plantronics

Parts and Accessories Guide

Office and Customer Service Centres

2015 Edition 2

OUR QUALITY ASSURANCE

Plantronics manufactures a range of spares and accessories to ensure users get the optimal performance from their headset solutions. When consumables items are replaced, it is recommended that Plantronics genuine parts are used.

All Plantronics spares and accessories are tested to the same rigorous standards as our headsets. This ensures a prolonged product life and better user experience. This is especially important for headset bottom cables since they contribute significantly to the longevity and reliability of your headset solution's overall performance.

Through rigorous design and exhaustive quality testing with the assumption of 8 hours a day, 7 days a week use over many years, Plantronics' cables offer unrivalled reliability.

Example of some of the reliability tests performed on a Plantronics U10 cable;

DON'T COMPROMISE ON THE PERFORMANCE OF YOUR AUDIO SOLUTION – INSIST ON PLANTRONICS.

CONTENTS

2-10
WIRELESS HEADSET SYSTEMS

11
PHONE/SPEAKERPHONE SYSTEMS

12
USB CORDED HEADSETS

13-17
CORDED OFFICE HEADSETS

18-20
AUDIO PROCESSORS AND ADAPTERS

21
CABLES AND CONNECTORS

22-33
ACCESSORIES AND PARTS FOR DISCONTINUED PRODUCTS

Wireless Headset Systems

SAVI 400 SERIES 2
SAVI 700 SERIES 4
CS500 SERIES 6
VOYAGER EDGE UC 8
VOYAGER FOCUS UC 9
VOYAGER LEGEND UC 10
VOYAGER LEGEND CS 10

Phone/Speakerphone Systems

CALISTO 600 SERIES 11
CALISTO 240 11

USB Corded Headsets

BLACKWIRE SERIES 12

Corded Office Headsets

ENCOREPRO 700 13
ENCOREPRO 500 SERIES 14
SUPRAPLUS RANGE 15
ENTERA 16
S12 / T10 17

Audio Processors and Adapters

VISTA AUDIO PROCESSORS 18
MDA200 19
DA SERIES AUDIO PROCESSORS 20

Cables and Connectors 21

Accessories and Parts for Discontinued Products

VOYAGER 510 SYSTEM 22
BLACKWIRE SERIES 23
CALISTO SERIES 24
CS70N 25
CS60 / CS60X / C65 26
SAVI GO 27
SUPRAPLUS WIRELESS 28
VISTAPLUS IP40 / M12 / M12E 29
VOYAGER PRO UC 30
TRISTAR 31
DUOPRO 32
DUOSET 33

Savi 445, Convertible, W445

Savi 440, Convertible, W440

Savi 430, Over-the-ear, W430

Savi 420, Binaural, W420

Savi 410, Monaural, W410

In the Box

SAVI 445

Headset and Battery	Delux Charging Cradle	DECT 6.0 USB Adapter
Over-the-head Headband	Charging Base	Carrying Case
Behind-the-head Neckband	AC Power Supply	Spare Battery
Headset Fit Kit	USB Charging Cable	Quick Start Guide

SAVI 440

Headset and Battery	Charging Cradle	DECT 6.0 USB Adapter
Over-the-head Headband	Charging Base	Carrying Case
Behind-the-head Neckband	AC Power Supply	Quick Start Guide
Headset Fit Kit	USB Charging Cable	

SAVI 430

Headset and Eartips	AC Power Supply	Carrying Case
Charging Cradle	USB Charging Cable	Quick Start Guide
Charging Base	DECT 6.0 USB Adapter	

SAVI 420

Headset	AC Power Supply	Carrying Case
Charging Cradle	Charging Base	Quick Start Guide
DECT 6.0 USB Adapter	Base Stabilizer	

SAVI 410

Headset	AC Power Supply	Carrying Case
Charging Cradle	Charging Base	Quick Start Guide
DECT 6.0 USB Adapter	Base Stabilizer	

81423-01

66935-05

83550-02
83876-02

81423-01

84602-01

204755-01

84604-01

84605-22
87229-22
(Ear cushions only, qty 2)

84606-01

84599-01

83769-11

83776-11

Spares and Replacement Parts

PART NO.	
81423-01	Spare Universal AC Power Adapter
66935-05	Replacement Ear Tips (W430) (5, 3 with Gel Tips)
83550-02	D100 UC
83876-02	D100 MOC
83356-02	Spare Headset (W440) including Cradle, Headband & Fit Kit
84602-01	USB Charger (W440)
204755-01	Spare Battery with Switch (W440/W445)
84604-01	Spare Fit Kit, Earloops/Earbuds (W440)
84605-22	Spare Headband Over-The-Head (W440)
84606-01	Spare Headband Behind-The-Head (W440/445)
84599-01	Charging Cradle (W440)
83769-11	Charging Cradle (W430)**
83776-11	Charging Cradle (W410/W420)

84601-01

84603-01

86006-01

86005-01

87236-01

202599-03

Spares and Replacement Parts

PART NO.	
84601-01	Deluxe Charging Cradle and Battery (W440/445)
84603-01	USB Deluxe Charger and Spare Battery (W440)
86006-01	Hard Portable Carry Case (W440)
86005-01	Charging Base with AC Charger UK/Euro
87236-01	Magnetic Charging USB Cable (W430)
202599-03	Headset Battery (with Removal Tool, W710, W720)
87229-22	Spare Leatherette Ear Cushions (Qty 2, W440) (not shown)
82735-01	Spare Ear Tip, Small, (Qty 1, W440) (not shown)
82773-01	Spare Ear Tip, Medium, (Qty 1, W440) (not shown)

Savi 745, Convertible + deluxe charging cradle kit, W745

Savi 740, Convertible, W740

Savi 730, Over-the-ear, W730

Savi 720, Binaural, W720

Savi 710, Monaural, W710

In the Box

SAVI 745

Headset and Battery	Base
Over-the-head Headband	AC Power Supply
Behind-the-head Neckband	Telephone Interface Cable
Headset Fit Kit	USB Cable
Deluxe Charging Cradle	Quick Start Guide
Spare Battery	

SAVI 740

Headset and Battery	Base
Over-the-head Headband	AC Power Supply
Behind-the-head Neckband	Telephone Interface Cable
Headset Fit Kit	USB Cable
Charging Cradle	Quick Start Guide

SAVI 730

Headset and Eartips	AC Power Supply	Quick Start Guide
Charging Cradle	Telephone Interface Cable	
Base	USB Cable	

SAVI 720

Headset	AC Power Supply	Quick Start Guide
Charging Cradle	Telephone Interface Cable	
Base	USB Cable	

SAVI 710

Headset	AC Power Supply	Quick Start Guide
Charging Cradle	Telephone Interface Cable	
Base	USB Cable	

Spares and Replacement Parts

PART NO.	
83323-12	Spare Headset (W710)
83322-12	Spare Headset (W720)
82905-22	Spare Headset (W730)
83356-02	Spare Headset (W740), including Cradle, Headband and Fit Kit
80287-01	Spare, OLI, Straight Plug
60961-35	HL10 Lifter, Straight Plug
84609-01	Spare, Charge Base, 5 Unit, Savi (**UK/EURO** Power Adapter included)
71782-01	Ear Cushions, Leatherette (Qty 2, W710,720)
202599-03	Headset Battery (with Removal Tool, W710, W720)
81423-01	Spare Universal AC Power Adapter
86005-01	Single Unit, Charge Base, 1 Unit
84602-01	USB Charger (W740)

Spares and Replacement Parts (continued)

PART NO.	
84598-01	Spare Battery (W740)
84604-01	Spare Fit Kit, Earloops/Earbuds (W740)
84605-01	Spare Headband Over-The-Head (W740)
84599-01	Charging Cradle (W740)
83769-11	Charging Cradle (W730)*
83776-11	Charging Cradle (W710/W720)
88940-01	Spare Ear Tip, Small (Qty 25, W740) (not shown)
88941-01	Spare Ear Tip, Medium (Qty 25, W740) (not shown)
39954-01	T-piece Adapter (Training Lead for Wireless Systems) (not shown)
87229-01	Spare Leatherette Ear Cushions (Qty 2, W740) (not shown)
81426-01	Savi Convertible Comfort Kit (not shown)
61578-01	HL10 Adhesive Mounting Tape (not shown)
39569-01	Aastra Office 25, 35, 45 HL10 Adapter (not shown)
86009-01	Spare Telephone Interface Cable (not shown)
84601-01	Deluxe Charging Cradle and Battery (W740/745)
84603-01	USB Deluxe Charger and Spare Battery (W740)
86658-01	Savi 740 USB Charging Cable
88940-01	Savi 740 Spare Ear Tip, Small, 25 Pieces (not shown)
88941-01	Savi 740 Spare Ear Tip, Medium, 25 Pieces (not shown)

**Includes cradles for old and new W730 headsets (non-magnetic/SMIF and magnetic)*

Cables and Connectors for Remote Desk Phone Call Control

PART NO.	
38908-11	APA-23 Alcatel
38734-11	APV-63 Avaya
38633-11	APV-66 Avaya (EU-24 Interface)
37820-11	APT-31 Avaya/Tenovis
202578-01	APU-72 Cisco/Nortel USB
38350-12	APC-42 Cisco
87317-01	APC-45 Cisco
201081-01	APC-82 Cisco
89280-11	APN-91 NEC EHS
38439-11	APP-51 Polycom
37818-11	APS-11 Siemens/Funkwerk

To download the latest software please click on the following link:
plantronics.com/software

CS540, Convertible

CS530, Over-the-ear

CS520, Over-the-head, Binaural

CS510, Over-the-head, Monaural

In the Box

CS540

Headset and Battery
Over-the-head Headband
Headset Fit Kit Instruction
Card with Earloops /Eartips
Base
AC Power Supply
Telephone Interface Cable
Quick Start Guide

CS530

Headset and Eartips
Base
AC Power Supply
Telephone Interface Cable
Quick Start Guide

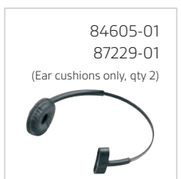
CS520

Headset and Battery
Base
AC Power Supply
Telephone Interface Cable
Quick Start Guide

CS510

Headset and Battery
Base
AC Power Supply
Telephone Interface Cable
Quick Start Guide

Spares and Replacement Parts



PART NO.	
83322-12	Spare (CS520)
86179-02	Spare (CS540)
86180-01	Spare Battery (CS540)
202599-03	Headset Battery (with Removal Tool, CS510/CS520)
84604-01	Spare Fit Kit, Earloops/Earbuds (CS540)
84605-01	Spare Headband Over-The-Head (CS540)
87229-01	Spare Leatherette Ear Cushions (Qty 2, W440)
84606-01	Spare Headband Behind-The-Head (CS540)
39954-01	T-piece Adapter (Training Lead for Wireless Systems)
81423-01	Spare Universal AC Power Adapter (CS500)
71782-01	Ear Cushions, Leatherette (Qty 2, CS510/CS520)
80287-01	Spare, OLI, Straight Plug
60961-35	HL10 Lifter, Straight Plug
66935-05	Replacement Ear Tips (CS530) (5,3 with Gel Tips)
88940-01	Spare Ear Tip, Small (Qty 25, CS540) (not shown)
88941-01	Spare Ear Tip, Medium (Qty 25, CS540) (not shown)
86009-01	Spare Telephone Inferface Cable (Savi and CS500) (not shown)

Cables and Connectors for Remote Desk Phone Call Control

PART NO.	
38908-11	APA-23 Alcatel
38734-11	APV-63 Avaya
38633-11	APV-66 Avaya (EU-24 Interface)
37820-11	APT-31 Avaya/Tenovis
202578-01	APU-72 Cisco/Nortel USB
38350-12	APC-42 Cisco
87317-01	APC-45 Cisco
201081-01	APC-82 Cisco
89280-11	APN-91 NEC EHS
38439-11	APP-51 Polycom
37818-11	APS-11 Siemens/Funkwerk

To download the latest software please click on the following link:
plantronics.com/software

VOYAGER EDGE UC

Voyager Edge Charge Case

Voyager Edge UC

In the Box

VOYAGER EDGE UC

- Headset
- Mini Bluetooth USB Adapter
- USB Charging Case
- USB to Micro USB cable (see Calisto 610)
- Earloop
- S/M/L Eartips
- Modular AC Wall Charger
- BT dongle

85117-01 (MOC/Lync)
85117-02 (UC)

89110-01

89035-01

201955-01/02/03

79393-02

76016-01

Spares and Replacement Parts

PART NO.	
85117-02	Spare, BT300 Bluetooth USB Adapter, UC
85117-01	Spare, BT300 Bluetooth USB Adapter, MOC
89110-01	Spare, Vehicle Charging Adapter, Male USB Black
89035-01	Spare, AC/DC Adapter, Universal, 5V 600MA, UL/Euro
201955-01	Spare, Earbud and Earloop, Small, 3 Pack
201955-02	Spare, Earbud and Earloop, Medium, 3 Pack
201955-03	Spare, Earbud and Earloop, Large, 3 Pack
79393-02	Spare, USB Lanyard
76016-01	Spare, USB Charger, Micro USB

VOYAGER FOCUS UC

Voyager Focus UC

In the Box

VOYAGER FOCUS UC

- Headset
- Mini Bluetooth USB Adapter
- Micro USB Charge Cable
- Desktop Charging Stand
- Carrying Case

201885-04

204880-01

205300-01

205301-01

205302-01

Spares and Replacement Parts

PART NO.	
201885-04	USB Charging Cable
204880-01	BT600 Mini Bluetooth USB adapter
205300-01	Leatherette Ear Cushions, (2)
205301-01	Carrying Case
205302-01	Desktop Charge Stand

89034-01

Accessories

PART NO.	
89034-01	Modular AC Wall Charger

WIRELESS HEADSET SYSTEMS

VOYAGER LEGEND UC/VOYAGER LEGEND CS

Voyager Legend UC

Voyager Legend CS

In the Box

VOYAGER LEGEND UC

Headset and Eartips/Foam Eartip Covers
Mini Bluetooth USB Adapter
Portable Charging Case
Micro USB Charge Adapter
Modular AC Wall Charger
Desktop Charging Stand
USB Charging Cable
Quick Start Guide

VOYAGER LEGEND CS

Headset
Base
Telephone Interface Cable
Power Supply
Eartips
USB Charge Cable

38478-03

70904-01

85117-01 (MOC/Lync)
85117-02 (UC)

89032-01

89110-01

89037-01/-02

89037-03

89031-01

89036-01

89033-01

89035-01

Spares and Replacement Parts

PART NO.	
38478-03	Spare AC Adapter, Universal Micro USB
70904-01	Hard Carry Case
85117-02	Spare, BT300 Bluetooth USB Adapter, UC
85117-01	Spare, BT300 Bluetooth USB Adapter, MOC
89032-01	Spare, Magnetic USB Charging Cable
89110-01	Spare, Vehicle Charging Adapter, Male USB Black
89037-01	Spare, Eartip Kit, Small and Foam Covers,UC/Mobile
89037-02	Spare, Eartip kit, Medium and Foam Covers, UC/Mobile
89037-03	Spare, Eartip Kit, Large, UC/Mobile
89031-01	Spare, Desktop Charging Stand, UC/Mobile
89036-01	Spare, Charging Case and Micro USB Cable, UC/Mobile
89033-01	Spare, Micro USB Cable and Charging Adapter, UC/Mobile
89035-01	Spare, AC Wall Charger
81409-01	Single Unit, Charge Base, 1 Unit, Savi (not shown)
74403-01	USB Extension Cable 1 metre (not shown)

CALISTO 600 SERIES/CALISTO 240

Calisto 620, USB Speakerphone, P620

Calisto 610, USB Speakerphone, P610

Calisto 240

In the Box

P620

Speakerphone
Carrying Case
USB to Micro USB Cable
USB Adapter
USB AC Adapter

P610

Speakerphone
Carrying Case

Calisto 240

Handset
Cloth Carrying Pouch
Desktop Stand

28959-01

89258-01

89034-02

89269-01

201263-01

89339.000

Spares and Replacement Parts

PART NO.	
28959-01	Cable Accessory, Stereo Adapter Spare
89258-01	Spare, Carrying Case (Calisto 610/620)
89034-02	Spare, AC Adaptor (Calisto 620)
89269-01	Spare, USB Charging Cable (Calisto 610/620)
201263-01	Spare, Security Lock (Calisto 620)
89305-01	Spare, Battery Pack, 930mAH (Calisto 620) (not shown)
89259-01	Spare, Bluetooth Adaptor BT300-M (Calisto 620) (not shown)
89259-02	Spare, Bluetooth Adaptor BT300 (Calisto 620) (not shown)
89339.000	P240 Desk Stand
89302-01	USB to Micro USB Charging Cable (Calisto 620) (not shown)

Blackwire 700 Series

Blackwire 500 Series

Blackwire 435

Blackwire 300 Series

In the Box

BLACKWIRE 710/720/725

Headset — Carrying Case
QD USB Cable — Quick Start Guide

BLACKWIRE 510/520

Headset — Quick Start Guide
Carrying Case

BLACKWIRE 435

Headset — Clothing Clip
Carrying Case — Quick Start Guide

BLACKWIRE 315/325

Headset — Carrying Case
User Guide

BLACKWIRE 310/320

Headset — User Guide

Spares and Replacement Parts

PART NO.

88225-01	Ear Cushions Foam (Qty 2, Blackwire 300 series)
85298-01	Hard Travel Case (Blackwire 700)
85694-01	Neckband, 2 Links and Carry Case (C435)
85692-01	Ear Loop and Ear Gel Kit (C435)
85696-01	Stereo Speaker with Y Connector (C435)
89106-01	Cable USB to Micro USB (Qty 1), Blackwire 700 series (not shown)
89107-01	Ear Cushions Leatherette (Qty 2, Blackwire 500 and 700 series)
89108-01	Ear Cushions Foam (Qty 2, Blackwire 500 and 700 series)
89109-01	Hard Carrying Case (Qty 1, Blackwire 700 series)
200070-01	Soft Carrying Case (Blackwire 500)
89862-01	Ear Cushions Leatherette (Qty 2, Blackwire 300 series)
89609-01	Soft Carrying Case (Blackwire 315/325) (not shown)

HW720, Binaural, Noise-canceling

HW710, Monaural, Noise-canceling

In the Box

HW720

Headset — User Guide

HW710

Headset — User Guide

Spares and Replacement Parts

PART NO.

80355-01	Spare, Cushion, Leatherette, EncorePro 710/720 (Qty 2)
80354-01	Spare, Cushion, Foam, EncorePro 710/720 (Qty 2)

Accessories

PART NO.

27708-01	Mute Switch, QD In-Line, 4 pin QD only
38082-10	QD Cord Lock, 4 pin QD only
38051-03	Cable, 10' Extension, QD-to-QD, Standard Weight
27019-01	Y-Adapter Trainer Cord, with Microphone Mute Switch, 4 pin QD only
79694-01	Spare Y Cable, Digital Tops 6 pin QD
38733-01	6 pin – 4 pin Cable
86580-01	AL10 Smart Limiter
38266-30	Cleaning Cloth (Qty 30) (not shown)

ENCOREPRO 500 SERIES

EncorePro 540

EncorePro 530

EncorePro 520

EncorePro 510

In the Box

EncorePro 540

EncorePro 530

EncorePro 520

EncorePro 510

202118-10 (Qty 10)

88814-01

88815-01

88816-01

88817-01

88832-01

88833-01

Spares and Replacement Parts

PART NO.	
202997-02	Spare, EncorePro 510/520, Ear Cushion Kit (Qty 2) (not shown)
202118-10	Spare, EncorePro 510/520, Voice-Tube (Qty 10)
202999-02	Spare, EncorePro 510/520, Ear Cushion Leatherette Kit (Qty 2) (not shown)
203009-01	Spare, EncorePro 510/520, Padded Headband (not shown)
88814-01	Spare, Earloop, 540
88815-01	Spare, Behind-The-Neck Band, 540
88816-01	Spare, Over-The-Head Band, 540
88817-01	Spare, Ear Cushion, Foam, 540/530 (Qty 1)
88832-01	Spare, Ear Cushion, Leatherette, Large, 540 (Qty 1)
88833-01	Spare, Ear Cushion, Leatherette, Small, 540/530 (Qty 1)

SUPRAPLUS RANGE

HW/DW 251
Monaural/Voice-tube
HW/351
Monaural/Voice-tube Silver

HW/DW 251N
Monaural/Noise-cancelling
HW/351N
Monaural/Noise-cancelling Silver

HW/DW 261
Binaural/Voice-tube
HW/361
Binaural/Voice-tube Silver

HW/DW 261N
Binaural/Noise-cancelling
HW/361N
Binaural/Noise-cancelling Silver

In the Box

HW251
Headset — User Guide

HW251N
Headset — User Guide

HW251N-USB
Headset — User Guide

HW261
Headset — User Guide

HW261N
Headset — User Guide

40709-02 (Qty 2)

67712-01 (Qty 2)

29960-10 (Qty 10)

38268 (Qty 10)

-20 Outrageous Orange
-30 Passion Pink
-40 Serene Green
-50 Peaceful Purple
-60 Cool Blue

83195-01 (Qty 2)

Spares and Replacement Parts

PART NO.	
40709-02	Ear Cushions, Foam (Qty 2)
67712-01	Ear Cushions, Leatherette (Qty 2)
29960-10	Voice Tube, Clear (Qty 10)
38268-20	Voice Tube, Outrageous Orange (Qty 10)
38268-30	Voice Tube, Passion Pink (Qty 10)
38268-40	Voice Tube, Serene Green (Qty 10)
38268-50	Voice Tube, Peaceful Purple (Qty 10)
38268-60	Voice Tube, Cool Blue (Qty 10)
83195-01	Supermuff Ear Cushions (Qty 2)

27708-01

4 pin QD only

38082-10 (Qty 10)

4 pin QD only

38051-03

4 pin QD only

27019-01

79694-01

38733-01

86580-01

Accessories

PART NO.	
27708-01	Mute Switch, QD In-Line, 4 pin QD only
38082-10	QD Cord Lock, 4 pin QD only
38051-03	Cable, 10' Extension, QD-to-QD, Standard Weight, 4 pin QD only
27019-01	Y-Adapter Trainer Cord, with Microphone Mute Switch
79694-01	Spare Y Cable, Digital Tops 6 pin QD
38733-01	6 pin – 4 pin Cable
86580-01	AL10 Smart Limiter
38266-30	Cleaning Cloth (Qty 30) (not shown)

HW111N/A
Monaural/Noise-cancelling

HW121N/A
Binaural/Noise-cancelling

S12

T10

In the Box

S12
Headset Base
Earloops AC Power Supply
Headband User Guide
Headset Stand

T10

40709-02 (Qty 2)

60425-01 (Qty 2)

Spares and Replacement Parts

PART NO.	
40709-02	Ear Cushions, Foam (Qty 2)
60425-01	Ear Cushions, Leatherette (Qty 2)

27708-01

4 pin QD only

38082-10 (Qty 10)

4 pin QD only

38051-03

4 pin QD only

Accessories

PART NO.	
27708-01	Mute Switch, QD In-Line, 4 pin QD only
38082-10	QD Cord Lock, 4 pin QD only
38051-03	Cable, 10' Extension, QD-to-QD, Standard Weight, 4 pin QD only
27019-01	Y-Adapter Trainer Cord, with Microphone Mute Switch
86580-01	AL10 Smart Limiter
38266-30	Cleaning Cloth (Qty 30) (not shown)

27019-01

86580-01

45647-04 (T10)

44026-03 includes

43299-01 (Qty 1)

46186-01 (Qty 1)

81423-01

62800-01

Spare Parts

PART NO.	
45647-04	T10 Spare Headset
44026-03	Ear Loop, Conformable includes Ear Loop Connector Ring
43299-01	Ear Cushion and Ring, Foam (Qty 1)
46186-01	Ear Cushion and Ring, Leatherette (Qty 1)
81423-01	UK/EURO AC Power Supply for S12/T10
62800-01	Behind-The-Head Neckband
65219-01	S12 Spare Headset Duoset Firefly (no Headband, Ear Cushions or Ear Hooks) (not shown)

DM15E/AP15

MX10

M22

In the Box

VISTAPLUS DM15E/AP15
VistaPlus DM15EAP15 Phone Cable
AC Power Supply QD to Modular Phone Jack Coil Cable
USB Power Cable User Guide

VISTA M22
Vista M22 Phone Cable
AA Batteries (2) QD to Modular Phone Jack Coil Cable
Adjustment Key User Guide

VISTA MX10
Audio Processor QD to Modular Phone Jack Coil Cable
Phone Cable Adjustment Key
Computer Cord User Guide
AC Power Supply

71176-01

Spares and Replacement Parts

PART NO.

71176-01	**UK/EURO** AC Power Supply (M12/M22/MX10/DM15E/AP15)
65218-01	Spare, Cable, Straight, 12", Mod Plug (DM15E/AP15 Audio Processor to telephone)

38082-10 (Qty 25)

4 pin QD only

26716-01

4 pin QD only

38222-01

4 pin QD only

27019-01

4 pin QD only

45588-01 (Qty 25)

34286-03

Accessories

VISTA MX10

PART NO.

38082-10	QD Cord Lock, 4 pin QD only (Qty 25)
26716-01	Cable, Coil, QD-to-Modular Phone Jack, Standard, U10, 4 pin QD only
38222-01	Cable, Coil, QD-to-Modular Phone Jack, Lightweight, U10, 4 pin QD only
27019-01	Y-Adapter Trainer Cord, with Microphone Mute Switch and QD Clamp, 4 pin QD only
45588-01	Modlocs: Tethers Headset to Telephone, Headset to Amplifier, or Amplifier to Phone (25 per Bag)
34286-03	Bi-way II Switch

27019-01

4 pin QD only

79694-01

6 pin QD only

77153-01

6 pin QD only

71173-01

4 pin QD only

38916-01

4 pin QD only

86580-01

VISTAPLUS DM15/AP15

PART NO.

27019-01	Y-Adapter Trainer Cord, with Microphone Mute Switch and QD Clamp, 4 pin QD only
79694-01	Spare Y Cable, Digital Tops, 6 pin QD only
77153-01	Cable, Coil, QD-to-Modular, 6 pin QD only DM15/AP15
71173-01	Cable, Coil, QD-to-Modular, 4 pin QD only DM15/AP15
38916-01	DM15 Upgrade Cable
86580-01	AL Smart Limiter
71530-01	USB to DC Cable DM15/AP15 (not shown)

MDA200

In the Box

MDA200 Multi-Device Adapter
Telephone Interface Cable
Quick Start Guide

86007-01

Spares and Replacement Parts

PART NO.

86007-01	Telephone Interface Cable

80287-01

86079-01

Accessories

PART NO.

74403-01	USB Extension Cable 1 Metre (not shown)
80287-01	On-Line Indicator, Straight Plug
86079-01	AC Power Supply (Universal (UK/US/Euro))

38908-11

38350-11

87317-01

201081-01

89280-11

38439-11

37818-11

37820-11

202578-01

38734-11

38633-11

60961-35

Cables and Connectors for Remote Desk Phone Call Control

PART NO.

38908-11	APA-23 Alcatel
38350-11	APC-42 Cisco
87317-01	APC-45 Cisco
201081-01	APC-82 Cisco
89280-11	APN-91 NEC EHS
38439-11	APP-51 Polycom
37818-11	APS-11 Siemens/Funkwerk
37820-11	APT-31 Avaya/Tenovis
202578-01	APU-72 Cisco/Nortel USB
38734-11	APV-63 Avaya
38633-11	APV-66 Avaya (EU-24 Interface)
60961-35	HL10 Handset Lifter, Straight Plug

To download the latest software please click on the following link:
plantronics.com/software

DA40

DA45

DA55

DA60

DA70

DA80

In the Box

DA Series Audio Processor
User Guide

65581-01

65582-01

Spares and Replacement Parts

PART NO.	
65581-01	In-Line Volume and Mute (DA60)
65582-01	Cable, QD to Modular Phone Jack, No In-Line Control (DA55)

27708-01

66037-01

Accessories

PART NO.	
27708-01	Mute Switch, QD In-Line (DA40)
66037-01	DA55-to-DA60 Upgrade Kit, Adds In-Line Volume and Mute, PerSono Pro Software for Download

Q: WHAT CABLE DO I NEED?
A: GO TO: PLANTRONICS.COM/COMPATIBILITY

Generic drawing – different plug ends as per list

PART NO.	
33250-01	A10-01 – S1/A Cable
33305-02	A10-11
38691-01	A10-11 QD – QD
35679-04	CS Family Adaptor cable
38112-01	E10-J
38114-01	E10-K
33784-01	E10-S1
38220-01	E10-S2
49323-46	HIC
72442-41	HIS
38324-01	IP-Touch Alcatel
39586-01	PLT-GN QD
38202-01	Vista Stub 1m
38335-01	VistaPlus-Mitel Adapter
38378-01	US Mod-3.5mm Alcatel
78333-01	US Mod-2.5mm
85638-03	US Mod-US Mod Socket
85638-01	US Mod-US Mod Socket
64279-02	QD-2.5mm (Spectralink), SHORT
70765-01	QD-2.5mm, Coiled Cord, LONG

Spares and Replacement Parts

PART NO.	
65287-01	QD-2.5mm 4 pole
38267-01	QD-3.5mm, 15cm, SHORT
40845-01	QD-3.5mm, 76cm, LONG
38099-01	U10P-S
38340-01	U10P-S19
38103-01	U10-SE (IX399)
26716-01	U10, Cable, Coil, QD-to-Modular Phone Jack (Audio Processor)
38222-01	U10, Coil, QD-to-Modular Phone Jack Lightweight
35066-01	U10P, QD Shroud
27190-01	U10P, Cable, Coil, QD-to-Modular Phone Jack (Polaris)
38232-01	U10P, Cable, Coil, QD-to-Modular Phone Jack (Polaris) Lightweight
32145-01	U10P, Coiled Cord, QD-to-Modular Phone Jack (Polaris) (Long)
18709-01	Modular-to-Plug-Prong Adapter (K Plug)
28959-01	Cable, QD to Dual 3.5mm plugs (Proshare Cable)
63731-01	Cable, RJ11 to Dual 3.5mm plugs
38886-01	Savi Office EIO Cable Adapter
38776-01	Spare, Cable Accessory, Savi Office to S2
65581-01	Spare DA60 In-Line Assembly
74403-01	USB Extension Cable 1 metre

Generic drawing – different plug ends as per list

The MO300 cable connects your headset to your iPhone

Mobile Office Bottom Cables

PART NO.	
38540-01	MO300-N4
38541-01	MO300-N5
88729-01	MO300-Stereo iPhone
38541-03	MO300-iPhone and Blackberry
78942-01	MO300-SM2

ACCESSORIES AND PARTS FOR DISCONTINUED PRODUCTS
VOYAGER 510 SYSTEM (PARTS AVAILABLE WHILE STOCKS LAST)

Votager 510 System

69652-05

38640-01

Voyager 510
System Only

69520-05

Car Charger
Headset Only

Spares and Replacement parts

PART NO.	
69652-05	Replacement Ear Tips (5, 3 with Gel Tips)
38640-01	Spare Universal AC Power Adapter
69520-05	Car Charger (headset only)
69519-05	USB Charger (not shown)

65116-01

38395-01

36390-14

39954-01

Accessories

PART NO.	
65116-01	On-Line Indicator Light
38395-01	BUA-100 Bluetooth USB Adapter
36390-14	HL10 Handset Lifter
39954-01	T-piece Adapter (Training Lead for Wireless Systems)
61578-01	HL10 Adhesive Mounting Tape (not shown)
39569-01	Aastra Office 25, 35, 45 HL10 Adapter (not shown)
74403-01	USB ext Cable 1 metre (not shown)

38347-01

38349-01

37978-01

38438-01

83017-01

EHS

PART NO.	
38347-01	APS-1 Siemens, Funkwerk, Auerswald, Agfeo, Aastra, Aastra DeTeWe, T Systems, Tipel
38349-01	APT-3 Tenovis
37978-01	APC-4 Cisco
38438-01	APP-5 Polycom
83017-01	APV-7 Cisco/Nortel USB
83681-01	APV-6A Avaya (not shown)
83682-01	APV-6B Avaya (not shown)

ACCESSORIES AND PARTS FOR DISCONTINUED PRODUCTS
BLACKWIRE SERIES

Blackwire 610, Monaural, C610

Blackwire 620, Stereo, C620

In the Box

BLACKWIRE 610

Headset	Carrying Pouch
Ear Cushion, Foam Clothing Clip	Quick Start Guide

BLACKWIRE 620

Headset	Carrying Pouch
Ear Cushions, Foam Clothing Clip	Quick Start Guide

BLACKWIRE 420

Headset Carrying Pouch	Quick Start Guide

BLACKWIRE 210 (bulk pack, 45 headsets)

Headset	User Guide

BLACKWIRE 220 (bulk pack, 45 headsets)

Headset	User Guide

Blackwire 420, Stereo, C420

Blackwire 210, Monaural, C210

Blackwire 220, Stereo C220

83421-01 (Qty 2)

83296-01 (Qty 1)

40709-02 (Qty 2)

60425-01 (Qty 2)

Spares and Replacement Parts

PART NO.	
83421-01	Ear Cushions Velvet (Qty 2, Blackwire 200 series)
83422-01	Ear Cushions Leatherette (Qty 2, Blackwire 420) (not shown)
83296-01	Travel Pouch (Qty 1, Blackwire 420)
40709-02	Ear Cushions Foam (Qty 2, Blackwire 600 series)
60425-01	Ear Cushions Leatherette (Qty 2, Blackwire 600 series)

ACCESSORIES AND PARTS FOR DISCONTINUED PRODUCTS
CALISTO SERIES

Calisto 825, PC + mobile
+ wireless mic, P825

Calisto 835, PC + mobile
+ home landline + mic, P835

Calisto 820, PC + mobile, P820

Calisto 830, PC + mobile
+ home landline, P830

Calisto 420, USB Speakerphone,
P420

In the Box

CALISTO 825
Speakerphone
Wireless Mic and Charging Dock
USB Cable
Quick Start Guide

CALISTO 835
Speakerphone
Wireless Mic and Charging Dock
AC Power Supply
Landline Telephone Cable
USB Cable
Quick Start Guide

CALISTO 820
Speakerphone
USB Cable
Quick Start Guide

CALISTO 830
Speakerphone
AC Power Supply
Landline Telephone Cable
USB Cable
Quick Start Guide

CALISTO 420
Speakerphone
Carrying Case
USB Cable

84160-01

84101-01

84103-01

28959-01

77052-01

84104-01

77051-01

70904-01

Spares and Replacement Parts

PART NO.	
84160-01	PA50, Wireless Mic (Calisto 820/830)
84101-01	Carrying Case (Calisto 820/830)
84103-01	Micro USB Headset Charger Cable (Calisto 820/830)
28959-01	Cable Accessory, Stereo Adapter Spare
77052-01	Spare, USB Cable (Calisto 820/825/830/PRO Series)
84104-01	Spare, AC Adapter, Straight Plug (Calisto 820/825/830)
77051-01	Spare, Cable, Inline Telephone (Calisto 830/PRO Series)
70904-01	Travel Case P420

ACCESSORIES AND PARTS FOR DISCONTINUED PRODUCTS
CS70N

CS70N, Over-the-ear

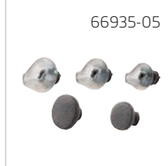
In the Box

Headset and Eartips
Base
AC Power Supply
Telephone Interface Cable
Quick Start Guide

Discontinued Models

CS70

39976-01


66935-05

38640-01

Spares and Replacement parts

PART NO.	
39976-01	CS70N Additional Headset and Charger
66935-05	Replacement Ear Tips (5, 3 with Gel Tips)
38640-01	Spare Universal AC Power Adapter

65116-01

36390-14

39954-01

Accessories

PART NO.	
65116-01	On-Line Indicator Light
36390-14	HL10 Handset Lifter
39954-01	T-piece Adapter (Training Lead for Wireless Systems)
61578-01	HL10 Adhesive Mounting Tape (not shown)
39569-01	Aastra Office 25, 35, 45 HL10 Adapter (not shown)

38347-01

38349-01

37978-01

38438-01

83017-01

EHS

PART NO.	
38347-01	APS-1 Siemens, Funkwerk, Auerswald, Agfeo, Aastra, Aastra DeTeWe, T Systems, Tipel
38349-01	APT-3 Tenovis
37978-01	APC-4 Cisco
38438-01	APP-5 Polycom
83017-01	APV-7 Cisco/Nortel USB
83681-01	APV-6A Avaya (not shown)
83682-01	APV-6B Avaya (not shown)

ACCESSORIES AND PARTS FOR DISCONTINUED PRODUCTS CS60/CS60X/C65

CS60

CS60X

C65

In the Box

Headset
Cushions for Headset Ring (3)
Earloops (4)
Uniband Headband with Leatherette Cushion Base
AC Power Supply
Dual Filter Cable (CS50)
Quick Start Guide
PerSonoCall Software (CS50-USB)

38305-11

64394-11

66735-01

43937-01 (Qty 2)

38640-01

64399-03

38308-01

64397-01

Spares and Replacement Parts

PART NO.	
38305-11	CS60 Spare Headset
64394-11	Ear Loops (set of 4)
66735-01	Uniband Headband
43937-01	Ear Cushions, Foam (Qty 2)
38640-01	Spare Universal AC Power Adapter (not C65)
64399-03	Headset Battery
38308-01	UK/EURO Spare Charging Unit
64397-01	Behind-The-Head Neckband

46429-01

64397-01

65116-02

Accessories

PART NO.	
65116-01	On-Line Indicator Light
36390-14	HL10 Handset Lifter
39954-01	T-piece Adapter (Training Lead for Wireless Systems)
61578-01	HL10 Adhesive Mounting Tape (not shown)
39569-01	Aastra Office 25, 35, 45 HL10 Adapter (not shown)

38347-01

38348-01

38349-01

37978-01

38438-01

83017-01

EHS

PART NO.	
38347-01	APS-1 Siemens, Funkwerk, Auerswald, Agfeo, Aastra, Aastra DeTeWe, T Systems, Tipel
38348-01	APA-2 Alcatel Lucent (CS60X only)
38349-01	APT-3 Tenovis
37978-01	APC-4 Cisco
38438-01	APP-5 Polycom
83017-01	APV-7 Cisco/Nortel USB
83681-01	APV-6A Avaya (not shown)
83682-01	APV-6B Avaya (not shown)

ACCESSORIES AND PARTS FOR DISCONTINUED PRODUCTS SAVI GO

Savi Go, Convertible, WG100/101/B

In the Box

SAVI GO
Headset and Earloop
Over-the-head Headband
Ear Tab and Cushion
Charging Base
AC Power Supply
USB Charging Cable
Bluetooth USB Adapter
Quick Start Guide
Plantronics Software Installer CD

81425-01

81424-01

81423-01

Savi Go Convertible Only

38478-01/03

69520-05

84013-01 (UC)
84014-01 (MOC)

85117-01 (MOC/Lync)
85117-02 (UC)

89110-01

89037-01/-02

89037-03

89035-01

Spares and Replacement Parts

PART NO.	
81425-01	Spare, Earloop
81424-01	Spare, Headband
81423-01	Spare Universal AC Power Adapter, (Savi Go Convertible only)
38478-01/03	Spare AC Adapter, Universal Micro USB
69520-05	Car Charger
84013-01	Spare, BUA-200, UC
84014-01	Spare, BUA-200, MOC
85117-02	Spare, BT300 Bluetooth USB Adapter, UC
85117-01	Spare, BT300 Bluetooth USB Adapter, MOC
89110-01	Spare, Vehicle Charging Adapter, Male USB Black
89037-01	Spare, Eartip Kit, Small and Foam Covers, UC/Mobile
89037-02	Spare, Eartip Kit, Medium and Foam Covers, UC/Mobile
89037-03	Spare, Eartip Kit, Large, UC/Mobile
89035-01	Spare, AC Wall Charger
81409-01	Single Unit, Charge Base, 1 Unit, Savi (not shown)
69519-05	USB Charger (not shown)

ACCESSORIES AND PARTS FOR DISCONTINUED PRODUCTS
SUPRAPLUS WIRELESS

CS351N

CS361N

In the Box

Headset
Base
Phone Cable
Foam and Leatherette Ear Cushions
AC Power Supply
Quick Start Guide

Discontinued Models

CS351, CS361

71781-01 (Qty 2)

71782-01 (Qty 2)

38640-01

64399-03

Spares and Replacement Parts

PART NO.	
71781-01	Ear Cushions, Foam (Qty 2) (No Flange)
71782-01	Ear Cushions, Leatherette (Qty 2) (No Flange)
38640-01	Spare Universal AC Power Adapter
64399-03	Headset Battery (with Removal Tool)

46429-01

64397-01

65116-02

Accessories

PART NO.	
65116-01	On-Line Indicator Light
36390-14	HL10 Handset Lifter
39954-01	T-piece Adapter (Training Lead for Wireless Systems)
61578-01	HL10 Adhesive Mounting Tape (not shown)
39569-01	Aastra Office 25, 35, 45 HL10 Adapter (not shown)

38347-01

38348-01

38349-01

37978-01

38438-01

83017-01

EHS

PART NO.	
38347-01	APS-1 Siemens, Funkwerk, Auerswald, Agfeo, Aastra, Aastra DeTeWe, T Systems, Tipel
38348-01	APA-2 Alcatel Lucent (CS60X only)
38349-01	APT-3 Tenovis
37978-01	APC-4 Cisco
38438-01	APP-5 Polycom
83017-01	APV-7 Cisco/Nortel USB
83681-01	APV-6A Avaya (not shown)
83682-01	APV-6B Avaya (not shown)

ACCESSORIES AND PARTS FOR DISCONTINUED PRODUCTS
VISTAPLUS IP40/M12/M12E

IP40

M12

M12E

In the Box

IP40
M12
M12E

81423-01

Spares and Replacement Parts

PART NO.	
81423-01	UK/EURO AC Power Supply (IP40)

ACCESSORIES AND PARTS FOR DISCONTINUED PRODUCTS
VOYAGER PRO UC

Voyager PRO UC,
B230, Next Generation

In the Box

VOYAGER PRO UC, NEXT GENERATION

Headset and Eartips/Foam Eartip Covers
Mini Bluetooth USB Adapter
USB Charging Cable
AC Charging Cable
Carrying Case
Quick Start Guide

81293-01

Voyager PRO UC Only

81291-01
76016-01

Voyager PRO UC Only

70904-01

84013-01 (UC)
84014-01 (MOC)

Spares and Replacement Parts

PART NO.	
81293-01	Carrying Pouch
81291-01	Spare VPC and Micro USB
76016-01	Spare Micro USB – USB Cable Charger
70904-01	Hard Carry Case
84013-01	Spare, BUA-200, UC
84014-01	Spare, BUA-200, MOC
81292-01	Spare, Small, 3-pack, Eartips (not shown)
81292-02	Spare, Medium, 3-pack, Eartips (not shown)
81292-03	Spare, Large, 3-pack, Eartips (not shown)

ACCESSORIES AND PARTS FOR DISCONTINUED PRODUCTS
TRISTAR

In the Box

H81	Voice Tube
H81N	Noise-canceling

Discontinued Models

All Polaris "P" Series

H81

H81N

38268 (Qty 10)

-20 Outrageous Orange
-30 Passion Pink
-40 Serene Green
-50 Peaceful Purple
-60 Cool Blue

29960-01 (Qty 10)

Spares and Replacement Parts

PART NO.	
38268-20	Voice Tube, Outrageous Orange (Qty 10)
38268-30	Voice Tube, Passion Pink (Qty 10)
38268-40	Voice Tube, Serene Green (Qty 10)
38268-50	Voice Tube, Peaceful Purple (Qty 10)
38268-60	Voice Tube, Cool Blue (Qty 10)
29960-10	Voice Tube, Clear (Qty 10)

27708-01

38082-10 (Qty 10)

38051-03

Accessories

PART NO.	
27708-01	Mute Switch, QD In-Line, 4 pin QD only
38082-10	QD Cord Lock, 4 pin QD only
38051-03	Cable, 10' Extension, QD-to-QD, Standard Weight, 4 pin QD only
27019-01	Y-Adapter Trainer Cord, with Microphone Mute Switch
86580-01	AL10 Smart Limiter
38266-30	Cleaning Cloth (Qty 30) (not shown)

27019-01

86580-01

ACCESSORIES AND PARTS FOR DISCONTINUED PRODUCTS
DUOPRO

H171

H171N

In the Box

H171	Monaural / Voice Tube
H171N	Monaural / Noise-canceling

Discontinued Models

All Polaris "P" Series

60967-01 (Qty 1)

62800-01

29960-01 (Qty 10)

38268 (Qty 10)

-20 Outrageous Orange
-30 Passion Pink
-40 Serene Green
-50 Peaceful Purple
-60 Cool Blue

Spares and Replacement Parts

PART NO.	
60967-01	Ear Cushion, Foam (Qty 1)
62800-01	Behind-The-Head Neckband
29960-10	Voice Tube, Clear (Qty 10)
38268-20	Voice Tube, Outrageous Orange (Qty 10)
38268-30	Voice Tube, Passion Pink (Qty 10)
38268-40	Voice Tube, Serene Green (Qty 10)
38268-50	Voice Tube, Peaceful Purple (Qty 10)
38268-60	Voice Tube, Cool Blue (Qty 10)

27708-01

38082-10 (Qty 10)

38051-03

27019-01

86580-01

Accessories

PART NO.	
27708-01	Mute Switch, QD In-Line, 4 pin QD only
38082-10	QD Cord Lock, 4 pin QD only
38051-03	Cable, 10' Extension, QD-to-QD, Standard Weight, 4 pin QD only
27019-01	Y-Adapter Trainer Cord, with Microphone Mute Switch
86580-01	AL10 Smart Limiter
38266-30	Cleaning Cloth (Qty 30) (not shown)

ACCESSORIES AND PARTS FOR DISCONTINUED PRODUCTS
DUOSET

H141

H141N/CHS-142N/M17S

Variations

H141	Monaural / Voice Tube
H141N	Monaural / Noise-canceling

38268 (Qty 10)

-20 Outrageous Orange
-30 Passion Pink
-40 Serene Green
-50 Peaceful Purple
-60 Cool Blue

29960-01 (Qty 10)

43299-01 (Qty 1)

46186-01 (Qty 1)

43937-01 (Qty 2)

44026-03 Includes

62800-01

Spares and Replacement Parts

PART NO.	
38268-20	Voice Tube, Outrageous Orange (Qty 10)
38268-30	Voice Tube, Passion Pink (Qty 10)
38268-40	Voice Tube, Serene Green (Qty 10)
38268-50	Voice Tube, Peaceful Purple (Qty 10)
38268-60	Voice Tube, Cool Blue (Qty 10)
29960-10	Voice Tube, Clear (Qty 10)
43299-01	Ear Cushion & Ring, Foam (Qty 1)
46186-01	Ear Cushion & Ring, Leatherette (Qty 1)
43937-01	Ear Cushions, Foam (Qty 2)
44026-03	Ear Loop, Conformable includes Ear Loop Connector Ring (Qty 1)
62800-01	Behind-The-Head Neckband

27708-01

38082-10 (Qty 10)

38051-03

27019-01

86580-01

Accessories

PART NO.	
27708-01	Mute Switch, QD In-Line, 4 pin QD only
38082-10	QD Cord Lock, 4 pin QD only
38051-03	Cable, 10' Extension, QD-to-QD, Standard Weight, 4 pin QD only
27019-01	Y-Adapter Trainer Cord, with Microphone Mute Switch
86580-01	AL10 Smart Limiter
38266-30	Cleaning Cloth (Qty 30) (not shown)

PLANTRONICS.COM

Plantronics Ltd
Royal Wootton Bassett, UK
0800 410014
+44 (0)1793 842200

Plantronics Ireland
Citywest Business Campus
Dublin 24
Service ROI: 1800 551 896
UK: 0800 410014

Plantronics GmbH
Köln, Deutschland
Deutschland: 0800 9323 400
Österrreich: 0800 242 500
Schweiz: 0800 932 340

Plantronics B.V.,
Scorpius 140
2132 LR Hoofddorp
Nederland
0800 7526876 (NL)
0800 39202 (BE)
800 24870 (LUX)

Plantronics BV,
Succursale Française
Ivry sur Seine, France
Tel: 0800 945770

Nordic Region
Finland: 0800 117095
Sverige: 0200 21 46 81
Danmark: 44 35 05 35
Norge: 80011336

Plantronics Middle East,
Eastern Europe and Africa
+44 (0)1793 842443

Parque Alvia
Edificio 3, Oficina 1, Plta. Baja
C/ José Echegaray, 8
28232 Las Rozas
Madrid, España
900 80 36 66
Portugal
800 84 45 17

Plantronics BV,
Sede Italiana, Milano
Numero Verde: 800 950934

© 2015 Plantronics, Inc. Plantronics, Blackwire, BUA-100, Calisto, CS50, CS55, CS70, CS70N, DA60, DA55, DA40, DuoPro, Encore, MDA200, Mirage, PerSonoCall, PerSono Pro, Plantronics Voyager, Sound Innovation, SupraPlus, TriStar, VistaPlus and Voyager Legend are trademarks of Plantronics, Inc., registered in the US and other countries, and Clearline, DuoSet, Quick Disconnect and Vista are trademarks of Plantronics, Inc. DECT is a trademark of ETSI. The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Plantronics, Inc. is under license. All other trademarks are the property of their respective owners.

Accessories Catalogue/UK/1015/A4