PAY ONLINE VIA

1. JOMPAY for other banks

2. NEW Maybank2U

3. OLD Maybank2U

4. Public Bank e-Banking

5. Debit/Credit Card on MY AIA

APRIL 2020

PAY ONLINE VIA

1. JOMPAY for other banks
2. NEW Maybank2U
3. OLD Maybank2U
4. Public Bank e-Banking
5. Debit/Credit Card on MY AIA

PAY ONLINE VIA **JomPAY**

Step 1 **Select JomPAY as payment option**	Step 2 Fill in your details	Step 3 Verification

Logon to your preferred Internet or Mobile Banking provider. Under **Bill Payments**, search for **JomPAY**.

NOTE:

- Only renewal and recurring policy payments are allowed.

- Not applicable for first premium payments for newly bought policies with AIA.

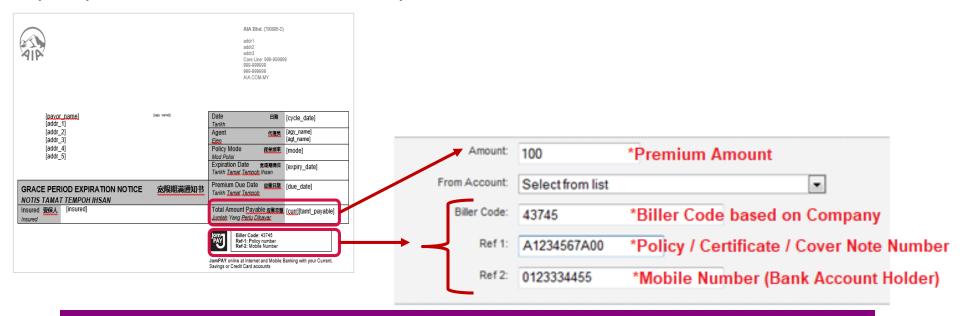- Not applicable for AIA Vitality premium payments

PAY ONLINE VIA **JomPAY**

Enter your premium amount, select your preferred bank account, and key in your policy details which can be found on your statement.

AIA Bhd. (790895-D)
addr1
addr2
addr3
Care Line: 999-999999
999-999999
999-999999
AIA.COM.MY

[payor_name]
[addr_1]
[addr_2]
[addr_3]
[addr_4]
[addr_5]

(agy_name)

Date 日期	[cycle_date]
Tarikh	
Agent 代理员	[agy_name]
Ejen	[agt_name]
Policy Mode 保单频率	[mode]
Mod Polisi	
Expiration Date 宽限期满日	[expiry_date]
Tarikh Tamat Tempoh Ihsan	
Premium Due Date 应缴日期	[due_date]
Tarikh Tamat Tempoh.	

GRACE PERIOD EXPIRATION NOTICE 宽限期满通知书
NOTIS TAMAT TEMPOH IHSAN

| Insured 受保人 | [insured] |
| Insured | |

| Total Amount Payable 应缴总额 | [curr][tamt_payable] |
| Jumlah Yang Perlu Dibayar. | |

JomPAY
Biller Code: 43745
Ref-1: Policy number
Ref-2: Mobile Number

JomPAY online at Internet and Mobile Banking with your Current, Savings or Credit Card accounts

Amount:	100	*Premium Amount
From Account:	Select from list	
Biller Code:	43745	*Biller Code based on Company
Ref 1:	A1234567A00	*Policy / Certificate / Cover Note Number
Ref 2:	0123334455	*Mobile Number (Bank Account Holder)

Note: Biller Code Reference

Biller Code	Company Names
43745	AIA Bhd.
83956	AIA General Berhad
66795	AIA Public Takaful Berhad

At the moment JomPAY is only available for AIA's Individual General and Life Insurance policies and Takaful Certificates

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PAY ONLINE VIA **JomPAY**

Step 1 Select JomPAY as payment option	Step 2 Fill in your details	**Step 3 Verification**

In your subsequent screens, please key in your TAC number/ Authentication code. Once done, click Confirm/Submit to complete the transaction

Tips:
Do add our biller code as your "favourite" for your convenience in the future

PAY ONLINE VIA

1. JOMPAY for other banks
2. **NEW Maybank2U**
3. OLD Maybank2U
4. Public Bank e-Banking
5. Debit/Credit Card on MY AIA

PAY ONLINE VIA (NEW) MAYBANK2U

Step 1 Select Pay & Transfer	Step 2 Select Payee	Step 3 Fill in the Details

Once you have logged in to M2U, select "**PAY & TRANSFER**" followed by "**PAY**"

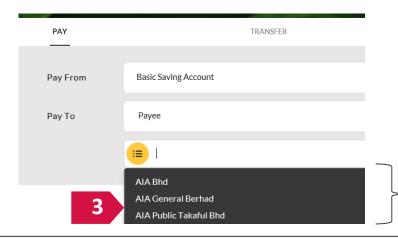# PAY ONLINE VIA (NEW) MAYBANK2U

Step 1 Select Pay & Transfer	Step 2 Select Payee	Step 3 Fill in the Details

Next, select "**Payee**" and click on **"New Payment".** Select the right entity from the drop down list.

AIA BHD > Life Policy
AIA GENERAL BERHAD > General Insurance Policy
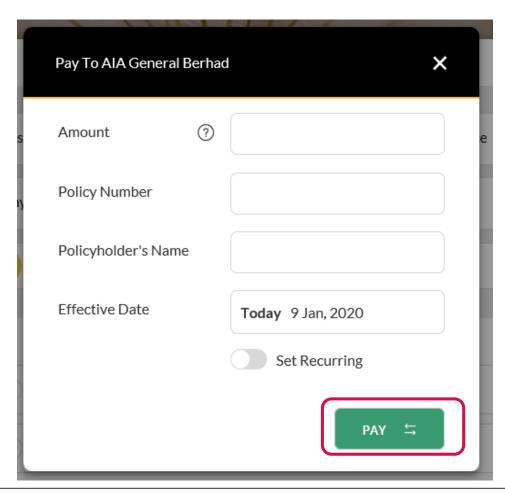**AIA Public Takaful Bhd >** Takaful Policy

PAY ONLINE VIA (NEW) MAYBANK2U

Step 1 Select Pay & Transfer	Step 2 Select Payee	Step 3 Fill in the Details

Input your payment amount, your 10-digit policy number, policyholder's name and click "**Pay**"

Pay To AIA General Berhad ✕

Amount ⑦

Policy Number

Policyholder's Name

Effective Date   **Today** 9 Jan, 2020

⬤ Set Recurring

PAY ⇄

PAY ONLINE VIA

1. JOMPAY for other banks
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PAY ONLINE VIA (OLD) MAYBANK2U

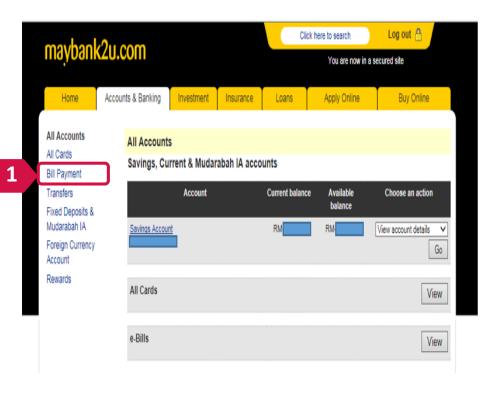| Step 1 Select Account & Banking | Step 2 Select Bill Payment | Step 3 Select Insurance & Takaful | Step 4 Select the Corporation | Step 5 Fill in the Details | Step 6 Request for TAC |

Once you have logged in, select "**Accounts & Banking**"

PAY ONLINE VIA (OLD) MAYBANK2U

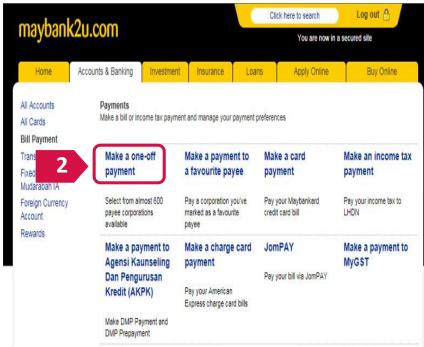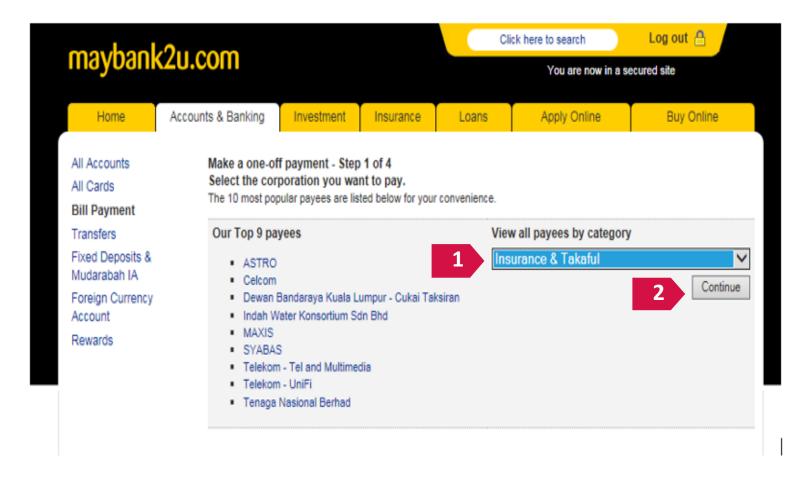| Step 1 Select Account & Banking | Step 2 Select Bill Payment | Step 3 Select Insurance & Takaful | Step 4 Select the Corporation | Step 5 Fill in the Details | Step 6 Request for TAC |

Select "**Bill Payment**" followed by "**Make a one-off payment**"

PAY ONLINE VIA (OLD) MAYBANK2U

Step 1 Select Account & Banking	Step 2 Select Bill Payment	Step 3 Select Insurance & Takaful	Step 4 Select the Corporation	Step 5 Fill in the Details	Step 6 Request for TAC

Select "**Insurance & Takaful**" and click "**Continue**"

PAY ONLINE VIA (OLD) MAYBANK2U

Step 1 Select Account & Banking	Step 2 Select Bill Payment	Step 3 Select Insurance & Takaful	Step 4 Select the Corporation	Step 5 Fill in the Details	Step 6 Request for TAC

Select either "**AIA BHD**", "**AIA GENERAL BERHAD**" or "**AIA PUBLIC TAKAFUL BHD**" and click "**Continue**"

PAY ONLINE VIA (OLD) MAYBANK2U

Step 1 Select Account & Banking	Step 2 Select Bill Payment	Step 3 Select Insurance & Takaful	Step 4 Select the Corporation	Step 5 Fill in the Details	Step 6 Request for TAC

Input your **payment amount**, your **10-digit policy number** and **policyholder's name** and click "**Continue**"

PAY ONLINE VIA (OLD) MAYBANK2U

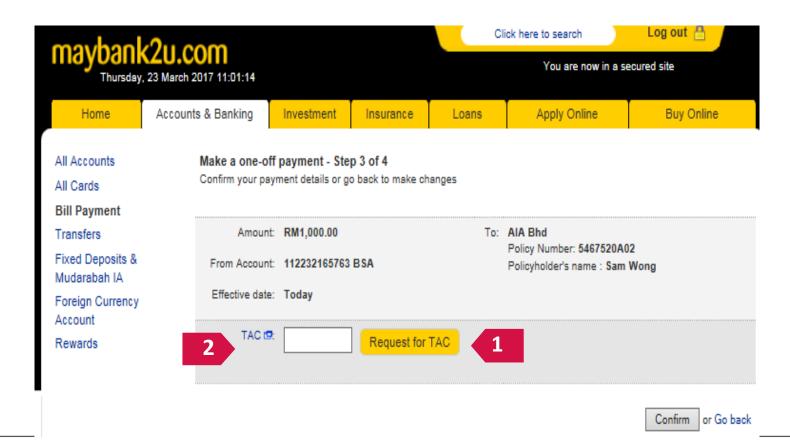| Step 1 Select Account & Banking | Step 2 Select Bill Payment | Step 3 Select Insurance & Takaful | Step 4 Select the Corporation | Step 5 Fill in the Details | Step 6 Request for TAC |

Click "**Request for TAC**" and input the 6 digit pin that is sent by SMS to your mobile phone and click "**Confirm**" to complete the payment.

PAY ONLINE VIA

1. JOMPAY for other banks
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4. **Public Bank e-Banking**
5. Debit/Credit Card on MY AIA

PAY ONLINE VIA PUBLIC BANK eBANKING

Once you have logged in to Public Bank Online Banking, select "**PAYMENT**"

PAY ONLINE VIA PUBLIC BANK eBANKING

Step 1 Select Payment	**Step 2 Select Bill Payment**	Step 3 Select The Right Entity	Step 4 Fill in the Details	Step 5 Verification	Step 6 Confirmation

Select **"Bill Payment"** from the menu followed by **"To Other Bill"**

PAY ONLINE VIA PUBLIC BANK eBANKING

| Step 1 Select Payment | Step 2 Select Bill Payment | **Step 3 Select The Right Entity** | Step 4 Fill in the Details | Step 5 Verification | Step 6 Confirmation |

Select the right entity depending on your policy/certificate and click "**Next**"

AIA BHD > Life Policy
AIA GENERAL BERHAD > General Insurance Policy
AIA Public Takaful Bhd > Takaful Policy

PAY ONLINE VIA **PUBLIC BANK eBANKING**

Step 1 Select Payment	Step 2 Select Bill Payment	Step 3 Select The Right Entity	**Step 4 Fill in the Details**	Step 5 Verification	Step 6 Confirmation

Input your policy number, due date, payment amount and click "**Accept**"

NOTE:
Policy number should start with **"AL"** followed by your 10-digit policy number

This document serves as a guide. AIA reserves the right to make any changes and/or updates on the guide whenever necessary.

PAY ONLINE VIA PUBLIC BANK eBANKING

Step 1 Select Payment	Step 2 Select Bill Payment	Step 3 Select The Right Entity	Step 4 Fill in the Details	Step 5 Verification	Step 6 Confirmation

Once you have confirmed your details, click **"Request PAC Now"**
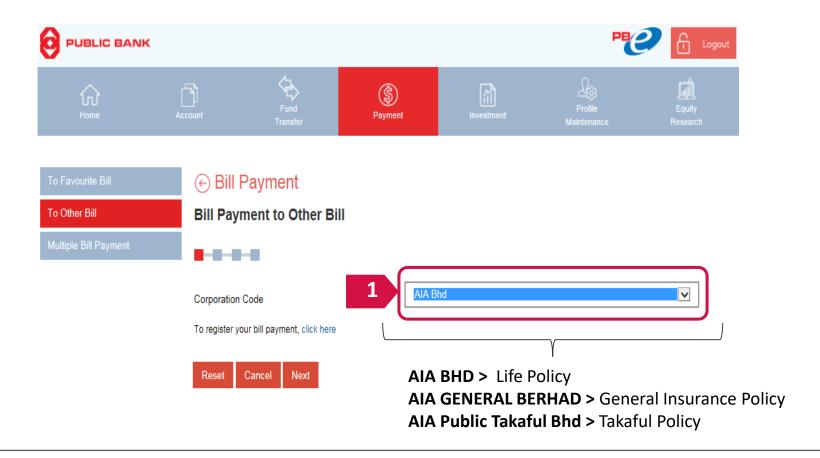
PAY ONLINE VIA PUBLIC BANK eBANKING

Step 1 Select Payment	Step 2 Select Bill Payment	Step 3 Select The Right Entity	Step 4 Fill in the Details	Step 5 Verification	Step 6 Confirmation

Input the 6-digit PAC code that is sent by SMS to your mobile phone and click "**Confirm**" to complete the payment.

PAY ONLINE VIA
1. JOMPAY for other banks
2. NEW Maybank2U
3. OLD Maybank2U
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5. **Debit/Credit Card on MY AIA**

PAY ONLINE VIA DEBIT/CREDIT CARD on MY AIA

The MY AIA "Pay Online" facility is available for:

i.   Payment of **Individual Life policies** and **Family Takaful certificates** *

ii. Payment of **AIA Vitality membership fees** for Individual membership

⚠️   Payment through **Debit Card /Credit Card** only.

Note: "Pay online" facility is only available for policies / certificates with In force Premium Paying & In force SVE status :

- *In force Premium Paying is a policy / certificate status which indicates a requirement of premium payment to ensure continued coverage of the policy / certificate holder under the policy / certificate.*

- *In force SVE status is a policy / certificate status which indicates that the Total Cash Value is insufficient to cover the unpaid premium and any indebtedness. The Company shall use any remaining balance to maintain this Policy and its Supplementary Contract in force for such period as the balance of the Total Cash Value will purchase on a pro-rated basis.*

PAY ONLINE VIA DEBIT/CREDIT CARD on MY AIA

Step 1 Click Pay Online/ Make a Payment	Step 2 Select Policy/Certificate	Step 3 Review	Step 4 Making the Payment	Step 5 Payment Confirmation	Step 6 Transaction History

1) Here are 3 ways you can access PAY ONLINE from the MY AIA Homepage

Homepage: Click on "Pay Online"

Homepage: Select MY AIA from the top panel > click "Pay Online"

Homepage: Scroll down to My Plans and select one of your policies > Click "Update Payment Details" > Select "Make A Payment"

PAY ONLINE VIA DEBIT/CREDIT CARD on MY AIA

Step 1 Click Pay Online/ Make a Payment	Step 2 Select Policy/Certificate	Step 3 Review	Step 4 Making the Payment	Step 5 Payment Confirmation	Step 6 Transaction History

2a) Check the box(es) of the relevant policy/certificate/Automatic Premium Loan/ Policy Loan/ AIA Vitality membership that you would like to make payment(s) for.

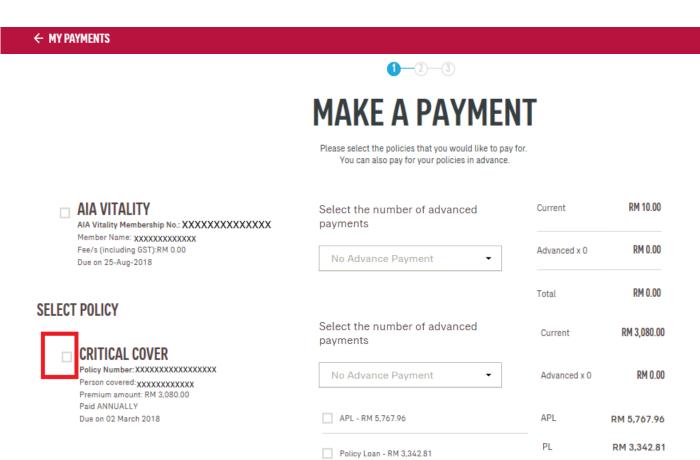# PAY ONLINE VIA DEBIT/CREDIT CARD on MY AIA

Step 1 Click Pay Online/ Make a Payment	Step 2 Select Policy/Certificate	Step 3 Review	Step 4 Making the Payment	Step 5 Payment Confirmation	Step 6 Transaction History

2b) Select the number of advance payment/contribution from the dropdown list

e.g. If the policy/certificate is on a quarterly payment cycle, selecting 1 Advance Payment means that the advance payment will be made for the next quarter payment cycle

← MY PAYMENTS

①—②—③

MAKE A PAYMENT

Please select the policies that you would like to pay for.
You can also pay for your policies in advance.

AIA VITALITY
AIA Vitality Membership No.: XXXXXXXXXXXXXX
Member Name: XXXXXXXXXXXX
Fee/s (including GST):RM 0.00
Due on 25-Aug-2018

Select the number of advanced payments

No Advance Payment ▼

Current	RM 10.00
Advanced x 0	RM 0.00
Total	RM 0.00

SELECT POLICY

CRITICAL COVER
Policy Number:XXXXXXXXXXXXXXXX
Person covered:XXXXXXXXXXXX
Premium amount: RM 3,080.00
Paid ANNUALLY
Due on 02 March 2018

Select the number of advanced payments

No Advance Payment ▼
No Advance Payment
1
2
3
4

Current	RM 3,080.00
Advanced x 0	RM 0.00
APL	RM 5,767.96
PL	RM 3,342.81

PAY ONLINE VIA **DEBIT/CREDIT CARD on MY AIA**

Step 1	Step 2	Step 3	Step 4	Step 5	Step 6
Click Pay Online/ Make a Payment	**Select Policy/Certificate**	Review	Making the Payment	Payment Confirmation	Transaction History

2c) For the repayment of your Automated Premium Loan (APL) and Policy Loan select the respective boxes

You can choose to pay in full or any amount of the APL/Policy Loan, subject to a minimum of RM100

← **MY PAYMENTS**

① — ② — ③

MAKE A PAYMENT

Please select the policies that you would like to pay for.
You can also pay for your policies in advance.

AIA VITALITY
AIA Vitality Membership No.: XXXXXXXXXXXXXX
Member Name: XXXXXXXXXXXX
Fee/s (including GST):RM 0.00
Due on 25-Aug-2018

Select the number of advanced payments		
	Current	RM 10.00
No Advance Payment ▼	Advanced x 0	RM 0.00
	Total	RM 0.00

SELECT POLICY

☐ **CRITICAL COVER**
Policy Number: XXXXXXXXXXXXXXXX
Person covered: XXXXXXXXXXXX
Premium amount: RM 3,080.00
Paid ANNUALLY
Due on 02 March 2018

Select the number of advanced payments		
	Current	RM 3,080.00
No Advance Payment ▼	Advanced x 0	RM 0.00
✔ APL - RM 5,767.96	APL	RM 5,767.96
✔ Policy Loan - RM 3,342.81	PL	RM 3,342.81

Editable Fields

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PAY ONLINE VIA DEBIT/CREDIT CARD on MY AIA

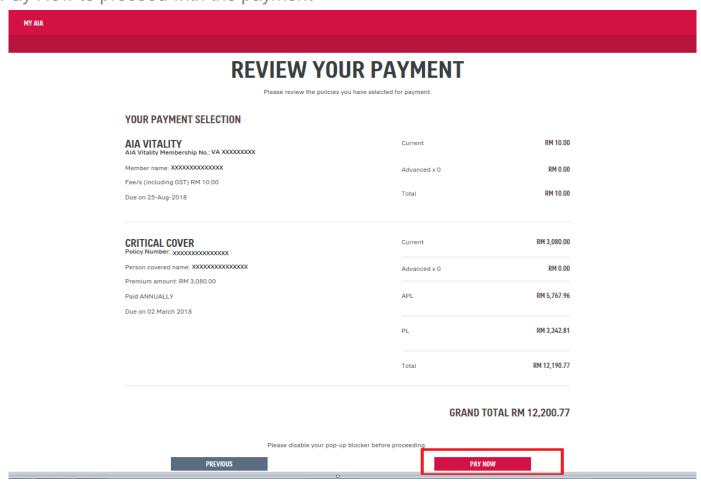| Step 1	Step 2	Step 3	Step 4	Step 5	Step 6
Click Pay Online/ Make a Payment	Select Policy/Certificate	**Review**	Making the Payment	Payment Confirmation	Transaction History

3) All the information selected in Step 2, will be displayed for your review.
   Select Pay Now to proceed with the payment

MY AIA

REVIEW YOUR PAYMENT

Please review the policies you have selected for payment.

YOUR PAYMENT SELECTION

AIA VITALITY
AIA Vitality Membership No.: VA XXXXXXXXX

Member name: XXXXXXXXXXXXX	Current	RM 10.00
Fee/s (including GST) RM 10.00	Advanced x 0	RM 0.00
Due on 25-Aug-2018	Total	RM 10.00

CRITICAL COVER
Policy Number: XXXXXXXXXXXXXX

Person covered name: XXXXXXXXXXXXXX	Current	RM 3,080.00
Premium amount: RM 3,080.00	Advanced x 0	RM 0.00
Paid ANNUALLY		
Due on 02 March 2018	APL	RM 5,767.96
	PL	RM 3,342.81
	Total	RM 12,190.77

GRAND TOTAL RM 12,200.77

Please disable your pop-up blocker before proceeding.

PREVIOUS	PAY NOW

PAY ONLINE VIA DEBIT/CREDIT CARD on MY AIA

| Step 1 Click Pay Online/ Make a Payment | Step 2 Select Policy/Certificate | Step 3 Review | **Step 4 Making the Payment** | Step 5 Payment Confirmation | Step 6 Transaction History |

4) Complete your payment details:

(a) Enter your **Visa/Master Debit/Credit Card** details and complete the required fields on the Online Payment page

(b) Next, click **Proceed**

(c) You will then need to enter the **One Time Pin (OTP)** provided by your credit card issuing bank to complete the transaction

PAY ONLINE VIA DEBIT/CREDIT CARD on MY AIA

Step 1 Click Pay Online/ Make a Payment	Step 2 Select Policy/Certificate	Step 3 Review	Step 4 Making the Payment	**Step 5 Payment Confirmation**	Step 6 Transaction History

5) You will be directed to the acknowledgement page upon successful payment.
An acknowledgement email and SMS will also be sent to the email address and mobile number saved under "My Profile"

PAY ONLINE VIA DEBIT/CREDIT CARD on MY AIA

Step 1 Click Pay Online/ Make a Payment	Step 2 Select Policy/Certificate	Step 3 Review	Step 4 Making the Payment	Step 5 Payment Confirmation	Step 6 Transaction History

6) To view your online payment transaction history:
From the Homepage, select **My Profile > My Payments > View Transaction History > Online Payment**