**metricstream**

PRIVACY COMPLIANCE MANAGEMENT

STRENGTHEN COMPLIANCE WITH PRIVACY REQUIREMENTS WITH AN INTEGRATED APPROACH

Overview

MetricStream Privacy Compliance Management, built on the MetricStream Platform, provides an integrated framework to manage and monitor data privacy regulations and standards including GDPR and CCPA. It scales across the enterprise, streamlining and automating privacy assessment workflows, while consolidating compliance risk and control data in a central repository. MetricStream Privacy Compliance Management leverages privacy controls by integrating content from the Unified Compliance Framework (UCF) that enables organizations to map 9,300+ IT control statements to 1,200+ regulations. It also provides workflows for data protection impact assessments, managing policies, conducting audits, third-party management, and issue remediation. Intuitive dashboards and charts provide real-time insights into privacy management processes.
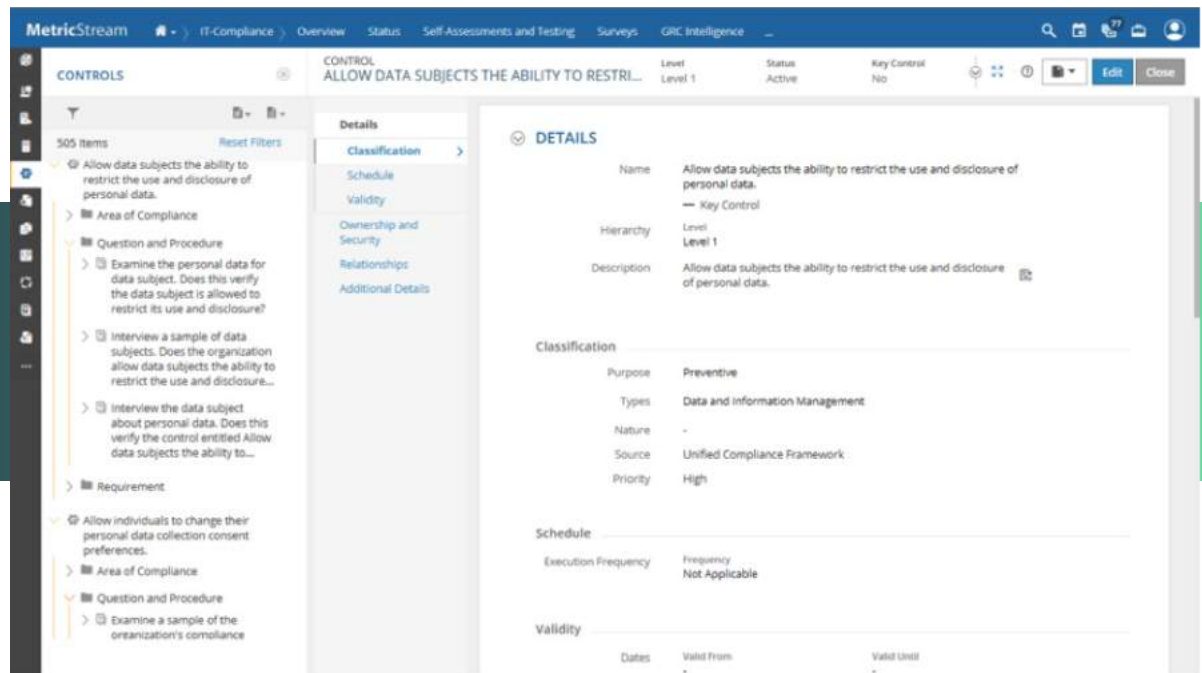
Business Value

Confidence that data protection and processing are in compliance with global data privacy standards

Reduce compliance efforts and costs by harmonizing controls using a risk-based approach

Gaining a contextual view by mapping privacy regulations to specific controls, risks, policies, and processes

Single unified solution to manage enterprise privacy requirements including privacy and compliance, risk, audit, and third-party assessments

Visibility into the overall data privacy compliance posture, issues, as well as the follow-up and completion of actions

Features

Privacy Requirements Management

Create and maintain a central structure of the overall privacy compliance hierarchy, including regulations, processes, assets, risks, and controls. Map privacy controls to regulations and policies, enabling an integrated approach to ongoing privacy and compliance activities. Leverage the industry-leading UCF Common Controls Hub to standardize and harmonize control sets across multiple IT regulations. Enable dynamic linking of regulations with UCF control statements via tight integration between UCF and the MetricStream intelligent content library.

Privacy Policies Management

Streamline the process of creating policies and procedures for privacy compliance, as well as managing reviews and approvals, communicating the policies to employees and third parties, and capturing attestations and exceptions.

Data Protection Impact Assessments

Identify and assess the risks of data processing activities through systematic, automated DPIAs. Design DPIA surveys, assign them to data controllers, and tabulate the results with configurable scoring algorithms. Configure and execute surveys and certifications based on predefined templates and schedules. Facilitate electronic sign-offs at departmental and functional levels and roll them up for executive certifications.

Data Protection Risk Management

Strengthen visibility into IT assets and infrastructure elements that store personal data. Identify, assess, quantify, and monitor the risks to this data through an inbuilt IT risk assessment framework. Gain a comprehensive, real-time view of risks through powerful reports and risk heat maps.

Audit Management

Streamline and automate audits to evaluate the effectiveness of privacy controls and processes. Simplify audit planning and scheduling, create audit tasks, manage work papers, and record audit findings. Generate audit reports such as a statement of applicability of controls and a risk-prioritized remediation plan for non-compliant areas.

Third-Party Risk Management

Assess and monitor third parties in line with privacy requirements. Automatically trigger risk and control assessments to third-party data processors to identify areas of high-risk exposure. Aggregate and roll up third-party risk data into powerful reports and dashboards for real-time risk monitoring.

Business Continuity and Incident Management

Proactively plan crisis responses to possible data breaches and test recovery plans. If a breach occurs, enable a systematic approach to log, track, investigate, report, and resolve the incident. Capture incident data centrally and enhance cross-functional collaboration on related investigations.

Case and Incident Management

Manage complaints from data subjects, as well as requests for personal data erasure, and objections to data processing. Streamline and standardize case recording, investigation, resolution, and reporting. Track and monitor the status of each case in real time.

Intelligent Issue and Remediation Management

Trigger a systematic process to document and resolve issues that arise from DPIA assessments. Leverage AI/ML to quickly identify issues based on relation and recommend issue classification. Create remediation action plans and route them to reviewers for approval. Send out automated alerts to ensure that issue and remediation task assignments are on track.

Intuitive Dashboards and Reports

Strengthen visibility into the status of privacy compliance program, assessment efforts and the overall compliance profile through predefined, real-time reports, user-specific dashboards, and graphical snapshots.

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