



Most Rev. Frank J. Dewane, *Bishop* Rev. Msgr. Stephen McNamara, *Vicar General* Dr. Volodymyr Smeryk, *Chancellor* Philomena Pereira, *CEO*

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A MESSAGE FROM THE CEO

A wise man once said, make friends with change, it's the only thing we can count on.

Early in the year, Catholic Charites started to focus on improving program designs, enhancing opportunities with grants, shifting to improved efficiencies, utilizing

technology, building relationships, and refining service delivery. As COVID-19 came barreling in with a vengeance, Catholic Charities was prepared to take on the challenge of the impact of the Pandemic by prioritizing the needs in our community. We mobilized to provide food, created mental health counseling using technology and paid rent/mortgage/utility bills to keep people, who lost jobs, in their homes. Life as we knew it was altered for many who came to us for help. Catholic Charities answered the plea!

At Catholic Charities Diocese of Venice, we created a "culture of caring." We provided the team with laptops so they could work remotely, supplied tents so staff and volunteers had shade while distributing bags of food on sizzling summer days, provided protective gear to keep everyone safe from the virus and encouraged self-care. My unwavering staff continue to provide compassionate care to all the individuals we serve.

Without a doubt, we could not serve those in need alone. We relied on our donors and volunteers to dig deep to help the tens of thousands whom we served and continue to serve. I pray you find hope and take solace in the impact you have made. Thank you for joining us in this work.

Together we are changing lives... and your support makes all the difference.

Gratefully,

Thelomesa Servera

Philomena Pereira, Chief Executive Officer

Demographics

65% WOMEN



55%
HISPANIC/LATINO



36%
UNDER THE AGE OF 18





FISCAL YEAR 2020 BY THE NUMBERS



157,229Pantry and Food Services
Provided to Indviduals



\$714,532Dollars of Direct
Assistance Provided



4,478Behavioral Health
Services Provided



3,208Services for Victims of Human Trafficking



707Families, Children, and Individuals Housed



57,573COVID Related Pantry and Food Services
Provided to Individuals
(COVID details on page 7-8)



3,981Education Services for Children and Adults



1,514Families Accessed
Supplemental Nutrition
Benefits



7,448Services to Seniors



21
Families Resettled
61
Individuals Resettled

HOUSING SITES

CASA SAN JUAN BOSCO PHASE I & II

396 People Housed

ST. JOHN PAUL II PHASE I & II 74 People Housed

OUR MOTHER'S HOUSE 72 People Housed

FAMILY HAVEN 67 People Housed

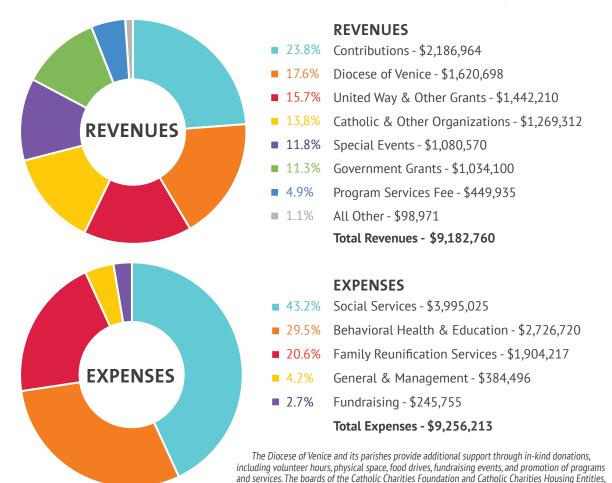
MARIAN MANOR 55 People Housed

ST. DOMINIC 20 People Housed

ST. MONICA 15 People Housed

CASA SAN JOSE 8 People Housed

ANNUAL REPORT FOR YEAR ENDED JUNE 30, 2020



Diocese of Venice, Inc. are related entities and have separate financial reports from the one presented above.

The people behind the numbers.

"Our family was on the verge of homelessness until Catholic Charities stepped in and saved us. Their housing support has given my family a second chance in life and a home to call our own."

- Charline, Transitional Housing

"Our daughter was nervous about going to school, tears and all. Our experience at St. Martha's Early Learning Center changed our life tremendously. Now she loves school, was well prepared for kindergarten and has above average test scores."

– Kenneyetta, St. Martha's Early Learning Center

"Catholic Charities Counseling was Godsent! They helped my family open up, see things differently and gave us hope. We are so thankful for the support provided. We would not have made it without you."

- Suzanne, Family Counseling

"The Catholic Charities Empowerment Program helped me with my bills and taught me fiscal responsibility. I am now saving money and can pay my own bills. It was a true blessing for my daughter and me."

- Natalie, Empowerment Program

"The Anti-Human Trafficking Program saved my life. For the first time I feel like people believe in me. I was given a safe place to live and through counseling, learned how to love and value myself again. Thanks Catholic Charities for changing my life forever."

- Madeline, Anti-Human Trafficking Program

"The after-school and summer camp programs have helped my daughter succeed in school, be more confident in class and have new experiences. I am truly grateful for this program, which has made both our lives better."

- Yadira, Positive Youth Development Program





YEAR OF CHANGE

As we look towards the future, Catholic Charities continues to strengthen efforts, build partnerships, expand current services, and develop new programs to better serve our neighbors. Moving into 2021, we have identified programs and services vital to our community and are expanding our reach in those areas.

Behavioral Health and Tele-Mental Health has expanded into 13 Collier County Schools, providing behavioral health services to children. Additionally, we are looking to establish the same partnership with Lee County Schools and Catholic Schools. Behavioral Health has become a ten-county program providing care in our entire service area.

Anti-Human Trafficking has also become a ten-county program, currently assisting victims of sex or labor trafficking. This year we were awarded a new \$500,000 grant, allowing us to expand housing options to trafficking victims to help them recover and rebuild their lives in a safe location.

Rapid Re-Housing and Homeless Prevention is our new arena. Catholic Charities was recently awarded \$890,000 by Lee County Human and Veteran Services to provide homeless intervention services for families or persons at risk in all of Lee County. We look forward to this new chapter and are replicating this effort across all ten of our counties.

Catholic Charities has embraced change since the beginning of COVID-19 (details on page 7-8) and we are excited about the future. We look forward to growing our services and programs to fight poverty, strengthen families and build communities.

Like the Good Samaritan, Catholic Charities provides care to anyone in need. We care for others not because they are Catholic, but because we are!

COVID-19 RESPONSE











SOUTHWEST FLORIDA WAS HIT HARD BY COVID-19. To address emerging needs, Catholic Charities focused operations on increased food distribution at our food pantries, mobilized mental health staff to provide tele-mental health across all ten-counties and increased financial assistance to ensure families did not fall into homelessness.

The next page details Catholic Charities' COVID related efforts from the onset in March through the end of June (end of Fiscal Year 2020). However, the Pandemic is not over. The effects and impact continue to cast tremendous uncertainty over our community. Catholic Charities remains resolved and committed to being here, thanks to the generous support received from county partners, foundations, donors, and volunteers who not only maintained their support during this time, but also increased their assistance to ensure lives are saved.



Here is a snapshot of how we served our communities during the Pandemic. March 24 - June 30, 2020



FOOD DISTRIBUTION

1,357,349
Pounds of food distributed

57,573
Related Pantry
Services Provided
to Individuals



CALLS FOR HELP

3,820 Total hotline calls

2,538
Rent, food and utilities calls



TELE-MENTAL HEALTH

Supporting children and adults with counseling via phone and video conference

> 386 Telephone therapy

376 Video therapy



FINANCIAL ASSISTANCE

Rent, utilities and other essential needs for families and individuals

486 Households

1,509 Individuals

Dear Brothers and Sisters in Christ,

It is my prayer that you and your loved ones are safe and in good health. This Annual Report of Catholic Charities Diocese of Venice, Inc. presents a story of challenges with a response of love and faith. The Report illustrates works of compassion and service carried out by Catholic Charities in Southwest Florida in the face of the Pandemic.

The vast accomplishments over the past year are inspiring. Focused aid and support were provided to seniors when they needed it most in facing COVID-19. Families whose members lost jobs were provided financial assistance to retain housing and to feed loved ones. Those in isolation, fear and despair were offered hope and quidance through tele-mental health

efforts. Human beings exploited, and even sold, were rescued from traffickers, housed and fed.

Yes, many reasons exist to be proud of the accomplishments of Catholic Charities this past year. But I also know that there is much to be done for those still in need. The Gospel calls us all to go out and make a difference. Please continue to be a part of the difference that Catholic Charities of the Diocese of Venice makes for so many.

Sincerely yours in Christ,

+ Frank J. Dewane, Bishop of the Diocese of Venice in Florida

"We all have the duty to do good."
-Pope Franci















CATHOLIC CHARITIES DIOCESE OF VENICE, INC.

1000 Pinebrook Road, Venice, FL 34285 941-488-5581

WWW.CATHOLICCHARITIESDOV.ORG



Service Locations

Arcadia Bradenton Immokalee Palmetto Venice Boca Grande Clewiston Naples Port Charlotte Wauchula Bonita Springs Fort Myers North Port Sarasota

Programs and Services

Adult Education Affordable Housing After-School Programs Anti-Human Trafficking Assistance & Housing Case Management Services Clothing Distribution Counseling Services Disaster Response & Recovery Early Learning Centers Career Development & **Empowerment English Classes**

Farm Worker Housing Financial Assistance Food Assistance and Pantry Supplemental Assistance Progam (SNAP) HIV/AIDS Housing

HIV/AIDS Support Services

Home Buyer Education Class Homeless Prevention Housing Counseling & Foreclosure Prevention Housing for Homeless Families **Immigration Services** Infant/Toddler Supplies Rapid-Rehousing Residential Program for Mothers & Children Refugee Resettlement Services Senior Housing Senior Services Shower Program & Clothing Exchange Soup Kitchen

Summer Youth Program

Youth Mentoring Program

Transitional Housing

Veterans Housing



Hardee

DeSoto

harlotte

Lee

Highlands

Glades

Hendry

Collier

Manatee



Catholic Charities Affiliated Agencies

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Catholic Charities Housing. Diocese of Venice, Inc. *

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*Catholic Charities Housing. Diocese of Venice, Inc.

*Catholic Charities Housing Sarasota, Inc.

*Casa San Juan Bosco, I & II Inc.

*Marian Manor, Inc.

*St. John Paul II Housing, Inc.



CATHOLIC CHARITIES Diocese of Venice, Inc.

1000 Pinebrook Road Venice, FL 34285