lease 1, 2, & 3 Bdrm, Furn, Unfurn Utilities, cable, phone, etc. Small pets ok at some properties	(402) 391-7900 (888) 391-2787
		OMAHA (East Central)	
240	Westbrook Tower 2121 Douglas St Omaha NE 68102 www.westbrooktowerapartmen	6 Month Lease Eff, 1, & 2 Bdrm, Furn, Unfurn Cats, birds & fish only nts.com	(402) 346-4852
		OMAHA (South West)	
244	Candlewood Suites 360 S. 108 th St Omaha, NE 68154 www.candlewoodsuites.com	Studio Apts, Furnished Full Kitchens w/dishwasher Pets/Deposit Refrigerator Will Honor Gov't Per-Diem	(402) 758-2848
		OMAHA (Omaha South)	
251	Crosswinds 929 S 70 Plz Omaha NE 68106	6 Month Lease 1 & 2 Bdrm, Unfurn Cats only	(866) 377-9658 (402) 558-2570

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^{*} See Metro Area Map, page 27

TEMPORARY APARTMENT RENTALS cont.

OMAHA (Ralston Area)

MAP COORD*	NAME/ ADDRESS	AVAILABLE	PHONE NUMBER
252	Cimarron Hills 9670 Berry Plz Omaha NE 68127	Mo to Mo Lease, Corp-Furn 6 Mo Lease, Unfurn	(402) 339-2709 (877) 415-2958
252	Harrisburg Apts 9424 Holmes Plz Omaha NE 68127	6 Month Lease Eff, 1 & 2 Bdrm, Unfurn Pets (cats only)	(402) 339-3485
252	Warren House 9755 Mockingbird Dr Omaha NE 68127 www.warrenproperties.com	6 Month Lease, Mo to Mo All Utilities Paid Eff, 1 & 2 Bdrm, Furn, Unfurn Pets Yes (Fee) sz and Breed Res	(402) 331-2707 trictions

VARIOUS LOCATIONS

Oakwood Corp Housing
8235 Melrose Dr
Lenexa KS 66214
(Various Omaha Locations)
Www.oakwood.com

Month to Month
1, 2, & 3 Bdrm, Unfurn
Utilities, Cable, Phone Paid
Pets (20 lbs and under)

See Metro Area Map, page 27

KENNELS

MAP COORD*	NAME/ ADDRESS	PHONE NUMBER	PETS ACCEPTED
244	Feline Boutique & Country Club 2518 S 166 th Street Omaha NE 68130 www.felinecountryclub.org	(402) 614-5657 3 Types of Suites	Cats only
252	Ralston Vet Clinic 6880 S 78 th St www.ralstonvet.com Ralston, NE 68127	* only board dogs that have spector medical conditions that required comprehensive levels of care. No changes to cat boarding.	
260	Paddington Station 206 Cunningham Rd Bellevue, NE 68005 www.paddingtonstationkennels.com	(402) 292-4547	Dogs/Cats
263	Town & Country Kennels Humane Society 14110 S 84 St Papillion NE 68046 www.townandcountryhumanesociety	(402) 339-5355 .org	Dogs/Cats
263	Merry Meadow Farm 12104 Capehart Rd Springfield, NE 68059	(402) 339-0340	Dogs/Cats

^{*} See Metro Area Map, page 27

RENTAL AVERAGES

The majority of apartment rentals are one and two bedrooms, although there are some 3-bedroom and 4-bedroom units available. The rental vacancy rate for apartments and single family homes in the area is near 3% to 6% respectively. Rentals in Bellevue (adjacent to the base), and Papillion (approximately 8 miles from the base) can usually be found, but rental prices may vary according to location and amenities, and are subject to change. The average rental price of a unit within commuting distance of Offutt AFB is as follows:

a. Apartments	<u>Unfurnished</u>
1-Bedroom	\$475 – \$800
2-Bedroom	\$450 - \$1,010
3-Bedroom	\$675 - \$1,350
b. Single Family Dwelling	<u>Homes</u>
2-Bedroom	\$700 – \$1,250
3-Bedroom	\$1,000 - \$2,025
4-Bedroom	\$1,200 – \$2,400
5-Bedroom	\$1,700 - \$3,000 + (very limited)

Council Bluffs (Iowa), Plattsmouth, and South Omaha (Nebraska) are located within a 15-20 minute drive from the base. Rentals in these areas range from \$600 to \$1,575 per month, plus utilities. If a pet is allowed, an additional pet (damage) deposit or fee is usually required.

Temporary accommodations in apartment complexes will usually increase the rent.

SALES AVERAGES

The average sales price of a home within a 15-mile radius of Offutt AFB varies according to location, amenities, and individual desires. During 2013, the average price within commuting distance from Offutt AFB sold for the following:

Map <u>Coord</u> *	<u>Area</u>	Average <u>Price</u>
260	Bellevue East	\$123,000 - \$250,000
261	Bellevue West	\$178,000 - \$450,000
263	Papillion	\$178,000 - \$450,000
264	La Vista	\$140,000 - \$286,000
265	Springfield	\$155,000 – 350,000
266	Millard	\$146,000 - \$300,000
267	Gretna	\$150,000 - \$300,000

All above figures are merely sales averages and only include single family dwellings.

^{*} See Metro Area Map, page 27

PROPERTY MANAGEMENT COMPANIES As of: January 2012

There are many Property Management Companies that manage and list properties for rent in the local area. Most charge no fee to you for using their services. The following is just a partial listing of Property Management Companies found in the Yellow Pages and are within a 10-mile radius of Offutt AFB. Please refer to the **Telephone Directory** if you are interested in other Property Management Companies serving the Omaha Metropolitan Area.

Action Management & Leasing Co 1906 Greyson Dr Papillion, NE 68133 www.actionomaha.com/	339-1969	A-1 Property Management 9920 S 162 nd St Omaha, NE 68046	689-9598
Bellevue Real Estate, Inc 1319 Galvin Rd South Bellevue, NE 68005 www.omaha4homes.com	292-3311	Remax Real Estate Group 14505 California Omaha, NE 68154 www.remax.com	594-2000
Century 21, Century Real Estate 2200 Harvel Dr Bellevue, NE 68005 www.century21century.com	291-4800	Morgan Company 609 W. Mission Ave Bellevue, NE 68005 www.morganrecenter.com	291-1130
CBS Home 3909 Twin Creek Ste 102 Papillion, NE 68048 www.CBSHome.com	292-2100	Midlands Real Estate 11535 S 36 th St Bellevue, NE 68123 www.midlandsrealestate.com	292-5111
Double Eagle Property Management 114 Gregg Place Bellevue, NE 68005 www.doubleeaglepm.com/nav.html	292-1993		
Management One-1 st Choice 1508 J F Kennedy Dr Bellevue, NE 68005 http://managementone.com	827-1490		

CABLE/DISH TELEVISION/PHONE COMPANIES

Cable/Dish Television:

<u>Cox Communications (Cable)</u> (402) 934-3092 (for all locations listed below)

Omaha (Two Locations)

340 N 76th St 717 N 132nd St Omaha NE 68114 Omaha NE 68154

Bellevue

7640 Towne Center Parkway Ste 101 Bellevue NE 68123

Council Bluffs

1729 McPherson Ave Council Bluffs IA 51503

<u>Century Link (Dish)</u> (800) 244-1111

Telephone Service:

Century Link Communications (800) 244-1111

Cox Communication (402) 934-3092

METROPOLITAN UTILITIES DISTRICT

1723 Harney St., Omaha NE 68102-1960 Phone: (402) 554-6666; Hearing impaired: (402) 504-7024

Website: http://www.mudomaha.com

Service: The Metropolitan Utilities District (M.U.D.) provides natural gas to customer-owners in Omaha, Bennington, Fort Calhoun, Yutan, Springfield and parts of Bellevue. It also provides safe drinking water to customer-owners in Omaha, Bellevue, Offutt Air Force Base, Elkhorn, Waterloo, LaVista, Ralston, Carter Lake, and the Papio-Missouri River Natural Resources District (which supplies water to Fort Calhoun). M.U.D. also provides a cost-saving service to municipalities by collecting sewer use and trash pick-up fees.

New Customers: To apply for service, call M.U.D. at 402-554-6666 or 1-800-732-5864 between 7:30 a.m. to 5:15 p.m. New M.U.D. customers will receive an information package and acceptance letter which outlines the terms of service. Homeowners also are asked to supply the names of the realtor and mortgage holder when applying for service. New customers usually receive gas service the day after contacting M.U.D. Service may take a longer period of time for a customer who is building a new home.

Deposits: If you have a letter of credit reference from another utility – showing the last year's good payment history – or are currently a M.U.D customer with a good payment record, no deposit is required. You can also waive a deposit by having your monthly bill automatically deducted from your bank account. If a deposit is required, it is generally \$50 to \$200 depending on the number of services provided. After 12 consecutive months of timely payments, the deposit is credited to your account with interest.

Bill Paying Locations: Most customers mail their monthly payment and stub in the return envelope provided. Monthly bills also may be paid in person at M.U.D.'s downtown office, OPPD, or most banks, or savings and loan associations, or Hy-Vee grocery stores.

Customer Conveniences:

- 1. **Budget Plan:** Customers may join M.U.D's Budget Plan and pay the same amount every month regardless of seasonal changes. Your budget amount is based on your annual charges divided across a 12-month period. Your monthly payment amount will be reviewed during the budget year to verify projected natural gas and/or water use. If necessary, an adjustment to the monthly payment amount may be made. At the end of the 12-month cycle, a credit or debit balance is automatically factored into the next cycle. When your account balance is a credit figure, we pay interest to your account. Call 554-6666 to apply.
- 2. **Bank Draft Payment:** With the Bank Draft Payment Plan, there is no need to worry because your gas and water bill will be paid automatically every month just like direct deposits and other automatic payments from banks.
 - Forget about stamps, writing checks and late payment fees. You will receive a copy of your bill every month about two weeks prior to the withdrawal. To sign up, call 554-6666.
- 3. **Emergency Service:** To report a gas leak or water leak emergency, call the M.U.D. Emergency Service number, 554-7777.

OMAHA PUBLIC POWER DISTRICT (OPPD)

444 S 16th St Mall Omaha NE 68102-2247 OMAHA OFFICE: (402) 536-4131 - 877-536-4131

www.oppd.com

SERVICE: Applications for electrical service may be taken over the phone by calling (402) 536-4131. Applications may also be taken in person at any of OPPD's customer service offices. Applications can also be processed on the web at www.oppd.com. Applications must be made at least three working days before service is to begin. The connection charge is \$23.50; this charge is added to your first statement.

SECURITY DEPOSIT: If adequate credit information is not provided at the time of application, a security deposit based on twice the highest bill at the particular address is required. In lieu of a security deposit, OPPD may accept other utility credit reference reports.

BILL PAYING: You may pay your electric service bills by mailing a check to OPPD. You may also pay in person at most banks in OPPD's service area and at any of OPPD's customer service offices.

CUSTOMER SERVICE OFFICES - OMAHA AND BELLEVUE

Downtown Office

OPPD Energy Plaza 444 South 16th Street Mall 8:00 a.m. to 5:00 p.m. weekdays

South Omaha Office

3319 L Street 9:00 a.m. to 6:00 p.m. weekdays 9:00 a.m. to 12:00 p.m. Saturdays

West Omaha Office

714 N. 114th Street 9:00 a.m. to 8:00 p.m. weekdays 9:00 a.m. to 1:00 p.m. Saturdays

North Omaha Office

2950 Ames Avenue 8:00 a.m. to 5:00 p.m. weekdays 9:00 a.m. to 12 p.m. Saturdays

CUSTOMER CONVENIENCES

<u>Level Payment Plan</u>: This plan evens out the seasonal differences in monthly electric service bills by allowing you to pay the same amount each month. Interest is earned each month the level payment results in a credit balance.

<u>Automatic Bill Payment Plan</u>: This plan is offered by OPPD in cooperation with most banks, savings and loans, and credit unions in OPPD's service area. Your electric service bill is automatically deducted from your account on your due date.

Black Hills Energy Corporation

P.O. Box 468020 Papillion, NE 68046-0820 Telephone: 1-888-890-5554 http://www.blackhillscorp.com/

Black Hills Energy Corporation provides natural gas service to the communities in and around the Omaha metropolitan area. Towns served by Black Hills Energy in the vicinity of Offutt AFB are: Bellevue, Elkhorn, Gretna, LaPlatte, LaVista, Louisville, Millard, Murray, Papillion, Plattsmouth, Ralston, Valley, and Waterloo.

New customers need to make application for service 2 to 3 days prior to new service date. This application can be taken over the telephone. Security deposits may be required unless a previous positive payment history statement is obtained from your previous utility supplier. Customers moving into the communities listed above can call 1-888-890-5554, 24 hours every day, for application information.

STREAMLINE: This is a practical, easy and convenient way to pay the same amount each month, without late charges. Based on previous usage and degree-days, the bill is divided into 12 equal payments. The best time to sign up for this plan is during July.

CHECKLINE: This plan is convenient for the customer, saving time and money. The customer can authorize this automatic plan through their bank or credit union. The customer will receive his/her regular monthly billing indicating the date and amount to be deducted.

SERVICE: Black Hills Energy Corporation provides repair service for major appliances in the home. Service Guard protection plan can be purchased and added to the monthly gas bill for as little as \$12.25 per month. The plan covers major appliances, including parts and labor. Black Hills Energy Corporation will also provide appliance repair service on a time and material basis. For more information, call the service center at 1-888-890-5554.

EMERGENCY SERVICE: Call 1-888-890-5554 24 hours a day/7 days a week.

SCHOOL DISTRICTS

Bellevue Public Schools

1600 HWY 370 Bellevue NE 68005

Phone: 1-800-776-5204/293-4000 www.bellevuepublicschools.org

Gretna Public Schools

11717 S 216th St Gretna, NE 68028 Phone: (402) 332-3265

Fax: (402) 332-5833 www.gretnadragons.org

Millard Public Schools

5606 S 147 St Omaha NE 68137 Phone: (402) 715-8200 Fax: (402) 715-8448

www.mpsomaha.org

Omaha Public Schools

Teacher Administrative Center 3215 Cuming St Omaha NE 68131-2024 Phone: (402) 557-2222

www.ops.org

Papillion-LaVista Public Schools

420 S. Washington St Papillion NE 68046 Phone: (402) 537-9998 www.paplv.esu3.org

Ralston Public Schools

8545 Park Dr Ralston NE 68127 Phone: (402) 331-4700 Fax: (402) 331-4843

www.ralstonschools.org

Westside Community Schools

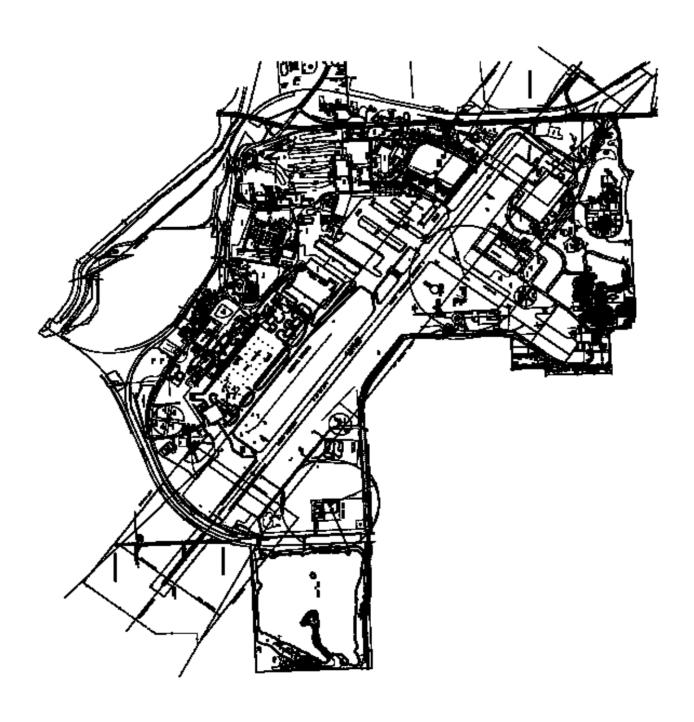
909 S 76th St Omaha NE 68114-4599 Phone: (402) 390-2100 Fax: (402) 390-2136 www.westside66.org

In addition to the public grade schools and high schools listed above, residents of the metro area also have their choice of many parochial and private schools.

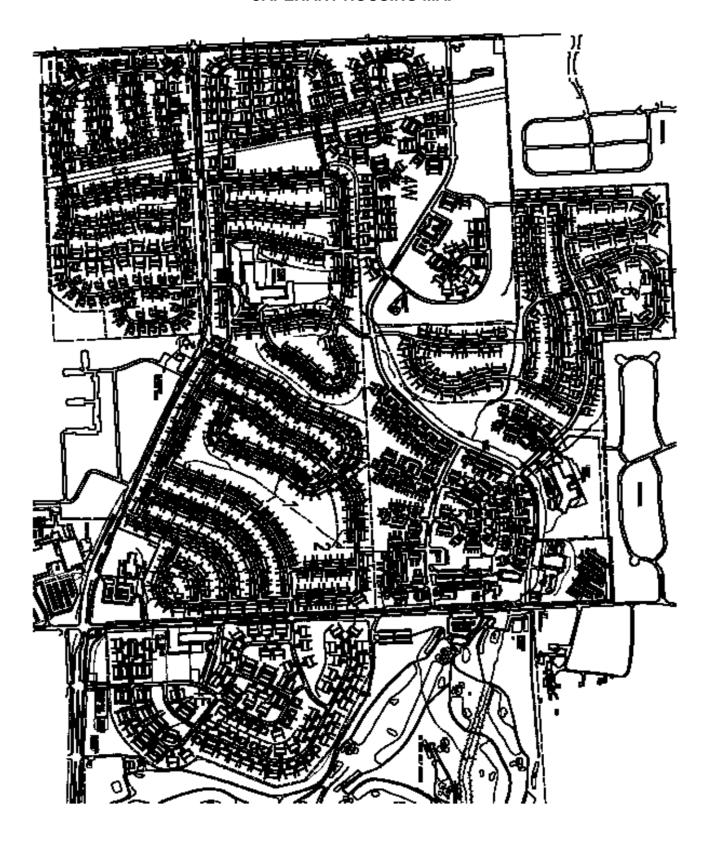
For adults, there are several colleges and universities throughout the area from which to choose.

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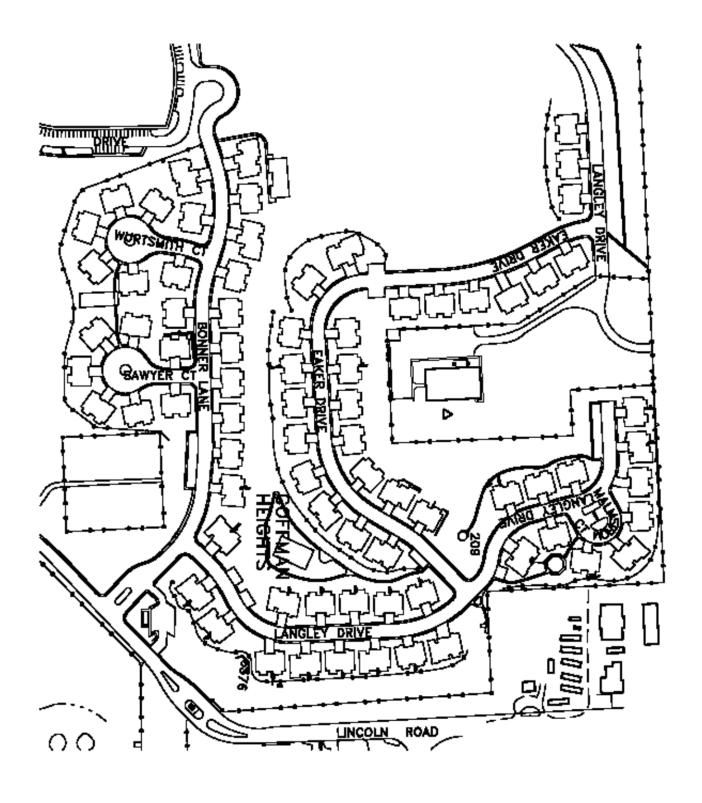
BASE MAP



CAPEHART HOUSING MAP



COFFMAN HEIGHTS HOUSING MAP



COORDINATES MAP FOR THE METRO AREA