

Results of a 2009 GfK Roper Public Affairs & Media survey comparing public service institutions





or the sixth consecutive year, the American public has rated PBS the most trustworthy institution among nationally known organizations and an excellent use of tax dollars. This year, the study included questions to gauge satisfaction with children's programming across broadcast and cable networks; PBS prevailed as the favorite.

The annual national survey was conducted by the non-partisan, international research company GfK Roper Public Affairs & Media in January 2009. The report captures the results of an opinion survey that included 1,009 participants across the country and measured how American adults ages 25 to 75 rated PBS in comparison with other public institutions, including television broadcast and cable networks.

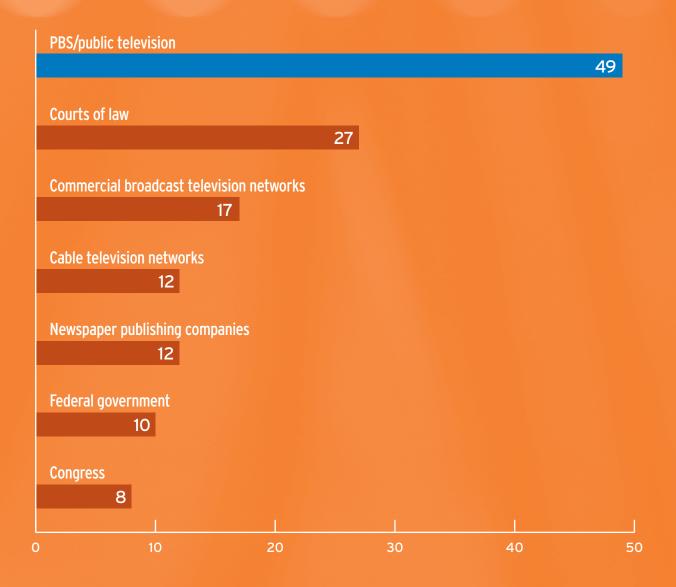
The following graphs highlight the main points of this survey. The full GfK Roper™ report is available at pbs.org/roperpoll2009.

> GfK Roper Public Affairs & Media is a division of GfK Custom Research North America specializing in customized public opinion polling, media & communications research, and corporate reputation measurement - in the US and globally. In addition to delivering a broad range of customized research studies, GfK Roper Public Affairs & Media draws from GfK's syndicated consumer tracking services, GfK Roper Reports<sup>®</sup> US and GfK Roper Reports<sup>®</sup> Worldwide, which monitor consumer values, beliefs, attitudes and behaviors in the US and more than 25 other countries. Headquartered in New York, GfK Custom Research North America is part of the GfK Group. With home offices in Nuremburg, Germany, the GfK Group is the No. 4 market research organization worldwide. Its activities cover three business sectors: Custom Research, Retail and Technology, and Media. The Group has more than 115 companies covering 100 countries. For further information, visit: www.gfk.com

# PBS Trust

### How much do you trust each organization?

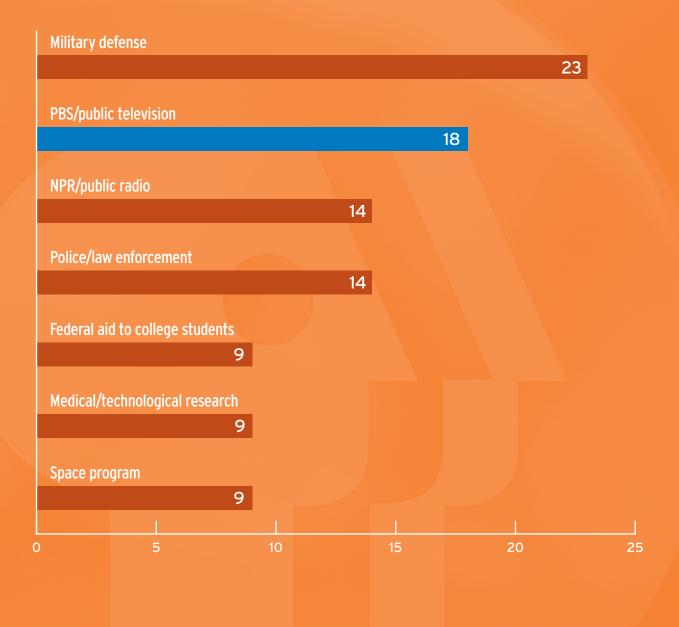
Percent saying they trust the organization "a great deal" (on a four-point scale: a great deal, somewhat, not too much, not at all).



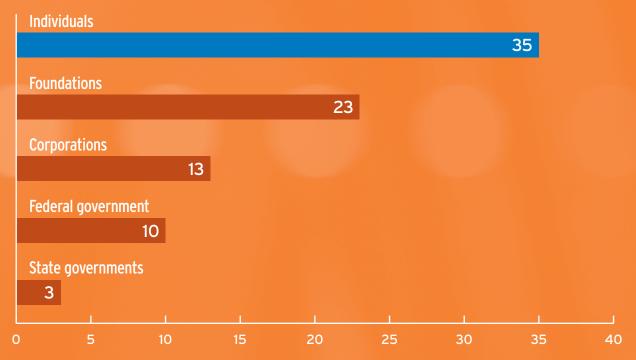
# PBS Value

The federal government provides many services that are funded with tax dollars. For each of the following services the federal government provides using tax dollars, please rate the value that you receive.

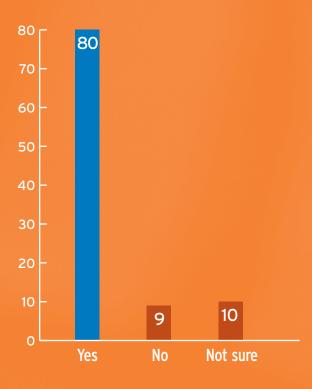
Percent saying each institution is an "excellent" value for tax dollars (on a four-point scale: excellent, good, not too good, poor)

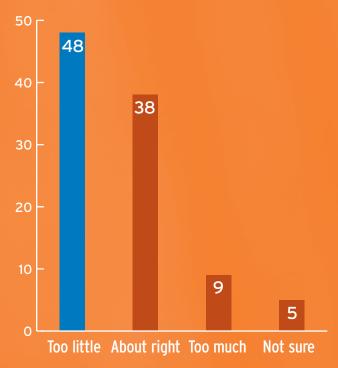


## Who provides PBS most of its money?



Is the money that is given to PBS stations from government, corporations and individuals money well spent? Public broadcasting receives 15% of its funding from the federal government. This translates to about one dollar per person per year of government support. Do you believe this amount is "about right," "too little" or "too much"?





## PBS TV Networks

How much do you trust the news and public affairs programs that networks broadcast? Percent that trust "a great deal" (on a four-point scale: a great deal, somewhat, not too much, not at all).

PBS/public television				43	
CNN			28		
FOX News Channel			27		
NPR/public radio		2	26		
ABC		21			
CBS		21			
NBC		20			
MSNBC		19			
Ċ	0 10	20	30	40	J 50

In your opinion, how important is it that we have public television / commercial broadcast television / cable television?

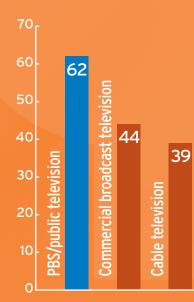
Percent saying "very important" for each question (on a four-point scale).

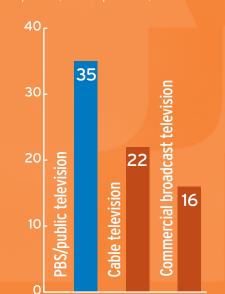
On the whole, are you satisfied with the current public television / commercial broadcast television / cable television programming?

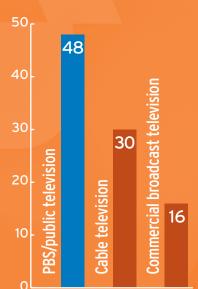
Percent saying "very satisfied" for each question (on a four-point scale).

On the whole, are you satisfied with the current public television / commercial broadcast television / cable television programs for children 2-8?

Percent of parents saying "very satisfied" for each question (on a four-point scale).







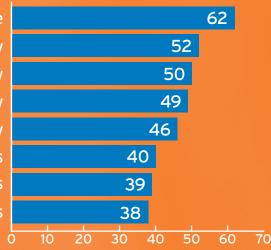
PBS Fairness

When it comes to news coverage, investigations and discussions of major issues, would you say these networks' programs are strongly liberal, moderately liberal, moderately conservative, strongly conservative or are they mostly fair?

	LIBERA	LIBERAL				CONSERVATIVE
PBS/public television	30	30		43		12
ABC		42				11
NBC		40				13
CBS		41				9
NPR/public radio	28	28		33		9
CNN		40		32		12
Fox News Channel	18	28		40		
MSNBC		39		27		11

## PBS Important Issues

How well do PBS programs—for both children and adults—address these items? Percent saying "very well" (on a four-point scale: very well, moderately well, not too well, not at all well).



Provide people access to arts and culture Promote an understanding of American history Improve literacy Promote an understanding of science and technology Inform people about America's ethnic and cultural diversity Provide access to a variety of viewpoints Inform people about important political and social issues Inform people about health issues



PBS, with its 356 member stations, offers all Americans from every walk of life — the opportunity to explore new Each month, PBS reaches more than 115 million people on-air and online, inviting them to experience the worlds of science, history, nature and public affairs; hear diverse viewpoints; and take front row seats to world-class drama and performances. PBS' broad array of programs has been consistently honored by the industry's most coveted award competitions. Teachers of children from pre-K through 12th bring classroom lessons to life. PBS' premier children's TV programming and Web site, pbskids.org, are parents' and teachers' most trusted partners in inspiring and nurturing curiosity and love of learning in children. More information