



Effective: January 1, 2017

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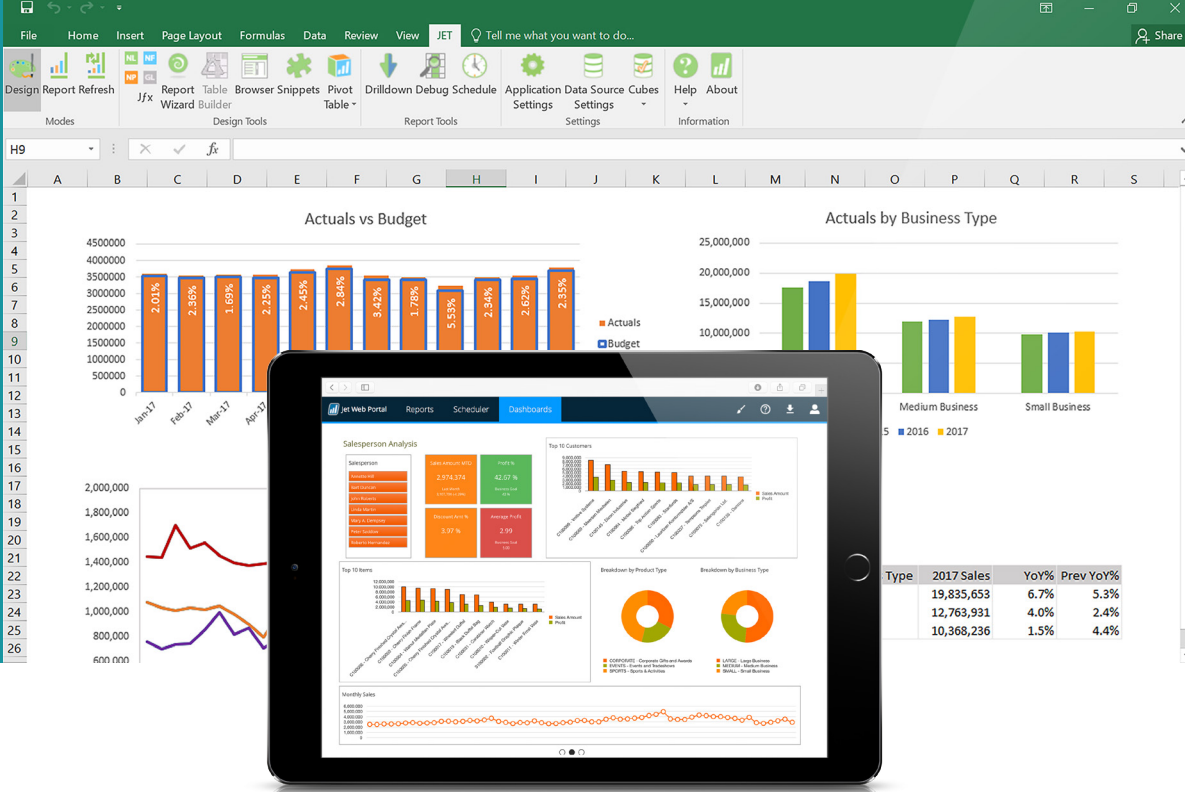
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Right-Sizing... How to Determine Which Product is Best for a Customer

Are you wondering which Jet Reports product is best for your customer? Here are some tips to help you determine which product to recommend.

Jet Professional - Recommended for small to medium sized businesses that want to consolidate reports from multiple data sources and/or multiple companies. It's ideal for customers who want to produce ad hoc reports in their preferred layout or automate the distribution of reports. Jet Professional allows customers to include pictures, calculate values, and manage, run and view reports using any device through the Jet Web Portal interface.

Jet Enterprise - Our best product is ideal for organizations who want to combine the power of business intelligence and an intuitive reporting tool in one comprehensive package. Jet Enterprise comes with Jet Professional, as well as specially designed customizable cubes for Finance, Purchasing, Inventory, Accounts Payable, Accounts Receivable and Sales – all with multiple, pre-defined metrics. Jet Enterprise is recommended for high volume transactions as it's tuned for speed, performance and data consolidation.

Jet Enterprise is also good for executives who want to create reports themselves.

Jet Reports 2017 Software Pricing

For Microsoft Dynamics NAV, Microsoft Dynamics GP, and Other Tier 2 ERPs

Prices may change at the sole discretion of Jet Reports Canada, Inc. Applicable Taxes Extra.



Jet Professional

Jet Professional Packages	Licenses	PURCHASE Unit Price	SUBSCRIPTION Monthly Price
Jet Professional Starter Package	1 Connector, 2 Designers, Unlimited Viewers	\$7,995	\$325
Jet Professional Corporate Package	1 Connector, 5 Designers, Unlimited Viewers	\$9,895	\$395
Jet Professional Premium Package	2 Connectors, 25 Designers, Unlimited Viewers	\$12,895	\$495
Other Charges			
One-Time Subscription Start-up Fee		-	\$795
Annual Enhancement Program (AEP) - Minimum 1 year annual update required on all orders, based on retail price		20%	-
Options			
Report Designer – 1 additional license	Named user to create reports/dashboards/KPIs	\$1,495	\$75
Report Designer – 5 pack additional licenses	Named user to create reports/dashboards/KPIs	\$4,995	\$200
Additional Connector – provides access to additional data source		\$2,995	\$125
Report Viewer Unlimited	Upgrade for customers without Unlimited Viewers	\$1,995	-
Note: Jet Professional Packages come with Quick Start Training and Jet Professional Basic Training. Details on Page 11.			



Jet Enterprise

Jet Enterprise Packages	Licenses	PURCHASE Unit Price	SUBSCRIPTION Monthly Price
Jet Enterprise Starter Package	1 Connector, 2 Designers, Unlimited Viewers	\$17,795	\$695
Jet Enterprise Corporate Package	2 Connectors, 5 Designers, Unlimited Viewers	\$24,795	\$995
Jet Enterprise Premium Package	5 Connectors, 25 Designers, Unlimited Viewers	\$29,795	\$1,195
Other Charges			
One-Time Subscription Start-up Fee		-	\$1,295
Annual Enhancement Program (AEP) - Minimum 1 year annual update required on all orders, based on retail price		20%	-
Options			
Report Designer – 1 additional license	Named user to create reports/dashboards/KPIs	\$1,995	\$100
Report Designer – 5 pack additional licenses	Named user to create reports/dashboards/KPIs	\$6,995	\$300
Additional Connector – provides access to additional data source		\$2,995	\$125
Additional Data Warehouse / Production Server		\$7,995	\$325
LS Retail Cube for NAV		\$2,995	\$125
Package Upgrades			
Jet Enterprise Starter Package	1 Connector, 2 Designers, Unlimited Viewers	\$11,195	-
Jet Enterprise Corporate Package	2 Connectors, 5 Designers, Unlimited Viewers	\$18,195	-
Jet Enterprise Premium Package	5 Connectors, 25 Designers, Unlimited Viewers	\$23,195	-
Note: Jet Enterprise Packages come with Cube Reporting using PivotTables Training. Details provided on Page 11.			

Note 1: Please call 416-265-6600 or email sales.ca@jetreports.com for installation costs or additional options pricing.

Note 2: Jet Professional is licensed for any database that has OLE or ODBC capabilities. For Jet Enterprise, please call for quotes for any other databases. Additional costs may be required if the database is Tier 1 (i.e. SAP).

Jet Enterprise Package Features

Feature	Corporate	Premium
Number of Connectors	2	5
Number of Designers	5	25
Number of Viewers	Unlimited	Unlimited
Jet Professional Financial and business reporting inside of Excel.	✓	✓
Mobile Gives users the power to access custom dashboards on web, iPad, mobile clients.	✓	✓
Development Environment Separate development environment for backend testing.	✓	✓
High Availability Cube Processing Cubes always available to users during intraday processing.	✓	✓
InsideNAV Ability to make data warehouse available as “tables” from within Dynamics NAV 2015 or later. Ideal for historical data, external tax tables, postal codes, etc.)	✓	✓
Multithreaded Execution Ability to run execution packages in multiple threads concurrently to dramatically increase performance.	✓	✓
Physical Cube Perspectives Allows users to only see measures and dimensions that are useful to them.	✓	✓
Replicate Data Sources Ability to easily use the data structures built for one database as a template for other identical databases for automatic consolidation of data.	✓	✓
Reverse Engineer Data Warehouse / OLAP Database Will automatically reverse engineer an existing OLAP database into the Jet Data Manager.	✓	✓
AnySource Connector Ability to use any OLE DB or ADO connector to pull data from a wide variety of data sources such as Google Analytics, Facebook, etc.*		✓
Compressions Ability to use SQL Enterprise features like partitions and compressions.		✓
CRM Online Connector Provides connectors to pull data from CRM Online (cloud based) into an on premise data warehouse for reporting.		✓
Partitions Takes advantage of SQL table partitioning to increase performance and allow incremental loading of OLAP cubes.		✓
Salesforce.com Connector Provides native connectors to pull data from Salesforce (cloud based) into an on premise data warehouse for reporting.		✓
Team Development Ability for multiple developers to work simultaneously in data warehouse and cube environment.		✓
Additional Production Environment: See Price Sheet on Page 3 Additional data warehouse and ability to host Jet Enterprise on another SQL server.		

*May require purchase of ADO or OLE DB connector separately from 3rd party vendor.

Product Descriptions, Definitions and License Information



Jet Professional

Jet Professional is an Excel Add-In with its own ribbon menu. It is a real-time, operational reporting solution licensed by the number of named users that design reports (“Designers”), and the number of databases you are connecting to report from (“Connector”) either independently or simultaneously. This solution connects directly to a live data source(s), data warehouse or data cubes.

Connectors

Jet Professional is sold with at least one data source connector. Examples of data sources are NAV, GP, SQL database, Excel spreadsheet, etc. Each data source requires a separate connector. Additional connectors may be purchased at any time.

Note: Some areas of the product and licensing may refer to “Universal” when supporting one of the other connector types. This does not indicate that there is an error in your license or product.

Jet Professional for Dynamics NAV: A Jet Professional for Dynamics NAV connector license is required for each separate NAV (Navision) license number or database server. Jet Reports for Dynamics NAV may be used with two different servers with the same license number, as long as the servers are in compliance with NAV license terms. (Typically, one is a production server and the other is a development server.) NAV 4 sp 1 executable or later is required. For NAV 2009 R2 and earlier, C/Front is required. For NAV 2013 and later, additional connection types are available (e.g. directly to the SQL database or through web services).

Jet Professional for Dynamics GP: Requires Dynamics GP version 9 or later. One Jet

Professional for Dynamics GP license will connect to the master and company databases in the Microsoft Dynamics GP solution. One connector will manage all required GP databases. A separate connector license must be purchased for each platform (e.g. one connector for a current platform and one connector for a legacy platform).

Jet Professional Universal Connector: The Universal Connector will connect to most ODBC/OLE compliant databases. A connector needs to be purchased for each different data source.

Designers

A Jet Professional Designer is a named user that can create or modify Jet Reports solely within Jet Professional. Jet Professional will authenticate the end user’s first and last name, email address, and domain name/login with the information on the Jet license. If there is not a match on the domain and login, the end user will be registered as a Viewer. Additional licenses may be purchased at any time.

Designers have full access to Jet Professional software to design and view reports by accessing a live database, or the data warehouse or data cube if Jet Enterprise is also purchased.

Viewers

Jet Professional is sold with UNLIMITED Viewer licenses and can be used by anyone with access to the data source.

A Viewer may refresh a report, drilldown, change filter values in the reports options and schedule a report in Jet Professional. A Viewer does not have access to the design of a Jet Professional report.



Jet Enterprise

Jet Enterprise is a complete Business Intelligence solution in conjunction with Jet Professional. When you purchase Jet Enterprise, you get the Jet Professional software with it. Jet Enterprise provides data warehouse(s) and cubes. Information flows from the data source(s) to the data warehouse. The data warehouse must be refreshed periodically for the latest data. Cubes are built from the data warehouse. Access to the cube and data warehouse for reporting purposes is through the Jet Professional ribbon in Excel. Reports may be in the form of an OLAP PivotTable or ad hoc layouts in Excel using Jet Professional.

Jet Enterprise utilizes Microsoft SQL Server. All work to create, edit or manage the data warehouse and cubes is through the Jet Data Manager interface. The Jet Data Manager also handles security and the execution package(s) to refresh the data warehouse. All the elements for a solution are contained in a “project”.

The following projects are sold with the following cubes already created:

Cubes	Jet Enterprise for NAV	Jet Enterprise for GP
Finance	✓	✓
Sales	✓	✓
Accounts Receivable	✓	✓
Purchases	✓	✓
Accounts Payable	✓	✓
Inventory	✓	✓
Manufacturing	✓	

Additional Cubes

For MS Dynamics NAV: The Jet Enterprise for **Serenic** cube is also available on the Cube Store for no additional cost. In addition to the cubes noted above, it also includes Payroll and AwardVision.

Jet Enterprise for **LS Retail** is available on the Cube Store for an additional cost. It covers both wholesale and retail sales reporting and analysis and includes Loss Prevention and Member Management.

For MS Dynamics GP: Cubes for Jet Enterprise for **Project Accounting** and Jet Enterprise for **WennSoft Jobs** are available on the Cube Store for no additional cost. Project Accounting allows users to compare project amounts, costs, billings, hours, and more. WennSoft Jobs delivers a cost and variance analysis for expenses such as labour, materials, equipment, vehicles, and contractors.

The pre-configured data warehouse and cubes may be altered as needed using the Jet Data Manager.

Connectors

An Enterprise Connector is required for each data source that is accessed by data warehouses or cubes. This connectivity is typically accomplished by using the Jet Data Manager. Enterprise Connectors provide access to the data warehouse, the cubes and direct connectivity for one data source. For each

Enterprise Connector purchased, a Jet Professional Connector is also provided for reporting directly from the originating data source. (No refund or credit is provided for previously purchased Jet Professional Connectors.)

Jet Mobile Connector: A Jet Mobile Connector is included in the purchase of Jet Enterprise and installed through the Jet Professional installation.

It connects Jet Enterprise to the Jet Mobile Dashboard Builder application through the Jet Service Tier. Dashboards created in the Dashboard Builder are published through the service tier to the Jet Portal or a web browser and may be viewed on most devices.

Special Connectors

CRM Online Connector: This connector provides connectivity from Microsoft CRM Online for cloud hosted solutions.

Salesforce.com Connector: This connector fully supports integration of Jet Enterprise with Salesforce.com. Using the Jet Data Manager, users have the ability to connect to their Salesforce.com environment and extract their data locally for analysis.

Designers

An Enterprise Designer is a named user that can use the full suite of Jet Reports products, specifically, creating or modifying Jet Reports within Jet Professional, Jet Enterprise, and the Jet Mobile Dashboard Builder. To authenticate a user for a Designer license, the user's first and last name, e-mail address, and domain name/login must be provided. Additional licenses may be purchased at any time.

Viewers

Jet Enterprise and Jet Mobile are sold with UNLIMITED Viewer licenses and can be used by anyone with access to the data source.

Jet Enterprise Licenses: A Viewer may create OLAP PivotTable reports from a Jet Enterprise data cube. When connecting via terminal services, a Viewer license is needed for each connecting computer, just like an Excel install on the server requires an Excel license for each computer connecting to the terminal server.

Jet Mobile Licenses: A Viewer may view a dashboard on a mobile device (i.e. iPad) via the Jet Mobile Dashboard Builder. The Viewer may change the filters on the dashboard to see the dashboard update. The Viewer cannot create a new dashboard.

Servers

Additional Data Warehouse / Production Server: Allows for one additional data warehouse (production server) to be hosted on one additional SQL server to support supplementary production environments. Designed to be an inexpensive alternative to purchasing separate Jet Enterprise packages for companies with subsidiaries or business units in

various geographical locations. Each purchase will contain the same options as the initial purchase. Additional options purchased will be available for all servers.

Additional Development Server: Extends the number of sandbox or development environments in multiple development deployments.

Jet Service Tier

Configuration Services and the Jet Administration Console

The Jet Configuration Services is packaged in the download of Jet Professional. The installation creates the Jet Service Tier and Services Database which are installed on a SQL Server. Company administrators can configure Jet data source properties for Jet Professional for all their users in a single location using the Jet Administration Console. It is also used to provide access to the Jet Web Portal and Jet Mobile. More information about Configuration Services and the Jet Administration Console can be found in our Knowledgebase at <https://jetsupport.jetreports.com>.

Jet Web Portal

Organizations wanting to have their reports available from virtually anywhere and viewed on practically any mobile device can use the Jet Web Portal.

Hosted on a customer server running Microsoft Internet Information Services ("IIS" for short) and secured with an SSL or TLS certificate, the Jet Web Portal enables users to publish reports from the Jet Excel add-in to the Jet Web Portal, where they can be securely shared and managed. (An IIS certificate may need to be purchased from any reliable third-party vendor.)

Those who just want to run their Jet reports from the Jet Web Portal and view them in Excel Online will not need to install anything on their local computer – everything is available in their browser.

Access to this functionality is provided by the Administration Console.

Terms of Sale

Payment

On-Premise Purchases: Payment for on-premise purchases is due in advance in Canadian dollars. Payment may be made by cheque, credit card or wire transfer. Licenses will not be issued until payment is received in full.

Payment for the Subscription Program: The initialization fee and first month's subscription for the corresponding Jet Professional or Jet Enterprise package are collected on the initial order to issue the license. Billing cycles moving forward always land on either the 1st or 15th of each month. The billing cycle for each customer is determined by the next billing cycle date from when the order was placed (i.e. if an order is placed on the 7th of the month, the billing cycle will go to the 15th of each month). Licenses are active immediately upon placing the order. It is required that credit cards be used for all subscription orders and for automatic monthly processing, and a statement for the month billed will be sent upon charge in each billing cycle.

Licenses

Jet Professional licenses are sold with UNLIMITED licenses for Viewers and per seat licenses for Designers. Designer licenses are not concurrent licensing. A data source connector license is required for each data source.

Jet Enterprise is sold with UNLIMITED Viewer Licenses. A data source connector license is required for each data source. A matching data-source connector is provided for Jet Professional for every Jet Enterprise Connector. A Jet Professional Connector purchased prior to purchasing Jet Enterprise does not automatically convert to a Jet Enterprise Connector. A matching connector may need to be purchased.

Jet Enterprise is sold with Jet Professional included, or as an upgrade for existing Jet Professional customers. For customers who already own Jet Professional, there is no refund or credit for additional licenses/product previously purchased with Jet Professional when Jet Enterprise is purchased. However, an adjustment may be made in the value of Jet Professional to reduce previous additional

license purchases for future Annual Enhancement Program (AEP) renewals.

License Updates: Customers current in the AEP are entitled to license changes including changing data sources, named users and Microsoft Dynamics NAV license file numbers. Customers who are lapsed in AEP are prohibited from these changes or updates.

Subscription Licenses: Subscription licenses are issued and maintained on a per customer basis and will remain active with on-time, automated payments of the monthly subscription. Licenses can be deactivated at the end of a billing cycle with non-payment of the upcoming month, or with written cancellation notice to orders.ca@jetreports.com. Subscription enrolment can be cancelled at any time. Cancellation with license deactivation will occur immediately, and automatic payments will be discontinued at the start of the next billing period (there are no pro-rated refunds). Jet Reports reserves the right to contact any customer directly regarding non-payment or cancellation, and facilitate monthly billing with the customer directly if termination is not a result of intentional customer request/cancellation.

Customers may change subscription packages within the same product line (Professional and Enterprise) with no charges or initialization fees other than the difference in the monthly package amount per Exhibit A, Subscription Pricing. Package changes require cancellation of the current monthly billing cycle, and the new billing cycle amount and date will activate at the time of the package change request. If a customer would like to move from a Jet Professional subscription package to a Jet Enterprise subscription package, the difference in initialization fees will be due.

Activation Code and the Jet License Portal

Jet Reports requires an Activation Code. The Activation Code is provided at the time of sale. The same Activation Code is used for Jet Professional and Jet Enterprise.

Users will be required to activate the software on first use. As long as licenses do not expire and users are not removed from the license, they will not be required to reactivate.

You can view Activation Codes and license details through the Jet License Portal. For customers that are current in the Annual Enhancement Program (AEP), changes can be made to Jet licenses through the License Portal, including Designer and Viewer names, or connector details. The License Portal is at <https://license.jetreports.com>.

Annual Enhancement Program (AEP)

AEP gives the user access to the Jet Reports support site, technical support staff for troubleshooting reports and installs, and all new upgrades of Jet Reports products. AEP is required for all purchased licenses.

For on-premise licenses, the license value is determined on the basis of list price at the time of sale. AEP fees are billed on an annual basis. AEP on subsequent license purchases is pro-rated to match the next renewal date.

Software Updates: Customers current in the AEP are entitled to new versions of Jet Reports software including new features and functionality that have been added to the product. Customers that are not current in the AEP may still use the version of Jet Reports that was available when they were last current in the program, but cannot use the newer versions. This is enforced by the software.

Reinstating AEP for On-Premise Licenses:

Customers that have lapsed in the AEP and wish to become current can do so by paying AEP from the time that it lapsed until their next renewal date plus a service fee of 20% of the software value of the license. The next renewal date is based on the original license purchase date.

License Updates and Changes: Customers that are current in the AEP or the Subscription Program are entitled to license changes including changing data sources, named users, and Dynamics NAV license file numbers. Customers that are lapsed on either program are prohibited from these changes or updates.

Removing Licenses: Customers that are current in the AEP are able to remove licensed users or features for the purpose of downsizing their recurring renewal.

The following conditions apply:

- Only complete products/items can be removed, not components of items. For example, a purchased Jet Reports package is a single item, and deactivating parts of the package are not permitted.
- All removed software is permanently eliminated and full repurchase at current retail will be required to reactivate.
- All AEP revaluing will occur at current retail.
- Jet Professional and Jet Enterprise packages cannot be downgraded.
- The purchase price of removed licenses will not be refunded.

Support

Customers who are current in the AEP may post unlimited support tickets through the Support Site at <https://jetsupport.jetreports.com>. Tickets will be answered within one business day. Customers not current in the AEP will be charged for this service.

Customer Experience Program

When Jet Professional is being installed, the end user will be invited to join the Customer Experience Program. This program helps Jet Reports improve our software. Without interrupting users or slowing down computers, it collects statistical information collected about how Jet Reports is used by the users. The information collected is anonymous and cannot be used to identify or contact users. Jet Reports does not collect sensitive information such as the results of Jet Reports functions or the contents of reports. This program is voluntary and may be opted into or out of during activation or from the administrative settings area of Jet Reports.

Evaluations

At Jet Reports, we understand that some organizations have specific business objectives and want to confirm the solution is a good fit.

Evaluations are allowed only for organizations ready to purchase a solution within the next 3 months.

Please contact sales.ca@jetreports.com to request our Evaluation Policy for more details.

Requirements

System Requirements

Jet Professional

The latest requirements for Jet Professional can be found by [clicking here](#) or by searching online for Technical Specifications for Jet Professional.

Jet Enterprise

The requirements for Jet Enterprise can be found by [clicking here](#) or by searching online for Pre-installation Checklist for Jet Enterprise.

Jet Mobile

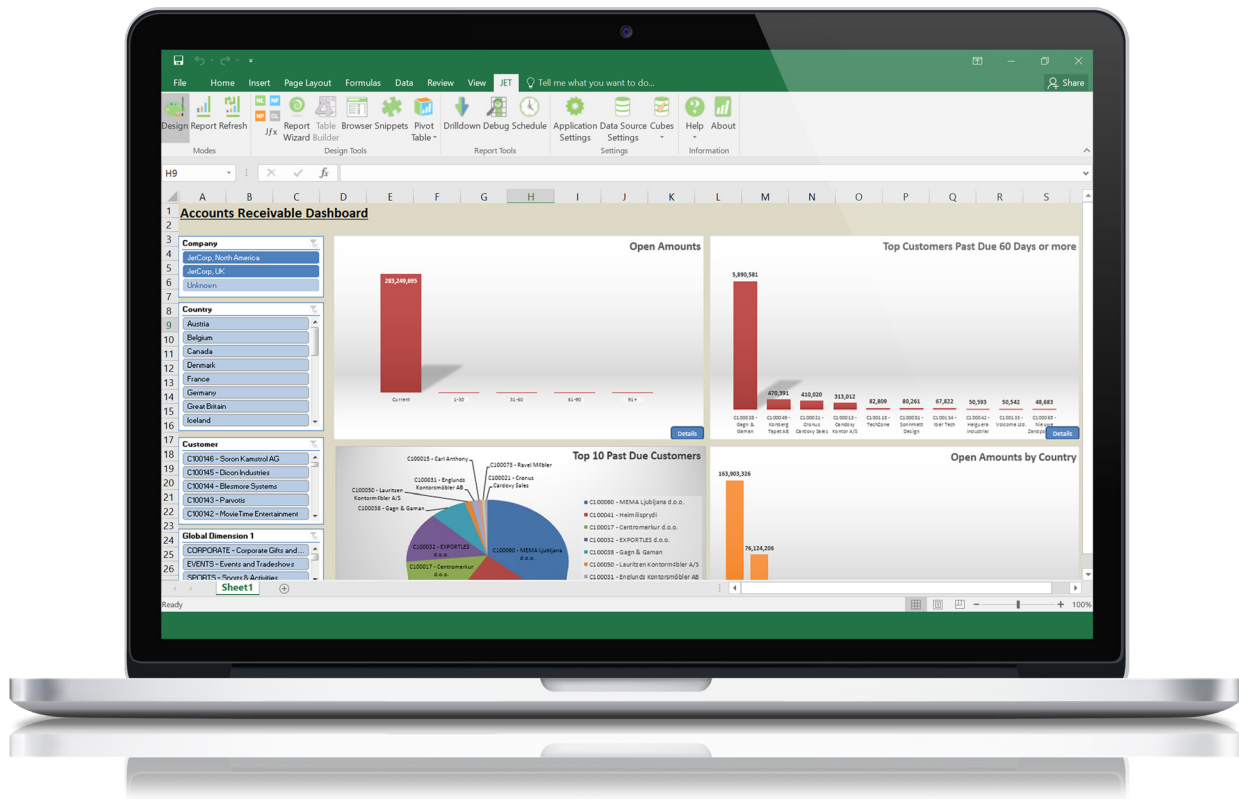
Jet Mobile & Jet Service Tier System Requirements can be found by [clicking here](#) or by searching online for Jet Mobile System Requirements. If Jet Mobile is going to be used in an environment where the Jet Configuration Service is used to share data source settings among Jet Professional users, it is necessary to be running Jet Professional 2015 Update 1 or higher.

Security Requirements

Organizations wishing to provide data to remote devices outside of their network should purchase a domain-validated SSL Certificate from an outside vendor in order to do so.

It is possible to use Jet Mobile with a self-signed certificate. However, Jet Reports recommends the use of a domain-validated SSL Certification. This may involve an additional charge. Some recommended providers to look at are Namecheap, RapidSSL and DigiCert. Approximate costs range from \$10 to \$175 per year.

Domain Validation certificates for TLS encryption is also available at no cost from Let's Encrypt (cross-signed by IdenTrust). If such a certificate supports Windows IIS, it could be used with Jet Mobile.



Services and Training

On Site Training and Services: Customers must sign a Professional Services Agreement prior to on-site engagements or engagements involving custom work or professional services. This includes any web-based training or service in which custom work is performed. The purpose of this agreement is to protect the assets and information of our customers and to ensure that the content and scope of professional services is well defined.

Services Price List

Jet Professional

Hourly Rate: \$195

10-Hour Service Package: \$1,795

Jet Enterprise

Hourly Rate: \$225

10-Hour Service Package: \$2,000

Time of Use: Packages purchased must be consumed within one year of purchase. Unused hours will be forfeited.

Payment: Payment must be received in advance of all training and service engagements.

Non-Disclosure Policy: Jet Reports employees will sometimes be requested to review or take possession of sensitive information that belongs to outside parties. In order to ensure proper handling of this information, we request that an authorized individual from the organization providing the data sign a mutual non-disclosure prior to transfer or review of sensitive information.

	Instructional Hours	Hands-On Training	Group Webinar	Private Webinar	Classroom Training	Onsite Training (Customized)
Jet Professional Quick Start Training	2	No	\$395	\$495		
Jet Professional Basic Training	6 hours over 3 days	Yes	\$1,195	\$1,495		
Jet Professional Advanced Training	6 hours over 3 days	Yes		\$1,495		
Jet Professional Report Writing Workshop	2 days	Yes			\$1,895 (Montreal, Toronto, Calgary, Vancouver)	
Jet Professional Workshop	3 days	Yes				Contact Jet for pricing and scheduling
Jet Enterprise Admin Training	4 hours over 2 days	Yes		\$1,295		
Jet Enterprise End User Training	15 hours over 9 days	Yes		\$3,795		
Jet Enterprise Jet Data Manager Workshop	4 days	Yes			US \$1,995 (Portland, OR)	Contact Jet for pricing and scheduling
Excel for Jet Reports	3 hours		\$499			

Notes: New Jet Professional customers receive Jet Professional Quick Start Training and Jet Professional Basic Training with the purchase of Jet Professional. **Customers have 18 months from the date of purchase to take their training** and can take it as many times as they like within this period. With the purchase of Jet Enterprise, new customers receive a one time, 4 hour training webinar, Cube Reporting Using PivotTables. **Customers have 18 months from the date of purchase to take their training.**

Rescheduling, Cancellation and Refund Policy

The latest version of our Rescheduling and Cancellation Policy can be found on our website on the Jet Partner Portal and is included in newsletters announcing upcoming training dates.

Below is our policy at the time of issuance of this document.

Time To Use Purchased Consulting or Report Writing Services:

This applies to customers who have purchased a block of hours for consulting/report writing services.

The customer will be allowed a period of one year from the purchase date to use purchased services. If the customer opts not use the remaining hours of the purchased service within one year of the purchase date, the customer will forfeit the service and will not be eligible for any refund.

Confirmation and Travel for Classroom Training:

Jet Reports will confirm the scheduled classroom training 3 weeks from the class start date. It is recommended that air travel or any accommodations that may incur cancellation fees not be purchased until the time e-mail confirmations are received.

“No Show” Policy:

If your company is a “no show” for a training event, your company will forfeit the session.

Rescheduling and Cancellation Policy:

Jet Reports Canada Inc. reserves the right to reschedule/cancel training. In the event that Jet Reports Canada has to reschedule/cancel training, Jet Reports Canada will work with the customer to find a suitable time to reschedule training; otherwise 100% of the course fees will be refunded.

Webinars Included With The Purchase Of Jet Professional or Jet Enterprise:

There are no refunds for either of these sessions. If a session must be rescheduled, see rescheduling policy for webinars below.

Jet Professional is sold with Quick Start Training and Basic Training group webinars. All Designers named on the license at the time of purchase may participate. The customer has 18 months from the time of purchase to participate and may take the training as often as it is available

during the 18 months. The customer may purchase additional webinars after the expiry.

Jet Enterprise is sold with the Cube Reporting Using PivotTables Training webinar. Everyone in the organization using Jet Enterprise may participate in this webinar. ***The customer has 18 months the time of purchase to participate.*** It is the customer’s responsibility to ensure the company has been registered and takes the webinar within the allotted time.

Rescheduling Training For All Webinars:

We require a minimum of 5 business days’ notice to reschedule training without penalty.

If it’s less than 5 business days and other companies are participating on the same webinar, there will be no administrative fee charged. If your company was the only registrant and no replacement is found, you will be subject to a \$350 fee to reschedule the training, otherwise the training is forfeited.

Only one reschedule allowed.

Classroom:

Classes are confirmed based on a minimum enrolment. We require a minimum of 17 business days’ notice to reschedule training without penalty. If it’s less than 17 business days you will be subject to a \$350 administrative fee to reschedule.

Only one reschedule allowed.

Refunds for Cancellations

Webinars purchased exclusive of software:

More than 5 business days before training, 100% refund

Less than 5 business days, 0% refund.

Classroom or On-site*:

More than 17 business days before training, 100% refund

17 – 11 business days before training, 75% refund

10 – 5 business days before training, 50% refund

Less than 5 business days, 0% refund.

**The customer is responsible for any expenses incurred on behalf of the customer for On-site Trainings that have occurred prior to the rescheduling or cancellation of on-site training. (This is typically airfare)*

Over 10,000 companies rely on Jet Reports every day for their financial reporting.

Jet Reports delivers unparalleled access to data through fast and flexible reporting and business analytics solutions that are cost effective, provide rapid time-to-value and are built specifically for the needs of Microsoft ERP users. Embedded within the familiar Excel environment, Jet Reports leverages the existing skillsets of users and offers out-of-the-box reports and dashboards so companies can immediately eliminate all expensive, time consuming and error-prone manual tasks to get the accurate business information they need, when and where they need it.



To learn more, email sales.ca@jetreports.com
or call 416-265-6600.