# Proposal for the Master's in Social Work Program

Prepared and Submitted by
Beth Walker, LISW, EdD
Social Work Department Chair/Associate Professor
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## **Executive Summary**

## Proposal

#### Master's in Social Work Program

This proposed degree addresses the newly-defined Public Agenda for Higher Education in New Mexico in the following ways (segments of the Public Agenda that are not applicable have been removed and replaced with ellipses; areas of specific applicability have been italicized, with our interpretive comments underlined):

## What is the Public Agenda for Higher Education in New Mexico?

- Education and research are the engines that will drive the economic development of New Mexico. Through partnerships with private businesses and industry leaders, our colleges and universities will provide:
  - workforce training and job development programs to enable our citizens to obtain the knowledge and skills necessary to support new and better jobs in New Mexico. As New Mexico moves forward in the 21<sup>st</sup> century, increasing demands for social work licensure are not being met, including in state agencies such as the Children, Youth, and Families Department, in federal agencies such as the Bureau of Indian Affairs, and with private employers whose funding in part comes from 3<sup>rd</sup> party reimbursement;
  - o a concentration of intellectual capital . . .; and
  - academic, research, and workforce training programs of exceptional and recognized quality, linked to and supportive of the Next Generation Economy in New Mexico. <u>Any MSW program nationwide must be accredited by the Council on Social Work Education, which demonstrates exceptional and recognized quality.</u> <u>WNMU's program would be no exception</u>.
- The quality of life in New Mexico will be improved through educational programs that address economic development, career advancement, lifelong learning, and the community involvement. Educated citizens contribute to creating safe, thriving, and nurturing communities. Higher education provides education and training in responsible leadership. Our colleges and universities enrich our communities as they enhance understanding of the arts and culture, increase-earning capacities of our citizens, promote communication and understanding, and support the provision of quality health care throughout the state. Master's level social work education addresses economic development, career advancement, lifelong learning, and community involvement in a variety of ways. Economic development is addressed through the increased salaries that accompany an MSW; career advancement is addressed as social workers move up a career ladder; lifelong learning is addressed by social work's requirement of its licensed practitioners for 15 hours of continuing education each and every year of licensure and for non-licensed practitioners in compliance with its Code of Ethics for life-long learning; and community involvement is addressed through an ethical requirement that practicing social workers provide step forward to services in times of crisis and in other times, advocate for their clients.

#### How will we do this?

• **Access** to higher quality education and training for all New Mexicans will contribute to the development of the human resource potential of the state. All of our citizens . . . deserve

the most customer-friendly, reasonably priced, easily accessible educational opportunities we can provide. Expanded and effective use of technology will assist in the distribution of instruction throughout New Mexico. Raising the educational attainment levels for all sectors of our society is a high priority. An MSW Program at WNMU is anticipated to take full advantage of distance learning technology and of the NM Learning Network to make master's level social work education available across (and outside) New Mexico. The anticipated use of technology is extensively elaborated upon below.

- Student success in higher education will be greatly enhanced through faculty who are dedicated to helping students become skilled and active learners. A diverse faculty of exceptional ability, and academic and research programs of nationally recognized excellence, will provide students with a rich array of high quality education and training opportunities. Faculty and staff that are dedicated to (1) helping students become skilled and active learners and problem solvers, (2) creating new ideas and innovations and (3) working with colleagues within and beyond their own institutional and state boundaries will provide the margin of excellence New Mexican's deserve. Social work is unusual in higher education that a high percentage of students who declare a social work major persist through graduation.
- Higher education must be committed to innovation, collaboration and responsiveness in working with **K-12 education** in New Mexico . . ..

#### How will we measure our effectiveness?

Accountability to the taxpayers through assessment mechanisms that accurately
measure the success of individual educational institutions in achieving their mission is an
essential component of the public agenda. The integration of continuous assessment and
quality improvement into the culture of our institutions will ensure that the future of higher
education is mission driven, results oriented, and worthy of increased public investment
and support. Social work education is and has traditionally been committed to continuous
assessment and quality improvement. Accreditation standards require documentation of
these efforts, and WNMU's BSW program has been accredited for many years. We utilize
nationally normed assessment tools, including the ACAT (Area Concentration Assessment
Tests), and can document longitudinal administration of the test as well as program
adjustment based on the results.

# July 1, 2005 Requirements

As of July 1, 2005, new degree program proposals require institutions to outline the following:

Feasibility (page 7)

Development/Implementation plans/Institutional Readiness (page 25)

Assessment plans (page 29)

Fiscal, human, and physical resources needed to offer the new programs (page 17).

# **Need for/Feasibility of Program**

A new Master's in Social Work is needed primarily to address critical shortages of licensed master's level social workers in New Mexico.

This degree program is also anticipated to address the Public Agenda for Higher Education as elaborated upon above.

New Mexico projections of demand for social workers reflect the following:

Occupation [SWK = social work or social worker(s)]	2002 – 2012	Change	Annual openings	Degree production 1995 – 2004 (annual avg.)
Child/Family SWKs	1640 – 2560	920 – 56%	120	42
Medical/Health SWKs	1060 – 1400	630 – 31%	100	79
Mental Health/Substance Abuse	410 - 600	190 – 36%	30	(w/child and
SWKs				family)
Marriage/Family Therapists	30 - 40	10 – 33%	Unknown	(w/child and
				family)
Total	3140 – 4600	1460 – 46%	250+	121

Compounding the problem is that New Mexico currently does not keep the graduates it produces. One year after graduation, 26% of New Mexico's generically defined social work graduates are not employed in the state (leavers). The figures are similar, if slightly better, for those in what is defined as clinical/medical social work, at 17% leavers.

We are seeking the approval of the NM Council of Graduate Deans to move forward with this proposal to the Vice-Presidents and the DFA and Legislative Finance Council in spring 2008.

## **Academic Purpose and Objectives**

The primary academic purpose of our advanced degree is to prepare our graduates to participate and take leadership roles in the field of social work in New Mexico. Its focus will be on rural social work and on social work with Native American or Hispanic populations. This purpose will include education of students to provide a pool of social work practitioners, both in clinical practice and for supervisory positions. Additional purposes are outlined below, from the discipline's accreditation requirements.

[from CSWE's current Accreditation Standards, as of 1/08. Changes proposed for adoption in 2008 are addressed in the new, final section of the proposal.]

## 1. Purposes

#### 1.0 Purposes of the Social Work Profession

The social work profession receives its sanction from public and private auspices and is the primary profession in the development, provision, and evaluation of social services. Professional social workers are leaders in a variety of organizational settings and service delivery systems within a global context.

The profession of social work is based on the values of service, social and economic justice, dignity and worth of the person, importance of human relationships, and integrity and competence in practice. With these values as defining principles, the purposes of social work are:

- To enhance human well-being and alleviate poverty, oppression, and other forms of social injustice.
- To enhance the social functioning and interactions of individuals, families, groups, organizations, and communities by involving them in accomplishing goals, developing resources, and preventing and alleviating distress.
- To formulate and implement social policies, services, and programs that meet basic human needs and support the development of human capacities.
- To pursue policies, services, and resources through advocacy and social or political actions that promote social and economic justice.
- To develop and use research, knowledge, and skills that advance social work practice.
- To develop and apply practice in the context of diverse cultures.

## 1.1 Purposes of Social Work Education

The purposes of social work education are to prepare competent and effective professionals, to develop social work knowledge, and to provide leadership in the development of service delivery systems. Social work education is grounded in the profession's history, purposes, and philosophy and is based on a body of knowledge, values, and skills. Social work education enables students to integrate the knowledge, values, and skills of the social work profession for competent practice.

## 1.2 Achievement of Purposes

Among its programs, which vary in design, structure, and objectives, social work education achieves these purposes through such means as:

- Providing curricula and teaching practices at the forefront of the new and changing knowledge base of social work and related disciplines.
- Providing curricula that build on a liberal arts perspective to promote breadth of knowledge, critical thinking, and communication skills.
- · Developing knowledge.
- Developing and applying instructional and practice-relevant technology.
- Maintaining reciprocal relationships with social work practitioners, groups, organizations, and communities.
- Promoting continual professional development of students, faculty, and practitioners.

- Promoting inter-professional and interdisciplinary collaboration.
- Preparing social workers to engage in prevention activities that promote wellbeing.
- Preparing social workers to practice with individuals, families, groups, organizations, and communities.
- Preparing social workers to evaluate the processes and effectiveness of practice.
- Preparing social workers to practice without discrimination, with respect, and with knowledge and skills related to clients' age, class, color, culture, disability, ethnicity, family structure, gender, marital status, national origin, race, religion, sex, and sexual orientation.
- Preparing social workers to alleviate poverty, oppression, and other forms of social injustice.
- Preparing social workers to recognize the global context of social work practice.
- Preparing social workers to formulate and influence social policies and social work services in diverse political contexts.

#### 2. Structure of Social Work Education

. . .

# 3. Program Objectives

Social work education is grounded in the liberal arts and contains a coherent, integrated professional foundation in social work. The graduate advanced curriculum is built from the professional foundation. Graduates of baccalaureate and master's social work programs demonstrate the capacity to meet the foundation objectives and objectives unique to the program. Graduates of master's social work programs also demonstrate the capacity to meet advanced program objectives.

## 3.0 Foundation Program Objectives

The professional foundation, which is essential to the practice of any social worker, includes, but is not limited to, the following program objectives. Graduates demonstrate the ability to:

- 1. Apply critical thinking skills within the context of professional social work practice.
- 2. Understand the value base of the profession and its ethical standards and principles, and practice accordingly.
- 3. Practice without discrimination and with respect, knowledge, and skills related to clients' age, class, color, culture, disability, ethnicity, family structure, gender, marital status, national origin, race, religion, sex, and sexual orientation.
- 4. Understand the forms and mechanisms of oppression and discrimination and apply strategies of advocacy and social change that advance social and economic justice.
- 5. Understand and interpret the history of the social work profession and its contemporary structures and issues.

MSW6. Apply the knowledge and skills of a generalist social work perspective to practice with systems of all sizes.

- 7. Use theoretical frameworks supported by empirical evidence to understand individual development and behavior across the life span and the interactions among individuals and between individuals and families, groups, organizations, and communities.
- 8. Analyze, formulate, and influence social policies.
- 9. Evaluate research studies, apply research findings to practice, and evaluate their own practice interventions.
- 10. Use communication skills differentially across client populations, colleagues, and communities.
- 11. Use supervision and consultation appropriate to social work practice.
- 12. Function within the structure of organizations and service delivery systems and seek necessary organizational change.

#### 3.1 Concentration Objectives

Graduates of a master's social work program are advanced practitioners who apply the knowledge and skills of advanced social work practice in an area of concentration. They analyze, intervene, and evaluate in ways that are highly differentiated, discriminating, and self-critical. Graduates

synthesize and apply a broad range of knowledge and skills with a high degree of autonomy and proficiency. They refine and advance the quality of their practice and that of the larger social work profession.

. . ..

#### Curriculum

#### **Foundation Curriculum Content**

All social work programs provide foundation content in the areas specified below. Content areas may be combined and delivered with a variety of instructional technologies. Content is relevant to the mission, goals, and objectives of the program and to the purposes, values, and ethics of the social work profession.

#### Values and Ethics

Social work education programs integrate content about values and principles of ethical decision making as presented in the National Association of Social Workers Code of Ethics. The educational experience provides students with the opportunity to be aware of personal values; develop, demonstrate, and promote the values of the profession; and analyze ethical dilemmas and the ways in which these affect practice, services, and clients.

## **Diversity**

Social work programs integrate content that promotes understanding, affirmation, and respect for people from diverse backgrounds. The content emphasizes the interlocking and complex nature of culture and personal identity. It ensures that social services meet the needs of groups served and are culturally relevant.

Programs educate students to recognize diversity within and between groups that may influence assessment, planning, intervention, and research. Students learn how to define, design, and implement strategies for effective practice with persons from diverse backgrounds.

## Populations-at-Risk and Social and Economic Justice

Social work education programs integrate content on populations-at-risk, examining the factors that contribute to and constitute being at risk. Programs educate students to identify how group membership influences access to resources, and present content on the dynamics of such risk factors and responsive and productive strategies to redress them. Programs integrate social and economic justice content grounded in an understanding of distributive justice, human and civil rights, and the global interconnections of oppression. Programs provide content related to implementing strategies to combat discrimination, oppression, and economic deprivation and to promote social and economic justice. Programs prepare students to advocate for nondiscriminatory social and economic systems.

#### **Human Behavior and the Social Environment**

Social work education programs provide content on the reciprocal relationships between human behavior and social environments. Content includes empirically based theories and knowledge that focus on the interactions between and among individuals, groups, societies, and economic systems. It includes theories and knowledge of biological, sociological, cultural, psychological, and spiritual development across the life span; the range of social systems in which people live (individual, family, group, organizational, and community); and the ways social systems promote or deter people in maintaining or achieving health and well-being.

## **Social Welfare Policy and Services**

Programs provide content about the history of social work, the history and current structures of social welfare services, and the role of policy in service delivery, social work practice, and attainment of individual and social well-being. Course content provides students with knowledge and skills to understand major policies that form the foundation of social welfare; analyze organizational, local, state, national, and international issues in social welfare policy and social service delivery; analyze and apply the results of policy research relevant to social service delivery; understand and demonstrate policy practice skills in regard to economic, political, and organizational systems, and use them to influence, formulate, and advocate for policy consistent with social work values; and identify financial, organizational, administrative, and planning processes required to deliver social services.

#### **Social Work Practice**

Social work practice content is anchored in the purposes of the social work profession and focuses on strengths, capacities, and resources of client systems in relation to their broader environments. Students learn practice content that encompasses knowledge and skills to work with individuals, families, groups, organizations, and communities. This content includes engaging clients in an appropriate working relationship, identifying issues, problems, needs, resources, and assets; collecting and assessing information; and planning for service delivery. It includes using communication skills, supervision, and consultation. Practice content also includes identifying, analyzing, and implementing empirically based interventions designed to achieve client goals; applying empirical knowledge and technological advances; evaluating program outcomes and practice effectiveness; developing, analyzing, advocating, and providing leadership for policies and services; and promoting social and economic justice.

#### Research

Qualitative and quantitative research content provides understanding of a scientific, analytic, and ethical approach to building knowledge for practice. The content prepares students to develop, use, and effectively communicate empirically based knowledge, including evidence-based interventions. Research knowledge is used by students to provide high-quality services; to initiate change; to improve practice, policy, and social service delivery; and to evaluate their own practice.

### **Field Education**

Field education is an integral component of social work education anchored in the mission, goals, and educational level of the program. It occurs in settings that reinforce students' identification with the purposes, values, and ethics of the profession; fosters the integration of empirical and practice-based knowledge; and promotes the development of professional competence. Field education is systematically designed, supervised, coordinated, and evaluated on the basis of criteria by which students demonstrate the achievement of program objectives.

#### **Advanced Curriculum Content**

The master's curriculum prepares graduates for advanced social work practice in an area of concentration. Using a conceptual framework to identify advanced knowledge and skills, programs build an advanced curriculum from the foundation content. In the advanced curriculum, the foundation content areas

(Section 4, 4.0–4.7) are addressed in greater depth, breadth, and specificity and support the program's conception of advanced practice. WNMU's MSW program is anticipated to have concentrations in a) rural social work and b) Native American or Hispanic social work.

## Requirements for faculty

	Walker	Williams	MSW A	Dr. X	Dr. Y	Dr. Z	MSW B	MSW C	
BSW									
adm	0.25	0.25							primary BSW
teach			0.75	0.75	0.25	0.25	0.25	0.25	<mark>primary</mark> MSW
MSW adm	0.5	0.5							
teach IV-E	0.25	0.25	0.25	0.25	0.75	0.75	0.75	0.75	

# Relationship to Programs Offered at Other NM Universities

Currently, there are two MSW programs offered in New Mexico, one at Highlands and one at NMSU. Both of these programs are primarily geography-specific (or –bound), while this program is anticipated to utilize distance education technologies and methods that have been tested at other distance education-based MSW programs in the US. That shift in delivery methods will allow us to reach those students (primarily those in eastern and western New Mexico, although it is anticipated that some out-of-state students will take advantage of this affordable MSW opportunity). We do not see our program as providing dilution of efforts to provide SWK education statewide, but as a distinct alternative, since it will be much less geographically-based.

As social work educators with many years of experience, we are aware that the "skills-based" nature of the degree requires that we not provide social work education entirely online; in fact, our submission does NOT propose an entirely online program. Our experience in Gallup, Deming, and Truth or Consequences has made it clear that our target population requires significant face-to-face contact for successful social work education. However, we do plan to make use of as much distributed education technology as possible, in order to provide affordable, accessible, and educationally and pedagogically sound social work education.

It is quite possible that our numbers will be significantly higher than the twenty-five in the original proposal, since many students in the eastern part of the state are expected to take advantage of what will provide appropriate content through distributed education technologies and practice content through intensive weekend experiences at a location conducive to practical travel arrangements. In addition, we anticipate enrollment from Arizona, Utah, and Colorado, numbers which are not reflected here, particularly with our base being in Gallup.

The New Mexico Higher Education Department in its discussion of Pre-existing Graduate Degree Programs and Potential Partnerships and a 5-year Projection Survey (<a href="http://inst.hed.state.nm.us/content.asp?CustComKey=216305&CategoryKey=224776&pn=Page&DomName=inst.hed.state.nm.us">http://inst.hed.state.nm.us/content.asp?CustComKey=216305&CategoryKey=224776&pn=Page&DomName=inst.hed.state.nm.us</a>) says the following. Please note the points italicized, with comments in brackets:

This section provides a discussion of the matrix of projected degree offerings in relation to preexisting graduate programs (Appendix B). The matrix shows that all new projected degree programs by the comprehensive institutions are offered at other comprehensive and research institutions. The most glaring examples are the MBA in Business Administration and MS in Biology followed by MA in Counseling and Educational Psychology [Note the absence of Social Work as "glaring."] Institutions can greatly benefit from program needs analysis that provides an in-depth understanding of geographical needs, economic sustainability, and responsiveness to quality education for New Mexico citizens. Partnership through the collaboration of human, fiscal, and physical resources is a potential mechanism to address the needs of diverse learners in a time of limited financial resources.

The results show that almost half of the total new projected degree programs are pre-existing at the comprehensive or research institutions. Indeed, this is significant as the matrix data shows an overlap of at least three pre-existing projected degree programs among four or more institutions. [The MSW is only offered in two pre-existing degree programs across only two institutions.] In other words, 45% of the new projected degree programs already exist and are offered by several institutions in various geographic locations.

## **Degree Projections in Relationship to New Mexico Career Clusters**

The New Mexico Career Clusters Guidebook highlights businesses and industries that are growing in New Mexico. It provides career opportunities and outlines how much education is required for jobs in New Mexico including career pathways through educational programs and training. Using the New Mexico Career Clusters Guidebook, we used the data from the five year graduate degree projection survey and placed the projected degree programs into the seven career cluster categories to distinguish how the degree offerings aligned. This revealed that 43% of the new projected degree programs fell under the Health and Biosciences area. The Career Paths in Health and Biosciences include Social Work, Nursing, Psychology, Allied Health, Clinical, and Health Sciences. The areas that would have the least impact were Business Services and Energy and Environmental Technologies. Both Business Services and Energy and Environmental Technologies had three projected degree programs totaling 14%. This cursory data review indicates that institutions are actively planning to address the shortage of professionals in Health and Biosciences (Appendix C). [This review supports our argument that we are meeting a clearly documented need as observed by HED.]

## Summary

All institutions responded to the survey and were receptive to the NMHED recommendations to streamline their future degree programs list. The results in this report reflect the modifications provided by each institution.

The survey revealed that 44 new graduate degrees will be offered between 2006 and 2012. The data shows that almost 66% of the graduate degrees offered will be at the Master's degree level and the remaining 34% of the projected degree programs doctoral level. Finally, most all of the degree programs projected at the four comprehensive universities are pre-existing degree programs at one of six institutions.

NMSU offers some MSW ITV courses; Highlands offered five ITV courses for Spring 2007. We do not see our program as providing a dilution of efforts to provide SWK education state-wide, but as a distinct alternative, since it will be much less geographically-based. Concerns expressed by NMSU and Highlands that existing demand for MSWs is currently met by their programs does not

seem to be borne out by anecdotal or circumstantial evidence. Much of the discussion at the November 30, 2007, hearing before the New Mexico Social Work Licensing Board centered around the difficulties experienced by rural social workers in trying to get MSW degrees. Direct quotes from this hearing include the following:

Dr. Garcia: "Presently, we don't have enough Licensed Independent Social Workers or LMSWs in rural areas of the State. That's why we have all these social work programs in Roswell, Farmington, Albuquerque and Espanola and everywhere else . . .. And more importantly, how will this impact for example - - forget about the impact on rural America where there's a shortage of Licensed Social Workers, or social workers in general, how will this impact on . . . employers that hire social workers."

Jose Freitze, CEO of Families & Youth, Inc.: "We depend on being able to have a hired, licensed person to be able to deliver services and to bill for those services . . . "Wayne Head, social worker in Clovis: "for clinical social work for people who are doing clinical social work especially in the rural areas where we don't have a large supply of LISWs to provide the clinical work . . .." Dr. Garcia: "It's just that the procedures to how – what's going to be the process and procedure for you-all to approve an alternative supervisor where there's not an LMSW available?" Mr. Head: "We don't have an LISW in our system. So if I couldn't practice social work in the schools . . . the provision . . . would pull us out of the running." (If supervision by an LISW were required for this type of practice.)

Chriselda Smart (practicing BSW-level social worker and board member): "I also come from a rural area. I can't even get into a master's level because it's like beyond reach for me financially to be traveling anywhere. And so definitely, LISW would be an issue also."

The full minutes are attached to this document as an addendum.

#### Special Features Making WNMU an Appropriate Place to Initiate this Program

There are two special features of WNMU that make it ideal to host this program. One is the established Graduate Studies Center at Gallup (GGSC). We anticipate that the MSW program will be housed primarily/administratively in Gallup, with courses and faculty also in Silver City, much as our current BSW program is housed primarily in Silver City, with courses and faculty also at the GGSC. This geographic distribution will allow us to emphasize our Native American/Hispanic focus and be sensitive to and appreciative of cultural needs and differences. In December, 2005, the New Mexico Higher Education Department's Native American and Hispanic Students: Recruitment, Enrollment, Retention and Graduation Trends, Institutional Performance Measures and Targets, and Institutional Action Plans reported the following:

New Mexicans of Native American and Hispanic ancestry participate less often and less successfully in the higher education system than do other groups. This fact has been demonstrated repeatedly in various studies and is exacerbated by a cycle of poverty, inadequate academic and financial preparation for college, and other issues related to traditional "first generation" families. In such settings, regardless of ethnicity, higher education and the resulting economic and social benefits may not be well understood. Even if participation is deemed desirable in an abstract manner, the lack of practical experience with both preparation and the processes involved limit access and successful completion.

The complexities of student recruitment and retention to graduation present formidable challenges; the context of specific institutional roles and missions,

unique geographic locations, and competing opportunities for students make simplistic solutions unlikely. . ..

Deep cultural roots are a unique characteristic of New Mexico. Therefore, input from the diverse communities within the state has been solicited and their continued participation is considered vital in successful change. In order to establish and maintain representation of Native American interests in the system of higher education, the Higher Education Department has established the Division of Indian Education in order to facilitate liaison activities and provide outreach services.

At WNMU, both in the GGSC and in Silver City, as well as Deming and Truth or Consequences, social work has a strong track record of working with both Native American and Hispanic students. We are also offering SWK courses at Lordsburg in the spring of 2008. This MSW will be designed to meet the challenges outlined in the preceding paragraphs, and build on this track record.

## Opportunities for Employment of Graduates

Graduates of this program would be employable by state agencies (including CYFD, Juvenile Probation and Parole (JPPO), adult probation and parole, aging and adult services), economic development organizations, higher education institutions, public schools, health care organizations, community clinics, public and private hospitals, mental health centers, hospice organizations, alcohol and chemical dependency agencies, and many others. Job growth will not be the only source of employment opportunities. As in most occupations, many openings will result from the need to replace the "baby boomer" workers who transfer to other occupations or retire.

New Mexico projections of demand for social workers reflect the following:

Occupation [SWK = social work or social worker(s)]	2002 – 2012	Change	Annual openings	Degree production 1995 – 2004 (annual avg.)
Child/Family SWKs	1640 - 2560	920 – 56%	120	42
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Total	3140 - 4600	1460 – 46%	250+	121

Compounding the problem is that New Mexico currently does not keep the graduates it produces. One year after graduation, 26% of New Mexico's generically defined social work graduates are not employed in the state (leavers). The figures are similar, if slightly better, for those in what is defined as clinical/medical social work, at 17% leavers.

## **Resources Requirements**

## **Budget considerations**

In the first two years, we hope to be able to enhance our current Title IV-E contract to allow for implementation of the MSW program (a typical use of Title IV-E funds). In addition, we hope to be a part of WNMU's next proposal to the NM Learning Network (NMLN), and to partner with and cross-list coursework WNMU's multi-disciplinary master's degree for some non-SWK master's level hours which can be applied to the hours needed for an MSW. If this money is not available, we will seek state funding for planning and implementation. Our proposal certainly ties in well with the current efforts of the NMLN, as a recent report from that group indicates:

There is no question that there is a relationship between educational attainment and life-time earning power and that New Mexico lags behind the rest of the country in its level of educational attainment.

Economic development in New Mexico, especially in the rural areas, depends on raising the level of educational achievement. The potential of eLearning is its ability to bring high quality learning opportunities to both New Mexico's children and to their parents. A major goal of eLearning is to make life-long learning more accessible to everyone by freeing individuals from the constraints of location and schedule. It enables rural schools to offer courses that would not have been possible due to small head counts. It enables adults who work full-time to pursue a degree at a time and place that works for them. It allows companies to provide self-paced, workforce development without sending employees away to expensive courses that take them away from work for an extended period of time.

Results of a recent survey indicate that eLearning has become an important part of New Mexico's educational landscape. However, challenges remain, especially obtaining adequate budget and support for eLearning programs. A variety of state initiatives have begun to address these challenges, but much work remains to be done. Thanks to active support by the State Legislature, HED, and PED, and to broader participation from colleges, universities, public school districts, and the business community, NMLN is poised to become a strong presence in addressing the educational and workforce development needs of New Mexico through eLearning solutions.

A subsequent report from the same group concluded the following:

The report began by outlining the relationship between educational attainment and income, and gave statistical comparisons of educational attainment in New Mexico verses national statistics. While New Mexico's average level of educational attainment ranks below the national average in educational attainment, the New Mexico's rural population's level of educational attainment is even lower. The potential of eLearning to bring quality educational opportunities to rural schools was highlighted; however, eLearning can also address the educational and professional development needs of learners in any area of New Mexico.

The report included the results of a recent survey of New Mexico institutes of higher education (IHEs) and public school districts (K-12). The results indicate that, while there is widespread acceptance of an eLearning approach to education, there

remain significant resource constraints that inhibit the expansion of eLearning courses, programs, and workshops . . ..

Program costs upon full implementation include the following:

Cost	Year 3	Year 4	Year 5	Year 6
Faculty	2x48,000 +	3x48,000x.04+	3x48,000x.04x.04+	3x48,000x.04x.04x.04+
salaries	3x35,000	3x35,000x.04	3x35,000x.04x.04	3x35,000x.04x.04x.04
Staff salaries	12,000(.5)	Same multiplier forward		
Fringe benefits	University multiplier			
Supplies, w/travel	7,000	7,000	7,000	7,000
Equipment				
Library				

#### Total Income

We expect to be funded by formula funding as soon as possible, with an increase in our Title IV-E contract commensurate with the MSW student population.

The numbers above take accreditation requirements into consideration, but do not include locally-based adjuncts who will be issued small contracts to provide a local presence in areas around the state as needed. We anticipate the possibility of requiring a laptop purchase of each student (thus moving it into payable-by-financial-aid status) and a fee to cover the adjunct contracts and basic costs for field supervision of each student, depending on his or her site. These have not been fully explored.

## Library

We currently have adequate support in Miller Library to meet accreditation standards, and anticipate that it will remain adequate even after implementation of an MSW program. Accreditation standards take into consideration the ever-increasing availability of research material on-line.

# **Projected Enrollment**

Students	New	Returning (2 <sup>nd</sup> year)	Advanced standing (considered 2 <sup>nd</sup> year for enrollment purposes)	Total
2008-2009	12			
2009-2010	12		10	22
2010-2011	14	11	10	35
2011-2012	14	11	10	35
2012-2013	14	11	10	35

<sup>\*</sup>Revision from earlier proposal, these numbers include non-New Mexico students and students from the Eastern part of New Mexico, neither of whom were included in the original proposal.

Purpose of the Program and Mission of the Proposing Institution The Purpose and Mission of the Proposed Program

Primary Consistency with WNMU's Vision:

**WNMU Vision**: To be a leader in higher education known as one of the premier public comprehensive universities in the United States, and as the university of choice for our students, faculty, and staff by

- (1) Providing relevant, affordable, accessible education of the highest quality;
- (2) Encouraging innovation and scholarship that supports effective teaching and learning;
- (3) Enhancing the quality of life for students, faculty, and staff;
- (4) Promoting responsive and responsible community involvement;
- (5) Championing diversity; and
- (6) Serving as guardians of the public's trust.

This proposal is consistent with WNMU's Vision (above) in the following ways:

- (1) Elsewhere the proposal documents the relevance of MSW education. Title IV-E funds will make it more affordable than the usual graduate school tuition is, for students willing to accept those funds with their commitments. It is particularly consistent with "accessible" education, in that its primary delivery method will be through various distance education opportunities. Finally, accreditation will help us provide a social work education of the highest quality possible.
- (2) Implementation of the proposal will encourage innovation as we experiment with various distance education modalities, and encourage scholarship because such an innovative approach will provide many possible research opportunities for faculty and students.
- (3) Implementation of the proposal will enhance the quality of life for students, faculty, and staff, particularly Hispanics or Native Americans. As much of the referenced research indicates, New Mexico has a growing need to support these students (and staff) in their efforts to obtain either a baccalaureate or master's level degree.
- (4) A successful MSW program will require that we promote responsive and community involvement in the Native American, Hispanic, and Anglo communities throughout New Mexico. This involvement will be of paramount importance for a program focusing on these two regional cultures and on rural social work. It also leads us into
- (5) Respecting and championing diversity is and has always been a key social work value.
- (6) We are committed to accountability, and our program's tradition of assessment and subsequent adjustment of curriculum demonstrates that commitment. This program proposal is an outgrowth of the current BSW program, which has a documented history of being worthy of the public's trust.

This proposal supports the University's strategic directions, core values, or mission in many ways, four of which are identified directly below:

- 1. It allows us to begin to plan for offering an MSW on the Gallup campus with coursework provided on other campuses. This program primarily supports Strategic Challenge 2: To serve student and regional/state needs by providing academically and professionally relevant programs of excellence.
- 2. It allows us to continue to provide coursework at all the campuses of WNMU. This coursework primarily supports Strategic Challenges 2 & 3: To serve student and

- regional/state needs by providing academically and professionally relevant programs of excellence, and To stabilize or increase enrollment through improved and integrated retention efforts and related enrollment management processes, maintaining the "personal touch" while ensuring "best-in-class" service to all students.
- 3. This proposal allows us to provide social work education opportunities in additional sites around western New Mexico where social work may not be a traditional professional presence, and to offer field sites in arenas of practice where a social worker may not be available for supervision, such as economic development. This activity primarily supports Strategic Challenge 7: To provide leadership and support to community and economic development initiatives and expand support for career retraining opportunities for regional businesses and industries.
- 4. Finally, this proposal allows us to continue to match federal dollars received from the state in Title IV-E, which supports Strategic Challenge 5: To augment funding and tuition revenues from other sources, such as grants and alumni and WNMU foundation support.

## Clientele and Projected Enrollment

## Projected Clientele

The WNMU Research Methods/Research Project sequence in 2005-06 conducted a preliminary needs assessment focusing on the demand for an MSW in western NM. While the number of responses obtained was small, some of the methodological issues have been addressed and additional surveys were undertaken during spring, 2007. The results obtained and anecdotal information from students and employers suggests the following. Information from the actual research is included in the attachments.

Students in western NM indicate strong interest in MSW education. The BSW program at the GGSC has demonstrated some interest on the part of students in actually matriculating, but the problems identified in the research above on Native American participation in higher education have caused low enrollment. Our anticipated partnership with the NMLN will, we expect, allow us to overcome many of the problems traditionally facing students in rural areas.

The Report of the Secretary in 2004 found that for Higher Education in New Mexico, many challenges exist:

Does New Mexico really need to make significant changes in its higher education system? The Task Force has looked at the evidence and concluded that the answer is an emphatic "Yes!" Higher education in New Mexico needs improvement. These improvements will affect all levels of the education system. New Mexico is a state with limited resources and a growing need for education. New Mexico has a young population that is growing rapidly. We need to prepare now for explosive increases in demand for higher education, which will occur over the next twenty years. From 2000 to 2025, the population of New Mexico is projected to grow by 40% - from 1,861,000 to 2,613,000 (U.S. Census Bureau, 2000). The projected growth of New Mexico's college-aged population over this period - 33.5% - will be the fourth highest in the United States. However, most of this growth will occur in groups that have traditionally not participated in higher education in proportion to their numbers in the state's population – especially Hispanics and Native Americans. The Hispanic population of New Mexico will grow by 69% by 2025, and the number of Native Americans will grow by 63%. The population that has tended to be best served by higher education - White, non-Hispanics - will fall to 36% of New Mexico's population by 2025 from its current 47%. The population with the greatest need for education in New Mexico - children living in poverty - is a larger share of the population than in all but two states: Mississippi and Louisiana. These children are the least likely to participate in higher education. With the vision and energy of Governor Richardson, New Mexico can and should provide the national leadership to reverse this historical trend and insure that these children are provided the means and the motivation to pursue higher education.

Not only must New Mexico accommodate the inevitable increase in demand for higher education that this increased population will create, but we must simultaneously increase the rates of participation as well. Only 12 out of 100 New Mexico 9 graders enroll in college after high school and complete either a two-year or four-year program within six years. Given the changes in the global economy in which New Mexico young people must compete, this represents a disastrously low

percentage. By contrast, in the highest performing states, two and a half times more of their students graduate from college. New Mexico needs its education system to do a better job of graduating students from high school, preparing them for college and graduating them into high paying jobs. In addition, New Mexico institutions of higher education must develop and maintain relationships with major employers in the state to reduce the "brain drain" associated with so many New Mexicans leaving the state for lack of job opportunities.

What this means is that New Mexico's higher education system must be more effective in helping students from all segments of the state's population prepare for college, enroll, and graduate, or else New Mexico will not have the well-educated workforce that is essential to the state's economy in the future.

The Task Force has concluded that our existing system cannot meet these needs without significant changes. It is important to note that the problems with the existing system are structural in nature, and no amount of exhortations to do better will produce the results we need nor will increased appropriations without more accountability for expected results. Consider for a moment that New Mexico - a state with a population of 1.87 million - has 6 four-year public universities and at least 18 two-year colleges. By contrast, Arizona has three public universities and about the same number of community colleges as New Mexico - but serving a population of 5.58 million. The Task Force does not propose that New Mexico should close the higher education institutions it has already created; but the state must recognize that it has a system that is costly to operate and maintain when compared to many other states. We pay a lot for our higher education system, and we must expect to get a lot in return. Compared to other states, we have very little margin for error in how we approach our needs for higher education. Our system must not just match the standards of other states - it must be more efficient, more effective and more productive.

WNMU's proposed MSW program aims to address these students, in a way that will allow it to be more efficient, more effective, and more productive.

#### Projected Enrollment

In response to the identified needs from our tools of assessment, the WNMU Social Work Department proposes an MSW degree be offered, with enrollment beginning in the fall of 2009. Enrollment in the Master's Degree Program will be on a competitive basis, with a maximum class size of up to 10 per academic year.

Because the basic program is two years in length, the program would have a class size of from 10 – 20 graduate students (as a cohort) completing either their first or second year course work. Some students (those with a BSW degree) are expected to be able to enroll in the 2<sup>nd</sup> year without completing the 1<sup>st</sup> year, because the 1<sup>st</sup> year curriculum covers the same content as a BSW curriculum. It will depend on a student's grades in specific courses, or scores on a placement exam. Course work is expected to be offered so that a student may enroll either part time or full time, making it difficult at this point to forecast the exact number of student credit hours that will be generated per year.

# Projected Enrollment

Students	New	Returning (2 <sup>nd</sup> year)	Advanced standing (considered 2 <sup>nd</sup> year for enrollment purposes)	Total
2008-2009	12			
2009-2010	12		10	22
2010-2011	14	11	10	35
2011-2012	14	11	10	35
2012-2013	14	11	10	35

<sup>\*</sup>Revision from earlier proposal, these numbers include non-New Mexico students and students from the Eastern part of New Mexico, neither of whom were included in the original proposal.

## **Institutional Readiness for the Program**

The faculty needed to initiate the proposed program are already in place with the necessary qualifications. Two tenure-track professors, Beth Walker and Hamilton Williams, will develop and oversee the new program while continuing to offer the current BSW offerings. Additional faculty will be recruited (primarily from local individuals with doctorates in social work and some with MSWs; some from outside the area).

Appendix E contains the curriculum vitas of our two current faculty. Our faculty are very diverse and have expertise in a wide variety of social work arenas. The faculty are quite capable of starting this program.

It is important to note that the proposed faculty workload for the Master's program in no way takes resources from the baccalaureate program. It extends the existing resources rather than diminishing them.

Miller Library will work with the WNMU Social Work faculty to ensure an adequate library collection. The equipment and technological resources have been utilized to offer SWK courses in Silver City, Gallup, Deming, and Truth or Consequences for several years, and adequate to begin this program. In addition, our own physical facilities are adequate. Additional secretarial support will be needed, and is included in the proposed budget.

The MSW Program will be combining marketing and recruiting strategies with our current program. Research has indicated that there is great support among our graduates, alumni, and other social work practitioners in New Mexico who are interested in obtaining a primarily distance education MSW program.

## Projected Cost of the Program

\$250,000 to carry out full implement. Various sources for such a significant amount are being explored, including a special appropriation.

## New Costs for Program Start-up

Start up costs for this program will include additional faculty (accreditation requirements are for 2 FTE for a BSW program and 6 FTE for an MSW program.) Costs will also include computers for new faculty, and travel expenses for supporting several sites state-wide.

#### State Support

We are currently trying to add formula funding to our program..

#### Other Support

WNMU's Social Work Department utilizes a Title IV-E contract to support six students annually who plan to work for CYFD as child protection workers. We have approached CYFD for additional funding. In addition, we hope to be able to utilize some of the funding Governor Richardson has requested be appropriated in the upcoming legislative session to support the NMLN, and tie it into a multi-disciplinary master's program being considered at WNMU.

## Budgetary feasibility

Concerns have been raised as to whether faculty would be available at the proposed salary levels. Attached to the proposal are documents of commitment by doctorally prepared individuals to serve as faculty for the proposed program at these salary levels; current doctorally prepared faculty work for the university at the proposed salary levels.

## Quality of Program

Our curriculum will be in full compliance with CSWE accreditation standards, and is outlined below:

#### 4.0 Values and Ethics

Social work education programs integrate content about values and principles of ethical decision making as presented in the National Association of Social Workers Code of Ethics. The educational experience provides students with the opportunity to be aware of personal values; develop, demonstrate, and promote the values of the profession; and analyze ethical dilemmas and the ways in which these affect practice, services, and clients.

#### 4.1 Diversity

Social work programs integrate content that promotes understanding, affirmation, and respect for people from diverse backgrounds. The content emphasizes the interlocking and complex nature of culture and personal identity. It ensures that social services meet the needs of groups served and are culturally relevant.

Programs educate students to recognize diversity within and between groups that may influence assessment, planning, intervention, and research. Students learn how to define, design, and implement strategies for effective practice with persons from diverse backgrounds.

## 4.2 Populations-at-Risk and Social and Economic Justice

Social work education programs integrate content on populations-at-risk, examining the factors that contribute to and constitute being at risk. Programs educate students to identify how group membership influences access to resources, and present content on the dynamics of such risk factors and responsive and productive strategies to redress them. Programs integrate social and economic justice content grounded in an understanding of distributive justice, human and civil rights, and the global interconnections of oppression. Programs provide content related to implementing strategies to combat discrimination, oppression, and economic deprivation and to promote social and economic justice. Programs prepare students to advocate for nondiscriminatory social and economic systems.

#### 4.3 Human Behavior and the Social Environment

Social work education programs provide content on the reciprocal relationships between human behavior and social environments. Content includes empirically based theories and knowledge that focus on the interactions between and among individuals, groups, societies, and economic systems. It includes theories and knowledge of biological, sociological, cultural, psychological, and spiritual development across the life span; the range of social systems in which people live (individual, family, group, organizational, and community); and the ways social systems promote or deter people in maintaining or achieving health and well-being.

## 4.4 Social Welfare Policy and Services

Programs provide content about the history of social work, the history and current structures of social welfare services, and the role of policy in service delivery, social work practice, and attainment of individual and social well-being. Course content provides students with knowledge and skills to understand major policies that form the foundation of social welfare; analyze organizational, local, state, national, and international issues in social welfare policy and social service delivery; analyze and apply the results of policy research relevant to social service delivery; understand and demonstrate policy practice skills in regard to economic, political, and organizational systems, and use them to influence, formulate, and advocate for policy consistent with social work values; and identify financial, organizational, administrative, and planning processes required to deliver social services.

## 4.5 Social Work Practice

Social work practice content is anchored in the purposes of the social work profession and focuses on strengths, capacities, and resources of client systems in relation to their broader environments. Students learn practice content that encompasses knowledge and skills to work with individuals, families, groups, organizations, and communities. This content includes engaging clients in an appropriate working relationship, identifying issues, problems, needs, resources, and assets; collecting and assessing information; and planning for service delivery. It includes using communication skills, supervision, and consultation. Practice content also includes identifying, analyzing, and implementing empirically based interventions designed to achieve client goals; applying empirical knowledge and technological advances; evaluating program outcomes and practice effectiveness; developing, analyzing, advocating, and providing leadership for policies and services; and promoting social and economic justice.

## 4.6 Research

Qualitative and quantitative research content provides understanding of a scientific, analytic, and ethical approach to building knowledge for practice. The content prepares students to develop, use, and effectively communicate empirically based knowledge, including evidence-based interventions. Research knowledge is used by students to provide high-quality services; to initiate change; to improve practice, policy, and social service delivery; and to evaluate their own practice.

#### 4.7 Field Education

Field education is an integral component of social work education anchored in the mission, goals, and educational level of the program. It occurs in settings that reinforce students' identification with the purposes, values, and ethics of the profession; fosters the integration of empirical and practice-based knowledge; and promotes the development of professional competence. Field education is

systematically designed, supervised, coordinated, and evaluated on the basis of criteria by which students demonstrate the achievement of program objectives.

## 5. Advanced Curriculum Content

The master's curriculum prepares graduates for advanced social work practice in an area of concentration. Using a conceptual framework to identify advanced knowledge and skills, programs build an advanced curriculum from the foundation content. In the advanced curriculum, the foundation content areas

(Section 4, 4.0–4.7) are addressed in greater depth, breadth, and specificity and support the program's conception of advanced practice. WNMU's MSW program is anticipated to have concentrations in a) rural social work and b) Native American or Hispanic social work.

## **Social Work MSW Program Assessment**

This program will be evaluated by the same methods utilized by our undergraduate programs. Our primary content-acquisition assessment tool is the ACAT for social work. We also obtain feedback information from students, supervisors at sites in which our students do field placements, university administrators, budget supervisors, and community members. Our internal Assessment Report was accepted by the Assessment Committee. A significant assessment piece will be provided by CSWE, the accrediting body for social work education.

dministrative Responsibility for the Program and Institutional Commitment
As required by the accreditors, one faculty member in the Social Work Department will administer
the MSW program. The faculty member will be the MSW Program Director and assume all
administrative, educational, and advising responsibilities of the graduate program and respond
Social Work Department Chair (unless the same individual has these responsibilities as well; in
that case, he or she will report directly to Dean of the School of Health Sciences and Human
Performance. In the event the same person serves as Dean, he or she will report to the Vice
President of Academic Affairs/Provost).

## Summary

The addition of the MSW will benefit Western New Mexico University, potential graduate students, the social work profession, a wide spectrum of clients, and ultimately the state of New Mexico.

# Relationships with other New Mexico Universities offering social work education, with elaboration of discussions held prior to original submission

As a part of WNMU's efforts to begin an MSW program, Dr. Walker has spent the last two years hearing about and exploring the need for social work education at the master's level with other institutions, organizations which might support their employees in obtaining an MSW, such as the Navajo Nation and New Mexico's Department of Children, Youth and Families, and potential students and other employers. Ever since her arrival in New Mexico in 2005, the topic is one which has been raised at every possible opportunity by a variety of constituencies, and one which she has investigated whenever possible. For two years, research methods students have conducted surveys of potential students for such a program, with a strong indication that the demand for an MSW offered by WNMU is great. That research is documented in student research papers.

On May 10, 2007, she completed a more formal set of meetings, talking with Stephen C. Anderson, Ph.D., LISW, Director of the School of Social Work at New Mexico State University in Las Cruces. He said that he had discussed WNMU's plans to develop an MSW not only with his president, but also with Alfredo Garcia at New Mexico Highlands University. Steve reported that NMSU, like Highlands, had chosen not to block WNMU's efforts to move forward with the process of obtaining HED approval for the MSW. In part, this decision seems to have been made because this program does not anticipate a large enrollment and that students interested it will not be students who would apply to NMSU because of the size of their campus and program; WNMU will be targeting more geography-bound students from south-west New Mexico, and Native American students from the north-west part of the state, and a mix of students from north-eastern Arizona, southern Colorado, and Utah, none of whom are likely to go to Las Cruces or Albuquerque. We also anticipate enrollment from the eastern part of New Mexico.

On May 2, 2007, Dr. Walker had met with Alfredo Garcia, Ph.D., the Dean of the School of Social Work at New Mexico Highlands University. This was a very similar discussion, including the fact that he had discussed WNMU's proposal with his president. While Alfredo expressed a similar concern to Steve's, both agree that no one wishes to offer more MSW education than New Mexico can support, both in terms of quality and quantity, and that this proposal does not seem likely to over-saturate the market either for students or graduates.

The final educational institution, in terms of market forces, which might feel the impact of this proposal, is Eastern New Mexico University. It has partnered for some time with Highlands to aid the south-eastern part of the state in educating master's level social workers. WNMU had initially proposed to ENMU that a joint MSW be offered; they have not yet, however, obtained accreditation for their baccalaureate program in social work.

Steve and Alfredo both expressed concern over the difficulty WNMU might face in hiring the appropriate faculty to satisfy the accrediting body (the Council on Social Work Education). Currently WNMU has on its adjunct faculty roster three individuals with doctorates in social work – two in Silver City and one in Gallup – who are quite interested in additional work when our MSW is in place. There are two additional individuals in Deming with doctorates in social work who have taught for WNMU in the past. Our strength as a retirement community makes this availability of well-educated and experienced faculty likely to continue.

Included in this package is a letter of support from the Navajo Nation's social services division. And on March 16, 2007, Dr. Walker had a conversation with Andrea Poole (CYFD) about a request that WNMU might make in the future to support a planned MSW program with Title IV-E stipend money, and Andrea was very receptive to allowing us to do so.

## **Navajo Nation support**



DIVIS ON OF SCHIAL SERVICES & NAVATO FOR ELL PROCESAM PO BOX =150 - WINDOW ROLK ARIZONA 86515 & PHON-0128(87) 6850/6556

JOE STORAGY JR.

MEN STILLLY VICE-PRESIDENT

August 3, 2007

Beth Walker, LCSW, Fd. D. Associate Professor and Social Work Department Chair P.O. Box 680 Silver City, New Mexico 88062

Re: Support Letter

Dear Ms. Walker:

The Navajo Division of Social Services whole heartily support the Western New Mexico University's plan to move the Social Worker Department to the Gallup Branch. Gallup is conveniently located near the Navajo Nation. The Navajo Division of Social Services has six Regional Offices strategically located on the 27,000 square mile of Navajo Land that laps over the borders of New Mexico, Arizona and Utah. The Navajo census count for 2000 was 180,462. The Division today faces many challenges, extending from high poverty, high unemployment, limited infrastructure of water, sewer, electricity and paved roads and limited economic opportunities. This acute condition compounds the growing number of cases and complexity of social problems related to abuse, negicet, mental health, substance abuse and domestic violent.

Similar to the national problems expressed by NASW, the Division also faces the shortage of professional social workers and the constant need to train social workers. Currently, when our employees continue their social work education they travel daily or or weekends to Northern Arizona University and New Mexico Highland University (San Juan or Rio Rancho Branch). This requires them to drive late at night or in inelement weather or spend the weekend away from their family. With the Bachelor of Social Work program currently available at the Gallup Branch we will be encouraging our employee to begin taking classes there. And should the Master of Social Work program becomes available this will give majority of our employee to obtain their master degree. At the Division we are working toward the improvement of quality of services to our clients and to assure that we meet this high expectation, we will be requiring our social workers to be licensed. With a social work department near by, I hope we work in a collaborative effort to improve our social work skills and continue to work within the confine of the Navajo culture.

xg: Title (V-f)

Cora Maxx-Phillips, MSW Title IV-E Specialist

Transcript of hearing before licensing board, 11/30/07

Emails documenting willingness of faculty to teach for proposed salaries:

Beth Walker to Robert, Robin show details 11/11/07 Reply

Will you be willing/interested in teaching full time for us if we get the MSW? Salary's not great, as you know, but at least it would be full time w/benefits.

Thanks. Bob - hope all's well on your travels.

В

--

Beth Walker, LISW, EdD Chair, SWK Department Dean, School of Health Sciences & Human Performance Western New Mexico University Silver City/Gallup, NM

Robert Rickle to Beth show details 11/13/07 Reply

Beth,

Why yes I would be very happy to teach full-time in WNMU's MSW program.

Robert B. Rickle Ph.D., LCSW, ACSW, QCSW.

Beth:

In the event you successfully develop an MSW Program, I expect to be available to fill a full-time faculty position AY 2008-2009.

Rob

- Hide quoted text -

On Nov 11, 2007, at 11:54 AM, Beth Walker wrote:

```
Will you be willing/interested in teaching full time for us if we get
the MSW? Salary's not great, as you know, but at least it would be
full time w/benefits.
Thanks. Bob - hope all's well on your travels.
B
```

Sections from student research, 2007:

#### Results

Among 562 potential MSW candidates, 151 responded to the mail survey. Response rate was 27 percent. Demographic characteristics of potential MSW students include 97 percent non-traditional, over 25 years of age, and 3 percent traditional, 25 years of age and under (see Appendix D, Figure 1). Out of the 151 respondents, 70 of them were from the northern part of the state and 66 were from the southwestern part of New Mexico (see Appendix D, Figure 2). In terms of level of education, 85 percent currently hold a bachelor's degree. Of those holding a bachelor's degree, 32 percent were in Social Work, 47 percent in a related field, and 17 percent in other areas (see Appendix D, Figure 3).

When asked, 73 of the potential students responded that they either would be interested in obtaining an MSW or they were not sure; 69 replied that they would not be interested (see Appendix D, Figure 4). However, 91 did realize that a person with an MSW can make up to \$30,000 more a year than someone with a BSW. Researchers also found that 57 percent of the respondents identified furthering their education as a leading cause for pursuing an MSW. Another 26 percent considered an MSW necessary for their profession (see Appendix D, Figure 5). Further research showed that 81 percent of respondents felt there is a high demand for MSW social workers in their area, while 19 percent did not (see Appendix D, Figure 6).

In regard to MSW program availability, 54 percent preferred weekends to weekdays, and 77 percent found evenings more convenient than daytime class hours (see Appendix D, Figures 7 and 8). When exploring distance and travel barriers faced by potential MSW students, 58 percent were willing to commute to access an MSW program (see Appendix D, Figure 9). Other obstacles identified were childcare, transportation, time scheduling, and job requirements (see Appendix D, Figure 10).

When respondents were asked if they would be pursuing or obtaining a MSW in the next two years, 36 replied said that they would, and 80 would not (see Appendix D, Figure 11). Out of all the respondents that would be interested in an MSW program, 49 said that their first choice would be WNMU and 69 would prefer to attend another university (see Appendix D, Figure 12).

The quality of distance education was approached on the survey. When asked if quality of distance education was equal to in-class education, 28 percent said that it was, while 41 percent said it was not and 31 percent we not sure (see Appendix D, Figure 13). Also, respondents were asked if they would be interested in some type of online courses and/or ITV (Interactive Television) classes; 71 said yes, 46 said no, while 20 were not sure.

#### Discussion

The purpose of this study was to determine whether there is a demand for, or an interest in, an MSW program at WNMU. The survey targeted professionals in social service agencies in the western part of New Mexico and yielded a 27 percent response rate. "Without careful efforts to increase returns, it is not uncommon for mail surveys to yield response rates of only 10 to 20 percent" (Grinnell and Unrau, 2005, p. 278). The professional cover letter and the hand-addressed return envelopes were two efforts researchers used to increase the response rate. Out of the 151 respondents, 56 were interested in an MSW program, 69 were not, and 17 were not sure (see Appendix D, Figure 4). The 17 respondents that were "not sure" may be an indication of inability to access either of the two available MSW programs in the state. In addition, the majority of respondents felt that there was a high demand for an MSW program in their part of the state. Researchers found that the age demographics reinforced the assumption that potential MSW students with professional careers and family obligations are in the non-traditional age frame, 26 years of age and over, with the greatest number being over 45 years of age (see Appendix D, Figure 1). This reinforces Kleiner's statement that "this trend has given rise to an older pool of graduate students. Today, more than half are over age 30, and nearly one quarter are over 40" (2000, p. 56).

When the respondents were asked if they currently hold a bachelors degree, 85% said that they do, with 32% of those degrees in Social Work, 47% in a related field, and 17% held Bachelor's degrees in other areas (see Appendix D, Figure 3). Entry into a master's program does not require a bachelor's degree in social work, but courses in psychology, biology, sociology, economics, political science, and social work are recommended. Although the majority holds bachelors degrees in fields related to social work, over half of those surveyed felt that pursuing an MSW and furthering their education was very important and that it was required for their profession. According to the U.S. Department of Labor, "a bachelor's degree is the minimum requirement, while a master's degree in social work or a related field has become the standard for many positions..." (2007). Many job opportunities are available with a bachelor's degree, but securing an MSW increases opportunities and salary levels. Although the majority of the respondents did know that a professional with an MSW can make up to \$30,000 more per year than someone with a BSW, the greater number did not plan on receiving a master's degree within the next two years. This too may indicate the presence of perceived barriers as far as accessing higher education. In addition, many of the respondents may have been unaware that most MSW programs offer advanced standing for those who have graduated from an accredited social work program within the past six years.

Survey results indicated that a majority of respondents would be willing to commute up to 40 miles or more at least once a month to attend an MSW program. A higher number did not choose WNMU as a first choice in obtaining an MSW. This may be a result of the high response from the northern part of the state, pointing to distance and travel as major perceived barriers (see Appendix D, Figure 9), if they assumed the program was in Silver City. Because the respondents are established professionals in the social service area, researchers found time limitations as an additional perceived barrier to accessing an MSW program. Evenings and weekends were preferred to traditional class hours (see Appendix D, Figures 7 and 8). Other perceived barriers include childcare and workplace flexibility.

Although, a majority of respondents felt the quality of distant education is not equal to face-to-face education, a high number of respondents indicated they would be interested in online or I-

TV courses. This may indicate that many have not had access to either, or they are open to these options as a means to access an MSW degree. Freddolino and Sutherland (2000) supported the flexibility of on-line learning, and understood that "...graduate programs may be able to respond to the challenge of providing needed advanced educational resources for areas remote from social work schools, areas which often cannot afford to send experienced providers away to complete academic degrees."

# Errors, Limitations and Challenges

There were a number of errors, limitations and unforeseen challenges that were realized during the course of this research. The first error was the "return by" date put on the cover letter to the survey. The surveys were mailed out on March 8 and 9, and the return date on the letter was March 1, 2007. Also, the cover letter should have gone into more detail about the program that WNMU is proposing. Researchers realized later that the respondents were under the assumption that the program was to be held in the physical location of Silver City, New Mexico. This would explain why a large number responded that they would not choose WNMU as their first choice to obtain an MSW degree. The cover letter should have explained that the program was predominantly on-line, with the use of ITV and strategically located seminars.

Another challenge was the lists that were used to get the names and addresses of potential students. These lists were not current, although much duplication was eliminated by crosschecking each list with two master lists: NASW membership in New Mexico, and New Mexico Social Worker Registry. The crosschecking was done by hand, leaving the door open for human error. In addition, it was nearly impossible, given the short time frame of less than a semester, to get individual names for every institution that has social workers on staff. Many of the surveys were mailed to these institutions and marked to the attention of staff social workers. This may account for many of the 33 "return to sender" surveys. Time limitation made it impossible for researchers to send out follow-up reminders to respondents.

More demographically specific questions were needed that more clearly defined the respondents, i.e. gender. Also, a better effort could have been made to question respondents more precisely regarding types of degrees the potential students might be pursuing or may have obtained. To have a clearer understanding of where the responses came from, each return envelope should have been coded. A larger net could have been cast geographically also. The survey focused on the western half of New Mexico, specifically west of Interstate 25. An effort should have been made to survey as much of New Mexico as possible. To fully understand the needs and the challenges MSW students may face, these numbers would have been helpful. It may have offered more insight into other areas that the proposed MSW program at WNMU would serve.

Sections from student research, 2006

### Results

There were a total of 225 surveys that were distributed throughout the western portion of New Mexico. Of the 225 surveys 153 of the surveys were mailed, while 72 of the surveys were conducted over the telephone. The response rate for this survey resulted in 12.4% or 28 responses. The survey, located in Appendix A, consisted of 41 questions. Of the 28 responses 75% were female and 25% were male. A majority of the respondents were aged 50 or older, while only 7%

were under aged 29 or younger. Included in the total responses, 39% had a graduate level degree in various disciplines, 32% of these had Master's Degrees in Social Work. 32% had Bachelor's Degrees in various disciplines and 18% of these had Bachelor's Degrees in Social Work. Disciplines in other fields had a much lower level of participation.

71% of the respondents stated a Master's Degree stated that a Master's Degree was almost always required for them to advance in their career, while only 11% reported that it is almost never necessary. 50% of the survey respondents revealed that they almost always feel that positions in their agency would best be filled by an MSW, only 7% revealed that almost never feel that way. 79% responded that employees with an MSW delivered a higher quality of service.

The questions concerning the respondents own interest in completing and MSW stated that 72% were interested in completing a MSW at home, while 22% stated that either it was slightly important or that is was not at all important, followed by only 7% who did not have an answer. 50% stated that it was extremely important to their career goals to obtain an MSW, 21% stated that it was very important, 4% stated that it was moderately important, 7% stated that it was slightly important, 14% stated that it was not at all important and 4% did not answer this question. 79% stated that the distance to travel to obtain an MSW was a major obstacle and 79% stated that they would not relocate in order to obtain an MSW. In fact, 46% stated that they were only willing to travel 15 miles or less to attend classes. 7% stated that it was extremely likely they would enroll and attend classes at Western New Mexico University, if an MSW program was offered within the next 5 years. 21% stated it was very likely they would enroll in such a program. 14% stated that it was moderately likely and 43% stated that they were unsure, with 14% of the respondents not answering this question. The concluding question asked respondents whether or not they felt there is a need for an MSW program in the western portion of New Mexico. 79% strongly agreed that there is a need for an MSW program. 4% agreed, 4% strongly disagreed, 11% were unsure, and 4% did not answer this question.

Therefore the results seemed to agree that there is a high level of interest in developing an MSW program in the western part of New Mexico. However, the results are not as encouraging in terms of actual enrollment in such a program. Additional research would be encouraged to ensure that an MSW program would attract a high enough enrollment for the program to warrant implementation.

## Discussion

The research project completed by the senior social work students had many successes and many areas where improvements could be made in future research. The results indicated that there is a need for an MSW program at WNMU. However, these results are not conclusive as more extensive research into the logistics and resources available for such a program still need to be made including whether or not students would actually enroll in such a program. One possible reason that the results stating interest in enrolling in the program were so low could be that the majority of the respondents were over the age of 50. Future research would want to expand the respondents to include those who were of a younger age group and therefore more likely to enroll in school.

Another interesting result was that 75% of the respondents were female and only 25% were male. This was somewhat expected, however, due to the fact that social work seems to be a female dominated field. Many of the answers to the questions in the survey could be misleading due to the

fact that those who already have a masters degree or higher, 32%, could not accurately answer questions about what would be important to them in pursuing a degree they already hold.

Some of the things that future researchers could do to increase the effectiveness and validity of the study might be to obtain e-mail addresses when putting together a contact list. This addition would provide the capability to use an online survey program, which would offer new possibilities for response rate and accuracy. Also, when putting together the contact list, future researchers could find specific names of respondents within the agencies to use. The current research team only had the general name of the business, so the surveys were sent with the hopes that someone would figure out who the survey should go to and give it to the appropriate person(s) within the agency. Specific names would further personalize the surveys and possibly increase the response rate. Obtaining contacts outside of social service agencies such as those who are currently obtaining a bachelor's degree in social work, might also offer more information concerning whether or not an MSW program would get a high enough student enrollment.

Future researchers could also refine the survey questions so that they are better understood and offer more information than what was gleaned by the current research team. A future survey could include a tree system that would allow respondents to skip over irrelevant questions depending on their answers. For instance if someone answers that he or she does not have a degree higher than a high school diploma it becomes unnecessary to ask them what level of social work degree they hold.

Some methods used in the research that proved to be very useful, and should be replicated in the future, included handwriting the addresses on the envelopes, hand delivering the surveys to local participants, and utilizing two methods of administering the survey both through the mail and over the telephone. All these methods seemed to increase the response rate to the survey; however, research was not conducted to determine what the response rate would have been without these methods.

More in depth information about the actual plausibility of an MSW program at Western New Mexico University rather than just a general interest in one would also enrich future research. The scope of the current project did not delve very far into whether or not the resources and interest in attending an MSW program would actually support the launching of such a program. Future research could take the needs assessment process to the next level and determine not just an interest in the subject but the logistics for actually getting such a program started.

- 1 APPEARANCES
- 2 ROLL CALL:
- 3 F. Robert Knox, Chairman
- 4 Donald Montoya, Professional Member
- 5 Mabel Marquez, Public Member
- 6 Chriselda Smart, Professional Member
- 7 Gino Rinaldi, Public Member
- 8 Jacquelyn Buckhanan, Professional Member
- 9 Lauren Baldwin, Public Member
- 10 STAFF PRESENT:
- 11 Vadra Baca, Board Administrator
- 12 Marge Tomada, Compliance Officer
- 13 Annette Thompson-Martinez
- 14 Tania Maestas, Assistant Attorney General
- 15 ALSO PRESENT:
- 16 Ann D. Houck, LISW
- 17 Alfredo Garcia, NMHU
- 18 Jose Frietze, LISW-FYI
- 19 Lydia Montes de Oca, NASW
- 20 Wayne K. Head, LMSW
- 21 Larry Hart, LMSW
- 22 Beth Walker, WNMU
- 23 Sandra Herrera, Namaste
- 24 Mary Jo Baca, Namaste
- 25 Bill Greaves, LISW

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1	Exhibit 16 - Public Comments from Patrick Tyrrell, NASW-NM	12/13
2	Exhibit 17 - Public Comments from	12/13
3	Barbara Binder	12/13
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5	Exhibit 19 - Sign-in sheet	110
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CHAIRMAN KNOX: The meeting is -- this 1 rule hearing is going to be called to order. I'm 2 probably going to be clearing my throat during this 3 entire proceeding. I have no idea why, but there's 4 something in the air out there. 5 I'm Robert Knox. I'm the Chair of 6 the Board of Social Work Examiners. I will be acting as Presiding Officer for this rule hearing. 8 The purpose of this rule hearing is 9 for the Board to receive public comment on proposed 10 amendments to the Board's current rules and 11 regulations, 16.63 NMAC. The Board welcomes everyone 12 present at this hearing. 13 This hearing is being conducted 14 pursuant to, and in accordance with the provisions of 15 the Social Work Practice Act, NMSA 1978, Article 31, 16 Section 61-31-1 through 61-31-25, and the Uniform 17 Licensing Act, NMSA 1978, Section 61-1-29. 18 The New Mexico Lobbyist Regulation 19 Act regulates activities before boards and commissions 20 in rule-making proceedings. The Secretary of State's 21 Office can be contacted for information and 22 registration, if there are any Lobbyists here. 23 24 Public notice of this meeting was advertised in the New Mexico Register on October 15th, 25

- 1 2007, and in the Albuquerque Journal on October 1 of
- 2 2007. Copies of the proposed rules were available
- 3 from the Board Office; were e-mailed to all persons
- 4 who requested them. Copies of the proposed rule
- 5 amendments are also available on the table located
- 6 near the door, which I assume is that table there,
- 7 right? (Indicating)
- 8 MS. BACA: Yes.
- 9 CHAIRMAN KNOX: I want to remind everyone
- 10 to sign in on the attendance sheet, which will later
- 11 be entered into these proceedings as an exhibit.
- Tom, would you -- if anybody comes
- in, would you just kind of direct them to sign the --
- 14 to sign in?
- MS. BACA: Bill.
- MR. GREAVES: Sure.
- 17 CHAIRMAN KNOX: I'm sorry -- Bill.
- 18 Ms. Vadra, would you call roll of
- 19 the Board Members present at the hearing?
- MS. BACA: Chair Knox?
- 21 CHAIRMAN KNOX: Huh?
- MS. BACA: I'm calling roll.
- 23 CHAIRMAN KNOX: Apparently my ears are
- 24 plugged up along with my throat.
- MS. BACA: Mr. Montoya.

## PAUL BACA PROFESSIONAL COURT REPORTERS

& Youth, Incorporated, LISW.

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- 1 MR. GARCIA: Alfredo Garcia, LISW.
- MS. WALKER: Beth Walker, LISW, Western
- 3 New Mexico University.
- MS. BACA: Mary Jo Baca. I'm hoping to
- 5 get my LISW.
- MS. HERRERA: I'm Sandra Herrera, LISW,
- 7 working with Namaste.
- 8 MR. HART: Larry Hart, LISW.
- 9 MR. HEAD: Wayne Head, LMSW, Clovis
- 10 schools.
- 11 CHAIRMAN KNOX: Okay. Welcome. This is
- 12 a formal proceeding that will be recorded by the court
- 13 reporter, Erika Perez, from the Paul Baca Court
- 14 Reporting Services. The Board is contracted for only
- one copy of the transcript. Anyone interested in a
- 16 copy must make their own arrangements to purchase a
- 17 copy from the court reporter.
- 18 (NOTE: Ms. Baldwin and Ms. Buckhanan enter the
- 19 hearing at 9:13 a.m.)
- 20 CHAIRMAN KNOX: In order to ensure that
- 21 the proceedings are accurately recorded, only one
- 22 person at a time will be allowed to speak. Any person
- 23 recognized to address the Board is asked to identify
- 24 themselves for the record each time they address the
- 25 Board and speak loudly and clearly so the reporter can

- 1 pick up your comments.
- MS. MAESTAS: Mr. Chair, may I, for the
- 3 record, reflect that the two members have come in that
- 4 were not present.
- 5 CHAIRMAN KNOX: Thank you. That would be
- 6 Jackie Buckhanan and Lauren Baldwin.
- 7 MS. BALDWIN: Hi.
- 8 CHAIRMAN KNOX: I didn't even notice you.
- 9 MS. BALDWIN: I'm so quiet.
- 10 CHAIRMAN KNOX: The hearing will be
- 11 conducted in the following manner:
- Ms. Baca will present exhibits to
- 13 the Board. I, as the Presiding Officer, will rule on
- 14 the admissibility of the exhibits offered for
- 15 admission after allowing questions from members of the
- 16 Board.
- 17 Exhibits admitted into the evidence
- 18 are available for review by members of the public.
- 19 However, exhibits may not be removed from the room.
- 20 After Ms. Baca offers exhibits, and their admission is
- 21 ruled upon, I will open the hearing for comments from
- 22 the audience.
- We will proceed in numerical
- 24 sequence through each proposed rule.
- 25 We will address only one rule at a

- 1 time. However, you may refer to other rules that
- 2 reasonably relate to that rule discussed or which
- 3 relate to your comments.
- The Board does not follow the rules
- of evidence, but shall, in the interest of efficiency,
- 6 reserve the right to limit all testimony deemed
- 7 irrelevant, redundant or unduly repetitious.
- The decision as to whether such
- 9 testimony is irrelevant, redundant or unduly
- 10 repetitious shall be made by me.
- 11 Can I have a show of hands of the
- 12 number of people who intend to testify or comment on
- 13 the proposed rules? Everybody. Okay. Great.
- 14 Because there's a number of you that want to offer
- 15 testimony and comments, I'm going to begin by limiting
- 16 the amount of time available to ten minutes a piece.
- 17 And that hopefully will expedite some things.
- 18 After a person has testified or
- 19 offered comment, I'll permit the Board Members to
- 20 question that person. Any member of the audience
- 21 wishing to question that person may do so after being
- 22 recognized by me. Each person recognized to speak
- 23 will need to identify themselves for the record.
- 24 Discussion on the rules by the Board
- 25 is going to take place during the Board's regular

- 1 meeting following this hearing. The final action,
- 2 such as actual amendments, adoptions, tabling and so
- 3 on will be taken during that board meeting.
- The hearing is now opened.
- And, Ms. Baca, at this time, do you
- 6 have any exhibits to introduce into evidence?
- 7 MS. BACA: Chairman Knox, I have the
- 8 following exhibits to enter into evidence:
- 9 Exhibit 1 is the Legal Notice
- 10 published in the New Mexico Register on October 15th,
- 11 2007, more than the required minimum of 30 days
- 12 advance notice for a public rule hearing;
- 13 Exhibit 2, the Meeting Notice sent
- 14 to interested parties on September 27th, 2007, more
- 15 than the 30 days in advance notice of this public rule
- 16 hearing;
- 17 Exhibit 3, the Legal Notice
- 18 published in the Albuquerque Journal on October 1st,
- 19 2007 more than the required minimum of 30 days advance
- 20 notice for a public rule hearing;
- 21 Exhibit 4 is proposed amendments to
- 22 Part 1 of 16.63 NMAC, "General Provisions";
- 23 Exhibit Number 5 is proposed
- amendments to Part 3 of 16.63 NMAC, "Application for
- 25 Licensure";

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And Exhibit 18, which is public

- 1 comments from Ann Houck, I believe. Is that correct?
- MS. HOUCK: Perfect.
- MS. BACA: And you have that last exhibit
- 4 in front of you on your laptop. It's not on your
- 5 computer.
- 6 CHAIRMAN KNOX: Are there any questions
- 7 for any of the Board Members concerning these
- 8 exhibits? Okay. So Exhibit 1 through 18 then are
- 9 hereby admitted into the record.
- 10 (Note: Exhibits 1 through 18 admitted into the record.)
- 11 CHAIRMAN KNOX: Ms. Baca, are there any
- 12 other exhibits to enter?
- MS. BACA: Not at this time.
- 14 CHAIRMAN KNOX: Okay. Any person wishing
- 15 to testify and who wishes to submit evidence with
- 16 their comments shall do so when they're recognized to
- 17 testify.
- 18 Each document that they present
- 19 shall be introduced as an exhibit. Board Members will
- 20 be permitted to ask questions, before I rule on the
- 21 admissibility of the evidence into the record. Upon
- 22 admissibility, each exhibit will be marked and
- 23 numbered and entered into the record.
- 24 At this time, each proposed rule
- 25 will be introduced, in turn, into the record and the

- 1 floor will be opened for testimony and comments from
- 2 the audience on each rule. Members of the hearing
- 3 board or of the audience may question each witness
- 4 upon being recognized to speak.
- 5 Would anyone wish to comment on Part
- 6 3, "Application for Licensure"?
- 7 MS. HOUCK: Yes.
- MR. GREAVES: Would you like all names at
- 9 this point or...
- 10 CHAIRMAN KNOX: Pardon?
- 11 MR. GREAVES: Would you like all the
- 12 names of people that are interested at this point?
- 13 CHAIRMAN KNOX: In terms of testifying on
- 14 that?
- MR. GREAVES: At this point on --
- 16 CHAIRMAN KNOX: Well, hang on a second.
- 17 Let me find my place here in my --
- 18 MR. RINALDI: Isn't it attached?
- MS. BACA: Page 6.
- 20 CHAIRMAN KNOX: Yeah.
- 21 MS. BACA: It should start with Part 1.
- 22 I apologize. You're just going to take Part 1 and
- 23 just --
- 24 CHAIRMAN KNOX: That's what I was just
- 25 looking at. Okay. Well, let's back up here.

- 1 Okay. Does anyone want to comment
- on Part 1, 16.63, "General Provisions"?
- 3 MR. GREAVES: Yes, William Greaves.
- 4 CHAIRMAN KNOX: Pardon?
- 5 MR. GREAVES: William Greaves. Yes, I
- 6 would like to comment.
- 7 CHAIRMAN KNOX: Okay. We have two
- 8 people.
- 9 Alfredo, I will recognize you first
- 10 because your hand went up first.
- 11 MR. GARCIA: And my name starts with the
- 12 letter A anyways. So might as well.
- 13 CHAIRMAN KNOX: Well, I may rename you by
- 14 the time it's over.
- MR. GARCIA: Okay. Thank you,
- 16 Mr. Chairman and Members of the Board, I'm
- 17 Alfredo Garcia. I'm the dean of the school's social
- 18 workers at Highland. And I guess I'm here to testify
- 19 as a Licensed Independent Social Worker and also as
- 20 the dean of the school of social work.
- 21 And before I -- the way I interpret
- 22 under Definitions, Sections 16.63.1.7 Definitions on
- 23 A, Number 2, (as read): "Supervision for master level
- 24 social workers practicing clinical social work not
- 25 aspiring to achieve licensure at the independent

- 1 level, supervision shall be provided by an LISW, or
- 2 Licensed Independent Social Worker, or other
- 3 supervision as approved by the Board."
- The question that I see in a problem
- 5 like this is two things: One, there are not --
- 6 presently, we don't have enough Licensed Independent
- 7 Social Workers or LMSWs in rural areas of the State.
- 8 That's why we have all these social work programs in
- 9 Roswell, Farmington, Albuquerque and Espanola and
- 10 everywhere else. And we're having even difficulty in
- 11 their internships because we have to assign Licensed
- 12 Social Workers to our faculty to supervise social
- 13 workers, our interns.
- I think if this passes, what you're
- 15 saying, basically, is if -- in Hobbs, New Mexico or
- 16 any other rural community, Hatch or wherever, if they
- don't have an LISW or a Licensed Social Worker, they
- 18 can't be supervised unless they get approved by this
- 19 Board. And the question I have, what procedures do
- 20 you-all have in place to approve that supervision?
- 21 And what credentials will you be looking at?
- 22 And more importantly, how will this impact, for
- 23 example -- forget about the impact on rural America
- 24 where there's a shortage of Licensed Social Workers,
- 25 or social workers in general, how will this impact on

- 1 institutions like UNM school of medicine where you
- 2 have psychologists and psychiatrists also supervising
- 3 social workers as part of an interdisciplinary team.
- And I'm not sure that you have
- 5 really thought through the implementation of how
- 6 you're going to regulate and monitor the
- 7 qualifications of the supervision whether it exists
- 8 and it's available to these social workers. And I
- 9 think it's going to have an adverse impact, especially
- 10 in rural practices. And I think it would have an
- 11 adverse impact on employers for Molina Healthcare and
- 12 every other employer that hires social workers.
- And I think part of my job is to
- 14 promote the profession and also to promote jobs and
- 15 employment opportunities for our graduates. And if
- 16 employers see that in order for them to -- if they
- 17 hire a social worker, supervised by another social
- 18 worker, I think it really defeats the purpose of the
- 19 interdisciplinary practice. And I think it's
- 20 counterproductive to the profession in New Mexico.
- 21 CHAIRMAN KNOX: Anybody on the Board have
- 22 any questions?
- MS. MAESTAS: If I may, Mr. Chair, what I
- 24 would suggest is that you allow all testimony
- 25 beforehand and then let Board Members comment after

- 1 the testimony has been taken.
- 2 CHAIRMAN KNOX: Per part you mean?
- MS. MAESTAS: Yes, per part, yes.
- 4 CHAIRMAN KNOX: Okay. I'm good with
- 5 that. I think Bill is next.
- 6 MR. GREAVES: Mr. Chair and Members of
- 7 the Board, I actually support this language in the
- 8 bill -- or in the rules. And I think that actually it
- 9 could go a little bit further. And I think that I can
- 10 cite some examples of how this is beneficial to social
- 11 work and how this actually helped improve the standing
- of the practice and also improve the standard of care
- 13 that's given by social workers across the state.
- And I think that actually in the
- 15 rural areas by having a standard and a way to monitor
- 16 the quality of supervision that social workers receive
- 17 is really quite important. I think that actually
- 18 really is a very important role of the Board.
- 19 In a larger situation in a city like
- 20 Albuquerque, I work in the public schools as the Lead
- 21 Social Worker for the schools. The situation we run
- 22 into is that we have people who are not social workers
- 23 trying to provide supervision. And they are saying
- 24 things like, "Well, you don't get to have social work
- 25 added on to that person's program" or "you don't get

- 1 to have social work with that person," even though
- 2 this person is presenting a suicidal or that there's
- 3 clear indication that the social worker as a
- 4 professional says, "I think this is important." You
- 5 know, people who don't have any training in social
- 6 work, trying to come up with determinations about
- 7 whether the social worker should do their practice or
- 8 not. And I actually think that's uncalled for that we
- 9 would even have to be in that situation. I think that
- 10 even in situations where you're in a hospital where
- 11 you have other professionals who are trained that
- 12 that's a different situation.
- But I think we have administrators
- 14 all across the public schools working with social
- 15 workers and they have no training and they're trying
- 16 to tell them how to run their practice. And so I
- 17 think that's one example.
- There are over 200 social workers in
- 19 the public schools. And I think that if you don't pay
- 20 attention to a population like that and find some way
- 21 to help them increase their professional abilities
- 22 that you'll really miss a significant portion of
- 23 social work practice.
- 24 In addition, I think one other thing
- 25 that might happen here is to add some language that

- 1 says how that supervision should be provided.
- 2 Currently, I'm working with my supervisor who is not a
- 3 social worker and they say that because there is no
- 4 language in this statute or in these rules that
- 5 describes how a LMSW is to receive supervision that
- 6 they don't have to provide the supervision.
- 7 Now, I have another statute which is
- 8 the Medicaid in the schools which says that
- 9 supervision needs to be provided to LMSW in accordance
- 10 by the rules of the Board of Social Work Examiners.
- 11 With my supervisors saying there is no -- there's
- 12 nothing in here defiance the delivery of services to
- 13 LMSWs who are not going for their LISW, then they say,
- 14 "Well, we don't have to provide supervision to an
- 15 LMSW."
- And the only thing I can say to my
- 17 supervisor then is, "Well, no, we have to provide
- 18 supervision because in order to provide Medicaid in
- 19 the schools under that statute, an LISW or a
- 20 psychologist or someone else has to provide
- 21 supervision."
- 22 Plus, the other part of that statute
- 23 says that the LISW has to provide a diagnosis for the
- 24 treatment of that student. But they're telling me
- 25 that there's nothing in here that says how frequently

- 1 that needs to occur and the type of supervision.
- 2 So what I'm falling back on is on
- 3 line 91, Paragraph 34, the section that describes the
- 4 type of supervision that needs to be provided if you
- 5 were going for your LISW. And I say, well, this is
- 6 the only thing that the Board then have in their
- 7 document or in the rules that we can use. And so I've
- 8 had to use that and they're actually trying to limit
- 9 the amount of supervision we can provide to a social
- 10 worker even based on this little -- on this paragraph.
- 11 So I'm engaged in having to work
- 12 with people who don't have any understanding of social
- 13 work practice who are saying, "We don't want to
- 14 provide supervision." In fact, there are districts
- 15 now out there who are saying, "We don't even provide
- 16 social work supervision at all to our social workers,"
- 17 and they're practicing and they're acting -- well, how
- 18 do I say it? What we have is districts that are
- 19 saying they won't provide supervision at all to social
- 20 workers. So now we have social workers out there not
- 21 receiving supervision. And I think supervision -- an
- 22 appropriate supervision is one of the best ways that
- 23 you can advance as a professional. This is the way
- 24 you receive mentorship; this is the way you develop
- 25 within the profession, and I think it's a standard

- 1 that we really need to be paying careful attention to
- 2 and really need to be working to achieve a higher
- 3 standard in quality of social work in the state.
- 4 Thank you.
- 5 CHAIRMAN KNOX: Any other comments on
- 6 that?
- 8 think you were next.
- 9 MR. FRIETZE: I'm Jose Frietze. I'm a
- 10 LISW and also CO for Families & Youth, Incorporated in
- 11 Las Cruces. Good morning everyone.
- 12 And my question is -- and I'm glad
- 13 that Bill was able to address this because my first
- 14 question was, what was suggested indication for trying
- 15 to put this rule through?
- 16 And I think that you explained it,
- 17 some of the justification for doing it.
- 18 And to me, some of that makes sense
- 19 with regards to doing it, to having a supervision for
- 20 Master Level Social Workers practicing clinical social
- 21 work not aspiring to achieve licensure at the
- 22 independent level.
- 23 My questions are more related to the
- 24 delivery of services. Is the Board prepared to
- 25 license those individuals that are going to provide

- 1 supervision to LMSWs? And how long -- what kind of a
- 2 time period will there be in going through that
- 3 process and making sure that there isn't a lapse
- 4 between this rule being implemented and the time that
- 5 there's going to be adequate supervision provided
- 6 throughout New Mexico? Is there likely to be a
- 7 backlog? And how -- what impact would that have on
- 8 the delivery of services on agencies like ours, which
- 9 depends on billing? We depend on being able to have a
- 10 hired licensed person to be able to deliver services
- 11 and to bill for those services. And if we're not able
- 12 to do that because of not having the supervision in
- 13 place, that's going to be a real impact on agencies
- 14 across the state. So that's my first concern.
- My second one is, what about LMSWs
- 16 that might be directors of agencies? And might then
- 17 be responsible to a board of directors? And the board
- 18 of directors might not have on the board a person that
- 19 is certified by the Board to be able to provide
- 20 supervision. How would that be addressed? Is that
- 21 going to require another amendment to this rule in
- 22 order to be able to assure that that person that is an
- 23 LMSW isn't going to be sanctioned in properly because
- 24 they are not receiving the supervision that you
- 25 defined as being required? So that's my second

- 1 question. How do you plan to address that issue? And
- 2 those are the main points that I have with regards to
- 3 this rule change. Thank you.
- 4 MS. BALDWIN: Can I ask him a question?
- 5 CHAIRMAN KNOX: Wait until everybody
- 6 finishes on this part.
- 7 Anyone else wish to testify on this
- 8 part?
- 9 MS. MONTES DE OCA: Yes. Lydia Montes de
- 10 Oca.
- 11 As an LMSW and one who is majorly
- 12 shell shocked by the LISW exam, three times, taken it
- 13 each time, my score got lowered by one point. And I
- 14 have colleagues who are out of school, two three
- 15 years, take their LI and do not have the experience
- 16 that I have in the field of just about 11 years. And
- 17 I am just wondering, again, just like Mr. Jose said,
- 18 how the Board plans to address -- knows that -- feel
- 19 very confident in what they do in their job and yet
- 20 because of an exam that I feel is not really
- 21 reflective of my skills and yet I was able to pass it,
- 22 how is the Board then going to address that particular
- 23 situation whereas if I decide to become a director of
- 24 an agency with an MSW, very competent, everyone
- 25 believes that I can do it, and yet I am not able to

- 1 supervise?
- 2 And also, I'm not sure about the
- 3 wording because what happens if the person that I'm
- 4 supervising as well chooses not to go into -- to get
- 5 their LISW as well? You know, was that considered,
- 6 you know, because they may just be MSWs. I'll give
- 7 you an example: John Dontes was the director at the
- 8 Juvenile Detention Center here in Albuquerque.
- 9 Because he graduated from Highlands as an MSW, he was
- 10 a corrections officer before and has his background.
- 11 So when he got into being the director of the Juvenile
- 12 Detention Center, he decided that he was going to hire
- 13 social workers. He felt very strong that social
- 14 workers could do the job of family community
- 15 individual work.
- 16 And so because of that dedication to
- 17 social workers, he brought several of us in. And as
- 18 soon as he left the position -- and I felt that, for
- 19 him, clinically, he could actually talk to us about
- 20 what we were looking at as social workers. But
- 21 because of the supervision, he wanted us to get hours,
- 22 etcetera. He did get an LI. So in this case, he
- 23 married the two, I thought, beautifully. But there
- 24 are some people who in APS, Albuquerque Public
- 25 Schools, do not want to take the LI because they're

- 1 afraid to, but they go to other colleagues who are
- 2 MSWs asking for support for mentorship even though
- 3 they're not getting hours for this.
- 4 So I'm just not really clear about
- 5 this particular -- what is it, a statute?
- 6 MS. HOUCK: Rule.
- 7 MS. MONTES DE OCA: Rule, okay. -- I'm
- 8 not sure about this rule, but it sounds like it has a
- 9 lot of concerns from those of us here in the audience
- 10 that I would just like for the Board to kind of look
- 11 at and play around with and think about how it could
- 12 address all of these issues. Thank you.
- MR. HEAD: Wayne Head, social worker in
- 14 Clovis, New Mexico and LMSW who received my degree in
- 15 UT Arlington back in May of '91.
- The thing that we've come to address
- 17 with you-all is about the "Supervision for Master
- 18 Level Social Workers practicing clinical social work
- 19 not aspiring to achieve licensure at the independent
- 20 level, supervision shall be provided by a Licensed
- 21 Independent Social Worker or other supervision
- 22 approved by the Board."
- What this looks like to us is if
- 24 this were ours, this would be called a "negative
- 25 image." And what we're doing is we're saying, "Well,

- 1 supervision by Medicaid allows for billing of my
- 2 services or Larry's services or other social workers
- 3 in our office that are not LISW but are LMSW, it
- 4 allows for billing purposes for our Ph.D.
- 5 psychologists, Dr. Collins, our supervisor, his
- 6 supervisors."
- 7 And so we can bill for those
- 8 clinical services that we provide in a school as
- 9 school counsellors who are social workers. That's a
- 10 precedent that's already set.
- The wording of this seems to us to
- 12 say, "Well, we're going to cut that off," and say,
- 13 "because this happens, we're not going to allow LISW
- 14 licensure to occur." At least two other states that
- 15 we're aware of, Illinois and Arkansas, allow related
- 16 professions. And in Illinois, it says specifically
- 17 psychiatrists or psychologists to do the licensure, to
- 18 do the supervision for LISW.
- One of my questions to the Board is,
- 20 what is the product that you're producing by the LISW
- 21 supervision? I'm not against the supervision or the
- 22 hours. In fact, we're lighter than some states as far
- 23 as our requirements per hour. My question is, what is
- 24 the product you're producing? If you're producing --
- and the statute said that we're producing LISWs who

- 1 are capable of doing clinical social work, going out
- 2 and doing the psychology, counselling -- especially in
- 3 rural areas as it's already been talked about -- we
- 4 have a small population of LISWs to draw from.
- In our particular county, in our
- 6 particular area, the LISWs that we do have, have come
- 7 from programs that weren't very strong in clinical
- 8 background and clinical work. So from their
- 9 university programs, not a strong foundation, and they
- 10 don't practice clinical social work. If I go and get
- 11 my LISW through that individual, have I then become an
- 12 LISW who's able to do clinical social work? If I get
- 13 my supervision through my supervisor, Dr. Collins, 30
- 14 years as a psychologist in different venues in
- 15 psychology, 12 years or so with the schools now, I am
- 16 prepared. In fact, I feel that I'm much stronger now
- 17 because I've been under Dr. Collins' supervision which
- 18 we receive at least once a month. That's something
- 19 that we've done internally.
- I disagree with Mr. Greaves'
- 21 comments about that this would water -- that if we
- 22 didn't do this, it would water down that provision of
- 23 services.
- 24 I also think that we're denying our
- own history as social workers. We have borrowed from

- 1 psychology; we have borrowed from counselling; we have
- 2 taken those and incorporated those. Clinical social
- 3 workers wouldn't have existed 200 -- 150 years. Not
- 4 200. There weren't social workers. But -- yeah, I'm
- 5 getting really charged up now.
- 6 (LAUGHTER.)
- 7 But what I'm saying is, we borrowed
- 8 from these fields and now we're saying, "Well, they're
- 9 no longer extent. They no longer have any kind of a
- 10 force or ability to teach us anything or to give us
- 11 back." And what we're saying is, for clinical social
- 12 work for people who are doing clinical social work
- 13 especially in the rural areas where we don't have a
- 14 large supply of LISWs to provide the clinical work
- 15 that I think if licensure is saying that we're going
- 16 to provide that experience, we're saying, "Allow us
- 17 that." We're not saying, "Open the doors just anybody
- 18 any who." What we're saying is, "I can agree with
- 19 Mr. Greaves; I can agree with the other folks who
- 20 talked about this." And say, "Okay. Tighten those
- 21 standards up. "So when you say, "related fields," say
- 22 who that is and say how that person has to know.
- 23 The other argument that I have with
- 24 all of this, going back to Mr. Greaves' statements
- 25 are, I don't believe that the LISW supervision teaches

- 1 you to be a social worker. If you haven't got that in
- 2 your BSW, if you haven't gotten it in your MSW, if you
- 3 didn't get it in your practice of experiences, you're
- 4 not getting it. You can do 90 hours of talk with
- 5 somebody else and it's not going to make you a social
- 6 worker. It's going to put the how to to the what.
- 7 And I think that's what the product you're trying to
- 8 create here, but it's not going to make you a better
- 9 social worker. It's not going to strengthen you and
- 10 it's not going to dilute social work as a profession
- 11 to allow individuals like our supervisor in the
- 12 clinical setting to supervise us and to allow that as
- 13 licensure for LISW.
- What you-all are saying, "Yeah, he
- 15 can supervise us but it doesn't count for anything."
- 16 Does that make sense?
- 17 CHAIRMAN KNOX: Uh-huh.
- 18 MR. HEAD: Thank you.
- MS. WALKER: Beth Walker from Western New
- 20 Mexico University. I provide a lot of LISW
- 21 supervision for folks moving -- trying to move from
- 22 LMSW to LI. I'm also from Arkansas. So my comment to
- 23 address what we've been talking about stems from my
- 24 experience at Western where we offer a master's in
- 25 counselling, but we do not offer a master's social

- 1 work. So my students come to me and they want to
- 2 know, "What about the master's in counselling?" You
- 3 know, "I want to be an LPCC because I can't be an
- 4 LMSW."
- You know, I feel very uncomfortable
- 6 with that because of the difference between a social
- 7 work and counselling, which the way we teach it is
- 8 they're distinct professions and they do different
- 9 things. And I want my students to do social work.
- 10 And I want my LMSWs to see how an LISW does the work.
- 11 And I want that kind of supervision where if at all
- 12 possible -- and I understand Dr. Garcia's point about
- 13 the absence of social workers. Believe me, I live in
- 14 Grant County, so I understand that. But it is
- 15 difficult to argue for the merits of a social work
- 16 profession existing independent of the counselling
- 17 profession when we're going to see a rule change here
- 18 that says, "Oh, and by the way...oh, and by the way,
- 19 you can also just go and do the counselling thing."
- 20 So I'm uncomfortable with it. I'm
- 21 more comfortable with the idea of professional
- 22 supervision, you know, and I'm happy to see that. I
- 23 can certainly see the LPCC as an alternative where no
- 24 other source is available, but I see this is opening
- 25 the door more broadly than that and I want to express

- 1 my concern.
- 2 And thank you all for being here
- 3 today. I think this is so cool that we have our
- 4 opportunity to layout what matters to us. Thanks.
- 5 MS. HOUCK: Ann Houck. I'm a Licensed
- 6 Independent Social Worker and recently retired from
- 7 the Rio Rancho Public Schools.
- 8 In sitting here and listening to my
- 9 colleagues speak -- I'm sorry, I just couldn't keep my
- 10 mouth shut. What Beth had to say, I think, is
- 11 terribly important. And it brings up for me -- and I
- 12 will refer to this, again, later in my testimony to
- 13 you-all, but it is the importance of you folks
- 14 engaging with us in a more workable manner in terms of
- 15 taking a look at what the issues really are.
- 16 I appreciate that New Mexico is a rural state, and
- 17 that the majority of the population was right here in
- 18 Albuquerque. You know, folks have come from Clovis to
- 19 speak. And I'm very familiar with what happens in
- 20 Clovis, in the schools, and they do an absolutely
- 21 phenomenal job. But the issue still remains: Are we
- 22 social workers or are we going to be a social work
- 23 degree and a pretend psychologist? Or a pretend
- 24 counsellor? We are social workers, and we chose that
- 25 profession for a specific reason. And it wasn't

- 1 because we wanted to be counsellors; it wasn't because
- 2 we wanted to be something else.
- 3 And I think just about everybody in
- 4 this profession at some point will say to you, "I
- 5 maybe thought about doing something else, but you know
- 6 what, a social worker is where I need to be. It's a
- 7 fit for me."
- Wayne is right. You don't become a
- 9 social worker through supervision. But you do need
- 10 that supervision to be able to bounce off ideas; to
- 11 protect yourself ethically. So, again, in situations
- 12 where there just is no other recourse, and you don't
- 13 want somebody out there in the middle of nowhere
- 14 having no dialogue with another professional that can
- 15 sort of keep you on the straight and narrow, so to
- 16 speak, there may be exceptions. But to make it a rule
- 17 that this can happen -- I've got to agree with those
- 18 folks who have said that it's just opening the door
- 19 wide to the potential of social workers becoming
- 20 something less than social work.
- 21 One of the whole reasons for the
- 22 Licensing Act many years ago was to recognize the fact
- 23 that the social work profession is unique and that we
- 24 provide very unique services.
- So I'm hopeful that you will

- 1 consider this carefully. That maybe there are some
- 2 things that have come up today that haven't entered
- 3 into the conversations that you've had in proposing,
- 4 you know, in coming up with this proposed rule and
- 5 that you'll take some of this into account and maybe
- 6 step back and say, "Look. Maybe we need to think
- 7 about this a little bit further."
- And I also would encourage folks to
- 9 look at this provision that we have about video
- 10 conferencing being the same as like supervision. It's
- 11 a wonderful way to open up supervision to those rural
- 12 areas. And I don't think it's something that the
- 13 Board needs to get involved in, but I think it's
- 14 something to consider and for us to think about,
- 15 because it works beautifully. And I speak from
- 16 personal experience. And so there are other ways of
- 17 getting the supervision into the rural areas than
- 18 simply saying, you know, "Let's take an LPCC or a
- 19 counsellor or somebody else." Thanks.
- 20 CHAIRMAN KNOX: Let me go to the
- 21 gentleman in the back.
- MR. HART: My name is Larry Hart, and I'm
- 23 a social worker in the Clovis school system. I've
- 24 just received my license this year. Before that, I
- 25 have a master's degree in Counselling.

One of the interesting things as I 1 went through the social work program is that -- one of 2 the things when I read in the ethics is how, as a 3 social worker, at the need of the client is the absolute number one thing. We're concerned about the 5 client. When I think about supervision in terms of 6 getting my LISW, because that's one of my goals and 7 that's one of my objectives is to become a LISW. And 8 if I'm going to be a LISW -- in the rules it talks 9 about an in-depth knowledge, you develop an in-depth 10 knowledge, and the skills and an intervention strategy 11 and understanding theory and their application. 12 And when I look at that, I think, 13 when I have my LISW and I hang out my shingle, the 14 client that comes in there are going to want the best 15 possible service that can be provided. And I don't 16 think that client is going to be concerned about 17 whether I received my supervision from a LISW or a 18 19 clinical psychologist. And so when I look at the field and 20 I think and I see that in terms of billing, we talked 21 about that earlier, that through Medicaid, a 22 psychologist can supervise us for billing purposes. 23 But if I wanted to become a LISW, he doesn't have that 24

ability or skill. And when I watched my

25

- 1 supervision -- and I know that that's not true -- and
- 2 I'm talking about clinical work because that's what I
- 3 want to do. I want to do clinical work. And so if
- 4 I'm going to do clinical work, I want the best
- 5 possible supervision that I can get. I realize that I
- 6 can get that from a LISW. I can do that. But there,
- 7 in some cases, I'm not able to do that because of
- 8 location. But I also realize that in the field of
- 9 psychology, there are people also in that field that
- 10 can provide me that knowledge.
- 11 And so I look at it in terms of, I'm
- 12 still a social worker; I'm going to be a social
- 13 worker; I'm going to hang my shield up as a LISW, so I
- 14 want the best training and mentoring and whatever I
- 15 can find in order for me to get there. LISW can do
- 16 that, yes. But I also -- I don't think we should
- 17 discard the fact that there are other people in other
- 18 professions, especially psychology, specifically, that
- 19 can also provide that.
- 20 CHAIRMAN KNOX: Okay.
- 21 MS. MONTES DE OCA: Lydia Montes de Oca.
- 22 Now I'm putting on my NASW hat as vice president.
- 23 Two weeks ago I was a -- I'm an
- 24 alternate for the Delegate Assembly in Washington, DC.
- 25 Every three years, Washington hosts a -- this

- 1 coalition of all social workers throughout the nation
- 2 to look at policies effecting the work that social
- 3 workers do. Many of you may be familiar with "Social
- 4 Work Speaks." That is our Bible, essentially, for
- 5 social workers. Policies that effect us all.
- At this coalition for the Western
- 7 two weeks ago in Dallas, the Coalition Chair and the
- 8 Texas Chair of NASW made the comment that they would
- 9 like to see throughout the nation a couple of
- 10 accreditations: The LI, which not a lot of states
- 11 use, but the ACSW, which is the Academy of Certified
- 12 Social Workers. And that it would be all throughout
- 13 the states. That way, states could be reciprocal.
- 14 When one social worker goes to one state and then to
- 15 another.
- And so we have been asking, you
- 17 know, what is the Board going to do? Right now, the
- 18 Board always looks at LISW. I know that in Pat's
- 19 letter he said, you know, that it looked like that
- 20 would also be a consideration for an ACSW
- 21 certification. And the ACSW, I understand, has three
- 22 modalities of getting a certification that it would be
- 23 equivalent to the LISW.
- 24 So that is something that just came
- 25 up as I was thinking about, What else could the Board

- 1 consider? Thank you.
- 2 CHAIRMAN KNOX: Okay. Any other comments
- 3 on this provision? Any questions or comments from the
- 4 Board?
- 5 MR. RINALDI: Mr. Chairman. You know,
- 6 me, it's hard for me to hold back. Just kidding.
- 7 I think one of the things that all
- 8 of you can appreciate and probably, you know, are very
- 9 familiar with is the whole issue of how do you balance
- 10 the need with professionalism, with the profession?
- 11 The licensure sort of established social work from a
- 12 licensure perspective and perhaps maybe even from a
- 13 professional perspective as professionals. It is
- 14 something that we've worked on and trying to be
- 15 achieved by your profession.
- 16 Sometimes when I hear folks talk
- 17 about, you know, others can supervise -- and I
- 18 recognize the need. I often ask myself this question:
- 19 "Well, why do they have a clinical psychologist? Why
- 20 do they have a," you know, "an upper-level counsellor
- 21 board licensed? Why do they have, "you know, "RNs on
- 22 board?" And yet they don't make the effort to seek
- 23 out and pay enough for a LISW to be on board.
- 24 So sometimes I feel that it is the
- 25 minimization of the profession by institutions out

- 1 there that hire social workers. So you have to be
- 2 careful and we have to be careful because we're trying
- 3 to balance that. Need, we're recognizing that it's
- 4 happening already out there. We know out there that
- 5 psychologists in the schools and nurses and, you know,
- 6 just administrators who have master's in
- 7 administration are supervising social workers out
- 8 there. And that's occurring. So it's trying to
- 9 address some of the needs within New Mexico. So, I
- 10 mean, I think that's what we're trying to look at.
- But I'd like to also read from the
- 12 law -- or not the law, but the rules on this. And I
- 13 have some questions for my colleagues.
- MS. MAESTAS: If I may, Mr. Chair,
- in order to keep the quorum and formality as this is a
- 16 rule hearing, I would ask that each board member
- 17 address a question to a specific witness or to one of
- 18 the other board members one question at a time that
- 19 way our court report can keep them --
- 20 MR. RINALDI: So are we doing questions
- 21 or are we allowed to make comments?
- MS. MAESTAS: No, no comments.
- MR. RINALDI: No comments. Okay.
- MS. MAESTAS: Just questions.
- 25 MR. RINALDI: I'm just going based on

- 1 what the Chair said, "Does anyone have a comment or
- 2 question?" That's why.
- MS. MAESTAS: Yeah. No, we're just doing
- 4 questions of any witnesses or of any specific forum
- 5 member.
- 6 CHAIRMAN KNOX: Okay. All right. Good
- 7 suggestion. Thank you.
- MR. RINALDI: I don't. I mean, I'm clear
- 9 on what I -- and the reasoning behind why we did what
- 10 we did. And, you know, so...
- MS. MAESTAS: Thank you.
- 12 CHAIRMAN KNOX: Any other questions from
- anyone else on the Board for any of the witnesses?
- 14 MS. BALDWIN: I have a question for
- 15 Alfredo and for -- and actually, for other folks who
- 16 testified with concerns about this provision. Does
- 17 the fact that we've included an alternative of other
- 18 supervision approved by the Board in any way resolve
- 19 any of your concerns about this provision?
- 20 MR. GARCIA: I'm Alfredo Garcia.
- I think it has to be more specific
- 22 than leave it open and it has to be approved by the
- 23 Board, because who knows what happens. You know, I
- 24 don't have a problem with alternative supervision, per
- 25 se. It's just that the procedures to how -- what's

- 1 going to be the process and procedure for you-all to
- 2 approve an alternative supervisor where there's not an
- 3 LMSW available?
- And I think about our curriculum
- 5 presently. We're going to be graduating our first
- 6 school degree students that have an MBA/MSW. And I
- 7 can assure you a lot of them will be practicing
- 8 primarily with their MBA but will become LMSWs. A lot
- 9 of them, because they have the licensure, will be
- 10 supervised by CEOs of hospitals and organizations that
- 11 have other MBAs. Does that mean that their
- 12 supervisor, like Mr. Frietze said, will have to submit
- 13 a resume and say, "My supervisor, as an LMSW, is the
- 14 vice president of..." Do I have to submit his resume
- for your approval for him to supervise me as an LISW?
- MS. BALDWIN: Thank you.
- 17 MR. GARCIA: You know, those are the
- 18 questions that I'm not very clear on. And I think it
- 19 really creates problems within an institution. And I
- 20 agree with the comments by the Board Members in
- 21 saying, "Well, a lot of these organizations are about
- 22 protecting the profession. They should go out and
- 23 hire LISWs."
- 24 But until then, you know, what
- 25 alternatives and what's the direction in implementing

- 1 this rule is the Board going to follow?
- MS. BALDWIN: Okay. Thank you.
- 3 CHAIRMAN KNOX: Okay. Any other
- 4 questions from anyone on the Board?
- 5 MS. BALDWIN: I think there were two
- 6 other people who wanted to respond to the question.
- 7 CHAIRMAN KNOX: Right.
- MS. MAESTAS: And, again, Mr. Chair, just
- 9 for clarification, I would ask the Board Member to
- 10 direct their question to one witness specifically.
- MR. RINALDI: Yeah.
- 12 CHAIRMAN KNOX: Okay. Ann.
- MS. HOUCK: Mr. Chair, and Member
- 14 Baldwin, I'm getting confused.
- MS. MAESTAS: And, again, I apologize --
- MS. HOUCK: I'm sorry. Ann Houck.
- 17 When I'm hearing the conversation,
- 18 it doesn't speak to me just clinical. And I think
- 19 when I look at this paragraph, you are saying, "master
- 20 level social workers practicing clinical social
- 21 work..." which is a very specific area of social work
- 22 that they need to be supervised. Now, if you've got
- 23 an MBA who also happens to be an MSW who's practicing
- 24 MBA work is perfectly appropriate for, you know, the
- 25 administrator or whoever to be supervising them. And

- 1 I think that happens in many instances where we cross
- 2 over from clinical into administrative or from
- 3 clinical into, you know, another arena of social work.
- 4 So perhaps if we clarify or make it,
- 5 you know, more obvious that we're addressing just
- 6 clinical social work here. It's when you are working
- 7 with a client in a clinical setting that this is the
- 8 kind of supervision that's required. And I don't know
- 9 how you do that. But it just seems to me that we're
- 10 taking this statement and making it much broader than
- 11 perhaps it's intended.
- 12 CHAIRMAN KNOX: Ms. Montes de Oca.
- MS. MONTES DE OCA: And I just want to --
- 14 CHAIRMAN KNOX: Please state your name.
- MS. MONTES DE OCA: Lydia Montes de
- 16 Oca. -- that we're going to start looking at, you
- 17 know, the clinical psychologist. Being more specific,
- 18 I would really like to encourage the Board that an
- 19 ACSW is a social worker, however, they may have a
- 20 Ph.D.
- 21 As in the case of our national
- 22 president, NASW president, she's Ph.D as well as an
- 23 ACSW. For those who are not familiar with the ACSW,
- 24 it's a threefold exam. One is an exam, one is three
- 25 letters of recommendations from colleagues stating why

- 1 they think that this person should go to this next
- 2 level, and the third is a portfolio of your own work
- 3 that you would submit. This three-part prong is also
- 4 looked at by other social workers, not by another
- 5 group of people who are clinically positioned like a
- 6 psychologist or a psychiatrist, but other social
- 7 workers in order to get the certification. So an ACSW
- 8 would be an appropriate person to supervise even if
- 9 they do not have an LI.
- 10 CHAIRMAN KNOX: Okay.
- MR. HEAD: Wayne Head.
- Just for clarification for what I
- 13 spoke to earlier with what's come up so far is, I
- 14 understand and support the wording for allowing other
- 15 individuals, other supervision approved by the Board
- 16 for people like mine and Larry's situation where our
- 17 supervisor is a Ph.D. And we don't have an LISW in
- 18 our system. So if I couldn't practice social work in
- 19 the schools, it would do what you were talking about.
- 20 That provision alone would limit the -- that would
- 21 pull us out of the running. If we're not allowed to
- 22 be supervised by a Ph.D., psychologist, we'd be in
- 23 trouble.
- The thing that brought us here, the
- 25 thing that helped fuel our vehicle from Clovis was the

- 1 aspiring -- not aspiring to achieve licensure. Where
- 2 we read that as, this is more statement against
- 3 allowing some other related field to allow us to
- 4 achieve the LISW. I understand the arguments that
- 5 have been put forth by everyone here, including the
- 6 Board. Our statement is, in reality, not all social
- 7 workers are created equal right now. Not all programs
- 8 in social work are created equal.
- 9 Psychology, if you come out with a
- 10 Ph.D., you are Ph.D anywhere else you go. The same
- 11 with nursing. You're a nurse anywhere else you go.
- 12 Those programs are created equal. Unfortunately, in
- 13 the evolution of what we're doing in New Mexico
- 14 through school social work, we're not there yet. And
- 15 to pretend that we are creates the problem and concern
- 16 that I stated earlier.
- So I'm not against allowing this
- 18 wording -- of course, it's not up to me -- against the
- 19 wording acceptable but "not aspiring to." Because to
- 20 me, that's an end-cap decision. "No way, not going to
- 21 happen. Only LISWs can supervise LISWs." And I won't
- 22 repeat my earlier argument. Thank you.
- MS. SMART: Mr. Chair, I'd like to
- 24 address Mr. Head.
- MR. HEAD: Yes, ma'am.

- 1 MS. SMART: This is Chriselda Smart.
- 2 CHAIRMAN KNOX: Sure.
- 3 (NOTE: Mr. Rinaldi exits the hearing at 10:05 a.m.)
- 4 MS. SMART: And I totally agree. Is it
- 5 just a matter of in the manner the sentence is written
- 6 that is confusing people because my recollection is
- 7 the whole purpose that we did is exactly what you were
- 8 saying because of the rural areas. I also come from a
- 9 rural area. I can't even get into a master's level
- 10 because it's like beyond reach for me financially to
- 11 be traveling anywhere.
- 12 And so definitely, LISW would be an
- issue also. But maybe it's just the way it's worded.
- 14 It was never in any shape, fashion or form the
- 15 Board's, I think, intent to sidetrack or to say, "Yes,
- 16 the psychologist is fine for this, but now if you want
- 17 to use the same psychologist to get an LISW, you
- 18 can't." And I think that was the whole purpose for
- 19 putting other supervisions, because if we specified,
- 20 then we were stuck with that, and we have to go
- 21 through another whole board, you know, meeting and go
- 22 through this time limit to have the rules changed
- 23 because it's happened before. And I think that was
- 24 the intent was to still make sure we maintain the
- 25 social work professionalism and not down plain

- 1 psychologists when it came to, "Okay. Now we can't
- 2 use" or "we don't need you" or "you're not good enough
- 3 for that."
- And I think it was to serve --
- 5 because the whole intent of the Social Work Board is
- 6 to protect the public to make sure that we have people
- 7 who are in that profession, that are professional,
- 8 that know the rules they need to abide by and that the
- 9 public is -- that's the whole purpose for the Board.
- 10 CHAIRMAN KNOX: Excuse me. Could you ask
- 11 that to Mr. Head more in the form of a question?
- 12 MS. SMART: So is that the whole -- I
- 13 guess what I'm hearing is that the manner in which
- 14 this is written, that is not okay or not coming
- 15 across? Is that the concern?
- MR. HEAD: Wayne Head, again.
- 17 Yeah, I think what I hear from you
- 18 and as I'm thinking about this, what it says to me is
- 19 it's one more thing that the Medicaid ruling has
- 20 already done that says, "Well, psychologists can
- 21 supervise LMSWs." And so we're allowing that to
- 22 happen. Now we're saying -- within our own licensing
- 23 board, we're saying, "And these other related
- 24 professions as approved by the Board can license, but
- 25 not over here." And so it's almost like you're

- 1 speaking with two tongues. It's almost like you're
- 2 saying -- you're giving on one hand and you're taking
- 3 away on the other.
- I understand about social work.
- 5 I've been a social worker since 1981. I went to the
- 6 BSW program at NMSU, one of the earlier classes.
- 7 Pursued and got my MSW -- MSSW, actually, from
- 8 Arlington. I am a social worker. When I was digging
- 9 ditches -- I was a social worker digging ditches. I
- 10 Understand about holding the profession in sacrosanct.
- 11 I believe in that. But I also believe -- so, yes, to
- 12 answer your question, I think that wording puts a
- 13 doorstop is what it does. And I think what you
- 14 intended to do was open a door and to validate --
- MS. SMART: Right.
- MR. HEAD: -- a situation that is already
- 17 occurring. But I think that wording also allows the
- 18 doorstop. It just stops there. Thank you.
- 19 (NOTE: Mr. Rinaldi enters the hearing at 10:08 a.m.)
- 20 MS. SMART: Thank you very much.
- 21 CHAIRMAN KNOX: Okay. Any other
- 22 questions?
- 23 MR. MONTOYA: Mr. Chair, I would like to
- 24 ask, perhaps, Dr. Garcia and Ms. Houck, to be
- 25 specific, or anyone else for that matter that is

- 1 familiar with the process and is involved at the
- 2 university level about what is the intention in the
- 3 future regarding supervision via, maybe a telemedicine
- 4 kind of approach or that type of process? We've
- 5 talked about, yes, some people were interested in
- 6 starting that kind of process; however, I'm still not
- 7 familiar with anyone who's actually doing it at this
- 8 time in regards to perhaps offering group supervision
- 9 or for that matter, individual supervision.
- MR. GARCIA: I'm Alfredo Garcia.
- I'll answer that. We're working
- 12 with UNM right now at the school of medicine to be
- 13 able to do that. It's called "Telemedicine for
- 14 supervision with physicians and nurses," and to extend
- 15 it into social workers as well. But, again, the
- 16 technology is not available in some of these rural
- 17 areas. There's some rural areas that don't have the
- 18 T1 lines and all that technology ready or ITV or
- 19 anything else. You know, some areas, they do. You
- 20 know, and it's very effective. I mean, we even use it
- 21 for classroom instruction and use it for the Web for
- 22 classroom instruction, classroom delivery. And that
- 23 can be done. But it's going to take awhile.
- I'm not opposed to it, you know, I'm
- 25 in support of the intent. I think it's just unclear.

- 1 And I think we're not there yet. I think the intent
- 2 that you -- what you meant to achieve here, I think,
- 3 is well-worthy of note. However, I don't think that
- 4 we are there yet, you know, without recognizing the
- 5 other professions to be involved in helping us with
- 6 this provision.
- 7 MR. MONTOYA: Thank you, Dr. Garcia.
- 8 CHAIRMAN KNOX: Ms. Houck.
- 9 MS. HOUCK: Mr. Chairman, Member Montoya,
- 10 the kind of supervision that are --
- 11 CHAIRMAN KNOX: Ann D. Houck.
- MS. HOUCK: Pardon me? I'm sorry, Ann D.
- 13 Houck.
- 14 The kind of supervision that I
- 15 provide is not on a level that Dr. Garcia is talking
- 16 about. I have a webcam. It sits on top of my
- 17 computer. It costs me \$75. I subscribe to MSN
- 18 Messenger, it's free. My supervisee does the same
- 19 thing. Now, my supervisee is lucky enough that the
- 20 school system that she works in provided the webcam
- 21 and the computer and so on for her. But it's a free
- 22 service. I mean, if you've got a computer and you
- 23 have the little eyeball, you know, sitting wherever --
- 24 and now, of course, they're integral in laptops. Now,
- 25 I haven't figured out yet how you do group supervision

- 1 this way, but certainly individual supervision, it's
- 2 low cost, it's efficient and it works.
- 3 MS. WALKER: Beth Walker, Western New
- 4 Mexico University.
- 5 Certainly we do so much
- 6 teleconferencing that we would be very open to the
- 7 supervision being provided that way as well, and it
- 8 would work just fine for someone on our Deming campus,
- 9 T or C campus, Socorro, Lordsburg, Gallup, in fact,
- 10 any of our campuses. The arrangement we have is not
- 11 by the minutes. So as long as I book the time,
- 12 there's not an issue and that would accommodate group
- 13 supervision as well. We just haven't done it yet.
- MR. MONTOYA: Thank you very much.
- 15 MR. RINALDI: Mr. Chair, may I ask a
- 16 question?
- 17 CHAIRMAN KNOX: (Complies.)
- 18 MR. RINALDI: Dr. Garcia, under that
- 19 portion of the language or "other supervision approved
- 20 by the Board," could you suggest any other language?
- 21 MR. GARCIA: I think, you know, I think
- 22 that the other supervision or the other supervisor as
- 23 approved by the Board, I guess the question I would
- 24 have is, what was your intent like? What would this
- 25 other supervisor's credentials look like? Like you

- 1 were raising, would a psychologist be acceptable? Or
- 2 a psychiatrist? Or a LPCC? I mean, I guess --
- 3 MR. RINALDI: Okay. Is that in the form
- 4 of a question to me?
- 5 MR. GARCIA: Yes, it's in the form of a
- 6 question. I quess you-all drafted these -- what would
- 7 this other supervisor look like? What would those
- 8 credentials look like? Is a psychologist acceptable?
- 9 Is an LPCC acceptable? Psychiatry? Or any other
- 10 behavioral sciences? What about a Ph.D. in Sociology?
- 11 Even though it's clinical, will you accept that? You
- 12 know what I mean? I think that has to be maybe in a
- 13 profession that provides clinical practice with X
- 14 number of years in clinical practice. And leave it at
- 15 that, you know? And then each profession can define
- 16 itself.
- 17 Since you said minimum standards of
- 18 practice would seem to me that as long as they can
- 19 demonstrate clinical competency like a psychologist
- 20 and they're licensed to provide clinical supervision
- 21 or clinical services, that would be acceptable because
- then it would cover a broader array of professions.
- MS. MAESTAS: Dr. Garcia, if I may.
- MR. GARCIA: So you wanted some suggested
- 25 language. I guess that would cover it.

- MS. MAESTAS: May I have you repeat that?
- 2 "In a profession that provides" --
- MR. GARCIA: I feel like a student in my
- 4 class, you know, answering questions all the time.
- 5 Okay.
- 6 I'd say I can draft it for you if
- 7 you'd like. I'd say something to the effect of, one,
- 8 include the number of years of clinical supervision or
- 9 clinical practice and be licensed to provide clinical
- 10 services. And I think that would cover the licensure
- 11 in psychiatry, psychology, LPCC -- what other
- 12 profession?
- MS. MONTES DE OCA: ACSW.
- MR. GARCIA: -- ACSW. And as long as
- 15 they're licensed to provide clinical services within
- 16 their discipline and within X number of years of
- 17 experience like we require for the LISW, I think that
- 18 would cover it. Would you agree with that?
- MR. MONTOYA: Dr. Garcia, if I may, also
- 20 in addition, would that only be applicable to the
- 21 frontier of rural parts of New Mexico rather than the
- 22 metropolitan areas and everyone else especially with
- 23 like the executive agency that should more often than
- 24 not, don't? However, that's a different matter.
- MR. GARCIA: I would leave it open to

- 1 everybody, because I think that also impacts -- and
- 2 I'm thinking of my former employer at the medical
- 3 school at UNM. You know, where you do have
- 4 psychiatrists working along side and supervising
- 5 LISWs. I mean, we have a lot of our interns being
- 6 supervised, you know, the primary supervisor being a
- 7 psychiatrist, for example. But I think if you broaden
- 8 the clinical licensure to other disciplines, but also
- 9 insist that maybe five years of clinical practice to
- 10 make sure that they're competent, demonstrate
- 11 competency in that field, in that area, I think that
- 12 would address the concerns that we have and wouldn't
- 13 be in conflict with the Medicaid provisions.
- MR. RINALDI: And part of the question
- 15 was -- what we were looking at was that the Board have
- 16 the ability to review and ensure competency. And I
- 17 think --
- MR. GARCIA: But I think that if you make
- 19 it explicit, if I may, you make it explicit to the
- 20 point where you identify the licensed clinical
- 21 professions that are acceptable to you-all,
- 22 Psychiatry, Psychology, LPCC and ACSW and also limit
- 23 the number of years, minimum number of years, you
- 24 won't have to establish a new procedure amongst
- 25 yourself for the approval process.

- 1 MR. RINALDI: I appreciate that. That
- 2 really helps.
- MR. GREAVES: Bill Greaves.
- While they were talking about that,
- 5 one of the things that you can look at is the statute
- 6 and it's called the "ED STD," E-D S-T-D, ED STD. And
- 7 it's the -- the title of it is "Early Periodic
- 8 Screening for Medicaid School-based Services."
- 9 I can get you the statute if you'd like me and deliver
- 10 it to you. In that statute that Wayne is talking
- 11 about from Clovis, they do specify the professions
- 12 that are able to then provide supervision in a social
- 13 worker, school social work. And that's an important
- 14 distinction. And this statute is only for
- 15 school-based services.
- 16 It also describes the services that
- 17 provide services in the schools and Medicaid billing.
- 18 So that might be a reference. And Dr. Garcia covered
- 19 almost everything that they have in this statute as
- 20 well, but he might use that as a mirror or as an
- 21 example.
- 22 And one of the things I'd like to
- 23 say is I don't want people to get lost in the idea
- 24 that what we're trying to do here is to create a
- 25 professional way of going about business with social

- 1 workers. And one of the things that I'm concerned
- 2 about is when you say, "Well, we don't have the
- 3 technology yet," it's kind of like saying to a
- 4 frontiersman, "Well, the road is not there." And as
- 5 the professionals what we need to do is explore and
- 6 learn and go there. But you don't say, "I can't do
- 7 that because the road is not there."
- 8 So I think that it's really
- 9 important that we ask people to advance themselves,
- 10 and we ask the profession to advance themselves. And
- 11 that we ask the profession to become professional
- 12 about what they're doing. And only by doing that will
- 13 we really get to the place where social work is a true
- 14 profession that is very publicly recognized as an
- 15 outstanding quality of service.
- 16 CHAIRMAN KNOX: Okay. Any other
- 17 questions for the Board?
- 18 MR. HART: I just have a question for the
- 19 Board. I'm Larry Hart.
- In the language, was there a
- 21 particular reason why you're saying, "Not aspiring to
- 22 be a license, LISW," why that is written that way?
- 23 What's the idea behind that?
- MS. BALDWIN: Can I respond?
- MS. MAESTAS: Actually, this is only

- 1 testimony on the actual statute.
- 2 If you'd like to testify as to why
- 3 you don't think that's appropriate -- because within
- 4 the statute itself, if you'll read within, it
- 5 should --
- 6 MS. BALDWIN: You mean the rule?
- 7 MS. MAESTAS: I'm sorry, within the rule
- 8 itself. If one of the Members of the Board would care
- 9 to answer that. But generally, I mean, you can answer
- 10 if you'd like to.
- MS. BALDWIN: I mean, Section 1 and above
- 12 requires that an LMSW aspiring to achieve licensure as
- 13 an LISW receive supervision from an LISW. So there is
- 14 now a distinction. There would now be a distinction
- 15 between an LMSW aspiring to become an LISW and an LMSW
- 16 not aspiring to that. And that was the reason.
- MR. HART: Okay.
- MS. BALDWIN: If you are aspiring to
- 19 become an LISW, the rules require that you have
- 20 supervision only by an LISW.
- 21 And that this Number 2 section
- 22 proposed to be added would say that if you are not
- 23 aspiring to that, then you need to be supervised by an
- 24 LISW or someone approved by the Board. So there's --
- 25 it creates a distinction between the two.

1 And, again, Larry Hart. MR. HART: Is this coming from the -- with the 2 Medicaid thing in terms of the billing for Medicaid 3 4 that a psychologist can't supervise us in that setting? Is that where it's coming from? 5 6 CHAIRMAN KNOX: Not really, no. 7 Robert Knox, Chair. The impetus for that really came 8 9 from what seemed to be a confusion in the community on 10 the part of a number of employer agencies that were reading the regulations as requiring all LMSWs to 11 12 always be only supervised by LISWs in the work force, 13 period. And that creates the very kinds of problems 14 that many of you have wondered. 15 As part of that -- the primary part 16 of the intention of that language was to seek to 17 clarify that an LMSW working in some -- either working 18 for an agency or a program or whatever could, in fact, 19 work without being required to have supervision by an 20 LISW for purposes of work. Not necessarily for purposes of advancing in licensure, but for purposes 21 22 of work. 23 MS. BALDWIN: Okay. 24 CHAIRMAN KNOX: Any other comments? 25 MR. FRIETZE: Jose Frietze.

- 2 process would allow it, but, you know, it would have
- 3 been helpful to have gotten some background
- 4 explanation about what your thinking was with regards
- 5 to this particular rule. And I would think that in
- 6 the future when you have rule-making hearings that
- 7 you're able to provide some background explanation.
- 8 It would help us in terms of being able to provide to
- 9 you input that is more focused on what the issue
- 10 really is. Because I think that some of the things
- 11 that have surfaced -- you had a very clear
- 12 understanding of why you're doing this, but I don't
- 13 think all of us -- and maybe I missed it somewhere in
- 14 the process. This is my first time coming here, but
- 15 just a suggestion for future sessions that you
- 16 incorporate some process for providing background and
- 17 explanation about what the reason is for the rule.
- 18 Just a suggestion. Thank you.
- 19 CHAIRMAN KNOX: Okay. Any other
- 20 questions from anyone on the Board to any of the
- 21 witnesses? Okay. Then moving along.
- MS. MAESTAS: Mr. Chair, could we take
- 23 just a brief recess?
- 24 CHAIRMAN KNOX: Sure. About ten minutes
- 25 will work.

- 1 (Recess was taken from 10:23 a.m. to 10:28 a.m.)
- CHAIRMAN KNOX: Okay. We're back in
- 3 session. And we're moving on now to Exhibit 5. Would
- 4 anybody wish to comment on the proposed amendments to
- 5 Part 3, "Application for Licensure"?
- 6 MR. RINALDI: What page? I got it,
- 7 16.63.3.8.
- 8 CHAIRMAN KNOX: Okay. You folks are
- 9 interested in commenting on that part, right? Okay.
- Bill or Tom.
- 11 (LAUGHTER.)
- MR. GREAVES: William Greaves.
- On Application for Licensure and
- 14 the -- we were commenting on cultural competency. It
- 15 seems to me like what we're asking is something that
- 16 has already been asked of social workers and their
- 17 school. I remember taking the Cultural Competency
- 18 Exam way back when I sat for licensure and felt like
- 19 this was a repetition of what we were already --
- 20 something we already done in our course work.
- 21 And it seems like if you are in
- 22 social work and you're in course work that what you
- 23 are learning is to be culturally competent and to be
- 24 able to work with anyone. And when we create a
- 25 standard that applies only to our state, then what

- 1 we're saying to people is, "You can't take social work
- 2 from your practice, in your state, and come to our
- 3 state and practice and be culturally competent and
- 4 practice as a social worker." And I'm not sure that
- 5 that's a standard that we would want to continue to
- 6 hold as a professional body in New Mexico.
- 7 I think that to say to somebody from
- 8 New Mexico, "You can't go to Maine and practice. You
- 9 can't go to Alabama and practice. You can't go to
- 10 Florida and practice," we're essentially saying that
- 11 to people from Alabama, Florida, Maine and anywhere
- 12 else across the country.
- But I think we really need to
- 14 carefully look at this because I really, truly believe
- 15 that our education is the standard and our social work
- in schools create the program that really should be
- 17 training people to be able to work with anyone,
- 18 anywhere at any time. And if you don't get that in
- 19 your school, you aren't going to get that from -- I
- 20 think that was the concern about this course or the
- 21 exam. You don't get through an exam, you're also not
- 22 going to get it from the course. So I would actually
- 23 move to strike the provision.
- 24 MS. BALDWIN: I would like to ask this
- 25 individual a question. I think it's important to ask

- 1 it now before we enter into further testimony.
- This is Lauren Baldwin, Public
- 3 Member.
- 4 My question is, are you aware that
- 5 this is already a requirement in our rules? And if
- 6 you look at what was being stricken at Line 265, it
- 7 states, "A three-credit hour course in New Mexico
- 8 cultures." My question is, are you aware that this
- 9 was already a requirement and that this new section of
- 10 the rule, the new language, is simply articulating
- 11 that requirement in a little bit different way?
- 12 Are you aware that this is not a new requirement, that
- 13 this was already in the rules and already put in place
- 14 earlier in -- when did this come into effect? In
- 15 2000? Gino?
- 16 CHAIRMAN KNOX: The essential requirement
- 17 was always there, the specific requirement for the
- 18 course which was as of last executive session.
- 19 MS. MAESTAS: '02.
- 20 MS. BALDWIN: '02. Right. But the
- 21 three-credit hour course was actually -- it's just in
- 22 the last six months to a year.
- 23 CHAIRMAN KNOX: Bill.
- 24 MR. GREAVES: William Greaves.
- I am aware that it was a

- 1 requirement. And when I sat for licensure in '96, it
- 2 was one of the requirements to sit through this exam.
- 3 And I think that at that point, the exam felt like it
- 4 was a sham because essentially you watched a video and
- 5 then they taught you the information in the exam. And
- 6 at that point, I had the same feeling. So I wasn't
- 7 available for comment when the rule change came in,
- 8 but I would like to comment now that I feel like that
- 9 this portion of the -- or actually, this whole section
- 10 is something that is redundant and is also really
- 11 creating a lot of controversy in terms of, what is the
- 12 goal of this? When really the goal of your social
- 13 work education is to create somebody who is culturally
- 14 competent.
- MS. BALDWIN: Thank you.
- MS. WALKER: Beth Walker, Western.
- I come from Arkansas, as I said, and
- 18 one of the issues that I faced coming into this state
- 19 is I thought I was culturally competent. You know,
- 20 two cultures, I thought I had it down. Well, perhaps
- 21 not. And I took the test. That's when I came in.
- 22 The test was what was occurring. I would like not to
- 23 argue that it's not a good idea to do some kind of
- 24 something to determine that folks at least have a
- 25 nodding familiarity with the terminology and with -- I

- 1 teach in Gallup, so Navajo, Zuni, those kinds of
- 2 issues. I think we need a familiarity with at least
- 3 the terminology. However, we have been offering a
- 4 course that is acceptable to the Licensing Board since
- 5 day one. And the day this came into effect we began
- 6 offering something online.
- 7 And so I have lots and lots
- 8 of experience with the folks who are coming in from
- 9 Michigan and California, particularly the young woman
- 10 from Kansas who took these courses. And there's
- 11 something wrong with the process. I'm not sure
- 12 exactly what it is. I think you had every intention
- 13 of improving, making a quantum leap forward over the
- 14 exam when you built the rule that is currently in
- 15 effect.
- But I'd be happy to provide you with
- 17 the WebCT transcripts from the people who are taking
- 18 the class and who have the same opinion that Bill has
- 19 that, you know, we learned how to do this stuff.
- 20 Leave us alone. So I would argue for something like
- 21 six hours of continuing ed that has a much more
- 22 flexible applicability. It could also be done online.
- 23 12 hours of continuing ed if you want. 15 is the
- 24 equivalent to 45 hours of -- 45 hours of continuing Ed
- 25 is the equivalent of one college course. So taking

- 1 this college course in most states is the equivalent
- 2 of 45 hours of continuing education. I don't think
- 3 you want that. I don't think you need that for what
- 4 we, as a profession, would like to see folks know
- 5 about being culturally competent, not broadly, but New
- 6 Mexico specifically.
- 7 So I would like to argue for a
- 8 different approach to doing it because these people
- 9 are miserable, and they really are suffering, the ones
- 10 that are trying to take the course. They want to move
- 11 to New Mexico. They're trying to get a job. And all
- of a sudden they have to spring for \$400 from Western,
- 13 650 if you take it at State. You know, for an online
- 14 class, it's expensive and it goes beyond what I think
- 15 you would like to accomplish because most cultural
- 16 diversity courses also include -- my textbook has a
- 17 chapter on White guys. You know, I don't think that's
- 18 what you want. When you talk about New Mexico
- 19 cultures, I think it could better be accomplished with
- 20 something more flexible and shorter. And I would like
- 21 to recommend that you consider that. And, again,
- 22 thank you.
- 23 CHAIRMAN KNOX: Dr. Garcia first.
- MR. GARCIA: Thank you. I'm Alfredo,
- 25 again.

- 1 I'm in support of the changes here
- 2 before us, you know. I mean, I'm being supportive of
- 3 the original social work practice act that does
- 4 require a cultural competency exam. And I really do
- 5 think that New Mexico, aside from writing proposals
- 6 and justifying federal funding that we're a
- 7 multicultural state, I'd like to see it put into
- 8 action. I think that was the intent of the original
- 9 Licencing Act. Let's put it into action. So I'm all
- 10 in favor of the Board's intent here.
- The only question I have is the
- 12 clarity that I would like to proceed in our
- 13 discussions is to how we're going to implement --
- 14 maybe not forcing students to take a three-credit unit
- 15 course, but I'd rather have workshops and other ways
- 16 that I think there is a task force to be -- and how to
- 17 implement this and, you know, our university is ready
- 18 to work with the task force in getting this
- 19 implemented.
- 20 And I also speak for Dr. Anderson,
- 21 the director of the social work program in Las Cruces.
- 22 He's in favor of it. We would like to just proceed
- 23 and implement and see how we can come up with meeting
- 24 your needs and the licensing requirements. And making
- 25 them culturally competent at minimal costs to those

- 1 students. So I'm in favor of the proposal and
- 2 regulation changes in this section.
- 3 CHAIRMAN KNOX: Ann.
- 4 MS. HOUCK: I'd like to read my
- 5 statement, Mr. Chairman, if I may, and I think you-all
- 6 have a copy of it.
- 7 I do apologize for not sending my
- 8 comments to you in a timely manner. I was out of the
- 9 country at the time that I received the notice of the
- 10 rule hearing, and I just received it two days ago.
- 11 I'm here to speak in opposition of
- 12 this rule. I will amend this, at the moment, Member
- 13 Baldwin, to say yes, I am aware that there has been
- 14 something in the rule since the Licensing Act began.
- 15 And since I moved to New Mexico, I have not been in
- 16 favor of that being in the rules. And one of the
- 17 things that concerns me is the lack of input from the
- 18 social body as a whole to you as a Board on, you know,
- 19 the differences that we have and the rationals and the
- 20 thinking that goes into whether we support it or not.
- 21 In my opinion, these changes are
- 22 demeaning, redundant, intrusive and create too much
- 23 power by you, the Board, into the way the social work
- 24 practices.
- MS. MAESTAS: Ms. Houck, if I may

- 1 interrupt. I apologize. This has been entered as an
- 2 exhibit and all members have read it. So I'm going to
- 3 ask that you not repeat it as it is redundant for this
- 4 hearing.
- 5 MS. HOUCK: Uh-huh. Okay. I have no
- 6 problem with that, but I am not clear that they've all
- 7 read it.
- MS. MAESTAS: All Board Members -- it has
- 9 been entered as an exhibit and all Board Members have
- 10 received a copy of it. You may testify to anything
- 11 additional that you'd like to say to it, but this
- 12 statement itself has been entered as an exhibit and
- 13 all members have it.
- MS. HOUCK: And have you all read it?
- MS. MAESTAS: All members have it. It's
- 16 been entered as an exhibit, ma'am.
- MS. HOUCK: Uh-huh. Okay. Well, let me
- 18 just say that, again, one of the questions that I had
- 19 was, how come I never heard about this three-credit
- 20 course that went into the rule last legislative
- 21 session until it was a done deal? How come I'm
- 22 hearing here, and I can't remember exactly what was
- 23 said, but it came from a member over here
- 24 (indicating.) So it must have been either you,
- 25 Ms. Smart or Mr. Rinaldi, that may -- that indicated

- 1 to me that these changes have already been done. That
- 2 you've discussed all this, this is what you're going
- 3 to do. And basically, are we wasting our time here
- 4 speaking to you now?
- 5 I've been informed by some of my
- 6 social work colleagues that there was a meeting with
- 7 members -- some members of the Board a few months back
- 8 about this particular change, the cultural competency
- 9 issue, and that their impression was when they left
- 10 that meeting that some sort of an ad-hoc committee or
- 11 a task force was to be brought together to look at
- 12 this issue in a broader sense. My colleagues who
- 13 attended that meeting have never been informed of any
- 14 kind of an ad-hoc committee or a task force coming
- 15 forth. And some of them have inquired, "What's
- 16 happening?" It didn't happen.
- So, you know, probably you can tell,
- 18 I'm an angry social worker right now. I don't like
- 19 what you're doing. I don't like the fact that you're
- 20 making these decisions for us without getting
- 21 sufficient information from practicing social workers
- 22 about our opinions and about how changes like this
- 23 affect our practice. Same thing about the previous
- 24 conversation that we had.
- These issues are covered in the Code

- 1 of Conduct. I have no idea what you mean by "New
- 2 Mexico Cultures." I know since I moved here I hear
- 3 the word, "a triculture state." We have Native
- 4 Americans, we have Hispanics and we have Anglos. You
- 5 know what, I'm not an Anglo. I may look like an Anglo
- 6 to you, but I'm not. I'm a Celt. And I live in New
- 7 Mexico. That means that there's a Celtic culture here
- 8 in New Mexico. Can I take a course on Celtic cultures
- 9 and meet your requirements?
- I taught in the Rio Rancho Public
- 11 Schools. There is an enormous Italian American
- 12 community in New Mexico. Does that fulfill the
- 13 requirement? I suspect not. You're not being clear.
- 14 Cultural competence was covered in every course I took
- 15 when I got my master's degree at the University of
- 16 Maryland. We covered it all.
- Do I know in depth what it means to
- 18 be a Navajo? No.
- Do I know enough to know that if I
- 20 am working with Navajo client, I had better be
- 21 sympathetic to that person's culture and what that
- 22 culture and that person brings to their relationship
- 23 with me? You bet.
- 24 And do I know enough to know that if
- 25 I don't know a particular culture and my client is

- 1 very immersed in that culture I'd better learn? Yeah,
- 2 I do.
- And I would submit to you that every
- 4 social worker, if they've had a good training, stands
- 5 in that same place. And coming into our practices and
- 6 saying, "You've got to do this," is way too much
- 7 control from my point of view. Thanks.
- MS. MAESTAS: Mr. Chair, if I may. For
- 9 the record, as legal counsel for this Board, I would
- 10 like to state that every rule change that is enacted
- 11 or that has been discussed today or is in anticipation
- 12 of an action has been done in compliance with New
- 13 Mexico Rules and Regulations. It has been discussed
- 14 at an opened meeting and this Board has never held a
- 15 closed meeting with regard to any of these rules.
- 16 Thank you, Mr. Chair.
- 17 CHAIRMAN KNOX: Okay.
- 18 MR. FRIETZE: Jose Frietze from Las
- 19 Cruces.
- 20 Jose Frietze. You can catch the two
- 21 cultures, the two names reflected there. I support
- 22 the rule change. New Mexico is a unique state, and
- 23 we're unique in a couple of different ways. We're not
- 24 just urban, we're not just rural. We're territorial.
- 25 We have territorial areas. And that makes us

- 1 different. But in addition to what really makes us
- 2 different is our constitution. Our constitution is a
- 3 very explicit state that we're a bilingual state. I
- 4 don't think any other state in the United States has
- 5 that as part of their constitution.
- 6 So our creators of the constitution
- 7 recognize that as -- that cultures are important and
- 8 recognize the impact of language. So I support the
- 9 rule-hearing change.
- 10 CHAIRMAN KNOX: Woman in the back.
- MS. MARY JO BACA: Hi, I'm Mary Jo Baca.
- 12 I guess I want to offer myself as a guinea pig for all
- of you to ask questions. I'm currently in the process
- of this three-credit course and will complete it on
- 15 December the 1st. And I'd like to say that it has
- 16 been extremely difficult to get through this
- 17 three-credit course, not because of how difficult the
- 18 content of the course is, but the time it requires and
- 19 the money involved. I think I've spent close to
- 20 \$1,200 in this whole process. I don't make that much.
- 21 I mean, I'm here with my supervisor today that
- 22 supports me being here and I'm disappointed there's
- 23 not more young social workers here. I think that's
- 24 sad. I think that's very sad.
- 25 I moved here from New Orleans where

- 1 that's a difficult state to be a social worker,
- 2 admittedly, and I've been to these meetings before.
- 3 And there was a ton of social workers. It's important
- for young social workers to be here. So I'm very sad
- 5 today. And I'm sad for you-all that you haven't got
- 6 feedback directly from people like myself.
- 7 So if you do have any questions
- 8 regarding my process, please ask because it has been
- 9 very difficult. Thank you.
- 10 MS. SMART: I'm Ms. Smart.
- Ms. Baca, I'm just curious, you said
- 12 you've spent almost 1,200. And, I guess, I'm just --
- 13 because I'm always on a budget, too. So is that 1,200
- 14 for the three-hour credit course?
- MS. MARY JO BACA: Well, the three-credit
- 16 course was \$650. The required text was 125. Again,
- 17 time that's taken out of work hours, which I've had to
- 18 do some of that. If you want to include that, that
- 19 adds up. And I actually didn't include that with the
- 20 \$1,200, but I did include the examination fees and the
- 21 testing fees. And then the course fee for helping me
- 22 with the test. And so I'm doing both at the same
- 23 time. So that did add up to 1,200. And that's a very
- 24 conservative budget that I just gave you.
- MS. SMART: And I'm just curious of what

- 1 the content of that three-credit hour course is? Like
- 2 what --
- MS. MARY JO BACA: It's like a first
- 4 semester social work class that I took at Tulane
- 5 University. And I have my master's in both
- 6 International Public Health and Social Work, and I've
- 7 been a member of the United States Peace Corp. To me,
- 8 I felt like I'm pretty culturally competent after
- 9 doing services such as that. I've been a social
- 10 worker now for 12 years. Half of that has been
- 11 internationally in developing countries.
- So when I moved here from New
- 13 Orleans who, in their own right, is a very culturally
- 14 diverse city, I was pretty surprised and shocked. And
- 15 honestly, my husband and I have discussed moving from
- 16 this state and when he's done with law school because
- 17 it's been so difficult.
- 18 It's not -- you know, talking to
- 19 other social workers that are going through this or
- 20 deciding to get their licensing have just said,
- 21 "Nevermind. It's too expensive. It's too much. The
- 22 test is hard enough as it is," and that's been echoed.
- 23 And I agree with that. It is --
- 24 MS. SMART: But I'm going to ask you,
- 25 again, though --

- 1 MS. MARY JO BACA: Uh-huh.
- MS. SMART: -- what is the content -- and
- 3 I'm not trying to be difficult --
- MS. MARY JO BACA: It's an HBSE class.
- 5 MS. SMART: It's a what?
- 6 MS. MARY JO BACA: It's Human Behavior
- 7 and the Social Environment. It's a first year's
- 8 master's course. And so the professor is excellent.
- 9 I don't want to say anything against the professor.
- 10 She's been nothing but excellent. I think it's a
- 11 really good course for a first semester master
- 12 student. I really do. But for someone like myself
- 13 that has been practicing so long and has achieved two
- 14 master's degrees related to this field, it's
- 15 redundant. It's very redundant.
- MS. SMART: Well, now, and I agree with
- 17 you. I've been a social worker -- or in social work
- 18 since 1981 and I -- being out in the field for very
- 19 many years, I don't care if they had the best and a
- 20 thousand dollars course, it's just really misconstrued
- 21 what actually is culturally competent. You can't put
- 22 me and all my Mexican comrade and saying being
- 23 culturally competent means that you think we all eat
- 24 bean burritos, because that's not true.
- You know, my sisters and I grew up

- 1 in the same house and culturally competent as a social
- 2 worker, like Mr. Greaves said, is be aware why I do
- 3 what I do. If I'm beating my child or if I'm drinking
- 4 or -- what is going on with me and where I came from.
- 5 Not where my ancestors -- because every person is
- 6 different and, yes, I agree with that.
- 7 CHAIRMAN KNOX: Let me interject here for
- 8 a minute, if I may. I just want to do two things. I
- 9 want to put this into context and then ask you a
- 10 question. The history on this issue with regulations
- 11 is, number one, it's statutory and was part of the
- 12 original requirement of the legislature in order to
- 13 pass the Licensing Act in the first place.
- The intention and the whole point of
- 15 it originally was to simply ensure that people, and in
- 16 particular, coming into New Mexico, but people
- 17 functioning as social workers in New Mexico were aware
- 18 of the fact that New Mexico was a -- in the
- 19 legislative terminology, was a tricultural state.
- 20 That was the point and to have a little bit of
- 21 information about what that meant. This is not a
- 22 cultural competency requirement. This is not a
- 23 competency requirement for New Mexico cultures. It's
- 24 a requirement for some sort of a demonstration of
- 25 awareness of the nature in existence of the primary

- 1 cultures in New Mexico as a feature that makes this
- 2 state different from other multiply cultural states.
- From that standpoint, I guess I
- 4 would ask the witnesses is if they have any
- 5 suggestions on what would be more workable language to
- 6 ensure that folks, in fact, are aware of -- not
- 7 competent in -- but aware of the nature and extent of
- 8 the cultural uniqueness of New Mexico, please.
- 9 MS. MONTES DE OCA: Chairman Knox.
- 10 This is Lydia Montes de Oca.
- If the point is for -- when it was
- 12 made for the legislatures to say that social workers
- 13 know primary cultures of New Mexico, that is
- 14 wonderful. I think all of this wording now has kind
- 15 of veered away from that making it a barrier to a
- 16 colleague such as the young woman behind me that she
- 17 wants to come and practice in a wonderful state. We
- 18 love our state. And so there was a recommendation by
- 19 NASW and by, I believe --
- 20 Beth, you made the recommendation of
- 21 CEUs?
- MS. WALKER: Yes, absolutely.
- MS. MONTES DE OCA: -- CEUs and
- 24 associated with the NASW conference or online CEUs
- 25 would be a wonderful way for someone to be aware of

- 1 New Mexico cultures. Thank you.
- MS. WALKER: Beth Walker, Western New
- 3 Mexico.
- 4 One other issue that's arisen which
- 5 we also need to ask you-all to address is timing.
- 6 I've got three return phone messages right now from
- 7 folks who wanted to get their license in November
- 8 which makes it roll over by May, which means they have
- 9 to have this by May. The Board is not able to accept
- 10 a letter from our registrar that they have completed.
- 11 They have, in fact, completed the course successfully
- 12 but requires it to be posted on their transcript.
- The logistics are a nightmare. They
- 14 are just a nightmare for these students. And we're
- 15 already offering one full semester fall course, and
- 16 we've offered two half semester compress three-hour
- 17 college courses just to accommodate these folks.
- 18 These are folks who want to serve clients in New
- 19 Mexico, and it's too hard. Right now it's just too
- 20 hard for them. And we're trying to make it work. But
- 21 it's about killing my faculty, you know. "Oh, you
- 22 want me to start another one next week? Sure, why
- 23 not?" You know, so I want you to consider that one as
- 24 well.
- 25 But the continuing education piece,

- 1 I think -- and Dr. Garcia and I have been talking and
- 2 talking to Dr. Anderson from State, I think we're
- 3 prepared to step in, put something together for you,
- 4 you know, a proposal for you that might address
- 5 continuing ed units available at NASW, but also
- 6 online. We would spread, I think, we would agree to
- 7 spread appropriately the offerings so that no school
- 8 gets locked out, meaning itty bitty me, and no big
- 9 school offers everything. And we can make it work for
- 10 you-all. But it needs to be in conjunction with the
- 11 Board and with the incoming social workers, which was
- 12 me three years ago. So I think that's an important
- 13 piece for you to consider.
- 14 And Vadra probably gets phone calls
- 15 all the time, "What am I supposed to do? They're not
- 16 going to finish up something before the semester," you
- 17 know. So I would really like you to consider that as
- 18 well.
- And, again, I think it's so cool to
- 20 have the chance to talk to you-all. I think it's
- 21 wonderful.
- 22 CHAIRMAN KNOX: Okay. Bill first.
- MR. GREAVES: William Greaves.
- 24 My suggestion would be to do away
- 25 with the time frame and the course work that's

- 1 required and to just ask people to do continue
- 2 education, whether it be three units a year or six
- 3 units a year, but to continue their education.
- 4 Because I think that people who are professionals are
- 5 interested and would be interested and do continue
- 6 their education in the areas around them and trying to
- 7 understand the people around them. So I think that
- 8 that's just acknowledging that these folks are
- 9 professionals, and that they're trying to learn more
- 10 about the land that they live in and the people that
- 11 they work with.
- 12 So by continuing education units, I
- 13 think that you're acknowledging that that's the way
- 14 the people are doing it.
- MR. RINALDI: Chairman Knox, may I ask a
- 16 question?
- 17 CHAIRMAN KNOX: (Complies.)
- MR. RINALDI: In the CEU process, there
- 19 is a component for, you know, I guess, credits and a
- 20 requirement for credits in culture. We don't specify,
- 21 you know, that it has to be in New Mexico cultures,
- 22 okay, specifically. It's just to continue an ongoing.
- So my question to you is, if an
- 24 individual is coming -- if the intent is to expose
- 25 folks to New Mexico cultures and an individual who's

- 1 coming out of state without that -- I'm not saying
- 2 that they didn't get an education, you know, an
- 3 appropriate education, but without the exposure to New
- 4 Mexico culture -- certainly the triculture aspect, how
- 5 would you propose we ensure that they get that without
- 6 changing the CEU credits to, say, three hours or six
- 7 hours in New Mexico cultures?
- MR. GREAVES: William Greaves.
- g It's a good question to ask me. You
- 10 know, I think that that's something that you should
- 11 consider, as a Board, is how you can do that.
- 12 Currently, NASW is reviewing all CEUs. And I think
- 13 what you would do is create standards under which CEUs
- 14 under cultural awareness would be an issue.
- MR. RINALDI: Would you require the
- 16 students or the individual coming from out of state
- 17 that within the course of a year that they would have
- 18 to achieve three CEU credit hours or six CEU credit
- 19 hours?
- 20 MR. GREAVES: Just like any other social
- 21 worker that's practicing in the state, that you would
- 22 also need to have those hours and you would have to
- 23 have those to maintain licensure. So that somebody
- 24 coming into the state, when they're applying for
- 25 licensure, would also have to demonstrate within that

- 1 year or the two-year period that they have met that
- 2 standard of Continuing Education Units. I think
- 3 you're acknowledging that they're coming in with the
- 4 training to be culturally aware, but what you're
- 5 asking them to do is continue their professional
- 6 education. And that's what you're doing by asking for
- 7 CEUs.
- MR. RINALDI: Yeah. And under the CEU
- 9 component. But under the rules that are addressing
- 10 the cultural awareness of New Mexico cultures, we're
- 11 asking that those folks be aware, specifically, of New
- 12 Mexico cultures. So we want to be able to ensure that
- 13 piece. And so that was where -- I mean, I think
- 14 that's what we're looking at with this component.
- But anyways, I appreciate that.
- MR. GREAVES: I guess I'm wondering if
- 17 the standard is you want them to be aware before they
- 18 even start practicing because I think that's what the
- 19 timeline is all about. And I think that the concern
- 20 with this timeline is that -- what you're having is
- 21 people are saying that they don't want to come
- 22 practice here. And I've had people call up and
- 23 complain and say, you know, "I can't come to New
- 24 Mexico and practice because, number one, these
- 25 timelines aren't something" -- when they offer a

- 1 course in the fall and they offer a course in the
- 2 spring, and the course is already offered, you have
- 3 these timelines in place. The timelines aren't
- 4 manageable for someone. And then they can't practice
- 5 at all. I mean, they cant practice at all in the
- 6 state to come in when they have to meet that standard.
- 7 But I think if you have the standard
- 8 of asking these people who are coming into the state
- 9 to do CEUs as part of what everybody else does, then
- 10 you're saying, "It's okay for you to come practice in
- 11 the state, but we want you to learn about New Mexico
- 12 cultures as well."
- 13 CHAIRMAN KNOX: Okay. Dr. Garcia.
- MR. GARCIA: A thought has just occurred
- 15 to me. Certainly, I'd like to apologize to the
- 16 students. You know, our school's position, as you
- 17 well know -- you know, it's not our intent, although,
- 18 we'd love to have your money and time and all the
- 19 profits, you know, I think that -- I guess the
- 20 question that you-all have to answer is, how can you
- 21 make this requirement the least intrusive in the most
- 22 cost effective way for students who are moving into
- 23 New Mexico and yet accomplish your goal, exposure to
- 24 New Mexico cultures?
- And it would seem to me that if

- 1 they -- and I didn't know this until now -- if the
- 2 students, or I shouldn't say -- if the Licensed Social
- 3 Worker in other states such New Mexico, I'm assuming
- 4 they can't practice until they pass the cultural. Do
- 5 they get a provisional license?
- 6 MS. MARY JO BACA: Yeah, but you have
- 7 to -- no, I had to pass the cultural test. Yeah,
- 8 before, I had my provisional when I moved here. And
- 9 then I passed the cultural exam.
- 10 MR. GARCIA: The provisional is good for
- 11 one year. It would seem to me that -- there was a, in
- 12 your Web page, culturally approved or approved
- 13 workshops and classes, a mixture of all, because it
- 14 doesn't always have to be provided by the school as a
- 15 social work. Sociology departments at UNM, they have
- 16 excellent classes and workshops. And those that are
- 17 approved by this board and/or by those entities like
- 18 our school of social work that approve CEUs and list
- 19 it on your website and have the student select it and
- 20 the contact people and say, "Go to one of these
- 21 classes," or "this workshop is being offered," or
- 22 "NASW conference is coming out. Go and attend that,"
- 23 you know.
- 24 And I think then that would provide
- 25 choices. The more choices you give and opportunities

- 1 you give to people moving in, I think you accomplish
- 2 that as well. And we will all teach it from a
- 3 different perspective. I think that's the -- the more
- 4 choices you can. And you still meet your desired
- 5 outcome and that is exposure and understanding of the
- 6 New Mexico cultures.
- 7 MR. RINALDI: Mr. Chairman, may I ask our
- 8 advisor here, our attorney -- that's what we're in
- 9 dialogue, you know, with that group and that we're
- 10 going to be working on is establishing more the
- 11 procedural and what's acceptable and what's not
- 12 acceptable. And so I guess I'm wanting to find out,
- 13 is it practical to have discussion about that now or
- 14 should we just, you know, just wait until we have
- 15 our -- I mean, when we have our opened meeting? That
- 16 way there's those who want to be involved with the
- 17 dialogue around that.
- 18 MS. MAESTAS: Yes. Again, during the
- 19 open meeting, which will follow the rules hearing, we
- 20 will discuss the options of the different types of
- 21 courses that the Board has discussed and discuss the
- 22 different options that the Board has met and looked
- 23 into. This is just an opportunity for a public
- 24 comment because at the opened board meeting, there's
- 25 little to no opportunity for public comment.

- So, yes, that shall be reserved for
- 2 the public meeting.
- 3 MR. RINALDI: Okay. Thank you.
- 4 CHAIRMAN KNOX: Ms. Houck.
- 5 MS. HOUCK: Ann D. Houck.
- I'm a little confused. Didn't you
- 7 just say at the opened board meeting there's no
- 8 opportunity for public comments?
- 9 MS. MAESTAS: Generally, yes. The only
- 10 discussion on public comment at the opened meeting
- 11 will be if there's a motion and a second before a
- 12 vote. They will be opportunity for public comment
- 13 then.
- 14 But in opened forum for individuals to testify, that's
- 15 now at the rule hearing, is the only opportunity.
- MS. HOUCK: Okay.
- 17 MS. MAESTAS: It's more of a
- 18 technicality.
- 19 MS. BALDWIN: I think the question being
- 20 raised is -- I what I'm hearing in this room is that
- 21 people want a discussion. And we're wondering when a
- 22 discussion is going to take place.
- MS. MAESTAS: At the public meeting.
- 24 This is not the property time.
- MS. BALDWIN: No, I think that the

- 1 public -- the people attending this meeting are
- 2 wanting to have a discussion with the Board and are
- 3 asking -- and I think Gino is asking, is it during the
- 4 Board meeting, would there be an opportunity for a
- 5 discussion?
- 6 MS. MAESTAS: Yes, there will be an
- 7 opportunity for discussion.
- 8 MS. BALDWIN: But is it a discussion with
- 9 the people who attend the meeting or is it just a
- 10 discussion among Board Members?
- MS. MAESTAS: It's mostly a discussion
- 12 among Board Members.
- MR. GARCIA: Only if a motion is made and
- 14 seconded and you will then have it for public
- 15 discussion.
- MS. MAESTAS: Correct.
- MS. BALDWIN: So there could be a motion
- 18 made to discuss the matter with those attending the --
- 19 with the public attending the board meeting or --
- MS. MAESTAS: No, hypothetically --
- MS. BALDWIN: -- there could only be a
- 22 discussion if a motion was made --
- MS. MAESTAS: To approve a rule.
- MS. BALDWIN: -- or a rule or to take
- 25 action of some kind?

- MS. MAESTAS: Correct. 1 Then there could be a MS. BALDWIN: 2 discussion between the people attending the meeting 3 and the Board Members? MS. MAESTAS: 5 Correct. MS. BALDWIN: Okay. Thank you. MS. HOUCK: So if I can digress and ask a question about that. Since one of my concerns is that 8 I've not been aware of any opportunity to provide 9 input to the Board during their decision-making 10 So what's the best way to facilitate that in 11 the future? So when the Board is considering making 12 these kinds of changes, there's a way for us, the 13 professionals who practice under these rules, to 14 provide significant input. And input that's going to 15 hopefully effect the kinds of decisions that they 16 17 make? MS. BALDWIN: Can I respond to that? 18 MS. MAESTAS: Sure. 19
- MS. BALDWIN: I think I can respond to it
- 21 as a Board Member.
- I beleive that the rule-hearing
- 23 process is designed for the Board to propose a rule
- 24 change and then for the public to come in and responds
- 25 to the proposed rule change and for then the Board to

- 1 go into a meeting and have a discussion about the
- 2 proposed rule change now that we've heard from the
- 3 public or from members of the profession.
- 4 I'm wondering if there is an
- 5 assumption that because we've proposed the rule
- 6 change, it doesn't matter what anybody who comes into
- 7 this room today says to us, "It's a done deal. We're
- 8 going to do this."
- 9 MS. HOUCK: Well, that's certainly my
- 10 assumption.
- MS. BALDWIN: And I can understand why
- 12 people coming into a meeting would have that
- 13 assumption. But, actually, the process is designed
- 14 for us to propose the rule change and then hear from
- 15 the public and members of the profession and then
- 16 consider whether or not to actually implement the
- 17 change. So the purpose of the process that I've just
- 18 described is actually for us to get feedback before we
- 19 actually adopt the rule change.
- 20 And the whole -- the intent would be
- 21 that if you come here -- if the public and members of
- 22 the profession come here today and say to us, "This is
- 23 not a good idea and here's why," and there's reason
- 24 and sensibilities in those comments, it would prompt
- 25 us to then go back and slow down or even stop or even

- 1 change what we're proposing to do. I think the intent
- 2 is for us to get feedback before a final decision is
- 3 made.
- And I think we, as a Board -- I
- 5 think I can tell you that we as a Board do not operate
- 6 from an attitude of "This is what we're going to do."
- 7 You know, "Let them come in and say what they're going
- 8 to say and then we're going to do it." I think that
- 9 we, as a Board, are actually a thinking Board and a
- 10 working Board and that we will go back and take these
- 11 responses into consideration. It doesn't mean we will
- 12 do what everyone wants, necessarily, but I do think
- 13 that there's going to be a lot of dialogue and a lot
- 14 of thinking among all of us about whether or not this
- is the solution to the problem we were trying to solve
- 16 and whether or not we need to change what we're doing.
- MR. RINALDI: May I add? Hopefully -- I
- 18 guess, I want to apologize. I think you may have
- 19 mistook what I meant when I said that I know the
- 20 reasoning behind this, so there was no need to go any
- 21 further into discussion. Just for me it was. Now I
- 22 know why, and I didn't need to present that to
- 23 everybody. And I think that's what the attorney was
- 24 telling me. I don't need to tell you why we did this.
- 25 What was the thoughts, what was the discussions, what

- 1 was the input that we had received from the public
- 2 over the course of several years on this. It was, I
- 3 needed to listen to what you had to say.
- 4 MS. MAESTAS: Yes. We just want to
- 5 reiterate this. The purpose of the rule hearing
- 6 portion is to hear from the public. At the Board
- 7 meeting, you will hear from the Board. But the
- 8 purpose of this rule hearing, this initial hearing, is
- 9 just for the public to testify. And that's why I'm
- 10 only allowing my Board Members to ask questions
- 11 because this is your forum. This is your option to
- 12 express yourself.
- MR. RINALDI: And I agree with the young
- 14 lady in the back. It has been frustrating to not get
- 15 public input when we have our board meetings. We go
- 16 to all over the state. We make a tremendous amount of
- 17 effort. We go to the South, the North, everywhere, so
- 18 that we can get input from the public and nobody
- 19 shows.
- MS. BALDWIN: Nobody comes.
- 21 MR. RINALDI: And we publicize our
- 22 meetings to let people know that we're going to do
- 23 this. And then sometimes -- but we're still being
- 24 pushed by the need to having to make decisions. And
- 25 when we make decisions, I'm glad we're getting input.

- 1 This has been very helpful.
- MS. HOUCK: And Mr. Chairman, Member
- 3 Rinaldi, I appreciate that. I, however -- and I will
- 4 acknowledge, this is my shortcoming. I don't know how
- 5 to get information about when your meeting is up. You
- 6 know, I'm not somebody that's going to sit and check
- 7 your website on a regular basis to see if there's a
- 8 meeting that has come up on the website so that I can
- 9 decide on whether or not I can go. I don't get any
- 10 e-mails. I mean, you guys have got my e-mail. I
- 11 don't get any notice electronically that there's going
- 12 to -- that this meeting is going to be held here at
- 13 such and such a time.
- I appreciate since it's my
- 15 pocketbook that's supporting the work that you guys
- 16 do, the prohibitive cost of postage and that sort of
- 17 thing, so mailing out a meeting notice every time
- 18 there is one probably isn't going to work. But I
- 19 don't know when they're going to happen. So it's not
- 20 a question, I think, for many of us of not wanting to
- 21 be there and provide input. You know, again, I'll
- 22 tell you, we're social workers. We love providing
- 23 input.
- MS. MAESTAS: If I may interrupt you.
- 25 I'm sorry. This is a recorded proceeding. Can we get

- back onto our formality?
- MS. HOUCK: And, again --
- MS. MAESTAS: I'm sorry. My apologies.
- 4 MS. HOUCK: I'm sorry, Attorney Maestas,
- 5 but, again, these are the kinds of things that we want
- 6 to be able to have in exchange with.
- 7 MS. MAESTAS: Appropriate for a public
- 8 board meeting.
- 9 MS. HOUCK: But then you're telling me
- 10 that the public board meeting -- it's the Board who's
- 11 talking. And unless somebody moves that we can have
- 12 this -- you know, I mean, I don't know. Again, I'm a
- 13 social worker. How is it possible to just sit down
- 14 with you guys and say, "Hey," you know, "here we are.
- 15 We're the working public. We're out there in the
- 16 field. This is what we see. We want to come to you."
- 17 So maybe what I'm saying is -- what this has certainly
- 18 said to me is, can we ask that maybe something like
- 19 that could be instituted? You know, where there is an
- 20 opportunity for informal input by, you know,
- 21 practicing social workers. But, again, I've
- 22 digressed, and I know.
- 23 CHAIRMAN KNOX: A short answer to your
- 24 question is yes. And board meetings are the place to
- 25 do it.

- 1 MS. BALDWIN: Because -- well, let's
- 2 clarify that. Because you can come to a board meeting
- 3 and say, "I'm here because I would like to address the
- 4 Board on a topic." You can choose it. We don't have
- 5 to be discussing it. You can come -- you can ask for
- 6 a time at the Board meeting to talk to the Board about
- 7 something.
- 8 MS. HOUCK: Okay. So if I know that
- 9 there's a board meeting --
- MS. BALDWIN: Yes.
- MS. HOUCK: -- and I know that there are
- 12 a bunch of us that want to come and sit down and
- 13 dialogue with you about a particular issue, then we
- 14 can do that then?
- MS. BALDWIN: Yes. The best thing would
- 16 be in advance to get put on the agenda.
- MS. HOUCK: Okay. Cool. We'll do that.
- 18 CHAIRMAN KNOX: And the simplest way to
- 19 do that would simply be to call the Board Office and
- 20 ask when the next board meeting is.
- MS. HOUCK: Okay. But now...
- MS. MAESTAS: Comments on Application for
- 23 Licensure.
- 24 MS. HOUCK: Yes. So regarding this, and
- 25 I appreciate about your explanation of where the

- 1 legislation came from and how it, you know, how we
- 2 came sort of to this place about the tricultures and
- 3 the, you know, the concern of the legislature that,
- 4 you know, those of us are coming in particularly from
- 5 another area of the country to practice have an
- 6 awareness of these cultures.
- Now, you know, my personal opinion
- 8 about that aside, it seems to me that it wouldn't be
- 9 that difficult to just -- I mean, given what the
- 10 universities have said, NASW can put something on its
- 11 website so that there's some kind, you know, of a
- 12 three-hour credit if you do this and get that, that
- 13 within a certain period of time when beginning your
- 14 practice, you know, that you accomplish this. If we
- 15 have things on the NASW website, if I were to move
- 16 into the state tomorrow, I could do it. I could start
- 17 working that course.
- Now, cost is a big issue because I
- 19 know when I moved here and I did that exam, there was
- 20 no cost associated with it other than what it cost me
- 21 to, you know, to get my license. So we are asking
- 22 people to put a little more, you know, to put out more
- 23 money for being able to practice in this state. And I
- 24 think that is an issue that has to be considered when
- 25 you do this.

- But Mr. Rinaldi, I also want to
- 2 comment on your -- on the continuing education units
- 3 having so many hours be within cultural competence.
- 4 Now, I suspect that that's got something to do with
- 5 this New Mexico cultural awareness. And if it
- 6 doesn't, I'm going to say, again, it's redundant
- 7 because within the Code of Conduct that's a part of
- 8 your rules, it's very clear that social workers -- and
- 9 you're proposing the word "Shall," and I certainly
- 10 have no objection to that. So you're proposing that
- 11 social workers shall be culturally competent. You
- 12 know, we should be able to determine which CEUs we
- 13 need to have in order to have a really skillful
- 14 professional practice.
- 15 And I think that's where -- if I'm
- 16 working with a Native American client and I feel that
- 17 I need to know more about that person's culture, I'm
- 18 going to get what I need for my continuing education
- 19 units. But I think by saying, "You have to have so
- 20 many hours in this or so many hours in this," you're
- 21 opening it up to mandating what social workers take in
- 22 their continuing education. And I just flat out do
- 23 not think that's appropriate and do oppose that.
- MR. RINALDI: Thank you.
- 25 CHAIRMAN KNOX: Thank you. Any further

- 1 comments on this particular proposed regulation?
- MS. MONTES DE OCA: Lydia Montes de Oca.
- Just to support my colleague and her
- 4 frustration a little bit is that just it's -- in
- 5 September when a few of us came to talk about this
- 6 particular issue that got raised for many of us, I was
- 7 really glad to know that the Board heard that, and I
- 8 felt like they had heard that, especially when I saw
- 9 this change. I would just like to mention that also
- 10 from that meeting, Chairman Montoya, at the time,
- 11 suggested an ad-hoc committee and get together.
- 12 "Those who were here, leave your name," you know,
- 13 "e-mail," etcetera. And I think that had we gotten
- 14 together in October, talked about this as a school
- 15 social worker having e-mil addresses of other school
- 16 social workers, perhaps we could have decimated
- 17 information and gotten some feedback. And our
- 18 colleagues would have felt like they had a little bit
- 19 of buy into this process.
- 20 And so if we maybe would have done
- 21 that, I would have liked to have seen the Board
- 22 actually follow through with the ad-hoc committee and
- 23 we would have been able to do that. Because now, like
- 24 Dean Garcia made the comment, "Okay. So if we have
- 25 these rule changes, how are we going to now implement

- 1 that? At what point? And who's going to be doing
- 2 this?" Whereas perhaps the committee may have already
- 3 put that into a motion of sorts so that new social
- 4 workers would have an idea and support. And for Vadra
- 5 who answers the phone and says -- you know, just
- 6 information she gets. She would have already had a
- 7 good idea of what the social work community was
- 8 feeling. So that's it. Thank you.
- 9 MR. RINALDI: Mr. Chairman, I have a
- 10 question.
- Now, are you saying that --
- MS. MONTES DE OCA: To me or to Vadra?
- MR. RINALDI: To yourself.
- MS. MONTES DE OCA: Okay.
- MR. RINALDI: If we had the meeting, you
- 16 would have been able to provide input to the rules or
- 17 to the process or to both?
- MS. MONTES DE OCA: To both. That was my
- 19 understanding.
- 20 Was that your understanding,
- 21 Alfredo, at the ad-hoc committee that we would have
- 22 been able to have conversation that --
- MR. RINALDI: Just for -- and then a
- 24 question to Vadra. When we had that meeting, we had
- 25 to move in order to put the rules hearing on. So we

- 1 had a specific amount of time available to announce it
- 2 and then time before we had the meeting. So we were
- 3 under a timeline. So I don't think the intent was to
- 4 dialogue about what was going to be proposed in the
- 5 opened forum. I mean, it was to dialogue on the
- 6 second part of what you had said which was putting
- 7 together. And I agree with you, too. Unfortunately,
- 8 we don't get paid. We volunteer to do this. And at
- 9 times, you know, we get overwhelmed just like anyone
- 10 else. And as much as we want to put something like
- 11 that together rapidly, we didn't. But it's still
- 12 going to happen.
- MS. MONTES DE OCA: Okay. It was then my
- 14 misunderstanding.
- MR. RINALDI: But I just wanted to make
- 16 sure that I was clear.
- 17 CHAIRMAN KNOX: Dr. Garcia.
- 18 MR. GARCIA: This is probably one of the
- 19 very few times that I want to give full authority to
- 20 the Board, okay? And this is the suggested changes
- 21 that I would make to this section. And, again, I
- 22 agree with the spirit and intent of this change. But
- 23 I also, I think, in going back to that discussion, I
- 24 certainly don't want to take up a lot of air space
- 25 here. If the intent is to also consider CEU credit,

- 1 like workshop seminars and so on and so forth, not
- 2 just university courses so that we don't impose a
- 3 financial burden on these students, then it seems to
- 4 me that verification -- the wording should read
- 5 something such as, "Verification the applicant has
- 6 completed a board approved course or courses, workshop
- 7 or workshops or seminars in New Mexico cultures,"
- 8 period. And leave it at that.
- 9 And then at that point, the task
- 10 group can approve CEUs and then have other things on
- 11 the web and so on and so forth. And if you want to
- 12 decide, for example, and that's so you can implement
- 13 and make by policy, administrative policy, whether you
- 14 want the workshops of the equivalent of six CEU
- 15 credits or ten CEU credits. That's up to you. But
- 16 those are the procedures that you would adopt as a
- 17 board. And I think that would give you the latitude
- 18 to recognize that because school to social work are
- 19 not the only ones who have the authority or the
- 20 expertise on New Mexico cultures. There's plenty of
- 21 disciplines out there that do a great job.
- MR. RINALDI: I appreciate it.
- CHAIRMAN KNOX: Ms. Baca.
- MS. MARY JO BACA: I'm not going to say a
- 25 whole lot. I just ask that you expedite this because

- 1 I would like my independent license this year. And
- 2 this is, besides the test, the last thing I need to
- 3 complete. And it's a headache and I'm ready to be
- 4 done with it. Thank you.
- 5 MR. RINALDI: That's why after that
- 6 meeting, we move forward so we can put this on. We
- 7 knew we had to do it rapidly. Thank you.
- 8 CHAIRMAN KNOX: Okay. Any other comments
- 9 on this proposed rule?
- MR. FRIETZE: I'd like to comment.
- 11 Again, I support the rule change. I
- 12 think that there are some recommendations that have
- 13 been made that are very valid. But I want to add, I
- 14 traveled from Las Cruces to be here. And my schedule
- 15 may not be as flexible as other people's schedule
- 16 would be. And I think that if you're going to set a
- 17 rule that says ten minutes per person, you need to
- 18 follow that rule. That's something that I expect. I
- 19 think that that's something that everybody should play
- 20 by. We set the rules, let's play by them.
- 21 CHAIRMAN KNOX: I hear you.
- 22 Any comments? Okay. Moving on.
- 23 Does anyone have any comments on proposed amendment to
- 24 Part 6, Licensure by Credential?
- MS. MAESTAS: For a note of

- 1 clarification, Mr. Chair --
- 2 CHAIRMAN KNOX: It's a repetition of the
- 3 same language --
- 4 MS. MAESTAS: Correct.
- 5 CHAIRMAN KNOX: -- in this previous part
- 6 including that same language of the requirement that's
- 7 specified for Licensure by Credential. I think that
- 8 the next one is going to be the same thing.
- 9 MS. BACA: No, Part 7 is different.
- 10 CHAIRMAN KNOX: It would be...
- MS. MAESTAS: And, again, just to keep
- 12 the record as clean as possible, we're on Part 7,
- 13 "Provisional License."
- 14 CHAIRMAN KNOX: Right. Okay.
- MS. MAESTAS: Mr. Chair, this may be an
- 16 appropriate time to take a quick five-minute break and
- 17 we regather and move on.
- 18 CHAIRMAN KNOX: Does anybody have any
- 19 objections to that?
- 20 ALL MEMBERS: No.
- 21 (Recess was taken from 11:25 a.m. to 11:34 a.m.)
- 22 CHAIRMAN KNOX: The meeting is now called
- 23 to order. Meeting is back in session and we -- I'm
- 24 asking now for comments on the proposed rule change
- 25 for part -- what is it, Part 7, 16.63.7.8 A, which is

- 1 simply a language change dropping the words
- 2 three-credit hour course -- or "three credit hours."
- 3 So that the language tracks with the issue we were
- 4 just discussing. Does anybody want to make any
- 5 comments on that? Yes, ma'am.
- 6 MS. HOUCK: Ann D. Houck.
- 7 Mr. Chairman, I'm just wondering if
- 8 you're leaving the word "course," if that will be
- 9 confusing given that we're talking about sort of
- 10 seminars, workshops, whatever. If there's some way --
- 11 and if you don't think it's going to be confusing, no
- 12 problem. But I just --
- 13 CHAIRMAN KNOX: That's a good point. And
- 14 thank you for that.
- Any other comments on that? Any
- 16 questions from the Board of any of the witnesses on
- 17 the comment we just got? Okay.
- 18 16.63.7.9, extends the length of the
- 19 provisional license from six months to 12. Anybody
- 20 want to comment on that?
- 21 Part B of that is the same language
- 22 change.
- MS. BACA: Chairman.
- 24 CHAIRMAN KNOX: Oh, I'm sorry.
- MS. BACA: Ann D. Houck just wanted to

- 1 say she likes it.
- 2 CHAIRMAN KNOX: Say what?
- MS. HOUCK: I really like this extension
- 4 of the provisional license. I think it's a good move.
- 5 CHAIRMAN KNOX: All right. We did
- 6 something right.
- 7 (LAUGHTER.)
- 8 CHAIRMAN KNOX: Okay. That's Part 7.
- Any comments on that part? Okay.
- We're at proposed amendments for
- 11 Part 8 regarding Fees, 16.63.8.17.
- MS. BACA: The only thing is we're taking
- 13 out the word "annual" and that's because we don't have
- 14 an annual renewal anymore. That's the only thing
- 15 that's changing in there.
- 16 CHAIRMAN KNOX: Okay. Any comments on
- 17 that? Okay.
- Part 9, 16.63.9.8 D. Again, a
- 19 language change dropping the word "three-credit
- 20 hours."
- 21 And 16.63.9.10, "Renewal of
- 22 License." It's a language change to accommodate the
- 23 going from an annual renewal to a biennial.
- MS. BACA: Yes.
- 25 CHAIRMAN KNOX: And semi is -- well,

- 1 we're going from one year to two year renewal period.
- 2 Any comment on that? Okay.
- Part 10, 16.63.10.8 D. It's that
- 4 same three-credit hour language change. Any comment
- 5 on that?
- And 16.63.10.10 is the same language
- 7 change related to going from a one year to a two-year
- 8 renewal period. Any comment on that? Okay.
- 9 Part 11 is the same thing, again.
- 10 Any comment on that?
- 11 Part 12, 16.63.12.9, "Continuing
- 12 Education Credit." Requiring that six of the 30 hours
- in a biannual period, renewal period, must be in the
- 14 subject area of cultural awareness. And that all
- 15 continuing education hours must be earned during the
- 16 current two-year renewal period which runs from July 1
- 17 through June 30th.
- Any comment on any of that?
- MS. HOUCK: Mr. Chair.
- 20 CHAIRMAN KNOX: Yes.
- MS. HOUCK: Mr. Chairman, thank you.
- I've spoken on what I think about
- 23 the board intruding in our practice, but I also wanted
- 24 to mention that should this requirement remain,
- 25 currently any continuing education courses that social

- 1 workers take must be approved in some fashion either
- 2 by NASW or, you know, by an NASW worker, approving
- 3 those things now in order to receive continuing
- 4 education. And I would submit that if you're going to
- 5 require that three hours every year in essence or six
- 6 hours every two years be in the area of cultural
- 7 awareness, it's certainly -- I don't know how you
- 8 would determine that. I certainly don't see workshop
- 9 information coming across my desk that says, you know,
- 10 that indicates that that particular workshop addresses
- 11 cultural awareness nor does, you know, whether it's
- 12 entirely about that or a piece of it.
- And I do think, you know, I do think
- 14 Dr. Garcia had a good point. There are many other
- 15 organizations that provide courses in cultural
- 16 awareness that we'd never think about going to the
- 17 association of social work boards and getting approved
- 18 for continuing education. So I, you know, I find
- 19 logistically should this remain that that would be a
- 20 very difficult piece to monitor.
- 21 CHAIRMAN KNOX: Bill.
- MR. GREAVES: William Greaves.
- I guess my concern with this piece
- 24 would be if NASW is monitoring this. What would be
- 25 their criteria for issuing CEUs, because I don't think

- 1 there's any guidelines given at this point. So I
- 2 would be concerned about who is interpreting it and
- 3 how they're interpreting it with no guideline
- 4 issuance.
- 5 CHAIRMAN KNOX: Any other comments on
- 6 this proposal? Any other comments from the Board or
- 7 the witnesses? Okay.
- 8 16.63.12.10, "Continuing Education
- 9 Participation/Formal Social Work Education," changing
- 10 the hourly requirement from 15 to 30 in order to track
- 11 with going to the biennial renewal. Are there any
- 12 comments on that?
- 13 16.63.12.12, adding the language
- 14 "two year" to the continuing education credit
- 15 carryover indicating that all continuing education
- 16 hours must be renewed -- a current two-year period
- 17 rather than what had previously been the one-year
- 18 period. Any comment on that?
- 19 16.63.12.13, "Documentation of
- 20 Participation," language change enabling that language
- 21 to track with a change from a one year to a two-year
- 22 renewal period. And in Section A, same thing.
- 23 Language change to accommodate going to a two-year
- 24 renewal period. Any comment on that?
- 25 16.63.12.14, "Continuing Education

- 1 Professional Discretion." Again, language change for
- 2 tracking with a two-year renewal cycle. Any comment
- 3 on that? Okay.
- 4 Part 16, "Code of Ethics." This is
- 5 a change that includes changing the word "should" to
- 6 "shall" throughout. And rather than go through each
- 7 one of those one at a time, I would request that if
- 8 there are comments to be made about that change from
- 9 "should" to "shall" in any of the provisions to deal
- 10 with that first. Yes.
- 11 MS. HOUCK: Again, Ann D. Houck,
- 12 Mr. Chairman.
- Just a comment on the "Cultural
- 14 Competent" Section E. Again, my reading in changing
- 15 the "should" to "shall" eliminates the need for
- 16 mandating three hours -- or six hours of cultural
- 17 competence per renewal year in CEUs. I mean, this
- 18 pretty much mandates that that's what a social worker
- is going to do and how they accomplish that, I think,
- 20 should be up to the social worker. Thanks.
- 21 CHAIRMAN KNOX: Okay. Any other comments
- 22 on that? Any questions from the Board? Okay.
- I guess going to line 1996, under 4.
- 24 Changing the -- some of the language and the
- 25 requirement for "social workers who believe that a

- 1 colleague acted unethically shall take action through
- 2 appropriate formal channels established by employers,
- 3 agencies, licensing and regulatory bodies, and other
- 4 professional organizations."
- 5 Any comments on that?
- 6 MS. HOUCK: Ann D. Houck, again.
- 7 Could someone explain why you
- 8 obstruct NASW? I believe they still have their
- 9 committee on inquiry.
- 10 CHAIRMAN KNOX: It wouldn't be
- 11 appropriate to answer that question now, would it?
- MS. MAESTAS: I think you can answer,
- 13 Chair.
- 14 CHAIRMAN KNOX: Would somebody from the
- 15 subcommittee want to respond to that?
- MR. MONTOYA: Mr. Chairman, actually, the
- 17 NASW was struck out because that's included along with
- 18 other professional organizations in the language that
- 19 suggest all other professional organizations.
- 20 CHAIRMAN KNOX: So it just didn't want to
- 21 single out any specific organization. Okay.
- 22 Any other comments on that provision
- 23 change? Any questions from the Board? Okay.
- 24 That brings us to exhibits now that
- 25 are correspondence.

- 1 MS. MAESTAS: Mr. Chair, we're at that
- 2 point where we have to enter the exhibit -- we have to
- 3 enter the attendance sheet as an exhibit. We're at
- 4 that point.
- 5 CHAIRMAN KNOX: Okay. We don't do
- 6 anything with these comments?
- 7 MS. MAESTAS: They've already been
- 8 admitted as exhibits.
- 9 CHAIRMAN KNOX: They've already been
- 10 admitted. Okay. So then Exhibits 1 through 18 are
- 11 hereby admitted into the record.
- Ms. Baca, are there any other
- 13 exhibits to enter into the record?
- MS. BACA: I would like to add the
- 15 attendance sheet, which would be Exhibit Number 19.
- 16 CHAIRMAN KNOX: Okay. Number 19 shall be
- 17 admitted into the record. Okay. Has everyone present
- 18 signed the attendance sheet? Okay.
- 19 (Exhibit Number 19 admitted into the record.)
- 20 CHAIRMAN KNOX: Board Members, do you
- 21 have any questions on admitting the attendance sheet?
- 22 Okay. It's in the record.
- The comments submitted and
- 24 discussion heard during the rule hearing will be
- 25 considered and discussed by the Board during the Open

- 1 Meeting following the rule hearing. The Board will
- 2 vote on the proposed rules during the meeting.
- 3 Members of the audience are invited to stay.
- 4 Any rules adopted by the Board will
- 5 be filed at State Records and Archives in accordance
- 6 with the State Rules Act and New Mexico Register
- 7 publication deadlines. The adopted rules will become
- 8 effective 30 days after the filing date.
- 9 Any rules not adopted may be
- 10 postponed for future discussion at a definite time in
- 11 the future or may be postponed indefinitely.
- 12 I want to thank all the Board
- 13 Members and everybody here for your participation
- 14 today. I'm real gratified to see this many people
- 15 turned out today for this hearing as they did. The
- last one we did, as we recall, I read my little script
- 17 into an empty room. It was dismayed. But then we
- 18 started hearing from people. And this rule hearing is
- 19 a result of that.
- 20 The regular meeting of the Board is
- 21 going to be in -- yeah, I need to set a time.
- MS. BACA: Lunch is just now being called
- 23 in. So it'll be a few minutes before it gets here.
- 24 CHAIRMAN KNOX: Okay. The regular board
- 25 meeting then is going to begin immediately following