## Office Depot, Inc.

First Quarter 2018 Financial Results

May 9, 2018

Office depot Officemax CompuCom.

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During portions of today's presentation, the company may refer to results which are not GAAP numbers. A reconciliation of GAAP to non-GAAP measures is available on the Office Depot website at investor.officedepot.com. The company's outlook for 2018 includes non-GAAP measures, such as adjusted operating income and adjusted diluted earnings per share, which excludes charges or credits not indicative of core operations, which may include but not be limited to merger integration expenses, restructuring charges, acquisition-related costs, asset impairments, and other significant items that currently cannot be predicted. The exact amount of these charges or credits are not currently determinable, but may be significant. Accordingly, the company is unable to provide equivalent reconciliations from GAAP to non-GAAP for these financial measures.


## Gerry Smith Chief Executive Officer

## First Quarter 2018 Summary

- Sales of $\$ 2.8$ billion, up $6 \%$ versus Q1'17
- Company's mix of service revenue increases to over $14 \%$ of total sales
- GAAP operating income of $\$ 77$ million and diluted EPS from continuing operations of $\$ 0.06$
$\checkmark$ Adjusted operating income $(\mathrm{AOI})^{(1)}$ of $\$ 93$ million exceeded our expectations
$\checkmark$ Adjusted diluted EPS ${ }^{(1)}$ from continuing operations of $\$ 0.08$
- Generated $\$ 170$ million of free cash flow ${ }^{(2)}$ in the quarter
- Increasing 2018 full-year outlook for sales, adjusted operating income and free cash flow


## Stability in B2B Focused Businesses

## BSD and CompuCom Together Represent Nearly 60\% of Total Sales

## Business Solutions Division (BSD)

- Positive Q1 sales growth in BSD for first time since 2012
- Completed OfficeMax customer migration as planned
- Continued success growing adjacency categories



## CompuCom Division ${ }^{(1)}$

- Maximizing cross-selling opportunities across business
- $3^{\text {rd }}$ consecutive quarter of year-over-year growth in service orders
- Continuing retail roll-out and capturing cost synergies

CompuCom Year-over-Year Service Order Growth \%


* Excludes impact of $53^{\text {rd }}$ week


## Demand Generation Efforts Underway

- Continued shift in marketing toward digital and away from traditional inserts
- Demand generation gaining traction
$\checkmark$ Online traffic up $+9 \%$
$\checkmark$ Loyalty enrollments up $+27 \%$
$\checkmark$ New business customer acquisition doubled in Q1'18 compared to the growth in Q4'17
- Improved customer acquisition efficiency
- Subscriptions growing and exceed 245 K

- Partnered with WPP marketing agency to bring best-in-class solutions


## Transforming to a Business Services Platform

## Technology Services

- CompuCom Managed Services \& Installation
- Setup, Break Fix \& Repair
- Device Managed Services
- Software as a Service \& Device as a Service

- Shredding \& Document Management
- Packing / Shipping
- Point of Sale, HR \& Payroll

Administrative Services

## Print \& Digital Marketing Services

- Print Marketing
- Signage
- Logo \& Website Design
- Managed Print - MPS



## Workplace/Space Services

## First Quarter 2018 Summary

|  | First Quarter |  |
| :--- | ---: | ---: |
| $(\$$ in millions, except per share amounts) | $\mathbf{2 0 1 8}$ |  |
| Sales | $\$ 2,830$ | $\$ 2,676$ |
| Operating Income (GAAP) | $\$ 77$ | $\$ 124$ |
| Adjusted Operating Income ${ }^{(1)}$ | $\$ 93$ | $\$ 148$ |
| Earnings Per Share from Continuing Operations (GAAP) | $\$ 0.06$ | $\$ 0.14$ |
| Adjusted Diluted EPS from Continuing Operations ${ }^{(1)}$ | $\$ 0.08$ | $\$ 0.16$ |
| Operating Cash Flow from Continuing Operations | $\$ 207$ | $\$ 88$ |
| Free Cash Flow from Continuing Operations ${ }^{(2)}$ | $\$ 170$ | $\$ 58$ |

- Total reported Company sales increased 6\% compared to Q1'17
$\checkmark$ Addition of CompuCom's 1Q'18 results which were not part of company in Q1'17
$\checkmark$ Growth in BSD's eCommerce and contract channels
- 1Q'18 adjusted operating income ${ }^{(1)}$ of $\$ 93$ million vs. $\$ 148$ million in prior year
$\checkmark$ Excludes $\$ 17$ million in merger, restructuring and acquisition-related costs in Q1'18
- 1Q'18 Operating Cash Flow of $\$ 207$ million vs. $\$ 88$ million in Q1'17
$\checkmark$ Strong emphasis on working capital initiatives to drive incremental free cash flow
(1) Non-GAAP measure. A reconciliation of GAAP to non-GAAP measures can be found at investor.officedepot.com.
(2) Free Cash Flow is defined as operating cash flow from continuing operations less capital expenditures.


## Business Solutions Division - Q1



- 1Q'18 reported sales increased 1\% versus 1Q'17
- Sequential improvement of 400 bps over 4Q'17
$\checkmark$ Growth in adjacency categories, eCommerce business and acquisitions
$\checkmark$ Growth included furniture and cleaning \& breakroom
- 1Q'18 operating income decreased $\$ 3$ million compared to prior year
$\checkmark$ Conversion costs associated with final OfficeMax customer migrations and higher online marketing investments more than offset cost reductions


## Retail Division - Q1



- 1Q'18 comparable store sales declined $4 \%$ compared to prior year
$\checkmark$ Fewer transactions and lower average order values
$\checkmark$ Negative impact from store closures and new revenue recognition treatment
$\checkmark$ Cleaning \& breakroom sales increased, copy \& print was flat and technology, supplies and furniture sales declined
- 1Q'18 operating income decreased $\$ 40$ million compared to prior year
$\checkmark$ Negative flow-through impact from lower sales and higher advertising investments more than offset lower payroll and other cost reduction initiatives


## CompuCom Division - Q1



- 1Q'18 sales approximately flat versus historical sales in prior year
$\checkmark$ Sales growth within SMB customer market
$\checkmark$ Third consecutive quarter of year-over-year growth in service orders
- 1Q'18 operating income down slightly versus adjusted historical prior year results
$\checkmark$ Investments to support growth initiatives, as well as incremental depreciation and amortization expense offset cost reduction initiatives


## Balance Sheet / Cash Flow Highlights*

| Net Cash Position | - Total liquidity of approximately $\$ 1.6$ billion at end of $1 Q^{\prime} 18$ <br> $\checkmark \$ 0.7$ billion of cash \& equivalents <br> $\checkmark \$ 0.9$ billion available under asset-based lending facility <br> - Debt of $\$ 1.0$ billion at end of $1 Q^{\prime} 18$, excluding non-recourse timber notes |
| :---: | :---: |
| Operating Cash Flow | - Operating cash flow of $\$ 207$ million in $1 Q^{\prime} 18$, driven by working capital improvements and included cash outflows related to: <br> $\checkmark \$ 12$ million in OfficeMax merger costs <br> $\checkmark \$ 10$ million in acquisition and integration-related costs <br> $\checkmark \$ 5$ million in restructuring costs |
| Capital Expenditures | - Capital expenditures of \$37 million in 1Q'18 |
| Free Cash Flow | - Generated strong free cash flow of \$170 million in 1Q'18 |
| Capital Allocation | - Paid cash dividend of $\$ 0.025$ per share or approximately $\$ 14$ million <br> - Made scheduled debt repayment of $\$ 19$ million under Term Loan |

## 2018 Full-Year Updated Outlook*

| Prior    <br>   $\begin{array}{c}\text { Outlook }\end{array}$ $\begin{array}{c}\text { Updated } \\ \text { Outlook }\end{array}$ <br> Sales   $) \sim \$ 10.6$ billion |  | $+\$ 200$ million | $\sim \$ 10.8$ billion |
| :--- | :---: | :---: | :---: |
| Adjusted Operating Income | $\sim \$ 350$ million | $+\$ 10$ million | $\sim \$ 360$ million |
| Free Cash Flow | $\sim \$ 325$ million | $+\$ 25$ million | $\sim \$ 350$ million |

## 2018 Pivot to Drive Long-Term Value

TH Stability in the Core
"Green Shoots" of Demand Improvement

E Shift to Recurring / Service Based Model
. Free Cash Flow Generation

Creating a unique omni-channel business services platform to drive long-term sustainable growth and shareholder value

Office depot OfficelMax CompuCom.

