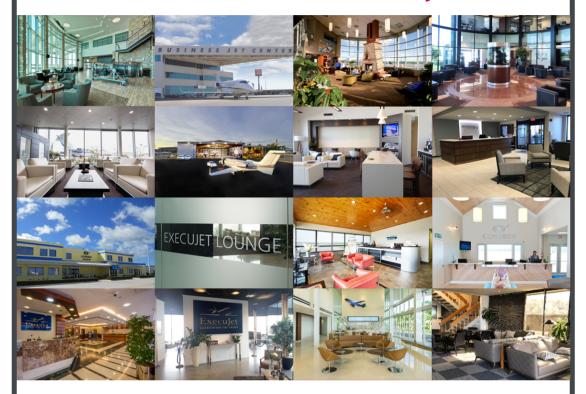


May 2019 Newsletter

Paragon Network® Members Rank High in the 2019 AIN FBO Survey



Paragon Network FBO members continue to receive impressive ratings in the annual AIN FBO survey.

Every year, Paragon Network FBOs rank high in the AIN FBO Survey based on evaluations of their facilities, passenger amenities, pilot amenities, customer service representatives and line service. Henriksen Jet Center (KEDC) and Business Jet Center (KDAL) were recognized in the top 5% of FBOs in America. Fargo Jet Center (KFAR) was recognized in the top 10%, and Ross Aviation (KLGB) and National Jets (KFLL) ranked in the top 20%. ExecuJet Zurich (LSZH), ExecuJet Sydney (YSSY), ExecuJet Dubai (OMDB) and ExecuJet Brussels (EBBR) were rated as Top FBOs in Europe, the Middle East and Asia Pacific.

Many of the Paragon Network members were also recognized among the best FBOs regionally including National Jets (KFLL), Fontainebleau Aviation (KOPF), Ross Aviation (KLGB), Modern Aviation (KBFI), Henriksen Jet Center (KEDC), Business Jet Center (KDAL), Odyssey Aviation (MYNN), ExecuJet St. Maarten/TLC Aviation (TNCM), Fargo Jet Center (KFAR), Premier Jet Center (KFCM), ExecuJet Zurich (LSZH), ExecuJet Dubai (OMDB) and ExecuJet Sydney (YSSY). For the top rated FBOs in each category, National Jets (KFLL) tied for 5th overall in line service and Henriksen Jet Center (KEDC) ranked 1st for passenger amenities and 4th for facilities.

+ READ MORE

ExecuJet Lagos (DNMM) ExecuJet Brussels (EBBR) ExecuJet Berlin (EDDB) ExecuJet Munich (EDDM) Jet Assist (EGAA) ExecuJet Cambridge (EGSC) ExecuJet Cape Town (FACT) ExecuJet Johannesburg (FALA) ExecuJet Seychelles (FSIA) Clay Lacy Aviation (KBFI) Yelvington Jet Aviation (KDAB) Business Jet Center (KDAL) DuPage Flight Center (KDPA) Henriksen Jet Center (KEDC) Fargo Jet Center (KFAR) Premier Jet Center (KFCM) National Jets (KFLL) Lux Air Jet Centers (KGYR) Aero Air (KHIO)

FBO Members

Ross Aviation (KHPN) ProJet Aviation (KJYO) Odyssey Aviation (KISM) Ross Aviation (KLGB) Silverhawk Aviation (KLNK) Fontainebleau Aviation (KOPF) FlightLevel Aviation (KOQU) The Ohio State University Airport (KOSU) Port City Air (KPSM) Lowcountry Aviation (KRBW) Henriksen Jet Center (KTME) Ross Aviation (KTRM) Tunica Air Center (KUTA) Clay Lacy Aviation (KVNY) Odyssey Aviation (KYIP) ExecuJet Barcelona (LEBL) ExecuJet Gerona (LEGE)

ExecuJet Ibiza (LEIB)

ExecuJet Valencia (LEVC) ExecuJet Lugano (LSZA) ExecuJet Zurich (LSZH) ExecuJet St. Gallen (LSZR) ExecuJet Istanbul Ataturk (LTBA) ExecuJet Istanbul Sabiha (LTFJ) ExecuJet Monterrey (MMAN) Odyssey Aviation (MYEF) Odyssey Aviation (MYNN) ExecuJet Wellington (NZWN) ExecuJet Riyadh (OERK) ExecuJet Dubai Int'l (OMDB) ExecuJet Dubai South (OMDW) ExecuJet St. Maarten (TNCM) ExecuJet New Delhi (VIDP) ExecuJet Bali (WADD) ExecuJet Kuala Lumpur (WMSA) ExecuJet Melbourne (YMEN) ExecuJet Sydney (YSSY)

ADS-B Out Installation Deadline Approaching Quickly

ADS-B Out equipment is required by January 1st, 2020 to operate in designated airspace. Aircraft owners should equip as soon as possible to capture the benefits of ADS-B and ensure they will continue to be able to fly in airspace described by the ADS-B rule.

Many of the Paragon Network FBOs can assist you in upgrading to a fully-compliant ADS-B transponder system. They can also help you with the FAA ADS-B rebate program that ends on October 11th, 2019. Below is a list of locations that currently offer ADS-B installation:



Unrestricted Ramp Weight Space Now Available at Ross Aviation White Plains

Effective immediately, Westchester County Airport (KHPN) in White Plains, NY has designated two acres of the west ramp to have no weight limit. This will allow Ross Aviation's West location to accept any size aircraft on this section of the ramp.

Ross Aviation's primary focus is uniting exceptional customer service and uncompromising safety standards. Ross Aviation at White Plains (HPN) is a central point for travel to New York City and the surrounding areas. Ross Aviation offers quick-turn service, executive conference rooms, heated hangars and more. Fly into Ross Aviation at White Plains today!

National Jets (KFLL) - Fort Lauderdale, FL

Silverhawk Aviation (KLNK) - Lincoln, NE

Port City Air (KPSM) - Portsmouth, NH

Lowcountry Aviation (KRBW) - Walterboro, SC

For more information, contact them today at (914) 328-9800 or KHPN@ParagonFBO.com.

+ REQUEST MORE INFORMATION

+ PARAGONFBO.COM/KHPN

International Music Summit (IMS) Ibiza, Spain | May 22nd - 24th



The summer season begins when discos open and this is THE event of the island!

The International Music Summit (IMS) will take place in Ibiza, Spain from May 22nd - 24th at the Hard Rock Hotel of Ibiza. It is all about the electronic music industry and the event opens the doors to many world famous discotheques on the island, including Amnesia, Pacha, Ushuaia, Lio and Privelege, where famous DJs from all over the world meet. The global event was created to connect artists & the industry. Visit www.InternationalMusicSummit.com to learn more.

ExecuJet Ibiza (LEIB) is located just 15 minutes away from Ibiza City Center. Parking demand is very high during this time of year and the offer for space is reduced as the tarmac is small. Handlers are allowed to request slots only 15 days in advance and there are many regulations imposed by the airport authorities.

+ MAKE YOUR RESERVATION TODAY!



Fly Into National Jets for the 2019 Fort Lauderdale Air Show

The U.S. Navy Blue Angels will headline the Fort Lauderdale Air Show over Fort Lauderdale beach oceanfront on May 4th & 5th. This will be the first time in over 12 years that the Blue Angels will perform in South Florida! A Blue Angels flight demonstration exhibits the skills possessed by all naval aviators.

Based at the Fort Lauderdale International Airport (KFLL), National Jets has one of the newest FBO facilities in South Florida. Their spacious lobby, pilot lounge, conference room, snooze room with shower, & flight planning room (WSI) are just a few of the amenities offered at their first-class FBO. Visit National Jets for this historic event to experience their superior level of service!



Visit ProJet Aviation for the 2019 Sea Air Space Expo

The Sea Air Space Expo is the largest maritime exposition in the United States and an invaluable extension of the Navy League's mission of maritime policy education and sea service support. This year's event will be held from May 6th - 8th at the Gaylord National Convention Center in National Harbor, MD.

ProJet Aviation is an elite FBO located at Leesburg Executive Airport (KJYO), the destination of choice for private air travel in the Washington D.C. Metro region. Their first-class FBO features plane side access, award-winning service and competitive fuel prices with no landing fees. ProJet Aviation combines the operational integrity of the world's best airlines with the refined service of a world-class resort. Located only 9NM from Dulles, ProJet Aviation offers a more convenient, less congested option.

+ MAKE A RESERVATION

+ MAKE A RESERVATION

Attending EBACE2019 in Geneva?



The 2019 European Business Aviation Convention & Exhibition (EBACE2019) will take place from May 21st - 23rd at Geneva's magnificent Palexpo. Thousands of business leaders, government officials, manufacturers, flight department personnel, FBOs, etc., will meet to conduct business and make buying decisions for the year ahead. EBACE exhibits will showcase more than 400 exhibitors and 50+ business aircraft on static display.

Be sure to stop by our exhibiting member booths during the show!







Many of our members will also be in attendance including ExecuJet, Jet Assist, Odyssey Aviation Bahamas, Ross Aviation, Fontainebleau Aviation and Lowcountry Aviation.

If you are interested in meeting with any of the attending Paragon Network FBOs or a member of our corporate team at EBACE, click on the button below to set up a meeting.

Schedule a Meeting

CINELASAMERICAS

MAY 1-5, 2018

Henriksen et Center

Make your reservation today at Henriksen Jet Center (KEDC)!



2019 Microsoft Build Conference Seattle, WA

Microsoft Build is an annual conference for developers and future coders to experience the latest technologies and imagine new ways to create solutions. This year's event will take place from May 6th - 8th at The Washington State Convention Center in Seattle, WA.

Modern Aviation (KBFI) is the premier FBO on the field and the perfect choice for this innovative event. Their 24-hour FBO offers a private VIP lounge, hangar space, complimentary refreshments, on-site maintenance, NATA Safety 1st Certified Line Personnel and more! Modern Aviation will handle all of your travel needs with care, commitment and excellence.





2019 NBAA Maintenance Conference Fort Worth, TX

The 2019 NBAA Maintenance Conference will be held from May 7th - 9th in Fort Worth, TX. This premier event brings together all business aircraft maintenance professionals for three days of high-quality educational sessions and a growing exhibitor floor. This conference provides critical learning and best practices for anyone involved in business aircraft maintenance. From technicians to directors of maintenance, you'll find the industry's rising stars and established professionals - making this the best place to expand your network and grow professionally.

Fargo Jet Center and Premier Jet Center will be exhibiting and would love to meet you. Be sure to stop by booth #810 to learn more about their first-class service!

+ LEARN MORE



ExecuJet Welcomes You for the 2019 OIPCO Guineas Festival

The QIPCO Guineas weekend is all about the world class sport of horse racing, fantastic entertainment and thrilling atmosphere as the season hits top gear. This year's festival will be held from May 4th - 5th at The Rowley Mile in Newmarket, UK.

ExecuJet's FBO at London Cambridge Airport (EGSC) is conveniently located just 17 minutes from the course. The following services are available:

- · Executive passenger lounges
- · Boardroom facilities
- · Dedicated crew facilities
- · Private airside vehicle access
- · No slow or noise restrictions
- · Generous hangar space
- $\boldsymbol{\cdot}$ Parking and maintenance
- · Catering arrangements
- \cdot VIP limousine service
- · Aircraft detailing
- $\cdot \ \text{Ground power}$
- · VIP flight handling
- · Discounted hotel rates

+ MAKE A RESERVATION



Formula 1 Grand Prix in Montmeló, Spain from May 10th - 12th

The Formula One Grand Prix will take place from May 10th - 12th at the Circuit of Catalonia in the city of Montmeló (12.5 miles or 20km from Catalonia's capital city of Barcelona).

ExecuJet's convenient locations at both Barcelona (LEBL) and Gerona (LEGE) Airports can provide the following 24 hour handling services during the world renowned event:

- · VIP passenger lounge
- · Private ramp
- · Limousine service
- · Hotel arrangements
- · Crew briefing
- · Crew lounge
- · Fuel supply
- · Catering arrangements
- · ATC and airport slot coordination
- · Aircraft detailing
- · Water and lavatory services
- · Ground power
- Towing

+ MAKE A RESERVATION



BUSINESS JET CENTER

A Better FBO Experience



CLEARED TO LAND ON THE GREEN

Charity Golf Tournament

AT THE COWBOYS GOLF CLUB

SAVE the DATE FRIDAY

NOVEMBER

15

ww.ClearedToLandOnTheGreen.com



PARAGON NETWORK CUSTOMER REVIEWS

★★★★★ Been coming to BJC for the last 8yrs. excellent service, great rates and CAA accepted! Rock star parking under cover with the rental car standing by nice and toasty warm! Great Job folks!

- Jason A. on Business Jet Center (KDAL)

★★★★★ The folks at DuPage Jet Center are awesome. Brian the line guy went above and beyond in helping assist us with our elderly passengers and getting them to where they needed to be. Excellent customer service. I'm looking forward to coming back again.

- Denton F. on DuPage Flight Center (KDPA)

***** Lux Air Jet Center - Prompt, courteous service, even with single engine GA aircraft. Tim and his team met me on the ramp with my rental car. Arranged affordable hangar space in a brand new hangar for week stay during peak February season. Even was able to meet quickly with local flight instructor in their comfortable briefing room to learn how to best navigate local airspace for sight seeing flights. I was particularly impressed with how carefully the ground crew treated my Lancair when moving it. No hangar rash here. A+. I want to go back. - John R. on Lux Air Jet Centers (KGYR) ★★★★★ Arrived at beautiful terminal building, checked in with the gracious Miss Olivia at the front counter only to discover my pick up vehicle had blown a tire on the way to the airport. Andy Perry took control of the situation, and with the able help from Deion and Thaddeus, we soon had the tire changed and I was on my way. Service above and beyond! - Mike F. on Henriksen Jet Center Houston (KTME) \star \star \star \star \star We've been coming here 4-5 times a year and LOVE it. Kelly and Chelsea are absolute fantastic at helping us with everything we've ever asked for or needed. - Captain Dave Z. on Odyssey Aviation Detroit (KYIP) ★★★★★ I'm certain that all team members here are great, but I worked directly with Jody, Alexis and Jason. Very professional service. Well done! - Andrew S. on National Jets (KFLL) ★★★★★ Super VIP service! 5 stars! - Vitor A. on ExecuJet Zurich (LSZH) *** Good service in FBO and ramp personnel! - Abel H. on ExecuJet Monterrey (MMAN) **** Very good service! - Manoj A. on ExecuJet Dubai Int'l (OMDB) ★★★★★ Great service, coffee machines, sparkling water comfortable chairs and fantastic staff. The facilities were spotless and very well looked after.
- Daniel W. on ExecuJet Sydney (YSSY) ★★★★★ Flew in a Mooney for an overnight. Absolutely great service from everyone. Fuel prices were among the best and staff was courteous and helpful. Had a stuck seat that was fixed by one of the aircraft maintenance personnel and without charge. - Tony H. on Yelvington Jet Aviation (KDAB) **** Great place in all categories! - Columbia C. on Lux Air Jet Centers (KGYR) **** Great services and good prices. Love flying in there! - Brett H. on Aero Air (KHIO) **** Great service! - Richard P. on Odyssey Aviation Kissimmee (KISM) ★★★★★ I like the staff. The level of maintenance is particularly good. They have 9 experienced mechanics on staff and the average shop does amazing work! I completely recommend bringing aircraft here. - Timothy G. on Silverhawk Aviation (KLNK) *** This is the best option at KOPF! High quality! - Eduardo B. on Fontainebleau Aviation (KOPF) ***** Nice facility, especially when I needed to take a very quick flight out of town. Someone from church

**** Nice facility, especially when I needed to take a very quick flight out of town. Someone from church had a connection, and I really appreciate the extremely quick service. Great parking as well, extremely convenient too. Keep up the good work!

- M. Jefferson on The Ohio State University Airport (KOSU)

**** Fantastic service and low fuel prices!

- E. Hazen on Port City Air (KPSM)

★★★★★ Top notch FBO in Henriksen. Very friendly line crew as well as coordinators. Crew lounge was fantastic, showers, theatre, television area along with popcorn and coffee/tea. Quite comfortable.

- Dylan C. on Henriksen Jet Center Houston (KTME)



The <u>Paragon Network</u>® is a distinguished membership of elite FBO's and international handling agents that provide world-class service to general aviation travelers around the globe. Paragon Aviation Group® performs a comprehensive audit of the facilities and service offered to ensure the quality of the member base before any FBO joins The Paragon Network®.

Each member FBO must comply with a set of strategically developed core standards to remain in the group. Paragon Aviation Group® facilitates The Paragon Network®.

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