

One Consult - Order to Consult - Radiology Consult Solution

Community Care Imaging Orders to Consult Training Guide



**February 2021
Department of Veterans Affairs
Office of Information and Technology (OI&T)**

Revision History

NOTE: The revision history cycle begins once changes or enhancements are requested after the document has been baselined.

Date	Revision	Description	Author
03/18/2019	1.0	Initial Release	AbleVets
February 2021		Page 12, 16-18 – New Justifications and the CDW tags they create. RA*5*170	Radiology Sustainment

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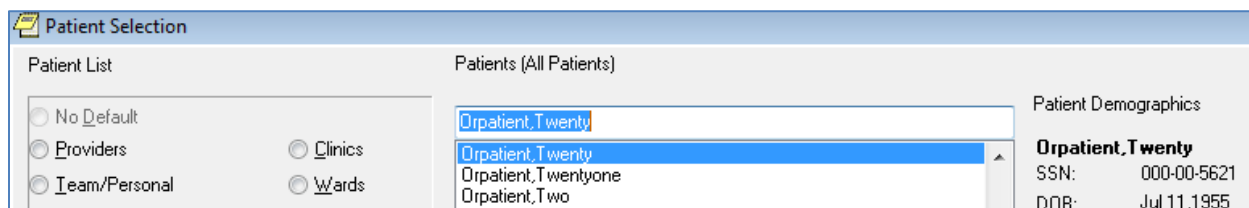
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1. Creating Community Care Consults as an Ordering Provider

To create a Community Care Consult as AUTO consults to be sent directly to Community Care from Radiology Orders, follow the steps listed below:

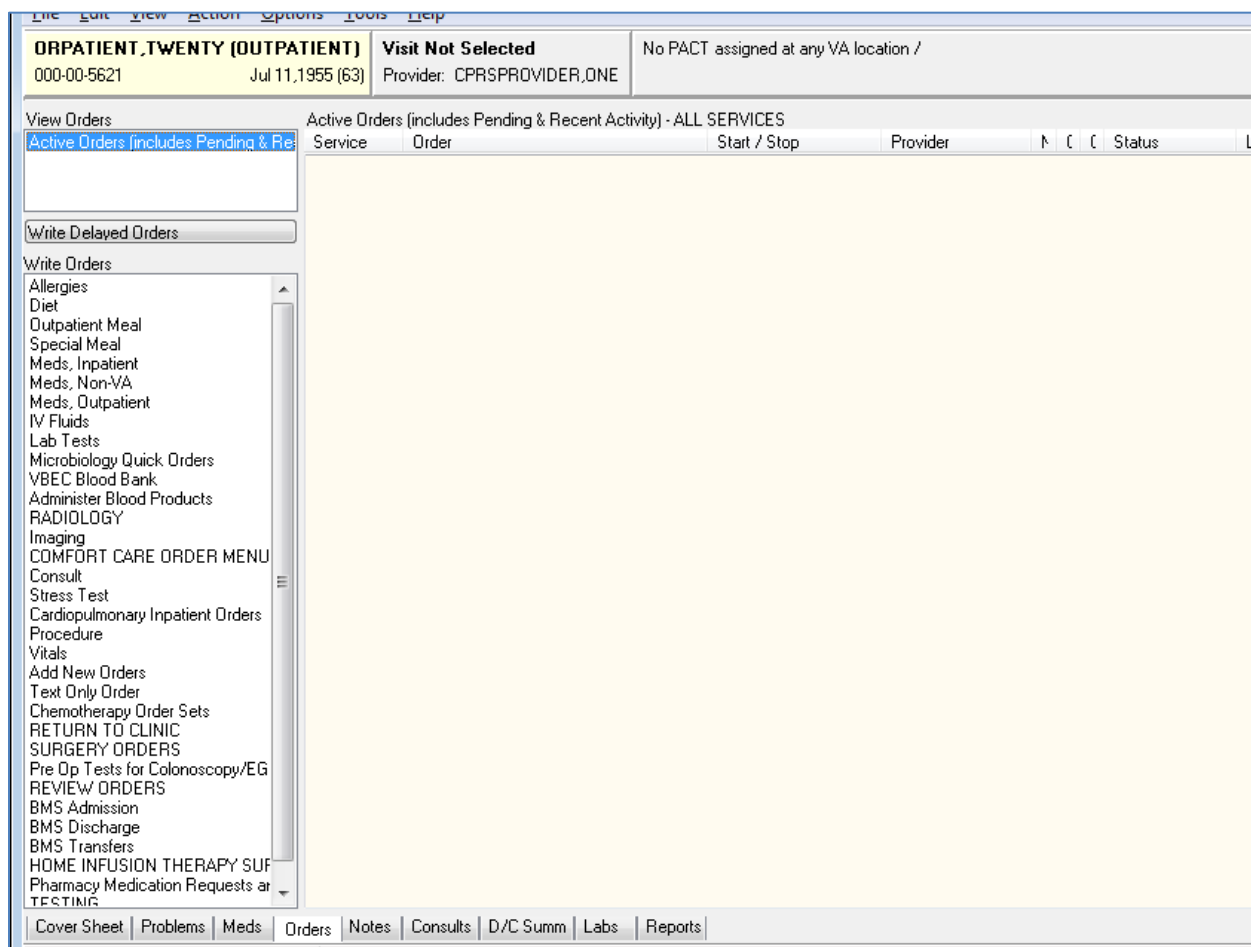
1. Log into CPRS as an Ordering Provider.
2. From the **File** menu, select **Patient**. The **Patient Selection** dialog box displays.

Figure 1: Patient Selection Dialog Box



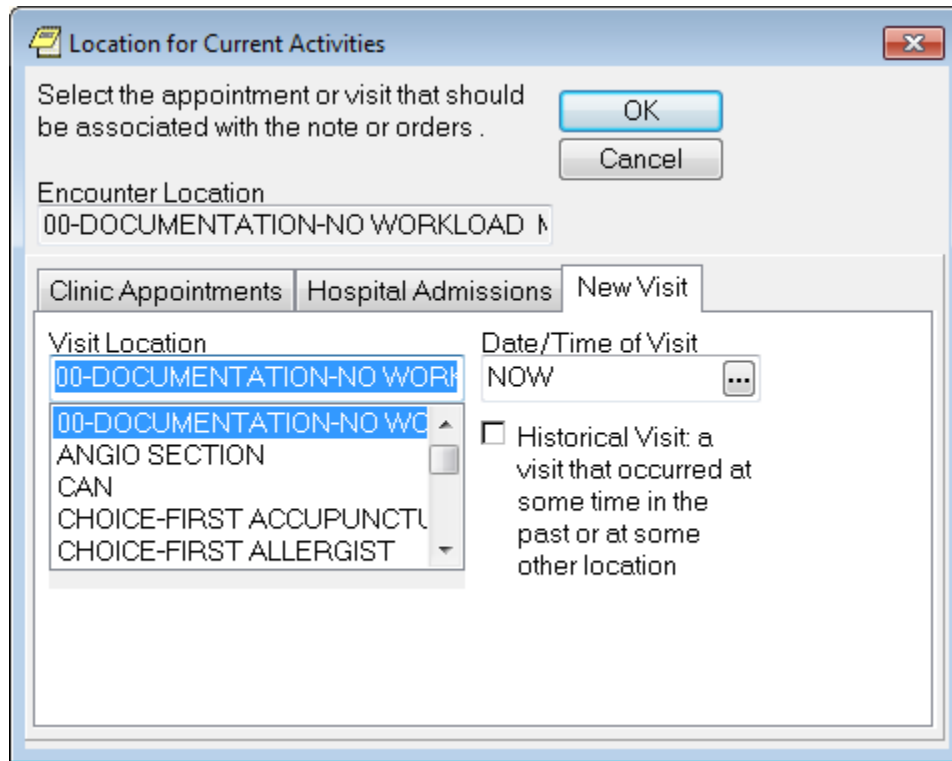
3. From the **Patients (All Patients)** drop-down menu, select a patient.
4. Click **OK**. The patient file displays.

Figure 2: Patient File in CPRS



5. From the **Orders** tab, select **Imaging**. The **Location for Current Activities** dialog box displays.

Figure 3: Location for Current Activities Dialog Box



6. In the **Visit Location** field, enter a location or select from the list.
7. Click **OK**. The **Order an Imaging Procedure** dialog box displays.

Figure 4: Order an Imaging Procedure Dialog Box

8. From the **Imaging Type** drop-down menu, select the image type.
9. Complete the remaining sections in the Imaging Procedure form.
10. Click **Accept Order** and **Quit**. The Unsigned Imaging Order displays in CPRS.

NOTE: Do not click **Quit** if you need to order additional Imaging Procedures that will be submitted to different locations. Enter each Imaging Procedure order and click **Accept Order**. Once you have entered all the Imaging Procedures, then you can click **Quit**.

Figure 5: Unsigned Imaging Order in CPRS

ORPATIENT.TWENTY (OUTPATIENT) 000-00-5621 Jul 11, 1955 (63)		DNW Oct 26, 18 11:06 Provider: CPRSPROVIDER,ONE	No PACT assigned at any VA location /						
View Orders		Active Orders (includes Pending & Recent Activity) - ALL SERVICES							
Active Orders (includes Pending & Re		Service	Order	Start / Stop	Provider	N	C	C	Status
		Imaging	CT ABDOMEN & PELVIS WITHOUT CONTRAST *UNSIGNED*	Start: Oct 30, 2018	CprspProvider,One				unreleased

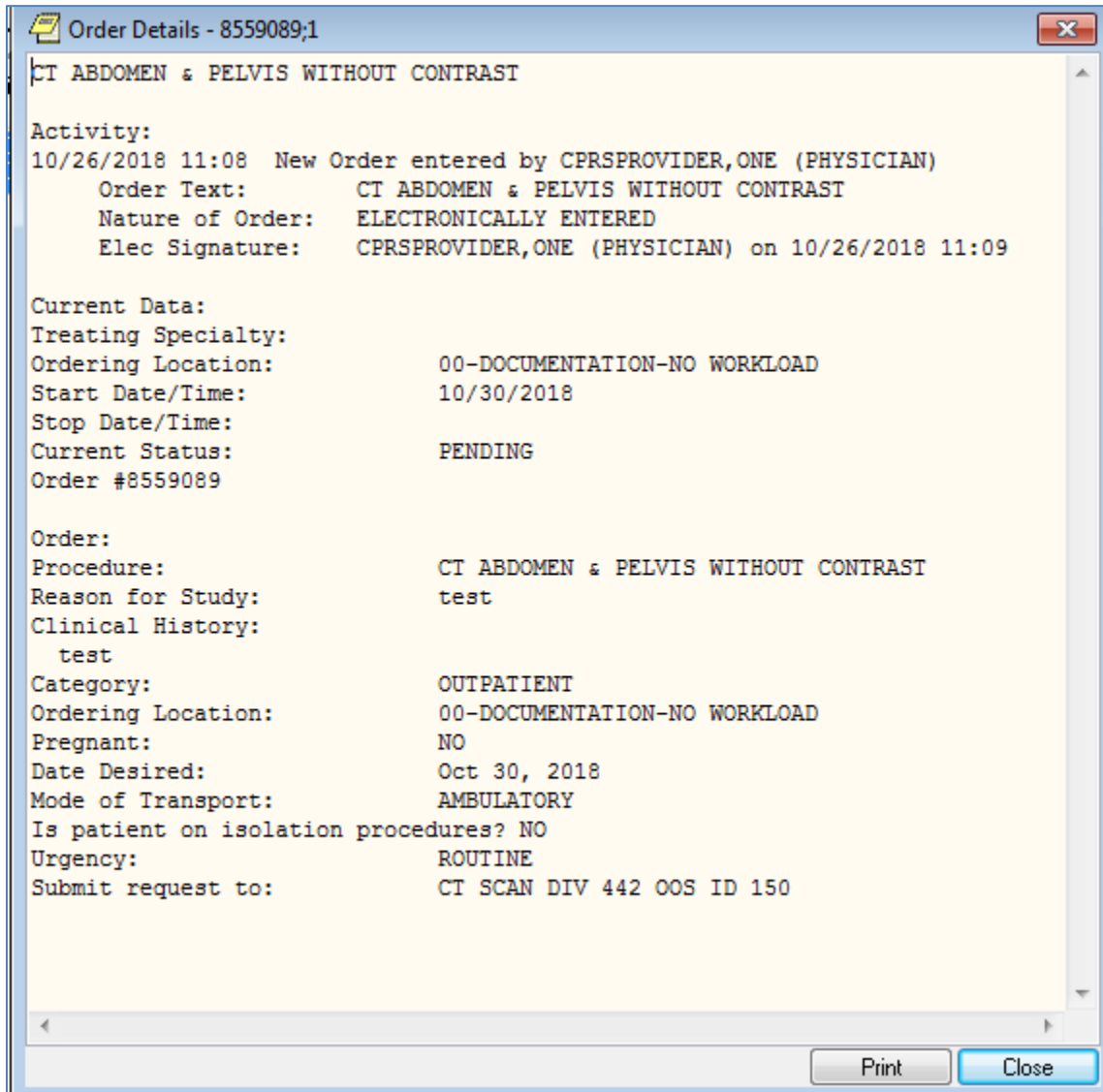
11. Right-click the imaging order(s) and sign the order(s).

Figure 6:

ORPATIENT, TWENTY (OUTPATIENT) 000-00-5621 Jul 11, 1955 (63)	DNW Oct 26, 18 11:06 Provider: CPRSPROVIDER, ONE	No PACT assigned at any VA location /					
View Orders	Active Orders (includes Pending & Recent Activity) - ALL SERVICES						
Active Orders (includes Pending & Re	Service	Order	Start / Stop	Provider	↑	↓	Status
	Imaging	CT ABDOMEN & PELVIS WITHOUT CONTRAST	Start: 10/30/18	Cprspvdr, One			pending

12. Double click on **Order Details**. The **Order Details** window displays.

Figure 7: Order Details Window



13. Click **Print** or **Close**.

14. Make two additional orders and sign them.

Figure 8: Additional Signed Orders

ORPATIENT.TWENTY (OUTPATIENT) 000-00-5621 Jul 11,1955 (63)		DNW Oct 26,18 11:06 Provider: CPRSPROVIDER,ONE	No PACT assigned at any VA location /				
View Orders		Active Orders (includes Pending & Recent Activity) - ALL SERVICES					
Active Orders (includes Pending & Re		Service	Order	Start / Stop	Provider	M C C Status	
		Imaging	MRA HEAD	Start: 10/26/18	Cprsprovider,One		pending
Write Delayed Orders			NON-INVAS.,CAROTID W IMAGING	Start: 10/26/18	Cprsprovider,One		pending
Write Orders			CT ABDOMEN & PELVIS WITHOUT CONTRAST	Start: 10/30/18	Cprsprovider,One		pending
Allergies							
Diet							

2. Placing Imaging Orders on Hold

1. From the main radiology menu, select **Hold a Request**.

Figure 9: Hold a Request Menu Option

REF	Refer Selected Requests to COMMUNITY CARE Provider
	Cancel a Request
	Detailed Request Display
	Hold a Request
	Log of Scheduled Requests by Procedure
	Pending/Hold Rad/Nuc Med Request Log
	Print Rad/Nuc Med Requests by Date
	Print Selected Requests by Patient
	Rad/Nuc Med Procedure Information Look-Up
	Request an Exam
	Schedule a Request
	Update a Hold Request
	Ward/Clinic Scheduled Request Log
You have PENDING ALERTS	
	Enter "VA to jump to VIEW ALERTS option
You've got PRIORITY mail!	
Select Radiology/Nuclear Med Order Entry Menu <TEST ACCOUNT> Option: HOLD a Request	

2. Select the patient that you are working on in CPRS.

Figure 10: Patient Information

```
Select PATIENT NAME:  ORPATIENT,TWENTY      7-11-55      000005621      NO
NSC VETERAN      CD
WARNING : You may have selected a test patient.
Enrollment Priority:      Category: IN PROCESS      End Date:

      *** Patient Requires a Means Test ***

      Primary Means Test Required from AUG 11,2010

Enter <RETURN> to continue.
```

3. Select one of the orders and select a reason.

Figure 11: Selected Order

```
      **** Requested Exams for ORPATIENT,TWENTY ****      3 Requests
Height      :
Weight      :
  St  Urgency  Procedure / (Img. Loc.)  Desired  Requester  Req'g Loc
  --  -
1  p  ROUTINE  CT ABDOMEN & PELVIS WITHO  10/30/2018  CPRSPROVIDE  00-DOCUMENT
      (CT SCAN DIV 442 00S ID )
2  p  ROUTINE  MRA HEAD                    10/26/2018  CPRSPROVIDE  00-DOCUMENT
      (MRI DIV 442 00S ID 151)
3  p  ROUTINE  NON-INVAS.,CAROTID W IMAG  10/26/2018  CPRSPROVIDE  00-DOCUMENT
      (ULTRASOUND DIV 442 00S )

Select Request(s) 1-3 to Hold or '^' to Exit:  Exit// 2

Select HOLD REASON: TESTING ??

Select HOLD REASON: 22 NO SHOW      Synonym: CAN
...will now 'HOLD' selected request(s)...
...MRA HEAD held...
```

4. In CPRS, refresh the patient to show the order is now on hold.

Figure 12: Order Hold Status Displayed

ORPATIENT_TWENTY (OUTPATIENT)		DNW Oct 26,18 11:06		No PACT assigned at any VA location /			
000-00-5621	Jul 11,1955 (63)	Provider: CPRSPROVIDER,ONE					
View Orders							
Active Orders (includes Pending & Recent Activity) - ALL SERVICES							
Active Orders (includes Pending & Re	Service	Order	Start / Stop	Provider	↑	↓	Status
	Imaging	Hold MRA HEAD	Start: 10/26/18 11:25	Cprsprovider,One			hold
		NON-INVAS..CAROTID W IMAGING	Start: 10/26/18	Cprsprovider,One			pending
		CT ABDOMEN & PELVIS WITHOUT CONTRAST	Start: 10/30/18	Cprsprovider,One			pending
Write Delayed Orders							
Write Orders							
Allergies							
Diet							

3. Placing Orders in Scheduled

1. From the main radiology menu, select **Schedule a Request**.

Figure 13: Schedule a Request Menu Option

```

REF   Refer Selected Requests to COMMUNITY CARE Provider
      Cancel a Request
      Detailed Request Display
      Hold a Request
      Log of Scheduled Requests by Procedure
      Pending/Hold Rad/Nuc Med Request Log
      Print Rad/Nuc Med Requests by Date
      Print Selected Requests by Patient
      Rad/Nuc Med Procedure Information Look-Up
      Request an Exam
      Schedule a Request
      Update a Hold Request
      Ward/Clinic Scheduled Request Log

You have PENDING ALERTS
      Enter "VA to jump to VIEW ALERTS option

You've got PRIORITY mail!

Select Radiology/Nuclear Med Order Entry Menu <TEST ACCOUNT> Option: SCHEDULE a Request
  
```

2. Select the patient that you are working on in CPRS.

Figure 14: Patient Information

```
Select PATIENT NAME:  ORPATIENT,TWENTY      7-11-55      000005621      NO
NSC VETERAN          CD
WARNING : You may have selected a test patient.
Enrollment Priority:          Category: IN PROCESS      End Date:
```

*** Patient Requires a Means Test ***

Primary Means Test Required from AUG 11,2010

Enter <RETURN> to continue.

3. Select the imaging order and enter a date (and time if required).

Figure 15: Selected Order

```
**** Requested Exams for ORPATIENT,TWENTY ****      3 Requests
Height      :
Weight      :
  St Urgency Procedure / (Img. Loc.)      Desired      Requester      Req'g Loc
  -- -----
  1 p  ROUTINE CT ABDOMEN & PELVIS WITHO  10/30/2018  CPRSPROVIDE  00-DOCUMENT
      (CT SCAN DIV 442 00S ID )
  2 h  ROUTINE MRA HEAD                    10/26/2018  CPRSPROVIDE  00-DOCUMENT
      (MRI DIV 442 00S ID 151)
  3 p  ROUTINE NON-INVAS.,CAROTID W IMAG  10/26/2018  CPRSPROVIDE  00-DOCUMENT
      (ULTRASOUND DIV 442 00S )

Select Request(s) 1-3 to Schedule or '^' to Exit:  Exit// 3

Schedule Request Date/Time: t+10 (NOV 05, 2018)
```

4. In CPRS, refresh the patient to show the order is now in **Scheduled** status.

Figure 16: Scheduled Status

ORPATIENT,TWENTY (OUTPATIENT) 000-00-5621 Jul 11,1955 (63)		Visit Not Selected Provider: CPRSPROVIDER,ONE	No PACT assigned at any VA location /			
View Orders		Active Orders (includes Pending & Recent Activity) - ALL SERVICES				
Active Orders (includes Pending & Re		Service	Order	Start / Stop	Provider	M C C Status
Write Delayed Orders		Imaging	Hold MRA HEAD	Start: 10/26/18 11:25	Cprsprovider,One	hold
Write Orders			NON-INVAS.,CAROTID W IMAGING	Start: 11/05/18	Cprsprovider,One	scheduled
Allergies			CT ABDOMEN & PELVIS WITHOUT CONTRAST	Start: 10/30/18	Cprsprovider,One	pending

4. Creating Community Care Consults as a Radiology Technician

1. Log into VistA as a Radiology Technician and, from the **Radiology/Nuclear Med Order Entry Menu**, select **REF**, and then select the patient:

Figure 17: REF Option

```
Select Radiology/Nuclear Med Order Entry Menu <TEST ACCOUNT> Option: ref Refer
Selected Requests to COMMUNITY CARE Provider
Select PATIENT NAME:  ORPATIENT,TWENTY      7-11-55      000005621      NO
NSC VETERAN          CD
WARNING : You may have selected a test patient.
Enrollment Priority:          Category: IN PROCESS      End Date:

*** Patient Requires a Means Test ***

Primary Means Test Required from AUG 11,2010

Enter <RETURN> to continue.

MEANS TEST REQUIRED
Means Test required for workload credit.
Type <Enter> to continue or '^' to exit: █
```

2. From the list of pending requests, select the correct procedure(s). Notice that all pending, hold, or scheduled requests, for this patient, display and are available to be referred to community care.

Figure 18: List of Pending Requests

SELECT FROM IMAGING ORDERS				
PATIENT NAME	DATE DESIRED	DATE ORDERED	SSN	PROCEDURE
	IMAGING LOCATION			ORDERING PROVIDER
				REQUEST STATUS
=====				
1. ORPATIENT, TWENTY	OCT 26, 2018	OCT 26, 2018	*****5621	MRA HEAD
	MRI DIV 442 00S ID 151			CPRSPROVIDER, ONE
				HOLD
2. ORPATIENT, TWENTY	OCT 30, 2018	OCT 26, 2018	*****5621	CT ABDOMEN & PELVIS WITH
	CT SCAN DIV 442 00S ID 150			CPRSPROVIDER, ONE
				PENDING
3. ORPATIENT, TWENTY	OCT 26, 2018	OCT 26, 2018	*****5621	NON-INVAS., CAROTID W IMA
	ULTRASOUND DIV 442 00S ID 115			CPRSPROVIDER, ONE
				SCHEDULED
Select NUMBER of ORDER to be REFERRED to COMMUNITY CARE: (1-3): 2				
You selected number 2				

3. Select the **Justification for Community Care**.

Figure 19: Justification for Community Care

SELECT ONE OF THE FOLLOWING:

1 VA APPOINTMENT IS GREATER THAN WAIT TIME STANDARD
 2 VA FACILITY DOES NOT PROVIDE THE REQUIRED SERVICE
 3 VETERAN LIVES MORE THAN DRIVE TIME STANDARDS
 4 GRANDFATHERED
 5 HARDSHIP
 6 NO FULL SERVICE VHA FACILITY
 7 1703(E) ELIGIBILITY
 8 BEST MEDICAL INTEREST OF VETERAN (PER LICENSED INDEPENDENT PROVIDER ONLY)

ENTER RESPONSE:

NOTE: *If imaging type selected is mammography, you will be prompted to answer the following additional question:
 Select one of the following*

1. Diagnostic Mammography
2. Screening Mammography

Figure 20: Medical Reason

ENTER RESPONSE: 2 VA FACILITY DOES NOT PROVIDE THE REQUIRED SERVICE
CONSULT WITH UCID: 442_884085 HAS BEEN CREATED

4. From the **File** menu within CPRS, select **Refresh Patient Information**.

Figure 21: Refreshed Patient Information

ORPATIENT, TWENTY (OUTPATIENT) 000-00-5621 Jul 11, 1955 (63)	Visit Not Selected Provider: CPRSPROVIDER,ONE	No PACT assigned at any VA location /																																						
View Orders																																								
Active Orders (includes Pending & Recent Activity) - ALL SERVICES																																								
<table border="1"> <thead> <tr> <th>Service</th> <th>Order</th> <th>Start / Stop</th> <th>Provider</th> <th>P</th> <th>C</th> <th>Status</th> </tr> </thead> <tbody> <tr> <td>Imaging</td> <td>Hold CT ABDOMEN & PELVIS WITHOUT CONTRAST</td> <td>Start: 10/26/18 12:58</td> <td>Cprsprovider,One</td> <td></td> <td></td> <td>hold</td> </tr> <tr> <td></td> <td>Hold MRA HEAD</td> <td>Start: 10/26/18 11:25</td> <td>Cprsprovider,One</td> <td></td> <td></td> <td>hold</td> </tr> <tr> <td></td> <td>NON-INVAS., CAROTID W IMAGING</td> <td>Start: 11/05/18</td> <td>Cprsprovider,One</td> <td></td> <td></td> <td>scheduled</td> </tr> <tr> <td>Consults</td> <td>COMMUNITY CARE-IMAGING CT-AUTO Cons Consultant's Choice</td> <td>Start: 10/26/18 12:58</td> <td>Cprsprovider,One</td> <td></td> <td></td> <td>pending</td> </tr> </tbody> </table>						Service	Order	Start / Stop	Provider	P	C	Status	Imaging	Hold CT ABDOMEN & PELVIS WITHOUT CONTRAST	Start: 10/26/18 12:58	Cprsprovider,One			hold		Hold MRA HEAD	Start: 10/26/18 11:25	Cprsprovider,One			hold		NON-INVAS., CAROTID W IMAGING	Start: 11/05/18	Cprsprovider,One			scheduled	Consults	COMMUNITY CARE-IMAGING CT-AUTO Cons Consultant's Choice	Start: 10/26/18 12:58	Cprsprovider,One			pending
Service	Order	Start / Stop	Provider	P	C	Status																																		
Imaging	Hold CT ABDOMEN & PELVIS WITHOUT CONTRAST	Start: 10/26/18 12:58	Cprsprovider,One			hold																																		
	Hold MRA HEAD	Start: 10/26/18 11:25	Cprsprovider,One			hold																																		
	NON-INVAS., CAROTID W IMAGING	Start: 11/05/18	Cprsprovider,One			scheduled																																		
Consults	COMMUNITY CARE-IMAGING CT-AUTO Cons Consultant's Choice	Start: 10/26/18 12:58	Cprsprovider,One			pending																																		
<p>Write Delayed Orders</p> <p>Write Orders</p> <p>Allergies</p> <p>Diet</p> <p>Outpatient Meal</p> <p>Special Meal</p>																																								

NOTE: *You can see that the imaging order that was just converted to a consult is now on hold, and a consult order has been created.*

5. Navigate to the VistA roll-and-scroll and redisplay the imaging orders for the patient.

Figure 22: Imaging Orders

SELECT FROM IMAGING ORDERS					
PATIENT NAME	SSN	PROCEDURE	DATE DESIRED	DATE ORDERED	ORDERING PROVIDER
IMAGING LOCATION		REQUEST STATUS			
=====					
1. ORPATIENT, TWENTY	*****5621	MRA HEAD	OCT 26, 2018	OCT 26, 2018	CPRSPROVIDER, ONE
MRI DIV 442 00S ID 151		HOLD			
2. ORPATIENT, TWENTY	*****5621	NON-INVAS., CAROTID W IMA	OCT 26, 2018	OCT 26, 2018	CPRSPROVIDER, ONE
ULTRASOUND DIV 442 00S ID 115		SCHEDULED			
Select NUMBER of ORDER to be REFERRED to COMMUNITY CARE: (1-2): █					

NOTE: You can see that there are now only two orders left for conversion to consults, and the imaging order that was previously processed, and is on hold, does not show

6. Select one of the above imaging orders, and enter any **Justification for Community Care**.
7. Go back to CPRS and refresh the patient.

Figure 23: Refreshed Patient Information

ORPATIENT, TWENTY (OUTPATIENT) 000-00-5621 Jul 11, 1955 (63)	Visit Not Selected Provider: CPRSPROVIDER, ONE	No PACT assigned at any VA location /						
View Orders	Active Orders (includes Pending & Recent Activity) - ALL SERVICES							
Active Orders (includes Pending & Re	Service	Order	Start / Stop	Provider	N	C	C	Status
	Imaging	Hold MRA HEAD	Start: 10/26/18 13:30	Cprsprovider, One				hold
		Hold CT ABDOMEN & PELVIS WITHOUT CONTRAST	Start: 10/26/18 12:58	Cprsprovider, One				hold
Write Delayed Orders		NON-INVAS., CAROTID W IMAGING	Start: 11/05/18	Cprsprovider, One				scheduled
Write Orders	Consults	COMMUNITY CARE-IMAGING MAGNETIC RESONANCE IMAGING-AUTO Cons Consultant's Choice	Start: 10/26/18 13:30	Cprsprovider, One				pending
Allergies		COMMUNITY CARE-IMAGING CT-AUTO Cons Consultant's Choice	Start: 10/26/18 12:58	Cprsprovider, One				pending
Diet								
Outpatient Meal								
Special Meal								
Meds, Inpatient								
Meds, Non-VA								
Meds, Outpatient								
IV Fluids								

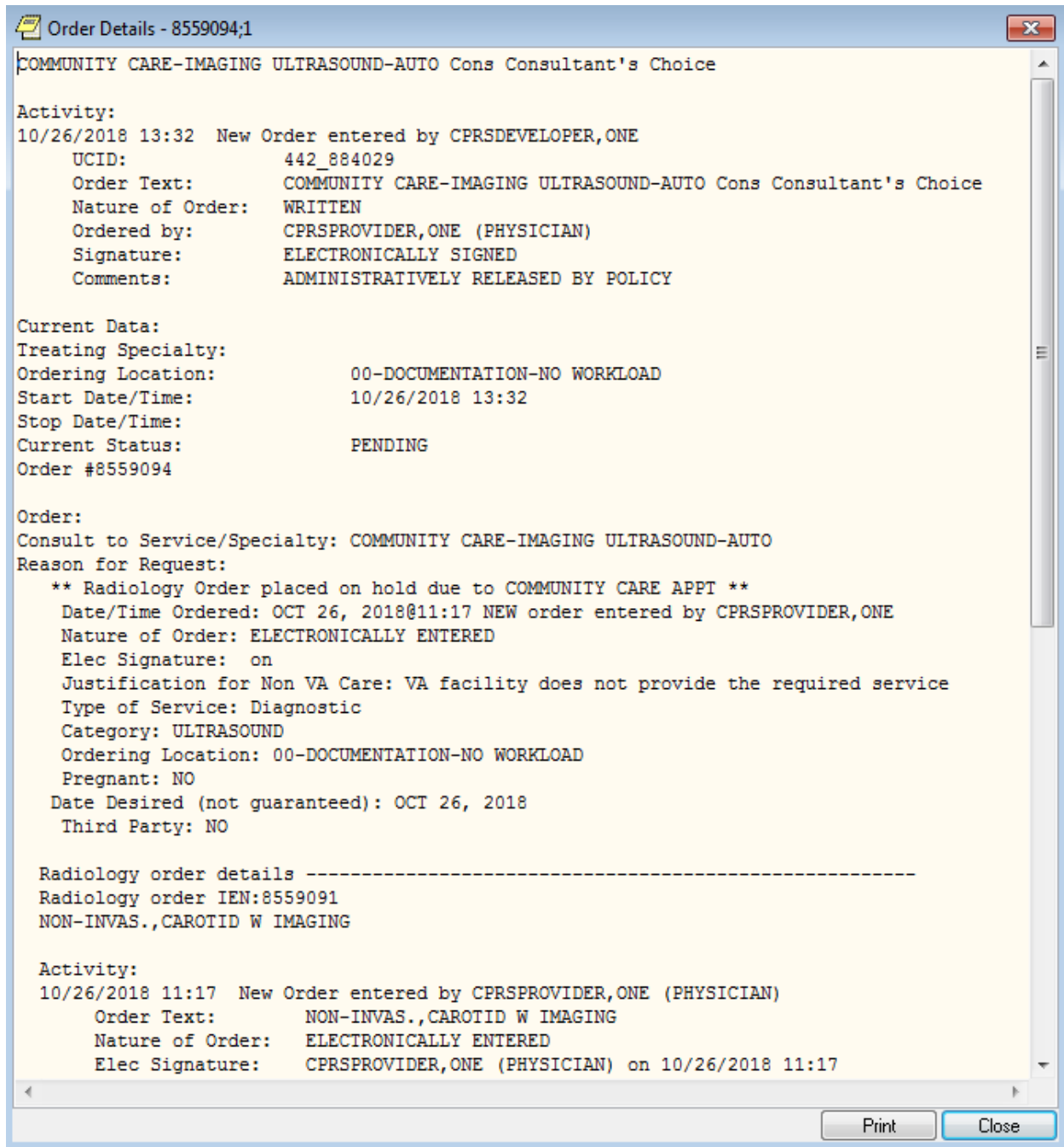
8. Repeat steps 6, 7, and 8 on the last imaging order, then refresh the patient again in CPRS.

Figure 24: Refreshed Patient Data

ORPATIENT_TWENTY (OUTPATIENT) 000-00-5621 Jul 11,1955 (63)		Visit Not Selected Provider: CPRSPROVIDER,ONE	No PACT assigned at any VA location /				
View Orders		Active Orders (includes Pending & Recent Activity) - ALL SERVICES					
Active Orders (includes Pending & Recent Activity)		Service	Order	Start / Stop	Provider	N C C Status	
		Imaging	Hold NON-INVAS..CAROTID W IMAGING	Start: 10/26/18 13:32	Cprspvdr,One		hold
			Hold MRA HEAD	Start: 10/26/18 13:30	Cprspvdr,One		hold
			Hold CT ABDOMEN & PELVIS WITHOUT CONTRAST	Start: 10/26/18 12:58	Cprspvdr,One		hold
		Consults	COMMUNITY CARE-IMAGING ULTRASOUND-AUTO Cons Consultant's Choice	Start: 10/26/18 13:32	Cprspvdr,One		pending
			COMMUNITY CARE-IMAGING MAGNETIC RESONANCE IMAGING-AUTO Cons Consultant's Choice	Start: 10/26/18 13:30	Cprspvdr,One		pending
			COMMUNITY CARE-IMAGING CT-AUTO Cons Consultant's Choice	Start: 10/26/18 12:58	Cprspvdr,One		pending
Write Delayed Orders							
Write Orders							
Allergies							
Diet							
Outpatient Meal							
Special Meal							
Meds, Inpatient							
Meds, Non-VA							
Meds, Outpatient							
IV Fluids							
Lab Tests							
Microbiology Quick Orders							
VBEC Blood Bank							
Administer Blood Products							

9. You can double-click on any one of the Consult orders to show details.

Figure 25: Order Details



NOTE: The original radiology order is embedded in the Consult order detail

10. Then go to the **Consults** tab and click on any consult in the left-hand panel to show the Consult Detail.

Figure 26: Consult Detail

ORPATIENT, TWENTY (OUTPATIENT) 000-00-5621 Jul 11, 1955 (63)		Visit Not Selected Provider: CPRSPROVIDER,ONE	No PACT assigned at any VA location /
All Consults All consults Oct 26, 18 (p) COMMUNITY CARE-IMAGING Oct 26, 18 (p) COMMUNITY CARE-IMAGING Oct 26, 18 (p) COMMUNITY CARE-IMAGING		Oct 26, 18 (p) COMMUNITY CARE-IMAGING ULTRASOUND-AUTO Cons Consult #: 884029 Current Pat. Status: Outpatient UCID: 442_884029 Primary Eligibility: NSC(VERIFIED) Patient Type: NSC VETERAN OEF/OIF: NO Order Information To Service: COMMUNITY CARE-IMAGING ULTRASOUND-AUTO From Service: 00-DOCUMENTATION-NO WORKLOAD Requesting Provider: CPRSPROVIDER,ONE Service is to be rendered on an OUTPATIENT basis Place: Consultant's choice Urgency: Routine Clinically Ind. Date: Oct 26, 2018 Orderable Item: COMMUNITY CARE-IMAGING ULTRASOUND-AUTO Consult: Consult Request Provisional Diagnosis: Encounter for other specified special examinations (ICD-10-CM Z01.89) Reason For Request: ** Radiology Order placed on hold due to COMMUNITY CARE APPT ** Date/Time Ordered: OCT 26, 2018@11:17 NEW order entered by CPRSPROVIDER,ONE Nature of Order: ELECTRONICALLY ENTERED Elec Signature: on Justification for Non VA Care: VA facility does not provide the required service Type of Service: Diagnostic Category: ULTRASOUND Ordering Location: 00-DOCUMENTATION-NO WORKLOAD Pregnant: NO	
New Consult New Procedure No related documents found			
Cover Sheet Problems Meds Orders Notes Consults D/C Summ Labs Reports			

11. At the bottom of the **Consult Detail** you will see that a comment has been added which contains tags that are headed by #COI#; these are tags that are used by CDW when importing data for use in national reports.

Figure 27: Tags Displayed

```

ADDED COMMENT      02/18/21
                   (entered) 01/19/21 09:34
#COI#
COI-Veteran OPT-IN for Community Care
Wait Time: VA appointment is greater than wait time standard
  
```

12. These CDW tags will vary depending upon the **Justification for Community Care** option chosen. The following show all possible tags:

Figure 28: Justification for Community Care: VA facility does not provide the required service:

```

ADDED COMMENT      02/18/21
                   (entered) 01/19/21 09:41
#COI#
COI-Veteran OPT-IN for Community Care
Service Not Available: VA facility does not provide the required service
  
```

Figure 29: Justification for Community Care: Veteran lives more than drive time standards

```
ADDED COMMENT          02/18/21
                        (entered) 01/19/21 09:44
#COI#
COI-Veteran OPT-IN for Community Care
Drive Time: Veteran lives more than drive time standards
```

Figure 30: Justification for Community Care: Grandfathered

```
ADDED COMMENT          02/18/21
                        (entered) 01/19/21 09:46
#COI#
COI-Veteran OPT-IN for Community Care
Grandfathered
```

Figure 31: Justification for Community Care: Hardship

```
ADDED COMMENT          02/18/21
                        (entered) 01/19/21 09:48
#COI#
COI-Veteran OPT-IN for Community Care
Hardship
```

13. If **Justification for Community Care: 1703(e) Eligibility** is chosen an EXPLAIN prompt appears.

Figure 32: Explain prompt

```
ENTER RESPONSE: 7 1703(E) ELIGIBILITY
EXPLAIN: THIS IS AN EXPLANATION FOR CHOOSING JUSTIFICATION 1703(E). IF IT'S
REALLY LONG, THE LINES WILL WRAP WHEN DISPLAYED IN CPRS. IT CAN BE UP TO 240
CHARACTERS IN LENGTH. HOPE THAT IS ENOUGH.....
```

14. The following CDW tag will then be created.

Figure 33: 1703(e) Eligibility

```
ADDED COMMENT          02/18/21
                        (entered) 01/19/21 10:10
#COI#
COI-Veteran OPT-IN for Community Care
1703(e) Eligibility
This is an explanation for choosing justification 1703(e). If it's
really long, the lines will wrap when displayed in CPRS. It can be up to
240 characters in length. Hope that is enough.....
```

NOTE: On the options above where an explanation is entered, the field can be three (3) to 240 characters in length. If the length of the text is greater than 74 characters, for it to be readable in CPRS, the text will be broken down into two (2) or more lines. The text will be broken on a word, never in the middle of a word.

Figure 34: Best medical interest of Veteran (per Licensed Independent Provider only)

```

ADDED COMMENT          02/18/21
                        (entered) 01/19/21 09:55
#COI#
COI-Veteran OPT-IN for Community Care
Best medical interest of Veteran (per Licensed Independent Provider only)
    
```

Figure 35: Order Details



15. Click **Print** or **Close**.