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Advisories

New S&C Advanced Reporting Summary Tables (SCR 210513)

New summary tables (profile_monthly_statistics & profile_yearly_statistics) have been created to improve performance in S&C Advanced Reporting - Account Statistics and when generating rep_prop_acc_prod, rep_acc_prod_diff & rep_con_production.

These tables are not populated during the upgrade. They must be populated manually using the OPERA Utility Synchronize Summary Profile Statistics. For customers using S&C Advanced Reporting it is also necessary to run the Utility Synchronize Profile Hierarchy.

Both of these new Utilities are explained in detail in OPERA Knowledgebase.

OPERA Business Intelligence (OBI)

Featured OBI Enhancements

Monthly Resv Pace and Future Resv Monthly Cube Enhancements

When the **OBI_SYNC_LOCAL_DATAMARTS_FOR_PACE** and **OBI_USE_LOCAL_DATAMARTS_FOR_PACE** parameters are set to **Y**, data is loaded from the reservation_summary_log_lcl_vw and obi_reservation_stat_daily_lcl views. These views are built from local tables in the BI database.

OBI USE 11G PACE CUBE Application Setting [226136]

The **OBI USE 11G PACE CUBE** application setting has been exposed in OBI to upgrade the structure of the Pace cube to the 11g Structure.

OBI Enhancements

SCR #	Clarify #	Module	Title
228037	10	BI	OBI: CLOUD PROJECT- Dimension Security DAILY_SUMMARY_BI Cube
The fundamental concept for all the Dimension Security SCR's is that now all the Dimensions are property specific. This includes Profiles such as Guests, Companies and Travel Agents. (Except Time Dimension). Before this change the Dimensions were Global, meaning we were not storing the Facts at the property level but at the Template Code Level.			
228044	10	BI	OBI: CLOUD PROJECT- Dimension Security POS_BI Cube
The fundamental concept for all the Dimension Security SCR's is that now all the Dimensions are property specific. This includes Profiles such as Guests, Companies and Travel Agents. (Except Time Dimension). Before this change the Dimensions were Global, meaning we were not storing the Facts at the property level but at the Template Code Level. So before when a user who has BI access to just one property runs a report on Market Code and Revenue, he would see the Revenue for all the properties not just the property he has access to. Also he would see all the profiles even though they belonged to another property. But after this change he will see only the Market Codes configured in his property and the revenue for his property and will only see the profiles owned by his property.			
233757	10	BI	FUTURE-CUBE: Read from local DM tables
Cube will now be loaded from the reservation_summary_log_lcl_vw and obi_reservation_stat_daily_lcl views. These views are built from local tables in the BI database : obi_Reservation_Stat\$Daily and Obi_Reservation_Summary_Log .			
233754	10	BI	RPM-CUBE: Read from local DM tables
RPM Cube will now be loaded from the reservation_summary_log_lcl_vw and obi_reservation_stat_daily_lcl views. These views are built from local tables in the BI database : obi_Reservation_Stat\$Daily and Obi_Reservation_Summary_Log .			

232781	10	BI	PACE: Improve the data load process for Full Builds
<p>In order to increase the speed of the Reservation_Pace builds, changes have been made to load the data for the next set of snapshots as soon as the first set starts building. So using the previous example; once the data for the first set of 3 snapshots is submitted to OLAP (Status = BUILDING) we can start loading the data for the next set of 3. This will reduce/eliminate the wait time between the builds.</p>			
232776	10	BI	11G PACE: Partition the Fact table by Snapshot date to improve load performa
<p>NewTable OBI_RESERVATION_PACE_FACT_T which is partitioned by Date created in the BI 11g Schema. When building the Pace Cube the data will be loaded in this Table prior to building the Cube RESV_PACE_BI. This will increase the load performance of the cube.</p>			
228053	10	BI	OBI: CLOUD PROJECT- Dimension Security REQUEST_BI Cube
<p>The fundamental concept for all the Dimension Security SCR's is that now all the Dimensions are property specific. This includes Profiles such as Guests, Companies and Travel Agents. (Except Time Dimension). Before this change the Dimensions were Global, meaning we were not storing the Facts at the property level but at the Template Code Level. So before when a user who has BI access to just one property runs a report on Market Code and Revenue, he would see the Revenue for all the properties not just the property he has access to. Also he would see all the profiles even though they belonged to another property. But after this change he will see only the Market Codes configured in his property and the revenue for his property and will only see the profiles owned by his property.</p>			

OBI Resolved Issues

SCR #	Clarify #	Module	Title
219549	11821532	BI	OBI: Resv-History cube taking a long time to load because of the UPSOLD function
<p>The Loading of Data for Resv History Cube was taking a long time because of a dynamic function used for the column upsold_amount in the view OBI_RESV_HISTORY_FACT_VW. This was taking an unreasonable amount of cpu . The solution was to disable this dynamic function since it is not being used. For the upsold amount value we need to get it from the Datamart table RESERVATION_STAT_DAILY when it is available in the PMS.</p>			
220356	11798343	BI	STAY_CUBE: Central Currency measures are not converted in the STAY Cube
<p>SCR corrects issue whreby the revenue reported in the Stay cube was not taking the local currency conversion into consideration when displaying local room revenue</p>			
221990	10	BI	OBI: PACE Cube - Fix formula for LY Central Revenue measure
<p>Fixed the formula of the "LY Central Revenue" measure to show the correct data</p>			
227437	12284425	BI	Pace Cube: Enhance the performance of the load jobs
<p>Improve the performance of the reservation Pace Cube by allowing the build jobs to perform the aggregations in the temporary table while the 1st snapshot is still BUILDING in the OLAP.</p>			
231933	12593331	BI	PACE-Cube: Fails with "ORA-02064 distributed operation not supported" error
<p>Addressed issue where the Reservation_Pace Cube was failing with the "ORA-02064: distributed operation not supported" error.</p>			
230248	12408973	BI	Pace- Snapshot build jobs get automatically restarted after being stopped
<p>Fixed issue where the Daily builds of the Pace Cube get automatically restarted after being stopped by the user.</p>			
229961	10	BI	RPM: Fix the data type of the dates in the RPM cube
<p>SCR corrects data type set as VARCHAR instead of date which is making the querie's results in the UI not correct. Changed the Attributes for Dates so that the datatype is DATE in the Analytic Workspace and not Varchar.</p>			

229918	11783063	BI	All Cubes: Make the Rate Code dimension resort specific
SCR will make the Rate Code dimension resort specific when building cubes.			
229283	12414065	BI	OBI- Future Cube fails at Fairmont with No data found error
SCR corrects issue experienced by client where the Future cube fails in production with No data found error.			
229087	10	BI	Enhance the load process of the data from OPERA to the BI DB
Enhance the performance of the Pace cube builds by loading the Reservation Summary and Reservation Stat Daily datamarts into the BI database and reading the data from the local tables during the build process. Two new parameters were introduced for this purpose: ♦OBI SYNC LOCAL DATAMARTS FOR PACE♦ & ♦OBI USE LOCAL DATAMART FOR PACE♦ Two new Scheduler jobs were also introduced to keep the tables in sync between Opera and BI: ♦BI - SYNC Datamart Reservation Stat Daily♦ & ♦BI ♦ SYNC Datamart Reservation Stat Summary♦ Finally: The initial sync of the RSD and RSL datamarts needs to be performed manually by running the "sync_local_rsd_rsl.sql" script. (copy and instructions are attached to the scr)			
228786	12401935	BI	Pace Cube: Fix deadlocks during cleanup of OBI_Fact_tab
Fix issue where the Reservation Pace cube fails with "DEADLOCK DETECTED (ORA-00060)" errors when the same snapshot is built in parallel for different properties.			
228420	11732931	BI	FUTURE Resv - All measures data shows under INV & NULL Rate codes
SCR corrects issue whereby when running reports based on the Future Res Cube, the values would all be under INV or NULL as the rate code. INV or NULL should only appear for codes where there is no mapping done in BI			
228208	10	BI	STAY CUBE: Fix the "ALL" level aggregation (Performance)
Added aggregation at the "ALL" level for the Rate, Company and Status dimensions for the Stay Cube to enhance the performance of the report queries.			
235231	12595649	BI	RPM: Change the Events Dimension to read from a local table
Reservation Pace Monthly cube will now load from local table in the BI Schema, OBI_DIM_TAB. This change should allow for a more efficient manner to build the cube in an acceptable amount of time.			

234102	10	BI	RESERVATION_SUMMARY_LOG change unique indexes to non-unique indexes
Change has been made to drop and recreate the Primary Key (RESV_SUMMARY_LOG_PK) and Unique Key indexes (RESV_SUMMARY_LOG_UK) and creat then as regular nonunique indexes to prevent row lock contention As the RESERVATION_SUMMARY_LOG can be very large in size, upgrade could possibly take longer than normal to implement this change.			
233957	12340733	BI	OBI-STAY: Rooms measure is pulling the same data as the Nights measure
Remove the ROOMS measure from display in the Non Revenue facts of the Stay Cube since the Stay Cube doesn't have a separate Rooms column and was pulling the same data as the Nights measure The Rooms column is kept in the rpd (background) so any existing reports that are referencing it will continue to work and will not error out but they will continue to pull the same data as the NIGHTS column.			
233697	12704669	BI	11g: PACE CUBE - Dimension attributes with no data are not displayed
Fix an issue with OBI 11g where dimension attributes with no data for the time period queried are not returned, even if they exist for the property(ies) queried. This is specific to the 11g Pace Cube.			
232049	10	BI	Enhance the load process
Created 2 jobs to synch the Datamart tables for the pace cube from Opera to the BI database			
232048	10	BI	Enhance the data load process
Please refer to scr 229087 for the release notes.			
232047	10	BI	Enhance the data load process
Please refer to scr 229087 for the release notes.			
232046	10	BI	Enhance the data load process
Please refer to scr 229087 for the release notes.			
232045	10	BI	Enhance the data load process
Please refer to scr 229087 for the release notes.			
241201	10	BI	OBI: Customize OBIEE 10G - add new MICROS BI LOGO
New MICROS logo added to BI log in and BI fron page.			
237259	11693211	BI	BI: PACE- Fix the mapping of "C Revenue vs Forecast %" in V5.0.03.01

Fixed the mapping of the "C Revenue vs Forecast %" measure in the Pace Cube			
227619	10	BI	RESERVATION_SUMMARY: Trigger Code causing performance issue
Internal changes.			
227981	12226275	BI	Guest Cube - Performance issue at JDV Hotels
To improve the performance of the Guest and Stay Cube Building, cube will load only those Guest Dimensions which exist in the reservation history of the particular load.			
227616	12340265	BI	STAY CUBE: Fix the mapping of the Guest Name attribute
SCR corrects issue whereby the Logical Column Mapping for Guest Name in Stay cube was incorrect . When running report from the STAY cube the column for GUEST was showing the GUEST_ID instead of Guest Name.			
221321	11797731	BI	OBI: Company-Missing the last day of the quarter in the cube
Fixed issue where data for the last day of the quarter was missing in the Company Cube.			
225737	11941152	BI	OBI-STAY: Improve performance of the STAY cube reports and queries
Some of the Date attributes in the Cube are defined as TEXT and have to be converted to date. Conversion of Timestamp to Date was causing performance issues. This has been changed by altering the dimension. In the OperaBI.rpd for the Stay Cubeview in the Physical Layer to change the datatype from DATETIME to DATE so that the Datatype matches in the Cubeview. Implicit conversion of Timestamp to Date is causing performance issues.			
221993	10	BI	PACE: Multiple builds automatically scheduled for the same snapshot date
Fixed issue where multiple pace builds are triggered for the same snapshot date if no build exists with the status of "SUCCESS".			

OPERA Data Migration Utility (DMU)

Featured DMU Enhancements

<none>

DMU Enhancements

<none>

DMU Resolved Issues

<none>OPERA Generic

Featured Generic Enhancements

Multi Property: Restrict Access to One Property [209243]

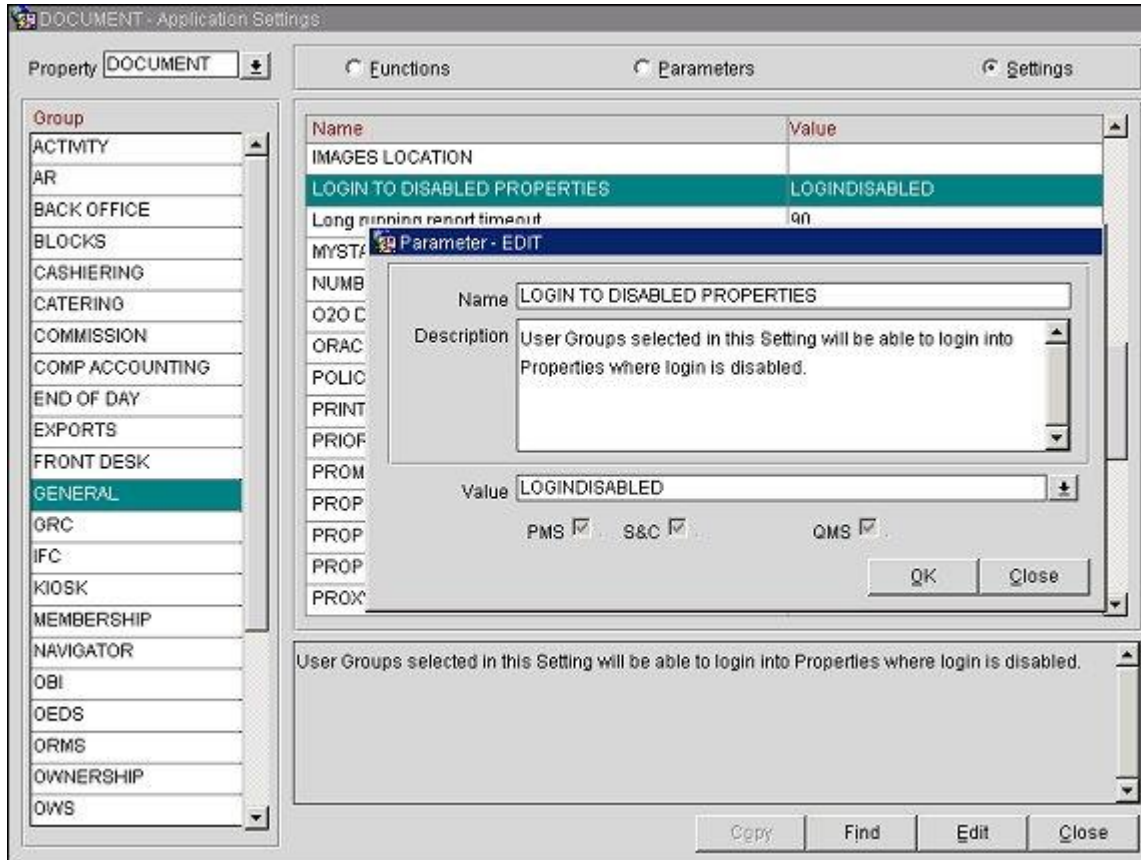
When you prohibit logins to a property through **Utilities>Property Config>Disable Property Login** (whenever there is a need to keep others from logging into the property during maintenance, upgrades, etc.) you can now allow selected user groups access to these properties. These specific people may need to have access to the property, even though it is disabled from others.

The new application setting **General > Settings > LOGIN TO DISABLED PROPERTIES** will allow you to select the user group(s) you want to be able to access the disabled property. If desired, you may create a new user group for this purpose. User groups that were created in **Setup>User Configuration>User Groups** will appear for selection in the Value LOV in the setting.

Some considerations:

- Only specific Super Users should be allowed access to disabled properties.

- When exceptions are made for disabled properties, a contention may occur if certain utilities or users are actively working in the area.



O2H: Ability to Extract Single Property [229096]

O2H (OPERA to HOST) involves migrating data from OPERA properties to a hosted MICROS Data Center ASP schema. With OPERA v5.0.04.00, O2H offers more flexibility than in previous versions. There are several new scenarios that provide various Source and Target options.

Scenario A - O2H can migrate all tables from one non-hosted individual OPERA property schema to a single chain in a hosted MICROS Data Center ASP schema. (Introduced in OPERA v5.0.03.00). In this scenario:

- A single property in a single property schema will migrate to a single chain in the ASP schema.
- If multiple single properties are located in different schemas, however, they cannot be migrated into the same chain.
- In an individual multi-property schema, all properties will migrate to a single chain in the ASP schema.

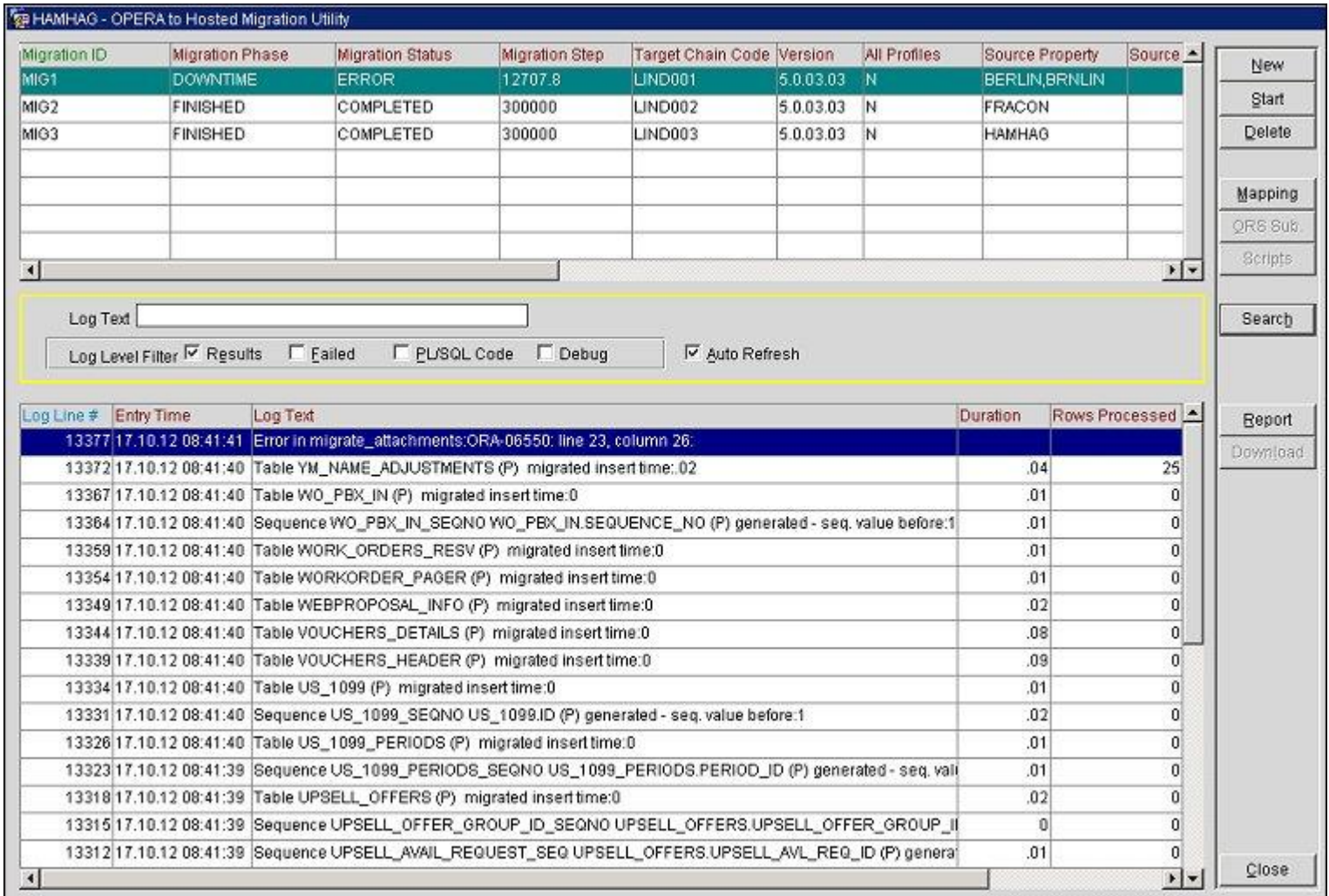
Scenario B – From an integrated ORS or ASP schema, O2H can migrate PMS properties to a single chain in the hosted MICROS Data Center ASP schema. If you want to extract more properties from the Source ORS or ASP schema in the future, they must be migrated to another chain in the Data Center (Introduced in OPERA v5.0.04.00). In this scenario:

- It is possible to select only one property in the ORS or ASP schema to extract to a single chain in the ASP Data Center schema.
- It is possible to select two or more properties in ORS or ASP schema to extract to a single chain in the ASP Data Center schema, but these properties must all be selected and migrated at the same time. It is not possible to add a property(ies) to an existing Data Center chain once the chain has already been created and populated. The newly selected property(ies) will have to be migrated to a new chain.
- Extracted properties in the Data Center can be linked back to ORS to update subscriptions with the new button ORS Subscriptions on the OPERA to Hosted Migration Utility screen.

Scenario C - Remote properties that were remote to ORS prior to the migration, can remain remote and, if desired, can also be moved to the Data Center (Introduced in OPERA v5.0.04.00). In this scenario:

- Remote properties are not integrated with ORS, but can still be linked to ORS and other remote properties with updated subscription records through the Scripts button on the OPERA to Hosted Migration Utility screen.

Once certain requirements have been set up, installers with user rights can access a screen within OPERA and **Start** the migration process, as well as monitor the status and perform other tasks. This screen, OPERA to Hosted Migration Utility, is easily accessed by selecting Utility>Tools>OPERA to Host Utility.



The screenshot shows the 'HAMHAG - OPERA to Hosted Migration Utility' window. It features a table with migration details and a log viewer below it.

Migration ID	Migration Phase	Migration Status	Migration Step	Target Chain Code	Version	All Profiles	Source Property	Source
MIG1	DOWNTIME	ERROR	12707.8	LIND001	5.0.03.03	N	BERLIN,BRNLIN	
MIG2	FINISHED	COMPLETED	300000	LIND002	5.0.03.03	N	FRACON	
MIG3	FINISHED	COMPLETED	300000	LIND003	5.0.03.03	N	HAMHAG	

Log Line #	Entry Time	Log Text	Duration	Rows Processed
13377	17.10.12 08:41:41	Error in migrate_attachments:ORA-06550: line 23, column 26:		
13372	17.10.12 08:41:40	Table YM_NAME_ADJUSTMENTS (P) migrated insert time: 02	.04	25
13367	17.10.12 08:41:40	Table WO_PBX_IN (P) migrated insert time:0	.01	0
13364	17.10.12 08:41:40	Sequence WO_PBX_IN_SEQNO WO_PBX_IN.SEQUENCE_NO (P) generated - seq. value before:1	.01	0
13359	17.10.12 08:41:40	Table WORK_ORDERS_RESV (P) migrated insert time:0	.01	0
13354	17.10.12 08:41:40	Table WORKORDER_PAGER (P) migrated insert time:0	.01	0
13349	17.10.12 08:41:40	Table WEBPROPOSAL_INFO (P) migrated insert time:0	.02	0
13344	17.10.12 08:41:40	Table VOUCHERS_DETAILS (P) migrated insert time:0	.08	0
13339	17.10.12 08:41:40	Table VOUCHERS_HEADER (P) migrated insert time:0	.09	0
13334	17.10.12 08:41:40	Table US_1099 (P) migrated insert time:0	.01	0
13331	17.10.12 08:41:40	Sequence US_1099_SEQNO US_1099.ID (P) generated - seq. value before:1	.02	0
13326	17.10.12 08:41:40	Table US_1099_PERIODS (P) migrated insert time:0	.01	0
13323	17.10.12 08:41:39	Sequence US_1099_PERIODS_SEQNO US_1099_PERIODS.PERIOD_ID (P) generated - seq. val	.01	0
13318	17.10.12 08:41:39	Table UPSELL_OFFERS (P) migrated insert time:0	.02	0
13315	17.10.12 08:41:39	Sequence UPSELL_OFFER_GROUP_ID_SEQNO UPSELL_OFFERS.UPSELL_OFFER_GROUP_ID	0	0
13312	17.10.12 08:41:39	Sequence UPSELL_AVAIL_REQUEST_SEQ UPSELL_OFFERS.UPSELL_AVL_REQ_ID (P) genera	.01	0

GENERIC Enhancements

SCR #	Clarify #	Module	Title
213292	10	Permissions	Remove the ability to grant User Rights by User

The new Application Parameter "GRANT INDIVIDUAL PERMISSIONS" is now available. If this parameter is set to 'Y' then individual permissions can be granted to Users. If the parameter is set to 'N', then permissions can only be granted to User Groups. With either setting - permissions granted individually can be removed. The default setting is 'Y'.

GENERIC Resolved Items

SCR #	Clarify #	Module	Title
236916	10	Config - Setup	MENU_URL: Browser attributes revert code changes from SCR 163846
Browser attributes are accessible again for MENU_URL.			
218460	11670201	General	JOBS: Scheduled reports for disabled user generating errors at the alert log
No alert log errors will be triggered for inactive users that still have scheduled reports.			
232606	10	General	11G: O_HTTP_CLIENT incorrect value for GET_WALLET_DIRECTORY - SPFILE
O_HTTP_CLIENT will now return the correct value for GET_WALLET_DIRECTORY in 11G			
236993	128801221	General	DBA_CHECKS.SENDDBINFO showing incorrect info for backup
DBHEALTHCHECK report is now showing correct information for backup.			
236559	10	General	INSTALLSPELLCHECK: Deploy SpellCheckAnywhere 7.5
The new version of Spellcheckanywhere is now compatible with Windows 8. Spellcheckanywhere can be installed from the link on the OPERA Login page.			
227226	12246023	General	APP_INDICATOR: Application Indicator Call from menu fails but not from Icon
Application Indicator starts correctly in configuration when launched from the menu.			
218743	11684457	General	OPERALOGIN.WAR showing local hostname for Click here link
In case of a OperaLogin error - the login link will now show the correct link.			
226030	10	General	USERLOG: Value in Action Type LOV Must be Selected Twice
The following changes have been done in USERLOG: 1. It is no longer necessary to select a value twice in the Activity Type LOV. 2. The Activity Type 'Interface Submenu' is once again available in the 'Miscellaneous' Activity Group.			
226522	10	Login	OPERA_LDAP:Login format using \ / AcceptSecurityContext error

Users that are using domain\user format for logging in to Windows can now also use this format in Opera. Alternatively the Default domain can be used without the need to type in the entire domain name.

228871	10	Login	OperaLogin:JRE - Second session not opening from within OPERA
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Second sessions can now be opened within Opera when using JRE.

233205	10	Login	OPERA_LDAP:Login format using \ /
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Users that are using domain\user format for logging in to Windows can now also use this format in Opera. Alternatively the Default domain can be used without the need to type in the entire domain name.

229978	10	Login	OPERALogin: New MICROS branding
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For Micros branding - new Graphics have been implemented.

229235	10	Login	LOGIN: F8 allows login as two different users when ORS or SFA
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227203	12311430	Login	Session Time Out: Not working in SFA
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Session time out now also works correctly for SFA.

230458	10	Opera 2 Opera	O2H: Add Open folio to active reservations query
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Open folios will now be included in the downtime phase.

218721	10	Reports	OPERA_REP: Property Not Initialized Unless Tab is Selected Before Search
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OPERA_REP will correctly initialize when a Property is selected from the LOV.

224683	12027028	Reports	CF_USERS: Property Name longer than 50 chars not handled
---------------	-----------------	----------------	---

Reports that are printed in Properties that have a Property Name longer than 50 characters will now be truncated.

229260	12083626	Reports	OPERAXMLP: National character set encoding issue with HTML confirmation output
---------------	-----------------	----------------	---

Multibyte characters are displayed properly again when sending confirmation letters via HTML output.

229716	12470060	Reports	OSR_AVAILABLE_FIELDS:Misspelling in the Label 'Exteranl Seq No.'
---------------	-----------------	----------------	---

A misspelling in OSR has been corrected.

229281	12370498	Reports	Conf. letters and folios appear as scheduled reports
A problem has been fixed where Folios and Confirmation letters would show up as a blank record in Scheduled Reports.			
228385	10	Screen Painter	FORMS EXTRACTION for SP v5.0.04.00
New Translation sid is available for the regions.			
227496	12323546	Single Sign On	OPERALOGIN/SSO: FRM-90926: Duplicate parameter on command line error
Fixed an issue where an error occurred when logging in to SSO with Username and Password instead of the Token type of login.			
226479	10	Utilities	DELETE_PROPERTY: Add scheduled reports for deletion
The Delete Property Utility will now delete scheduled reports properly.			
232789	10	Utilities	11G: DBA_CHECKS.send_db_info() - Hangs running SQL on V\$RMAN_STATUS
dba_checks.senddbinfo() has been optimized for 11G			
231191	12560847	Utilities	OPERA_SQL: Increase/Decrease column width menu option no longer works
In OPERA_SQL- Increase/Decrease column width menu option now works again.			

OPERA Interfaces (IFC)

Featured IFC Enhancements

Disable Credit Card entry from the Keyboard when Vault is active [237440]

When Vault functionality and properties have encrypted swipers OPERA now has the ability to restrict users from typing the credit card number within the Micros Payment Application. This is controlled via a new application setting under General->Restrict Credit Card Manual Entry.

IFC Enhancements

SCR #	Clarify #	Module	Title
225995	12194544	IFC - CCWeb	#3643:V5.0.04.00: PAYMENT_APP: Tokenization - disable cc entry
Chain Specific			
229237	10	IFC - IFC8 Config	IFC8/Configuration: auto populate the DefRef for Simphony fkt logo
Added the DefRef fields for a Simphony POS IFC when creating new to automatically populate just as a Micros 8700 POS IFC would have.			

IFC Resolved Issues

SCR #	Clarify #	Module	Title
209740	10215280	General	PRODUCT: Package allowance not consumed when trx posted via POS
Made a change that was determined to resolve an issue of posting to a package allowance on a certain day from an Interface when NLS_DATE_LANGUAGE was not English.			
229770	12288631	IFC - CCWeb	CCW/Shift4: Name info not correct with passerby transactions
Corrected an issue where the incorrect guest data was sent with a Passerby credit card transaction when the guest profile ID was equal to a reservation resv_name_id.			
237349	12902443	IFC - CCWeb	Vault: Conversion GetID Request has incorrect CardExpirationDate as YYYY
Corrected the format of the CardExpirationDate field to correspond to the Generic XML Specification that defines it as MMY, where the Conversion Utility was sending it as YYYY.			
230614	10	IFC - Controller	Controller : WS Readerboard exception and wizard exception correction needed
With OPERA IFC Controller version 5.03.0013, fixed an issue with the WS Readerboard functionality when an exception occurred when the database was shutdown at the same time a request was made for the Readerboard info. Also, fixed an issue in the Controller Installer Wizard where Registry Settings not added with the Wizard would cause errors in the System Tray Controller icon.			
230850	12463026	IFC - Controller	IFC Controller : still having linkalive issues when connection restarted to WS
IFC Controller V5.03.0012 was created to resolve an issue found with link status of IFC8 after a disconnect had occurred. This was similar to an issue fixed with IFC Controller V5.03.0009 but in a different area of the code. This newest Controller is backwards compatible to OPERA PMS V5.0.01.03.			
220805	11516007	IFC - IFC8	IFC8/GuestdataChange:room move sends incorrect EquipmentStatus for old room
Fixed an issue where the incorrect EquipmentStatus for a Virtual Number was sent when conducting a room move and text or voicemail messages exist.			
220824	11516007	IFC - IFC8	IFC8/Virtual Numbers: GuestdataChange has incorrect EquipmentStatus
Fixed an issue where the GuestdataChange sent to IFC8 with a GuestIn had the Virtual Number EquipmentStatus set to Assign. Change made to change that to Keep as the GuestIn record takes care of the Assign.			

232027	12600008	IFC - IFC8	IFC8: SwapFlag defined in schema is not sent with record
Added the SwapFlag attribute to the RoomEquipment_O schema to be populated from OPERA with a Y when part of a DataResync request and as a N when not.			
232926	12559390	IFC - IFC8	IFC/Remote checkout: incorrect calc with supp auth/settl when ccsurcharge active
Corrected an issue with remote checkouts where a credit card surcharge was not included in the settlement amount to the credit card vendor even though it was included/displayed in the PMS.			
224767	12030896	IFC - IFC8 Config	IFC_CTRL_CONFIG: Configuration needed to convert GuestGroupNum to 6 when greater
Added configuration in IFC Configuration Translation tab for Group number length that will truncate the Group Profile ID to fit what the vendor can support from 1-9.			
220300	10	Interfaces	IFC8WS: Update the webService for WebLogic compatibility
The IFC WebService was updated to support all existing functionality when in a WebLogic environment. A new version (5.3.14) of the IFC8 Controller is released to also work with a WebLogic environment and is compatible with existing environments.			
237440	12901083	Interfaces	PAYMENT_APP: vault disable cc entry from keyboard
Added a new Application Setting Parameter under General for Restrict Credit Card Manual Entry. It is available when the Vault Functionality is active and there are encrypted reader devices configured. When it is active, the user will not be allowed to enter the credit card number in the Micros Payment Application from the keyboard, only from an encrypted reader device.			
238229	12877237	Interfaces	IFC8: remote checkout job process performance issue
Enhanced a SQL query that occurs during a remote checkout to improve the performance.			
235468	12800008	PMS-IFC_FO_ACT	IFC8: DataResync not sending the RoomEquipment/RoomStatus for checked in rooms
Resolved an issue with the DataResync where the RoomEquipment schema for checked in rooms was not sent from OPERA to IFC8 when RoomStatus was the only available attribute.			

myfidelio.net

Featured myfidelio.net Enhancements

<none>

myfidelio.net Enhancements

<none>

myfidelio.net Resolved Issues

<none>

OPERA Reservation System (ORS)

Featured ORS Enhancements

Profiles General Search [233029]

A new Profiles General Search screen is available in PMS and ORS. This feature is activated by enabling the **Profiles>OPERA GENERAL SEARCH** application setting.

The OPERA General Search screen gives a property the ability to complete a general profile lookup. If implemented with a vendor that supports the functionality, the agent's phone line is monitored for a new call to be received. When the call is received and the caller ID is registered, information is used to query the database for the profile information for that guest. Once retrieved, the OPERA General Search form appears and is populated with the found guest information on the agent's screen.

Search

Last: watkins
 First:
 Phone:
 Mem No:
 Search

Profiles

Name
 WATKINS, DANIEL
 Watkins, Daniel
 Watkins, Danny
 watkins wedding 2
 watkins wedding 3
 watkins wedding 4
 WATKINS, DANIEL
 Watkins, Dave
 Watkins, David
 Watkins, Don
 Watkins, Goldie
 Watkins, Violet
 Watkins, Inc.
 Watkins, Daniel
 Watkins, Wendell
 Watkins, Wendell
 Watkins, Daniel
 WATKINS, LARRY
 New Profile

Profile Detail

Last Name: Watkins Mem Type/No: PC / 123458796
 First/Middle: Daniel Notes:
 Title: Keyword: WATKINS
 Client ID: 21941
 Options Edit

Caller Info

Name:
 Phone:
 Mem. No.:
 Delete New Edit

Addresses

X	Type	Language	Address1	Address2	City	Postal Code	State	Country
X	B	E	2640 Golden Gate Pkwy Ste 2		Naples	34105	FL	US
	AR ADDRESS	E					OH	US
	AR ADDRESS	E						US
	CONTRACT	E	Number 1 Watkins Road		Bellefontaine	43311	OH	US

Delete New Edit

Communications

X	Seq	Type	Description	Number	Role
	0	AKDENIZ	AKDENIZ	239-430-3456	PHONE
	0	WORK EMAIL	Work Email Address	watkins@email.com	EMAIL
	1	BUSINESS	Business Phone Number	937-123-4567	PHONE
X	2	REQUEST	Email Request	d Watkins@micros.com	EMAIL_REQ
X	5	MOBILE	Mobile Phone Number	239-913-7442	PHONE
	6	BUSINESS	Business Phone Number	239-913-7442	PHONE
X	7	WORK EMAIL	Work Email Address	d Watkins@micros.com	EMAIL

Delete New Edit

Member Stay State Close

ORS Enhancements

SCR #	Clarify #	Module	Title
233029	10	General	Caller Recognition based on profile info
NEW Functionality in OPERA - OPERA GLOBAL SEARCH allows searching for profiles and granting fast / easy access to profile information and reservations. When combined with a TAPI (phone protocol) interface, this form can pop-up automatically with caller ID passed from the phone system and OPERA will automatically search for all matching profiles with that associated phone number.			
219245	11740954	General	GLOBAL CRO access for full ORS
Chain Specific			
222183	10920537	ORS-CONF- General	Channel Neg Rate Profile Search screen not allowing search by View By
When calling the Profile Search Screen from the Client Name LOV on the CHANNEL_NEG_RATE form, the View By LOV is now enabled for filtering profiles by type.			
221955	11910674	Permissions	Need Permission for reservation resync in ORS to work properly
SCR makes the OXI RESYNC permission needed for users to synchronize a reservation through OXI from within the reservation in ORS. If user does not have the permission, the synchronize option will be greyed out when accessed from reservation options.			

ORS Resolved Issues

SCR #	Clarify #	Module	Title
226963	10	Availability	DATAWARE_CAL.PKB: Performance Issue @ DELTAV9
Performance has been improved for Rate Availability Restrictions.			
220474	11843079	Business Block	RSEEDIT: Inconsistency with block rates vs Rates in the ORS availability
Changes have been made to correct some inconsistencies with Block Rates and Inventory in the ORS Reservation and Availability Screens.			
231637	10	Business Block	BLACCSEXCL: Form disconnect when adding exclusion
Changes were made to prevent some forms from giving the FRM error and disconnecting.			
238710	13002764	Business Block	GRSELECT: Wrong restrictions warning message
When a block is created and a Min. Length of Stay restriction is placed on the block, reservations that are = to the assigned Length of Stay will be excepted where as before the user was prompted that the reservation did not satisfy the restriction.			
233758	290772406	Business Block	BOOKING: Save and Okay buttons are disabled in scenario
When a block is not centrally controlled and is access excluded and a user accesses the block from the Access Excluded CRO and edits the block, double clicking on the View Only lamp will correctly enable the Save and OK buttons.			
230421	12505062	Business Block	BLACCSEXCL: Access Exclusion needs to be enabled when View Only is selected
SCR makes change so that the buttons on the Access Exclusion form are available when the "view only" lamp is activated.			
221374	10	Business Block	BLOCK_RATES: Form opens with null rate codes when rate codes are defined
SCR corrects issue where by the BLOCK_RATES form would open and show no rates when selecting the first shoulder date of the block, even though a rate was set for the shoulder date selected.			
230230	12493719	Business Block	GRSELECT: Group Rates displayed when marked as Suppressed
A correction has been made to prevent the display or a suppressed rate for a group block on the GRSELECT form when the user does not have the View Suppressed Rate permission. Instead a message will be			

displayed that states The Display of Rate Amount is prohibited.			
222472	11523333	Business Block	INQ_RATE_AVAIL: ORACLE error: unable to perform query (ORA-20001)
A correction has been made to prevent an error from displaying when querying rates from an Inquiry.			
229397	10	Config - Profile	TAP_CONFIG: placement of LOV buttons to be aligned
Aesthetic changes were made to the TAP_CONFIG form to comply Opera Standards.			
230568	12523965	Config - Profile	FCONFIG: Duplicate Hot Keys on Profile drop down menu
A few changes were made to Accelerator Keys for the Profile drop down menu in ORS->Configuration to cut back on duplicates, however duplicates cannot be avoided here as there are more menu items than letters. Drop down menu is navigated via the up and down arrows on the keyboard.			
227885	12274016	Config - Property	RESORT_NOTES: Notes are created for property but show for all
A correction has been made so that property notes entered for a property in the Property Details are only displayed for the property for which they were entered. The notes are also correctly displaying in the ORS.fmb in the Properties Screen.			
225380	12184430	Config - Rates	ORS - Roomtype Auto populate flag not working correctly for new ratecodes
SCR corrects issue where by if two room types were configured with the same first few letters as the room type and both were selected to be "Autop Populate", only one of those room types would actually use the "Auto Populate" functionality correctly.			
233010	12664192	Config - Rates	RTSETUP: Resync button not displaying in ORS with active OXI licence active
The Resync button is now available in ORS on the RTSETUP when an OXI license is active for that property.			
227422	12287693	General	Availability performance issue - BBARPKG.API NEEDS TO BE CACHED
The OWS Availability Request performance has been improved.			
234817	10	Membership	MEMBERSHIP_CLASS: When creating, Display Sequence input is ignored
A correction has been made to apply the Display Seq. number entered on the MEMBERSHIP_CLASS form. When no number is entered, the next available number will be applied.			
230420	12496017	ORS-APP-	ORS: Reservation and Item Inv. share same quick

		Availability	access key 'V'
The Accelerator Key for Item Inv. on the Rate Availability Screen from within the ORS Sales Screen has been changed to ALT I.			
230438	12507004	ORS-APP-Availability	ORS: Quick Access Keys are not working
A correction has been made so that the Quick Keys work correctly from the ORS availability screen.			
230819	12520811	ORS-APP-Availability	AdvDynBaseRates- Rate Change showing for following night for BAR
SCR corrects issue where by the rate information window, when performing an availability check, was showing an incorrect rate change. This issue is happening because from rate info screen we calculate rate amount on the day by day basis. In case of the apply bar checkbox is checked it is was not working since we can have BAR1 for 1-JAN, BAR2 for 2-JAN (1 night query), but we have just BAR1 when query for 2 nights. When the Apply BAR functionality is used, calculations will be performed based on the arrival date not the current date. -- **NOTE** e-patch of this SCR should required the implementation of SCRs: SCR 227422: Availability performance issue - BBARPKG.API NEEDS TO BE CACHED [V5.0.04.00] SCR 229231: RSEDIT: Incorrect rate calculation on a specific scenario [V5.0.04.00]			
231494	12522680	ORS-APP-Availability	ORS_CALL_HISTORY - Form is cut beyond 6th record and cannot scroll
A change has been made to allow scrolling beyond the 6th record on the ORS_CALL_HISTORY form.			
226540	12221445	ORS-APP-Reservations	ORS\PMS\Child Rate Buckets not cleared when children removed from res
A change has been made to correctly remove the child bucket values in receiving side when removed from a reservation in the external system			
230275	12499958	ORS-APP-Reservations	Reservation->Closing Script: Conf_Letter not closing - WINDOW modality
SCR corrects issue where by the closing script would remain open after sending the conformation out and closing out of the reservation. The closing script would remain on top after exiting the sales screen until the user hit Ctrl + Q.			
229264	10	ORS-APP-Reservations	ORS: Error under Properties -> Unable to resolve reference to item
A correction has been made to prevent receiving an error when selecting the City LOV from within the Properties area of the ORS Sales Screen.			
231546	12592796	ORS-APP-Reservations	ITINERARY: Invalid Value Error when confirmation number is > 100,000,000
An issue has been resolved that caused an error to be displayed when creating a new leg for an itinerary			

reservation from a reservation who's confirmation number was > 100000000.			
230842	12510024	ORS-APP-Reservations	Reservation->Add_ON: Address removed from profile in specific scenario
SCR corrects issue whereby in a specif scenario the address, when screen painted on the reservation form, would be deleted from the reservation screen when completing an add on reservation using a room type/rate that was closed. When a add on reservation was created using a closed room type/ rate, the address field would be cleared causing the address on the profile to be deleted.			
229268	10	ORS-CONF-Profiles	PR_AUTOMERGE_RULES: Power Profile Handling, Rule Code title, alignment,tab order
Aesthetic issues were corrected on the PR_AUTOMERGE_RULES form.			
221405	11754463	ORS-CONF-Rate Management	CONFIGURATION: ORS - VENETIAN - DISPLAY SET Menu item does not show up
A correction has been made so the the configuration menu item, Display Set, is properly displayed when the criteria below is met. 1. In ORS always available 2. In S&C and PMS when the INQUIRY function is active 3. In SFA if ORS is Active or INQUIRY function is Active			
222125	11905831	ORS-CONF-Rate Management	PROMO_SETUP_RATES: No rate code validation
The entry of a Rate Code is now correctly being validated in the PROMO_SETUP_RATES form.			
230910	12541732	ORS-CONF-Rate Management	PRSRC_00: Performance issue partial profile search with neg rate checked
Performance has been improved when doing a partial profile search from within the Negotiated Rate tab on a Rate Code.			
230649	12530050	ORS-CONF-Rate Management	ORS: Rate Repeat issue with Advanced Dynamic Base Rate
SCR made changes as to not copy rate details for advance base rate codes where base amount is not empty. We also uncheck Apply Bar checkbox for newly copied rate codes.			
228880	12334578	ORS-CONF-Rate Management	RTSETUP - Error on MORE tab -> No such property
A correction has been made to the RTSETUP form to prevent an error from displaying when a user edits an externally controlled rate code and selects the More tab.			

234577	12574418	Performance Rule/Cost Base	GET_RATES: Performance improvement for GET_RATES API
Performance has been improved on the availability query in the Define Search screen.			
220496	10	Process Match	ORSMERGE: labels on 3 Panel Merge screen for fields
SCR corrects missing label for the Country field on the 3 panel merge screen.			
230540	10	Process Match	ORS: Global profile preference exchange - OXIHUB process_match changes
A change has been made so that if a Global Preference(s) is existing on a profile in PMS and ORS and is deleted from the profile in PMS, the message will travel up and the preference(s) in ORS will become inactive and will be removed from the profile.			
230249	10	Profiles	PROFILE_OPTIONS: Webuser account needs to be active when OHW_500 active
profile -> Edit -> options > verified that the profile Option 'Web User account' continues to appear.			
230457	12523765	Profiles	PROFILE_OPTIONS: Duplicate Hot keys for Alt A and Alt U
Changes to Accelerator Keys have been made on the PROFILE_OPTIONS form to remove duplicates.			
234977	12772020	Profiles	PR_CREDITCARD: Invalid credit card number prompt when should not
A correction has been made to prevent the user from receiving a validation error on a credit card payment method configured for no validation when adding it to the PR_CREDITCARD form.			
223728	11979331	Reports	ORS: RESORS1 throwing error REP-771: 'afterpform': Fatal PL/SQL error occurred
A correction has been made to prevent an error when selecting a large number of users from AppUser lov and running the report.			
226100	12181610	Reports	SEG_CRS_REF / FOR11 - No data returned when LOV ALL and lang not E
SCR corrects issue where by when the report was generated in a alternate language (other than english) the SEG_CRS_REF report would not generate any data when the LOV criteria had a value of ALL.			
237970	12962291	Reports	RATEREST: REP-771: afterpform : Fatal PL/SQL error for 1 resort only
When running the RATEREST report and there are missing room categories in the reservation_restriction			

table, the report will run without displaying the REP-771 error.			
221048	11824673	Reservations	RSEDIT: Unable to reinstate some cancelled reservation
The user should be able to reinstate cancelled reservations with packages attached in all possible scenarios.			
230423	12509115	Reservations	ORS: Can book add on reservation with stay through restriction and override= N
Changes have been made so that when an Add On reservations performed for a Room Type that has a Min Stay Through Restriction and the override prompt is displayed, selecting no will remove the room type from the RSEDIT screen so user can select another room type that is not restricted. Also fixed issue where no override prompt was displayed for an Add On Reservation created against a room type for a block with a restriction for that room type on the Block.			
230424	12509258	Reservations	ORS: Can Book Add On Reservation Over MinLOS Restriction and override =N
Changes have been made so that when an Add On reservations performed for a Room Type that has a Min Length of Stay Restriction and the override prompt is displayed, selecting no will remove the room type from the RSEDIT screen so user can select another room type that is not restricted. Also fixed issue where no override prompt was displayed for an Add On Reservation created against a room type for a block with a restriction for that room type on the Block			
232837	12666693	Reservations	RSEDIT: Market and source code only populating on last day of stay
A correction has been made to ensure that the Market Code and Source Codes configured in the Rate Details of a Rate Code are correctly populated onto RSEDIT upon selection of that Rate Code even if there are multiple Market and Source Codes configured for the stay dates.			
231661	10	Reservations	11G: SELL_MESSAGES: Performance Issue
Performance has been improved for Closing the SELL_MESSAGES screen.			
230948	12536707	Reservations	ORS: Rate info different than Rate in the Rate Availability
A correction has been made to display the correct rate amount in the Rate Information section on the ORS Sales Screen availability query when a rate code is configured to Apply Bar with a - percentage Bar Base Rate amount.			
230686	12529927	Reservations	ORS: Issue with Rate Display and Advanced Dynamic BAR
SCR corrects issue where by rates were incorrect in the availability grid when using advance dynamic base rates. Corrected an issue with retaining the apply bar flag from the previous record for advance dynamic base rates when no rate detail is found.			

230666	12529812	Reservations	ORS: Market Code not populating from Rate Code on RSEDIT in scenario
An issue has been resolved where the Market Code was not auto populating from the Rate Code when selecting a rate code where the selected room type is not selected on that rate codes rate details but it is on the Advanced Dynamic Base Rate that is populated in the More tab of the selected rate code.			
229098	11984050	Reservations	RSEDIT: Error when REDEMPTION_MEMBER_CARD_NO in the Checked Out Main screen
An issue was resolved where an error was displaying on a checked out reservation who did not have a Redemption Lamp on the reservation.			
227949	12330630	Reservations	ORS: Foreign currency not displaying correctly in USD
A correction has been made to display the correct rate amount for a rate code in the ORS Availability search grid when another currency is selected from the LOV that has a configured exchange rate.			
221246	11636000	Reservations	ORS: Property LOV will not open in scenario
A change has been made to enable the property LOV to display the alternate properties when an availability query is performed for a property and the following conditions exist: Enable;e Multiple Display Set and Property Expansion parameter =N Default Show Alternate Properties parameter =Y			
236180	12845350	Reservations	Blank closing script is displayed for some new reservations
When a reservation is created with a total stay greater than or equal to 1000.00, the closing script will correctly display as configured.			
226117	12237312	SELL SCREEN (F7)	ORS: Refresh issue on rate grid with negotiated rates
A refresh issue was corrected on the Rate Grid in the ORS sales screen when a profile with Negotiated Rates is used in the availability query and user uses the > >> arrows in another panel to advance the grid.			
232471	12632357	SELL SCREEN (F7)	ORS: Closing Script displays the Rate Amount in the TotalCostStay tag for SR
A correction has been made to the Closing Script to correctly show the TotalCostStay tag as Confidential when a rate is Suppressed and the user does not have the View Suppressed Rate permission.			
230677	12520665	SELL SCREEN (F7)	Advance Base Rates: Rate Available Although Room Type not on Dependent Rates
SCR corrects issue where that rate amount for a non existing room type was calculated as 0.should be null instead. It will be NULL now in the rate availability grid.			

232909	12661710	SELL SCREEN (F7)	ORS: Can change room type to restricted room type in scenario without warning.
A change has been made so that if a room type on a block has a restriction, the user cannot change an existing reservations room type to the restricted room type without receiving the proper prompt.			
233338	12498212	SELL SCREEN (F7)	ORS: Changes for ORS Availability and Suppressed Rates
When performing an Availability Query and user has been granted the View Suppressed Rate permission and the query returns a Suppressed Rate in the ORS.FMX, the user will see the SR in the rate amount field and will have access to the Rate Details button where they will be able to view the rate details. This will easily identify the rate as a Suppressed Rate while still allowing the user access to the Rate Details.			
233831	12330630	SELL SCREEN (F7)	ORS: Foreign currency not displaying correctly in USD
SCR corrects issue with currency exchange for BAR based rates in the rate grid when performing availability check. The rate conversion was being applied twice: once on the base rate and again on the dependent rate. The exchange will only be applied to the dependent rate.			
233002	12667489	SELL SCREEN (F7)	ORS: Yield as not working in scenario
A correction has been made to correct an issue where Yield As was not working correctly with Advanced Dynamic Base Rates.			
222314	11781835	Translation Studio	ORS: Speed Search area not translatable
The items in the Speed Search Help area of the ORS Sales Screen are now available for translation.			
230407	12487882	Unknown Module	USERLOG: Truncation error when changes logged by LDAP user
A correction was made to prevent an error from displaying when accessing the USERLOG where an entry is logged by an LDAP user.			
230453	12523444	Unknown Module	ORS: Duplicate Hot Key on the Misc drop down menu
The Miscellaneous menu item Accelerator Key for Data Extraction has been changed from Alt D to Alt X.			
230454	12523601	Utilities	UTILITIES: Duplicate Hot Key in the Utilities Menu
The accelerator key for Property Config in the Utilities Menu has been changed from Alt AP to Alt Y.			

OPERA Customer Information System (OCIS)

Featured OCIS Enhancements

<none>

OCIS Enhancements

<none>

OCIS Resolved Issues

SCR #	Clarify #	Module	Title
231192	10	Config - Profile	PR_AUTOMERGE_DOMAINS: Profile automerge chain configuration rule code LOV title
A correction has been made to the Rule Code LOV form label which is called from the PR_AUTOMERGE_DOMAINS form.			
221996	11613324	Membership	MEM_TRAN_LIST: Points calculation issue with Back to Back different hotels
A change was made to correct an issue where membership points were not being calculated for back to back hotel stays at different hotels within the chain when the membership was not marked for BBSG..			
225966	11467077	Membership	OCIS: Membership points are not being extended for some guests
A change has been made so that when membership points are extended that all points are extended that should be. Previously not all points were being extended.			
229112	12372287	OIS-Claims	MEMBERSHIP_CLAIM: Attach new card not updating card.
Membership Claims->Edit->All Trx->Options->Attach New Card->Select LOV: The LOV will no longer present another membership number of the same membership type.			
223934	12086206	OIS-Corporate Agreement	CORPAGRE: Performance issue closing form in scenario
The Company LOV had been removed from the CORPAGRE form and now it is a text only field and this has resulted in improved performance when searching by partial company name.			
235226	12654637	OIS-Corporate Agreement	Corp Agreements - Performance issue - Need to create JOB to handle
A background job will be created and will run from the job scheduler when applying rates to Corporate Agreements which will allow the user to continue without waiting for the rates to be applied.			
230695	12530509	OIS-	ORSMERGE: Issue with selecting a membership for

		Match&Merge	the merge with level mandatory
<p>When a profile stages and user selects a membership number from the first panel to be the membership of the merged profile and the membership has a level and a mandatory enrollment code, the memberships will insert the membership level into the third panel and both the membership level and enrollment code will be populated onto the membership for the merged profile.</p>			
236000	12821232	OIS-Match&Merge	ORSMERGE: Not retaining inactive membership number in scenario
<p>When a profile from PMS with a primary membership is merged with a profile in Central with a different primary membership, the user can search for the profile using the discarded membership as search criteria regardless of which membership was discarded or inactivated.</p>			
237150	12879319	OIS-Match&Merge	OCIS: Profile is matching against a deleted profile
<p>Profiles sent from the external system will no longer stage against profiles that have been deleted.</p>			
235982	12819535	OIS-Match&Merge	ORSMERGE: Membership Exp Date not copied to the third panel causing error
<p>With the following conditions for a membership are in place - centrally managed - primary - expiration date required - allow card no. override And a profile in PMS with that membership type stages in ORS and the membership number and exp date are different than the existing membership of the same type on the profile in ORS, if the user selects to keep the membership from PMS, the exp date will now copy over to the third panel correctly.</p>			
233170	10	OIS-Match&Merge	PR_AUTOMERGE_MATCH: Help Mapping needs to be corrected
<p>Mapping has been done so the correct Help topic is displayed when selecting F1 from the Profile Auto Merge Configuration.</p>			
232044	12566304	OIS-Memberships	MEMBERSHIP_CLAIM: Error - "A calling form has unapplied changes..."
<p>A correction has been made to prevent an error from displaying when creating a new transaction on the MEMBERSHIP_CLAIM form.</p>			
230443	12507532	OIS-Profile Stats	PR_CISHISTORY: Request button greyed out when no records exist
<p>SCR corrects the condition on the request button so that it no longer looks to see if there are existing records in ORS to make the request button active. It will now be active so that records can be requested if they do not exist in ORS.</p>			
231000	11257373	OIS-Stay Records	OCIS / Stay Records take long time to insert after upgrade
<p>A new parameter has been added to the PMS Application Parameters in the End of Day group. Parameter</p>			

Name: EXCLUDE CHECKED IN RESERVATIONS FROM STAY PROJECTIONS Description: When set to 'Y' checked in reservations will not be considered for stay projections, this may increase end of day speed, when stay projections are not required and many reservations in house are checked in for long length of stay.			
228096	12333108	OIS-Stays	SYNC_STAY_OVERRIDE_DAYS: Make parameter setting free form entry
SCR makes change to the application setting for "Synchronize Stay Override Days" so that it is now a free form entry instead of LOV with hard coded values. Warning added to the setting stating that entering days greater than 30 could cause synch issues between property and ORS.			
227606	12334988	Process Match	PROCESS_MATCH: Profile matches with DELETED profile
A correction has been made to ensure that profiles will not stage against deleted profiles.			
227654	10	Profiles	PROFILE_MEMBERSHIPS/PR_MEMCARDNO_LIST: Disable button when no old mem numbers
A change has been made to disable the Card # List button on the PROFILE_MEMBERSHIPS form when there are no old membership numbers for that member.			
227702	12315855	Profiles	ORS: Allows search for purged profile when calling prsrc_00.fmb
A change has been made to prevent purged profiles from being returned when searching for one by name id, email or phone in the profile search form.			
228802	10	Profiles	PR_AUTOMERGE_POINTS: Power Profile Handling, Invalid Value deleting match points
Corrects the WHEN BUTTON_PRESSED trigger raised unhandled exception ORA-06502. triggered when deleting a rule in profile automerge setup.			
235885	12676126	Profiles	Power Profile Handling - Error messages when job runs
A change has been made to the Profile Auto Merge job to prevent unwarranted errors resulting in a deadlock.			
233157	12684664	Profiles	PROFILE: City and State don't change when ZIP code changes
A change has been made so that if the zip code on a profile is updated the city and state will also be updated to the city and state associated with that zip code in the configuration as the as long as the country is populated. If it is not associated with a city and state, the zip code will be populated but will leave the existing city and state populated.			
230240	12494173	Profiles	OCIS: Future Reservations not displaying in scenarios
An issue has been resolved where Future Reservations were not being displayed correctly on the Profile			

Search page on the Future Reservation grid at the bottom.

228803	10	Profiles	PR_AUTOMERGE_RULES: Power Profile Handling, quick key change for NONE
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Quick Key for the NONE button was changed to 'o'. Function button DETAILS has 'e' and can now be reached via keyboarding.

223225	12028979	Reports	OCIS/GENREPPAR: REP-770: 'beforepform': Value of column 'P_app_user' was truncat
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A correction has been made to prevent a truncation error from being received when selecting a large amount of characters in the User LOV on the GENREPPAR.fmx. Now user will receive a message indicating that they have selected a large number of codes. Anything over 4000 characters will be truncated.

OPERA Property Management System (OPMS)

Featured PMS Enhancements

Additional User Definable Lines on the Manager Report [186307]

As there is not enough lines available today within our Manager Report, we have gone one step further with providing sites the flexibility to create customize Items and define the calculation.

For example, the user can define if 'Rooms Occupied' should include Day Use and No Show Rooms or exclude Comp and House Use Rooms. When the Out of Order and Out of Service Functions are active the user can also define if Out of Order/Out of Service Rooms should be excluded when calculating the '% Occupied Rooms'.

Below is a list of the item types that can be user defined and with their default calculation.

Item Type	Calculation/Definition
Rooms Occupied	Number of rooms In-House with a Front Office status of 'OCC'

% Rooms Occupied	(Number of rooms In-House with a Front Office status of 'OCC') / (Total Rooms in Hotel) * 100
ADR	(Total amount of all postings today where the Transaction Code is marked as 'Revenue' and the Transaction Type is 'Lodging') / (Number of rooms In-House with a Front Office status of 'OCC'))
ADR (Distributed)	(Total amount of all postings today (Distributed) where the Transaction Code is marked as 'Revenue' and the Transaction Type is 'Lodging') / (Number of rooms In-House with a Front Office status of 'OCC'))
Rooms Occupied Tomorrow	Total number of deduct rooms reserved for tomorrow
% Rooms Occupied Tomorrow	(Total number of deduct rooms reserved for tomorrow) / (Total Rooms in Hotel) * 100
Rooms Occupied for the Next 7 Days	Total number of deduct rooms reserved starting tomorrow for 7 days
% Rooms Occupied for the Next 7 Days	(Total number of deduct rooms reserved starting tomorrow for 7 days) / (Total Rooms in Hotel) * 100
Rooms Occupied for the Next 31 Days	Total number of deduct rooms reserved starting tomorrow for 31 days
% Rooms Occupied for the Next 31 Days	(Total number of deduct rooms reserved starting tomorrow for 31 days) / (Total Rooms in Hotel) * 100
Rooms Occupied for the Next 365 Days	Total number of deduct rooms reserved starting tomorrow for 365 days
% Rooms Occupied for the Next 365 Days	(Total number of deduct rooms reserved starting tomorrow for 365 days) / (Total Rooms in Hotel) * 100
Projected Rooms Occupied for Current Month	Total number of deduct rooms reserved for the whole month
Projected % Rooms Occupied for Current Month	(Total number of deduct rooms reserved for the whole month) / (Total Rooms in Hotel) * 100
Projected Rooms Occupied for Current Year	Total number of deduct rooms reserved for the whole year
Projected % Rooms Occupied for Current Year	(Total number of deduct rooms reserved for the whole year) / (Total Rooms in Hotel) * 100

Ability to Split financial transactions by Quantity [210602]

Up until now OPERA was able to Split Transactions by Amount and Percentage. With the release of v5.0.04.00 OPERA has introduced the ability to Split transactions based upon Quantity.

If a single transaction having 1 quantity is selected for split then the Quantity option is not available. If multiple transactions are selected and any of the transactions cannot / did not split, then a message is displayed that "X Charge(s) Not Split".

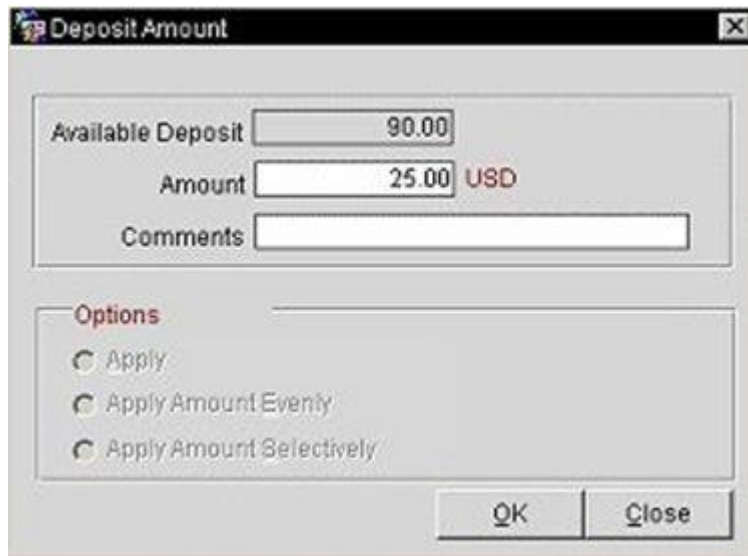
Transaction postings can be split by 1 or more quantities below is an example.

Suppose 4 guests (3 Family Members (Dad + 2 Sons) and 1 Friend) book to play a round of golf at the hotels golf course. Each round of golf costs a flat rate of \$150. The Dad has arrived earlier than the 2 Sons and 1 Friend and has the whole transaction (Quantity of 4 @ \$150 = \$600) posted to his bill. But when the dad is settling his bill, he would like one of the rounds of golf split off and transferred to the Friends bill. The Cashier splits the \$600 transaction by a quantity of 1 (\$150), transfers the quantity of 1 to the Friends bill, and leaves the remainder amount Quantity of 3 = \$450) on the Dad's bill.

Ability to transfer deposit with surcharge applied [211744]

When Credit Card Surcharge functionality is active, the Transfer button is now enabled for deposit transfer even if the deposit was paid with a credit card with surcharge applied. The amount that can be transferred excludes the Surcharge Amount and can be transferred to one or multiple reservations.

Transfer to a Single Reservation



The screenshot shows a dialog box titled "Deposit Amount". It contains the following fields and options:

- Available Deposit:** 90.00
- Amount:** 25.00 USD
- Comments:** (empty text box)
- Options:**
 - Apply
 - Apply Amount Evenly
 - Apply Amount Selectively
- Buttons:** OK, Close

Transfer to Multiple Reservations

Deposit Amount

Available Deposit

Amount USD

Comments

Options

Apply

Apply Amount Evenly

Apply Amount Selectively

OK Close

For Example

- A Deposit of 90.00 is paid using a credit Card that has a 4% surcharge applicable.
- The Deposit Payment is recorded as 93.60. The 3.60 credit card surcharge has been posted to the Guest Ledger using the transaction code defined by the Cashiering>Default CC Surcharge Trn Code application setting.
- On the Deposit screen in the lower grid, select the deposit payment record and click the Transfer button.
- Select the reservation to transfer the deposit to.
- When the Deposit Amount screen is displayed, the Available Deposit amount is displayed as 90.00, not including the 3.60 credit card surcharge.

Change to post package rate code functionality to an open folio [210197]

A new permission called "POST RATE CODE OPEN FOLIO" has been introduced. This permission will control if a user bill be able to use Post Rate Code billing option for a Open Folio reservation. If user does not have this permission then the Post Rate Code billing option button will be disabled.

Upon upgrade if user has the existing "POST RATE CODE" permission assigned, then the new permission will be assigned automatically.

Further more, though OPERA does not post packages to Open Folio reservations per existing functionality, OPERA will now prompt that the packages will not be posted and have the user decide if they wish to continue.

Allow mutli select Acct Type to profile production statistics report [209209]

A Modification has been made to the Report screen (STA2.fmx) to allow for users to select multiple Account Types for the Profile Production (profileproductivitystat.rep) report.

Additional Task Assignments and Housekeeping Summary Report for All Rooms [213203]

OPERA has now introduced the ability to create Task Assignments for rooms that are marked as Do Not Disturb (DND) or rooms that do not require service (NSR). This is offered when the application function FACILITY MANAGEMENT and/or TASK ASSIGNMENT in the ROOMS MANAGEMENT group are active. Further configuration is available to indicate the No Service Reason.

Any Room that is set to Do not Disturb via the Guest Service Status screen will be assigned to the DND Task Sheet and all rooms that are not assigned to any of the regular Task Sheets are assigned to the NSR Task Sheet.

Housekeeping Supervisors always desire to view a summary report of all the Task Assignment Sheets. This is now available after the generation of the Task Assignments. The report will show a summary of all rooms in the property along with Housekeeping and FO status, Task Assignment and Task Sheet information. Additionally, the report will include the rooms that have not been assigned to a Task Sheet as the room is under a Do Not Disturb or No Service Required request along with the reason why.

Opera		Opera Demo Hotel, Small						07-04-12
micros FIDELIO								09:41 AM
Task Assignment Summary								
Room No.	Task Code	FO Status	HK Status	OOO/OOS Return Date	Task Sheet No.	Room Attendant	No Service Reason	
100	CO	VAC	Dirty		1	ADDT1		
101	CO	VAC	Dirty		1	ADDT1		
102	CO	OCC	Dirty		1	ADDT1		
103	CO	OCC	Dirty		1	ADDT1		
104		VAC	Clean				No task scheduled for this room	
105	CO	VAC	Dirty		1	ADDT1		
106		VAC	Clean				No task scheduled for this room	
107	CO	VAC	Dirty		1	ADDT1		
108		VAC	Clean				No task scheduled for this room	
109	CO	VAC	Dirty		1	ADDT1		
110		VAC	Clean				No task scheduled for this room	
111		VAC	Clean				No task scheduled for this room	
112		VAC	Clean				No task scheduled for this room	
113		VAC	Clean				No task scheduled for this room	
114	CO	OCC	Dirty		1	ADDT1		
114A	CO	OCC	Dirty		1	ADDT1		
115		VAC	Clean				No task scheduled for this room	
116		VAC	Clean				No task scheduled for this room	
117	CO	OCC	Dirty		1	ADDT1		
118		VAC	Clean				No task scheduled for this room	
119		VAC	Clean				No task scheduled for this room	
120		VAC	Clean				No task scheduled for this room	
121		VAC	Clean				No task scheduled for this room	
122		VAC	Clean				No task scheduled for this room	
123		VAC	Clean				No task scheduled for this room	
123A		VAC	Clean				No task scheduled for this room	
124		VAC	Clean				No task scheduled for this room	
125		VAC	Clean				No task scheduled for this room	
126		VAC	Clean				No task scheduled for this room	
127		VAC	Clean				No task scheduled for this room	
128	CO	OCC	Dirty		2	ADDT2		
129		VAC	Clean				No task scheduled for this room	
130		VAC	Clean				No task scheduled for this room	
131		VAC	Clean				No task scheduled for this room	
132		VAC	Clean				No task scheduled for this room	
133		VAC	Clean				No task scheduled for this room	
134		VAC	Clean				No task scheduled for this room	

Filter Room Class All Room Types All From Room All To Room All
 Floor 01
 Housekeeping Sections All

Page 1 of 2

task_assignment_summary

Guest Preference Forecast Report [212787]

A new Guest Preference Report (preference_forecast) is being introduced. The report will show a summary section for the selected date range and then a detail section grouped by Preference Groups and showing all forecasted Preferences within the groups. The Report will show any Reservation Preferences for Stayovers, Arrivals Expected, Arrivals Actual, Departures Expected and Departures Actual and Preferences. There will be number of Preferences, number of Adults and number of Children below each of the categories.

In the report output, the results will automatically be grouped alphabetically by Preference Group and then alphabetically by Preference within each Preference Group.

The results of the report are displayed into two different sections. The first section is a summary and displays an overview of the total number of Preferences for the day per reservation status along with breakdown of the property occupancy by Adults and Children by reservation status.

In the second section of the report, a breakdown of the Preference Groups and Preference Codes is displayed. A count of each Preference Code that is attached to a reservation status for a given day that falls within the date range is displayed. This section is also broken down by the reservation status by the number of preferences, adults, and children.

Guest Preference Report



Date	Day	Stayover			Arrival Expected			Arrival Actual			Departure Expected			Departure Actual			Occupied		
		Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.
11/07/12	Wed	4	4	0	0	0	0	0	0	0	2	4	0	0	0	0	4	4	0
Total		4	4	0	0	0	0	0	0	0	2	4	0	0	0	0	4	4	0

Preference Group TV OPTIONS

Date	Day	Stayover			Arrival Expected			Arrival Actual			Departure Expected			Departure Actual		
		Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.
11/07/12	Wed	0	0	0	0	0	0	0	0	0	1	2	0	0	0	0
Total		0	0	0	0	0	0	0	0	0	1	2	0	0	0	0

Preference Group SPECIALS

Date	Day	Stayover			Arrival Expected			Arrival Actual			Departure Expected			Departure Actual		
		Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.
11/07/12	Wed	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Total		1	1	0	0	0	0	0	0	0	0	0	0	0	0	0

Preference Group SMOKE PREF

Date	Day	Stayover			Arrival Expected			Arrival Actual			Departure Expected			Departure Actual		
		Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.
11/07/12	Wed	0	0	0	0	0	0	0	0	0	1	2	0	0	0	0
Total		0	0	0	0	0	0	0	0	0	1	2	0	0	0	0

Preference Group ROOM PREFERENCE

Date	Day	Stayover			Arrival Expected			Arrival Actual			Departure Expected			Departure Actual		
		Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.
11/07/12	Wed	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Total		1	1	0	0	0	0	0	0	0	0	0	0	0	0	0

Filter From Stay Date 11/07/12 To Stay Date 11/07/12
 Room Class All
 Room Type All
 Preference Group All, Preferences All
 Include Individual, Include ALL Blocks

Guest Preference Report



Preference Group		ROOM FEATURES														
Preference		POOL-Pool View														
		Stayover			Arrival Expected			Arrival Actual			Departure Expected			Departure Actual		
Date	Day	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.
11/07/12	Wed	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Total		1	1	0	0	0	0	0	0	0	0	0	0	0	0	0

Preference Group		NEWSPAPER														
Preference		WSJ-Wall Street Journal														
		Stayover			Arrival Expected			Arrival Actual			Departure Expected			Departure Actual		
Date	Day	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.	Prefs.	Adl.	Chl.
11/07/12	Wed	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Total		1	1	0	0	0	0	0	0	0	0	0	0	0	0	0

Filter: From Stay Date 11/07/12 To Stay Date 11/07/12
 Room Class All
 Room Type All
 Preference Group All, Preferences All
 Include Individual, Include ALL Blocks

Expand Vacant Rm Srch to incl Occ Rms and Exch/Reallocate [213039]

Front Office staff knows how long it can take to prepare the house with the Arrival Reservations. OPERA has now taken Blocking Rooms one step further and minimizing the time needed by introducing Exchange/Reallocate Room Functionality.

Reallocate allows the user to take one 'Blocked' Reservation and re-assign it to another 'Un-Blocked' reservation. When the user has selected the reservation and wishes to Reallocate a new screen will provide which reservations are available to be selected. The user then selects the 'Un-Blocked' Reservation and OPERA will update both reservations.

PCHPIT - Exchange/Reallocate Rooms

Name: Room: Smoking: Search

First Name: Features: Floor:

Name: Rate Code:
 Arrival: ETA: Res. Type: 4 PM Hold
 Departure: ETD: VIP:
 Room: Avl: Specials:
 Room Type: Features:

Room	Available	Room Features	HK Status	FO Status	Name	Rate Code	Specials
7003	14+		Clean	VAC	Watkins,David	PEAR	
7004	14+		Clean	VAC	Watkins,Don	PEAR	

OPERA [X]
 ! Are you sure you want to assign room 7003 to the reservation for Brown,Ryan and unassign reservation for Watkins,David?

Reallocate
Exchange
Close

Exchange of the Blocked Rooms can be done if two reservations have the same Room Type reserved. When the user has selected the reservation and wishes to exchange the Room number with another Blocked Reservation, by simply selecting the Exchange button OPERA will update the Reservations.

The screenshot displays the OPERA PCHPIT - Exchange/Reallocate Rooms interface. At the top, there is a search bar and several input fields: Name, Room, Smoking, First Name, Features, and Floor. Below this is a reservation details section for "Watkins, David" with the following information:

Name	Watkins, David	Rate Code	PEAR
Arrival	11/08/12	ETA	
Departure	11/10/12	ETD	
Room	7003	Avl.	14+
Room Type	DLX		
Res. Type	6PM		6 PM Hold
VIP			
Specials			
Features			

A table below the details shows the room status for room 7004:

Room	Available	Room Features	HK Status	FO Status	Name	Rate Code	Specials
7004	14+		Clean	VAC	Watkins, Don	PEAR	

An OPERA dialog box is overlaid on the table, asking: "Are you sure you want to assign room 7004 to the reservation for Watkins, David and assign room 7003 to the reservation for Watkins, Don?". The dialog has "Yes" and "No" buttons. On the right side of the interface, there are three buttons: "Reallocate", "Exchange" (highlighted with a red box), and "Close".

Ability to select Room Move Reasons [219808]

Wanting to record why guests are wanting to Move Rooms? Now with the release of v5.0.04.00 the user can now place the Reason for the Room Move.

From Room	To Room	Code	Description
408	418	NOISY	Noisy Neighbors

The Reason field is optional, but can be made mandatory by activating the MANDATORY ROOM MOVE REASONS Application Parameter in the RESERVATIONS Group. The Room Moves Report (room_move) has also been enhanced to include a new Reason Code column which shows the Room Move Reason code and description.

OPMS Enhancements

SCR #	Clarify #	Module	Title
200736	10466281	Accts. Rec.	V5.0.04.00: Multi-Property AR Credit Limit
Chain Specific			
221101	11715620	Business Events	V5.0.04.00: BUSINESS_EVENTS: Add additional elements for Pkg Updates
Chain Specific			
229967	12429625	Business Events	BE: Setup to send a Rate message if a New Rate Header or Update Rate Hdr
When the application function Rates->Rate Tiers is active and the Tiered Rate data element has been included in the NEW RATE HEADER and UPDATE RATE HEADER business events, the XML will include a value of 'N' for this element if the checkbox is not selected or touched.			
210197	10810282	Cashiering	V5.0.04.00: Change to post package rate code functionality to an open folio
A new permission called "POST RATE CODE OPEN FOLIO" has been introduced. This permission will control if a user will be able to use Post Rate Code Billing Option for a Open Folio reservation. If user does not have this permission then the Post Rate Code Billing Option button will be disabled. Upon upgrade if a user has the existing "POST RATE CODE" permission assigned, then the new permission will be assigned automatically. Further more, though OPERA does not post packages to Open Folio reservations per existing functionality , OPERA will now prompt that the packages will not be posted and have the user decide to continue.			
232961	12223166	Cashiering	V5.0.04.00 Portugal - Legal Req. to enter Manual Invoices
In Portugal country mode 3 new folio print tasks can now be configured for manual folio, manual debit folio and manual credit bill. When generating folio in OPERA users will be able to indicate the folio as manual and will also have an ability to manually assign a bill number. These bill numbers cannot be duplicated per folio type. In the event of OPERA PMS system being down and users create a folio manually for the guests, this feature then allows users to generate the folio in OPERA once the system is up and indicate that such folio was manually issued and assign a bill no to it instead of OPERA assigning a bill number automatically. When Folio Copy Legend functionality is active and a folio is marked as manual one, then there will be a folio copy legend displayed as Manual and 'X' copy of Manual on additional copies. This functionality is not available in Accounts Receivable module.			
227188	12288201	Cashiering	PORTUGAL: Credit Bill - Changes for signature_hash/Absolute value
Additional changes to the Portugal folio signature hash functionality. OPERA will use the absolute value for the credit bill instead of the negative value and change has been made to reset the hash value at the			

beginning of the new calendar year.			
210602	10837745	Cashiering	V5.0.04.00: Ability to Split financial transactions by Quantity
An ability to split transactions by "Quantity" has been introduced. It is available along with the existing Amount and Percentage options. Transactions with more than 1 quantity can be split by a quantity between 1 and existing quantity minus 1. If a single transaction having 1 quantity is selected for split then the Quantity option is not available. If multiple transactions are selected and any of the transactions cannot / did not split, then a message is displayed that "X Charge(s) Not Split".			
210983	11190106	Cashiering	V5.0.04.00 Foreign Currency tracking for Mexico
In Mexico country mode, a new feature of Currency Limits has been introduced. A new configuration screen has been added where property / chain can specify the Daily and Monthly limit amounts of total foreign currency transactions including payments, deposits, payouts, currency exchange can be performed. These limits are applied per Individual profile. Only Individual profiles can be used to perform currency exchange. Passer By option will not be available on Currency Exchange screen. The currency limits for foreign currency codes are shared and is validated across all the properties with MX country mode for a individual profile. Once the limits have reached, further foreign currency transactions will be prevented. A new permission to allow access to Currency Limits configuration has been added.			
211744	11280164	Cashiering	V5.0.04.00: Ability to transfer deposit with surcharge applied
When Credit Card Surcharge functionality is active, the Transfer button is now enabled for deposit transfer even if the deposit was paid with a credit card with surcharge applied. The deposit amount that can be transferred does not include the surcharge amount.			
216933	10733063	Cashiering	V5.0.04.00 :POLAND / CZECH Deposit Functionality
New Legal Requirement for Poland and Czech Republic New Advanced Deposit Handling parameter 17 ((PRINT FOLIO FOR DEPOSIT REQUEST RECEIPT) introduced which will only be visible in Poland or Czech country modes. There is a new report group called 'Deposit Request' that will be shown with Advance Deposit Handling parameter 17 activated in POLAND and Czech mode. The deposit receipt (sample_dep_req_receipt) in 'Customizable' folder should be renamed / compiled and configured under this report group called 'Deposit Request'. New print task 'Deposit Required Receipt' must be configured ADVANCED DEPOSIT TAX HANDLING = N After entering a new deposit request manually on OK the new report deposit request receipt will print along with the associated 'Receipt No' Once the deposit payment is equal to the deposit request, the payment button is grayed out. A deposit request will not be allowed to be edited or deleted. Also deposit request will not be allowed to be applied or unapplied, so apply/unapply buttons will always be disabled. If there is a need to delete the deposit request, then a new right click reverse option 'Reverse Request' has been added to the top portion of deposit screen. The reverse menu will appear when right clicking on Deposit Req. column in the grid. When selecting Reverse, this will remove the original deposit request from the grid and an entry in changes log will be recorded for this action. When reversing a deposit request, the reversal will have a new receipt no. and the receipt will not automatically be printed. The user will have the option to print the reversed deposit receipt from 'Receipt History' screen. The button called 'Receipt' will be hidden in the deposit screen when Advance Deposit Handling 17 for POLAND and CZECH modes. With Advance Deposit Handling parameter 17 in POLAND and Czech mode, a check box called 'Deposit Posting' will show In transaction code configuration screen. When posting a			

deposit only those transaction codes that are marked for deposit posting will appear in the list of values. Please note that only transaction codes that are not linked to parameter settings can be flagged for Deposit Postings. When trying to post a deposit payment more than the deposit request, a message will appear and not allow posting if the amount is more than the deposit request. Receipt History ===== A new receipt type has been introduced called DRR (Deposit Required Receipt) and the LOV for Receipt Type in Receipt History screen to allow search and locate records of this type.. - When selecting DRR and hitting search, it brings all the deposit request receipts which can then be previewed or printed. - Receipt history is the only location where the user will be able to see the deposit request reversals, both in the grid and on the report. Deposit Rules ===== - If Deposit Rules / Schedules are configured the behavior will be as following: For automatically created deposit requests, the user will be able to print deposit receipt from receipt history. - If there is no associated payment against a deposit request that is already attached to a reservation, the deposit request can be removed if reservation is modified and there is no corresponding deposit schedule. - If there is a payment against a deposit request and a modification is done resulting in a new deposit schedule the deposit request will be updated accordingly, but deposit payment would remain as is and will not be unallocated. In the scenario where extending and shortening a reservation could lead to a deposit payment that is overpaid, in this case it is expected that the user performs a negative payment to refund the overage. A new merge code is now available for sample_folio_poland called deposit_req_receipt_no which will allow reference of 'Receipt No' for the deposit request on the folios. Same merge code is also available for sample_folio as we do not have a custom folio for Czech Republic so they can customize.

218424	11755282	Config - Cashier	V5.0.04.00 ITALY - Increase VAT numbers from 10 to 20
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The transaction code setup screen has been modified to allow assigning a tax bucket code between 1 and 10 in generic mode and between 1 and 20 in ITALY country mode for a tax transaction code. When in ITALY country mode, the number of tax buckets available have been increased from 10 to 20. IT FISCAL A and IT FISCAL B reports now refer to the new application setting called IT FISCAL REPORTS TAX BUCKETS. This setting will allow selecting any 10 of these 20 tax buckets to be included on these IT_FISCAL_A and IT_FISCAL_B. If the setting is left blank, then the reports will refer to tax buckets 1 - 10 by default. The parameter form for foliotax_5 report has been modified as well to allow selection of a tax bucket number between 1 to 20. Sample Folio views have been modified to include these additional 10 tax buckets. New merge codes have been provided for all of them. Sample Folio layout has not been modified.

237835	12767201	Config - Cashier	PRODUCT: OXI User condition to be removed for package combined line changes
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Chain Specific

225769	10	Config - General	V5.0.04.00 HYATT - GUEST_OVERVIEW/Stay History to be configurable
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Chain Specific

228568	12361639	Config - General	MEMBERSHIP_ALERTS: Change to default message for Hyatt Guest Overview Screen
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Chain Specific

228720	10	Config -	V5.0.04.00: HYATT - GUEST_OVERVIEW/Stay
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		General	History - Front-End Changes
Chain Specific			
217395	10687486	Config - Profile	V5.0.04.00: Postal & State codes are required for UA, CA and AU enroll
Chain Specific			
229385	12433015	Config - Rates	SH_RATEMAST: Entitlement & Last Room Availability fields to be displayed
Chain Specific			
195077	10	End Of Day Process	UTILITIES: When running MULTIPLE NIGHT AUDITS in UTILITES disregard timer
When running multiple night audits, the timer to log off active user sessions is displayed only for the 1st time i.e. for rolling the 1st business date. From the second business date onwards, the timer is not displayed and any logged in user sessions will be disconnected immediately.			
160049	10	Export	V5.0.04.00 VISA Extract with filters for VISA Europe
Based on VISA requirements, VISA export files will now become part of OPERA export module and be available for all properties having OPP_EXP license code. The new export files can be configured via the path below. Miscellaneous > File Exports > General > New > there will be two new export templates - VISA_EXTRACT - VISA_EXTRACT_DAY Although VISA export file was previously available via the night audit procedure, the new export is more enhanced and flexible utilizing the built in Opera Export features in addition to new BIN ranges configuration introduced. Users will now be able to import text files provided by VISA via the following path Setup > Config -> Screen Design -> List of Values Maintenance -> LOV Value Maintenance -> by selecting EXP_VISA_BIN_VALUES and 'Import' button. Only those bin ranges specified will be pulled into the export file and sites are responsible for maintaining this VISA text file. As per requirement from VISA, the old VISA export generated via the night audit process will still remain with the upgrade but can be inactivated by properties on demand. This will ensure that the files are generated until the configuration of export files are completed.			
231543	12551477	Export	V5.0.04.00: Exports Update SYS_DAILY and SYS_CHKOUT for Condo Rev Reporting
Chain Specific			
229790	12428308	Export	V5.0.04.00: SYS21_DAILY:Change in Stay Node when Sharer resv have been separated
Chain specific			
213960	10275230	Export	V5.0.04.00: SYS21_DAILY Modification to the Tray_ledger_total

Chain Specific			
229555	12446014	Export	V5.0.04.00: Hyatt GP Folio Summary and GVL Export Calculation for Eligible Spend
Chain Specific			
221146	11891278	Export	V5.0.04.00: #1930 Checkout Extract - Room rate to be reported in local curr.
Chain Specific			
171339	7810643	General	V5.0.04.00: Reservation UserActivity to 365 days
Chain specific			
202565	10585777	General	V5.0.04.00: OXI Rate Code Non-Editable
Chain Specific			
200686	10530226	General	V5.0.04.00: SPG Transformation Project Enhancement
Chain Specific			
234885	10530226	General	SPG Transformation - Amenities
Chain Specific			
234884	10530226	General	SPG Transformation - Suite Night Upgrade
Chain Specific			
234882	10530226	General	SPG Transformation - Guest Segmentation
Chain Specific			
234880	10530226	General	SPG Transformation - Table Structures -Supporting Changes
Chain Specific			
234878	10530226	General	SPG Transformation - Table Structure Changes
Chain Specific			
234877	10530226	General	SPG Transformation - General - Front End Changes
Chain Specific			
234845	10530226	General	SPG Transformation - General - Backend Changes

Chain Specific			
231804	12562468	General	Welcome Screen Additions
Chain Specific			
227090	12308299	General	IDEas - LITE & Data Extraction Licenses
<p>Two new OPMS addon on license codes are now available for OPP_IDEADE (IDeaS Data Extraction Integration) and OPP_IDEALITE (IDeaS Lite Integration). When the OPP_IDEADE license is active, functionality will act exactly as the current interface does (OPP_IDEA), but only 1-way for data extraction out of Opera, and should not allow any incoming API calls. When the OPP_IDEALITE license is active, the following IDeaS integration related API ♦s / functions are available for use: ♦</p> <p>Get_future_occupancy ♦ Get_past_occupancy ♦ V5i_currency_exchange ♦ Daily_rates_with_buckets</p>			
236834	11483631	General	Resort Transfer - Itinerary - New Report
Chain Specific			
236833	11483631	General	Resort Transfer - Itinerary - Front End Changes
Chain Specific			
236831	11483631	General	Resort Transfer - Itinerary - Back End Changes
Chain Specific			
234886	10530226	General	SPG Transformation - SPG Lookup
Chain Specific			
216789	11483631	General	V5.0.04.00: Resort Transfer - Itinerary enhancement
Chain Specific			
214607	11431525	General	V5.0.04.00: RDP - Restriction Permissions Breakout
Chain Specific			
214605	11329817	General	V5.0.04.00: Change to how hurdles for LOS 2-7 are stored
Chain Specific			
203880	10642482	General	V5.0.04.00 Rainmaker changes for Yield Market Type
When the OPX_RAIN2 Rainmaker license code is active and a membership type/number (equal to the			

DEFAULT MEMBERSHIP TYPE) is populated on the Rate Query (RQSCOP00) or Define Search (ORS) screens, new functionality has been introduced where a webservice call is made to retrieve the applicable Yield Market for that member. If no Yield Market is returned then the default Yield Market is populated. When on the F7 Define Search screen, if no Property is selected, the Yield Market field will be blank until the Membership information is populated and the webservice call is made.

202592	10585830	General	V5.0.04.00: Enhance Early Departure Penalty
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Chain Specific

213203	11381241	Housekeeping	V5.0.04.00: #3272 Housekeeping Summary Report for all Rooms
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A new Task Assignment Summary Report is being introduced. The report will show a summary of all rooms in the property along with Housekeeping and FO status, Task Assignment and Task Sheet information and for those rooms not assigned to a Task Sheet, the reason why they are not assigned. The report is available when function FACILITY MANAGEMENT and/or TASK ASSIGNMENT in the ROOMS MANAGEMENT group are active and after an Auto Generation of Tasks has been completed. A new setting is introduced based on the above functions called ADDITIONAL TASK ASSIGNMENTS. Within this setting the user can chose to activate the NSR (No Service Required Task Sheet) and/or the DND (Do Not Disturb Task Sheet). The DND setting is available when GUEST SERVICE STATUS is active. With both settings active 2 new Task Sheets are created during the Auto Generation of Tasks process. Any Room that is set to Do not Disturb via the Guest Service Status screen will be assigned to the DND Task Sheet and all rooms that are not assigned to any of the regular Task Sheets are assigned to the NSR Task Sheet. When ADDITIONAL TASK ASSIGNMENTS is set to NSR the No Service Reason Configuration screen is available in order to configure reasons used when a Room is moved to the No Service Required Task Sheet manually.

220357	11778162	Mailing Query	MNT_MAIL_QUERY: Add field "Drop Off Time" to the data extraction
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The 'Drop Off Time' option was added to the data extraction component when the Application Parameter TRANSPORTATION in the Reservations Group is active. The information for the data extraction is retrieved from the time component of the 'Departure Date' field on the 'More Fields' reservation screen.

228699	12235113	Membership	MEMBERSHIP_SETUP: Add Frequent Flyer membership type for CTRIP
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A new membership type for C7 (CTRIP) has been added to .SID and will be automatically populated with an Internal Algorithm. A new checkbox for 'Allow Special Char.' is now available on the Membership Type configuration screen and will be automatically selected for C7 Membership Type. When selected, the Membership Number may have special characters. Supported membership numbers for C7 will be a minimum length of 3 and maximum length of 20 characters and contain numbers, letters and any special characters including spaces.

229151	10	Permissions	APP_PERMISSIONS: Perm. ALLOW PSEUDO TO PHYSICAL ROOM TYPE CHANGE to be modified
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Chain Specific

217394	10666935	Profiles	BWR Lookup, last name min character requirement
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			not met
Chain specific			
186307	9821879	Reports	V5.0.04.00: Additional User Definable Lines on the Manager Report
<p>In order to give a property more flexibility in how certain items are calculated on the Definable Manager ♦s Report new functionality is being introduced that gives the user the option to set up user defined items. Several base items can be further defined. For example, the user can define if ♦Rooms Occupied♦ should include Day Use and No Show Rooms or exclude Comp and House Use Rooms. When the Out of Order and Out of Service Functions are active the user can also define if Out of Order/Out of Service Rooms should be excluded when calculating the ♦% Occupied Rooms♦.</p>			
212137	11309957	Reports	V5.0.04.00: #3275 - Room_move.rep - Add time to report sort order
<p>A sort order was added to the Room Moves (room_move) report. The report can now be ordered by date/time by using the sorting tag ♦Chronological♦.</p>			
212787	11376539	Reports	V5.0.04.00: #3306 Guest Preference Forecast Report
<p>A new Guest Preference Report (preference_forecast) is being introduced within the Miscellaneous ♦ Reports menu item. The report will show a summary section for the selected date range and then a detail section grouped by Preference Groups and showing all forecasted Preferences within the groups. The Report will show any Reservation Preferences for Stayovers, Arrivals Expected, Arrivals Actual, Departures Expected and Departures Actual and Preferences. There will be number of Preferences, number of Adults and number of Children below each of the categories. Each Preference section along with the Summary section will show a Total row as well.</p>			
221066	11885310	Reports	V5.0.04.00: #1929 - Rate Change Report
<p>A new Rate Change Report has been created. The report can be accessed via Miscellaneous, Reports, Rate Change Report (res_rate_compare). The report will show any reservations for the Stay Date selected that had at least one Rate and/or Rate Code change. If the Reservation has had multiple Rate/Rate Code changes the last change displays. The report can be run for the current business date or up to 3 days in the past. The user has the flexibility to include Due Ins, In House, Checked-In Today and Departures. The report can be sorted by Name or Room Number. The Report will display the following columns: Confirmation Number, Room Number (if one is assigned), Old Rate Code, New Rate Code, Old Rate Amount, New Rate Amount, Block Code, User and Date/Time. No Show and Canceled Reservations are not considered.</p>			
220478	11639578	Reports	SAMPLE_STATEMENT: Add STATEMENT_NO merge code to BI as well as rdf versions
<p>The XML publisher version of the sample_Statement_numbering report is now available. The related sample_Statement_numbering.odt and sample_Statement_numbering.xml files have been added to allow</p>			

customization of sample_Statement_numbering report using XML publisher.			
209209	9249119	Reports	V5.0.04.00: Allow multi select Acct Type to profile production statistics report
When the Sales Information application parameter is active a modification has been made to the STA2.fmx to allow for users to select multiple Account Types for the Profile Production (profileproductivitystat.rep) report.			
200623	10502689	Reports	AR_PAYMENT_TRACKING: Report for applied and unapplied payments in AR
A new report "AR Payment Apply/Unapply Payments" (ar_payments_tracking.rep ARA3.fmx) has been introduced. This report is available in the Accounts Receivable report group. The report displays details for each of the AR payment that is either applied or unapplied to an AR Invoice. The report parameter form allows to select a range of dates, these dates correspond to the date the payment is posted in the AR Account and not the date its applied to an invoice. Parameter form also allows to filter specific ar accounts and/or payment methods used to make these payments.			
206028	10	Reservations	Implement check on popup for duplicate reservation in Quick Split option
A pop up message was added to the Quick Split process for a Business Block. When creating reservations using the Quick Split process and another reservations with the name and dates already exists the pop up message ♦There is an existing reservation with the same guest name and overlapping stay dates♦ displays.			
217396	10762109	Reservations	V5.0.04.00: Reinstate not allowed for (CB) CentralBill reservations
Chain Specific			
233214	12637105	Reservations	V5.0.04.00: GP: Default Eligibility type for Reservations created in OPERA
Chain Specific			
235577	10	Reservations	CreditCard/CP: Changing behavior for Authorization of CP at CheckIn
Removed the request for authorization with a Chip and Pin type card when no authorization is due.			
233043	12666343	Reservations	V5.0.04.00: Restrict Travel Agent Profiles from being removed or replaced
Chain Specific			
219808	11816797	Reservations	V5.0.04.00: Ability to select Room Move Reasons
OPERA is introducing an enhanced Room Move screen which displays a grid with any previous Room Moves			

for the selected Reservation along with the Reasons for the Moves. The Reason field is optional, but can be made mandatory by activating the MANDATORY ROOM MOVE REASONS Application Parameter in the RESERVATIONS Group. The Room Moves Report (room_move) has also been enhanced to include a new Reason Code column which shows the Room Move Reason code and description. Room Move Reasons can be configured via Configuration ♦ Reservations ♦ Codes ♦ Room Move Reasons.

228578	10	Screen Painter	V5.0.04.00: HYATT - GUEST_OVERVIEW - Screen Painter Module
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Chain Specific

OPMS Resolved Issues

SCR #	Clarify #	Module	Title
199963	10	Accounts	ARPOSTSEL : Horizontal scroll buttons are disabled in specific scenario
A change has been made to correctly activate and deactivate the scroll buttons on the AR invoice details screen when more than 7 invoices are selected.			
231713	12509134	Accounts	ACC_FIND, CON_FIND: Notifications button not showing in Options menu
A change was made to the Accounts and Contacts Search screens. A user can now select the Notifications button via the Options menu directly from the Search screens.			
207201	10	Accts. Rec.	AR_MAILING_HISTORY: Cannot find Menu ID message when right click to add to order
An Oracle message will no longer display when sorting the grid on the AR Statement History screen.			
231548	12573980	Accts. Rec.	ARAGINGSUM: ORA-12899: value too large for column when contact name > 100
An Oracle message will no longer display when generating the Aging Summary of all Accounts report (aragingsum) while an account has a Contact attached with more than 100 characters. The Contact information will be truncated and display the first 100 characters on the report.			
231074	12558475	Accts. Rec.	ARACCSRCH : long Contact name causes error
The Contact field on the AR Account setup screen will now allow entering and display upto 200 characters.			
228689	12377807	Accts. Rec.	11G: COMMON_OPTIONS: 'There are no options available' message displayed
A change was made in order for the AR Accounts Options to display without issue in an 11G enviroment.			
226462	10	Accts. Rec.	ARA1/ARCREDITBAL: Accruals section not sorting / filter does not incl sort order
A change was made to the AR Credit Balances report (arcreditbal). The user is now successfully able to sort the report by Account Name and/or Account Number. Also the sort order selected now displays in the filter section of the report.			
220603	11692918	Accts. Rec.	ARPOSTDET: Missing charge in Invoice Details screen but shows on AR folio
A change has been made to display correct set of transactions on the AR Invoice details screen and on the folio generated from this screen in the event that the user would have manually added the word 'transfer'			

to the reference text.			
216155	11334479	Availability	PR_YIELD: Profile Yield Adjustments are not considered when evaluating hurdle
A change has been made to now consider Profile Yield Adjustments when evaluating Hurdles.			
228130	12277735	Availability	RQMAIN00: Incorrect rate amount for dependent rate based off of a daily rate
A change has been made to the Rate Query (RQMAIN00) screen to correctly display rate amounts when the rate is based off of another (daily) rate that has different rate amounts for the room types.			
231520	12520589	Availability	RQMAIN00: Dependent rate incorrectly displays as Closed in several scenarios
Modifications have been made to the Rate Query (RQMAIN00) screen to correctly display rate amounts for rate codes which are advanced dynamically dependent on other rates. When there are no rate details defined on the dependent rate, OPERA will take the rate details from the base rate for the room types that are defined on the rate header of the dependent rate. If there are rate details defined on the dependent rate (room types with base amount and type), yet a query is ran for dates outside of the date range, the details from the base rate will be displayed. In the event that some of the Days of the Week checkboxes are not selected on the base rate, when querying for the dependent rate, these will be displayed as closed (null values).			
221998	11892390	Availability	AVAILABILITY: Inventory Discrepancy between CTRL+F2,SHIFT+F2, and SHIFT+F3
Modifications have been made to prevent discrepancies between the Control Panel (GNCTRL00), Detailed Availability (FRMAIN00) and House Status (HOUSE_STATUS) screens when Master and Sub Allocation blocks exist.			
214404	11464599	Awards/promo /enroll	ENROLLMENT_GEN: City and Postal Code is not being validated
Modifications were made to the Guest Enrollment (ENROLLMENT_GEN) to validate the City and Postal Code entered.			
237326	12896538	Business Block	GRGRID_NEW: Rate Code amounts are null when RDP is active
Chain Specific			
218211	11717893	Business Events	BUSINESS_EVENTS: New data element KEYWORD for PROFILE business events
New data elements for KEYWORD and KEYWORD TYPE have been added to the NEW PROFILE, UPDATE PROFILE, DELETE PROFILE and MERGE PROFILE business events.			
227600	12343133	Business	Performance issue populating

		Events	RESERVATION_SUMMARY_LOG
Performance has been improved when Synchronizing Inventory.			
221310	11868591	Business Events	BEVENT_SETUP: Data Elements are not saved when login language != English
Data Elements are now correctly saved on the Business Event Setup (BEVENT_SETUP) screen regardless of the login language.			
199424	10295859	Cashiering	PKGOPT: Inconsistent behavior on 'Link' button behavior
A change has been made to make sure the unlink button on the package options screen is correctly available for reservations having allowance linked their arrival dates are moved to future dates.			
202692	10571267	Cashiering	SCPMEDIT: Incorrect prompt and use of printer for GST FOLIO for deposit receipt
If Advanced Deposit Handling setting is set to a value that generates only Deposit Receipt (0,1,2,7), when posting a deposit, OPERA will validate only for Deposit Receipt print task. When the setting is set to a value that generates a guest folio, then OPERA will validate that both, the Deposit Receipt and Guest Folio print tasks have been configured and will correctly print to respective printers associated with them.			
214445	10	Cashiering	IRS_8300: Apply forms standards
Aesthetic modifications were done to the IRS 8300 (IRS_8300) screen to adhere to OPERA standards.			
216495	10	Cashiering	RATEINFO:ORA-06511: PL/SQL: cursor already open in spec scenario
An Oracle message will no longer display within the Rate Detail for a reservation that has a Japanese Tax Transaction Code attached.			
219168	11629677	Cashiering	FINANCIAL_TRANSACTIONS: Issue with Deposit&Rebates in a specific scenario ITALY
In ITALY country mode, a change has been made to make sure the credit bill is correctly generated for a deposit folio when deposit originally was posted using one profile and that profile on the reservation has been changed to another profile with a different tax type and then credit bill is performed for the previous deposit folio.			
221027	10	Cashiering	RECHIST/TB/FINJRNLBYTRANS: INDIA Modifications for service tax
Several changes have been made to country specific functionality for India regarding the service tax on foreign currency exchange transactions. Changes have been made in the areas of cashier closure so that correct amounts are displayed in the cashier reports/ shift drop screen, Trial balance and Journal by cashier and trx code reports. The transaction code specified in the Exchange Service tax application setting will not be allowed to change if financial transactions have been posted using that transaction code. If a currency exchange is performed using a negative foreign currency amount, then the service tax will be calculated on			

the absolute value of such foreign currency amount.			
219959	11209349	Cashiering	FOLIO_TAX: Null values in table from Quick Check Out w zero bal country=SPAIN
In SPAIN country mode, when reservation is checked out from Quick Check Out -> C/O Zero option, folios with zero balance but without bill number are correct assigned a bill no and status and tax / net values.			
219871	11689759	Cashiering	MNPOST00: Incorrect amount for credit bill for a specific bill number (Italy)
In Italy country mode, a change has been made to make sure the creditable amount is displayed correctly when doing a credit bill in a scenario where a folio with the same bill no exists on the same date for the past year since folio numbers are reset in Italy country mode each year.			
217775	11185621	Cashiering	POSTHIST: HISTORY & BILLING SCREEN empty for some bookings
When a transaction is manually transferred from one reservation to another, posting history is correctly being added on the source as well as target reservation.			
216760	10	Cashiering	RECHIST: Label for Receipt/Tax Inv No. runs outside of screen in THAI mode
In Thailand country mode, the Receipt/ Tax Invoice No label shows correctly on the Receipt History screen. Also generically the Receipt Type and Receipt No fields have been swapped with each other on the Receipt history screen.			
216446	10	Cashiering	AREREDITPOST: The form is not taking the time zone into consideration
The time component of the Posting Date, Revenue Date and the Checkout Time on the AR invoice Edit Postings screen will now show as per property's time zone.			
215522	10	Cashiering	CHKOUT02: Cannot locate image file note.gif when FOLIO REVISION NUMBER active
When Folio Revision parameter is active, a change has been made to correctly display the message to select Revised or New option for folios that were already generated.			
211063	10	Cashiering	CHKOUT02: No tax recalculation upon drag/drop to another window Profile Tax Type
A change has been made so that the tax is correctly recalculated when transactions are transferred via dragging the tax transactions linked to the 'wrapper' transaction between windows with different tax types and the application parameter setting TAX TYPE CALCULATION is set to PROFILE.			
231432	12297665	Cashiering	MNPOST00: Discount not being calculated in a specific scenario
A change has been made to prevent package discrepancy when manually posting a rate code on a			

reservation that has a discount specified and Apply Discount to Packages parameter is active.			
231359	12516978	Cashiering	CHKOUT02: Tax posting removed after checkout with DEFERRED TAX - SPAIN
When Deferred Tax functionality is active, a change has been made to make sure the exclusive taxes are calculated and posted correctly on the target room when package wrapper / room charge has been routed from a source room and the source room is checked out.			
231347	12432988	Cashiering	CHKOUT02: Deposit payments are not displayed on folios - POLAND
The deposit payment will now correctly show at the footer section of the folio when using folio styles 1,4 and 5 in Poland country mode. Additionally, the gross amount on the folio will now correctly show the tax breakdown.			
231047	12501587	Cashiering	CHKEDIT1: Incorrect transaction code displayed in specific scenario.
When a tax / generate transaction line item that is made of 2 separate transactions internally but displayed as one due to same subgroup is edited on the billing screen, the edit transactions screen will display the same transaction code as displayed on the billing screen.			
231036	12557745	Cashiering	CHKOUT02: Inability to transfer rolled up transactions all at once
A change has been made to correctly move/transfer all the Rolled Up transactions when selecting only the total amount transaction i.e.; the one with ' ' sign.			
230960	10	Cashiering	PAYMENT: Foreign guest paying in foreign currency gets a national folio (Chile)
A change has been made to correctly generate the foreign folio for a guest when paying with foreign currency in Chile country mode.			
230940	10	Cashiering	FOLHIST: The folio is not displayed where the Payee name is different from Guest
A change has been made to display all the appropriate folios associated with the room/reservation when opening folio history screen via billing options.			
230451	12358330	Cashiering	Cashiering: Incorrect tax calculation on the folio, net_amount differs
A change has been made to post correct package breakdown so that the net amounts stored in the database and displayed in the rate info screen are correct and the same in a scenario where the rate code and the package have different currencies.			
230164	11943292	Cashiering	PKGOPT: Incorrect pkg allowance scenario for child when using child buckets

A change has been made to correctly calculate and display the package allowance on package options screen for all the child buckets when package has a calculation rule of Per Child.			
230096	11823373	Cashiering	ADVANCED TAX HANDLING: Financial transaction exists, can not be changed
A change has been made to be able to change the Advance Tax Handling for Deposit parameter when there are deposits already on reservation taken with Advance Deposit Handling set to 6.			
229361	12400618	Cashiering	CHKOUT02: Incorrect amount for NON_VAT in a specific scenario (THAI)
A change has been made to post correct vatable and non vatable amount in a scenario in Thailand country mode.			
229262	12413056	Cashiering	CHKOUT02/BILLING: Issues to be addressed for Dining & Spa Awards - Hyatt
Chain Specific			
228923	12382344	Cashiering	FOLIO: Hyatt GP Folio Summary not calculating correctly
Chain Specific			
228917	12193556	Cashiering	INDIA: Multiple issues with EXCHANGE SERVICE TAX functionality to be addressed
In INDIA country mode, the Exchange Service Tax setting is displayed only if property is in IN country mode and the Foreign Currency Handling function is active. The calculated amount of exchange service tax will not be displayed on the Currency Exchange Receipt. It will show the entire amount converted to the local currency.			
228888	12328183	Cashiering	CHKOUT02: Reversing a deposit causes an incorrect total balance
In France country mode, when Deposit Folio parameter is active, a change has been made to display correct balance when multiple deposits are transferred to guest's folio and one of the deposits was reversed.			
228860	10	Cashiering	CHKOUT02: Message to prompt when canceling a gift certificate payment - Hyatt
Chain Specific			
238480	12990568	Cashiering	PSDEPSIT: Transaction Codes not Found message
In a multi-property environment for properties with same business date and folio print tasks, and when Advanced Tax Handling for Deposit is active and Advance Deposit Handling is set to 4, a change has been made to make sure transactions for a deposit folio can be successfully posted and the deposit folio			

generated have correct bill no and folio type assigned based on the property user is logged in.			
238184	12938008	Cashiering	CHKOUT02: SV Redeem is unaccessible in a specific scenario
Made a change to have the SV Redeem button available from Billing with a reservation that is not yet checked in but has Pre Stay Charging Privileges.			
237513	12563887	Cashiering	INHSESRC: Membership Points are calculated before Package Profit / Package Loss
Chain Specific			
235565	12561926	Cashiering	CHKOUT02: Unable to reinstate when the room is assigned to a due in reservation
A change was made to the Reinstate from Checked Out process. When Reinstating a Reservation into a Room that has been assigned to a Due In Reservation, the Reinstate is allowed and a Share is not created. When Reinstating a Reservation into a Room that a new Guest has Checked into, the Reinstate is allowed, and a Share is created. Application Function UPSELL is active: When one of the Reservations has been Upsold, then a Reinstate is not allowed when it would create a Share (when a new Guest has checked in), since Shares are not allowed with Upsold Reservations.			
235243	12623800	Cashiering	CHKOUT02: wrong Queue used for 0.00 balance folio country=Spain - Deferred Tax
In Spain country mode, a change has been made to make sure correct folio type is assigned to a folio instead of Internal when sum of tax values are not equal to 0.00 even though the balance of folio may be 0.00 when the application parameter DEFERRED TAX is active.			
234290	12540041	Cashiering	CHKOUT02: Incorrect net amount on folio in a specific scenario
A change has been made to ensure that the net amount displayed on the folio is accurate when splitting a wrapper transaction code in all possible scenarios.			
232473	10	Cashiering	FOLIORAGE / HOUSEBANK: Unique acc. key for Fax & File and Trn.Code to be bold
The Trn.Code field on the General Cashier screen has been made bold to indicate it is mandatory when either of the radio buttons is selected. The accelerator keys for Fax and File have been changed to X and F respectively on the Folio Options screen.			
232153	12563694	Cashiering	CHKOUT02: CANCEL REQUEST message is not sent to RAPP in a specific scenario
Chain Specific			
231547	12581438	Cashiering	MNPOST00: Incorrect Window selected in Deposit Folio scenario in France

In France country mode, when Deposit Folio parameter is active, when Transaction posting screen appears for posting a Deposit Folio using a company / TA profile attached to reservation, it will have window 2 selected by default and lov will be disabled.

240627	12834357	Cashiering	KIOSK/VIDEO CHECK OUT: Membership to calculated after Pkg Profit/Loss
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Chain Specific

228804	12409410	Cashiering	PAYMENT: Selecting AWARD payment button displays LOV when CC is on reservation
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Chain Specific

228608	12267350	Cashiering	CHKOUT02: Prompt message to Reverse Award when selecting to Reinstate
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Chain Specific

228384	10567341	Cashiering	PRODUCT: Incorrect package formula calculation
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Calculate the correct rate amount in a scenario when using the perc_comm_15 function on a package and package is manually attached to the reservation.

226708	12246303	Cashiering	USERLOG: Emailing of folios from Billing is not logged in the User Activity Log
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A change was made to the User Activity Log Details when a folio is emailed. For the following User Log: Activity Group = Miscellaneous, Action Type = Folio Delivery, the detail will now display the Email Address the folio was sent to.

225824	12096882	Cashiering	RATEINFO/PRODUCT_LIST: Inconsistent rate amount display involving decimals
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A change has been made to the Test Generated Transaction Codes, Rate Info and the Reservation Package screens to correctly display the values based on the associated currency codes and decimals. On the Reservation Package screen, the Unit price will always be in the currency configured for the package and the reservation price will be based on the currency on the reservation ie; Rate Code currency.

202961	10406901	Cashiering	POSTHIST: Action column displays incorrect amount in a specific scenario
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A change has been made to display only the wrapper or a gross amount (in case of print separate package) in the posting history's original and changes sections. Essentially the amount that is posted to the guest's folio will be displayed instead of the internal breakup of the wrapper.

219424	11732012	Comm. Hand.	CRSEARCH: Disable OK button when commission paid
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A change has been made to the Commission Reservation Search (CRSEARCH) screen to no longer allow

users to attach a commission that has already been paid to a Travel Agent or Source. When accessing the screen from the Commissions (TACOMM) screen, depending on the type of profile that has been highlighted (Travel Agent or Source), will impact the value shown in the Paid column. For example, if highlighted on a Travel Agent profile on the Commissions screen, commissions which have been paid to a Source would have an 'N' in the column, therefore allowing users to select this to be attached to the Travel Agent. In this scenario, if a commission has been to a Travel Agent already, the column will have a 'Y' value and the record cannot be selected.

219922	11731593	Comm. Hand.	COMM_FOLIO_DET: Comm amts doubles every time you click on the + sign in header
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Double clicking on the ' ' column header on the Folio Detail (COMM_FOLIO_DET) screen no longer increases the Commission Amounts.

238294	10	Comm. Hand.	CRSEARCH: Aesthetic change to message when attaching a reservation to TA/Source
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An aesthetic change has been made to the message that is displayed on the Commission Reservation Search (CRSEARCH) screen when attaching a reservation to a travel agent or source profile.

232965	12652608	Comm. Hand.	TACOMM: Incorrect calculation when comm. code = NON on first night of stay
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Chain Specific

228895	10	Comm. Hand.	TACOMM: Form hangs when accessing Commissions and Day Use resv exist
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The system no longer hangs when trying to access the Commission Processing (TACOMM) screen when commissions for Day Use reservations exist.

220898	11814209	Comm. Hand.	PROFILE_MISC.SET_PROFILE_COMMISSION: Modifications in reconciled payments
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In the event a Travel Agent or Source profile has Payments (Reconciled, Unpresented, etc.) the Bank Account attached to the Profile can now be changed.

220829	11770347	Config - Cashier	TRXDIVERSIONSETUP: Tabbing through fields removes Membership Level
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A change was made to the Transaction Diversion Rules screen (TRXDIVERSIONSETUP) when editing an existing record. When tabbing through the screen the Membership Level field will now remain populated unless the Membership Type is being changed by the user.

221278	10	Config - Cashier	CREDIT: Invalid Value error when payment type reaches maximum characters
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An Oracle message will no longer be displayed when entering the maximum number of characters (20) in the Payment Type field.

223559	11741507	Config - Cashier	SGRSETUP: LOV is searching by full decription rather than code
A change was made on the Transaction Codes Subgroups screen (SGRSETUP) in regards to the Subgroup field and List of Values search process. A user will be able to successfully search by Subgroup Code (Abbreviation).			
231996	10	Config - Cashier	GENSETUP: Ctrl Alt PgDn screen appears behind screen
Aesthetic changes have been made to the Generates screen within the Transaction Code configuration screen in the Cashiering menu item.			
199066	10	Config - Comm.	BANKACCT : Tab on a Bank Account behaves like New or Edit button
Modifications have been made to the Bank Account (BANKACCT) screen to no longer display the Commission Codes screen when tabbing in the grid. The buttons have also been reordered to be New, Edit, Delete, Close.			
224965	10	Config - Comm.	COMM00: Label 'Commission %' should be bold since it is mandatory
Aesthetic changes have been made to the ♦Commission Code Transactions♦ screen (COMM00). The ♦Commission %♦ field label was bolded and the validation message when leaving that mandatory field blank was changed to ♦Commission % cannot be blank.♦			
223108	11898780	Config - General	APP_PARAMETERS: Unable to activate waitlist function
The user is now successfully able to change the value in the RESERVATION Group Function WAITLIST..			
233083	12649782	Config - General	RATE_STRATEGY: Introduce a parameter to disable RS initiated logging
A new parameter called RATE STRATEGY LOGGING FOR RESERVATION RESTRICTIONS under RATES parameter group will now control logging of restrictions generated via Rate Strategy processor. By default, the value will be 'Y' and visible only when RATE RESTRICTION function is active. Due to the large number records that could potentially be generated by rate strategy processor this logging can now be switched on/off via this application parameter.			
231156	12530081	Config - General	MNT_NOTETYPE: Note Class showing even when not in FOUR SEASON mode
A change was made to the Note Types ♦ New screen (MNT_NOTETYPE) when the ♦Department Note♦ checkbox is selected. The ♦Note Class♦ and ♦Help Text♦ fields have been removed in generic mode.			
230679	12540350	Config -	GUEST_OVERVIEW: Remove '24 Months' statistics

		General	from Stay Information
Chain Specific			
213510	10	Config - Property	PR_NEGOTIATED_RATES: Apply OPERA Standards
Modifications were made to the Negotiated Rates (PR_NEGOTIATED_RATES) screen to adhere to OPERA standards.			
185643	10	Config - Rates	RT_PROD: Season Code showing when Rate Seasons not active
When the application function Rate Seasons is inactive, the Season field will no longer be incorrectly shown on the Package Detail (RT_PROD) screen when accessed from a Rate Code.			
207319	10	Config - Rates	RTSETUP : Rate Category LOV displays values with Oracle date format
A change has been made to the Rate Code Configuration (RTSETUP) screen to display the Begin and End Dates for the Rate Category in the Property Date Format.			
213618	11339930	Config - Rates	DREENTRY: Age Rate Buckets are changed and nullified within Daily Rate Entry
Modifications have been made to the Daily Rate Entry (DREENTRY) to no longer remove the Age Bucket amounts when updating the 1 Adult amount.			
214752	10	Config - Rates	UPSELL_CONFIG: Issues with selecting transaction code
Changes were made to the Upsell and Upsell Rules configuration screens. When selecting the Transaction Code List of Values (LOV) button or pressing F9 with the cursor in the Transaction Code field, OPERA will now display the entire list of available Transaction codes without a pre-populated filter.			
218343	11711781	Config - Rates	RT_PROD: LOV button navigation issue to be addressed
A change has been made to the Rate Packages (RT_PROD) screen to allow users to mouse click on the Posting Rhythm LOV to display the Posting Rhythm options.			
215342	11528087	Config - Rates	RTSETUP: No accelerator/hotkey for Sell Messages on the rate header
A new accelerator key for Sell Messages (Alt + L) has been added to the Rate Header Configuration (RTSETUP) screen. The Sell Message button is available in ORS.			
213957	10	Config - Rates	HURDLE_RATES: Yield Markets is still displayed when OPP_OPUS is inactivated
The Yield Market field is now only visible on the Hurdle Rates (HURDLE_RATES) configuration screen when			

either the OPP_OPUS or OPX_RAIN2 licenses are active.			
208401	10	Config - Rates	RTSETUP : Fields do not remain disabled after Day Use is checked on Rate Header
When the Day Use checkbox has been selected on the Rate Setup (RTSETUP) screen, the Minimum Stay Through field will be automatically populated with 0 and disabled as well as the Maximum Stay Through field disabled.			
236429	10	Config - Rates	RATE_CATEGORY_TEMPLATE: Large gray area showing in grid
A change has been made to properly display the grid on the Rate Category (RATE_CATEGORY_TEMPLATE) screen.			
233785	12717169	Config - Rates	RTSETUP:Season Code to be mandatory when selecting Repeat and Config Mode = STAR
Chain Specific			
233249	12676503	Config - Rates	RTSETUP: Res Message failures in HUB from 3rd party system Epitome
Inbound Reservation messages are no longer failing for Advanced Dynamic (Dependent) Rates when there are no Adult rates defined.			
231078	12518598	Config - Rates	PROMO_SETUP: Couple of issues to be addressed
Changes were made to the Promotion Codes screen within the Promotions configuration menu. The user is now successfully able to select the Search and New buttons.			
230091	12486082	Config - Rates	RTSETUP: 8 character limitation not enforced with Repeat
Chain Specific			
229269	12409409	Config - Rates	RTSETUP:Remove Packages and/or Yield Adjustment checkboxes when selecting Repeat
Chain Specific			
194791	10	Config - Rates	YM_ADJ_CODES: Leading 0 is removed when 0.00 is entered as amount
Multiple changes have been made to the Yield Management Adjustment Codes (YM_ADJ_CODES) screen. These include: - A new Search field has been added for Description. - Leading 0's are no longer removed when 0.00 is entered. - Type (text) is now in bold. - Property LOV only displays properties which the logged in user has permissions to and a Yield license is active. - Property field is accessible with the keyboard. - 'X' on the top of the form has been removed. - When editing, making a change and selecting Close, the message is prompt to save changes. - Column for Amount is now wider.			

218598	11619906	Config - Res.	USERLOG: Better log handling for removal of room images
A change was made in the display of the User Activity Log when a Room Image is deleted. When an Image that is attached to the Room configuration in Property A is deleted by a user in Property B then a User Activity Log entry will show the removal in Property A with information about who deleted it and when.			
232138	10	Config - Res.	RMQUERY: Increase Sequence prompt displaying unnecessarily
An OPERA message will no longer display when using the ♦Repeat♦ function within the Function Space configuration screen.			
220488	11750819	Config - Res.	SETUPGEN: Form shifts to left when SHIFT Tab is used
An Oracle error no longer displays when Shift Tabbing in the Description field on the ♦Alerts ♦ Edit♦ screen (SETUPGEN) in the Alert Definition ♦ Alert Messages configuration.			
226641	12263898	Config - Res.	GUARANTEE_CODE: Grid not updating when manually editing a record
A change was made to the Reservation Type configuration screen grid (GUARANTEE_CODE). The grid now correctly displays the ticked check boxes and sequence numbers from within each one of the Reservation Types.			
224455	10	Config - Res.	RESV_TYPE_SCH: Default of Deposit not working correctly on form
A change was made to the Reservation Type configuration screen when setting up Reservation Type/Cancel Rule/Deposit Rule schedules. When both Cashiering Functions DEPOSIT HANDLING and CANCELLATION HANDLING are active then the default Schedule screen that opens is the Deposit Rule Schedule screen with Radio buttons to choose one of the other options. When only one of the above functions is active it defaults to the respective Schedule screen. When none of the above functions are active the Reservation Types Schedule screen opens.			
219286	11747157	Config - Res.	DCRULES_CONF: Deposit Type is not displayed in the form
Modifications were made to the Deposit/Cancellation Rule (DCRULES_CONF) configuration screen to correctly display label in the title bar.			
219798	11740644	Config - Res.	PREFERENCE_GROUPS:ORA-01400: cannot insert NULL into
A change has been made that a translation for a different language can be added to a preference group prior to saving this new group code.			

195343	10111594	End Of Day Process	MANAGER_REPORT: Discrepancy in Projected % Rooms numbers when run in EOD
A change was made to the Manager Report (manager_report) when it is created during the End of Day process. The 'Projected % Rooms Occupied for current Month' and 'Projected % Rooms Occupied for current Year' values are now correctly displayed, just like when creating the report via Miscellaneous - Reports.			
236024	12794751	End Of Day Process	EOD: Error executing user defined procedure COMM_RESV_DATA_FK3_CU
Modifications were made to the End of Day Procedures so that errors are no longer displayed when the Insert_Resv_Commissions procedure is executed.			
229997	12490336	End Of Day Process	EOD:Night Audit get stuck at Posting Packages with "Cashier Closure in Progress"
A change has been made to post packages correctly when the currency code for package is local currency and rate code is a foreign currency.			
229291	12437444	End Of Day Process	EOD: End of Day stuck at Departures not Checked Out procedure
The Income Audit Cashier setting has been change to display a cashier ID Lov and user can only select from this lov..			
228833	10	End Of Day Process	EOD: Issue with Room and Tax posting to be addressed during end of day
A change has been made that in the event the Night Audit room and tax posting procedure has not been completed for any reason however business date has rolled, then if checking out any due out reservations, OPERA will check and post if the room and tax posting for the previous business date has not been posted. This will prevent reservation being checked out without being charged for the previous / last night of stay.			
227662	10	End Of Day Process	NA: Validate ORACLE LISTENER PORT parameter during EOD
When initiating a Night Audit if certain java components/ Ip address/ virtual Ip address etc are not configured properly due to which user sessions cannot be disconnected preventing the Night audit to complete successfully, OPERA will provide a message to the user and will allow to create an export file of the logging information. This file then can be provided to support for further investigation.			
223948	11818745	End Of Day Process	PASSBY: Error when posting Passerby via Income Audit when using Icons
The Passer By option under End Of Day>Income Audit>Select a date can be accessed from the icons without a warning message appearing.			
216215	10	End Of Day Process	EOD: Supress user log entry for internal application parameter CURRENT_SESSION

User log entries are no longer created for an internal parameter setting (CF_PARAMETER with description like 'Parameter CURRENT_SESSION with value '972,17135' deleted.') during the End of Day process.			
221616	11751775	Export	GV1/GL1: Export fails for a specific date
Chain Specific			
226037	12225592	Export	TRX_EXPORT: ORA-12899: value too large for column
A change has been made to TREXPORt export and associated view to accommodate 2000 characters for the tax elements export column.			
237900	12953034	Export	GVL_EXPORT: Specific scenario with partner numbers shows Ineligible Revenue
Chain Specific			
236270	12837405	Export	SFTP: Need ASCII representation of umlauts with SFTP configuration
A change has been made to export file SFTP transfer process so that the export file is created with correct character set. A new export definition value can be added to each export file including an XML export file to associate a specific character set instead of always referring to the Export Character Set application setting. The application setting 'EXPORTS > EXPORT CHARACTER SET' can be overridden for any individual export by creating a new Export Definition: Code : EXPORT CHARACTER SET Description: Export Character Set (or anything else) Value : Must be a valid Oracle character set			
234220	12636058	Export	SYS21_DAILY: yesterdays_outstanding is not calculating correctly
Chain Specific			
233172	12656360	Export	GVL_EXPORT: Add Filter Condition to exclude PM Room Types
Chain Specific			
232210	12563887	Export	GVL_EXPORT: Issues to be addressed in regards to package reservations
Chain Specific			
231736	12554613	Export	UPE_EXPORT:ORA-06502: PL/SQL: numeric or value error
Chain Specific			
230555	10	Export	EXP_FILE_DELIV_CFG: Error when Language = EL and Click on Delivery Config

When logged into a property with language other than the default language, the delivery configuration screen for exports or delivery methods can be successfully accessed.			
229345	10	Export	EXP_NEW: Accelerator key Alt E is used for three different option buttons
Accelerator keys have been updated for Component export check box and the Export Definition button labels.			
228839	12381560	Export	GVL_EXPORT: Issues to be addressed w/ rev. amts and error when no records exist
Chain Specific			
228747	12383177	Export	EXP_CON_DAY: Error "value too large for column "OPERA"."REPORT_TABLE"."
Chain Specific			
226670	12249053	Export	Visa E-Folio: A few issues to be addressed
Following changes have been made to the VISA EFolio export file. 1. The will correctly be calculated as quantity multiplied by unit price. 2. The payment transaction on Visa card will not be included as a line item in the invoice details records. It will be available only in Invoice Summary record.			
202422	10	General	REP_NAME: Better exception handling for REP_NAME package
An internal change has been made to no longer display a message when the Arrival or Departure Date is null for a history record.			
216965	10	General	COMMON_OPTIONS: Ctrl Shift PgDn screen appears behind screen
The Opera Help screen which can be accessed by pressing Ctrl Shift Page Down will now open in front of the Profile Options (COMMON_OPTIONS) screen.			
222544	11776027	General	TRACKIT_VALET: Search by 'Reference' not giving all results
A change was made to the Track It Valet screen (TRACKIT_VALET) search process in regards to searches by Reference field. Searches now correctly return records with lower case Reference field values as well as partial searches are executed successfully. The Track It Valet screen is available when the TRACK IT Function in the GENERAL Group is active.			
225107	12161694	General	STARWOOD: API used for creating 'Update' does not support 2nd and Extra adults
Chain Specific			

237338	12603647	General	v520100611_ins_resv_prod_prices: ORA-20001: P\$M\$SPLSQL8P\$M\$SORA-06512
An issue has been corrected due to long staying reservations created with children rates.			
236416	12769750	General	MFNET: GDS Deposit rule not displayed
If the global rate function, 'Advanced Policies' is enabled, The GDS API returns the correct deposit policy in the booking response when the booking is made using guarantee type that requires a deposit payment.			
233688	12710789	General	SV_ISSUE: Send message regardless of length of external reference number
Chain Specific			
233496	12701763	General	TRACKIT_ITEMS: Errors on Advanced option
An Oracle message will no longer display when using the ♦Created On♦ field in the Advanced Search option on the Track It Dashboard. The field now has a calendar icon to select the date.			
232254	12528606	General	SAMPLE_POLICE_REG_CARD: Incorrect printer being picked up when printing
In country mode ES (Spanish) OPERA will now correctly send Police Registration Cards (both Batch and Individual) to the printer that is set up in the Print Task configuration.			
229609	10	General	INTERNAL: v520120510_name_notific_res.con to be corrected
An Oracle message will no longer display when opening the Profile Notifications screen.			
229195	12382960	General	OXI_HOL2> Not performing HOLIDEX RTR when central conf letter is disabled
Chain specific			
228885	12316562	General	TRACKIT_ITEMS: Reservation is auto attached to new item
A change was made to the Track It Dashboard. A user will be successfully able to save a new Track It item without attaching it to a reservation.			
218314	10	General	GET_RATES.RATE_CHANGES_TYPE: Correct typo
An internal change was made to correct a typo in get_rates.rate_charges_type.			
211830	10	Groups	GROUPFIND: Performance Issue
In order to improve performance on the Group Reservations Search (GROUPFIND) screen, the maximum number of search results returned for any search is 1000 records. Therefore when no search criteria is			

entered, the desired profile may not be displayed in the results grid. An additional change has been made to improve performance when clicking on the column header for City to sort the results in the grid.

224955	11934451	Groups	BOOKING: Room Revenue calculation incorrect with a specific rate configuration
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Modifications were made to the Business Block (BOOKING) screen to correctly display Room Revenue in the case where the Block Header has a Dynamic Base Rate.

225006	12129546	Groups	BORROW: Unable to modify arrival date in a specific scenario w/ resv type status
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When a reservation is created with a deduct reservation type and attached to an elastic block with a non-deduct reservation type and there is a **Borrow** situation due to rooms not being available in the block for a certain day, a change was made that ensures that the user is able to successfully save an extension of the reservation after answering **Yes** to the **Borrow** prompt.

229358	10	Groups	GROUPFIND : Unable to perform Advanced search with max number of characters
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The maximum amount of characters that a user can search by on the Group Reservation Search screen was changed to 80. This change applies to the **Advanced** search and the Company, Agent and Source fields.

228697	12385846	Groups	GRMENU: Cut Keys Menu no longer in alphabetical order
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A change was made to the order in which the key cards for a block are cut. The Reservations are now presented in alphabetical order.

228129	12181100	Groups	RSEdit: Block Code is not being copied over with add on reservations
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A change was made to the Add On process in regards to Reservations attached to a Block. When the original Reservation has a Departure Time defined the Add On Reservation will now carry over the Block Code of the original Reservation as long as the Arrival and Departure date fall within the Block dates.

225342	12099115	Groups	GRRSLIST: Sort order by Status not working
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A change was made to the Reservation List screen within Business Blocks. The user is now able to successfully sort the list of reservations by the **Status** Column.

216319	11594185	Groups	GRRMLIST: Alternate First Name is removed when records are saved in the form
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A change was made to the Alternate First Name display within the Block Rooming List. When an Alternate First Name is added via the Rooming List to an existing Reservation, it will now correctly display in the grid after it is saved.

215780	11561627	Housekeeping	HSK_000: Return Status always going back to
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			default status
A change was made within the Out of Order return process. When returning/deleting a Room from Out of Order, the status of the room will be set to the value the user picks as the ♦Return Status♦ during the deletion process.			
216950	11547454	Housekeeping	HSK_000: Unable to delete rooms from OOO or OOS in a specific scenario
A change was made in regards to the permission handling for the deletion of Out of Service rooms (OOS). A User with the ♦Rooms Management ♦ OOS Delete♦ permission will now be successfully able to remove a Room from OOS..			
237097	12931597	Housekeeping	TASK_ASSIGNMENT_SUMMARY: Report print unreadable in MARRIOTT environment
Chain Specific			
231723	12548886	Housekeeping	HSK_QUE: Room status column is overlapping with the FO status column
A change was made to the grid on the Queue Rush Rooms screen. The Room Status column will no longer partly cover the bordering columns while the status is being changed.			
230264	10	Housekeeping	HSK_TASK: Oracle error displays when selecting 'Task Sheet' LOV
An Oracle message no longer displays when selecting the 'Task Sheet' LOV on the Task Assignment (HSK_TASK) screen.			
227041	11809342	Housekeeping	HSK_ASS: Several issues with the Room Conditions form
A navigational change was made to the Room Conditions screen. A change was also made to the comment section of the screen assuring that additional comments are saved correctly.			
229572	12208512	Imbalance	Package discrepancy caused due to post next day config changes
A change has been made to post same day packages correctly as per attached to the reservation even if a change is made later on to the configuration to make the same package as next day.			
230082	11709630	Imbalance	Package discrepancy due to included in rate pkg posting as separate line
A change has been made to post packages correctly when the currency code for package is local currency and rate code is a foreign currency or vice-versa.			
232013	11020785	Imbalance	TRIAL_BALANCE: Discrepancy between Guest led

			amounts in TB due to old balances
A change has been made such that when AR Old Balance Invoices are created in OPERA, the Guest Ledger sections of the Trial Balance report will remain in balance.			
233161	12618725	Imbalance	BALANCE: Inclusive taxes not broken out when correcting effective pkg imbalance
A change has been made to Imbalance Analysis -> Fix option to generate correct inclusive taxes when repopulating room revenue amounts in a specific scenario where inclusive package on rate code has the same transaction code and price / rate amount.			
232981	12282949	Imbalance	MNPOST00: Package Discrepancy with post rate code with 0 adults and allowance
Modifications have been made to the Transaction Posting (MNPOST00) screen to prevent package discrepancies when Post Rate Code is performed for 0 Adults and allowances exist.			
231999	12490825	Imbalance	MNPOST: Package discrepancy in a specific scenario
A change has been made to post correct inclusive package and room revenue breakdown in the financial transactions table when rate code and package code has the same transaction code and package price is same as rate amount.			
225993	12062691	Membership	MEM_MAINT: A membership can be setup for a profile with a past/expired date
A change has been made to the Memberships (MEM_MAINT) screen to no longer allow an expired expiration date.			
231626	12552193	Membership	MEM_MAINT:MBRPREF_CHANGED_DATE field is not updated when default pref is changed
Chain Specific			
237855	12938505	Membership	GVL_EXPORT/GP FOLIO SUMMARY: No Show/Cancel Res to have Eligible Nts = 0
Chain Specific			
234221	12746258	Membership	GUEST_SEARCH_GP: Display message to the user when no GP match is returned
Chain Specific			
231959	12584240	Membership	GUEST_SEARCH_GP: Address/Email info does not default to Lookup from Profile
Chain Specific			

231545	12564026	Membership	FOLIO/GVL_EXPORT: Eligibility Code NO should calculate points for non rm revenue
Chain Specific			
226754	10	PMS-IFC-Config	SV_MAINTAIN : Amount column alignment, acc. keys, form navigation
Completed a few aesthetic and form navigation improvements to the SV_MAINTAIN form.			
207593	10948225	PMS-IFC-Integ	DCC/Authorization: Failed auth keeps currency data
Made changes to Dynamic Currency Conversion functionality to stop incorrect DCC data being requested that would cause incorrect foreign total authorization amounts and failed settlements. Added a Popup Blocker for the message "Dynamic Currency Conversion not available at this time. Would you like to try again Y/N?" When active and set to N, the message will not display to user. If set to Y, after a Currency failure, the Currency check will occur twice more in the background and then provide a message to the user that it is not available.			
228294	11362518	PMS-IFC-Integ	RSEdit: Fields updated are not sent to IFC as updated in GuestdataChg
Fixed an issue where GuestdataChange messages were sent to IFC8 for reservation changes that were not checked in when the room number assigned belonged to a checked in reservation. Also, fixed an issue where the incorrect data was sent in some of the fields in the GuestdataChange message.			
233970	12651728	PMS-IFC-Integ	EOD Batch Settlement: not sending credit card number in the transaction to IFC
Fixed an issue where the credit card number was not included in the Settlement transaction with the Night Audit automatic Batch Settlement process.			
229178	10	Parameters	APP_PARAMETERS: Advanced Facility Tasks is avail when Facility Management is off
The Application Parameter ♦Advanced Facility Tasks♦ will only be available to activate when the Application Function ♦Facility Management♦ is active.			
229294	12438721	Parameters	APP_PARAMETERS: Unable to update parameter value once populated - Hyatt
Chain Specific			
216163	10891718	Performance Rule/Cost Base	TA_COMM_PACK: Performance issue adding resv to TA for commission processing
Performance has been improved when attaching a Reservation to a Travel Agent or Source profile from the Commission Processing (TACOMM) screen.			

218344	11608739	Performance Rule/Cost Base	GRSTATIC: Performance issue to be addressed
The ♦Business Block Summary♦ and ♦Group Pickup Statistics♦ screens have been optimized for performance.			
221538	11728566	Performance Rule/Cost Base	PROFILEPRODUCTIVITYSTAT: Performance issue to be evaluated
Performance has been improved on the Profile Production Statistics (profileproductivitystat.rep) report.			
224712	12111543	Performance Rule/Cost Base	INHSESRC: Performance issue to be reviewed
A performance issue was addressed when searching with partial information (i.e. partial Room Numbers and/or Block Codes) on the ♦In House Guest Search♦ screen.			
236280	12812418	Performance Rule/Cost Base	RSSEARCH: Performance issue to be reviewed for 'Due Out' reservations
Performance has been improved on the Reservation Search (RSSEARCH) screen when searching for 'Due Out' Reservations.			
235465	12593394	Performance Rule/Cost Base	GRRMLIST: Performance issue to be reviewed
A performance issue when saving Reservations for Profiles with Alternate Names that contain special characters was addressed. For the Alternate Name functionality, the Application Function ALTERNATE NAME in the GENERAL Group has to be active.			
234754	12574418	Performance Rule/Cost Base	GET_RATES: Performance improvement for GET_RATES API
Performance improvement for rate calculations.			
234409	12729320	Performance Rule/Cost Base	EOD: Night Audit is hanging at auto cashiers closure process
Performance has been improved during End of Day when Open Folio reservations exist and OPERA identifies these reservations if folio needs to be closed.			
233582	10	Performance Rule/Cost Base	RSSHARE: Performance Improvement
A performance issue was addressed when searching for a partial Profile Name within the Shares screen.			
233033	12603679	Performance Rule/Cost Base	CRROUTINGS: Performance issue to be addressed

Performance has been improved when setting up room routing and selecting transaction codes.			
231441	12149983	Performance Rule/Cost Base	CLOCASH: Performance issue during Cashier Closure Shift Drop Report
Performance has been improved when generating Cashier Closure Shift Report.			
231003	12551872	Performance Rule/Cost Base	ACCOR : POS postings to sharers are delayed
Enhanced a query for better performance when posting to a shared reservation and rates with packages are involved.			
229706	12408369	Performance Rule/Cost Base	Prepayment: Performance issue to be evaluated
Performance has been improved on the Commission Pre Payment (prepayment.rep) report.			
229295	12369155	Performance Rule/Cost Base	GRMENU: Performance issue
A performance issue has been addressed when creating multiple reservations via the Block Rooming List Option.			
228863	12383682	Performance Rule/Cost Base	EXP_CON: Unable to generate EXP_CON and EXP_CON_DAY
Chain Specific			
226642	12218154	Performance Rule/Cost Base	ARACCSRCH/PAYMENT: Performance issue to be reviewed
Performance has been improved when opening an AR account details screen, applying a payment, generating batch statement, deleting an account and generating reminder letters.			
226219	11929021	Performance Rule/Cost Base	RMBLK: Performance issue to be addressed
Performance improving changes were made to the process OPERA uses to call the Available Rooms Search screen in a property with an active OVOS license and the Application Functions 'Room Type Rotation Groups' and 'Forecast Rotation Points' active in the Ownership Group.			
225992	11807076	Performance Rule/Cost Base	PRSRC_00: Performance issue to be reviewed
A performance issue was addressed when searching for a Profile by partial name and/or communication value.			
224290	11753369	Performance	CRROOM00: Performance issue in a specific

		Rule/Cost Base	scenario
A performance issue was addressed when searching for Room Number and Name combinations in the Route to Room field on the Routing Instructions screen and on the Name and Room fields on the Charge Routing screen.			
221433	11825833	Performance Rule/Cost Base	CHKOUT02: Performance issue to be evaluated when splitting a transaction
Performance has been improved when splitting a posting.			
216679	11540941	Performance Rule/Cost Base	SAMPLE_FOLIO: Perf. to be reviewed when previewing reservations w/purged profile
Performance has been improved when generating a folio for a reservation that has checked out and profile has been purged.			
217725	11686653	Performance Rule/Cost Base	SAMPLE_REGISTRATION_CARD: Performance issue to be reviewed
Performance improving changes were made to the process OPERA uses to fetch batch Registration Cards.			
214610	10	Permissions	APP_PERMISSION : COURTESY CARD TRANSFER permission is always visible
MEMBERSHIP permission COURTESY CARD TRANSFER will now be available only when MEMBERSHIP parameter COURTESY CARD TRANSFER is active.			
232120	11988456	Permissions	RQMAIN00: Only users in the Supervisor group can see hurdle rates using Alt-H
Users with the HURDLE RATES permission can now use Alt + H on the Rate Query (RQMAIN00) screen for a Rate which is closed due to the Hurdle to navigate to the Hurdle Rates screen.			
220947	11515919	Permissions	CONFIG_MENUS: Unable to access LOV Maintenance without screen design permission
A change was made in regards to User Permission handling. The List of Values Maintenance menu item within Setup - Screen Design will be available to the user when the List of Values Maintenance permission is granted, even if the Screen Design permission is not. The List of Values Maintenance permission is available for properties with an active Sales & Catering license.			
185998	10	Profiles	PR_MERGE: Primary address is not showing correctly after merge
When merging two profiles which both have addresses, the primary address is now shown correctly on the Profile screen.			
214726	11512055	Profiles	COMMON_OPTIONS: Profile Delete answering No to question still deletes profile

When selecting Ctrl T->Delete from the Profile (PROFILE) screen and answering 'No', the Profile is no longer deleted.			
203473	9042016	Profiles	PROFILE_AR: Logging needed when creating an AR account for another property
When creating an AR Account in multiple properties at the same time or in a different property than the one logged in, a user log is correctly added for the profile.			
224151	10	Profiles	PROFILE: Validation issues discovered
The following modifications have been made to the Profile screens: 1. When the Country Code is changed, the Districts field will be nullified. 2. Incorrect message no longer displays when populating the Postal Code and then changing the Country without having previously touched the State field. 3. When the City field is manually entered, no more validation will be done.			
227493	10	Profiles	USERLOG: Unnecessary PROFILE CHANGED log is generated
A change was made to the User Activity Log when editing a Profile. When saving a Profile without making any changes, an entry into the User Activity Log will no longer be created.			
229296	10	Profiles	PR_HISTORY: ORACLE error: unable to perform query message prompt
Errors are no longer displayed when selecting the Summary button on the Profile History (PR_HISTORY) screen.			
230252	10	Profiles	PR_STATISTICS: Cancel Rooms and Arrival Rooms fields not displaying properly
A change was made to the display of the Profile Statistics (Stats & Info Tab) in regards to cancelled Day Use reservations and Shared reservations. Cancelled Day Use reservations do not count towards 'Cancel Rooms' and only one of the reservations that are Shared will count toward the 'Room Nights' and 'Arrival Rooms'.			
236865	12767259	Profiles	GUEST_SEARCH_GP: Additional messages to be displayed in specific scenarios
Chain Specific			
234981	12202506	Profiles	PR_MERGE: Initialize problem after profile merge
A change has been made to the Profile Merge (PR_MERGE) screen to correct the problem with initialization after a merge has completed. Users will still be initialized to the property in which they were logged into before the merge occurred..			
232785	12538353	Profiles	PROFILE: Phone number is deleted when 'Country' is changed during check in

Chain Specific			
231942	12373109	Profiles	PROFILE: Email validation is not enforced in a specific scenario
Should a user enter an Email address into the Communications area on the Profile screen that contains a space either in the front or within the address, a prompt will display alerting the user to correct the Email address.			
231737	12534492	Profiles	PROFILE: Truncation occurred: value too long for field
Errors are no longer displayed on the Profile (PROFILE) screen when the value populated in the Reference Currency field is greater than 30 characters.			
231719	12570202	Profiles	NAME_NOTIFICATION: Oracle error displays in single property
An Oracle message will no longer display when entering a new Profile Notification after searching for certain Notification Areas while logged into a single property.			
231701	12566268	Profiles	PROFILE: Unable to resolve reference to item GROUP.xlast_name.
An Oracle message no longer displays when opening the Group Profile (PROFILE) screen in when the ALTERNATE NAME Function in the GENERAL group is active.			
231680	12530389	Profiles	PRESVHIST/PR_HISTORY:Source column/field shows when function SOURCE = N
A change was made to the Profile History screen in regards to Source Profiles. When the Function SOURCE is inactive the Source column in the grid and the Source field when entering a new History record are hidden.			
231161	10	Profiles	INTERNAL: pms_future_reservation_view1 - introduced with SCR 217804 needs correc
An internal change was made to correctly display future reservations in the bottom grid of the Profile Search (PRSRC_00) from within ORS.			
230093	10	Profiles	ID Scan: Change error message to be generic not specific to passport
Changed the informational message for ID Scanning when the ID Type scanned cannot be identified to say, "The document scanned was not identified. Please try again."			
216444	11618120	Profiles	PR_MERGE: Error when searching by name that includes a " ' "
Errors are no longer displayed on the Profile Merge - Advanced (PR_MERGE) screen when searching for			

name that includes " ' ".			
214623	11466631	Profiles	RSEEDIT: GUEST_TITLE is not being validated when language code is updated
A validation was added against the ♦Title♦ when the language is changed on a reservation. The Title will now automatically update based on the new language on the reservation. If the Title does not exist in the new language, the ♦Title♦ field will be cleared.			
184149	10	Quick Keys	HOUSE_STATUS: room revenue includes non-deduct blocks
A change has been made to the House Status (HOUSE_STATUS) screen to no longer display Room Revenue for blocks in the following statuses: Cancelled, Inquiry, Regret and Lost.			
237362	12922256	Quick Keys	RSEEDIT: Company / Group information no longer auto populating
A change was made when creating a new Reservation via the Rate Query screen (RQSCOP00). When selecting a Company Profile while on the Rate Query screen, that Profile now successfully populates on the Reservation screen (RSEEDIT). Also when creating a Reservation via the Component Group screen (GROUPFIND) the selected Group Profile will successfully populate on the Reservation screen. For the Component Group Functionality to be available, the COMPONENT GROUPS Application Function in the RESERVATIONS Group has to be active.			
229299	12426859	Quick Keys	RMPLAN00: WHEN-VALIDATE-ITEM trigger raised unhandled exception ORA-01460
An Oracle message no longer displays when searching the Room plan with a Room Feature that includes special characters.			
228596	12387712	Quick Keys	RMPLAN00: The room number entered does not show up on top of the list
When searching for a specific Room Number on the Room Plan screen (Ctrl F3) that number will display in the first row of the results grid as long as no filters and/or checkboxes are selected excluding that Room Number from the results.			
198798	10	Reports	TRACKIT_ITEMS.REP: Increase width of Type / Action / Location
Aesthetic changes were made to the Track It Items report. The columns ♦Type♦, ♦Action♦ and ♦Location♦ were widened to allow the maximum Code character count to be displayed without wrapping into a second row.			
212299	11268950	Reports	POST_IT: Incorrect folio being picked up from POST IT screen
When a POST IT transaction is performed, correct .rep file is selected from the POST IT report group and			

correct number of copies are printed.			
223085	11862656	Reports	MRP_PRE_ARRIVAL: Sort by Level is not functioning properly
Chain specific			
218776	11644321	Reports	RES_STATISTICS1: Arrival Guest field not displayed consistently on the report
A change was made to the Reservation Statistics 1 report when the property is in ES (Spain) Country mode. The report now correctly shows the 'Arrival Guests' row on every page of the report.			
218461	10	Reports	PROFILE_SELECT: performance issue when LOV accessed after selecting profiles
Performance has improved on the Select Profile (PROFILE_SELECT) screen when accessed from the STA8.fmx (prof_prod_los.rep) and the STA2.fmx (profileproductivitystat.rep).			
218136	10	Reports	TURNAWAY_DETAILS:*** showing when large number of rooms is entered
A change was made to the Turnaway screen (TRNAY). The allowed number of digits to be entered into the ♦No. of Rooms♦ field was changed to 5. This allows the ♦Rooms♦ column on the Turnaway Details report (turnaway_details) to correctly display and print.			
217860	11701164	Reports	CAS2: Transaction codes are not displayed in a specific scenario
Transaction Codes now correctly display in the Transaction Code LOV on the report parameter form [CAS2] when the Application Setting DEPOSIT LEDGER TRN CODE in the CASHIERING Group is set to null or when Application Function DEPOSIT HANDLING in the CASHIERING Group is inactive.			
216678	11578696	Reports	FINPAIDOUT: Report does not show passerby paidouts in a specific scenario
A change was made to the Paid Outs report (finpaidout). When entering a currency exchange transaction and leaving the Room number and Name fields blank, the transaction will now be included on the Paid Outs report.			
216641	11460179	Reports	SALES_TIERED_STATS\FOR9: Date entered on the fmx is ignored
A modification has been made to the FOR9.fmx for the Sales Tiered Statistics (sales_tiered_stats.rep) report to correctly report on the date that has been entered on the fmx..			
216606	11346890	Reports	GIBYROOM: Sort order of rooms to be reviewed with alpha-numeric room numbers
A change was made to the order the Rooms are displayed on the Guests INH by Room report (gibyroom)			

<p>when letters are part of the Room Number. The report will order as follows: Rooms without letters first, then Rooms starting with numbers but including letters, then Rooms starting with letters. Example: 100, 100A, 101, 101A, 101B, 102, A100, A101, B100.</p>			
216250	11546216	Reports	MANAGER_REPORT: A few issues to be addressed
<p>A change was made to the way compressed AR records display. They will no longer display in the cashier closing and be included in the manager report payment section since they are not financial transactions.</p>			
215799	11315747	Reports	OPERA_REP: Unable to generate reports from another property in multi property
<p>A change has been made to the Reports (OPERA_REP) screen to correctly initialize to the correctly property when changing the Property code in a multi-property environment.</p>			
237807	12802872	Reports	ARLEDGER: AR Ledger report displays asterisks for the folio number when long
<p>AR Ledger report has been modified to display a Folio No upto 12 digits long.</p>			
236656	12653722	Reports	SAMPLE_FOLIO: There is a space missing in Folio style 7
<p>An aesthetic change was made to the reference column of Folio Style 7.</p>			
235812	12462116	Reports	FOURWEEK_FORECAST: FOR1 sort order/days of week on report not translatable
<p>A translation issue was corrected on the Forecast1 Report Parameter form (FOR1.fmx). The ♦Group By♦ options are now translatable. The Days of the Week on the Four Week Forecast Report (fourweek_forecast) are also translatable now.</p>			
235526	12802790	Reports	PREFERENCE_FORECAST: Report not printing correctly
<p>Aesthetic font changes have been made to the Guest Preference Report (preference_forecast).</p>			
232370	12623696	Reports	SAMPLE_FOLIO: Folio does not display the translated value properly on folio
<p>A change was made in regards to folios configured in a language other than English. With Application Function PROFILE LANGUAGES and Application Parameter PACKAGE ARRANGEMENT CODES active, when Package Arrangement Codes have been configured and translated into another language and a folio is printed in that language, the translation for the Package Arrangement Code will correctly be displayed on the folio.</p>			
232299	12623832	Reports	SAMPLE_FOLIO: Folio Style 1 blank in a specific scenario
<p>A change has been made to display the folio correctly when Package Arrangement Code functionality is</p>			

active and folio contains package postings.			
232250	12550251	Reports	POLICE_REPORT_ES: ID TYPE / NUMBER / ISSUE DATE only shows for Passport
The Spanish Police Report will now correctly display all ID information when populated on the profile.			
232034	12587542	Reports	sample_folio: Folio does not show inclusive breakfast package charge
When Package Arrangement Codes is active, the package amount will be correctly displayed on the folios generated using applicable folio styles.			
231119	12473015	Reports	NIGHT_AUDIT\$_PROCEDURES: Review of SID deployment / This record has been changed.
The CC_BATCH_SETTLEMENTS final report in the End of Day procedures can be edited successfully when not already opened for editing on another workstation.			
231062	10	Reports	DEFINABLE_MGR_REP: Correction for Calculation for % of Multiple Occupancy
In Definable Manager's Report, % Multiple Occupancy description has been updated with the following description. Number of Rooms Occupied where total persons is greater than 1 / Number of Rooms Occupied , multiplied by 100. EG: (3/232) * 100 which is .0129 * 100 = 1.29%			
230031	12462323	Reports	STA3: Cannot save parameters in a specific scenario
An Oracle message no longer displays when saving changes to the parameter form default settings on the STA 3 form (used for the Day/MTD/YTD Statistics for example) in Report configuration.			
230007	12407766	Reports	APP_MODULES: Error pops up saying 'Please select from the list provided.'
An OPERA message will no longer display when selecting 'Edit' on the Reports Configuration screen for Reports belonging to a Report Group that is hidden.			
229979	12464446	Reports	RES3: WHEN-NEW-FORM-INSTANCE trigger raised unhandled exception ORA-00933
Users are now successfully able to select the Reservation Types LOV on the Report Parameter screen for the ResReserved Report. The LOV will correctly display the property's Reservation Types for selection.			
228380	12359748	Reports	RESV_XPRESS: Incorrect reg card details printed in a specific scenario
When processing check ins via multiple open sessions of the Dashboard screen (Ctrl F4), the registration card will correctly print for the corresponding guest when switching between Dashboard sessions in-between check ins.			

228376	12371293	Reports	business_on_the_books: Reports erroring out during night audit
An Oracle message will no longer display when adding the Business on the Books report (business_on_the_books) to the End of Day Report Sequence and running the End of Day in an 11G database environment.			
227503	12304427	Reports	MATRIX_REPORT/STA7: No data is displayed when user login language is not English
A change was made to the Matrix report (matrix_report). The parameter screen will now default to null for the Room Class field and the user is successfully able to run the report while being logged into OPERA with different language options.			
227499	12134466	Reports	SAMPLE_FOLIO_POLAND: Missing fields in correction folios in the header section
Change has been made to the Sample Folio Poland to display correct details in the header section for Correction Folios.			
227225	12287262	Reports	DEPOSIT_ACTIVITY: Doesn't show detail line if the guest hasn't paid
A change was made to the Deposit Activity (deposit_activity) report. When a deposit is requested but has not been paid yet, the report will show the comments entered into the ♦Deposit ♦ New♦ (SCPMEDIT) screen in the ♦Deposit Comment♦ column.			
227124	11741596	Reports	GIRATECHECK: Difference in report when ran from Misc as opposed to NA
Modifications have been made to the Rate Check (giratecheck.rep) report so that in the case where the 'Variance Only' checkbox is checked, the report will display Reservations where at least one of the following conditions is true: - The Rate amount ('Rate' field on the reservation screen) is different from the Rate Code amount (amount the guest would have to pay according to the Rate Code used on the Reservation) OR - The Room Type on the Reservation is different from the RTC (Room Type to Charge).			
226946	12241193	Reports	DEPARTURE_ALL: Report not including window 2 payment methods
A change was made to the Departures (departure_all) report. It now displays all reservations that are set up with the filtered payment method on any of the folio windows on the reservation.			
226921	12247985	Reports	MRP_STAY_PAYMENT: Unable to search with partial Last Name
Chain specific			
226484	12233418	Reports	RESFUTUREOCCUPANCY: Report displays incorrect data for column %Occ.Rms.Deducted'

A change was made to the Forecast Report (resfutureoccupancy). In case all Rooms are OOO for a day the report will correctly show the column ♦%Occ.Rms.Deducted♦ values and totals.			
225828	12005917	Reports	OPERA_REP: Report setting needs to be re-set up when Report Group is changed
A change was made to the Report configuration process. A user is now able to change the Report Group of a report and successfully run the report with the default filters that had been set up before the change.			
225742	10	Reports	Profile Notifications: Simple report creation
A change was made to the Profile Notes report. When the Application Function PROFILE NOTIFICATIONS is set to Y the report will show the Notes along with the Notifications. On the parameter screen for the report the user can chose to include resolved or unresolved Notifications. The user can also chose to only print the Profile Notifications by unticking the ♦Include Profile Notes♦ check box.			
225668	12128980	Reports	OPERA_REP: Your request caused a reports server error. Status Code: Status Text
An OPERA message will no longer display when attempting to check out a reservation to AR account.			
225278	12128246	Reports	CF_ROOMCLASSES: Report pulls from wrong table
A change was made to the Room Classes report (cf_roomclasses) where the report now retrieves the ♦Description♦ information from the Resort table, instead of the Template table.			
225054	12059657	Reports	GUEST_LEDGER_DEPOSIT_BALANCES: Incorrect data after deposit payment is reversed
A change was made to the Deposit Folio Balances report (guest_ledger_deposit_balances). When a payment is made toward a deposit using the ♦Folios♦ Deposit Type and that payment is then partially reversed the report now shows the correct balance of the deposit remaining on the reservation.			
222009	11905287	Reports	SAMPLE_FOLIO: With package arrangement codes active folio preview blank
A change has been made to correctly generate a folio when package arrangement codes is active and when the same code exists for package arrangement and folio arrangement.			
220133	11811739	Reports	RESBLKTRACES: Sort order to take year into consideration
A change was made to the Block Traces report. The report is now sorted in date order taking the year into consideration.			
218829	11752866	Reports	RES5: Users LOV to include Internal Users
A change has been made to the RES5.fmx for the Reservations Entered On and By (resenteredon.rep)			

report to display Internal Users when selecting the Users LOV.			
215259	11419497	Reports	CREDITCARD_REBATE: Rebate not shown when rebate moves to another window
When a Credit Card Rebate transaction is moved to different window or is split, the Credit Card Rebate report will still correctly include it.			
214464	11451847	Reports	finjrnl_articles: Supplement / Reference fields are truncated
A change was made to the Journal by Cashier and Article Code report (finjrnl_articles). The ♦Reference♦ and ♦Supplement♦ fields have been extended to allow more characters and wrapping to the next line.			
213984	11409238	Reports	res_statistics2: New column 'Year' added cause the report to extend over 2 pages
A change was made to the Reservations Statistics 2 report. The column width was changed for some of the columns in order for the report to fit on one page.			
213214	10	Reports	pkgforecast: A couple of issues to be addressed
A change was made to the Package Forecast report (pkgforecast). If a date is entered into the ♦From Date♦ field on the report parameter screen that is more than 31 days in the past the screen will automatically update to the date 31 days in the past. In addition a change was made to ensure that the check box ♦Include Block Rooms not Picked Up♦ is always taken into account when running the report with the Summary button selected.			
193200	10013358	Reservations	CRROUTINGS: Routing limits not applied when routing populates from rate code
A change has been made to populate routing limit correctly when routing instruction is populated via a rate code and ROUTING LIMITS is active.			
198494	10	Reservations	RMBLK:Do not allow entering room number in empty grid
A change was made to the Room Assignment screen. OPERA will no longer allow the user to enter a room number on an empty row on the grid.			
215314	10	Reservations	UPSELL_RULES: When selecting multiple Upsell Rules for delete, only one is dele
A change was made to the Upsell Configuration screen. Users are now able to successfully delete multiple selected records.			
215393	11458456	Reservations	RSEdit: Unable to select a different room upon releasing DNM room

A change was made to the DNM (Do not Move) Indicator process. The user is now able to uncheck the indicator, access the Room LOV and assign another room to the reservation without having to save the unchecked indicator first.			
220599	11802709	Reservations	INV_ITEM_LIST: End date for Item not showing correctly when attached by Package
A change was made to the way Items that are attached to a reservation via a package display on the confirmation letter. The end date on the confirmation now shows the date based on the item end date.			
220566	11582117	Reservations	RSEEDIT: The 'Updated On' value does not update after a check out is performed
A change was made on the Reservations screen (RSEEDIT) in regards to the 'Updated By' and 'Updated On' read only fields. The fields will now correctly show the updated user and date when a check out is processed.			
218974	11723157	Reservations	PRODUCT_LIST: The grid cuts off the last record in the grid
The bottom grid of the Packages screen has been changed to correctly show all the records.			
218333	11722488	Reservations	CC_HISTORY: This function cannot be performed here error message
When selecting a date and the Search button on the CC Web Interface Transaction Log (CC_HISTORY) screen, the Resv Name ID LOV is no longer displayed.			
216949	10	Reservations	Checkin/CP:auth rule 5 causes negative amount when more than required is authed
Fixed an issue where a negative amount of a pre-authorization is recorded at checkin with a Chip and Pin card type which caused all authorization to be removed at the time of checkin.			
215875	11579521	Reservations	PRODUCT_LIST: Display of package items in the LOV to be reviewed
When attaching a package with a reservation, the packages lov will now display the values sorted by package codes, ie; package Codes starting with special characters followed by package Codes starting with numbers followed by package Codes starting with alphabets.			
215764	11543418	Reservations	RATEINFO: Date format should look at property date format
When Apartment Style Billing is active, the Start and End dates on the billing cycle screen from Rate Info will now be displayed as per the property's date format.			
215710	11507105	Reservations	RSSEARCH:Room field to be expanded to allow 6 digit room numbers to be displayed

Aesthetic changes were made to the Reservations screen (RSSEARCH). Specifically the width of the ♦Room♦ column was increased to accommodate 6 digit room numbers.			
215648	10	Reservations	RSEEDIT: Discount amount unapplied in a specific scenario
A change was made in the way the Rate is calculated when a Reservation with a manual Discount is extended. The Rate now retains the discount for all nights.			
215458	11522935	Reservations	USERLOG: Blank lines within user log when logging upsell information
A change was made to the User Activity Log Details screen. When selecting the ♦Detail♦ button after processing an Upsell, the record now shows without any blank rows.			
228327	12376512	Reservations	RESERVATION_MISC.PKB: Ignore cancelled block reservations when marking as fixed
Chain Specific			
228287	12275688	Reservations	RSSEARCH: WHEN-BUTTON-PRESSED trigger raised unhandled exception ORA-06502.
An Oracle message will no longer display when searching for a Reservation by the Communication field with an email address that is longer than 30 characters.			
228057	12365408	Reservations	CHECKIN.CALL(): WHEN_BUTTON_PRESSED trigger raised unhandled exception/ORA 01001
An Oracle message will no longer be displayed on the Accounts (ACCOUNTS) screen when selecting ♦Ok♦ after entering all the required information.			
227930	12338516	Reservations	RSEEDIT: Total field next to the rate amount does not display until Resv saved
When a add to rate combined line or separate line package is added to the reservation, the total field is correctly displayed immediately on the reservation without having to same the reservation.			
227509	12265539	Reservations	PRODUCT_LIST: Item Inventory overbkg prompt not displayed in a specific scenario
When attaching a Package which contains an Inventory Item to a Reservation, users will be prompted with a message in the event the Inventory Item is not available.			
227444	12269155	Reservations	sample_guest_confirmation: Date showing twice when multiple rates exist
A change has been made to display the full currency code on confirmation letter.			

227388	12236930	Reservations	RSEEDIT: The Child field value within the Reservation screen is not saving
A change was made to the Reservation (RSEEDIT) screen when a Reservation is made for a future date and a value is entered into the ♦Children♦ screen. When selecting the ♦Child♦ ellipsis after the reservation is saved the age will now display correctly on the Reservation.			
227152	12213382	Reservations	RSPMTHOD: It is possible to enter an invalid value in the Origin
Chain specific			
227168	10	Reservations	RSSEARCH: Share is broken in certain scenario when reinstated from No Show
When reinstating shared reservations with an assigned room, OPERA will check if that room has been assigned to another reservation. If all reservations are attached to the same block or none of them are attached to a block OPERA will prompt asking if a share should be created with the reservation that was newly assigned to the room. If either of the reservations belong to a block and the other/s do not, then OPERA will not prompt to share and remove the room assignment from the reinstating share reservations.			
226989	12245744	Reservations	PRODUCT_LIST: WHEN-BUTTON-PRESSED trigger raised unhandled exception ORA-01843.
Chain Specific			
226958	12253203	Reservations	RSEEDIT: Modification of reservation triggers auth when auth already exists
When CC Pre Check In Authorization parameter is active, if a due in reservation already has sufficient authorization, user will not be prompted with a question "Do you wish to authorize the credit card(s) for this pre-check in reservation". However if any changes occur to the reservation that necessitate additional authorization, then the prompt will appear.			
226951	12123346	Reservations	SCPMEDIT: Deposit Rule shows incorrect value when using 'Add Separate Line' pkg
When a package is attached to a business block that is configured as 'Add Separate Line', the deposit rule now correctly calculates the amount due including the packages.			
226832	10	Reservations	RSEEDIT: Errors displayed when PM room added before changing status of Business B
A change was made to ensure an Oracle message will no longer display when editing a PM reservation for a Block that has long Account and Contact Profiles attached and the PM Reservation was created before the Block was made definite.			
226511	12087005	Reservations	RQMAIN00: Promotion checkbox unchecked and grayed out in certain scenario

A change was made to the Rate Query Details screen when accessing it via the Rate field ellipsis and Daily Details. In case the Reservation is checked in and has a Promotion Code attached, the Promotion check box on the Rate Query Details screen is now enabled and can be checked and unchecked as needed.

226237	12213342	Reservations	RS_PAYMENT_METHODS: CC number provided in response is not saved in scenario
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If multiple Chip and Pin credit card payment methods exist on a reservation and during check in or pre-check in authorization, one of them fails while other is successful, OPERA will still correctly store the credit card number and expiry date for the successful card and will not perform duplicate authorization.

226003	12092960	Reservations	USERLOG: Import alerts No longer logging in User Activity
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Chain Specific

225857	11932731	Reservations	RSEEDIT: Profile Notes not displaying in Comment field until reservation is saved
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A change was made when notes exist on a profile that is being used to create a new reservation. The user will now be able to see the notes in the 'Comment' field while creating the reservation as well as being able to edit and delete it before saving.

225173	12050015	Reservations	REG_CARD: Reintroduce auto deselect when two reg cards exist
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A change was made to the Registration Card screen (REG_CARD). When multiple registration card templates exist and one is checked the user can now select the other one and the previously selected registration card template will auto-deselect.

224637	12098078	Reservations	RSEEDIT: Total field shows incorrect amount in a specific scenario
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The Rate Amount on the sharer screen will not include the package amount unless the package is attached directly to the rate code.

224554	10	Reservations	RSVRESRT - Performance Tuning - DELTAV9
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A performance issue was addressed when setting up multiple Rate Restrictions via the Rate Availability screen.

229231	10753639	Reservations	RSEEDIT: Incorrect rate calculation on a specific scenario
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Modifications have been made to the Reservation (RSEEDIT) screen to correctly display the Rate Amount in the case of Add To Rate Combined Line packages, both when attached to the Rate Code as well as manually attached to the Reservation.


229141	12403491	Reservations	HILTON: RSSHARE: Rates showing incorrectly in Share Screen
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Chain specific			
229076	10	Reservations	MULTRATE : The Points Eligibility column should be renamed GP Eligibility
Chain Specific			
228994	10	Reservations	RMBLK: Due Out check box is grayed out in a certain scenario
A change was made to the Due Out check box on the Available Rooms Search screen (RMBLK). In the specific scenario where a check in is attempted and the Available Rooms Search screen is called from the Payment Method screen and the Due Out check box is grayed out as expected, the Due Out box is now available when closing out of the check in and editing the reservation and selecting the Room LOV..			
228969	12414460	Reservations	PRLINK:Commission is not calculated when TA is null on first night of resv only
Chain Specific			
228829	12370528	Reservations	RQSCOP00: Rate Code descriptions do not display when double clicked
Chain specific			
228770	10	Reservations	RSEdit:Internal Error: PL/SQL error occurred when walk-in and selecting dirty rm
An internal error message will no longer appear when saving a walk in reservation in the following scenarios. When ROOM MANAGEMENT ♦ INSPECTED STATUS = Y and a clean room is chosen during the walk in process and when ROOM MANAGEMENT ♦ INSPECTED STATUS = N and a dirty room is chosen during the walk in process.			
228700	10	Reservations	RQSCOP00: Changes required when room limit per reservation is = 1
Chain Specific			
228599	12383552	Reservations	RSEdit: Incorrect rate deployment based on entry point
A change was made to the daily rate calculation in a specific scenario. When the Field and Button default for Fixed rate is set to Y, a Block without a Rate is set up and then a reservation is made with that Block Code attached and using a rate code with two different rates during the stay, the daily details will now correctly show the different rates as set up for the rate code.			
240530	12584860	Reservations	CRROUTINGS:When resv is made outside OPERA, Entire Stay button to be selected

When a reservation is created outside of OPERA and has a profile attached with automatic routing set up, the Entire Stay radio button will be selected on the Routing (CRROUTINGS) screen.			
240166	12843071	Reservations	DO NOT MOVE: Able to check in guests into occupied rooms
A change was made in order to ensure a Due In Reservation that is marked as DNM (Do not move) and assigned to a Room that is currently occupied by a Day Use Reservation cannot be checked into that Room while it is still occupied.			
240143	13076574	Reservations	RSEEDIT: 'Matching allotment_detail records do not exist' message with sharers
When changing the Room Type on a share Reservation which is part of a Sub Allocation, the message 'Matching allotment_detail records do not exist' no longer appears and users are able to save the changes to the reservations.			
239710	10	Reservations	RSCOMBINE : ORA-00972: identifier is too long
Chain Specific			
238581	12998087	Reservations	ROOM_EXCHANGE: Error entering form and resv to be displayed is part of suite
Chain Specific			
237769	12584860	Reservations	CRROUTING: Routing dates are not moved when Resv dates are updated in OXI
Modifications were made to the Routing Instructions (CRROUTING) screen to move the routing dates to match the dates of the reservation in the event these have changed via the OXI interface.			
237555	10	Reservations	RSEEDIT: Create Walkin after a Waitlist is done it is not checked in
A change was made to ensure OPERA successfully checks in a Walk In guest when "Yes" is selected on the prompt "Check in guest XXX?" after the user placed a Reservation on the Waitlist (WAITLIST Function in the RESERVATIONS Group has to be active) in the same session.			
237506	10	Reservations	RMMOVE: Incorrect permission validation to be corrected.
A change was made to the Restriction Override process. While logged in as a user with the 'OVERRIDE RATECODE' and 'OVERRIDE BLOCK RATE RESTRICTIONS' the log in screen will no longer display when processing a room move to a Room Type that is restricted.			
237133	12863990	Reservations	RSSEARCH: WHEN-BUTTON-PRESSED trigger raised unhandled exception
A change was made to ensure that an Oracle message will not be displayed when selecting ◆Check In◆ on			

the Reservations screen (RSSEARCH) with the following settings: DEPOSIT HANDLING = 'Y', CASHIERING FLOW AT CHECKIN/DURING STAY = 'PAYMENT', DEPOSIT MATURITY PREFERENCE = 'CHECK IN' in any possible scenario in a generic or country specific mode.			
237065	12814115	Reservations	RESV_MORE_FLD: Invalid value error when accessing Reservations
A change was made to ensure that an Oracle message is no longer displayed when selecting the More Fields button on the Reservation screen in a certain scenario. The character allowance for fields that can be screen painted on both screens are now matching.			
236940	12875773	Reservations	RSEdit: Ability to select incorrect profile type and attach to the reservation
A change was made to the Profile Search screen (PRSRC_00) when it is accessed via the Agent field of a Reservation. The change ensures that when searching by Corporate ID or A/R No only Travel Agent profiles are returned and able to be attached to the Reservation's Agent field.			
236695	10	Reservations	Vault/CP: when CP payment type is added to another window the token is not saved
Fixed an issue where a Chip and Pin payment type transaction initiated from additional authorization would not save the returned card data or token when it was for a window/folio other than the first.			
236017	12838751	Reservations	set_confirm_external: A calling form has unapplied changes. Save not allowed
Chain Specific			
235515	12715662	Reservations	INV_ITEM_LIST: Multiple issues with the item inventory functionality
A change was made to the item inventory deduction process when the item is attached to the reservation by a package. When the posting rhythm for the package is Post Every Night , then the item will be deducted each day of the stay, including the day of departure. When the posting rhythm for the package is Post on Last Night and the Post Next Day checkbox is checked the item will be deducted on the departure day only.			
234700	10	Reservations	RSEdit: Confirmation screen is being presented unnecessarily after pressing OK
Chain Specific			
234371	12752882	Reservations	RSMERGE: Incorrect message when merging Non Block>Block> NonBlock resv - Hyatt
Chain Specific			

233890	12633781	Reservations	RSEDIT: When Reservation is saved in certain scenario Rate Code gets blanked out
The Rate Code will now remain populated when changing the Room Type on a Reservation that is attached to a Block that is set up with a Rate Code that changes Rate Amounts during the stay dates of the Block.			
233859	12721060	Reservations	RSEDIT: Reservation to be committed after the confirmation letter is presented
Chain Specific			
233091	12611753	Reservations	RSEDIT: Unable to select a special code with '*' that was previously allowed
A change was made to the Reservation screen (RSEDIT) in regards to attaching Special codes. The user is now successfully able to attach a Special code that is proceeded by a ♦*♦.			
233055	12650208	Reservations	RSSEARCH: Entry into Payment field in lower case does not return reservations
A validation was added to the ♦Payment♦ field on the Advanced Reservations screen (RSSEARCH). OPERA will now validate codes that are typed in lower case letters against the List of Values of Payment Types and return the matching Reservations in the grid.			
232846	12656922	Reservations	SET_CONFIRM_EXTERNAL: Confirmation letter issue in OXI msg.
Chain Specific			
232572	12646638	Reservations	GUEST_OVERVIEW: Suppress Guest Overview screen with performing a Group Checkin
Chain Specific			
232163	12584860	Reservations	CRROUTING: Routing dates not moved when reservation dates are updated
A correction has been made to the Routing Instructions (CRROUTING) screen to correctly move the routing dates in the event the Reservation dates are modified and the routing has been automatically attached.			
232036	12591196	Reservations	RQMAIN00: Unable to resolve reference to item PMS_RATEGRIDVIEW.RATE
An ORACLE message will no longer display when attempting to create a reservation on a date that has an event with a description utilizing double byte characters.			
231442	12531550	Reservations	RSSEARCH: Unable to locate a reservation in multi-property environment

<p>A change was made in regards to finding reservations from other properties by CRS number. A user with permissions to other properties will be able to find reservations for those properties when searching by CRS number. The properties have to have the Multi Property (OPP_MHOT) and Cross Reservations (OPP_MHT2) licenses active and have to be alternates of each other.</p>			
231410	12522432	Reservations	RS_AUTHORIZATION : Manual button should be available for CP type
<p>Made a change to allow access to the Manual button for authorizations when the Payment Type is a Chip and Pin type.</p>			
231408	12550432	Reservations	RESERVATION KEY_OPTIONS: unable to delete reservation with this type preference
<p>With an active DLS (SafeLok) license code and interface, an Oracle message will no longer display when deleting a Reservation that was previously checked in, had the check in cancelled and was then cancelled completely, that had multiple Key Options selected within the Guest Room Keys screen (KEYS).</p>			
231169	12523586	Reservations	CRROUTINGS: the weekday and weekend check box labels disappear
<p>A change was made to the Window Routing  Edit screen (CRROUTINGS). When the Application Setting DEFAULT ROUTING INSTRUCTIONS PER DAY in the CASHIRING Group is set to 'Y', the screen will now correctly display the labels for the weekday and weekend check boxes in all possible scenarios.</p>			
231032	10	Reservations	RESV_AWARDS: PL/SQL error when entering a Cert. No. which contains characters
Chain Specific			
230831	12523542	Reservations	RQMAIN00: Scope button doesn't return to RQSCOP00 in scenario
<p>When selecting the Scope button from the Rate Query Main (RQMAIN00) screen, users will be returned to the Rate Query Scope (RQSCOP00) screen. When the Reservation Flow is set to RATE QUERY and users create a Reservation, upon selecting OK on the Reservation (RSEDIT) screen, they will be returned to the PMS Main screen.</p>			
230460	12519463	Reservations	RSEDIT: Unable to create 0 persons reservation when RDP is active
Chain Specific			
230205	12456647	Reservations	SET_CONFIRM_EXTERNAL: Suppress CONFIRMATION LETTER REQUEST in a specific scenario
Chain Specific			

230187	10	Reservations	USERLOG - ACTIVITY_TYPE field contains spelling error
A modification has been made to the User Activity Log (USERLOG) screen to correctly spell 'Separate' for the Activity Type Separate Share.			
229362	12378689	Reservations	UPSELL: Negative upsell amount when rate amt is modified after resv created
A change was made to the Upsell Amount calculation process. In a situation where the Rate Code has been changed in configuration since the Reservation was created, when editing the Reservation the Upsell Amount on the presented Upsell Offer will be based on the original Rate Amount instead of the newly configured one.			
229330	10	Reservations	RSEDIT: 'Matching allotment_detail records do not exist' Borrowing from House
An Oracle message will no longer display when changing the Dates and Room Type on a reservation that is attached to a Sub Allocation with no inventory. Prompts will display to borrow from the Master Allocation and then the House Inventory.			
222030	10	Reservations	RSSEARCH: Duplicate Accelerator keys in Search Type Box
Aesthetic changes were made to the Reservations screen (RSSEARCH). 2 accelerator keys within the Advanced Search Type area were changed to make all accelerator keys unique.			
215340	10	Reservations	RESV_MEMBERSHIP: Unable to resolve reference to item F_B.CURRENCY_CODE
An Oracle message will no longer display when checking in a Walk In Reservation with a Profile that has multiple Membership Types of the same Membership Class attached.			
215293	11472593	Reservations	RATEINFO: Invalid Value Error
An Oracle message will no longer display when the Rate Info screen is opened from Reservations Options when the reservation has a Rate Code attached that has a high character count for ♦Description♦, ♦Short Info♦ and ♦Long Info♦.			
210632	11145499	Reservations	RSEDIT: Rate refresh updates rate amt even after advance billing is carried out.
A change was made to the Refresh Rates process in a specific scenario when an Advanced Bill is processed. When the Rate on a Reservation differs from the Rate set up for the attached Rate Code then the Rate amount does not change when a Refresh Rates is done for the nights the Advance Bill was processed.			
197715	10	Reservations	RQSCOP00: Inconsistent action when searching profiles from Rate Query

<p>When a user populates the Name field on the Rate Query Scope (RQSCOP00) screen and the profile does not exist in OPERA, if the the user then closes the Profile Search screen, the cursor will still be in the Name field. This is consistent with the Company, Source and Travel Agent fields.</p>			
231898	12389669	Room Grid	RMPLAN00: DNM showing for reservations that are not marked as DNM
<p>A change was made to ensure that the Do Not Move flag correctly displays when 2 Reservations are assigned to the same Room but only one has the DNM check box checked.</p>			
230015	10	Screen Painter	SCREEN PAINTER: Labels do not display in bold for Guest Overview screen
<p>Chain Specific</p>			
233492	12676328	Screen Painter	PROFILE: Screen painter Issue with AUTO FOLIO SETTLEMENT function
<p>A change was made to the Profile More Fields tab screen in regards to the Auto Folio Settlement Type field that is screen paintable when the Function AUTO FOLIO SETTLEMENT in the CASHIERING group is active. The field will now be hidden automatically when the above Function is turned off.</p>			
199640	10	Translation Studio	CONFIG_CODES: Several items not translated
<p>Window title of the out of order reason codes configuration screen is now available for translation.</p>			
222418	11781835	Translation Studio	DEPT_LOGBOOK: Days of the week are not translated
<p>The Day of the Week is now correctly translated on the Log book screen.</p>			
222425	11781835	Translation Studio	CLOCASH: Opening Balance text is not translatable, gets overwritten with literal
<p>Opening Balance Including Float Cash text on the cashier closure screen can be successfully translated via the "OP_BAL_INCL_FLOAT_CASH" object.</p>			
235570	12462116	Translation Studio	RES_WITH_UPGRADE/RES23: Translation issues to be reviewed
<p>A translation issue has been addressed with the Reservations with Room Class Upgrades Report (res_with_upgrades). All labels are now available for translation via the Translation Studio.</p>			
233928	12538840	Translation Studio	STA2: Alphabetical not recognized in other languages
<p>A change was made in regards to the translation ability of the sort order options on the Statistics2 parameter form within the Reports component. A user is successfully able to translate the sort order option</p>			

◆Alphabetical◆.			
227343	12053567	Translation Studio	CLOCASH: Specific objects not showing in translated language
The prompts to print the Cashier Report and Cashier Closed are now correctly translatable.			
222499	11781835	Translation Studio	MNT_SCREEN_DESIGN: OPERA message to be translatable
When accessing the Menu and Screen Design screen, if no screen is selected, the message that is displayed is now correctly available for translation in the translation studio..			
222441	11781835	Translation Studio	ROOM_MAINT: New Maintenance Record not translatable
A change was made in regards to the translation ability of the ◆Room Maintenance ◆ New◆ screen (ROOM_MAINT). Users will be able to translate all labels on the screen.			
222438	11781835	Translation Studio	OCCGRAPH: The drop down menus in the search area cannot be translated.
The list of values in the Bar Display and the Number of list items are now available for translation.			
222429	11781835	Translation Studio	ARYEARVIEW: Format Mask for Month and Year based on NLS_LANG
The Months displayed in the Period column in the Year View screen from AR account options is now successfully translated.			
222419	11781835	Translation Studio	PRSRC_00: 'View By' profile types should be dynamically populated - translated
The (View By) Profile Types on the Profile Search (PRSRC_00) screen are now available for translation.			
222415	11781835	Translation Studio	RQMAIN00: Day of the week on the form is not translated
The date is now properly translated on the Rate Query (RQMAIN00) screen when the login language is not English.			
208162	10	Translation Studio	PR_MERGE: Missing Translation for Filter, Search By, Profile Criteria
A change was made in regards to the translation ability of the 'Profile Merge' screen (PR_MERGE). Users will be able to translate all labels on the screen.			
222397	11781835	Translation Studio	RSSHARE/RSEdit/INHSESRC/RSSEARCH: Translation issues to be addressed

The labels ♦Confirmation Number♦ and ♦Share Reservation Data♦ which appears on the ♦Shares♦ screen are now translatable. The label ♦Reservation♦ which appears on the ♦Reservation♦ screen is now translatable. The message ♦Confirmation Number♦ which appears on the ♦In House Guests♦ screen is now translatable.

222413	11781835	Translation Studio	ENROLLMENT_GEN: Translation issues to be addressed
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The Gender, Address Type and Phone Type labels are now correctly translated on the generic Enrollment screen.

222408	11781835	Translation Studio	RMPDTL00: 'Current Number of Rooms' is not translatable
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The text 'Current Number of Rooms' is correctly translated in the Title bar of the Room Edit screen.

232718	12428598	Unknown Module	OXIHUB: Stay messages slowly processing for lengthy stays
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SCR corrects issue whereby the currency exchange during the upload of stays was causing a performance issue leading to the slow processing of stay messages into ORS.

197782	10345877	Utilities	CHG_ROOMS: Add user activity log for any changes on room type/room
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Additional user activity entries will be logged when trying to change the Room Type of a Room within Utilities

233938	10	Utilities	SYNCHRONIZE_INVENTORY: move Forecast Calculation to backend
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A change has been made to move the forecasting portion from the Inventory Synchronization into a background procedure so it potentially can be run from a script for support purposes.

234333	12748283	Utilities	STAT_UPDATE: Calc_Resv_Stat_Trigger, Error no - 1, ORA-00001: unique constraint
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Errors are no longer displayed when running the Recalculate Detailed Statistics operation from within OPERA Utilities when the profile type has been changed.

233864	12629242	Utilities	RECALCULATE_STATISTICS: Freezing when running for specific dates
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A change has been made to the procedure to Recalculate Detailed Statistics (RECALCULATE_STATISTICS) to improve performance.

OPERA Vacation Ownership System (OVOS)

Featured OVOS Enhancements

Revenue Adjustments for Checked In Reservations [212326]

When Nightly Revenue Split parameter is active, OPERA splits and posts the Rental Revenue to Owner Account(s) on a nightly basis. In order to maintain an up to date Owner Revenue amounts, OPERA now also allows Revenue Adjustments for the Rental reservations that are still In-house in addition to the Checked out reservations. New Arrival From and To fields as well as Stay Over, Due Out and Checked Out check boxes provide further search options.

PMSOVOS - Revenue Adjustments

Contract No.
 Name
 First Name

Arrival From
 To

Departure From
 To

Stay Overs
 Due Outs
 Checked Out

Owner Unit
 Begin Date End Date

Conf. No.	Name	Room	Room Type	Arrival	Departure	Status	Owner Revenue
3480248	Guest, John	1009	COTK	08-28-12	08-29-12	CHECKED IN	0.00
3228244	Guest, John	1009	COTK	07-26-12	07-30-12	CHECKED IN	249.72
3186244	Guest, John	1007	COTK	07-16-12	07-18-12	CHECKED OUT	67.50
3184744	Guest, John	1007	COTK	07-13-12	07-15-12	CHECKED OUT	67.50
3004995	Guest, John	3005	POKB	07-04-12	07-09-12	CHECKED OUT	403.00
2805994	Guest, John	1009	COTK	05-11-12	05-12-12	CHECKED OUT	10.20

Additional Rotation Points Criteria [211399, 211400, 211401]

000/OOS

OPERA is introducing new functionality for the calculation of Rotation Points for properties with an active OVOS license (Vacation Ownership).

Calculating and allocating Rotation Points for Out of Order and Out of Service units/ rooms will allow for improved room assignments for Reservations and encourage Owners to resolve any issues with their units. Subsequently, their unit(s) earns a fair share of Rental Revenue instead of being rotated without generating revenue.

Properties will now have the ability to set up Rotation Point Multipliers for Rooms that are Out of Order or Out of Service. Different multipliers can be set up for different dates, Room Types and OOO/OOS reasons which gives each property maximum flexibility. This new functionality is controlled by the Application Parameter 'OOO/OOS Rotation Points' in the Ownership Group. The Application Functions 'Out of Order' and/or 'Out of Service' in the Rooms Management Group have to be active for this new functionality to be available.

PMGOVOS - Rotation

Period Setup
 Reset Period: Start Date: Show Old Setup:

Rotation Points

Begin Date	End Date	Type	Room Type	Points	Sun	Mon	Tue	Wed	Thu	Fri	Sat
10-19-11	12-31-11	Per Night	CK	25	X	X	X	X	X	X	X
10-19-11	12-31-11	Per 1\$ Revenue	CK	100	X	X	X	X	X	X	X
10-19-11	12-31-11	Per Stay	CK	50	X	X	X	X	X	X	X
11-10-11	11-08-22	Per 1\$ Revenue	DBL	75	X	X	X	X	X	X	X
11-10-11	11-10-21	Per 1\$ Revenue	DLX	45	X	X	X	X	X	X	X

Owner Multiplier

Begin Date	End Date	Room Type	Multiplier	Sun	Mon	Tue	Wed	Thu	Fri	Sat
10-19-11	10-19-12	CK	.5	X	X	X	X	X	X	X

Out of Order/Service

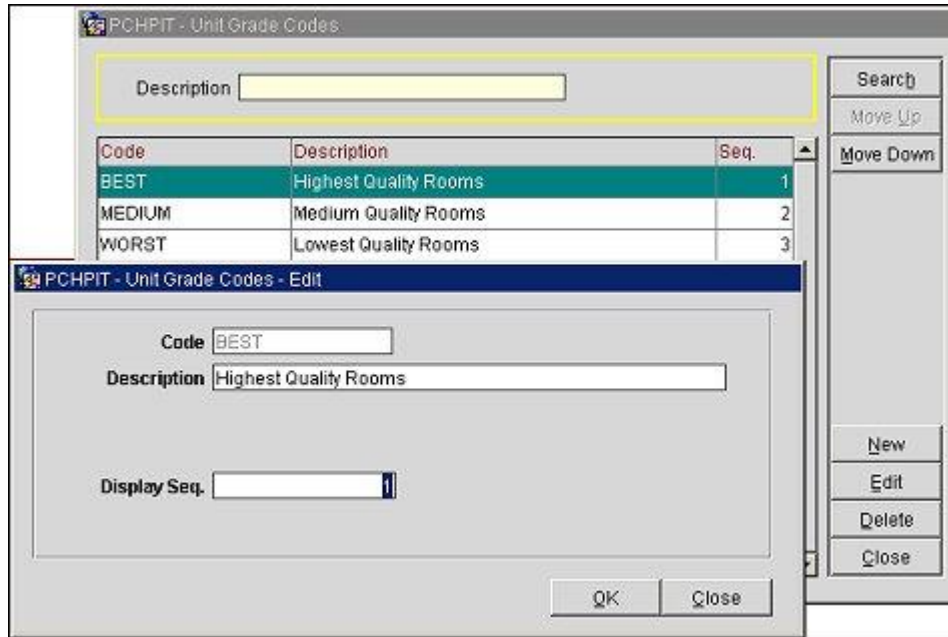
Begin Date	End Date	Room Type	OOO/OOS Reason	Multiplier	Sun	Mon	Tue	Wed	Thu	Fri	Sat
11-21-11	11-21-12	DLX,CK,DBL	ODR,REN,WATER	.1	X	X	X	X	X	X	X
11-21-11	11-21-12	DLX,CK,DBL	AC,LOCK,WIN	.05	X	X	X	X	X	X	X

Details
 New
 OK
 Save
 Delete
 Close

Grading Scale

OPERA is introducing new Ownership functionality that allows assigning a Grade to a unit. The property can configure these Grade codes and their sequence will determine the higher Grade Vs lower Grade. The lower the sequence, the higher the Grade.

Properties with an active OVOS license will have a new Unit Grade option in order to assign Grades to Unit Rooms. This grading will then be considered within the room order on the 'Available Room Search' and 'Room Assignment' screens. The Grading is activated by the new Application Parameter UNIT GRADE in the Ownership Group.



Example

The following example is based on the Reservations>Room Order Preference for Units application setting being defined as Rooms with Grade First and Room Display Order for Non-Units set as Ascending. OPERA will order Grades by the sequence numbers in the Unit Grade configuration screen, lowest to highest. Rooms with the same Grade will be ordered by Rotation Points, lowest to highest (For the Rotation point order to function all Room Types that include Units have to be set up for Rotation. Configuration>Ownership>Rotation Setup).

Configuration

- Room 100: BEST Grade/500 Rotation Points
- Room 101: WORST Grade/200 Rotation Points
- Room 102: BEST Grade/300 Rotation Points
- Room 103: Non-Unit
- Room 104: MEDIUM Grade/400 Rotation Points
- Room 105: WORST Grade/300 Rotation Points
- Room 106: MEDIUM Grade/600 Rotation Points
- Room 107: Non-Unit

Rotation Display Order

102 (BEST Grade and fewest amount of rotation points for BEST Grade)

- 100 (BEST Grade and most amount of rotation points for BEST Grade)
- 104 (MEDIUM Grade and fewest amount of rotation points for MEDIUM Grade)
- 106 (MEDIUM Grade and most amount of rotation points for MEDIUM Grade)
- 101 (WORST Grade and least amount of rotation points for WORST Grade)
- 105 (WORST Grade and most amount of rotation points for WORST Grade)
- 103 (Non-Unit)
- 107 (Non-Unit)

Balance Forward and Adjusted Points

A Balance Forward column has been introduced on the Rotation Points screen. This column is displayed and editable while the property's business date is within the 1st month from the 1st Rotation Points Reset Period's start date. This column allows for the entry of rotation points that a unit may have accumulated, that have not been entered into OPERA due to being accrued with another system. Once these points are entered, they will be considered into the Total Points calculation for rotation assignment. Typically this column should be used to carryover the Rotation Points from a legacy system and add it to the Random Points allocated by OPERA so that when units are assigned to reservations in OPERA these Rental units maintain the same level of preference as in legacy system.

Adjusted Points column is to allow a user to enter an ad-hoc amount of points, either positive or negative, in order to increase or decrease the Total Points balance for a unit due to any reason. This points adjustment is irrespective of any reservation being associated with the concerned unit. Adjusted Points column can be entered and modified any time until the 1st Rotation Points Reset occurs.

X Room	Total Points	OOO/OOS	Balance Forward	Adjusted Points	Random Points	Calculated Points	Prorated Average
111	37.5000146	0			.0000146	37.5	0
306	60.0000042	60			.0000042	0	0
302	60.0000131	60			.0000131	0	0
153	75.0000056	0			.0000056	75	0
144	75.0000165	0			.0000165	75	0
147	100.0000004	0			.0000004	100	0
109	300.0000104	150		150	.0000104	0	0
110	300.0000073	300			.0000073	0	0
106	300.0000113	300			.0000113	0	0
102	437.5200108	0			.0000108	0	437.52
125	654.8500101	0			.0000101	0	654.85
130	10075.0000081	0			.0000081	10075	0
107	10225.0000157	150			.0000157	10075	0
244	15110.0000006	0	110.0000000		.0000006	15000	0
140	50556.0900152	0	355.0000020		.0000152	50200	1.09

OVOS Enhancements

<none>

OVOS Resolved Issues

SCR #	Clarify #	Module	Title
224648	12119667	AR	ARPOSTDET: Do not allow editing transactions made on current business date after
When a Revenue Pool is settled OVOS, any transactions posted on the date of this settlement will not be editable.			
234684	12770843	End Of Day Process	EOD: OVOS_FINTRX.POST_RESV_FEES_AND_REVENUE failing after upgrade
A change has been made to successfully execute a OVOS Revenue and Fees posting procedure during End of Day.			
199690	10	OVOS - Configuration	OVOS_ROT_GRP: Navigation issue & error if New/Edit with max character Desc.
With License Code OPV_500 (Opera Vacation Ownership System) = Y Configuration -> Ownership->Room Type Rotation Groups->the Room Type Rotation Groups The description field of the Room Type Rotation Groups code will allow upto 80 characters.			
200232	10	OVOS - Configuration	OVOS_REV_POOLS: Cursor focus begins in grid & unable to Tab/Shift+Tab out
Changes have been made to the keyboard navigation on the Revenue Pools configuration screen. This screen is available with an active OVOS license and the Application Function REVENUE POOLING active in the OWNERSHIP Group.			
199704	10	OVOS - Contract	OVOS_OWNERS: Search button calls Fraction Ownership section of Contract
The License Code OPV_500 (Opera Vacation Ownership System) = Y The OWNERSHIP function FRACTIONAL OWNERSHIP = N Ownership->New Contract->the Contract screen (OVOS_OWNERS) appears->Search The Search button on the Owner Contract screen will be available only when selecting the Fractional tab.			
214940	11478909	OVOS - Contract	OVOS_RENTAL_TMPL: Incorrect prompt with no revenue pooling
When a valid / active record exists in the Rental tab of a Owner Contract i.e.; the current business date is between the Begin and End Dates of this record and there is a revenue pool associated with it, if there is no Unit Element specified only then a prompt regarding missing Unit Elements is displayed to the user, if the record is not active or revenue pool is not associated, then the prompt will not be displayed when closing the			

contract screen.			
225208	11456308	OVOS - Contract	OVOS_OWNERS_TMPL: Prevent Reserve Account column update from Contract Template
When a Owner Contract created using a template is updated due to update on the template, a Reserve Account attached with any record on Financial tab of the Owner Contract will not be removed.			
219268	11778705	OVOS - Dashboard	OVOS_DASHBOARD: Cannot Find Window: Invalid ID
A change was made to the OVOS Dashboard. When utilizing the Enhanced Options Management, the user is now able to successfully use Control T to invoke the Reservation Options.			
217699	11639749	OVOS - Rental	OVOS_RENTAL: Issue to be addressed when saving a unit element
On the Owner Contract rental tab, user will be prompted to save the changes after a unit element is added (Application Parameter REVENUE POOLING is active) and close button is selected. Depending on the user's response the unit element is finally saved or discarded.			
217317	11463667	OVOS - Rotation	OVOS_ROTATION: Partial rotation adjustment points is not possible
A change has been made to make sure the Rotation Points based on the revenue can be correctly adjusted.			
232762	10	OVOS - Rotation	OVOS: Changes to Front End Ownership Menu
A menu change was made for the Ownership menu (available with an active OVOS OPV_500 license). A new Contracts menu item was introduced which contains New Contract, Update Contract and Expiry Dates. The menu item Miscellaneous was renamed to Rotation and the menu item Rotation Points Adj. was renamed to Reservation Adjustments.			
226040	12223412	OVOS - Rotation	RMBLK: Rotation override malfunctioning with added filters
A change was made to the Available Rooms Search screen in regards to the OVOS Rotation Override prompt for properties that have an active OVOS license. When adding filters to the Available Rooms Search screen and the results no longer include the Room with the lowest Rotation Points within the Room Type the user will be presented with the Rotation Room Override screen when selecting one of the displayed Rooms.			
215403	11478944	OVOS - Statements	OVOS_STATEMENTS: Ability to run Summary/Detail with Revenue Pools active
When Revenue Pool functionality is active in OVOS, the owner statement will allow selecting Detail and Summary option.			
233328	12308665	OVOS - Statements	SAMPLE_OWNER_STATEMENT: Several items to be addressed based on new format

The parameter form associated with the Sample Owner Statement can now be saved with default values. The Use Customized check box used for Batch Owner Statements and the Begin / End dates cannot be defaulted. A new rdf for Sample_Owner_Statement has been implemented. Properties using a customized owner statement will need to re-customized using the new sample_owner_statement.

231420	12570144	Performance Rule/Cost Base	OVOS_DASHBOARD: Performance issue when searching for Owner Units
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A performance issue was addressed when performing searches for Name or Unit on the Ownership Dashboard. An active OVOS license is required for the Ownership component to be available.

229212	12409450	Reports	FINDEPTCODES: Report not displaying internal transaction codes for OVOS
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A change was made to the Financial Payments and Revenue report (findeptcodes). Users are now able to successfully filter and display the report by the internal Transaction Codes 7070I, 7080I, 9908I and 9909I.

222567	11668897	Reservations	USERLOG: Override Type 'COMP NIGHT' not recorded in a specific scenario
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A change has been made to correctly log the override action when a Comp Rental Reservation is created for a contract that does not have any Complimentary room nights left.

OPERA Electronic Distribution Suite (OEDS)

Featured OEDS Enhancements

<none>

OEDS Enhancements

SCR #	Clarify #	Module	Title
222831	10	ADS - Generic	OEDS:GDS Rate Upload function changes based on changes to SCR 213182
When the parameter for BAR APPLIED TO RATE DETAIL is active and the Apply Bar rate flag is checked on the rate details tab the rate code details will not be uploaded for GDS/ADS channels. In the gds_audit_details table an entry will be created indicating the rate code is a best available rate based, rate update message will not be sent.			
238420	10	ADS - Generic	New ADS Interface for ResOnline
A new ADS add on line license code is now available for ResOnline.			
187543	9884821	General	OWS/OEDS: FetchStatement return Membership UDF values
FetchStatement response will now include the Membership UDF values.			
228893	10110751	General	PARITY-Use realtime query to fetch availability and send out to ADS partners
Introduced a new ADS service called, 'MICROS ADS HURDLE PROCESSOR SERVICE'. This service will allow ADS vendors, who are unable to evaluate hurdle messages from OPERA, to receive CLOSE or OPEN restriction messages. The ADS service translates the hurdles applied on a room as CLOSE restriction messages or send OPEN restriction messages when the hurdles are lifted.			
236395	12851080	General	New License request for ROOMKEY interface - OWS addon
A new entry for the ROOMKEY Interface is now available under Add on licenses for OWS.			
214967	11486074	General	Additional search filters for OWS FetchClaim web service
Enhanced the FetchClaimStatus function to now return claim statuses using additional filters NAMEID (Now made Optional) MEMBERSHIP TYPE MEMBERSHIP NUMBER CLAIM TYPE CLAIM SOURCE OWNER CLAIM ID RESORT (supporting multiple hotel reference) CONFIRMATION NO. (requires HotelReference)			
206080	10757037	HTNG	OEDS: Enable Guest Privacy functionality in Opera PMS

OWS now supports guest privacy options.			
226047	10	OWS-Availability	OWS Availability to accept multiple room class as input
OWS General Availability now accepts multiple room classes as valid input.			
228604	10	OWS-Availability	OEDS: Availability Modify General Availability to search based on name id /promo
OEDS General availability now handles NAME ID when passed from the Channel.			
237821	12673354	OWS-Availability	OEDS: GeneralAvailability Request to include parameter from HCP
OEDS Availability now accepts input of returnOnlyReqRate when sent as true only the requested rate code will be returned.			
239083	12876126	OWS-Availability	OWS: FetchCalendar needs to be modified to provide a minimal Inventory only resp
In FetchCalendar when the element for InventoryMode is set to true only the inventory for the selected dates will be returned.			
237583	12937173	OWS-Availability	OWS: Add PostingRhythm to General Availability rate respnse
The rate code Posting Rhythm on the More tab has been added to the General Availability response message.			
226469	12256680	OWS-Availability	OEDS: GOOGLE Calendar number of nights parameter read from channel setting
OEDS New Channel Property Parameter OWS GOOLGE CALENDAR MAX NIGHTS STAY introduced which will restrict the maximum number of nights a calendar availability call can be made for.			
230437	12465038	OWS-General	OEDS: OWS needs to read base language parameter
A new setting for Default Language has been added in Channel Property Parameters. When this setting is populated and the requested language code attribute in the Header for each WS message is different than the configured value it will return translated data.			
231465	12319660	OWS-Housekeeping	OEDS: Add discrepancy ability to Housekeeping
OWS Housekeeping new function UpdateHouseKeepingDiscrepancies allowing for the inputting of housekeeping information via webservice.			
237912	12876007	OWS-	OEDS: Fetch Resort based on Marketing

		Information	City/Region
Added new LOV identifier called RESORTBYCITIESREGION to return the list of properties belonging to a particular Marketing Region and Marketing City			
226475	10	OWS-Reservations Advanced	OWS ResvAdvanced to allow "move" room for inhouse guest
OWS ResvAdvanced AssignRoom function will allow channel to move in house reservations from one room to another.			
239256	10	OWS-Reservations Advanced	OWS ResvAdvanced Invoice need to return supplement and refernce fields
The invoice function has been enhanced to return the supplement and reference fields in the response message.			
238524	10	OWS-Reservations Advanced	OWS ResvAdvanced add title to FetchQueueReservationsResponse message
OEDS ResvAdvanced FetchQueueReservations now returns title of guest.			
230528	12477574	OWS-Reservations Advanced	OEDS:Add new service to fetch House Status data from OPERA
OWS House Status data now available via webservises.			
230512	12477402	OWS-Reservations Advanced	OEDS:Add PsuedoRoom filter to due out
Added a new search filter attribute in FutureBookingSummary function that will allow pseudo room reservations to be inlcuded in the response when they are requested. The attribute is called, 'IncludePseudoRoom', and supports only the boolean data type.			
228361	10	OWS-Reservations Advanced	OEDS Housekeeping Dashboard New webservice required
New webservice for Houskeeping Dashboard has been introduced.			
228892	12055921	OWS-Reservations Advanced	PARITY-OEDS New Webservice to handle opera alerts
OEDS New webservice to handle Opera Alerts add, change, and deletions.			

216198	11400602	Parameters	Application parameter: "Allow Book Prior CC Expiry Date" property specific
OEDS: Allow Book Prior CC Expiry Date has been moved to Channel Property Parameters.			

OEDS Resolved Issues

SCR #	Clarify #	Module	Title
233180	12583061	ADS - Expedia	OEDS:Block Inventory = Y sent in ARI Booking Limit logs
When the Booking Limit service is running, each function of the booking limit process now writes 'Blockinventory thread set to 'Y' or 'N'.			
233181	12637300	ADS - Expedia	OEDS\ADS:Hurdle Rate Change Does Not Generate Avail Msgs.
Addressed the issue with the open restriction going out for the rate even when it was Closed due to hurdle.			
226995	12158689	ADS - Generic	OEDS: Ads incorrect Min LOS sent
When the Minimum Stay Through Sell Control value on the Rate Header is greater than '1', the ADS ARI interface will send the value set for that rate instead of sending '1' when the restriction on the rate code is set to 'Open' from a previous 'Close'			
228246	11866381	ADS - Generic	OEDS:LOS NA is sent to Expedia along with OPEN during status updates
When doing a channel status update for restrictions, restrictions type of LOSNA where all the days are closed is no longer accompanied by the action Code of 'OPEN' in the same message request.			
233896	12036177	ADS - Generic	OEDS\ADS ARI: LOS_NA is with 0000000 not being sent to ADS with any type of open
If LOS_RESTRICTION is set as OPEN for all days, an actionCode of OPEN is sent along with actionCodes A_MINLOS and S_MINLOS message to ADS Channels			
230137	12233258	ADS - Generic	ADS/channel inventory applied isn't automatically sent to ads channel
Changes made to the inventory levels on the channel inventory form for ADS channels are now taken in account when uploading booking limit messages.			
232111	11453423	ADS - Generic	OEDS:ADS rate update for dyn based rate send incorrect rate amount

Updates to dynamic based rates now sends the correct rate amount for the dependent rates.			
230121	12330122	ADS - Generic	ADS Rate updates not being transmitted correctly
Modified the API to call the functions so that the deposit flag is passed in the rateupdate message.			
238426	12842044	Availability	OEDS: Modify Detailed Availability response to include pkg code
A new element has been added in DetailedAvailability, CreateBooking, FetchBooking and UpdateBooking called Code Type. In ExpectedCharges TotalRoomRateAndPackages the code type will indicate whether the package element is configured as Add to Rate Combined Line "C" or Add Rate Separate Line "S". In TaxesAndFees the Code Type will indicate if it is a Package Tax "P" or Rate Code Tax "T".			
228682	10	Channels	CHANNEL_SETUP: Marketing unable to sort by Property/Chain
CHANNEL SETUP It is possible to sort by Property/Chain column on marketing tab.			
235978	12615275	Channels	CHANNEL_CONV_SETUP: GDS Tax/Fee type not deleting
CHANNEL_TRX_CONV It is now possible to delete records from this form either by selecting with and X or Highlighting the record and choosing DELETE button.			
233678	12537726	Channels	CHANNEL_CONV_SETUP: Enable Delete option for property, Marketing and SGA tabs
The delete button on the Marketing Texts and SGA screens in Channel Conversions can now be used for deleting records. The delete button on the channel property conversion screen can only be deleted if there are no channel conversions existing			
222846	10	Config - General	CHANNEL_SETUP: Activating licenses should not allow channel creation (top grid)
The tool tips were removed from the buttons on the CHANNEL_SETUP form as per OPERA standards.			
229115	12091092	Config - Rates	SUPPORT - OEDS / Channel Conversion / Copy Rates to property abnormally slow
Improved performance when copying channel rates codes from one property to another			
229781	12426614	Config - Rates	OEDS - Error message on channel conversion when language <> English
Corrected the issue with language translation of the message prompts in the channel configuration screens.			
231657	12564131	GDS - API	OEDS/GDS: Cancellation loicy for non-critical change is being returned incorrect
Cancellation and Deposit policy amounts are now correctly returned when changes are made that do not			

impact inventory.			
235983	12631195	GDS - API	OEDS\GDS - Guarantee Type validation failed even though correctly configured i
An issue where the Guarantee Type failed even though it was correctly configured has been resolved.			
235985	12743171	GDS - API	OEDS: SYS 84 When Requesting Rollaway on GDS on modify
The system error is no longer produced when a rollaway or a crib is added along with critical changes like change in the dates or number of nights, rooms or persons,			
235527	12653865	GDS - API	OEDS/GDS: Generic Room Types not working correctly
The availability will be returned correctly when restrictions are applied to generic room types which have multiple mappings to pms room types.			
235113	10	GDS - API	OEDS Guarantee Policy
The credit cards are no longer appended to the GUARANTEE Policy Detail marketing text			
212680	10	General	OEDS: Gtest utility is not compatible when the OEDS services are on 2008 machine
The GDS Test utility , GTEST, can now be used on Windows 2008 machines			
230016	10	General	Changes for AMADEUS causes issue with Backward comparability
Added a new wrapper function that will take care of any new parameter additions or changes to existing parameters that may happen in future so that these functions remain compatible with OPERA9 or any other product that uses the OWS packages.			
229075	11893265	General	PARITY-Multilingual project with AMADEUS
For GDS channels, based on the language code sent in the 'Requested Language Code' (RLC) element, OEDS will now return the rate, room, policy information on deposit and cancellation as well as marketing text in the response messages for availability and booking requests made in the language code sent.			
228685	12032795	Kiosk	OEDS Kiosk share reservation created in specific scenario
KIOSK Correct issue where same room may be assigned to 2 different reservations if first message response is delayed.			
232465	12547653	Kiosk	OEDS Kiosk Parameter group missing when OHO license active

OEDS Kiosk parameter_group now activates when O2G License is activated.			
229135	12358615	Kiosk	KOSK Kiosk Setup Lov not populated with KIOSK channel
When the add on license code for Kiosk is activated the channel for Kiosk will automatically be created.			
231313	12298807	OAP	OEDS\OAP Utility:Rates not rolling on a daily basis via ADS
Enhanced the OAP utility service to trigger email notifications after the date rollover in ORS but the following does not take place to populate the new records in the Regional availability price table - GDS_RATEROOM_PRICE Restriction upload table - GDS_AVAIL_UPD_MESSAGE Rate upload table - GDS_RATE_UPDATE_QUEUE_EXTERNAL			
233210	12646649	OWS - UnitOwners	OWS Issue with FETCHOWNERSTATEMENT
The OwnerStatementDetails function of the UnitOwners web service now returns the response with the file location of the unit owners statement.			
227547	10	OWS-Availability	OEDS\OWS_DETAIL_AVAILABILITY:Remove extra calls made via the OWS_POLICIES func
Improved the performance of Detailed Availability when calling the OWS_POLICIES.GET_GUARANTEE_DETAILS function to pass the totalamount only once instead of re-calculating it again for each night of stay. Also modified the OWS_AVAILABILITY_GENERIC & OWS_RESV_VALIDATION APIs to pass channelCode to the GET_RATES.SET_GLOBALS function to allow caching for BARBASED rates.			
228017	10	OWS-Availability	OWS: Do not return negotiated rates on general availability request
From the OPERA2Go channel, we now have the ability to activate a profile that is inactive in OPERA when making a reservation.			
228878	12363315	OWS-Availability	OWS KIOSK GetAvailRoomFeatures errors when multiple feature requested
KIOSK Multiple room features now handled int the GetAvailRoomFeatures Request.			
230574	12492343	OWS-Availability	OEDS/OWS: Availability request against Elastic block returns System Error
Detail Availability request or an elastic or non-elastic block that has without a rate code attached no longer fails and the detailed availability information of the room type and block are returned in the response			
230865	10	OWS-Availability	OEDS\CACHING:discrepancy in ows cache ratio table.

Addressed the issue with duplicate records insertions in the cache table.			
231507	12505449	OWS-Availability	OEDS:Rm type shows avail for a sell limit blk even when Rm is sold out for house
Block with no house availability for the room type that has a Sell Limit no longer shows availability in the General and Detailed Availability responses.			
233788	12675330	OWS-Availability	OEDS\GDS:AALS and PALS mismatch
Corrected the rate ranges returned when requesting area availability for multiple properties			
232799	12646271	OWS-Availability	oeds: when rate is bar regional availability returns even not marked
Only the BAR rates that have the regional availability flag checked will be returned in the regional availability response			
232759	12467074	OWS-Availability	OEDS\OWS:FetchExpectedCharges does not display Child Bucket Amount.
When the function for Rates By Defined Buckets is active FetchExpectedCharges will now return pricing that includes the selected bucket amounts.			
232673	12596082	OWS-Availability	OEDS:GDS detail availability returns incorrect amts for deposit & cancel policy
Corrected the deposit and cancel payment requirements that are returned in the rate rules response. The amounts returned will be based of the deposit and cancel rule schedules configured in OPERA			
231908	10	OWS-Availability	OEDS:Add new attribute indicating pkg tax incl or excl FetchAvailablePkgs resp
In order to show packages that are inclusive and exclusive of taxes in the fetchAvailablePackages response, we have added a new attribute called 'taxIncluded' to the packageCode element. The response now shows packages that are inclusive of taxes with the attribute taxIncluded="true" and the tax amount of '0' in the taxamount element. Packages that are exclusive of taxes are shown with the attribute taxIncluded="false" and the tax amount is returned taxamount element.			
231686	12505614	OWS-Availability	OEDS:Availability against elastic block returning available past shldr end date.
Block availability will no longer be returned when requesting General and Detailed availability for dates that are outside the shoulder dates of the block			
231589	10	OWS-Availability	OEDS:Introduce channel/resort parameter to override HIDE PROMOTION RATE
Introduced a channel resort level parameter to override the Global Rate group setting HIDE PROMOTION			

RATE.			
231312	12503504	OWS-Availability	OEDS\GDS:Block avail is not returned using Access code and House has no Rms
Block availability will be correctly returned when using the block access code.			
231109	12493211	OWS-Availability	OEDS:General Availability returning PID10 when ratecode is ALL.
Addressed the issue with the 'Property Not Available' error returned to the MYSTAYMGR channel when requesting general availability with ratePlanCode="ALL"			
238987	10	OWS-Availability	OEDS Detail Availability not returning RoomTypeDescription
OEDS Availability detailed availability returning room type description when channel validation is set to N.			
237471	1272470	OWS-Availability	OEDS: O2Go-FetchAvailablePackages/Not checking channel "Validation" Parameter
FetchAvailablePackages now verifies "Validation" Parameter in HCP specifically changed for O2Go.			
236994	12876599	OWS-Availability	OEDS\GDS: RPINRP not returning correct Deposit Amount.
Corrected the detailed availability API to return the correct amount in the deposit policy.			
236824	12830823	OWS-Availability	OEDS\Fetch Calendar returned Sys error when more than 1 night queried for block
OEDS\Fetch Calendar no longer returns Sys error when more than 1 night queried for block.			
236636	12836083	OWS-Availability	OWS/Rate unavail for gen avail after previously marked as best avail rate
When a channel ratecode is removed from Best Available Rates selection it will continue to be available as a regular channel rate code instead of not available.			
236402	10	OWS-Availability	OEDS:Package Group handling in HCP
In the Fetch available packages response, Package Groups returned now shows the value for the attribute 'includedInRate' as 'false', instead of 'true'.			
234584	10	OWS-Availability	OEDS: New WS to determine cache is active
OEDS New Soap Action GetCacheStatus has been added to Availability. When CACHING in active for the channel this will return the HOTEL CODE, Last Update Time, and Last Update Date for the CACHED availability.			

234373	12593571	OWS-Availability	OEDS\OWS:RATE UNAVAILABLE ON OWS
General Availability for a block that has a rate code attached is now returned for those room types that are a part of the rate details.			
234207	10	OWS-Availability	OEDS: Monitoring trace utility needs to use dbms_monitor to set wait times
When the parameters for Enable Monitoring Availability & Calendar Request and Enable Trace for Availability and Calendar Request are set to N, the following settings will not be visible: Buffer Gets Threshold, CPU Time Threshold and Memory Threshold.			
230672	12453825	OWS-Availability	OEDS:Res Type, Rate code is ignored by Channel Setup->GTD
When running app is OPMS and the channel code is 'MSM','MOBILE','MYSTAYMGR','WEBHOTEL' or 'WH', only the guarantee type associated with the rate code sent in the detailed availability request is returned in the response.			
230138	12304844	OWS-Availability	OWS credit rating ignored in detailed availability
The Detailed Availability response for a company negotiated rate now returns only those guarantee types that are setup with credit rating that is on the company profile.			
229633	12328532	OWS-Availability	OEDS: Memory leak when cache active
Addressed the issue with memory utilization when general availability caching is enabled			
227692	10	OWS-General	OEDS: Return indicator for blocks and public rates
OEDS Availability now returning indicators for Block Rates, Negotiated Rates, Best Available Rae, Public Rates, Promo Rate, Award Rate, and Best Promotional rate.			
228316	12254622	OWS-General	OWS Need to differentiate between the membership records on the profile and the
OWS Reservation changed response messages when invalid membership type is passed the membership that is incorrect is returned in the response.			
233059	10	OWS-General	OEDS general availability not bringing expected result when returnOnlyReqRateset
A new element called returnOnlyReqRate has been added to the GeneralAvailability request. By default this value will automatically be set to false. The following logic has been implemented when querying availability by block code when the negotiated rate flag in channel setup is checked: - If the block is available and the value for returnOnlyReqRateset = true only the block availability will be returned. - If the block is available and the value for returnOnlyReqRateset = false only the block availability will be returned.			

- If the block is not available and the value for returnOnlyReqRateset = true no availability will be returned.
 - If the block is not available and the value for returnOnlyReqRateset = false no availability will be returned. The following logic has been implemented when querying availability by block code when the negotiated rate flag in channel setup is not checked: - If the block is available and the value for returnOnlyReqRateset = true only the block availability will be returned. - If the block is available and the value for returnOnlyReqRateset = false only the block availability will be returned. - If the block is not available and the value for returnOnlyReqRateset = true no availability will be returned. - If the block is not available and the value for returnOnlyReqRateset = false public rates will be returned. In GDS channels the public rates will always be returned regardless of the flag or value in the element returnOnlyReqRateset. The following logic has been implemented when querying availability by negotiated rates when the negotiated rate flag in channel setup is checked: - If the negotiated rate code is available and the value for returnOnlyReqRateset = true only the negotiated rate will be returned. - If the negotiated rate code is available and the value for returnOnlyReqRateset = false only the negotiated rate will be returned. - If the negotiated rate code is not available and the value for returnOnlyReqRateset = true no availability will be returned. - If the negotiated rate code is not available and the value for returnOnlyReqRateset = false no availability will be returned. The following logic has been implemented when querying availability by negotiated rates when the negotiated rate flag in channel setup is unchecked: - If the negotiated rate code is available and the value for returnOnlyReqRateset = true only the negotiated rate will be returned. - If the negotiated rate code is available and the value for returnOnlyReqRateset = false negotiated and public rates will be returned. - If the negotiated rate code is not available and the value for returnOnlyReqRateset = true no availability will be returned. - If the negotiated rate code is not available and the value for returnOnlyReqRateset = false public rates will be returned. The following logic has been implemented when querying availability by promotion code. - If the promotion code is available and the value for returnOnlyReqRateset = true only the rates attached to the promotion code will be returned. - If the promotion code is available and the value for returnOnlyReqRateset = false only the rates attached to the promotion code will be returned. - If the promotion code is not available and the value for returnOnlyReqRateset = true no availability will be returned. - If the promotion code is not available and the value for returnOnlyReqRateset = false public rates will be returned. - If the promotion code is not available and the ranking functionality is active and the value for returnOnlyReqRateset = false no availability will be returned.

233690	12647858	OWS- Information	OEDS/O2G Resort LOV should only return resorts with active OHO_500 license
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OEDS INFORMATION New LOV USER_RESORTS has been introduced to show only resorts where HCO license is active.

234680	12453913	OWS- Information	OEDS Preference type lov not returning translated values
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New Service that now extracts translation from Opera into HCP for PREFERENCETYPE and PREFERENCEVALUE.

237836	10	OWS- Information	OEDS: LOVs are passing channel incorrectly
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OEDS LOV passing channel correctly.

235414	10	OWS-	OEDS\O2G Permission for Opera Functionality
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		Information	
OWS LOV New LOV query for FETCH_PERMISSION_OPERA2GO has been introduced.			
226987	12295567	OWS-Name	OEDS NAME NameLookupByAll by email not returning email
OWS Name NameLookupByAll returns email address when lookup done by email address.			
236439	10	OWS-Name	OWS FetchProfile return invalid name id after update address is called
The FetchProfile request no longer fails after the profile is updated in OPERA2Go to remove or update an address or phone number			
235401	12801372	OWS-Name	OWS Name tune NameLookup when doing single letter lookup only first 1000 records
New OWS XML Message that provides the Number of Rows (NoOfRows) to filter the number of records returned.			
233173	12632698	OWS-Name	OEDS:OWS/Name-UpdateName is failing with name type invalid or null
OEDS UpdateName no longer failing with name type invalid error.			
230480	12257329	OWS-Name	OEDS/OWS: NameLookup using email returning Employee Profiles
Employee profiles will no longer be returned in NameLookup when querying by email address.			
228631	10	OWS-Profile	OWS: Fetch Profile not pulling first name and last name for contact profiles
OEDS NAME FetchProfile now returns profileType attribute for Individual and Contact Profile types.			
234224	12582798	OWS-Profile	OEDS/OWS:UpdateQuestion not working for specific login
The following logic will be applied for the UpdateQuestion request message: 1. If only a profile id is sent then all login names associated with the profile will be updated with the new security question. 2. If only the login name is sent the security question will be updated for that login only. 3. If both a profile id and a login is sent then only the profile will be considered and the security question will be updated for all logins associated with the profile id.			
234717	12743923	OWS-Profile	OEDS Fetch Profile not sending passport issue date (id date)
Fetch Profile WS now returns the correct passport information.			

237597	12921990	OWS-Profile	GAMING - Wrong Index used in process_match when fetching a profile
GAMING: New index hint created for Match and Merge rules.			
236637	12702697	OWS-Profile	OWS deletes primary address which makes profile not viewable in OPERA
When the primary address is removed from a profile via OWS the profile will still be viewable in OPERA.			
227438	10	OWS-Reservations	OWS FutureBooking needs to be modified for O2G
OWS Reservation FutureBooking modified to return Traces,Comments,Specials, and Room Preference tags as false when reservation does not have these elements rather than not returned at all.			
227669	10	OWS-Reservations	OEDS: OWS altername name needs to be returned for several WS
OWS Future Booking, Fetch Booking, Fetch Profile, and Fetch Name will all now return Alternate name information if it is populated.			
227522	12299416	OWS-Reservations	OWS FetchBooking and FutureBooking summary incorrect reservation status
OWS FetchBooking and FutureBooking now returns computed reservation status.			
227603	12440084	OWS-Reservations	OEDS\O2G: Add Departure Time on resvCheckin - web Service needed as well
OWS It is now possible to pass the departure time on ModifyBooking and Checkin messages.			
228875	12339091	OWS-Reservations	OWS ModifyBooking with non critical changes removes fixed rate flag
OWS Modify booking for non critical changes is not changing the Fixed Rate Flag status.			
229150	12334657	OWS-Reservations	OEDS ModifyBooking allow modification of non critical items on share reservation
OEDS Modify booking now allowing changes to not critical information for share reservations.			
229271	12306627	OWS-Reservations	OEDS\OWS: Redemption bookings does not consider room occupancy
OWS Redemption booking now consider max adult and max child setting for room type.			
240172	13064873	OWS-Reservations	OEDS: FetchBooking return error when using ext id, leg no and reference type
Fetch booking request using the external system reference information now returns the booking			

information in the response.			
239233	13024294	OWS-Reservations	OEDS: ModifyBooking not correctly updating for Bar rate codes
ModifyBooking is now working correctly when changing a reservation from a non-bar rate code to a bar rate code.			
236412	12567903	OWS-Reservations	Maximum Occupancy being ignored on modify reservation
OWS Modify Booking applies the maximum occupancy restriction for the booked room type.			
235460	12269254	OWS-Reservations	OWS:Modify Guarantee type reduced rate amount by package VAT
The taxes included with the package are no longer added to the package amount when a booking is modified via the web to change only the payment type.			
234989	12706524	OWS-Reservations	OEDS\OWS:ModifyBooking changing number of persons
OWS ModifyBooking message now does not affect the Number of Adults nor Children when Daily Rates are in use.			
234399	12598895	OWS-Reservations	OEDS\OWS:FetchBookingResponse returns wrong amount
The issue with the package amount getting deducted/added in base rate amount when bookings were made with rate codes that have packages tax calculation as exclusive or inclusive tax.			
234386	12488710	OWS-Reservations	OEDS\OWS:fetch booking throws an error for certain bookings only.
Addressed the issue with the error returned during the fetchbooking request. The amounts returned in the totalbaseamount, totaltaxamount & totalpackageamount elements are now rounded up properly and returned in the response			
233797	12717309	OWS-Reservations	OEDS\OWS:Booking pulling wrong rate in BAR by DAY setup
Fixed the BAR Rate Code from changing during a Modify Booking when the ratecode is part of BEST AVAILABLE RATE selection.			
233784	12392513	OWS-Reservations	OEDS\OWS:CreateBooking failing with INVALID_CREDIT_CARD
OEDS Channel conversion properly mapping credit card payment types where payment type does not equal IFC Card Type.			

233620	12495106	OWS-Reservations	OWS Future booking summary not returning reservation when room class passed
OWS Futurebooking summary returns reservations when room class and reservation disposition are passed.			
232481	12547684	OWS-Reservations	OWS/Resort Move for Modify booking returns error
A booking can now be moved from one property to another without any errors during the modify booking request			
232475	10	OWS-Reservations	OEDS Future Booking not returning share flag correctly
OEDS FutureBookingSummary now correctly returning Share flag.			
232423	12564214	OWS-Reservations	OEDS:Modify GDS booking not returning err txt, instead returns SYS 84
GDS bookings that does not allow modifications now returns the correct error text ,and code ERRREP SON1 DEEACT ERC25 ETXRESTRICTION ON CANCEL OR MODIFY PLEASE CONTACT HOTEL			
230212	10	OWS-Reservations	OWS Fetch booking response for upgraded reservation not returning rate info
Fetch Booking will now return rate information for upgraded reservations.			
230155	12425441	OWS-Reservations	OWS/rank_value not being populated into the reservation_memberships
OEDS Createbooking now populates play rank for the reservation.			
229973	12432536	OWS-Reservations	OEDS ModifyBooking not changing package dates
The start and end dates of packages on a reservation are also updated when modifying the booking by either extending or shortening the stay dates,			
229899	10	OWS-Reservations	OWS paypal additional changes for country code
OWS Paypal Payment Remoting Port has been changed to port 9119.			
229557	10	OWS-Reservations	OEDS SEND_PAY_ROUTING_IN_RESERVATION_YN =Y issue when channel validation false
OEDS When Send Pay Routing In Reservation is active fetch booking returns full reservation.			
229267	10	OWS-Reservations	RESERVATION: Combine/BreakShare not bypassing channel validation for O2G

OWS Reservation Combine share now bypassing channel validation for O2G channel.			
228924	12006779	OWS-Reservations	OWS Modify Booking unable to set DoNotMoveRoomFlag & RTC field
OEDS Do Not Move flag and Room to Charge feilds now available to O2G.			
228630	10	OWS-Reservations	OWS: Modify Booking is not updating the VIP code
The Update Modify Booking webservice will now correctly update the VIP code in OPERA.			
230440	10	OWS-Reservations	OWS WS: For O2g Improve performance for Due In Due Out and In House
Improved the performance when searching for Due-In, Due-Out and In-House guest using OPERA2Go			
228589	12176852	OWS-Reservations	O2GO/resvCheckin.xhtml -Display/entry of the reservation memberships
OWS ResvAdvanced Checkin now returns membership information for guest.			
227976	10	OWS-Reservations Advanced	OWS Ability to add guest messages and fetch additional details
OWS ResvAdvanced It is now possible to ADD EDIT and FETCH guest messages.			
230373	10	OWS-Reservations Advanced	OEDS>DeletePayRouting returning oracle error
OEDS Delete payrouting no longer causing error when not passing routing instruction.			
229562	12304808	OWS-Reservations Advanced	Restrict ability to change documents inserted by O2G process
OEDS New Attachment Type for documents inserted by O2G.			
231591	12477804	OWS-Reservations Advanced	OEDS\ResAdvanced:Using only Room No (From) result is not filtered
OWS ResvAdvanced fetch room status now shows all rooms higher that the FROM ROOM number if no TO ROOM specified			
233635	10	OWS-Reservations Advanced	OWS Insert Message concatinating first and last name of person leaving message

OWS GuestMessages when adding guest message first and last name are not concatenated in the message text.			
236221	10	OWS-Reservations Advanced	OEDS: Micros Gateway- Update message to include HOST URL Variable from HCP
The host URL for Micros Gateway and Paypal is now available in the Paymentrequest message.			
236619	12780739	OWS-Reservations Advanced	OWS ResvAdvance Make payment not working in ASP mode revceive invalid resort
OEDS MakePayment in ASP mode posting to correct resort.			
230107	12500177	OWS-Security	O2G User able to login when account is locked in PMS
OWS Security after multiple invalid login attempts O2G users are now locked out fo the system			
238907	12979499	OWS-Security	OWS: User Log not updated when web user account information is changed
The user log will show all changes made to the web user account information when updated via OWS.			
226098	10	Parameters	OEDS Preference Comments Overlay move to property channel level
OEDS Prefernce Comments Overlay has been moved to Property level parameter.			
233682	12650720	Performance Rule/Cost Base	GUEST_SEARCH_GAMING: Create index on GUEST\$_LOOKUP.LOOKUP_REQUEST_ID
New index created to optimize performance of Guest Search query.			
239692	13046383	Permissions	SUPPORT: Missing House Status permission
The permission for House Status will now appear under the permission group for Quick Keys.			
230080	10	Profiles	CON_MAIN: Expose the create Web User Acct menu option for contact profiles
The Web User Acct button is now available for contact profiles.			
233060	12304808	Reservations	ATTACHMENTS: Restrict ability to change documents inserted by O2G process
Attatchments page no longer allows changes to Opera 2 Go attached documents.			
233946	12662430	Utilities	OEDS:Search Utililty not pairing up

			request/response
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The request and response messages are now shown in pairs when clicking on a record displayed on the Search Utility Log screen.			
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OPERA Xchange Interface (OXI)

Featured OXI Enhancements

<none>

OXI Enhancements

SCR #	Clarify #	Module	Title
232582	10	Business Events	New Opera Xchange Business Events for Optii
New Opera Xchange Business Events for Optii Name: Opera Xchange Business Events for Optii Product Code: OPT_OPTII Type: BEXML			
232588	10	Business Events	New OPERA Xchange Business Events for Triton
A new Business Events Interface has been created as follows: CODE : TRITONBE DESCRIPTION : OPERA Business Event Interface for TRITON LIC_CODE : OPT_TRITON SYSTEM_TYPE : BEXML LOOKUP_YN : N APPLICATION : OPERA OXI BATCH_BE : N			
221858	11959235	General	Cancel associated reservations
In the case of a one way OXI interface, reservations that were party split in opera, can now be either deleted or cancelled when a message comes down through the interface to cancel the main reservation. OXI parameter for "Split Cancellations" has been added with values of either "Delete" or "Cancel" This parameter will default to "Delete".			
223303	11966291	General	OXI_GEN> Exchange Reservation Routing Instructions generically
SCR opens up the ability to exchange routing instructions between Opera and 3rd party vendors. A user could create the reservation in the 3rd party system, add the routing instructions and these would pass to Opera and vice versa. Functionality will be available for all OXI systems 3rd part vendors interfaces using "non-full" share mode			
222124	11448380	General	Review All option in OXIHUB and OXI message status
A Review All button has been added to the following forms/tabs: - OXI Inbound - OXI Outbound - OXIHUB Inbound - OXIHUB Outbound Review All will mark all the records reviewed based on the selected user search criteria. The access to this new button is controlled by the existing permission OXI REVIEW MESSAGE.			
237785	12943839	OXI_GEN	CCUNIQUE ID request \ OXI message needs modification
Credit card expiration date has been added to the collection as some CCVAULT vendors require this value to			

be part of the message for processing in their system.			
232158	10	OXI_GEN	New Opera Xchange 2-way for Active
Product ID: Active Name: Opera Xchange 2 - Way Interface Product Code: OPX_ACTIVE Type OXI 2-Way Lookup: N			
230799	12523302	OXI_GEN	OXI: Limited bandwidth sites having issues delivering big messages
The following changes were made for OXI: The default timeout for HTTP Upload and Downloads in the INT_COMM_DETAILS form were changed from 10 to 60 seconds. A correction script has been provided to update the existing timeout for HTTP Uploads and Downloads to 60. A change to the processor to use the timeout defined on the INT_COMM_DETAILS form. When compression is enabled, the processor uses 4 times the configured value to allow more time to transmit and uncompressed the messages.			
230261	12380894	OXI_GEN	New Opera Xchange 2-way for Duetto Profit Engine
The following new OXI interface has been added: Product ID: DUETTO Name: Opera Xchange 2-way for Duetto Profit Engine Product Code: OPX_DUETTO Type: OXI 2-way Lookup: N			
229951	12143286	OXI_GEN	New Opera Xchange 2-Way for IDISO
New OXI 1-way interface for Opera. Product ID: IDISO Name: Opera Xchange 2 - Way Interface Product Code: OPX_ENVISION Type OXI 2-Way Lookup: N			
229946	12380798	OXI_GEN	New Opera Xchange 1-Way for Envision
New OXI 1-way interface for Opera. Product ID: ENVISION Name: Opera Xchange 1-Way for Envision Product Code: OPX_ENVISION Type OXI 1-Way Lookup: N			
229272	10642482	OXI_GEN	V5.0.04.00 Rainmaker changes for Yield Market Type
OXI>Rainmaker>Following updates have been made to the Rainmaker interface. - Generate web service request during booking process (from F5 Rate Query) to fetch the correct Yield Market Type for the member. - Exchange Yield Market Type in outbound reservation messages using OXI RESERVATION XML V4+ - Exchange Yield Market Type in outbound turnaway messages. Note: Please see release notes on SCR 203880 for details about OPERA functionality related to this item.			
229206	10	OXI_GEN	New Opera Xchange 2-way for OGTS
New Opera Xchange 2-way for OGTS Description:Description Detailed information about the item Product ID: OGTS New Opera Xchange 2-way for OGTS interface Product Code: OPX_OGTS Type: OXI 2-way Profile Lookup: N			
228768	12251740	OXI_GEN	New Opera Xchange 2-way for HotelCloud
SCR introduces new OXI 2 way service for vendor Hotelcloud.			

226029	12172887	OXI_GEN	New Opera Xchange Interface for Barcelo
A new interface has been created for the following: Name: Opera Xchange 2-way for Barcelo Interface ID: Barcelo Product Code: OPX_BARCELO Type: OXI 2-Way Profile Lookup: Y			
220959	11895786	OXI_GEN	OXI>BE> Auto subscribe business events for ORSSC
The requested Business Events will be auto subscribed for ORSSC interface.			
229556	10466281	Profiles	V5.0.04.00: Multi-Property AR Credit Limit
SCR allows the transfer of the AR credit limit amount from ORS/OCIS to PMS via OXI.			

OXI Resolved Issues

SCR #	Clarify #	Module	Title
218782	11288485	Business Block	OXI>LEADS> Ignore mandatory rate code setting when rate code is not received
SCR corrects issue where by Lead messages from SFA were failing in OXI when rate code is not received for the Lead. Ignore 'MANDATORY_RATE_CODE_BLOCKS' setting when rate code is not received for allotment_classification = 'LEAD'			
229288	10	Business Block	REFERRALS: Leads are not automatically sent on from SFA when no room grid exists
SCR corrects issue whereby leads sent to remote resorts would not get sent if the referral block did not have inventory attached to the grid.			
227552	12066283	Business Block	FIT_CONTRACT: Handle non-unique FIT CONTRACT Codes in OXI
This contains the OXI portion of the functionality of handling non-unique FIT CONTRACT codes.			
229740	10	Config - Rates	RQMAIN00: When calling Long Info, description is not being populated correctly
Chain Specific			
219795	10946985	General	SERVLETS> High database memory consumption
New OXI servlet deployed that will release pooled sessions not used for 10 minutes or longer to keep the pool as small as possible and also to avoid "connection reset" errors when firewall or other such entities sweep idle connections. OXI servlet check page will now show memory usage and idle times of connections.			
220761	10003086	OXI-BWI	BWI> Cannot close BOOKING form due to CRS

			Guarantee requirement
SCR corrects issue where by In certain scenarios on site, the BOOKING form cannot be closed and a pop up states the CRS Guarantee is required when user language is other than English			
220812	10	OXI-BWI	BWI> INT_RES_RATE_GC: CRS Guarantee form behaves incorrectly for Quick BusBlock
SCR corrects issue whereby when accessing CRS guarantees from Quickblocks, all CRS guarantees for various blocks would display instead of just the guarantees for that block code.			
225379	12011853	OXI-Hilstar	Hilstar: AMF message looking at OTA conversion for Smoking preference
SCR corrects issue whereby when processing AMF messages; the OTA Guest Preference was needed to be active in order for the preference in the message to be correctly inserted.AMF messages only need the regular Guest Preference conversions active in order to be correctly processed.			
229353	12134077	OXI-Hilstar	Hilstar -> Set the message format to AMF when installing the Hilstar interface
OXI>Hilstar>When installing/updating the OXI-Hilstar interface using the OXI_PROCESSOR_SHELL.exe and the 'Run the initialization scripts' option is selected, the message type will default to AMF.			
229357	12062397	OXI-Hilstar	Hilstar -> GUESTID is not updated when reinstating a cancelled reservation
OXI>Hilstar>As the Hilton CRS confirmation number is always the "guest facing" number, the GUESTID will no longer be used for OPERA reservations created through the Hilstar interface (real time and batch based exchange).			
223102	10	OXI-Holidex TW	OXI_HOL2: Rate changes on share reservations not considered
SCR corrects issue whereby in the reservation message to Holidex, only one sharer's rates is sent and not the total reservation cost. New change is to merge the rates of each sharer and calculate the total reservation cost.			
231357	12551057	OXI-Holidex TW	OXI>HLDX> Vaulted credit cards are not sent correctly in TPI message to HOLIDEX
SCR corrects issue where by CC information was not being correctly sent to Holidex in a vaulted environment. As the CC data element in BE is received from Opera and encrypted,OXI replaces it with computed values for vaulted and non-vaulted environments to populate correctly in outgoing TPI message.			
232170	10	OXI-Holidex TW	OXI_HOL2: Holidex Multi Currency Issue
Confirmed that currency conversion is properly implemented on the associated rate code when processing message in OXI			

237320	12902029	OXI-Holidex TW	OXI_HOL2: Currency code is not reflected in the correct segment of the AC:A
Changes made to the CA:A message to move the currency code to the last segment of the message. This is actually the last position of the last rate change for the message. Previously the currency code was passed in the 18th segmentation regardless of rate change which was in turn causing all changes after the segment to be disregarded in HOLIDEX.			
231675	12588989	OXI-Holidex TW	OX_HOL2: Rate changes are not being reflected correctly.
SCR addresses rate changes to the record not being reflected correctly in the AC:A segment of the TPI. All changes are now passed correctly in the TPI.			
228951	12318716	OXI-Holidex TW	Holidex - Encrypted CC info truncated outbound
SCR corrects aesthetic issue whereby the last 4 of the CC number were not included in the enrollment message as part of the encrypted CC number. This purley a aesthetic issue and does not in any way affect the processing of the data in the message.			
227720	12287949	OXI-Holidex TW	OXI_HOL2: GETCC to MLI CCVAULT is not called when sending TPI reservation
GETCC to MLI CCVAULT is not called when sending TPI reservation			
229932	12403895	OXI-Holidex TW	OXI_HOL2:Generated export XML File has Invalid Data/Formatwhen processed
SCR corrects issue where by, whenever the export file has an extended byte characters for ex: a name of a guest etc., one of the characters from a specific tag is missing. For ex: a tag called will appear as with missing ◆L◆.			
227518	12309057	OXI-Marsha TW	OXI>MARSHA>Unnecessary SHARE RATE warning on all inbound reservation messages
SCR corrects issue of an unnecasary warning for inbound reservations stating ◆At least one sharer has fixed rate, can't apply "ENTIRE" share rate calculation method.◆ This warning was present on all inbound reservations and created confusion for the user			
237002	12788161	OXI-Marsha TW	OXI> ASP mode: Update reservation not sent when profile updated
OXI>Issue fixed whereby in ASP mode some reservation updates were not sent to the external system when a profile associated to a reservation was updated in OPERA and the OXI_PROFILE parameter called CHANGE TO PROFILE GENERATES = RESERVATION.			
230670	12476251	OXI-Pegasus	Warning for daily profiles in NON Hyatt instances

		OW	
SCR corrects issue where by the warning message "Daily profile functionality is not enabled in OPERA, appropriate profiles will be applied to all days of the reservation." was generically occurring for any reservation with any two profiles.			
230025	10	OXI-SPIRIT	Spirit \ Rapp: Memberships inserted without sequence #
SCR corrects issue whereby when a reservation message is pssed to Opera from Spirit and the message contains a profile/membership that does not exist in Opera, the membership sequence number was not being set to 1. OXI will now mimic the Opera API to populate memberships.order_by .			
234120	12665940	OXI-SPIRIT	SPIRIT: Res Messages Not attaching TA and Group Profiles correctly
SCR corrects issue whereby in certain scenarios the Travel Agent profile was not being attached to reservations made for blocks.			
238590	12943836	OXI-SPIRIT	Spirit- Reservations\Share reservation packages not updating
SCR corrects issue whereby when a rate code is changed by the external system for a share reservation, the included package on the rate code was not being updated for the share reservation. The share reseravtion will now be correctly updated with the package included on the new rate code.			
217936	11575496	OXI_GEN	OXI> PROFILE> Inbound profile with long comment type fails with ORA-06502
A correction has been made to correct an issue where a comment type longer than 11 characters from failing in OXI in a Profile message.			
240032	10	OXI_GEN	BWI>Test option in web service configuration returns fatal SSL error
SCR corrects issue whereby the TEST option on the web services setup form was incorrectly returning a Fatal SSL error. Note: Handling of client certificates is not supported in 10.2.0.5 databases.			
234615	11914420	OXI_GEN	RESTATDAILY message: need additional flag transported
OXI>New boolean element added to the ReservationDailyStatistics message called to indicate whether or not the associated profile is a contact profile.			
231986	12202376	OXI_GEN	OXI>The 'No Post' flag is reset during inbound reservation processing
A change has been made so that an update to a reservation in the external system that triggers an update profile to PMS does not recheck the No Post Flag configuration on the payment type unless the payment type in the message is different than the one on the reservation in PMS.			

230534	10	OXI_GEN	RESEARCH: OXI> Business Events not flowing
<p>In all working environments, ◆queue#◆ in ◆aq\$_be_queue_table_i◆ table associated with business events is 1, but in QA, it is 21. OXIHUB processor looks for consumers with pending business events with ◆queue#◆ = 1 and obviously it didnt find any in QA epatch environment and so it did not attempt to dequeue any business events.This has been corrected.</p>			
229992	12373688	OXI_GEN	OXI_GEN: Package Detail Exception being removed in receiving system improperly
<p>When processing an inbound message for changes to packages, the package details are no longer being removed from the package associated to a rate code.</p>			
229388	12207370	OXI_GEN	OXI_GEN: Time stamp for Currency Exchange not containing time entered in system
<p>A new tag, beginDateUTC, has been added to the OXI and OXIHUB XML for the CURRENCY EXCHANGE RATE message and this will contain the date and entered for that currency exchange rate so it is populated into the external system with the correct date and time for that exchange rate to begin.</p>			
229211	10	OXI_GEN	OXI_GEN: Day Use resv fail, Validation routine : 100: ORA-01403: no data found
<p>SCR corrects issue where reservations that were created as day use or reservations that were updated to day use were failing in the receiving Interface with the error "E -99 Validation routine : 100: ORA-01403: no data found"</p>			
228655	12368646	OXI_GEN	OXI_GEN:When sec_question or sec_answer or both are blank ORA-06512 err trigger
<p>Space only character as a encrypt value (profile question or answer) was causing obfuscation_toolkit error.This has been corrected</p>			
228352	12359524	OXI_GEN	OXI_GEN: Importing SID files not updating parameters for ORS interface
<p>A change has been made to the EXPIMP form so that when Importing Conversion Data you are given the option to import the Global Data along with the Property Specific Data in OXI..</p>			
227157	12288054	OXI_GEN	OXI_GEN: UPDATE CURRENCY EXCHANGE RATE failing with ORA-06502
<p>An issue has been addressed that caused a currency exchange rate to fail in OXI..</p>			
226189	12152563	OXI_GEN	Profile: Owner Code in PMS being overwritten
<p>SCR corrects issue where by the owner code in PMS was being updated to the default of SUP/ALL upon incoming updates from ORS via OXI. The functionality of the owner code in company profiles is such that, after an owner code has been assigned in PMS to the company profile, it should be left alone and not</p>			

affected by OXI updates using the default owner code.			
225965	10	OXI_GEN	OXI_GEN: DISCARD DUPLICATE MEMBERSHIP warning, misspelled 'membeship''
A spelling error in a OXI Message has been corrected.			
224714	12131844	OXI_GEN	OXI_GEN:Min/Max occup. not being removed in receiving sys when val not in xml
Values(in this case MIN/MAX occupancy) not included in the xml message are removed from the receiving system in full overlay interfaces. Previously they were retained.			
218310	11460870	OXI_GEN	Profile -> Envelope_greeting removed in PMS upon update from ORS
A correction has been made to prevent the Envelope Greeting from being removed upon an update to the profile from ORS.			
218627	11766364	OXI_GEN	OXI>TAI>Update interface SID data to match license
SCR corrects issue whereby the OPERA XCHANGE TAI 1-WAY interface was not showing in the list of interfaces when running the OXI processor shell.			
222026	11418617	OXI_GEN	OXI PROCESSOR> Profile lookup URL gets truncated after some successful lookups
Sporadic profile lookup URL truncations were triggering errors in OXI logs. Issue has been addressed and is no longer manifesting in the system.			
237843	10	OXI_GEN	OXI_GEN> CC Vault interceptor issues
Security enhancements			
236537	12866474	OXI_GEN	OXI>Synxis>Inbound reservations failing with ORA-06502 error
When a new reservation is sent from an external system into PMS and there is no Market or Source Code, but defaults are configured in OXI, the reservation is inserted into PMS. If reservation update is sent from external system, again without market or source code, the message will process in OXI and reservation will be updated.			
224169	12093458	OXI_GEN	OXI_GEN: UPL_DED_RES_ONLY not functioning as expected for non OPERA FS
SCR corrects issue so that For NON-OPERA FULL share interfaces, when the OXI parameter UPL_DED_RES_ONLY = 'Y' only deductible and non-waitlisted reservations will be sent to the external system.			

218655	10	OXI_GEN	OXI>Exclude part of multi-resort collection for profiles embedded in reservation
To allow for more efficient processing of outbound/inbound reservation messages, only the data elements associated with the sending resort will be exchanged and processed for embedded profile message of outbound reservation messages.			
218690	11618723	OXI_HUB	OXI-CLS> RATE>Configuration_Action table not being recorded when coming from CLS
SCR corrects issue where by the Configuration_Action table was not being updated when an update for a rate was delivered via OXI-CLS interface.			
227219	11908989	OXI_HUB	OXIHUB: Interface Rules - Inconsistant Behaviour of UDF Field
A correction has been made to ensure that the To ORS LOV in the OHUB_INTERFACE_RULES form correctly opens.			
231885	12034974	OXI_HUB	OXIHUB - AQUEUEOUT - Ensure time is correct - use Oracle views
A correction has been made to ensure the correct timestamp is displayed for tab 4 Aqueue Out records.			
233822	12470729	OXI_HUB	ORS: Allotment fails when cancelling block in ORS with deposit
SCR corrects issue where update allotment message for cancelling a block with deposit was failing in OXI-HUB with the following error : "Reservation cannot be deleted with a deposit attached. Please adjust the deposit for Booking." Allotment message will now update the block in PMS correctly			
234657	10	OXI_HUB	OXIHUB>Provide ability to filter by property on Statistics tab
SCR introduces the ability to display statistics in OXI-HUB based on specific chains or properties by using the new LOV's for the IN queue and BE queue.			
236254	12753051	OXI_HUB	OIXHUB> Dates not accurate in RatePlan section of outbound reservation messages
A change has been made so that the dates in the Rate Plan section of the outboud XML are accurate in OXIHUB..			
233835	12068895	OXI_HUB	OXI-HUB: HUB servers go into reboot loop when connection lost to DB
Changed error control from critical to normal to prevent machine reboot on boot when the service fails to start.			
227358	11956084	OXI_HUB	OXIHUB->OXI_MESSAGE_STATUS Slow Response

			Times when ordering by property column
Performance has been improved when using the Order By in the Property Column in the Message Status screen.			
224296	10	Parameters	OXI_APP_PARAMETERS: Edit parameter description background white instead of grey
In the OXI and OXIHUB parameters, the description background has been changed to gray to comply with Opera Standards.			
233265	12689810	Profiles	MFN> BE> Severe BE performance issue at MFN affecting all operations
Performance has been improved for the firing of Business Events.			
222187	11928355	Reservations	OXI: Gen Comment Type removed when another Comment type is updated in ORS
A change has been made to prevent a General Comment type on a reservation from being removed in PMS when another comment type is updated in ORS and processed back to PMS via OXIHUB and OXI..			
233740	10	Utilities	OXIHUB - Ability to specify instance for OXIHUB purge in a RAC environment
SCR adds the ability to select value of 'force instance' for OXIHUB Purge job. User can select the instance that the purge should run against from the purge utility in OXI-HUB.			

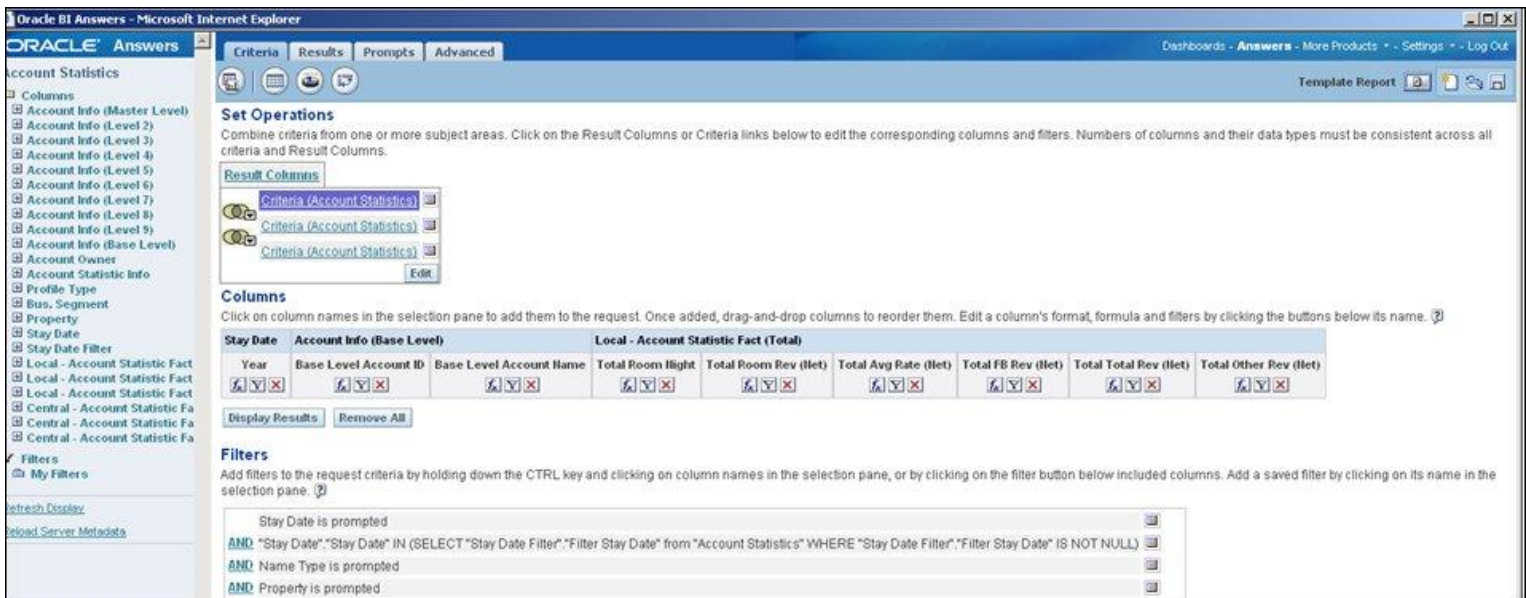
OPERA Sales & Catering (SC) / Sales Force Automation (SFA)

Featured SC/SFA Enhancements

Create Summary Tables to Calculate Account Statistics: OPERA & SCBI [210513]

New summary tables have been created to vastly improve performance when calculating Account & Contact Statistics in S&C and SFA. These tables summarize by Profile, Resort and either Month or Year so that the figures are already calculated when generating the report for a Year or multiple Months. With this release, the changes are available in S&C Advanced Reporting, rep_acc_prod_diff, rep_prop_acc_prod and rep_con_production

To make things easier and maximize performances, we've included a new Dashboard 'Account Statistics Template' in S&C Advanced Reporting. This report should be used whenever creating a report that will be filtered on Stay Date. The report may be modified to include whichever criterion is required as long as each of the 4 sections has the same fields in the same order. The filters can also be changed as long as they too are the same in each of the 3 Criteria (Account Statistics) areas and providing that the Stay Date filter in each is NOT changed.



The screenshot shows the Oracle BI Answers configuration page for an account statistics report. The main configuration area is titled 'Set Operations' and includes the following sections:

- Set Operations:** A section for combining criteria from one or more subject areas. It contains three 'Criteria (Account Statistics)' entries.
- Columns:** A section for selecting columns to add to the request. It includes a table with the following columns:

Stay Date	Account Info (Base Level)		Local - Account Statistic Fact (Total)					
Year	Base Level Account ID	Base Level Account Name	Total Room Night	Total Room Rev (Net)	Total Avg Rate (Net)	Total FB Rev (Net)	Total Total Rev (Net)	Total Other Rev (Net)
[Filter]	[Filter]	[Filter]	[Filter]	[Filter]	[Filter]	[Filter]	[Filter]	[Filter]
- Filters:** A section for adding filters to the request criteria. It includes a list of filters:
 - Stay Date is prompted
 - AND "Stay Date","Stay Date" IN (SELECT "Stay Date Filter","Filter Stay Date" from "Account Statistics" WHERE "Stay Date Filter","Filter Stay Date" IS NOT NULL)
 - AND Name Type is prompted
 - AND Property is prompted

Before you can start using any of these reports, you must first update the tables with the existing statistical figures using the new Utilities we've provided.

SCPPL - Synchronize Summary Profile Statistics

Name Type

Update contact flag in reservation_stat_daily

Name

Property

Year(YYYY) / Month /

Year(YYYY) / Month /

OK Close

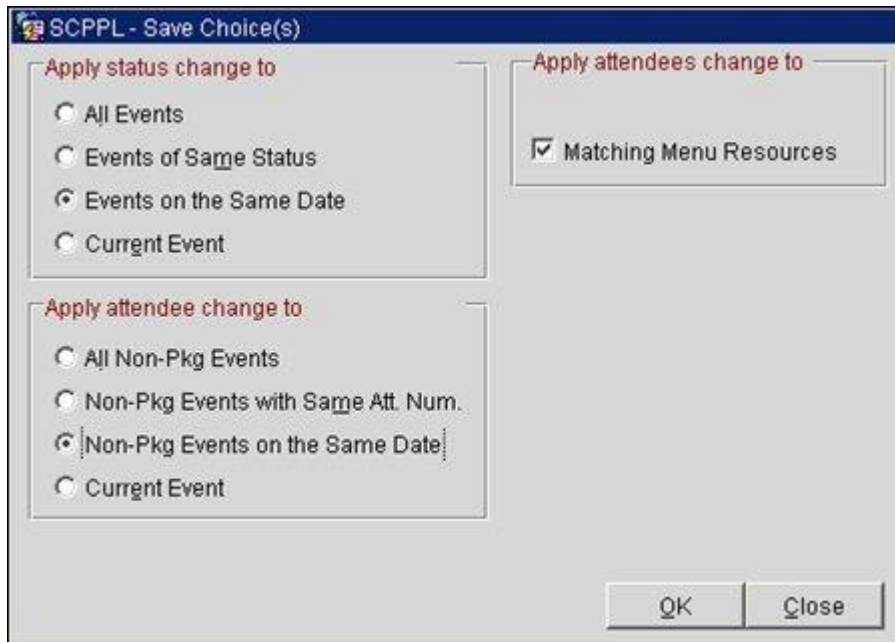
SCPPL - Profile Relationship Hierarchy Sync

Name Type

OK Close

EV_CHOICE: Add Option to Update Event Attendees & Status for the Same Date Only [199163]

You asked for it and we listened! Since Event Guarantees often come in day by day, you wanted a way to only update the Guarantees for Events on a specific date. Now that's possible in OPERA! If you change the Attendees or Status of an Event, we have included a new option to update 'Events on the Same Date'.



Chain Ownership now also available for SFA [202714]

The CHAIN OWNERSHIP functionality is now also available in SFA. In order to link one or multiple chains to the SFA property, go to SFA - Configuration - Property - Property Details - select the SFA property - click on button OPTIONS at the bottom of the screen - select button CHAINS. Add the chains that SFA should have access to, and check the default column in the grid for the chain that SFA profiles should be created for.

The default functionality has also been added to the CRO Configuration for Chains in ORS.

SFA users will only see profiles that are either linked to one of the chain codes configured for SFA, or that carry chain code CHA, which is visible for all CROs and SFAs. Profiles of the Profile Types defined in application setting PROFILES - CHAIN OWNERSHIP PROFILE TYPES, that get created in SFA, will be created with the default chain code selected in SFA.

If not default is selected, the first chain code in alphabetical order will be used.

Configuration

SFA Property Code Name

Chains

Chain Code	Name	Description	D
TEST	Test Chain	Test Chain for Profiles	X

Properties SFA1

Add New Edit Delete

30/10/12 SFAORS Save OK Close

Partial protection relationship distinction [202721]

It is now possible to check relationship types to be exempt from protection. If FULL PROTECTION is active, or Custom Protection has been set up to not allow creation, update and / or deletion of relationships, those relationships checked to 'Ignore Protection' can still be created, updated and deleted.

The default Company to Contact, Agent to Contact, and Source to Contact relationships will be checked to 'Ignore Protection' by default. Other relationships can be manually set to ignore protection, if required.

The screenshot shows the 'Add / Edit Relationship' dialog box. The 'Relationship Category' is set to 'PROFILE'. The 'From Type' is 'COMPANY' (Company) and the 'To Type' is 'COMPANY' (Company). The 'From Relation' is 'C-MASTER' (Company Master) and the 'To Relation' is 'C-SUB' (Company Subsidiary). The 'From Description' is 'Company Master' and the 'To Description' is 'Company Subsidiary'. At the bottom, there are four checkboxes: 'Default relationship' (checked), 'Global relationship' (checked), 'Hierarchy relationship' (checked), and 'Ignore Protection' (unchecked). The 'Ignore Protection' checkbox is circled in red. There are 'OK' and 'Close' buttons at the bottom right.

iCalendar files: Email Generation for Appointments [212630]

An additional hyperlink has been added to the Activity Main Screen, when the activity class is 'Appointment'. This Hyperlink will allow emailing the activity as an ics file to the email address linked to the activity owner. This will enable the owner to update calendars other than the one on the local machine e.g. on a mobile device, with the appointment data.

Activity: Georgia Mendez

Appointment Meeting Correspondence Call To Do Notification

Account: MICROS Systems Inc. Contact: Kursawe, Stefan 239 430 4119 skursawe@micros.co

Block Name: Potential: FIT Contract: Campaign: Property: SCPCMS1 Author: GM All Day Private Internal

Purpose: Meet with Stefan to discuss Rates for 2013

Type: MTG_EXT Start: 02-12-12 10:00 Duration: 120 Minute(s) End: 02-12-12 12:00

Owner: GM Priority: H Trace Code: Complete Alert: 60 Minute(s) before Start Time

Update My Calendar
Email iCal To: spiennak@micros.com

Activity ID: 1581640

Created By: SHOTEL On: 15-11-12 09:22 Updated By: SHOTEL On: 15-11-12 09:22

Territory linked to geographical data [213010]

A new field 'Territory' has been added to Configuration - Profile - Geographical Data - Cities and Postal Codes. When updated, the territory field on the accounts and contacts screens will be updated appropriately on creation, if a postal code with linked territory is applied to the profile. This will happen from the accounts, contacts, address, and quickprofile add screens.

Note: A support script is available (SCR 238011) to be run AFTER the territories have been configured and linked to the postal codes. This support script will update all existing profiles with the configured territory for the appropriate postal code. Please make sure to run this script manually after configuration of the territories, if you want to update the existing profiles in your system.

Note: When running the Postal Code Import utility for a country AFTER the territories have been configured for the appropriate country, this utility will remove all configured territories, as it re-inserts the postal code ranges after deleting them first.

SFA1 - Cities & Postal Codes

Postal Code From City State Territory

To Country District

Search

City	From Postal Code	To Postal Code	Country	State	District	Territory
Naples	34101	34101	US	FL	NAM	SE
Naples	34102	34102	US	FL	NAM	SE
Naples	34103	34103	US	FL	NAM	SE
Naples	34104	34104	US	FL	NAM	SE
Naples	34105	34105	US	FL	NAM	SE
Naples	34106	34106	US	FL	NAM	SE
Naples	34108	34108	US	FL	NAM	SE
Naples	34109	34109	US	FL	NAM	SE
Naples	34110	34110	US	FL	NAM	SE
Naples	34112	34112	US	FL	NAM	SE
Naples	34113	34113	US	FL	NAM	SE
Naples	34114	34114	US	FL	NAM	SE
Naples	34116	34116	US	FL	NAM	SE
Naples	34117	34117	US	FL	NAM	SE

New
Edit
Delete
Close

Single Sign-On for webProposal from OPERA [223797]

A new application parameter is available now when OPERA is linked to webProposal. BLOCKS - WEBPROPOSAL SSO ACTIVE.

When active, it will not be necessary any longer to log into webProposal separately again when launching the application from within OPERA. The only condition is, that the OPERA user's email address is a valid webProposal user id. When the parameter is not active, the regular webProposal login will still appear when launching webProposal from within OPERA.

Note: When using SSO, it is possible to configure the browser session for webProposal through various flags in OPERA Configuration - Setup - Menu URL Setup - Menu URL Links - OPERA webProposal - Edit.



Attendee Management: Event Preferences / Table batch update to attendees [229757]

A new button 'Preferences' has been added to the event attendee screen. Select a few attendees and click on Preferences. Select a Preference and / or a Table Number. OK will apply the preference and table number to the selected attendees. If only preference is updated and table number is left empty, table number will be maintained as it is. If only table number is updated, and preference is left empty, table number will be changed, and preferences will be maintained as they are. If both fields are left empty and OK is clicked, a message will appear to remove the preferences and table numbers from the selected attendees. If answered YES, both fields will be removed from the selected attendees.

Block

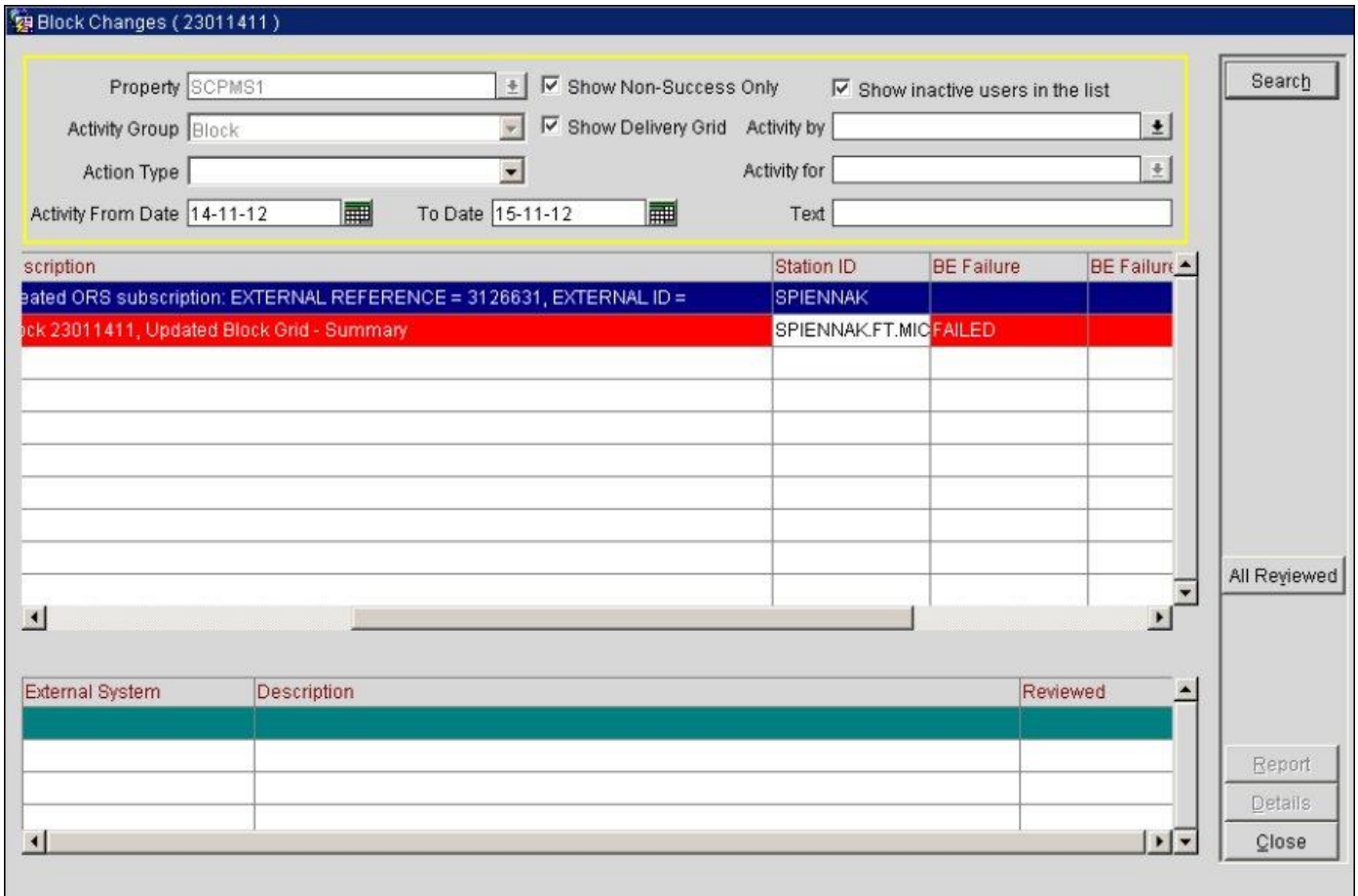
Block Name: 2607 Attendee Preferences
 Start Date: 24-10-12 End Date: 25-10-12
 Status: INQ/INQ

Event

Event Name: Dinner
 Start Date / Time: 24-10-12 19:00
 Status: INQ
 Space:

Select Attendee(s)

X	Name	VIP	Resv	Room	Preferences	Table	Seat
	Clegg, Peter						
	Freysing, Petra				Fish		
	Hausmann, Tim						
X	Jung, Carol						
	Perse, Fiona				Fish, Low Calorie		
X	Tibor, Claus						



SC/SFA Enhancements

SCR #	Clarify #	Module	Title
202843	10579117	Business Block	- Block Upload Status Handling

A new parameter, BLOCKS ♦ BUSINESS BLOCK DELIVERY HISTORY, has been added to OPERA. When this parameter is active and the OPERA system communicates with external systems via OXI, OXI message failures or non-deliveries will be visible in the OPERA application itself, without the need to monitor the messages in OXI for failures. Details about the failure reasons will still only appear in OXI though. Another application setting allows setting the time in minutes after which a message should be considered as non-delivered, if no SUCCESS result has been received. Business Blocks showing OXI failures and non-deliveries appear with a red mark in the first position of the business block search grid and the quick business block search grid. A lamp ♦Del. Failure♦ will be available for these blocks. Clicking on this lamp will access the userlog screen for this block with only the non-successful actions being displayed by default. A new ♦delivery grid♦ at the bottom of the screen details for which external system the failure or non-delivery

occurred. It is possible to check each failure separately as **reviewed**, or, alternatively an **All Reviewed** button is available which will mark all failures for the appropriate business block as reviewed. Note: It is not possible to separately review non-deliveries, whereas failures can be reviewed separately. However, the **All Reviewed** button will mark all existing non-success records as resolved, failures as well as non-deliveries.

235851	10579117	Business Block	- Block Upload Status - BOOKFIND/QUICKBOOKFIND changes
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When the application parameter BLOCKS - BUSINESS BLOCK DELIVERY HISTORY is active, the business block search and quick business block search screens will show a red background in the very first column of the grid, for those business blocks that had failures or non-deliveries of parts of the block to external systems. Additionally a new lamp will show for blocks with delivery failures ' Del. Failure'. When clicking on that lamp the Userlog will open for the appropriate business block, with flags ' Show Non Success Only' and 'Show Delivery Grid' checked. Please see master SCR 202843 for a full recap of the Business Block Delivery History functionality.

218940	11787354	Export	Marriott ODC: Add SFAWeb External ID to the Catering Exports
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Chain specific export changes have been provided as requested.

235291	9899220	Parameters	- Rename and Move App Parameter OBI_POPULATE_RESVSTAT_TABLES_YN
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The application parameter 'OBI_POPULATE_RESVSTAT_TABLES_YN' has been moved to the application group GENERAL and the display name has been updated to 'POPULATE RESERVATION STATISTICS TABLES'. This parameter is now always visible in ORS / SFA.

224132	12082713	Reports	REP_BOOKINGINFO_EXPORT.FMX: Add Filter for Revenue Type for Report 1, 4, 5 & 7
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Filters have been added to rep_bookinginfo_export.fmx so that the user can select which Revenue Types are to be considered for Food, Beverage, Rental and Misc.

210513	9899220	SC Advanced Reporting	Create Summary Tables to Calculate Account Statistics: OPERA & SCBI
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New summary tables have been created to vastly improve performance when calculating Account & Contact Statistics in S&C and SFA. These tables (profile_monthly_statistics & profile_yearly_statistics) are updated from reservation_stat_daily during the Night Audit and, in conjunction with company_stat_daily, agent_stat_daily and source_stat_daily, will be used in S&C Advanced Reporting and in rep_prop_acc_prod, rep_acc_prod_diff and rep_con_production. The remaining S&C Account Statistics reports will be updated in the next Service Pack to use these tables. The figures in the OPERA reports are now calculated using the following logic: 1. profile_yearly_statistics - when the date range requested includes a full calendar year, this table is used. 2. profile_monthly_statistics **◆** when the date range requested includes full calendar months but not a complete calendar year, this table is used. 3. company_stat_daily (or agent_stat_daily or source_stat_daily) **◆** when the date range requested includes dates that are less than a full calendar

months, this table is used for those dates. Example 1: If the requested date range is January 1, 2011 ♦ December 31, 2011, then profile_yearly_statistics will be used. Example 2: If the requested date range is January 2, 2011 ♦ December 31, 2011, then company_stat_daily will be used for January 2 ♦ January 31 and profile_monthly_statistics will be used for February 1 ♦ December 31. S&C Advanced Reporting: In Account Statistics, the table used to calculate the statistics is based on the Stay Date filter selected. Whenever possible, the Stay Year or Stay Month filter should be used for optimal performance. We have created a new Report Template that should be used when the Account Statistics Report must be filtered on Stay Date Range. To find out more information about this new template and / or to configure it in your environment, please see the help topic S&C Advanced Reporting Setup. The Facts in the Account Statistics subject area have been updated so that they are now separated into 'Local' figures and 'Central' figures similar to how currency is handled in BI. Please note that when creating a reporting using the 'Local' facts, it is necessary to add a Property filter if all of the reported on properties do not have the same Base Currency. If these OPERA or S&C Advanced Reporting reports will be run from SFA for an interfaced property, then the reservation_stat_daily table must be exchanged via OXI and the application_parameter GENERAL>POPULATE RESERVATION STATISTICS TABLES must be set to Y. Please see the MICROS website for configuring the exchange of reservation_stat_daily. Additionally, once the upgrade to this version is completed, the new tables must be populated in each property using the new Utility 'Synchronize Summary Profile Statistics'. As the Utility may take some time to populate, it can only be run for 1 Property at a time and not for a period greater than 1 year. Access to this Utility requires the permission 'SYNCHRONIZE SUMMARY PROFILE STATISTICS'. For Roll-up Statistics to be calculated in S&C Advanced Reporting, you must also run the new 'Utility Summary Profile Relationship Hierarchy'.

223579	9899220	SC Advanced Reporting	- Create Summary Tables to Calculate Account Statistics: OPERA & SCBI
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Release Notes are on SCR #210513.

218805	11774278	SC-Business Potential	PROF_FIND/PROF_MAIN: Enable Double Click to Open ACC_MAIN & Type Field
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When the appropriate View and Edit permissions have been granted, it is now possible: 1. In the Potential Search screen (PROF_FIND) double click opens the attached Account or Agent. 2. In the Potential screen (PROF_MAIN) double click opens the attached Account or Agent. 3. Double click is only enabled if there is a value in the field.

229757	10	SC-Events	Attendee Management: Event Preferences / Table batch update to attendees
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A new button 'Preferences' has been added to the event attendee screen. Select a few attendees and click on Preferences. Select a Preference and / or a Table Number. OK will apply the preference and table number to the selected attendees. If only preference is updated and table number is left empty, table number will be maintained as it is. If only table number is updated, and preference is left empty, table number will be changed, and preferences will be maintained as they are. If both fields are left empty and OK is clicked, a message will appear to remove the preferences and table numbers from the selected attendees. If answered YES, both fields will be removed from the selected attendees.

223797	9742101	SC-webProposal	webProposal: Use Tokenisation to allow single sign on to wP from OPERA
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A new application parameter is available now when OPERA is linked to webProposal. BLOCKS - WEBPROPOSAL SSO ACTIVE. When active, it will not be necessary any longer to log into webProposal separately again when launching the application from within OPERA. The only condition is, that the OPERA user's email address is a valid webProposal user id. When the parameter is not active, the regular webProposal login will still appear when launching webProposal from within OPERA. Note: When using SSO, it is possible to configure the browser session for webProposal through various flags in OPERA Configuration - Setup - Menu URL Setup - Menu URL Links - OPERA webProposal - Edit.

SC/SFA Resolved Issues

SCR #	Clarify #	Module	Title
218316	10	Accounts	ACC_MAIN: Suppress 2nd message to update contact profiles when click on contacts
When making changes to an account address from the address detail screen (PR_ADDRESS) and selecting to update matching contact addresses too, a second prompt to update matching contacts when clicking on the contacts button, will be suppressed.			
218440	11683567	Accounts	ACC_MAIN: Provide a changelog entry for keyword changes on sub-accounts
When a master account keyword is updated, and the keyword type is configured as 'Copy to Sub' , the keyword change for the sub-account will now be written into the account change log.			
224244	12097397	Accounts	NAME_OWNER/ACT/PROF/BOOK: Name Should Search First and Last Name for Owner
When searching for an Owner in ACT_OWNER, BOOK_OWNER, NAME_OWNER or PROF_OWNER, the First and Last Name will be searched as if they were one field, the same behavior as GEN_MULTI_SELECT. To search by an Owner Last Name you must use a %.			
224389	12066315	Accounts	ACC_FIND:Add Primary Keyword to the grid
The primary keyword of an account will now be displayed on the grid of the account search screen (ACC_FIND). It will also be possible now, to assign color definitions for records based on the primary keyword.			
228525	12356967	Accounts	ACC_MAIN: ORA-00904: "RESORT_REGISTERED": invalid identifier in ASP
In ASP with the application parameter PROFILES -> SEARCH PANEL WITHIN PROFILE SCREEN set to Y, an error will no longer be raised when searching for a Profile in ACC_MAIN.			
232232	10	Accounts	11G: ACC_FIND: When Called from Potential, Do Not Perform a Search & PROF_FIND

<p>A search will no longer be automatically executed in ACC_FIND when a Filter is defaulted and it is called from PROF_FIND nor will a search be automatically executed in PROF_FIND when closing back to it from ACC_FIND without selecting an Account.</p>			
231389	12347255	Accounts	GUEST_SEARCH_GEN: Changes to form in S&C when OPX_LIND is active
<p>LINDER HOTELS only. On the the Profile Lookup result screen buttons VIEW and LINK are now hidden also when this form is called from S&C. These buttons do not have any functionality for the OPX_LIND interface.</p>			
231050	12552579	Accounts	ACC_FIND: Performance issue on owner / keyword search combination
<p>The performance of searching for accounts from the accounts search screen (ACC_FIND) by owner and keyword has been improved.</p>			
231024	12508720	Accounts	ACC_MAIN: Hide Search Panel when search panel parameter is inactive
<p>When application parameter PROFILES - SEARCH PANEL WITHIN PROFILE SCREEN is set to N, the accounts edit screen (ACC_MAIN) will no longer show the search panel. Please note that it will not be possible to 'Search for another Profile' from within the accounts screen when this parameter is inactive, as it is for individual profiles.</p>			
230835	12508677	Accounts	ACC_FIND: Enter Key Allows for a Search with no Criteria
<p>It is no longer possible to search with no criteria in ACC_FIND.</p>			
227911	10	Accounts	ACC_FIND: Add a CLEAR button to clear all Search criteria
<p>A new CLEAR button has been added to the Account Search Screen. When clicked all Search criteria that had been manually entered previously will be cleared. Search fields that are populated or checked by default when opening the form will not be cleared. Note that, if the search had been executed, the search results will be cleared as well as the search criteria on CLEAR.</p>			
224297	11909631	Accounts	ACC_MAIN: Prompt to update contact owner should not consider OWNER parameter
<p>When updating the owner of an account that has contacts attached, the prompt to update the contact owner(s) will now appear even if the OWNER application function is not active.</p>			
224238	12031502	Accounts	ACC_MAIN: When Updating Matching Contact Address, Sub Accounts Also Updated
<p>When the address is updated on a Master Account, the matching addresses on its Sub Accounts will no longer be updated along with the Master's Contacts.</p>			
221873	11790399	Accounts	ACC_FIND: Property Neg Rates \$ HIDDEN After

			Calling ACT_FIND
The Negotiated Rate indicator (\$) in ACC_FIND will not be hidden in SFA when returning to ACC_FIND from ACT_FIND.			
219503	11524168	Accounts	ACC_FIND: Error when searching for company with long keyword
When having a keyword longer than 40 characters on an account, searching for this account by name from the account search screen will no longer produce an error.			
214856	10	Accounts	ACC_MAIN: Prompted to Update Contact Address When Non Address Field Changed
User will no longer be prompted to update the matching addresses after the Account Owner has been changed and propagated to the Contacts. User will only be prompted to update the matching addresses if an Address change has been made.			
218641	10	Attachments	ATTACHMENTS: Not Possible to Edit Attachment with " / * in the Title
Attachments with a leading space or asterisk (*) in the Description (report name) can now be opened.			
232237	12630410	Attachments	ATTACHMENTS: Report Attachment issues and initialization issues in SFA
A new application parameter, BLOCKS - GLOBAL AUTO ATTACHMENTS, has been added. When switched to N, the following reports will attached as LOCAL attachments to the business block, if the option to attach them is chosen. REP_CONT_MERGE SAMPLE_BEO_1COLUMN SAMPLE_BEO_2COLUMN SAMPLE_SC_QUOTE When the new parameter is set to Y, the above reports will be attached as GLOBAL attachments to the business block, if the option to attach them is chosen.			
208931	11009253	Business Block	BOOKING: When created via EV_FIND, allow for Start Date to be changed
When a Business Block is created via EV_FIND, it is now possible to change the Start Date that defaults to BOOKING.			
237601	10	Business Block	BOOKING - Picked-Up value not handling multi-currency conversion
The pick-up revenues on the business block screen (BOOKING) and on the Block Statistics screen (GRSUMM1) are now displaying correctly, even if the pick-up reservation currency is different from the business block currency.			
235393	12634466	Business Block	Issues with External Locking in S&C Only properties in a central schema
For properties that have an active S&C license in a central environment, but no active PMS license and no active External Database for an OXI-OPERA interface, it is now possible to correctly copy business blocks. Event Status updates from business block catering status updates are also now functioning properly for			

copied blocks. Business Blocks in the above environment settings will no longer appear as centrally controlled, and will not show the VIEW ONLY and EXTERNAL LOCKED lamps. IMPORTANT NOTE: For sites operating in this environment it will be necessary to run the support script attached to this SCR AFTER the upgrade to OPERA V5.0.04.000 and higher. This script will correct existing business blocks and make them fully operable.

235320	12786530	Business Block	BOOKING: PL/SQL error when Package description contain non-English character
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An error that appeared when saving a business block that had a package element with a description containing multi-byte characters attached, has been resolved.

234969	10	Business Block	ALLOTMENT_RATES: Not updated when using QUICK EVENT to build block
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When creating a new business block via the 'QUICK EVENT' functionality, and a rate code is defined in application setting CATERING - QUICK EVENT RATE CODE, the rate code will now get written correctly into table allotment\$rates on block creation.

234361	12148602	Business Block	CONTRACT_SEND / CONTRACT_BATCH_SEND: Account Report Language Issue
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In CONTRACT_SEND, when selecting from the Report Name LOV for the business block Account, the reports listed will be those configured in the BASE LANGUAGE of the business block property. The reports for the selected Contact continue to be those configured in the same language as the Contact.

233679	12711081	Business Block	BOOKFIND: Master Not Returned Searching by Owner+Property / New Parameter
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A new application parameter has been added to improve performance when searching in BOOKFIND. The application parameter is called BLOCKS -> SEARCH EVENT RESORT IN BOOKFIND. This parameter should only be activated for properties that may have a Business Block at HOTEL1 with Events at HOTEL2. When Active, a new check box 'Incl Events' is visible in the BOOKFIND Advanced Canvas. When selected, OPERA will search for Business Blocks at the selected Property or Business Blocks with Events at the selected Property. When unselected, OPERA will search only for Business Blocks at the selected Property. The default value for this parameter is N and, again, it should only be activated if the above example is a possibility. We have also addressed an issue when searching by Property + Owner.

233035	10	Business Block	11g: BOOKFIND: Performance Issue Search by Block Name Resort / Tour / Created By
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Performance has been improved in BOOKFIND.

232818	12462116	Business Block	BOOKING: Two labels on the cancellation tab not translatable
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Several labels on the Business Block screen and the Catering Revenue Summary screen on the business block that were not translatable before, have now been made translatable. The Business Block form will open without an error now, when logged in with a language other than English.

232805	12662762	Business Block	BOOKING: Opening the ALIAS canvas will change Central Control flag
An issue that changed the 'Control Centrally' flag in ORS /SFA when the 'Alias' area was accessed has been resolved.			
232095	10	Business Block	11G: Block Change Log Performance
Performance has been improved accessing the Business Block Change Log.			
232019	12373602	Business Block	MULTRATE:' Invalid Market Code' when editing Daily Details - even if valid
Updating Daily Details when editing a pick-up reservation against a business block in SFA does no longer cause the incorrect message 'Invalid Market Code' when the market code is valid.			
231667	10	Business Block	11G: GRGRID_NEW: Performance when called from booking
Performance has been improved opening GRGRID_NEW in 11g.			
230430	10	Business Block	OFFSETS_MAIN: Error when Language = EL and Offset is BUSINESS BLOCK OFFSETS = Y
An error that occurred when accessing the offset grids while logged in with a language other than has been resolved.			
230427	12504897	Business Block	BOOKING: Close Button Disabled in BLOCK_ALIAS_GRID for Externally Locked BB
When a business block is externally locked, the Close button is now enabled in the Alias screen and it is not possible to Add, Edit or Delete an Alias record.			
230428	12369513	Business Block	BOOKOPT: Error after Custom Tour Series in certain scenarios
An screen sizing error that occurred after creation of a Custom Tour Series from SFA into a local PMS only property has been resolved.			
229739	12216211	Business Block	BOOKING: Session freezes when description field contains [
When the default block code template contains part of the business block name, the session will no longer freeze when the business block name contains the character '['.			
229344	10	Business Block	BLOCK_RATES: Inherited Rates not shown in specific situations
In a master - sub account relationship, if the sub-account has a negotiated rate attached that is no longer active, but the master account has the same negotiated rate code attached and it is still active, the Block			

Rates screen on the Business Block will now show this negotiated rate code when creating a business block for the sub-account.			
229315	12438847	Business Block	BOOKING: Not all field values on wP tab copied correctly
When copying a business block in an environment connected to webProposal, all selected values from the webproposal tab are now copied.			
229266	12438374	Business Block	BLOCK OFFSETS: Offset Revenue not correct in Data Extraction and Advanced Rep
The offset revenue calculations in Data Extraction and BI have been amended to show the revenue differences between regular revenue and offset values as offset revenues. E.g. if the regular rate on a grid is 100.00, an the offset / staff rate is 60.00, the offset revenue for this (for one room / one night) would appear as 40.00. (100.00-60.00), rather than as 60.00. This has been changed as per request of the regional Product Manager USA - see clarify case attached to this SCR.			
229224	12412040	Business Block	11G: BOOKFIND: Performance Issue When Searching by Block Code & Other Filters
Performance improved searching in BOOKFIND.			
229128	12421243	Business Block	Borrowing with a Share Reservation Releases Too Many Rooms
An issue with Share Borrowing has been addressed.			
228886	12300535	Business Block	BOOKCOPY: Not All Options 1st Visible When Creating a Custom Tour Series
When the application parameter EXTENDED COPY OPTIONS = Y, all available BOOKCOPY options are visible and working correctly when creating a Custom Tour Series.			
228778	10	Business Block	SCPMEDIT: Change Calculation for Catering Package & Other Issues
In SCPMEDIT, the Catering deposit amount is correctly calculated for Catering Package Revenue and the Room deposit amount correctly calculated when a Package Code is attached to the Business Block (as opposed to the Rate Code)			
227921	10	Business Block	CONTRACT_BATCH_SEND: Add a CLEAR button to clear all Search criteria
A new CLEAR button has been added to the Contract Batch Send Search Screen. When clicked all Search criteria that had been manually entered previously will be cleared.			
227917	10	Business Block	BOOKFIND / QUICBKBOOK_FIND: Add a CLEAR button to clear all Search criteria
A new CLEAR button has been added to the Business Blocks Search Screen and the Quick Business Block			

Search Screen. When clicked all Search criteria that had been manually entered previously will be cleared. Search fields that are populated or checked by default when opening the form, or that were passed to the form from previous forms will not be cleared.			
227607	12097240	Business Block	GRGRID_NEW: Override option missing for rate details not available on block
It is now possible again to update business block grid cells with inventory for dates or room types for which no rate details are configured on the rate code. In order to be able to still update the inventory and to get an override option on the warning message, the user must have permission RESERVATIONS - OVERRIDE RATECODE granted.			
227592	12332817	Business Block	BOOKCOPY: Operation fails in certain scenarios
When copying a Master - Sub block structure with the following parameter settings, BLOCKS - AUTO ASSIGN SUB BLOCK CODES = N BLOCKS - ENFORCE BLOCKCODE TEMPLATE LENGTH=Y BLOCKS - DEFAULT BLOCK CODE TEMPLATE = DDMMAAA the copy process will now open up a canvas that allows entry of the new sub block codes for the copied sub-blocks, rather than failing.			
226960	10	Business Block	BOOKFIND: Performance Issues @ DELTA - OPERAV9
The performance of searching for business blocks by name and by block code has been improved.			
226652	12253803	Business Block	v5i_blocks.get_block_data(): Need to account for deleted room types too
The data export for business blocks to iDeas will now disregard any detail records from past blocks where the room type has been deleted.			
226180	12210688	Business Block	REFERRAL: External Locking not working in certain scenarios
When sending referrals to properties that are configured with application parameters LEAD- MAINTAIN CONTROL CENTRALLY AFTER CFL = Y LEAD - SEND LEAD AS BOOKING = Y the external locking is now working correctly, locking the block in the remote receiving property and having it editable in SFA.			
225975	12020513	Business Block	GRGRID_NEW: Not Possible to Edit Rooms in Grid when RateCode Attached & OccSplit
When the application parameter BLOCKS -> OCCUPANCY SPLIT PER ROOM TYPE is Active and a Rate Code is attached to the business block, it is possible to update the rooms in the room grid without having to use Range.			
224103	12057211	Business Block	BOOKING_SFA: ORACLE Error When Competition Value > 200
An Oracle error that appeared when the competition field contained more than 200 characters for SFA lead masters has been resolved.			

223869	12084856	Business Block	BOOKOPT: Disable 'Display Master' for Lead Bookings
The options 'Display Master' is now no longer available for Leads in remote and local properties, neither through right clicking on the Business Block Search screen grid, nor through Business Block Options.			
223865	12085062	Business Block	BOOKFIND: Disable 'Convert to Regular BB' for Leads
The options ' Convert to Regular BB' is now no longer available for Leads in remote and local properties, neither through right clicking on the Business Block Search screen grid header, nor through Business Block Options.			
223087	11669820	Business Block	PMSLIST: Issue opening form when multiple PMs exist (STAR mode only)
STAR mode only: When multiple PM reservations exist for a block, the PM selection list on the Deposit / Cancellation screen now displays correctly.			
222942	10	Business Block	BOOKING: Reducing Shoulder Begin/End Dates delete rate rows in GRGRID
When reducing shoulder end dates by one date, the rate behavior of the shoulder end date range now mirrors that of the shoulder begin date range. Apart from the removed record, the rate amount will also be removed from the following / previous record. A message on the block header advises the user to check all rates though, when shoulder dates are changed.			
222332	11781835	Business Block	BOOKING: Add Ability to Translate Sub Grid Column Headers in Master Booking
It is now possible to translate the column headers in the Master Business Block screen.			
221811	10	Business Block	ALTERNATE_DATES: When rate code is changed, update alternate date amounts
When changing a rate code on a block that has alternate dates, the alternate date rates are now updated along with the main grid rates. This is also true for when the rate amounts for the rate code on the block are changed in configuration, and 'Refresh Rates' is run, either directly from Block - Options, or from Utilities - Utilities - Refresh Block Rates.			
220865	11710171	Business Block	QUICKBOOK: OXI and CRS GUARANTEE buttons should be visible on NEW
The OXI and CRS Guarantee buttons on the quick business block form are now accessible on NEW business blocks, as long as the business block has been saved.			
218214	10	Business Block	CONTRACT_BATCH_SEND: Aesthetic Changes
The Email column has been increased in CONTRACT_BATCH_SEND and the Cyan coloring has been muted.			

217389	11692353	Business Block	BOOKING: Apostrophe in Block Name causes issues in master / sub structures
The business block description can now be changed for master blocks, even if it includes an apostrophe (').			
217157	11668373	Business Block	BOOKING: Details Tab - Rooming List and Reservation Method fields misaligned
Fields 'Rooming List' and 'Reservation Method' are no longer overlapping on the Business Block Details Tab.			
216808	11043727	Business Block	EXTERNAL_LOCKED: Field updated randomly with different property in MP env
When creating a master business block, and changing the property in the property field after having checked the master flag, the property field will now revert to the original property (as it was when the business block screen was opened) when the master flag is unchecked again in the process of block creation, before saving. This is necessary to prevent incorrect initialization and external locking in the above scenario.			
216302	10	Business Block	BOOKFIND: Multiple Messages when Created On Entered in an Incorrect Date Format
When an incorrect date format is entered in the 'Created On' field on the business block search screen (BOOKFIND), the message to re-enter the date will only appear once now.			
213023	11370474	Business Block	EV_CHOICE: When Called From BOOKING, Form Distorted When Tabbing Through
Tabbing issues in EV_CHOICE have been addressed.			
212160	10	Business Block	BOOKING_SFA: Change the owner field background color when multi
The owner fields on the SFA business block screen now show a bright yellow color when multiple owners are assigned, rather than a muted yellow color. This has been changed to stay in line with the rest of the application owner fields.			
210985	12560582	Business Block	BOOKING CHANGES: Non-Compete -> N written each time a change is made
When saving a business block, we will now longer write a change log record for the 'non-competite' radio button, when no change has occurred for that radio button. Changes to the non-competite Industry code are now correctly recorded.			
220584	11882849	Business Block	BOOKING: Agent/Source Contact Incorrectly Populated into Company Contact Field
When an Agent or Source Contact is attached to a business block via an Account, the Contact is now populated in the correct field in BOOKING based on the Account Profile Type.			
220041	10	Business Block	RECENT BLOCKS - Recently accessed block records

			are duplicated
When changing the start date or description of a business block, the record will no longer show twice on the 'Recent Blocks' menu.			
219598	10	Business Block	REFERRAL: Exception of referral send in local property, property switches to SFA
When an exception is thrown, e.g. room types are not mapped correctly, while sending a Referral from a property live in the same schema as SFA to another property (via SFA), the origin property of the Referral does no longer switch to SFA mode.			
219555	11809990	Business Block	BOOKING: Adding sub-blocks from grid not working in central for remote property
It is now possible again to add sub-blocks from within the master block grid (right click - NEW) in SFA and ORS for master-blocks for remote properties.			
218811	10	Business Block	LEADS: Alternate Dates not update in remote system when no room grid exists
Alternate Dates on Business Blocks and Leads will now get inserted correctly into remote properties, even if no room grid exists for the appropriate business block or lead.			
229180	12428337	Config - Cashier	MNT_REVTRX: Do Not Include Inactive Transaction Codes in the LOV
Inactive Transaction Codes are no longer available for selection in MNT_REVTRX (Rev Type Cross Reference).			
205241	10	Config - Catering	MNT_MENU: Error 7343 When Double Clicking Several Times on Tree Note
An error when double clicking on the Food or Beverage tree in MNT_MENU has been addressed. To expand or collapse these menus, use Single Click.			
228891	12263278	Config - Catering	EV_ITEM: ORA-06502 When Called from SC_PKG_EVENT_SETUP in Japanese
When the language = Japanese, EV_ITEM will not open when called in Catering Package Configuration from SC_PKG_EVENT_SETUP.			
230841	12508440	Config - Catering	MNT_MENU: Tabbing from Course Should Move to Order Then Price
In the Standard Menu Setup form (MNT_MENU), tabbing from the Menu Item Course column goes to the Course Order column.			
230824	12508387	Config - Catering	MNT_ITEM: Should Not be Possible to Select Multiple Default Attributes or Rates

It is no longer possible to mark multiple default Item Attributes and Rates.			
219799	11878031	Config - Catering	SC_PKG_PRICING: AutoPopulate Rental Rev in Pricing Grid when Space Attached
When a Function Space is added to catering package details, the function space rental revenue type will be included in the revenue types defaulted to the package pricing.			
220620	11812894	Config - Catering	SC_TRANSLATION: When Invoked Before Save, the Incorrect Package Name Displayed
We have addressed issues with SC_TRANSLATION when called from an Item Class or a Catering Package.			
219809	11877629	Config - Catering	SC_PKG_SETUP: When Space Deleted From Package, Web Bookable Should = N
If the Web Bookable Function Space(s) is removed from a Catering Package Event in configuration, leaving at least one Catering Package Event without a Web Bookable Function Space attached, the Web Bookable check box will be automatically unselected on the Catering Package.			
227048	12216396	Config - Database	Notification email for new property lead not working on site
Email notifications for NEW PPROPERTY LEAD are now send out correctly, even if the central environment does not have an SFA where the property code contains the string 'SFA'.			
229727	10	Config - Database	Booking Auto Trace On Create - Activity Not Linked to Print Account / Contact
Business Block Auto Traces will now be linked to the selected Print Account and Contact, if one has been selected.			
230127	12501904	Config - Database	SC_FORECAST: Error when trying to delete daily targets in single property
An error that occurred when attempting to delete Daily Targets in a stand-alone property (not MHOT / MHT2 licenses active) has been resolved.			
230849	12508619	Config - Database	SC_FORECAST: Revenue Type Not Available in LOV After Being Used
When Loading Daily Targets in S&C, it is now possible to select the same Revenue Type after closing and reopening the Load screen without having to close out of the module.			
221058	11908935	Config - Profile	COMMON_MASTERS: Inactive Reasons not checked for usage before deletion
It is no longer possible to delete 'Inactive Reasons' when they are in use on any account or contact.			
232956	12462116	Config - Profile	Preferences: One message not translatable

The message 'Select Preference Group' that appears when searching for preferences without having selected a preference group, is now translatable.			
215790	10	Config - Property	Multi-Property Setup: Only show Property Highlights tab in PMS and S&C
When opening Configuration - Property - Multi-Property Setup (in a multi-property environment), the GENERAL tab is now hidden in S&C and PMS.			
233138	9512091	Config - Property	PROPERTY_UDF: Cannot copy from template in single property
The permission PROPERTY CONFIG - PROPERTY UDF has now been made available and active in PMS stand-alone properties, to enable copying of UDF Types from the template to the property.			
230957	12509461	Config - Property	PROPERTIES: Notes button and lamp are not functioning correctly
The notes lamp on the property information screen (Miscellaneous - Properties) in S&C and SFA, will now show immediately when notes exist. The Notes screen can now also be accessed from the lamp.			
230447	10	Config - Property	FCONFIG: Global Feature Setup Missing translation in SFA-Configuration-Property
In SFA, it is now possible to translation the menu option 'Global Feature Setup' using the term_code 'RSO_GLOBAL_FEATURE_SETUP'.			
226041	10	Config - Property	RMPDTL00: Values Not Stored in SFA When Entered in DIMENSIONS Canvas
In SFA, when the values are entered in the DIMENSIONS canvas of RMPDTL00, the calculated values for the other measurement type (Meter / Feet) are now saved.			
225375	12203512	Config - Property	HOTEL_SETUP: Expose the NOTES button in single property in SC Config mode
The NOTES button on Property Details in now also available for stand-alone properties when accessed via SC Configuration.			
219797	11877280	Config - Res.	RMPDTL00: Several Issues for Web Viewable / Bookable
Several issues have been addressed in RMPDTL00, including: - The Seasonal Rates prompt when the Min / Max Days Prior fields are updated now correctly updates the Seasonal Rates. - When a Closed for OWS record is deleted and no future records exist, the Lamp will no longer be displayed. - When a Function Space is copied (Repeat), the Default rate code flag is also copied to the new space. - When a Function Space is copied (Repeat), the Maximum Capacity is also copied to the new space.			
221025	11908578	Config - Res.	COMMON_MASTERS: Do Not Allow Deleting Cancel Reason if Used for BB Cat Cancel

Once a Cancellation Code is in use as a Business Block Catering Status Cancellation Reason (as either a Cancel, Lost or Refused Reason), it will not be possible to delete the Cancellation Code in configuration.			
221913	11833523	Config - Res.	RMPDTL00 - Error When Translation Entered After Space Name
It is now possible to enter a Function Space Name Translation for a New Function Space before the Function Space has been Saved.			
224301	12097288	Config - Res.	MNT_STATUS: Deleting Status Code is Not Checking for Chain Code in ASP
In ASP, it is now possible to delete a business block status code from a Chain where it is not in use even when it is in use by another Chain in the same schema.			
233192	10	Config - Setup	ONLINE HELP: Campaign Management and Document Template topics need forms coded
The following Online Help topics are now correctly displayed when using F1: Configuration - Setup - Document Templates Configuration - Setup - Campaigns - Campaign Setup Configuration - Profile - Requests - Request Types			
222305	11781835	Contacts	CON_FIND: Add Ability to Translate Window Title for 'Contact Options'
It is now possible to translate the Contact Options Title Bar using the term code 'COMMON_OPTION_TITLE'.			
227912	10	Contacts	CON_FIND: Add a CLEAR button to clear all Search criteria
A new CLEAR button has been added to the Contact Search Screen. When clicked all Search criteria that had been manually entered previously will be cleared. Search fields that are populated or checked by default when opening the form will not be cleared.			
222301	11781835	Dashboards	ACC_DASH: Add Ability to Translate 'Current and Future Activities' Label
The following messages in ACC_DASH are now translatable: - Last Block (SC_LAST_BLOCK) - Current and Future Blocks (SC_CURRENT_FUTURE_BLOCKS) - Last Activity (SC_LAST_ACTIVITY) - Current and Future Activities (SC_CURRENT_FUTURE_ACTIVITIES)			
229601	12212851	Export	File Export: Export File Times Out During HTTP Transfer b/c File Size so Large
The transfer timeout to has been set to 6000 for the OperaHttpSender servlet, in order to prevent time out errors for large files exported and transferred during night audit.			
218889	11789635	General	NAME_NOTES/BOOK_NOTES: Clicking on the Column Headers Should Sort the Data

Clicking on the column headers in NAME_NOTES, BOOK_NOTES and PROF_NOTES will now sort by the selected column.			
221308	11913838	General	PROPERTIES: Setup Styles Display on Convention Tab is missing filter
The Convention Tab under Miscellaneous - Properties in S&C and SFA now only shows the first five setup styles configured in sequence on the function space grid. It no longer shows other catering codes, even if those are configured with a sequence from 1 to 5.			
214922	10	Grids	SC_COLOUR: Limit Fields LOV to Fields Eligible for Color Definition
The Field Name LOV in SC_COLOUR has been limited to the fields available for Color Definition in ACC_FIND, CON_FIND, ACT_FIND & PROF_FIND. Please see On Line Help for a complete list of the available fields.			
230202	10	Grids	SC_COLOUR: Change Order by to COLUMN_NAME for Field Name LOV
The values in the Fields LOV in SC_COLOUR are now listed in alphabetical order.			
231481	10	Grids	GRGRID_NEW: incorrectly allowed to populate rooms for specific scenario
It is now no longer possible to add inventory to room types that are not linked to the selected primary block rate code under rate details, even if the inventory type of the block is 'Sell Limit'.			
211803	10	Inquiry	BOOKING/QUICKBOOK: Catering Status Default from Inquiry
When a business block is created via the Inquiry Process, the Catering and Event Statuses will default based on the value in the application setting DEFAULT BLOCK CATERING STATUS. If there is no value in that application setting, the Catering Status and Event Statuses will default based on the value in the application setting DEFAULT NEW BLOCK STATUS. If there is no value in either application setting, no Catering Status will default. If the business block is saved with no Catering Status, the user will not be prompted to copy the Event from Inquiry.			
231531	10	Inquiry	INQ_FIND: Inquiry Grid Displays Additional Room Type Columns In SFA
When populating the Inquiry grid in SFA, the grid will now correctly show only the configured SFA room types, rather than the S&C room types of all properties in the schema.			
227916	10	Inquiry	INQ_FIND / INQ_MAIN: Rename RESET button to CLEAR
The RESET button on the Inquiry screen has been renamed to CLEAR to stay in line with naming conventions on other screens. When clicked all Search criteria that had been manually entered previously will be cleared. Search fields that are populated or checked by default when opening the form, or that were passed to the form from previous forms will not be cleared.			

229088	12345933	Mailing Query	MNT_MAIL_QUERY / RESULT: Sub Relationship Creates Additional Records
When creating a Data Extraction based on Data Source 'Accounts with or without Contacts', records will no longer be duplicated when the Master Account and its Sub Accounts do not have Contacts.			
229217	10	Mailing Query	MNT_ATTACHMENT: Non Global Templates to be Available to All Users in Property
When a Mailing Template is configured as 'Global', the Template will be available for all Properties and when it is not marked as 'Global' it will be available to users logged into the Property in which the Template was created.			
210187	11181298	Parameters	APP_PARAMETERS: Hide Parameters in Global when scope = B in ORS
Any application function, parameter and setting that is classified with parameter_scope='B' in table ors_parameter_scope will no longer appear in ORS when the 'Global' radio button is selected. they will appear as property specific settings, parameters and functions only. In SFA these parameters will continue to appear as 'Global' and as 'Property' parameter, where the global setting determines the value for business blocks for the SFA properties.			
227898	10	Parameters	ORS_PARAMETER_SCOPE: Change a couple of parameter_scopes from 'B' to 'P'
Application parameters BLOCKS - SHOULDER DATES and BLOCKS - MAX SHOULDER DAYS are now hidden under GLOBAL parameters in ORS and SFA, and are only available per property.			
227211	10	Parameters	FITFIND: disconnects when FIT_CONTRACT_MASTER_VIEW_ONLY is active
A server disconnect when opening the FIT Contract Search screen when application parameter CONTRACTS - FIT_CONTRACT_MASTER_VIEW_ONLY is active has been resolved. The application parameter CONTRACTS - FIT_CONTRACT_MASTER_VIEW_ONLY is now only visible for properties that are live in the same schema as SFA.			
211103	10	Parameters	PARAMETERS: Hide parameter LEADS - CHANGE LEAD TO BOOKING ON
The global SFA application setting LEADS - CHANGE LEAD TO BOOKING ON is no longer visible. The functionality of this parameter has been moved to be property based several service packs ago with application parameter LEADS - SEND LEAD AS BOOKING.			
212559	10	Parameters	APP_PARAMETERS: prompt incorrectly displayed in specific scenario
When inactivating application function GENERAL - OWNER, the prompt that application function SFA - RESTRICT VIEWERSHIP will get inactivated now only appears if that parameter is active.			
221054	11899411	Permissions	ACC_MAIN/PROF_MAIN/BOOKFIND/BOOKING:

			ACTIVITY_VIEW Permission Not Correct
When an S&C or SFA user has the permission 'Activity View' granted, the Activity button on the Account Edit, Potential Edit, and Booking screens is now enabled.			
231757	12570087	Permissions	MNT_ATTACHMENT: Field List Button Needs Additional Permission when no S&C/SFA
A new permission has been introduced to be used in ORS and PMS Only sites to control access to the Field List button in the Data Extraction module. When the application function DATA EXTRACTION is Active, in ORS and in PMS when S&C is not Active, the new permission MAILING -> FIELDLIST_ACCESS is available and controls access to the Field List button in MNT_ATTACHMENT. In S&C and SFA, when the application function DATA EXTRACTION is Active, the existing permission DATABASE CONFIG -> FIELD LIST MAINTENANCE continues to control access to the Field List button in MNT_ATTACHMENT and the Field List Maintenance configuration menu in Configuration -> Database. In Property, the Database Configuration menu option & permission group are visible in both S&C and PMS. So if both are active, the old permission (FIELD_LIST_MAINTENANCE) is visible when User Config is accessed from either PMS or S&C. When SFA is not Active, the old permission is hidden and the new permission (FIELDLIST_ACCESS) is visible in PMS when DATA EXTRACTION is Active. In Central, the Database configuration menu & permission group are only visible in SFA (not in ORS). So now, when accessed via ORS, the new permission is visible (but not the old one b/c the group is not visible) and when accessed via SFA, the old permission is visible (but not the new one).			
210299	11176037	Profiles	Group PROFILE: Inactive Account Type & Industry Indicated and Not Selectable
Inactive values are indicated and not selectable in the Account Type and Industry LOVs in the Group PROFILE screen.			
232635	12593425	Profiles	PRSRC_00: Performance Issue When 'Has Hierarchy' Checkbox Selected
Performance has been improved searching in PRSRC_00 with the 'Has Hierarchy' check box selected.			
208043	10	Reports	REP_CONT_MERGE: Templ #7 Pkg Info Incorrect when BB has Two 2 Day Packages
When the same Catering Package Name is repeated in rep_cont_merge, the Package Revenue amount will not be repeated.			
208897	10978787	Reports	REP_ACC_PROD_DIFF: Improve Performance by Using new Summary Stats Tables
The tables used to calculate rep_acc_prod_diff have changed. The figures for this report are now calculated using three tables: 1. profile_yearly_statistics - when the date range requested includes a full calendar year, this table is used. 2. profile_monthly_statistics ♦ when the date range requested includes full calendar months but not a complete calendar year, this table is used. 3. company_stat_daily (or agent_stat_daily or source_stat_daily) ♦ when the date range requested includes dates that are less than a full calendar months, this table is used for those dates. Example 1: If the requested date range is January 1, 2011 ♦			

December 31, 2011, then profile_yearly_statistics will be used. Example 2: If the requested date range is January 2, 2011 ♦ December 31, 2011, then company_stat_daily will be used for January 2 ♦ January 31 and profile_monthly_statistics will be used for February 1 ♦ December 31. If running this report in SFA for an interfaced property, then the reservation_stat_daily table MUST be exchanged via OXI and the application_parameter GENERAL>POPULATE RESERVATION STATISTICS TABLES must be set to Y. This report will no longer look at the application parameter 'USE_RESERVATION_STAT_DAILY_FOR_STATISTICS'. Also, to align with the other S&C / SFA Report and Dashboards, this report does not consider DAY USE rooms in the Room Nights figures. Please see the Release Notes of SCR #223579 for additional setup information required for this report.

211970	10	Reports	REP_CON_PRODUCTION: Add Account Name / Separate Columns for Delimited Data
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The following changes have been made to rep_con_production: 1. Account Name has been added below the Contact Name in the PDF output 2. When generated to a Delimited Data file, the following fields are in separate columns: - Contact First Name - Contact Middle Name - Contact Last Name - Contact Address 1 - Contact Address 2 - Contact City - Contact State - Contact Postal - Contact Country - Contact Sales Rep Code - Contact Sales Rep Full Name - Contact Email Address - Account Name

213255	10	Reports	REP_DEPOSIT/REP_DEPOSIT_POSTING: Add a Frame Title for Block Type
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The Frame Title 'Block Type' has been added to rep_deposit.fmx and rep_deposit_posting.fmx.

212674	11241780	Reports	REP_BEO_1COLUMN / 2COLUMN: Property parameter does not default
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When a property default has been set on the Banquet Event Order forms (sample_beo_1column or sample_beo_2column), this default will now be saved and applied also on event level.

210705	10	Reports	SAMPLE_BEO_1COLUMN: Revenue Summary Should Not have Header if Not on Own Page
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In sample_beo_1column the BEO Header will only print with the Revenue Summary if the Revenue Summary prints on its own page. To make the change to an already customized report: 1. Create global variable g_curr_hdr_page_number in beo package spec as follows: g_curr_hdr_page_number number; 2. Create the following function for M_1_BOOKING_INFO frame: function M_1_BOOKING_INFOFormatTrigger return boolean is begin srw.get_page_num(beo.g_curr_hdr_page_number); return (TRUE); end; 3. Create the following function for M_1_BOOKING_INFO1 frame: function M_1_BOOKING_INFO1FormatTrigger return boolean is v_current_page_number number; begin srw.get_page_num(v_current_page_number); return (nvl(v_current_page_number,-1) <> nvl(beo.g_curr_hdr_page_number,-1) or :p_Rev_Summary='None'); end; 4. Modify the following functions M_22FormatTrigger(), M_23FormatTrigger(), F_Bottom_Date_Last_PrintedForm() and F_Bottom_Exchange_DateFormula() as follows: 4.1) Add variable v_current_page_number number; 4.2) replace ... RETURN true; ..with... srw.get_page_num(v_current_page_number); return (nvl(v_current_page_number,-1) <> nvl(beo.g_curr_hdr_page_number,-1) or :p_Rev_Summary='None'); 5. Set "Print Object On" property to "Last Page" for fields: F_BOTTOM_DATE_LAST_PRINTED F_BOTTOM_EXCHANGE_DATE

210485	10	Reports	REP_INDIVIDUAL_POSTCON: Room Figures Not
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			Correct When Room Type Not Same
When Room Type is not the same for booked, contracted and snapshot, rep_individual_postcon will now print the correct Rooms information.			
215640	11411783	Reports	REP_BEO_XXX.FMX:When Inserted w/ No Change to Params, No Value for Suppress Sig
When rep_beo_1column.fmx or rep_beo_2column.fmx is initially loaded, the value defaulted for the Suppress Signature check box will be correctly considered when the report is generated.			
238198	12911219	Reports	SAMPLE_SC_QUOTE: Changes to City Tax printing
The attributes printing with the City Tax on the S&C Quote Report have been changed to show the package price, the currency sign, and the designation 'per person per day', instead of the generates linked to the City Tax package transaction code. If excluded generates are attached to the City Tax transaction code those will now print directly underneath the City Tax line as a separate line and not any longer as included in the City Tax.			
237894	12911185	Reports	SAMPLE_SC_QUOTE: Net calculation on total price incorrect
The calculation of the NET total prices on the S&C Quote report (SAMPLE_SC_QUOTE) has been changed to apply the appropriate generates directly to the GROSS total price, instead of multiplying the quantity with the NET unit price.			
237516	10	Reports	SAMPLE_SC_QUOTE: Tax breakdown on Total does not show room related taxes
Taxes and generates derived from the room rate and from PMS packages are now printed again underneath the total of the S&C Quote report (SAMPLE+SC_QUOTE).			
235366	12534249	Reports	SAMPLE_SC_QUOTE: Changes for Consumption based Menus on printing
Consumption based menus / menu items will now no longer print revenue and taxes on the S&C Quote report (SAMPLE_SC_QUOTE). The quantity of menu items will always appear as '1' for consumption based menu items on the report, irrespectively of what has actually been entered as quantity in OPERA. If two consumption based menus containing the same non-included menu items are booked for the same event, the menu items will now print for both menus.			
234192	10	Reports	SAMPLE_LEAD_REQUEST.RDF - Performance Issue
Performance has been improved generating sample_lead_request. To make the required changes to an already edited report, follow the steps below: 1. Modified Lead_query query and replace the following condition... instr(',' nvl(:p_LeadId,allotment_header_id) ',' allotment_header_id ','>0 ... with ... a.allotment_header_id in (select to_number(col) from tab1_view where rownum >= :tab1_view_count) Note: tab1_view_count parameter will be created automatically 2. Modified Due_Date query and replace the following condition... instr(',' nvl(:p_LeadId,allotment_header_id) ',' allotment_header_id ','>0 ... with ... a.allotment_header_id in (select to_number(col) from tab1_view where rownum >=			

:tab1_view_count) 3. Include the following code in AfterPForm trigger :tab1_view_count := gen_util.popstring_into_tab1_view(:p_LeadId);			
233543	12603524	Reports	SAMPLE_CONTRACT: Items Not Printing
When an Item Class is selected in rep_contract.fmx, Items from that Class will print in sample_contract.			
233488	12630352	Reports	REP_CONT_MERGE: Add Template 7 back for SFA
The event template 7 (resource details) has been re-enabled for use in SFA, for those operations where live S&C sites are in the same schema as SFA, and SFA staff produces the contract.			
233027	12496054	Reports	REP_BEO_xxx: Not Possible to Save "Attach BEO to BB" Default Parameter
When configuring a new BEO it is now possible to save the 'Attach BEO to BB' check box as selected.			
232817	12462116	Reports	REP_ROOMS: DOWs not translated, and 'Total All' not translated
The Rooms Availability / Forecast report (rep_rooms), is now appearing fully translated if set up in a report language for which translation messages exist.			
232814	12462116	Reports	REP_BOOKING_POSITION: None of the labels and hardcoded text is translatable
The Booking Position Report (REP_BOOKING_POSITION) will now print all labels in the language the report is configured for, provided that the appropriate translations exist.			
232732	12462116	Reports	REP_ITEM_AVAILABILTY: Column headers and other items not translatable
The Item Availability Report (REP_ITEM_AVAILABILITY) will now correctly print in the selected report language, if translation for that language exist.			
231912	10	Reports	REP_CONT_MERGE / SAMPLE_CONT_MERGE: Consider CC Surcharge In Deposit Calculation
The reports rep_cont_merge & sample_cont_merge will no longer consider a Credit Card Surcharge as a part of the Deposit Paid Amount.			
231909	10	Reports	SAMPLE_BEO_XXX: Consider CC Surcharge In Deposit Calculation
The sample_beo_XXX reports will no longer consider a Credit Card Surcharge as a part of the Deposit Paid Amount.			
231906	10	Reports	SAMPLE_GRMRES_SALES_STD: Consider CC Surcharge In Deposit Calculation
The report sample_grmres_sales_std will no longer consider a Credit Card Surcharge as a part of the Deposit			

Paid Amount.			
231905	10	Reports	REP_DEPOSIT / REP_DEPOSIT_POSTING: Consider CC Surcharge In Deposit Calculation
The reports rep_deposit_posting & rep_deposit will no longer consider a Credit Card Surcharge as a part of the Deposit Paid Amount.			
231812	10	Reports	REP_CONT_MERGE / SAMPLE_CONT_MERGE: Several Issues
Several issues with rounding, generate calculations and currency formatting have been addressed in rep_cont_merge and sample_cont_merge.			
231744	12581186	Reports	REP_CONT_MERGE / SAMPLE_CONT_MERGE: Event Template 7 to Report Expected Rev
In rep_cont_merge, the Price column in Event Template #7 will now be calculated on the Expected Revenue amount even when the Use Forecast Revenue Only check box is selected.			
231526	12555669	Reports	REP_SURVEY_BY_ACTIVITY: Summary Does Not Print for Correspondence & Call
The Summary will now print in rep_survey_by_activity for all Activity Classes.			
231477	12401197	Reports	REP_INDIVIDUAL_POSTCON: Stay Date Filter is Not Behaving Correctly
The logic in the Stay Date filter has been addressed for rep_individual_postcon.			
230294	12418367	Reports	SAMPLE_BEO_XXX: Issue with Business Block Notes
<p>Business Block Notes will print at the end of each group of events as determined by the value selected in the Printing method field on the fmx. The exception to this is if the Order by selected is Booking Name + Event Date + Event Time. In that scenario the Business Block Notes will print at the end of each Business Block. Below are instructions for making the required changes to already customized BEOs:</p> <p>SAMPLE_BEO_2COLUMN 1. Modify Q_EVENT and add the following column: last_event_by_date_yn 2. Set property "Break Order" to "None" for column last_event_by_date_yn 3. Create summary column "grp_link_has_last_event_bydate" in G_vlink as follows: Name = grp_link_has_last_event_bydate Function = Maximun Source = last_event_by_date_yn Resert At = G_BOOK_ID 4. Replace in the following APIs: M_17FormatTrigger(), M_21FormatTrigger(), M_22FormatTrigger(), M_23FormatTrigger()... nvl(:print_notes_yn, 'N') != 'Y' ... with ... nvl(:grp_link_has_last_event_bydate, 'N') = 'N') 5. Add the following line before the return(TRUE); to BeforePForm() function gen_util.set_value_for_view(:p_break,'p_break');</p> <p>SAMPLE_BEO_1COLUMN 1. Modify Q_EVENT and add the following column: last_event_by_date_yn 2. Set property "Break Order" to "None" for column last_event_by_date_yn 3. Create summary column "grp_link_has_last_event_bydate" in G_vlink as follows: Name = grp_link_has_last_event_bydate Function = Maximun Source = last_event_by_date_yn Resert At = G_BOOK_ID 4. Replace in the following APIs: M_17FormatTrigger(), M_21FormatTrigger(), M_22FormatTrigger(), M_23FormatTrigger()... nvl(:print_notes_yn, 'N') != 'Y' ... with ...</p>			

<p>nvl(:grp_link_has_last_event_bydate, 'N') = 'N') 5. Add the following line before the return(TRUE); to BeforePForm() function gen_util.set_value_for_view(:p_break,'p_break'); SAMPLE_BEO_2COLUMN_FB 1. Modify Q_EVENT and add the following column: last_event_by_date_yn 2. Set property "Break Order" to "None" for column last_event_by_date_yn 3. Create summary column "grp_link_has_last_event_bydate" in G_vlink as follows: Name = grp_link_has_last_event_bydate Function = Maximun Source = last_event_by_date_yn Resert At = G_BOOK_ID 4. Replace in the following APIs: M_17FormatTrigger(), M_21FormatTrigger(), M_22FormatTrigger(), M_23FormatTrigger()... nvl(:print_notes_yn, 'N') != 'Y' ... with ... nvl(:grp_link_has_last_event_bydate, 'N') = 'N') 5. Add the following line before the return(TRUE); to BeforePForm() function gen_util.set_value_for_view(:p_break,'p_break');</p>			
230136	10	Reports	SAMPLE_BQT_CHK_FOLIO_BY_XXX: Performance Problem
<p>Performance has been improved generating sample_bqt_chk_folio_by_event and sample_bqt_chk_folio_by_rev.</p>			
229747	12473782	Reports	APP_MODULES: Data Source Not Saved After Customizing SAMPLE_SC_QUOTE
<p>When configuring a BI Publisher report, the Data Source will only default when the the value is null.</p>			
229681	12442111	Reports	REP_ACCCON: Not All Fields Included When Printed to Delimited Data File
<p>The following fields are now included when rep_acccon is generated to a Delimited Data file: - Account Primary Phone - Account Primary Email - Contact First Name - Contact Last Name - Contact Address 1 - Contact Address 2 - Contact Address 3 - Contact Address 4 - Contact City - Contact State - Contact Zip Code - Contact Country - Contact Primary Phone - Contact Primary Email</p>			
229579	10	Reports	SAMPLE_SC_QUOTE: Package calculation incorrect when pkgs attached to rate detail
<p>Packages linked to rate details rather than the rate header are now correctly accounted for on the S&C Quote report (SAMPLE_SC_QUOTE).</p>			
228752	12128080	Reports	REP_CATERING_PROGRESS: Performance Issue on Site Since Upgrade to v5.0.03.01
<p>Performance has been improved generating rep_catering_progress.</p>			
228718	12339514	Reports	SAMPLE_BQT_CHK_FOLIO_BY_XXX: Non-Included Menu Items Posted > v5.0.03.01
<p>For Menus posted prior to v5.0.03.01, the S&C Banquet Checks (sample_bqt_chk_folio_by_rev and sample_bqt_chk_folio_by_event) will once again print non included menu item details.</p>			
228600	12381045	Reports	REP_CONT_MERGE: OLE Error: File not found when Contact Linked as Company & Agent
<p>When the same Contact is attached to a business block as both the Company Contact and Agent (or Source)</p>			

Contact, rep_cont_merge will generate without error.			
227578	12215657	Reports	REP_ACTIVITY: Limited Notes not printing when radio button defaulted on FMX
Limited Notes are printing again on the Activity Listing (REP_ACTIVITY).			
227515	10	Reports	REP_SNAPSHOT_STATUS: ACT status snapshot duplicated catering revenue
An issue where actual catering revenue was double on the Snapshot Status report (REP_SNAPSHOT_STATUS) has been resolved.			
227478	10	Reports	REP_CONT_MERGE / SAMPLE_CONT_MERGE: Tuning
Tuning has been done in sc_booking_misc.pkb which will improve, among other things, performance generating rep_cont_merge and sample_cont_merge.			
227436	12319725	Reports	SAMPLE_GRMRES_SALES_STD: Events are not printed from Master Block
When printing the Group Rooms Reservation Sheet (sample_grmres_sales_std) for a master block , the events of all sub-blocks will now appear on the report again, grouped by sub-block.			
226972	12235985	Reports	SAMPLE_SC_QUOTE: Issue with City Tax calculation
City Tax is now no longer duplicated on the S&C Quote (SAMPLE_SC_QUOTE) report when the package transaction code has a generate of zero percent attached. When calculating included versus excluded taxes for room rates and PMS packages, the tax setting on the package elements / rate codes is now always overriding the tax / generates setting on the transaction code linked to the package elements or rate code when printing the S&C Quote report.			
225374	12203165	Reports	SAMPLE_SC_QUOTE: Issue with Breakfast Packages
The 'Breakfast Included' / 'Breakfast Excluded' indication on the SC Quote Report (SAMPLE_SC_QUOTE) now prints correctly even if more than one package element is attached to the business block and when ALL is selected in the Breakfast Packages filter on the report FMX.			
224983	12162482	Reports	REP_PROFORMA_xxx: Qty Not Populated for Menu with Menu Price / Indent Menu Items
Menu QTY will print in rep_proforma_invoice and rep_proforma_ca if the Menu has a Menu Price.			
224533	12134665	Reports	REP_ACTIVITY: Add Account / Contact Address3 & Address4
Account Address 3 & 4 and Contact Address 3 & 4 have been added to rep_activity when 'Display Address' is selected'			

223580	12070114	Reports	REP_CATERING_PRODUCTION: Excluding Events Not Linked to a MEALTYPE
Event Types not linked to a Meal Type will still be included in rep_catering_production.			
223542	12070474	Reports	REP_CATERING_PROGRESS: Covers Figure Is Incorrect Making Avg Check Incorrect
In rep_catering_progress a correction has been made to the Cover figure.			
223245	12007671	Reports	SAMPLE_GRMRES_SALES_STD: Currency Format Incorrect When MULTI CURRENCY = N
When the application function MULTI CURRENCY = Y, the Revenue in the Information Part2 box in sample_grmres_sales_std will print in the correct decimal format. For instructions on making the necessary changes in an already customized report, see Solution #80930.			
223066	10033046	Reports	REP_PROFORMA_INVOICE / CA: Translation for Configurable Items is Not Correct
Translations are pulling for the correct language in rep_proforma_ca and rep_proforma_invoice based on the following rules: - If the item is translated in Translation Studio, the report will pull the translation based on the ISO Language to which the Report Language is mapped. If the Translation is done in the application (i.e. Event Name, Revenue Type, Menu Name, etc...), the report will pull the translation based on the Report Language.			
221035	11840344	Reports	REP_SFA_PROPOSAL: ORA-06502 Error when Value In Property > 80 Characters
The Property field in REP_SFA_PROPOSAL will now accept up to 8000 characters.			
220915	10	Reports	SAMPLE_FIT_CONTRACT: mandatory fields in FMX should not be enforced in config
An unnecessary message has been removed from setting up the FIT Contract document under reports, and configuring the parameter screen.			
218210	10	Reports	SAMPLE_BEO_xxx: Menu Price in Beverage Section not Converted to Selected Curr
The Beverage Menu Price in the BEO is now correctly converted to the selected currency.			
217191	11668245	Reports	Insert SID for 3 Reports: assign report to correct Report Group
When a new property is inserted from SID, the following reports will be inserted into the Report Group listed: 1. rep_prop_acc_prod is inserted into the Accounts report group 2. rep_snapshot_status is inserted into the Blocks & Groups report group 3. rep_catering_production is inserted into the Events report group			
225832	12213606	Reports	SAMPLE_SC_QUOTE: Several Translations Not

			Pulling Correctly
<p>Translation issues for Event Name, Menu Name, Menu Item Name, Item Name, S&C Room Types, SC_ROOMOCC1, SC_ROOMOCC2, SC_ROOMOCC3, SC_ROOMOCC4, BFST_EXCL, BFST_INCL have been addressed in sample_sc_quote.</p>			
225667	12203921	Reports	SAMPLE_SC_QUOTE: Change default page format to Portrait
<p>The S&C Quote (sample_sc_quote) now is defaulted to print in Portrait rather than in Landscape format.</p>			
225630	12083457	Reports	REP_PROFORMA_xxx: Consider CC Surcharge In Deposit Calculation
<p>The S&C ProForma Invoices (rep_proforma_invoice & rep_proforma_ca) will no longer consider a Credit Card Surcharge as a part of the Deposit Paid Amount.</p>			
216901	11546027	Reports	REP_PROP_ACC_PROD: Improve Performance by Using new Summary Stats Tables
<p>The tables used to calculate rep_prop_acc_prod have changed. The figures for this report are now calculated using three tables: 1. profile_yearly_statistics - when the date range requested includes a full calendar year, this table is used. 2. profile_monthly_statistics ♦ when the date range requested includes full calendar months but not a complete calendar year, this table is used. 3. company_stat_daily (or agent_stat_daily or source_stat_daily) ♦ when the date range requested includes dates that are less than a full calendar months, this table is used for those dates. Example 1: If the requested date range is January 1, 2011 ♦ December 31, 2011, then profile_yearly_statistics will be used. Example 2: If the requested date range is January 2, 2011 ♦ December 31, 2011, then company_stat_daily will be used for January 2 ♦ January 31 and profile_monthly_statistics will be used for February 1 ♦ December 31. If running this report in SFA for an interfaced property, then the reservation_stat_daily table MUST be exchanged via OXI and the application_parameter GENERAL>POPULATE RESERVATION STATISTICS TABLES must be set to Y. This report will no longer look at the application parameter 'USE_RESERVATION_STAT_DAILY_FOR_STATISTICS' Also, to align with the other S&C / SFA Report and Dashboards, this report will not consider DAY USE rooms in the Room Nights figures. Please see the Release Notes of SCR #223579 for additional setup information required for this report.</p>			
216639	10	Reports	REP_PROFORMA_XXX: The Qty/Total Not Specified When Rental is Per Person
<p>When a function space's rental amount is calculated per person, the Qty and Total will be correctly calculated in the S&C ProFormas (rep_proforma_invoice & rep_proforma_ca).</p>			
224230	11936173	Room Grid	GRGRID_NEW: Rate updated incorrectly in specific scenario
<p>An issue where rate amounts were incorrectly updated on the business block room grid in certain situation when a rate code was attached to the block has been resolved.</p>			

223959	12091781	SC Advanced Reporting	SCBI - Attendee Figure Not Correct When Summed
2 new fields have been added to the Catering Revenue subject area in S&C Analytics - Attendees - Summary - Registered Attendees - Summary These fields are intended to be used when Event ID is not included in the report and, for their calculations to be correct, these fields are intentionally formatted with 2 decimals but can be edited to not include them when they are included in a report.			
229989	12485761	SC Advanced Reporting	SCBI: Improve Performance in Catering Revenue Subject Area
Performance has been improved in S&C Advanced Reporting using the Catering Revenue subject area.			
199018	10	SC-Activities	Auto Traces: Issues for Activities Configured to Generate on Act Create / Update
Addressed issues with Activity Auto Creation in specific scenarios.			
211003	10	SC-Activities	ACT_FIND: Sorting by M or Email Column Header Raises ORA-00904 Error
Sorting the Activity Search grid by the 'Master' or 'Email' columns does no longer cause an Oracle error.			
219285	10	SC-Activities	SCHEDULER: 'Paste Item' Menu Option Enabled When it Should Be Disabled
Refresh & Paste issues have been addressed in SCHEDULER.			
208276	10	SC-Activities	ACT_FIND: Property field in SFA does not keep SC\$PREFERENCES value
The property field on the activity search screen will now store the property field value as a user preference again in SFA, and open the screen with the last used resort values. If the property field is left blank, the field will be updated with the SFA property code in order to avoid performance issues on opening the form, searching for activities in all properties.			
232245	10	SC-Activities	11G: SCHEDULER: Performance Issue Opening Form for With no Owner Selected
Performance has been improved opening SCHEDULER when logged in as a user with no Owner Code.			
232238	10	SC-Activities	11G: ACT_FIND: Performance Issue When Searching with No Property Selected
Performance has been improved when searching in ACT_FIND with no Property selected.			
227913	10	SC-Activities	ACT_FIND: Add a CLEAR button to clear all Search criteria
A new CLEAR button has been added to the Activity Search Screen. When clicked all Search criteria that had			

been manually entered previously will be cleared. Search fields that are populated or checked by default when opening the form, or that were passed to the form from previous forms will not be cleared. The result grid will be refreshed on clear.

222880	10	SC-Activities	webProposal: Activity Trace not working correctly
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When an activity trace has been set up for creation of an activity when a webProposal is sent, and 'Current' has been selected as the owner on the trace set-up, we will now create the activity with the overall owner of the business block rather than leaving the owner field blank. It is not possible to use the 'current' owner in this scenario, as we are updating the table from the webProposal application, and therefore do not know who the current OPERA user is.

222412	11781835	SC-Activities	ACT_FIND: Add Ability to Translate Values in the Completed LOV (COMPYN)
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It is now possible to translate the values in the Completed LOV in ACT_FIND using the Term Codes YES, NO and YES_NO.

222317	11781835	SC-Activities	SCHEDULER: Add Ability to Translate Time Unit (CB_TIMEUNIT) LOV
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It is now possible to translate the values in the Time Unit LOV in SCHEDULER by translating the follow Term Codes in Translation Studio: - TU_015 (15 Minutes) - TU_030 (30 Minutes) - TU_060 (60 Minutes) - TU_360 (6 Hours) - TU_480 (8 Hours) - TU_DAY (24 Hours)

222315	11781835	SC-Activities	OUTLOOKVIEW: Add Ability to Translate Message re Client Terminal...refresh
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It is now possible to translate the Outlook Sync message, 'Client Terminal is changed, do you want to do full refresh?' using the term_code 'SC_OUTLK_TERM_CHG '

222311	11781835	SC-Activities	SCHED_DETAIL/SCHEDULER/SC_DIARY/EV_FIND: Add Ability to Translate Day of Week
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It is now possible to edit the Day of Week in the below forms by configuring the translations for STD_SUN, STD_MON, STD_TUE, STD_WED, STD_THU, STD_FRI and STD_SAT: - SCHED_DETAIL - SCHEDULER - SC_DIARY - EV_FIND

237764	10	SC-Activities	Activity Alerts: Alert box shows even for deleted / inactive activities (empty)
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When an activity with alert time gets deleted, the activity notification / alert processor will no longer consider the activity active, and will not longer show an empty alert window.

215722	10	SC-Business Potential	PROF_MAIN: Error When Non Configured Value Entered in From - To
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Like the From and To fields in PROF_MAIN, the Forecast Year field will not validate against the LOV.

227914	10	SC-Business	PROF_FIND: Add a CLEAR button to clear all Search
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		Potential	criteria
A new CLEAR button has been added to the Potential Search Screen. When clicked all Search criteria that had been manually entered previously will be cleared. Search fields that are populated or checked by default when opening the form, or that were passed to the form from previous forms will not be cleared.			
230775	12530322	SC-Business Potential	Potential: When Called from Agent Account, Should Open PROF_FIND
1. When PROF_FIND is called from an Agent Account, the Account Name will be correctly populated into the Agent field. 2. When Accounts are accessed via PMS, the Potential button is hidden as the Potential module is not available in PMS. 3. When Options is selected from a Source Account, the Potential button is hidden as it is in ACC_MAIN.			
220585	11881684	SC-Business Potential	PROF_FIND/PROF_MAIN: Property LOV Should Not Include Resorts that are Inactive
In PROF_FIND and PROF_MAIN, the values listed in the Property LOV are active Properties to which the logged in user has access. No Properties are listed where the resort.end_date is earlier than the current system date.			
233051	10	SC-Business Potential	11g: PROF_FIND: Performance Searching by Property Features
Performance has been improved searching in PROF_FIND by Property Features.			
234625	10	SC-Business Potential	ACC_MAIN / COMMON_OPTIONS: Hide Potential for Source Account in SFA & ORS
1. When Accounts are accessed via ORS, the Potential button is hidden as the Potential module is not available in ORS. 2. When Options is selected from a Source Account, the Potential button is always hidden as it is in ACC_MAIN.			
232264	10	SC-Business Potential	11G: PROF_MAIN: Performance Issue Creating, Opening and Saving a Potential
Performance has been improved opening, editing and creating Potentials.			
232241	10	SC-Business Potential	11G: PROF_FIND: Performance Issue When Searching by Start Date
Performance has been improved when searching by Start Date in PROF_FIND.			
227928	10	SC-Campaign Management	CAMP_FIND: Add a CLEAR button to clear all Search criteria
A new CLEAR button has been added to the Campaign Search Screen. When clicked all Search criteria that had been manually entered previously will be cleared. Search fields that are populated or checked by default when opening the form will not be cleared.			

231509	12587839	SC-Campaign Management	CAMP_MAIN: Not Possible to Save a Campaign as Completed
Saving a campaign after having checked it as completed will now no longer remove the completion flag.			
233670	12051912	SC-Catering Package	Catering Packages: Insert creates error in languages <> E
An error that occurred when accessing catering packages from an event while logged in with a language other than English has been resolved.			
224525	12129122	SC-Diary	SC_DIARY: Do Not Allow Moving of Cancelled (Return-to-Inventory) Events
It is no longer possible to Move an Event in a Return to Inventory Status by clicking and dragging it in SC_DIARY.			
230998	12530250	SC-Diary	SC_DIARY/ F8: Error when using F8 while Diary is open
When F8 is clicked to change users while the Function Diary screen (SC_DIARY) is open, the screen will be closed now.			
230838	12530505	SC-Diary	RMPDTL00: Should be View Only When Opened from SC_DIARY- Disable Setup & Images
When RMPDTL00 is accessed via the Diary, it will open in a View Only mode and no changes can be made.			
227924	10	SC-Diary	SC_DIARY: Add a CLEAR button to clear all Search criteria
A new CLEAR button has been added to the Function Diary Screen. When clicked all Search criteria that had been manually entered previously will be cleared. Search fields that are populated or checked by default when opening the form, including values stored in the SC\$PREFERENCES table for the current user, will not be cleared.			
205087	10	SC-Events	Rental Revenue Incorrect when App Param INCLUDE SETUP IN HOURLY RATE Changed
A new column INC_SETUP_IN_HOURLY_RATE_YN has been added to event\$reservation to track the value in the app setting INCLUDE SETUP IN HOURLY RATE at the time the Function Space Rate Code was attached to the Event.			
220783	11752566	SC-Events	New Param: Pass Booking Property to EV_FIND When Called from BOOKFIND or BOOKING
A new application parameter has been introduced, PASS_BOOKING_RESORT_TO_EV_FIND. When Active, the business block Property will be passed to EV_FIND when called from a business block. When Inactive, the business block Property will not be passed to EV_FIND when called from a business block. Please see On Line Help for more details.			

221890	11926581	SC-Events	ORA-06502 Error When Copying Many Events / Nothing Happens when Copying BB
It is now possible to copy a business block with hundreds of events.			
224739	12030772	SC-Events	GEM\$EVENT_REVENUE: Actual / Billed Revenue Not Updated When Act Attendees = 0
When Actual Attendees = 0, the Actual / Billed Non F&B Revenue is correctly updated.			
226274	10	SC-Events	EVENTS_BY_ATTENDEE: Several Issues
Several issue with search criteria on the attendee registration screen (EVENTS_BY ATTENDEE) have been fixed.			
227926	10	SC-Events	EV_WAITLIST: Add a CLEAR button to clear all Search criteria
A new CLEAR button has been added to the Event Waitlist Screen. When clicked all Search criteria that had been manually entered previously will be cleared. Search fields that are populated or checked by default when opening the form will not be cleared.			
229280	12435005	SC-Events	BOOKING / EVENTS: Attendees not correctly updated when block ACT and event DEF
When the catering status of a business block is not Actual, but events exist on actual status, attendee changes on the business block will not update the actual events' attendees, even if 'update all events' is selected. When the catering status of a business block is Actual, but events exist on statuses other than actual, attendee changes on the business block level will only update the actual attendees on the actual events. An exception to that is the guarantee flag. If the guarantee flag is checked on a business block with an actual catering status, and the attendees are changed on business block level, the actual attendees are updated for the actual events, and the guaranteed attendees are updated for all events that are not yet actual.			
235467	12690079	SC-Events	EV_FIND: Takes more than 30 seconds to open on site
When opening the Event Search screen in S&C, the current business date will be passed into the start and end date search fields and the initial query only be executed for the current business date, in order to optimize the performance of the form on opening.			
232307	10	SC-Events	11G: EV_FIND: Search Behavior Change in SFA & Performance Tuning
The following changes have been made to EV_FIND to improve performance: 1. In SFA, when EV_FIND is called via Business Management -> Events, OPERA will no longer automatically execute a Search. 2. Performance has been improved when searching by Event Type in EV_FIND 3. The Time field is disabled in EV_FIND if there is no value in (Block Name) OR (Block ID) OR (Programme ID & Block ID) OR (Event ID) OR (From Date AND To Date) 4. In SFA , when EV_FIND is called from SREP_DASH, OPERA will no longer automatically execute a Search.			

231412	12508688	SC-Events	EV_FIND: ORA-02291 Converting Sub when Sub Setup Not Configured for Master Space
When converting an event to a Sub Event and inheriting the Master Event's function space, the Setup Style will also be inherited if the Setup on the Sub does not exist for the Master Event's space.			
230022	10	SC-Events	EV_OPTIONS: Rename Title Bar to 'Event Options'
1. The Event Options Title Bar now reads 'Event Options' 2. The Title Bar is translatable using 'EV_OPTIONS_WIN_TITLE'			
229755	12475970	SC-Events	ATTENDEES_BY_EVENT: New attendee preferences are not refreshed on this form
When adding attendee preferences to attendees who are already registered to events, the preference changes are now updated to the attendees on business block and on event level.			
228684	12350343	SC-Events	Event Status Not Updated when Block Status Updated for Some Blocks
When the application parameter SINGLE BLOCK STATUS = Y and the business block Status is updated, the Status of the Events will also be updated. If changing the status causes EV_PROCESS_INFO to open, that action will be recorded in the business block change log.			
227923	10	SC-Events	EV_FIND: Add a CLEAR button to clear all Search criteria
A new CLEAR button has been added to the Event Search Screen. When clicked all Search criteria that had been manually entered previously will be cleared. Search fields that are populated or checked by default when opening the form, or that were passed to the form from previous forms will not be cleared.			
227571	12335506	SC-Events	SC_EVENT_INFO: FORECAST_REVENUE column updated incorrectly
An issue where the forecast revenue field in the SC_EVENT_INFO view (used for OPERA Simple Reports) was incorrectly overwritten with guaranteed or actual / billed revenue has been resolved.			
226231	10	SC-Events	BOOKING_ATTENDEES Create Res Should Copy Fields from PM / Other Issues
When creating Day Delegate reservations within the Attendee module, market, source, payment method and profile links are now copied from the PM reservation rather than from the business block, the same way this happens when making a regular reservation via the rooming list option. Several other improvements regarding cursor focus, name search option, and the possibility to open the account, contact or booking by clicking on the displayed name, have also been made to the main block attendee screen.			
212814	10	SC-Events	EV_MAIN: Do Not Allow for a Sub Event to be in a Property<>Master Event Property
Sub Events must be in the same Property as its Master Event.			

209517	10	SC-Events	BOOKING: Catering Grid doesn't show the Non-Rental Revenue
Catering Revenue for block coming from remote properties now shows on the catering revenue tab in SFA for all revenue types.			
203255	10617220	SC-FIT Contracts	FIT Webreply: Replace Logo
The Logo on the FIT Contract webreply page has been updated to reflect the new OPERA logo standards.			
210339	11178144	SC-FIT Contracts	FITMAIN / PR_NEGOTIATED_RATES: wrong resort defaulted in property FIT Contract
When opening the 'Negotiated Rates' form from FIT Contracts in a remote property, the property code will now default correctly into the property search field instead of ORS.			
231673	12565224	SC-FIT Contracts	SAMPLE_FIT_CONTRACT: Rate Roll-up by Room Class not working
When all room types within a room class are set up with the same rate amounts in a rate code, the FIT Contract document (sample_fit_contract) will print contracted rates rolled up by room class and not split by room type. Please note: If you have two room types within a room class that use the same rate amounts, and a third room type belonging to the same room class using different amounts, all three room types will print separately. In order to print rolled up by room class, ALL room types belonging to the same room class must use the same rate amounts.			
227919	10	SC-FIT Contracts	FITFIND: Add a CLEAR button to clear all Search criteria
A new CLEAR button has been added to the FIT Contract Search Screen. When clicked all Search criteria that had been manually entered previously will be cleared. Search fields that are populated or checked by default when opening the form, or that were passed to the form from previous forms will not be cleared. The result grid will be refreshed on Clear.			
224709	12158673	SC-FIT Contracts	FIT CONTRACT: Send as confirmed not working anymore
It is now possible again to send FIT Contracts as confirmed.			
224006	12066283	SC-FIT Contracts	FIT_CONTRACT: Add parameter to allow having main contract code non-unique
A new parameter has been added for the FIT Contract module. CONTRACTS - MASTER CONTRACT NUMBER UNIQUE. If set to Y, each master FIT Contract must have a unique contract number assigned. If set to N, the same contract number can be assigned to multiple FIT Contract masters.			
221313	11916272	SC-FIT Contracts	FITFIND/FITMAIN: Notes lamps not consistent

The note lamps on the FIT Contract Master and Sub screens are now displaying and working correctly.			
227920	10	SC-GRC	SC_GRC: Add a CLEAR button to clear all Search criteria
A new CLEAR button has been added to the Group Rooms Control Screen. When clicked all Search criteria that had been manually entered previously will be cleared. Search fields that are populated or checked by default when opening the form, including values stored in the SC\$PREFERENCES table for the current user, will not be cleared.			
228404	12206976	SC-GRC	SC_GRC: Incorrect blocks displayed in single property in certain scenarios
When using the same application user to access multi-property settings and single properties in the same schema, we are now correctly initializing the property code for the single property when opening the Group Rooms Control screen (SC_GRC).			
216205	10	SC-Leads	BOOKING: When leads are TDL or LSL the 'Destination' and 'Property' are missing
When updating Cancel Information such as Destination and 'Lost to Property' for a remote lead, this information is now updated from property to SFA and from SFA to property.			
218898	10	SC-Leads	LEADS: Event status not updated on certain scenario
When sending a lead with function agenda as booking to a property that is live in the same schema as SFA, the event status is now updated as well as the overall and catering status to the value defined in application setting LEAD - WHEN LEAD 'CFL' TURN BOOKING.			
220574	10	SC-Leads	FB_AGENDA: Currency LOV is null when MULTI_CURRENCY=N
The F&B agenda currency code field on leads will now show the property base currency code for any property that does not have the GENERAL - MULTI CURRENCY application function active.			
222338	11979273	SC-Leads	EV_MAIN: Forecast #s not applied when event created from lead agenda / Inquiry
When creating events from leads or through the Inquiry option, the forecast figures are now correctly applied.			
219939	10	SC-Leads	LEADS: Don't allow lead creation on LOS or CAN lead master
It is no longer possible to create new leads on lead masters that are lost or canceled.			
229980	10	SC-Leads	Lead web reply: Replace Logo
The micros logo on the lead web reply page has been replaced with the new standard logo format.			

227922	10	SC-Leads	LEADRECV: Add a CLEAR button to clear all Search criteria
A new CLEAR button has been added to the Leads Received Screen. When clicked all Search criteria that had been manually entered previously will be cleared. Search fields that are populated or checked by default when opening the form will not be cleared.			
227957	10	SC-Meeting Rooms on the Web	MeetingCreateEvent: Check ATTEENDEE_MANAGEMENT for allow_registry_yn
When the application function ATTEENDEE MANAGEMENT is Active, Events created via MeetingCreateEvent are inserted with allow_registry = 'Y'.			
223088	11929346	SC-Resources	Consumption Menus: When Menu Items Added, Do Not Populate Menu Item Quantity
The quantity will no longer default when a Menu Item is added to a Consumption Menu.			
226504	12243613	SC-Resources	EV_RESOURCE: Allow for Posted Resource to be Copied
The following changes have been made in EV_RESOURCE with regard to Posted Resources: 1. It is possible to mark with an X a Resource that has already been posted. 2. It is possible for a Posted Resource to be Copied but not Moved or Deleted. 3. When a Posted Resource is selected and the Move button is selected, user receives a new message, 'Resources with postings cannot be moved.' and only the Resources which do not have postings are Moved. 4. When a Posted Resource is selected and the Delete button is selected, user receives the updated , 'Do you want to delete selected resources that do not have postings?' and only the Resources which do not have postings are Deleted.			
223729	12067708	SC-Resources	EV_RESOURCE: remove duplicate accelerator key from copy on NOTES
The accelerator key for copying resource notes has been changed to 'y', to resolve duplication of the 'c' accelerator key.			
228030	12344427	SC-Resources	Event Posting - Records Written to Financial Transactions w/ NULL/0.00 Amount
When additional event postings are made for an Event that had existing transactions posted BEFORE an upgrade to v5.0.03.02, those new postings are now posted correctly into financial_transactions.			
228837	10	SC-Resources	EV_POSTING: Displays Issue After Generating a Folio to File / Trx Code LOVs
When Posting from S&C Events, the Transaction Codes are now listed in order by TRX_CODE.			
232728	12462116	SC-Resources	EV_MITADD/ EV_MITEDIT: Several items not translated

When creating Custom Menu Items, several messages were not translatable. They now have been made translatable.			
231424	10	SC-Resources	EV_ITEM: Duplicate Accelerator Key with 'View' and 'Item Inv'
The Accelerator Key for 'Item Inv.' has been changed to 'I' in EV_ITEM.			
216928	11654347	SC-webProposal	webProposal XML: XML fails when COURSE is column is null
The webProposal XML will no longer error out when any menu items are missing course numbers in OPERA. Missing course numbers are replaced by '1' in the XML.			
233969	12716765	SC-webProposal	webProposal: XML invalid if menu item quantity is not an integer
The webProposal XML will no longer show an error when one of the menu item quantities in OPERA linked to the appropriate business block is not an integer.			
227141	12307770	SC-webProposal	webProposal: Please order room type in sequence order in XML
The webProposal XML will now show room types in OPERA configuration order / sequence.			
237505	10	Screen Painter	Screen Painter: Missing 'Activity' and Business Block (SFA) options in SFA
The options 'Activities' and 'Business Block (SFA)' are once again available for screen painting in SFA.			
221507	11939642	Utilities	SA_AD_COMPARE: Make Visible for PMS Only When SALES_ALLOWANCE = Y
When the application function SALES ALLOWANCE = Y in a PMS property, the permission RECALCULATE SALES ALLOWANCE and the Utility Recalculate Sales Allowance will both be visible.			
228088	12361537	Utilities	Function Space Sync Utility: Not backwards compatible reg file location
When running the Function Space Synchronization Utility, the import process will now first check the EXPORT directory of the application server for the sync file. If the file is not found there, the process will check the operaias\webtemp directory for the file, and import it from there. This will make the changes made with SCR 213286 backwards compatible, in case the ORS/SFA system is already on SP3 or higher, and the remote property is still on a lower version.			
237151	12644770	Utilities	CHANGE_OWNER: Does not update catering owners on Leads and Lead Masters
The Change Owner Utility will now also update catering owners that may be attached to lead master and leads.			

235252	10	Utilities	SC_UTILITIES: Should not write into REPORT_LOG
<p>Utilities Change Function Space Code and Change Revenue Types are now logging in BATCH_PROC_LOG when the Message Level in the Start Report Debug form is set to 4 or 5. Change Function Space Code: SELECT * FROM batch_proc_log WHERE proc_id LIKE 'CHG_ROOM_CODE%' ORDER BY entry_time, log_line; Change Revenue Types: SELECT * FROM batch_proc_log WHERE proc_id LIKE 'CHG_REV_TYPE%' ORDER BY entry_time, log_line;</p>			
233212	12644770	Utilities	CHANGE_OWNER: Takes hours to run for one owner, and not all records are updated
<p>The Change Owner utility has been optimized for performance. Some issues where certain records were not converted have also been addresses and fixed.</p>			
231585	12587543	Utilities	STATUS_CODE_UPDATE: Changes waitlisted events back to prior status
<p>An issue with the 'Update Status Code' utility, that released waitlisted events in certain scenarios, has been resolved.</p>			
230190	12507051	Utilities	CHANGE_OWNER: Activities are not updated when a FROM DATE is set
<p>The Change Owner utility will now work correctly for Activities, even if a 'From Date' is specified in the utility.</p>			
229938	12478792	Utilities	SYNCHRONIZE_OCCUPANCIES: There are not enough rooms available on ROOM TYPE level.
<p>An issue with the Synchronize Block Occupancies Utility has been addressed so that users will no longer receive a message that there are not enough rooms available on the ROOM TYPE level for the Utility to run.</p>			
226699	10	Utilities	CHGRTYPES (CHANGE_ROOM_TYPES): Should delete original room types from blocks
<p>When running the CHANGE ROOM TYPE TO ANOTHER ROOM TYPE utility, we will now completely remove records that use the original source room category from allotment\$detail for blocks, instead of just removing the inventory, but keeping the actual records.</p>			
225553	12185068	Utilities	CONVERT PRODUCTION DATA: Utility needs to be updated
<p>The 'Convert Production Data' Utility in Utilities - Data has been amended to allow for correction of net Production data by date. This will allow to create the missing net production record for any operation where PMS was active for a period of time, and S&C only gets activated later on. In this case the net production records were missing for the time where PMS only was active, and the net production does not balance to the on-the-books figures. This utility should run with a date e.g. one day before the S&C license was activated, to create the missing net production and to balance net production back to on-the-books. Please note that this utility is password protected. The password is the same that is used for changing room types, reset data, or changing business date. Please also note that this utility should be handled with care. If net</p>			

production DOES exist before the date entered when running the utility, the separate net production records that exist with insert / update date BEFORE that date will be deleted, and replaced with one summary record. This utility should only be used if production is missing for all blocks before a certain date. Do not use it, even only one or two bookings are out of sync, as the utility will reset the full allotment_changes_net table for all business blocks for any data existing before the entered date. From now on, PMS and ORS operations will also update the allotment_changes_net table, even if no S&C or SFA license is active for the property / schema.

OPERA Revenue Management System

Featured ORMS Enhancements

Custom Forecast Pattern Enhancements [222580]

When manual changes are made to the allocated inventory for a block, the custom forecast pattern will automatically update based on the changes.

ORMS Enhancements

SCR #	Clarify #	Module	Title
222580	11963237	Forecast	Custom forecast pattern should always forecast on blocked rooms
Changes were made so that a Custom Pattern on a block forecasts are taking into consideration changes to the allocated inventory of that block, be it a wash or cutoff or manual changes to the allocated rooms.			

ORMS Resolved Issues

SCR #	Clarify #	Module	Title
229754	12210443	Availability	Overbooking being increased for 1 date
A correction to prevent the Overbooking suggestions for ORMS from being sent to OPMS when the Auto Apply was not selected in the Overbooking Alerts.			
221815	10	Configuration	ORMS:10G Alerts & Hurdles onscreen Tip needs update, Enh changes implemented for
A change has been made to the Tip on the Alerts and Rules tab for Enable Application of Hurdles when Overbooking is inactive for ORMS running on 10G.			
230442	12476707	Configuration	ORMS: Issues with Verification screen and overbooking/upsells
Some changes to the Verification Screen were made to ensure that Overbookings and Upsells were displayed if not configured and parameters are active. Also the Verification area was increased to show more rows.			
230463	12474834	Configuration	ORMS: 500 Internal Server Error
A correction has been made to prevent the display of a 500 Internal Server Error when accessing the Alerts and Rules tab in configuration in a 10 G ORMS environment.			
224294	12103042	Forecast	ORMS: Arrivals and Departure always the same in

			the home screen
Resolved an issue where the Forecasted Transient Arrivals were the same as the Forecasted Transient Departures.			
227360	12317607	Forecast	ORMS: Forecasting for some dates - ADR and RevPAR
An issue was resolved which was causing the ADR and RevPAR to be forecasted with a negative value for some dates.			
230485	12496263	Forecast	ADR/RevPAR in Forecast Analysis not matching the home tab
A correction has been made so that the ADR/RevPAR Forecast figures match in the Home and Forecast Analysis screens.			
230439	12208830	Forecast	Forecast Analysis not showing ADR for block
A correction has been made to correctly display the correct ADR for block rooms in the Forecast Analysis screen.			
230667	12485520	General Functions	ADF11- Multi Property tab - overbooking columns incorrect display
SCR corrects issue where the Overbooking column in ORMS ADF 11 was not displaying correctly in a multi property environment. Overbooking column will now show correctly for property with the applicable parameter turned on.			
225833	10	Graphs	ORMS ADF11: error JBO-27122: SQL Error during statement preparation. Statement..
SCR corrects error ♦JBO-27122: SQL during statement preparation that was thrown when any other resort in multi-property is selected for the Detailed Arrivals Forecast.			
230490	12492620	Graphs	Graph Display not changing when filter selections are changed in Forecast
On the Forecast Analysis tab in ORMS 10g, when selecting the Rooms by Allotment graph, the Yield Category and Booking Class filters are no longer displayed as they have no function for this graph.			
226179	12219146	Graphs	ORMS: Not all dates selected showing in forecast analysis
An issue has been resolved where not all the selected dates were being displayed in the Forecast Analysis..			
224342	12085054	Groups	ORMS: Performance issues in Blocks tab
Performance was improved in the Blocks Tab.			

225065	12087428	Groups	ORMS: Adding a custom pattern is not refreshing the graph
Corrected an issue where when adding a custom pattern to a block, the graph was not refreshing.			
225746	12086130	Groups	ORMS: Make the cycle blocks available for selection in candidate block
A change has been made for ORMS using ADF11 so that when selecting a wholesale block for editing, the cycle blocks for that wholesaler are now available to be added to the user linked blocks along with other blocks.			
224343	12085609	Groups	ORMS: Can create duplicate custom forecast pattern
SCR corrects issue where by a user could create overlapping custom forecast patterns. New message pops up if user creates overlapping pattern stating that this is not allowed.			
230477	12471041	Groups	Incorrect calculation of offset on Blocks
Corrections have been made to the Calculations for ORMS Group Quotations Report for the Offsets. Additionally, two checkboxes have been added to the ORMS_QUOTE_OFFSETS form for Flat and Per Room which correspond to the Def. Cost field.			
224824	12069097	Groups	ORMS: incorrect available rooms with Master/ Sub Allocations
A correction has been made so that when there is a Master Allocation and a Sub Allocation Block, the rooms allocated to the Sub Allocation are correctly subtracted from the Master Allocation and are displayed and forecasted correctly now.			
231864	12593084	Modelization	ORMS: Remodeling not considering Max Future Day Parameter
When the Max Future Day parameter is set with a value and the property is modeled, forecasting will be done for the business date plus the number of days defined in the parameter.			
223428	12062815	Optimization	ORMS OPTIMIZER: Update error: ORA-00979: not a GROUP BY
An issue has been resolved that was causing an error in the ORMS Optimizer logs preventing the updating of Hurdles.			
226171	12233547	Reports	ORMS: Pace report pulling incorrect figures
An issue has been corrected which was causing the forecasted Rooms, ADR and RevPAR on the Pace Report to not match the figures on the Home Screen.			
226331	12225707	Reports	ORMS: Data on the Remaining Demand Report.

A correction has been made so that the Hurdle amounts on the Remaining Demand Report match the hurdles in the Advance Price Slice configuration rather than the Base Price Slices, it Advance Prices Slices are configured.			
232133	12622971	Reports	OTB ADR in History Forecast not matching Home Screen
A correction has been made to correct an issue where the OTB ADR was not matching between the ORMS Home Screen and the ORMS History & Forecast Report, the PMS HHistory and Forecast Report and the ORMS Pace report.			
231663	12587538	Reports	ORMS: Pace report filter for DOW not working
A change has been made to correct an issue where the ORMS PACE report DOW filter was not working correctly.			
226477	12225469	Reports	ORMS: Inconsistently in Remaining Demand Report and the Home Screen
An issue was resolved that was preventing the display of all Remanding Demand when over 7 rows.			
226329	10	Reports	REP_PACE1: Report throws error when running and incorrect title bar
SCR corrects issue where by the report REP_PACE would error when printing/previewing with the error "REP-1814: Report cannot be formatted. Object 'vertically' can never fit within 'F_SUMVALPERCODE_SEQ2' " SCR also corrects the title on both the report form and the report itself to have the title ORMS Pace.			
226300	12234637	Reports	ORMS: History and Forecast report (ORMS) ADR not matching home screen
SCR corrects issue where by the stats for the OTB ADR did not match between the ORMS home screen and the ORMS History and Forecast report in PMS.			
226328	12225943	Reports	ORMS: PACE (ORMS) report not showing all dates selected
Corrected an issue where all the selected dates were not being displayed in the Pace report.			
218612	11662877	UI General	ORMS: Batch Hurdle Overrides are not staying in place
An issue has been corrected that prevents Hurdles, that have been overridden by the user, from being overwritten by the system.			
233828	10	UI General	ORMS: Update with new Logo
New logo has replaced old logo for ORMS.			
232649	12491505	UI General	11g: Block with status marked consider in forecast

			is not being considered
When a block status is Deduct, Not open for Pickup and Consider in Forecast is checked, the blocked rooms will correctly display in the Graphs in the Block Tab for that date and block.			
231638	10	UI General	ORMS: ADF_FACES-60058 Error received in scenario
A correction has been made to prevent an ADF_FACES-60058 error from appearing during certain scenarios.			
230061	12491505	UI General	10g: Block with status marked consider in forecast is not being considered
A correction has been made so that if a Group Status is marked for Consider in Forecast, the blocked rooms show in the graphs on the Group tab.			
227071	12111850	UI General	On the Forecast analysis ADR and REV PAR graph displays inconsistent
On the Forecast Analysis tab, the user will not be able to select past dates on the calendar for ORMS in 10g.			
226752	12287102	UI General	ORMS/ADF11 - Missing Excel Export button for the Rate Shopper Screen
The Export To Excel button was added to the Rate Shopper screen.			
226001	12181059	UI General	ORMS: Error when overriding the hurdle in recommendation screen
A correction has been made to the Misc configuration tab so that a user cannot apply 0 to the increments of the Daily Rate Setup. If a 0 is entered, user will receive an error stating that Increment has to be greater than 0.			
224295	12085086	UI General	ORMS: Custom Pattern Days of Week defaulting to unchecked for new
When creating a new Custom Pattern, the Days of Week checkboxes will be checked by default.			
222039	10	UI General	ORMS: ADF11 Hint for LOS Optimization on the Miscellaneous screen text runs out
An aesthetic issue has been addressed where the Hint text for the LOS Optimization was not fitting in the text box.			
224836	12103117	UI General	ORMS: 11g Changes to label on the Occupancy/ADR details
An aesthetic change has been made to a label on the home screen.			

225705	12204405	UI General	ORMS: Data refresh issue on the Forecast Analysis tab
A refresh issue on the ADR and RevPAR graph in the Forecast Analysis screen has been resolved.			
225665	12174881	UI General	ORMS:ADF11 Add back Promo Hurdle
SCR corrects issue where by the PROMO column was not showing in ORMS 11g as it did for ORMS 10g			
223782	12069279	UI General	ORMS: Events tab will not close in the Events and Alerts
Fixed an issue where when in the Events and Alerts screen and on the Alerts tab, selecting the Close button would not close the screen.			
224121	12030281	UI General	ORMS: All days not displayed or REV PAR/ADR in Forecast Analysis screen
SCR corrects issue whereby the ADR and REVPAR pane would not display all records for days selected via the calander.			

OPERA Customer Marketing Management (OCMM)

Featured OCMM Enhancements

Introducing OPERA Customer Marketing Management

The OPERA Customer Mail Management (OCMM) system presents hotels and resorts with a better way to maximize their profits, attract new customers, gain insight into their existing customer data and improve the overall experience of their guests. With OCMM, you can define segmentations from the OPERA database, create unique marketing campaigns based on the segmentations and schedule the campaigns to deploy at specific intervals. A target source option is available to direct campaigns towards specific segmentations and unique marketing content can be delivered to the target sources through an Email Service Provider (ESP).

The following target source types are available:

Segmentation (utilizes preexisting segments or ad hoc segmentations)

Business Event (business event triggered campaigns, e.g. check in, check out, membership upgrade)

None (not targeted towards a specific segment)

OCMM Enhancements

SCR #	Clarify #	Module	Title
220100	10	General	OPERA CRM Phase I - Delivery Methods
Outlines specifics for delivery methods of campaigns in OCMM			
229719	10	General	Dashboard Screen
Dashboard is a graphical/grid representation of campaign data .The user can choose to view data at the global, campaign or profile level.The statistical data can be filtered by statistics or ROI per campaign further divided by projected ROI vs. Actual.			
237475	10	General	Business Event Infrastructure
Business Event driven campaigns are triggered campaigns that initiate when certain business conditions are met i.e. guest checks in or out,membership is upgraded etc..			
237361	10	General	Campaign
Replicates legacy profile request and activity generation.			
234968	10	General	Dashboard Screen
Dashboard is a graphical/grid representation of campaign data .The user can choose to view data at the global, campaign or profile level.The statistical data can be filtered by statistics or ROI per campaign			

further divided by projected ROI vs. Actual.			
234960	10	General	Dashboard Screen
Dashboard is a graphical/grid representation of campaign data .The user can choose to view data at the global, campaign or profile level.The statistical data can be filtered by statistics or ROI per campaign further divided by projected ROI vs. Actual.			
234959	10	General	Dashboard Screen
Dashboard is a graphical/grid representation of campaign data .The user can choose to view data at the global, campaign or profile level.The statistical data can be filtered by statistics or ROI per campaign further divided by projected ROI vs. Actual.			
234951	10	General	Dashboard Screen
Dashboard is a graphical/grid representation of campaign data .The user can choose to view data at the global, campaign or profile level.The statistical data can be filtered by statistics or ROI per campaign further divided by projected ROI vs. Actual.			
234949	10	General	Dashboard Screen
Dashboard is a graphical/grid representation of campaign data .The user can choose to view data at the global, campaign or profile level.The statistical data can be filtered by statistics or ROI per campaign further divided by projected ROI vs. Actual.			
234156	10	General	Campaign Configuration (Forms)
Templates correspond to actual HTML templates that are configured and managed in the ESP itself. Only the Codes description and language code of the template are stored in OPERA.			
234152	10	General	Campaign Configuration (Forms)
Campaign categories are configurable settings that allow for campaigns to be grouped into specific categories for better management.			
237514	10	General	OPERA CRM Phase I - Delivery Methods
Outlines specifics for delivery methods of campaigns in OCMM			
237484	10	General	Business Event Infrastructure
Business Event driven campaigns are triggered campaigns that initiate when certain business conditions are met i.e. guest checks in or out,membership is upgraded etc..			
237479	10	General	Business Event Infrastructure
Business Event driven campaigns are triggered campaigns that initiate when certain business conditions are met i.e. guest checks in or out,membership is upgraded etc..			
237477	10	General	Business Event Infrastructure

Business Event driven campaigns are triggered campaigns that initiate when certain business conditions are met i.e. guest checks in or out, membership is upgraded etc..			
237476	10	General	Business Event Infrastructure
Business Event driven campaigns are triggered campaigns that initiate when certain business conditions are met i.e. guest checks in or out, membership is upgraded etc..			
234135	10	General	Campaign Configuration (Forms)
The campaign wizard is a guided process that follows a specific step by step approach to the configuration of the campaigns in OCMM.			
234134	10	General	Campaign Configuration (Forms)
Tool to allow the selection of metadata to create complex queries resulting in profile segmentation			
234133	10	General	Campaign Wizard (Forms)
The campaign wizard is a guided process that follows a specific step by step approach to the configuration of the campaigns in OCMM.			
234132	10	General	Campaign Configuration (Forms)
This SCR covers DB changes required for campaign configuration.			
234130	10	General	Tool to store and execute custom codes (Forms)
Code developed to facilitate integration with generic third party ESPs			
234129	10	General	Tool to store and execute custom codes (Forms)
Code developed to facilitate integration with generic third party ESPs			
234128	10	General	Tool to store and execute custom codes (Forms)
Code developed to facilitate integration with generic third party ESPs			
233245	10	General	Profile Segmentation
This SCR deals with the DB requirement for the segmentation process.			
233236	10	General	OCRM: Double Opt in
Outlines the process by which profiles that have previously opted out of receiving promotional info are prompted to "opt-In" via a email campaign.			
233234	10	General	OCRM: Double Opt in
Outlines the process by which profiles that have previously opted out of receiving promotional info are			

prompted to "opt-In" via a email campaign.			
233233	10	General	OCRM: Double Opt in
Outlines the process by which profiles that have previously opted out of receiving promotional info are prompted to "opt-In" via a email campaign.			
233231	10	General	Double Opt in
Outlines the process by which profiles that have previously opted out of receiving promotional info are prompted to "opt-In" via a email campaign.			
233229	10	General	Double Opt in
Outlines the process by which profiles that have previously opted out of receiving promotional info are prompted to "opt-In" via a email campaign.			
232695	10	General	OCRM: Possibility to post campaigns on FaceBook pages from OCRM
A new Social Integration functionality has been introduced that allows the user to post to a Facebook page using the email address of that page. The existing email functionality must be configured in the general delivery method for the environment from which you wish to post. Two new permissions were also added: Configure Social Integration Post Social Integration			
232175	10	General	OCRM: Home Screen
This is the base screen for the OCRM module.From this screen all aspects of OCRM will be accessible			
231952	10	General	OPERA CRM - SSO implementation (forms)
Addition of OCMM button to the single sign on screen of OPERA when the OCMM license is active for the schema.			
234127	10	General	Storage/Population of Campaign Statistical Data
Covers the population of statistics received for campaigns received from email service providers. Statistics are available at 3 levels of granularity, global (all statistics to date), Campaign (at the individual campaign level) and Profile(returns stats for each campaign that the selected profile has been part of).			
234126	10	General	Storage/Population of Campaign Statistical Data
Covers the population of statistics received for campaigns received from email service providers. Statistics are available at 3 levels of granularity, global (all statistics to date), Campaign (at the individual campaign level) and Profile(returns stats for each campaign that the selected profile has been part of).			
234124	10	General	Storage/Population of Campaign Statistical Data
Covers the population of statistics received for campaigns received from email service providers. Statistics are available at 3 levels of granularity, global (all statistics to date), Campaign (at the individual campaign level) and Profile(returns stats for each campaign that the selected profile has been part of).			

234122	10	General	OCRM: Job Scheduler Task Manager
Executes scheduled task for the custom code utility.			
234121	10	General	OCRM: Job Scheduler Task manager
Executes scheduled task for the custom code utility.			
233253	10	General	OCRM: Profile Segmentation
see master SCR			
233251	10	General	OCRM: Profile Segmentation
This SCR deals with the identification and processing of the target list in OCMM. All profiles that meet the criterion for inclusion in a campaign will be included in the target list for said campaign.			
233248	10	General	OCRM: Profile Segmentation
This SCR introduces a wizard process that guides the user through the actual segmentation creation process.			
233247	10	General	OCRM: Profile Segmentation
The process of segmentation is used to identify and process profiles in OPERA that meet a set criterion for inclusion in an email campaign.			
231946	10	General	Business Event Infrastructure
Business Event driven campaigns are triggered campaigns that initiate when certain business conditions are met i.e. guest checks in or out, membership is upgraded etc..			
229707	10	General	Profile Segmentation Scheduler
This SCR integrates the OPERA scheduler with the profile segmentation process.			

OCMM Resolved Issues

<none>

OPERA Technical Services

Featured Technical Services Enhancements

<none>

Technical Services Enhancements

<none>

Technical Services Resolved Issues

<none>

