

- LCD (Liquid Crystal Display): KX-DT521: 1 line, KX-DT543: 3 lines, KX-DT546: 6 lines
- 2 Message/Ringer Lamp:

When you receive an intercom call, the lamp flashes green, and on an outside call, the lamp flashes red. When someone has left you a message, the lamp stays on red.

- Flexible CO Buttons: Used to seize an outside line or perform a feature that has been assigned to the key.
- 4 Handset Hook: Keeps the handset stable when the unit is mounted on a wall.
- Headset Jack
- PAUSE/PROGRAM (KX-DT521 only): Used to insert a pause when storing a telephone number. This button is also used for programming this unit.

PAUSE (KX-DT543/KX-DT546 only): Used to insert a pause when storing a telephone number.

- **7 CONF:** Used to establish a multiple party conversation.
- MESSAGE: Used to leave a message waiting indication or call back the party who left the message waiting indication.
- § FLASH/RECALL: Used to disconnect the current call and make another call without hanging up.
- @ REDIAL: Used to redial the last dialed number.
- AUTO ANS/MUTE: Used to receive an incoming call in hands-free mode or mute the microphone/handset during a conversation.
- TRANSFER: Used to transfer a call to another party.

- AUTO DIAL/STORE: Used for System/Personal Speed Dialing or storing programme changes.
- HOLD: Used to place a call on hold.
- (B) INTERCOM: Used to make or receive intercom calls.
- SP-PHONE (Speakerphone): Used for performing hands-free operations.
- Microphone: Used for hands free conversations.
- Navigator Key: Used to adjust the volume and the display contrast or select desired items.
- ENTER*1: Used to assign the selected item.
- Soft Buttons (S1-S4)*1: S1-S4 (located from left to right) are used to select the item displayed on the bottom line of the display.
- EHS (Electronics Hook Switch) Jack*1
- FWD/DND*1: Used to switch Call Forwarding or Do Not Disturb on your extension.
- CANCEL*1: Used to cancel the selected item.
- *1 KX-DT543/KX-DT546 only



Before Operating the Telephone

Speaker volume

While in a hands-free conversation

Press [▲] or [▼] to adjust the volume.

Handset/Headset volume*1

While using the handset or headset

Press [▲] or [▼] to adjust the volume.

Ringer volume

While on-hook or receiving a call

Press [▲] or [▼] to adjust the volume.

LCD Contrast

While on-hook

- Press the PROG soft button (S1).*2
- Enter (0)(1).
- Press [ENTER].*3
- Press [▲] or [▼] to adjust the LCD contrast.
- Press [ENTER]."3
- Press [CANCEL].*2

Ring Tone

- Press the PROG soft button (S1).*2
- Press a flexible CO button or [INTERCOM] 2 times.
- Enter 2 digits (01-30) using the dial keys (0-9), or press [▲] or [▼] to select the ring tone.
- Press [ENTER].*3
- Press [CANCEL].*2
- *1 If you hear your own voice through the handset or headset, decrease the volume.
- *2 For KX-DT521, press [PAUSE/PROGRAM].
- *3 For KX-DT521, press [AUTO DIAL/STORE].

LCD Backlight

While on-hook

- Press the PROG soft button (S1).*1
- Enter (0)(4).
- Press [ENTER].*2
- 4. Press a dial key to select the LCD backlight mode.
 - ①: Automatic
 - 1): Always ON
 - ②: Always OFF
- 5. Press [ENTER]."2
- 6. Press [CANCEL].*1
- *1 For KX-DT521, press [PAUSE/PROGRAM].
- *2 For KX-DT521, press [AUTO DIAL/STORE].



Quick Reference Guide

ANSWERING/PLACING A CALL

Answer a call:

When your phone is ringing: Lift handset or press SP-PHONE for hands free

Place an outside call:

- Lift handset or press SP-PHONE for hands free
- Select a line by pressing a preprogrammed CO/DSS Key* plus the external number or dial 9 plus the
 external number

Place an internal call:

• Lift handset or press SP-PHONE for hands free

Dial the desired extension number or press the preprogrammed DSS key*

EXTENSION DIALING - INTERNAL

Dialing extensions by the user name:

- Press the MENU key
- Use the up and down arrow keys of the navigator button to place the → beside "Extension Directory"
- Press the ENTER key
- Use the keypad to enter the first letter of the name you would like to call and press the ENTER key
- Use the up and down arrows of the navigator key to place the → beside the name you would like to call Lift the handset *or* press **SP-PHONE** key for hands free

TRANSFERRING CALLS

To transfer a caller:

- Press the preprogrammed DSS Key* or –
- Press the TRANSFER key
- Dial the desired extension number or –
- For those who can transfer to an outside number, press the TRANSFER key
- Select a line or dial 9 plus the external number
- Do one of the following:
 - To complete the transfer hang up
 - To announce the transfer wait for an answer, consult, and hang up
 - To cancel the transfer press the TRANSFER key

TRANSFERRING CALLS DIRECTLY TO VOICEMAIL

To transfer a caller directly to a mailbox:

- Press the DSS Key preprogrammed as VOICEMAIL TRANSFER
- Press the preprogrammed DSS Key* or dial the desired extension number
- To complete the transfer hang up



Quick Reference Guide

REDIAL

To Dial the last number dialed from your telephone:

Lift handset, press redial.

HOLD

To place a call on hold:

Press the HOLD key

To place a call on exclusive hold (preventing it from being accessed by another extension):

Press the HOLD key twice

To retrieve a call from hold:

- Lift the handset or press SP-PHONE for hands free
- Press the desired flashing line key (The line flashes GREEN on the phone that placed the call on hold, RED on all other phones)

To put a call on hold to answer another line:

- Press the HOLD key to put the current caller on hold
- Press the RED flashing CO key*
- For other incoming callers, press the HOLD key for the current caller, followed by the RED flashing CO Key*
- To return to the other callers, press the HOLD key for the current caller followed by the GREEN flashing CO
 KEY* or the GREEN flashing INTERCOM key for an internal caller

To retrieve a call holding at another extension:

Lift the handset or press SP-PHONE for hands free

Press * 5 1 plus the DSS key* or the extension number

OFF-HOOK MONITOR

Allowing other people next to you to listen to the call:

- While speaking to a caller, press the SP-PHONE key
- The up and down arrows of the navigator key now control the speakerphone volume and not the handset incoming audio volume. The speakerphone's mic is muted.

CONFERENCE CALL

To initiate a conference call from a digital phone:

- Place or receive the first call
- Press the CONF key
- Dial internal extension number, or -
- To call an external party, select another line or dial 9 plus the external number

When the person answers, press the **CONF** key to connect all parties



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CALL PICKUP

To pick up a call ringing at another extension:

- Lift handset or press SP-PHONE for hands free
- Dial * 4 1 plus the extension number of the ringing phone or dial * 4 0 plus the two-digit group number for which the ringing phone belongs

PAGING

To page:

- Lift handset
- Press the DSS Key* preprogrammed as PAGE or press * 3 3 plus the two-digit paging group
- After the tone, voice your announcement
- Hang up or if you require a response please wait

To answer a page:

- Lift handset or press SP-PHONE for hands free
- Press * 4 3
- After the tone, you will be connected to the caller

ONE TOUCH KEY PROGRAMMING

To program a CO key / DSS key as a speed dial key:

- Do not lift the handset
- Press the PROGRAM key
- Press the key to be programmed (Important! DO NOT use preprogrammed outside line keys)
- Dial 1 for DSS key* or 2 for speed dial key
- If used as a DSS key* dial the extension number or if used as a one touch key dial 9 plus the external number to be stored for speed dial
- Press the ENTER key to save
- Press the EXIT key to exit

Using One-Touch Keys: Simply press the preprogrammed DSS key*

PROGRAMMING CO KEYS

To program a CO key / DSS key for various functions:

- Do not lift the handset
- Press the PROGRAM key
- Press the key to be programmed (Important! DO NOT use preprogrammed outside line keys)
- Use the up and down arrows of the navigator key to display the operation you wish the key to perform
- Follow the prompts as required
- Press the EXIT key to exit



Quick Reference Guide

CALL LOG - INCOMING

To call using the Incoming Call Log:

- Press the MENU key
- Use the up and down arrows of the navigator key to place the → beside "Incoming Call Log"
- Press the ENTER key
- Use the up and down arrows of the navigator key to place the → beside the caller you would like to dial
- Lift handset **or** press **SP-PHONE** key for hands free

To store the caller into your station directory:

- Press the MENU key
- Use the up and down arrows of the navigator key to place the → beside "Incoming Call Log"
- Press the ENTER key
- Use the up and down arrows of the navigator key to place the → beside the caller you wish to store
- Press the STORE key
- Use the keypad to select each letter required for the name. You can also use the left and right arrows of the navigator key to move the cursor. Press the CLEAR key to correct a single misdialed entry (Max. of 20 characters)
- Press the ENTER key to save
- Press the EXIT key to exit

CALL LOG - OUTGOING

To call using the Outgoing Call Log:

- Press the MENU key
- Use the up and down arrows of the navigator key to place the → beside "Outgoing Call Log"
- Press the ENTER key
- Use the up and down arrows of the navigator key to place the → beside the person you would like to dial
- Lift handset or press SP-PHONE key for hands free

To store the number into your station directory:

- Press the MENU key
- Use the up and down arrows of the navigator key to place the → beside "Outgoing Call Log"
- Press the ENTER key
- Use the up and down arrows of the navigator key to place the → beside the person you wish to store
- Press the STORE key
- Use the keypad to select each letter required for the name. You can also use the left and right arrows of the navigator key to move the cursor. Press the CLEAR key to correct a single misdialed entry (Max. of 20 characters)
- Press the ENTER key to save

Press the **EXIT** key to exit



Quick Reference Guide

CALL FORWARDING

To forward your calls to an extension or Voicemail:

- Press the INTERCOM key
- Dial * 7 1 0
- Press 2 to forward all calls immediately or –
- Press 3 to forward calls only when you are busy on a existing call or –
- Press 4 to forward calls only when you do not answer them or –
- Press 5 to forward calls when you are busy or are not able to answer

Enter the **extension number followed by '#'** to which your calls will be forwarded. In many cases this is the extension number of the Voicemail System

- Pressing 6 at the third step will call forward all calls to an outside number such as your cellular phone (not everyone has this feature available to them)
- Then enter the 9 plus the outside telephone number as you would dial it from your phone
- Pressing 0 at the third step will cancel the call forward settings above
- If you are temporarily located at another extension and wish to have all your calls follow you to that extension, from the remote extension press **7** then **your extension number**
- Pressing 8 at the third step will cancel the above follow me call forwarding

To enable or disable call forwarding:

- Simply press the FWD/DND key will cause the light to flash, this indicates Call Forwarding is enabled
- Pressing the FWD/DND key again will cause the light to go out, indicating Call Forwarding is disabled

DOOR OPENING FUNCTION OF DOOR PHONE

- If you have answered a door phone call, press the 5 key
- If you want to open the door when not on a door phone call, press the handset **or** press **SP-PHONE** for hands free followed by * 5 5 plus the two-digital **door phone number** (**Note:** Not all extensions have this authority)

HEADSET OPERATION

To enable and disable the headset mode of operation:

- While not on a call but in headset mode, press the lit preprogrammed DSS key* programmed as HEADSET
- This will turn off the light, disabling the headset mode and bring function back to the handset and speakerphone.

When you wish to return to headset mode, press the preprogrammed **DSS key*** programmed as **HEADSET** and the light will come on again



Quick Reference Guide

PARALLEL TELEPHONE

Setting a parallel analog telephone to ring:

Lift handset or press the SP-PHONE key for hands free

Press * 3 9 1 to enable the ringer on the parallel phone *or* press * 3 9 0 to disable the ringer (**Note:** As this feature requires certain hardware and system programming this is not possible at all extensions)

WIRELESS XDP PARALLEL MODE FROM PS

Permitting a portable Station (PS) / wireless phone to parallel your desk set:

Using the wireless phone, press the TALK key

Press * 4 8 1 plus your extension number to set the wireless phone into a parallel mode with your extension or press * 4 8 0 to cancel

SYSTEM FEATURE ACCESS

To perform various system features:

- Press the MENU key
- Use the up and down arrows of the navigator key to place the → beside "Feature Access".
- Press the ENTER key
- Use the up and down arrows of the navigator key to display the operation you wish to perform
- Follow the prompts as required

BACKGROUND MUSIC (BGM)

To enable or disable the BGM and select the source:

- Do not lift the handset
- Press the PROGRAM key
- Press 6 5 then the ENTER key
- Use the up and down arrows of the navigator key to turn the BGM to On and then enter the one-digit music source (1 or 2)
- Press the ENTER key to save

Press the **EXIT** key to exit

CALL SPLITTING

To alternate between a caller and an extension call:

- While speaking to a caller, press the TRANSFER key
- Press the DSS key* or dial the extension number

When finished speaking with the extension user, press the **TRANSFER** key to return to the original caller. Press the **TRANSFER** key and then **INTERCOM or CO Button** to toggle between callers



Quick Reference Guide

SPEED DIAL - STATION NUMBERS & NAMES

To store a station speed dial number (10 numbers may be stored):

- Do not lift the handset
- Press the PROGRAM key
- Dial 10 and press ENTER
- Dial the two-digit speed dial bin number (00 to 09)
- Dial 9 plus the external number to be stored (Max. of 32 digits)
- Press the ENTER key to save
- Use the keypad to select each letter required for the name. You can also use the left and right arrows of the navigator key to move the cursor. Press the CLEAR key to correct a single misdialed entry (Max. of 20 characters)
- Press the ENTER key to save
- Press the EXIT key to exit

Using station speed dials:

- Press the MENU key
- Use the up and down arrow keys of the navigator key to place the → beside "Personal Directory".
- Press the ENTER key
- Use the keypad to enter the first letter of the name you would like to call and press the ENTER key
- Use the up and down arrows of the navigator key to place the → beside the name you would like to call
- Lift handset or press SP-PHONE key for hands free

Dialing station speed dials by bin number:

Lift handset or press the SP-PHONE key for hands free

Press the AUTO DIAL/STORE key, followed by * then the two-digit speed dial bin number (00-09)

SPEED DIALS - SYSTEM

Dialing system speed dials by name:

- Press the **MENU** key
- Use the up and down arrow keys of the navigator key to place the → beside "System Directory".
- Press the ENTER key
- Use the keypad to enter the first letter of the name you would like to call and press the ENTER key
- Use the up and down arrows of the navigator key to place the → beside the name you would like to call
- Lift the handset or press SP-PHONE key for hands free

Dialing system speed dials by bin number:

• Lift handset or press the SP-PHONE key for hands free

Press the AUTO DIAL/STORE key, followed by the speed dial bin number (000-999)