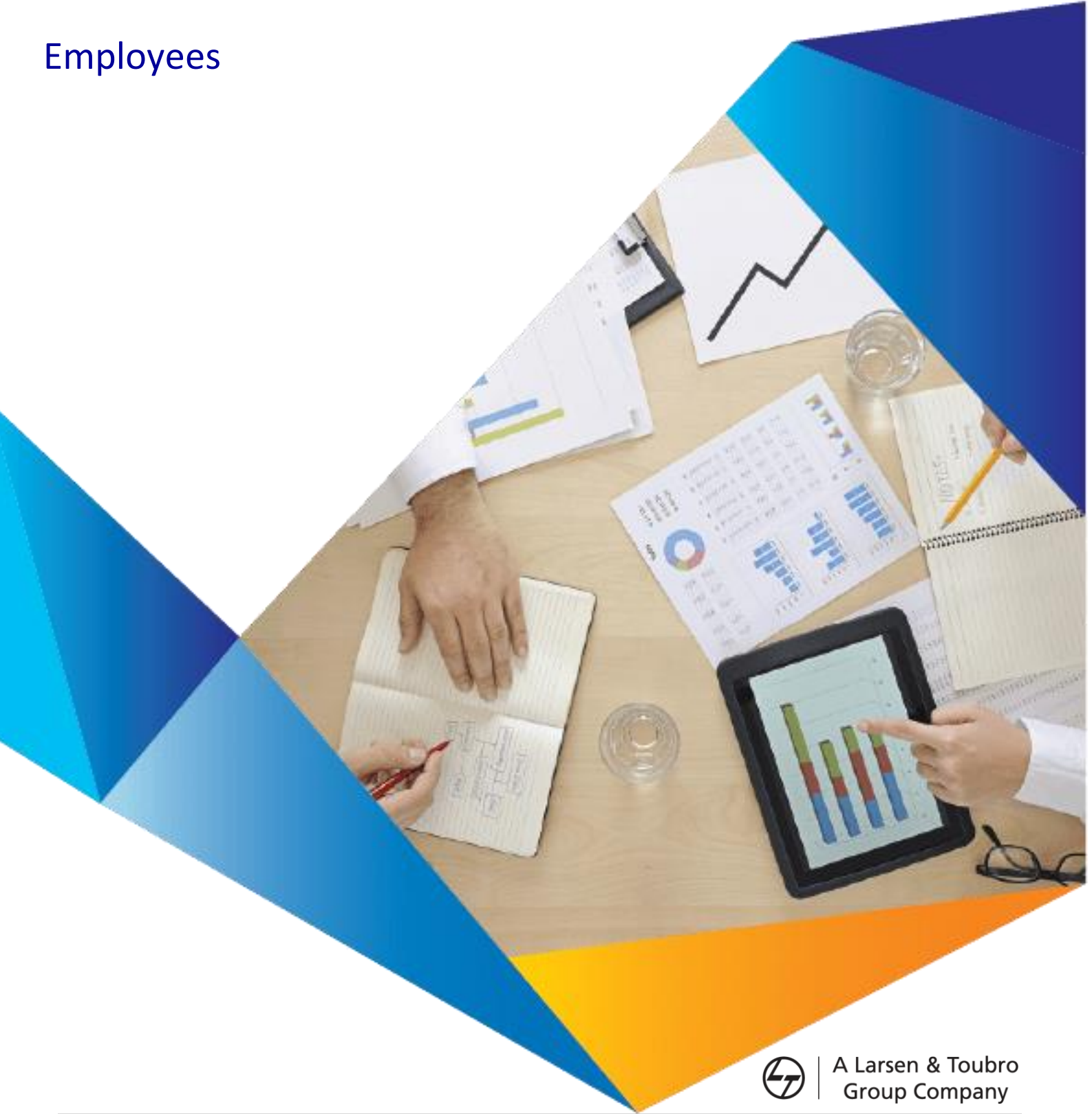




Privacy Notice

Employees



Record of Release

Version No.	Modified By	Reviewed By	Authorized By	Release Date	Modifications Done
1.0	Pranav Parab Sherlyn Stanley	Vikram Patil	Sanjay Kothary Ajay Tripathi	12-Feb-2020	Document released with requirements of applicable privacy laws at this point in time
1.1	Pranav Parab Sherlyn Stanley	Vikram Patil	Sanjay Kothary Ajay Tripathi	06-Apr-2020	Updated - How Personal Data will be used in-line with mainly applicable privacy laws
1.2	Pranav Parab Sherlyn Stanley	Vikram Patil	Sanjay Kothary Ajay Tripathi	09-June-2020	Updated document with respect to Personal Data Breach Mgmt. Policy and Procedure, Personal Data Retention Guideline, Applicability section
1.3	Priyaadharshni Karnan Venkata Podugu	Vikram Patil	Sanjay Kothary	23-Dec-2021	The following sections were updated <ul style="list-style-type: none"> • What Personal Data Do We Collect? • How is Your Personal Data Collected? • Special Categories of Personal Data • Rights Available to You • Data Sharing

L&T Infotech Limited (hereinafter referred to as “LTI”, “we”, “our”, “us”) is committed to protect the privacy and security of your personal data. It is important that you read this Privacy Notice (“Notice”) so that you are aware of how and why we are using such personal data.

1 Purpose

This Notice describes how we process your personal data that you share with us during and after “your tenure of employment” with us.

2 Applicability

This Notice applies to all current and former employees of LTI.

This Notice does not form part of any contract of employment or other contract to provide services. We may update this Notice at any time, subsequent to which you will be made aware of the change.

This privacy notice uses GDPR as a baseline and other privacy laws applicable for LTI offices.

3 Relationship

We are the "Data Controller" of your personal data. This means that we are responsible for deciding how we process personal data about you. As your employer, we need to process data about you for acceptable employment purposes including recruitment and on-boarding. Processing will include collection, recording, organisation, structuring, storage, adaptation, alteration, retrieval, consultation, use, disclosure by transmission, erasure or destruction of your personal data. The data we hold, and process will be used for management and administrative purposes only. We will keep and use it to enable us to run the business and manage our relationship with you effectively, lawfully and appropriately, and whilst you are working for us, at the time when your employment ends and after you have exited the organisation. This includes using personal data to enable us to comply with the recruitment requirements, legal requirements, to pursue our legitimate interest and protect our legal position in the event of legal proceedings. If you do not provide this data or request for the deletion of data shared, we may be unable to, in some circumstances, comply with it due to legal obligations. We will tell you about the implications of your such decision.

4 What Personal Data Do We Collect?

We collect and process the following categories of personal data about you:

- “Personal details”, including but not limited to full name, title, (temporary and permanent) residential addresses, post code, telephone numbers, mobile number, personal/corporate email addresses, date of birth, gender, age, bank account details, emergency contact information (including but not limited to their name, surname, home address and contact number), country, nationality, citizenship, marriage certificate, marriage date, marital status, spouse details (including but not limited to name, date of

birth, and passport details (including but not limited to, the work permit if required), children's details (including but not limited to name, date of birth and passport details), dependant's details, siblings and nominee details, photographs, Language Known, Education Details, Trainings attended, Certification, Details of Extra Curricular Activities signatures etc.

- “National ID details” including but not limited to passport number, driving license, tax identification numbers, national identification numbers, etc.
 - “Current Employment Details” including information about your current level of remuneration, including benefit entitlements, etc.
 - “Previous Employment Details” including information about your employment history, name and contact details of referee, immediate superior, etc.
 - “Recruitment Information”, including copies of right to work documentation, details of your qualifications, skills, experience and employment history, past employment details etc.
 - National Registration Identification Number (NRIC) and other identification documents like Birth Certificate numbers, Foreign Identification Numbers (“FIN”) and Work Permit numbers
 - CCTV footage of you in LTI office work-areas wherever cameras are located for security reasons, for the protection of our property and for health and safety reasons
 - Geo-location details
- (I) Depending on the requirements, LTI may also need to process certain special categories of personal data. Currently only criminal records are being processed as part of background verification.
- (II) If we process any other sensitive or the special categories of personal data revealing, including but not limited to the following during the course of your employment with LTI, we will inform you about the processing:
1. racial or ethnic origin,
 2. political opinions,
 3. religious or philosophical beliefs,
 4. trade union membership,
 5. the processing of genetic data,
 6. biometric data for the purpose of uniquely identifying a natural person,
 7. data concerning health,
 8. data concerning a natural person's sex life or sexual orientation,
 9. financial data, (including but not limited to Bank Name, Account Holder Name & Number, SWIFT Code and bank account transfer authorization for direct Deposit, Tax Number, previous employment compensation details etc.)
 10. official identifiers,
 11. transgender / intersex status,

12. caste / tribe,
13. social security document
14. social status

If you are a California resident, the following applies to you:

In the past 12 months, we have or may have collected the following information about you. Please note that the following list represents categories of personal data across all California residents whose personal data we may have collected or received and does not necessarily represent information we have collected specifically about you:

Category	Examples
1. Identifiers.	A real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, Social Security number, driver's license number, passport number, or other similar identifiers.
2. Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).	A name, signature, Social Security number, physical characteristics or description, address, telephone number, passport number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information. Some personal information included in this category may overlap with other categories.
3. Protected classification characteristics under California or federal law.	Age (40 years or older), race, colour, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, veteran or military status, genetic information (including familial genetic information).
4. Commercial information.	Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.
5. Biometric information.	Genetic, physiological, behavioural, and biological characteristics, or activity patterns used to extract a template or other identifier or identifying information, such as, fingerprints, faceprints, and voiceprints, iris or retina scans, keystroke, gait, or other physical patterns, and sleep, health, or exercise data.
6. Internet or other similar network activity.	Browsing history, search history, information on a consumer's interaction with a website, application, or advertisement.
7. Geolocation data.	Physical location or movements.
8. Sensory data.	Audio, electronic, visual, thermal, olfactory, or similar information.
9. Professional or employment-related information.	Current or past job history or performance evaluations.

<p>10. Non-public education information (as per the Family Educational Rights and Privacy Act (20 U.S.C. Section 1232g, 34 C.F.R. Part 99)).</p>	<p>Education records directly related to a student maintained by an educational institution or party acting on its behalf, such as grades, transcripts, class lists, student schedules, student identification codes, student financial information, or student disciplinary records.</p>
<p>11. Inferences drawn from other personal information.</p>	<p>Profile reflecting a person's preferences, characteristics, psychological trends, predispositions, behaviour, attitudes, intelligence, abilities, and aptitudes.</p>

Please also note that the definition of “personal information” under CCPA is subject to certain exceptions as set forth therein and does not include information that is publicly available or has been aggregated or deidentified in accordance with CCPA.

We may have collected and processed personal data for various business purposes in the preceding 12 months, including:

- Auditing related to interactions with consumers in connection with the professional services LTI provides.
- Detecting security incidents, protecting against malicious, deceptive, fraudulent, or illegal activity, and taking appropriate action as a result of any such detected activity.
- Debugging to identify and repair errors that impair existing intended functionality.
- Short-term, transient uses where the personal data is not disclosed to another third party and is not used to build a profile about a consumer or otherwise alter an individual consumer’s experience outside the relevant interaction.
- Performing professional services for our clients.
- Undertaking internal research for technological development and demonstration.
- Undertaking activities to verify or maintain the quality or safety of our services, and to improve, upgrade, or enhance our services.

5 How is Your Personal Data Collected?

LTI collects personal data about employees through application, forms, and interviews as a part of the recruitment and personal information with supporting documents collected during the LTI joining formalities, on-boarding process, either directly from the employees or sometimes indirectly from third party service providers including an employment agency or background check provider/agency, former employers, credit reference agencies, medical clinics etc.

We will collect additional personal data during job-related activities throughout the period you are working for LTI. All data collected during the recruitment process and additional data collected during your employment will be used and stored for performance of employment agreement as well as for complying with the legal obligations or legitimate interests of LTI.

We shall monitor the assets and various communication channels i.e., email/web browsing used for various business purposes, and shall abide to applicable privacy laws.

LTI shall directly collect the personal data from the employees, in case the personal data of the employee is collected from a third party other than employee in those cases LTI shall obtain the consent to collect the personal data.

If children's personal data is collected under the below mentioned age for the mentioned countries, parental consent needs to be obtained. Below table is just for reference purpose:

Sr No.	Country	Age (in years)
1	Abu Dhabi	18
2	Australia	15
3	Belgium	13
4	Canada	13
5	China	14
6	Costa Rica	12
7	Denmark	13
8	Finland	13
9	France	15
10	Germany	16
11	Hong Kong	18
12	Ireland	16
13	Japan	20
14	India	18
15	Morocco	18
16	Netherland	16
17	Norway	13
18	Philippines	18
19	Poland	16
20	Singapore	13
21	Spain	14
22	Sweden	13
23	Switzerland	16
24	Thailand	20
25	UK	16

6 Sale of Personal Data

If you are a California resident, the following applies to you:

We do not sell your personal data for monetary consideration. However, we may allow certain third parties (such as online advertising services) to collect your browsing activity and certain other personal data via automated technologies on our website in exchange for non-monetary consideration. We may share the categories of personal data listed below in order to improve the performance of our website, to enhance your browsing experience, to provide you a more personalized browsing experience, and to improve our advertising efforts. You can view a full listing of those third-party cookies and opt-out of their use through the 'How do I turn off cookies?' section in our [cookie policy](#)

In the preceding 12 months we may have sold the following categories of personal data in connection with such third-party cookies:

- Identifiers. This includes Intinfotech.com visitors' internet protocol ("IP") addresses.
- Internet or network activity. This includes information about visitors' interaction with

Intinfotech.com, including information about the visitor's web browser, page location, referrer, and person using the website; cookie-specific data such as cookie ID and the cookie; and button and field data, such as any buttons clicked by site visitors, the labels of those buttons, any pages visited as a result of the button clicks, and the names of any website fields filled in by visitors.

7 How We Will Use Personal Data About You?

We will only use your personal data when the law allows us to and most commonly, we will use the collected personal data for the purposes such as:

- To maintain and develop our relationship with you
- To update our records and keep your contact details up to date
- For our internal business processing, administrative, marketing and planning requirements
- For other purposes that are permitted under any agreement with you or made apparent to you at the time of collection
- For Visa Stamping or Immigration Processing
- To enable us to maintain accurate and up-to-date employee, worker and contractor records and contact details (including details of whom to contact in the event of an emergency)
- To assess your suitability for our engagement or promotion
- To comply with the mandatory statutory and/or regulatory requirements and obligations
- To maintain an accurate record of your employment or engagement terms
- To administer the contract, we have entered in-to with you
- To make decisions about pay reviews and bonuses
- To ensure compliance with your statutory and contractual rights
- To ensure you are paid correctly and receive the correct benefits and pension entitlements, including liaising with any external benefits or pension providers or insurers
- To ensure compliance with income tax requirements, e.g. deducting income tax and insurance contributions where applicable
- To operate and maintain a record of disciplinary, grievance and capability procedures and action taken
- To operate and maintain a record of performance management systems
- To record and assess your education, training and development activities and needs
- To plan for career development and succession
- To manage, plan and organise work
- To enable effective workforce management
- To operate and maintain a record of annual leave procedures
- To operate and maintain a record of sickness absence procedures
- To operate and maintain a record of maternity leave, paternity leave, adoption leave, shared parental leave, parental leave and any other type of paid or unpaid leave or time off work
- To make decisions about continued employment or engagement
- To operate and maintain a record of dismissal procedures
- To provide references on request for current or former employees, workers or contractors
- To ensure network, information security, prevent unauthorised access & modifications to systems
- To ensure effective HR, personnel management and business administration, including accounting and auditing
- To ensure adherence to Company rules, policies and procedures

- To enable us to establish, exercise or defend possible legal claims & prevent frauds
- Where we need to perform a contract that we will be entering into, with you. (For example, we need to process your data to provide you with an employment contract, to pay you in accordance with your employment contract, for administration related activities, such as those related to benefit, pension and insurance entitlements).
- Where we need to comply with a legal obligation. (For example, to check your entitlement to work, to deduct tax, to comply with health and safety laws and to enable employees to take periods of leave to which you are entitled, etc.)
- Where it is necessary for our legitimate interests (or those of a third party), and your interests and fundamental rights do not override those interests. (For example, we need to process your data to carry out administrative activities like issuing of laptop, access, id creation etc.)
- We may need to share your profile and background verification status with our clients and its customers if required, as per the contractual obligations
- From time to time, we may consider corporate transactions such as a merger, acquisition, re-org, or similar requirements
- Where we need to protect your vital interests (or someone else's vital interests)
- Where it is needed in the public interest (or for official purposes)
- LTI shall monitor its assets and resources including email and internet used for its business purposes, abiding the applicable privacy and data protection regulations

8 If You Fail to Provide Personal Data:

If you choose not to provide your personal data that is mandatory to process your request or for carrying out processing required as per our legitimate interests or any other purpose, we may not be able to provide the corresponding service.

9 Change of Purpose:

We will only use your personal data for the purposes for which we collected it. If we need to use your personal data for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so without undue delay.

Please note that we may process your personal data without your knowledge or consent, in compliance with the above rules, where this is required or permitted by law.

10 Special Categories of Personal Data:

Special categories of personal data require higher levels of protection. We have in place an appropriate policy document and safeguards which are required by law to be maintained when processing such data. Your criminal records are processed by our background verification vendor. We do this as it is in our legitimate interests.

We may also process special categories of personal data in the following circumstances:

- Where we need to carry out our legal obligations or exercise rights in connection with employment;
- Where processing is necessary for the performance of contract to which you will be a party;
- Where processing is necessary for the purpose of legitimate interest pursued by us or

- third party with appropriate safeguards;
- Where processing is necessary for the purpose of carrying out the obligations and exercising our specific rights and in the event of employment, the specific rights of the employees in fields of employment, social security and social protection law, in so far as is authorised by the applicable data protection law providing appropriate safeguards for the job applicant candidates fundamental rights and interests;
- Where processing of sensitive personal data is carried out the company has put adequate safeguards in place.
- Where processing is necessary for the establishment, exercise or defence of legal claims or whenever courts are acting in their judicial capacity.
- Where you have provided your explicit consent to allow us to process the data.
- Where there is an additional provision from the CNIL for the below instances:
 - i. processing of biometric data where strictly necessary to control access to the LTI workplace or software applications; and
 - ii. processing of sensitive personal data where that data will be promptly anonymized in accordance with a method validated by the CNIL.
- Where processing of health data is permitted upon filing a declaration with CNDP where the sole purpose of processing is:
 - i. medical diagnosis, administration of preventive medicine, administration of care or treatment or management of health services carried out by a health practitioner under the obligation of professional secrecy; and
 - ii. selection of persons who are likely to be benefited from a right, a service, or a contract.

11 Data Sharing

We may share your personal data with the following recipients

- Third parties with whom we have a contractual relationship, including clients, background check vendor, etc. We require third parties to respect the security of your data and to treat it in accordance with our instructions and as per the law.
- Our other entities including but not limited to Larsen & Toubro Group of Companies, for performance of employment contract. We may transfer your personal data transnationally if required for the purpose of processing, wherever there is a requirement of the job to be performed in accordance with the agreements executed amongst LTI offices and its clients.
- Internal departments, including with interviewers, recruitment team, hiring managers, etc.

Disclosure of personal data within LTI

Within LTI your personal information will be made available to those teams that require your personal information, such as visa information to our International Mobility Visa Processing Team, tax details to our Taxation Team, bank details to our F&A Payroll and Benefits Team etc.

Your personal data will be made available to:

- Larsen & Toubro Group Companies
- Larsen & Toubro Infotech India and overseas offices
- Other subsidiaries and branch offices based on legitimate interest

Your personal data will be made available to the above-mentioned group companies for all HR, payroll, tax, insurance & immigration related activities.

Disclosure to third parties

We will share your personal information with the following categories of third parties:

- (1) Other parties such as legal and regulatory authorities, accountants, auditors, lawyers and other outside professional advisors; and
- (2) Companies that provide products and services to us, such as:
 - a) Payroll and benefits providers;
 - b) Pension providers;
 - c) Insurance companies, including those providing medical insurance and group income protection;
 - d) Human resources services, such as pre-employment checks and for employee monitoring;
 - e) Recruitment agencies;
 - f) Parties requesting an employment reference;
 - g) Travel agencies and transport providers;
 - h) Information technology systems suppliers and support, including email archiving, telecommunication suppliers, back-up and disaster recovery and cyber security services; psychometric testing providers and
 - i) Other outsourcing providers, such as off-site storage providers and cloud services providers.

We will disclose your personal data to third parties:

- a) Where it is in our legitimate interests to do so to run, grow and develop our business:
 - (I) if we sell or buy any business or assets, we may disclose your personal information to the prospective seller or buyer of such business or assets;
 - (II) if LTI or substantially all of its assets are acquired by a third party, in which case personal information held by LTI will be one of the transferred assets;
- b) If we are under a duty to disclose or share your personal information in order to comply with any legal obligation, any lawful request from government or law enforcement officials and as may be required to meet national security or law enforcement requirements or prevent illegal activity;
- c) To enforce our contract with you, to respond to any claims, to protect our rights or the rights of a third party, to protect the safety of any person or to prevent any illegal activity; or
- d) To protect the rights, property or safety of LTI, our employees, customers, suppliers or other persons.

Restrictions on use of personal data by the recipients:

- 1) Any third parties with whom we share your personal information are limited (by law and by contract) in their ability to use your personal information for the specific purposes identified by us.
- 2) We will ensure that any third parties with whom we share your personal information are subject to privacy and security obligations consistent with this Privacy Policy and applicable privacy laws.
- 3) We will not share, sell or rent any of your personal information to any third party without notifying you.
- 4) We will notify the data subject about tracking of the geo-location and also inform their rights and the characteristics of the devices used for tracking geolocation.

LTI will never share, sell or rent any of your personal information to any third party without notifying you and/or obtaining your consent. Where you have given your consent for us to share your information but later change your mind, you can contact us at DPO@Lntinfotech.com and we will stop doing so.

12 International Data Transfer

LTI may transfer the personal data internationally depending upon the requirements for the performance of the contract with the employee or required for other related activities.

Further, to ensure that the employee's personal data receives an adequate level of protection we have executed Standard Contractual Clauses with our LTI Head office in Powai, India to ensure that personal data is treated in a way that is consistent with and which respects the applicable privacy laws on data protection, including but not limited to the third parties.

13 Data Protection:

LTI has put in place measures for the protection of your personal data. LTI has internal policies, procedures and controls in place to try and prevent your personal information from being accidentally lost or destroyed, altered, disclosed or used or accessed in an unauthorised way. In addition, we limit access to your personal information to those employees, workers, agents, contractors and other third parties who have a business need to know in order to perform their job duties and responsibilities.

Where your personal information is shared with third-party service providers, we require all third parties to implement appropriate technical and organisational security measures to protect your personal information and to treat it subject to a duty of confidentiality and in accordance with applicable data protection and privacy laws. They are authorized to process your personal information for specified purposes and in accordance with our written instructions.

LTI also has Personal Data Breach Management Policy and Procedure in place to deal with a suspected data security breach and we will notify the applicable supervisory authority or regulator & you (data subject) of a suspected breach where we are legally required to do so.

14 Data Retention:

We will only retain your personal data for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements. To determine the appropriate retention period for personal data, we consider the amount, nature, and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the applicable legal requirements.

In some circumstances we may anonymise your personal data so that it can no longer be associated with you, in which case we may use such data without further Notice to you. Once

your data is no longer required, we will securely destroy your personal data in accordance with the Personal Data Retention Guideline.

The PDPA does not prescribe a fixed duration of time for which an entity may retain personal data. However, the entity should not retain personal data in perpetuity where it does not have legal or business reasons to do so. Also, the onboarding documents such as National registration identification number, foreign identification number (FIN) should not be collected and retained.

15 Data Protection Officer

LTI has appointed a data protection officer (DPO) to oversee privacy compliance with this Notice. If you have any questions about this Notice or how we handle your personal data, please contact the DPO at DPO@Lntinfotech.com

16 Your Duty to Inform us of Changes:

It is important that the personal data we hold about you is accurate and current. Please keep us informed if your personal data changes during your working relationship with us.

17 Rights Available to You:

Under certain circumstances, by law, you have the:

- **Right to be Informed** is about providing you with clear and concise information about what we do with your personal data.
- **Right of Access** to your personal data (commonly known as a "data subject access request"). This enables you to receive a copy of the personal data we hold about you as well as other supplementary information. It helps you to understand how and why we are using your data, and check we are doing it lawfully.
- **Right to Rectification** of the personal data that we hold about you. This enables you to have any inaccurate personal data we hold about you rectified. You may also be able to have any incomplete personal data we hold about you completed.
- **Right to Erasure (Right to be Forgotten)** will enable you to ask us to delete or remove personal data which we process about you subject to limited circumstances in accordance with the privacy laws requirements.
- **Right to Object** to processing of your personal data effectively allows you to stop or prevent us from processing your personal data. Right to Object to processing of your personal data where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground. You also have the right to object where we are processing your personal data for direct marketing purposes.
- **Right to Restrict Processing** of your personal data. This enables you to ask us to suspend the processing of personal data about you. You have the right to restrict the processing of your personal data where you have a reason for wanting the restriction, example you may have issues with the content of the information we hold or how we have processed your data.

- **Right to Data Portability** of your personal data. This enables you to have the right to receive the personal data concerning you, which you have provided to us in a structured, commonly used, and machine-readable format. It also gives you the right to request us to transmit this data directly to another controller in a safe and secure way, without affecting its usability.
- **Right Related to Automated Decision-Making Including Profiling.** LTI does not carry out any automated decision making currently. However, if in the future we do so, you will have a right not to be subjected to a decision based solely on automated processing, including profiling. Such decisions can be made only if they are necessary for the entry into or performance of a contract or authorized by the Union or Member State law applicable to us or based on your explicit consent.
- ❖ **Withdrawal of Consent (or opt-out)** for processing of personal data where explicit consent if any has been sought. In the limited circumstances where you may have provided your consent to the collection, processing and transfer of your personal data for a specific purpose, you have the right to withdraw your consent for that specific processing at any time. Once we have received notification that you have withdrawn your consent, we will no longer process your data for the purpose or purposes you originally agreed to, unless we have another legitimate basis for doing so in law.

If you are a California resident, you have the following rights under certain circumstances:

- **Right of access and data portability.** You may have the right to request that we disclose to you information about our collection and use of your personal data in the preceding 12 months, including: (a) the categories and specific pieces of personal data we collect; (b) the categories of sources from which we collect or sell personal data; (c) the business or commercial purpose for which we collect personal data; (d) the categories of third parties with whom we share personal data; and (e) the categories of personal data disclosed for a business purpose or sold to third parties and the categories of third parties to whom such personal data was sold or disclosed.
- **Right to deletion.** You may request that we delete certain personal data that we have collected about you. The foregoing is subject to our right to maintain your personal data for specific purposes permitted under CCPA. If we are unable to comply with any such request, we will notify you.
- **Right to opt-out.** You may have the right to request that your personal data not be sold to third parties.
- **Right to non-discrimination.** You have the right to exercise any of the rights listed above (and any other rights under CCPA) without discrimination by us.

As part of processing your request, we require you to provide certain personal data about you in order to verify your identity in accordance with the CCPA requirements.

This information includes your first and last name, email address, physical address, telephone number, and description of relationship to LTI, but may also include additional information based on the nature of your request and your relationship with us.

Additionally, in accordance with your rights under the CCPA, you may designate an authorized agent to make a request on your behalf. In order to comply with your request, we will require the personal data referenced above to be used for identity verification purposes, as well as the name, email address, and telephone number of your authorized agent.

Please note that you may only make an access request to us for your personal data up to two times in any 12-month period.

18 Exercising my rights / registering complaints or grievances

You may use any of the following methods to exercise your rights or register any grievance / complaint related to our processing of your personal data or related to our processing in accordance with applicable data protection principles, our policies and procedures:

- Send an email to DPO@Lntinfotech.com or refer to our [LTI Privacy Policy](#)
- Additionally, for California residents, visit the link [LTI California Privacy](#) for our contact details and for the [webform link](#) for submitting your requests.
 - Exercise your right to opt-out directly by opting-out of third-party cookies **through the 'How do I turn off cookies?' section in our [cookie policy](#)**

19 No Fee Usually Required:

You will not have to pay a fee to access your personal data (or to exercise any of the other rights). However, we may charge a reasonable fee if your request for access is clearly unfounded or excessive. Alternatively, we may refuse to comply with the request in such circumstances.

20 Changes to this Notice:

We reserve the right to update this Notice at any time, and we will provide you with a new Notice when we make any substantial updates. We may also notify you in other ways from time to time about the processing of your personal data.

If you have any questions about this Notice, please contact Data Protection Officer of LTI at DPO@Lntinfotech.com You may also refer to our [LTI Privacy Policy](#) and [LTI California Privacy Policy](#) published on the website for further information on LTI's commitment towards privacy.