

- Only the presenter is audible during the presentation. All others are muted.
- Presentation is 45 minutes, with 15 minutes for questions.
- You may submit a question by typing it into the questions pane on the control panel, or by clicking the "raise hand" icon – you will be announced and unmuted to ask your question.
- All questions are logged and may be addressed by the presenter via email.
- If you are disconnected call 518.723.2137

nyctecenter.org <u>ctetac@spnet.us</u>

UNPACKING



TODAY'S GOALS

Unpack The Design And Purpose Of The Employability Skills Profile And Career Plan

- Discuss creative activities which will generate data for this document
- Validate the knowledge and skills needed to interpret this documents
- Make the <u>connection</u> between the employability skills profile and the work-based learning training plan
- Identify the <u>indicators</u> to determine if the student trainee is ready to work
- Connect this document to the student's <u>resume</u> and <u>communications</u> for employment and/or postsecondary actions

At the end of the webinar you should feel **confident** that you understand the creation and use of the employability skills profile for student and program success!

VALIDATION OF ACHIEVEMENT



QUESTIONS TO BE ANSWERED

- Is there a need for an ESP?
- Who needs it?
- Who wants it?
- Who completes it?
- When is it completed?
- Is it graded? Reviewed?
- What format does it come in?
- Does the student take the documents upon exiting?



PURPOSE OF THE EMPLOYABILITY SKILLS PROFILE



VALIDATE:

- ✓ Readiness for workforce
- ✓ Achievements
- √ Growth

PREPARE FOR:

- ✓ Job Interview
- ✓ Resume
- ✓ Post-secondary Education
- ✓ Eportfolio Workforce Capital



EMPLOYABILITY SKILLS PROFILE Knowledge, Skills and Behavior

Am I Ready to Work?

- 1. What Have I Learned In My Classes?
- 2. What Have I Learned From My Work Experience?
- 3. Have I Demonstrated Appropriate School And Workplace Behavior?



WORKFORCE READY



READY TO WORK???

From the GPS CAREER PLAN AND EMPLOYABILITY SKILLS PROFILE

- 1. I have identified my interests and skills
- 2. I identified my career choices and have created a GPS Roadmap to my first destination.
- 3. I am prepared to identify employers which match my interests/skills
- 4. I have the knowledge, skills and documents needed to apply for employment.



Benchmarks created by both the school and your local employers/advisory board.

CAREER EXPLORATION VS. CAREER DEVELOPMENT

CAREER AWARENESS GPS CAREER PLAN

- I have identified my interests and skills
- 2. I identified my career choices and have created a GPS Roadmap to my first destination.
- 3. I am prepared to identify employers which match my interests/skills

54+ Hours of Work-based Learning

CAREER DEVELOPMENT EMPLOYABILITY SKILLS PROFILE

I have the...

- 1. Knowledge
- 2. Skills
- 3. Documents

.....needed to obtain employment.

150+ Hours of Work-based Learning

PERFORMANCE EXPECTATIONS – from SED

Attachment 4

EMPLOYABILITY PROFILE

Student Name:	Student Name: Type of Work-based Learning Experience(s):			Identification Number: Worksite Name/Location(s):			School Name:				
Type of Work-			Wor				Description of Experience(s)				
			EVALUATION	GRADING SCALE: Gene	eral K	ev					
Unsatisfac	tory (1)	Needs Impr	rovement (2)	Meets Expe					Exceeds Expectations (4)		
Not yet demonstrating the the position and needs to be improving skills. Needs a	skills required for lave a formal plan for		trates the skills needed	Demonstrates the skills require exceptions, and shows initiative	ed for the	he posit proving	ion with skills.	a rare	Consistently demonstrates skills required for the position. Often exceeds expectations and has emerged as a leader that improves overall team.		
PERFORMANCE SKILLS			NCE EXPECTATIO		1	2	3	4	COMMENTS: STUDENT WORK READINESS SKILLS		
ATTENDANCE	Understands work in case of absence.	expectations for attendar	nce and adheres to them.	Notifies supervisor in advance							
PUNCTUALITY	Understands work breaks on time and	expectations for punctual calls supervisor prior to	lity. Arrives on time for being late.	work, takes and returns from							
WORKPLACE APPEARANCE	Dresses appropriately for the position and duties. Practices personal hygiene appropriate for position and duties.										
TAKES INITIATIVE		ı task or project from ini next task upon completion		itiates interactions with							
QUALITY OF WORK		valuates own work and us adards and provides optis		ve work performance. Strives							
KNOWLEDGE OF WORKPLACE	Demonstrates unde	erstanding of workplace p	oolicy and ethics.								
RESPONSE TO SUPERVISION		feedback and constructive erformance. Demonstrate		attitude and uses information e of work changes.							
COMMUNICATION SKILLS		to what other people are ommunicates concerns cl		s appropriate and understands ance when needed.							
									10		

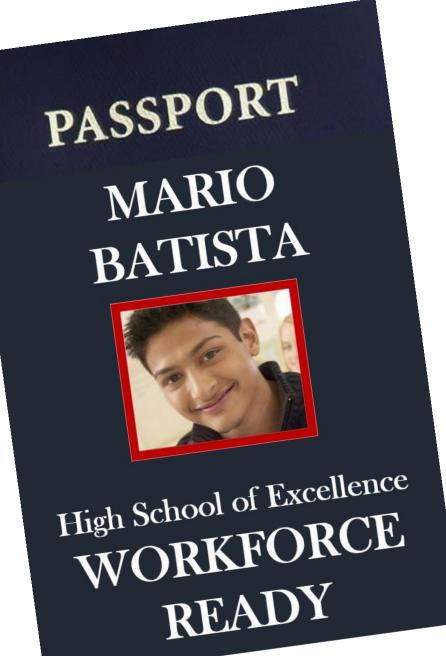
PERFORMANCE EXPECTATIONS

PERFORMANCE SKILLS	PERFORMANCE EXPECTATIONS	1	2	3	4	COMMENTS: STUDENT WORK READINESS SKILLS		
SOLVES PROBLEMS and MAKES DECISIONS	Identifies the nature of the problem, evaluates various ways of solving the problem and selects the best alternative.							
COOPERATES WITH OTHERS	Interacts and communicates with others in a friendly and courteous way. Shows respect for others' ideas, opinions and racial and cultural diversity. Effectively works as a member of a team.							
RESOLVES CONFLICT	Identifies the source of conflict, suggests options to resolve it and helps parties reach a mutually satisfactory agreement.							
OBSERVES CRITICALLY	Carefully attends to visual sources of information. Evaluates the information for accuracy, bias and usefulness. Develops a clear understanding of the information.							
TAKES RESPONSIBILITY FOR LEARNING	Identifies one's strengths and weaknesses. Sets goals for learning. Identifies and pursues opportunities for learning. Monitors one's progress toward achieving these goals.							
READS WITH UNDERSTANDING	Reads print materials in a variety of formats (signs, books, instruction sheets, forms, charts, etc.) to locate, understand, apply and manage information they contain.							
SOLVES PROBLEMS USING MATH	Works with mathematical information (numbers, symbols, etc.), procedures, and tools and applies skills to answer a question, solve a problem, verify the reasonableness of results, make a prediction or carry out a task that has mathematical dimensions.							
HEALTH AND SAFETY	Complies with health and safety rules for specific workplace.							
TECHNOLOGY	Uses job-related tools, technologies and materials appropriately.							
	ADDITIONAL INFORMATION							
Based on your knowledge of this student, how would you rate his/her overall work performance?								
OTHER WORK-RELATED (JOB SPECIFIC/TECHNICAL SKILLS); STRENGTHS and/or ACADEMIC ACHIEVEMENTS								
Signature of reviewer: Title: Review date:								

COURSE WORK AND WORK-BASED LEARNING

EMPLOYABILITY PROFILE – RECORD OF COURSEWORK AND WORK-BASED LEARNING

Student:	School:	School Personnel:	Title:
Career and Technical Education (CTE) Coursework	Year	Comments	# of Hours
Work-based Learning Experiences	Year	Comments	# of Hours
Industry-based Assessments (if any)	Year	Comments	Score
WORKFORCE REA	DV	Total # of CTE Coursework hours Total # Work-based Learning Experience hours	162 54
PASSPORT		Final Total # of hours (216 required hours which include at least 54 hours of work based-learning)	216



- 1. Workforce Readiness Indicators
- 2. Communications Skills
- 3. 21st Century Skills
- 4. Specific Job Skills
- 5. Training Plan
- 6. Knowledge of Industry
- 7. Cover Letter and Resume
- 8. Job Application
- 9. Thank You Letter
- 10. List of Employers
- 11. Examples of Work



INDICATORS READY TO WORK

- ✓ Zest
- ✓ Grit
- ✓ Self control
- ✓ Optimism
- ✓ Gratitude
- ✓ Social intelligence
- ✓ Curiosity
- ✓ Commitment

WORK-BASED LEARNING READY TO WORK ASSESSMENT						
NAME PROGRAM QUARTER	INDICATORS READY TO WORK				Student	
OVERALL SCORE		3.667	Teacher 1	Teacher	Str	
ZEST						
1	Actively participates	3.667	4	3	4	
2	Shows enthusiasm	3.667	5	2	4	
3	Invigorate others	3	2	3	4	
GRIT						
4	Finishes whatever he or she begins	3.667	4	3	4	
5	Tries very hard even after experiencing failure	3.667	5	2	4	
6	Works independently with focus	3	2	3	4	
SELF-CONTRO	L SCHOOL WORK					
7	Comes to class prepared	4.667	5	5	4	
8	Pays attention and resists distractions	4.333	5	4	4	
9	Remembers and follows directions	3	2	З	4	
10	Gets to work right away rather than procrastinating	4	5	3	4	
SELF-CONTRO	L INTERPERSONAL					
11	Remains calm even when criticized or otherwise provoked	4.333	4	5	4	
12	Allows others to speak without interruption	3.667	5	2	4	
13	Is polite to adults and peers	3.667	2	5	4	
14	Keeps his/her temper in check	3	2	3	4	
		•				

OPTIMISM					
15	Gets over frustrations and setbacks quickly	3.67	5	2	4
16	Believes that effort will improve his or her future	3.67	2	5	4
GRATITUDE					
17	Recognizes and shows appreciation for others	3.67	5	2	4
18	Recognizes and shows appreciation for his/her opportunities	4	5	3	4
SOCIAL INTELLIGE	ENCE				
19	Is able to find solutions during conflicts with others	3.67	4	3	4
20	Demonstrates respect for feelings of others	4.67	5	5	4
21	Knows when and how to include others	3	2	3	4
CURIOSITY					
22	Is eager to explore new things	4	5	3	4
23	Asks and answers questions to deepen understanding	3.67	5	2	4
24	Actively listens to others.	3	2	3	4
ACADEMIC PERFO	·				
25	Completes all assignments with quality and timeliness	4.67	5	5	4
26	Uses tools appropriately and safely	3	2	3	4
COMMITMENT					
27	Attends class with one or less absences per quarter	3.67	5	2	4
28	Demonstrates loyalty and appreciation to the program and instructors	3.67	2	5	4
	SCALE				
	unlika tha atudant 2 - Hulika tha atudant 2 - Camauchat lika tha atudant 4 - Lika tha atudant 5 -	Manager de Plan de			

^{1 =} Very much unlike the student. 2 = Unlike the student. 3 = Somewhat like the student. 4 = Like the student. 5 = Very much like the student.

Teach your students to verbalize and journalize their experiences which appear on their resume in a unique, easy to learn, system.



- I like my job because......
- I believe that I am competent in the following job skills.......
- My favorite person at work is..... because.....
- This job fits into my career plans the following ways......
- My company makes a profit by and I contribute to the company's success by.....
- If I could change one thing at work it would be.....why......how.
- The one accomplishment at work I am most proud of is......
- My biggest error at work was...... I learned the following from that error.
- If my boss asked me if I deserve a raise, I would give him/her the following reasons.
- I would like to be promoted to the position of......because.





- I had a conflict with a co-worker......
- I saved the day by
- I liked (or disliked) my past job because....
- My role model or hero in my life is......
- I .enjoy working because.....
- I left my last job because......
- My career goal is to become a......
- I feel I am an expert in.....
- My biggest weakness is......
- The one skill I need to learn is......

Respond to the journal statements by writing at least 3 sentences.

Sentence #1: Repeat the topic and answer the statement

Sentence #2: State why you feel this way

Sentence #3: State how you will continue to maintain this feeling or how you will go about changing or

maintaining the situation

WORKFORCE PASSPORT

When answering each question, indicate the <u>name of the company</u> and your job title you are writing about.

Opening Statement: I like my hostess job at <u>Friendly's</u> because I enjoy dealing with people.

• Feeling: Making people happy gives me great joy.

• Maintenance/Change: I know that if I am courteous to my customers my manager will be happy and I

may be rewarded with good tips.



A R E R

ABC High School School Address Student Training Plan

₽										
	Student Name	e:	Emai	Email:						
	Student's Add	dress:			Telep	ohone:	Date of Birth:			
		ck Clerk interests: CRE er: Marketing, Sales	and Service		Work	ing Papers Ce	rtificate #.			
	SCHOOL COOL	RDINATOR:			Phone Number: Fax: Email:	` '				
	EMPLOYER:				Phone Number: Fax: Email:	()				
		B SUPERVISOR: if individual is differe	ent from above)		Phone Number: Email:	()				
	Corporate Ad	dress:								
	TRAINING SCHEDULE									
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday			



INSURANCE – TRANSPORTATION - GOALS

Insurance Coverage:

- _Student is an employee Worker's Compensation
- Student is a non-paid intern Worker's Compensation
- _Student is a non-paid observer School's Insurance

Transportation Provided by:

- Student will drive in personal vehicle.
- Parent will transport student.
- School district will provide bus transportation.

GOALS FOR THIS WORK-BASED LEARNING STUDENT:

- To explore and master the skills necessary for this career.
- To develop the 21st Century workplace skills necessary for success in the global, competitive world.
- To be trained in the safe operations of this job title.
- To be able to demonstrate positive behavior and appropriate dress.



T A S K S

ACHIEVEMENT LEVEL and COMMENTS Mastered skill JOB TASKS 2. Needs more training at the work site. (Determined by the Employer and Coordinator) Needs more training at school. ONET http://www.onetonline.org/find/ 4. Has not reached this training area. Answer customers' questions about merchandise and advise customers on merchandise selection. Pack customer purchases in bags or cartons. Clean display cases, shelves and aisles. Transport packages to customers' vehicles. Take inventory or examine merchandise to identify items to be reordered or replenished. Receive, open, unpack, and issue sales floor merchandise. Stock shelves, racks, cases, bins, and tables with new or transferred merchandise Itemize and total customer merchandise selection at checkout counter, using cash register and accept cash or charge card to pay for purchases Compare merchandise invoices to items actually received to ensure that shipment are correct.

21st Century Workforce Skills	Always	Frequently	Occasionally	Rarely
Student works cooperatively as a team member?				
Student is able to read instructions for information and application.				
Student can calculate and measure for information and application.				
Student can behave in a responsible manner without supervision.				
Student can communicate verbally and in writing to evoke clear understanding.				
Student demonstrates good listening and follow through skills.				
Student demonstrates critical thinking and problem solving skills.				
Student can locate and manage resources for problem solving.				
Student demonstrates a positive work ethic.				
Student demonstrates computer literacy.				



SKILLS



SAFETY

DRESS

BEHAVIOR

SAFETY TRAINING	DATE OF SAFETY TRAINING	ACHIEVEMENT LEVEL and COMMENTS 1. Mastered safety training instruction. 2. Needs more safety training at work site. 3. Needs more safety training at school. 4. Has not reached this training area.
Safety precautions related to stairs, floors, office equipment and furniture.		
Safety precaution related to proper dress apparel, shoes, gloves, head, eye and ear protection.		
Safety precaution related to use of tools, machines, and chemicals.		
Safety precautions related to fire, weather and other natural disasters.		
 Safety precautions related to sexual harassment and workplace violence. 		

DRESS and BEHAVIOR CODE FOR POSITION	Dresses/behaves appropriately Needs to modify dress/behavior. Needs personal consultation.
Appropriate Clothing	
2. Personal Cleanliness	
Appropriate use of language on the job site.	
Punctual and Present	
Appropriate positive body language and attitude.	

DATED	PARTNER	PRINT NAME	SIGNATURE
	Employer		
	Mork based learning		
	Work-based learning Coordinator		
	Parent/Guardian		
	Taiciirouaidiaii		
	Student		



If you have any questions please do not hesitate to contact me at (516)752-6667

Thank you for your cooperation!

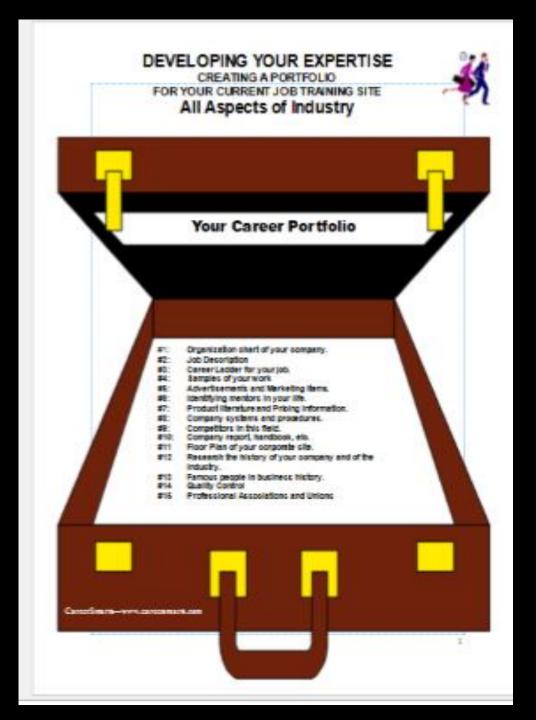
xxxxxxxxx, Work-based Learning Coordinator

EQUAL OPPORTUNITY EMPLOYER

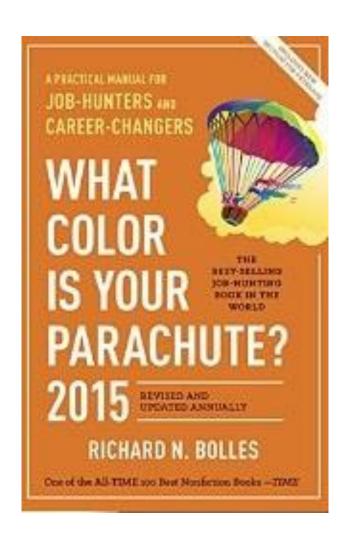
Created (Revised)_10/25/14

ALL ASPECTS OF INDUSTRY

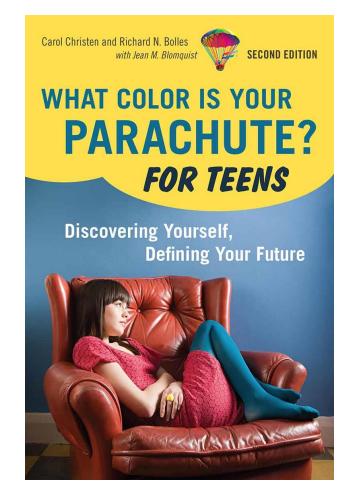
- 1. Organizational chart
- 2. Job Description
- 3. Career Ladders
- 4. Products and Services
- 5. Systems and Procedures
- 6. Marketing/Sales
- 7. Competition
- 8. History of company
- 9. Floor plan
- 10. Professional Associations



CONNECTING TO EMPLOYERS







POTENTIAL CORPORATIONS

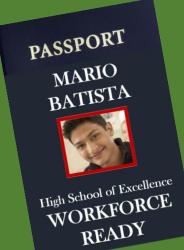
- COSTCO
- TARGET
- WALMART
- KOHL'S
- LOWE'S
- HOSPITALS
- HOTELS
- RESTAURANTS
- AMUSEMENT/ENTERTAINMENT

MANUFACTURING SALES/MARKETING TRADES:

- Store services
- Hands on helper SECURITY GOVERNMENT
- Museums
- Zoos
- Public facilities
 GRAPHIC ARTS/SIGNS

CEEDOS REZOOMAY





CEEDOS REZOOMAY

123-34 Queens Boulevard Queens, NY 11351 Cell (718) 979-2345 crezoomay@gmail.com

I have the following skills to offer your company for the position of retail or stock clerk.

- Knowledge of retail store procedures.
- Ability to stock shelves and create displays.
- Ability to assist customers with their shopping needs.

EDUCATION: Will achieve the Career Development Occupational Studies Commencement Credential in June 2014 from Queens School of Business, Flushing, Queens, NY 11351

21st CENTURY WORKPLACE SKILLS

Communications

 Presented a ten-minute sales presentation to my English class for the purpose of persuading the class to purchase a product.

Team Work and Leadership

Member of a four-member team in the preparation of the annual career day event.
 Responsibilities included setting up room, greeting visitors, preparing refreshments, making copies.

Time Management

 Successfully completed several academic projects throughout the school year in which I met deadlines for research, written reports and presentations.

Technology

Capable of using Microsoft Word, Excel, PowerPoint, and the Internet.

 Able to operate cash register, handle money, check for counterfeit cash, accept charge cards for payment.

Sales Vocabulary

Familiar with terms and procedures used in the retail industry.

Creativity

Decorated school store windows and merchandise displays

Created numerous flyers for school activities.

Learning from the Experts

 Class field trips to Macy's, Kohl's, Target and Stop and Shop for retail career exploration.

Introduced to sales and marketing concepts through class speakers such as Mr. Robert Brown, Flushing Advertising; Mr. Martin Greenstone, owner of Enchanted Parties, and Mr. Mark Goldman, website coordinator for www.adsigns.com.

Workplace Experiences



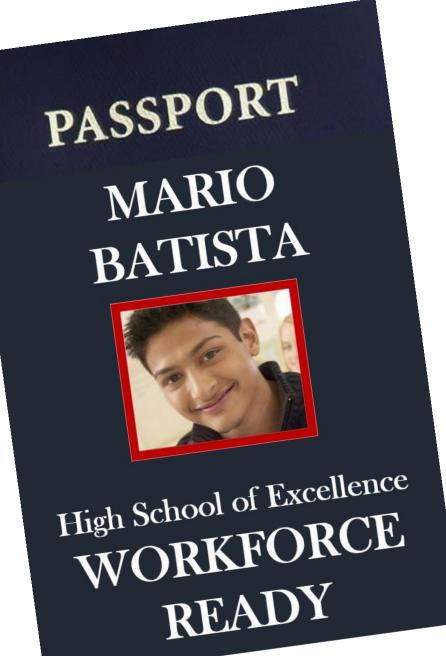
- Focus Group participant for Queens Chamber of Commerce. As part of my skills class, we analyzed poster and slogans for use in actual advertising campaigns.
- Volunteered at Queens Chamber of Commerce as an office assistant in which I helped in the annual "Queens Sales Days" program.
- Telemarketer, Liberty Moving and Storage, Bayside, NY. 6/13 9/13. Duties included contacting potential homeowners who wished to have their household belongings transported.
- Stock clerk, Walgreen's Drugs, 45-27 Marshall Blvd., Flushing, Queens, NY. 11351.
 9/13 present. Duties include: Stocking shelves, assisting customers, cleaning and

CDOS COMMENCEMENT CREDENTIAL - WORKFORCE READY PASSPORT



Career And Technical Education Course Work	YEAR	COMMENTS	# of Hours						
Work-based Learning Experiences	Year	Comments	# Hours						
Industry Based Assessment (if any)	Year	Comments	Score						
Total # of Career	Total # of Career And Technical Education Coursework Hours								
Total Work-based Learning Hours									
	For CDOS Credential Final Total # of Hours								
Which included at least 54 hours of Work-based Learning									





- 1. Workforce Readiness Indicators
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- 11. Examples of Work

UNPACKED

Connect questions to assessments.

Keep the career plan rolling for more years.

Create achievement statements for work experience



Utilize the work-based learning training plan as part of your employability skills profile

Teach your students how to journalize their experiences.

PASSPORT MARIO BATISTA

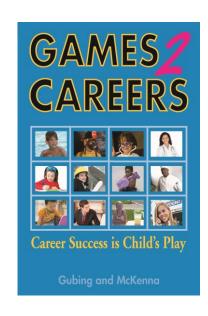
WORKFORCE READY

Susan Gubing - sue@careersmarts.com

CareerSmarts

- Career Planning, Work-based Learning, Advisory Boards, 21st Century Skills, Online Teaching
- 48 years in Career and Technical Education
- School/Industry Coordinator for Smithtown School District 38 years
- Professional Development Provider for
 - Buffalo State and Hofstra University online Work-based Learning Certification
 - CDOS Commencement Credential
 - Career DNA
- Games2Careers Author
- NY State Education Consultant for CDOS Standards, WBL
- Board of Directors for:
 - Hauppauge Industrial Association
 - Society for Human Resource Management
 - Connect To Tech
 - Long Island Business Educators
 - NYS Work Experience Coordinator's Association







www.xtremeintern.com

RESOURCES



Work-based Learning Programs

http://www.p12.nysed.gov/specialed/publications/CDOScredential-att3.htm

Model Employability Profile and Directions

http://www.p12.nysed.gov/specialed/publications/CDOScredential-att4.pdf

Career Plan Form

http://www.p12.nysed.gov/specialed/publications/CDOScredential-att2.pdf

NYS WORK EXPERIENCE COORDINATORS ASSOCIATION — <u>www.nysweca.com</u>

March Conference

Work-based Learning Certification from Buffalo State or Hofstra

University sue@careersmarts.com