

PeopleSoft Can Do That?

Webinar December 11, 2012

Agenda

Emtec Overview

PeopleSoft Update

Reporting

User Experience

Operational Enhancements



About Emtec

- 14 Locations Worldwide
- 850 Associates
- \$250MM IT Services Provider
- Publicly Traded: OTC/ETEC
- Management Team
 - Growth Oriented
 - Successful Track Record
 - Consistent Profitability
- A growing portfolio of services
- Emerging Solutions acquired by Emtec in August 2011

North America





What Makes Emtec Different

The Right Size

Big enough to address market needs – Small enough to care

Localized Expert Pool

Enables rapid and meaningful impact and results

True Management Access

Ensures flexibility and alignment

CLIENTS FOR LIFE:

Built on more than 45 years of delivering client success



Emtec Services

CONSULTING SERVICES

- IT Strategy & Planning
- IT Performance & Governance
- Project Management

- IT Process Improvement
- BI Consulting

INFRASTRUCTURE SERVICES

ITSM

- Business Application Infrastructure
- Data Center
- End User Computing

Platforms

PACKAGED APPLICATION SERVICES

- Oracle PeopleSoft
- Salesforce
- Fusion Applications
- Hyperion

- E-Business Suite
- Microsoft Dynamics

CLOUD TECHNOLOGIES

- Salesforce Solutions
- Private Virtual Cloud

Force.com

- Cloud Applications
- Cloud Strategy & Planning
- Cloud Development & Technology

APPLICATION DEVELOPMENT & MANAGED SERVICES

- Emtec.

 Business & Technology Empowered
- **Custom Development**
- Managed Services

Testing Services

IT Staffing

PEOPLESOFT UPDATE

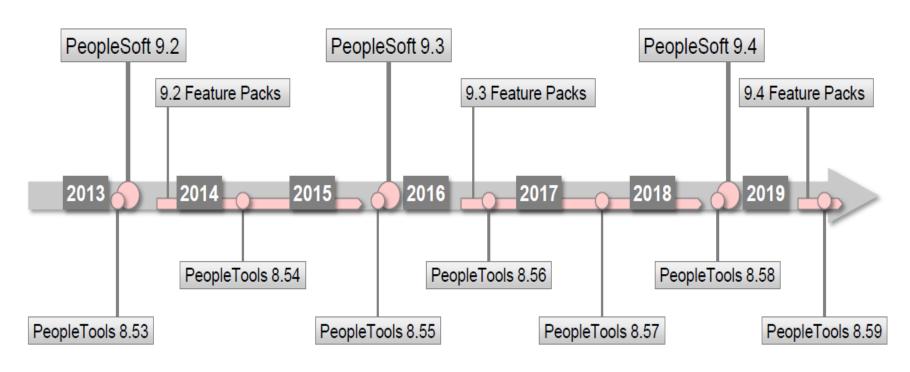


PeopleSoft Update

- Release 9.2
 - Expected release first half of 2013
 - Direct upgrade path from 8.9, 9.0 and 9.1
 - Focus on making PeopleSoft:
 - More Intuitive for end users via Activity Guides / Train Stops
 - Access to Actionable Information via Pivot Grids
 - Increased User Effectiveness with Workcenters
 - Enable your mobile workforce
- PeopleTools 8.53
 - Expected late 2012 / early 2013



PeopleSoft Roadmap



Ongoing Delivery of Off-Cycle Capabilities

PeopleTools Releases & Feature Packs 12 -18 Months

Major Releases Every ~3 Year



REPORTING

PeopleSoft Pivot Grid



PeopleSoft Pivot Grid

Overview

- Similar to Pivot Tables in Excel
- Advanced reporting technology that enables users to visually display data
- Performs operations such as pivoting and filtering
- Uses data sources like PeopleSoft Query
- Can view data in 3 different visualizations:
 - Grid only
 - Chart only
 - Grid and chart
- Chart and grid are synchronized



Display Components

Grid Display Component

- Based on existing PS analytic grid
 - Has 3 axes—row, column, and filter
- Enables multilevel display and drag-and-drop operation

Chart Display Component

- Grid and chart display option
 - Pivot Grid uses the result set that was retrieved while populating the grid for chart display
- Chart only display option
 - Users can drill down on the chart by clicking the data points of the chart to display details
 - Drill out option is available as a locator link at the top of the chart.
 Clicking the drill out link restores the chart to its earlier state



REPORTING

PeopleSoft
Business Intelligence Publisher



Business Intelligence (BI) Publisher

Overview

- Also known as XML Publisher
- New reporting platform standardized across all PeopleSoft applications (i.e. Fusion, Hyperion)
- Reporting solution to manage and deliver reports
- Enables users to view reports online
- Design and create report layout templates with the more common desktop applications
- Single template can generate reports in many formats (PDF, RTF, Excel, HTML) and in many languages
- Approach reduces report maintenance, templates, and translations
- Allows document and template branding

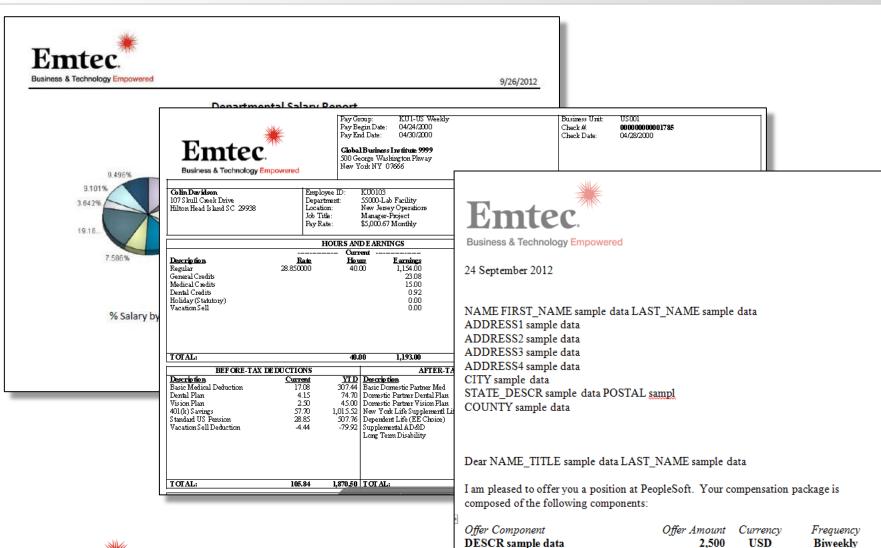


BI Publisher Benefits

- Lower report and form generation development costs
- Eliminate the need to reverse engineer government forms into Crystal or SQR
- Separation of report data (logic) from report format
- Re-use report data into multiple formats
- Ability for end users to create report layouts from familiar desktop applications
- Integrated data extracted from PS Query
- Templates can be branded or content can be modified to fit an organization's needs



BI Publisher Branding Examples



BI Publisher Samples

Management Reports

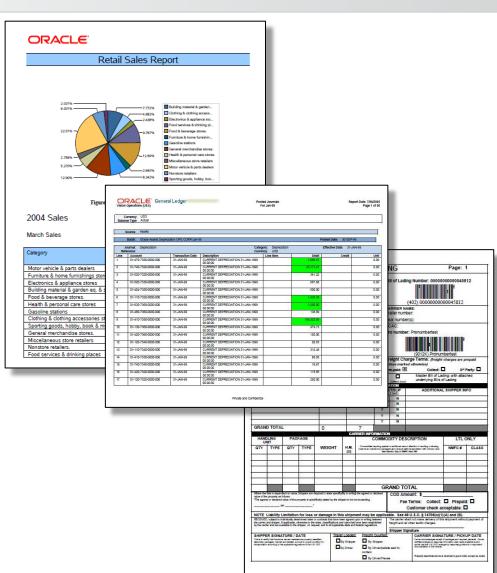
 Chart with summary functions and table with detail records

Operational reports

 Re-grouping, conditional highlighting, summary calculations, running page totals

Bill of Lading

 High fidelity, using tables and barcode fonts





REPORTING

PeopleSoft
Connected Query



Connected Query

- Connected Query enables you to create a single XML file based on a set of queries with parent-child relationships
- User create a set of linked simple queries to collect data from multiple tables instead of creating a complicated query with multiple equal, outer joins, and grouping conditions
- When two or more SQL statements are linked with left outer join to the same query.
- Connected Query enables you to collect data similar to query performing left outer joins. In contrast to query, Connected Query enables you to link multiple queries to a single parent query.
- As a tool in the process of replacing Crystal reports (that use subreports) with XML Publisher reports.



USER EXPERIENCE

PeopleSoft Related Content

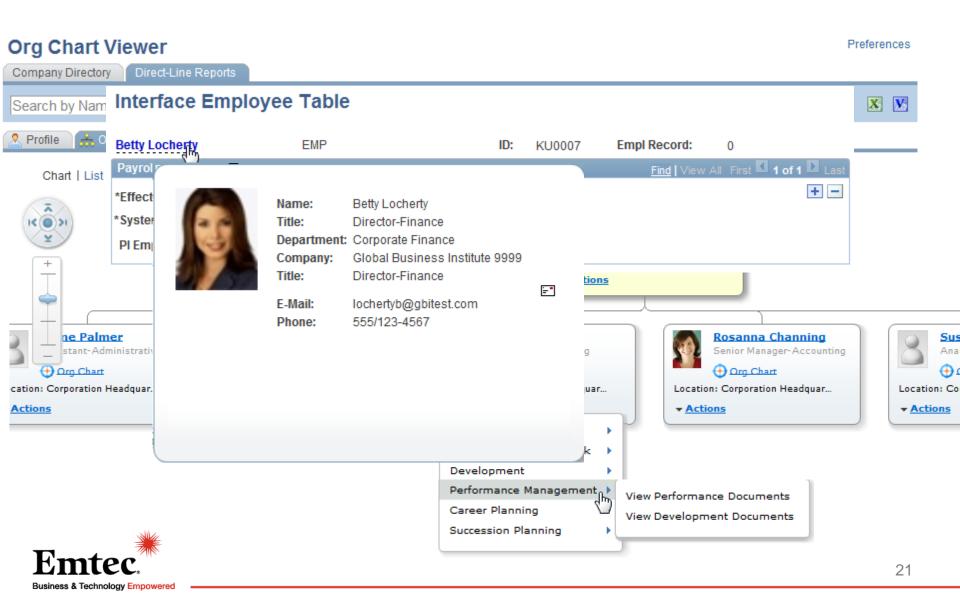


Related Content

- Linking application pages with collaborative, analytical, and informational content
 - Essentially extra information related to a transaction
 - Discussions, Links (intra-portal or external), Tags
- Related Action
 - Ties additional actions to transactions
 - Modal window no need to leave transaction page
 - Appears as red glyph in designated field
- Related Content Benefits
 - Eliminates customizations
 - Open Framework
 - Customers develop services
 - Interactive
 - Secure



Related Content – HCM examples



Related Content – Future Enhancements

- PeopleSoft 9.2 enhancements to Related Content
 - Embedded operational metrics
 - Order fulfillment effectiveness
 - Average time to pick/pack/ship
 - Contracts
 - Bill Plans
 - Revenue Plans
 - Contract Terms
 - Inventory analytics
 - Incorporated anywhere as Related Content
- Related Actions on Pivot Grids in 9.2

PS 9.2 release notes: https://blogs.oracle.com/peoplesoft/entry/peoplesoft_hcm_and_fscm_9



USER EXPERIENCE

PeopleSoft Pagelets



Pagelet Information

- User-defined independent component on a PS page
- Types of Pagelets
 - Homepage Pagelets
 - 2 or 3 column view on user's homepage
 - Some options wide and narrow versions of pagelets
 - Workspace Pagelets
 - Used for members of collaborative workspaces
 - Virtual team room
 - Used for projects
 - Template Pagelets
 - Added to a PeopleSoft template
 - Portal template organization and layout of pagelets on portal
 - Multiple template Pagelets make up a portal template
- Personalization
 - Dragging and dropping under Personalize Layout page
 - 2 or 3 columns, with as many pagelets as user desires

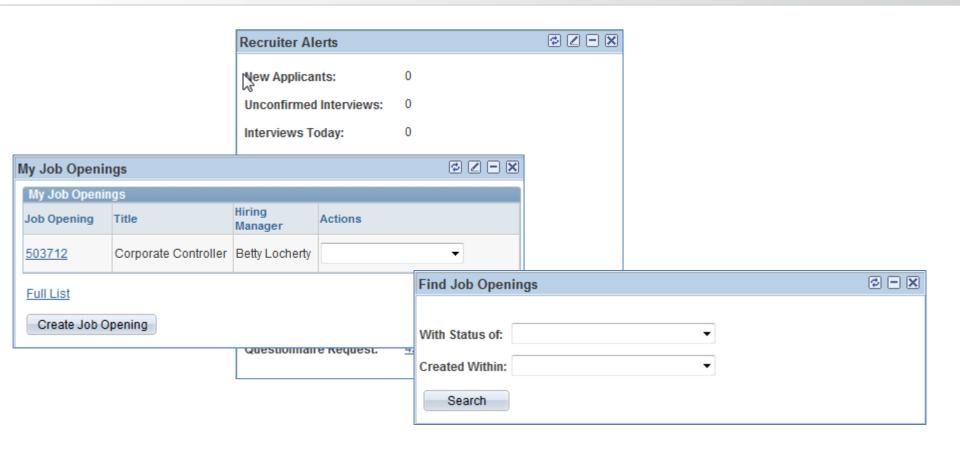


Pagelet Example – Homepage Pagelets





Pagelet Example – HCM Pagelets





Pagelets – Future Enhancements

- PeopleSoft 9.2 Pagelet enhancements
 - Standard Delivered Pagelets
 - My Work
 - My Links
 - Queries
 - Reports & Processes
 - Staffing
 - Rapid action staffing
 - With Related Actions, modal window capability

PS 9.2 release notes: https://blogs.oracle.com/peoplesoft/entry/peoplesoft-hcm and fscm 9



USER EXPERIENCE

PeopleSoft WorkCenters



WorkCenter Pages

- User portals for specific roles; role-based homepage

 - Homepage User customized WorkCenter Technology Duilt homepage
 - Menu in one column work space in another column
- Streamlined user interface that reduces the need for navigation
 - Increased productivity—centralized daily work organization
- Available as part of People Tools
- Built on templates, similar to portal products
- Incorporates Related Content and Pagelets
 - Use template or homepage Pagelets

Pages

With WorkCenter

Can also include a variety of related content services pagelets

Oracle White Paper, April 2011

http://www.oracle.com/us/products/applications/peoplesoft-enterprise/tools-tech/peoplesoft-applications-portal-359196.pdf



WorkCenter Pages - Benefits

One location

- Consolidated delivery of actionable info
- Less navigation, fewer open windows

Interruption mitigation

- All PeopleSoft work saved on one page
- Less work lost upon interruption of a task
- Increased efficiency in switching tasks
 - Within and outside of PeopleSoft

Complete picture view

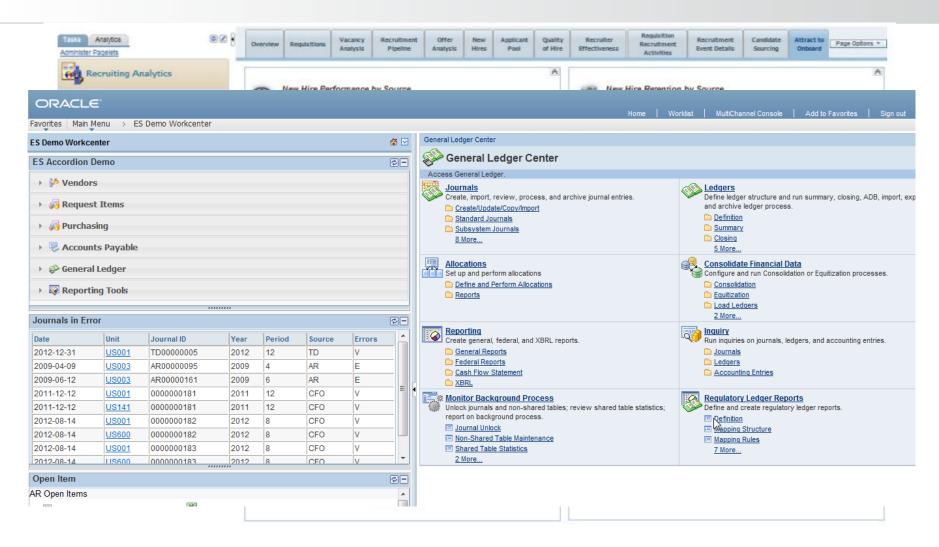
View transactions throughout entire process

Oracle White Paper, April 2011

http://www.oracle.com/us/products/applications/peoplesoft-enterprise/tools-tech/peoplesoft-applications-portal-359196.pdf



WorkCenter Pages - Samples





WorkCenters – Future Enhancements

- PeopleSoft 9.2 WorkCenter enhancements
 - Four standard delivered pagelets
 - My Work, My Links, Queries, Reports & Processes
 - Pre-configured by user roles
 - Payables
 - Billing
 - Receivables
 - General Ledger
 - Supply and Demand
 - Staffing
 - Contracts
 - Grants
 - Projects
 - Supplier Admin
 - SRM Buyer Admin

PS 9.2 release note: https://blogs.oracle.com/peoplesoft/entry/peoplesoft-hcm and fscm 9



ENHANCEMENTS

PeopleSoft Approval Framework



Approval Framework

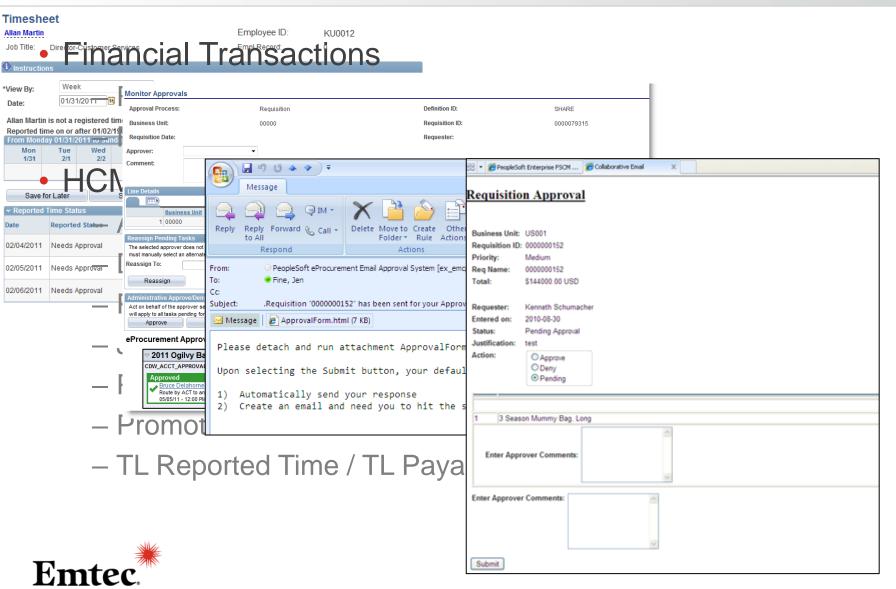
- Also known as the Approval Workflow Engine (AWE)
- Configurable Workflow
 - Setup for approvals, rules and routings maintained online
 - Enables Email based approvals

Enhancements

- Functionality extended to new modules
- Approval through Outlook email some mobile support
- Configured online, rather than in App Designer
- Approval Monitor tracks document throughout process
- Setup workflow by Business Units
- Approval at Header or Line level, rather than by accounting field
- User-defined approval hierarchy; dynamic roles list
- Easily configurable Timeout Options
- Ad Hoc reviewers and approvers



Example – PS Monitor → Email → HTML Approval



Business & Technology Empowered

ENHANCEMENTS

PeopleSoft Testing Framework



PeopleSoft Testing Framework

Overview

- -Record and playback tool
- Automates tasks within the PeopleSoft application
- -Included in Tools 8.51
- Replicates actions of a single user executing functional tests against the PeopleSoft application
- Users record manual test procedures and save them within the framework
- Stored in database as App Designer Objects
- -Assists with Change Impact Analysis



PTF Benefits and Limitations

Benefits

- Automates testing to increase efficiency and accuracy
- Ensures coverage of functionality
- Reduces testing time and resources
- Easily migrate test assets between environments
- No additional software costs
- Differs from other record and playback tools

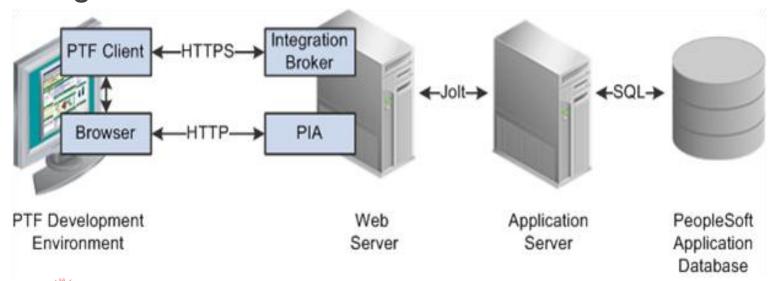
Limitations

- Unable to validate image appearance, position of data and online objects
- Not a load testing tool
- Lacks certain user functions, like drag and drop
- Recognize/validate objects in 3rd party applications



PTF Architecture

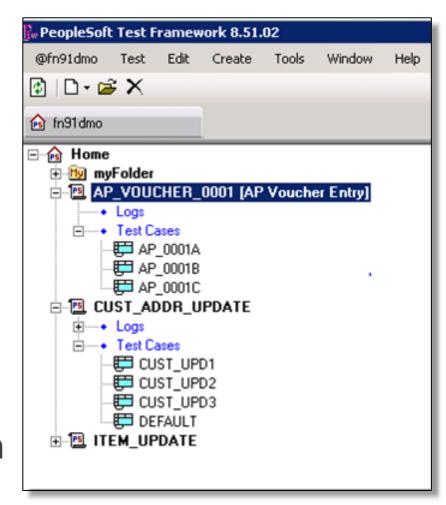
- Standalone program that runs on a Windows workstation
- Connects to the PS application database using a secure HTTPS connection through Integration Broker Web Services
- Connects to the PS application that is to be tested through a IE browser session





PTF Explorer

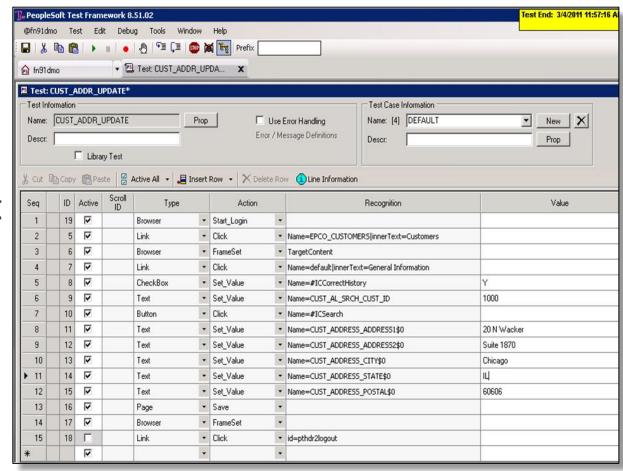
- Access to PTF Test Assets
 - -Tests
 - -Test Cases
 - -Libraries
 - -Logs
- Tree Structure
- Used to create/delete tests and folders, copy and move tests, and open test assets





PTF Test Editor

- Record and edit test scripts
- Add, copy and delete test steps
- Create and edit test cases
- View both test and test case in a single window
- Debug tests





Leverage PTF in your next project

- Identify and plan PTF usage early
 - Will take time to migrate scripts to PTF
- Train end-users and development staff on how to utilize PTF record and playback features
- Focus on key business processes first
- Make sure test cases ready for Unit Testing and System Testing
 - Provides opportunity to "test" testing framework prior to UAT



When to use PTF

- New Implementation projects
- Limited/No existing testing documentation
- Limited functional resources to participate in testing
- Highly customized environment
- Significant ongoing development projects
- Routinely deploying patches and fixes
- Committed to PS Platform



PTF Best Practices

- Consistent Naming Conventions
 - Be descriptive by including module, priority, and project name in description
- Record test whenever possible
 - Record every testing step to be more accurate than manually constructing through Test Editor
- Clean Up Tests
 - Review tests to remove unnecessary steps in process
- Use Process Object Types
 - Eliminates need for steps in run processes
- Dynamic Tests
 - Reserved words, variables, conditional logic



PTF in Action

Demo



Questions?

