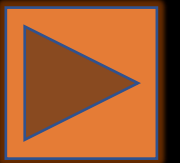


Phishing Game



Figure 1 Image from Microsoft PowerPoint



Rules

Participants: 2-3 players

Time: 30-45 minutes

Player Instructions:

In this game, there are 6 phishing emails. To win the game, you must identify all of the suspicious parts and explain why they are suspicious. You will get a point for each part you describe correctly.

1. Place your marker on the “Start” square. Make your game marker with a paper-ball, eraser or other small object.
2. Place the phishing cards Question-side up in the centre of the board. Answer-side has the fish image.
3. Take a phishing card from the centre of the board. ***Do not turn the card over until you have finished answering the questions.**
4. Read the phishing email.
5. Underline or highlight the suspicious parts.
6. Describe why it is suspicious in the spaces provided.
7. Turn over the card and read the answers.
8. For each correct answer, move your marker one spot forward. e.g. 4 correct answers, move forward 4 spaces.
9. When you are finished all phishing cards, report your score to the trainer.

If you identify any answers not provided on the answers card, your trainer will make the final decision on points.





- 1 • Read Card 1
- 2 • Read Card 2
- 3 • Read Card 3
- 4 • Read Card 4
- 5 • Read Card 5
- 6 • Read Card 6

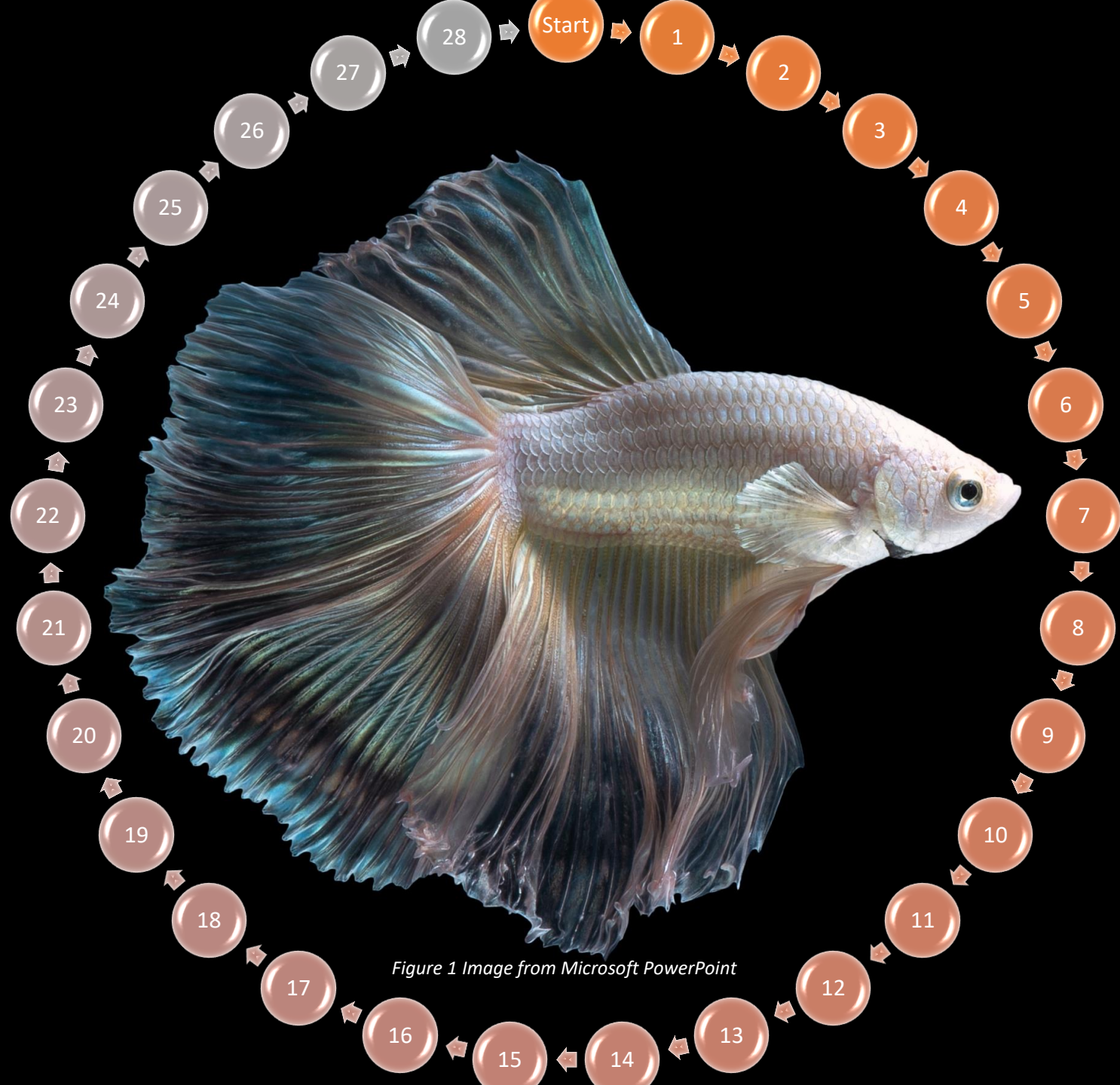


Figure 1 Image from Microsoft PowerPoint

Briefly describe all suspicious parts of this email.

7 POINTS

From:

From: **GlobalPay** <VT@globalpay.com> 

Subject:

Subject: Restore your account

Date:

Date: February 7, 2014 3:47:02 AM MST

To:

To: David

Salutation:

Dear customer,

Message:

We regret to inform you that your account has been restricted.

To continue using our services please download the file attached to this e-mail and update your login information.

Attachment:

© GlobalPaymentsInc



[update2816.html \(7 KB\)](#)

1 Attachment, 7 KB

Save ▼

Turn over to
read answers



Figure 1 Image from Microsoft PowerPoint

Return to
board

7 points

- **From:** Domain looks legitimate, but sender doesn't have a full name
- **Subject:** Subject line is alarming
- **Date:** Timestamp shows email was send at an unusual hour outside of business hours
- **To:** -
- **Salutation:** Salutation is generic
- **Message:** (1) Message requires urgent action. (2) Contains spelling errors - "Plese" is misspelled
- **Attachment:** Unsolicited attachment unrelated to request to update login info

Briefly describe all suspicious parts of this email.

4 POINTS

From:

Subject:

Date:

To:

Salutation:

Message:

Attachment:

Confirmation of your request from Hotels.com MISC/Scams x



Hotels.com <Hotelscom@roktpowered.com>
to dave ▾

Nov 14, 2018, 11:38 AM (1 day ago)



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[New York Hotels](#) [Las Vegas Hotels](#) [Chicago Hotels](#) [Los Angeles Hotels](#)



EMLRKUSH21850:SK7CM6

Book now

You must click through this email or book through our app to redeem this coupon.

*Use by 11:59 PM MT on 01/15/19 for travel by 04/30/19. Can't be used on some hotels. See details below.

Bookings using this coupon are not eligible for Hotels.com™ Rewards.

Image from <https://www.securitymetrics.com/blog/ways-to-recognize-phishing-emails/> (accessed 02/12/2021)

Turn over to
read answers



Figure 1 Image from Microsoft PowerPoint

Return to
board

4 points + 1 Bonus point

This phishing email is particularly clever. Most of the email looks legitimate. But there are a few signs.

- **From:** Sender's email domain is @roktpowered.com, not hotels.com
- **Subject:** -
- **Date:** Date and time are normal
- **To:** -
- **Salutation:** Normal for an advertisement
- **Message:** You must click this email – the use of must is suspicious and requiring the link to access the coupon
- **Attachment/link:** Bonus Point: Hover over the link may reveal the url is not Hotels.com

Briefly describe all suspicious parts of this email.

6 POINTS

From:

Subject:

Date:

To:

Salutation:

Message:

Attachment:

From: Costco Shipping Agent <manager@cbsbuilding.com>
Subject: Scheduled Home Delivery Problem
Date: January 6, 2014 10:54:37 PM MST
To:
Reply-To: Costco Shipping Agent <manager@cbsbuilding.com>

Hide



Unfortunately the delivery of your order [COS-0077945599](#) was cancelled since the specified address of the recipient was not correct. You are recommended to complete [this form](#) and send it back with your reply to us.

Please do this within the period of one week - if we dont get your timely reply you will be paid your money back less 21% since your order was booked for Christmas.

1998 - 2013
Costco Wholesale Corporation
All rights reserved

Turn over to
read answers



Figure 1 Image from Microsoft PowerPoint

Return to
board

6 points

- **From:** (1) Sender's email domain is @cbcbuilding.com, not Costco, (2) logo is incorrect
- **Subject:** -
- **Date:** Sent outside of normal company hours
- **To:** -
- **Salutation:** no salutation
- **Message:** (1) Contains numerous grammatical errors / odd phrasing – e.g. you will be paid your money back lass 21%, (2) Contains punctuation errors – e.g. dont
- **Attachment:** -

Briefly describe all suspicious parts of this email.

3 POINTS

From:

Subject:

Date:

To:

Salutation:


Message:

Attachment:

From: **Best Buy** <BestBuyInfo@fashionlab.com.ua>
Subject: Special Order Delivery Problem
Date: December 20, 2013 11:06:08 AM MST
To: dave
Reply-To: Best Buy <BestBuyInfo@fashionlab.com.ua>

[Hide](#)

My Best Buy ID: 002024460
Reward certificate(s) available.



WEEKLY DEALS **GIFTS**

Tvs Computers & Tablets Cell Phones Appliances Cameras Video Games Audio

Sir/Madam,

Your order [BBY-4983814314](#) has not been delivered because the specified address was not correct. Please fill this [form](#) and send it back with your reply to this message.

If we do not receive your reply within a week we will pay your money back less 17 because your order was reserved for the time of Christmas holidays.

Best Buy 7601 Penn Avenue South, Richfield, MN 49584-7655

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Figure 1 Image from Microsoft PowerPoint

3 points

- **From:** Sender's email domain is @fashionlab.com.au, not Best Buy
- **Subject:** -
- **Date:** -
- **To:** Generic salutation
- **Salutation:** -
- **Message:** Contains multiple grammatical errors
- **Attachment:** -

Return to
board

Briefly describe all suspicious parts of this email.

4 POINTS

From:

Subject:


Date:

To:

Salutation:

Message:

Attachment:

From: Manager Daniel Bridges <daniel_bridges33@gulfslipformpaving.com> 
Subject: Information
Date: August 26, 2013 1:25:12 AM MDT
To: dave
Reply-To: Manager Daniel Bridges <daniel_bridges33@gulfslipformpaving.com>

USPS.COM



Notification

Our courier couldnt make the delivery of parcel to you at 20th August.
Print label and show it in the nearest post office.

Print a Shipping Label NOW

USPS | Copyright 2013 USPS. All Rights Reserved.





Figure 1 Image from Microsoft PowerPoint

Return to
board

4 points

- **From:** (1) Sender's name includes numbers, (2) Sender's email domain is @gulfslipformpaving.com, not USPS
- **Subject:** Vague – this is because the entire email is a link. Clicking anywhere in the email would take you to the link
- **Date:** -
- **To:** -
- **Salutation:** -
- **Message:** Punctuation errors – e.g. couldnt,
- **Attachment/Link:** Tries to force you to use link, no URL provided or alternate method of contact

Briefly describe all suspicious parts of this email.

4 POINTS

From: "Bank" <payment@epayment.com>
Subject: **Re: new payment on your account**
Date: March 24, 2014 10:39:01 AM MDT
Reply-To: <bankwiretransferdepartment@gmail.com>

Date: Please find attached bank slip for new payment on your account.

To: Regards,

Salutation: Account Department.

Message:

Attachment:



new payment.zip

Turn over to
read answers



Figure 1 Image from Microsoft PowerPoint

4 points

- **From:** Reply to address is an @gmail account
- **Subject:** Urgent / alarming
- **Date:** -
- **To:** -
- **Salutation:**
- **Message:** Too brief, does not provide information, unprofessional
- **Attachment:** Zip file - Suspicious

Return to
board