Standardized Tobacco
Assessment for Retail
Settings (STARS)
Pocket Guide



# 

## Cigarettes









# Menthol cigarettes



















# Cigarillos/little cigars









#### Single cigarillos





# Large cigars







# Chew, moist or dry snuff, dip or snus



Definition: Tobacco products that do not produce smoke or vapor, often referred to as smokeless tobacco.









Definition: Battery-powered cigarettes that produce vapor instead of smoke. They can be refillable or disposable. This category does not include e-hookahs or e-cigars.

STORE ERISTICS
CHARACTERISTICS

#### **Outside advertisements**







**Definition:** Include any sign, poster, banner, decal, sticker, neon light or other three-dimensional object that promotes a brand. Advertisements are pre-printed or professionally-produced but may include hand-written information about price. These may be located on the building, on functional items (e.g. trash can, shopping basket) or property (e.g., on the sidewalk, window, parking lot, front door, gas pump, side of the building).

#### Store categories

**Convenience store with or without gas:** Convenience stores, also known as food marts, sell a limited line of goods that generally include milk, bread, soda, and snacks. Some convenience stores sell gas (e.g., Arco AM/PM, Chevron FoodMart, BP Connect, Valero), and others don't (e.g., 7-Eleven, Circle K, Quik Stop).

**Drug store/pharmacy:** These are known primarily for selling prescription drugs as well as over-the-counter medicines (e.g., Rite Aid, Walgreens, Duane Reade).

**Liquor store:** Beer, wine or liquor stores mostly sell alcoholic beverages and may sell a limited supply of snack foods.

**Grocery store:** This includes a small market, deli, produce market, large grocery and supermarket (e.g., Safeway, Kroger, Giant Food, Piggly Wiggly, Vons, Luckys, Ralph's, Jewel Osco). Some supermarkets have gas pumps. The difference between a convenience store and a grocery store is that grocery stores sell raw meat that is meant to be cooked at home.

Mass merchandiser or discount store: Mass merchandisers sell a variety of goods including clothes, electronics and food (e.g., WalMart, Costco, BJ's, Sam's Club). Discount stores sell a wide range of general merchandise including fresh and perishable goods (e.g., 99 Cent Stores, Dollar General).

**Tobacco shop:** Use this category for a smoke shop or other retailer that primarily sells tobacco products (e.g., Cigarettes Cheaper, Cigar shops, or e-cigarette shops).

#### Pharmacy counter







**Note**: Stores do not have to be a drug store/pharmacy to have a pharmacy counter. For example, a WalMart might be a mass merchandiser and have a pharmacy counter.

# Price promotion

**Definition:** Popular price promotions include cents or dollar-off promotions, multi-pack discounts and buy some-get some free deals.

Multi-pack discount















An offer to purchase more than one item that results in a lower price (e.g., "buy 2, get 1 free" or "\$4.59 per pack when you buy 2").

Special price







A sale or special price indicated by terms such as "special value", "discount", "cents-off", "on sale", "reduced price", or "limited time offer". Ignore cigarette cartons and **do not** include "everyday low price" or "value brand".

#### **Cross-product promotion with cigarettes**



An offer to purchase any brand of cigarettes that results in a free or discounted price of any brand of smokeless tobacco (e.g., snus, snuff, dip, or chew) or e-cigarettes.

#### Not a promotion







Just a sign with a price, regardless of how many you get for the price (e.g., 2 cigarillos for 99 cents). This is not a promotion because it is just displaying the everyday price of the item and doesn't have the words associated with a special price (e.g. "reduced price").



#### Talking to the cashier

Please consider the context, remembering that the cashier's time is a limited resource. Use your judgment and remember to be courteous and to avoid getting in the way of other customers.

Strawberry Sweet Vanilla

# Obtaining price

Try to ask the cashier for the cheapest pack price and request the price for the Newport and Blu products. Look for the lowest advertised price if cashier is not available or unwilling to answer questions.

# PAICE

#### Newport menthol









**Definition:** Price of one Newport menthol regular hard pack (green pack). Record the discounted price if the product is on sale. **Do not** substitute the price for any other variety of Newport, such as a different cigarette length or flavor (e.g., Newport 100's or red pack). **Do not** compute this price from a multi-pack discount or from a carton price.

#### Blu disposable e-cigarette











**Definition:** Price of one Blu disposable e-cigarette (menthol). Record the discounted price if the product is on sale. **Do not** substitute the price for any other Blu product (e.g., starter kit, cartridge) or any other brand of e-cigarette.

#### Sales Tax

Price without sales tax is indicated by "plus tax".







Price with sales tax is indicated by "tax included".



Training Notes

# Alcoholic beverages









**Definition:** Include any beverage designed for consumption that contains at least 0.5% alcohol by volume (e.g., wine, beer, distilled spirits, alcopops). This category **does not** include products that contain alcohol but are not meant for consumption as a beverage (e.g., cooking wine, vanilla).

# Graphic health warning signs







**Definition:** A realistic photo or illustration depicting the negative health consequences of tobacco use. This **does not** include signs requesting ID if under 18 or grahic health warnings on tobacco packages.

# Imagine WE S 3

### **Availability**





**Note:** Always ask about availability of tobacco products if they are not visibly displayed in a store. When a sign on a shelf or presence of an advertisement shows that a store usually sells the product, then indicate that the product is "sold here". Indicate a product is available even if it looks to be temporarily "out of stock".

#### WIC & SNAP (i.e. food stamps, EBT)







# TOBACCO MIT



# Tobacco placement





Tobacco product within 12 inches (approximately two hand lengths) of toys, candy, gum, slushy/soda machines, or ice cream.

#### Tobacco advertisement within 3 feet of floor







Note: Do not consider advertisements behind the counter

#### **Self-service display**







**Definition:** A consumer can obtain the tobacco product **without** clerk assistance.

Training Notes

