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compnow.com.au

Professional Training Capabilities



Certified Training



Professional Learning



Professional Development



Authorised
Training Provider



Microsoft in
Education Global
Training Partner

Microsoft

Certified Training



As technology is continually expanding, it's always good to keep your skills up-to-date. CompNow offers industry standard certifications that are recognised worldwide and can give you an edge in your industry.

Apple Authorised Training

We can offer Apple Authorised Training on integrating, managing and supporting Apple iOS and macOS technologies around Australia. We offer courses such as Apple Deployment Essentials, iOS Security and Privacy, and the macOS Support Essentials course which prepares for the Apple Certified Support Professional (ACSP) exam. We can also provide you with the opportunity to take any Apple exams, IT or Pro, with the exception of Apple hardware (ACMT) exams.



Authorised
Training Provider

Jamf Certified Training

As a reseller and integrator of Jamf Pro software, CompNow have more Jamf Pro certified technicians than any other company in Australia. Alongside Jamf, we offer in-depth and interactive Jamf Pro training courses, as well as providing tailor-made Jamf training specific to your organisation.



Please see pages 14 & 15 for a list of the Certified Training courses we have on offer, contact us for pricing or visit www.compnow.com.au/training

Professional Development



We've also developed a wide range of courses for corporate, education, mobility and design workflows and applications. Our courses are designed as a quick start, a refresher, or an advanced session for busy design, business and education professionals. Our trainers monitor current trends and best practice to deliver the most up-to-date content to our clients. Each course is accompanied by interactive or PDF notes.

We provide our courses on a regular basis across our various office locations, as well as making them available on demand. We can customise and even develop original training programmes for specific and unique software / hardware workflows.

For more information, a list of courses we already have and for pricing, please contact us or visit www.compnow.com.au/training



Professional
Development



Microsoft



Professional Learning



Our professional learning consultation team endeavour to create conversations with school leaders, teachers & technicians around 'why' technology in education is critical to the success of fully integrating digital technologies in learning & teaching.

There is no 'one size fits all' approach for the successful design of strategic plans, including change management strategies, and designing professional learning models, which is why we want to discuss pedagogical and technological considerations, such as:

School Leadership Planning

- Whole School Approach
- Vision & Mission
- Learning & Teaching
- Professional Learning Models
- Technology Trends
- Digital Confidence
- Parents & Community
- Australian Curriculum
- Change Management
- Strategic Planning
- Implementation

Teacher Planning

- Classroom Management Strategies
- Pedagogies
- STEAM
- Digital Confidence
- Assessment & Reporting
- Implementation
- Australian Curriculum
- Professional Development
 - » Workflow - core apps
 - » Up-skilling

Further Engagement & Outcomes

- Infrastructure Audit
- Technical Training & Certification

Further Engagement & Outcomes

- Courses
- Workshops
- Incursions

21st Century Learning Design (21CLD)

Recently our Professional Learning & Development Consultant, Karen Pastro, completed her certification in 21CLD, and is one of only five people in Australia with this status.

The 21CLD Program is a pedagogically focused professional development program, with tools and frameworks to best support and promote 21st Century Learning and teaching, in 6 different learning dimensions (including digital technologies.) It is 'platform and device agnostic.'

Teachers work together using research-based definitions, rubrics, and lesson examples to recognise and design instruction that supports students in building important skills in:

- Collaboration
- Real-world problem-solving & innovation
- Use of digital technologies for learning
- Knowledge construction
- Skilled communication
- Self-regulation



For more information, a list of courses we already have and for pricing, please contact us or visit www.compnow.com.au/training



Professional Learning Specialist

Microsoft in Education Global Training Partner



Our Team – Professional Learning & Development



Karen Pastro

National Professional Learning & Development Consultant

DipT (Primary), GradCert(Educational Computing), BEd, Advanced Skills Teacher, Apple Distinguished Educator, Apple Teacher, Apple Professional Learning Specialist, Microsoft Innovative Educator Trainer.

A qualified teacher with over 34 years' experience, Karen is CompNow's National Consultant for Professional Learning & Development, working with school leaders and teachers across education systems, from Early learning to University, to ensure the pedagogy is leading the technology in learning and teaching.

Karen's belief that there is no 'one size fits all' strategic plan that includes a professional learning model, ensures that every education environment has a personalised professional learning plan, that supports the school's Vision and Mission for e-Learning; where current and emerging digital technologies are authentically integrated in the learning and teaching environment, underpinned by sound pedagogical practice.



Anton O'Callaghan

National Training Specialist

Ba Ed (Media), Cert IV Training & Assessment, Dip Interactive Media, Apple Professional Development, Digital Publishing Suite Adobe Certified Expert, Microsoft Innovative Educator Trainer, Apple Teacher, Apple FCP X Certification, Apple Swift Certification, Apple Keynote Certification

Anton is a qualified teacher and trainer, with Adobe ACE & ACA Certification and over 15 years of experience. He has worked in the fields of video production, animation, web development and rich interactive media, incorporating both the Apple & Adobe software suites.

A professional multimedia practitioner with trainer certification, Anton has presented industry seminars and training, as well as developed curriculum and taught at tertiary level. He is constantly evolving and developing his own skills and encourages others to join him in the pursuit of excellence.



Our Team – Certified & Technical Training



Richard Gynes

National Training Specialist

MSc. (Computer Based Information Systems), Apple Certified Trainer, Apple Certified Technical Co-ordinator

Richard is an Apple Certified Trainer and service engineer. After studying design and then photography, Richard worked as a museum photographer in the UK, before moving to education. His 25 years of experience in education includes: training teachers in video production, teaching photography and working as a Media Resources Manager in Secondary & Primary education.

Since 2007 Richard has been conducting Apple Mac & iPad training around Australia and has actively been involved with Apple computer and iPad deployments.



Brett Jacob

Senior Pre Sales Engineer & Trainer

B.Bus (Computing and Information Management), Apple Certified Technical Co-ordinator, Apple Certified Systems Administrator, Microsoft Certified Professional

Brett has worked in the IT industry since 1996 and has been a Certified Apple Engineer since 1998. Working as our Engineering Manager and providing support to in-house, education and corporate, Brett has developed a broad skill-set on iOS, macOS and Windows Integration.

During the past few years Brett has become our leading Jamf Pro specialist and performs Jamf Pro JumpStarts around Australia which include performing the setup, installations and training of the Jamf Suite. Brett also provides the training for our HelpDesk course and onsite Server training. The courses and training are tailored by Brett, to accommodate customer requirements and scenarios.



CompNow did a great job on the ground making sure everyone got the personalised training they needed to make it all easy. Our people really took to this approach.



Mike Osborne, General Manager of Technology at Cricket Australia

Office 365 Training Sessions

As a Microsoft in Education Global Training Partner and Microsoft Innovative Educator Training Centre, we offer a range of sessions that cover Microsoft products and how to best implement them. Educators and schools with an Office 365 environment wanting to utilise these 21st Century learning tools would most benefit from these courses.



Office 365 training can be delivered onsite or in our training rooms. We will tailor the sessions to your needs and work out a strategic training agenda that suits your requirements. Starting with two hour sessions, we can build training to be half or full days, including, but not limited to, the following topics.



Microsoft Teams

Microsoft Teams provides both a file & communication structure for documents, as well as communication via the cloud & multiple devices. Communicate directly with who you need, whilst keeping everyone up to date without flooding team members with emails. Share online interactive and essential documents & resources, plan and allocate tasks & assignments, all whilst automatically filing conversations and documents by subject.



OneNote and Class Notes

OneNote and OneNote Class Notebooks enable teachers and students to collect and collate information and stay organised. OneNote sets students' creativity free in their own space that is only shared with their teacher. Class Notes make creating and sharing lessons easy, enables real-time class collaboration and facilitates collaboration amongst students and also between education staff.



Introducing Windows 10 Anniversary & Inking

Learn the essentials of using the Windows 10 operating system using a touch enabled device. From Start up to configuring common settings, navigating the interface and launching apps. We will explore desktop and tablet mode and look at the inking options built into Windows 10. Areas covered include:

- Start & Settings
- Using Apps
- Ink
- File Explorer
- Cortana, Edge, Maps & Bundled Apps
- Connecting & Sharing Securely



Office 365 Online & Desktop apps

Use familiar Office 365 online apps to share and collaborate; use Office desktop apps for full featured work flows . Areas covered include:

- One Drive
- Sharing
- Versions
- Screen Capture
- Best Practice for Sharing



For more information about getting Office 365 training customised to your organisation, please contact us to discuss your requirements.

Please note: content may vary according to end user operating systems and devices.

OneNote in the Classroom



OneNote

Microsoft OneNote is an Office 365 tool that takes digital notebooks to the extreme, while keeping everything together on all of your devices. Organise, create and collaborate anytime, anywhere with text, audio, video, files, digital ink and so much more. OneNote can also publish directly to your LMS using the LTI standard.

An additional app inside OneNote is Class Notebook, which is a powerful productivity tool to create digital notebooks across disciplines, with the potential for collaboration, sharing, presentation and organisation. With inherent learning tools in support of individualised learning needs, annotating capabilities (inking) and the ability to integrate multimedia, both OneNote and Class Notebook supports learners and teachers to work effectively and efficiently, building 21st Century skills such as creativity, collaboration, critical thinking and communication.

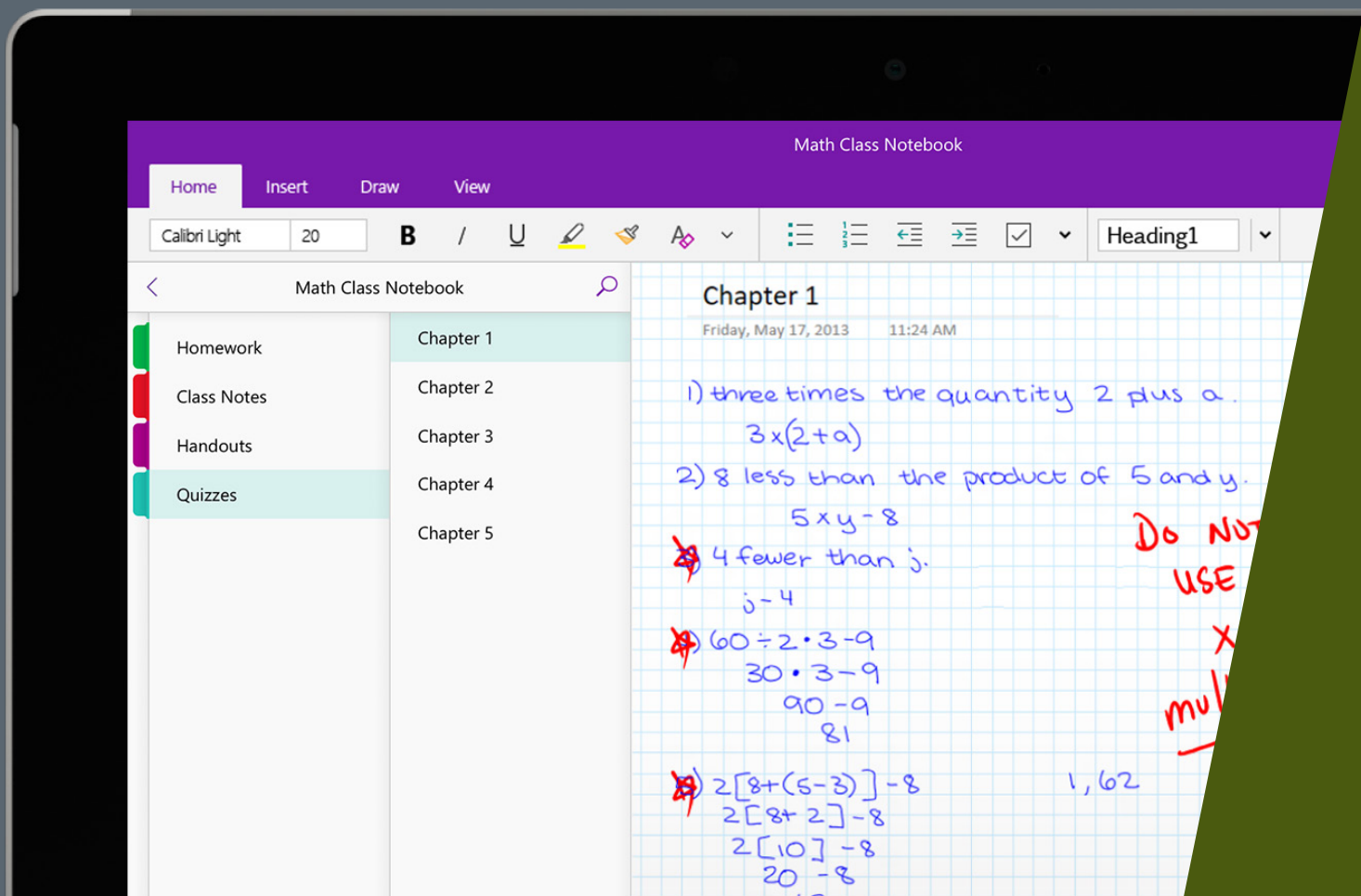


Class Notebook

If you are looking for a comprehensive productivity tool that is easy to use and syncs across various platforms, then talk to us about getting OneNote Class Notebook in your organisation and training around the functionality and capabilities of the software.

For more information about getting OneNote training customised to your organisation, please contact us to discuss your requirements.

Please note: content may vary according to end user operating systems and devices.





Teams Collaboration

Microsoft Teams is the digital hub that incorporates a number of Microsoft services to be the collaborative communication tool of the 21st century, bringing conversations, meetings, content, and apps together in one place. Staff can create Teams as they require with the full support of SharePoint file sharing behind them.

Teams supports a host of Office365 services as well as third party applications. Learn how to set up Teams, communicate in channels and create supporting tabs with documents, links, Planner tasks and incorporated OneNote notebook templates. Strategies how to streamline communication and reduce email clutter.



Create collaborative classrooms

Create collaborative classrooms, connect in professional learning communities, and communicate with all staff – all from a single experience in Office 365. Easily manage your class workflow while engaging the voice within every student. Teams fully supports and enhances Class OneNote, and with Assignments you can move effortlessly from creating assignments from a variety of formats, to distributing grades and personalised feedback. Empower the student voice and choice with rich conversations, video and fun content.

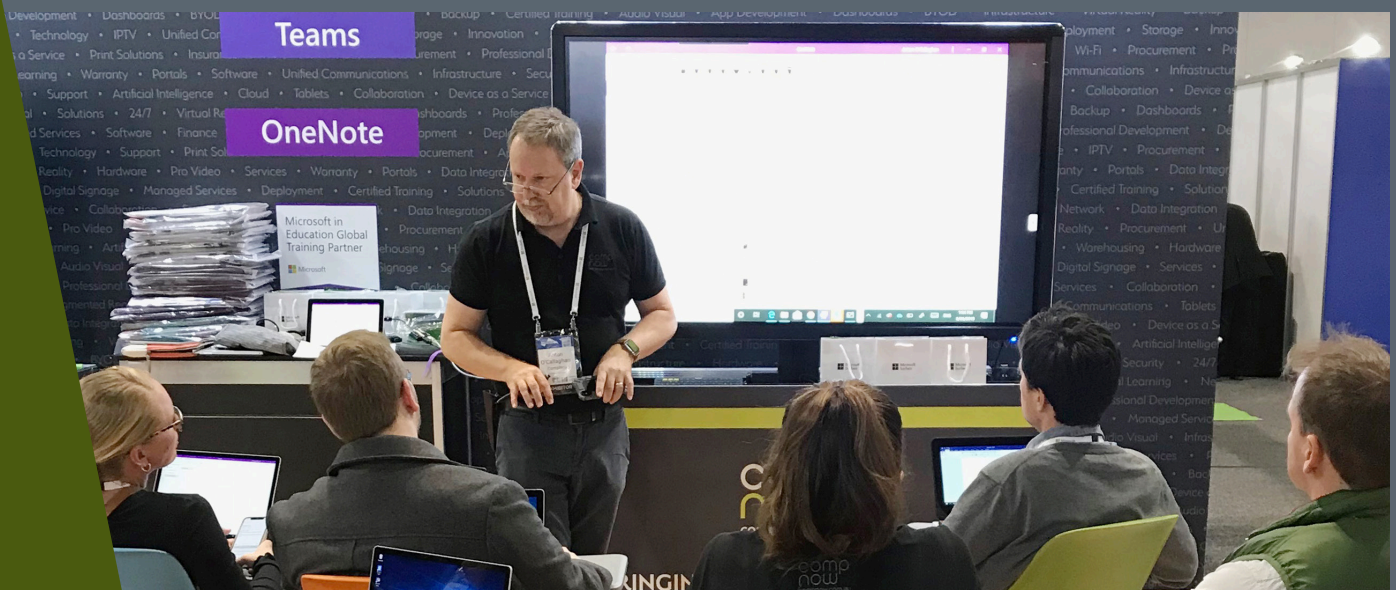


Implementation Strategies

Engage CompNow to lead your staff through the steps to transform your organisation to the O365 cloud. We can conduct training sessions, audit your network and discuss the various strategies for your school to successfully adopt of the world's leading collaboration tool.

For more information about getting Teams training customised to your organisation, please contact us to discuss your requirements.

Please note: content may vary according to end user operating systems and devices.



Minecraft : Education Edition



Minecraft: Education Edition (M:EE) provides an opportunity to empower teachers to design learning activities, utilising the uniquely engaging and motivating tools of the Minecraft Pocket Edition, but within a safe and supervised virtual world in the classroom.

Teachers across a range of subjects & year levels, students and technical support teams can design authentic learning activities that take full advantage of the powerful tools within M:EE, promoting engagement, higher order thinking and 21st Century skills such as collaboration, critical thinking, creativity & communication.

Once lesson plans and learning activities are designed, knowledge and understanding through research arms students with the necessary information to synthesise and apply that knowledge, in order to create and demonstrate new learning within M:EE. Students can be challenged to work collaboratively to engage in creative expression and build within a virtual world, authentically solving problems, using spatial thinking and a world of space as a blank canvas.

Research-based evidence suggests an edu-game such as M:EE, has the power to enhance the learning experience and allow students to successfully achieve identified learning outcomes. However, the role of the teacher is a critical factor when designing the learning task to motivate and inspire every student to achieve and ignite a passion for learning.

The newest version of M:EE has the added feature of Code Builder, supporting STEM. M:EE runs on macOS, iOS and Windows 10.

For more information about M:EE in learning & teaching, design & implementation strategies and classroom methodologies, or about technical specifications, licensing or pricing, please contact us or visit www.compnow.com.au/training



APPLE: Creating and Learning with iPad & Mac

Our Professional Learning & Development team can work with individuals or teams, ensuring the device and associated software on iOS and macOS, is being utilised by teachers and students, maximising its full potential in the classroom.

In consultation with the school, we will work to design, create and implement one-off or a series of workshops, a full day's professional development or ongoing longer term support, to ensure educators are building digital confidence, empowering them to effectively & efficiently operate and utilise the available digital technologies, for maximum productivity and creativity.

Beyond the operational skills, we work closely with leaders and teachers, to focus heavily on the teacher-designed learning activities for students, to promote 21st Century skills, such as creativity, critical thinking, communication and collaboration.

Tailored PL and PD courses may include the following:



Introduction to iPad & Mac, creating inspired lessons with powerful apps



Creating with iPad and/or Mac using the Apple suite of apps



Increasing Productivity and Efficiency with iPad and/or Mac



iPad only: Everyone Can Create: Exploring Drawing, Photos, Video & Music on the iPad



Exploring the Apple native apps such as Keynote, Pages, Numbers, iMovie, Garageband and Clips



Designing lessons, workflows and the **5 Elements of Learning**: *Communication & Creation, Teamwork, Personalisation of Learning, Critical Thinking and Real-World Engagement*

We will tailor workshops specifically for your education environment and teaching needs, using the latest operating system functions & apps for iPad and macOS programs.

For more information and a free initial consultation, contact our Professional Learning and Development team.



On-site and Hands-on; is the pedagogy leading the technology?



In consultation with leadership, our team will design a relevant and timely professional learning model for teachers. Depending on the model, our Apple Accredited Professional Development Specialist, Apple Professional Learning Specialist and Microsoft Innovative Educator can work on-site with teachers, in teams or side-by-side in the classroom.

This is aimed at supporting digital confidence & up-skilling operational skills, but most importantly focusing on integrating digital technologies into teaching practice, to deepen student learning and achieve identified learning outcomes across all learning areas.

It is a common lament of teachers around the country, that they “don’t know what they don’t know” and whilst operational skills are a critical and integral component of getting the most out of the devices, the way teachers apply their knowledge and operational skills to design learning tasks, is the point of difference for successful, authentic and rigorous use of technologies in learning and teaching.

Using frameworks and resources such as the SAMR model, Bloom’s Digital Taxonomy, 21st Century Learning Design and/or Elements of Learning as references, teachers will be supported and empowered to look more closely at the design of learning activities and workflows, to deepen student learning and promote and foster higher order thinking such as creativity and design thinking.

Virtual Reality using ClassVR

Virtual Reality technology is becoming more accessible to schools, offering possibilities in the classroom, to enhance learning through a virtual experience. ClassVR standalone headsets have a unique student-friendly interface, gesture controls, embedded educational resources & simple-to-use teacher controls. We can support you in the operational skills and how to access the the huge online library of curriculum lesson plans & resources. We can also support you to move beyond the available lesson plans and learn how to create, upload and share your own content, using ClassVR and its resources to:

- Plan & curate content
- Organise playlists
- Share playlists and resources
- Create 360° content
- Upload content to the portal
- Manage & connect devices
- Understand and manage settings

We can work with teachers on-site for face-to-face, hands-on training or we also offer basic up-skilling via Skype, with a certified trainer guiding participants through the processes.



To book a session with one of our trainers or for information & pricing, please contact us or visit www.compnow.com.au/training

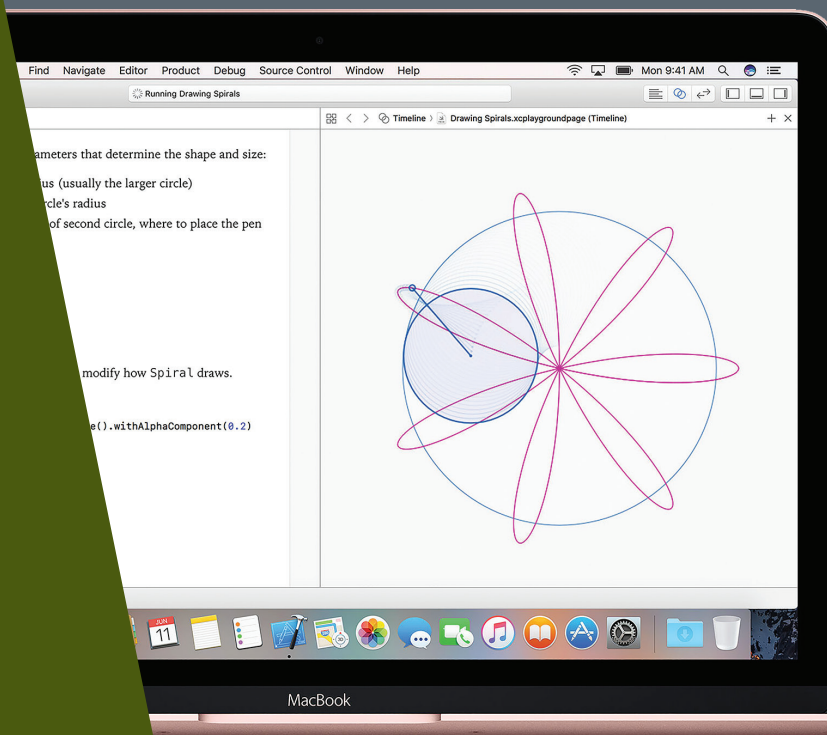
Focusing on STEM: Science, Technology, Engineering & Mathematics.

STEM is addressed in the **Australian Curriculum** through the learning areas of Science, Technologies and Mathematics, and through general capabilities, particularly Numeracy, Information and Communication Technology (ICT) Capability, and Critical and Creative Thinking.

Whilst CODING is a relatively small component within the 'Technologies: Digital Technologies' Australian Curriculum, we can support your teachers to unpack the potential of coding from Early Learning through to High School, with appropriate tools, skills and resources.

Effectively, learning to code is not just a new language or the ability to develop digital solutions. Underlying, pedagogical benefits include collaboration and promoting higher order thinking skills such as computational thinking, systems thinking, design thinking and creative thinking.

If you are wondering how to best implement STEM and coding curriculum into your school, start a conversation with us today.



Swift Coding

Swift is a powerful and intuitive programming language for iOS. Writing Swift code is interactive and fun, the syntax is concise yet expressive. Swift code is safe by design, yet also produces software that runs lightning-fast. Swift has a pathway through the "Everyone Can Code" program.

CompNow are the first organisation in Australia to be certified to offer Swift training.



Ask our team how we can assist in integrating Swift into your curriculum.

Case Study : Antonine College

EMPOWERED TO TEST MEANINGFUL TECHNOLOGIES & APPS



After assessing technology use at Antonine College, school leadership saw an opportunity to implement changes and improve staff & student use of digital technologies.

Antonine College is a Maronite Catholic co-educational, Foundation to Year 12 school catering to 830 students who mostly come from a language background other than English. It is dedicated to providing quality, innovative education.

THE CHALLENGE

As Deputy Principal for School Improvement & Professional Learning, Joanne Bacash identified a gap between Antonine's drive to provide innovative education and its capacity to knowledgeably set the technology direction for the school.

The success of technology adoption is in the program approach & design. It must provide transferable skills, regardless of current or emerging technology. "Student created, quality content is what it's all about. The goal was to promote resilient problem solving, creativity & imagination for a life long love of enquiry," Joanne says.

Antonine brought in CompNow's Professional Learning consultants to set out to build understanding and capacity across its teacher cohort. It was vital to give credibility to the use of iPads and create authentic, meaningful educational outcomes.

THE BENEFITS

Teachers have the skills to consider the 'why' of using technology and to make choices about how it can foster higher learning skills and quality student created content. "We've taken the fear away - the introduction of new Apps doesn't mean the end of text books or that they need to know everything at once. There's now a consistency of belief in what can be accomplished," Joanne says.

In a Primary class, students have been introduced to iPad PicCollage to animate a story they were reading in class. OneNote has made it so easy for VCE teachers to provide rapid feedback and for students to have everything organised, in one place in the lead up to exams. And Years 7 & 8 are using iPads as part of the school's student wellbeing practices. Moderated by staff, student Shoutout contributions give positive support to each other and highlight the great things students do around the school. "When students post ideas and share stories, learning is much more effective than us putting things out," Joanne says.

"Tapping into the CompNow experts has made such a difference. This recent work has built strategy and integrity into our technology direction and aligned it to curriculum outcomes. We are better able to assess the value of what's out there. Our staff have the confidence to try new ideas, and are sharing knowledge and in-class experiences," Joanne says.

THE SOLUTION

As part of its professionalism and commitment to innovative education, Antonine College committed to an intensive 14 month Professional Learning (PL) program with CompNow. Its consultants worked on-site in a strategic planning role with the school's leadership.

In undertaking the needs analysis for Antonine's PL model, CompNow's conversations with staff identified inconsistencies in their training and ability levels and the uneven leveraging of technology between year levels and subject areas.

Tapping into the extensive education expertise of CompNow & Apple, it became clear where the school's infrastructure had fallen behind and the direction needed to improve technology driven pedagogy.

CompNow developed a best fit program for Antonine and each teacher. It brought to the table not only the ability to train staff in operational skillsets but also teaching practice – supporting them to recognise the potential of available technologies. It designed a series of workshops covering general technology and operational upskilling as well as specific training in the effective use of iPads, Microsoft Office 365, OneNote and OneDrive in the classroom.

The PL program was conducted in tandem with a school-wide infrastructure update which also had a profoundly positive impact on staff proficiency development. Having worked with CompNow to distil a list of Apps that help create and improve student outcomes, teachers are now empowered rather than challenged by emerging technologies.



Read the full case study on our website: www.compnow.com.au/antonine-college-apps



Apple Authorised Training Courses

macOS Support Essentials - 3 days

macOS Support Essentials is a three-day, hands-on course that provides an in-depth exploration of troubleshooting on the latest macOS. This course is designed to give participants a tour of the breadth of macOS and the best methods for effectively supporting users of macOS systems. This course prepares you for the ACSP exam.

Apple Deployment Essentials - 2 Days

In this 2-day course, you'll gain the skills, tools, and knowledge you need to deploy Mac computers and iOS devices. Interactive discussions and hands-on exercises guide you through configuring and managing these Apple devices. You'll work through real-world scenarios to test and reinforce your knowledge and skills.

Apple Deployment Essentials - 1 Day

In this intensive 1-day course, you'll gain the skills, tools, and knowledge you need to deploy Mac computers and/or iOS devices. Interactive discussions and hands-on exercises guide you through configuring and managing these Apple devices. By arrangement only.

iOS Security and Privacy Workshop - half day

Security and privacy are part of every iOS deployment conversation, whether your institution is just beginning the process or well on the way. In this 4-hour workshop, participants will learn about security and privacy technologies that are built into iOS.

CompNow Courses

Intro to macOS - half day

A walkthrough of all the features of macOS to get you up and running with file management, customisation, searching and organising, with an overview of the supplied apps, and all the essentials for a productive experience with your Mac.

Deploying and Managing iOS devices (Jamf School* and Apple School Manager) - 1 Day

This one day intensive course is for users who are new to managing iOS devices in MDM and managing Apple School manager. (Jamf School* and Apple School Manager) You will set up your MDM and link it with Apple School Manager. You will use managed Apple IDs, create admin administered classes for Apple School manager, deploy apps and documents, add users and enroll devices to the MDM server.

macOS Help Desk - 1 day

This course examines the macOS operating system and a number of utilities used to manage macOS computers. It is designed for help desk staff and other support staff who require greater depth of understanding when dealing with issues and when to escalate to qualified technicians. It provides essential management strategies for anyone who has to support macOS.

Apple School Manager - 1 day

This course will provide the knowledge and skills necessary to successfully implement & operate Apple School Manager (ASM), which is a web-based portal for IT administrators to manage people, Apple devices & content all from one place. ASM integrates fully with many mobile device management servers (MDMs). It replaces the Apple Device Enrolment Program (DEP) portal.

Using Apple's Classroom.app - half day

Classroom.app turns your iPad into a powerful teaching assistant, helping teachers guide students through a lesson, see their progress and keep them on track. With Classroom.app, you can easily launch the same app on every device at the same time, or launch a different app for each group of students.

**For more information, to book a session
or for pricing, please contact us or visit
www.compnow.com.au/training**



*Jamf School was formerly known as ZuluDesk

Jamf Pro Certified Training

Formally known as Casper Suite



Four Day Courses

Jamf 200

This hands-on course offers new and existing Apple administrators an enterprise-focused examination of the macOS and iOS platforms. It also offers a fundamental and core understanding of how to accomplish day-to-day management tasks with Jamf Pro.



Jamf 300

This course builds on prior knowledge to provide a deeper understanding of the macOS and iOS management capabilities within Jamf Pro through workflows and scenario-based instruction. It is intended for current Jamf Pro customers that are seeking advanced training in macOS management.

Jamf 400

This challenging certification is the pinnacle of Jamf Pro accreditation for macOS management. It is a highly interactive, advanced-level course designed for experienced Jamf Pro administrators. The course consists of structured lessons and exploratory scenarios to increase your understanding of complex & modern workflows, validate & improve existing designs, and explore the boundaries of Apple device management in the enterprise.

Training Passes - 12 months "all you can eat" pass

Training Pass – Organisation

Training Passes for Organisations provide an easy, flexible way for any Jamf Pro user in your organisation to attend the courses appropriate for them. Any staff member can attend any class at any time to start learning about Jamf Pro, renew their existing certifications, or simply refresh on the latest version of the software.

Training Pass – Individual

Training Passes for Individuals provide an easy, flexible way for a named individual to attend the courses appropriate for them. You can attend any class at any time to start learning about Jamf Pro, renew your existing certifications, or simply refresh on the latest version of the software.

CompNow can arrange for Jamf trainers to attend on-site, in one of our training centres or you can attend as part of a regular Jamf training session. For more information, to book a session or for pricing, please contact us or visit www.compnow.com.au/training





Whether you are deploying iPads or Surfaces in a school environment, implementing technology in the curriculum, or coming up to speed with the latest best practice for your business, we offer an array of options which will serve your needs. Our facilitators and trainers have educational qualifications, with real classroom and industry experience.

All of our training can be tailored to your needs, to individuals or groups. They are available at our CompNow offices, onsite at your organisation or at other suitable locations. A callout fee applies for onsite delivery. Each course is accompanied by interactive notes.

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- Microsoft Innovative Educators

Download the full Training Catalogue:
www.compnow.com.au/training

View our current courses on Eventbrite:
compnow.eventbrite.com.au

CompNow Melbourne
03 9684 3600

CompNow Adelaide
08 8133 8000

CompNow Brisbane
07 3613 5100

CompNow Sydney
02 9951 7979

CompNow Cairns
07 3613 5114

CompNow Perth
08 6255 4400



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