POST MORNING KEYNOTE PARTICIPANT RESOURCES



"Leveraging the Commonwealth's Diversity"





Diversity Equity Inclusion Tech Summit March 19, 2021

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Why Today?



21st Century Commonwealth Imperative!



Commonwealth of Pennsylvania





Understanding PA's Footprint, Brand, Expectations

Do You Know the Commonwealth?

NO GOOGLING! *©* Opportunity for Self Knowledge - Your Best Guess

QUESTION	ANSV Your Answer	
PA 2010 Ranking for slowest population growth of 8 Neighboring States?		4th
National ranking for having an Older State population in 2010 Census?		4th
Median Age of PA Commonwealth?		40.8
PA attracted how many people from 15 states in 2015?		73,249
What is the number of languages spoken in PA?		135
Persons of Color (2010) were what percentage of PA's population?		20.5%
Millennials + Baby Boomers are what percentage of PA's population?		50%
PA's total population growth % between the 2000 & 2010 Census was:		3.4%
Children of Color < age of 18 will be the majority in what year? (USA)		2020
Children of Color (2017) are what percentage of PA's population?		31.8%





Commonwealth Varied Regions TCCP Footprint Your Organization

DEI Brand Identity



WORK SMART. **PA** LIVE HAPPY.

Pennsylvania is a place founded centuries ago on the idea that all are **welcome**, and can practice their **faith** and **culture** as <u>they see fit</u>.

We still live by that grand idea today, not only because it is right to do so — it is — but also because **it's smart**. We want to continue the rich tradition of **openness and inclusiveness**, so that when people are choosing where to go to school, begin their professional lives, or raise their family, they know that **Pennsylvania is open to them**.

Commonwealth of Pennsylvania

Kinzua Bridge State Park, Pennsylvania Wilds

DIVERSITY IS OUR STRENGT



Source: https://dced.pa.gov/download/work-smart-live-happy-declaration

Governor's Goals



- SCHOOLS THAT TEACH
- JOBS THAT PAY
- GOVERNMENT THAT WORKS

Diversity & Inclusion Executive Orders

- ✓ 2015-11
- ✓ 2016-04
- ✓ 2016-05

Difference is Natural

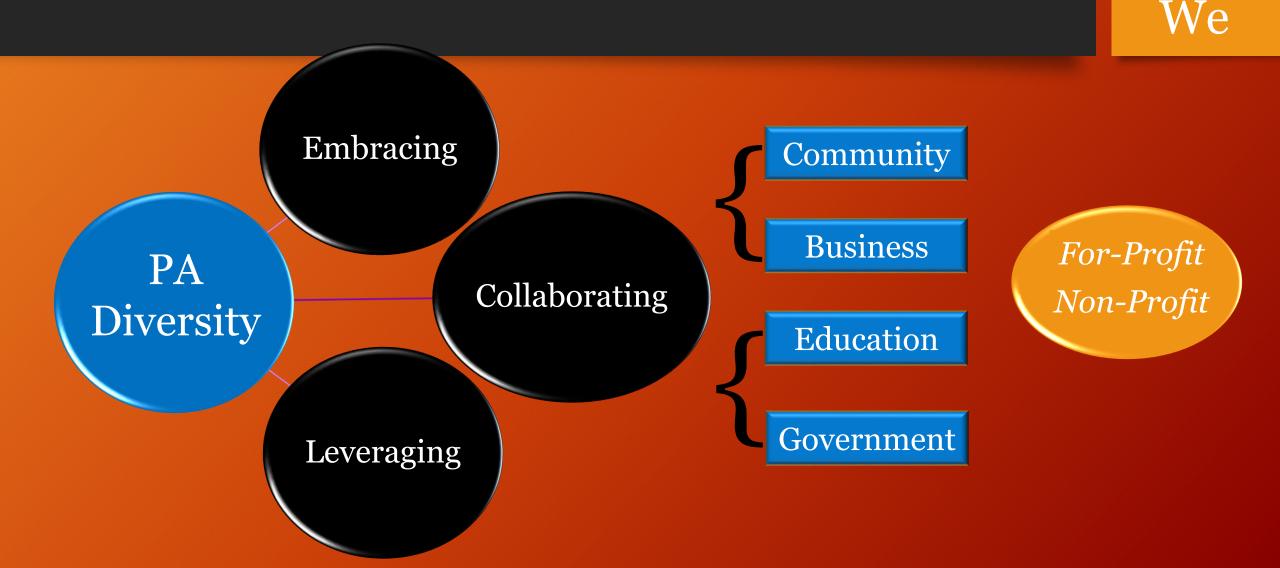




This message is presented to you by the Pennsylvania Human Relations Commission. Visit us at phrc.pa.gov



Expectation: Equitable Inclusion



Us

Diversity, Equity, Inclusion Alignment



Mission Priorities Tactics





Mission

To connect members and organizations to promote technology and fuel economic development. TCCP believes that bringing together the technology community unleashes unimaginable capacity for our region to thrive and delivers on our mission with this "why" in mind by offering a variety of programs, events and services that:

- Connect technologists from diverse industries, backgrounds and experiences with opportunities to learn, collaborate and innovate AND
- Raise the profile of the technology community throughout the Central Pennsylvania region and beyond.







Priority A: Collaborate to Solve Strategic Problems

Encourage the co-creation of solutions to problems that may be tech specific or where tech innovation may be a solution specific to an industry issue.

Priority B: Recruit Diverse Talent

Help employers recruit and retain diverse tech talent with a special focus on currently underrepresented groups within the Central PA tech community, i.e. people of color, women, young professionals, people with special needs and veterans.

Priority C: Stay Sharp with Peers

Offer timely lifelong learning opportunities that will help tech producers and tech users stay connected to the latest trends, issues and innovations within an industry that is continuously changing.

Priority D: Grow the Business

Create opportunities that assist members with the cultivation of new business leads, improve business and hiring practices and raise their profile thereby improving their bottom line.

Priority E: Promote the Region

Play a leading role in the promotion of the tech innovations and opportunities that exist throughout the region.







2021-2023 Tactic

Tactic #1 - Inspire Cultural Diversity

Organize a team of Persons of Color, Technologists, Women and Young Professionals to develop an actionable vision/strategy for building Diversity in the talent pipeline.

Year 1: Introduce concept via Diversity & Inclusion in Tech summit in March 2021. Use initial summit to help recruit members of team to develop initial strategy/vision & actionable plan.

- > Year 2: Begin to Implement plan, solicit feedback and adjust accordingly
- > Year 3: Implementation, Feedback, Adjust



Evolving Role of HR and Talent Development

Yesterday Today Tomorrow

- From Transactional (Personnel), Putting Out Fires, Compliance, An Expense
- ✓ To Strategic Business Partner (Associate/Employee Relations/Engagement, Talent Management)
 - ➢)Business Acumen
 - Understanding and Alignment to Organizational Strategic Objectives
 - Mission, Vision, Core Values
 - Diversity, Equity, Inclusion Strategy, Implementation, Metrics, & Accountability
- ✓ SHRM Competency Model
 - Identifies what it takes to be a successful HR professional—across the performance continuum; around the globe; and across all career levels, job roles and job functions.
 - Provides the foundation for talent management throughout the HR lifecycle and helps organizations ensure that HR professionals are proficient in the critical behaviors and knowledge necessary to solve today's most pressing people issues and strategies.

SHRM Competency Model



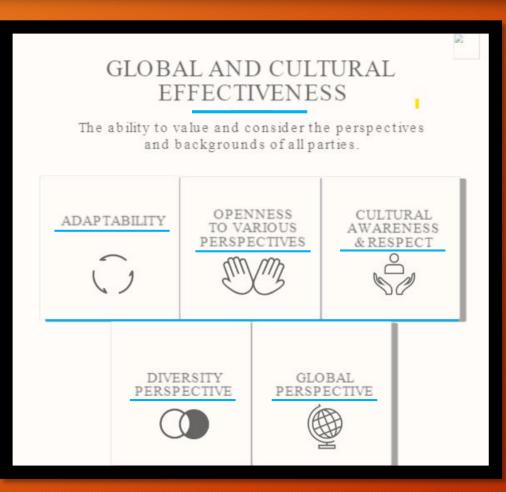


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https://shrm.org/learningandcareer/career/pages/shrm-competency-model.aspx

Global And Cultural Effectiveness



 The ability to value and consider the perspectives and backgrounds of all parties

SR

BETTER WORKPLACES BETTER W©RLD™

 Appreciate the commonalities, values and individual uniqueness of all human beings

https://shrm.org/learningandcareer/career/pages/shrm-competency-model.aspx

Population Demographics

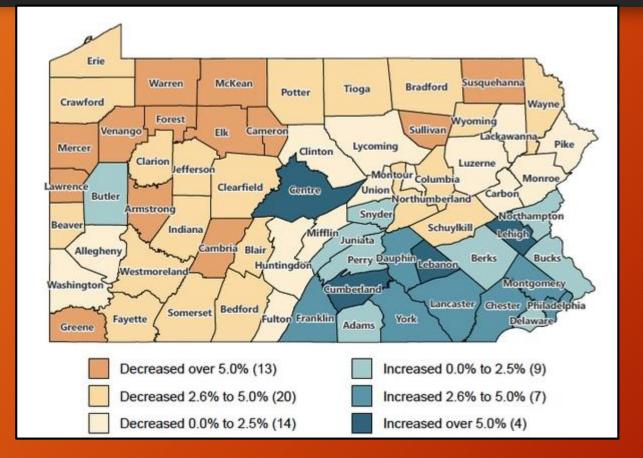


PA County Sample Select Dimensions of Diversity Gender Race / Ethnicity Age



PA's population is flattening after two decades of slow growth, but Philly/Harrisburg corridor continues to grow





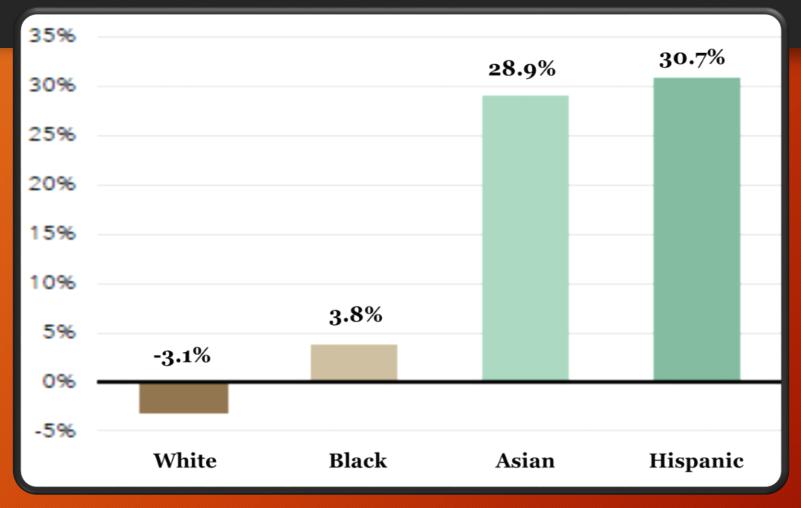
<u>PA State Data Center</u>

This map shows the changes by percentage in Pennsylvania's population since <u>2010</u> at the <u>county level</u>. Statewide growth is **0.8%**.

Updated Apr 22, 2019; Posted Apr 22, 2019

https://www.pennlive.com/news/2019/04/pas-population-is-flattening-after-two-decades-of-slow-growth-but-philly-harrisburg-corridor-continues-to-grow.html

Percent change by Racial or Ethnic Subpopulation in Pennsylvania



2010 to 2017

Source: Penn State Harrisburg June 21, 2018 Research Brief

Commonwealth of Pennsylvania July 1, 2020 Population Estimate: 12,801,989





Source: U.S. Census Bureau PA Quick Facts Race Alone/Hispanic Alone Population Estimates-July 1, 2020 Table Compiled March 18, 2021 by THE VEREEN GROUP – Attendee Resource

Persons of Color % County Demographics

65+% County Demographics

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COUNTIES	2019	COUNTIES	2019	
Adams County	11.3%	Adams County	21.1%	
Centre County	14.6%	Centre County	14.9%	
Cumberland County	15.4%	Cumberland County	18.8%	
Dauphin County	35.5%	Dauphin County	17.4%	City: 76%/10.4%
Lancaster County	18.7%	Lancaster County	18.4%	City: 59.9%/9.8%
Lebanon County	17.8%	Lebanon County	19.9%	
Montour County	9.2%	Montour County	21.5%	
Perry County	5.0%	Perry County	19.0%	
Union County	15.8%	Union County	18.6%	
York County	17.4%	York County	18.0%	City: 63.8/9.1%

Source: U.S. Census Bureau Quick Facts Population Estimates - July 1, 2019 Data Compiled: March 16. 2021

Economy Businesses, Suppliers, Vendors, Contractors



- **A Firms / Businesses**
 - ✓ Women Owned: 304,803
 - ✓ Minority Owned: 131,512
 - ✓ Veteran Owned: 97,969
 - ✓ Men Owned: 579,400

- PA Dept. General Services
 - ✓ Small Diverse Business
 - ✓ Small Business
 - ✓ Disability
 - ✓ LGBT

Adjusting Your Inclusion Lens

- By around 2020, "more than half of the nation's children are expected to be part of a minority race or ethnic group," the Census Bureau says, putting Americans under the age of 18 at the front of a trend that will see the overall population follow suit some 20 years later.
- "When that shift for the U.S. as a whole takes place by 2044, the Census Bureau predicts no one racial or ethnic group will dominate the U.S. in terms of size.
- "Overall, the U.S. population is set to grow more slowly over the next few decades partly because of declining fertility rates. It's expected to hit 400 million by 2051."
- By 2030, 1 in 5 Americans is projected to be 65 and over.
- Another finding states that from 2014 to 2060, "the working-age population is projected to decrease from 62 percent to 57 percent of the total population."

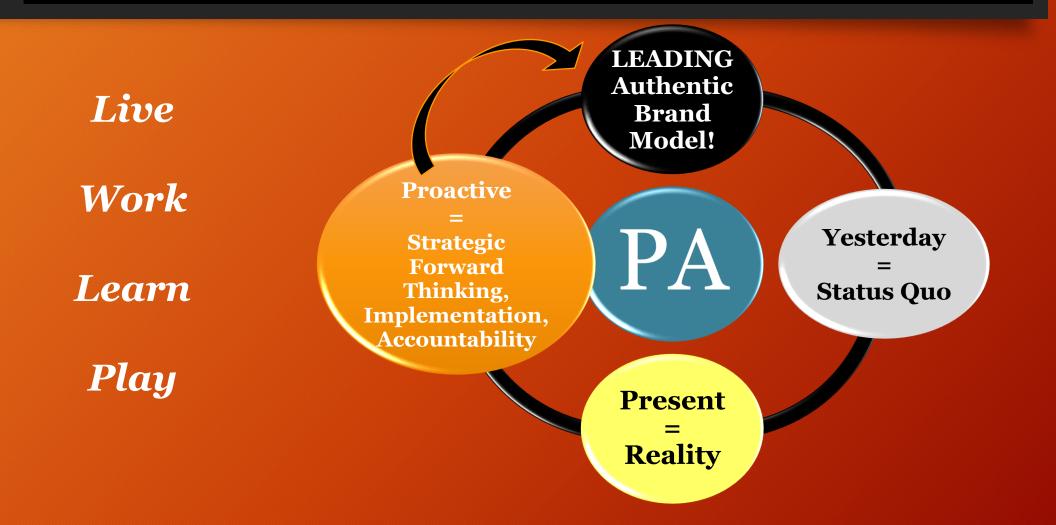
Today and Tomorrow's Workforce

- Is your workplace Culture Inclusive and Fostering Belonging?
- Does your Leadership & Management Reflect those you serve?
- Will your Leadership & Management reflect your future and potential People Centers/Stakeholders?
- $\,\circ\,$ Are you recruiting with a short and long-term Global Mind Set?
- Do you have an Equitable Succession Plan in place that insures access and opportunity for a 21st Century Workforce?
 - Brain Drain / Institutional Knowledge / Retiring Baby Boomers
- Generational Expectations of Fairness Practicing Equity & Parity
- Do you want to continue to "Tread Water" or do you want to LEAD?



Where Is Your Organization?





Delivering Through Diversity

Diversity and Financial Performance

- Companies in the top-quartile for gender diversity on their executive teams were 21% more likely to have above-average profitability than companies in the fourth quartile.
 - Executive teams of outperforming companies have more women in line versus staff roles.

For ethnic/cultural diversity, top-quartile companies were 33% more likely to outperform on profitability.

* Top-team ethnic/cultural diversity is correlated with profitability

McKinsey 2018 Report: Delivering through Diversity - Diversity and financial performance in 2017

Forbes Article: McKinsey 2020 Report https://www.forbes.com/sites/janicegassam/**2020/05/19**/mckinseys-new-report-finds-that-diversity-does-not-equal-inclusion/#6f5e5fb87066

Diversity Dividend



There is a Penalty for Opting Out



The penalty for bottom-quartile performance on Diversity persists. Overall, companies in the bottom quartile for both gender and ethnic/ cultural diversity were 29% less likely to achieve above-average profitability than were all other companies in our data set.

In short, not only were they not leading, they were <mark>lagging</mark>.

McKinsey 2018 Report: Delivering through Diversity - Diversity and financial performance in 2017

Forbes Article: McKinsey 2020 Report https://www.forbes.com/sites/janicegassam/**2020/05/19**/mckinseys-new-report-finds-that-diversity-does-not-equal-inclusion/#6f5e5fb87066





Engaging Current & Evolving Populations

Proactive Action Steps

- Being Intentional
- Your DEI Brand Identity
- Your Living Room
- Recruiting Sources & Partners
- Internship Program (Career Interest Awareness)
- > Apprentice Initiative
- Equitable Succession Planning
- Reflection Marketing
- Sponsoring Next Workforce Development & Partnering (Career Interest Awareness)

Authentic Access Opportunity



My Request / Your Change Agent Role

- Digest today's Knowledge Sharing Session and TCCP Five Strategic Priorities
- What is the one DEI action you'll do upon returning to work?
- Give yourself permission to "Become Comfortable with Being Uncomfortable"
- Unlearn "Color Blind", Practice "Color Brave"
- Recognize the Total Sum of "The Individual / Each Person"
- Connect, Engage, Expand your Professional and Personal Networks
- Inclusive Workplaces Moving Forward Culture, Policies, Processes, Procedures, and Recruitment, Sourcing, Retention, Succession Planning, Marketing Approach, Authentic Community Engagement, Bi/Multi-Languages, Commonwealth Brand Identity, etc.
- Leverage Knowledge Sharing Resources (separate attachment)

DEI Discovery Learning Links



- 1) <u>Color Blind or Color Brave?</u> (14-min TED Talk)
- 2) Get Comfortable With Being Uncomfortable (10-min TED Talk)
- 3) <u>The Look</u> (2-min video) Personal Introspection of Implicit Bias (2-min video)
- 4) <u>The Lunch Date A Study of Perceptions</u> (10-min video)
- 5) <u>Blind Spots: Challenge Assumptions</u> (2-min video)
- 6) Implicit Association Test (IAT) | Harvard Diversity, Inclusion & Belonging (identifying and managing your biases)
- 7) <u>Beyond Microsoft</u> (Library of Inclusion Training Options for leaders, managers, supervisors)

Achieving More Together . . .



Working toward a more Inclusive & Equitable Pennsylvania!!



Success Is A Journey Not A Destination



Thank You!



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This Glossary of Key Diverse Terms has been designed as a "living document" tool to assist in creating a common internal Diversity & Inclusion language to foster an Environment of Inclusion within the Technology Council of Central Pennsylvania (TCCP).

ACTIVE LISTENER	 Seeks to fully understand before offering a response or solution Hearing, interpreting, evaluating, and responding. Is a technique that is used in counseling, training, and solving disputes or conflicts. It requires that the listener fully concentrate, understand, respond and then remember what is being said. Actively listening is to fully concentrate on what is being said rather than just passively 'hearing' the message of the speaker. Active listening involves listening with all senses.
ASSUMPTIONS	 A thing that is accepted as true or as certain to happen, without proof An assumption is something that you assume to be the case, even without proof. When a person takes something for granted or literally takes possession of something.
	 The act of taking for granted – supposition, presumption, conjecture, suspicion, surmise, theory, hypothesis
	 Obstruction, difficulty, hindrance, obstacle, hurdle, stumbling block, restriction That which you may not have direct control or authority to remove, but must be aware of and plan for when developing strategies and implementation
BELONGING	• The sense of belonging occurs when the person feels that they are part of something bigger than themselves and, therefore, recognizes the rest of the members of their reference group as equals. This can have a very positive effect on their self-esteem, and it is especially important for younger generations.
	 Feeling of being taken in and accepted as part of a group, thus, fostering a sense of belonging.
	 It also relates to being approved of and accepted by society in general. Also called belongingness.
BIAS	 An inclination or preference, especially one that interferes with impartial judgment. A leaning or preference in favor of a particular individual or group (essentially the opposite of prejudice).
	 Preference without facts (in favor of someone or something)
CHALLENCE	Anything that calls for special effort
CHALLENGE	• A test of one's abilities or resources in a demanding but stimulating undertaking
CHANGE AGENT	 A change agent is someone who is tasked to "alter human capability (for the better) or organizational systems to achieve a higher degree of output or self- actualization."
	• Change agent is as much about identity and character as it is any definitions.
	 Regardless of what is going on today, a change agent has a vision of what could or should be and uses that as the governing sense of action
	• A change agent has a strong ability to self-motivate.
	 A change agent must understand people; at the end of the day, change is about people
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TCCP

ТССР	GLOSSARY OF KEY DIVERSE TERMS
CHANGE MAKER	• A change maker is someone who is deeply passionate about solving a particular issue or a problem for the purpose of the greater good. A change maker often is a highly empathetic and idealistic person who is passionately working on a hopeful mission, no matter how difficult the obstacles or circumstances.
	• A person who desires change in the world and, by gathering knowledge and resources, makes that change happen.
	 Change makers are comfortable out of the comfort zone and understand the value and the need to proactively go to those places.
	 Change makers are driven by partnering with others, getting creative and developing solutions.
	• Change makers are value driven, mission driven and thrive on meaningful action for purpose, on purpose.
CHANGE MANAGEMENT	Is about understanding Past, Current, and Future State.
CHANGE MANAGEMEN I	 Knowing what is the End In Mind.
	 What is the appropriate approach to ensure Receptiveness, Engagement, and Behavior that will evolve the situation, initiative, and/or person to the next level successfully and with sustainability = value added for the Stakeholders & the Organization.
CIVILITY	 Civility is claiming and caring for one's identity, needs and beliefs without degrading someone else's in the process.
	Courteous; Politeness; a Polite Action or Expression
	• Civility is about disagreeing without disrespect, seeking common ground as a starting point for dialogue about differences, listening past one's preconceptions, and teaching others to do the same.
	Valuing another's culture as you value your own
CULTURAL SENSITIVITY	• The ability to understand and empathize with a person or a group of people whose demonstrated values, way of life, religion, conventions and possibly language are different from your own.
	• Awareness about one's cultural assumptions, biases, behaviors, and beliefs. The ability to interact with and understand people from other cultures without imposing one's cultural values.
CULTURE	• A culture shares common assumptions about Behavior, a Shared Belief System and Values - People, Departments, Organizations, Family, Geographical Area, etc.
	This includes everything from lifestyle choices to food.
	• The system of common beliefs, shared meanings, accepted behavior patterns, values, assumptions, shared common experiences and traditions that distinguish one group of people from another.
	• It is a learned set of behaviors, values, skills, knowledge and beliefs.
DEMOGRAPHICS	• The statistical characteristics of human populations (as age, race, income, etc.) used to identify current and potential markets/service areas.

TCCP	GLOSSARY OF KEY DIVERSE TERMS
DIVERSITY	Diversity means all the ways we are uniquely different. It includes the readily visible differences and the underlying differences that may be below the surface.
	Diversity is Different Individuals Valuing Each other, Regardless of Skin, Intellect, Talents, or Years (PHRC-PA Human Relations Commission).
EMPATHY	Understanding what matters to others
EQUITABLE INCLUSION	Equality in Value and Power: Each Individual has a Voice; Each Voice is Valued and Incorporated
	Fairness, Impartiality: Access to the Same Opportunities; the Square becomes part of the Circle
EQUITY	Fairness, Impartiality in all disciplines
GLOBAL MIND SET	"A set of attributes and competencies that help current and future global leaders work more effectively with individuals, groups and organizations unlike themselves."
	"It's the ability to understand the similarities and differences among cultures and their reasons."
	"The ability to avoid the simplicity of assuming all cultures are the same, and at the same time, not being paralyzed by the complexity of the differences."
	"Being comfortable with being uncomfortable in uncomfortable environments." — Thunderbird School of Global Management
HUMILITY	Humility is not thinking less of yourself; but thinking of yourself less
IMPLICIT BIAS	Occurs when someone consciously rejects stereotypes and supports anti- discrimination efforts but also holds negative associations in his/her mind unconsciously.
	The unconscious or subtle associations that individuals make between groups of people and stereotypes about those groups (US Justice Dept7.2016)
	Implicit bias can affect interactions and decisions due to race, ethnicity, gender, sexual orientation, religion and socio-economic status, as well as other factors.
INCLUSION	The act of encouraging belonging
INCLUSION	Insuring the Part is embraced in the Whole
	Taking Everything and Everyone into account
	Ensuring all Associates/Employees feel valued
	Is when it does not matter if you are different & each person has the same access and opportunities
	Creating an environment that encourages individuals to be themselves, however different, so they can thrive.
	If a person is not distracted/stressed about having to be like someone or something else, they will be focused and productive enabling Engagement & Best Performance

ТССР	GLOSSARY OF KEY DIVERSE TERMS
KINDNESS	 Kindness is a behavior marked by ethical characteristics, a pleasant disposition, and concern and consideration for others. It is considered a virtue, and is recognized as a value in many cultures and religions. The quality of being Friendly, Generous, and Considerate.
MULTICULTURAL	• A person who is multicultural has the ability to function effectively and appropriately and can select appropriate behaviors, values and attitudes of other cultures.
MULTICULTURALISM	 A situation in which all the different cultural, religious, or racial groups in a society have equal rights and opportunities, and none is ignored or regarded as unimportant. Is the co-existence of diverse cultures, where culture includes racial, religious, or cultural groups. The view that the various cultures in a society merit equal respect and scholarly interest. It became a significant force in American society in the 1970s and 1980s as African Americans, Latinos, and other ethnic groups explored their own history.
	• Is the co-existence of diverse cultures, where culture includes racial, religious, or cultural groups
PARITY	Equality in Value and Power
PERSON OF COLOR	 Usually used in place of the word "Minority" when referencing populations. Refers to all Federal EEO classifications except White/Caucasian, non-Hispanic African American/Black American Indian/Alaskan Asian/Asian Indian Hawaiian/Pacific Islander Hispanic/Latino Two or more Races
PREJUDICE	• A preconceived judgment or opinion, usually unfavorable, which is made before the relevant facts are known (prejudgment).
	It is also defined as an irrational suspicion, intolerance or hatred of others.
RACISM	 The practice of racial discrimination, segregation, prejudice, bias, bigotry, stereotype
	• A set of incorrect assumptions, opinions and acts resulting from the belief that one race is inherently/genetically superior to another.
	• It occurs when people are not treated fairly because of their cultural or ethnic differences and/or the color of their skin
	 Racism is the system that allows the racial group that's already in power to retain power.
RESPECT	 To treat with consideration, value, regard. To be kind; show courtesy To value the individual Respecting the individual needs, talents and differences of those in our
	community.

ТССР	GLOSSARY OF KEY DIVERSE TERMS		
ROLE MODEL FOR DIVERSITY & INCLUSION	 Champions are, by definition, Role Models. Role Models address exclusionary behaviors when they arise. Diversity Champions are able to have candid conversations about difficult issues without resorting to blame. They are willing to coach their colleagues about Diversity and point out inappropriate remarks or actions if and when they surface. Taking Diversity seriously requires speaking out on behalf of groups other than your own to foster an Environment of Inclusion resulting in a "Belonging" Culture 		
STEREOTYPE	 Forming a belief about an entire group based on limited experience with individual members of that group. Ascribe characteristics / perceptions to an entire group based on a small representation 		
SYSTEMIC RACISM	Many sociologists describe racism in the U.S. as "systemic" because the country was founded on racist beliefs that created racist policies and practices, and because that legacy lives today in the racism that courses throughout the entirety of our social system. This means that racism was built into the very foundation of our society, and because of this, it has influenced the development of social institutions, laws, policies, beliefs, media representations, and behaviors and interactions, among many other things. By this definition, the system itself is racist, so effectively addressing racism requires a system-wide approach that leaves nothing unexamined. ~Cole, Nicki Lisa, Ph.D. "Defining Racism Beyond its		
TCCP MISSION	 Dictionary Meaning. ThoughtCo, Feb. 11, 2020, thoughtco.com/racism-definition-3026511." To connect members and organizations to promote technology and fuel economic development. TCCP believes that bringing together the technology community unleashes unimaginable capacity for our region to thrive and delivers on our mission with this "why" in mind by offering a variety of programs, events and services that: Connect technologists from diverse industries, backgrounds and experiences with opportunities to learn, collaborate and innovate AND Raise the profile of the technology community throughout the Central Pennsylvania region and beyond. 		
TCCP PRIORITIES	 Priority A: Collaborate to Solve Strategic Problems Encourage the co-creation of solutions to problems that may be tech specific or where tech innovation may be a solution specific to an industry issue. 		
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ТССР	GLOSSARY OF KEY DIVERSE TERMS
TCCP PRIORITIES (Cont'd)	 Create opportunities that assist members with the cultivation of new business leads, improve business and hiring practices and raise their profile thereby improving their bottom line.
	Priority E: Promote the Region
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TCCP TACTIC #1	 Organize a team of Persons of Color, Technologists, Women and Young Professionals to develop an actionable vision/strategy for building Diversity in the talent pipeline.
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	• Year 2: Begin to Implement plan, solicit feedback and adjust accordingly
	Year 3: Implementation, Feedback, Adjust
UNCONSCIOUS BIAS	 Bias is the process by which the brain uses "mental associations that are so well established as to operate without awareness, or without intention, or without control." On a deita basis are an anti-are so the second seco
	 On a daily basis we operate with unconscious bias impacting our interactions and the decisions we make.
VALUING DIVERSITY	 Making use of Diversity – Encourage, Support, Leverage Building on Everyone's Strengths
	 Recognizing Diversity as an Advantage in a Competitive Environment The focus is on recognizing the uniqueness of everyone, valuing what each brings to the table and fostering an environment that respects and promotes those differences.
	• Valuing, managing or Leveraging Diversity is a Voluntary Process undertaken by organizations to maximize their potential.
	 Enforcement comes from internal advocates as well as stakeholders-students, parents, community partners, suppliers, and/or investors who demand improvement.
WORLD VIEW	 A worldview is a set of beliefs and assumptions that a person uses when interpreting the world around her or him.
	• A person's world view is shaped by what they have or have not been exposed to and/ or experienced.



Together Everyone Achieves More!

Leverage the Commonwealth's Diversity! Today and Tomorrow