

USER GUIDE

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Power SYBR® Green PCR Master Mix and Power SYBR® Green RT-PCR Reagents Kit

Catalog Number 4368577, 4367659, 4367660, 4368706, 4368702, 4368708 (Master Mix) and
4368711 (RT-PCR Reagents Kit)

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About This Guide

IMPORTANT! Before using this product, read and understand the information in the “Safety” appendix in this document.

Purpose of the guide


This guide describes how to perform real-time PCR and One-Step or Two-Step RT-PCR using Power SYBR[®] Green PCR Master Mix.


User attention words


Five user attention words may appear in this document. Each word implies a particular level of observation or action as described below:

Note: Provides information that may be of interest or help but is not critical to the use of the product.

IMPORTANT! Provides information that is necessary for proper instrument operation or accurate chemistry kit use.

 **CAUTION!** Indicates a potentially hazardous situation that, if not avoided, may result in minor or moderate injury. It may also be used to alert against unsafe practices.

 **WARNING!** Indicates a potentially hazardous situation that, if not avoided, could result in death or serious injury.

 **DANGER!** Indicates an imminently hazardous situation that, if not avoided, will result in death or serious injury.

Purpose of the Kit

The Power SYBR® Green PCR Master Mix is a convenient premix of the components (except primers, template, and water) necessary to perform real-time PCR using SYBR® Green I dye with enhanced sensitivity and specificity. The SYBR Green dye binds to double-stranded (ds) DNA, thus providing a fluorescent signal that reflects the amount of dsDNA product generated during PCR.

You can perform One-Step or Two-Step RT-PCR using the Power SYBR® Green RT-PCR Reagents Kit (see [“Materials Required but Not Supplied”](#) on page 11).

In RNA quantitation assays, you use the Power SYBR® Green PCR Master Mix in the second step of a two-step reverse-transcription polymerase chain reaction (RT-PCR) protocol. In a One-Step RT-PCR protocol, you add MultiScribe™ Reverse Transcriptase and RNase Inhibitor to the Power SYBR® Green PCR Master Mix.

You can use the Power SYBR Green PCR Master Mix with Applied Biosystems real-time PCR systems.

For the best quantitation results, use the following:

- Primer Express® software for primer design
- Applied Biosystems reagents
- Applied Biosystems universal thermal cycling conditions

Note: For optimal results, we recommend using the 9600 Emulation mode. However, using the Standard (default) run mode with the Power SYBR® Green PCR Master Mix provides comparable results. Refer to the troubleshooting section of the appropriate instrument user guide if you encounter poor performance.

Advantages of the Kit

The Power SYBR® Green PCR Master Mix delivers highly sensitive nucleic acid quantitation, detecting as few as 1-10 copies of a target gene over a broad range of template concentrations. The master mix design also produces reliable DNA amplification results, with minimal lot to lot variation in assay performance (see [“Performance Characteristics of the Kit”](#) on page 10 for more information).

The proprietary master mix formulation contains a blend of dTTP/dUTP, which maintains optimal PCR results and compatibility with AmpErase® UNG treatment. In addition, the master mix includes AmpliTaq Gold® DNA Polymerase, UP (Ultra Pure), a highly purified version of AmpliTaq Gold® DNA Polymerase. The enzyme purification process minimizes non-specific, false positive DNA products due to potential bacterial DNA contamination during PCR. The enzyme is provided in an inactive state to automate the Hot Start PCR technique and allow flexibility in the reaction setup, including pre-mixing of PCR reagents at room temperature (see [“Preventing Contamination and Nonspecific Amplification”](#) on page 37 for more information).

Materials and Equipment

Description of Master Mix

The Power SYBR[®] Green PCR Master Mix is supplied in a 2X concentration. The mix is optimized for SYBR[®] Green reagent reactions, and it contains:

- SYBR[®] Green I Dye
- AmpliTaq Gold[®] DNA Polymerase, UP
- dNTPs
- Passive reference
- Optimized buffer components

For Power SYBR[®] Green reagent-based real-time PCR and One-Step or Two-Step RT-PCR, the following components are available:

Kit	P/N	Contents
Power SYBR [®] Green PCR Master Mix:		
• Mini-Pack		• One 1 mL tube (40 × 50 µL reactions)
• 1-Pack	• 4368577	• One 5 mL tube (200 × 50 µL reactions)
• Bulk Pack	• 4367659	• One 50 mL tube (2000 × 50 µL reactions)
• 2-Pack	• 4367660	• 2 × 5 mL tubes (400 × 50 µL reactions)
• 5-Pack	• 4368706	• 5 × 5 mL tubes (1000 × 50 µL reactions)
• 10-Pack	• 4368702 • 4368708	• 10 × 5 mL tubes (2000 × 50 µL reactions)
Power SYBR [®] Green RT-PCR Reagents Kit	4368711	• Power SYBR [®] Green PCR Master Mix (200 × 50 µL reactions) • TaqMan [®] Reverse Transcription Reagents [†] (200 × 10 µL reactions)
Related Documentation:		
• User Guide	• 4367218	• —
• Quick Reference	• 4367219	• —

[†] The TaqMan[®] Reverse Transcription Reagents contains the components required to perform RT reactions; it does not contain TaqMan[®] probes.

Performance Characteristics of the Kit

The performance criteria listed in the following table are verified against the β-actin gene sequence in 10-50 µL total reaction volume for each manufactured lot of Power SYBR[®] Green PCR Master Mix.

Performance Specification	Metric
High sensitivity (requires low sample input)	≤10 copies detected per well
Wide dynamic range (provides accurate DNA quantitation)	≥ 5 orders of magnitude dynamic range
Consistent lot to lot reproducibility (produces reliable results)	± 1.0 fluorescence threshold cycle (C _T) lot variation

Storage and Stability

Upon receipt, store the Power SYBR[®] Green PCR Master Mix at 2°C to 8°C for short term storage (less than 6 months), or at –15°C to –25°C for long term storage (more than 6 months). Store the TaqMan[®] Reverse Transcription Reagents at –15°C to –25°C.

Note: If stored under the recommended conditions, we guarantee product performance through the expiration date (control date) printed on the label. However the kit components are most stable long term at –15°C to –25°C.

Materials Required but Not Supplied

The items listed in the following tables are required in addition to the reagents supplied in the Power SYBR[®] Green PCR Master Mix.

For the Safety Data Sheet (SDS) of any chemical not distributed by Life Technologies, contact the chemical manufacturer. Before handling any chemicals, refer to the SDS provided by the manufacturer, and observe all relevant precautions.

Item	Source
AmpErase [®] Uracil-N-glycosylase (UNG)	Life Technologies (PN N808-0096)
Applied Biosystems Real-Time PCR System	Life Technologies
Applied Biosystems Spectral Calibration Kit for your real-time PCR system	Life Technologies
MicroAmp [®] 96-well Tray/Retainer Set, 10 sets	Life Technologies (PN 403081)
MicroAmp [®] Cap Installing Tool (Handle)	Life Technologies (PN 4330015)
MicroAmp [®] Optical 384-Well Reaction Plate with Barcode, 50 plates	Life Technologies (PN 4309849)
MicroAmp [®] Optical 8-Cap Strip, 300 strips	Life Technologies (PN 4323032)
MicroAmp [®] Optical 96-Well Reaction Plate with Barcode and Optical Caps, 20 plates with caps	Life Technologies (PN 403012)
MicroAmp [®] Optical Adhesive Film Kit	Life Technologies (PN 4313663)
MicroAmp [®] Optical Tube without Cap, 0.2 mL, 2000 tubes	Life Technologies (PN N801-0933)
Primer Express [®] Software: <ul style="list-style-type: none"> • 5-user license • 1-user license 	Life Technologies <ul style="list-style-type: none"> • (PN 4363993) • (PN 4363991)
MicroAmp [®] Optical 96-well Reaction Plate Note: The MicroAmp [®] Optical 96-well Reaction Plate may be sealed with MicroAmp [®] Optical Caps or MicroAmp [®] Optical Adhesive Film.	Life Technologies (PN N801-0560)
User Bulletin #2: Relative Quantitation of Gene Expression	Life Technologies (PN 4303859)
Centrifuge with adapter for 96-well plates or for 384-well plates	Major laboratory supplier (MLS)

Item	Source
Disposable gloves	MLS
Microcentrifuge	MLS
Lonza Reliant 4% NuSieve 3:1 Plus Agarose Gel, for DNA <1 kb, supplier number 54928	MLS
Pipette tips, with filter plugs	MLS
Pipettors, positive-displacement or air-displacement	MLS
Polypropylene tubes	MLS
Tris-EDTA (TE) Buffer, pH 8.0	MLS
Vortexer	MLS

This chapter describes how to design and amplify custom target sequences for quantitation.

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Designing Custom Target Sequences for Quantitation

Overview

To design custom primers and identify target sequences for amplification and quantitation:

1. Install Primer Express® Software
2. Identify Target Sequence and Amplicon Size
3. Design Primers

Identifying Target Sequence and Amplicon Size

A target template is DNA, a plasmid containing the nucleotide sequence of interest, genomic DNA, cDNA, or RNA.

Design primers to amplify short segments of a target (DNA, cDNA, or RNA) within the target sequence. These short segments are called amplicons. Shorter amplicons work most efficiently, 50- to 150-bp sequences yielding the most consistent results.

Designing Primers

Design primers using Primer Express® software as described in the *Primer Express® Version 3.0 User Guide* (PN 4362460).

Note: For more information on design guidelines, refer to the *Primer Express® Software Version 3.0 Help*.

General Guidelines

- Do not overlap primer and probe sequences. The optimal primer length is 20 bases.
- Keep the GC content in the 30–80% range.
- Avoid runs of identical nucleotides. If repeats are present, there must be fewer than four consecutive G residues.
- Keep the T_m between 58–60°C.
- Make sure the five nucleotides at the 3' end contain no more than two G and/or C bases.

If the template is...	Then...
DNA	Design the primers as described.
plasmid DNA	
genomic DNA	
RNA	
cDNA	Design the primers as described. Also see “Selecting an Amplicon Site for cDNA” below.

Selecting an Amplicon Site for cDNA

Overview

Selecting a good amplicon site ensures amplification of the target mRNA without co-amplifying the genomic sequence, pseudogenes, and related genes.

Guidelines

- The amplicon should span one or more introns to avoid amplification of the target gene in genomic DNA.
- The primer pair has to be specific to the target gene; the primer pair does not amplify pseudogenes or other related genes.
- Design primers following Primer Express Software guidelines.
- Test the amplicons and select ones that have the highest signal-to-noise ratio (that is, low C_T with cDNA and no amplification with no template control or genomic DNA).
- If no good sequence is found, it may be necessary to examine the sequence and redesign the amplicon or to screen for more sites.

If the gene you are studying does not have introns, then you cannot design an amplicon that will amplify the mRNA sequence without amplifying the genomic sequence. In this case, it may be necessary to run RT minus controls.

Amplifying Custom Target Sequences for Quantitation

We recommend the following steps for the development of real-time quantitative PCR assays.

1. Order Reagents (below)
2. Quantitate Primers (below)
3. Optimize Primer Concentrations for:
 - PCR ([page 23](#))
 - One-Step RT-PCR ([page 25](#))
 - Two-Step RT-PCR ([page 28](#))

Ordering Reagents

See [“Materials Required but Not Supplied”](#) on [page 11](#). for a list of required reagents and equipment.

Quantitating Primers

Use a spectrophotometric method to determine the concentrations of the primers received:

- Measure the absorbance at 260 nm of a 1:100 dilution of each oligonucleotide in TE buffer.
- Calculate the oligonucleotide concentration (C) in μM using the method shown in the table below.

Chromophore	Extinction Coefficient	Number	Extinction Coefficient Contribution
A	15,200	1	15,200
C	7,050	6	42,300
G	12,010	5	60,050
T	8,400	6	50,400
Total	—	—	167,950

Absorbance (260 nm) = sum of extinction coefficient contributions \times cuvette pathlength \times oligonucleotide concentration/100

$$0.13 = 167,950 \text{ M}^{-1}\text{cm}^{-1} \times 0.3 \text{ cm} \times C/100$$

$$C = 258 \mu\text{M}$$

This chapter provides procedures for performing reverse transcription (RT).

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Reverse Transcription for All Amplicons Except 18S

Overview

Synthesis of cDNA from total RNA samples is the first step in the two-step RT-PCR gene expression quantification experiment. In this step, random hexamers, oligo d(T)₁₆, or sequence specific reverse primers from the TaqMan[®] Reverse Transcription Reagents prime total RNA samples for RT using Multiscribe Reverse Transcriptase.

Note: The TaqMan[®] Reverse Transcription Reagents contains the components required to perform RT reactions; it does not contain TaqMan[®] probes.

Guidelines

Follow the guidelines below to achieve optimal RT performance:

- A 100- μ L RT reaction efficiently converts a maximum of 2 μ g total RNA to cDNA. Perform multiple RT reactions in multiple wells if you are using more than 2 μ g of total RNA.
- Use random hexamers, oligo d(T)₁₆, or sequence-specific reverse primers to reverse transcribe the total RNA samples for gene expression assays.

The choice of primers for RT is best made after experimentally evaluating all three priming systems. For short RNA sequences containing no hairpin loops, any of the three priming systems work equally well. For longer RNA transcripts or sequences containing hairpin loops, consider the following guidelines:

Primers	Selection Guidelines
Random hexamers	<ul style="list-style-type: none"> • Try first for use with long reverse transcripts or reverse transcripts containing hairpin loops • Use to transcribe all RNA (rRNA, mRNA, and tRNA)
Sequence-specific reverse primer	<ul style="list-style-type: none"> • Use to reverse transcribe RNA-containing complementary sequences only
Oligo d(T) ₁₆	<ul style="list-style-type: none"> • Use to reverse transcribe only eukaryotic mRNAs and retroviruses with poly-A tails • Avoid long mRNA transcripts or amplicons greater than two kilobases upstream

Two-Step RT-PCR
RT Reaction Mix

Component	Volume/Tube (μL)	Final Concentration
RNase-free water	Variable [†]	—
10X RT Buffer	1.0	1X
25 mM MgCl ₂	2.2	5.5 mM
deoxyNTPs Mixture (2.5 mM)	2.0	500 μM per dNTP
Random Hexamers [‡] (50 μM)	0.5	2.5 μM
RNase Inhibitor (20 U/L)	0.2	0.4 U/μL
MultiScribe™ Reverse Transcriptase (50 U/μL)	0.25	1.25 U/μL
Total	6.15 [§]	—

[†] The volume of RNase-free water (μL) will be 3.85–RNA sample volume in a 10-μL reaction.

[‡] Random hexamers, oligo d(T)₁₆, or sequence-specific reverse primers can be used for primers of cDNA synthesis.

[§] If changing the reaction volume, make sure the final proportions are consistent with the recommended values above.

RT volume can vary from 10 μL to 100 μL. Increasing the RT volume will reduce the total number of reactions.

Thermal Cycling
Parameters for RT
Reactions

Step	Incubation [†]	RT	Reverse Transcription Inactivation
	HOLD	HOLD	HOLD
Time	10 min	30 min	5 min
Temperature	25°C	48°C	95°C

[†] If using random hexamers or oligo d(T)₁₆ primers for first-strand cDNA synthesis, a primer incubation step (25°C for 10 minutes) is necessary to maximize primer–RNA template binding.

Performing RT
Reactions

The procedure for generating cDNA using the TaqMan® Reverse Transcription Reagents is described below.

1. Prepare the RT Reaction Mix by combining all the nonenzymatic components.
2. Vortex briefly.
3. Add the enzymatic components (for example, MultiScribe™ Reverse Transcriptase, RNase Inhibitor) and the RNA.
4. Mix the components by inverting the microcentrifuge tube.
5. Transfer the contents to a MicroAmp® Optical Tube or multiple wells of a MicroAmp® Optical 96-Well Reaction Plate.
6. Cap the plate/tubes with MicroAmp® Optical Caps.

Note: Alternatively, you may seal the plate with a MicroAmp® Optical Adhesive Film. However, do not use the film with MicroAmp® Optical Tubes.

7. Centrifuge the plate/tubes briefly to remove air bubbles and collect the liquid at the bottom of the tube.
8. Transfer the plates to the thermal cycler block.
9. Perform RT.
10. Remove the 96-Well Reaction Plate after thermal cycling is complete.

Reverse Transcription for the 18S Amplicon

Overview

Synthesis of cDNA from total RNA samples is the first step in the two-step RT-PCR gene expression quantification experiment. In this step, random hexamers from the TaqMan® Reverse Transcription Reagents prime total RNA samples for reverse transcription using MultiScribe™ Reverse Transcriptase.

Recommended Template

Use total RNA samples to generate cDNA for the 18S amplicon.

Table 1 Known template incompatibilities

Template	Explanation
Poly A+	The 18S rRNA endogenous control assay cannot accurately evaluate cDNA generated from poly A+ RNA samples because most of the rRNA has been removed from them.
Non-human	Except for 18S rRNA, all assays are human-specific.

Template Quality

The quality of your results is directly related to the purity of your RNA template. Therefore, use only well-purified samples for 18S. Because ribonuclease and genomic DNA contamination are common problems in gene expression studies, purify your samples accordingly to ensure the best results.

Template Quantity

If possible, use spectrophotometric analysis to determine the concentrations of purified total RNA samples before reverse transcription. The table below lists the recommended range of initial template quantities for the RT step.

Initial Template	Quantity of total RNA (per 10-µL RT reaction)
Human total RNA	6–200 ng

Guidelines

Follow the guidelines below to ensure optimal RT performance:

- Poly A+ RNA samples are not recommended for 18S experiments because most rRNA has been removed from them.
- A 10-µL RT reaction will efficiently convert a maximum of 200 ng total RNA to cDNA. Perform multiple RT reactions in multiple wells if using more than 200 ng total RNA.
- Use only random hexamers to reverse transcribe the total RNA samples for gene expression assays.

Preparing the Reactions

The following procedure describes the preparation of four different test samples for reverse transcription. Scale the recommended volumes accordingly for the number of samples needed using the TaqMan® Reverse Transcription Reagents.

Note: The kit contains sufficient quantities to perform 200 RT reactions with a reaction size of 10 μL .

1. In a 0.2-mL microcentrifuge tube, prepare a reaction mix for all total RNA samples to be reverse transcribed. If preparing four samples, follow the recommended volumes shown below.

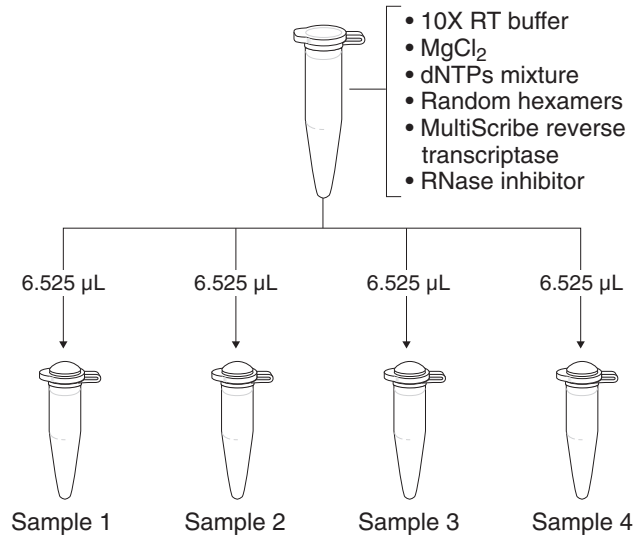
Component	Volume (μL)		Final Conc.
	Per Sample	Reaction Mix (x4)	
RNase-free water	Variable [†]	Variable [†]	—
10X RT Buffer	1.0	4.0	1X
25 mM MgCl_2	2.2	8.8	5.5 mM
deoxyNTPs Mixture (2.5 mM)	2.0	8.0	500 μM per dNTP
Random Hexamers (50 μM)	0.5	2.0	2.5 μM
RNase Inhibitor (20 U/ μL)	0.2	0.8	0.4 U/ μL
MultiScribe Reverse Transcriptase (50 U/ μL)	0.625	2.5	3.125 U/ μL
Total[‡]	6.525	26.1	—

[†] The volume of RNase-free water (μL) will be 3.475–RNA sample volume in a 10- μL reaction.

[‡] If changing the reaction volume, make sure the final proportions are consistent with the recommended values above.

2. Label four 0.2-mL microcentrifuge tubes for the four test samples.
3. Transfer 6–200 ng (up to 3.475 μL) of each total RNA sample to the corresponding microcentrifuge tube.
4. If necessary, dilute each total RNA sample to a volume of 3.475 μL with RNase-free, deionized water.
5. Cap the tubes and gently tap each to mix the diluted samples.
6. Centrifuge the tubes briefly to eliminate air bubbles in the mixture.
7. Label four 0.2-mL MicroAmp® Reaction Tubes for the four total RNA test samples.

8. Pipet 6.525 μL of the reaction mix (from step 1) to each labeled MicroAmp[®] Reaction Tube.



9. Transfer 3.475 μL of each dilute total RNA sample to the corresponding MicroAmp[®] Reaction Tube.
10. Cap the reaction tubes and gently tap each to mix the reactions.
11. Centrifuge the tubes briefly to force the solution to the bottom and to eliminate air bubbles from the mixture.
12. Transfer each reaction to either
- MicroAmp[®] Optical tubes, or,
 - Wells of a MicroAmp[®] Optical 96-Well Reaction plate.
13. Cap the MicroAmp[®] Optical tubes or plate with MicroAmp[®] Optical caps.
14. Centrifuge the plate or tubes to spin down the contents and eliminate air bubbles from the solutions.

Thermal Cycling

1. Load the reactions into a thermal cycler.
2. Program your thermal cycler with the following conditions:

Step	Hexamer Incubation [†]	Reverse Transcription	Reverse Transcriptase Inactivation
	HOLD	HOLD	HOLD
Temp.	25°C	37°C	95°C
Time	10 min	60 min	5 min
Volume	10 µL		

[†] When using random hexamers for first-strand cDNA synthesis, a primer incubation step (25°C for 10 min) is necessary to maximize primer-RNA template binding.

3. Begin RT.

IMPORTANT! After thermal cycling, store all cDNA samples at -15 to -25°C.

4

Optimizing Primer Concentrations

This chapter describes how to optimize primer concentrations for PCR, one-step RT-PCR, and two-step RT-PCR.

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- Optimizing Primer Concentrations for Two-Step RT-PCR. 28

Optimizing Primer Concentrations for PCR

Overview

The purpose of the procedure below is to determine the minimum primer concentrations giving the lowest threshold cycle (C_T) and maximum ΔR_n while minimizing nonspecific amplification. The reaction volumes are 50 μ L. Use 10 to 100 ng of genomic DNA or 1 to 10 ng of cDNA template.

Use PCR Master Mix to run four replicates of each of the nine conditions shown in the table below. The master mix is described in [“PCR Master Mix for Primer Optimization”](#) on page 24.

Reverse Primer (nM)	Forward Primer (nM)		
	50	300	900
50	50/50	300/50	900/50
300	50/300	300/300	900/300
900	50/900	300/900	900/900

Optimizing Primer Concentrations for PCR

1. Load the plate for both a template and a No Template Control (NTC) matrix, as shown in [“Plate Configuration for Primer Optimization”](#) on page 24.
2. Place the plate in the appropriate instrument.
Use the thermal cycling conditions in [“Thermal Cycling Parameters for Primer Optimization”](#) on page 25.

Note: For optimal results, we recommend using the 9600 Emulation mode. However, using the Standard (default) run mode with the Power SYBR[®] Green PCR Master Mix provides comparable results. Refer to the troubleshooting section of the appropriate instrument user guide if you encounter poor performance.

Note: SYBR[®] Green dye must be calibrated on the instrument. Please refer to the appropriate instrument user guide to calibrate the instrument for the SYBR[®] Green dye.

3. At the end of the run:

- Tabulate the results for the yield. This analysis identifies the optimum concentrations of primers for PCR yield.
- Tabulate the results for the C_T value. This analysis identifies the optimum primer concentrations for C_T and for the absence of nonspecific amplification.

PCR Master Mix for
Primer
Optimization

Component	Volume (μL) for One 50- μL Reaction	Volume (μL) for 100 50- μL Reactions	Final Concentration
Power SYBR [®] Green PCR Master Mix (2X)	25	2500	1X
Forward Primer	Variable	Variable	50 to 900 nM
Reverse Primer	Variable	Variable	50 to 900 nM
Template	Variable	Variable	1 to 100 ng
Water	Variable	Variable	—
Total	50	5000	—

Plate Configuration
for Primer
Optimization

Wells	PCR Master Mix (μL)	5 μM Forward Primer (μL)	5 μM Reverse Primer (μL)	Template	Deionized Water (μL)	Total Volume (μL)
A1–A4	25	0.5	0.5	5.0	19.0	50
A5–A8	25	0.5	3.0	5.0	16.5	50
A9–A12	25	0.5	9.0	5.0	10.5	50
B1–B4	25	3.0	0.5	5.0	16.5	50
B5–B8	25	3.0	3.0	5.0	14.0	50
B9–B12	25	3.0	9.0	5.0	8.0	50
C1–C4	25	9.0	0.5	5.0	10.5	50
C5–C8	25	9.0	3.0	5.0	8.0	50
C9–C12	25	9.0	9.0	5.0	2.0	50
D1–D4	25	0.5	0.5	0	24.0	50
D5–D8	25	0.5	3.0	0	21.5	50
D9–D12	25	0.5	9.0	0	15.5	50
E1–E4	25	3.0	0.5	0	21.5	50
E5–E8	25	3.0	3.0	0	19.0	50
E9–E12	25	3.0	9.0	0	13.0	50
F1–F4	25	9.0	0.5	0	15.5	50
F5–F8	25	9.0	3.0	0	13.0	50
F9–F12	25	9.0	9.0	0	7.0	50

Thermal Cycling Parameters for Primer Optimization

Step	AmpliTaq Gold® Polymerase Activation	PCR	
		CYCLE (40 cycles)	
	HOLD	Denature	Anneal/Extend
Temp.	95.0°C	95.0°C	60.0°C
Time	10 min	15 sec	1 min
Volume	50 µL		

IMPORTANT! The 10 min, 95°C step is required to activate the AmpliTaq Gold® DNA Polymerase, UP.

Confirm the Absence of Nonspecific Amplification

1. Analyze the PCR products by agarose gel electrophoresis.
2. Generate a melt curve using the Applied Biosystems real-time PCR system software.

Optimizing Primer Concentrations for One-Step RT-PCR

Overview

Use One-Step RT-PCR Master Mix to run four replicates of each of the nine conditions shown in the table below. The master mix is described in [“One-Step RT-PCR Master Mix for Primer Optimization”](#) on page 26.

Reverse Primer (nM)	Forward Primer (nM)		
	50	300	900
50	50/50	300/50	900/50
300	50/300	300/300	900/300
900	50/900	300/900	900/900

Reducing Nonspecific Amplification

For one-step RT-PCR, this protocol requires an initial incubation of the reaction mixture for 30 minutes at 48 °C (see [“Thermal Cycling Parameters for Primer Optimization”](#) on page 27). This RT step coincubates the PCR primers at a temperature below their annealing temperatures. The AmpliTaq Gold® DNA Polymerase enzyme will slowly activate at 48 °C and may lead to nonspecific amplification. To minimize the level of nonspecific amplification in One-Step RT-PCR using Power SYBR® Green PCR Master Mix, lower primer concentrations are recommended. If nonspecific amplification is still problematic, reverting to Two-Step RT-PCR is recommended.

Optimizing Primer Concentrations for One-Step PCR

1. Load the plate for both a template and a No Template Control (NTC) matrix. Refer to [“Thermal Cycling Parameters for Primer Optimization”](#) on page 27.

2. Place the plate in the instrument.

Use the thermal cycling conditions in [“Thermal Cycling Parameters for Primer Optimization”](#) on page 27.

Note: SYBR[®] Green dye must be calibrated on the instrument. Please refer to the appropriate instrument user guide to calibrate the instrument for the SYBR[®] Green dye.

3. At the end of the run:

- Tabulate the results for the yield. This analysis identifies the optimum concentrations of primers for PCR yield.
- Tabulate the results for the C_T value. This analysis identifies the optimum primer concentrations for C_T and for the absence of nonspecific amplification.

One-Step RT-PCR Master Mix for Primer Optimization

Component	Volume (μL) for One 50-μL Reaction	Volume (μL) for 100 50-μL Reactions	Final Conc.
Power SYBR [®] Green PCR Master Mix (2X)	25	2500	1X
Reverse Transcription Reagents:			
• MultiScribe™ Reverse Transcriptase (50 U/mL)	• 0.25	• 25	• 0.25 U/μL
• RNase Inhibitor (20 U/mL)	• 1.0	• 100	• 0.4 U/μL
Forward Primer	Variable	Variable	50 to 900 nM
Reverse Primer	Variable	Variable	50 to 900 nM
Template	Variable	Variable	1 to 100 ng
Water	Variable	Variable	—
Total	50	5000	—

**Plate Configuration
for Primer
Optimization for
One-Step RT-PCR**

Wells	PCR Master Mix + RT Reagents (μL) [†]	5 μM Forward Primer (μL)	5 μM Reverse Primer (μL)	Template (μL)	Deionized Water (μL)	Total Volume (μL)
A1-A4	26.25	0.5	0.5	5.0	17.75	50
A5-A8	26.25	0.5	3.0	5.0	15.25	50
A9-A12	26.25	0.5	9.0	5.0	9.25	50
B1-B4	26.25	3.0	0.5	5.0	15.25	50
B5-B8	26.25	3.0	3.0	5.0	12.75	50
B9-B12	26.25	3.0	9.0	5.0	6.75	50
C1-C4	26.25	9.0	0.5	5.0	9.25	50
C5-C8	26.25	9.0	3.0	5.0	6.75	50
C9-C12	26.25	9.0	9.0	5.0	0.75	50
D1-D4	26.25	0.5	0.5	0	22.75	50
D5-D8	26.25	0.5	3.0	0	20.25	50
D9-D12	26.25	0.5	9.0	0	14.25	50
E1-E4	26.25	3.0	0.5	0	20.25	50
E5-E8	26.25	3.0	3.0	0	17.75	50
E9-E12	26.25	3.0	9.0	0	11.75	50
F1-F4	26.25	9.0	0.5	0	14.25	50
F5-F8	26.25	9.0	3.0	0	11.75	50
F9-F12	26.25	9.0	9.0	0	5.75	50

[†] Volume of 26.25 μL includes 25 μL of PCR Master Mix plus 1.25 μL of RT Reagents.

**Thermal Cycling
Parameters for
Primer
Optimization**

Step	RT	AmpliTaq Gold® Polymerase Activation	PCR		
	HOLD		HOLD	CYCLE (40 cycles)	
				Denature	Anneal/Extend
Temp.	48.0°C	95.0°C	95.0°C	60.0°C	
Time	30 min	10 min	15 sec	1 min	
Volume	50 μL				

**Confirm the
Absence of
Nonspecific
Amplification**

1. Analyze the PCR products by agarose gel electrophoresis.
2. Generate a melt curve using the Applied Biosystems real-time PCR system software.

Optimizing Primer Concentrations for Two-Step RT-PCR

Overview

The purpose of the procedure below is to determine the minimum primer concentrations giving the lowest threshold cycle (C_T) and maximum ΔR_n while minimizing nonspecific amplification. The reaction volumes are 50 μ L. Use 10 to 100 ng of genomic DNA or 1 to 10 ng of cDNA template.

Use Two-Step RT-PCR Master Mix to run four replicates of each of the nine conditions shown in the table below. The master mix is described in [“Two-Step RT-PCR Master Mix for Primer Optimization”](#) on page 29.

Reverse Primer (nM)	Forward Primer (nM)		
	50	300	900
50	50/50	300/50	900/50
300	50/300	300/300	900/300
900	50/900	300/900	900/900

Optimizing Primer Concentrations for Two-Step RT-PCR

1. Load the plate for both a template and a No Template Control (NTC) matrix. Refer to [“Plate Configuration for Primer Optimization for Two-Step RT-PCR”](#) on page 29.
2. Place the plate in the appropriate instrument. Use the thermal cycling conditions in [“Thermal Cycling Parameters for Primer Optimization”](#) on page 30.

Note: For optimal results, we recommend using the 9600 Emulation mode. However, using the Standard (default) run mode with the Power SYBR[®] Green PCR Master Mix provides comparable results. Refer to the troubleshooting section of the appropriate instrument user guide if you encounter poor performance.

Note: SYBR[®] Green dye must be calibrated on the instrument. Please refer to the appropriate instrument user guide to calibrate the instrument for the SYBR[®] Green dye.
3. At the end of the run:
 - Tabulate the results for the yield. This analysis identifies the optimum concentrations of primers for PCR yield.
 - Tabulate the results for the C_T value. This analysis identifies the optimum primer concentrations for C_T and for the absence of nonspecific amplification.

**Two-Step RT-PCR
 Master Mix for
 Primer
 Optimization**

Component	Volume (µL) for One 50-µL Reaction	Volume (µL) for 100 50-µL Reactions	Final Concentration
Power SYBR® Green PCR Master Mix (2X)	25	2500	1X
Forward Primer	Variable	Variable	50 to 900 nM
Reverse Primer	Variable	Variable	50 to 900 nM
Template	Variable	Variable	1ng to 100 ng
Water	Variable	Variable	—
Total	50	5000	—

**Plate Configuration
 for Primer
 Optimization for
 Two-Step RT-PCR**

Wells	PCR Master Mix (µL)	5 µM Forward Primer (µL)	5 µM Reverse Primer (µL)	Template	Deionized Water (µL)	Total Volume (µL)
A1-A4	25	0.5	0.5	5.0	19.0	50
A5-A8	25	0.5	3.0	5.0	16.5	50
A9-A12	25	0.5	9.0	5.0	10.5	50
B1-B4	25	3.0	0.5	5.0	16.5	50
B5-B8	25	3.0	3.0	5.0	14.0	50
B9-B12	25	3.0	9.0	5.0	8.0	50
C1-C4	25	9.0	0.5	5.0	10.5	50
C5-C8	25	9.0	3.0	5.0	8.0	50
C9-C12	25	9.0	9.0	5.0	2.0	50
D1-D4	25	0.5	0.5	0	24.0	50
D5-D8	25	0.5	3.0	0	21.5	50
D9-D12	25	0.5	9.0	0	15.5	50
E1-E4	25	3.0	0.5	0	21.5	50
E5-E8	25	3.0	3.0	0	19.0	50
E9-E12	25	3.0	9.0	0	13.0	50
F1-F4	25	9.0	0.5	0	15.5	50
F5-F8	25	9.0	3.0	0	13.0	50
F9-F12	25	9.0	9.0	0	7.0	50

Thermal Cycling Parameters for Primer Optimization

Step	AmpliTaq Gold® Polymerase Activation†	PCR	
		Denature	Anneal/Extend
	HOLD	CYCLE (40 cycles)	
Temp.	95.0°C	95.0°C	60.0°C
Time	10 min	15 sec	1 min
Volume	50 µL		

† The 10 min, 95°C step is required to activate the AmpliTaq Gold® DNA Polymerase, UP.

Confirm the Absence of Nonspecific Amplification

1. Analyze the PCR products by agarose gel electrophoresis.
2. Generate a melt curve using the Applied Biosystems real-time PCR system software.

This chapter describes how to analyze the data generated in your experiment.

- Absolute and Relative Quantitation of Target DNA 31
- Interpreting the Results 33

Absolute and Relative Quantitation of Target DNA

Overview

Two types of quantitation are possible when using the Power SYBR[®] Green PCR Master Mix:

- Relative quantitation of a target against an internal standard is particularly useful for gene expression measurements.
- Absolute quantitation is possible if the isolation procedure and sample contents do not impact the PCR results. The quantitation of genomic DNA may lend itself for absolute quantitation against a standard curve.

Absolute Quantitation

Absolute quantitation compares the C_T of an unknown sample against a standard curve with known copy numbers.

Quantitation of cDNA Relative to a Calibrator Sample

Gene expression can be measured by the quantitation of cDNA converted from a messenger RNA corresponding to this gene relative to a calibrator sample serving as a physiological reference. In a typical experiment, gene expression levels are studied as a function of either a treatment of cells in culture, of patients, or of tissue type. The calibrator sample in each case is the cDNA from either the untreated cells or patients, or a specific tissue type.

All quantitations are also normalized to an endogenous control such as 18S rRNA to account for variability in the initial concentration and quality of the total RNA and in the conversion efficiency of the reverse transcription reaction. All amplicons in these determinations should follow the amplicon design criteria defined previously around the Primer Express[®] software. Refer to *User Bulletin #2: Relative Quantitation of Gene Expression* (P/N 4303859) for additional information about relative quantitation.

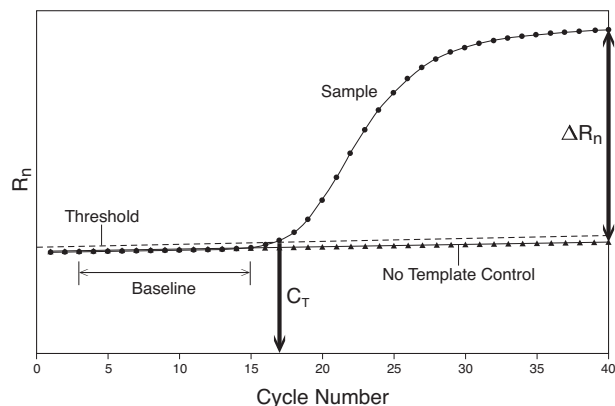
Passive Reference ROX

The Passive Reference (ROX[™] dye) is a dye molecule included in the Power SYBR[®] Green PCR Master Mix that does not participate in the PCR amplification. On Applied Biosystems real-time PCR systems, the Passive Reference provides an internal reference to which the SYBR[®] Green dye/dsDNA complex signal can be normalized during data analysis. Normalization is necessary to correct for well-to-well fluorescent fluctuations.

Terms Used in
Quantitation
Analysis

Term	Definition
Baseline	The initial cycles of PCR in which there is little change in fluorescence signal.
Threshold	A level of ΔR_n —automatically determined (or manually set) by the real-time PCR system software—used for C_T determination in real-time assays. The level is set to be above the baseline and sufficiently low to be within the exponential growth region of the amplification curve. The threshold is the line whose intersection with the amplification plot defines the C_T .
Threshold cycle (C_T)	The fractional cycle number at which the fluorescence passes the threshold.
Passive reference	A dye that provides an internal fluorescence reference to which the reporter dye signal can be normalized during data analysis. Normalization is necessary to correct for fluorescence fluctuations caused by changes in concentration or in volume.
Reporter dye	The dye used to detect the PCR product. The Power SYBR Green PCR Master Mix uses SYBR [®] Green I Dye to provide a fluorescent signal that reflects the amount of PCR product.
Normalized reporter (R_n)	The ratio of the fluorescence emission intensity of the reporter dye to the fluorescence emission intensity of the passive reference dye.
Delta R_n (ΔR_n)	The magnitude of the signal generated by the specified set of PCR conditions ($\Delta R_n = R_n - \text{baseline}$).

The figure below shows a representative amplification plot that includes some of the terms defined:



Interpreting the Results

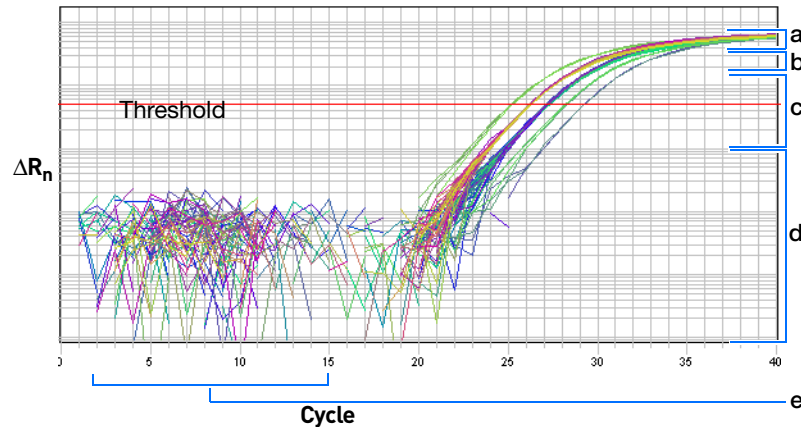
Adjusting the Baseline and Threshold

Automatic Baseline and Threshold Determination

The real-time PCR system software calculates baseline and threshold values for a detector based on the assumption that the data exhibit the “typical” amplification curve.

A typical amplification curve, as shown below , has a:

- Plateau phase (a)
- Linear phase (b)
- Exponential (geometric phase) (c)
- Background (d)
- Baseline (e)



Manually Setting Baseline and Threshold Settings

Experimental error (such as contamination, pipetting errors, and so on) can produce data that deviate significantly from data for typical amplification curves. Such atypical data cause the software algorithm to generate incorrect baseline and threshold values for the associated detector.

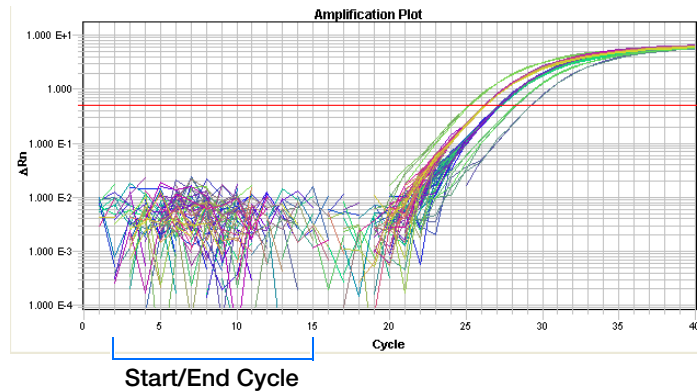
Therefore, we recommend reviewing all baseline and threshold values after analysis of the study data. If necessary, adjust the values manually as described in the appropriate instrument user manual.

IMPORTANT! After analysis, you must verify that the baseline and threshold were called correctly for each well by viewing the resulting amplification plots.

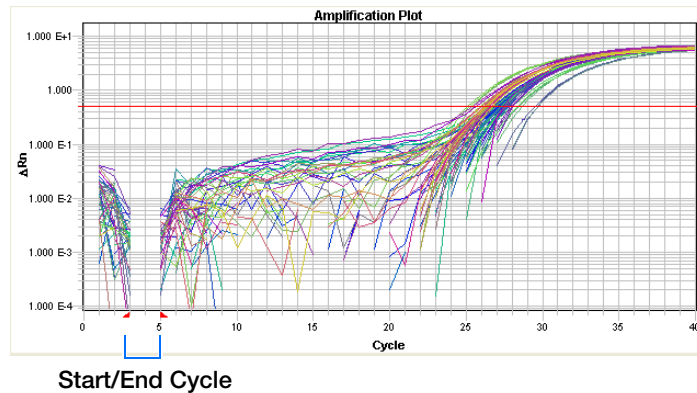
See the sample amplification plots below to determine whether the baseline and threshold settings were correctly set.

Baseline Set Correctly

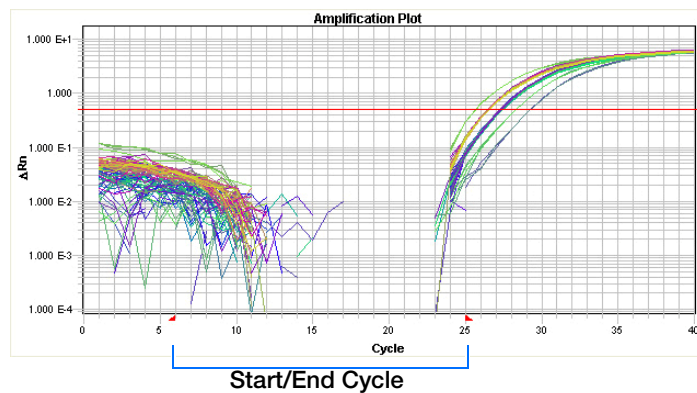
The amplification curve begins after the maximum baseline. No adjustment necessary.

**Baseline Set Too Low**

The amplification curve begins too far to the right of the maximum baseline. Increase the End Cycle value.

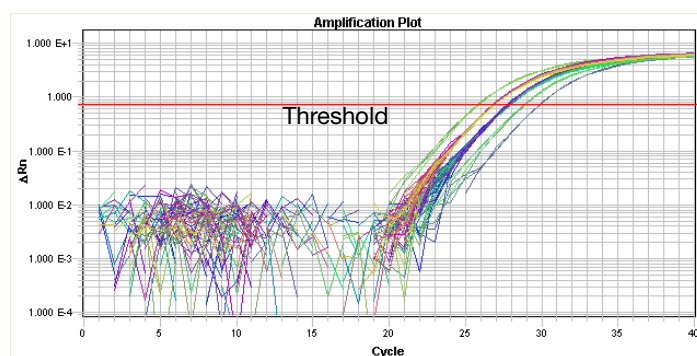
**Baseline Set Too High**

The amplification curve begins before the maximum baseline. Decrease the End Cycle value.

**Threshold Set Correctly**

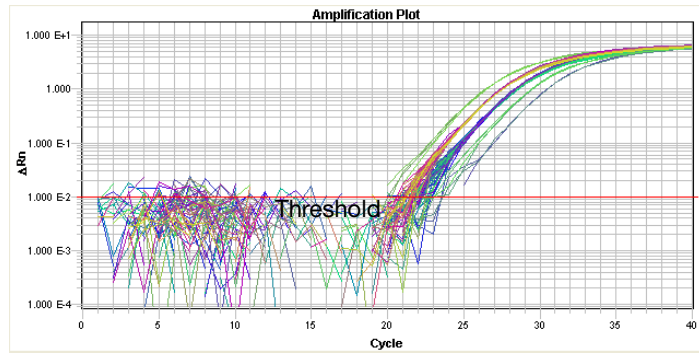
The threshold is set in the exponential phase of the amplification curve.

Threshold settings above or below the optimum increase the standard deviation of the replicate groups.



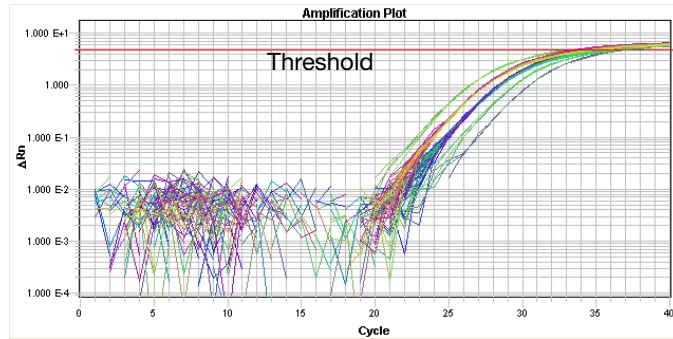
Threshold Set Too Low

The threshold is set below the exponential phase of the amplification curve. The standard deviation is significantly higher than that for a plot where the threshold is set correctly. Set the threshold up into the exponential phase of the curve.



Threshold Set Too High

The threshold is set above the exponential phase of the amplification curve. The standard deviation is significantly higher than that for a plot where the threshold is set correctly. Set the threshold down into the exponential phase of the curve.





Supplemental Information

- Preventing Contamination and Nonspecific Amplification. 37
- Amplicon-Independent Amplification (Including Primer-Dimers) 39

Preventing Contamination and Nonspecific Amplification

Overview

The DNA amplification capability of the PCR process makes special laboratory practices necessary. Potential contamination can be introduced by samples with high DNA concentrations, from the DNA Template Controls, or from PCR carryover contamination. In addition, due to the nonspecific nature of SYBR[®] Green I dye detection, any double stranded DNA will be detected. Therefore, it is recommended to check for nonspecific product formation by melt curve or gel analysis.

For more information on PCR, refer to Kwok and Higuchi, 1989. For more information on the prevention of unintended products, refer to Mullis and Faloona, 1987.

Hot Start PCR

The Hot Start technique (Faloona *et al.*, 1990) improves PCR specificity and sensitivity by controlling mispriming events. Hot Start PCR is a simple modification of the original PCR process in which the amplification reaction is started at an elevated temperature.

This technique can be performed manually, by adding an essential component of the reaction to the reaction mixture only after that mixture is heated to an elevated temperature. However, this approach is often cumbersome and time consuming, especially when using large numbers of samples.

AmpliTaq Gold[®] DNA Polymerase

We introduced AmpliTaq Gold[®] DNA Polymerase to perform an automated, convenient, and efficient Hot Start. AmpliTaq Gold[®] DNA Polymerase is a chemically modified form of AmpliTaq[®] DNA Polymerase. The modification renders the enzyme inactive.

Upon thermal activation, the modifier is released, resulting in active enzyme. The high-temperature incubation step required for activation ensures that active enzyme is generated only at temperatures where the DNA is fully denatured.

When AmpliTaq Gold[®] DNA Polymerase is added to the reaction mixture at room temperature, the inactive enzyme is not capable of primer extension. Any low-stringency mispriming events that may have occurred will not be enzymatically extended and subsequently amplified.

The AmpliTaq Gold[®] DNA Polymerase, UP (Ultra Pure) enzyme is identical to AmpliTaq Gold[®] DNA Polymerase, but the enzyme is further purified through a proprietary process to reduce bacterial DNA introduced from the host organism. The purification process ensures that non-specific, false positive DNA products due to DNA contamination are minimized during PCR.

False Positives

Special laboratory practices are necessary in order to avoid false positive amplifications (Kwok and Higuchi, 1989), due to the capability for single DNA molecule amplification provided by the PCR process (Saiki *et al.*, 1985; Mullis and Faloona, 1987; Saiki *et al.*, 1988). Because of the enormous amplification possible with PCR, amplicon carryover can result in sample contamination. Other sources of contamination could be from samples with high DNA levels or from positive control templates.

When dUTP replaces dTTP as a dNTP substrate in PCR and you use the method described below, AmpErase® UNG treatment can prevent the reamplification of carryover PCR products in subsequent experiments. This method uses enzymatic and chemical reactions analogous to cellular restriction-modification and excision-repair systems to specifically degrade PCR products from previous PCR amplifications or mis-primed, non-specific products produced prior to specific amplifications. This method does not degrade native nucleic acid templates.

The method used to make PCR products susceptible to degradation involves substituting dUTP for dTTP in the PCR mix and treating subsequent PCR mixes with the enzyme uracil N-glycosylase (UNG, EC 3.2.2-) prior to amplification (Longo *et al.*, 1990).

AmpErase® uracil-N-glycosylase (UNG) is a pure, nuclease-free, 26-kDa enzyme encoded by the *Escherichia coli* uracil N-glycosylase gene, which has been inserted into an *E. coli* host to direct the expression of the native form of the enzyme (Lawyer *et al.*, 1989).

Although the protocol and reagents described in this guide are capable of degrading or eliminating large numbers of carried-over PCR products, we encourage users to continue using the specific devices and suggestions described in this user guide and in Kwok (1990) and Kwok and Higuchi (1989) to minimize cross-contamination from non-dU-containing PCR products or other samples.

Optional Use of AmpErase® UNG

AmpErase® uracil-N-glycosylase (UNG) treatment can be useful in preventing the reamplification of carryover PCR products. The Power SYBR® Green PCR Master Mix contains a dUTP/dTTP ratio optimized for use with UNG. If PCR carryover contamination is suspected, UNG should be used to troubleshoot the problem. UNG can be purchased individually from Life Technologies (PN N808-0096).

Fluorescent Contaminants

Since fluorescent contaminants can interfere with SYBR® Green I Dye assays and give false-positive results, it may be necessary to include a No Amplification Control (NAC) tube that contains sample, but no enzyme. If the absolute fluorescence of the NAC is greater than that of the No Template Control (NTC) after PCR, fluorescent contaminants may be present in the sample or in the heat block of the thermal cycler.

Prevention of PCR Product Carryover

Use primers that contain dA nucleotides near the 3' ends so that any primer-dimer generated is efficiently degraded by AmpErase® UNG at least as well as any dU-containing PCR products. The farther a dA nucleotide is from the 3' end, the more likely partially degraded primer-dimer molecules may serve as templates for a subsequent PCR amplification.

Production of primer-dimer formation could lower the amplification yield of the desired target region. If primers cannot be selected with dA nucleotides near the ends, consider using primers with 3' terminal dU-nucleotides. Single-stranded DNA with terminal dU nucleotides are not substrates for AmpErase® UNG (Delort *et al.*, 1985) and thus the primers will not be degraded. Biotin-dUMP derivatives are not substrates for AmpErase® UNG.

The concentration of AmpErase® UNG and the time of the incubation step necessary to prevent amplification of contaminating dU-containing PCR product depend on the PCR conditions necessary to amplify your particular DNA sequence and the level of contamination expected. In most cases, using AmpErase® UNG at 1 U/100 µL reaction and incubation at 50°C for two minutes is sufficient.

Do not attempt to use AmpErase® UNG in subsequent amplification of dU-containing PCR template, such as in nested-PCR protocols. The UNG will degrade the dU-containing PCR product, preventing further amplification.

General PCR Practices

When preparing samples for PCR amplification:

- Wear a clean lab coat (not previously worn while handling amplified PCR products or used during sample preparation) and clean gloves.
- Change gloves whenever you suspect that they are contaminated.
- Maintain separate areas and dedicated equipment and supplies for:
 - Sample preparation
 - PCR setup
 - PCR amplification
 - Analysis of PCR products
- Never bring amplified PCR products into the PCR setup area.
- Open and close all sample tubes carefully. Try not to splash or spray PCR samples.
- Keep reactions and components capped as much as possible.
- Use a positive-displacement pipettor or aerosol-resistant pipette tips.
- Clean lab benches and equipment periodically with 10% bleach solution.

Amplicon-Independent Amplification (Including Primer-Dimers)

Introduction

This section discusses the use of melt curves and agarose gel electrophoresis to detect nonspecific amplification.

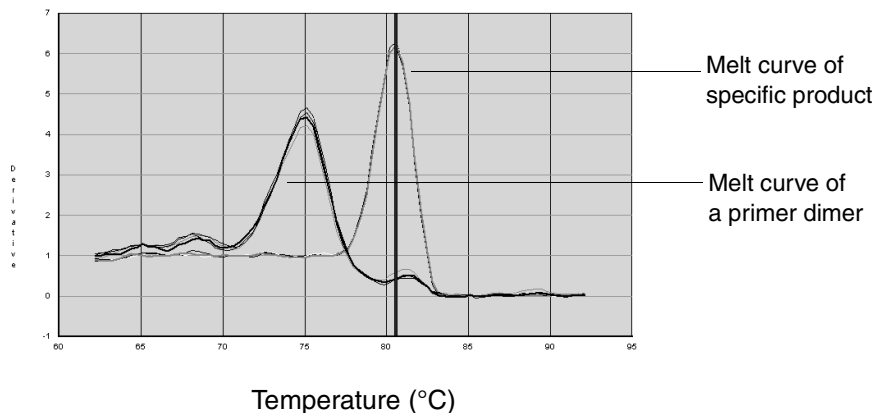
Melt Curve Defined

A melt curve is a graph that displays melt curve data from the amplicons of quantitative PCR runs. Change in fluorescence, due to a dye or probe interacting with double-stranded DNA, is plotted against temperature.

Using Melt Curves

General information

Applied Biosystems real-time PCR systems enable you to run melt curves to detect nonspecific amplification through the system software.



The melt curves above show typical primer-dimer formation. The specific product is shown with a melting temperature (T_m) of 80.5°C, while the primer-dimer has a characteristically lower T_m of 75°C.

Primer-dimers will be most prevalent in NTC wells and sample wells containing low concentrations of template.

When to Generate Melt Curves

You can set up the Applied Biosystems real-time PCR system to generate a melt curve in either of these instances:

- Immediately after the real-time PCR run
- Independently of the real-time PCR run

Note: In the presence of AmpErase[®] UNG and dUTP, product degradation may occur from a previously run PCR plate due to residual AmpErase[®] UNG activity.

Note: Refer to the appropriate instrument user guide for further information on generating a melt curve.

Using Agarose Gels to Check PCR Product Purity

Confirm the absence of nonspecific amplification by analyzing the PCR amplification products by agarose gel electrophoresis.

1. Load 12–15 μ L of sample per well on an ethidium bromide-stained 4% NuSieve 3:1 agarose gel.
2. Run the gel:
 - For PCR fragments <100 bp, run the gel at 80–100 V for 45–60 minutes.
 - For PCR fragments 100–250 bp, run the gel at 100–115 V for 1–1.5 hours.
3. Run samples 1/3–1/2 the length of the gel, without letting the dye run off the bottom of the gel.
 Use a UV lamp to check the migration of the samples.



WARNING! GENERAL SAFETY. Using this product in a manner not specified in the user documentation may result in personal injury or damage to the instrument or device. Ensure that anyone using this product has received instructions in general safety practices for laboratories and the safety information provided in this document.

- Before using an instrument or device, read and understand the safety information provided in the user documentation provided by the manufacturer of the instrument or device.
 - Before handling chemicals, read and understand all applicable Safety Data Sheets (SDSs) and use appropriate personal protective equipment (gloves, gowns, eye protection, etc). To obtain SDSs, see the “Documentation and Support” section in this document.
-

Chemical safety



WARNING! GENERAL CHEMICAL HANDLING. To minimize hazards, ensure laboratory personnel read and practice the general safety guidelines for chemical usage and storage provided below, and consult the relevant SDS for specific precautions and instructions:

- Read and understand the Safety Data Sheets (SDSs) provided by the chemical manufacturer before you store, handle, or work with any chemicals or hazardous materials. To obtain SDSs, see the “Documentation and Support” section in this document.
 - Minimize contact with chemicals. Wear appropriate personal protective equipment when handling chemicals (for example, safety glasses, gloves, or protective clothing).
 - Minimize the inhalation of chemicals. Do not leave chemical containers open. Use only with adequate ventilation (for example, fume hood).
-



B

Appendix B Safety
Chemical safety



Documentation and Support

Obtaining SDSs

Safety Data Sheets (SDSs) are available from www.appliedbiosystems.com/sds

Note: For the SDSs of chemicals not distributed by Life Technologies, contact the chemical manufacturer.

Obtaining support

For the latest services and support information for all locations, go to:

www.appliedbiosystems.com

At the website, you can:

- Access worldwide telephone and fax numbers to contact Technical Support and Sales facilities
- Search through frequently asked questions (FAQs)
- Submit a question directly to Technical Support
- Search for user documents, SDSs, vector maps and sequences, application notes, formulations, handbooks, certificates of analysis, citations, and other product support documents
- Obtain information about customer training
- Download software updates and patches

References

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