



Commission Teleconference Meeting November 19, 2020 PowerPoint Presentations

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- PowerPoint: Solano County Interdisciplinary Collaboration and Cultural Transformation Model Innovation Project



Mental Health Services Oversight & Accountability Commission

Early Psychosis Intervention Plus (EPI Plus) Funds Allocation



November 19, 2020

WELLNESS • RECOVERY • RESILIENCE

Background

- The Commission's 2019-20 Budget includes \$19,452,000 to expand access to high-quality early psychosis care and to ensure that early psychosis programs operate with fidelity to an evidence-based model.
- February 2020-Commission approved the Request for Application (RFA) Outline
 - \$15,562,000 for up to eight grantees
 - \$3,890,000 for Technical Assistance/Training
 - Discussion led to recommendations for the allocation of funds



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 August 2020-Commission awarded \$9,996,034 in grants to five applicants and retained \$5,565,000 to support the EPI Plus program.

 Commission asked the EPI Plus Advisory Committee to reconvene and provide recommendations.



Committee Recommendations

Focus on reducing disparities

- Expand Access to Care (\$4 million)
 - Support new or expanding programs.
 - Support a collaborative (Hub and Spoke)
 - Regional strategy serving surrounding counties
- Invest in Workforce Development/Retention/Public Awareness (\$1 million)



- Research Initiatives (\$565,966)
 - Barriers to care and improved access for diverse populations
 - Improving reimbursement for coordinated care models

Goals for Reducing Disparities

- Early psychosis intervention programs focus on outreach to marginalized racial and ethnic communities.
- Workforce expansion efforts target peers, case managers, clinicians, psychiatrists of color.
- Public awareness efforts focus on underserved or inappropriately served populations such as Black, Hispanic, Asian, LGBTQ+



 Research initiatives focus on barriers to accessing service among ethnic and LGBTQ+ populations.

Request for Application Outline

Eligibility and Minimum Qualifications

1. Applicants must be county, city, or multicounty mental health or behavioral health departments.



2. Applicants must identify a contribution of local funds which will support the proposed program.

EPI Plus Program Plan

Application requirements:

- A description of the need
- A description of all programmatic components
- A description of contractual relationships
- Local funds contributed
- Project timeline
- Ability to expand an evidence-based program
- Ability to collect core data for evaluation outcomes
- Description of the plan to sustain the programs in future years
- Description of the population and clients to be served





Early Spring, 2021: RFA released to the public

Spring, 2021: Application Due Date



Summer, 2021: Award funds

Proposed Motion

The Commission adopts the Advisory Committee's recommendations as presented on the allocation of \$5,565,966 from the Early Psychosis Intervention Plus Fund.





Solano County Interdisciplinary Collaboration and Cultural Transformation Model (ICCTM) Innovation Project

MHSOAC Commission Meeting | November 19, 2020

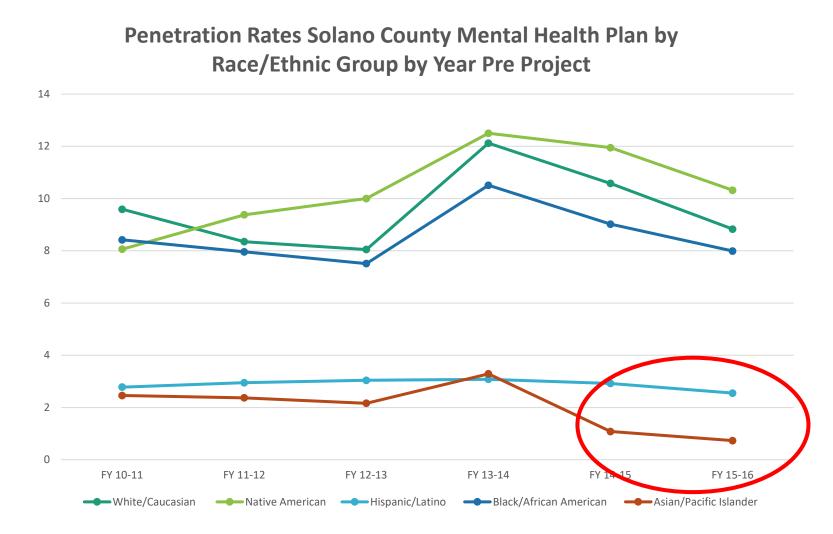






WELLNESS • RECOVERY • RESILIENCE

Why the ICCTM Innovation Project?



- Ethnic minority groups are generally under-served in healthcare. To improve health outcomes we needed to improve their access to care.
- Latinos and Asians (i.e., Filipinos) in Solano County were much less likely to utilize mental health care, but they are not less likely to have mental health conditions.
- LGBTQ+ individuals are widely understood to be under-served, though there was no historical data available in Solano County.

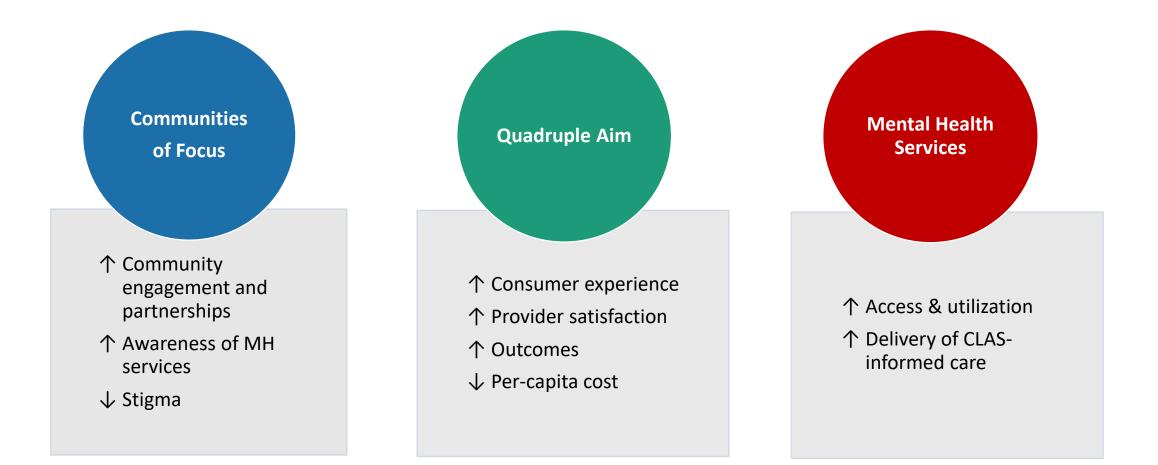
Source: External Quality Review Organization (EQRO) and Solano County Behavioral Health

ICCTM Project Overview

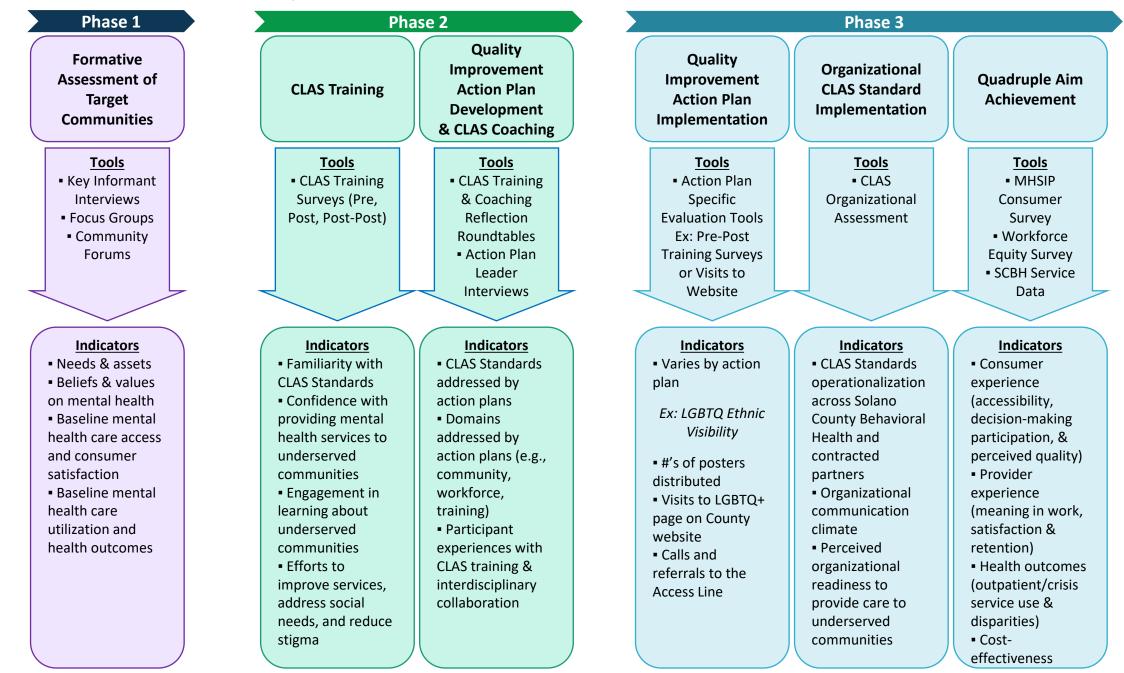


- 5-Year Multi-Phase MHSA Innovation Project focused on three priority underserved populations in Solano County: Latino, Filipino and LGBTQ+ communities.
- The project is anchored in the nationally recognized Culturally and Linguistically Appropriate Services (CLAS) Standards and is the first project of its kind combining the CLAS Standards with community engagement.
- Community engagement has included:
 - Comprehensive health assessment with the three priority populations in the first year
 - Community forums and focus groups throughout the project
 - Development and facilitation of a Solano-specific CLAS training for multi-sector participants representing the community
 - Community informed and developed culturally and linguistically relevant quality improvement (QI) action plans designed to improve mental health service delivery for consumers

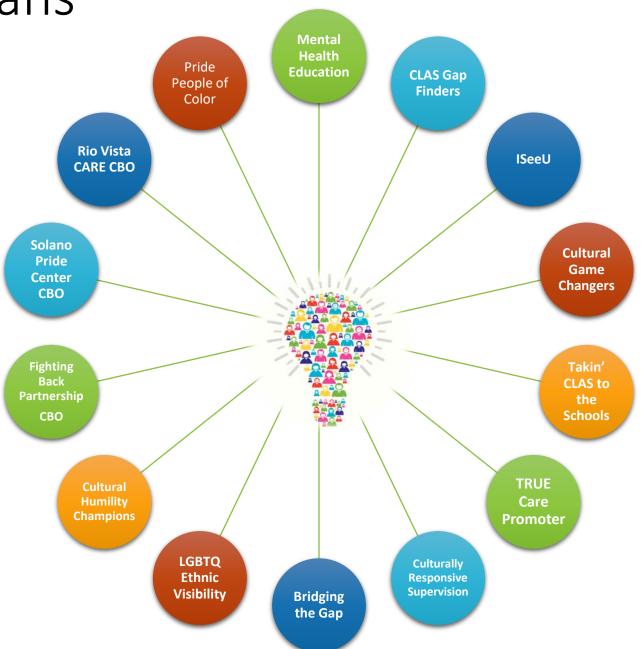
ICCTM Project Goals

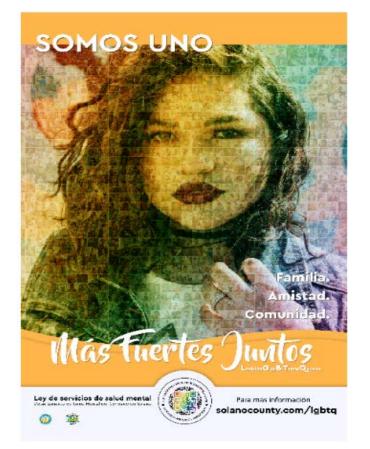


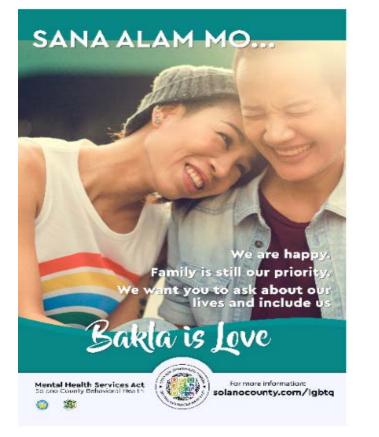
ICCTM Innovative Project Evaluation Framework



QI Action Plans









LGBTQ Ethnic Visibility: QI Action Plan

Takin' CLAS to the Schools: QI Action Plan

School-Based Wellness Centers

- Culturally inclusive spaces where ALL students are welcome
- Enlisted youth group to conduct focus groups at each site prior to launching
- Funded 35 wellness centers on school campuses K-12 and adult ed sites, 5 pilot sites open already
- Scaffolding in services already funded by County BH MHSA, Public Health, Child Welfare, etc.

Wellness Centers Philosophy

- Calm and supportive environment for students needing a place to re-center and re-calibrate
- Trauma-Informed space and staff
- Access point to link students to behavioral health services including crisis support as needed
- Peer delivered services when appropriate



TRUEcare Roadmap: QI Action Plan



TRUEcare Roadmap: QI Action Plan

TRUEcare Map 🏅

Culture Matters

iolano Pride Center
ulturally Specific Outreach
ribal TANF - Solano

707-207-3430 CLAS@SolanoCounty.com 707-421-8379

Crisis Support				
National Suicide Prevention Lifeline	800-273-TALK (8255)			
TrevorLifeline (LGBTQ support)	868-488-7386			
TrevorText Line	Text "START" to 678678			
Trans Lifeline	877-565-8860			
Crisis Text Line	Text "HELLO" or "START" to 741741			
Lifeline for Deaf & Hard of Hearing	800-799-4889			
Institute of Aging Friendship Line	800-791-0016			
Teen Line	Text "Teen" to 839863			
Solano County Crisis Stabilization U	nit 707-428-1131			

Basic Needs

Solano Food Bank	707-421-9777
Medi-Cal Eligibility	707-784-8050
Help Me Grow Solano	800-501-KIDS (5437)
SolanoCares Network	www.solanocares.org
Solano Public Health	info@vibesolano.com
Women, Infants & Children (WIC)	707-784-8130
Benicia Family Resource Center	707-746-4352
Cleo Gordon FRC-Fairfield	707-421-3961
Dixon Family Services	707-678-0442
Fairfield Healthy Start	707-421-3224
Rio Vista CARE	707-374-5243
Suisun Healthy Start	707-421-4398
Vacaville Family Resource Center	707-469-6608
Fighting Back Partnership-Vallejo	707-648-5230

Access to Behavioral Health Services

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Solano County Behavioral Health Access Line*	800-647-0495
Healthy Partnership Substance Use Services	707-355-4059
Beacon Health Options*	855-765-9703
Ito request both mental health and substance use services	

Support and Advocacy

NAMI Solano County	707-422-7792
Solano County Wellness & Recovery Unit	WRU@SolanoCounty.com
Solano Legal Access Center	FLF@solanocourts.ca.gov
California Peer Run Warm Line	855-845-7415
Legal Services of Northern California	707-643-0054

Housing & Homeless Support

Resource Connect Solano	707-652-7311
County Youth Homeless Outreach	YouthARCH@SolanoCounty.com
County Homeless & Housing Support	Housing@SolanoCounty.com

Abuse Prevention

Solano Child Welfare Services	800-544-8696
Solano Older & Disabled Adult Services	707-784-8259
Solano Advocates for Victims of Violence	707-820-7288
Solano Family Justice Center	707-784-7635
National Domestic Violence Hotline	877-799-7233
Rape, Abuse & Incest National Network (RAINN)	800-656-4673
National Human Trafficking Hotline	888-373-7888





Cultural Game Changers: QI Action Plan

- Part I focused on recruitment, hiring and retention practices
 - Job Postings
 - Change job descriptions
 - Hiring questions focused on cultural responsivity and competencies

Part 2 focused on developing career pipelines

- Middle & High schools
- Community Colleges
- State colleges

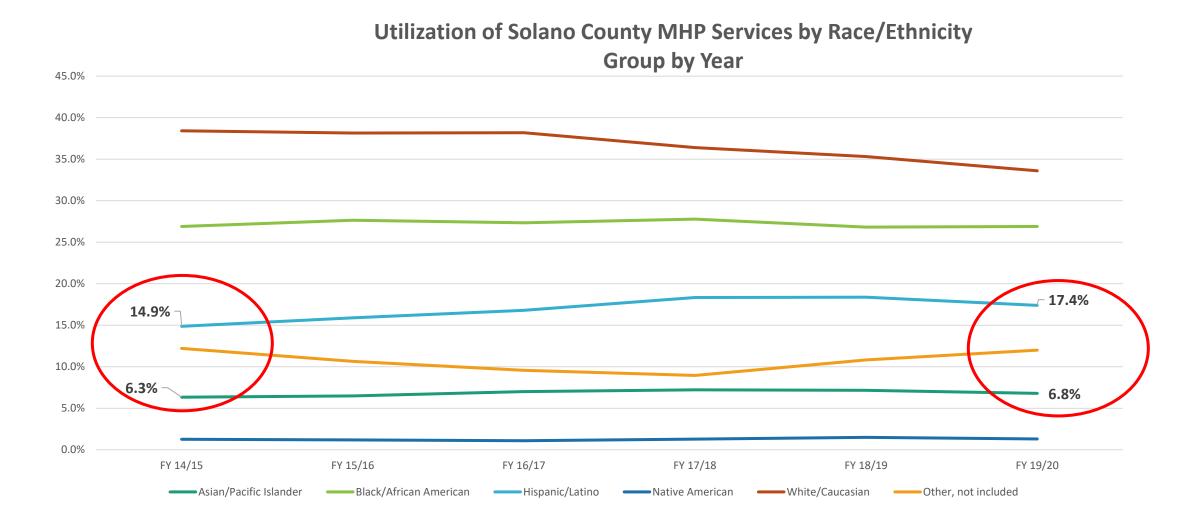
Solano County Diversity, Equity & Inclusion Statement

Solano County Behavioral Health is committed to equity, diversity, and inclusion. Our services aim to empower all community members throughout their journey towards wellness and recovery.

It is also of equal importance for us to improve access to quality care for underserved and under-represented ethnic and minority populations who have been historically marginalized by health care systems.

We value the importance of employing staff who possess valuable life experiences and expertise to ensure our workforce is culturally and linguistically responsive and leverages diversity to foster innovation and positive outcomes for the people we serve.

ICCTM Outcomes



7.9% increase in Asian/Pacific Islander consumers served and a 16.9% increase in Hispanic/Latino consumers served

ICCTM Outcomes

Comparison of calls to Access Line requesting services from FY 2014/15 to FY 2019/20 106% increase in Asian-American callers to the Access Line, and specific to the Filipino community there was a 86.5% increase in calls to request services



425% (4 to 21) increase of callers who identified as a gender other than "male" or "female"



33.8% increase in Hispanic/Latino callers to the Access Line



666% (29 to 222) increase of callers who identified their sexual orientation as something other than "heterosexual"

Key ICCTM Contacts

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