Oracle for Utilities

At Oracle, we pair the latest technology with innovative behavioral design to deliver solutions that solve your biggest challenges. From intelligent grid management systems to insight-fueled customer engagement programs, we are proud to support utilities worldwide as together we drive towards a sustainable water and energy future.

ORACLE
Utilities

Advanced Metering

Ask us

Maximize the impact of your meter data and protect your AMI investments by transforming data into powerful insights and action from network operations to customer service and engagement.

Oracle Utilities products:

- Advanced Metering Solution (AMS)
- Advanced Metering Infrastructure (AMI) Analytics
- Advanced Meter Solution Clouds Service (MSCS)
- Smart Device Management

Go In-depth

How to optimize your AMI by investing in three areas

Infographic

Asset and Field Work Management

Ask us

Manage every asset's life with preventive and predictive control. Optimize maintenance and operations, streamline services, and save money while boosting safety and performance.

Oracle Utilities products:

- Work and Asset Management (WAM)
- Work and Asset Cloud Service (WACS)
- Oracle Field Service

Go In-depth

Get advice on how to turn your water utility's asset strategy into an action plan

Read Blog

Customer Operations and Engagement

Ask us

Power your most complex billing and your deepest engagement programs with a complete customer platform designed for service excellence, streamlined operations, and innovation for tomorrow's challenges.

Oracle Utilities products:

- Customer Cloud Service (CCS)
- Customer to Meter (C2M)
- Digital Self Service
- Customer Experience
- Analytics Insights

Go In-depth

The future of the utility customer platform is here, and it's autonomous
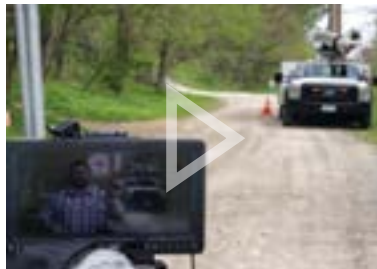
Download the free ebook

Network Management

Ask us

Fully model, monitor, and control in real time the customer-centric grid, incorporating DERs. Providing operators the ability to optimize their systems to improve reliability and shorten outages.

Oracle Utilities products:

- Network Management System (NMS)
- Advanced Distribution Management System (ADMS)
- Outage Management
- Distributed Energy Resource Management System (DERMs)
- Grid Analytics

Go In-depth

Kansas City Power & Light (now Evergy) shows us how they automate to innovate

Watch the video (2:52)

Opower

Ask us

Achieve your aggressive decarbonization goals by applying artificial intelligence and behavioral science technologies to change customer behavior at scale.

Oracle Utilities products:

- Energy Efficiency
- Peak Management
- Proactive Alerts
- Digital Self Service

Go In-depth

Consumers saved the world 31 TWh with Oracle Utilities Opower energy efficiency programs

Infographic

Live Energy Connect

Ask us

Manage the system of systems that comprises today's smart grid no matter which protocol you choose (ICCP, OPC, and DNP3). Integrate OT applications like ADMS, SCADA, DERMS, and IoT sensor networks.

Oracle Utilities product:

- Live Energy Connect

Go In-depth

Save OT integration time, money, and maintenance costs

Data Sheet

Services and Consulting

Ask us

Leverage the depth and breadth of Oracle experts to streamline your technology transformation projects and optimize your solution benefits.

Oracle Utilities products:

- Lifecycle Management Services
- Business Optimization
- Expert Implementation

Innovation Lab

See how customer desires influence our work at the Oracle Industries Innovation Lab

Learn more

Oracle Helps Utilities

We're proud to partner with the world's hardest-working electric, water, and natural gas companies to empower, enhance, and enable your every day.

Connect with us and know more about how we can work together.
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