# ITFMA Conference Procure-to-Pay Best Practices



# Integrating P2P Best Practices with Technology

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SOLTEC



## **Presentation Outline**

- Introduction and Background
- Procure-to-Pay Cycle
- Adopting Best Practice Strategies for AP Transactions
- Purchasing and Receiving Best Practices for AP
- AP Technology Enablers
- Questions & Answers



# **Procure-to-Pay Best Practices**



# Introduction and Background



Education

# Soltec Inc. Consulting Practice



**Implementation** 

To deliver high-impact business process consulting services and implement industry proven end-to-end Best Practice Solutions<sup>TM</sup>



# **Soltec's Best Practices Expertise**

Finance, Accounting, Treasury

Supply Management

Customer Relation Management

**Manufacturing** 

#### Finance, Accounting, Treasury

- Evaluated Receipts Settlement
- Procurement Card
- Financial Closing
- Shared Services
- Travel & Expense Reporting
- Inter/Intra-Company Settlement

#### **Supply Management**

- Production Demand Replenishment
- Material Requirements Planning
- Material Receiving and Movement
- Indirect Materials Rationalization
- Warehouse Management
- Supplier Quality Process
- Defective & Damaged Material

Process Development and Improvement



# What are P2P Best Practices?

A series of policies, procedures and processes that eliminate waste and optimize operating efficiencies in the P2P cycle in order to pay suppliers accurately and on time

DISCIPLINE RESULTS RISK TAKING WORK ENVIRONMENT
CUSTOMER FOCUS
QUALITY

**P2P BP Supports Company Values** 



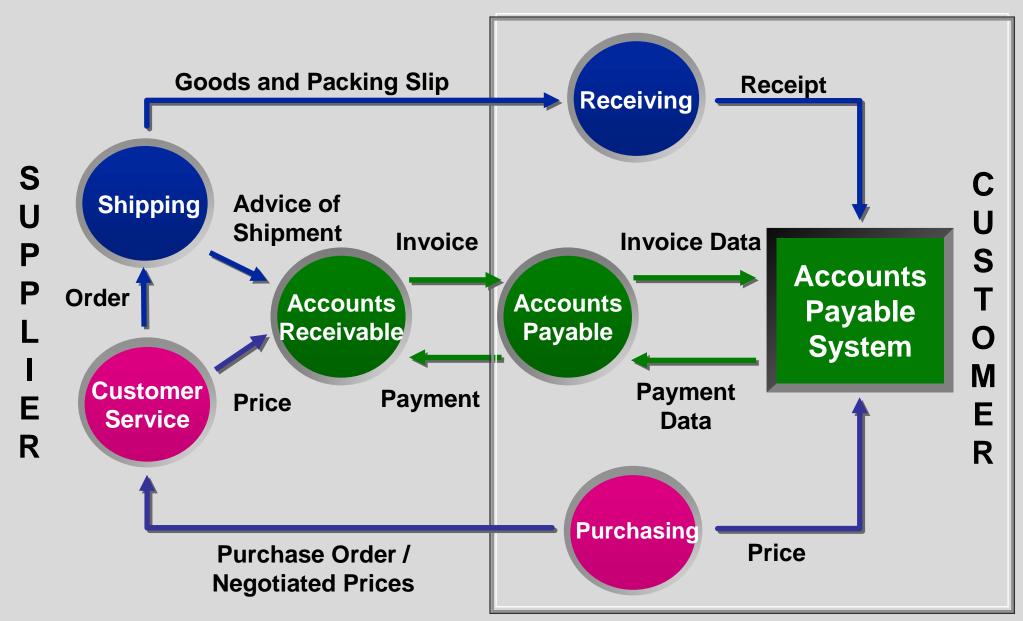
# **Procure-to-Pay Best Practices**



# Procure-to-Pay Cycle

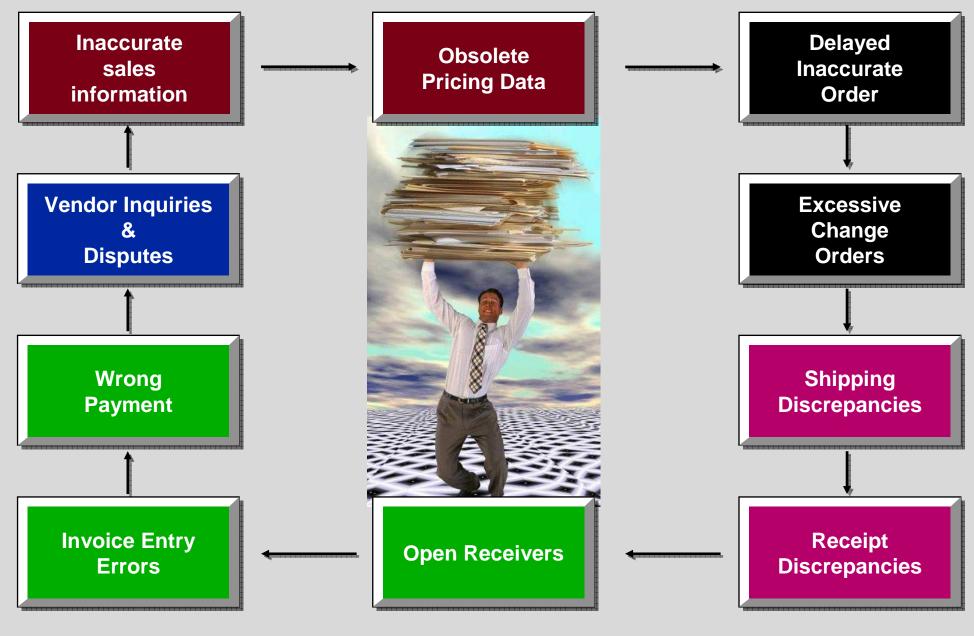


# **Traditional P2P Cycle**





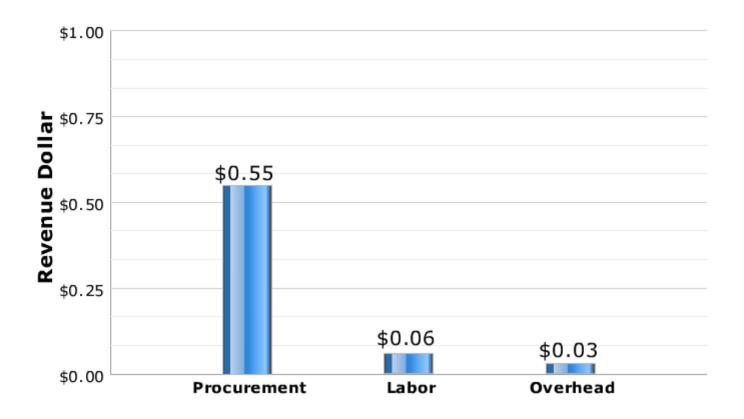
# **P2P Best Practice Opportunities**





## **Procurement Costs**

# Procurement Spends More of the Revenue Dollar Than Any Other Area

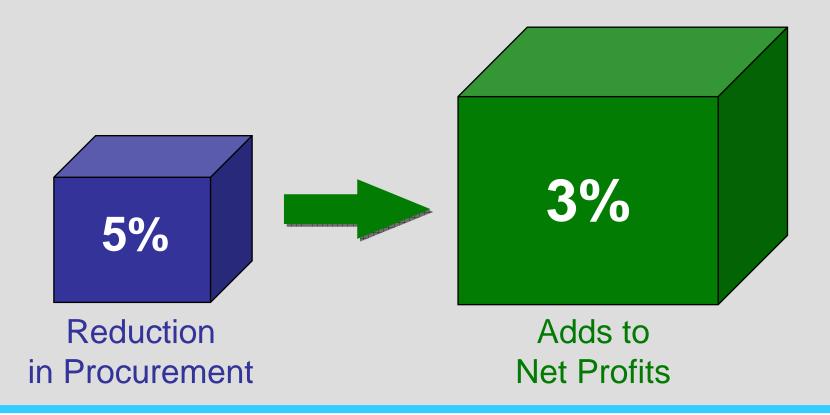






## **Procurement Costs**

# Procurement Exerts Far Greater Leverage on Earnings Than Any Other Area

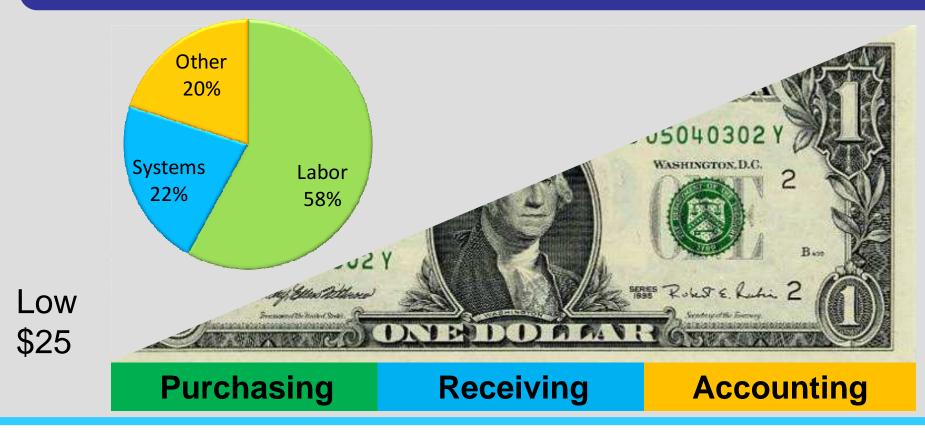






#### **Procurement Costs**

## Average Cost of Procurement from Acquisition through Payment



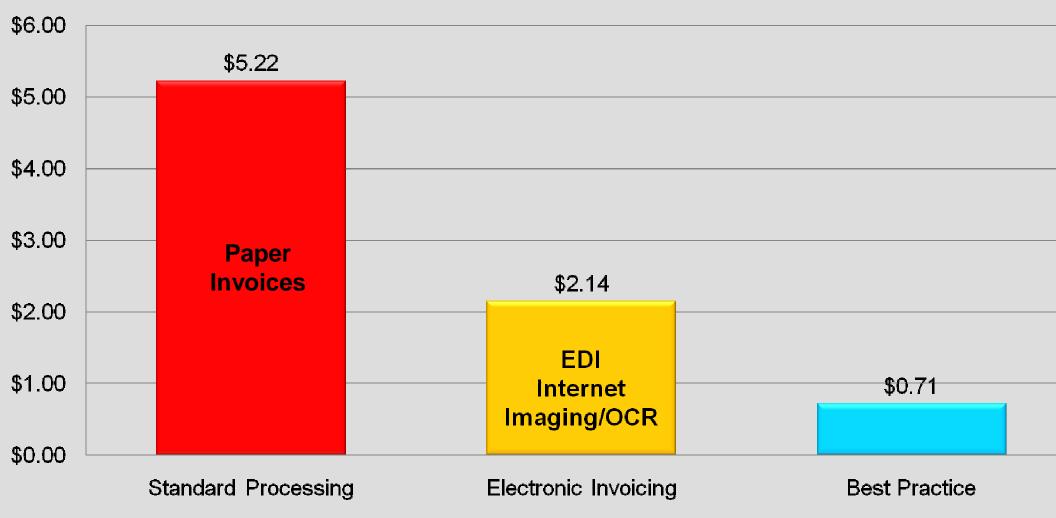
High **\$300** 

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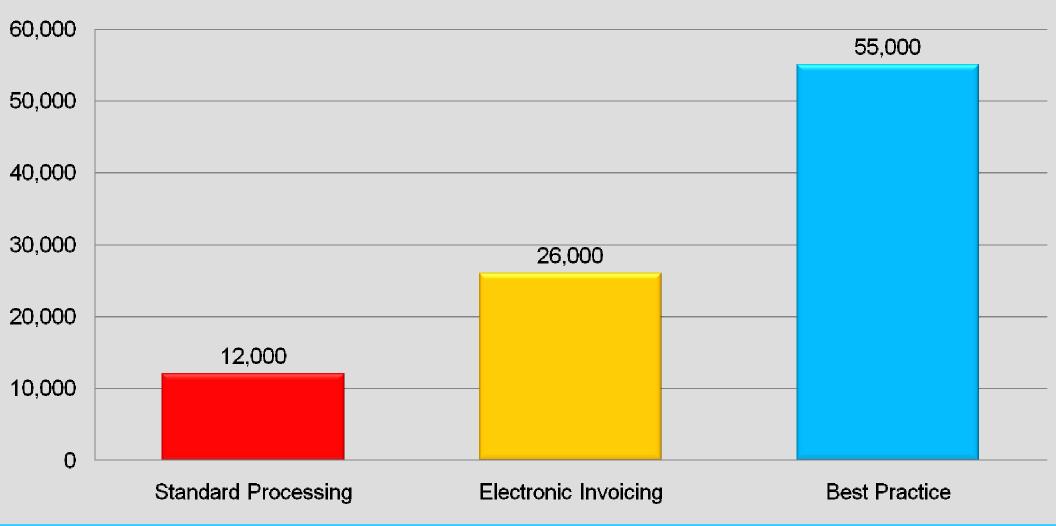
# **Labor Cost Per Invoice**



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# Invoice Productivity Level per FTE



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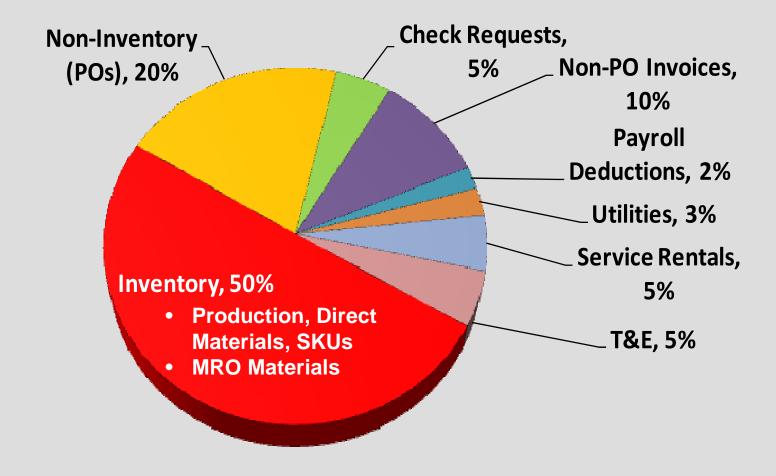
# **Procure-to-Pay Best Practices**



# Adopting Best Practice Strategies for AP Transactions



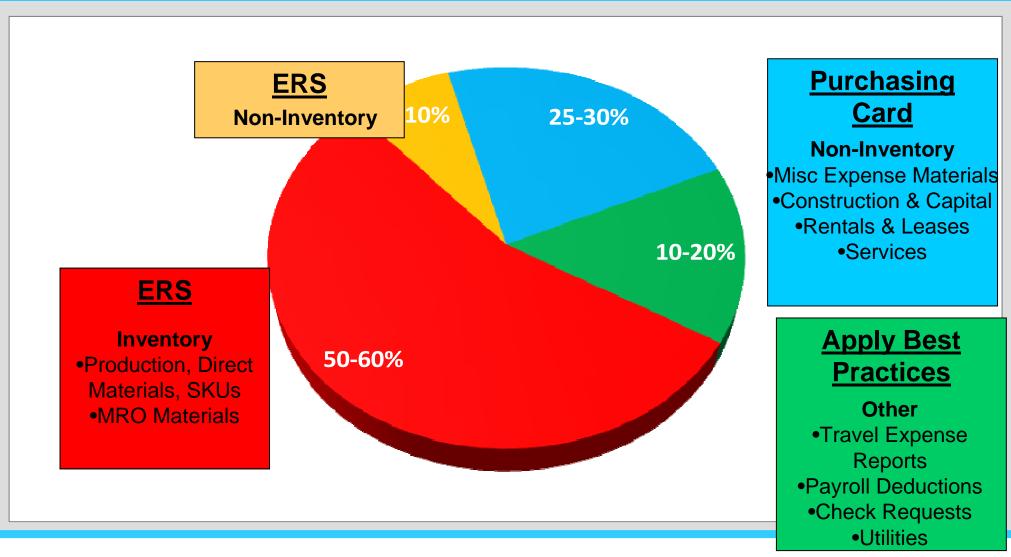
## **Transaction Types**







# **Procure-to-Pay Alternatives**



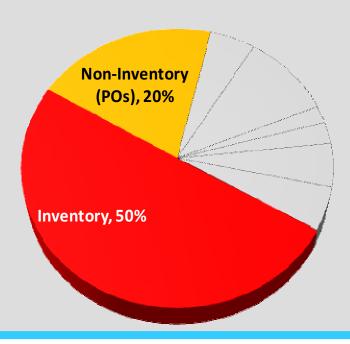
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# Processing Options for PO-Based Transactions

- Manual Three-Way Match
- Imaging and Workflow
- Optical Character Recognition (OCR)
- Electronic Invoice Presentation and Payment
- Electronic Data Interchange (EDI)
- Evaluated Receipt Settlement (ERS)







## What is ERS?

- **ERS** is **NOT** About:
  - Software
  - Imaging and Workflow
  - Electronic Data Interchange (EDI) Electronic Invoice Presentation and Payment (EIPP)

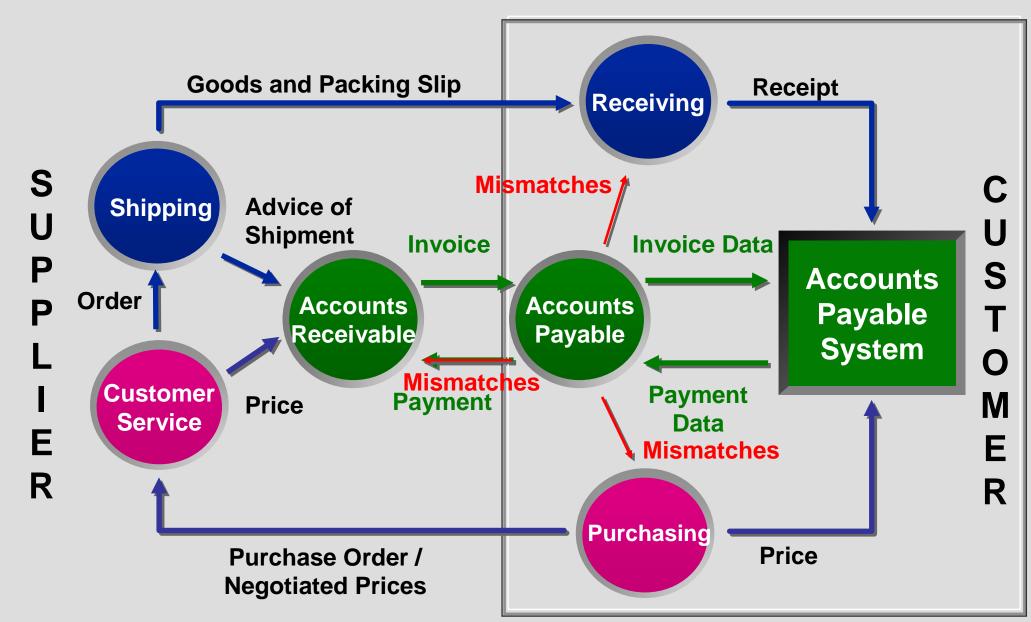


ERS is a process that allows a customer to make supplier payments based on its records and not by relying on supplier invoices (paper or EDI)



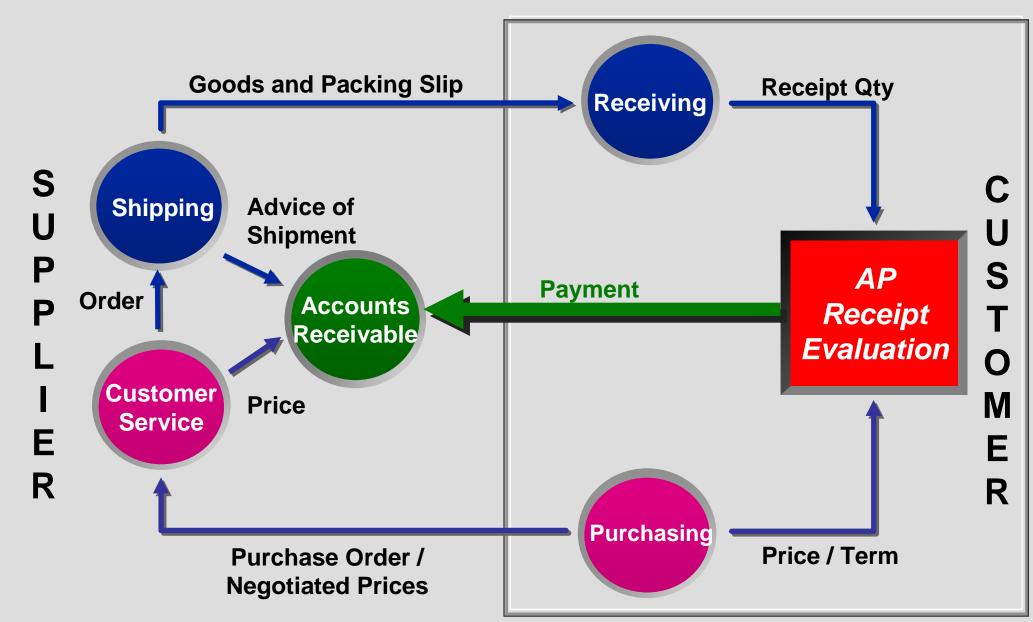


# **Traditional Disbursement Process**



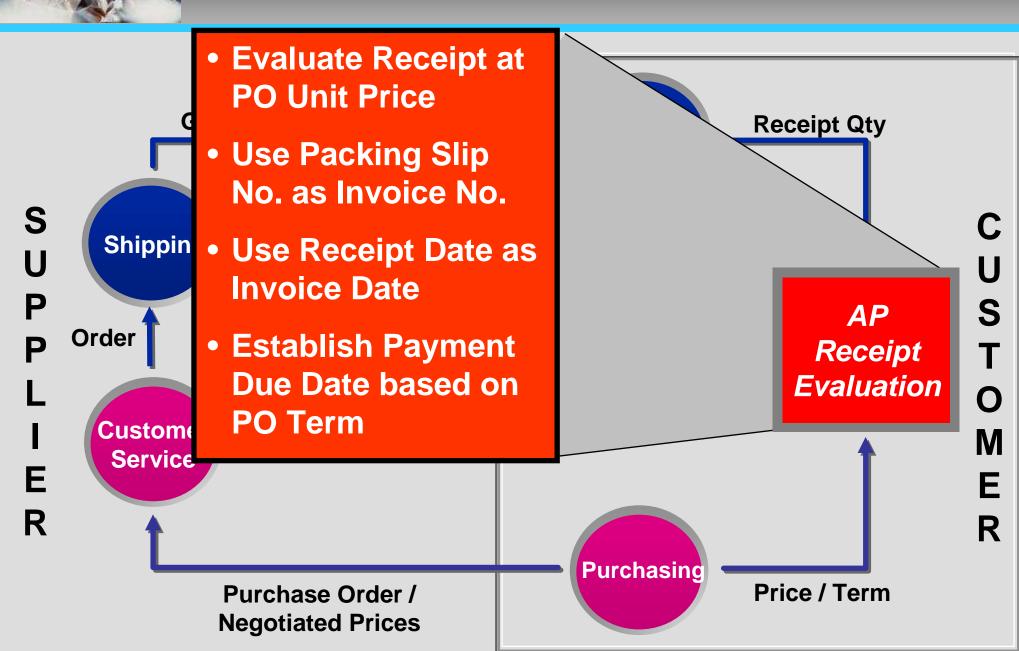


## **ERS Process**



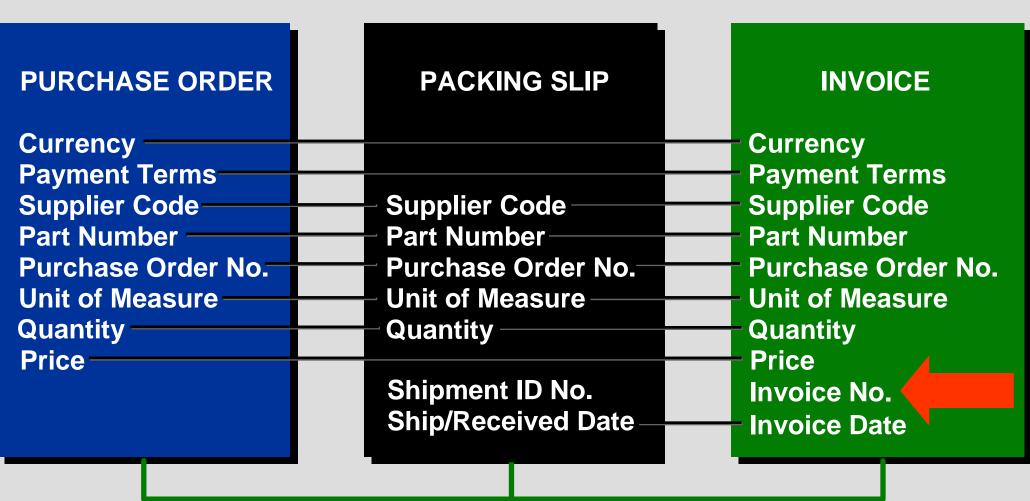


# **ERS Process**





## **Present Disbursement Process**



**When All Match Generate Payment** 



# **ERS Process**

**PURCHASE ORDER** 

Currency
Payment Terms
Supplier Code
Part Number
Purchase Order No.
Unit of Measure
Quantity
Price

**PACKING SLIP** 

Supplier Code
Part Number
Purchase Order No.
Unit of Measure
Quantity

Shipment ID No. Ship/Received Date

Packing Slip No.
Bill of Lading No.
Customer Order No

**PRICE** 

X

**QUANTITY** 

PAYMENT TO SUPPLIER



# **ERS Functional Requirements**

#### **Purchasing**



#### Receiving



#### **Accounts Payable**



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## **ERS Benefits**

#### **Improved:**

- Working Capital
- Receipt Discrepancy Process
- Defective Material and Returns Process
- BOM Prices and Quantitative Records

#### Reduced:

- Mailing and / or Data Transmission Costs
- Data Entry, Imaging and Clerical Costs
- Reconciliation of Price and Quantity Records
- Forms and Stationery Costs
- Freight Costs

#### **Elimination of:**

- Lost and Duplicate Invoices
- Lost Discounts
- Miscellaneous Charges
- Prepaid and Add Freight Terms
- Monthly Liability Accruals



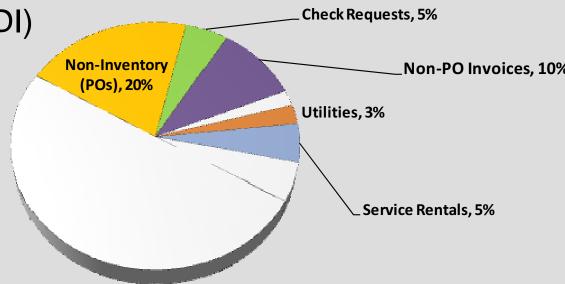


# **Processing Options for Non-Inventory** (POs)Transactions

- Manual Three-Way Match
- Imaging and Workflow
- Optical Character Recognition (OCR)
- Electronic Invoice Presentation and Payment

Electronic Data Interchange (EDI)

Purchasing Card







# What is the Purchasing Card?

A process that allows a company to utilize Retail Electronic Payment Networks to pay suppliers for goods and services ordered without the issuance of Purchase Orders, Invoices and Checks. Authorized end-users order directly from the supplier.



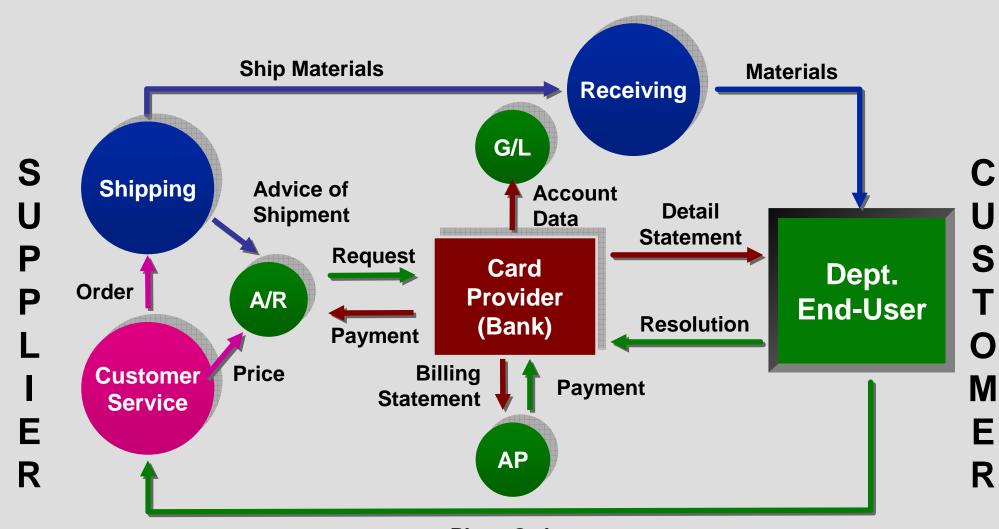








# **Purchasing Card Detail Process**



**Place Order** 



## **Purchasing Card Benefits**

#### **Customer:**

- Reduces Process and Transaction Costs in Purchasing, Receiving and AP
- Reduces Check
   Processing Costs
- Bank Rebates for Purchases
- Reduces Expenditure Costs
- Accurately States Month End Expenses

#### **End Users:**

- User Empowerment
- Reduced Workload
- Faster Delivery
- Assured Delivery

#### **Suppliers:**

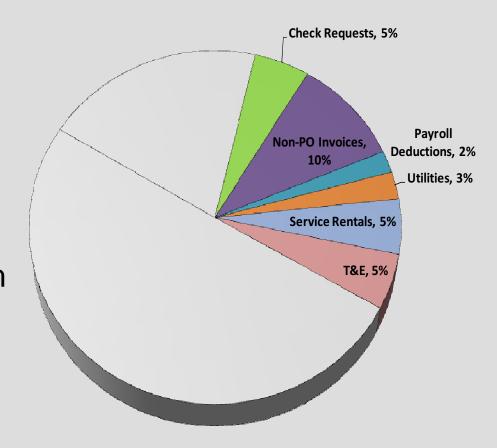
- Improves Cash Flow by Providing Faster and More Predictable Payment
- Eliminates Billing and all Associated Costs





# **Options for Non-PO Transactions**

- Purchasing Card
- Online Check Requests
- Repetitive Payment Process
- Imaging and Workflow
- Monthly Drafts for Utilities
- Automatic Feed from Payroll System





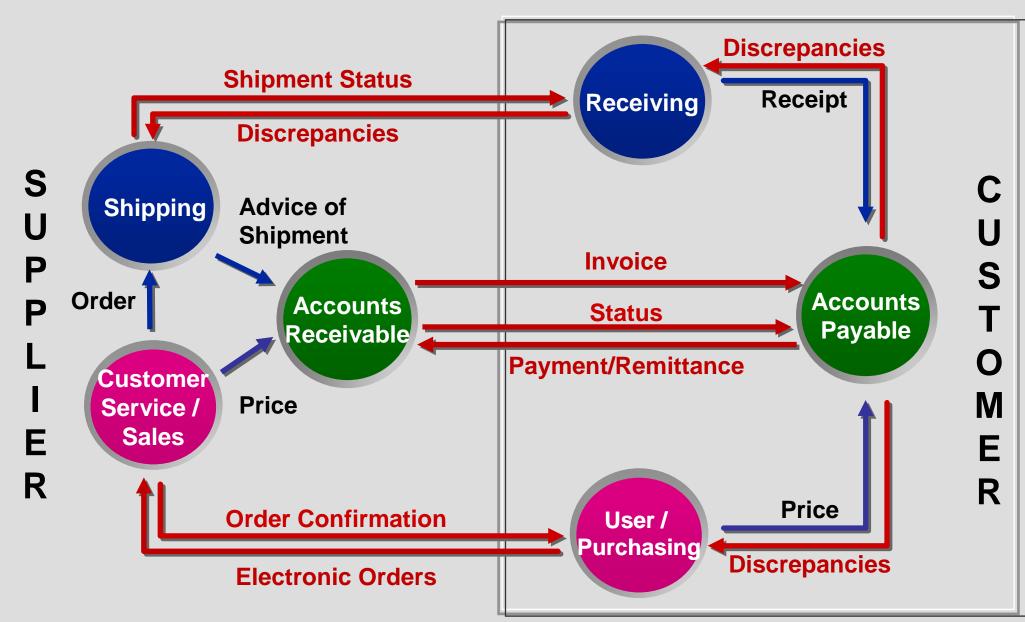
# **Procure-to-Pay Best Practices**



# P2P Technology Enablers

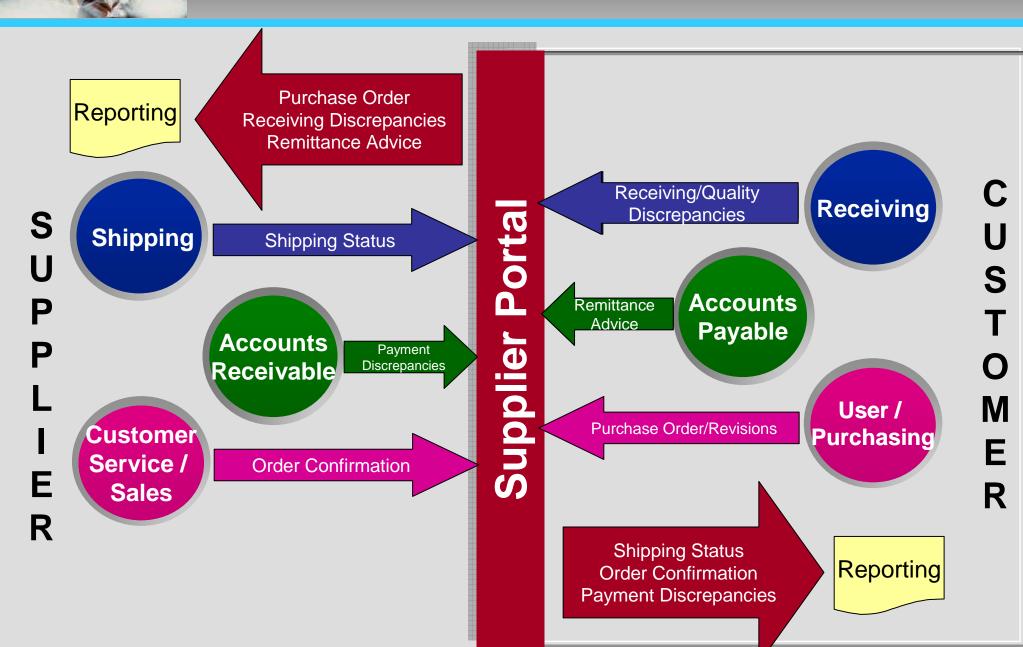


# P2P Cycle Technology Enablers





# **Supplier Portal Role in P2P**



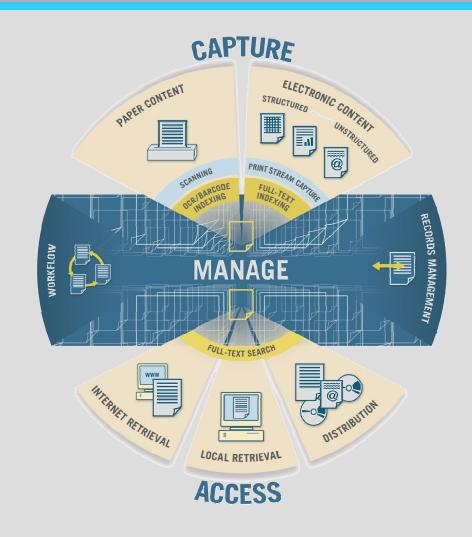


# **P2P Automation Principles**

# **CAPTURE**

**MANAGE** 

**ACCESS** 







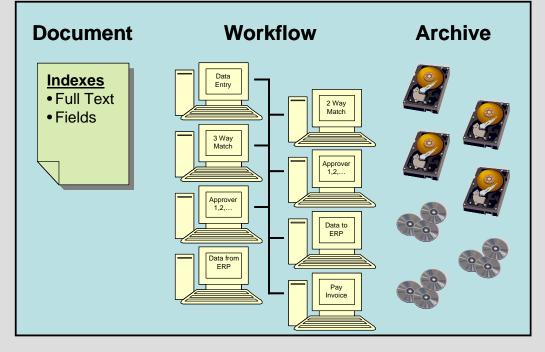
# **Ideal System**



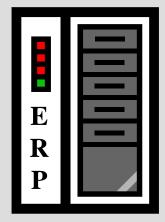
#### **Electronic Documents**

- Internal financial reports
- Vendor invoices
- Web based forms
- PDF, Text, XML, EDI, Email, Word, Excel, ...

#### Supplier System







100% accurate
No human intervention
Printing and distribution cost savings
Workflow automation & Archive benefits



# **Paper Handling**

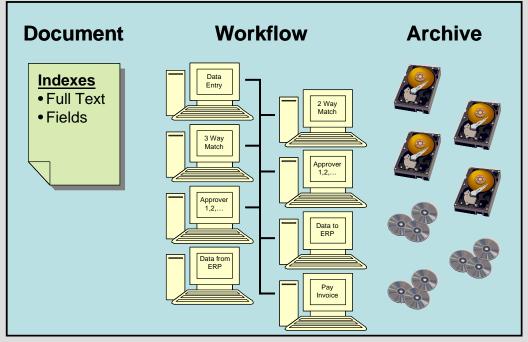


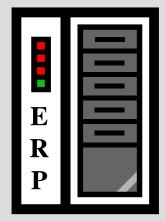


#### Paper documents scanned internally

#### **Index documents**

- Barcode automation
- Data population downloaded from ERP system
- OCR
- Manual entry





Human intervention for scanning and indexing
Some time to process
Workflow automation & Archive benefits

# Procure-to-Pay Best Practices Q & A



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