

## APPENDIX G

### PERFORMANCE WORK STATEMENT FOR PACKING, CONTAINERIZATION AND LOCAL DRAYAGE OF DIRECT PROCUREMENT METHOD (DPM) PERSONAL PROPERTY SHIPMENTS

#### PART I – DESCRIPTION OF SERVICES

##### A. SCOPE OF WORK

The contractor will furnish all personnel, equipment, facilities, supplies, services, and materials, except as specified herein as government-furnished, for the preparation of the personal property (including servicing of appliances) of Department of Defense (DoD) personnel for shipment, drayage and/or storage and related services through the DPM. Work to be performed will be those services in the Schedules awarded to the contractor as outlined in individual Contract Line Item Number (CLIN) items (see Attachment G3). [Table G-1](#), Task/Type of Move Matrix, shows which tasks normally apply to each type of move. The contractor shall furnish all materials except Government-owned containers (Federal Specification PPP-B-580), all equipment, plant and labor; and perform all work in accomplishing containerization of personal property for overseas or domestic movement or storage, including stenciling, cooperage, drayage of personal property in connection with other services, decontainerization of inbound shipments of personal property; and the handling of shipments into and out of the Contractor's facility. Specific requirements for each task are described below. If specific instructions or requirements are not provided, commercial standards of services and best business practices are acceptable. Excluded from the scope of this contract is the furnishing of like services or materials which are provided incident to complete movement of personal property when purchased by the Through Government Bill of Lading or other method/mode of shipment or property to be moved under the Do-It-Yourself moving program or otherwise moved by the owner. The contractor shall perform services within the following defined areas of performance, which include terminals identified in the Schedule and/or individual CLIN items. The Government will consider all areas of performance described in the Schedule and/or individual items as including the contractor's facility, regardless of geographical location.

1. [Premove Survey](#). The contractor will determine the nature of personal property offered for shipment either by physical inspection or telephone survey with the customer. The survey will be conducted at a time and date mutually agreed upon between the contractor and the customer. Any pack/pickup date changes will be coordinated with the ordering officer.
2. [Weighing](#).
  - a. The gross, tare, and net weight of all shipments will be determined through the use of scales properly certified by a state inspector of weights and measures in accordance with (IAW) the regulations of the state or district having legal jurisdiction over the scales. Personnel designated to operate the scales will be licensed or otherwise qualified as weigh masters if required by the state, commonwealth, or district. When a metric scale is utilized, the contractor will use 1 kilogram per 2.2 pounds for conversion.
  - b. The contractor will submit weight tickets, reflecting gross, tare, and net weight, in duplicate, properly certified IAW federal, state, and commonwealth or district regulations to the ordering officer with documentation (Contract Data Requirements List [CDRL] 0002).
  - c. When scales are not available or their use is not practical, the application of a constructive weight of 7 pounds per cubic foot will be used provided prior written approval is obtained from the ordering officer. (See [Paragraph A.2.d](#) for constructive weight of professional books, papers, and equipment [PBP&E], also known as PRO or PRO-Gear.)

- d. When PBP&E are included as part of the shipment, the weight of each item individually described on the inventory will be entered on the same line of the inventory next to the description. The total weight of such articles will be annotated separately on the inventory and packing list. The PBP&E weight may be obtained using bathroom or platform type scales. If it is not possible or practical for the contractor to weigh the items at the time of packing and pickup, and there is no cube indicated on the inventory, a constructive weight of 7 pounds per cubic foot will be used for PBP&E.
  - e. The weight tickets will contain the name and address of the weighing station, date, name of contractor, van or trailer number, name of customer, call number assigned by the ordering officer, and signature of the weigh master.
  - f. For inbound personal property, the contractor will bill on the origin net weights obtained from the Personal Property Government Bill of Lading/Bill of Lading (PPGBL/BL) or other movement document and need not submit a weight certificate, unless a reweigh is ordered. When a reweigh is ordered, the contractor will bill on the reweigh weight.
  - g. If the PPGBL/BL, movement document, or container does not reflect the net weight for inbound shipments or if the PPGBL/BL is unavailable at the destination, the contractor will bill on the origin gross weights obtained from the PPGBL/BL, or other available sources, such as containers or supporting documentation. The contractor is required to use all means available (containers, supporting documentation) to obtain a net weight prior to submitting the bill. If the bill is submitted on the origin gross weight, the contractor is paid for the gross weight based on the net weight bid price.
  - h. The contractor will perform reweigh services when ordered. The reweigh will normally be requested at the time the delivery order is placed and will be performed IAW instructions set forth in [Paragraph A.2.a](#). When so advised by the ordering officer, a designated representative of the ordering officer or the customer will be permitted to accompany, in a separate conveyance, the contractor to witness the reweigh. This would be at no extra charge and the contractor would not provide the separate conveyance.
  - i. When a reweigh is ordered, the contractor will furnish the ordering officer weight tickets in duplicate within 7 workdays of completion of the service.
  - j. When the weighing of a shipment at origin is witnessed by the Personal Property Shipping Office (PPSO), the back of all copies of the weight ticket will be annotated with the statement “weight observed” and verified by the signature of the PPSO. The number 7 copy of the PPGBL/BL (property received copy) will be similarly annotated prior to mailing to the destination PPSO. When computer-generated PPGBL/BLs are used, the copy going to the destination PPSO will be annotated.
  - k. [Billing Procedures](#). For Continental United States (CONUS) activities, to include Hawaii and Alaska, shipments are payable on the basis of 100-pound minimum weight for unaccompanied baggage (UB) and a 500-pound minimum weight for household goods (HHG), net or gross weight, as indicated in the bid item. For overseas activities, excluding Hawaii and Alaska, shipments are payable on the actual net weight shipped.
  - l. Actual pieces, weight, and cube of UB shipments will be provided to the Transportation Office (TO)/PPSO prior to the issuance of the PPGBL/BL.
3. [Time Requirements](#).
- a. This contract begins January 1, \_\_\_\_, and ends December 31, \_\_\_\_, both dates inclusive. Any work ordered before, and not completed by the expiration date shall be governed by the terms of this contract. The Government will not place new orders under this contract that

- require that performance commence more than 15 days after the expiration date. The Government may place orders required for the completion of services (for shipments in the contractor's possession) for 180 days past the expiration date. The ordering officer will normally give the contractor notice to commence services ordered herein at least 1 full workday prior to the date specified. Oral orders will be confirmed in writing within 2 workdays following order acceptance by the contractor. The contractor will be available to receive orders between the hours 0800 and 1700. Upon request, the contractor will provide information as to whether the service will be performed between the hours of 0800 to 1200 hours or between the hours of 1200 to 1700 hours, based upon the best information available.
- b. The contractor will not begin pickup or delivery services at a customer's residence before 0800 hours or after 1700 hours without prior approval of the ordering officer and the customer. The contractor will not begin any service that will not allow completion by 2100 hours without approval by the ordering officer and the customer by 1630 hours of the scheduled date. When services cannot be completed on the scheduled date, the contractor will notify the ordering officer and the customer. In case of an approved suspension of operations, the contractor will assure his/her return the next workday at 0800 hours to complete the services.
  - c. If containerization is ordered at the contractor's facility, the HHG or UB will be picked up on the date and within the hours specified. Unless a longer period is authorized by the ordering office, the maximum containerization time allowed at the contractor's facility will be 3 workdays following the specified pickup date for HHG and 2 workdays following the specified pickup date for UB.
  - d. The contractor will accept from commercial carriers and pickup from commercial, air, water, and military terminals inbound shipments of HHG or UB. The contractor will notify the ordering officer upon arrival of a shipment but not later than 1200 hours of the next workday. Delivery will be affected within 3 workdays following the date of the contractor's arrival notification unless otherwise specified. For shipments in storage, the contractor will affect delivery to the residence within 3 workdays following notification for delivery by the ordering officer (e.g., if the ordering officer calls on Monday, the personal property will be delivered on or before Thursday). The contractor will not deviate from the specified delivery date unless approved by the ordering officer.
4. Preparation, Packing, Loading, and Containerization.
- a. Personal property will be prepared, packed, loaded, and containerized for all types of shipments destined for the CONUS or Outside CONUS (OCONUS). It is the contractor's responsibility to coordinate with the ordering officer container size and configuration for each mode of shipment prior to packing containers.
  - b. The contractor will perform all preparation and packing in a manner requiring the least cubic measurement, producing packages that withstand normal movement without damage to the container or contents and at a minimum of weight. All shipments will be protected from the elements (rain, snow, or sun) and theft at all times.
    - (1) Items of unusual nature may require disassembly service by a third party. The contractor will not arrange for third-party servicing without the authorization of the ordering officer. The charges for third-party service will be billed by the contractor as a separate charge on the invoice and supported with two copies of the third-party company's invoice. Examples of such items are shranks, wall units, grandfather clocks, and grand pianos.

- (2) The contractor will not be required to disassemble swing sets, outdoor recreation equipment, television and radio antennas, and similar articles. The customer will disassemble these items. Items disassembled by the customer will be shown in the remarks section of the inventory as Disassembled by the Owner (DBO).
- (3) Customer-Packed Items. The contractor will inspect and repack items already packed by the customer, with the exception of Attachment G3, Schedule I, Item 0006, Outbound Service-Unaccompanied Baggage Packed by Customer, and Item 0007, Outbound Service-Unaccompanied Baggage Packed By Customer-Consolidated Shipments/Government Facility. The carrier assumes liability for whatever they pack. The carrier has the right to inspect all items and will use the appropriate carton(s) to pack all items (e.g., clothes in wardrobe boxes), thereby affording items the proper protection. PPSOs will ensure items are shipped in sealed cartons for stacking in trucks/crates and to avoid pilferage. Therefore, one of two things must occur:
  - (a) The carrier packs all the contents in cartons and then stacks empty plastic totes or tubs separately for onward movement, or
  - (b) The customer provides an already-packed tote/tub and the carrier then inspects it and decides to do one of the following:
    - 1 Empty the tote/tub and place its contents in a carton, or
    - 2 Ship the tote/tub as is with contents (it will be the carrier's responsibility to place the tote/tub in a proper carton or container for safe movement; tape may not be placed directly on the tote/tub).

The above decision is at the carrier's discretion. Members/employees cannot insist that the contents must remain in the tote/tub, since the carrier assumes liability for the tote/tub and the contents.
- (4) Trunks and Footlockers. Trunks and footlockers may contain a properly packed quantity of HHG that is reasonable for the construction and condition of the container.
- c. When the ordering officer authorizes tailgating, the load will not extend beyond the surface of the tailgate or beyond the surface of the vehicle. The tailgated items will be protected from inclement weather by a suitable covering.
- d. Containerization. Containerization of outbound HHG and UB will be done at the member's/employee's residence, unless otherwise authorized by the ordering officer. The contractor will perform all exterior containerization services as prescribed in Paragraph A.7 for the type of articles, destination, and method of shipment designated by the ordering officer.
  - (1) Firearms. When firearms are included in containerized shipments, they will be placed in the number one container in such a manner to permit easy withdrawal for inspection. Make, model, caliber or gauge, and serial number of the firearm will be listed on the inventory form (see Paragraph A.5.c).
  - (2) Boats. Boats may include, but are not limited to, the following: canoes, skiffs, light rowboats, kayaks, and sailboats. The contractor will be required to accept a boat and/or boat trailer less than 14 feet in length or over 14 feet in length (member only) but less than 500 pounds in weight from a customer. Employees are limited to domestic shipment of boats and their associated trailer that can be transported in a moving van (e.g., canoe, kayak, rowboat, or outboard/inboard motorboat [14 feet or less]). Components and boat accessories that will not fit into an American Society for Testing and Materials (ASTM) D4169-14, Standard Practice for Performance Testing of

Shipping Containers and Systems or Military Surface Deployment and Distribution Command (SDDC) Pamphlet 55-12, Transportation and Travel Commercial Containers for Department of Defense Household Goods Shipments, container will be containerized IAW ASTM D6251/D6251M-011, Standard Specification for Wood-Cleated Panelboard Shipping Boxes. The customer will be responsible for any special crating or materials needed to move the boat by DPM.

- e. Security Seals. All exterior HHG/UB containers and boxes, including overflow and oversize boxes and rug tubes/cartons, will be sealed with accountable seals at the member's/employee's residence, unless otherwise authorized by the ordering officer. Sealing will be completed prior to any movement and the seal (control) numbers entered on the inventory, cross-referencing the container number. Two seals, as a minimum, for UB, will be used per box and seals will secure the access overlap top and ends. If only two seals out of a set of four are used, the seals not used will be destroyed at the time of sealing or given to the customer. Four seals, as a minimum, on HHG, will be used per box and seals will secure the access overlap door and side panels.
  - f. Removal of Debris. Packing and loading at the origin will include, as a minimum, removing from the member's/employee's residence all empty contractor-provided containers, packing materials, and other debris accumulated incident to packing and loading unless specifically waived by the customer in writing.
5. Tagging, Inventorying, and Packing List. The contractor, in coordination with the customer, will prepare an accurate, legible, HHG/UB descriptive inventory similar to Figure G1-1, Household Goods Descriptive Inventory. The contractor will count and examine all goods tendered for shipments, receipt for them, and make written exception for any goods not in apparent good order. All tagging will be accomplished prior to the removal of goods from the residence.
- a. Inventory Identification. Each carton will be marked to indicate the general contents and member's/employee's last name. Each carton will be tagged and inventoried as a separate inventory line item. Identify the cartons by type and cube with an indication of general contents, such as, linens, pots and pans, mirror carton, 3.5 cubic feet.
  - b. Inventory Symbols. The "Exception Symbols" and "Location Symbols," as shown in Figure G1-1, will be used to describe locations and exceptions. Locations and exceptions will be true and accurate. The omission of exception symbols will indicate good condition except for normal wear. Describe in as much detail as possible items of furniture; for example, television sets will be identified as being either "color" (C) or "black and white" (B&W) and console or portable. The contractor will annotate on the inventory item(s), such as TVs, stereo components, computer hardware, VCRs, and video cameras, by make, model, and serial number when these are visible on the outside of the item.
  - c. Each privately owned firearm will be annotated on the inventory by make, model, caliber or gauge, and serial number.
  - d. For PBP&E, ensure the term "PRO-GEAR (PRO)" is used to identify such articles on the inventory, together with the cube and weight of the individual carton; a line entry item for each container, such as, carton PRO 3 cubic ft., 53 lbs. These items identified by the customer will be separated from other items of the shipment, weighed separately, and placed in separate boxes or cartons to provide safe transportation. The symbol PRO will be used. The total weight of the packed professional items will be recorded on the last page of the inventory and on the packing list for outbound HHG and UB shipments.
  - e. Items disassembled by the contractor will be shown in the remarks section of the inventory as Contractor Disassembled (CD). Items disassembled by the customer will be shown in the

remarks section of the inventory as DBO. When an article is packed in an original container furnished by the customer, the inventory will indicate the type of article and will be shown as Contractor Packed (CP).

- f. Motorcycles, mopeds, and motor scooters will be inventoried as one line item, listing their serial number, make, year, model, and odometer reading. For international shipments, ensure one copy of the title and/or registration is attached to all copies of the PPGBL/BL/Commercial Bill of Lading/Transportation Control and Movement Document (TCMD).

**NOTE:** Motorcycles and mopeds that do not conform to vehicle emissions standards and motor vehicle safety standards of the destination country cannot be shipped as part of a HHG shipment.

- g. When the ordering officer permits the contractor to partially containerize a shipment at the warehouse, each item removed from the residence will be annotated on the inventory as Containerized Warehouse (CW).
- h. Inventory Form. The inventory form will bear the signature of the customer, and date signed, together with the signature of the contractor's representative and date signed certifying to its accuracy and completeness.
- i. The contractor will prepare the inventory in five copies for outbound HHG and UB shipments and in three copies for local drayage moves. The original and all copies will be legible and will bear the name and complete mailing address of the contractor. The original inventory will be furnished to the ordering officer, the contractor will retain one copy, and one copy will be given to the customer (CDRL 0003, Household Goods Descriptive Inventory). For HHG and UB, the contractor will place in a waterproof envelope secured to the No. 1 container: one copy of the inventory; one copy of the DD Form 1299, Application for the Shipment and/or Storage of Personal Property, Figure G-2, and if an overseas shipment, one copy of the member's/employee's orders and custom's document. Additionally, for HHG, the contractor will place an envelope containing the following documents in an easily accessible location inside the No. 1 container: one copy of the packing list and Exception Sheet for shipments released from non-temporary storage (NTS). For UB shipments, the contractor will place one copy of the member's/employee's orders inside the carton prior to sealing. The customer will be required to furnish all the necessary copies of his or her orders.
- j. Annotate the receiving document or inventory to show any overage, shortage, and damage found, including visible damage to external shipping containers and condition of security seals each time custody of the property changes from a storage contractor (warehouseman) to the contractor or from one contractor or carrier to another. When available, use the same inventory prepared at origin to verify delivery and condition of the articles at destination.
- k. Packing Lists. The packing list identified in Figure G1-2, Packing List of Household Goods, or a similar format, will be used. The contracting officer will advise the contractor as to the required packing list prior to the start date of the contract. The contractor will prepare a packing list at the time the goods are packed, noting the number of each piece, the weight, and the cubic measurement.
- l. Removal from NTS. When the personal property is to be removed from NTS, the contractor will obtain from the storage contractor two legible copies of the NTS inventory and in conjunction with the storage contractor, check each item of the storage lot IAW such inventory. If at the time each item is checked there is a difference in condition of the item from that listed on the NTS inventory, the contractor will prepare an Exception Sheet and such differing conditions will be noted thereon. When the contractor elects to make a new

inventory, differences as to condition of individual items, as compared with the NTS inventory, will be shown on an Exception Sheet as described above. In the event the opinions of the contractor's representative and storage contractor's representative differ as to shortages and overages or condition of an item(s), both opinions will be listed on the Exception Sheet and separately identified as to the source. Both parties will sign and date the Exception Sheet, each retaining a legible copy for their respective files (CDRL 0004, Exception Sheet). Such an Exception Sheet will remain an internal industry document. In the event a claim is filed, the contractor will provide legible copies of the Exception Sheet to the claims officer.

- (1) Preparation of Inventories. Inventories prepared on shipments released from NTS will indicate the same article identification and item number as on the NTS inventory or a cross-reference will be made on the new inventory indicating the item number and identification from the NTS inventory. The use of legible photo reproductions of the storage contractor's inventory in lieu of preparing a new inventory is permissible.
  - (2) Identify personal property by affixing a tag or tape to each article (not applicable to individual items in packing containers). Each shipment will be separately identified by lot number. Each article will be assigned a number that will correspond with the item number shown on the inventory form. The type of identification used and the method of affixing it to the article will be such as not to damage any article so identified.
  - (3) Identify items disassembled or serviced by the contractor or by a third party at origin and record such items in the remarks section of the inventory.
6. Appliance Servicing and Unservicing. The contractor will service and unservice appliances IAW manufacturer's specifications. If third-party servicing or unservicing is required and approved by the ordering officer, the contractor will bill the services as prescribed in Paragraph A.4.b.(1).
7. Containers and Vehicles
- a. Government-owned containers (GOCs). GOCs are containers constructed IAW Commercial Standard ASTM-D4169-14. GOCs also include those containers listed in SDDC Pamphlet 55-12, those meeting ASTM-D6251, and wooden overflow and oversize containers purchased by the government or received by the contractor awarded the Schedule II, Inbound Services contract. GOCs will be used to the extent as they are available for Schedule I, Items 0001 through 0005, before using contractor-furnished containers.
    - (1) All GOCs and contractor-furnished containers will be free of defects (holes, loose or broken framing, missing skids, caulking repairs, or separated plywood). Unacceptable containers are those that have been extended to accommodate oversize or overflow items, any panel bowed or bulging beyond their normal conformity, those with deteriorated plywood (either rotted or delaminated), those caulked on outside seams or joints, and those patched without the use of caulking compound. Patches on the outside surfaces are not acceptable because they increase the overall dimension and are subject to being scraped off during handling. The floor will be solid and all skids installed and in sound condition.
    - (2) All GOCs and contractor-furnished containers must conform to United States (U.S.) Department of Agriculture requirements for Wood Packaging Materials (WPM). WPM is defined as wood pallets, skids, load boards, pallet collars, wooden boxes, reels, dunnage, crates, frames, and cleats. Packaging materials exempt from the requirements are materials that have undergone a manufacturing process such as corrugated fiberboard, plywood, particleboard, veneer and oriented strand board. All WPM must be constructed from Heat Treated (HT) lumber (HT to 56 degrees centigrade for 30 minutes) and certified by an accredited agency recognized by the American Lumber

Standards Committee (ALSC), Incorporated, or an equivalent organization recognized by the host nation's government for WPM procured outside the United States IAW WPM policy and WPM enforcement regulations (<http://www.alsc.org>). Wood fumigated with methyl bromide is not authorized for use in the shipment of HHGs as damage may occur to the HHGs. All materials must include certification markings IAW ALSC standards and be placed in an unobstructed area that will be readily visible to inspectors. Pallet markings will be applied to the stringer or block on diagonally opposite sides and ends of the pallet and be contrasting and clearly visible. All dunnage used in configuring and/or securing the load will also comply with International Standards for Phytosanitary Measures Publication No. 15, International Standards for Phytosanitary Measures (ISPM): Guidelines for Regulating Wood Packaging Material (WPM) in International Trade and be marked with an ALSC approved dunnage stamp. Failure to comply with the requirements of this restriction may result in refusal, destruction, or treatment of materials at the point of entry. Additional information on WPM requirements can be found at <http://www.aphis.usda.gov>.

- b. Containers for articles such as large pieces of marble or glass table tops that require more protection than the standard packing techniques will be constructed IAW ASTM D6039/D6039M-11, Standard Specification for Crates, Wood, Open and Covered. These containers will be used for interior packing purposes.
  - c. Skids. Any container that will be handled with a forklift will be constructed with two or more skids. All wooden containers entering the Defense Transportation System (DTS) with a gross weight of 100 pounds or more or with length and width dimensions of 48 inches by 24 inches or more will be equipped with two skids of not less than a minimum of 3 inches high and 3-1/2 inches wide. Skid sizes will be IAW ASTM-D6251.
  - d. Banding. Containers of plywood construction will be banded IAW Commercial Standard ASTM D3953-13, Standard Specification for Strapping, Flat Steel and Seals, or of equal quality with nonmetal banding.
  - e. Cooping of GOCs will be performed when authorized by the ordering officer. Patches will not increase the overall container dimensions. All repairs will be done prior to delivery to residence.
  - f. Vehicles. The contractor will ensure that all vehicles used in the movement of personal property will be of a safe and sound condition so as not to permit damage to personal property. In addition, contractors must comply with the Federal Acquisition Regulation (FAR) 52.204-24 provision and FAR clause 52.204-25 at: <https://www.acquisition.gov/content/52204-reserved>.
8. Marking Exterior Shipping Containers. The contractor will mark all GOCs by stenciling with letters at least 1 inch high. Freehand marking will not be used. Felt-tip markers will not be used. All old shipment markings will be obliterated prior to delivery to residence. Each container will be stenciled with all required elements prior to departure from the warehouse.
- a. Permanent markings on containers will be legible and conform to Commercial Standard ASTM-D4169-14 and SDDC Pamphlet 55-12. The following permanent markings will be stenciled in black letters 1-1/2 inches high, Figures G1-3, Location of Permanent Markings on ASTM-D4169-14 Wood HHG Box, and G1-4, Location of Permanent Markings on MIL-STD-1489 HHG Box:



On one side and one end:

USE NO HOOKS  
STORE UNDER COVER  
US PROPERTY  
SDDC APPROVED

In the appropriate places:

CENTER OF BALANCE  
LIFT HERE  
FORKLIFT HERE

- b. On Commercial Standard ASTM-D4169-14 and SDDC Pamphlet 55-12 containers, the following additional permanent markings will be stenciled on one side and one end toward the top of the container in black letters 2 inches high. The contractor will stencil the word “UP” with an arrow pointing to the top of the container. Then under “UP” on an orange background not to exceed 8 x 10 inches in black letters approximately 2 inches high, the contractor will stencil “DPM.” The word “EXPEDITE” will be symmetrically spaced below in 1-1/2-inch high black letters. (See Figures G1-3 and G1-4.)
- c. Shipments identified as “BLUEBARK” will be stenciled in 1-inch letters with the code word BLUEBARK above the PPGBL/BL number.
- d. As a minimum, the property member’s/employee’s last name will be legibly hand written or stenciled on all containers for identification purposes prior to departure from the origin residence or other pickup point.
- e. Permanent markings on DPM HHG, Figure G1-5, Container Marking for Household Goods, and UB, Figure G1-7, Markings of Unaccompanied Baggage containers will be legible and conform to Commercial Standard ASTM-D4169-14 and SDDC Pamphlet 55-12. DPM HHG and UB containers will have a completed Military Shipping Label (MSL) affixed on one side and one end panel for all shipments entering the DTS, except for passenger bags and similar packages, which will have an MSL affixed to one surface. The MSL, Figure G1-6, Military Shipping Label for Personal Property, requires human-readable information as well as linear and two-dimensional bar codes. The human-readable and linear bar-coded portions of the MSL are prepared as described below and the two-dimensional bar code is prepared IAW Appendix R. If the shipping container does not lend itself to the application of the label, or if the label would cover or interfere with other required markings, the label will be attached to a general purpose tag or a placard. The general purpose tag or placard will be tied, wired, or otherwise fastened to the shipment unit or movement conveyance.
- f. The following listed human readable data and Code 39 linear bar codes will be placed on each MSL. Some entries are keyed to numbered blocks on the MSL, and some are in addition to that form’s requirements. The human readable unit of measure will be provided in U.S. standard terms (e.g., pieces, inches, feet, and pounds for measured items) and the data values will be rounded up to the nearest whole number with leading zeros suppressed. Also see Military Standard-129, Department of Defense Standard Practice, Military Marking For Shipment and Storage, and ANSI MH10.8.1.
  - (1) Transportation Control Number (TCN): Human readable and linear bar code using 1/2-inch high Code 39 format.
  - (2) Transportation Account Code (TAC), PPGBL/BL number, and carrier.
  - (3) From: The consignor Department of Defense Activity Address Code (DODAAC) and in-the-clear address.

- (4) Type Service: In-the-clear text (e.g., TGBL Cd J). The clear-text descriptions may be derived from the personal property TCN field 15 descriptions.
- (5) Ship to/POE: Three-digit air/sea port of embarkation (POE) code, and enough space for 5 lines of up to 35 characters for the in-the-clear address.
- (6) Transportation Priority: Bold text 3/4 inches tall.
- (7) POD: Three-digit air/sea port of debarkation (POD) code or blank.
- (8) Consignee/Mark For: Member's/employee's name, followed by the consignee DODAAC and/or Mark For in-the-clear address, and linear bar code using 1/2-inch high Code 39 format.
- (9) Weight: Actual gross weight (this piece) with unit of measure. Do not zero fill.
- (10) RDD: Three-digit code or blank for Required Delivery Date. Blank for classified unit move.
- (11) Cube: Cube (this piece) with unit of measure. Do not zero fill.
- (12) Tare Weight: Weight of container before loading personal property.
- (13) Date Shipped: Four-position code or in-the-clear date. Blank for unit move.
- (14) Net Weight: Weight of personal property loaded into a container.
- (15) Piece Number: The piece number (of total pieces) of this shipment and a linear bar code using 1/2-inch high Code 39 format. Do not zero fill. The piece number and total pieces may be expressed as "Piece Number of Total Pieces" to save space on the label.
- (16) Total Pieces: Total number of pieces in this shipment unit. Do not zero fill.
- (17) PDF417 2D symbol IAW with Appendix R.

**NOTE.** Social Security Number will not be stenciled on the container unless it is a part of the TCN. Failure to comply will be considered a violation and action will be taken by the PPSO.

- g. Carriers may optionally stencil shipment markings in addition to the MSL on the outside of containers. Freehand marking is not acceptable. Markings will be proportional to the available space on the container. Old markings not applicable to the current shipment will be permanently obliterated before the container's arrival at the member's/employee's residence. One copy of the member's/employee's orders will be placed in each container used to ship UB. When an order applies to more than one customer, the name of the customer to whom the baggage belongs will be identified.
- h. Overflow Containers. Overflow containers (Schedule I, Item 0003) will be limited to use for those items that accumulate over and above that which can be packed into an ASTM-D4169-14 or SDDC Pamphlet 55-12 container. The construction of an overflow container will be IAW ASTM-D6251. The overflow container normally is of lesser size than ASTM-D4169-01 or SDDC Pamphlet 55-12 containers and will be limited to one per shipment.
- i. Oversize Containers. Oversize containers (Schedule I, Item 0003) will be limited to use for a single item that exceeds the dimensions of and cannot be accommodated in ASTM-D4169-14 or SDDC Pamphlet 55-12 container and therefore requires a specially built container. One or more of this type may be required per shipment. These containers will be constructed IAW ASTM-D6251 and the exterior container dimensions furnished to the ordering officer.

- j. Other Shipments. Containers constructed for other shipments (Schedule I, Item 0003) will be constructed IAW ASTM-D6251. Other shipments are defined as small shipments that require a lesser size box (container) than specified in Commercial Standard ASTM-D4169-14 or SDDC Pamphlet 55-12.
- k. The contractor will report, store and, when directed by the ordering officer, reposition government-owned HHG containers. When repositioning is ordered, the contractor will load the GOCs on vehicles and deliver them to the site identified by the ordering officer.
  - (1) The outbound contractor, when directed by the ordering officer, will pick up and store empty GOCs from other local carrier or government facilities within the contract area of performance. When the contract is awarded to different contractors, storage of the GOCs is the responsibility of the outbound contractor unless otherwise directed by the ordering officer. The storage of containers contemplated under this contract means, as a minimum, that containers, if not stored within a building, will be stored in a manner to protect from precipitation, ground water or other moisture.
  - (2) GOC Report. The contractor will submit a GOC report (a local form or for Air Force Installations, AF Form 384, Government-Owned Container Control Record). The report will be submitted to the ordering officer 15 days after the contract start date and thereafter on the first workday of each month (CDRL 0005, Report of Government-Owned Containers). The contractor will keep an accurate, up-to-date count of all GOCs.
  - (3) Serviceable/Unserviceable Containers. The contractor will not commingle serviceable or unserviceable containers. After inspection by the ordering officer, these two categories of containers will be segregated. The ordering officer and contractor will mutually agree upon the inspection and disposition schedule. Unserviceable containers will be disposed of at no cost to the government.
  - (4) The new outbound contractor will pick up the serviceable empty GOCs from the previous contractor(s) not later than 30 calendar days after commencement of the contract.
- 9. Outbound Documentation and Movement.
  - a. PPGBL/BL and similar documents covering outbound HHG shipments will be picked up from the ordering officer by the contractor each workday or obtained IAW locally established procedures, such as mail or courier. Distribution of completed PPGBL/BL and TCMDs will be as outlined below.
  - b. On outbound HHG shipments, the contractor will complete by typing the following information on the original PPGBL/BL and all copies:
    - (1) Block 26 (Packages). Enter the number and kind of containers, such as 1 F/L or 2 CTNS.
    - (2) Block 27 (Description of Shipment). Enter the aggregate weight and cube of the total number of each different type of container shown in Block 26.
    - (3) Block 28 (Weight). Enter the gross, tare, and net weight.
  - c. On outbound UB shipments, the contractor will provide information on actual pieces, weight, and cube to the TO/PPSO within 1 day after pickup so that the TO/PPSO can prepare the PPGBL/BL. Information will include:
    - (1) Packages to include the number and kind of containers, such as 1 F/L, 2 CTNS.
    - (2) The aggregate weight and cube of the total number of each different type of container.

- (3) The gross, tare, and net weight.
- d. On all outbound shipments moving by a PPGBL/BL, the contractor will surrender the original and copies 2, 3, and 4 of the PPGBL/BL to the carrier when the shipment is picked up. The contractor will return copies 5, 6, and 7 of the PPGBL/BL to the ordering officer not later than the close of business the next workday after the day the shipment is picked up (CDRL 0008, Bill of Lading). Computer-generated PPGBL/BLs are not numbered. In instances where computer-generated PPGBLs/BLs are used, enough copies will be made to ensure the right number of copies will be submitted. All copies of the PPGBL/BL returned to the ordering officer will bear a legible pickup date, carrier pro number stickers, and signature of the carrier's representative. The contractor will furnish the ordering officer the completed inventory, packing list, and weight tickets not later than 4 workdays from the date of pickup for HHG and 3 workdays from the date of pickup for UB shipments.
- e. On outbound overseas shipments, the contractor will complete by typing the following information on the original TCMD (Figure G1-10) and all copies:
  - (1) Block 22 (Pieces). Enter the total number of pieces in the shipment.
  - (2) Block 23 (Weight). Enter the gross, tare and net weight.
  - (3) Block 24 (Cube). Enter the total cube of the shipment.
- f. One completed copy of the TCMD will be placed in the waterproof envelope on the number one container, three copies will be given to the carrier, and one annotated copy will be returned to the Contracting Officer's Representative.
- g. If any container being prepared to enter the DTS has an outside measurement greater than 84 inches, the contractor is required to prepare an Outsized Air Cargo Report (CDRL 0011).
- h. Carrier Pickup of Shipments. Within 1 workday after the property is ready for shipment, the contractor will contact the assigned carrier, as indicated on the PPGBL/BL, to arrange for pickup. When shipments are not picked up by the assigned carrier by close of business of the next workday, after contractor notification, the contractor will notify the ordering officer of the carrier's failure to pickup the shipment not later than 9 a.m. of the next workday.
- i. For outbound shipments requiring drayage to an air or sea terminal within the contract area of performance, the contractor will deliver the shipment to the designated terminal within 5 workdays of the request by the ordering officer for UB or within 6 workdays of a request by the ordering officer for HHG. For shipments drayed to a terminal, the delivery receipt or transfer document will be returned to the ordering officer not later than the next workday following delivery.
- j. The contractor is required to submit a weekly report showing outbound shipments on-hand which were picked up prior to the previous Wednesday (CDRL 0009, Contractor's Weekly Report).
- k. When the contractor's facility is located in a town, city, or metropolitan area other than the location of the PPSO, telephone notification of completed containerization or arrival of shipments will be considered as meeting the requirements for written notification.
- l. On outbound overseas shipments entering the DTS, the contractor will prepare and affix a two-dimensional and linear barcoded MSL as described in [Paragraph A.8.f](#) and Appendix R.

10. Storage.

- a. Identification. All outbound shipments will be properly identified by the member's/employee's name, PPGBL/BL number, and call or lot number. Such identification will be in plain view on each lot.
- b. Vehicles will not be used for the storage of shipments. Pickup and drayage includes placing the goods within the facility on the pickup date specified in the order; however, at the latest, the shipment will be placed in the facility no later than the day following pickup. When the contractor chooses to allow the personal property to remain on the truck until the next working day, contractor will be held liable for any loss or damage occurring during this time without regard to cause.
- c. All personal property will be stored to maintain a minimum of 2 inches of clearance from the floor to the undermost portion of the personal property. This elevation requirement will apply after 3 workdays handling-in period. Items waiting for the completion of handling-in services will be protected at all times. In addition, the property will not be stored in contact with exterior walls. Height of HHG stacked loose will not exceed 10 feet. Extension ladders, TV antennas, swing sets, and similar items are excluded from this height requirement.
- d. Shipping Containers. The contents of containerized shipments will not be removed from containers when placed in storage. Shipment will not be decontainerized prior to delivery to residence unless ordered by the ordering officer.
- e. Storage Charges. Storage charges for outbound HHG and UB shipments will not commence earlier than the sixth workday following date of ordering officer's receipt of contractor's notification of completion of containerization service. Storage charges will apply for each 30-day period or computed as a fraction thereof. Date of release from storage will not be considered in computation of storage charges.
- f. Storage charges for inbound HHG and UB shipments will not commence earlier than the sixth workday following date of contractor's notification to the ordering officer of arrival of shipment. Storage charges will apply for each 30-day period or computed as a fraction thereof. Date of release from storage will not be considered in computation of storage charges.
- g. When the contractor cannot release a shipment from storage or deliver a shipment on the date requested by the ordering officer, the storage charges will cease on the requested date instead of the actual date of release.
- h. The contractor is required to submit an on-hand report for all inbound shipments at the contractor's facility (CDRL 0010, Report of Shipments on Hand). This report will list all inbound shipments in storage and/or waiting to be delivered. Negative reports are required. The TO will identify when reports are to be submitted.
- i. The ordering officer will follow Service guidelines when authorizing additional storage. The ordering officer will notify the contractor of the expiration date of storage at government expense.

11. Facilities. Contractor's facilities will meet the guidelines outlined in Appendix D.

- a. Inspection of Contractor's Facility. The contractor's facility will be initially inspected and approved by a representative from the contracting office or PPSO for compliance with this contract and the standards and regulations stated or referenced therein. Thereafter, inspections will be on a quarterly basis or, if deemed necessary, on a more frequent basis. Inspections will be conducted using Appendix E. If a facility is found to be unsatisfactory, it may be declared ineligible to receive further orders under the contract.

- b. Upon receipt of contract award, the contractor will furnish to the contracting officer evidence of the kinds and minimum amounts of insurance covering work to be performed. The contractor will maintain at least the minimum insurance coverage required as specified in the FAR Part 28.307.2 Liability, throughout the contract period for the following policies: (1) Workmen's Compensation Insurance \$\_\_\_\_; (2) Comprehensive General Liability Insurance \$\_\_\_\_, and Automobile Liability Insurance \$\_\_\_\_. Each policy will contain an endorsement that cancellation or material change in the policy will not be effective until after a 30-day written notice is furnished to the contracting officer.
12. Cargo Insurance. The contractor must provide a certification of cargo insurance reflecting coverage on a continuous basis in at least the amount shown below to cover legal liability. The certificate will contain the statement that the insurance company will provide the designated installation contracting officer with a 30-day written notice of any change, expiration, or cancellation of said policy. The underwriter of cargo insurance will have a rating of "A" or better in the current issue of Best's Insurance Guide. The certificate will be prepared with original signatures and provided to the designated installation contracting officer. The minimum cargo liability coverage required for both domestic and international shipments is found in Appendix G6.
13. DPM Delivery, Unloading, and Unpacking.
  - a. The contractor will furnish the ordering officer with the written receiving notice not later than the next workday following the arrival of the inbound shipment. For each individual shipment, the receiving notice will contain the name and rank/grade of the property customer, PPGBL/BL number, number of pieces, size and type of containers, weight, and name of the carrier. When markings on the containers or documents indicate the shipment is of a deceased customer (BLUEBARK), this information will also be provided. The above information will be obtained from the available documents or containers.
  - b. Unloading and unpacking, upon delivery to the residence, will include the one-time laying of rugs, assembling of disassembled furniture, unservicing of appliances, and the one-time placement of furniture and like items in the room of the dwelling or a room designated by the property customer. The contractor will not be required to move items after once placed as designated. Third-party services as set forth in Paragraph A.4.b(1) will be performed when authorized. Unless specifically waived by the customer, in writing, unpacking services will be performed. The contractor will have the customer certify and sign on the inventory or delivery document that unpacking was or was not performed.
    - (1) Unpacking Service. The unpacking service will consist of the unpacking, on a one-time basis, of all barrels, boxes, cartons, and crates. The contents will be placed in a room designated by the customer. This includes the placement of articles in cabinets, in cupboards, or on shelving in the kitchen when convenient and consistent with safety of the article(s) and proximity of the area desired by the customer, but does not include arranging the article(s) in a manner desired by the customer. The unpacking of and removing from the member's/employee's premises all empty containers, packing material, and other debris will be performed at the time the goods are delivered to the residence and to the member's satisfaction.
14. Claims. The provision of full replacement value (FRV) to all DoD customers provides for the replacement, repair, or payment for the non-depreciated value of lost or damaged items. The liability limits for FRV are found in Attachment G6.

15. Subcontracting. The contractor shall not subcontract without the prior written approval of the contracting officer. The facilities of any approved subcontractor shall meet the minimum standards required by this contract.
16. Drayage.
  - a. Drayage included for Schedule I, Outbound, applies in those instances when a shipment requires drayage to an air, water, or other terminal for onward movement after completion of shipment preparation by the contractor. Drayage not included is when it is being moved from a residence or other pickup point to the contractor's warehouse for onward movement by another freight company, carrier, etc.
  - b. Drayage included for Schedule II, Inbound, applies in those instances when shipment is delivered, as ordered, from a destination contractor's facility or other destination point to the final delivery point. Drayage not included is when shipment or partial removal of items from shipment is performed and prepared for member's pickup at destination delivery point.
  - c. For drayage, the contractor will reposition empty Government containers as directed by the contracting officer within the area of performance and at no additional cost to the Government.
17. Erroneous Shipments. The contractor shall forward to the rightful owner, articles of personal property inadvertently packed with goods of other than the rightful owner, ensure that all shipments are stenciled correctly. When a shipment is sent to an incorrect address due to incorrect stenciling by the contractor, the contractor shall forward it to its rightful owner. The contractor shall deliver to the designated air or surface terminal all pieces of a shipment, in one lot, at the same time. The contractor shall forward to the owner any pieces of one lot not included in delivery, and remaining at its facility after departure of the original shipment. Any forwarding that results from an erroneous shipment shall be at the contractor's expense and by a mode of transportation selected by the contracting officer with the least possible delay.
18. The contractor shall provide additional services not included in the Schedule, but required for satisfactory completion of the services ordered under this contract, at a rate comparable to the rate for like services as contained in tenders on file with the United States Transportation Command in effect at time of order.

## **PART II – GOVERNMENT-FURNISHED PROPERTY AND SERVICES**

1. The government will furnish the following items:
  - a. Government-owned containers
  - b. The Government-Owned Container Control Record Form
  - c. DD Form 1299, Application for Shipment and/or Storage of Personal Property, with special order and customs forms
  - d. DD Form 1796, Receipt of Unaccompanied Baggage
  - e. DD Form 1384, Transportation Control and Movement Document (TCMD).
2. The title to all HHG Type II wooden containers, crates, or metal shipping boxes furnished by the government will remain the property of the government.
3. Return of Excess Government-Furnished Property. Upon the expiration of the contract, the contractor will return unused government-furnished forms and supplies to the ordering officer. Returned forms and supplies are to be in good reusable condition.

### **PART III – GENERAL REQUIREMENTS**

1. **Application.** This Performance Work Statement (PWS) contains basic instructions for the packaging, packing, tagging, inventorying, containerization, marking, loading, storing, unpacking, and inspecting of HHG and UB. This PWS applies to domestic and international DPM shipments. It does not apply to domestic or international Through Government Bill of Lading shipments.
2. **Personnel.** The contractor will furnish adequate supervision, labor, materials, supplies, and equipment necessary to perform all the services contemplated under this contract. The contractor's office will be staffed at all times during normal working hours with personnel authorized to book shipments and arrange for services under the contract. All contractors will have available an English reading, speaking, and writing employee at all times during packing and unpacking services.
3. **Materials.** The contractor will provide boxes, cartons, mattress cartons and/or plastic bags (plastic bags may only be used when a direct delivery address has been designated by the origin PPSO), tape, labels, packing lists, filler material, paper pads, wrapping, and any other type material to ensure proper packing for damage free movement. All materials will be new or in sound condition. All previous markings pertaining to any previous shipment will be completely obliterated and all material will be free of any substance injurious to the articles being packed and to the customer. New material will be used for packing mattresses, box springs, linens, bedding, and clothing. Plastic mattress shipping bags will not be used for shipments being consigned to long term NTS.
4. **Documentation and Reports.** The contractor will ensure all the documentation performed by the contractor will be accurate and legible. All invoices submitted for billing to the ordering officer will be complete and display a detailed and accurate account of services performed.
5. **Quality Control and Assurance.**
  - a. **Quality Control.** The contractor will establish a complete quality control program to assure the requirements of the contract are provided as specified. One copy of the contractor's quality control plan will be provided to the contracting officer as part of the proposal submission (CDRL 0001).
  - b. **Quality Assurance.** The contractor will provide monthly metrics measuring the Service Delivery Summary Performance Threshold (CDRL 0012). These statistics will be used in the monthly evaluation of the contractor and also as a part of the annual performance report.
6. CONUS to OCONUS UB shipments using Air Mobility Command (AMC) aerial ports. The carrier will provide the actual weight and cube of each shipment after pickup to the ordering officer prior to the PPGBL/BL being produced. Information must be provided within 2 days after pickup.

### **PART IV – ATTACHMENTS**

Attachment G1: Figures

Attachment G2: Publication and Commercial Standards

Attachment G3: Contractor Documents Requirement Listings

Attachment G4: Definitions

Attachment G5: Acronyms

Attachment G6: Direct Procurement Method (DPM) Claims and Liability Procedures

Attachment G7: Direct Procurement Method (DPM) Third Party Payment System (TPPS)



1. NAME OF CLAIMANT (Last, First, Middle Initial)			3. PICK-UP DATE (YYYYMMDD)		LIST OF PROPERTY AND CLAIMS ANALYSIS CHART (Items 14 through 31 to be filled out by Claims Office)												
2. CLAIMANT'S INSURANCE COMPANY (If applicable)			4. DELIVERY DATE (YYYYMMDD)		14. ORIGIN CONTRACTOR		17. 2ND CONTRACTOR		21. CLAIM NUMBER		22. NET WT/MAX CAR						
a. NAME			b. POLICY NO.		15. INVENTORY DATE (YYYYMMDD)		18. EXCEPTION SHEET DATE (YYYYMMDD)		23. GBL NUMBER		24. LOT NUMBER						
5. LINE NO.	6. QTY	7. LOST OR DAMAGED ITEMS <i>(Describe the item fully, including brand name, model and size. List the nature and extent of damage. If missing, state "MISSING.")</i>	8. INV NO.	9. ORIGINAL COST	10. MM/YYYY PURCHASED	11. AMOUNT CLAIMED a. Repair Cost b. Replacement Cost	16. EXCEPTIONS	19. INV NO.	20. EXCEPTIONS	25. AMOUNT ALLOWED	26. ADJUDICATOR'S REMARKS	27. ITEM WT	28. HOUSE LIABILITY	29. CARRIER LIABILITY			
12. REMARKS			13. TOTAL	\$						30. TOTAL AMOUNT ALLOWED	\$	0.00	31. THIRD PARTY LIABILITY	\$	0.00	\$	0.00

DD FORM 1844, MAY 2000

PREVIOUS EDITION IS OBSOLETE.

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Figure G-1. DD Form 1844, List of Property and Claims Analysis Chart

APPLICATION FOR SHIPMENT AND/OR STORAGE OF PERSONAL PROPERTY <i>(Read Privacy Act Statement on back before completing form.)</i>		1. DATE PREPARED (DDMM/YYYY)	2. SHIPMENT NUMBER
3. NAME OF PREPARING OFFICE		4. TO (Responsible Origin Personal Property Shipping Office)	
		a. NAME	
5. DESTINATION PERSONAL PROPERTY SHIPPING OFFICE		b. ADDRESS (Street, Suite Number, City, State, ZIP Code)	
a. NAME			
b. TELEPHONE NUMBERS (Include Area Code)		c. TELEPHONE NUMBERS (Include Area Code)	
6. CUSTOMER INFORMATION			
a. NAME (Last, First, Middle Initial)		b. RANK/GRADE	c. AGENCY
d. EMAIL ADDRESS PRIMARY (Work)		e. EMAIL ADDRESS ALTERNATE (Personal)	
7. REQUEST ACTION BE TAKEN TO TRANSPORT OR STORE THE FOLLOWING HOUSEHOLD GOODS/UNACCOMPANIED BAGGAGE/ ITEMS AND/OR POUNDS OF PROFESSIONAL BOOKS, PAPERS AND EQUIPMENT (PBP&E) (Enter quantity estimate)			
a. AUTHORIZED WEIGHT	b. ESTIMATED WEIGHT	c. ESTIMATED MEMBER PBP&E	d. ESTIMATED MIL SPOUSE PBP&E
8. THIS SHIPMENT/STORAGE IS REQUIRED INCIDENT TO THE FOLLOWING ORDERS:			
a. TYPE ORDERS (X one)		b. ISSUED BY	c. NEW DUTY ASSIGNMENT
<input type="checkbox"/> PERMANENT <input type="checkbox"/> TEMPORARY			
d. DATE OF ORDERS (DDMM/YYYY)		e. ORDERS NUMBER	
9. PICKUP (ORIGIN) INFORMATION		10. DESTINATION INFORMATION	
a. ADDRESS (Street, Apartment Number, City, County, State, ZIP Code)		a. ADDRESS (Street, Apartment Number, City, County, State, ZIP Code)	
b. TELEPHONE NUMBERS (Duty/Home/Cel) (Include Area Code)		b. TELEPHONE NUMBERS (Duty/Home/Cel) (Include Area Code)	
c. AGENT DESIGNATED TO RELEASE PROPERTY/TELEPHONE NUMBER		c. AGENT DESIGNATED TO RECEIVE PROPERTY/TELEPHONE NUMBER	
11. EXTRA PICKUP INFORMATION (If applicable)		12. EXTRA DELIVERY INFORMATION (If applicable)	
a. ADDRESS (Street, Apartment Number, City, County, State, ZIP Code)		a. ADDRESS (Street, Apartment Number, City, County, State, ZIP Code)	
b. TELEPHONE NUMBERS (Duty/Home/Cel) (Include Area Code)		b. TELEPHONE NUMBERS (Duty/Home/Cel) (Include Area Code)	
c. AGENT DESIGNATED TO RELEASE PROPERTY/TELEPHONE NUMBER		c. AGENT DESIGNATED TO RECEIVE PROPERTY/TELEPHONE NUMBER	
13. INTRANSIT INFORMATION/PERMANENT MAILING ADDRESS		b. TELEPHONE NUMBERS (Duty/Home/Cel) (Include Area Code)	
a. ADDRESS (Street, Apartment Number, City, County, State, ZIP Code)			
		c. EMAIL ADDRESS (Other than Primary or Alternate)	
14. DESIRED DATES FOR (DDMM/YYYY)			
a. EARLIEST PICKUP	b. LATEST PICKUP	c. DESIRED PICKUP	d. EST SHPT ARRIVAL
15. DIRECT DELIVERY REQUESTED (X one) <input type="checkbox"/> YES <input type="checkbox"/> NO			
16. REMARKS			
17. CERTIFICATION OF SHIPMENT RESPONSIBILITIES/STORAGE CONDITIONS I certify that I have read and understand my shipping responsibilities and storage conditions printed on the back side of this form.			
a. SIGNATURE OF CUSTOMER		b. DATE SIGNED (DDMM/YYYY)	
18. CERTIFICATE IN LIEU OF SIGNATURE ON THIS FORM IS REQUIRED WHEN REGULATIONS SO AUTHORIZE. Personal property is baggage, household goods, and/or professional books, papers and equipment authorized to be shipped at government expense.			
a. REASON FOR NONAVAILABILITY OF SIGNATURE		b. CERTIFIED BY (Signature)	
		c. TITLE	

DD FORM 1299, MAR 2022 PREVIOUS EDITION MAY BE USED.

Figure G-2. DD Form 1299, Application for Shipment and/or Storage of Personal Property

<b>PRIVACY ACT STATEMENT</b>	
<p><b>AUTHORITY:</b> 37 USC 406 and 5 USC 5726.</p> <p><b>PRINCIPAL PURPOSE(S):</b> For evaluating requests submitted by Service members and eligible individuals for shipment and/or storage of personal property. Also used to prepare the Government bill of lading and other shipping documents (as applicable) to move the personal property. Used by the Finance Office for collection from the customer in case goods to be shipped exceed Government entitlement limits.</p> <p><b>ROUTINE USE(S):</b> DD Form 1299 may be provided to commercial Transportation Service Providers (TSP) carriers and/or their designated shipping agents as the official shipping and storage order.</p> <p><b>DISCLOSURE:</b> Voluntary; however, failure to provide the requested information may delay shipment and/or storage of your personal property and impede storage arrangements.</p>	
<b>CERTIFICATION OF SHIPMENT RESPONSIBILITIES</b>	
<p>In consideration of said household goods or mobile home being shipped at Government expense, I hereby agree that:</p> <ol style="list-style-type: none"> <li>1. This shipment/storage lot consists of my property or the property awarded to my ex-spouse incident to a divorce which was acquired by me prior to the effective date of my orders.</li> <li>2. If my orders are modified or cancelled and affect this shipment, I will immediately notify the shipping office at point of origin (or port, if any) and destination.</li> <li>3. I will remit the proper amount or consent to the collection from my pay as may be necessary to cover all excess costs occasioned by this shipment.</li> </ol>	<ol style="list-style-type: none"> <li>4. I agree, prior to shipment and at my expense to place my mobile home in condition to withstand transportation.</li> <li>5. I understand the entitlements for transportation of my mobile home and/or shipment of household goods/unaccompanied baggage are provided for in Chapter 5 of JTR.</li> <li>6. I understand the Government will not be responsible for goods remaining in storage after the expiration of the authorized period. I also understand the timeline for all my responsibilities for filing a claim on those goods begins when Government responsibility expires.</li> <li>7. Professional books, papers and equipment are or were necessary in the performance of official duties Member/Spouse if applicable.</li> </ol>
<b>CONDITION FOR STORAGE</b>	
<p>In consideration of said household goods being stored at Government expense, I hereby agree as follows:</p> <ol style="list-style-type: none"> <li>1. I will notify the transportation office responsible for storing my nontemporary storage account of any changes in my storage entitlement.</li> <li>2. The Government is authorized to enter into any agreement and to do all acts and things which may be convenient or necessary to store the household goods. Storage of the household goods is furnished subject to such applicable laws and regulations as are now or may hereafter be in effect.</li> <li>3. The Government may store the household goods in Government facilities or in commercial storage under a Government contract.</li> <li>4. The Government may move or transfer by any appropriate means the household goods from their present location to Government or commercial storage facilities and from such facilities to an appropriate destination upon termination of storage.</li> <li>5. When the household goods are stored in Government facilities and the authorized period for storage at Government expense expires, the Government may require me to remove the household goods from their place of storage. In the event, after 30 days notice, I fail to remove the household</li> </ol>	<p>goods, or if, after diligent effort, notice to me cannot be effected, the Government may proceed as follows: (a) place and store the household goods in commercial storage at my expense, or (b) if a commercial warehouse will not accept the household goods for commercial storage at my expense, the Government is hereby authorized to take whatever action in accordance with law and regulation may be deemed appropriate to effect disposition of the household goods.</p> <ol style="list-style-type: none"> <li>6. When the household goods are stored in commercial facilities and the authorized period of storage at Government expense expires, all storage and incidental charges accruing after the last day of the authorized period of storage shall be at my expense.</li> <li>7. The Government shall not be liable for charges incident to storage or services in connection with the household goods (1) not authorized by law or regulation to be at Government expense, (2) in excess of weight limitations imposed by law or regulation, or (3) after the expiration of the period of which storage at Government expense is authorized.</li> <li>8. All new Government contracts for the storage of household goods limits the liability of \$6.00 times the net weight of the lot is mandatory at each NTS Facility location. Applicants are advised to consider obtaining insurance on their household goods while such goods are in storage.</li> </ol>

DD FORM 1299 (BACK), MAR 2022

**Figure G-2. DD Form 1299, Application for Shipment and/or Storage of Personal Property (Back) (Cont'd)**

**Table G-1. Task/Type of Move Matrix**

Task	Local Move	Outbound Household Goods	Outbound Unaccompanied Baggage	Inbound Household Goods	Inbound Unaccompanied Baggage
Premove Survey	X	X			
Weighing	X	X	X	X	X
Time Requirements	X	X	X	X	X
Preparation, Packing, Loading, and Containerization	X	X	X		
Tagging, Preparing Inventory and Packing List	X	X	X		
Appliance Servicing and Unservicing	X	X	X	X	X
Containers and Vehicles	X	X	X	X	X
Marking Exterior Shipping Containers		X	X		
Storage		X	X	X	X
Facilities		X	X	X	X
Cargo Insurance	X	X	X	X	X
DPM Delivery, Unloading, and Unpacking	X	X	X	X	X
Claims	X	X	X	X	X

**Table G-2. Service Delivery Summary**

Performance Objectives	Performance Work Statement Paragraph	Performance Standard
Proper Packing/Loading/ Containerization of Personal Property for Onward Movement	Part I, Paragraph A.4, Paragraph A.7	No more than 3 percent of the total number of shipments are incorrectly packed/loaded/containerized per month.
On-Time Pickup/Delivery of Personal Property	Part I, Paragraph A.3	No more than 5 percent per month of the total number of shipments are validated customer complaints for untimely pickup/delivery.
Timely Pickup/Return, Proper Preparation of Documentation	Part I, Paragraph A.2.i, A.8.a, A.8.c, A.8.i	98 percent on-time return of completed, accurate, legible documentation to PPSO per month. 96 percent on-time pickup of documentation from PPSO per month.
Accurate Invoicing of Charges	Part III, Paragraph 4	98 percent error-free invoice submission rate per month.
Maintain Adequate Facilities and Serviceable Equipment	Part 1, Paragraph A.11, Paragraph A.7.h	Less than three violations per quarter based on inadequate facilities or unserviceable equipment as outlined in Appendix E.
Protection and Accountability of Government-Owned Containers (GOCs).	Part 1, Paragraph A.7.a, A.7.a.(1), A.7.e, A.7.g.(1), A.7.g.(2)	No more than 2 percent of total number of GOCs improperly protected during this quarter. Less than two failures per month to recoup GOCs within the specified time frame.