



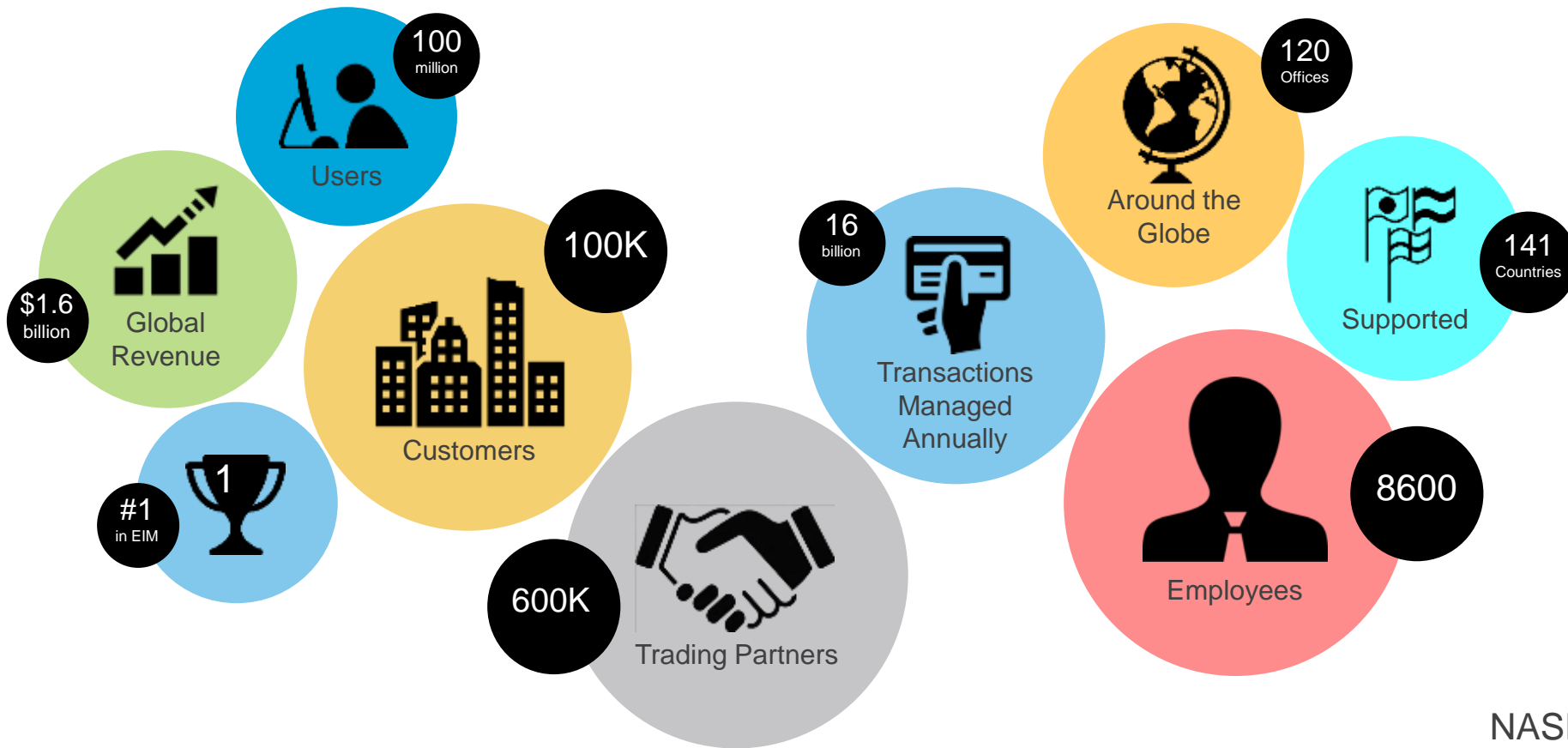
OpenText

A smarter way to work

Matthias Fischer – Senior Solutions Consultant, OpenText Australia

Who is OpenText?

OpenText is one of the most successful software companies in the world. We're a leader in Enterprise Information Management, helping companies manage information for improved productivity, competitiveness and customer experiences



NASDAQ: OTEX, TSX: OTC

20 Years of Innovation & Partnership

#1 Solution Extension Partner

4500+ Customers

12+ Resell Solutions



- SAP® Certified Integration with SAP NetWeaver®
- SAP® Certified Integration with Applications on SAP HANA®
- SAP® Certified Integration with SAP® S/4HANA, on-premise edition
- SAP® Certified Integration with SAP Applications
- SAP® Certified Enterprise Support Integration
- SAP® Solution Extension

S/4HANA

Cloud

Content Enriched Business Process Transformation

Co-Development of DoD 5015.2 certified Records Management

Solution Extension Partnership (Reselling)

First ISV Powered by SAP NetWeaver

ArchiveLink Co-Development



SAP Pinnacle Awards 2011 WINNER

SAP Pinnacle Awards 2010 WINNER

SAP Pinnacle Awards 2009 WINNER

SAP Pinnacle Awards 2008 WINNER

SAP Pinnacle Award for 9 consecutive years (2008-2016)

Why is SmartCity important

Why is it so critical that city leaders begin thinking more like a systems engineer?

Consider these facts:

- In 1950, there were 83 cities with populations exceeding one million;
- 2007, this number had risen to 468.
- By 2050 the World Health Organisation estimates 70 percent of the global population will live in cities

Cities in Motion Index 2014

Cities are ranked along 10 dimensions

1. *Governance*
2. *Public Management*
3. *Urban Planning*
4. *Technology*
5. *The Environment*
6. *International Outreach*
7. *Social Cohesion*
8. *Mobility and Transportation*
9. *Human Capital*
10. *The Economy*



TOP 10 SMART CITIES	
CITY	INDEX
1. Tokyo	100%
2. London	84%
3. New York	81%
4. Zurich	80%
5. Paris	79%
6. Geneva	76%
7. Basel	71%
8. Osaka	69%
9. Seoul	68.3%
10. Oslo	68%

Opportunities Sparked by Technology



Apps

Mobile devices:
new primary access
point for workers
and citizens



#1 tech priority
for both IT execs and
public sector leaders: "Improve
the use of

data



and analytics to improve
decisions and outcomes"



Internet of Your Things



"Smart" assets will
make processes
more efficient, provide new
capabilities, and spark new ideas

85% of CxOs

view IT department as **key resource**
for achieving strategic goals



58% →
of new IT
investments will
directly involve
public sector leaders
in 2013



80%
of new IT
investments will
directly involve
public sector
leaders **by 2016**

70%

of CIOs will
embrace a cloud
first strategy
in 2016



We Are All Information Companies.

The Digital Revolution

Extreme Automation

DISRUPTIVE TECHNOLOGIES

Robots, 3D Printing,
Digital, Cognitive, Artificial Intelligence,
Machine to Machine

Extreme Computing Power

DISRUPTIVE TECHNOLOGIES

Scalar, In-Memory, SSD,
Neural Networks, Massive
Computer Arrays

Extreme Connectivity

DISRUPTIVE TECHNOLOGIES

5G Networks, Global Internet,
4 Billion Connected Users,
1 Trillion Devices

The Pace of Change is Accelerating



Content in Business Context

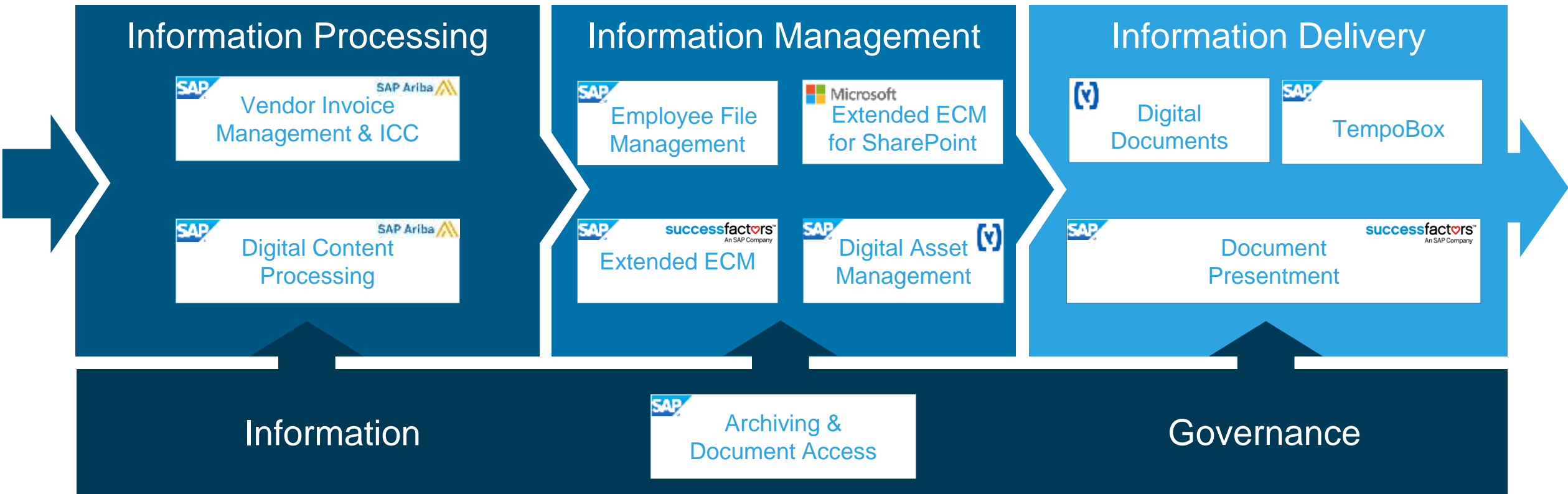
Information Flows

Enable the Digital Transformation



OpenText's SAP Portfolio

Information-flows for the Digital Enterprise



Connected Workspaces x in ECM – Value Pattern

Content

Documents

- Financial documents
- Quotations, Contracts
- Invoices, etc.

Digital Media

- Product Collaterals
- How to use videos, ...

+ Context

Business Data

- CRM (Sales, Marketing, Srv.)
- ERP (Logistics, Finance)
- Supply Chain (Procurement)

Business Relationships

- Related Documents
- Related Business Objects

Business Process

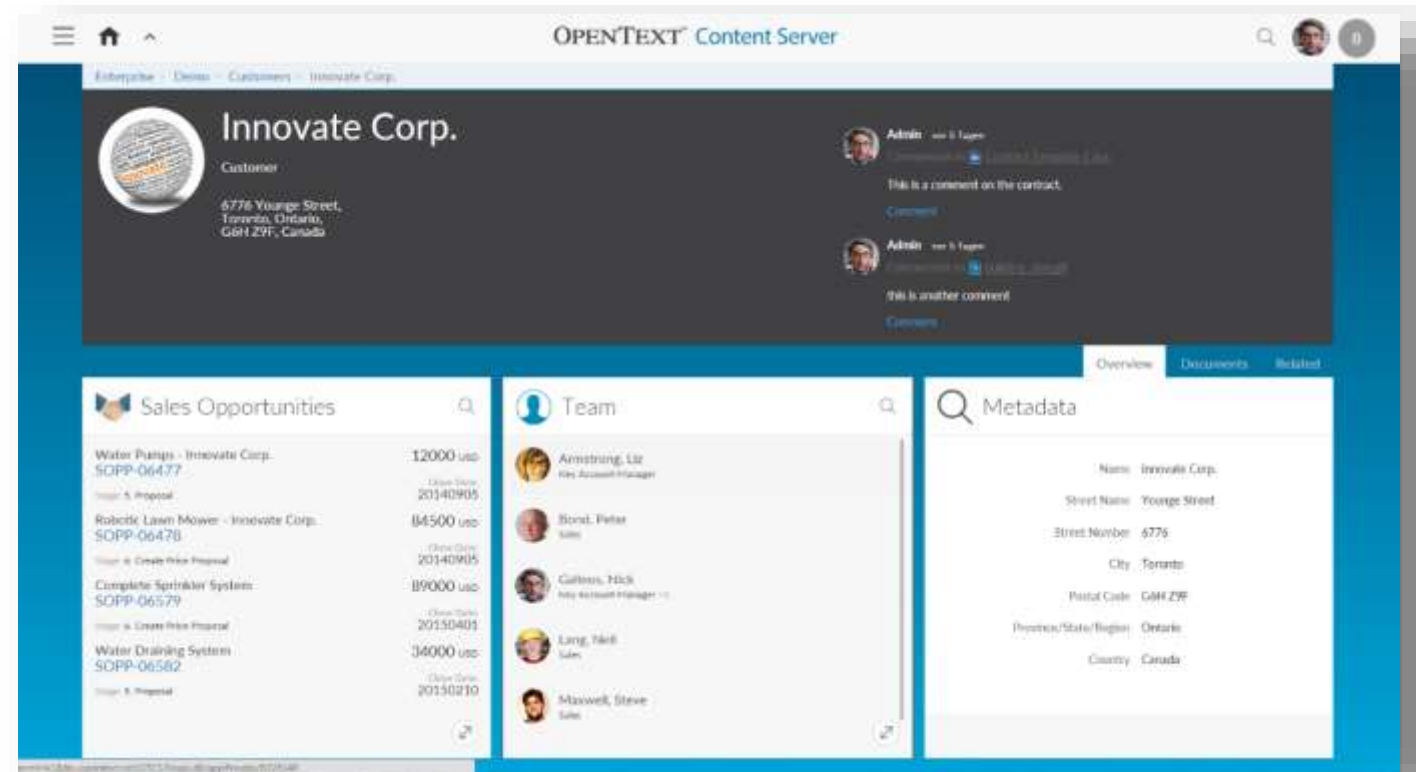
= Value

- Increased Productivity
- Improved Customer Service
- Better / Faster Decisions
- Better Insight
- Compliance

Consistent – Relevant – Personal – Connected

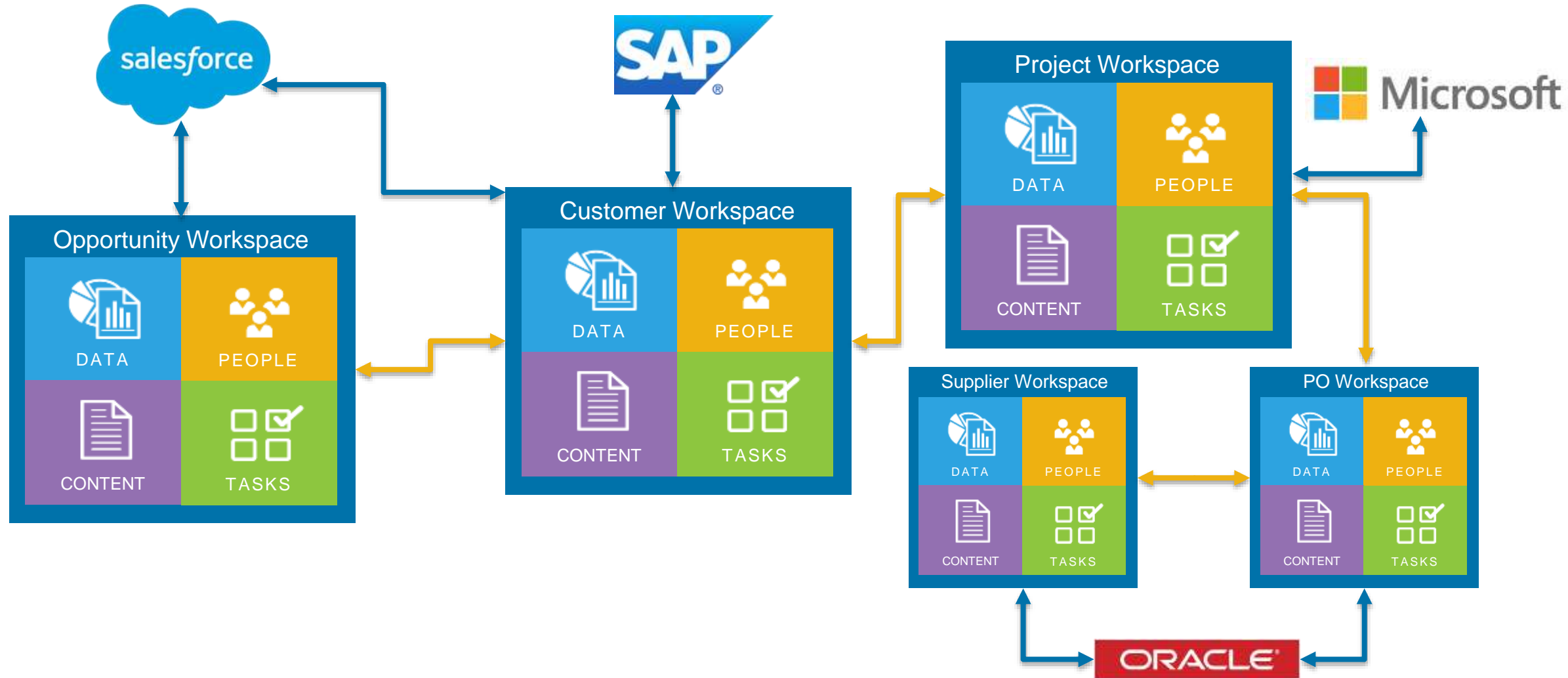
Concept of a Business Workspace

A **business workspace** represents a meaningful **entity** in your organisation, e.g. a **customer**, a sales **opportunity**, a **legal matter**, a **project**, or even a **community** of people with common interests.



Your Information Backbone

Network of Business Workspaces



Better Engagement “Business” User Interface

Global Trade AG (1031)
Gutleutstrasse 53, Frankfurt, Hessen, 60329, Germany

Glad we won the project
Comment

Added Document: Project Contract.pdf

Sales Opportunities	Team	Metadata
Global Trade - Myo ar... 149,000 USD Global Trade - Myo armband Stage: Proposal/Price Quote Close Date: 20151030	Adam Minton Sales Manager Jane Bond Support Representative Joe Lesh Technical Account Manager Nick Wheeler Account Manager	Customer: 1031 Name: Global Trade AG Street: Gutleutstrasse 53 City: Frankfurt Postal Code: 60329 Province/Stat...: Hessen Country: Germany Industry: Trade Status: Customer

Innovate Corp.
Customer

Overview Documents Related

Sales Opportunities	Sales Orders
Water Pumps - Innovate Corp. 12000 USD SOPP-06477 Close Date: 20140905 Stage: 5. Proposal	Sales Order SO-5544 Water Pump - W90 (44 Garden Care Product) Status: Fully Delivered Planned Target Date: 20140916
Robotic Lawn Mower - Innovate Corp. 84500 USD SOPP-06478 Close Date: 20140905 Stage: 6. Create Price Proposal	Sales Order SO-5545 Complete Sprinkler System Garden Care Product (2720-30) Status: Fully Delivered Planned Target Date: 20140924
Complete Sprinkler System 89000 USD SOPP-06579 Close Date: 20150401 Stage: 6. Create Price Proposal	Sales Order SO-5546 Water Pump - W90 (44 Garden Care Product) Status: Fully Delivered Planned Target Date: 20140905
Water Draining System 34000 USD SOPP-06582 Close Date: 20150210 Stage: 5. Proposal	Sales Order SO-5547 AquaContour Automatic Set (27 Garden Care Product) Status: On Track Planned Target Date: 20140905

Value to the Business

Enabling Business Capabilities through OpenText solutions

Procurement Excellence



Manage Sourcing
Projects



Manage Suppliers &
Contracts



Order Products &
Services

Financial Excellence



Customer
Invoicing



Collections



Expense
Management



Accounts
Payable

Operation and Production Excellence



Quality Management



Enterprise Asset
Management



Logistics &
Distribution

Human Resources Excellence



Manage Employee
Info



Talent Sourcing &
Acquisition



Reward &
Retain

Customer Excellence



Digital Asset
Management



Sales Account
Management



Customer Billing &
Service

Information Technology Excellence



Data Archiving



Paper Archive
Elimination



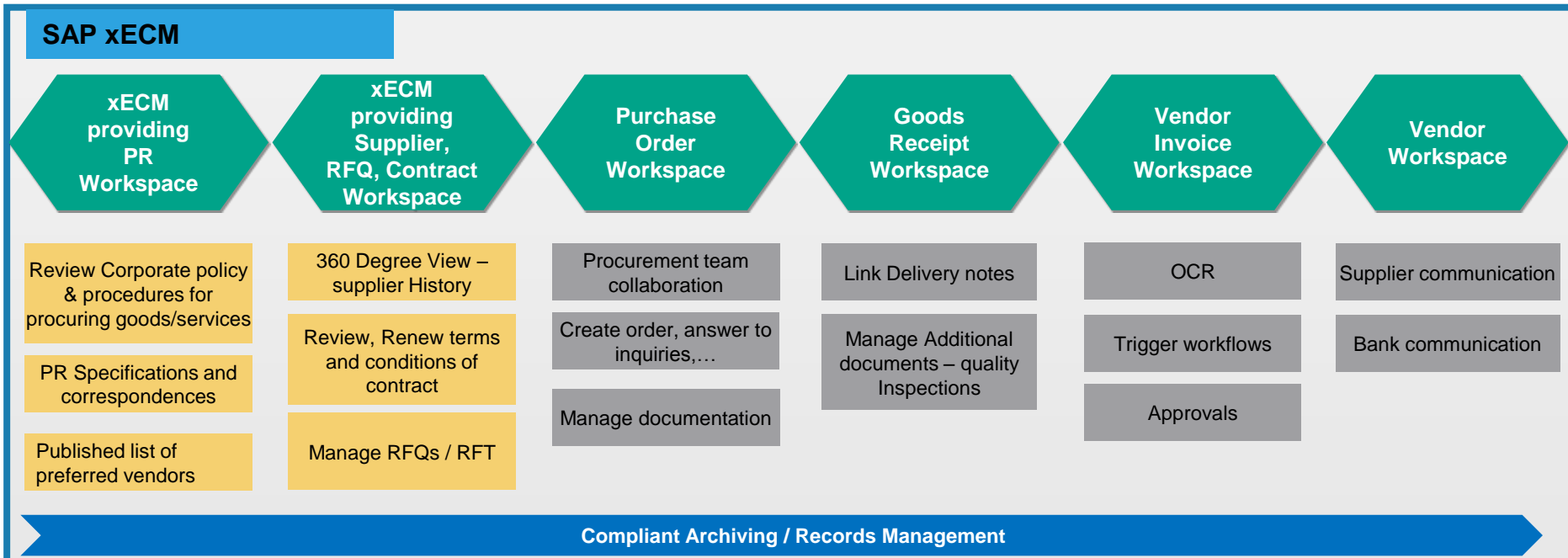
Legacy
Decom



Records
Mgmt

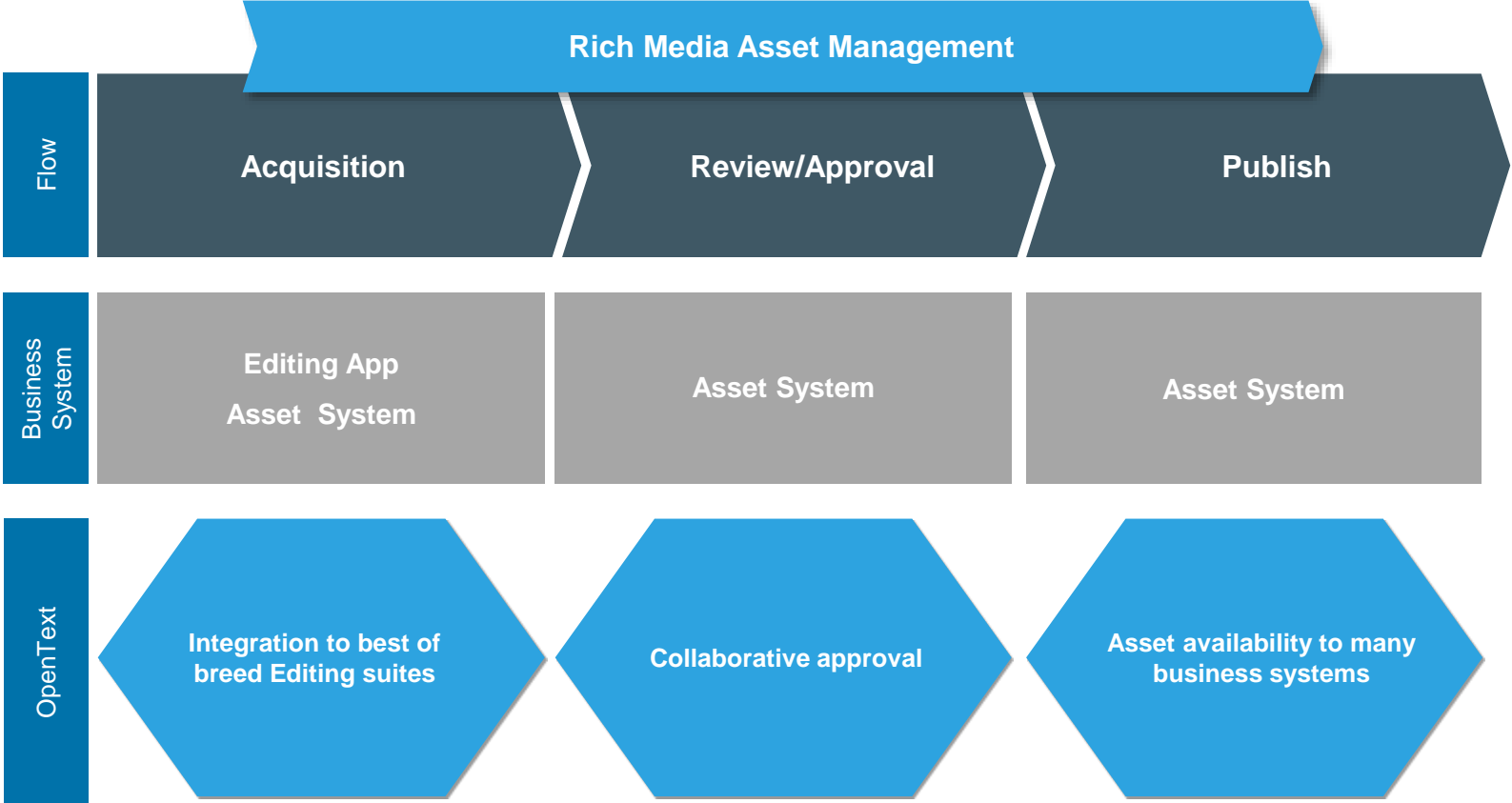
Example 1: Procure to Pay

Procure to Pay Value Chain



Example 2: Rich Media Assets

Rich Media Asset Management Sub-Process



Rich Media Asset Management Sub-Process

Acquisition/Collect

Editing App
Camera
Asset System

Integration to best of
breed Editing suites

Direct upload from smart
Phones and Tablets

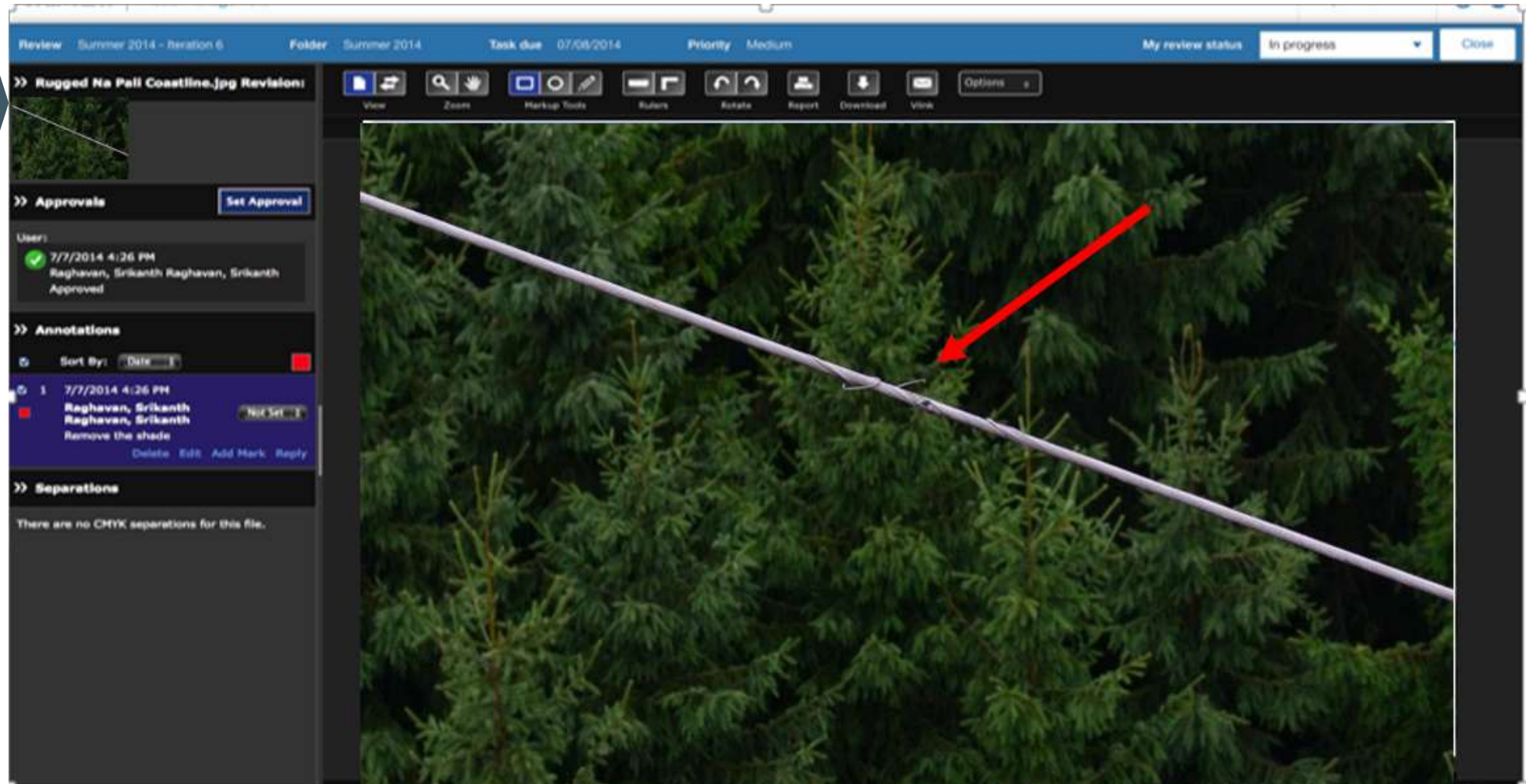
The screenshot displays the OpenText Media Management interface. The top navigation bar includes 'Folders', 'Jobs', 'Reviews', and 'Lightbox (2)'. A search bar on the right contains the text 'powershot'. The main content area shows a grid of eight images, each with a file name and a description. The descriptions for all images are 'Canon Powershot A480'. The file names are: 8796162981918.jpg, 8796163047454.jpg, 8796163112990.jpg, 8796163178526.jpg, 8796163244062.jpg, 8796163309598.jpg, 8796163375134.jpg, and 8796163440670.jpg. The interface also shows a folder structure on the left, including 'My Folders', 'Public Folders', and 'eCommerce Product Cat'.

Rich Media Asset Management Sub-Process

Review/Approval

Asset System

Collaborative Approval



Rich Media Asset Management Sub-Process

Publish

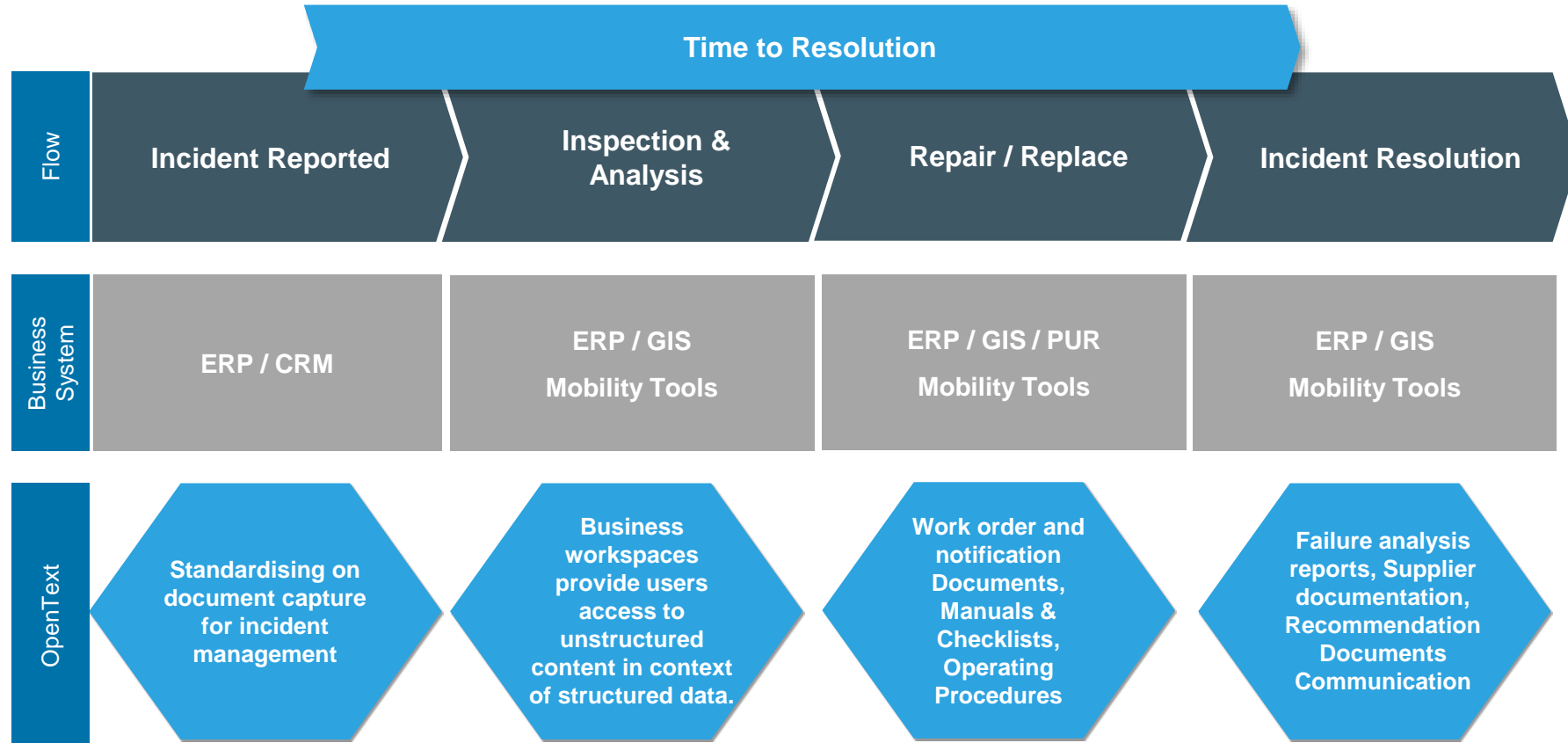
Digital Asset System

Asset Availability in many systems and xECM Business Workspace

The screenshot displays the SAP Extended ECM interface. At the top, the user is identified as Marc Diefenbruch (mdiefenb@TH). The main navigation bar includes 'Enterprise', 'Personal', 'Tools', 'Business Workspaces', and 'Admin'. The current workspace is 'Plant Maintenance'. On the left, a 'Content Filter' sidebar allows filtering by name, folder view, EXIF metadata (Camera Model, Date Time, F-Stop, Focal Length, Shutter Speed), and modified date. The main area shows a large image of a high-voltage electrical insulator with a detailed EXIF panel on the right: 'iStock_0000050903...', Size: 73 KB, Date: 10/30/2013 12:40 PM. Below the main image is a row of five smaller asset thumbnails, each with its own EXIF details, including stock IDs, sizes, and dates.

Example 3: Fault Management

Fault Management Sub-Process



Fault Management Sub-Process

Incident Reported

ERP / CRM

Standardising on document capture for incident management

The screenshot displays a software interface for equipment management. The top navigation bar shows 'Innovate > Equipment > P-100 - Pump Precision 100'. The main content area is divided into several sections:

- Equipment Card:** A purple cube icon is next to the text 'P-100 - Pump Precision 100 Equipment'. Below this are icons for a speech bubble and a star.
- Map:** A map view shows a location in Berlin, Germany, with a red pin on 'Kollhoff-Tower'. A pop-up window for 'Kollhoff-Tower' provides details: 'Kollhoff Tower, Potsdamer Platz 1, 10185 Berlin, Germany'. The map includes street names like 'Potsdamer Straße' and 'Kollhoffstraße'.
- Mail Folders:** A tree view of mail folders is visible, including 'Deleted Items', 'Drafts', 'Inbox', 'Junk E-mail', 'Outbox', 'RSS Feeds', 'Sent Items', 'Search Folders', 'Enterprise Connect', 'Searches', 'IMDL802', 'Favorites', and 'Innovate'. Under 'Innovate', there are sub-folders for 'Administration', 'Bridge Test', 'Case Management', 'Contract Management', 'Departments', 'Enterprise Asset Management', 'Equipment', 'Functional Locations', 'Maintenance Notifications', 'Maintenance Orders', 'Equipment Failure Analysis (88000813588)', 'Check Measurement Pump (88000813008)', '1 - Analysis Objective', '2 - Detailed Information', '3 - Analysis', '4 - Recommendations', 'Correspondence', 'Related Equipment', 'Related Functional Locations', 'Equipment Failure Analysis Pump P-3889 (88000817244)', 'Replace work spindle (88000817244)', 'Management of Change', 'Shutdown Turnaround', 'Work Orders', 'Search Documents', 'Task List', 'Marketing', 'RCM & RSM Demo Content', 'Procurement', 'Production and Operation', and 'Project Management'.
- Correspondence Table:** A table with columns: Name, From, To, Subject, Sent Date, Received Date. It shows one entry: 'Manufacturer' from 'None' to 'None' with subject 'None' and dates 'None'.
- Manufacturer Form:** A form with fields: Name (Manufacturer), Description, Created (01/03/2011 01:05 PM), Created By (Berthoin, Jeff), Nickname (169047), Type, Size, Display, Modified (08/05/2014 14:00), Owned By (Berthoin, Jeff), and Short Links. There are 'Update' and 'Back' buttons at the bottom.

Fault Management Sub-Process

Inspection & Analysis

ERP / GIS
Mobility Tools

Business workspaces provide users access to unstructured content in context of structured data.

The screenshot displays a 'Business Workspace' window. On the left, a file tree is expanded to show 'P-3000-N001 - Electric pump 001'. The tree includes folders for 'Calculations', 'Drawings', 'Inspection Report', 'Manuals', 'Pictures', and 'Related Objects'. The 'Manuals' folder is selected, showing 'Pump Manual.pdf'. Below this, a list of related objects is visible, including '00000000010004174 - Electric pump motor', 'Equipment Failure Analysis for Pump (000000816360)', and 'M-3000-N051 - Motor for electric pump, 250kw'. The main pane on the right displays a technical manual page titled '2.4 PUMP ASSEMBLY'. The text describes the minimal assembly required for MP-1 and MP-2 pumps. Below the text is a diagram showing a pump head being mounted onto a motor shaft. Labels in the diagram include 'Mounting Bolt', 'Mounting Holes', 'Motor Shaft', and 'Pump Shaft Tang'. The diagram shows a bolt being inserted into a hole on the pump head, which is aligned with a hole on the motor shaft. A tang on the pump shaft is also visible. The page number '8 / 27' and a zoom level of '66,7%' are shown at the top of the manual viewer. The bottom of the window shows a status bar with the dimensions '8,50 x 11,00 in'.

Fault Management Sub-Process

Repair / Replace

ERP / GIS / PUR
Mobility Tools

Work order and notification Documents, Manuals & Checklists, Operating Procedures

Created with OpenText
Document Presentation for SAP Solutions



Info from Asset System

Work Order

Order ID	818981
Order Name	M17-002 motor maintenance
Date	28.05.2013

Business Rules

ATTENTION: Please adhere to the the new standard operation procedure effective as of May 1:st. The updated instructions are enclosed in affected work orders.

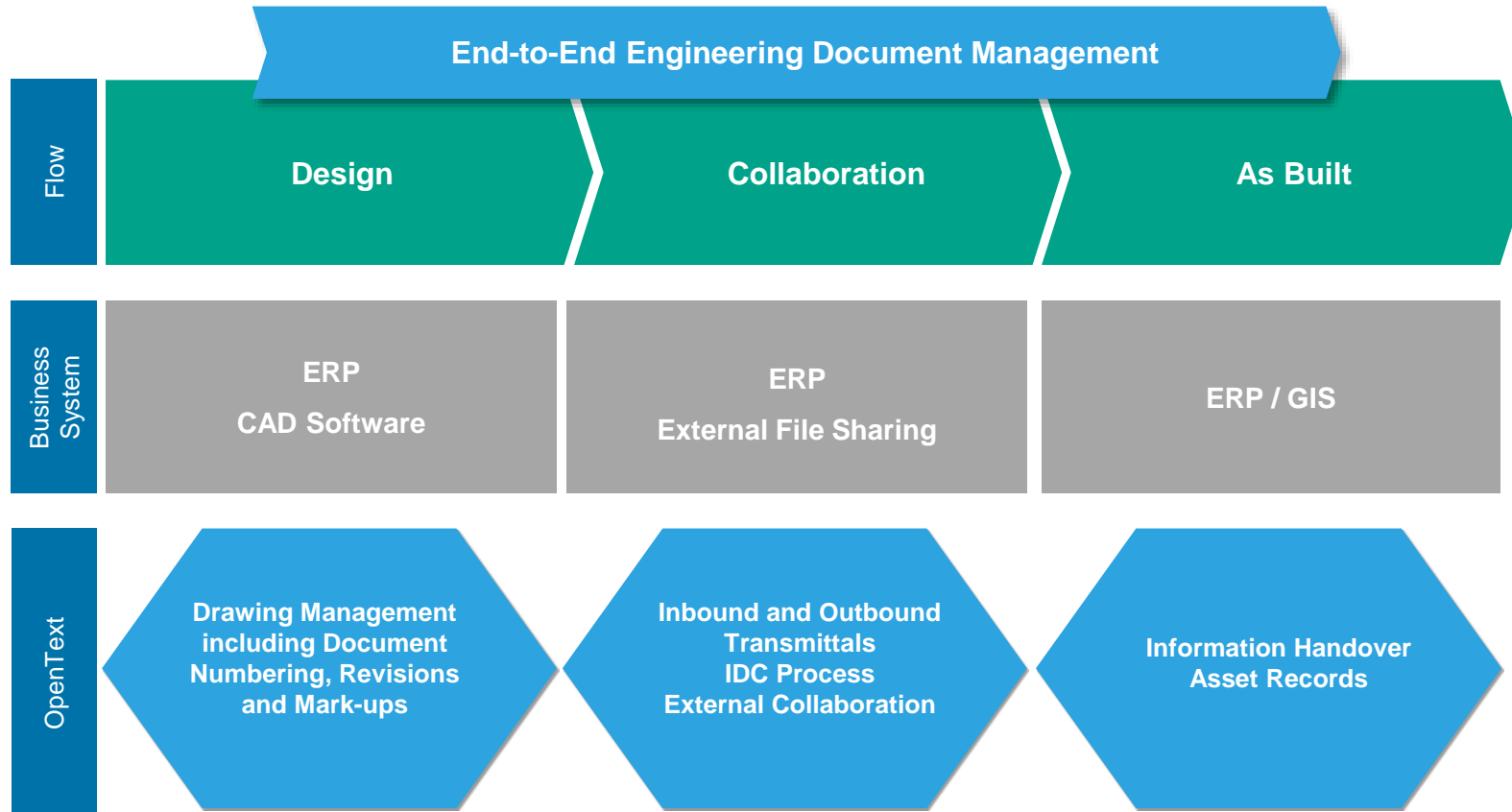
Contents

Section	Page
Notification details	2
Operations List	3
Documents List	6
Pump Manual pdf	7
technical drawing jpg	34
Steam engine pdf	35
enclosure_for_dummies.pdf	36
Heat Sensor pdf	37
Conduit Box pdf	38
Bearings Types.pdf	39

Info from Asset System and Extended ECM

Example 4: Management of Engineering Documents

Asset Commissioning Sub-Process



Asset Commissioning Sub-Process

CAD Manager

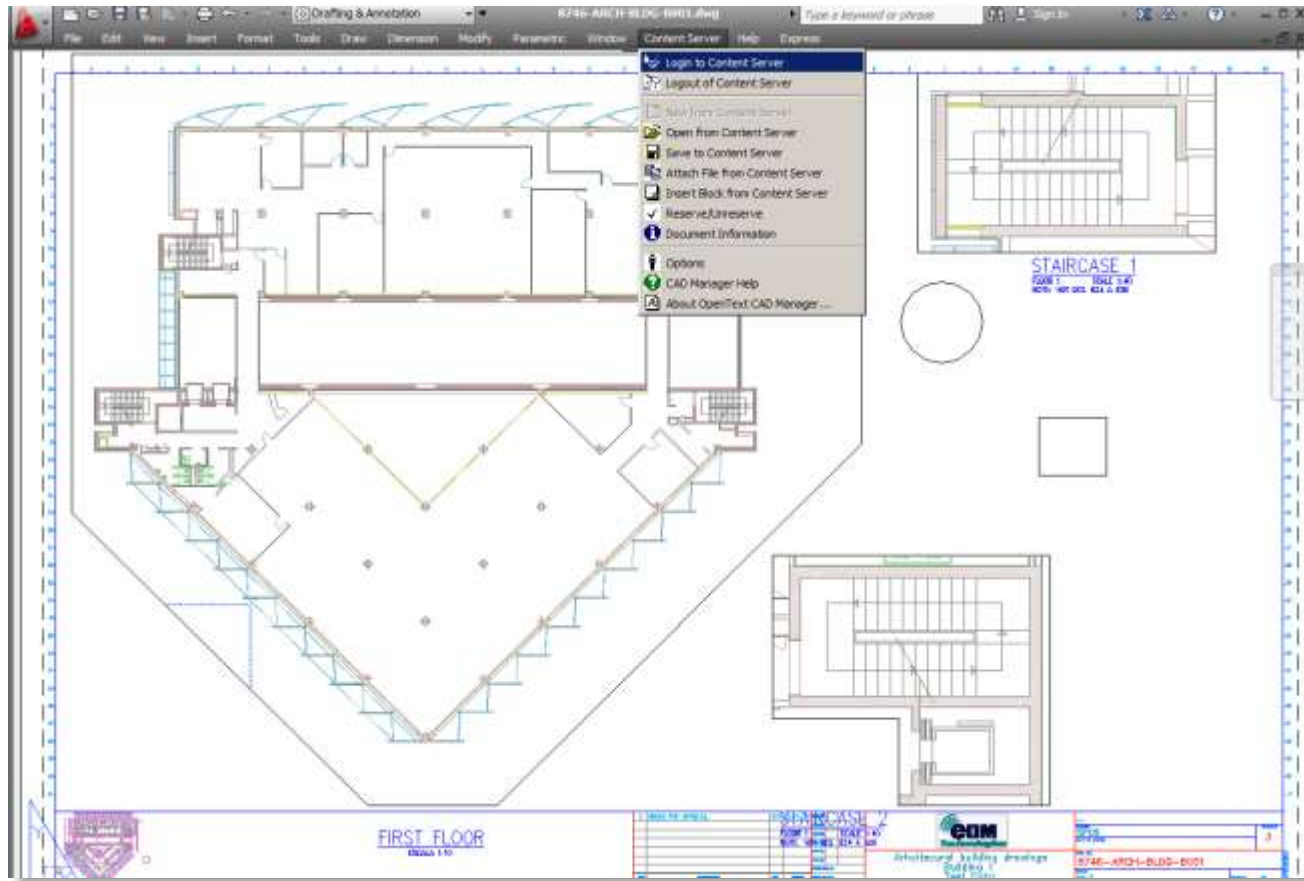
- Seamless integration between AutoCAD and OpenText
- Drawing and revision management
- Access and viewing of CAD files within OpenText
- Metadata synchronisation
- Non-CAD users are provided easy access to CAD files

Design

ERP
CAD Software

Drawing Management
including Document
Numbering, Revisions
and Mark-ups

Project specific CAD drawings managed in relevant workspace, providing ease of access during the design phase, increasing accessibility and relevancy in supporting existing processes



Asset Commissioning Sub-Process

BRAVA Viewer

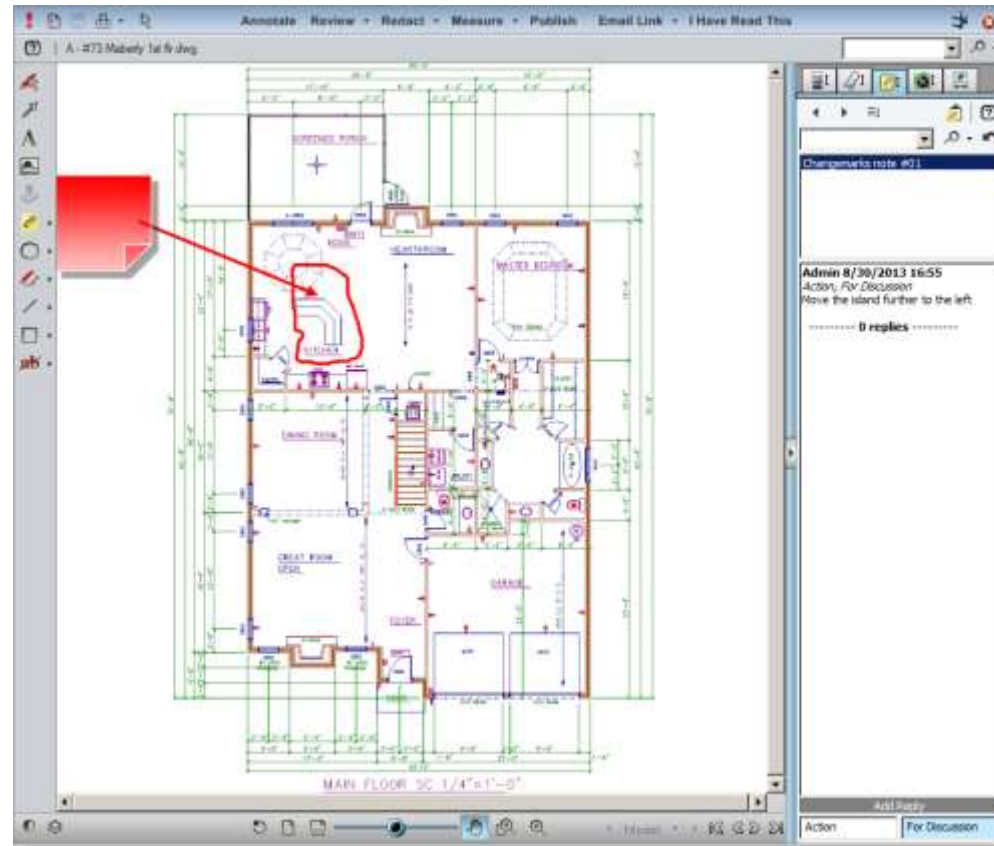
- CAD View/Print/Annotate for technical Drawings
- Mark-up & Redlining
- Thumbnails Batch Print
- Support for 3D drawings
- Mobile HTML 5 viewer

Design

ERP
CAD Software

Drawing Management
including Document
Numbering, Revisions
and Mark-ups

Online viewing, redlining and annotating
without the need for native CAD application,
providing increased accessibility without the
cost of additional native application licensing.
Increased collaboration through synchronous
viewing and annotation.



Asset Commissioning Sub-Process

Design

ERP
CAD Software

Drawing Management including Document Numbering, Revisions and Mark-ups

Revision Management

Controlled Revision Tracking

- Management of master record, creation and revision processes
- Allows a document to be revised by multiple parties concurrently
- Ability to manage revision requests
- Stakeholder tracking and notification

CRT Dashboard Organization Unit: BUS

Document Creation Wizard | Revision Request | Revision Sign In | Revision Cancel | Batch Transitions | Submit Transmittal

Inbound File Checkin

Project/Tag Maintenance | Unassign Document Number | Preferences | Refresh

Filter By: Active Documents | Wait | Tags | Owned By: All | Adam Menton

Get Documents | Clear Search Criteria

Basic Attributes | Category Attributes

Document Info: Document Name: [], Title: [], Project: [Project 1]

Modified Date: Start: [], End: []

Document Type: ADN Type: [Drawing], Revision Type: [Select Revision Type...]

ProcessFlow Info: ProcessFlow: [Issued for Construction], State: [], My Approvals: [Select option...]

Name	Revision Number	Modified Date	ProcessFlow	Current State	Title	Project	Revision Type	Req By
1796-ARCH-BLDG-8012.dwg	3	09/06/2013	Issued for Construction	Draft	Architectural building drawings for unit 8796	Project 1	As Built	Michael Keifer
1796-ARCH-BLDG-8013.dwg	3	09/06/2013	Issued for Construction	DC Final Review	Architectural building drawings for unit 8796	Project 1	Construction	David Williams
1796-CIV-PAVE-E001.dwg	3	02/13/2013	Issued for Construction	DC Final Review	Civil drainage drawings for paving and surface	Project 1	Construction	David Williams
1796-CIV-PAVE-E002.dwg	3	02/13/2013	Issued for Construction	DC Final Review	Civil drainage drawings for paving and surface	Project 1	Construction	David Williams
1796-CIV-PAVE-E003.dwg	3	02/13/2013	Issued for Construction	DC Final Review	Civil drainage drawings for paving and surface	Project 1	Construction	David Williams
1796-CIV-PAVE-E004.dwg	0	02/13/2013	Issued for Construction	DC Final Review	Civil drainage drawings for paving and surface	Project 1	Construction	David Williams
1796-CIV-PAVE-E005.dwg	0	09/06/2013	Issued for Construction	DC Final Review	Civil drainage drawings for paving and surface	Project 1	Construction	David Williams
1796-CIV-PAVE-E006.dwg	0	02/13/2013	Issued for Construction	Technical Review	Civil drainage drawings for paving and surface	Project 1	Construction	David Williams
1796-ELEC-EQUIP-C001.dwg	3	08/28/2013	Issued for Construction	Submitted	Electrical equipment layouts	Project 1	Construction	David Williams
1796-ELEC-EQUIP-C002.dwg	0	02/13/2013	Issued for Construction	Submitted	Electrical equipment layouts	Project 1	Construction	David Williams
1796-ELEC-EQUIP-C003.dwg	0	02/13/2013	Issued for Construction	Submitted	Electrical equipment layouts	Project 1	Construction	David Williams
1796-INSP-DE-H003.dwg	0	02/13/2013	Issued for Construction	Submitted	Inspection data sheets for unit 8796	Project 1	Construction	David Williams
1796-INSP-DE-H004.dwg	0	02/13/2013	Issued for Construction	Submitted	Inspection data sheets for unit 8796	Project 1	Construction	David Williams
1796-PLT-PLAN-A002.dwg	0	02/13/2013	Issued for Construction	Submitted	Unit 8796 plot plans	Project 1	Construction	David Williams
1796-PLT-PLAN-A003.dwg	0	02/13/2013	Issued for Construction	Submitted	Unit 8796 plot plans	Project 1	Construction	David Williams
1796-SFTY-EVAC-Q011.dwg	3	02/13/2013	Issued for Construction	Draft	Safety evacuation diagrams	Project 1	Construction	David Williams

Asset Commissioning Sub-Process

Design

ERP
CAD Software

Drawing Management including Document Numbering, Revisions and Mark-ups

Approval Control and the ability to enforce IDC processes

Advanced State Management

- Ability to define which state(s) the document is able to transition to based on current state of the document
- Extended permission controls with the ability to change permissions between states
- Provides a complete history of all actions against a document, tracking the type of action, date/time, its status in the current process flow

The screenshot shows a software interface for document management. The top part features a 'Process Flow Event Auditor' table with columns for Event, Date, ProcessFlow, State, Version, User, and Comments. A red box highlights the 'ProcessFlow' column header. Below the table is a state transition diagram with nodes for Draft, Submitted, Rejected, DC Final Review, IFC Complete, Checker, and Technical Review. Arrows indicate the flow between these states.

Event	Date	ProcessFlow	State	Version	User	Comments
A state transition from 'IFC Complete' to 'Draft' occurred.	02/08/2013	Issued for Construction	Draft	4	BU1_EngMgr_User1	
Process flow initiated	02/08/2013	Issued for Construction	Draft	4	BU1_EngMgr_User1	Revision 3
A state transition from 'DC Final Review' to 'IFC Complete' occurred.	02/08/2013	Issued for Construction	IFC Complete	3	BU1_DisControl_User1	
A state transition from 'Draft' to 'DC Final Review' occurred.	02/08/2013	Issued for Construction	DC Final Review	1	BU1_DisControl_User1	Data submitted by Contractor - all final data
A state transition from 'The Initiator' to 'Draft' occurred.	02/08/2013	Issued for Construction	Draft	3	BU1_DisControl_User1	
Process flow initiated	02/08/2013	Issued for Construction	Draft	3	BU1_DisControl_User1	Revision 3

Asset Commissioning Sub-Process

Design

ERP
CAD Software

Drawing Management including Document Numbering, Revisions and Mark-ups

Standard naming conventions

Automatic Document Numbering

- Ability to control uniqueness of numbering at a global, departmental or application level
- Ability to request and reserve multiple numbers for future documents
- Numbers can be structured from attribute prefixes, constants and suffixes
- Auto Sequence Generation

Drawing ADN Creation Form

Project: Project 1

Document Creation Notes:

Row	Unit	Discipline	SubClass	Class Letter	Drawing Number(s)	Quantity	Title
1	8746				Number is not official until saved	1	

Generate Numbers Numbers are...
Create Documents Cancel

Query Results

Filter: Clear Filter Clear Attribute

Discipline	Description
3D	3D-Models
ARCH	Architectural
CIV	Civil
ELEC	Electrical
INSP	Inspection
INST	Instrumentation
PIPE	Piping

Asset Commissioning Sub-Process

Collaboration

ERP
External File Sharing

Inbound and Outbound Transmittals
IDC Process
External Collaboration

Controlled process for all types of Transmittal activities of all relevant Project content not just drawings

Transmittal Management

- Transmittal lists provide a configurable set of transmittals for a particular project or purpose
- Ability to define distribution lists for transmittals with mode of delivery i.e. via tasks, email, zipped packages and [Managed File Transfer](#)
- Ability to associate transmittals with workflows
- Support for management and recording of acknowledgement and response

The screenshot displays the 'Edit Transmittal: OUT-VIC-0001' interface. It includes a document list, a recipient table, and a transmittal form with fields for project name, reason for issue, due date, and a list of recipients with their names and functions.

Type	Name	Version	Document Number	Unit
ARCH	8746-ARCH-BLDG-0018.dwg	1	8746-ARCH-BLDG-0018	8746
ARCH	8746-ARCH-BLDG-0019.dwg	1	8746-ARCH-BLDG-0019	8746
ELEC	8746-ELEC-PL-C001.dwg	1	8746-ELEC-PL-C001	8746
ELEC	8746-ELEC-PL-C002.dwg	1	8746-ELEC-PL-C002	8746
ELEC	8746-ELEC-PL-C003.dwg	1	8746-ELEC-PL-C003	8746

Recipients	Name	Function	Acknowledgement Required?
	Adam Minton	For Approval	Yes
	Jeff Benjamin	For Information	Yes
	Peter Bond	For Review	No

Item	Document Number	Unit	Discipline	Sub-Class	Revision Purpose
1	8746-ARCH-BLDG-0018	8746	ARCH	BLDG	new additions
2	8746-ARCH-BLDG-0019	8746	ARCH	BLDG	new additions
3	8746-ELEC-PL-C001	8746	ELEC	PL	new elect
4	8746-ELEC-PL-C002	8746	ELEC	PL	
5	8746-ELEC-PL-C003	8746	ELEC	PL	

NOTE:

ISSUED BY: Document Control Tel: 1.888-online Email: info@innovate-online.com

SIGNED: _____ Date: _____ Name: _____

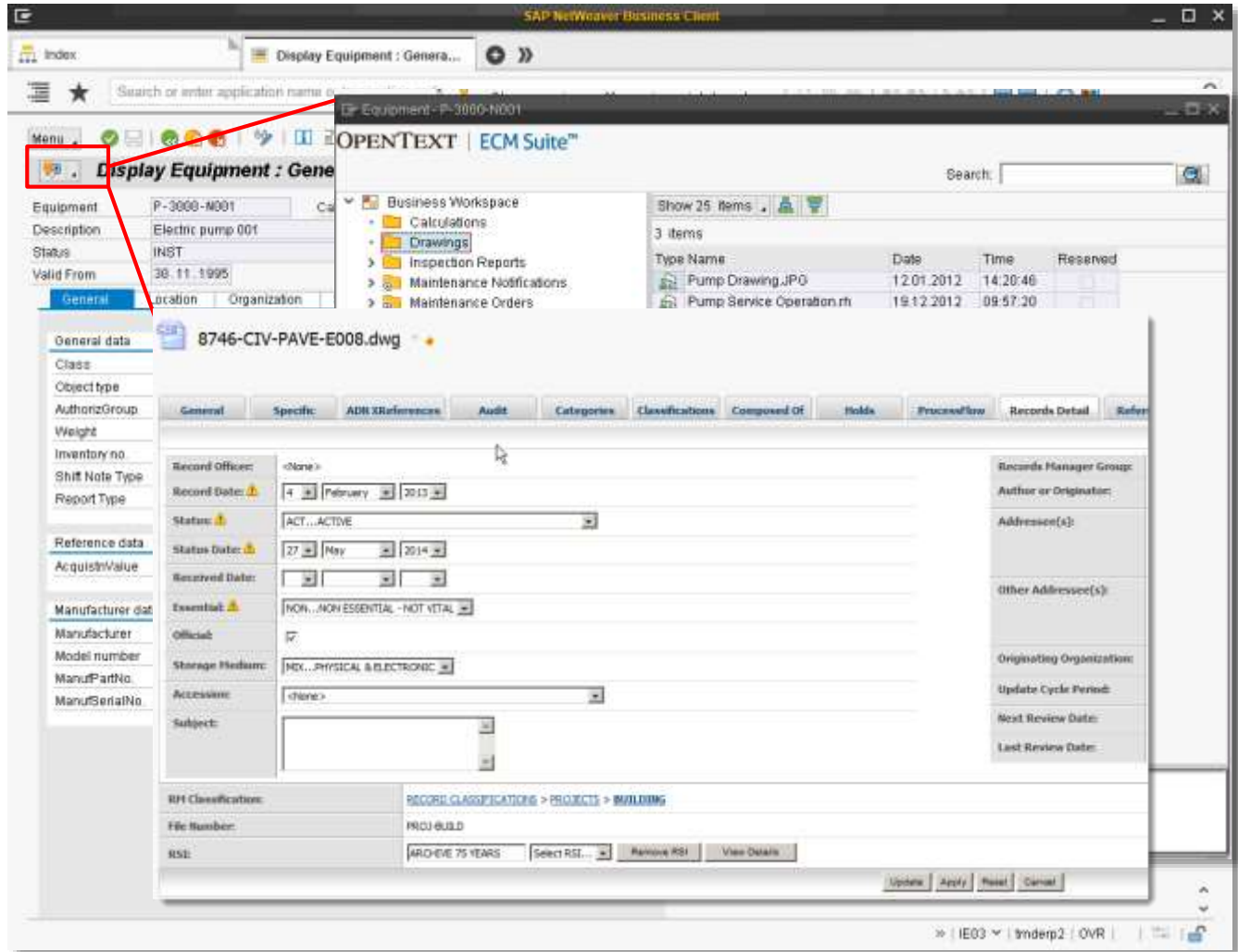
Asset Commissioning Sub-Process

As Built

ERP / GIS

Information Handover
Asset Records

Ensure correct management and compliance controls are in place on all content. Reducing risk and the potential of fines to the company by ensuring adherence to regulations



Example 5: Workforce Engagement

Extended ECM for SAP SuccessFactors

Combining three worlds for HR



HCM on premise

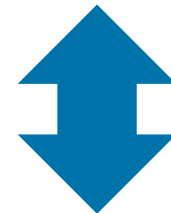
External third party Solutions



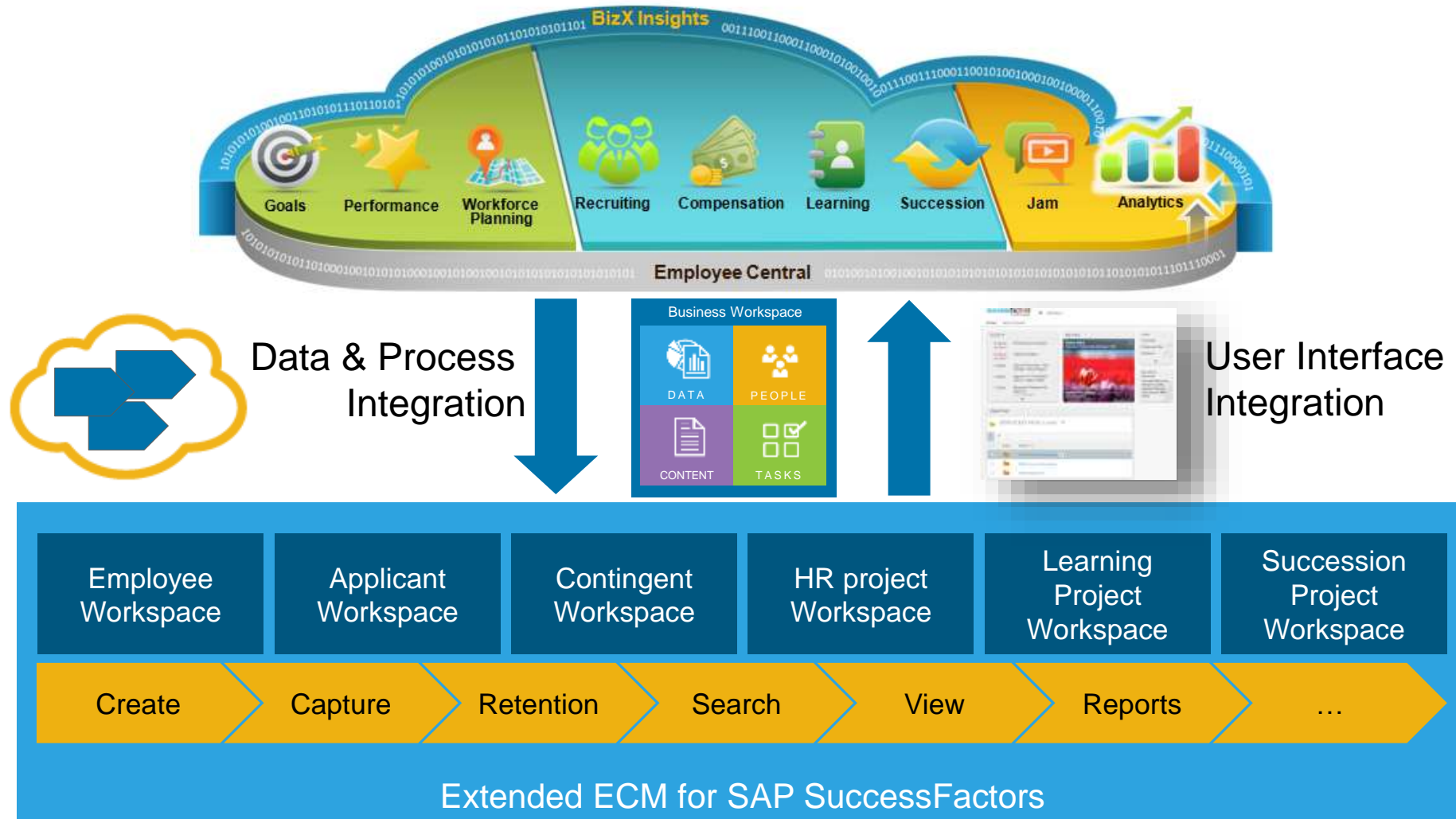
SuccessFactors



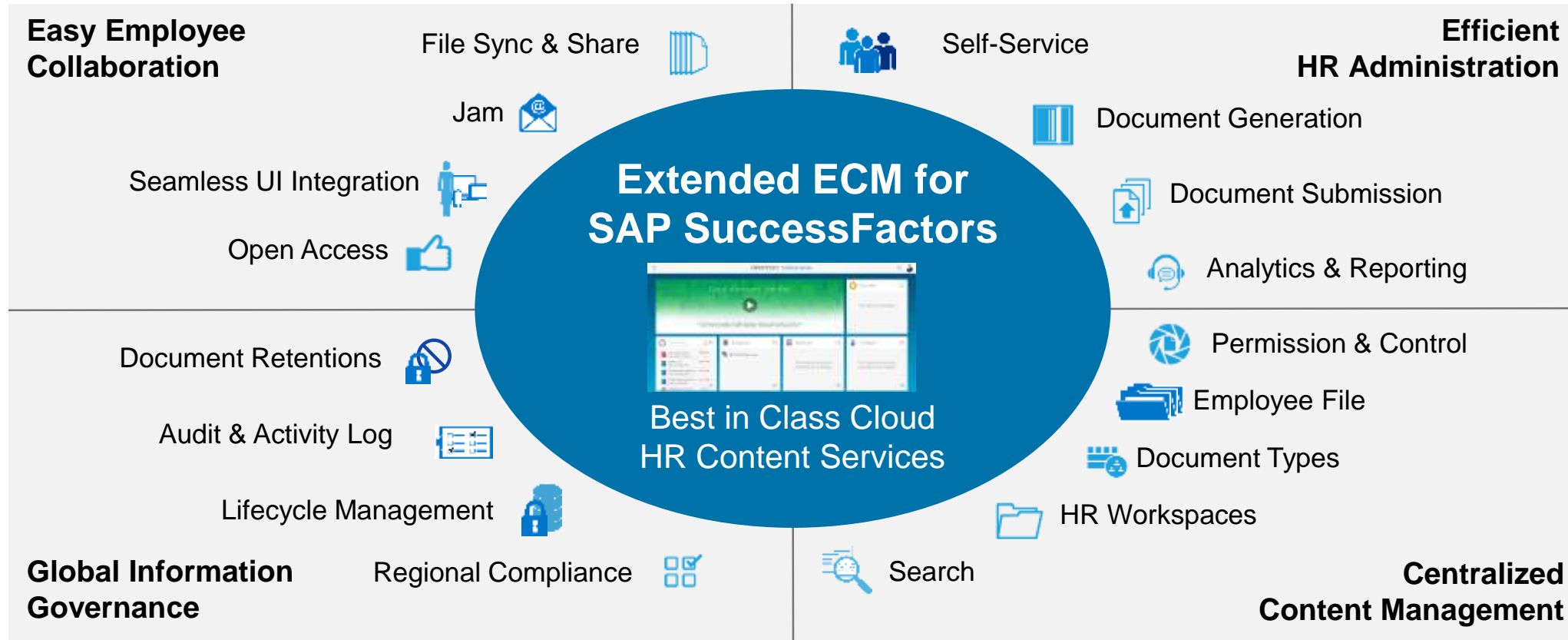
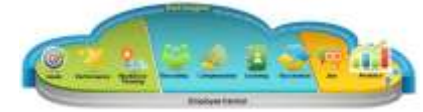
OpenText Connected Workspaces



Extended ECM for SAP SuccessFactors Integration Overview



xECM for SAP SuccessFactors Best in Class Cloud HR Content Services



Employee Workspace

Employee

Meta data
from leading
system

Tickets

Activity log

The screenshot shows the OpenText Content Server interface for an employee workspace. At the top, the breadcrumb navigation reads: Enterprise > xECM for SF > Business Workspaces > Employee Workspaces > 00100000 Mark Lewis. The main header area displays the employee's profile: a circular photo of Mark Lewis, his name '00100000 Mark Lewis', and statistics: '1 Missing Documents' and '2 Outdated Documents'. To the right, a metadata table lists: Employee No (00100000), Title (Mr), First Name (Mark), Gender (Male), Last Name (Lewis), and Nationality (German). Below the header is a navigation bar with tabs: Overview (selected), Documents, Dossier View, Reports, Self Service, and Related. The main content area is divided into three panels: 'Tickets' (showing 'No recently accessed workspaces to display'), 'Workflows' (showing 'No recently accessed workspaces to display'), and 'Activity Logs' (showing a list of actions like 'Appraisal_Carla_Grant_5402_14543... AddVersion', 'Appraisal_Carla_Grant_5402_14543... Create', 'Appraisal_Carla_Grant_5402_14543... Move', 'Appraisal_Carla_Grant_5402_14543... Fetch', and 'I9_Form_5402_1454403478776.pdf AddVersion').


Use cases



Saving thousands of hours per year and providing a platform for transformation



Products and Services



Time to Value



Digital Workplace



Bundeswehr
Wir. Dienen. Deutschland.
BwFuhrparkService

Enable the Digital World
OPENTEXT

Paperless Processes: A German Armed Forces' Mobility Service Provider Implements Vehicle Files with OpenText

BwFuhrparkService GmbH – A Federal Armed Forces'
Mobility Service Provider

BwFuhrparkService



“With the information from the documents and the data from the SAP system we are able to adapt our fleet better, in terms of quality and quantity, to meet actual demand.” - Christian Fink, SAP Project Manager for DMS/ECM at BwFuhrparkService GmbH

- Who? Founded in 2002, BwFuhrparkService GmbH employs 1,800 people across Germany in 24 so-called mobility centers and at 120 service stations. The vehicle fleet is comprised of more than 27,000 vehicles, covering ordinary commercial cars, trucks and buses as well as vehicles fitted with equipment specific to the military.
- Challenge
- Relevant information about fleet vehicles can only be found in documents; these can trigger and/or support key processes
 - Paper-based processes, together with highly decentralised organisational structures, impedes productivity / transparency
 - The ability of an enterprise to compete and to be and stay viable in the long term depends on greater efficiency through the use of digital processes across the board
- Solution
- OpenText Extended ECM, Email Management for Lotus Notes
- Value
- Comprehensive, immediate availability of all information on a vehicle speeds up processes tremendously, saves costs and ensures total transparency
 - Existing ECM infrastructure facilitates implementation of paperless end-to-end processes from supplier to customer
 - Management and development of the organisation optimised through a complete information base

Saving thousands of hours per year and
providing a platform for transformation



Products and Services



Time
to Value



Digital
Workplace

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“We’ve got the trilogy. Content Suite is the source of truth. SAP is the source of process. And SharePoint is the outer limits”

RICK QUARMBY, PRINCIPAL KNOWLEDGE MANAGEMENT ADVISOR, HYDRO TASMANIA



Who? Hydro Tasmania is Australia’s largest producer of renewable energy. Close to 1,200 employees manage operations across dozens of hydro-electric power stations, as well as a handful of gas power plants and wind farms.

- Challenge**
- Scattered information, source of truth problem
 - Content inefficiencies affecting safety measures
 - Slow, costly audit response

- Solution**
- SAP Extended ECM by OpenText, SharePoint connectors

- Value**
- Central, reliable information
 - Simplified proof of compliance
 - Projected time savings of 25,000h/year

“With OpenText, we can attach vital information to business objects, such as power stations, machines or individuals ... and we manage that high-currency information prudently” – Rick Quarmby

QUESTIONS?

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