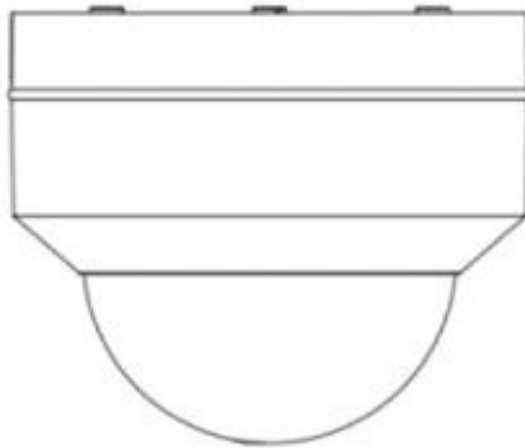


PTZ DOME CAMERA

QUICK OPERATION GUIDE



Power supply: DC 12V/2A

Note: Due to the continuous updating of the product and software, there may be a discrepancy between the operating guide and the APP interface. All the instructions are subject to the actual operation interface.

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1. Introduction

We'd like to thank you for buying JideTech PTZ IP Camera. You will soon find that you love everything that this fantastic security camera offered. In this user guide, we'll cover everything you want to know about the camera, including how to download the **HiSee** app, how to connect your home network in different ways, how to control it and more. With this manual, you will find that it is very easy to us.

1.1 What's the PTZ Camera?

The PTZ Camera offers users a number of functions that help to make it an ideal solution to those. Looking for added security and peace of mind in both home and office settings.

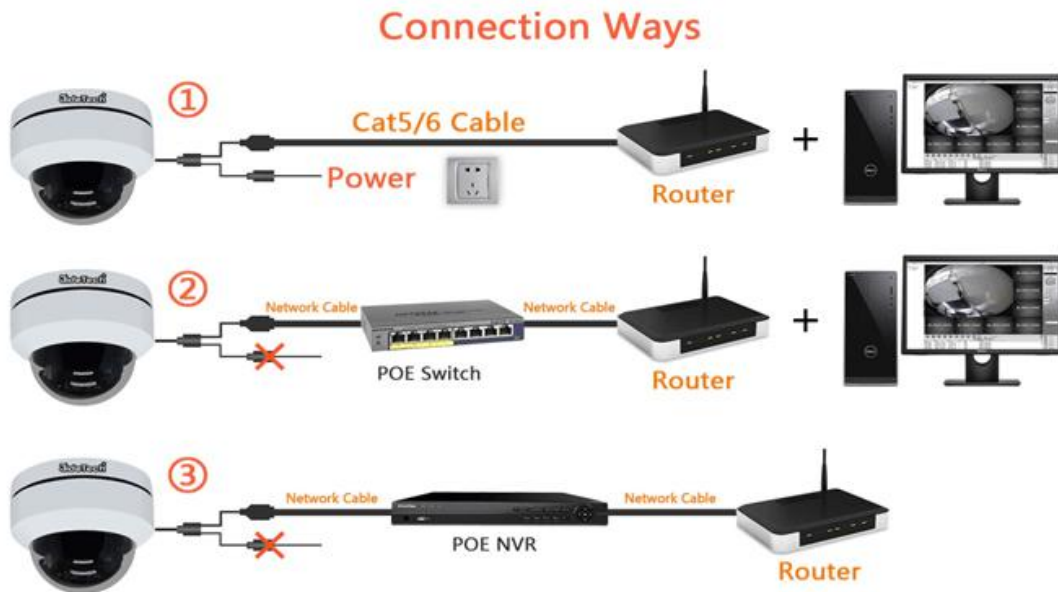
- 2.5" Metal Pan-Tilt-Zoom IP Camera
- View angle Pan Range: Pan Range: 0°~355°, Pan Speed: 30°/s, Tilt Range: 0°~90°, Tilt Speed: 45°/s
- 2.8-12mm 3X/4X motorized zoom, IR night vision 30 meters
- Video Resolution 2MP/5MP
- Supports iOS device, Android device and Computer
- Remote monitoring and controlling from anywhere with Wi-Fi/3G/4G network
- Power Over Ethernet (802.3af POE) camera
- Email alerts/Snapshots as well as mobile and web apps (Safari, Firefox, IE Supported)
- Compatible with 3rd party software : iSpy, Milestone, Digi fort and Blue Iris to watch video(This does not mean our camera would work with all the 3rd party software, if you are using a software not listed here and you are having a problem, please contact customer service).
- Support Onvif protocol GB/T28281,work with Hikvision, DaHua ,XM, Amcrest NVR and QNAP Storage etc.



2. Quick Connection and Installation

2.1 PTZ camera Connection

3 Ways to Connect camera into network.



Note: POE Camera requests the POE Switch power output at least 25.5W

2.2 PTZ camera Installation



3. Download Software

a) Download zip files from <http://www.jidetech.com> or Mini CD in your Computer.

PRODUCTS

- VGA Switch / Splitte >
- Beauty >
- HDMI Switch/Splitter >
- Security Camera >**

Home - PRODUCTS - Security Camera


Security Camera

H.264
1080P






1/2.9" SONY Sensor
2.0 Megapixel Resolution 1080P (1920*1080) 30fps,
H.264 Video Compression

P1

- 2.5" Metal Pan-Tilt-Zoom IP Camera. View angle Pan Range:Pan Range: 0°~355°, Pan Speed: 120°/s, Tilt Range: 0°~90°, Tilt Speed: 45°/s. Presets: 128, Remote Pan/Tilt Functionality with 3x Optical Zoom, IR night vision 30meters.
- Premium HD 1080p Video Resolution 1920(H)×1080(V) at 30 Frames Per Second. 2.8-8mm 3X Motorized Zoom Lens. H.264 Video Compression.
- Stay in Touch with Intelligent Motion Alerts, Email Alerts/Snapshots as well as Mobile and Web Apps (Safari, Firefox, IE Supported. Compatible with 3rd Party Software : iSpy, Milestone, Digi fort and Blue Iris to Watch Video. Support Onvif protocol GB/T28281,work with Hikvision ,Dahua ,XM. Built-in Surge and Lightning Protection Devices.



To buy

CONTACT US

- +86 (0) 13544012806
- cindyhe@gentlen168.com
- Amazon store
- Jidetech INT
- Jidetech INT
- @JideTech_INT @Gentlen_1

Product Description **File download** FAQ

file name	operation
JideTech 3X Zoom PTZ Camera Software	 Downloads

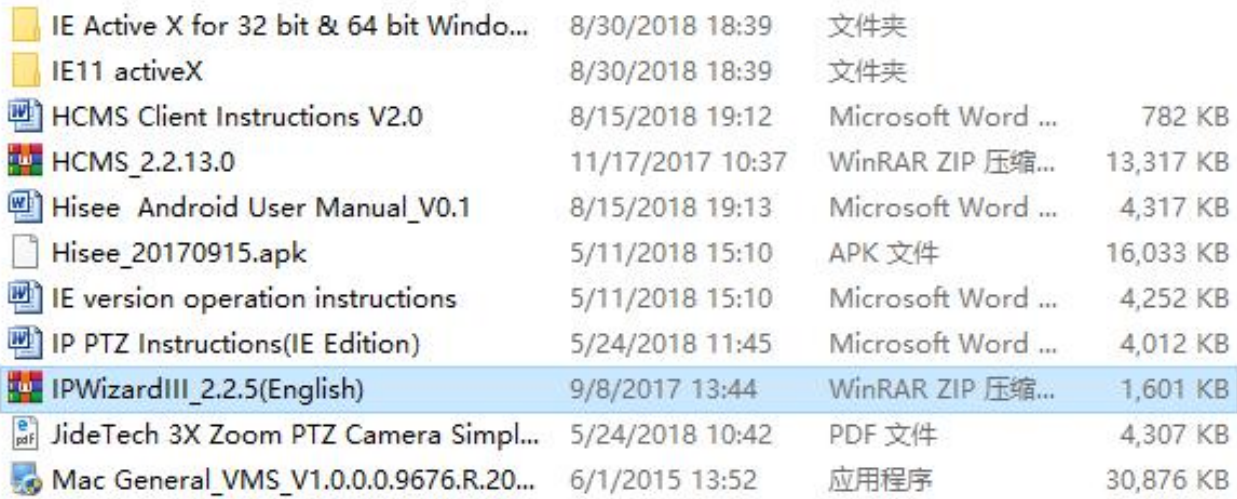
b) Unzip the software and installed HCMS on your computer.

名称	修改日期	类型	大小
√ 光盘中当前包含的文件 (9)			
IPWizardIII_2.2.5(English)	2017/9/8 13:44	WinRAR ZIP 压缩	1,601 KB
General_VMS_V1.0.0.0.9676.R.201505	2015/6/1 13:52	应用程序	30,876 KB
HCMS Client Instructions V2.0	2016/8/19 14:08	DOC 文档	780 KB
HCMS_2.2.15.5	2018/5/24 14:12	应用程序	10,714 KB
Hisee Android User Manual_V0.1	2018/5/11 15:10	DOCX 文档	3,796 KB
Hisee_20170915.apk	2018/5/11 15:10	ldmnq.apk	16,033 KB
IE version operation instructions	2018/5/11 15:10	DOC 文档	4,252 KB
IP PTZ Instructions(IE Edition)	2018/5/24 11:45	DOC 文档	4,012 KB
IPC_AX_2.4.14.5	2018/5/24 15:42	应用程序	2,637 KB

4. View Video by IE Browser and Setting

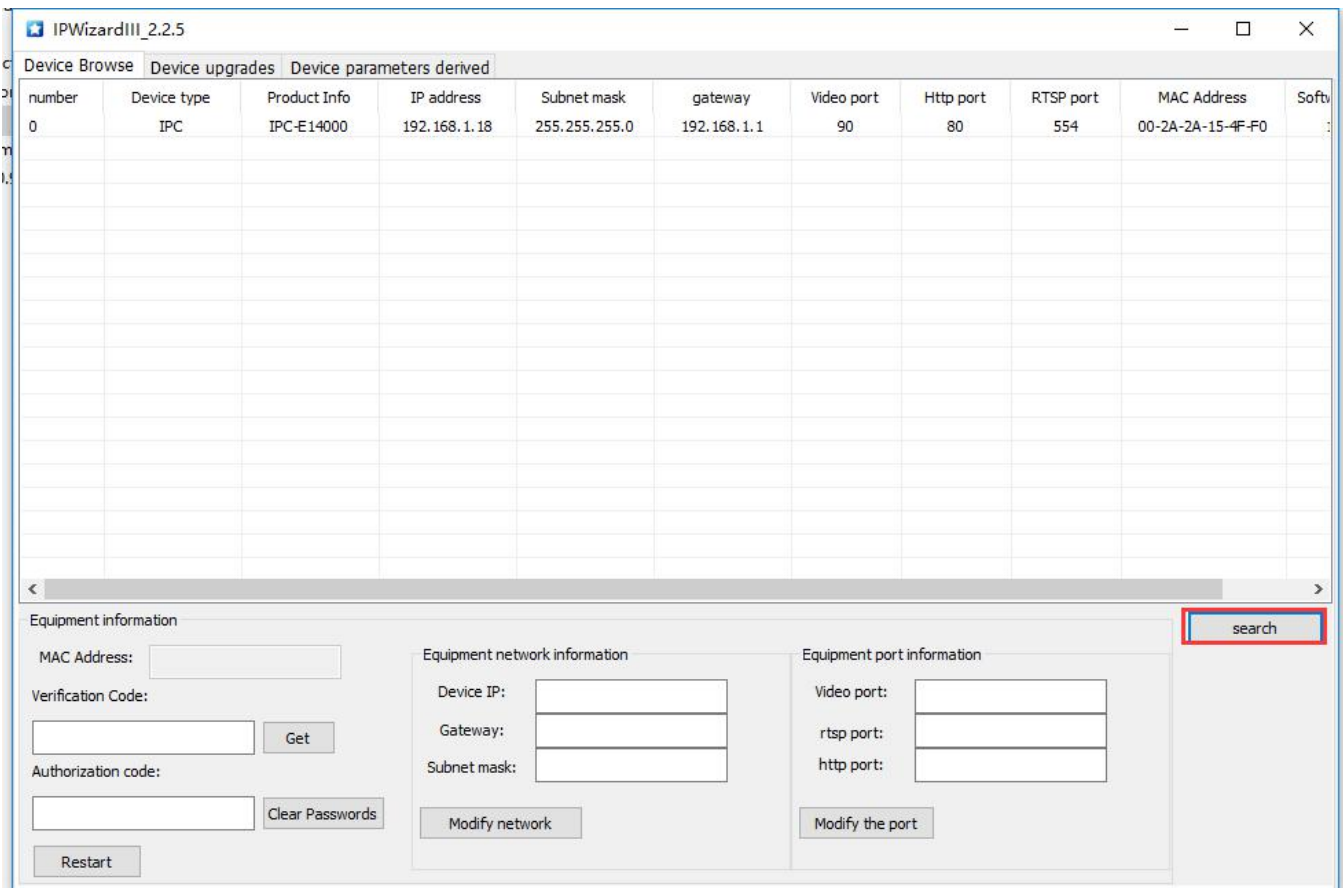
4.1 Login with IE browser

a) Open the software named “ IPWizardIII”(called search tool)

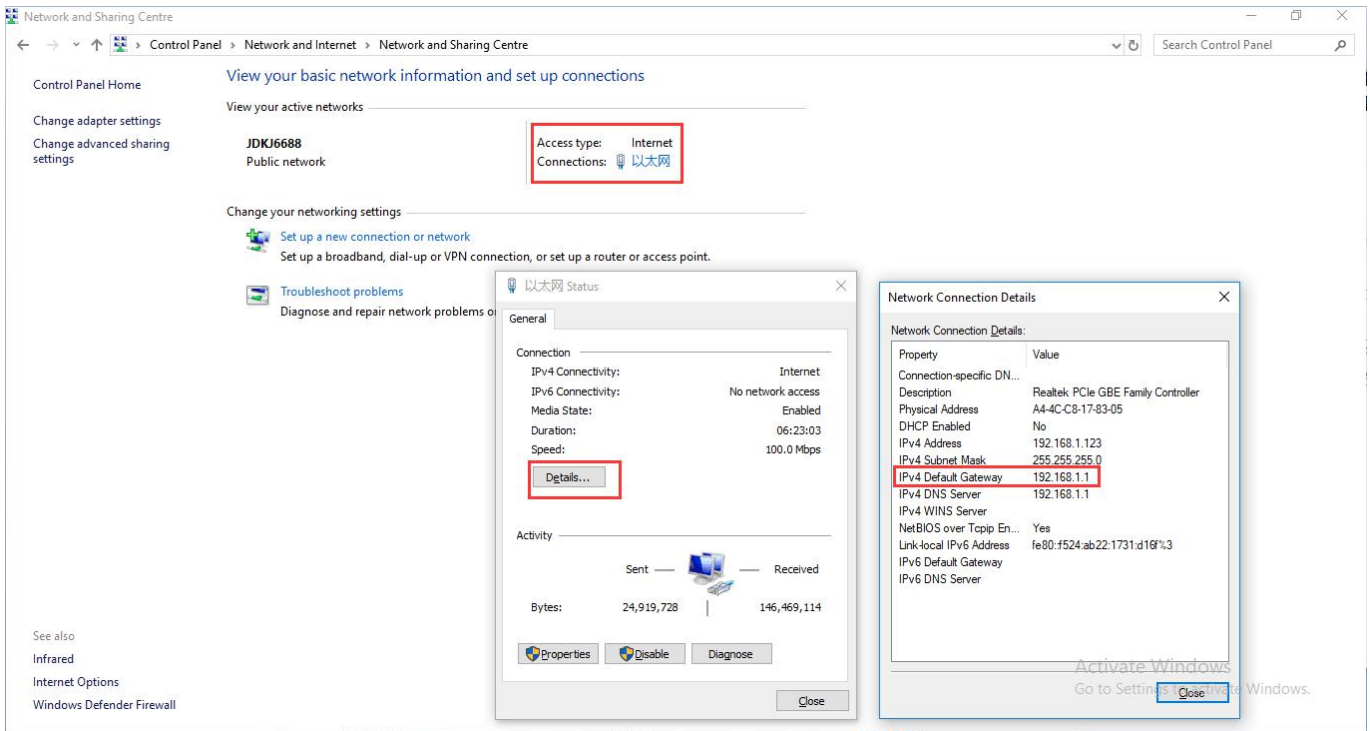


File Name	Date Modified	Type	Size
IE Active X for 32 bit & 64 bit Windo...	8/30/2018 18:39	文件夹	
IE11 activeX	8/30/2018 18:39	文件夹	
HCMS Client Instructions V2.0	8/15/2018 19:12	Microsoft Word ...	782 KB
HCMS_2.2.13.0	11/17/2017 10:37	WinRAR ZIP 压缩...	13,317 KB
Hisee Android User Manual_V0.1	8/15/2018 19:13	Microsoft Word ...	4,317 KB
Hisee_20170915.apk	5/11/2018 15:10	APK 文件	16,033 KB
IE version operation instructions	5/11/2018 15:10	Microsoft Word ...	4,252 KB
IP PTZ Instructions(IE Edition)	5/24/2018 11:45	Microsoft Word ...	4,012 KB
IPWizardIII_2.2.5(English)	9/8/2017 13:44	WinRAR ZIP 压缩...	1,601 KB
JideTech 3X Zoom PTZ Camera Simpl...	5/24/2018 10:42	PDF 文件	4,307 KB
Mac General_VMS_V1.0.0.0.9676.R.20...	6/1/2015 13:52	应用程序	30,876 KB

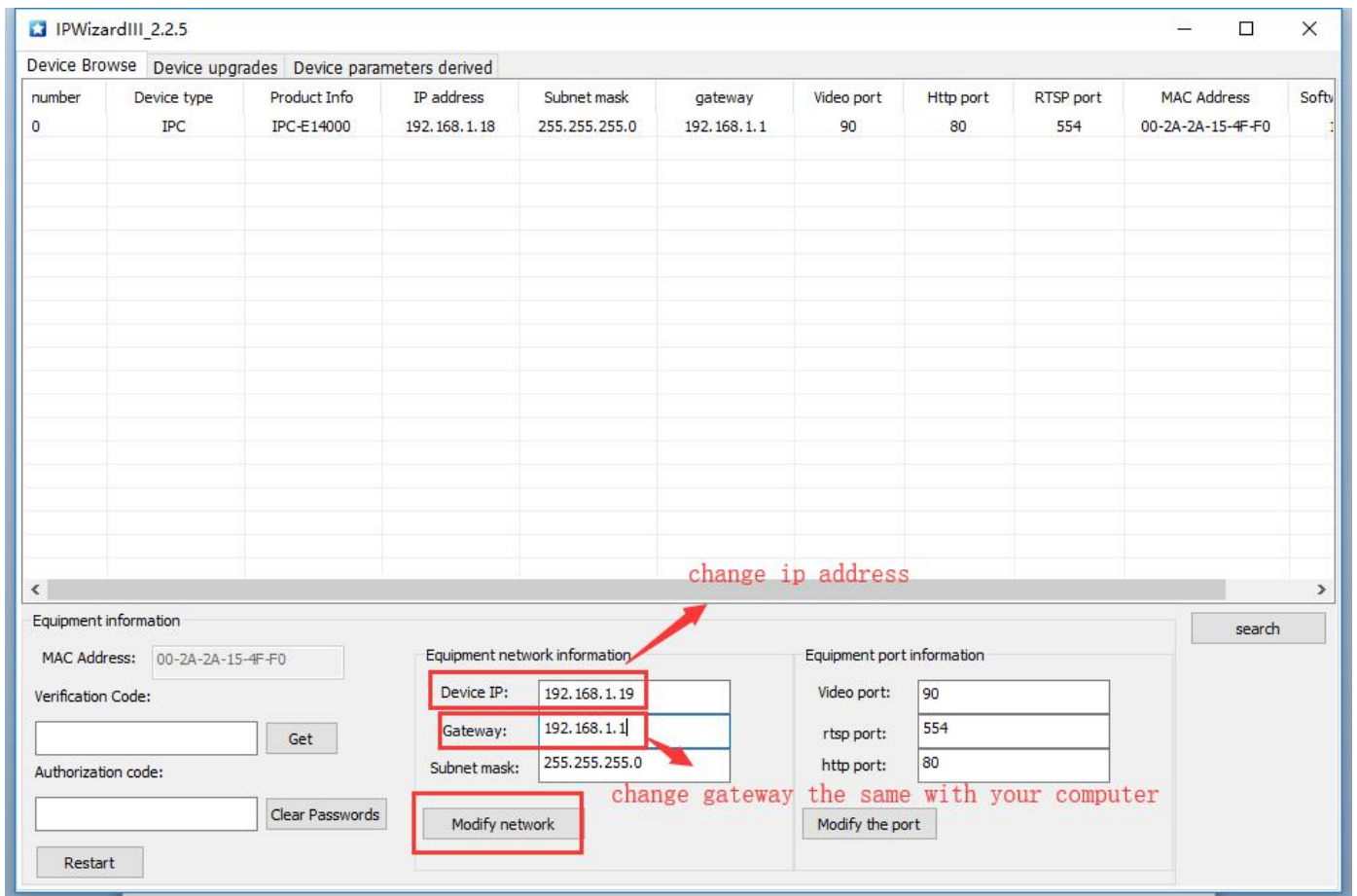
b) Use the Search tool to find camera in your network



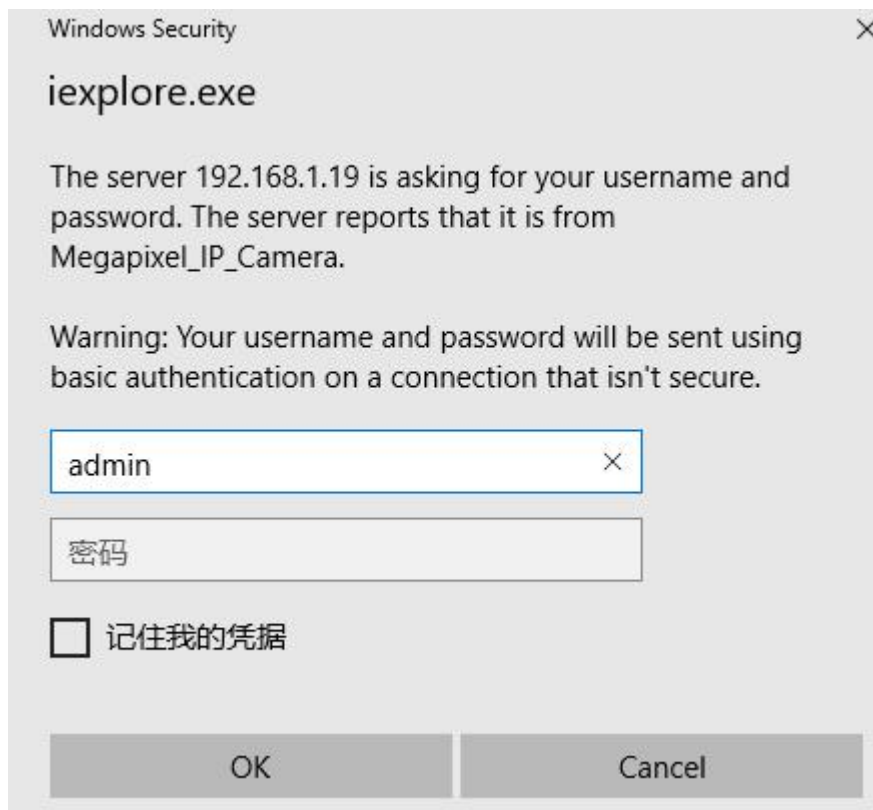
REMARK: Please check if your router’s gateway is the same with default ip camera’s. if not, you should modify camera ip address to match your router’s gateway before you back to watch video. (if your IP address is the same with router’s gateway, then please go to step d)



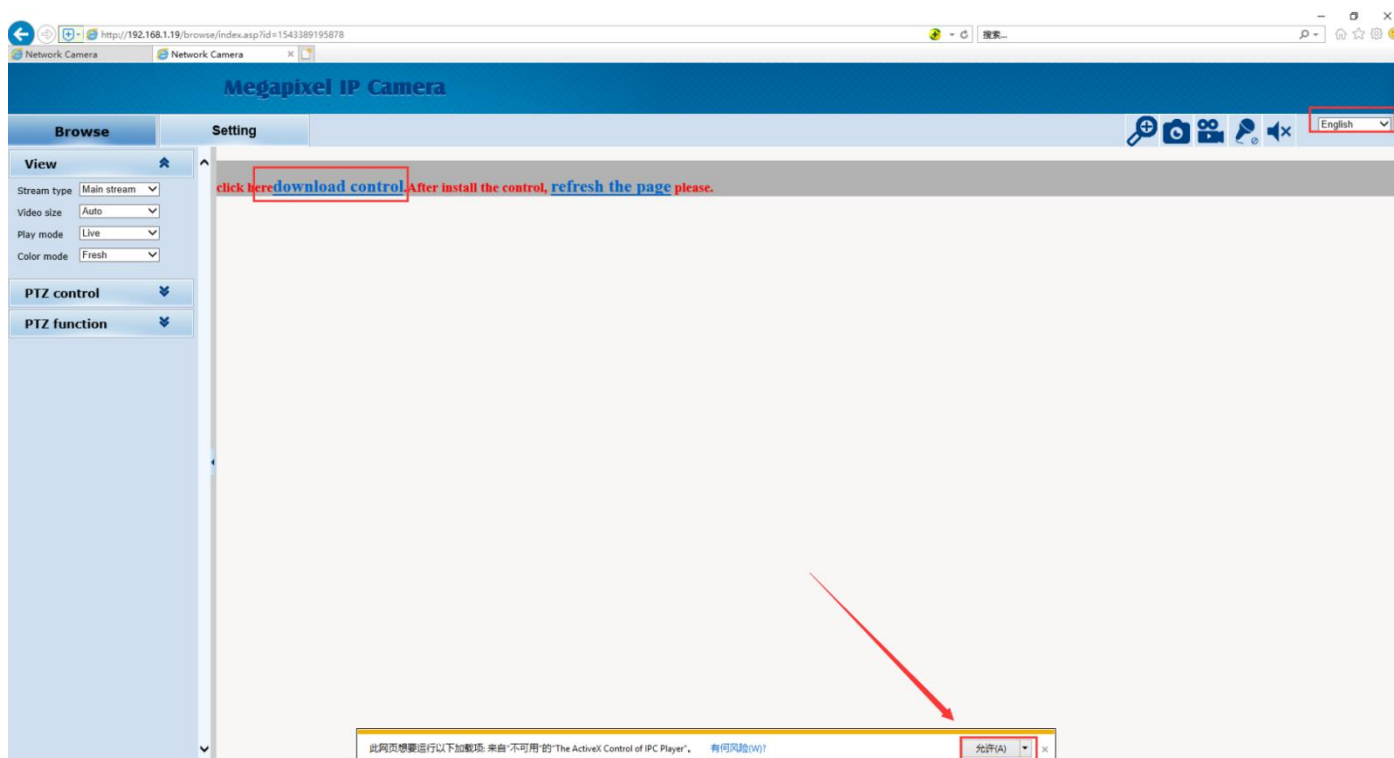
c) Modify IP address: Modify the IP address and gateway, then click Modify Network to save new IP address, After that, click “ search” to get the new IP address

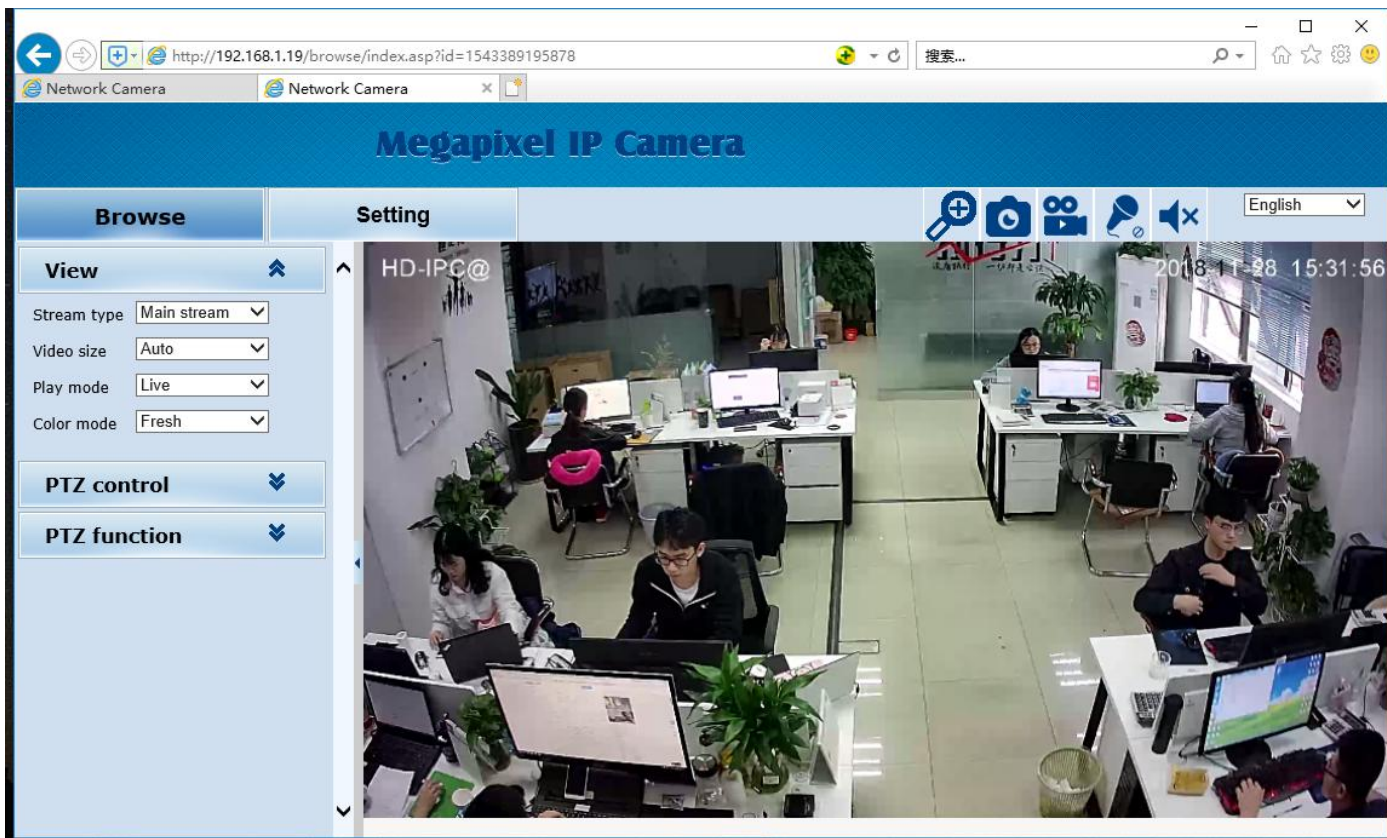


d) Put your IP address in IE browser, and enter user name and password. Default user name: admin, password: admin

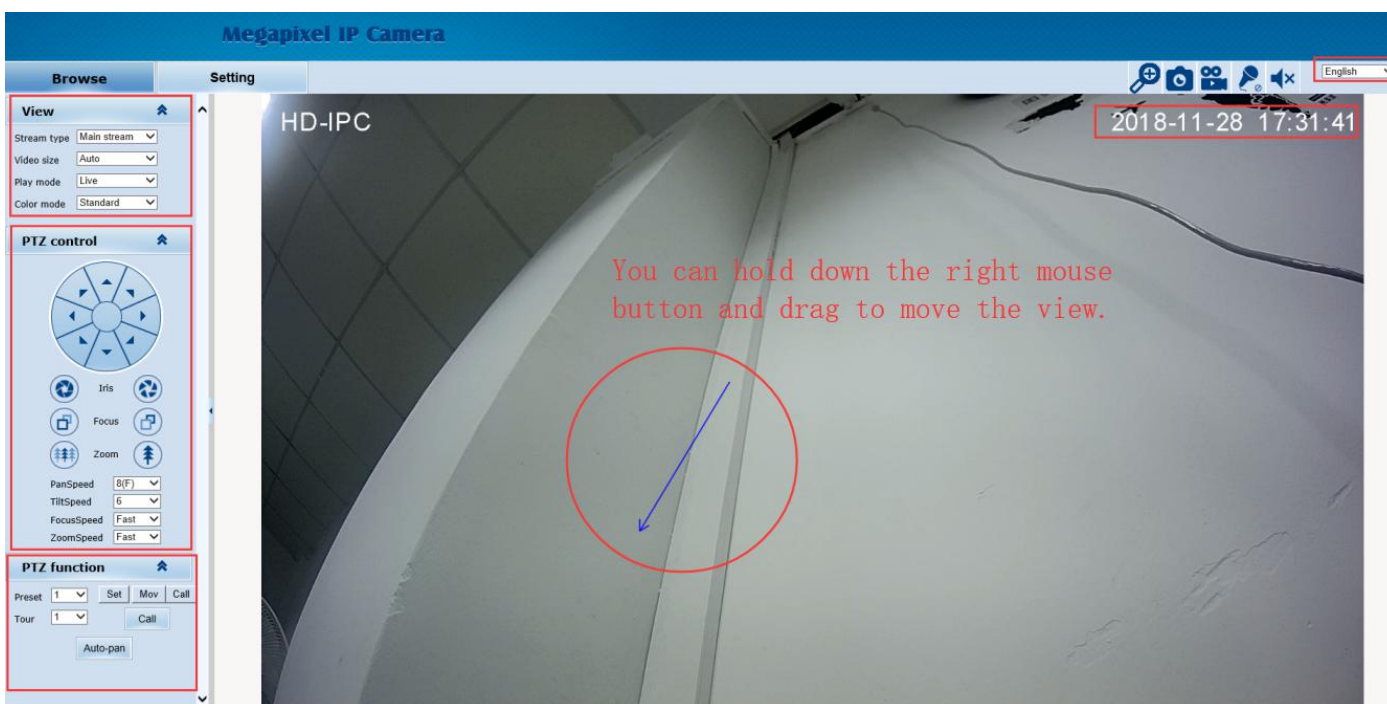


e) The 1st time you accept camera, please download and install the ActiveX, then refresh the page to allow the ActiveX run on your computer. You also can change Language Upper right corner. (Remark: IE browser is supporting version lower than 11, it is not support Microsoft Edge)





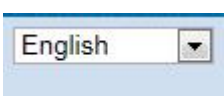
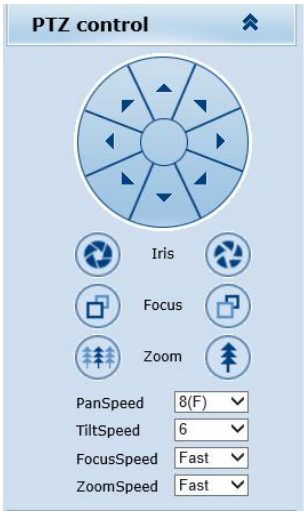
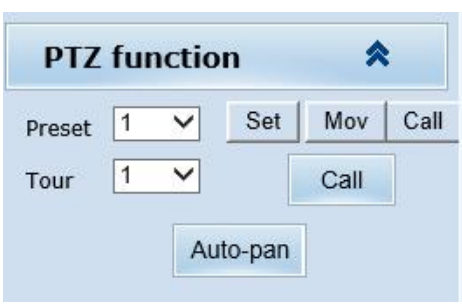


4.2 Function Introduce



Video preview function introduction

Stream type adjust	Stream type <input type="text" value="Main stream"/>	<ol style="list-style-type: none"> 1. Main stream viewing 2. Sub stream viewing
Video size	Video size <input type="text" value="Auto"/>	<ol style="list-style-type: none"> 1. Video size regulate 2. 1X, 1/2x, 1/4x, Auto / Full

Play mode		<ol style="list-style-type: none"> 1. Live 2. Smooth
Color mode		<ol style="list-style-type: none"> 1. Fresh 2. Standard 3. Cold
Video preview browser language selection		Currently only Chinese and English are supported.
PTZ control		<ol style="list-style-type: none"> 1. Iris 2. Focus 3. Zoom 4. Pan Speed 5. Tilt Speed 6. Focus Speed 7. Zoom Speed
PTZ function		Set preset

4.3 Setting

4.3.1 Setting→System

a) **System:** about camera's basic information regarding version, Network Settings, Alarm Settings, NTP Settings, Video Settings, MJPEG Video Settings.

Browse	Setting			
System	System	Time	Advanced	
Network	Basic information			
Camera	Version:	V1.04.10-171202	Time zone:	GMT+08:00
Video&Audio	Product info:	IPC-E14000 series	SerialNum:	071D3E184CFD
PTZ Function	Network settings			
Alarm	MAC address:	00-2A-2A-15-4F-F0	IP address:	192.168.1.19
Record	Default gateway:	192.168.1.1	Subnet mask:	255.255.255.0
Manage Users	Alarm settings			
Log	Alarm server 1 IP:	0.0.0.0	Alarm server 2 IP:	0.0.0.0
	Alarm server 3 IP:	0.0.0.0		
	NTP settings			
	NTP server :	192.168.1.100		
	video settings			
	<input type="checkbox"/> Public video parameters:			
	Brightness:	128	Contrast:	128
	Saturation:	128	Sharpness:	128
	<input type="checkbox"/> Main stream parameters:			
	Resolution:	1920x1080	Frame rate:	25
	Bit rate:	VBR(upper limit: 128Kbps)	I/P rate:	30
	Encode type:	H.264+		
	<input type="checkbox"/> Sub stream parameters:			
	Resolution:	640x480	Frame rate:	15
	Bit rate:	VBR(upper limit: 1024Kbps)	I/P rate:	30
	Encode type:	H.264+		
	MJPEG video settings			
	Resolution:	1280x720	Frame rate:	1

b) Time: setup your time zone; enable/off NTP, Sync Time.

Browse	Setting			
System	System	Time	Advanced	
Network	Time zone			
Camera	Time zone:	(GMT+08:00) Beijing, Chongqing, Hong Kong, Urumqi, Irkutsk, Ulaar ▾		
Video&Audio	Daylight saving time:	<input type="radio"/> On	<input checked="" type="radio"/> Off	
PTZ Function			Save	Cancel
Alarm	NTP			
Record	<input checked="" type="radio"/> On	<input type="radio"/> Off		
Manage Users	NTP server :	192.168.1.100		
Log	Sync time:	23 : 59 : 00		
	Sync interval(hours):	24 ▾		
			Save	Cancel
	Sync now			
	Device time:	2018-11-28 19:37:15		
	Local PC time:	2018-11-28 19:38:13		
			NTP	PC

C) Advanced: firmware upgrade, Factory setting and Reboot.

Firmware upgrade: if there is some upgrade software, should browse the file from computer and “submit”

The screenshot shows a web interface with a left sidebar containing menu items: Browse, System, Network, Camera, Video&Audio, PTZ Function, Alarm, Record, Manage Users, and Log. The main area is titled 'Setting' and has sub-tabs for 'System', 'Time', and 'Advanced'. Under the 'Advanced' tab, there are three sections:

- Firmware upgrade:** Includes a file browser button labeled '浏览...' with the text '(Please choose upgrade file.)' and a checkbox for 'Keep current config unchanged:' which is currently unchecked. A 'Submit' button is located to the right.
- Factory settings:** Includes the text 'Press the button to reset all the parameters to the factory default settings.' and a checkbox for 'Keep current IP unchanged:' which is checked. A 'Reset' button is located to the right.
- Reboot:** Includes the text 'Press the button to reboot the system, the window will reload after it.' and a 'Reboot' button located to the right.

4.3.2 Setting → Network

a) **Network:** Enable/Off IP address by DHCP (if the router enabled the DHCP, the camera can get HDCP IP address Automatic). Also can modify camera IP address by manually

The screenshot shows the 'Network' configuration page. The left sidebar is the same as in the previous screenshot. The main area has sub-tabs for 'Network', 'FTP', 'SMTP', 'QoS', 'IGMP', 'PORT', 'DDNS', 'P2P', and 'Protocol'. The 'Network' sub-tab is selected. The 'Network' section contains:

- DHCP:** Two radio buttons, 'On' and 'Off'. The 'Off' button is selected.
- IP address:** A text input field containing '192.168.1.19'.
- Subnet mask:** A text input field containing '255.255.255.0'.
- Default gateway:** A text input field containing '192.168.1.1'.
- Primary DNS server:** A text input field containing '192.168.1.1'.
- Secondary DNS server:** A text input field containing '8.8.8.8'.

 At the bottom of the form are 'Save' and 'Cancel' buttons.

b) **FTP:** File Transfer Protocol. Fill in the IP address of the server uploaded and captured. Servers are free to search for tutorials in search engines.

Note: Port should be 21

Browse	Setting								
System	Network	FTP	SMTP	QoS	IGMP	PORT	DDNS	P2P	Protocol
Network	FTP								
Camera	Server : <input type="text" value="192.168.1.108"/> Port : <input type="text" value="21"/> (1-65535) User name: <input type="text"/> Password: <input type="text"/> Server Path : <input type="text" value="/"/> FileName : <input type="text"/> Snap Number : <input type="text" value="10"/> Snap Interval : <input type="text" value="15"/> s								
Video&Audio	<input type="button" value="Save"/> <input type="button" value="Cancel"/>								
PTZ Function									
Alarm									
Record									
Manage Users									
Log									

c) **SMTP:** Simple Mail Transfer Protocol (Email Alarm)

Server: email service

Port: email port

Password: Email' s password (some of the Email needs Authorization code

Browse	Setting								
System	Network	FTP	SMTP	QoS	IGMP	PORT	DDNS	P2P	Protocol
Network	SMTP								
Camera	Server : <input type="text" value="mail.jidotech.com"/> Port : <input type="text" value="993"/> SSL: <input type="radio"/> On <input checked="" type="radio"/> Off SSL Port: <input type="text" value="465"/> From: <input type="text" value="cindyhe@jidotech.com"/> To: <input type="text" value="cindyhe@jidotech.com"/> CC: <input type="text"/> Authentication: <input type="radio"/> On <input checked="" type="radio"/> Off User name: <input type="text" value="Cindyhe"/> Password: <input type="password" value="....."/> SnapShot: <input checked="" type="checkbox"/>								
Video&Audio	<input type="button" value="Save"/> <input type="button" value="Cancel"/>								
PTZ Function									
Alarm									
Record									
Manage Users									
Log									

d) **QoS:** Quality of Service

Browse	Setting								
System	Network	FTP	SMTP	QoS	IGMP	PORT	DDNS	P2P	Protocol
Network	QoS								
Camera	QoS option: <input type="text" value="Normal service"/>								
Video&Audio	<input type="button" value="Save"/> <input type="button" value="Cancel"/>								
PTZ Function									
Alarm									
Record									
Manage Users									
Log									

e) **IGMP:** Internet Group Management Protocol. Change Stream Type.

Browse	Setting								
System	Network	FTP	SMTP	QoS	IGMP	PORT	DDNS	P2P	Protocol
Network	IGMP								
Camera	Stream type: <input type="text" value="Main Stream"/>								
Video&Audio	State: <input type="radio"/> On <input checked="" type="radio"/> Off								
PTZ Function	MultiCast IP address: <input type="text" value="224.0.1.88"/>								
Alarm	RTP port: <input type="text" value="8888"/>								
Record	<input type="button" value="Save"/> <input type="button" value="Cancel"/>								
Manage Users									
Log									

f) **Port:** according to added 3rd party software/device port to modify

Browse	Setting								
System	Network	FTP	SMTP	QoS	IGMP	PORT	DDNS	P2P	Protocol
Network	PORT								
Camera	RTSP Port: <input type="text" value="554"/>								
Video&Audio	Onvif Port: <input type="text" value="8999"/>								
PTZ Function	Http Port: <input type="text" value="80"/>								
Alarm	Video Port: <input type="text" value="90"/>								
Record	Record Port: <input type="text" value="8088"/>								
Manage Users	<input type="button" value="Save"/>								
Log	<p>Notes: Settings are invalid while the ports are repeat! Please reboot the device and refresh the page after changing the ports.</p>								

g) **DDNS:** Dynamic Domain Name Server.

Enable DDNS to set Up. It's requesting an service with domain name

Browse	Setting								
System	Network	FTP	SMTP	QoS	IGMP	PORT	DDNS	P2P	Protocol
Network	DDNS								
Camera	DDNS Status: <input type="radio"/> On <input checked="" type="radio"/> Off								
Video&Audio	Method: <input type="text" value="CamAnywhere"/>								
PTZ Function	Server Address: <input type="text" value="dns.camanywhere.net"/>								
Alarm	Server Port: <input type="text" value="86"/>								
Record	UserName: <input type="text" value="ipcamera2014"/>								
Manage Users	Password: <input type="text" value="....."/>								
Log	Domain: <input type="text" value="ipcamera2014.xicp.net"/>								
	<input type="button" value="Save"/>								

h) **P2P:** Get camera's P2P code and Download the App via scan QR code

Browse | **Setting** | Network | FTP | SMTP | QoS | IGMP | PORT | DDNS | **P2P** | Protocol

System
Network
Camera
Video&Audio
PTZ Function
Alarm
Record
Manage Users
Log

APP Configuration

APP Select:

HiSee

P2P: ON OFF
ID: by1178a9de
Status: REGISTERED

Download mobile APP

Android:

IOS:

i) **Protocol:** This PTZ camera is supporting Onvif, HK, XM and Topsee Protocol(It also support DaHua, Hikvision and Amcrest etc Protocol)

Browse | **Setting** | Network | FTP | SMTP | QoS | IGMP | PORT | DDNS | P2P | **Protocol**


System
Network
Camera
Video&Audio
PTZ Function
Alarm
Record
Manage Users
Log

Protocol

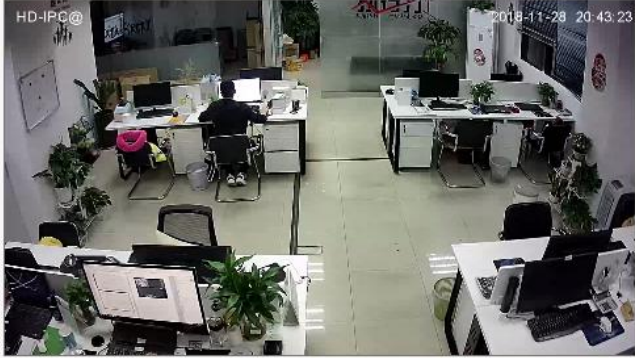
ONVIF
HK
XM
TOPSEE

4.3.3 Setting→Camera


a) **Basic Settings:** setup camera pictures information.

Browse	Setting
System	Basic settings Exposure settings Effect settings White balance Reset
Network	 <p>FlickerFrequency: <input checked="" type="radio"/> 50Hz <input type="radio"/> 60Hz AntiFalse Color: <input checked="" type="radio"/> On <input type="radio"/> Off</p> <p>CVBS Output: PAL AntiFog: <input checked="" type="radio"/> On <input type="radio"/> Off</p> <p>Vertical Mirror: <input checked="" type="radio"/> On <input type="radio"/> Off Dig-ImgStabilize: <input type="radio"/> On <input checked="" type="radio"/> Off</p> <p>Horizontal Mirror: <input checked="" type="radio"/> On <input type="radio"/> Off LensShadeCorr: <input type="radio"/> On <input checked="" type="radio"/> Off</p> <p>Back Light: <input type="radio"/> On <input checked="" type="radio"/> Off LensDistortCorr: <input type="radio"/> On <input checked="" type="radio"/> Off</p> <p>Digital WDR: <input checked="" type="radio"/> On <input type="radio"/> Off LDCLLevel: <input type="range"/> 128</p> <p>WDR Level: <input type="range"/> 85</p>
Camera	
Video&Audio	
PTZ Function	
Alarm	
Record	
Manage Users	
Log	

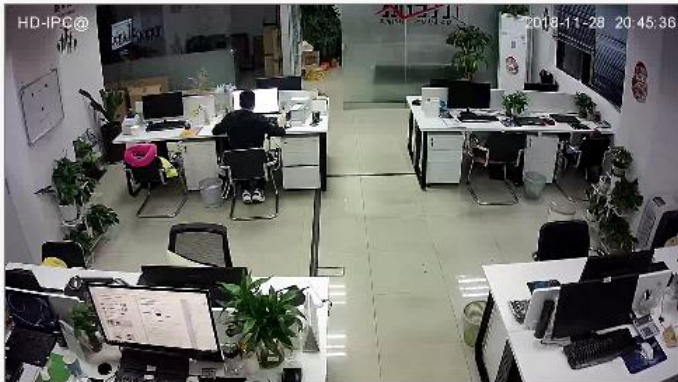
b) **Exposure Settings**

Browse	Setting
System	Basic settings Exposure settings Effect settings White balance Reset
Network	 <p>Exposure mode: <input type="text" value="Scene"/> IR mode: <input type="text" value="Outcontrol"/></p> <p>Scene: <input type="text" value="Outdoor"/> IR enable: <input type="text" value="Enable"/></p> <p>Slow Shutter: <input type="text" value="1/15"/> Switch time: <input type="text" value="3s"/></p> <p>AGC: <input type="text" value="32X"/> Color mode: <input type="text" value="Standard"/></p> <p>Shutter speed: <input type="range"/> 1/100 HiLightCompress: <input type="text" value="Intelligent infra"/></p> <p>Manual AGC: <input type="range"/> 1X ExposureTarget: <input type="range"/> 128</p>
Camera	
Video&Audio	
PTZ Function	
Alarm	
Record	
Manage Users	
Log	

c) Effect Settings

Browse	Setting
System	Basic settings Exposure settings Effect settings White balance Reset
Network	 <p> <input checked="" type="radio"/> General <input type="radio"/> Mode </p> <p> Brightness: <input type="text" value="128"/> </p> <p> Sharpness: <input type="text" value="128"/> </p> <p> Hue: <input type="text" value="128"/> </p> <p> Contrast: <input type="text" value="128"/> </p> <p> Saturation: <input type="text" value="128"/> </p> <p> 3D denoise: <input type="text" value="128"/> </p> <p> Gamma: <input type="text" value="Standard mod"/> </p>
Camera	
Video&Audio	
PTZ Function	
Alarm	
Record	
Manage Users	
Log	

d) White Balance

Browse	Setting
System	Basic settings Exposure settings Effect settings White balance Reset
Network	 <p> Mode: <input type="text" value="Auto"/> </p> <p> Red gain: <input type="text" value="24"/> </p> <p> Blue gain: <input type="text" value="26"/> </p>
Camera	
Video&Audio	
PTZ Function	
Alarm	
Record	
Manage Users	
Log	

e) **Reset:** reset camera's basic setting, like: Basic Settings, Exposure Settings, Effect Settings and White Balance

The screenshot shows the camera's web interface. On the left is a 'Browse' sidebar with menu items: System, Network, Camera, Video&Audio, PTZ Function, Alarm, Record, Manage Users, and Log. The main area is titled 'Setting' and contains sub-tabs: Basic settings, Exposure settings, Effect settings, White balance, and **Reset**. A live video feed of an office is displayed in the center. At the bottom right, there is a 'Reset' button.

4.3.4 Video & Audio

a) **Video:** select a stream for view

The screenshot shows the 'Video' settings page. The 'Browse' sidebar is on the left. The main area has sub-tabs: Video, Character display, Motion detection, Privacy mask, Path, and **Audio**. A live video feed is shown at the top. Below it are three radio buttons for stream selection: **Main stream** (selected), Sub stream, and MJPEG. Each stream has its own set of configuration options:

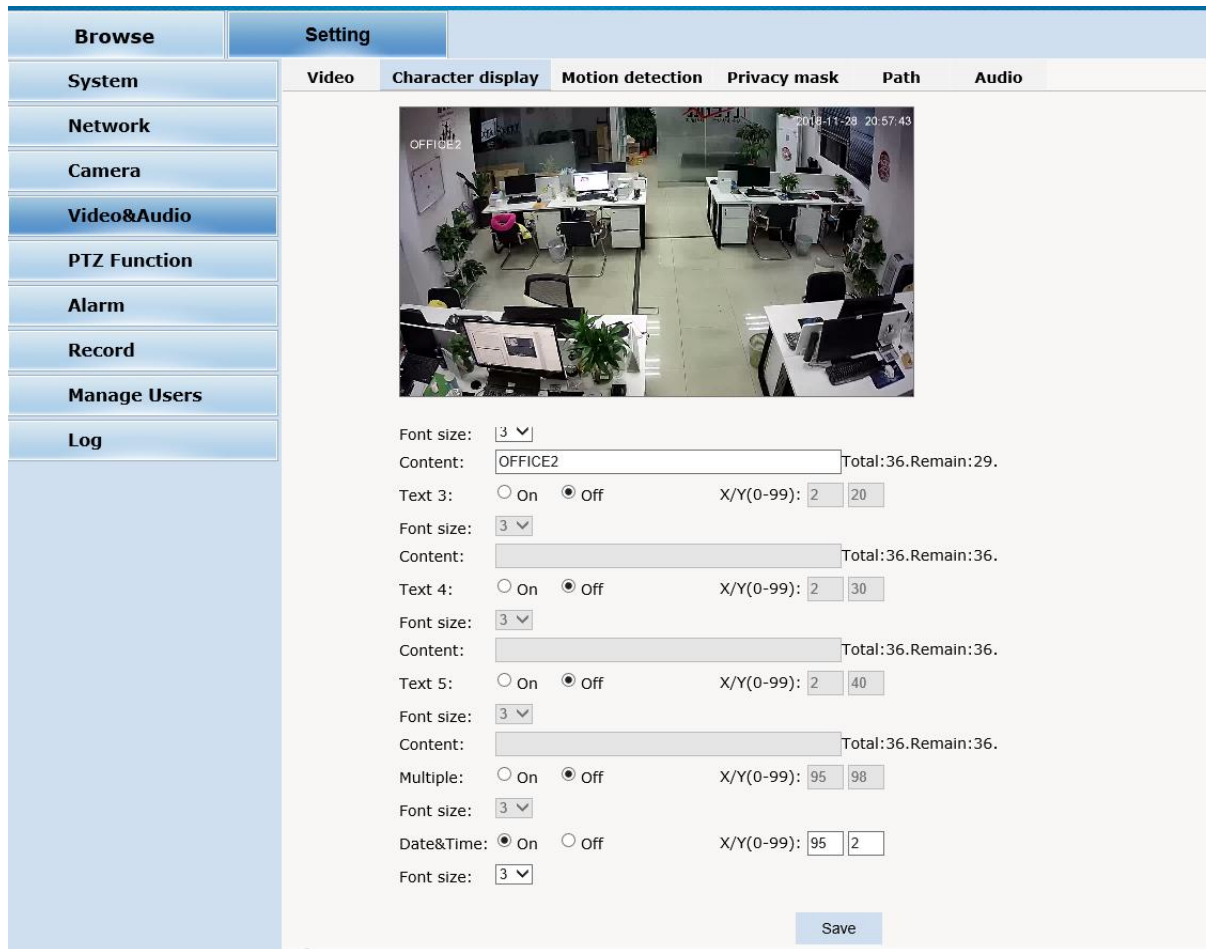
Stream Type	Resolution	Frame rate	I/P rate	BitRate type	Image quality	BitRate
Main stream	1920x1080	25	30	VBR	Average	128 Kbps (128~5120)
Sub stream	640x480	15	30	VBR	Average	1024 Kbps (32~2000)
MJPEG	1280x720	1	-	-	Average	-

Each configuration section has a 'Save' button below it.

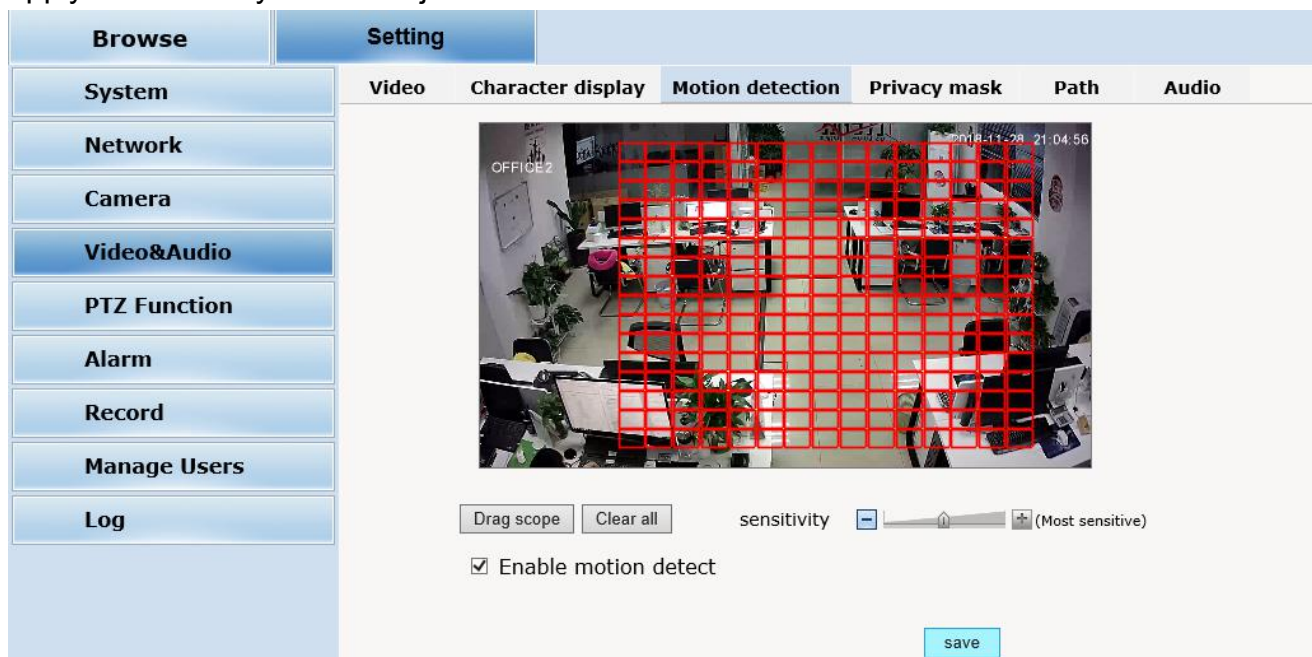
b) Character Display.

Font Size and Content: Name showing on steam at Upper left corner

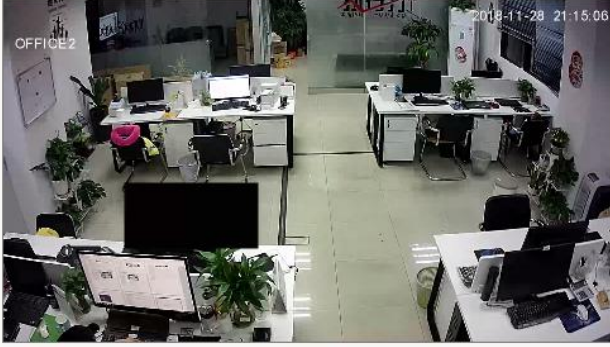
Date & Time: Upper right corner' s Date and time on stream



c) Motion Detection: select area in the picture and enable motion detect, then click “save” to apply it. Sensitivity can be adjustable




d) Privacy Mask: Total setup 4 Zone, select a zone and draw an area, click “save” to apply it


Browse	Setting
System	Video Character display Motion detection Privacy mask Path Audio
Network	 <p>2019-11-28 21:15:06</p> <p>OFFICE2</p> <p><input type="checkbox"/> Zone 1: <input type="button" value="Draw"/> Name: <input type="text"/> <input type="button" value="Save"/> <input type="button" value="Cancel"/></p> <p><input checked="" type="checkbox"/> Zone 2: <input type="button" value="Draw"/> Name: <input type="text"/> <input type="button" value="Save"/> <input type="button" value="Cancel"/></p> <p><input type="checkbox"/> Zone 3: <input type="button" value="Draw"/> Name: <input type="text"/> <input type="button" value="Save"/> <input type="button" value="Cancel"/></p> <p><input type="checkbox"/> Zone 4: <input type="button" value="Draw"/> Name: <input type="text"/> <input type="button" value="Save"/> <input type="button" value="Cancel"/></p>
Camera	
Video&Audio	
PTZ Function	
Alarm	
Record	
Manage Users	
Log	

e) **Path:** Picture and video saving path on computer. Back to Browse and Click Snap or Start

Record  English



Browse	Setting
System	Video Character display Motion detection Privacy mask Path Audio
Network	 <p>2019-11-28 21:09:28</p> <p>OFFICE2</p> <p>Photo saving path: <input type="text" value="C:\IPC_PlayerAX\Picture"/> <input type="button" value="Browse..."/></p> <p>Format: <input type="text" value="jpg"/></p> <p>Video saving path: <input type="text" value="C:\IPC_PlayerAX\Video"/> <input type="button" value="Browse..."/></p> <p>Format: <input type="text" value="avi"/></p> <p><input type="button" value="Save"/></p>
Camera	
Video&Audio	
PTZ Function	
Alarm	
Record	
Manage Users	
Log	

f) **Audio:** Only support extender Audio, this camera don' t support Audio

Browse	Setting
System	Video Character display Motion detection Privacy mask Path Audio
Network	 <p>2018-11-28 21:08:42</p> <p>OFFICE2</p> <p>Switch: <input type="text" value="Off"/> ▼</p> <p>SampleRate: 8K</p> <p>Format: <input type="text" value="G711-U"/> ▼</p> <p>InputVolume: <input type="text" value="1"/> ▼</p> <p>Note: Audio config will take effect after reboot.</p>
Camera	
Video&Audio	
PTZ Function	
Alarm	
Record	
Manage Users	
Log	

4.3.5 Setting→PTZ Function

a) PTZ protocol, Auto Tour & Preset: Reference page XXX




Browse	Setting
System	Preset Auto tour PTZ protocol
Network	 <p>2018-11-28 21:10:54</p> <p>OFFICE2</p>  <p>Tour No: <input type="text" value="1"/> ▼</p> <p>Action No: <input type="text" value="0"/></p> <p>Pan speed <input type="text" value="6"/> ▼</p> <p>Tilt speed <input type="text" value="6"/> ▼</p> <p><input type="button" value="Set"/> <input type="button" value="Call"/></p>
Camera	
Video&Audio	
PTZ Function	
Alarm	
Record	
Manage Users	
Log	

4.3.6 Setting →Alarm & Record

(This PTZ camera without external Alarm and SD card, which can record in SD Card and playback. You can use HCMS or add a NVR for recording and Playback)

4.3.7 Setting → User Manage

And or Delete User

Browse	Setting			
System		Add user 		
Network		Num	User name	Property
Camera		1	admin	
Video&Audio				
PTZ Function				
Alarm				
Record				
Manage Users				
Log				

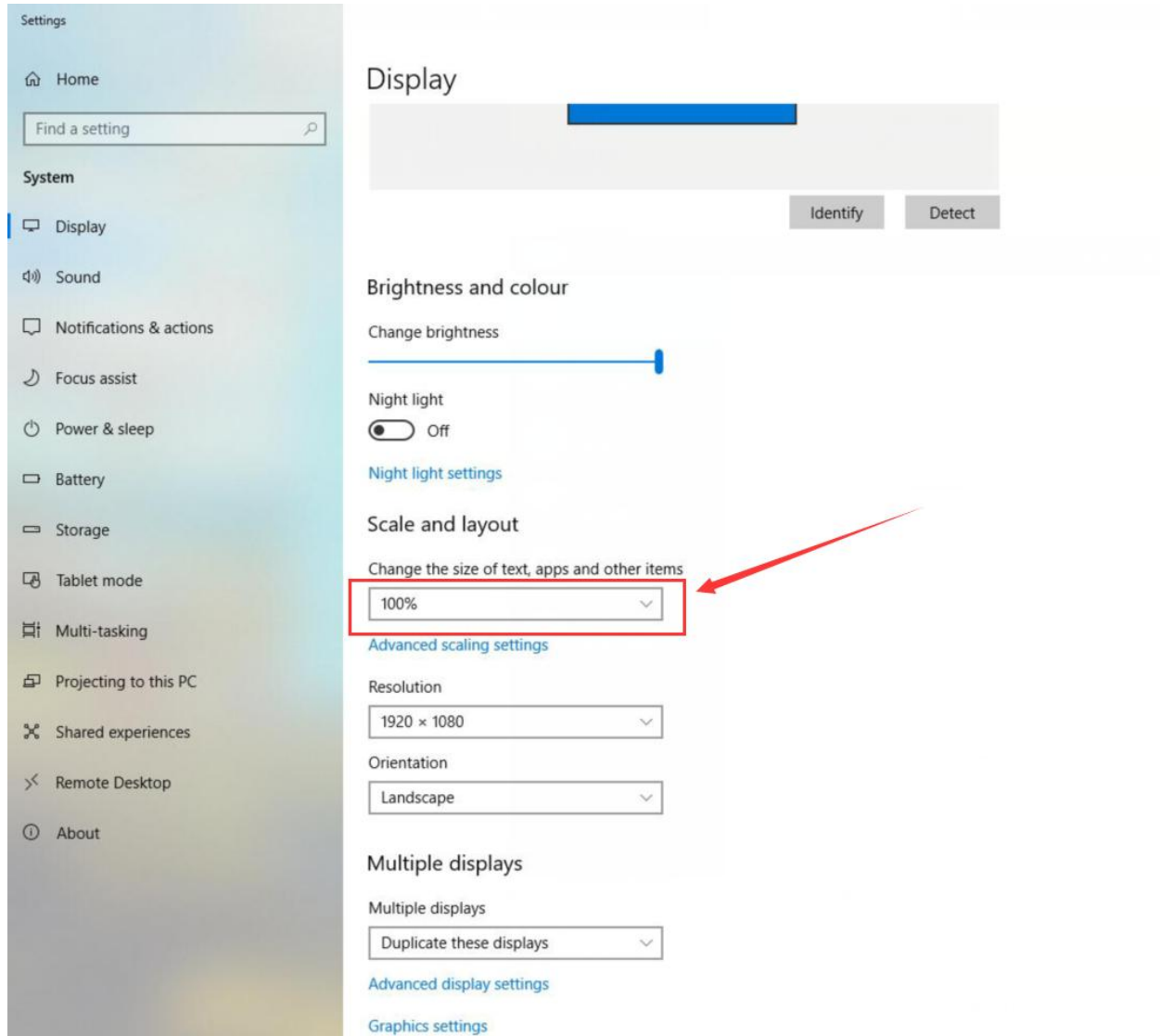
4.3.8 Log

Browse	Setting			
System		Date	Time	Log
Network		2018 - 11 - 28	07 : 50 : 24	app: system start!!
Camera		2018 - 11 - 25	03 : 58 : 06	app: Get a motion alarm end.
Video&Audio		2018 - 11 - 25	03 : 57 : 11	app: Get a motion alarm begin.
PTZ Function		2018 - 11 - 25	03 : 57 : 07	app: Get a motion alarm end.
Alarm		2018 - 11 - 23	08 : 31 : 04	app: system start!!
Record		2018 - 11 - 22	11 : 09 : 20	app: Net up!!
Manage Users		2018 - 11 - 22	11 : 04 : 04	app: Net down!!
Log		2018 - 11 - 22	10 : 39 : 42	app: Net up!!
		2018 - 11 - 22	10 : 39 : 30	app: Net down!!
		2018 - 11 - 22	08 : 32 : 19	app: system start!!
		2018 - 11 - 21	18 : 25 : 16	app: Net up!!
		2018 - 11 - 21	18 : 25 : 07	app: Net down!!
		2018 - 11 - 21	10 : 18 : 41	app: Net up!!
		2018 - 11 - 21	09 : 54 : 27	app: Net down!!
		2018 - 11 - 21	09 : 31 : 43	app: Net up!!

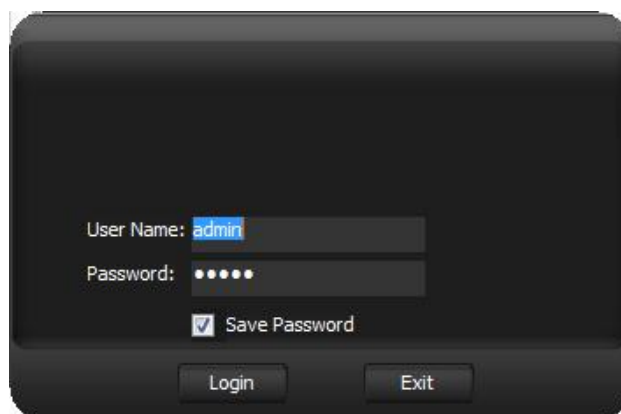
5. HCMS View

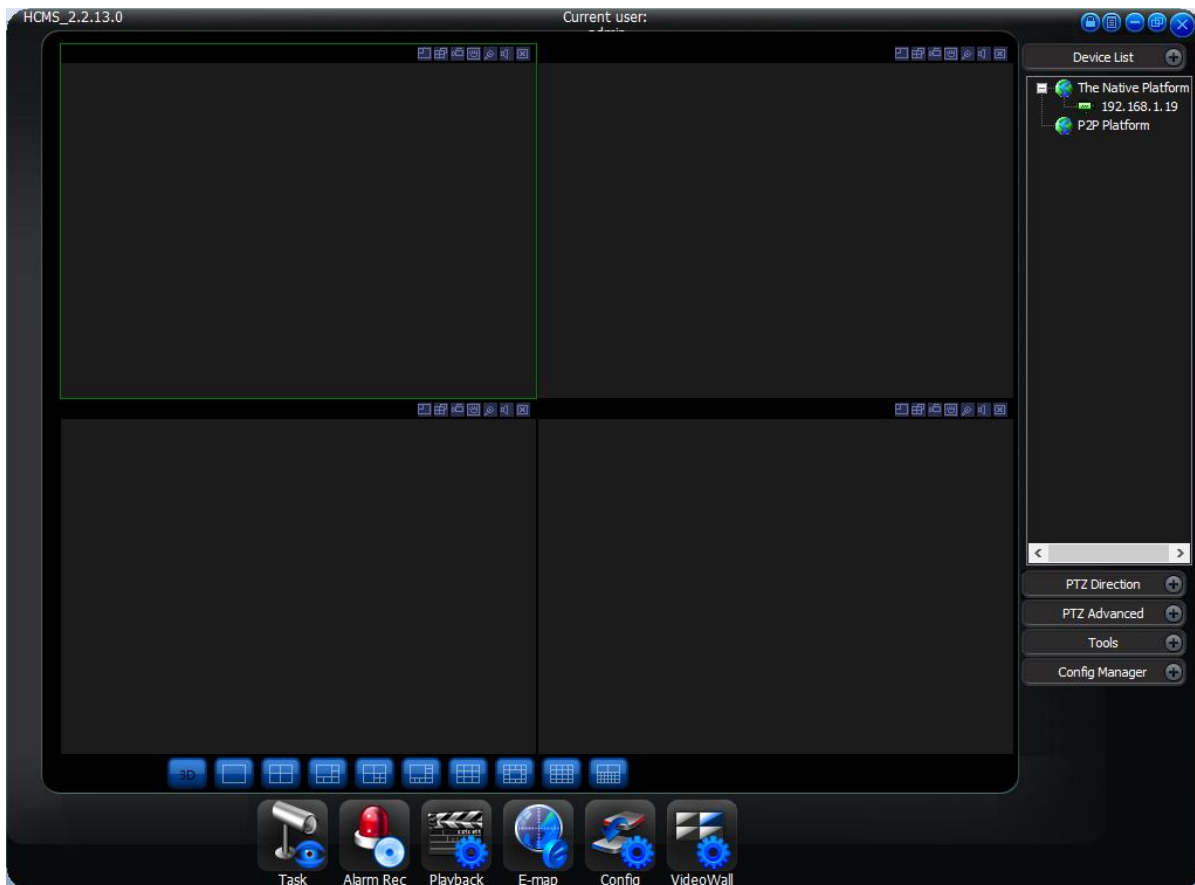
5.1 Adding Camera

(Note: Before you login HCMS, Please make sure your computer's display zoom proportion be 100%)

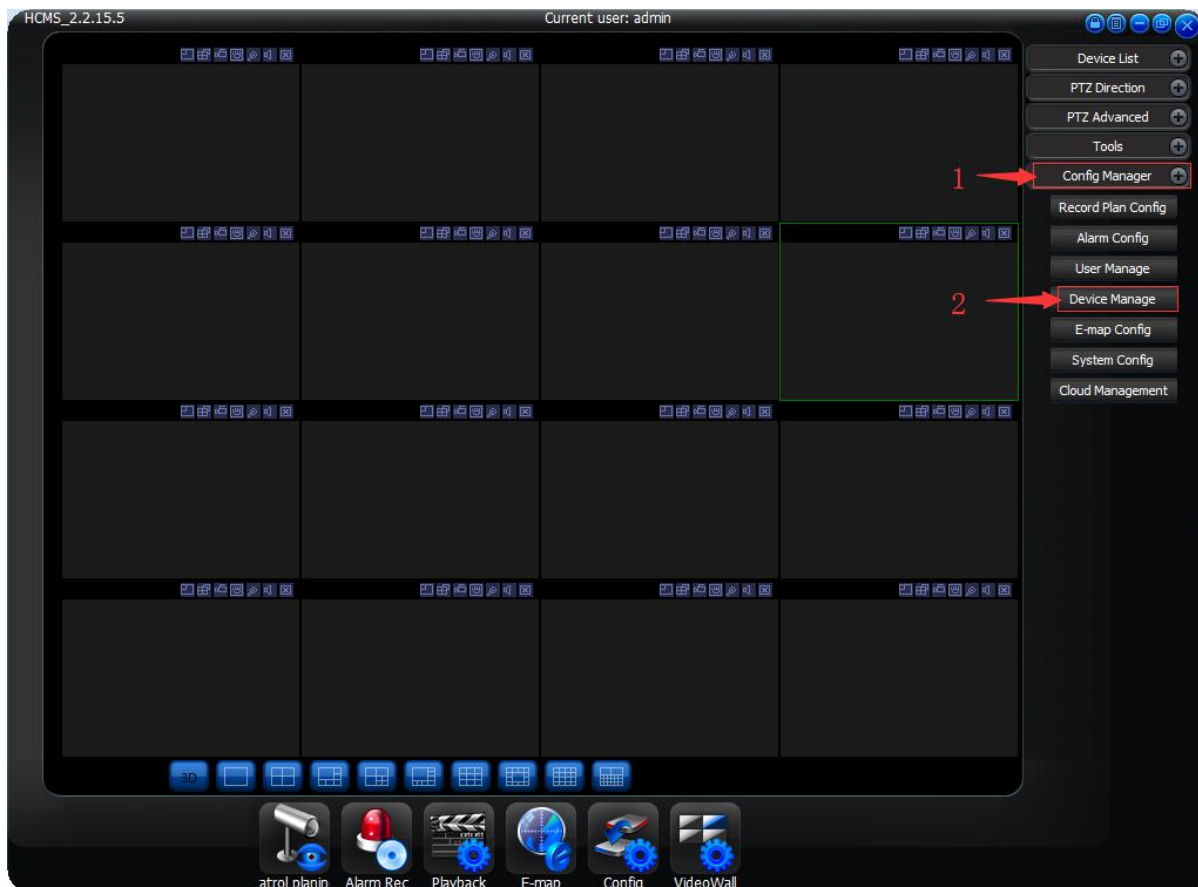


a) Click  to log in: Username: admin, password default: admin

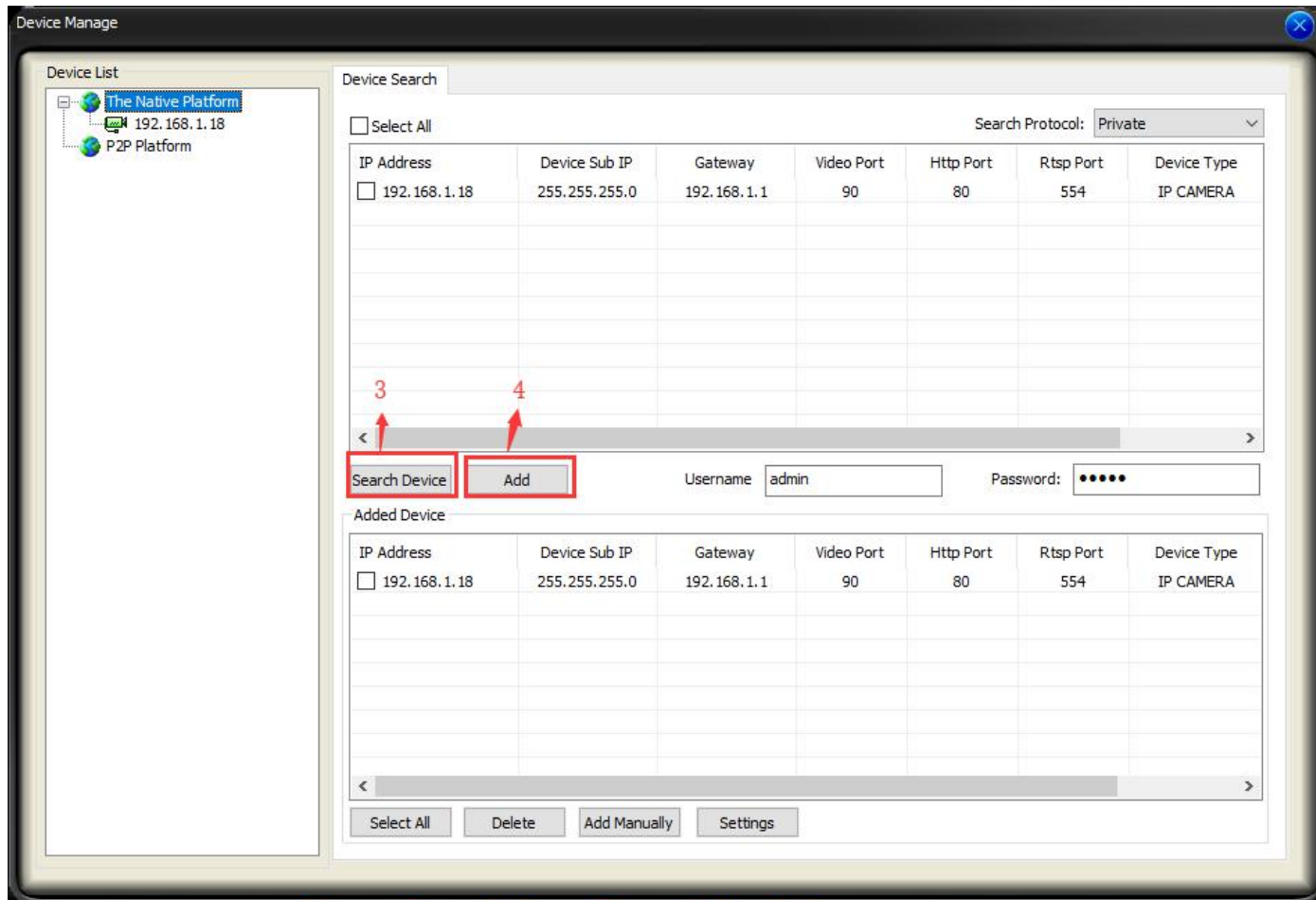




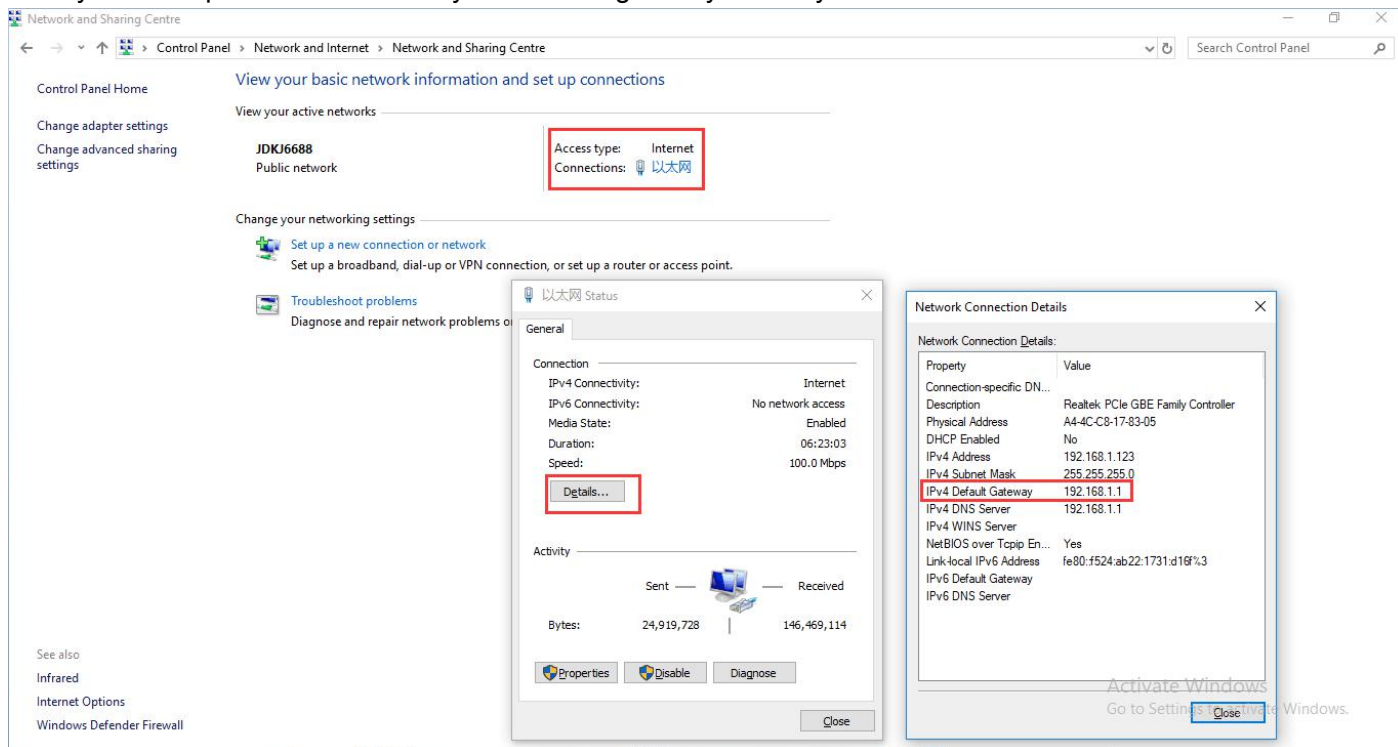
b) Click "Config Manager" , go to " Device manage" (as picture)

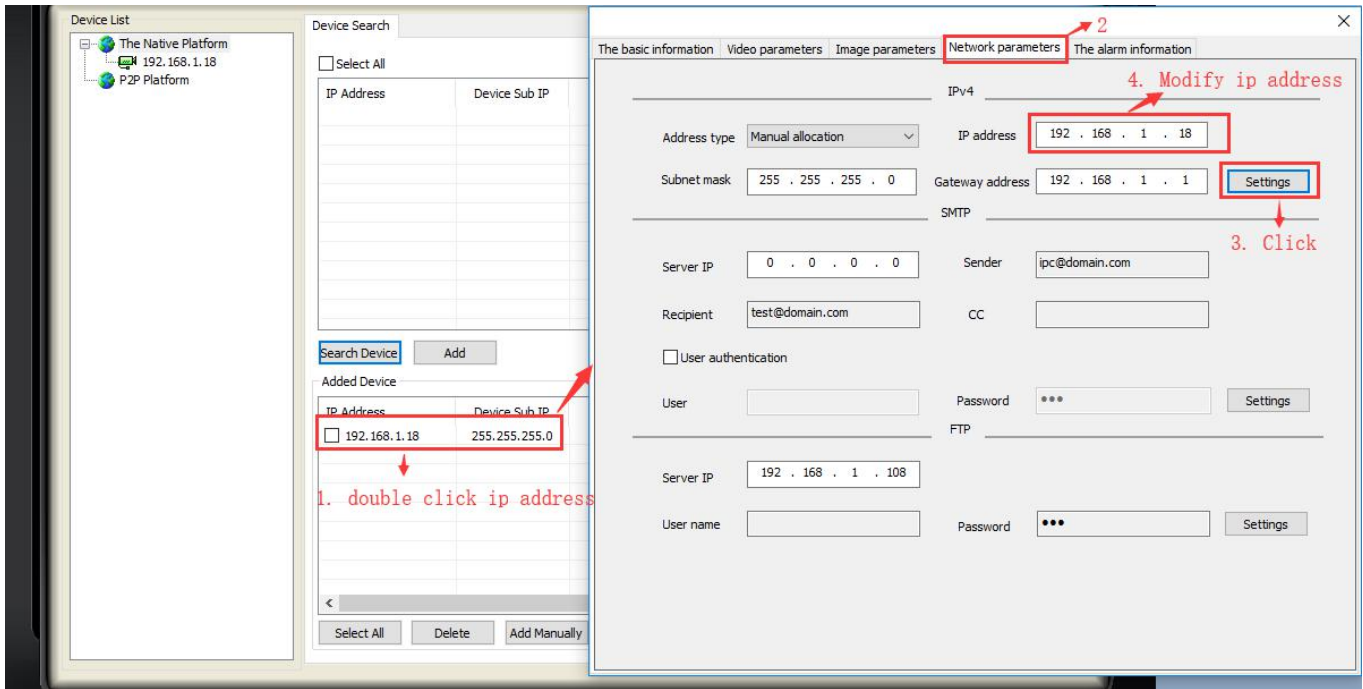


c) Click “ Search Device” to Search Camera IP Address

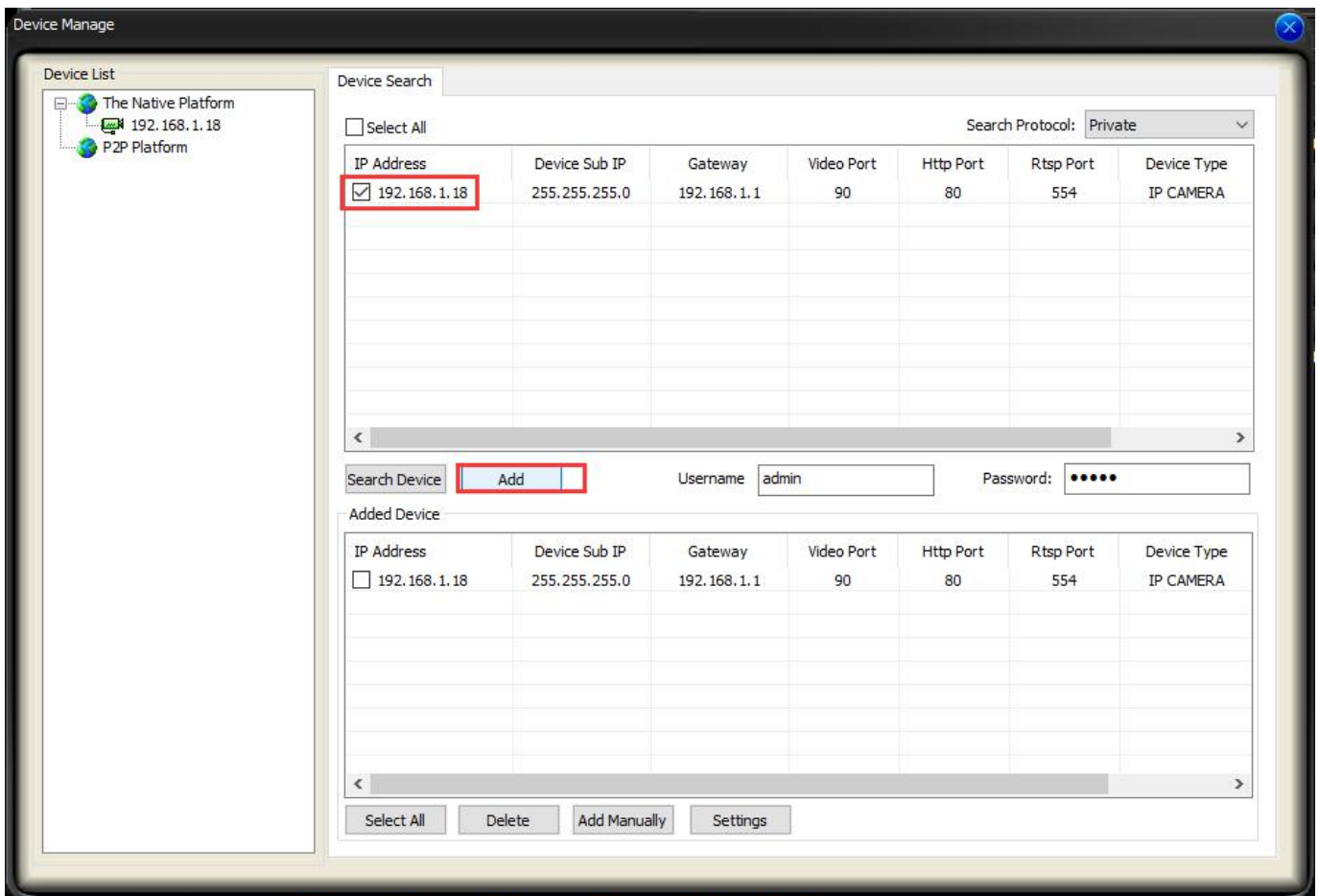


REMARK: Please check if your router’s gateway is the same with default IP camera. Otherwise, you should modify camera ip address to match your router’s gateway before you back to watch video.





d) Selected the searched IP address to “add” cameras, and put user name and password



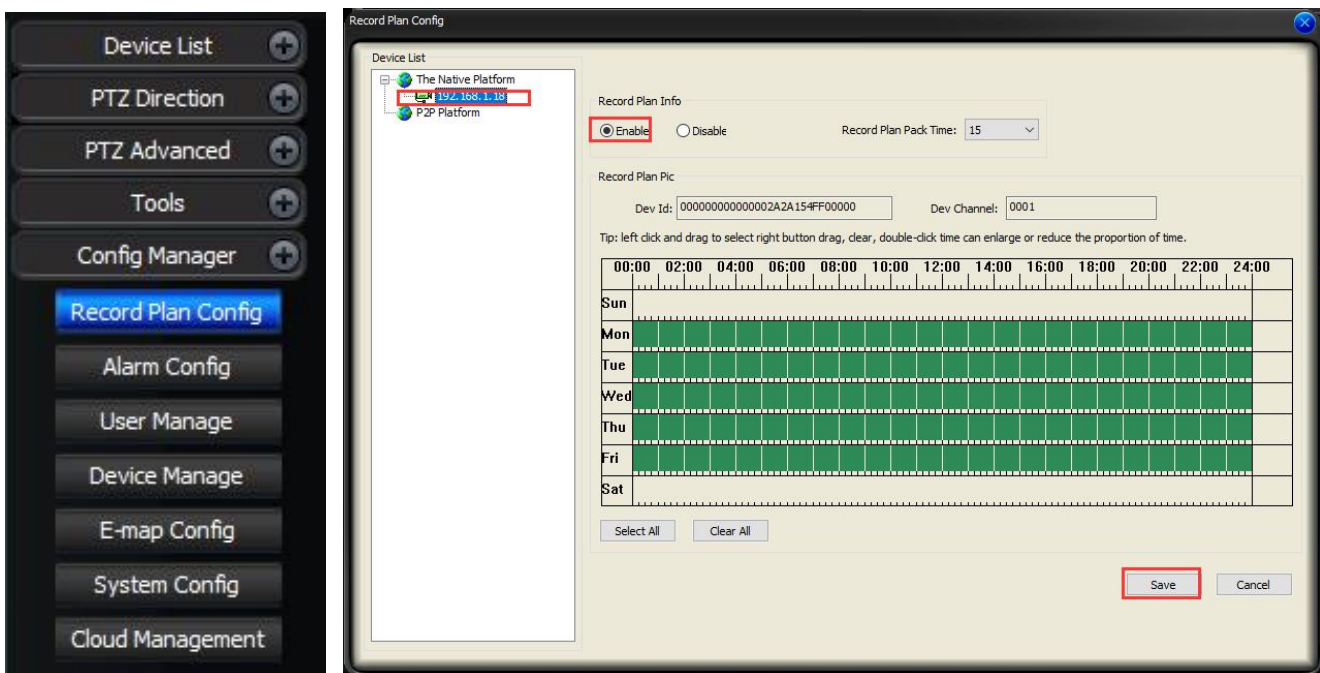
e) Return to the main interface and double-click the added IP address.



5.2 Record

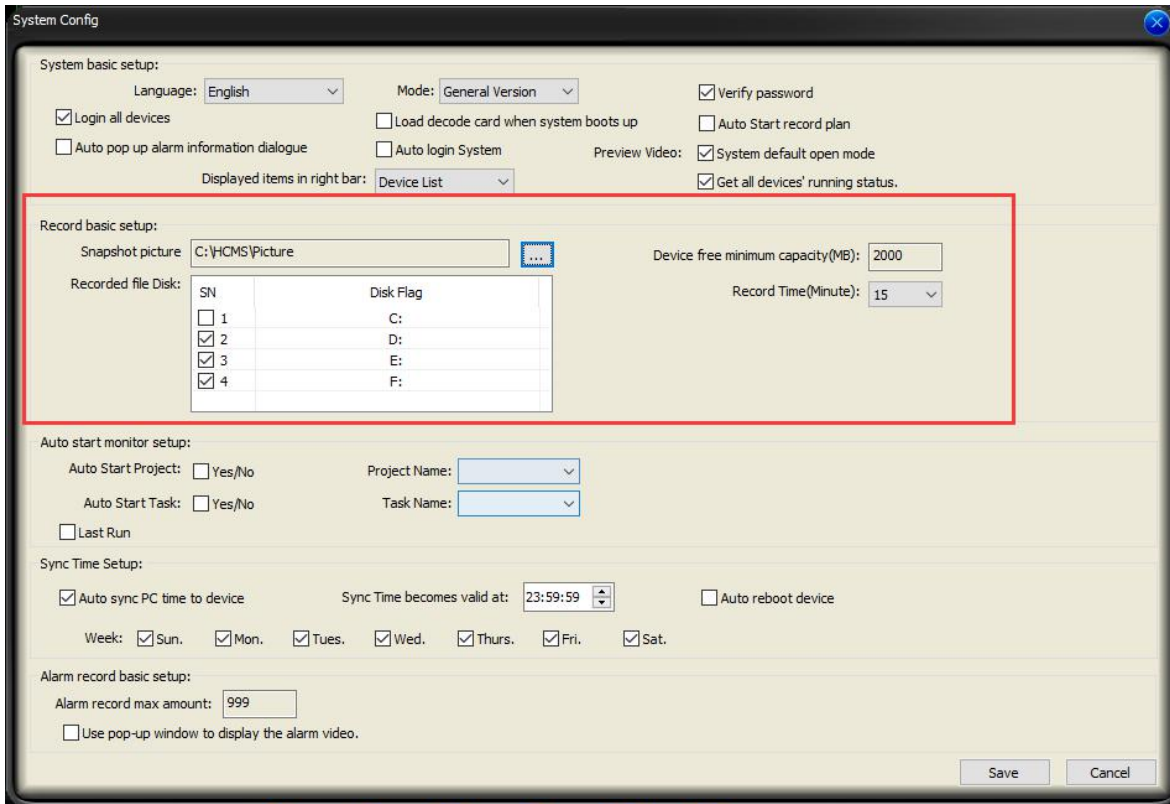
a) Setup Record

Click **Record Plan Config** to enter the recording plan settings. Select the length of the recording file according to your needs and click "Save".



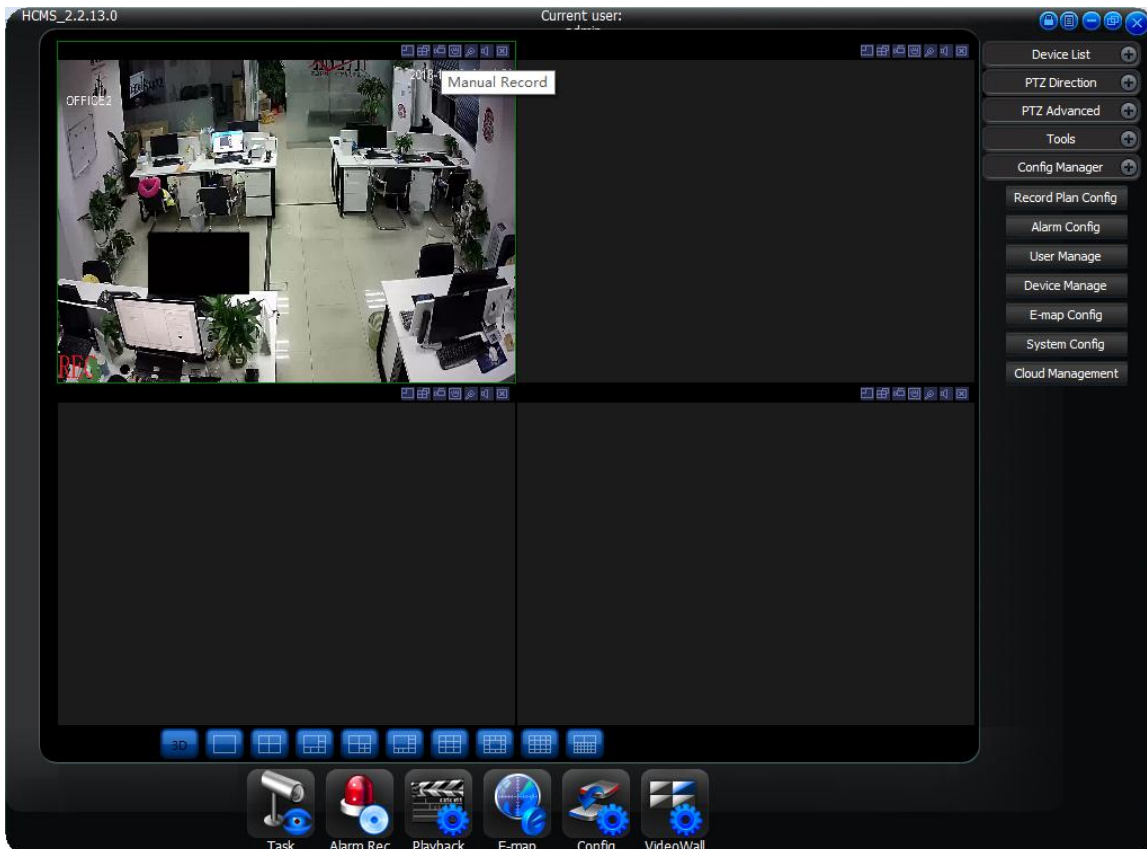
b) Record Storage

Click Main Menu **System Config** , you can change Pictures and video records' path in computer. And setup others parameters.




c) Enable Record and Playback:

Back to CMS interface, click "manual record" to start record.





Playback: Click  go to below picture, select device by IP address, Click “search” to find record, double click the video to playback

Playback

Device: 192.168.1.19 001

Param
Date: 11/28/2018
Time: 00:00:00 23:59:59

Search

Begin Time	End Time	Record...
20181128 21:41:27	20181128 21:45:29	Manual...

00:01:04/00:04:10

Stop Slow Pause Fast Play Speed

5.3 Remote View

Once you are away the place which camera installed, you can view camera by remote.

a) Go to Main Menu, click “device manage”

Device Manage

Device List

- The Native Platform
- 192.168.1.19
- P2P Platform

Device Search

Select All Search Protocol: Private

IP Address	Device Sub IP	Gateway	Video Port	Http Port	Rtsp Port	Device Type
192.168.1.19	255.255.255.0	192.168.1.1	90	80	554	IP CAMERA

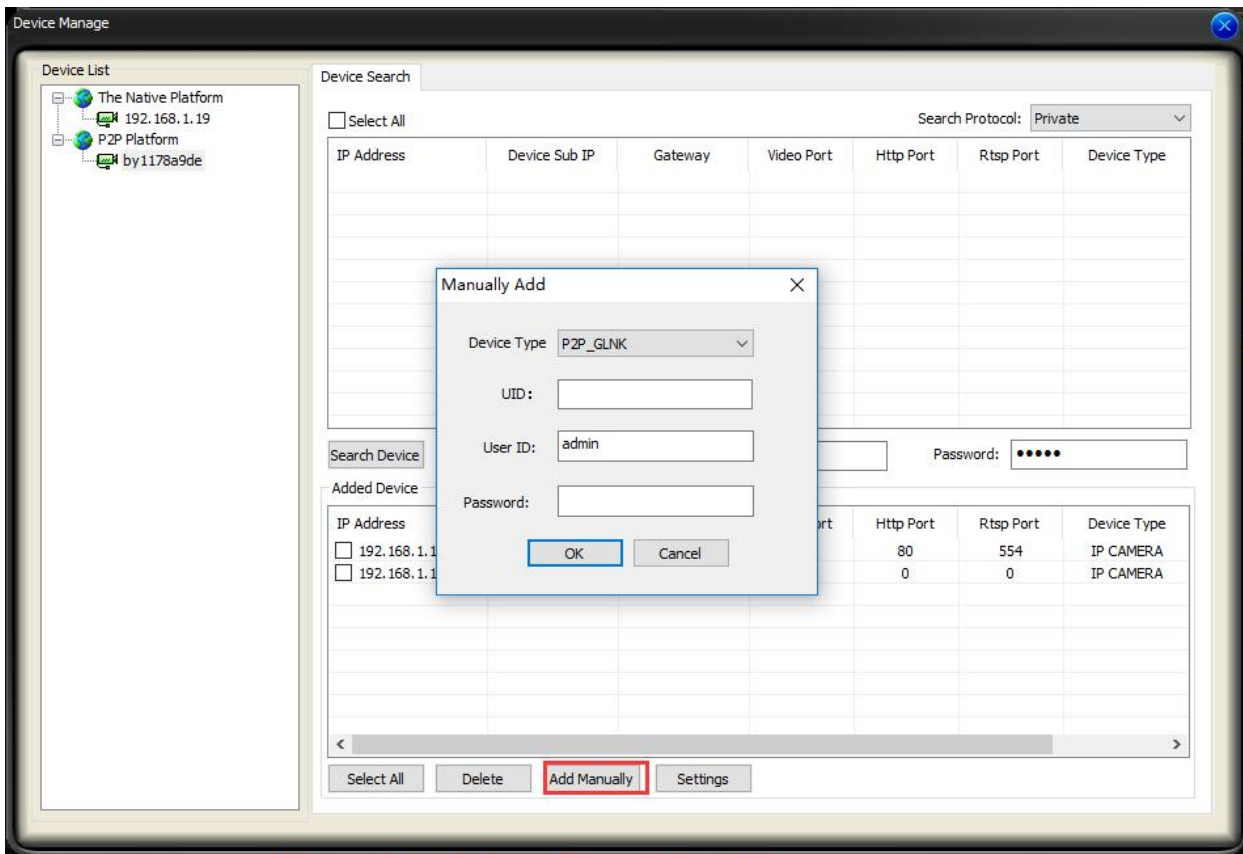
Search Device Add Username: admin Password:

Added Device

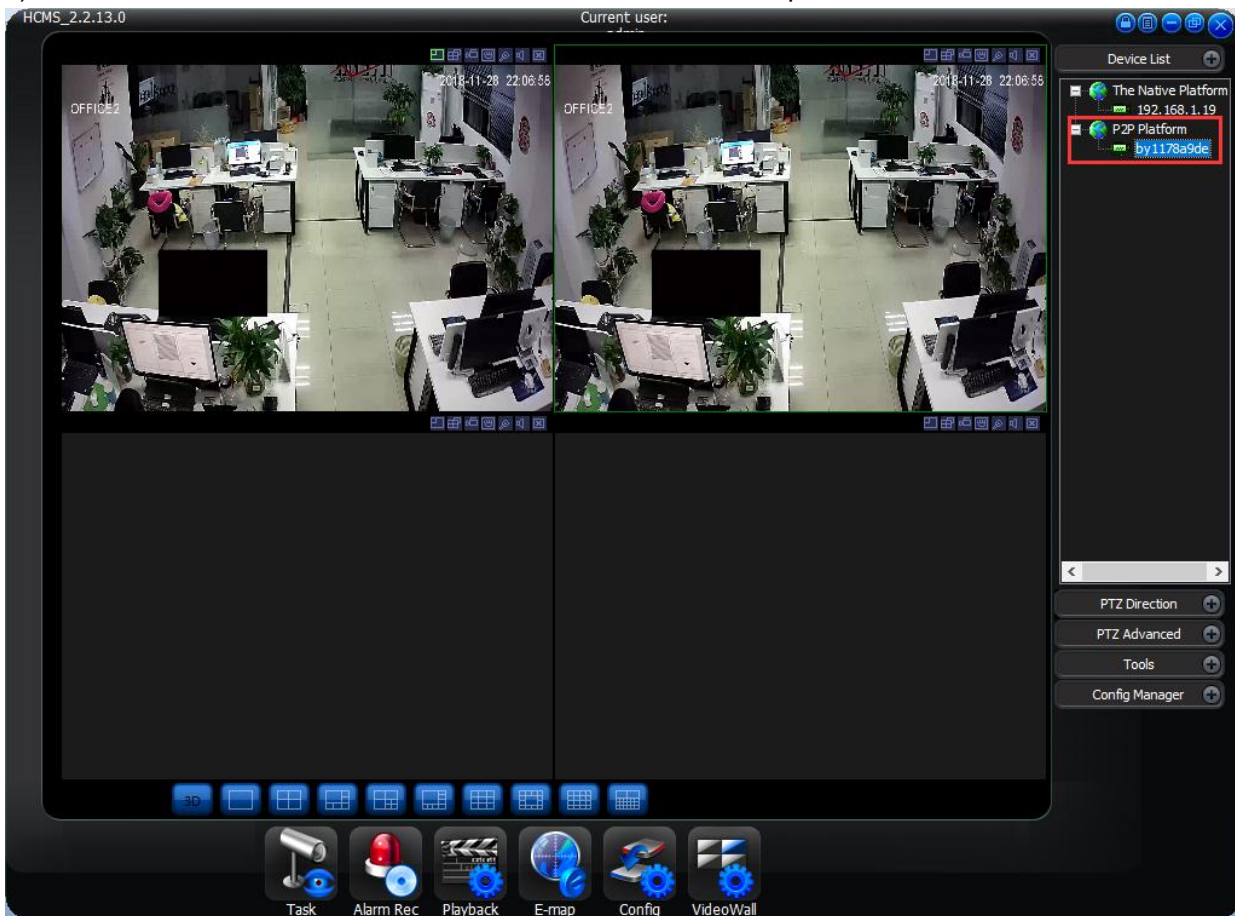
IP Address	Device Sub IP	Gateway	Video Port	Http Port	Rtsp Port	Device Type
192.168.1.19	255.255.255.0	192.168.1.1	90	80	554	IP CAMERA

Select All Delete Add Manually Settings

b) Click “add manually” to add camera’s UID, user name and password, click “OK” to save.



c) Back to HCMS Interface, double click added UID under P2P platform to view video

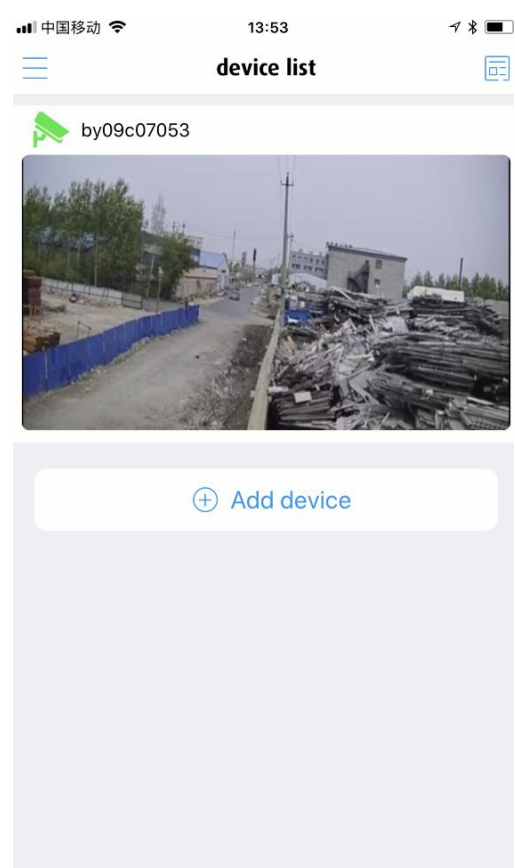
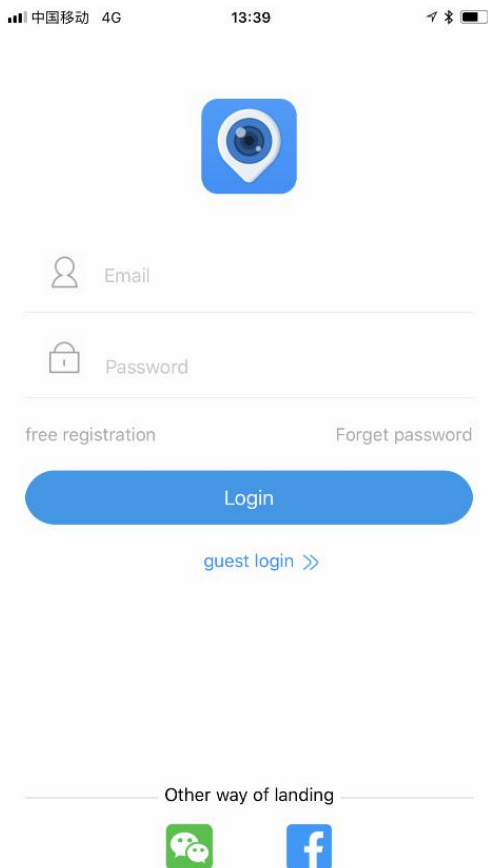


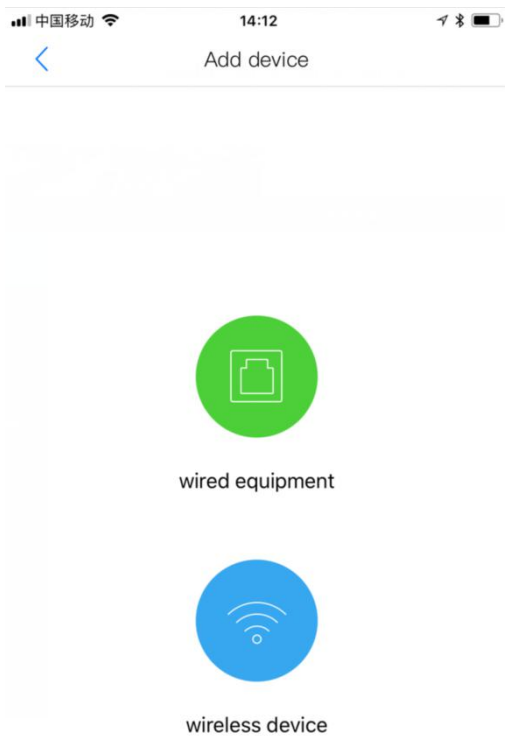
6. View Live Video by App HiSee

A) Download App. Go to Apple Store or Google Play to Search and Download App HiSee on your Device Or Scan the QR Code below to get the App



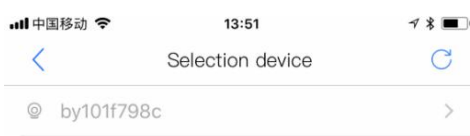
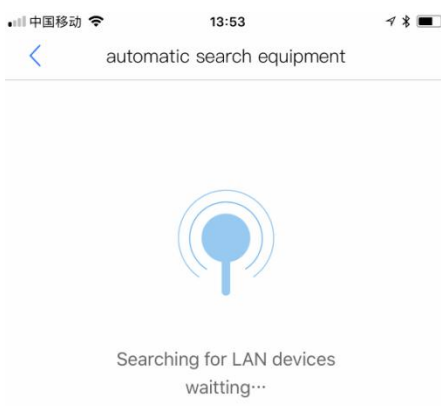
B) Account Registration. You use your Facebook's account access or use an email address to registered. After you login the app, Click: Add device [+](#) Add device →Wired equipment → GID Intranet Search





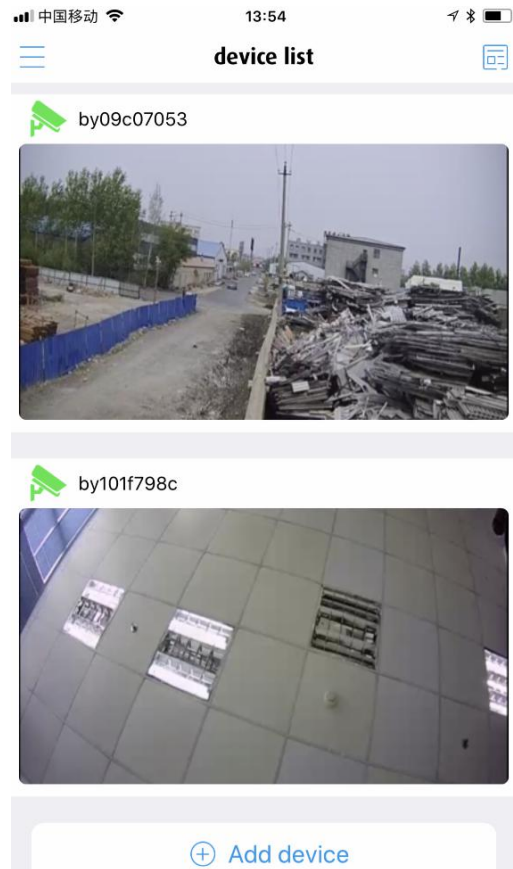
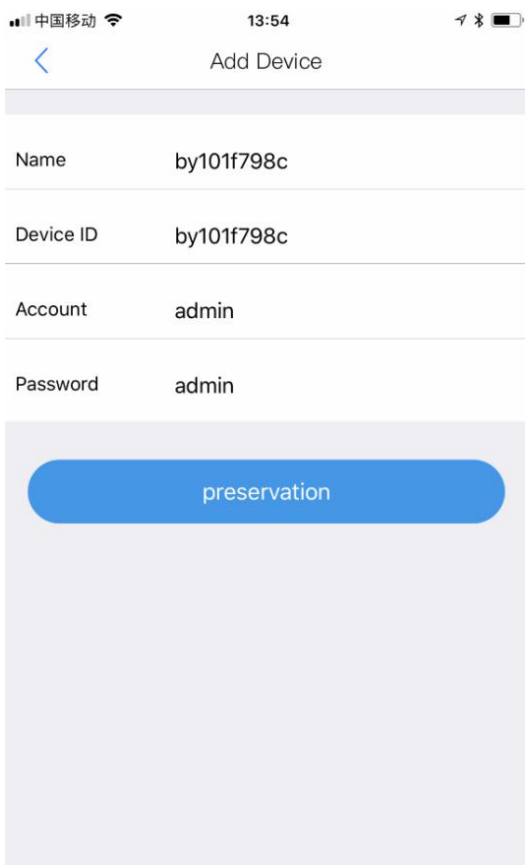
C) Automatic Add Camera to App.

It will automatic to scan the camera under your network (make sure camera and your phone are under the same network), there will be Device Listing Showing, just click the camera (UID) and put camera's username and password, then you can view your camera on Mobile.



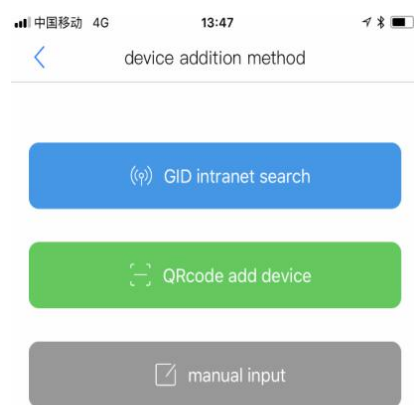
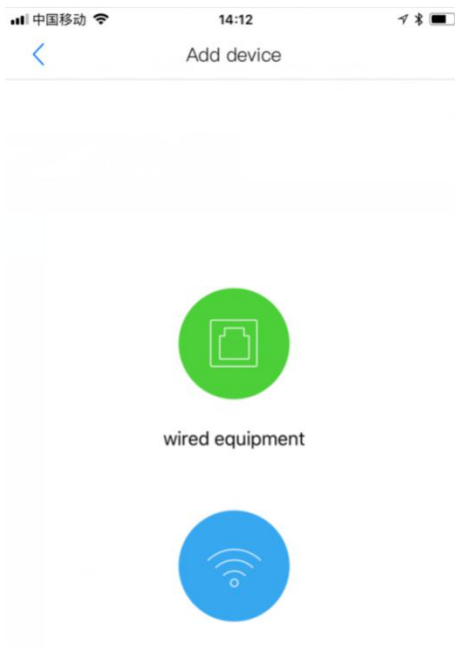
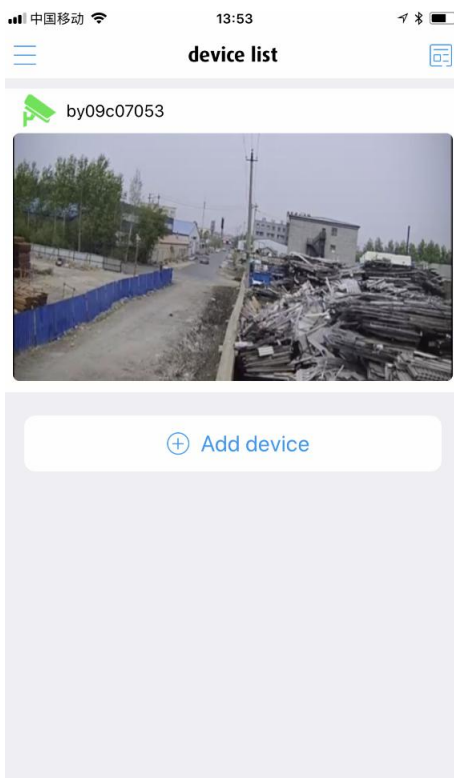
if can not search anything,please change other w...



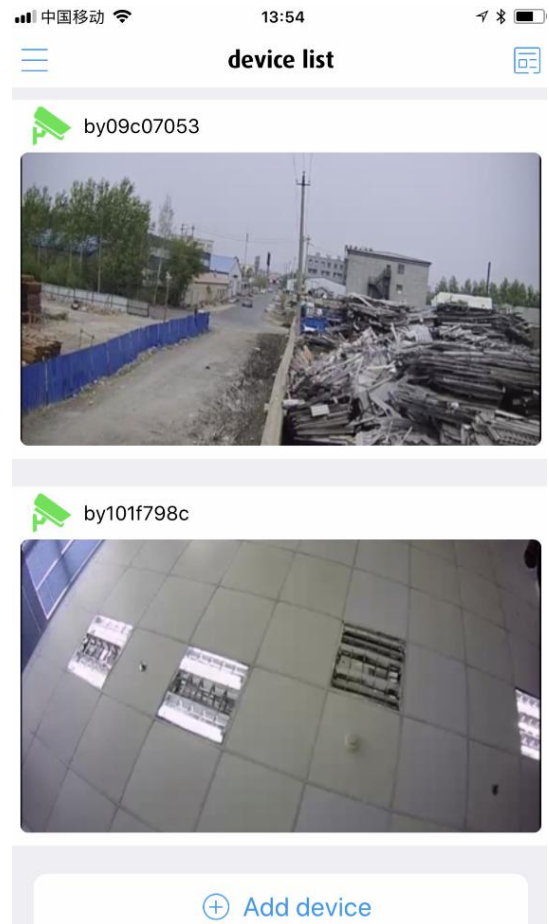
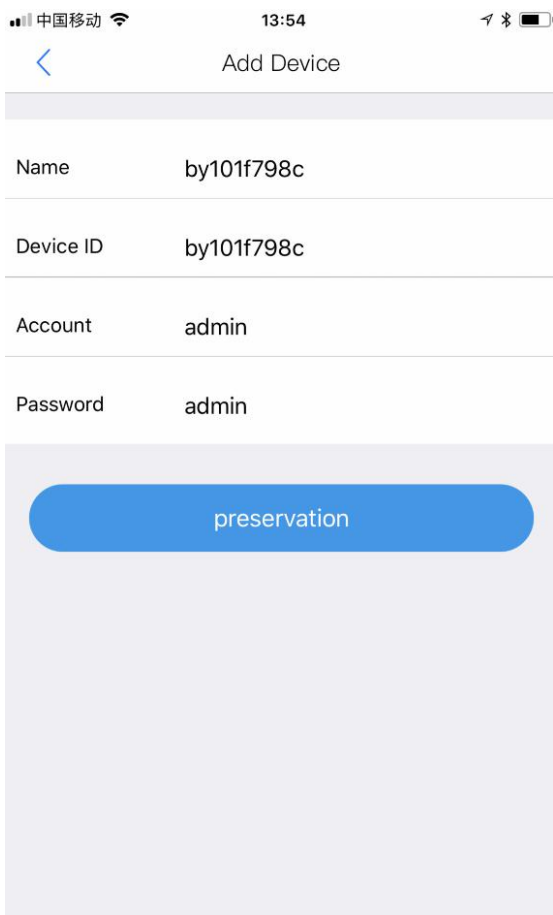


D) Manual Add Camera to App.

After you login the app, Click: Add device →Wired equipment →QR Code and Device



You can scan the QR code on camera label or in IE (Setting - Network-P2P), put camera's username and password, then you can view your camera on Mobile.



Frequently Asked Questions

Q1: What's the user name and password?

A: Both are admin

Q2: I can't read the Mini CD, where I can download the file.

A: You can download it from our website by link: <http://www.jidetech.com> -->PRODUCT-->Security Camera --> P1

Q3: How to reset the camera?

A: You should login camera in IE and go to "Setting→ System→Advanced→Factory Settings"

Q4: How to upgrade my camera?

A: If there is no bug with camera, we don't suggest to upgrade it. If you want to upgrade, please contact with JideTech

Q5: I can find the ip camera's address, but can't see video.

A: please change the camera ip address to match your router's gateway.

Q6: I can't find the camera's IP camera

A: (1)Exclude network has Secondary routing

(2) Power on camera and Use a network cable to connect camera with your computer, make sure computer off network. Then use search tool (IPWizardIII) to search IP address and modify it to match your gateway. If still not, please contact with JideTech

Q7: I can't install ActiveX in my computer.

A: We suggest you use IE browser installed of Google and Firefox, IE version less than 10

Q8: What is the Onvif version of this camera?

A: Onvif version 2.2

Q9: Can I use Mac book to view this camera?

A: No, this camera don't support Mac system, it can support Window, Linux

Q10: Can I use a NVR to connect this camera?

A: Yes, you can use a NVR which has Onvif protocol to connect this camera.

Q11: Which software of 3rd Party supporting this camera.

A: Compatible with 3rd Party Software : iSpy, Milestone, Digifort and Blue Iris to Watch Video, work with Hikvision ,Dahua ,XM.

Q12: Does this work with the RTSP protocol?

A: Yes, Please access H.264 stream using the RTSP URL: rtsp://<IP address>:554/1/h264major

Q13: How to get camera's rtspprotocol?

A: Main Stream: rtsp://ip/1/h264major

Sub Stream: rtsp://ip/1/h264minor

MJPEG Stream: rtsp://ip/1/mjpeg

Service Guarantee

If you have any other questions, please visit the official website of Shenzhen Jide Technology Development Co., Ltd. or consult the customer service email address.

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