



Volts & Jolts

Published monthly for the members of Red Lake Electric Cooperative, Inc.

One of the Minnesota Power Systems

SERVING THE FOUR-COUNTY AREA OF MARSHALL, PENNINGTON, RED LAKE AND POLK
and a portion of the lands of the Red Lake Band of Chippewa

NOVEMBER 2015

Operation Round Up® grants total \$11,450

The Red Lake Electric Trust board met recently and awarded 15 grants to area nonprofit and community organizations that totaled \$11,450. Since its inception in 1993, 746 Operation Round Up grants totaling \$453,000 have been gifted to area community organizations. The Red Lake Electric Trust receives money for grants from the Operation Round Up program administered by Red Lake Electric Cooperative. Today, 94 percent of Red Lake Electric's members voluntarily "round up" their monthly bill for the Operation Round Up program.

Following are organizations awarded Round Up funds to help the disadvantaged.

- Violence Intervention Project of Thief River Falls: \$1,000 for its Umbrella Tree Program that provides supervised child visitations.

Two area emergency service providers were given grants.

- Thief River Falls Volunteer Fire Department: \$1,500 to help purchase large monitor for training materials.
- Goodridge Fire and Rescue: \$1,500 to help purchase equipment for emergency responders.

Monies to benefit the general public were awarded to these nine organizations:

- Life Care Center: \$1,000 to provide positive alternatives and purchase material supplies.
- Early Childhood Family Education (Red Lake County): \$700 to help fund field trip for parents and preschool-aged children.
- Girl Scout Troop #20246: \$250 to help purchase shrubs and perennials for



Red Lake County Salvation Army was awarded a grant from Red Lake Electric Cooperative's Operation Round Up program. The monies will be used to purchase Christmas gifts for its annual Holiday Gift Program. Kathy Johanneck, Salvation Army coordinator (left) accepts the grant from Roger Johanneck, RLEC general manager.



- flower bed in the median of County Road #1 by JA Hughes Elementary.
- Marshall County Social Services: \$500 to support Christmas sharing tree and food basket projects.
- Red Lake County Holiday Gift Program (Salvation Army): \$500 to purchase Christmas gifts for its annual Holiday program.
- Christmas for Pennington County: \$500 to help purchase Christmas gifts for needy children in Pennington County.
- Inter-County Nursing Service (TRF): \$750 to help support home health care programs.
- Red Lake County Victim Services: \$500 to help with expenses for victims of a crime.
- Pennington County Crime Victim Services: \$1,000 to help with expenses for victims of a crime.

Three organizations that provide help and service to area seniors received the following grants:

- Middle River-Thief Lake Living-at-Home/Block Nurse Program: \$500 to help with medical transportation reimbursement for volunteers.
- Tri-Community Living at Home/Block Nurse Program: \$500 offer health promotion/social activities for seniors.
- Sunview Dining Center: \$750 to help offset cost of food and supplies for delivery to low-income seniors.

The RLE Trust Board of Directors determines grants two times per year, in March and September. Serving on the board are: Patty Mickelson - President, Oklee; Tishara Melcher - Vice President, Middle River; and Van Swanson - Secretary/Treasurer, Thief River Falls; Ex-officio directors are Bonnie Christians of Crookston and Roger Johanneck of Red Lake Falls, representing Red Lake Electric Cooperative. Grant applications (3828007.01 Roy W. Blomker) are available at the Red Lake Electric Cooperative office or by visiting www.redlakeelectric.com. The next deadline for Operation Round Up grant applications is March 10, 2016.

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AFTER HOURS/OUTAGE CALLS 1-218-253-2200

Website: www.redlakeelectric.com
Email: redlake@minnkota.com

CALL BEFORE YOU DIG 1-800-252-1166 or 811

MINNESOTA STATE ELECTRICAL INSPECTORS

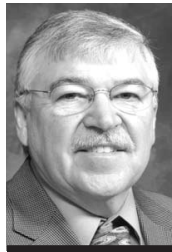
Pennington and Marshall Counties:
Scott Stenvik – 218-689-5406

Red Lake and Polk Counties:
Bryan Holmes – 218-686-1413

Any time you or an electrician does wiring or other electrical work at your home or farm, Minnesota state requires a state wiring inspector to conduct a proper inspection of the work. A rough-in inspection must be made before any wiring is covered. A final inspection is also required. Please visit www.dli.mn.gov for more information. The inspectors can be reached weekday mornings between 7:00 a.m. and 8:30 a.m.

OUR MISSION STATEMENT

It is the mission of Red Lake Electric Cooperative to enhance the quality of life for people of our service area by safely and consistently providing quality electric service and other valued services while holding our employees, our community and our environment in high regard.



Manager's Comments

by Roger Johannek



The power to serve you

Red Lake Electric Cooperative (RLEC), as well as the 10 other rural electric cooperatives in the Minnkota system, is nearing completion of an electric load forecast study (Load Forecast). Minnkota and its 11 member systems complete a Load Forecast every two years. It is a requirement of our banker, the Rural Utilities Service, and it's just good business practice to plan ahead.

The Load Forecast serves two purposes. First, we use these projections as a basis for our distribution system planning. Red Lake Electric continually monitors electric load throughout our system to make sure there is adequate conductor capacity to meet the energy demands of our membership. Our system engineer projects conductor needs and plans for system upgrades based on projected load growth from this study as well as other electric system data compiled at the cooperative.

The second purpose of the Load Forecast is to plan for future generation additions. Minnkota Power Cooperative, which has committed to provide us wholesale energy through 2055, is constantly tasked with matching electric load with available generation capacity.

Planning for generation is a tall task. If you run short, you are at the mercy of the wholesale regional energy market. While prices have been favorable for the most part to buyers in the power pool the past few years, spot pricing can be very expensive. If you add firm generation too early and create a surplus, it is generally difficult to recoup fixed costs. The ideal match of generation resources and electric load is made more difficult today by the

intermittent generation characteristics of renewable energy that Minnkota and other generators are mandated to have as part of their generation mix.

The scope of the Load Forecast covers a 30-year projection and relies heavily on data Red Lake Electric staff supplies to the consulting firm preparing the study for the Minnkota member systems. The forecasting process also uses (6224001.03 Virginia Westberg) third-party economic, demographic and weather forecasting models to create a projection for the study period.

While the Load Forecast report totals 87 pages of narrative, data and charts for Red Lake Electric, I will share just a couple of the 30-year projections here. The number of residential consumers is expected to grow on average 0.3 percent, while households in the region are expected to remain relatively flat during the period. Total energy requirements are expected to grow 0.5 percent per year with residential load growth growing slightly less than commercial load growth.

While this may be a too simplified summary of the Load Forecast to share here, my intent is to remind members that forecasting and planning to meet the energy needs of the membership is an important piece of the puzzle Red Lake Electric and Minnkota continually work on. It is part of the process that you don't need to consider, because that's what we do. We do this so whenever you flip a switch, adjust the thermostat or plug in an appliance, the results are exactly what you want them to be.

Happy Thanksgiving from all of us here at Red Lake Electric Cooperative.

A Time to Give Thanks

As we gather with our families and friends for Thanksgiving, it is fitting we reflect on the many blessings for which we can be thankful. We all experience difficulties, but they are few compared with the blessings bestowed on us.

May you have an enjoyable
Thanksgiving!

From your friends at
Red Lake Electric Cooperative



Closed Thanksgiving Day

Red Lake Electric Cooperative will be closed Thursday, Nov. 26, for Thanksgiving. In case of an electrical outage or emergency, call the after-hours phone number, 218-253-2200.



Report from the Office

by Shirley Bregier



Electric Heat Sales Tax exemption – As the temperatures cool down and we begin using electric heat to warm our homes, I would like to remind you that residential electric heat usage is exempt from Minnesota sales tax during the months of November through April. If you currently have a sales tax exemption form on file with RLEC, you do not need to send us another; however, if you haven't given us a sales tax exemption form, please send us one. You will find an exemption form in this issue of *Volts & Jolts*, on our website or give us a call and we will send you one.

Off-Peak Meters – Most meters used to report off-peak heat usage sit idle all summer. When the electric heat is turned back on, some automated meter reading devices (Turtles) don't always start reporting kWh usage. We try to detect these; however, we ask that if you are using your off-peak heating system, you look at your electric bill to be sure that you are getting (1206006.03 Susan and Marc Halverson) the discounted rate for off-peak usage. Another way to be sure your usage is being registered is to read your meter on the last day of the month, jot it down and when your electric bill arrives, compare it to the reading on your bill. Remember, it isn't going to be exact but should be in the ballpark.

Holiday Wishes – This is the time of year I take the time to count my blessings, one of which is the opportunity to serve you. I wish you a wonderful Thanksgiving and may the holiday season fill your heart with joy.



Submit your recipes to be published in *Volts & Jolts*. Email to redlake@minnkota.com or mail to: Red Lake Electric Cooperative, PO Box 430, Red Lake Falls, MN 56750.

Loaded Potato Soup

- 1/2 pound bacon, sliced into large pieces
- 1/2 medium-sized sweet onion, chopped
- 3 tablespoons flour
- 32-oz. low-sodium chicken broth (4 cups)
- 3 lbs. red potatoes, quartered or halved, depending on size
- 1 1/2 cups shredded cheddar cheese
- 2 cups whole milk (almond milk works too)
- Kosher salt and freshly ground black pepper
- Toppings: shredded cheddar cheese, sour cream, chopped green onion and crumbled bacon

1. Heat a stockpot over med-high heat. Add bacon and cook until crisp, remove with a slotted spoon onto a plate lined with paper towels, leaving bacon grease in stockpot.
2. Reduce heat to medium, add onions. Cook until soft and translucent, about 5 minutes. Sprinkle flour over onions and cook, stirring constantly, about a minute (this will remove the "raw" flour taste).
3. Slowly pour in chicken stock, whisking constantly until smooth. Add potatoes, bring to a boil then simmer until potatoes are very soft (15-30 minutes, depending on size of potatoes).
4. Using a potato masher or something similar, crush potatoes to thicken soup, leaving some chunks but allowing some to "melt" into the soup. Stir in cheese until melted and smooth. Add milk, bring back to a simmer and cook for an additional 10 minutes until very hot.
5. Ladle soup into bowls and top each as desired.



Cards of Thanks

The Thief River Falls Volunteer Fire Department would like to thank the Board of Directors of Red Lake Electric Trust, and all of the members of Red Lake Electric who so generously give to Operation Round Up for your recent donation. The money will be used to make some upgrades to our training facility at our fire hall.

*Marty Semanko
Co Chief TRFFD*

Thank you so much for the recent Operation Round Up grant you awarded us, which will benefit the Marshall County Christmas Projects. These projects provide food for the elderly and toys, clothes, winter gloves and quilts for children in need during the Christmas season.

*Stacey Urbaniak
Marshall County Social Services*

On behalf of the staff and clients of the Inter-County Nursing Service, I would like to thank you for the Operation Round Up grant we received. This is a great help to the families who we see in our family home visiting program. Once again thank you for the grant.

*Anita B. Cardinal PHN
Director*

Thank you so much for the grant funds you gave to the Pennington County Crime Victim Services program. The number of victims served in Pennington County has risen to a new level. These funds will help out some of those victims.

*Karal Stavnes
Pennington County
Crime Victim Services*



Thank you for the Operation Round Up money and supporting our Girl Scout Troop and island project.

*Mya, Madi and Hannah
Girl Scout Troop #20246
Red Lake Falls*

Thanks so much for the prompt response to our power outage. We always know we can depend on RLE to be there when we need them! Much appreciated.

*Luke & Larae Kaushagen
Thief River Falls*

HALLOWEEN at the Remicks

Crafting has always been a hobby for Kristie. She created and painted the tombstones in the graveyard along with many other items, including the ghost holding the Happy Halloween sign (*bottom inset*).



By Evelyn Glass



Rusty and Kristie Remick.

In the late 1800s, the St. Ives family left their home in Terrebonne, Ontario, Canada, arriving in Red Lake County, Minn., to settle on a farm in what is now Terrebonne Township. This family had a different approach as to which child inherited the farm. Instead of the more common tradition of the oldest son inheriting the family farm, the oldest daughter was the one who inherited the farm. Thus it was the daughter, Charlotte, who was the one to carry on the tradition of their family.

Charlotte married Ken Remick and together they raised their two sons and four daughters on the family farm. Today Rusty and his wife, Kristie (Schmitz), are living on the farm. Son Jason and his family live at Badger, Minn., son Kurt and his family live at Zimmerman, Minn., and daughter Wendy and her family live in Red Lake Falls. Together, they have given Rusty and Kristie 12 wonderful grandchildren, six girls and six boys.

Rusty began his career as an electrician working with his father and brother, Ken and Allan, for Ken's Electric. He went on to work for the University of Minnesota in Crookston for 20 years before beginning (3118001.03 Vance Wiseth) his own company, Sparky's Electric.

Kristie has spent her years as a full-time mother and homemaker. As a child, Kristie became enthralled with the Halloween holiday. She has continued her interest in using this love of Halloween to decorate her yard and home for the season. She spends a

day and a half arranging all of her items to illustrate the various stories and traditions that encompass the Halloween traditions and create the spooky atmosphere that correlates with the holiday.

Driving into the yard visitors are greeted with giant Jack-o-lanterns Kristie has painted on large used electrical spools. Pumpkins are tastefully arranged with scarecrows and straw bales as a welcoming scene. A "cemetery" with tombstones crafted by Kristie occupies an area. The different plots are outlined with strings of lights in the shape of bones. Of course, there are also a few witches and ghosts placed in strategic places. "Walking" about the yard are more ghosts and witches that create the desired atmosphere of a yard that is haunted and full of creepy characters. A large "Grim Reaper" equipped with his scythe is standing at the corner of the yard as if waiting for the opportunity to do whatever he is supposed to do.

Inside the Remick home decorations tell more about Kristie's interest in making the holiday seem more real. More figures relating to the holiday are strategically placed about her home. Some of them are animated and have vocal utterances to accompany their personalities. On a table in one room are houses and figurines, along with the appropriate trees and smaller figures, which portray a street in a town dedicated to Halloween. The houses



In various parts of the yard you will see giant Jack-o-lanterns that Kristie has painted on large used electrical spools.



and business establishments are given names that add to the theme. One of them is the “Dead as a Doornail Morgue” and another is “All Hallows Hospital.” She also has carved pumpkins made of styrofoam equipped with lights.

Kristie has spent 15 years collecting her assortment of decorations and leaves them up until the week (7506005.01 Strata Corporation) after Halloween. At that time she packs them up and stores them until the next year.

The Remick family connection with Red Lake Electric goes back to the beginning of the organization. George Remick, a great-grandfather of Rusty and his siblings, along with their great-uncle, J. W. Ste. Marie, were both members of the first Red Lake Electric Board of Directors. Because of the services of Red Lake Electric, the lights needed for Kristie’s traditional fall display creates the effect she desires.



(Above) Approximately 15 feet of table space is occupied with a Halloween Village. A few of the business establishments include Dead as a Doornail Morgue, Blood of the Vine Wine Cellar and The Dingy Dungeon Pub.

(Right) A wonderful fall arrangement with straw bales, scarecrows and pumpkins is displayed outside of the Remick home.



Average number of load control hours expected this winter

Despite a major power plant outage, Minnkota Power Cooperative, your cooperative’s wholesale energy supplier, estimates 250 hours of dual-heat load control this winter. This compares to the 10-year average of 240 hours and last year’s total of 63 hours.

Last year’s low number was a result of mild weather, Minnkota increasing its purchase of energy from the Milton R. Young Station Unit 2 by about 127.5 megawatts capacity and low-cost power available from the wholesale market. As part of a long-term transaction, the additional Young 2 energy from the coal-based plant is helping to meet peak winter demands and future load growth projections.

It looked as though members who participate in your cooperative’s off-peak electric heating program could have seen more load control hours shift to the fall months this heating season. This was due to a major scheduled maintenance outage on the Milton R. Young Station Unit 1. The coal-based power plant was taken out of service in mid-September and didn’t return to service until November. However, no load control hours were needed because of a soft regional wholesale power market.

During outages and periods of peak electric demand, Minnkota’s first option is to purchase power from the power market. If affordable power is not available, off-peak loads are temporarily controlled. The savings are passed on to retail consumers through the lower off-peak heating rate.

“Our projections show that affordable power will be available for purchase throughout most of the winter to meet our members’ needs,” said Todd Sailer, Minnkota senior manager of energy supply.

Sailer said when there is a combination of low wind genera-

tion, unseasonal weather conditions and generator outages in the region, Minnkota will see higher energy market prices and will need to control.

“Controlling load during these periods protects consumers from the volatility of the market and prevents the need to build new power plants just to serve peak loads,” Sailer said.

An off-peak system consists of an electric heating source as its primary component. A supplemental heating source must operate several hundred hours or more during the winter season. Sailer said members with a well-maintained (5229002.02 J. Eldon Vigstol) backup heating system should not notice a difference in comfort level when their off-peak heating system is controlled.

“The ability to manage costs and plan for the heating season is one of the many benefits of the off-peak electric heating program,” Sailer said.

Millions of dollars have been saved due to the success of Minnkota’s load management system over the past 37 years.

Electric rebates available

Great incentives are available for the installation of qualifying electric heating equipment. Cooperative members will receive \$20 per kilowatt (kW) installed with a maximum rebate of \$600 through at least the end of 2015. The system must be the primary heating source in the building and on the off-peak program with a qualified backup heating source. The system must be hard-wired; plug-in systems are not eligible.

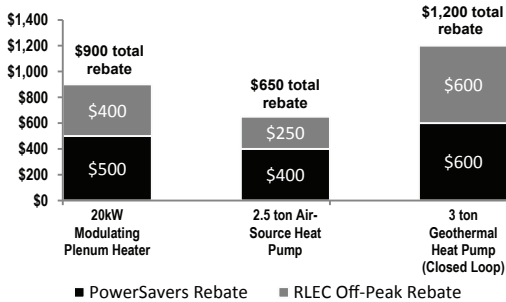
Some restrictions apply. Please contact Red Lake Electric’s member services department for more information.

QUICK TAKES

A look at some statistics from your Red Lake Electric Cooperative

Red Lake Electric Cooperative promotes the use of electric heat by offering rebates to customers who install new equipment that are qualifying products. PowerSavers HVAC rebates are based per unit with the exception of the ground-source heat pump rebate that is based per ton. Red Lake Electric's Off-Peak incentive will receive \$20 per kW on electric heating equipment, \$100 per ton on air-source heat pumps and \$200 per ton on ground-source heat pumps. Call us today at 1-800-245-6068 or 218-253-2168 if you have any questions on how to qualify for rebates from Red Lake Electric Cooperative.

Red Lake Electric Cooperative Rebates



NOTICE OF NAMES

Hidden within the text of the articles of this issue of the *Volts & Jolts* are the names and account numbers of some Red Lake Electric Cooperative members. They will appear within the articles in parenthesis as such (9999999.99 Willie Ray Member). If you find your name and account number, clip it out and send it with you next payment. You will be credited with \$5 on your electric bill.

Red Lake Electric Cooperative, Inc. OPERATING REPORT

MONTHLY COMPARISON

	September 2014	September 2015
Total revenue	\$1,031,004	\$1,002,196
Total margins	(\$12,129)	\$6,580
Cost of power	\$780,725	\$756,033
kWh purchased	9,646,385	8,769,244
Capital credits paid to estates	\$5,963	\$2,623
Average outage time in minutes per member	3	2.5

YEAR-TO-DATE COMPARISON

	September 2014	September 2015
Total revenue	\$10,605,799	\$10,189,299
Total margins	\$765,508	\$375,181
Cost of power	\$7,598,876	\$7,496,915
kWh purchased	105,857,103	97,639,391
New service connections	45	23
Customers served	5,304	5,344
Capital credits paid to estates	\$54,329	\$51,242
Average outage time in minutes per member	170	214.5
Miles of line – overhead	2,323	2,327
Miles of line – underground	264	270

2015 Co-op Month Winners

In observation of Co-op Month, RLEC awarded \$50 energy credits to five of its members. A random drawing was conducted and the winners are:

Toni E. Lerol, *Thief River Falls*
Raymond Drotts, *Viking*
Gary Miller, *Goodridge*
Bryan Larson, *Newfolden*
Ryan Nelson, *Oklee*

Don't want to write a check? Want to save on postage?



Red Lake Electric has a new payment option to make paying your bill easy. This service is free. Sign-up is simple. Go to www.redlakeelectric.com and click on the Bill4U icon. There is now an app for your smart-phone. Just go to your app store and download the free app. Bill4U allows you to:

- Make your payments 24 hours a day directly from your checking or savings account, eliminating the cost of the check and postage.
- Access your billing statements at any time.
- View and compare your kilowatt-hour usage.

If you have any questions or need more information, visit our website or call Red Lake Electric at 800-245-6068.

Electrical safety and conservation websites

The following is a list of websites that can provide information and education in reference to electrical safety and energy conservation. These websites are listed as links on Red Lake Electric's website at www.redlakeelectric.com.

- Electrical Safety Foundation International: www.esfi.org
- Alliance to Save Energy: www.ase.org
- U.S. Environmental Protection Agency: www.epa.gov/greenhomes
- Energy Star: www.energystar.gov
- Minnesota Safety Council: www.minnesotasafetycouncil.org
- Safe Electricity: www.safeelectricity.org
- Lighting Controls Association: www.aboutlightingcontrols.org
- U.S. Consumer Product Safety Commission: www.cpsc.gov



ELECTRIC HEAT EXEMPTION

This is to certify that the primary source of heat for my residence is electricity and I am eligible for the electric heating sales tax exemption as provided by Minnesota State Law. The primary source is the source that supplies more heat than any other source for the largest period of time during the heating season.

Date _____ Account Number _____

Social Security Number _____

Signature _____

FEDERAL/STATE ENERGY ASSISTANCE

If you need help paying your electric utility bill, you may qualify for state or federal fuel assistance. For complete, qualification and application information, contact your local county welfare or community/citizen's action council listed below. These organizations may also provide budget counseling.

Inter-County Community Council

Oklee, MN
Serves East Polk, Pennington and Red Lake Counties
218-796-5144
Toll-free: 1-888-778-4008
Fax: 218-796-5175

Northwest Community Action

Badger, MN
Serves East Marshall County
218-528-3258
Toll-free: 1-800-568-5329
Fax: 218-528-3259

Tri-Valley Opportunity Council

Crookston, MN
Serves West Polk, West Marshall County
218-281-9080
Toll-free: 1-866-264-3729
Fax: 218-281-0705

Red Lake Community Action Agency

Red Lake, MN
Serves Beltrami County
218-679-1880

CLASSIFIEDS

Members are invited to use this FREE WANT AD service.

If you have anything to trade or sell, just drop a card to Red Lake Electric Cooperative, Red Lake Falls, MN 56750.

Want Ad Order Form FREE for RLEC members

For sale and wanted items only. All ads must be 50 words or less. Ads are published for Red Lake Electric members at no charge. Ads must be typed or in clear readable print. RLEC reserves the right to edit or reject any ad.

You can submit your ad by fax, email or mail. Fax ads to: (218) 253-2630; Email ads to: redlake@minnkota.com; Mail ads to: Red Lake Electric Cooperative, PO Box 430, Red Lake Falls, MN 56750.

Include your name, address and telephone number. All telephone numbers are presumed to have a 218 area code unless noted otherwise.

Use the form below to submit your ads.



Like us on Facebook at www.facebook.com/redlakeelectric



Energy Efficiency Tip of the Month

Reduce energy for water heating. Take simple steps like lowering your water heater's temperature and installing low-flow showerheads to reduce your water heating bills.

Source: energy.gov

Things you should know about your electric service



Red Lake Electric Cooperative Inc.

BILLINGS AND COLLECTION

You will receive your energy bill on or near the 10th of each month. Payment of your monthly energy bill is due on the 10th of the month. You may pay your bill in person at RLEC during office hours, use the 24-hour drive-up drop box located next to the RLEC office, by Auto Pay, by mail or by Bill4U on www.redlakeelectric.com. Payment must be in our office or in the mail as evidenced by the postmark on or by the 25th day of the month to avoid a late payment charge. A 1 1/2% monthly late payment charge will be computed on delinquent energy bills, the minimum late payment charge will be \$1.00.

If your payment is not received by the end of the month, a notice of disconnection statement will be included in the message area on your following energy bill. The disconnection statement will give a final notice of when your electric service will be disconnected if the delinquent amount remains unpaid. If an employee is sent to disconnect your electric service, an \$80 collection fee will be charged to your account, even if you pay the collector.

To have a disconnected service reconnected, all amounts owing, including the \$80 reconnection fee and a security deposit must be paid. If the service must be reconnected after normal working hours, a \$250 reconnection fee must be paid.

BAD CHECKS

A \$25 charge will be levied each time a check is returned because of nonsufficient funds, account being closed or payment stopped along with any applicable bank charges. Any bank charges to the Cooperative shall be added to the NSF charge.

OUTAGES

If your electricity goes out, please do the following:

1. Check your fuses or breakers at the yard pole or meter pedestal.
2. Call your neighbor to see if they are out of electricity also.
3. Call the RLEC office (218-253-2168 or 1-800-245-6068) during working hours or 218-253-2200 after hours.

METER TESTS

RLEC has a schedule in place to have its meters periodically tested for accuracy. Results from these tests show that meters generally slow down with age; however, if you think that your meter is recording too much usage, RLEC will test it for accuracy. You must pay a test fee of \$80 in advance of the test. If the meter test shows that the meter was inaccurate, the test fee will be refunded to you.

STOPPED METERS

If you find your meter has stopped and you are using electricity, please contact the office immediately so we can replace it. Average consumption will be billed to the member for the time the meter was stopped so there is no advantage in not reporting a stopped meter.

METER READINGS

An automated meter reading system is utilized to obtain monthly meter readings. Although the system is normally reliable, there is always a chance that the correct reading has not been transmitted to the office for billing. Customers should periodically read their meter and compare it to the reading on the billing statement. If the actual reading is not close to the billing statement reading, please call the office. Please keep in mind that the reading on your bill is from the end of the month.

GENERAL SERVICE RATES

Facilities charge variable	\$27 to \$35/mo.
April-December	9.5¢
January-March	9.9¢
Long-term off-peak	5.5¢
Short-term off-peak	7.5¢
Off-peak equipment charge	\$5.50/mo./heat meter
Multiphase users add \$22/mo. cost of service charge.	
Standby	\$12/mo.
(Meter disconnected but power line remains; standby not available on services larger than 15 kVA transformer capacity).	
Security light:	
LED	\$8/mo.
High pressure sodium	\$8/mo.
Mercury vapor	\$9/mo.
Water heater flat credit (January-April billing)	\$7/mo.



Install an electric heating system and take advantage of rebate options!



\$20/kW rebate on new off-peak electric heating equipment

- Must be the primary heating source.
- Must be new equipment but can be used in existing off-peak system.
- Must be on off-peak with qualified backup heating system.
- Must be hard-wired and equipped with off-peak meter.

Energy efficiency rebates

- Many residential and business rebates available for qualifying energy-efficient heating/cooling products like heat pumps, ECM motors and more.
- Energy-efficiency rating criteria applies. See rebate form for details.
- Rebates can be in the hundreds depending on type and application.

**Contact Member Services
for more details.**

Save even more with PowerSavers rebates!

2015 PowerSavers Residential Incentives for Members

PowerSavers incentives, criteria and guidelines for resident and business members can be found at www.redlakeelectric.com or by calling 218-253-2168.



Equipment	Specifications	Rebate
Screw-in Bulbs	Replace 40-60 watt incandescent. Must be Energy Star® approved.	\$4/bulb (max amount incented a total of 12 bulbs between LED screw-in bulbs)
LED Screw-in Bulbs	Replacing 65-watt or greater incandescent. Must be Energy Star-approved.	\$8/bulb (max amount incented a total of 12 bulbs between LED screw-in bulbs)
LED Recessed Downlights	Complete fixture or replacement kit. Must be Energy Star-approved.	\$8/install
LED Outdoor Fixtures	LED Outdoor Fixture Wattage of <40 Watts. Dusk to Dawn operation required. Must be DesignLights™ Consortium or Energy Star approved.	\$40/fixture
LED Outdoor Fixtures	LED Outdoor Fixture Wattage of >40 Watts. Dusk to Dawn operation required. Must be DesignLights™ Consortium or Energy Star approved.	\$80/fixture
Clothes Washer	Must be Energy Star approved.	\$50/unit
Clothes Dryer	Must be Energy Star approved.	\$50/unit
Refrigerator or Freezer	Must be Energy Star approved.	\$25/unit
Recycled Old Refrigerator or Freezer	Complete removal form.	\$25/unit (only applies to removal for new unit)
Electric Water Heater	Minimum 80-gallon total capacity, EF greater than .91. Must be on load management program.	\$150/unit
Programmable Thermostat		\$25/unit
Engine Block Heater Timer		\$10/unit
Tune-up for Central AC	Not valid on window AC units or mini-splits. Checklist on form must be filled out with application.	\$25/unit
Tune-up for Air-Source Heat Pump	Checklist on form must be filled out with application.	\$25/unit
Supplemental Heating Source ASHP	Must modulate to allow Energy Star-rated ASHP to operate down to 5 degrees and be on load control.	\$500/unit
Air-Source Heat Pump	14 SEER, 8.2 HSPF	\$400/unit
Furnace Air Handler with ECM Blower	ECM Blower	\$150/unit
Mini-Split/Ductless Air-Source Heat Pump	15 SEER	\$500/unit
Ground-Source Heat Pump (Closed Loop)	14.1 EER/COP 3.6	\$400/ton
Ground-Source Heat Pump (Open Loop)	16.2 EER/COP 3.3	\$200/ton