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A survey comparing Critical Path Method, Last Planner System, and Location-Based techniques

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Abstract

In construction, the most relevant systems used for project management (PM) and project production management (PPM) in the planning and control phases are: Critical Path Method (CPM), Last Planner System[®] (LPS[®]), and Location-Based techniques (LB). Studies have addressed these systems, mostly in isolated fashions. This study aims to compare and contrast their use in terms of PM and PPM and clarify industry benefits in order to eliminate potential misunderstandings about their use. A survey was administered to construction professionals in Brazil, China, Finland, and the United States. No single system addresses all needs of PM and PPM. CPM is the dominant system when considering these characteristics: primary industry types, type of organization, size of organization, professional position within the organization, and area of work. Contributions to knowledge include that CPM is a contract requirement with perceived benefits associated with critical path analysis; LB and LPS have perceived benefits regarding continuous flow and use of resources, treatment of interferences, and improving production control. All systems were found to have a similar level of benefits for management of contracts, delay and change, and evaluation of the root causes of delays. The industry can benefit from aligning project scheduling methods with project needs.

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23 Location-based systems

24 **Introduction**

25 Several systems have been used by project teams to plan, schedule and control projects
26 and production. Due to their importance and being widely recognized by industry and
27 academia, currently the most relevant systems are the Critical Path Method (CPM), Location-
28 Based techniques (LB), and the Last Planner® System (LPS), which have been used for several
29 decades. CPM has been applied in construction projects since 1960s (Burns et al. 1996) and in
30 all types of projects (e.g. Hegazy 2005, Shi and Blomquist 2012). It is the most common
31 system used in the United States and United Kingdom for planning and controlling projects
32 (Galloway 2006, Olawale and Sun 2015). Additionally, LB techniques have been used since
33 1929 in innovative projects such as the Empire State Building (Willis and Friedman 1998).
34 Since then, these techniques have been applied in many projects and countries, such as Finland
35 and Brazil, where they are widely used as production planning and control tools (e.g. Kemmer
36 et al. 2008, Lucko et al. 2014). Similarly, LPS has been implemented since 1993 (Ballard 2000)
37 in construction projects around the world (e.g. Alsehaimi et al. 2014), and it is one of the most
38 discussed topics in the conferences of the International Group for Lean Construction (IGLC).

39 Previous studies have investigated the use of CPM (e.g. Tavakoli and Riachi 1990,
40 Galloway 2006), LPS (e.g. Fernandez-Solis et al. 2013, Khanh and Kim 2014), and LB (e.g.
41 Kim et al. 2014) among construction companies and professionals, exploring the observed
42 benefits and limitations of these systems. However, these studies are usually focused on only
43 one system and limited to a specific country, whereas this study obtained data from four
44 different countries as indicated later. Additionally, this paper seeks to distinguish how these
45 systems are used to manage projects versus managing production and identify their perceived

46 benefits as indicated by practitioners. The definitions adopted for Project Management (PM)
47 and Project Production Management (PPM) are considered as follows.

48 Project Management (PM) considers the management of contracts and contractual
49 requirements, including but not limited to the relationship between project stakeholders (e.g.,
50 clients, contractors, designers, suppliers, regulatory agencies) and their rights and
51 responsibilities to deliver the project considering its overall requirements. In general, the PMI
52 (2013) indicates that PM addresses five main process groups comprising the life cycle of a
53 project: 1) initiating, 2) planning, 3) executing, 4) monitoring and controlling, and 5) closing.
54 *“Project management develops and implements plans to achieve a specific scope that is driven*
55 *by the objectives of the program or portfolio it is subjected to and, ultimately, to organizational*
56 *strategies”* (PMI 2013, p.7). In the United States, for instance, construction projects usually
57 have project executives, project managers, and project engineers who oversee these areas for
58 the entire project (or subsections of it) and serve as the connection between the owner and those
59 involved in designing, inspecting, and building the project.

60 Project production management (PPM) can be viewed as a subset of project
61 management, which focuses more specifically on operations management. This includes but is
62 not limited to production flow management and control; specifically, how tasks are defined,
63 executed, and controlled where they are executed. PPM focuses on the resources, means and
64 methods of production, and their organization to deliver value to the client. To illustrate this
65 focus on production and operations management, Schmenner (1993, p. 2) provides the
66 following explanation about tasks associated with operations management: *“The operations*
67 *function itself is often divided into two major groupings of tasks: line management and support*
68 *services. Line management generally refers to those managers directly concerned with the*
69 *manufacture of the product or the delivery of the service. They are the ones who are typically*
70 *close enough to the product or service that they can “touch it”.(...) Support services (...) carry*

71 *titles such as quality control, production planning and scheduling, purchasing, inventory*
72 *control, production control (...)*". In the construction industry in the United States, these roles
73 are usually attributed to superintendents, field engineers, and foremen who are in direct contact
74 with field resources used to deliver the project.

75 The aim of this study is to compare and contrast the use of CPM, LB and LPS in terms
76 of how they support PM and PPM, using the results obtained through a questionnaire survey
77 from four countries: Brazil, China, Finland and the United States. The research objective is to
78 identify the perceived benefits associated with each method from practitioners' perspectives.
79 This research is divided into three parts. First, a comprehensive review of relevant literature
80 was done for each of the three systems (CPM, LB and LPS), providing the basis for the
81 definition of ten hypotheses, which are presented in the first sections. Second, in order to test
82 the hypotheses, an on-line questionnaire survey (see supplemental document with the
83 questionnaire) was applied to gather quantitative data. The hypotheses were statistically tested
84 and are discussed. Finally, conclusions are presented, and future research is suggested.

85 **Planning and control systems**

86 CPM is a planning, scheduling and control method (Kelley and Walker 1959) widely
87 used in construction projects (e.g. Galloway 2006, Benjaoran et al. 2015). This method includes
88 defining logical relationships between activities and using the CPM algorithm to identify the
89 longest path (the critical path) through the network (Kelley and Walker 1959). It is a
90 diagrammatic representation of a plan, presented as an arrow diagram (activity-oriented
91 network) or as a precedence diagram (event-oriented network) (Antill and Woodhead 1990).
92 In current practice, the plans and schedules are usually developed with globally available
93 software packages such as Microsoft Project[®], Primavera[®], Asta PowerProject, or local
94 packages such as TCM Planner in Finland, which make it possible to plan and visualize the
95 schedules in either precedence diagram or Gantt chart formats. The availability of planning and

96 scheduling software packages has contributed to the widespread use of this method (Hegazy
97 and Menesi 2010, Bragadin and Kähkönen 2016). However, CPM has been considered
98 inappropriate for PPM (Howell and Ballard 1994, Koskela et al. 2014) and criticized due to its
99 shortcomings on generating continuous workflows (Arditi et al. 2002, Olivieri et al. 2018),
100 improving crew balancing (Russell and Wong 1993, Hamzeh et al. 2015) and facilitating the
101 continuity of resources usage such as labor, material, and equipment (Mattila and Park 2003,
102 Benjaoran et al. 2015, Olivieri et al. 2018). Furthermore, the CPM method does not clearly
103 address interferences between activities (Laufer and Tucker 1987) or uncertainties and
104 constraints related to tasks (Koskela and Howell 2002, Hamzeh et al. 2012).

105 Linear, repetitive, and location-based scheduling systems (LB) form a family of
106 workflow-oriented scheduling methods (Lucko et al. 2014), which use locations (e.g. towers,
107 floors or rooms) as fundamental planning elements. Several different methods exist in this
108 category. For example, Harris and Ioannou (1998) introduced the Repetitive Scheduling
109 Method (RSM) named as such because construction is usually characterized by repetition.
110 Other methods include flowline, line-of-balance (Lumsden 1968), linear scheduling (Johnston
111 1981), takt planning (e.g. Frandson et al. 2013) and the Location-Based Management System
112 (e.g. Kenley and Seppänen 2010). In addition to planning and scheduling, these tools can
113 include controlling tools such as control charts or forecasts, providing the ability to plan control
114 actions. Location-based methods can be used manually or by using software tools such as
115 Excel, Vico Schedule Planner, TCM Planner, TILOS and DynaRoad. However, based on our
116 literature review, LB has not normally been associated with the management of delays and
117 changes. In addition, although LB tools are frequently required by owners for subcontractors
118 as a way to determine common goals for the crews (Galloway 2006), the literature does not
119 identify LB tools as a contractual obligation. Overall, the literature suggests that LB

120 emphasizes PPM benefits but also includes some PM functions such as time and location
121 management and dissemination of information (Kenley and Seppänen 2010, Lucko et al. 2014).

122 LPS considers planning and controlling as a social process focused on collaborative
123 planning, reliable commitments, and continuous learning (Ballard 2000). The system contains
124 five main elements which are used to connect the long, medium, and short-term planning levels
125 (e.g. Ballard 1997, Ballard 2000, Koskela et al. 2010): 1) master planning or milestones
126 schedule; 2) phase scheduling, which is the division of the master planning in phases and can
127 be considered the link between the long and medium term plans; 3) look ahead planning, which
128 drives actions on detailing activities and addressing constraints; 4) weekly work plan or
129 commitment planning, where the weekly plan is detailed and root causes for failures are
130 identified and treated and; 5) learning, percentage of plan completed (PPC), which is a metric
131 comparing what was planned with what was completed. LPS focuses on improving the
132 reliability of plans by implementing a social process where plans are collaboratively created
133 and transparent metrics are used to identify the reliability of commitments. LPS includes a
134 continuous learning process where every broken commitment is analysed with a root cause
135 analysis to ensure that the problem does not happen again (Ballard 2000). However, differently
136 from CPM, LPS is usually not a contractual requirement, and shortcomings have been reported
137 about its use in long term planning (Huber and Reiser 2003). In addition, based on our literature
138 review, LPS has not been associated with the management of delays, changes, or contracts in
139 construction. Thus, we would assume that the users of LPS would emphasize benefits related
140 to PPM but not so much those related to contract or change management.

141 **Project and production management in construction**

142 This section presents the literature review used to develop the hypotheses considered
143 in this study. It starts with a discussion about the use of CPM in construction projects, followed
144 by potential explanations for its widespread use in the construction industry. Additional claims

145 supported by the literature are made regarding the use of LB and LPS, and related hypotheses
146 are presented. Additionally, the hypotheses address received traditions from the field of project
147 management (e.g., CPM use as a contractual requirement) and how these materialize in
148 construction projects (e.g., use of CPM to manage delays and claims).

149 Considering the vast documentation of CPM use in the literature, and also based on the
150 authors' experiences, CPM is usually a contractual requirement in the United States (Galloway
151 2006) and it is largely used by contractors to address owners' requests for a baseline schedule
152 once the project is awarded (e.g. Tavakoli and Riachi 1990). Thus, we hypothesize that:

153 Hypothesis 1 (**H1**): CPM is frequently used due to contractual requirements.

154 CPM was developed to organize the schedule activities toward a common goal, defining
155 orders of the activities based on project technological requirements and using resources to
156 determine durations of activities (Kelley and Walker 1959). The main output of a schedule is
157 a long-term plan. In CPM, based on the order of activities, managers can define prioritizations
158 about what work must be done first and in which sequence (Meredith and Mantel 2012). The
159 critical path, which results from the calculations of the CPM algorithm, provides information
160 about the longest path to complete a project and identifies activities for which a delay can
161 impact the overall end date (Orouji et al. 2014). Previous research about the use of CPM (e.g.
162 Galloway 2006) has not asked the respondents whether logic links are used in most or all of
163 the tasks in their schedules. Therefore, the following hypothesis about the perceived association
164 of CPM and critical path analysis is not trivial:

165 **H2**: CPM is the tool of choice for critical path analysis.

166 In construction, CPM has been used for strategic decisions and as a contract
167 management tool (Galloway 2006). For example, after the definition of the project duration,
168 cost can be allocated to the activities, creating a connection between the CPM schedule and
169 Earned Value Analysis (EVA) and facilitating project performance analysis (e.g. Brown 1985,

170 Sears et al. 2015). In light of the characteristics identified in the literature about CPM use, we
171 hypothesize the following relationships between CPM and PM tasks:

172 **H3:** CPM is used to support the management of contractual requirements (e.g. schedule,
173 preconstruction tasks, estimating/bidding, project understanding).

174 CPM has been used to analyse delays and changes (e.g. Arditi and Pattanakitchamroon
175 2006, Yang and Kao 2012), providing an early warning system for delay mitigation (Al-
176 Reshaid et al. 2005). Furthermore, in the United States, CPM has been accepted by courts as a
177 proper tool for delay analysis (Levin 1998). Thus, we hypothesize that:

178 **H4:** CPM is used to support the management of delays and claims.

179 Different from what is indicated in the literature for CPM schedules, the goal of LB
180 systems is to achieve continuous flow, maximize the continuous use of labour, improve
181 productivity, balance production, and improve the visualization of schedules. For example, the
182 LBMS algorithm simplifies the schedules by focusing on repetitive tasks, logic-patterns, and
183 heuristics to enable continuous workflow (Kenley and Seppänen 2010). LB schedules are
184 usually developed based on the order of activities, take into consideration productivity rates of
185 the resources, and define a long-term plan, which will be monitored during the control phase.
186 The focus consists in achieving better workflow and better use of the resources, generating by
187 consequence lower interruptions in production (Kenley and Seppänen 2010) and increasing
188 productivity and production control (Lucko et al. 2014). Through the analysis of the project
189 performance, which can be more visible in LBs, root causes of delays are investigated, aiming
190 to solve production problems (Kenley and Seppänen 2010). Accordingly, we propose the
191 following hypotheses:

192 **H5:** LB use is credited with generating continuous flow and improving the use of
193 resources.

194 **H7A:** LB is credited with supporting and improving production control.

195 **H8A:** LB is credited with supporting and improving the identification of the root causes
196 of delays.

197 Alternatively, LPS emphasizes that activities are inter-related and interfere with one
198 another and have uncertainties and constraints, such as resources availability and preconditions
199 of work, which must be treated before the work starts (Ballard 2000). LPS applies collaborative
200 planning concepts, where workers are involved in the definition of common goals of the
201 production system they are part of, and in a discussion of how to improve their productivity
202 (Ballard 2000). Reported LPS benefits includes reduction of uncertainty and constrains (e.g.
203 Ballard 2000), increased workflow reliability (e.g. Fiallo and Revelo 2002, Olano et al. 2009,
204 Fernandez-Solis et al. 2013), fewer day-to-day problems (e.g. Kim et al. 2007), identification
205 of the root causes of delays (e.g. Ballard 2000), and improved production control (Ballard and
206 Howell 1998).

207 Considering these arguments about LPS, we propose the following hypotheses:

208 **H6:** LPS is credited with supporting and improving the analysis of constraints.

209 **H7B:** LPS is associated with supporting and improving production control.

210 **H8B:** LPS is credited with supporting and improving the identification of the root
211 causes of delays.

212 While all the reported CPM benefits are related to PM topics, such as delays and change
213 management, the reported benefits of LPS and LB are mostly related to PPM topics, such as
214 generating workflow, reducing waste, and improving productivity. Therefore, we would
215 expect, that the users of CPM perceive benefits related to PM but see challenges with PPM.
216 The users of LPS and LB are expected to follow the opposite pattern and emphasize benefits
217 related to PPM. Thus, based on the evidence from the literature review, it is assumed that while
218 the users of CPM might emphasize PM related functions, practitioners using LPS and LB might

219 emphasize PPM functions, given the fundamental focus and use of each tool. Accordingly, we
220 hypothesize the following:

221 **H9:** The perceived benefits of CPM by users are mostly related to the PM approach.

222 **H10:** The perceived benefits of LB and LPS by users are mostly related to the PPM
223 approach.

224 Figure 1 shows the hypotheses and summarizes the two main lines of work addressed
225 in the literature review, Project Management and Project Production Management, how the
226 systems discussed relate to each, and what functions they support (e.g. contractual
227 management, management of delay and change, and promotion of continuous workflow). A
228 project manager is usually required to manage the effective implementation of planning,
229 scheduling, estimating and cost control, contract management and purchasing (Edum-Fotwe
230 and McCaffer 2000). Thus, in this paper, topics identified as contract management, such as
231 scheduling and time control, were grouped into PM topics, namely: contractual requirement,
232 critical path analysis, managing contracts, and management of delays and change. On the other
233 hand, topics identified as production control were grouped in PPM topics, namely continuous
234 flow and resources, reduction of uncertainty and constrains, identification of root causes of
235 delays, and improvement of production control. The same approach was used when identifying
236 questions related to each topic. Thus, while questions related to contract management,
237 scheduling and time control were correlated with PM topics, questions exploring production
238 control aspects were correlated with PPM topics.

239 

240

241 **Research method**

242 In this paper, the survey research design process suggested by Forza (2002) was
243 adopted, containing six steps: 1) link to the theoretical level, 2) design, 3) pilot test, 4) collect

244 data for theory testing, 5) analyse data, and 6) generate report. In general, a survey is a
245 collection of information from individuals (Rossi et al. 2013). Additionally, before the data
246 collection started, a research protocol was submitted to the Institutional Review Board at
247 Towson University (protocol # 1612011775) and approved.

248 Based on the literature review, the unit of analysis defined was the production planning
249 and controlling systems CPM, LB, and LPS. The hypotheses were proposed based on the
250 literature review. Aiming to test the hypotheses and gather quantitative data, a questionnaire
251 survey was developed. To gain focus, reduce variation and simplify analysis, purposeful
252 sampling was adopted for the case selection approach (Patton 1990). Architects, engineers, and
253 construction managers working with construction management were defined as the target.
254 Brazil, China, Finland, and the United States were selected as primary data collection countries;
255 these countries have several documented case studies of each type of planning and controlling
256 system. Furthermore, collecting data across multiple countries can allow for future work of
257 cross-culture analysis.

258 The first draft of the questionnaire was developed in English language. The questions
259 were proposed based on the literature review and previous research of Tavakoli et al. (1990),
260 Galloway (2006), and Khan and Kim (2015). After that, the questions were validated by a team
261 formed by professionals from Aalto University (Finland), San Diego State University (USA),
262 Towson University (USA), North Carolina State University (USA) and University of Campinas
263 (Brazil), which are working in a wider research effort investigating management in
264 construction. A pilot test with five master's students in Brazil and ten master's students in the
265 United States was done, and after gathering feedback from these students, adjustments were
266 made, such as logic rules and definitions, contributing to the modification and finalization of
267 the document. The questionnaire was then translated to Portuguese, Chinese, and Finnish
268 languages, and two native speakers in each language validated each version.

269 The final version of the questionnaire is structured in four parts (see supplemental
270 document). The first section contains questions about professional experience in production
271 planning and control systems, companies, and culture. At the end of section 1, respondents
272 were able to select the systems they had experience with (CPM, LPS, and/or LB). Aiming to
273 facilitate the respondents' understanding of the systems and reducing possible doubts about the
274 concepts related to them, a brief description of each system was inserted in the beginning of
275 the survey. The questionnaire was configured to show only questions about the system that the
276 respondent selected. For example, if the respondent indicated the use of CPM and LB, only
277 questions about CPM and LB were presented to be answered. Sections 2, 3 and 4 of the survey
278 contain questions about CPM, LPS, and LB, respectively. The online platform Qualtrics was
279 used as the survey software (Qualtrics 2017).

280 Considering that directly interviewing each of the 500+ anonymous respondents and
281 also directly observing their use of each tool is not feasible, a survey was used to capture their
282 opinions and perceptions. Although this is a limitation, this paper offers the construction
283 engineering and management community a discussion based on what is stated (broadly) in the
284 literature and what practitioners themselves experience. Claims stated in the literature reviewed
285 are based on either smaller samples than what is reported in this paper or observations from a
286 much smaller number of examples. To our knowledge, this is the first study comparing these
287 three systems using a single instrument, with similar survey language for all three methods
288 (covering uses, advantages, disadvantages), and translated to four different languages in order
289 to address practices on different continents (Asia, Europe, and North/South America).

290 A goal of 100 valid responses from each country was established by the research team
291 to support the validity of findings. Moreover, by targeting 100 responses per country normality
292 was assumed, via the Central Limit Theorem (CLT), and allowing for variation without
293 misrepresentation of outliers as trends. Additionally, the team used Galloway's (2006) research

294 on a similar topic published in this journal, as a comparator. Her study had over 400 responses,
295 like the present one, and different organizations were also contacted to help and distribute the
296 survey. Similar to our study, Galloway (2006) did not indicate the total population numbers to
297 compare to the 430 responses obtained, as it would not be feasible to determine the entire
298 population of construction industry practitioners who could be potentially targeted by these
299 surveys in four different countries.

300 Furthermore, the authors did not use any incentive to promote or increase the response
301 rate; no specific organization or field was targeted by the authors to avoid any bias in the
302 responses received.

303 The survey was distributed via many channels: 1) the survey link was posted by the
304 research team in social media platforms such as LinkedIn and Research Gate, 2) construction
305 industry institutes in the four countries were asked to distribute the survey among companies
306 and construction management professionals, 3) construction companies and universities were
307 contacted to share the survey link with their employees, 4) the research team shared the survey
308 link with their own professional network. The survey was distributed and remained open for
309 collecting data during six months, from January to June of 2017.

310 After finalizing the data collection, data was treated and cleaned through the following
311 steps: 1) data was exported from Qualtrics to the software IBM® SPSS® Statistics 25 (IBM
312 2018); 2) a unique SPSS file was created, containing data from the four countries; 3) aiming to
313 track responses, a code number was inserted for each response; 4) aiming to facilitate analysis,
314 unnecessary columns were excluded, such as dates of responses, and remaining columns were
315 renamed, replacing codes by titles (e.g., country, industry, position); 5) responses were
316 excluded if the respondent did not accept the terms of the survey; 6) as the focus was the four
317 countries, responses were excluded if where the respondent was working in a country other
318 than Brazil, China, Finland or the United States; 7) responses were excluded where the

319 respondent had not selected at least one planning and controlling system (CPM, LPS, or LB).
320 Furthermore, during data cleaning, it was discovered that a logic error existed in the Chinese
321 translation of the survey, which resulted in no system questions appearing for respondents who
322 chose LPS as a system used. Therefore, 54 Chinese participants who had selected LPS as a
323 system did not see any follow-up questions; data for that system in that country was not
324 collected. To ensure consistency in comparative analysis, all Chinese respondents who
325 selected LPS as a method were removed from the data. There were other cases with missing
326 data. Much of the missing data was random but survey fatigue caused some systematically
327 missing data where respondents dropped out of the survey in the middle and did not answer
328 remaining questions. Respondents were not forced to answer any question in the survey that
329 was specific to a method, and some respondents simply skipped questions that were presented
330 to them. In analysis, these missing data points were taken into account by list-wise deletion.

331 Data related to demographics (first part of the questionnaire) was used to obtain the
332 general profile of the respondents. To evaluate the hypotheses, questions related to each topic
333 in the model of Figure 1 were identified and analysed. See Table 1 for each hypothesis and
334 related data. Chi-squared non-parametric tests were run in Excel to analyse differences between
335 planning systems related to each question. Additionally, aiming to identify the perceived
336 benefits that CPM respondents see when using CPM associated with LPS or LB (or both), a
337 filter was applied to identify those respondents with the questions then analysed.

338 Insert Table 1 about here

339

340 **Results**

341 **Demographics**

342 The survey initially resulted in a collection of 736 responses. After cleaning the data
343 using the seven steps previously discussed, 532 responses remained: 168 from Brazil, 102 from
344 China, 132 from Finland and 130 from the United States. The profile of the respondents is

345 shown in Table 2, where the percentage indicates the number of responses for each topic with
346 the number of total responses obtained (532).

347 Insert Table 2 about here

348

349 A large number of respondents (67%) work in residential or commercial buildings,
350 followed by smaller percentages in industries such as infrastructure (8%) and Oil and gas (6%).
351 For the other industries indicated in the survey, less than 5% of respondents work in each
352 industry. For the most part, respondents work in organizations that represent construction
353 contractors or subcontractors (32%), whereas 19% are self-identified as belonging to
354 engineering organizations, owner (17%), and construction management (16%). Most
355 respondents (21%) belong to organizations that have between 101-500 employees; however,
356 about 35% of organizations have over 1,000 employees. Most respondents are project
357 managers (17%), followed by project engineers (15%), executive officer (14%), or staff (13%).
358 Schedulers (12%) and superintendents (7%) composed about a fifth of the respondents. Most
359 respondents work in multiple areas related to management (55%), planning and control (52%),
360 budgeting (30%), quality or technology (27%) and production (27%).

361

362 **Planning and control systems**

363 The survey results show in Table 3 that CPM is used by close to three fourths of
364 respondents (71%), followed by LB (40%) and LPS (28%). The use of the planning and control
365 systems distributed by topic is shown in Table 2, where the percentage indicates the number of
366 responses by topic divided by the number of responses by system. Please note that a respondent
367 may be using multiple systems, so the percentages across rows in Table 2 may add to be greater
368 than 100%. CPM is the dominant system used in all types of primary industry, where responses
369 were obtained. Although LB is not the most used system in residential and commercial
370 buildings, even though the projects usually present characteristics of repetition, a high

371 percentage (46%) of the responses indicates LB use. On the other hand, in addition to buildings
372 (32%), LPS is commonly used in healthcare projects (56%) and other projects (28%), such as
373 datacentres and schools.

374 CPM is the dominant system in all types of organizations, especially construction
375 management (82%), supplier (75%), construction contractor or subcontractor (74%), and
376 engineering (73%) companies. Surprisingly, LB is highly used by designers (48%), besides
377 construction contractors or subcontractors and suppliers (50% each). CPM use is expressively
378 cited by government organizations (69%). In terms of organization size, CPM is the most
379 representative system of all. However, despite the evident dominance of CPM, LB is well used
380 in organizations with less than 50 employees (49%) and between 1001 and 5000 employees
381 (45%). LPS use is expressive in companies that have between 501 and 1000 employees (34%)
382 and between 1001 and 5000 employees (40%).

383 All kinds of professionals have indicated CPM as the dominant system, including
384 schedulers (81%), department heads (80%), project managers (74%) and project engineers
385 (71%), which indicates that CPM is widely used in different levels of management. On the
386 other hand, LB is highly used by superintendents (54%) and those in staff positions (55%), LPS
387 is well referred by department heads (39%) as well. When analysing by area, CPM is the most
388 representative system of all, especially in quality or technology (78%), in management (75%),
389 planning and control (75%), budgeting (75%), and supply chain (75%). LB and LPS systems
390 are highly used in production (60% and 40%, respectively), planning and control (52% and 36%,
391 respectively), and consultancy (47% and 38%, respectively) areas.

392 Table 3 shows the number of users in each country who indicated use of the systems,
393 working alone or combined with other systems.

394 Insert Table 3 about here

395

396 CPM is the most used system (71%), followed by LB (40%) and LPS (28%).
397 Furthermore, CPM is the most used system in all the countries.

398 Project management and production management

399 Topics and data from hypotheses listed in Table 1 were evaluated by non-parametric
400 Chi-squared tests. The results are shown in Table 4. The number of people who answered each
401 question related to a hypothesis is shown by system. Those numbers are used to calculate
402 percentages by system as well as both the Chi-squared test statistics and *p*-value for each
403 question. The *p*-value is based on the comparison of all three systems. If a significant result
404 was found, post-hoc tests were done on each pair of systems to detect individual differences.
405 Significant findings are reported with asterisks in the table: three asterisks denote significance
406 at 0.001; two asterisks denote significance at 0.01, and one asterisk denotes significance at
407 0.05.

408 Insert Table 4 about here

409 Survey results show that while CPM was indicated by 20% of the respondents as a
410 contractual requirement, LB and LPS systems were indicated only by 8% and 2% of the
411 respondents respectively. In a comparison between the systems, CPM users selected this option
412 statistically significantly more often than LB and LPS users. Additionally, 79% of the CPM
413 users frequently use the critical path analysis, which is statistically significant when compared
414 to performing critical path analysis in a LB or LPS system.
415

416 Data from four survey questions were evaluated when analysing the topic ‘managing
417 contracts’. CPM, LB and LPS systems were compared in terms of 1) improves scheduling, 2)
418 improves planning before work starts, 3) improves estimating and bidding, and 4) improves
419 understanding of the project. The results show no statistical difference for these topics, except
420 for improving planning before the work starts where both CPM and LPS users selected that
421 benefit statistically significantly more often than LB users. On the other hand, results from the

422 questions related to management of delay and change showed statistically significant
423 differences only related to the benefits of reducing delays and minimizing disputes between the
424 contractor and owner. With respect to disputes, LPS had a statistically significant difference
425 compared to LB users. For other questions, no statistically significant differences existed
426 between the perceived benefits identified by the users of each system.

427 Two questions were analysed when evaluating continuous flow and continuous use of
428 resources. In terms of workflow improvement and evaluation of workflow, LB and LPS users
429 indicated benefit of improved workflow or evaluated that workflow works well or very well
430 when using LB or LPS compared to CPM. When evaluating the perceived benefits in the
431 context of improving constraints analysis and how this analysis works, LPS users expressed
432 the benefit of improving constraint analysis statistically significantly more often than CPM or
433 LB users; those users also favourably evaluated constraint analysis statistically significantly
434 more often than CPM users. LPS is considered a well-known system used for the treatment of
435 interferences between activities as well as reduction of uncertainty and constraints. In terms of
436 improving production control, LB and LPS users both have statistically significant perceived
437 benefits when compared to CPM users for the questions related to production control.
438 Similarly, both LB and LPS have perceived benefits associated with faster response to
439 problems. On the other hand, CPM, LB and LPS systems have no statistically significant
440 differences when comparing the evaluation of root cause of delays. However, the benefit of
441 root cause analysis was statistically significant for LPS users when compared to both LB and
442 CPM users.

443 Because CPM is the dominant scheduling system in the survey, it is possible that
444 respondents who selected just CPM are not fully aware of the strengths and drawbacks of the
445 system compared to other tools. To evaluate this, we analysed separately those CPM users who
446 also used either LPS or LB. These results are shown in Table 5. Overall, these results are in

447 line with the results of the full sample (Table 4). However, there are some ~~minor~~ differences in
448 the patterns of statistically significant results. The discussion below focuses on the differences.

449 CPM was still dominant as a contractual requirement, but surprisingly it was no longer
450 chosen the tool of choice for critical path analysis with statistically significant results. CPM
451 was also credited with improving planning before work starts alongside the LPS when
452 compared to LB methods. Additionally, the benefit of CPM improving estimating and bidding
453 was emphasized in the partial sample that used multiple systems. CPM and LPS both were seen
454 to increase understanding of the project when compared to LB methods, while there was no
455 statistical significance on this aspect with the full sample. With respect to delay management,
456 the perceived advantage of LPS for the benefit of minimizing disputes between contractor and
457 owner does not exist in the partial sample.

458 Differences arose when evaluating continuous flow and continuous use of resources.
459 With the full sample, users of both LB and LPS indicated statistically significantly more often
460 benefit of improved workflow over CPM users. With the partial sample, this result was no
461 longer statistically significant, and the benefit of LPS compared to CPM decreased. With the
462 partial sample, LPS users selecting well to very well workflow rose from 69% of respondents
463 to 74% of respondents, and LPS and LB both statistically significantly overperformed CPM.
464 This is significant because the subset sample is certainly comparing the performance of LPS
465 and/or LB to CPM. In a similar fashion, the statistical significance was consistent for the
466 constraint analysis function of LPS (Hypothesis 6).

467 In terms of improving production control as a benefit, the systems do not show
468 statistically significant differences within the limited sample (the full sample had a statistically
469 significant effect for LB and LPS methods), indicating that the respondents who use CPM with
470 LB and/or LPS think that each system has a role to play in production control. However, for
471 evaluation of production control, LB and LPS were statistically significant in the full sample

472 and in the partial sample. For root cause working well to very well, LB and LPS are statistically
473 significant when compared to CPM.

474 Insert Table 5 about here

475 **Discussion**

476

477 A comparison between the findings of literature review and survey results is presented
478 in this section alongside Table 6, which presents a summary of results.

479 **Hypothesis 1** considers the use of CPM as a contractual requirement. Galloway (2006)
480 applied a survey in the United States where 63% of the respondents indicated contract
481 requirement as the main reason for using CPM scheduling. Furthermore, 72.5% of the owners
482 who answered the same survey specify CPM schedule in their contracts. Thus, it is expected
483 that CPM is largely used within the construction sector due to its contractual requirements.
484 Findings from this current survey indicates that CPM is used by 71% of the respondents, and
485 20% of those indicated contractual requirement as the main reason for using CPM, which is
486 statistically significantly higher compared with other systems. Hence, this hypothesis is
487 supported by survey results. In contrast to Galloway (2006), we were not asking respondents
488 if CPM was indeed a contractual requirement, but instead we inserted contractual requirement
489 as one of the options for the main reason for using CPM. This might explain the differences
490 between percentages presented by Galloway (2006) and these results. However, given the
491 contractual requirement of CPM, professionals do not seem to view using the method
492 begrudgingly; as previously discussed, CPM is viewed favourably and **hypothesis 1 is**
493 **supported.**

494 **Hypothesis 2** refers to the associated use of critical path analysis and CPM. The critical
495 path analysis is a fundamental basis of CPM (Kelley and Walker 1959). Accordingly, it is
496 expected that the use of CPM is associated with critical path analysis. A statistically significant
497 higher share of CPM users compared to LB and LPS users indicated frequent or moderate use

498 of this analysis when managing schedules (79%); survey results support this hypothesis. This
499 result was no longer statistically significant when a limited sample including those respondents
500 who used CPM together with LB or LPS was considered; however, CPM still achieved the
501 highest share of responses (CPM: 75%, LB: 68%, LPS: 61%). This continues to support the
502 literature and established industry trends and **supports hypothesis 2**.

503 **Hypothesis 3** explores the use of CPM with managing contracts, which is indicated by
504 findings from the literature review. Furthermore, due to the fact that CPM is usually a
505 contractual requirement, it is expected that CPM supports the management of contracts. Results
506 from the questions associated with this topic show that all systems have perceived benefits
507 associated with improving schedules (CPM 70%, LB 63%, LPS 76%), planning before work
508 starts (CPM 52%, LB 36%, LPS 49%), estimating/bidding (CPM 30%, LB 27%, LPS 20%)
509 and understanding of the project (CPM 52%, LB 42%, LPS 49%). The differences were
510 statistically significant only with improving planning before the work starts, where CPM and
511 LPS both had statistically significant higher perceived benefits than LB. Additionally, with the
512 limited sample of CPM users who also used also another system, improving the estimating and
513 bidding phase was significantly perceived as a benefit related to CPM. In the limited sample,
514 understanding the project was statistically significant for CPM and LPS when compared to LB.
515 Thus, although CPM has been used for managing contracts in terms of scheduling, other
516 systems also have a role to play related to this category. Considering the results of the full
517 sample, **hypothesis 3 is not supported**.

518 **Hypothesis 4** refers to the use of CPM for delay and claim management. CPM has
519 historically been used for contract claims and analysis of delays (e.g. Wickwire and Smith
520 1974, Hegazy and Menesi 2010). On the other hand, literature exploring the use of LB and LPS
521 systems associated with claim and delays analysis is scarce. However, when analysing
522 questions in this survey related to reducing delays and reduction of disputes between contractor

523 and owner, LPS, and not CPM, was statistically significantly perceived to reduce delays and
524 minimize disputes. Thus, because delays and claims are managed with all the systems, and LPS
525 outperformed CPM twice, **hypothesis 4 is not supported**. This approach might be justified
526 due to the social characteristic aspects of LB and LPS, which aims for collaborative definition
527 and discussion involving the project team and subcontractors (e.g. Ballard 2000, Kenley and
528 Seppänen 2010), which increases the level of trust and reflects in reduction of delays, for
529 example. The respondents could have thought about the role of LB and LPS in preventing
530 claims rather than analysing a claim in dispute.

531 **Hypothesis 5** explores the ability of the systems for generating continuous flow and
532 continuous use of resources. As expected, LB and LPS users reported improved workflow as a
533 benefit statistically significantly more often than CPM users (CPM: 44%, LB 54%, LPS 64%).
534 Additionally, a significantly higher share of LB and LPS users were satisfied with the workflow
535 functions of their system than CPM users. **Therefore, hypothesis 5 is supported.**

536 Due to its social aspects and findings from literature review, LPS is usually well
537 associated with the reduction of interferences between activities, uncertainty, and constraints,
538 as explored by **Hypothesis 6**. Indeed, 49% of LPS users indicated improving constraints
539 analysis is a benefit of this system, which is a statistically significant difference compared with
540 CPM users (23%) and LB users (27%). Similarly, when constraint analysis was evaluated,
541 65% of LPS users reported that it works well or very well which was a statistically significant
542 difference compared with CPM users, where just 46% of the users evaluated this topic
543 favourably. With the partial sample, the differences hold and also include LB overperforming
544 CPM in constraint analysis evaluation. **Therefore, hypothesis 6 is supported.**

545 **Hypotheses 7A and 7B** refer to the support and improvement of production control.
546 These hypotheses received full support from the survey results. Both LB and LPS systems had
547 perceived benefits associated with production control. Both LPS and LB had statistically

548 significant benefits with improvement of production control (64% and 58% of users,
549 respectively), good evaluation of how the production control process works (76%% and 73%
550 of users, respectively), and higher benefits associated with faster response to problems (53%
551 and 29% of users, respectively), which all contribute to the improvement of production
552 processes. The significance of the p-value was stronger with the partial sample for evaluation
553 of production control process and response time for problems. However, in the partial sample,
554 overall improvement of production control was not statistically significant. This indicates that
555 while users of LB and LPS saw these systems stronger with respect to production control
556 functions, they considered that CPM also had a role to play in improving production control.
557 Considering the results of the full sample, **hypotheses 7A and 7B are supported.**

558 **Hypotheses 8A and 8B** refer to the identification of root causes of delays. A
559 statistically significantly higher share of LPS users selected this benefit when comparing with
560 CPM and LB users (CPM: 23%, LB: 22%, LPS: 36%). However, the evaluation about working
561 well or very well had no statistically significant differences across the systems (CPM: 38%,
562 LB: 50%, LPS: 45%). However, when the partial sample was considered, both LB and LPS
563 were statistically significantly evaluated better than CPM (CPM: 29%, LB 44%, LPS 50%) in
564 evaluation of root causes. Considering the full sample, **hypothesis 8 is partially supported.**
565 In the full sample, 38% of CPM indicated that root cause evaluation works very well or well;
566 this was not statistically significantly lower than the result for LB and LPS. This finding might
567 be associated with the expressive use of CPM for managing contracts (Galloway 2006) and
568 delays (e.g. Hegazy and Menesi 2010). For example, if CPM is mandated to be used, and a
569 delay occurs, personnel will find a root cause regardless if the planning method facilitates a
570 quick identification of such. A limitation of this topic could be respondents' understandings of
571 root cause analysis, which may impact the results.

572 **Hypothesis 9** refers to CPM perceived benefits being mostly related to the PM
573 approach, including the topics illustrated in Figure 1: 1) contractual requirement; 2) critical
574 path analysis; 3) managing contracts; and 4) management of delay and change. In general, the
575 survey results support topics 1 and 2, showing that CPM users selected these benefits
576 significantly more often than the users of LB and LPS systems. On the other hand, there was
577 not strong support for management of contracts and delay and change management. The
578 differences related to improving scheduling, estimating or bidding, improving understanding
579 of the project had no significant perceived differences between the systems. Very few users of
580 any system selected claims documentation as their primary goal of scheduling systems, and
581 LPS users selected the benefits related to delay reduction and minimizing disputes significantly
582 more often than CPM users. Because contract management and delays are an important part of
583 PM functions, it seems that all systems could have a role to play within the scope of PM. Thus,
584 **hypothesis 9 is not supported.**

585 **Hypothesis 10** discusses that LB and LPS perceived benefits are mostly related to PPM,
586 including the topics illustrated in Figure 1: 1) continuous flow and resources; 2) interferences,
587 uncertainty and constraints; 3) improving production control; and 4) identification of the root
588 cause of delays. In general, the survey results for the full sample support most topics, except
589 for the evaluation of root causes. Thus, the results of the full sample **support hypothesis 10.**

590 Insert Table 6 about here

591
592 Support to hypotheses 6 and 10 depends on whether the full or partial sample was used.
593 It can be argued that the respondents who are familiar with multiple approaches are able to
594 differentiate between the benefits of the systems better. Based on these differences it seems
595 that CPM users who are not familiar with the other systems may not even be aware of the
596 relative strengths and limitations of CPM.

597 **Conclusion**

598 This research explores the differences between CPM, LB and LPS in terms of PM,
599 PPM, and related topics. First, the results show that CPM is the most dominant system when
600 the following characteristics are considered: primary industry types, type of organization, size
601 of organization, and professional position within the organization and area of work. Secondly,
602 while CPM is a contract requirement and has perceived benefits associated with critical path
603 analysis, LB and LPS have perceived benefits related to continuous flow and continuous use
604 of resources, treatment of interferences, reduction of uncertainty and constraints, and
605 improving production control. All systems were found to have a similar level of benefits in
606 terms of management of contracts, and management of delay and change, and evaluation of the
607 root causes of delays. Finally, LB and LPS have particular topics associated with both PM and
608 PPM as the analyses conducted for hypotheses 1 through 4 have shown. Conversely, CPM was
609 not found to support project production management as observed in the analyses regarding
610 hypotheses 5 through 8, which were strongly supported by the data favouring LPS and LB as
611 better suited to support PPM.

612 Theoretical implications of this study contribute to supporting well-established notions,
613 especially in the Lean literature, that LPS and LB offer more support to project production
614 management with generation and maintenance of continuous flow. Additionally, as identified
615 in the literature, a growing body of research has been focusing on the integration of the systems,
616 and this study offers insights in terms of how practitioners might use these systems.
617 Specifically, our results show that CPM is used for critical path analysis, LB and LPS are used
618 for improving production control and workflow functions, and support faster response and
619 reduction of interferences between activities, uncertainty, and constraints. There is no
620 difference between the systems for the management of contracts, delay and claim management,
621 and evaluation of root causes of delays. However, for projects that require production control

622 and faster response to problems, LB and LPS may be preferred methods, respectively.
623 Furthermore, the popularity of CPM may be masking the benefits of the other methods; if more
624 professionals used LB and LPS, they may find more success with those methods.

625 Clearly, the needs of the project may drive the best management technique to be used
626 for planning and scheduling. These trends exist internationally, and across the industry,
627 regardless of country. Industry norms are challenged as no statistical difference exists among
628 the three systems in most of the topics associated with managing contracts (i.e., improves
629 scheduling, bidding, and estimating; improves understanding of the project), and some of the
630 delay and claim management benefits (i.e., evaluation of delays). It is clear that these findings
631 can help to eliminate misunderstanding about the benefits of these systems to the industry.
632 Future development of case studies may help address questions related to improving the
633 performance of projects in terms of efficient contract management, value generation, and flow
634 creation. Future research by the authors will compare CPM, LB, and LPS from the perspective
635 of countries, exploring underlying differences among the systems and countries.

636 Practical implications include identifying areas of interest to further integrate these
637 systems into a single platform or to develop systems that are able to address all relevant features
638 that any of these systems might address individually. CPM has an enormous advantage in terms
639 of use in the construction industry due to the familiarity of practitioners with this approach, the
640 existence of well-established software platforms to operationalize its use, and its acceptance as
641 a legal document. However, to break through the status quo and incorporate other tools and
642 ideas more suitable to the management of operations, the change might need to start in
643 academia where the new generation of practitioners will be trained and familiarized with the
644 need to more closely manage production as an extension of managing contracts. The insights
645 on the strength and weakness of each method from industry practitioners' first-hand experience
646 sets a foundation of a starting point for further development of scheduling methods. This

647 research identifies the utility and function for each method and identifies potential areas of
648 interest for the integration of the analysed systems by promoting synergies between the
649 methods.

650

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654

655 **Data Availability Statement**

656 Data generated or analyzed during the study are available from the corresponding author by
657 request.

658

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800 Figure Caption List:

801 **Figure 1:** Systems characteristics and related functions

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Table 1: Reported functions fulfilled by each system and related questions

Topics and hypotheses	Analyzed data
<i>H9. Project Management</i>	Joint analysis of H1 through H4 .
<i>H1. Contractual requirement</i>	Number of “contract requirements,” option selected in questions 8, 24 and 38
<i>H2. Critical path analysis</i>	Number of answers for “frequently” and “moderate” in questions 16, 31 and 46
<i>H3. Managing contracts</i>	Number of answers for “improves scheduling”, “improves planning before work starts”, “improves estimating / bidding” and “improves understanding of the project” in questions 21, 35 and 50
<i>H4. Management of delay and change</i>	Number of answers for “claims documentation” in questions 8, 24 and 38, “reduce delays” and “minimizes disputes between contractor and owner in questions 21, 35 and 50, and “delays analysis – options definitively works very well and works well” in questions 23, 37 and 52
<i>H10. Production Management</i>	Joint analysis of H5 through H8A/B .
<i>H5. Continuous flow and continuous use of resources</i>	Number of answers for “improves workflow” in questions 21, 35 and 50, and “workflow – options definitively works very well and works well” in questions 23, 37 and 52
<i>H6. Treatment of interferences between activities, reduction of uncertainty and constraints</i>	Number of answers for “improves constraints analysis” in questions 21, 35 and 50, and “constraints analysis – options definitively works very well and works well” in questions 23, 37 and 52
<i>H7A and H7B. Improving production control</i>	Number of answers for “improves production control” and “faster response to problems” in questions 21, 35 and 50, and “effective production control – options definitively works very well and works well” in questions 23, 37 and 52
<i>H8A and H8B. Identification of the root causes of delays</i>	Number of answers for “improve root causes analysis of deviations and action plans” in questions 21, 35 and 50, and “root causes analysis of deviations and action plans – options definitively works very well and works well” in questions 23, 37 and 52

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Table 2: Profile of the respondents and used planning and control systems

	Topic	Total and % of responses	Planning and control system (within system % of responses)		
			CPM	LB	LPS
Primary Industry	Buildings	356 (67%)	248 (70%)	163 (46%)	114 (32%)
	Infrastructure	43 (8%)	33 (77%)	12 (28%)	2 (5%)
	Oil and gas	34 (6%)	25 (74%)	12 (35%)	9 (26%)
	Other	32 (6%)	18 (56%)	10 (31%)	9 (28%)
	Pharmaceutical	23 (4%)	20 (87%)	3 (13%)	3 (13%)
	Power	20 (4%)	15 (75%)	5 (25%)	3 (15%)
	Healthcare	9 (2%)	8 (89%)	4 (44%)	5 (56%)
	Process	9 (2%)	7 (78%)	3 (33%)	2 (22%)
	Transportation	6 (1%)	6 (100%)	1 (17%)	0 (0%)
	Aerospace	0 (0%)	0 (0%)	0 (0%)	0 (0%)
Type of organization	Contractor or subcontractor	171 (32%)	126 (74%)	86 (50%)	66 (39%)
	Engineering	101 (19%)	74 (73%)	31 (31%)	23 (23%)
	Owner	90 (17%)	61 (68%)	30 (33%)	18 (20%)
	Construction management	87 (16%)	71 (82%)	31 (36%)	27 (31%)
	Other	39 (7%)	19 (49%)	16 (41%)	12 (31%)
	Designers	23 (4%)	14 (61%)	11 (48%)	0 (0%)
	Government	13 (2%)	9 (69%)	4 (31%)	1 (8%)
Supplier	8 (2%)	6 (75%)	4 (50%)	0 (0%)	
Organization size	101-500 employees	113 (21%)	87 (77%)	37 (33%)	36 (32%)
	Under 50 employees	96 (18%)	59 (61%)	47 (49%)	22 (23%)
	1001-5000 employees	97 (18%)	70 (72%)	44 (45%)	39 (40%)
	Over 5000 employees	92 (17%)	72 (78%)	34 (37%)	20 (22%)
	50-100 employees	78 (15%)	53 (68%)	30 (38%)	11 (14%)
	501-1000 employees	56 (11%)	39 (70%)	21 (38%)	19 (34%)
Position within the organization	Project manager	92 (17%)	68 (74%)	39 (42%)	24 (26%)
	Project engineer	82 (15%)	58 (71%)	38 (46%)	22 (27%)
	Executive officer	77 (14%)	54 (70%)	22 (29%)	28 (36%)
	Staff position	67 (13%)	41 (61%)	37 (55%)	14 (21%)
	Scheduler	64 (12%)	52 (81%)	18 (28%)	15 (23%)
	Department head	56 (11%)	45 (80%)	19 (34%)	22 (39%)
	Other	57 (11%)	40 (70%)	19 (33%)	15 (26%)
	Superintendent	37 (7%)	22 (59%)	20 (54%)	7 (19%)
Area (respondents were able to select more than one option)	Management	292 (55%)	219 (75%)	110 (38%)	87 (30%)
	Planning and control	277 (52%)	208 (75%)	144 (52%)	100 (36%)
	Budgeting	162 (30%)	121 (75%)	71 (44%)	53 (33%)
	Quality or technology	144 (27%)	112 (78%)	60 (42%)	51 (35%)
	Production	144 (27%)	98 (68%)	86 (60%)	58 (40%)
	Supply chain	100 (19%)	75 (75%)	47 (47%)	36 (36%)
	Consultancy	77 (14%)	50 (65%)	36 (47%)	29 (38%)
	Product development/specification	52 (10%)	35 (67%)	24 (46%)	15 (29%)
	Other	24 (5%)	15 (63%)	8 (33%)	7 (29%)

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Table 3: System use by country

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System	U.S.	Brazil	Finland	China	Total
a. Only CPM	70 (13%)	76 (14%)	34 (6%)	62 (12%)	242 (45%)
b. Only LB	3 (1%)	41 (8%)	28 (5%)	32 (6%)	104 (20%)
c. Only LPS	13 (2%)	11 (2%)	6 (1%)	0 (0%)	30 (6%)
d. CPM + LB + LPS	12 (2%)	14 (3%)	26 (5%)	0 (0%)	52 (10%)
e. CPM + LPS	30 (6%)	9 (2%)	8 (2%)	0 (0%)	47 (9%)
f. CPM + LB	1 (0.2%)	14 (3%)	16 (3%)	8 (2%)	39 (7%)
g. LB + LPS	1 (0.2%)	3 (1%)	14 (3%)	0 (0%)	18 (3%)
Subtotal 1	130 (24%)	168 (32%)	132 (25%)	102 (19%)	532 (100%)
Total CPM (alone or combined): a+d+e+f	113 (21%)	113 (21%)	84 (16%)	70 (13%)	380 (71%)
Total LB (alone or combined): b+d+f+g	17 (3%)	72 (14%)	84 (16%)	40 (8%)	213 (40%)
Total LPS (alone or combined): c+d+e+g	56 (11%)	37 (7%)	54 (10%)	0 (0%)	147 (28%)

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817 **Table 4:** Hypotheses – Complete dataset

Topic	Answers	Occurrences / total			Analysis		
		CPM ¹	LB ²	LPS ³	χ^2	df	p
H9. Project management							
H1. Contractual requirement	Contract requirement	73/357 (20%)* ^{2,3}	15/178 (8%)	3/125 (2%)	31.26	2	0.000
H2. Critical path analysis	Frequently / moderate	266/336 (79%)* ³ * ₂	111/157 (71%)	68/112 (61%)	15.59	2	0.000
H3. Managing contracts	Benefits: improves scheduling	226/322 (70%)	114/180 (63%)	97/128 (76%)	5.66	2	0.058
	Benefits: improves planning before work starts	168/322 (52%)* ²	65/180 (36%)	63/128 (49%)* ²	12.28	2	0.002
	Benefits: improves estimating / bidding	95/322 (30%)	48/180 (27%)	25/128 (20%)	5.99	2	0.097
	Benefits: improves understanding of the project	169/322 (52%)	75/180 (42%)	63/128 (49%)	5.42	2	0.066
H4. Management of delay and change	Main reason: claims documentation	9/357 (3%)	6/178 (3%)	2/125 (2%)	0.93	2	0.629
	Benefits: reduce delays	145/322 (45%)	72/180 (40%)	75/128 (59%)* ^{1,3}	10.86	2	0.004
	Benefits: Minimize disputes between contractor and owner	85/322 (26%)	34/180 (19%)	40/128 (31%)* ²	6.53	2	0.038
	Evaluation: delays (works very well / works well)	141/275 (51%)	82/139 (59%)	#	2.21	1	0.137
H10. Project production management							
H5. Continuous flow and continuous use of resources	Benefits: improves workflow	141/322 (44%)	97/180 (54%)* ¹	82/128 (64%)* ¹	16	2	0.000
	Evaluation: workflow (works very well / works well)	112/280 (40%)	103/141 (73%)* ¹	70/102 (69%)* ¹	51.51	2	0.000
H6. Treatment of interferences, reduction of uncertainty and constraints	Benefits: improving constraints analysis	75/322 (23%)	49/180 (27%)	63/128 (49%)* ^{1,2}	30.2	2	0.000
	Evaluation: constraints analysis (works very well / works well)	125/273 (46%)	80/139 (58%)	65/100 (65%)* ¹	12.62	2	0.002
H7A and H7B. Improving production control	Benefits: improves production control	133/322 (41%)	105/180 (58%)* ¹	82/128 (64%)* ¹	24.7	2	0.000
	Evaluation: production control (works very well / works well)	121/275 (44%)	102/139 (73%)* ¹	77/101 (76%)* ¹	49.49	2	0.000
	Benefits: faster response to problems	69/322 (21%)	53/180 (29%)	68/128 (53%)* ¹ * ₂	43.75	2	0.000
H8A and H8B. Root causes of delays	Benefits: root causes	73/322 (23%)	40/180 (22%)	46/128 (36%)* ^{1,2}	9.76	2	0.01
	Evaluation: root causes (works very well / works well)	104/273 (38%)	69/139 (50%)	45/100 (45%)	5.32	2	0.070

819 Note: *** $p < 0.001$; ** $p < 0.01$; * $p < 0.05$; superscript numbers indicate system where
820 comparison is significant (1=CPM, 2=LB 3=LPS); #data is not available

Table 5: Hypotheses: Only data related to use of CPM along with LPS and/or LB

Topic	Answers	Occurrences / total (percentage)			Analysis		
		CPM ¹	LB ²	LPS ³	χ^2	df	p
H9. Project management							
H1. Contractual requirement	Contract requirement	27/136 (20%) ^{***2,3}	3/67 (4%)	2/83 (2%)	19.75	2	0.000
H2. Critical path analysis	Frequently / moderate	99/132 (75%)	43/63 (68%)	46/76 (61%)	4.80	2	0.091
H3. Managing contracts	Benefits: improves scheduling	91/128 (71%)	50/83 (60%)	66/91 (73%)	3.71	2	0.156
	Benefits: improves planning before work starts	74/128 (58%) ^{***2}	28/83 (34%)	45/91 (49%) ^{**2}	11.72	2	0.003
	Benefits: improves estimating / bidding	42/128 (33%) ^{*3}	19/83 (23%)	16/91 (18%)	6.90	2	0.032
	Benefits: improves understanding of the project	71/128 (55%) ^{*2}	32/83 (39%)	52/91 (57%) ^{*2}	7.53	2	0.023
H4. Management of delay and change	Main reason: claims documentation	4/136 (3%)	3/67 (4%)	1/83 (1%)	1.48	2	0.477
	Benefits: reduce delays	58/128 (45%)	29/83 (35%)	56/91 (62%) ^{***2} *1	12.69	2	0.002
	Benefits: Minimize disputes between contractor and owner	38/128 (30%)	18/83 (22%)	30/91 (33%)	2.87	2	0.238
	Evaluation: delays (works very well / works well)	53/113 (47%)	32/57 (56%)	#	3.84	1	0.255
H10. Project production management							
H5. Continuous flow and continuous use of resources	Benefits: improves workflow	58/128 (45%)	42/83 (51%)	57/91 (63%) ^{*1}	6.48	1	0.039
	Evaluation: workflow (works very well / works well)	34/112 (30%)	40/56 (71%) ^{***1}	53/72 (74%) ^{***1}	42.96	2	0.000
H6. Treatment of interferences, reduction of uncertainty and constraints	Benefits: improving constraints analysis	34/128 (27%)	20/83 (24%)	50/91 (55%) ^{***12}	24.4	2	0.000
	Evaluation: constraints analysis (works very well / works well)	38/113 (34%)	30/58 (52%) ^{*1}	50/71 (70%) ^{***1 *2}	23.9	2	0.000
H7A and H7B. Improving production control	Benefits: improves production control	65/128 (51%)	46/83 (55%)	59/91 (65%)	4.3	2	0.116
	Evaluation: production control (works very well / works well)	39/112 (35%)	42/58 (72%) ^{***1}	58/71 (82%) ^{***1}	45.9	2	0.000
	Benefits: faster response to problems	28/128 (22%)	31/83 (37%) ^{*1}	53/91 (58%) ^{***1, **2}	30.15	2	0.000
H8A and H8B. Root causes of delays	Benefits: root causes	32/128 (25%)	17/83 (20%)	36/91 (40%) ^{**2} *1	8.89	2	0.012
	Evaluation: root causes (works very well / works well)	32/111 (29%)	26/59 (44%) ^{*1}	35/70 (50%) ^{**1}	9.04	2	0.011

822 Note: ***p<0.001; **p<0.01; *p<0.05, superscript numbers indicate system where

823 comparison is significant (1=CPM, 2=LB 3=LPS); #data is not available; respondents/total n

Table 6: Summary of results for the complete dataset

Hypotheses	Support
<i>H1: CPM is frequently used due to contractual requirements.</i>	Supported
<i>H2: CPM is the tool of choice for critical path analysis.</i>	Supported
<i>H3: CPM is used to support the management of contractual requirements (e.g. schedule, preconstruction tasks, estimating/bidding, project understanding).</i>	Not supported
<i>H4: CPM is used to support the management of delays and claims.</i>	Not supported
<i>H5: LB use is credited with generating continuous flow and improving the use of resources.</i>	Supported
<i>H6: LPS is credited with supporting and improving the analysis of constraints.</i>	Supported
<i>H7A: LB is credited with supporting and improving production control.</i>	Supported
<i>H7B: LPS is associated with supporting and improving production control.</i>	Supported
<i>H8A: LB is credited with supporting and improving the identification of the root causes of delays.</i>	Not supported
<i>H8B: LPS is credited with supporting and improving the identification of the root causes of delays.</i>	Partially supported
<i>H9: The perceived benefits of CPM by users are mostly related to the PM approach.</i>	Not supported
<i>H10: The perceived benefits of LB and LPS by users are mostly related to the PPM approach.</i>	Supported

CPM	LB	LPS
H9. Project Management	H10. Project Production Management	
H1. Contractual requirement (Galloway 2006)	H5. Continuous flow and continuous use of resources (e.g. Kenley and Seppänen 2010, Lucko et al. 2014)	H6. Treatment of interferences between activities, reduction of uncertainty and constraints (Ballard 2000)
H2. Critical path analysis (e.g. Kelley and Walker 1959, Orouji et al. 2014)	H7A. Improving production control (e.g. Kenley and Seppänen 2010, Lucko et al. 2014)	H7B. Improving production control (e.g. Ballard and Howell 1998, Ballard 2000)
H3. Managing contracts (e.g. Galloway 2006, Benjaoran et al. 2015)	H8A. Identification of the root causes of delays (e.g. Kenley and Seppänen 2010)	H8B. Identification of the root causes of delays (e.g. Ballard 2000)
H4. Management of delay and change (e.g. Al-Reshaid et al. 2005, Arditi and Pattanakitchamroon 2006, Yang and Kao 2012)		

Figure 1: Systems characteristics and related functions



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Supplemental Data File

Questionnaire-CPM-LPS-LB.docm

